

# FACT SHEET:



# ABIOS

Acquired Brain Injury Outreach Service

**Category:**  
Behaviour

**Audience:**  
Families and  
Support Workers

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## Behaviour Intervention Strategies



### Introduction

There are a number of specific behavioural techniques or strategies that can be used in management of behaviours of concern after ABI.

It is important to have a good understanding of the purpose of each technique. They should be used to assist with learning, changing and maintaining appropriate behaviour. Inappropriate use of behavioural techniques and strategies can worsen behavioural problems.

### Techniques explained:

#### Cues and Prompts

Cues are an indication to the person that they either need to do something or not to do something.

Cues can help the person learn a task, skill or behaviour.

Cues can be verbal, visual or gestural. Cues must be clear and direct, and should be the same each time for each behaviour.

Prompts are similar to cues. They may tell the person when to start or stop doing a task or activity. Prompts can remind the person of the next step in a task or a sequence of steps.

Prompts may help the person particularly if they have difficulties with initiation of activities, or with memory. Prompts can be faded or decreased as the person learns the task more independently.

#### Modelling the Behaviour You Want

Modelling is demonstrating or showing the person an activity, task or behaviour so that they can observe and learn how it is done.

Modelling can be used at the beginning of learning a new task or behaviour or in a situation which is unfamiliar. Modelling should show the person what is expected of them in a situation or task.

## Shaping

This means attempting to shape an initial response or behaviour to be closer to the correct or desired behaviour. It begins with responses or behaviours that the person already can perform, and gradually increasing expectations over time. For example, a person might be encouraged to do one step in a sequence of steps needed to finish a task, and then over time are asked to more steps in the sequence.

## Giving Feedback

Feedback is essential for a person to be able to learn new skills and behaviours. Feedback should provide information about how they are doing with a task or behaviour. This is especially important in ABI if the person has reduced ability to self-monitor and self-evaluate their performance and behaviour.

A person with ABI may benefit from feedback to let them know:

- when they are behaving appropriately
- when behaviour is not appropriate, and
- what they might do differently

Feedback should provide clear, unambiguous direction for the person specific to each behaviour and situation.

Feedback should be direct, immediate, and should describe the behaviour as clearly as possible.

## Redirection

Redirection is gradually changing behaviour by redirecting the person to a more suitable behaviour. Redirection needs to occur each time the unwanted behaviour occurs, preferably at the start of the behaviour, and needs to be consistent.

Redirection is often used with a person who is perseverating or repeating a behaviour over and over. For example, a person may talk about a particular topic repetitively, so you may want to redirect them to another topic or task. Redirection can be combined with reinforcement for the new behaviour to increase its success.

## Repetition

Repetition is necessary with all behaviour change, whether you want to increase or decrease the behaviour.

Repetition is necessary when the person you are working with has impaired memory or difficulties learning and retaining new information or skills.

## Reinforcement

Reinforcement increases the possibility of a behaviour occurring again in the future. It is important not to use reinforcement for behaviours that you want to decrease or are unwanted. Reinforcers are generally broken into five main categories:

- **Tangible** (food, money etc),
- **Activity** (movies, shopping, TV)
- **Social** (praise, attention, time with someone)
- **Intrinsic** (part of the behaviour or task – natural reward e.g. I do the house cleaning, and the house is clean and tidy)
- **Token** (something that can be exchanged for something else e.g. an activity or something tangible)

It is more likely that a person will do that task again if they have received positive reinforcement and encouragement or rewards for that behaviour or activity.

Each person will find different things reinforcing for them. Some people respond best to verbal praise, being able to spend time with someone we like, or participating in an enjoyable activity.

## Reinforcement of Other Behaviours

This involves weakening or reducing the likelihood of an unwanted behaviour occurring by *identifying and reinforcing* a behaviour that is incompatible with it.

### For example:

- Asking politely for an item is *incompatible* with swearing or yelling.
- Relaxation and calm is *incompatible* with stress and tension.

Reinforcement should be positive (e.g. attention, praise, access to desired activities).

