Our purpose
To provide leadership and direction, and to work collaboratively to enable the health system to deliver quality services that are safe and responsive for Queenslanders.

Our contribution to government objectives

Our Future State: Advancing Queensland’s Priorities

- Keep Queenslanders healthy
  By delivering on our purpose, we will keep Queenslanders healthy.

- Give all our children a great start
  To give all our children a great start, we will drive the highest quality services possible and improve equitable access to health services for the disadvantaged.

- Be a responsive government
  Through strengthened partnerships, the pursuit of innovation and a continuously improving workforce, we will be a responsive government.

- Keep communities safe
  We will keep communities safe by promoting and protecting the health of Queenslanders, driving safe services and through strategic agenda setting.

In addition to the Government’s objectives for the community, our strategic objectives support My health, Queensland’s future: Advancing health 2026.

Our risks
- Disasters and emerging threats could disrupt or overload the health system.
- Funding constraints or ineffective distribution of resources and infrastructure could reduce the health system’s ability to meet Queenslanders’ demand for safe and high-quality services.
- Insufficient public involvement in co-managing their health journey could increase demand on the health system and diminish care standards.
- If planning and management of the health system workforce is not effective, efficiency, quality and sustainability of health services could be reduced.
- Failure to protect and integrate data and information communication technology systems may undermine clinical and business performance.

Our opportunities
- Integrating planning and funding models.
- Connecting all areas of the healthcare system in Queensland.
- Engaging the public and driving health literacy throughout Queensland.
- Adopting digital transformation technologies to drive system improvements.
- Maximising the capability of our people.

The Department of Health’s role includes:
- providing strategic leadership and direction for health through development and administration of policies and legislation
- developing statewide plans for health services, workforce and major capital investment
- managing major capital works for public sector health service facilities
- purchasing health services
- supporting and monitoring the quality, efficiency, effectiveness and timeliness of health service delivery
- delivering a range of specialised health services, including prevention, promotion and protection, providing ambulance, aeromedical, health information and communication technology and statewide health support services.
## Our objectives, performance indicators and strategies

### 1. Promote and protect the health of Queenslanders where they live, work and play

#### Performance Indicators

1.1 An increase in the number of Queenslanders with a healthy body weight.
1.2 A reduction in suicides.
1.3 An increase in childhood immunisation rates.

#### Strategies

1.4 Deliver quality patient-focused ambulance and statewide clinical support services, that achieve the outcomes and priorities for the Queensland community.
1.5 Support Hospital and Health Services to continually improve patient safety outcomes and patient experience.

### 2. Drive the safest and highest quality services possible

#### Performance Indicators

2.1 Continuous accreditation and compliance of healthcare services with quality standards.
2.2 An increase in the number of Aboriginal and Torres Strait Islander Queenslanders.

#### Strategies

2.3 Develop strategic partnerships with primary and community sectors and other agencies to deliver a more connected healthcare experience for Queenslanders.
2.4 Engage with the community to develop statewide health services, plans and policies.
2.5 Engage with national and international partners to convert Queensland’s health expertise and innovation into commercial opportunities, economic growth and jobs.

### 3. Improve access to health services for disadvantaged Queenslanders

#### Performance Indicators

3.1 An improvement in the life expectancy of Aboriginal and Torres Strait Islander Queenslanders.
3.2 A reduction in potentially preventable hospitalisations.

#### Strategies

3.3 Develop innovative approaches to address public health issues and emerging threats.
3.4 Strengthen partnerships with primary and community sectors and other agencies to support Aboriginal and Torres Strait Islander women who are pregnant or planning pregnancy to quit smoking and reduce second-hand smoke exposure.

### 4. Pursue partnerships with consumers, communities, health and other organisations to help achieve our goals

#### Performance Indicators

4.1 An increase in community and consumer engagement in shaping healthcare reform.
4.2 An improvement in Queensland Health’s research culture and capability.

#### Strategies

4.3 Engage with stakeholders to deliver all Queenslanders health outcomes for Indigenous Torres Strait Islander people to Torres Strait Islander Queenslanders.
4.4 Ensure portfolio legislation supports excellence in system performance and optimal health outcomes.
4.5 Actively engage with the community to drive improvements.

### 5. Empower consumers and health professionals through the availability and use of data and digital innovations

#### Performance Indicators

5.1 An increase in community connectivity with Queensland Health through the use of digital solutions.
5.2 An increase in the provision of digital data analytics to improve health service delivery.

#### Strategies

5.3 Enable the digital transformation of the health system.
5.4 Introduce models to enhance system sustainability, optimise service efficiency and enable innovation.
5.5 Empower and engage the right people to create a diverse, inclusive and engaged workforce.

### 6. Set the agenda through integrated policy, planning, funding and implementation efforts

#### Performance Indicators

6.1 All significant infrastructure investment decisions are informed by integrated planning.
6.2 A reduction in the delivery of low value care.
6.3 Purchased services are delivered within a balanced budget.

#### Strategies

6.4 Progress a value-based health agenda that promotes the right care, in the right place and at the right time.
6.5 Introduce models to enhance system sustainability, optimise service efficiency and provide a culture of service excellence.
6.6 Collaborate with health leaders to improve the monitoring and management of all funded organisations across Queensland’s public sector healthcare system.

### 7. Lead a workforce which is excellent and has a vibrant culture and workplace environment

#### Performance Indicators

7.1 An improvement in Working for Queensland Employee Opinion Survey results.
7.2 Ensure the workplace is safe, rewarding and adequately equips the workforce to perform at the highest level.
7.3 Inspire and provide development opportunities to enable the workforce to continue to demonstrate excellence in the public service and meet the needs of the public.