Medical Aids Subsidy Scheme (MASS)

Equipment Services - Stock Reallocation Flowchart

Prescriber checks the stock list published on the MASS website (stocklists are located at the bottom-right of page) to identify suitable items to reserve for applicant.

Prescriber contacts:
MASS-Stock@health.qld.gov.au

For items that are not available, prescribers need to recheck the stock list to identify alternatives. Where there are no suitable options available in MASS stock, prescribers will need to check the stock list at a future date or apply for the items as per a normal MASS 20 form.

MASS-Stock confirms items are available.

MASS 26 form (Parts B and C only) and concession card information to be submitted to MASS, demonstrating eligibility of applicant - Part A and Part D (trial feedback form) do not have to be submitted at this time.

MASS will arrange delivery of the item for trial, or item is collected by prescriber from MASS to trial with applicant.

Stock trial to be complete within 2 weeks. If an extension is required, contact MASS-Stock@health.qld.gov.au

TRIAL SUCCESSFUL

Complete and submit Part A and trial feedback form (Part D). If modifications are required, attach quote.

If modifications are not required, equipment can remain with the applicant while application is processed.

Note: For shower commodes, applicant cannot use the equipment until any required modifications are completed due to hygiene purposes.

TRIAL UNSUCCESSFUL

Complete and submit Part A and trial feedback form (Part D) and arrange return of equipment to MASS. MASS can arrange collection of the equipment where negotiated.

Approval letter will be forwarded to the prescriber and applicant.

NB: Sling trials may need to be arranged through supplier if not available with MASS. Prescribers will be notified of this when requesting hoists.
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• Access to MASS stock equipment is to assist with allocation of stock to those applicants who meet administrative and clinical eligibility through MASS.

• MASS Stock equipment is not to be used as a trialling service by prescribers, but to be used with the intent of prescribing the aid for that client.

Condition of Trial
MASS stock equipment is for DRY TRIAL only unless negotiated otherwise; the exception being pressure redistribution mattresses where it is necessary to be used during a trial period. Trial period for all stock equipment is to be completed within 2 weeks.

Part E - Request for Allocation from MASS Stock
Prescribers can forward Part E of the MASS 26 (in lieu of the MASS 26 Part D), for items that have already been successfully trialled and can be immediately allocated to client.