

Quarantine Fee Recovery

As at 31 August 2021

RTI 2495/21

Scope of application

Seeking a table that displays the data for;

- 1) The number of fee waivers granted each month beginning July 2020 to now.
- 2) The number of fee waivers rejected each month beginning July 2020 to now.
- 3) The total number of fee waivers applied for since July 2020 to now, split by domestic and international arrivals.

Data source

- Data was retrieved from the Quarantine Fee Recovery Stats Tracking – QTIM and Fee Waiver and Stats tracking 2021-2022 spreadsheets of which data is extracted from ServiceNow application.
- Quarantine Fee Recovery Stats Tracking – QTIM and Fee Waiver and Stats tracking 2021-2022 are designed to enable reporting of all quarantine fee waiver activities.
- All data presented for the current RTI application 2495/21 was extracted from Stats Tracking – QTIM and Fee Waiver and Stats tracking 2021-2022 spreadsheets and has been entered by the Data and Reporting Team Leader.
- The data for RTI 2495/21 is current in Stats Tracking – QTIM and Fee Waiver and Stats tracking 2021-2022 spreadsheets as of 10 September 2021.

Search Criteria and Methodology

- Stats Tracking – QTIM and Fee Waiver and Stats tracking 2021-2022 spreadsheets data was extracted based on the following search criteria:
 - fee waiver applications
 - approval – full
 - approval – partial
 - not approved

Date range – 01/07/2020 – 31/08/2021

Statistics were searched by the above criteria and then depending on the question the data was calculated by the question. For example, total fee waiver applications were a decision was made was then filtered by decision type.

Search Results

- 2717 records were identified using the above search criteria for waiver application decisions
- 11,762 records were identified using the above search criteria for waiver applications received.

The number of fee waiver applications granted each month beginning July 2020 to now (31 August 2021)

The following table provides the number of quarantine fee waiver applications approved, by month, for the period of July 2020 until 31 August 2021.

Month	Total
Jul-20	0
Aug-20	66
Sep-20	119
Oct-20	66
Nov-20	87
Dec-20	96
Jan-21	50
Feb-21	83
Mar-21	142
Apr-21	101
May-21	290
Jun-21	265
Jul-21	294
Aug-21	310
Total	1969

The number of fee waiver applications rejected each month beginning July 2020 to now (31 August 2021).

The following table provides the number of quarantine fee waiver applications not approved, by month, for the period of July 2020 until 31 August 2021.

Month	Total
Jul-20	0
Aug-20	3
Sep-20	9
Oct-20	77
Nov-20	115
Dec-20	87
Jan-21	22
Feb-21	49
Mar-21	40
Apr-21	17
May-21	42
Jun-21	54
Jul-21	93
Aug-21	140
Total	748

The total number of fee waivers applied for since July 2020, split by domestic and international arrivals.

Since July 2020 to now (31 August 2021), 11,762 fee waiver applications have been received. When applying for a quarantine fee waiver, it is not a requirement to indicate if a person entered quarantine as a domestic or international traveler, therefore this split is not available.

RTI Release