

# Applicant Information Sheet

## MASS 88 VAD – Voice Amplification Device Care

Your Voice Amplification Device (VAD) is a complex electronic equipment and should be treated with great care. It must be used in accordance with the manufacturer's specifications and within the Scheme's procedures. It is your responsibility to follow these general care and maintenance instructions and to follow the manufacturer's instructions outlined in your manual.

### General Care

- Protect the device from being pushed or thrown. Do not drop the device.
- Use a travel/storage case when transporting the device to protect the device from scratches and knocks.
- Keep the VAD dry at all times. Protect from getting wet and do not submerge in water.
- Do not expose VADs to temperature extremes, for example, leaving in a hot car for extended periods.

### Preventative Maintenance

Your VAD should undergo routine maintenance, in accordance with supplier's recommendations.

### Battery Charging/Regular Maintenance

- It is very important that you charge the battery according to manufacturer's instructions:
  - Only use the battery charger supplied with the device.
  - Check how long the device can be safely left on charge.
  - Regularly check the charger cord for damage.
- Remove alkaline batteries if the device is not being used for an extended period of time.

### Cleaning

- Clean VADs with a clean soft damp cloth.
- Do not use spray cleaners or chemical based cleaners on any part of the device.

### Ownership and Repairs of Voice Amplification Devices

**MASS will deem ownership of all Voice Amplification Devices to the applicant.**

**This means:**

- You will be responsible for the cost of ongoing repairs and maintenance and also be responsible for the cost of any future accessories, including batteries.
- You will have the right to dispose of the device (as per manufacturer's instructions) or to donate the device when it is no longer required.

- It is your responsibility to follow the general care and maintenance instructions in this document, to prolong the life of the device and ensure that it works effectively.
- In addition, it is your responsibility to follow the manufacturer's instructions outlined in your manual.

**MASS will not pay for:**

- The transportation of the person or other persons to and/or from the repairer/supplier.
- Costs of alternative arrangements for the person while communication aid is being repaired.



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**For more information contact:**

Medical Aids Subsidy Scheme  
PO Box 281  
Cannon Hill QLD 4170 Australia  
tel (07) 3136 3696

[MASS-SpecialisedServices@health.qld.gov.au](mailto:MASS-SpecialisedServices@health.qld.gov.au)  
[health.qld.gov.au/mass](https://health.qld.gov.au/mass)