

What is The Viewer?

The Viewer is a Queensland Health web-based application that collates data from multiple Queensland systems to support access to vital public hospital healthcare information in one place.

What are the benefits for me?

Providing eligible health practitioners* with secure **online access to patient healthcare information** from Queensland's public hospitals will improve your treatment outcomes.

Having access to up-to-date comprehensive information enables your health practitioner to **make better-informed medical decisions** about your care.

*Eligible health practitioners can include:

- Medical Practitioners (General Practitioners and Specialists)
- Nurses
- Midwives
- Paramedics
- Pharmacists
- Optometrists
- Aboriginal and Torres Strait Islander Health Practitioners
- Physiotherapists
- Occupational Therapists.

Sharing your hospital records with your health practitioner will:

- ensure timely access to your healthcare information
- lessen your likelihood of being referred for duplicate tests or being re-admitted to hospital
- reduce your need to recall and describe details of your recent treatments.



Please refer to 'The Viewer' website for any additional eligible health practitioner updates.



Need more information?

Search **Q 'The Viewer'** or visit

<https://www.health.qld.gov.au/clinical-practice/database-tools/the-viewer-for-external-providers/consumers>

Want to opt-out?

Call **13 HEALTH (13 43 25 84)** or complete the online form

<https://www.health.qld.gov.au/clinical-practice/database-tools/the-viewer-for-external-providers/consumers/opt-out-of-the-viewer-form>

How health practitioners can view your public hospital healthcare information online.



DELIVERING
FOR QUEENSLAND



Queensland
Government

How will my health practitioners access my public hospital healthcare information?

Your health practitioner can register to securely view your Queensland public hospital healthcare information online via the Health Provider Portal (HPP). Once personal and professional identity is verified, your health practitioner is granted access to The Viewer.

What information will my health practitioners be able to access?



Blood test results



Medical imaging results



Medication



Details of diagnoses



Referrals and health appointments



Elective surgery waiting lists



Care plans



Procedure notes and reports



And more

Will access to my public hospital healthcare information be controlled?

Only registered eligible health practitioners practicing in Queensland can access these records. Health practitioners may only access these records for the purpose of providing care or treatment to you.

Health practitioners must accept the Terms and Conditions when registering and using the HPP to view Queensland public hospital healthcare information available through The Viewer.

All access is monitored to ensure appropriate use is maintained.

Will this improve my health practitioner's access to my public hospital healthcare information?

Yes. Having online access to patients' hospital information allows health practitioners to make decisions based on the latest available clinical records. It should also allow your health practitioner to spend more time with you and less time requesting your information from public hospitals.

What if I don't want my health practitioners to see my public hospital healthcare information online?

If you would prefer that your treating health practitioners did not have online access to your public hospital healthcare information, you have the right to opt-out of all health practitioners or choose which health practitioner types to opt-in or out of.

Does this replace the Federal Government's My Health Record?

No. Access to The Viewer provides your health practitioner with a more comprehensive overview of the health information collected by Queensland's public hospitals and health services.

My Health Record provides other health information such as treatment received interstate or from a private health provider. The two initiatives are separate but will help ensure your health practitioner has a more complete picture of your health.



Call 13 Health (13 43 25 84) to **opt-out**.

Translation and interpreter services can be arranged to assist with the **opt-out** process.

You can change your preference at any time by calling the number below.

13 43 25 84

