

What is The Viewer?

The Viewer is a secure Queensland Health system that brings together your health information from Queensland public hospitals. Authorised healthcare professionals involved in your care can securely access this information to provide safer, more connected care and this means the people caring for you can better understand your health story.

What are the benefits for me?

Your healthcare team understands your health story

- Your healthcare team can see important information when they need it.
- You only need to tell your story once,
- It can help you get the right care, at the right time.

Less waiting, more connected care

- Important information about your health can be viewed in one place, rather than being requested from different hospitals and services.
- This can help the people caring for you work together and support your health journey.
- Less time spent waiting for information to be shared.

Fewer repeat tests and appointments

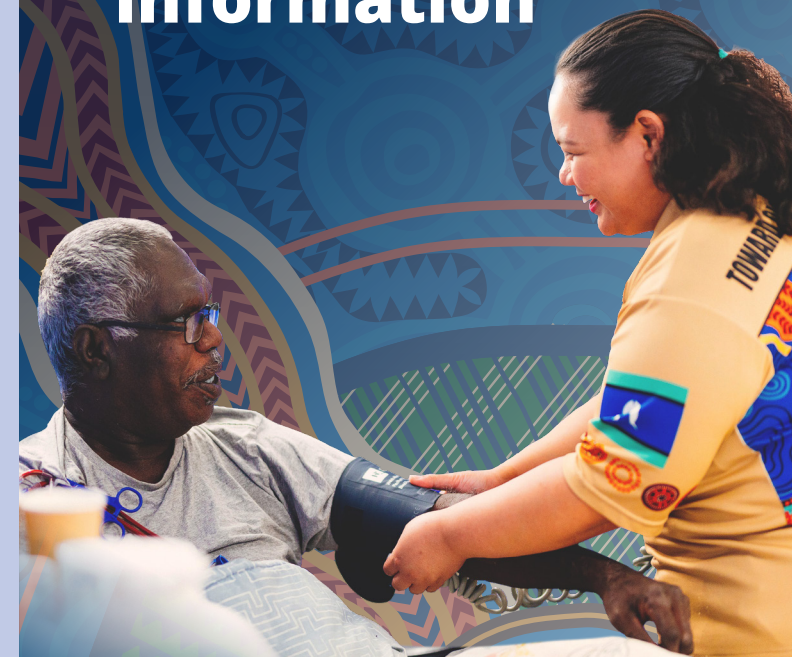
- Sharing health information can help reduce the need to repeat tests, scans, or tell your story multiple times.
- It may help avoid unnecessary hospital visits or appointments.

Where can I get more information?

For more information, search 'The Viewer' online or scan the QR code below.



Understanding The Viewer and your health information



You can also speak with your healthcare team if you have questions about The Viewer or how your information is used.

DELIVERING
FOR QUEENSLAND



Queensland
Government

Who can access my information?

Eligible healthcare practitioners practising in Queensland can access information through The Viewer. This includes Medical Practitioners (General Practitioners and Specialists), Nurses, Midwives, Paramedics, Pharmacists, Optometrists, Aboriginal and Torres Strait Islander Health Practitioners, Physiotherapists, and Occupational Therapists.

What information will my health practitioners be able to access?



Blood test results



Medical imaging results



Medication



Details of diagnoses



Referrals and health appointments



Elective surgery waiting lists



Care plans



Procedure notes and reports



And more

How will my health professionals access my information?

Authorised healthcare professionals use a secure Queensland Health system to access The Viewer.

Only approved health professionals can see your health information, and they must prove who they are before accessing it. They can view your information but cannot change it, and they can only access it to support your care.

Is my health information safe?

Yes. Queensland Health takes protecting your health information seriously and has safeguards in place to help keep it safe and secure.

Only eligible, registered healthcare professionals can access The Viewer, and they must verify their identity before gaining access. Access is monitored and audited to help ensure information is accessed appropriately.

Does this replace the Federal Government's My Health Record?

No. The Viewer and My Health Record are different systems.

They work alongside each other to support your care.

The Viewer provides authorised healthcare professionals with access to information from Queensland public hospitals, while My Health Record provides a national summary of your health information.

Your information, your choice to share

You can choose who your health information is shared with through The Viewer outside Queensland Health.

You can restrict access to your health information by choosing to opt out of sharing it with some or all healthcare provider types.

You can change your preference at any time by calling the number below.

Translation and interpreter services can be arranged to assist with the **opt-out** process.

