Consumers and community members will be involved in the detailed design of the $86 million Nambour General Hospital (NGH) Redevelopment project which was announced in May 2018.

Members of the new Nambour General Hospital Consumer and Community Advisory Committee will be integral to the project. This is wonderful news for the local community and means the NGH redevelopment will better meet community needs.

The redevelopment will include:
- expansion of wards (inpatient units) including mental health services, surgical services and medical services with a focus on families and older persons.
- expansion of the emergency department with additional beds
- new medical imaging equipment with increased service capacity
- new Acute and Restorative Care ward (inpatient unit)
- a new same day rehabilitation service model to encourage the transferring of care from an inpatient to ambulatory setting
- expansion and collocation of short stay wards - Medical Assessment Planning Unit, Emergency Short Stay Unit and Surgical Decision Unit, in close proximity to the emergency department and surgical services to improve patient flows
- improved design of renal dialysis unit, Central Sterilising Unit, Oncology and Day Unit Infusion Therapy units, and kitchen facilities.

Construction is due to commence in the first quarter of 2019 with an anticipated completion in December 2022.
Welcome to the second edition of our community newsletter for public health in the region.

I am delighted to announce the health service’s newly formed and refreshed Clinical Council convened on 24 May. This is our peak clinical engagement forum, comprising an active multi-disciplinary group of clinicians who are vested with the authority to provide balanced, clinically-informed leadership and strategic advice.

I wish to recognise the great leadership of Dr Jeremy Long, who as the outgoing Chair of the Clinical Council passes the baton to newly appointed Chair of the Clinical Council, Dr Morne Terblanche for the next term.

From 21-27 May we celebrated National Volunteer Week with special morning tea celebrations across our facilities. SCHHS has 350 active volunteers, who are a highly valued part of our workforce and we thank them for their tireless efforts.

As highlighted in the cover story, Minister for Health and Minister for Ambulance Services Steven Miles, visited several of our facilities on 29 May, and announced $86 million Queensland Government funding for the Nambour General Hospital (NGH) redevelopment project. We will keep you updated on this redevelopment through our website, community engagement activities and this newsletter.

Minister Miles also announced $2.7 million for infrastructure investments at Gympie Hospital including replacement of the paging and emergency power systems along with upgrades to kitchen and pharmacy facilities. In addition to the $2.7 million, more than $300,000 has been provided to refurbish the hospital front entrance and the repainting of ward areas. Gympie Hospital in partnership with our health foundation, Wishlist, is hosting 150th anniversary celebrations at the Gympie Hospital Soiree on Saturday 20 October. All funds raised on the night will go toward funding the needs of Gympie Hospital—join us for this evening of live entertainment, dinner and drinks. Tickets are on sale now.

On 18 June Associate Professor Jennifer Williams was welcomed as the new Deputy Head of the Griffith University Sunshine Coast Medical School. In 2019, Griffith will commence the medical program, which is wonderful for our region and means medical students from the Sunshine Coast, Gympie and other regions will be able to train locally at Sunshine Coast University Hospital.

On 21 June, our Community Integrated and Sub-Acute Service joined in a Community Health Forum in Kilkivan hosted by the PHN. It was terrific to see more than 60 locals attend the event to hear more about the range of health services available within their community.

In July, we also received confirmation of our health service Accreditation. SCHHS is currently accredited against the ten National Safety and Quality Health Service (NSQHS) Standards and the EQuIP National Program which cover all elements of care and service provision across all facilities. Between 12-16 March 2018, our Sunshine Coast Hospital and Health Service underwent a full organisation-wide survey by the Australian Council on Healthcare Standards (ACHS).

This Accreditation built on the successful interim SCUH accreditation last year, and included assessment of our Mental Health and Oral Health Services. As is always the case, the survey team signposted some areas for us to provide additional evidence and to strengthen as part of our ongoing continuous improvement.

SCHHS has now been awarded four years accreditation with the ACHS until June 2022.

Sunshine Coast Hospital and Health Service hosted community NAIDOC Week events across the health service from 4-19 July.

Our Aboriginal and Torres Strait Islander health team and Child Health team also hosted stands at the NAIDOC Family Fun Day on Saturday, 14 July at Black Swan Park in Cotton Tree.

To learn more about how our Aboriginal and Torres Strait Islander service is closing the gap on Aboriginal and Torres Strait Islander health visit this website.

We encourage you to provide feedback to us about your experience of care across our hospitals and community centres. There are many ways to do this—online through our website, via feedback ‘postcards’ at our sites, or even in our periodic postal surveys that we do. Your voice is very important to shaping our priorities for continuous improvement.

These are just some of the highlights of May-August 2018, over the coming months we will continue to partner and collaborate with key stakeholders across our region to transform the way we deliver care to our communities.

Regards,

Adjunct Professor Naomi Dwyer
Chief Executive, Sunshine Coast Hospital and Health Service

Dr Lorraine Ferguson AM
Sunshine Coast Hospital and Health Board Chair

“In 2019, Griffith University will commence the medical program on the Sunshine Coast. It is wonderful for our region and means medical students from the Sunshine Coast, Gympie and other regions will be able to train at locally at Sunshine Coast University Hospital with Griffith University.”
Message from the Chair of the Consumer Advisory Group

Sunshine Coast Hospital and Health Service has a strong commitment to consumer engagement and partners with numerous health consumers at various levels.

Consumers choose how they would like to be involved, including completing online surveys, taking part in focus groups or joining health service committees as consumer representatives.

Recently separate consumer groups have been formed for Gympie and Nambour hospitals.

Staff at the health service work closely with Health Consumers Queensland (HCQ) who provide training for consumers and staff annually.

HCQ also host an annual conference and staff and consumers from this service attend and/or present.

This year the theme was The Evolution of Engagement and the conference provided a great opportunity for all Health Services in the state to network and collaborate and participate with consumers in numerous discussions.

This once a year collaboration is invaluable to all who are fortunate to attend.

If you think you might be interested in getting involved in the health service as a consumer representative find out more at www.health.qld.gov.au/sunshinecoast/get-involved/pace-main. Alternatively you can call 07 5470 5822 or email sc-engagement@health.qld.gov.au

Regards,
Dr Eleanor Horton
Chair of the Consumer Advisory Group
Sunshine Coast Hospital and Health Service

“The Sunshine Coast Hospital and Health Service has a strong commitment to consumer engagement and developing communities throughout the health service.”

June Kilkivan and Goomeri Community Health Forum

More than 60 locals attended the Kilkivan and Goomeri community health forum hosted by the Central Queensland, Sunshine Coast and Wide Bay PHN on 21 June 2018.

The forum as an opportunity for residents to learn more about the health services available in their community.

The event included information sessions and information booths for:

- Sunshine Coast Hospital and Health Service—Transition Services (Community Hospital Interface Program (CHIP) and the Aged Care Assessment Team (ACAT), Community Chronic Conditions Service (nursing), Aboriginal and Torres Strait Islander Health, Child, Youth and Family and Diabetes Educator.
- PHN.
- North Coast Aboriginal Corporation for Community Health.
- BlueCare.
- Graham House Community Centre.
- Suncare - two regions (Sunshine Coast and Wide Bay).
- Best in Care Australia.
- ACAT from Ipswich West Moreton HHS.

Cang Dang, Service Director for SCHHS’ Community Integrated and Sub-Acute Services said the forum was positively received by all who attended and provided a great opportunity for residents to learn more about the services available to them.

The PHN will continue to work with the community to enhance healthcare services.
Learning opportunities abound at Griffith University School of Medicine on the Sunshine Coast

A wealth of new student learning opportunities is on the agenda as the new Griffith University School of Medicine at the Sunshine Coast prepares to open its doors.

Set for its first intake of students early in 2019, the medical program will be delivered at the Sunshine Coast Health Institute (SCHI), which is collocated with Sunshine Coast University Hospital as part of Griffith University School of Medicine.

“I am delighted to announce Associate Professor Jennifer Williams to the new Deputy Head position. As a Sunshine Coast local who is also an emergency physician at Sunshine Coast University Hospital, she knows the community well and is well placed to assist in taking the Medical School into the future,” says Pro Vice Chancellor (Health) Professor Sheena Reilly.

“This is an exciting opportunity for students to undertake the Doctor of Medicine program in a state-of-the-art facility in one of the fastest-growing regions in the country, at the Sunshine Coast University Hospital,” says Associate Professor Jennifer Williams, newly appointed Deputy Head of the Griffith University School of Medicine at the Sunshine Coast.

SCHI is a premier education, training and research facility on the Sunshine Coast and is a joint venture between Sunshine Coast Hospital and Health Service (SCHHS), Griffith University, the University of the Sunshine Coast and TAFE Queensland East Coast.

Griffith University’s medical program has been training the doctors of the future on the Gold Coast since its inception in 2005, with expansion of the program to the Sunshine Coast to commence early next year. Griffith Medicine students will undertake the majority of their rotations at the Sunshine Coast University Hospital.

“Students will use the latest 3D digital technology for learning anatomy and they will undertake their clinical rotations in the most modern hospital in Queensland,” says Associate Professor Williams.

“A whole host of cutting-edge research and teaching facilities will be available including high fidelity simulation suites, where students will learn skills such as recognition of the deteriorating patient, advanced life support, and management of a variety of medical conditions.” One pathway for local high school students will be the opportunity to study the Bachelor of Medical Science at the University of the Sunshine Coast, in order to gain provisional entry into the Doctor of Medicine.

“For the first time ever, Sunshine Coast high school students will have the opportunity to complete their medical studies in their local region and then practice locally in the community,” says Head of School of Medicine, Professor David Ellwood.

“Our initial impressions from the student application process so far, is that the new site is going to be extremely popular.

SCHHS Chief Executive and Griffith University Adjunct Professor Naomi Dwyer says the start of the medical program in 2019 will be a game changer for health education in the region. “It is wonderful for our region and means medical students from the Sunshine Coast, Gympie and other regions will be able to train at Sunshine Coast University Hospital. “We know that training in a local facility results in students being more likely to stay or ultimately return to the health service after their medical training is completed. It is an important factor in our aim to grow our own health staff.

“This cements our commitment to health industry education and training, which is a win for our students and all parties involved. The future of health in the region just got brighter.”

Exciting news for Griffith University, Sunshine Coast University Hospital and Sunshine Coast Health Institute. Associate Professor Jennifer Williams, is the newly appointed Deputy Head of the Griffith University School of Medicine (Sunshine Coast).
Sunshine Coast Health Institute hosts cardiac surgery training

More than 35 staff including nurses, cardiac surgeons, intensivists, cardiac anaesthetists and anaesthetists from the Sunshine Coast University Hospital, Sunshine Coast University Private Hospital, The Prince Charles Hospital, Princess Alexandra Hospital and Gold Coast University Hospital participated in the inaugural Cardiac Surgery Advanced Life Support (CALS) course in Queensland which was held at Sunshine Coast Health Institute (SCHI) this week.

The CALS course is an internationally recognised training course which includes lectures, interactive skills stations and scenarios using an interactive human patient manikin. Course participants were trained to apply validated protocols to safely manage serious complications after cardiac surgery.

Twenty-five staff attended the *Train the Trainer* day and will now be able to teach on future courses at SCHI. Sunshine Coast University Hospital is now the Centre of Excellence for CALS in Queensland.

SCHHS staff and students studying in the Sunshine Coast Health Institute (SCHI) have access to some of the world’s most cutting-edge learning tools and innovative simulation solutions for healthcare professionals, right on our doorstep here on the Sunshine Coast.

High school careers day lands at Sunshine Coast University Hospital

Sunshine Coast Hospital and Health Service (SCHHS) inspired the next generation of doctors, nurses, surgeons, physiotherapists and health care workers at its High School Careers Day on Friday, 10 August.

More than 200 students with an interest in a career in health care attended the expo, held at the Sunshine Coast Health Institute (SCHI) at Sunshine Coast University Hospital.

The expo targeted year 10, 11 and 12 students from a range of high schools across the Sunshine Coast including Sunshine Coast Grammar School, Matthew Flinders Anglican School, Unity College, Pacific Lutheran College and Kawana Waters State College.

The day showcased a ‘Day in the life of the health service’ as well as highlighting career opportunities available throughout the Sunshine Coast Hospital and Health Service.

Director of Sunshine Coast Health Institute (SCHI) Anton Sanker, said the expo provided information on education programs and pathways towards a career in health.

“The High School Careers Day included displays from Griffith University, University of the Sunshine Coast, TAFE Queensland, the Sunshine Coast Hospital and Health Service, Wishlist and the Queensland Ambulance Service,” Mr Sanker said.

“It was a great opportunity for students to see the diversity of careers in healthcare in our region, and the accessibility of locally delivered education programs available to students.

“For the first time, Griffith University showcased their new Doctor of Medicine Program, which will be launching at SCHI in 2019,” Mr Sanker said.
Community Care Unit award for innovative medicine delivery approach

Sunshine Coast Hospital and Health Service, Community Care Unit (CCU) has won a national award for a medication initiative staff successfully developed and implemented with residents.

The CCU is a mental health residential rehabilitation setting which is staffed 24 hours a day by clinical staff and peer support workers. Residents have a persistent and serious mental illness and on average, stay in the CCU between six months to two years.

During this time, the aim is to improve mental and physical wellbeing, as well as their ability to live as independently as possible. Staff of all disciplines are routinely involved in enhancing a resident’s understanding of medication, involvement and subsequently medication adherence.

To support this process in a consistent manner, the team at CCU developed a special system to administer medicine, called Stages of Medication Administration (SOMA).

Mental Health Education Team Clinical Nurse Consultant (CNC) Larissa Hallam and CCU CNC Paul Dawson says SOMA was developed after staff recognised the need to improve the delivery of medication.

“We developed this initiative to educate and empower our residents to managing their own medication. The development team worked with the whole team at CCU and consulted with pharmacy and medical staff to work out a system which would suit CCU residents and support recovery,” Ms Hallam said.

SOMA enables staff members to determine each resident’s level of ability to independently manage their own medication, communicate this to a team (including the resident and their family/carers) and support them to become more independent in a standardised manner.

The model has an education component built into each stage to support progression through the stages.

Staff developed a training package, workplace instruction and medication assessment as part of the program, and say the national recognition has blown them away.

“We are a relatively small team who are very passionate about what we do, and work hard, but we didn’t think we had a chance at winning when you look at some of the previous winners, so to be recognised by a National Medicinewise Award is fantastic,” Team Leader Alistair Russell said.

The CCU team has already started work on its next project with implementation of Safewards which to our knowledge is the first CCU in Australia embracing the safewards model. The initial intervention is the development of staff and resident profiles to share with each other to support engagement.

Parkinson’s Disease event held at Sunshine Coast University Hospital

More than 70 community members and health professionals joined us on 16 August, to learn more about Parkinson’s Disease.

The free seminar hosted at Sunshine Coast Health Institute (SCHI) (collocated with Sunshine Coast University Hospital) enabled our multidisciplinary team; Medical team: Dr Tony Tampiyappa, Dr Ted Chamberlain and Dr Quentes Devries and the Movement Disorder Allied Health team (Physiotherapist, Occupational Therapist, Dietitian, Speech Therapist, Social Worker and Clinical Nurse Consultant) to discuss the clinic at Maleny Soldiers Memorial Hospital.

The Movement Disorder clinic is helping restore hope and quality of life for Parkinson’s Disease patients.

The unique, specialist lead multidisciplinary clinic treats patients with complex movement problems, primarily Parkinson’s Disease, and determines a comprehensive care plan based on individual’s needs.

Dr Tony Tampiyappa discussing the unique, special led clinic and how the team is restoring hope to Parkinson’s Disease patients across the Sunshine Coast region.
Region’s most vulnerable in safe hands

The region’s most vulnerable patients are in safe hands with the commencement of services in the paediatric critical care unit at Sunshine Coast University Hospital (SCUH). A first for the region, the unit provides care for critically ill children aged up to 16 years.

Paediatric critical care Director Dr Paula Lister said the opening of the unit meant fewer children had to be transferred to Brisbane for treatment.

“This is an exciting new service for our region enabling us to care for seriously ill children who would have otherwise been transferred to Brisbane for treatment. Our aim is to provide a high level of care for young patients right here, closer to homes,” Dr Lister said.

“Many children with life threatening and potentially recoverable illnesses or injuries may now be cared for at Sunshine Coast University Hospital.

“Some complex cases will still be transferred to Brisbane’s Lady Cilento Children’s Hospital (LCCH) for care, but even these children will often benefit from improved intensive care stabilisation before transfer Dr Lister said the unit was part of a state-wide network of units providing specialised care for critically ill children.

“We work closely with clinicians at LCCH to ensure we continue to provide the best outcomes for the child and their family.”

Adjunct Professor Naomi Dwyer, Sunshine Coast Hospital and Health Service Chief Executive, said the two-bed unit was part of the health service’s commitment to improving access to healthcare for locals.

“This is an exciting time for our region with the expansion of our services at SCUH to continue until 2021.

“We’re dedicated to ensuring we continue to serve the health needs of the Sunshine Coast and Gympie regions, and provide high-level local health services.”

The paediatric critical care unit is staffed by a multidisciplinary team including paediatric intensivists, specialised paediatric critical care nursing, and allied health staff.

The Paediatric Critical Care Unit team Claire Duffell, Sam Ingles, Dr Paula Lister, Lauren Morgan, Charlotte Moore.

USC Nursing students from Robert Morris University Pennsylvania tour SCUH

Sunshine Coast Health Institute (SCHI) with educational partner University of the Sunshine Coast (USC) welcomed eight nursing students from Robert Morris University, Pennsylvania and their educators, Dr Holly Hampe and Dr Luann Richardson to tour Sunshine Coast University Hospital and SCHI on 25 May.

Students/Educators toured the Ambulatory Care Centre (Outpatients) on level one, Women’s and Families on level four, Antenatal Clinic at SCUH and SCHI.

They could not believe how amazing our facility on the Sunshine Coast is, and that it does not feel like a hospital.

Thanks for joining us RMU and good luck with your education and nursing studies.

If your school would like a tour of any of our facilities, please make contact with us: sc-communications@health.qld.gov.au we can accommodate groups of students up to 20.

Photo one: Eight RMU students and their educators tour SCUH and SCHI.

Photo two: The SCHI anatomage table gives the group a virtual insight to the human body.
NAIDOC Week events across the region

Nationally, NAIDOC Week 2018 (8 July - 15 July), is held across Australia, this year’s theme Aboriginal and Torres Strait Islander Women under the theme—Because of Her, We Can!

Sunshine Coast Hospital and Health Service hosted NAIDOC Week events across the health service from 4-19 July, and presented our Aboriginal and Torres Strait Islander women with thanks and a NAIDOC scarf.

Staff and the community joined our Cultural Practice Program and Aboriginal and Torres Strait Islander Health teams in the week of celebrations at:
- Gympie Hospital
- Nambour General Hospital
- Sunshine Coast University Hospital
- Sunshine Coast NAIDOC Council Community event at Cotton Tree
- Caloundra Health Service
- Maleny Soldiers Memorial Hospital.

For more information on NAIDOC visit [http://www.naidoc.org.au](http://www.naidoc.org.au) To learn more about our services visit: The Aboriginal and Torres Strait Islander SCHHS website.

SCHHS and NCACCH unite for World No Tobacco Day

Our Aboriginal and Torres Strait Islander Health, Preventable Hospitalisation Program joined community partner, North Coast Aboriginal Centre for Community Health (NCACCH) to attend this years’ World No Tobacco Day (WNTD) event held at TAFE at Mountain Creek.

The aim was to educate was to raise awareness for Aboriginal and Torres Strait Islander people around the health affects of smoking.

Strategies to stop use of tobacco products and support programs were discussed, for more information to stop smoking visit:
- Quitline: [www.quit.org.au](http://www.quit.org.au)

Reconciliation Coast Walk held on 1 June 2018

The Reconciliation Coast Walk 2018, hosted by Sunshine Coast Reconciliation Group Inc. and SunCare, was attended by our team on 1 June 2018. This walk was the culmination of National Reconciliation Week (27 May – 3 June) for our local area, theme Don’t Keep History a Mystery: Learn, Share, Grow. The theme is crucial to lifting the veil on the unpleasant aspects of Australian history and support of local reconciliation events is essential for the progression of healing of transgenerational traumas that still affect our community today.

The event was a partnership between the health service and our Non-Government Health partners; Life without Barriers, NCACCH, Uniting Care Community, Lions Club; in conjunction with the Sunshine Coast Council did an incredible job of delivering a wonderful event for many local families. A 3km walk along the Golden Beach foreshore, traditional games and musical entertainment was enjoyed by around 80-100 community members and service providers.
My Health Record - What it means for patients

My Health Record is a secure online summary of your health information. You can control what goes into it, and who is allowed to access it. You can choose to share your health information with your doctors, hospitals and other healthcare providers.

The My Health Record system is an Australian Government initiative launched on 1 July 2012. It provides a secure online summary of an individual’s health information and has been an opt-in system whereby registration for a My Health Record is voluntary.

This year the My Health Record will change to an opt-out system meaning a record will be created for all eligible Australians unless they choose to opt-out. A three month opt-out period commenced from 16 July 2018 prior to the ‘go-live’ in November 2018.

The federal government says having a My Health Record means your important health information like allergies, current conditions and treatments, medicine details, pathology reports or diagnostic imaging scan reports can be digitally stored in one place.

My Healthcare Record means providers like doctors, specialists and hospital staff can see these details online from anywhere at any time when they need to, such as in an accident or emergency.

Patients can upload to My Health Record (documentation such as an advance health directive, enduring power of attorney or statement of choices, or other documents detailing future care).

The My Health Record system is underpinned by strong legislation and includes penalties for the unauthorised access, use and disclosure of patient health information.

The protection of patient information is critical and the system has strong safeguards in place to protect health data.

Further information on privacy and access controls is available on the My Health Record website, phone the national My Health Record helpline on 1800 723 471 for more information or to ‘opt out’.

The Federal Government - My Health Record resources:
- My Health Record: a quick guide for patients (PDF, 101KB).
- Queensland Health advance care planning fact sheet (PDF, 116KB).
- Managing access to My Health Record documents fact sheet (PDF, 1MB).

www.myhealthrecord.gov.au
Phone: 1800 723 471.

National Disability Insurance Scheme (NDIS)

The National Disability Insurance Scheme (NDIS) is making its way to the Sunshine Coast!

It is a huge change to the way disability services are funded and delivered in Queensland.

It will impact on how we will support clients with disabilities to access services in the community.

From July 2018 NDIS eligible clients within the Sunshine Coast region can request access to the NDIS, with the scheme being fully implemented by January 2019.

You can also directly access the NDIS website for further information: https://www.ndis.gov.au/

Further updates and information will be distributed over the coming months.
Radiation Oncology service celebrates its first year of service

On 12 June we celebrated the first anniversary of radiation therapy treatments commencing at Sunshine Coast University Hospital for cancer patients at the Adem Crosby Centre. The Radiation Oncology team provides services to patients across the Sunshine Coast and Gympie regions, delivering close to 12,000 individual treatment sessions to more than 700 patients, in the first year via the two linear accelerators (radiation treatment machines).

Since opening the team has grown to meet the needs of the local community, with fewer patients having to travel to Brisbane for treatments. Many patients will have chemotherapy and radiation therapy at different stages during their cancer treatment, with around 12 per cent of our patients needing both treatments at the same time.

Radiation Oncology staff members have been recruited from all around Queensland, and across the globe. That includes enticing some native Sunshine Coasters to return to the home, with them their skills and experience.

Regardless of where they are from, everyone who works in the team understands the significance of the centre being named after a local teenager, and former patient and takes inspiration from Adem Crosby’s story.

Well done on a first year of service Radiation Oncology team. The team celebrated with Adem Crosby Centre staff at SCUH today, with cake baked by one of the team’s Medical Physicists, who is also an award winning baker at the Maleny show.

Free Community Chronic Conditions Service Health Lifestyle workshops

Type 2 Diabetes and Me Sessions

Have you been diagnosed by your GP with type 2 diabetes or pre-diabetes? Would you like to learn more about your disease and how to manage it?

The Sunshine Coast Hospital and Health Service provide a free group education session “Type 2 Diabetes and Me” to eligible people.

The events are run annually, upcoming events:
Maroochydore RSL Sub Branch: 26 Sept, 24 Oct, 28 Nov.
Gympie 9 August, 22 November.

Bookings are essential. Phone CCCS Intake on 5479 9670 to register.

Managing Anxiety

Would you like to learn more about anxiety and how to manage it?

The Sunshine Coast Hospital and Health Service provides free group education course titled “Managing Anxiety”, delivered for 2 hours over four consecutive weeks.

The events are run annually, upcoming events:
Maroochydore: 27 September – 18 October
Noosa: 2 October – 23 October
Gympie: 3 October – 24 October

Registration: Contact a Social Worker at your nearest Community Health Centre Maroochydore Ph: 5459 6901, Noosa Ph: 5449 5944, Gympie Ph: 5489 8690.
Compliments

**Nambour General Hospital**

Staff, nurses, reception and ward clerks all so helpful, kind and caring.

Sincere compliments to all, we can’t say thanks enough.

A big thumbs up for all the assistance during my stay in the hospital.

To all staff, including the paramedics.

My husband was overwhelmed with the kindness, sincerity and helpful care he received here in hospital.

All the staff and nurses are very helpful, thank you for making him feel comfortable during his stay in hospital.

**SCUH—Ward 3B**

I have received wonderful care and help in every aspect of my stay. All staff have been friendly and did whatever they could to aid me in every way. I thank them for their kindness and understanding, as well as their dedication to their careers.

**Gympie Hospital**

Thank you for the kindness and compassion you showed my husband and me. It will not be forgotten.

**Glenbrook Residential Aged Care**

On behalf of our mother our families cannot thank you enough for everything you have done for her over the past few weeks.

**Maleny Soldiers Memorial Hospital**

Further to my recent letter thanks again to the team for the wonderful care you gave to both my wife and I in the final days of her life.

Thank you once again for all you have done to ease the burden on us both during her long illness.

**Sunshine Coast University Hospital—Gastroenterology**

I just wanted to give a huge thumbs up and thank you to the Sunshine Coast University Hospital.

I have been attending the Gastroenterology Department there for quite a while now and just want to say how great my treatment has been by my treating, Doctor and Nurses.

This is just the best hospital.

Your service is invaluable to our community.

**Caloundra Child Health—participants in the Parenting Young Babies Group**

Thanks for your guidance over the last six weeks, you have given us new confidence in being parents.
What’s coming up in September?
Jump online to see more information on these events

1-30  Prostate Cancer Awareness Month http://pcfa.org.au/
1-30  Dementia Awareness Month https://www.dementia.org.au/dementia-awareness-month
1-30  International Childhood Cancer Awareness Month
1-7   Asthma Awareness Week https://www.asthmaaustralia.org.au/qld/home
1-7   Spina Bifida Awareness Week http://www.sbfv.org.au
3-10  Cardiomyopathy Awareness Week https://www.cmaa.org.au/
3-7   Women’s Health Week https://jeanhalles.org.au/
4-10  Superhero Week for Muscular Dystrophy http://www.superherodaymd.com/
4-10  Stroke Week https://strokefoundation.org.au/

Sunshine Coast Health Community News provides information about what’s happening across our health service, including health awareness, community engagement, patient stories and details of upcoming events.

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