

Medical Aids Subsidy Scheme (MASS) Palliative Care Programs

Continence Aids



Who can get help?

- Are sick (or crook)
- Live in Queensland
- Have a Medicare Card



How long can I get help?

6 months



How do I get help?

Talk with your care team



Do I need to pay?

No, products are free



What help can I get?

Products to help if you have bowel or bladder problems and to keep you, your bed or chair dry.



Throw away pads and pants



Washable pants



Bed and chair pads



Catheters and leg bags



Find out more

Speak to your care team, scan the QR code or visit health.qld.gov.au/mass
Call MASS on 07 3136 3636 or 1300 443 570

Care Team: _____

Phone: _____

Consumer Information

How do I order more continence aids?

Call 07 3136 3665

Can I get money to buy continence aids at the shops?

No. MASS will arrange for a supplier to send you the products

Can I get wipes, gloves or skin care products?

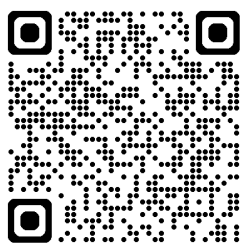
No. MASS only provides continence products

Contact your care team

If you:

- require products for longer than 6 months
- are experiencing any problems e.g. do not fit
- need different continence products
- have left over products

For families or carers: How do I change a pad when someone is lying in bed?



Refer to caring@home guide – How to change a pad
Scan the QR code or visit caringathomeproject.com.au/?a=339664

Notes

© State of Queensland (Queensland Health) 2026



creativecommons.org/licenses/by/3.0/au

Featured artwork: Connected to Country and Family by Leah Cummins. Winner, Advance Care Yarning Art Competition, PallConsult First Nations Palliative Care Project, Queensland Health.

MASS PCEP Continence Aids - Consumer Information
Last updated: 12 June 2026