

## CONCESSIONAL PUBLIC PARKING AT THE TOWNSVILLE HOSPITAL FACT SHEET – PATIENTS, CARERS AND VISITORS

The Townsville Hospital and Health Service provides public car parking at The Townsville Hospital:

- First 60 minutes: Free
- Daily ticket: \$5.00
- Weekly ticket: \$10.00
- Three-month swipe access card: \$50.00 (\$30.00 per three months thereafter).

### Eligibility

From 1 October 2017, additional car parking concessions are available to eligible patients, carers, immediate family and volunteers in the following circumstances:

Category		Criteria
1.	<i>Patients and carers experiencing financial hardship</i>	Managed on a case-by-case basis as an assessment of genuine financial hardship
2.	<i>Patients admitted to The Townsville Hospital for an extended period of time</i>	Patient treatment/care in the following circumstances: <ul style="list-style-type: none"> <li>• Neonatal Intensive Care Unit and Special Care Nursery after 7 days</li> <li>• Intensive Care Unit and Paediatric Intensive Care Unit after 7 days</li> <li>• Palliative Care Centre after 7 days</li> <li>• Rehabilitation Ward after 7 days</li> <li>• Any other inpatient admission with a single episode of care greater than 14 days</li> </ul>
3.	<i>Patients and carers who attend The Townsville Hospital frequently</i>	Patient treatment/care in the following circumstances <ul style="list-style-type: none"> <li>• Receiving haemodialysis more than twice a week</li> <li>• Daily or weekly chemotherapy for a period greater than two weeks</li> <li>• Patients who are under the care of a Nurse Navigator for a period greater than 6 months</li> <li>• Patients who are required to attend The Townsville Hospital more than twice a month for a period greater than 6 months</li> </ul>
4.	<i>Patients and carers with special needs who require assistance</i>	Managed on a case-by-case basis as an assessment of genuine special needs assistance
5.	<i>Australian Red Cross Blood Service donor</i>	Applicable when a donor cannot access a car park at the Australian Red Cross Blood Service Donor Centre and must use The Townsville Hospital public car park to attend a scheduled appointment
6.	<i>Volunteers</i>	Applicable when a formal volunteer of The Townsville Hospital cannot access a dedicated volunteer car park and must use The Townsville Hospital public car park

### Application

If you meet any of the eligibility criteria please talk to any of the following Townsville Hospital and Health Service staff who can provide you with an application form:

- Central Admissions staff
- Ward Administration staff

### Feedback

Enquiries may be directed to the Patient Feedback Service on 4433 1074 or alternatively at [THHS-Feedback@health.qld.gov.au](mailto:THHS-Feedback@health.qld.gov.au)