



Group 1 Text Mild Change
 Group 2 Text Substantial Change
 Group 3 Text Significant Change (Recommend Review)
 Data Unavailable

* Denotes colouring not applied as data sample too small or N/A

District	HOSPITAL	Attendances						% Attendance Variation						% Seen Within Time						Average Waiting Times						Off Stretcher Times [#]				
		Benchmark	1*	2*	3*	4*	5*	Total*	1*	2	3	4	5	Total*	1	2	3	4	5	Total	1*	2*	3*	4*	5*	Total	< 15 mins	Hrs lost	< 30 mins	Hrs lost
	Queensland	742	9,131	37,023	38,312	7,032	92,240	10%	9%	12%	3%	-17%	5%	97%	80%	75%	70%	70%	86%	64%	1	10	41	58	47	45	95%	2,531	95%	1,180
Cairns	Cairns Base Hospital	21	472	1,481	1,416	196	3,586	-52%	2%	2%	5%	25%	3%	100%	78%	56%	65%	88%	65%	0	9	36	52	50	39	86%	45	96%	21	
Central Queensland	Gladstone Hospital	3	87	439	1,056	322	1,907	-40%	0%	1%	4%	-27%	-4%	100%	79%	84%	80%	92%	83%	0	7	18	37	37	31	98%	1	100%	0	
	Rockhampton Base Hospital	26	331	1,584	1,407	152	3,500	37%	6%	16%	-2%	-18%	5%	96%	76%	69%	78%	92%	74%	18	11	29	40	36	32	93%	9	99%	1	
Children's Health Services	Royal Children's Hospital	10	315	913	1,191	179	2,608	0%	40%	46%	-1%	-14%	15%	100%	99%	44%	63%	97%	63%	0	6	41	55	43	43	89%	5	99%	1	
	Ipswich Hospital	21	230	1,274	2,025	447	3,997	0%	-11%	15%	16%	-35%	4%	100%	78%	58%	51%	73%	57%	0	8	36	77	81	58	53%	172	85%	84	
Darling Downs - West Moreton	Toowoomba Hospital	20	180	1,167	1,875	171	3,413	54%	-1%	6%	-1%	-7%	1%	100%	66%	63%	46%	64%	54%	0	10	33	81	84	58	87%	17	98%	6	
	Gold Coast Hospital	49	829	2,819	1,754	218	5,669	48%	13%	9%	3%	-15%	7%	98%	49%	37%	53%	74%	45%	0	19	70	75	76	62	49%	229	84%	102	
Mackay	Robina Hospital	7	342	2,011	1,497	95	3,952	-30%	-16%	17%	11%	-27%	9%	57%	66%	44%	47%	69%	48%	4	11	54	84	80	61	60%	56	91%	19	
	Mackay Base Hospital	23	235	1,096	1,580	152	3,086	-34%	5%	9%	0%	-4%	3%	100%	82%	64%	59%	82%	64%	0	8	31	58	49	43	91%	9	98%	4	
Mater	Mater Adult Public Hospital	8	187	927	1,398	168	2,688	-33%	4%	30%	-2%	-23%	6%	75%	78%	40%	39%	61%	44%	4	9	50	85	83	66	41%	130	85%	60	
	Mater Children's Public Hospital	16	211	898	2,167	104	3,396	23%	41%	8%	19%	-70%	8%	100%	71%	68%	71%	97%	71%	0	9	29	50	38	41	69%	18	96%	5	
Metro North	Caboolture Hospital	19	399	1,601	1,439	264	3,722	-10%	-12%	17%	14%	5%	11%	68%	59%	43%	50%	95%	51%	3	11	50	82	25	55	37%	200	75%	102	
	Redcliffe Hospital	23	620	1,927	1,520	213	4,303	35%	37%	13%	-14%	37%	5%	96%	92%	64%	66%	85%	70%	0	3	32	63	57	39	61%	128	86%	56	
	Royal Brisbane and Women's Hospital	134	827	2,480	1,646	609	5,696	1%	9%	-2%	0%	-4%	0%	100%	75%	52%	70%	86%	65%	0	13	46	50	46	41	32%	398	74%	174	
Metro South	The Prince Charles Hospital	39	464	1,565	1,125	224	3,417	30%	22%	25%	26%	27%	25%	100%	82%	89%	96%	99%	91%	0	7	15	21	27	17	50%	100	91%	27	
	Logan Hospital	42	531	2,633	1,837	345	5,388	-9%	15%	13%	2%	39%	10%	90%	66%	41%	44%	72%	47%	3	14	57	86	72	62	47%	251	85%	123	
Princess Alexandra Hospital	Princess Alexandra Hospital	165	674	1,651	976	230	3,696	63%	8%	-7%	15%	26%	4%	100%	79%	44%	47%	64%	55%	0	9	57	80	93	53	50%	189	85%	90	
	Queen Elizabeth II Jubilee Hospital	8	342	1,198	1,163	223	2,934	-38%	8%	7%	-3%	-19%	1%	100%	94%	71%	74%	91%	76%	0	4	32	46	27	33	39%	175	67%	110	
	Redland Hospital	8	176	1,710	1,385	383	3,662	14%	-8%	11%	14%	-5%	9%	100%	94%	47%	45%	91%	53%	0	7	51	79	56	59	52%	125	86%	62	
Mt Isa	Mount Isa Hospital	9	83	555	1,238	695	2,580	800%	34%	41%	11%	-37%	-4%	100%	95%	93%	95%	98%	95%	0	5	13	19	20	17	97%	1	100%	0	
	Bundaberg Hospital	12	255	1,459	1,211	148	3,085	-8%	32%	36%	-10%	-58%	4%	100%	74%	80%	82%	92%	81%	0	9	21	32	29	24	83%	13	99%	3	
Sunshine Coast - Wide Bay	Caloundra Hospital	9	148	811	747	82	1,797	29%	17%	-3%	8%	15%	4%	100%	62%	59%	63%	94%	63%	0	12	35	53	38	40	78%	24	94%	11	
	Gympie Hospital	8	101	572	991	213	1,885	300%	-10%	-2%	-5%	43%	0%	100%	87%	70%	76%	92%	77%	0	6	27	41	38	34	86%	14	98%	10	
	Hervey Bay Hospital	6	138	712	1,388	467	2,711	-25%	16%	35%	-2%	-26%	0%	67%	88%	79%	76%	89%	80%	2	6	21	41	48	35	76%	29	92%	13	
	Maryborough Hospital	6	108	328	1,014	442	1,898	100%	6%	3%	3%	5%	4%	100%	91%	85%	82%	96%	87%	0	6	20	34	27	28	96%	2	99%	0	
	Nambour Hospital	21	407	1,367	1,008	102	2,905	-28%	6%	23%	-4%	-24%	7%	100%	59%	43%	38%	67%	44%	0	15	60	111	75	69	56%	173	85%	89	
Townsville	Townsville Hospital	29	439	1,845	2,258	188	4,759	-6%	-2%	18%	-11%	-42%	-3%	100%	90%	81%	72%	73%	77%	0	6	20	43	52	30	92%	19	99%	8	

Section A:- Displays attendance numbers based on monthly data extract supplied to corporate office.
Section B:- Compares the attendance rates with those 12 months prior.
Section C:- Shows the number of Attendances that are Seen within time as a percentage of the total attendances and compares the percentage seen times against the National Benchmarks.
 (ATS1- within 2 mins, ATS2-within 10 mins, ATS3-within 30 mins, ATS4-within 60 mins, ATS5-within 120 mins)
 Colour coding for Triage 1:- Group 1: <=98% Group 2:<=95% Group 3:<=90%; Triage 2:- Group 1: <=78% Group 2:<=75% Group 3:<=70%;
 Triage 3:- Group 1: <=73% Group 2:<=70% Group 3:<=65%; Triage 4 & 5:- Group 1: <=67% Group 2:<=62% Group 3:<=60%.
Section D:- Shows the average waiting time for each Triage Category; Arrival to treatment (excludes Did Not Wait)
Section E:- (QAS Data) Percentage of patients that are off the stretcher < 15 mins & < 30mins. Total hours lost when Off Stretcher > 15 mins & > 30 mins



Group 1 Text Mild Change Text Data Unavailable
 Group 2 Text Substantial Change
 Group 3 Text Significant Change (Recommend Review)
 * Denotes colouring not applied as data sample too small or N/A

District	HOSPITAL	% Did Not Waits Triage Categories						% of Admissions / Transfers Triage Categories						Access Block (*including admissions to OBS/DEM)				Admitted Triage Categories						Average Length of Stay Triage Categories					
		1*	2	3	4	5	Total	1*	2*	3*	4*	5*	Total	6	8	8*	12	1*	2*	3*	4*	5*	Total	1*	2*	3*	4*	5*	Total
	Benchmark	0%	0%	3%	9%	12%	6%	82%	58%	34%	11%	3%	25%	49%	65%	65%	85%	05:23	07:03	08:05	07:54	05:22	07:43	06:16	04:27	03:45	02:40	01:44	03:05
	Queensland	0%	0%	3%	9%	12%	6%	82%	58%	34%	11%	3%	25%	45%	61%	58%	77%	04:06	09:22	09:10	08:41	09:13	09:01	01:40	03:55	03:20	02:42	01:43	02:59
Cairns	Cairns Base Hospital	0%	0%	1%	6%	9%	3%	95%	56%	35%	16%	2%	29%	45%	61%	58%	77%	02:05	03:01	03:35	03:40	03:06	03:29	00:00	02:12	02:01	01:34	01:07	01:35
Central Queensland	Gladstone Hospital	0%	0%	1%	4%	9%	4%	100%	68%	36%	11%	3%	18%	97%	99%	95%	100%	05:54	06:51	07:18	07:39	05:18	07:11	05:17	04:15	03:01	02:06	01:19	02:34
	Rockhampton Base Hospital	0%	1%	3%	6%	9%	4%	88%	56%	28%	8%	3%	22%	61%	80%	70%	93%	04:06	04:48	05:59	04:37	01:55	05:10	07:14	02:44	02:47	02:19	01:48	02:27
Children's Health Services	Royal Children's Hospital	0%	0%	1%	2%	2%	1%	80%	66%	37%	13%	20%	28%	75%	88%	83%	98%	03:40	04:34	04:56	05:42	03:27	05:02	03:02	03:06	03:23	03:18	02:24	03:11
Darling Downs - West Moreton	Ipswich Hospital	0%	0%	1%	15%	18%	10%	86%	68%	45%	13%	3%	25%	72%	88%	88%	98%	03:07	06:17	06:55	08:10	13:21	07:02	00:00	03:11	02:58	02:41	02:18	02:46
	Toowoomba Hospital	0%	0%	1%	15%	30%	10%	100%	74%	43%	10%	2%	25%	52%	70%	70%	87%	04:09	07:15	09:35	09:05	03:07	08:38	07:13	05:26	05:17	03:38	02:29	04:36
Gold Coast	Gold Coast Hospital	0%	0%	9%	18%	22%	11%	76%	52%	27%	8%	1%	24%	38%	59%	56%	83%	05:30	06:46	09:28	09:29	02:29	08:54	04:37	04:31	03:52	03:06	03:17	03:33
	Robina Hospital	0%	1%	5%	12%	21%	8%	86%	55%	31%	10%	1%	25%	43%	65%	58%	84%	03:29	05:54	06:05	05:54	01:23	05:55	02:26	05:40	03:00	02:18	01:35	02:37
Mackay	Mackay Base Hospital	0%	0%	1%	9%	10%	6%	83%	60%	29%	6%	1%	19%	62%	79%	78%	94%	06:53	08:51	09:50	10:47	05:50	09:52	00:00	03:29	04:01	03:46	02:43	03:46
Mater	Mater Adult Public Hospital	0%	0%	2%	13%	26%	9%	100%	66%	42%	15%	4%	27%	41%	61%	54%	80%	04:52	06:32	06:36	07:01	04:51	06:39	06:15	02:51	02:36	02:01	01:29	02:08
	Mater Children's Public Hospital	0%	0%	0%	2%	2%	1%	94%	65%	42%	9%	7%	22%	63%	80%	73%	95%	06:00	07:28	08:01	07:36	07:59	07:48	03:56	04:12	03:42	02:58	01:11	03:09
Metro North	Caboolture Hospital	0%	0%	2%	13%	8%	7%	89%	63%	41%	13%	2%	30%	39%	62%	61%	87%	05:51	05:26	06:26	06:05	04:54	06:04	04:47	03:12	03:29	02:50	01:58	03:04
	Redcliffe Hospital	0%	0%	1%	5%	9%	3%	91%	66%	36%	8%	1%	29%	59%	79%	78%	94%	05:36	08:14	09:55	09:30	05:42	09:09	03:32	03:21	02:50	02:01	01:40	02:25
	Royal Brisbane and Women's Hospital	0%	0%	5%	12%	16%	7%	71%	44%	33%	13%	2%	27%	32%	49%	49%	76%	03:24	04:34	05:21	05:07	03:06	05:01	05:58	07:02	09:21	09:09	07:42	08:40
	The Prince Charles Hospital	0%	0%	0%	2%	8%	1%	92%	72%	39%	13%	2%	33%	72%	91%	90%	99%	07:32	08:56	09:44	09:42	06:37	09:15	03:16	04:14	04:14	03:05	01:48	03:28
Metro South	Logan Hospital	0%	1%	8%	17%	26%	12%	74%	57%	41%	16%	10%	37%	35%	54%	52%	79%	03:17	07:55	08:57	09:05	04:39	08:42	09:43	05:09	04:34	03:49	02:31	04:13
	Princess Alexandra Hospital	0%	1%	4%	12%	20%	6%	88%	61%	34%	11%	2%	26%	39%	58%	59%	82%	07:40	06:28	05:53	04:27	03:44	05:21	00:00	02:28	04:03	02:50	02:02	03:19
	Queen Elizabeth II Jubilee Hospital	0%	0%	4%	10%	10%	7%	100%	49%	32%	8%	4%	21%	46%	62%	59%	82%	04:43	04:21	04:43	04:25	04:06	04:32	00:00	05:26	04:03	02:50	02:02	03:19
	Redland Hospital	0%	0%	3%	7%	6%	5%	100%	54%	24%	8%	1%	11%	79%	91%	91%	96%	03:31	08:03	07:29	07:45	05:45	07:33	00:00	02:38	01:58	01:22	00:56	01:22
Mt Isa	Mount Isa Hospital	0%	0%	1%	3%	6%	4%	92%	41%	23%	8%	1%	18%	54%	70%	66%	88%	04:29	07:25	08:05	08:38	03:15	07:57	01:10	05:26	03:18	02:11	01:29	02:51
Sunshine Coast - Wide Bay	Bundaberg Hospital	0%	0%	0%	2%	5%	1%	100%	76%	39%	13%	5%	30%	48%	62%	64%	77%	03:48	03:33	04:14	04:07	02:41	04:03	00:00	02:28	02:08	01:56	01:19	01:59
	Caloundra Hospital	0%	0%	2%	6%	9%	4%	75%	72%	38%	11%	4%	22%	91%	96%	93%	100%	01:50	02:15	01:53	01:34	01:22	01:38	03:10	04:22	03:10	02:18	01:28	02:26
	Gympie Hospital	0%	0%	0%	5%	8%	4%	83%	44%	29%	11%	5%	17%	57%	74%	71%	91%	02:51	06:08	07:07	07:18	05:30	06:56	04:12	04:24	03:02	01:43	00:58	01:50
	Hervey Bay Hospital	0%	0%	1%	4%	9%	4%	83%	39%	21%	6%	0%	9%	39%	58%	54%	80%	05:28	09:07	09:03	09:53	06:50	09:10	00:00	03:32	03:46	03:35	02:06	03:35
	Maryborough Hospital	0%	0%	1%	3%	6%	3%	100%	74%	52%	24%	2%	44%	34%	50%	50%	69%	06:16	08:42	11:07	10:32	12:09	10:23	06:14	03:53	03:10	02:23	01:52	02:42
	Nambour Hospital	0%	0%	3%	18%	27%	9%	90%	67%	39%	17%	10%	30%																
Townsville	Townsville Hospital	0%	0%	0%	5%	18%	3%																						

Section F:- Compares the percentage of DNW's against the State for each Triage Category.
Section G:- Shows the number of Admission / Transfers / Died in ED for each ATS as a percentage of total attendances.
Section H:- Shows the percentage of Inpatient Admissions / Transfers / Died in ED admitted within 6, 8 and 12 hrs after arrival.
 (excluding Admissions to DEM & the Observation Ward: Departure Status 8 & 9); (8* including Admissions to DEM & the Observation Ward: Departure Status 8 & 9).
 Colour coding for 8hrs column based on QLD Health benchmark. Colouring for % column:- Group 1:- between 61-63.7% Group 2:- between 58.1% - 60.9% Group 3:- <= 58%.
Section I:- Shows the average length of stay for Admitted presentations for each Triage Category (Departure Status of 1,3,6,7,8,9; excludes Did Not Waits)
Section J:- Shows the average length of stay for Non-Admitted presentations for each Triage Category (Departure Status of 2,5; excludes Did Not Waits)

Emergency Department Presentations by Triage and Departure Status for November 2009

Facility	Triage 1						Triage 2						Triage 3						
	Admitted	Discharged	Transferred	Left Against Advice	Died in ED	Dead On Arrival	Admitted	Discharged	Transferred	Did Not Wait	Left Against Advice	Died in ED	Admitted	Discharged	Transferred	Did Not Wait	Left Against Advice	Died in ED	Dead On Arrival
Bundaberg Hospital	9	1	2				96	147	8		4		319	1,091	14	7	28		
Caboolture Hospital	14	2	2		1		222	143	27		6	1	579	878	78	30	36		
Cairns Base Hospital	17	1	2		1		246	206	16		3	1	503	933	14	15	15	1	
Caloundra Hospital	2		6		1		75	34	38		1		206	472	112	15	6		
Gladstone Hospital	3						57	28	1			1	140	275	18	3	3		
Gold Coast Hospital	32	11	1	1	4		420	382	9	1	16	1	744	1,753	16	262	44		
Gympie Hospital	3	1	1		2	1	66	28	7				191	349	28	1	3		
Hervey Bay Hospital	4	1			1		54	73	6		4	1	185	494	19	4	10		
Ipswich Hospital	14	3	2		2		149	73	7		1		543	669	25	17	20		
Logan Hospital	20	11	8		2	1	208	276	29	5	13		535	1,783	60	216	39		
Mackay Base Hospital	18	4			1		138	92	1		3	1	316	749	3	16	10	1	1
Maryborough Hospital	1	1	4				7	64	35		2		10	252	59	2	5		
Mater Adult Public Hospital	6		2				113	58	11		5		356	506	35	20	10		
Mater Children's Public Hospital	15	1					116	73	21			1	339	517	39	1	2		
Mount Isa Hospital	9						42	37	3		1		133	407	1	6	8		
Nambour Hospital	19		2				273	99	29		6		689	592	26	39	19		2
Princess Alexandra Hospital	113	40	7	3	2		371	280	9	5	8	1	652	875	29	67	28		
Queen Elizabeth II Jubilee Hospital	6	1	1				194	125	13	1	8	1	385	716	21	53	23		
Redcliffe Hospital	20	2	1				369	204	39		7	1	633	1,148	63	26	57		
Redland Hospital	2		4		2		58	84	27		6	1	405	1,101	136	52	15	1	
Robina Hospital	5	1			1		164	144	25	2	7		533	1,275	90	99	14		
Rockhampton Base Hospital	21	2	1	1	1		175	142	10	2	1	1	420	1,094	17	45	8		
Royal Brisbane and Women's Hospital	93	39	1		1		349	440	9		26	3	809	1,496	18	125	32		
Royal Children's Hospital	8	2					205	106	3		1		334	569	4	6			
The Prince Charles Hospital	33	2	2	1	1		326	121	8	1	6	2	573	941	32	5	14		
Toowoomba Hospital	14		5		1		127	45	6		2		480	638	25	14	10		
Townsville Hospital	23	2			3	1	277	137	16		8	1	705	1,073	14	7	45	1	
Queensland	524	128	54	6	27	3	4,897	3,641	413	17	145	18	11,717	22,646	996	1,153	504	4	3

Source: Queensland Health Emergency Department Data Collection

Emergency Department Presentations by Triage and Departure Status for November 2009

Facility	Triage 4						Triage 5						Total
	Admitted	Discharged	Transferred	Did Not Wait	Left Against Advice	Died in ED	Admitted	Discharged	Transferred	Did Not Wait	Left Against Advice	Dead On Arrival	
Bundaberg Hospital	94	1,067	4	28	18		2	135		8	2	1	3,085
Caboolture Hospital	151	1,041	30	190	27		5	235	1	22	1		3,722
Cairns Base Hospital	219	1,090	3	85	18	1	4	174		18			3,586
Caloundra Hospital	73	595	23	47	9		3	70	1	7	1		1,797
Gladstone Hospital	111	895	6	43	1		8	280	1	28		5	1,907
Gold Coast Hospital	121	1,304	11	311	7		3	167		48			5,669
Gympie Hospital	104	826	6	51	4		9	187		16	1		1,885
Hervey Bay Hospital	145	1,165	14	60	4		22	403		42			2,711
Ipswich Hospital	248	1,299	16	297	165		11	333	2	82	19		3,997
Logan Hospital	148	1,342	19	315	13		13	239		91	2		5,388
Mackay Base Hospital	94	1,343	2	139	2		1	136		15			3,086
Maryborough Hospital	20	907	42	35	10		1	416		25			1,898
Mater Adult Public Hospital	183	991	21	178	25		7	118		43			2,688
Mater Children's Public Hospital	179	1,921	20	44	3		6	94	1	2	1		3,396
Mount Isa Hospital	92	1,086	1	41	18		10	635		44	5	1	2,580
Nambour Hospital	236	560	7	182	23		2	72		28			2,905
Princess Alexandra Hospital	146	695	12	114	9		21	159	1	45	4		3,696
Queen Elizabeth II Jubilee Hospital	113	908	13	114	15		4	195		23	1		2,934
Redcliffe Hospital	111	1,218	9	79	103		1	171	1	20	20		4,303
Redland Hospital	88	1,170	29	95	3		14	343	3	22	1		3,662
Robina Hospital	133	1,164	19	177	4		0	73	1	20	1		3,952
Rockhampton Base Hospital	108	1,203	7	78	11		4	134		13		1	3,500
Royal Brisbane and Women's Hospital	210	1,232	4	195	5		13	495		100	1		5,696
Royal Children's Hospital	148	1,015	2	24	2		35	140		4			2,608
The Prince Charles Hospital	131	947	12	26	9		4	200		19	1		3,417
Toowoomba Hospital	183	1,392	5	284	11		4	113		52	2		3,413
Townsville Hospital	369	1,707	10	119	53		19	132		33	4		4,759
Queensland	3,958	30,083	347	3,351	572	1	226	5,849	12	870	67	8	92,240

Source: Queensland Health Emergency Department Data Collection