

Queensland Community Pharmacy Pilot – Newsletter

Dear colleagues,

Welcome to this edition of the Queensland Community Pharmacy Chronic Conditions Management Pilot newsletter. In this issue we share information on finalising draft records and a reminder on the importance of obtaining patient consent

Draft consultations

Participating pharmacists are reminded to review and finalise all draft consultations within the Clinical Information System within **24 hours of the consultation** to ensure clarity and completeness of the clinical documentation. Draft consultation records also impact on pilot quality and safety monitoring and evaluation activities.

Pharmacists should implement a process to review and close out draft consultation records at the end of each day. Please refer to the [Chronic Conditions Management Pilot Handbook](#) for further information and guidance.

The Pilot Coordination Team will be contacting individual pharmacists with outstanding draft consultations over the coming weeks.

If you are experiencing issues and require additional assistance with finalising records, please contact the MedAdvisor support team at support@medadvisor.com.au or 1300 125 343.

Obtaining Patient Consent

Informed consent is an essential component of person-centred healthcare and ensures that a patient has sufficient information about the proposed treatment to understand and make an appropriate decision about their care.

To participate in the Pilot, patients (and/or their substitute decision maker) must provide three types of consent prior to receiving pilot services:

- clinical consent
- financial consent
- evaluation consent

It is the responsibility of the treating pharmacist to ensure that all three types of consent have been communicated by the patient and recorded in the Pilot Clinical Information System prior to commencing the consultation.

For further information please review:

- [Explanatory Guide](#) on the patient consent process for the Pilot
- [Evaluation information sheet for the Queensland Community Pharmacy Chronic Conditions Management Pilot](#)
- [Queensland Community Pharmacy Chronic Conditions Management Pilot Handbook](#) Section 3 - Patient consent