

CONCESSIONAL PUBLIC PARKING AT THE TOWNSVILLE HOSPITAL FACT SHEET – PATIENTS, CARERS AND VISITORS

The Townsville Hospital and Health Service provides public car parking at The Townsville Hospital:

- First 60 minutes: Free
- Daily ticket: \$5.00
- Weekly ticket: \$10.00
- Three-month swipe access card: \$50.00 (\$30.00 per three months thereafter).

Eligibility

From 1 October 2017, additional car parking concessions are available to eligible patients, carers, immediate family and volunteers in the following circumstances:

Category		Criteria
1.	<i>Patients and carers experiencing financial hardship</i>	Managed on a case-by-case basis as an assessment of genuine financial hardship
2.	<i>Patients admitted to The Townsville Hospital for an extended period of time</i>	Patient treatment/care in the following circumstances: <ul style="list-style-type: none"> • Neonatal Intensive Care Unit and Special Care Nursery after 7 days • Intensive Care Unit and Paediatric Intensive Care Unit after 7 days • Palliative Care Centre after 7 days • Rehabilitation Ward after 7 days • Any other inpatient admission with a single episode of care greater than 14 days
3.	<i>Patients and carers who attend The Townsville Hospital frequently</i>	Patient treatment/care in the following circumstances <ul style="list-style-type: none"> • Receiving haemodialysis more than twice a week • Daily or weekly chemotherapy for a period greater than two weeks • Patients who are under the care of a Nurse Navigator for a period greater than 6 months • Patients who are required to attend The Townsville Hospital more than twice a month for a period greater than 6 months
4.	<i>Patients and carers with special needs who require assistance</i>	Managed on a case-by-case basis as an assessment of genuine special needs assistance
5.	<i>Australian Red Cross Blood Service donor</i>	Applicable when a donor cannot access a car park at the Australian Red Cross Blood Service Donor Centre and must use The Townsville Hospital public car park to attend a scheduled appointment
6.	<i>Volunteers</i>	Applicable when a formal volunteer of The Townsville Hospital cannot access a dedicated volunteer car park and must use The Townsville Hospital public car park

Application

If you meet any of the eligibility criteria please talk to any of the following Townsville Hospital and Health Service staff who can provide you with an application form:

- Central Admissions staff
- Ward Administration staff

Feedback

Enquiries may be directed to the Patient Feedback Service on 4433 1074 or alternatively at THHS-Feedback@health.qld.gov.au