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**From:** Justine Christerson <[REDACTED]>  
**Sent:** Sunday, 18 October 2015 9:04 PM  
**To:** Health  
**Cc:** Adrian Pennington; [REDACTED]@health.qld.gov.au  
**Subject:** Re 4:15pm Deputation discussions.

Thank you so much for your time today.

I have contacted [REDACTED], Grandmother of [REDACTED], I have passed on Prof Adrian Pennington's email and asked her to contact him in regards to the PTSS issues. I assume she will also mention her concerns in regards to [REDACTED] surgery delays. [REDACTED] has documented the sequence of events throughout [REDACTED] treatment. As discussed today, she was told that [REDACTED] would be transferred to Mater and then to LCCH for surgery and back to RBWH NICU. Unfortunately he deteriorated by the time surgery was made available. (Unfortunately she had another issue on Friday at the travel office with a staff member accusing her of adding on her form that she was required to travel a day earlier and sent [REDACTED] away to obtain a genuine request, she is greatly distressed)

I have also contacted the Mother of the young girl who was denied flights and accommodation after having flights cancelled by PTSS Bundaberg, as discussed and noted in the documents I handed over today. I have also passed on Prof Adrian Pennington's email.

Thank you all for your time today, I know [REDACTED] and [REDACTED] as well as myself, genuinely appreciate it.

Thank you again.

Yours Faithfully  
Justine Christerson  
[REDACTED]