

# Fact sheet

## Concessional public parking at The Townsville Hospital fact sheet – patients, carers and visitors

The Townsville Hospital and Health Service provides public car parking at The Townsville Hospital:

- Free - first 60 minutes
- \$5 – 24-hour multi-use ticket
- \$10 – seven-day multi-use ticket
- \$50 – three-month multi-use card (which can be renewed for \$30 every three months).

### Eligibility

Additional car parking concessions are available to eligible patients, carers, immediate family and volunteers in the following circumstances:

Category		Eligibility Process
1.	Patients and carers experiencing financial hardship	Managed on a case-by-case basis as an assessment of genuine financial hardship
2.	Patients admitted to The Townsville Hospital for an extended period of time	Patient treatment/care in the following circumstances: <ul style="list-style-type: none"> <li>• Neonatal Intensive Care Unit and Special Care Nursery after 7 days</li> <li>• Intensive Care Unit and Paediatric Intensive Care Unit after 7 days</li> <li>• Palliative Care Centre after 7 days</li> <li>• Rehabilitation Ward after 7 days</li> <li>• Any other inpatient admission with a single episode of care greater than 14 days.</li> </ul>
3.	Patients and carers who attend The Townsville Hospital frequently	Patient treatment/care in the following circumstances: <ul style="list-style-type: none"> <li>• Receiving haemodialysis more than twice a week</li> <li>• Daily or weekly chemotherapy for a period greater than two weeks</li> <li>• Patients who are under the care of a Nurse Navigator for a period greater than 6 months</li> <li>• Patients who are required to attend The Townsville Hospital more than twice a month for a period greater than 6 months.</li> </ul>
4.	Patients and carers with special needs who require assistance	Managed on a case-by-case basis as an assessment of genuine special needs assistance
5.	Australian Red Cross Blood Service donor	Applicable when a donor cannot access a car park at the Australian Red Cross Blood Service Donor Centre and must use The Townsville Hospital public car park to attend a scheduled appointment
6.	Volunteers	Applicable when a formal volunteer of The Townsville Hospital cannot access a dedicated volunteer car park and must use The Townsville Hospital public car park

### Application

If you meet any of the eligibility criteria please talk to any of the following Townsville Hospital and Health Service staff who can provide you with an application form:

- Central Admissions staff
- Ward Administration staff

Or click here for a copy of the [Concessional public parking application form](#).

### Feedback

Enquiries may be directed to the Patient Feedback Service on 07 4433 1074 or email [THHS-Feedback@health.qld.gov.au](mailto:THHS-Feedback@health.qld.gov.au)