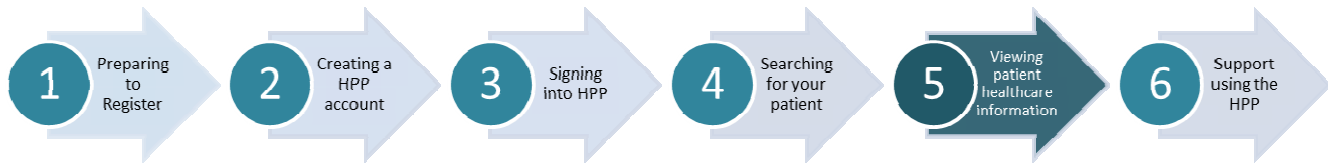


Better connecting Queensland's GPs and public hospitals



Factsheet 5 – Viewing patient healthcare information in The Viewer (TV)

Can you view patient healthcare information?

🔥 Refer to Fixing Browser Error section in this Factsheet if you encounter a problem when launching The Viewer.

The screenshot below represents a return view from clicking on The Viewer Icon from a patient in your patient list. The information on display represents an aggregate summary of all statewide visits to Queensland Health (QH) facilities.

Close **Logout**

GCH760000 **BOLTON, BRIAN HARRY** (DOB: 22 Jul 1966, 56 years, Male)

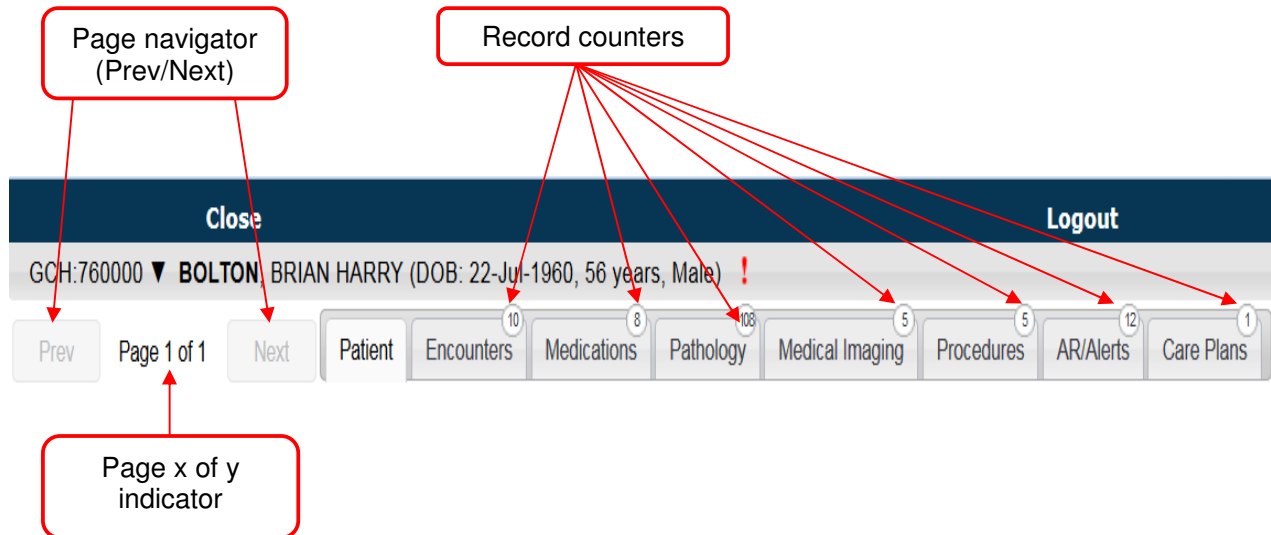
Prev **Page 1 of 1** Next

Patient Encounters Medications Pathology Medical Imaging Procedures ARJAlets Care Plans

Encounter	Patient Details	Facility Identifiers
08-Oct to 08-Oct-2015 TIN: 207000000	Name: Bolton, Mr Brian Harry	Identifier Code Facility
16-Jul to 20-Jul-2011, 4 days SCH: 76000-6 DRT1 - DR DONALD GEORGE KARDU...	Date of Birth: 22-Jul-1966	GCH760000 Gold Coast Hospital and Health Service
16-Jul-2011, ? TIN: 800001-1 DRTH - DR ROBERTA MCFARLANE	Age: 56 years	PAH 429359 Princess Alexandra Hospital
16-Jul to 16-Jul-2011 SCH: 760000	Sex: Male	TIN: 800001 The Townsville Hospital
05-Jul to 15-Jul-2011, 10 days GCH: 760000-6 DRT1 - DR DONALD GEORGE KARDU...	Medicare Card Number: 4'23 45678 9 0 valid to 06/2015	External Identifiers
01-Apr to 01-Apr-2011, 0 days PAH: 429359-1 DRPH - DR MARY CONNOLSON	Marital Status: Married	Identifier Service - Organisation
18-Feb to 23-Feb-2011, 5 days SCH: 760000-4 MEDC - DR Peter Michael DAVOREN	Indigenous: Not Aboriginal or Torres Strait Islander	IHI: 5613 -567 4658 0012 Medicare
09-Feb to 11-Feb-2011, 2 days SCH: 760000-3 MEDC - DR Peter Michael DAVOREN	Country of Birth: Australia	External Participants
13-Nov to 22-Nov-2010, 9 days SCH: 760000-2 MEDC - DR Peter Michael DAVOREN	Language: English	Name Relationship Last Updated
02-Nov to 09-Nov-2010, 7 days SCH: 760000-1 MEDC - DR Peter Michael DAVOREN	Religion: Christian Science	Dr James Bamford Referring Doctor 04-Feb-2016
	Primary Contact: NONE (SPOUSE) NA ULTIMO NSW 2807	Dr Greg Smith Usual GP 04-Feb-2016
	Problem List	BOLTON, Brian My Health Record 04-Feb-2016
	↳ Epilepsy	
	↳ LACERATED FOREARM	
	↳ ANAEMIA - UNSPECIFIED	

Screen layout

Below is example of the default patient tab view returned from clicking on The Viewer Icon in the HPP. It displays patient information with each tab containing related encounter information. Tabs display available information in rows (except the Patient tab) where clicking a row will expand/collapse additional encounter information.



To navigate through patient information across all tabs;

1. click on a row to expand the entry and display additional information
2. click the row again to collapse the entry.

The picture below outlines the different icons used by The Viewer.

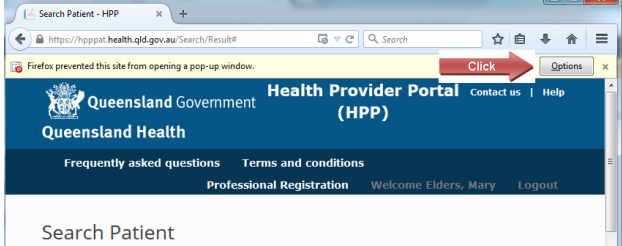
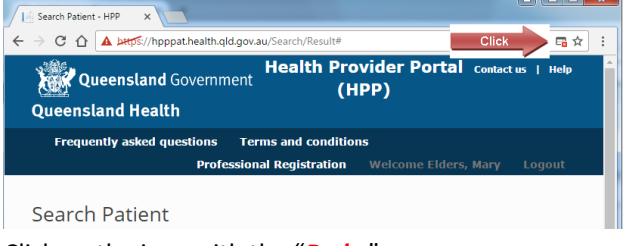
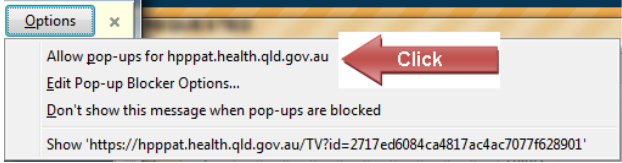
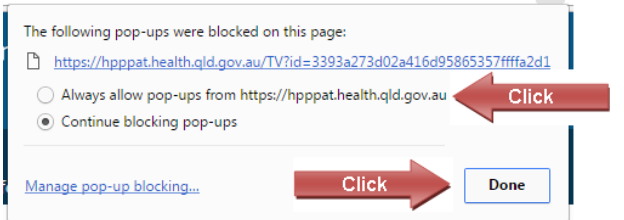


The Viewer icons

<p>Encounters</p> <ul style="list-style-type: none"> Single admission Multiple admissions Emergency presentation Mental Health information Discharge summary Clinical note Document (e.g. clinical reports) Medication profiles 	<p>Procedures</p> <p>Pathology</p> <ul style="list-style-type: none"> Pathology reports Pathology (out of ref.range) Graph observations <p>Medical imaging</p> <ul style="list-style-type: none"> Medical imaging report 	<p>Adverse Reaction/Alert</p> <ul style="list-style-type: none"> Adverse reactions ieMR Alert Mental HealthAlert Information alert Statement of Choices
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Fixing Browser Error

When launching The Viewer in your web browser, you may encounter a prompt relating to “preventing a pop-up window”. All that is required is for you select to trust The Viewer, you can do this by performing the following steps:

Mozilla Firefox	Chrome
 <p>Click “Options” button</p>	 <p>Click on the icon with the “Red x”</p>
 <p>Click on “Allow pop-ups for ...”</p>	 <p>Select “Always allow pop-ups ...”, then Click on “Done” button</p>
<p>Click on The Viewer icon  again in the Search page</p>	<p>Click on The Viewer icon  again in the Search page</p>

Additional Information

For additional support information, please refer to **Factsheet 6**.

Contact

For technical support please call 1300 478 439, available 24 hours a day.