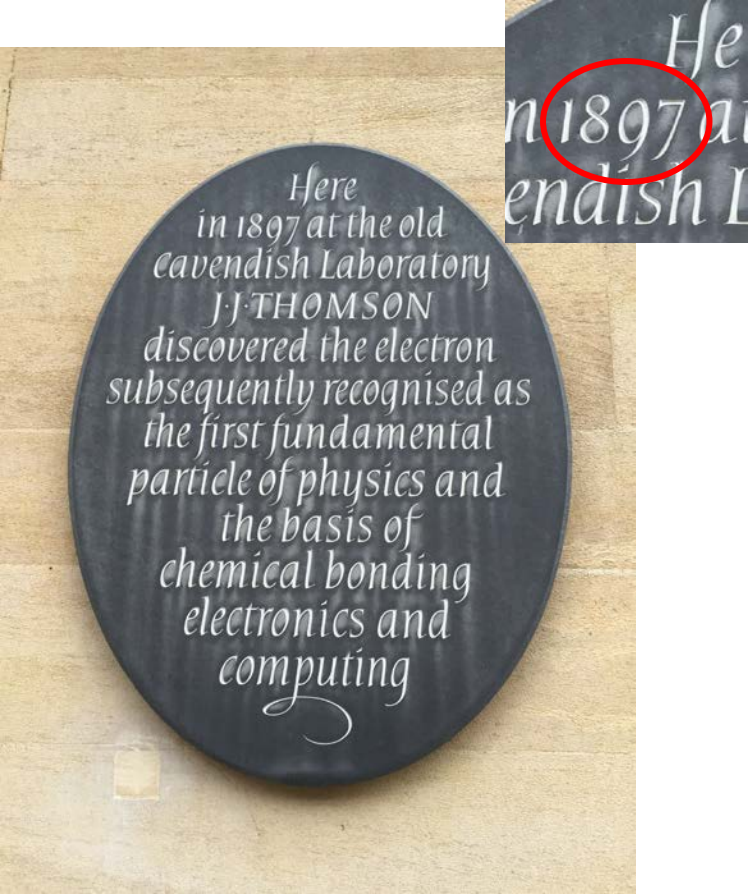


# Clinical and Business Intelligence (CBI)

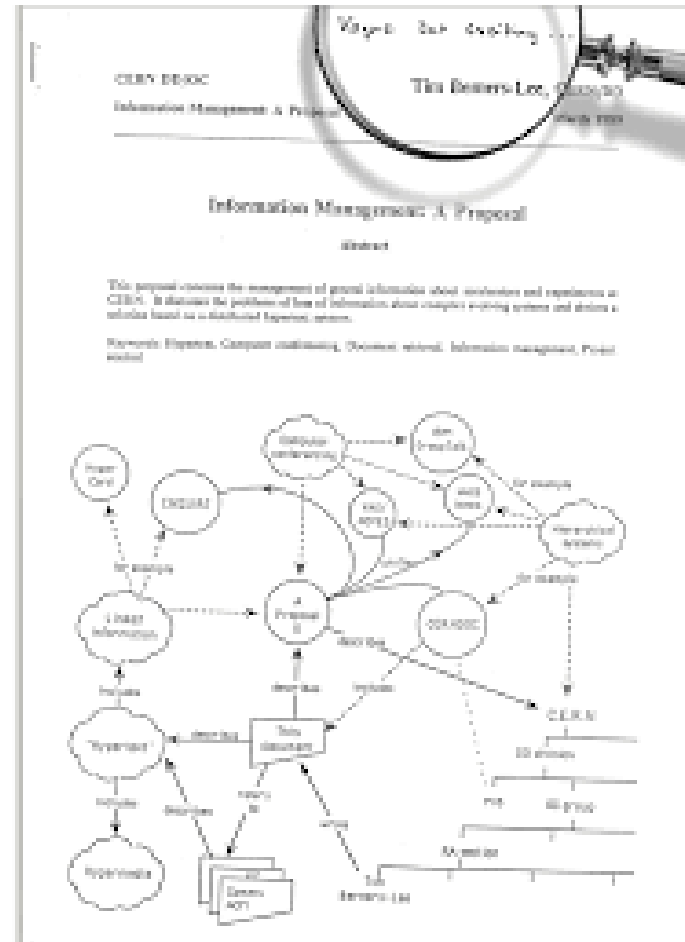
Adopting cloud to  
accelerate innovation,  
modernise service delivery &  
drive better outcomes for citizens

# + The path to...



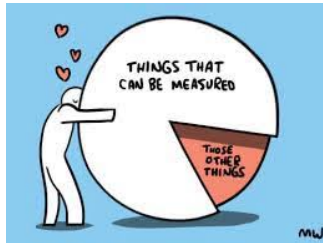
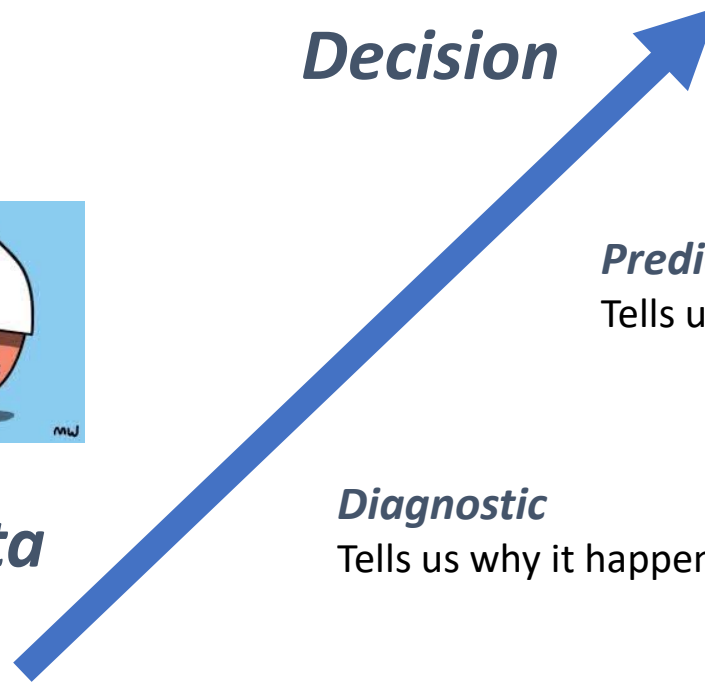
# Information Management: a proposal

- WWW...
- *“In those days, there was different information on different computers, but you had to log on to different computers to get at it.*
- *Also, sometimes you had to learn a different program on each computer.*
- *Often it was just easier to go and ask people when they were having coffee...”*



# From Data to Decisions...

...analytics



**Data**

**Decision**

**Prescriptive**

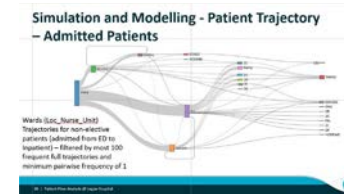
Tell us what to do before it happens!

**Predictive**

Tells us what's going to happen

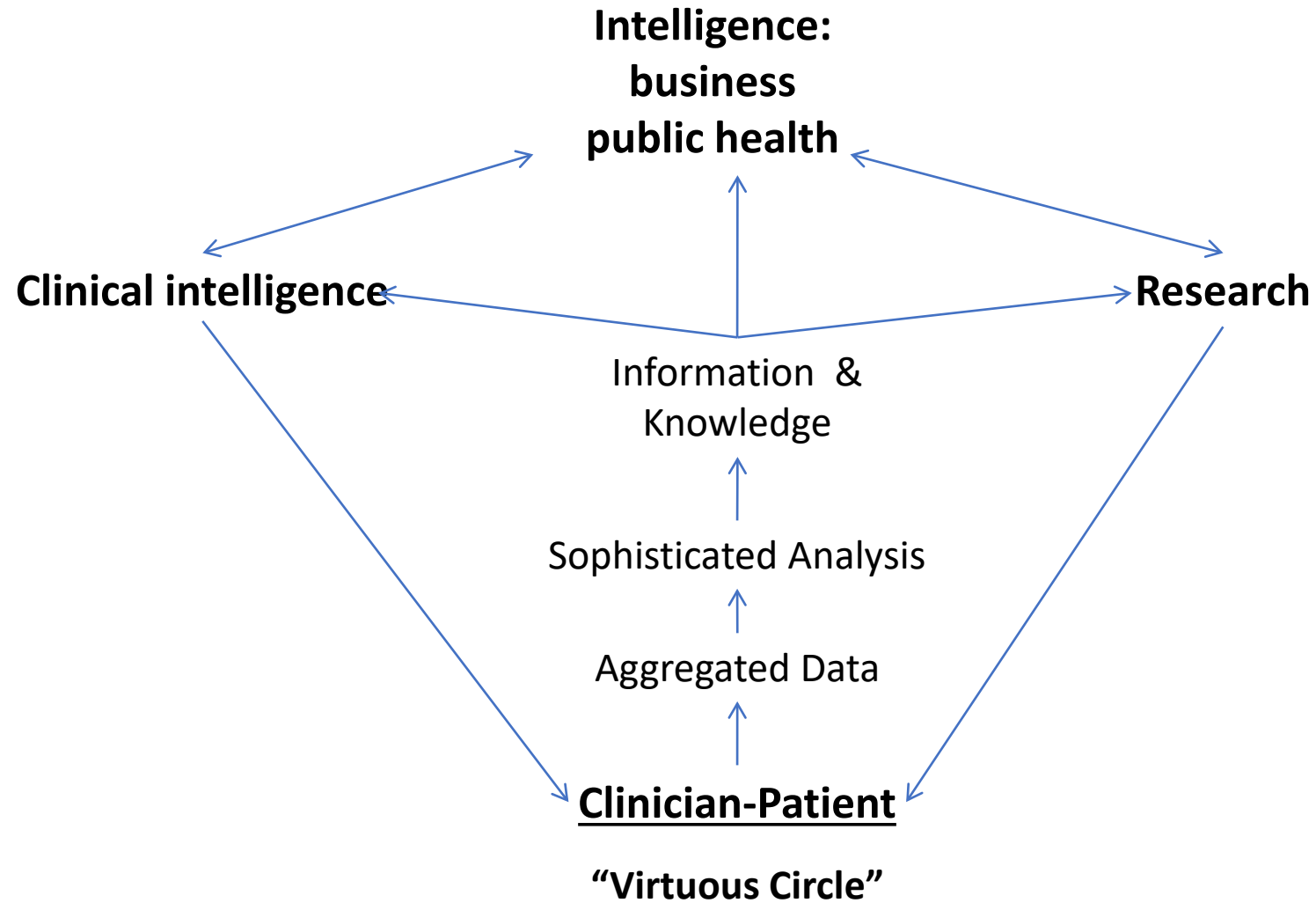
**Diagnostic**

Tells us why it happened

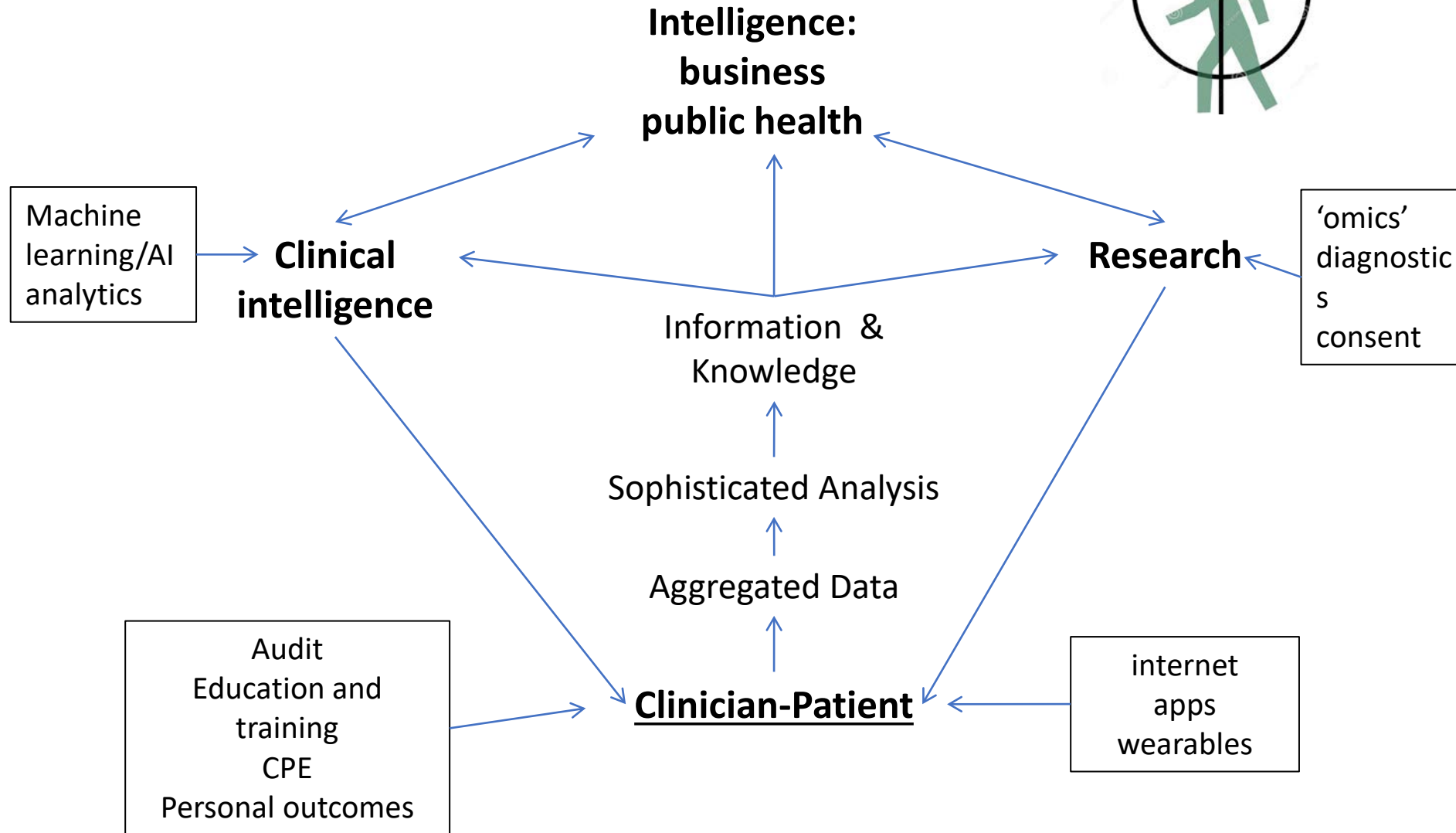


**Descriptive** - the rear view mirror  
Tells us what's happened

# Towards a *learning & knowledge* based system



# ...and on to *precision medicine*



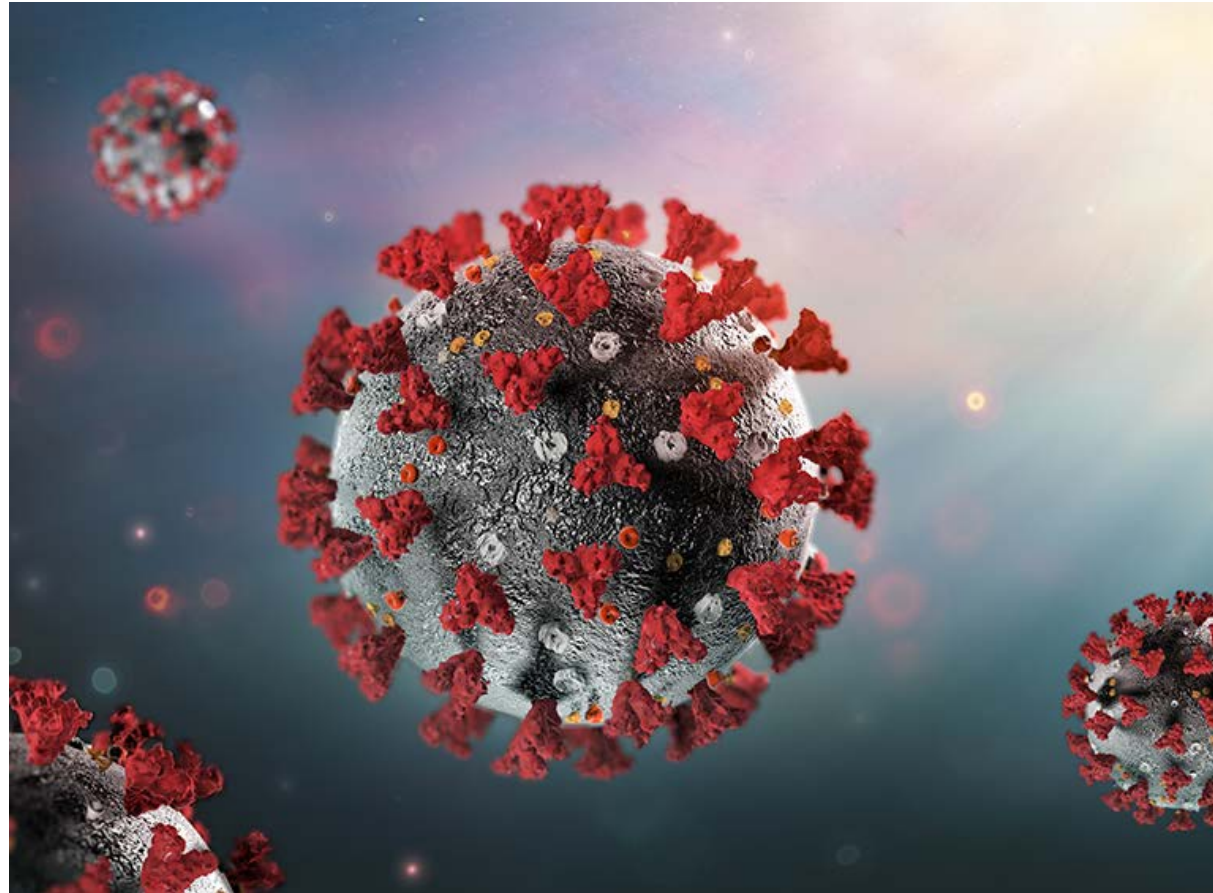
# Safe, sustainable high quality patient outcomes...



# Arch disruptor - SARS CoV-2

Corona virus  
Catastrophe  
Contagion  
Chaos & Complexity

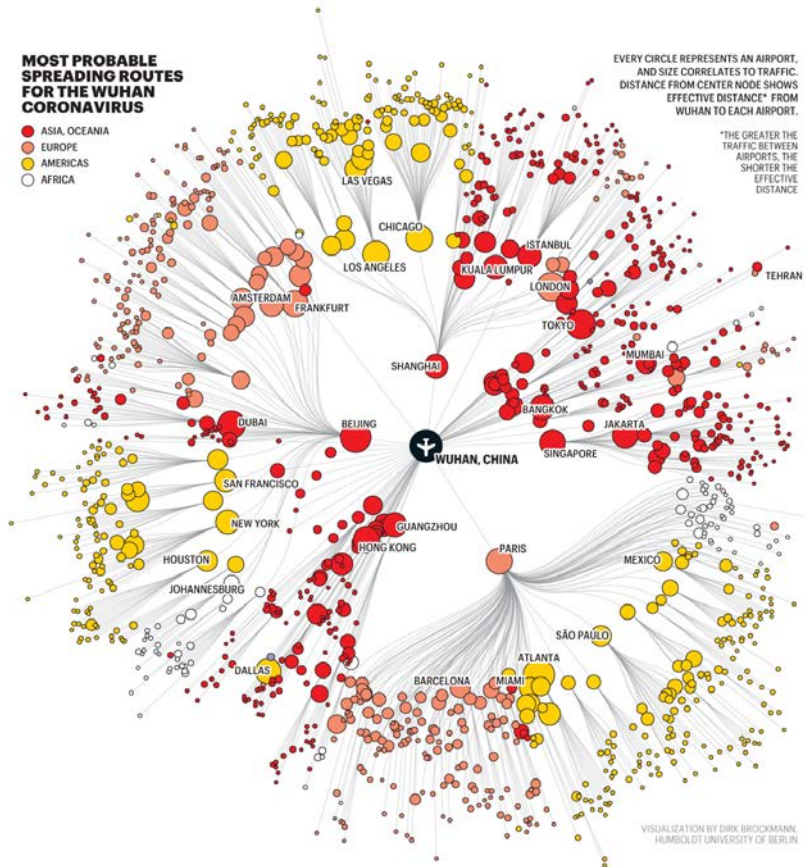
& fake news!





# Chaos Fact!

...what about the flap of a bat's wings in Wuhan?



**Chaos & Complexity 101**  
Tiny input...catastrophic,  
unanticipated consequences!



# COVID Response Planning:

## Information dependent

**Are we ready?**

**What are we aiming for?**

**What more do we need?**

# Information & Chaos

*Information* brings order to chaos...

...*data enables the reduction of uncertainty*

Chaos is not random

It just *appears unpredictable* because we can't measure &/or interpret all the variables & variation in the *data*

Our ability to understand and thrive in a *complex* system is dependent on the quality of the *information* that is available to us, and how we use that information

# Clinical Business Intelligence

Cloud based information framework



Data data  
everywhere and  
not a byte to  
think!

gettyimages  
Ray Van Eng Ph

# CBI Service Offerings



## Raw Data Services

The CBI Operational Data Store (ODS) is a centralised repository that allows both structured and unstructured (raw) data to be stored in a central location. It is a secure, scalable, standards-based data platform from which new use cases can be built and new data sources can be managed.



## Curated Data Services

The CBI Curated Data Service (otherwise known as data vault) is a detail oriented, historical tracking and uniquely linked set of data that can support one or more functional areas of business. The design is flexible, scalable, consistent, adaptable to the needs of the enterprise and based on a standard methodology and design patterns. Curated data can include data that has been historized, integrated or cleansed.



## Self-Managed Analytical Services

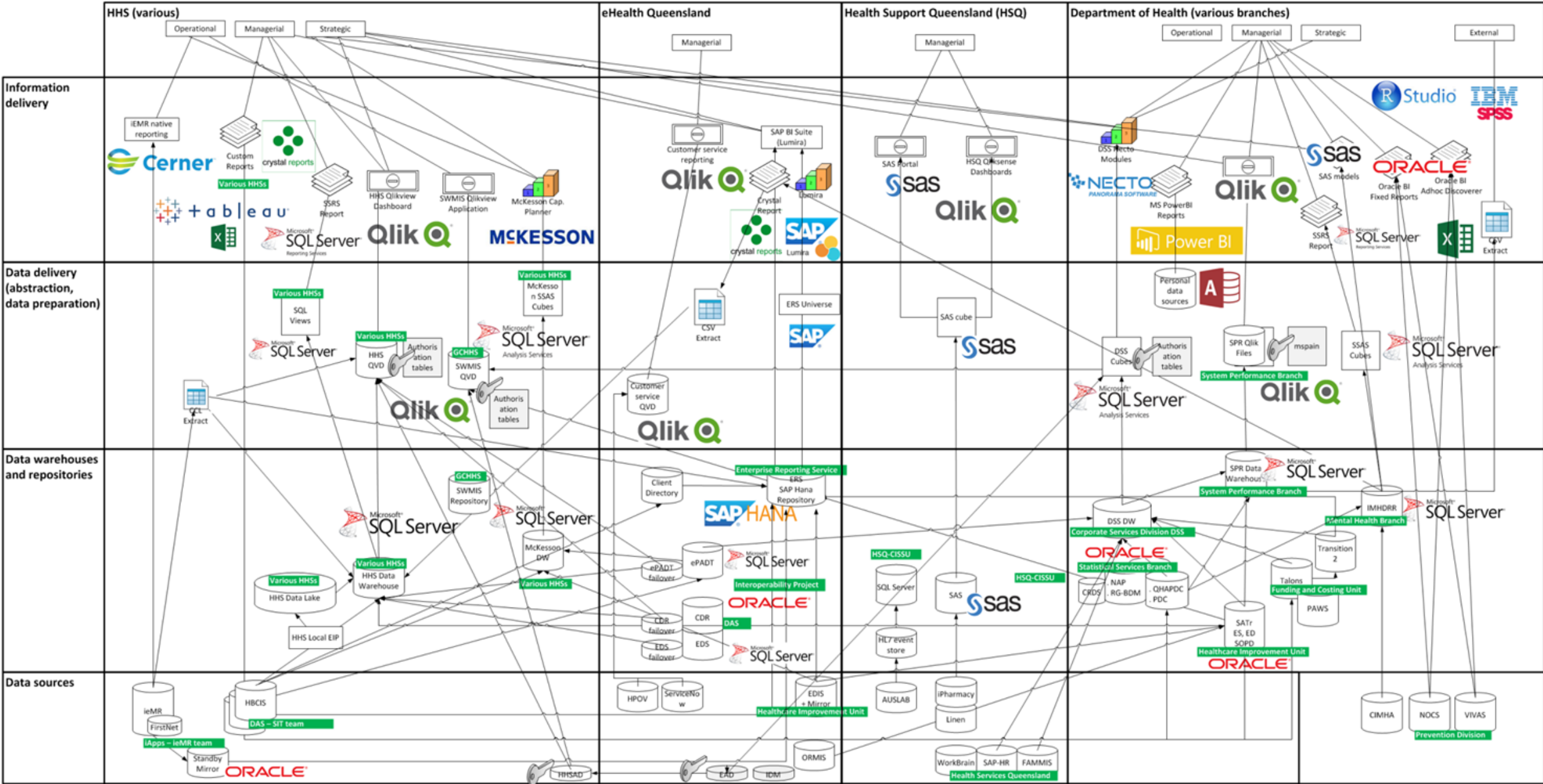
The CBI Self-Managed Analytical Services provides a suite of reporting and analytics tools and services based on trusted, validated, reusable data. Self-Managed Analytical Services currently comes in two forms – Infomarts and Dashboards.

# Queensland Health

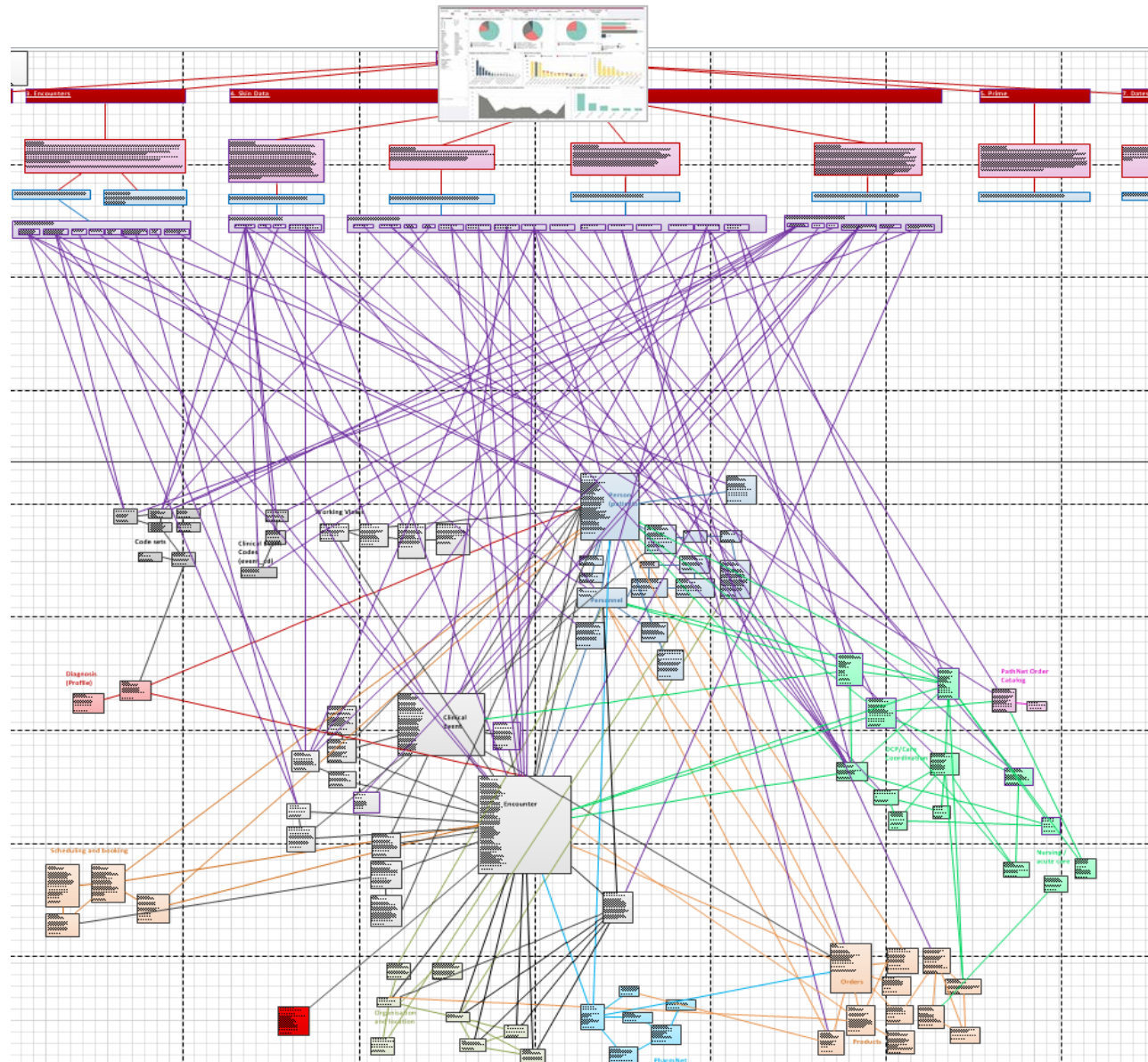
## Clinical and Business Intelligence Current State Summary Overview

Note: This diagram is prepared for illustrative purposes only and does not describe the full CBI landscape.

Prepared by: Benson Choy, Enterprise Information Architect,  
eHealth Digital Architecture  
Updated: 19/09/2017







Staff change

Requirement change

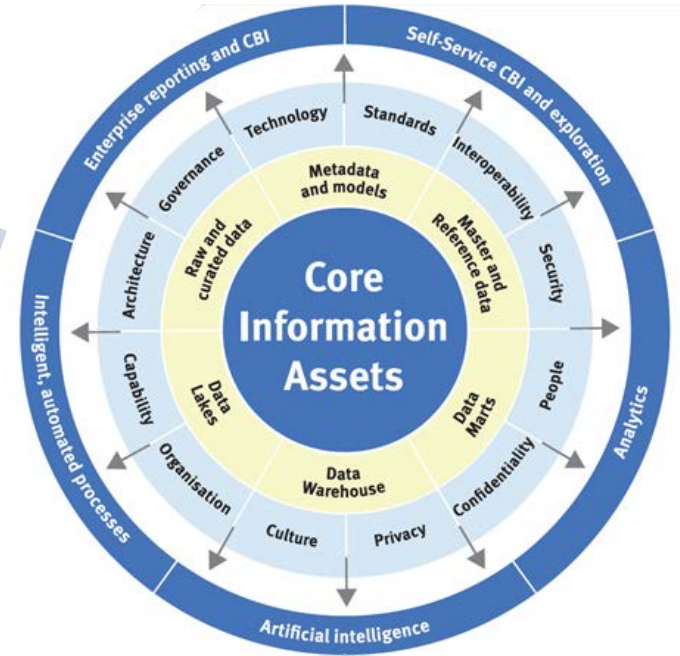
Rule change

Schema change

# Clinical and Business Intelligence

*'Better insights, better focus... better health for Queensland'*

Implementation of a State-wide Clinical and Business Intelligence Platform is progressively establishing a strong foundation for clinical data and analytics in Queensland.



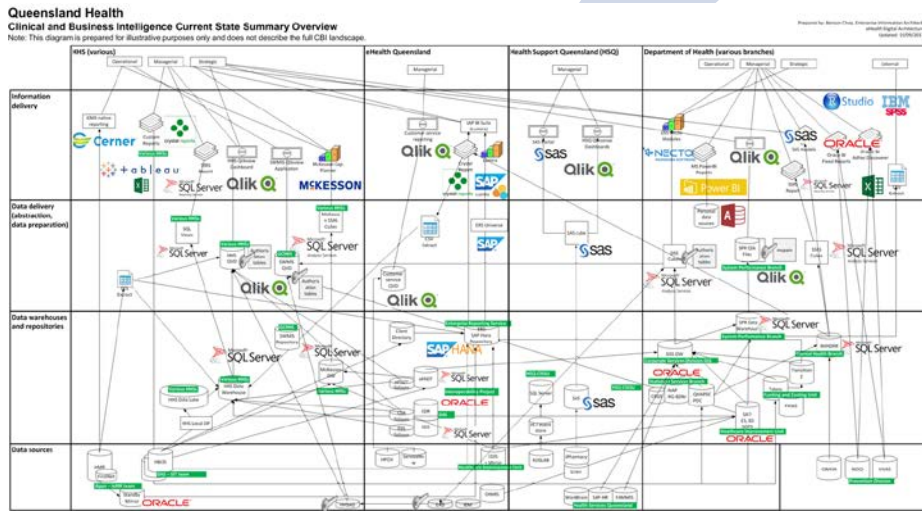
Future

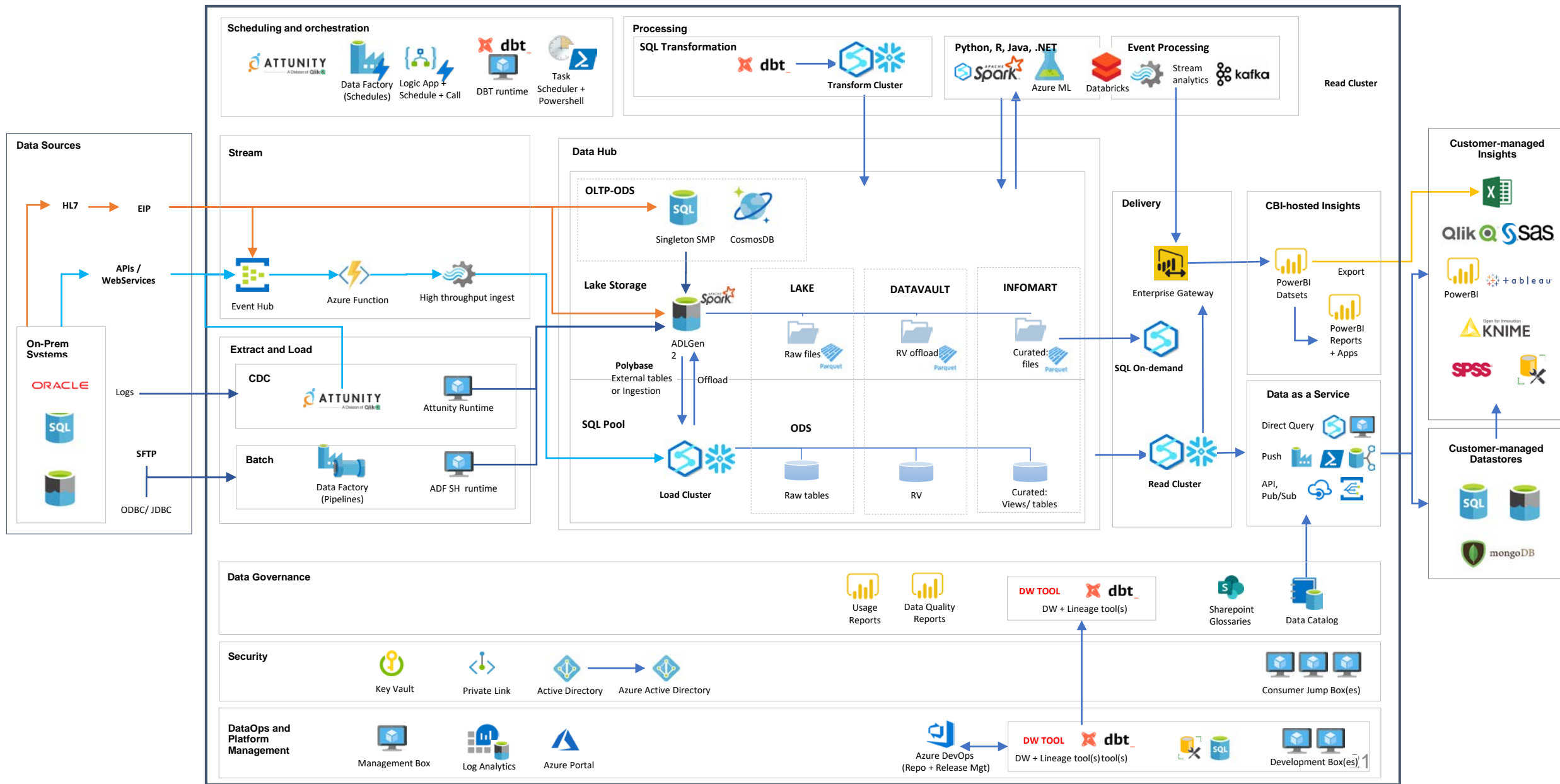


Statewide integrated data capability enabling:

- Real-time decision support
- Artificial Intelligence
- Robotics & Machine Learning
- Analytics: Predictive & Prescriptive
- Research

Today





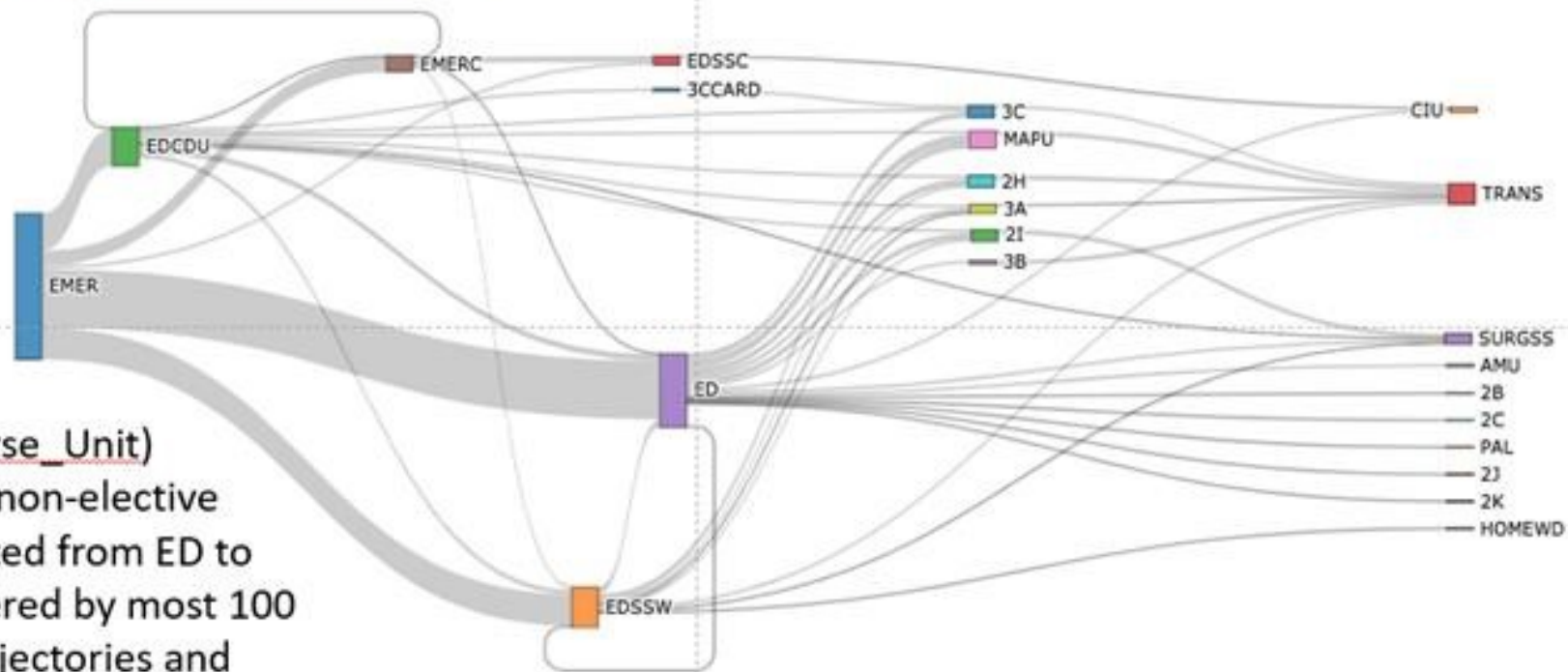
# CBI Service Delivery Models

	Complete Solution Example	Data Delivery Service	Data Platform Service	Co-Developed Insights	Fully Managed Insights
Not Applicable	Business Change	Business Change	Business Change	Business Change	Business Change
	Business Requirements	Business Requirements	Business Requirements	Business Requirements	Business Requirements
	Release Management	Release Management	Release Management	Release Management	Release Management
	Visualisation	Visualisation	Visualisation	Visualisation	Visualisation
Customer	Customer Info Marts	Customer Info Marts	Customer Info Marts	Customer Info Marts	Customer Info Marts
	Data Analysis	Data Analysis	Data Analysis	Data Analysis	Data Analysis
	Customer Data Ingestion	Customer Data Ingestion	Customer Data Ingestion	Customer Data Ingestion	Customer Data Ingestion
	Data Sharing	Data Sharing	Data Sharing	Data Sharing	Data Sharing
CBI/Customer	State-wide Info Marts	State-wide Info Marts	State-wide Info Marts	State-wide Info Marts	State-wide Info Marts
	Data Warehousing	Data Warehousing	Data Warehousing	Data Warehousing	Data Warehousing
	Data Lake	Data Lake	Data Lake	Data Lake	Data Lake
	State-wide Data Ingestion	State-wide Data Ingestion	State-wide Data Ingestion	State-wide Data Ingestion	State-wide Data Ingestion
	Data Governance	Data Governance	Data Governance	Data Governance	Data Custodianship
CBI	Platform Management	Platform Management	Platform Management	Platform Management	Platform Management
	Platform Development	Platform Development	Platform Development	Platform Development	Platform Development
	Platform Security	Platform Security	Platform Security	Platform Security	Platform Security
	Platform Architecture	Platform Architecture	Platform Architecture	Platform Architecture	Platform Architecture

# Use Cases



# Simulation and Modelling - Patient Trajectory – Admitted Patients



Wards (Loc\_Nurse\_Unit)  
Trajectories for non-elective  
patients (admitted from ED to  
Inpatient) – filtered by most 100  
frequent full trajectories and  
minimum pairwise frequency of 1



FY 18-19

Monthly

Quarterly

Kidney transplant recipients over time

Displayed date range: Jul 2017 - Mar 2020

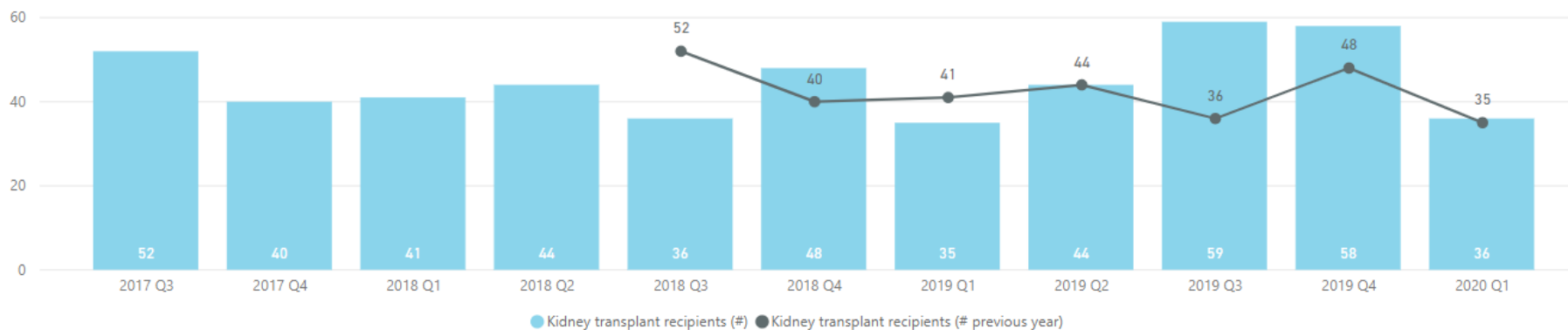
163

Recipients

FY 17-18

177

Recipients



Filters on this page

Complete quarter is (All)

Year quarter (calendar) is (All)

Month year is (All)

Patient sub age group is (All)

Filters on all pages

Patient sex is (All)

Patient Indigenous st... is (All)

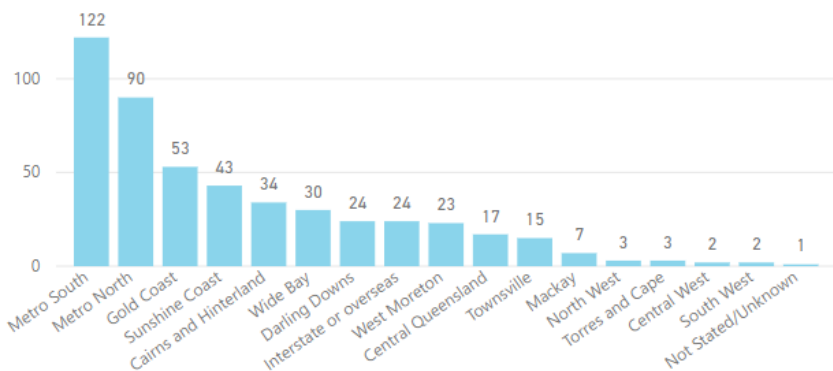
Principal diagnosis is (All)

Socio-economic (SEIF... is (All)

Remoteness (ARIA) pa... is (All)

HHS patient address is (All)

Kidney transplant recipients by HHS (patient address)



Kidney transplant recipients by sex and Indigenous status

Sex	Indigenous	non-Indigenous	Total
Female	20	169	189
Male	20	284	304
<b>Total</b>	<b>40</b>	<b>453</b>	<b>493</b>

Kidney transplant recipients by age and Indigenous status

Age group	Indigenous	non-Indigenous	Total
18 - 24 years	1	26	27
25 - 34 years	5	42	47
35 - 44 years	5	75	80
45 - 54 years	13	97	110
55 - 64 years	10	124	134
65 - 74 years	6	86	92
75 + years		3	3
<b>Total</b>	<b>40</b>	<b>453</b>	<b>493</b>



# Acute Kidney Injury: Demographics (Multiple HHS)

**Filters**

Search

**Filters on this page**

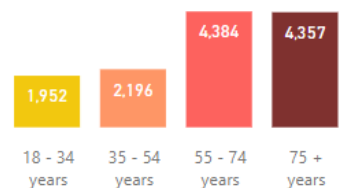
- Complete quarter is (All)
- AKI diagnosis** is AKI primary diagnosis
- Patient age group is (All)

**Filters on all pages**

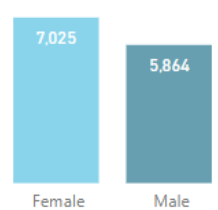
- Year quarter (calendar) is (All)
- HHS is (All)
- Facility is (All)
- Admission ward code is (All)
- Patient sex is (All)
- Patient Indigenous st... is (All)
- Diagnosis (primary A... is (All)
- Socio-economic (SEIF... is (All)
- Remoteness (ARIA) pa... is (All)
- HHS patient address is (All)

Displayed date range: Jul 2017 - Mar 2020

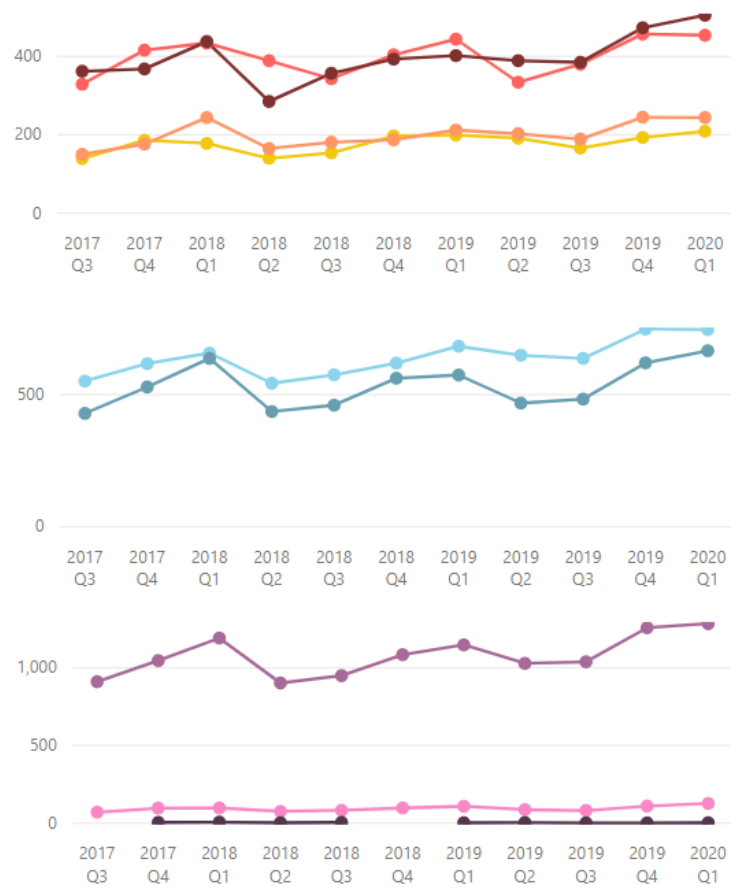
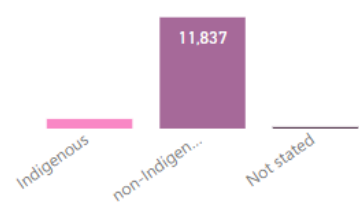
## Age



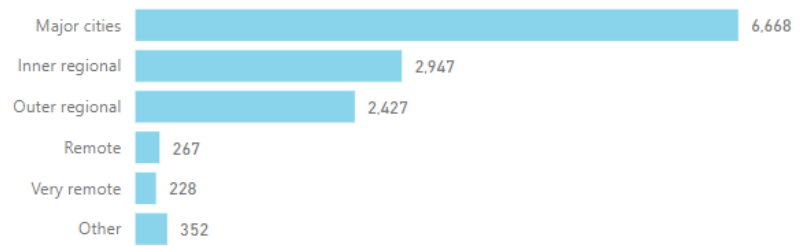
## Sex



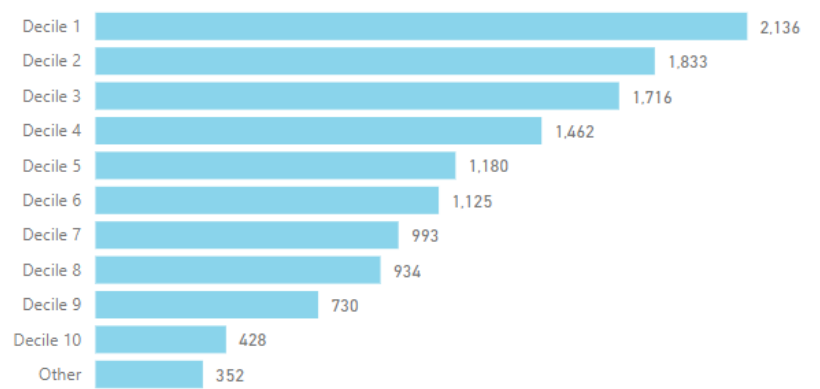
## Indigenous status



## Remoteness of residence (ARIA)

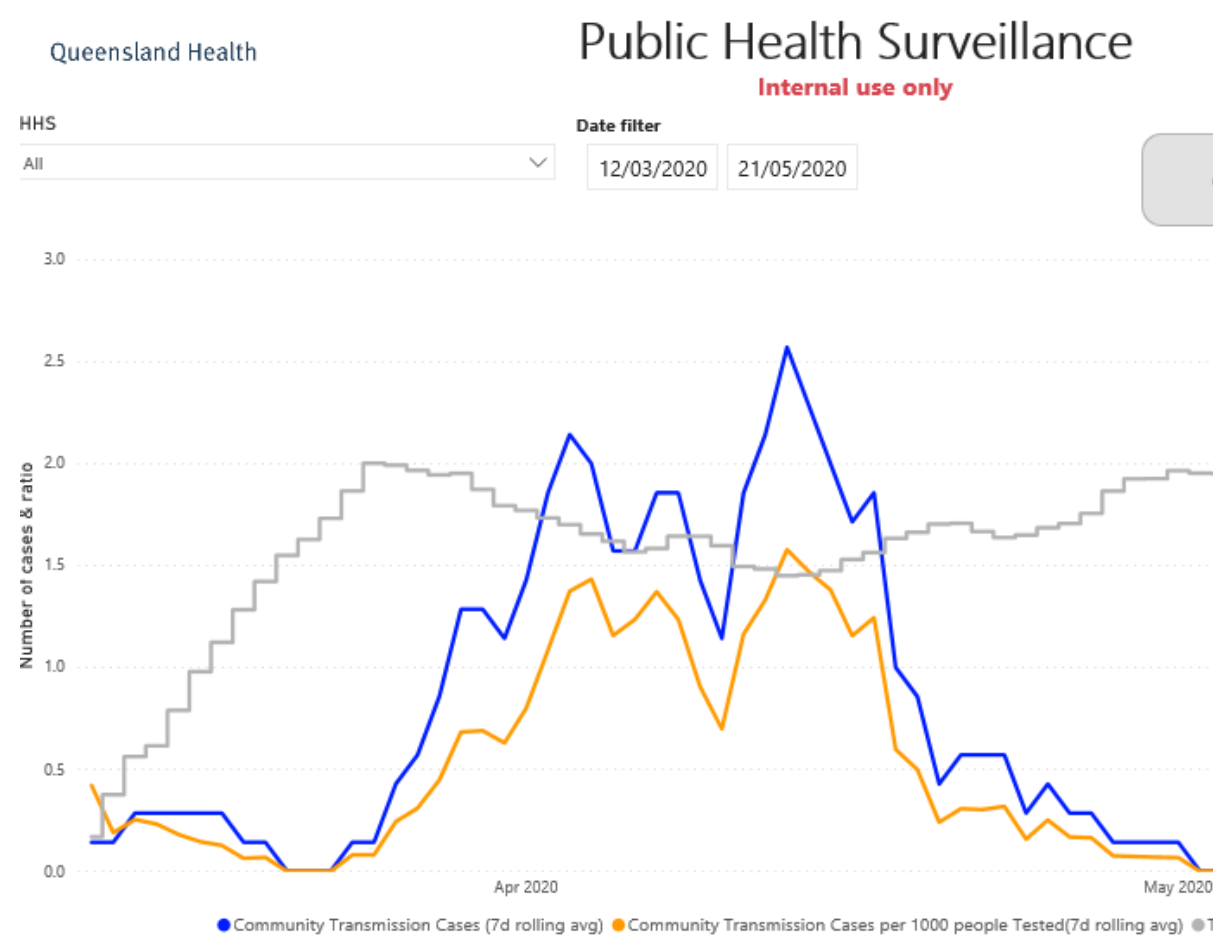
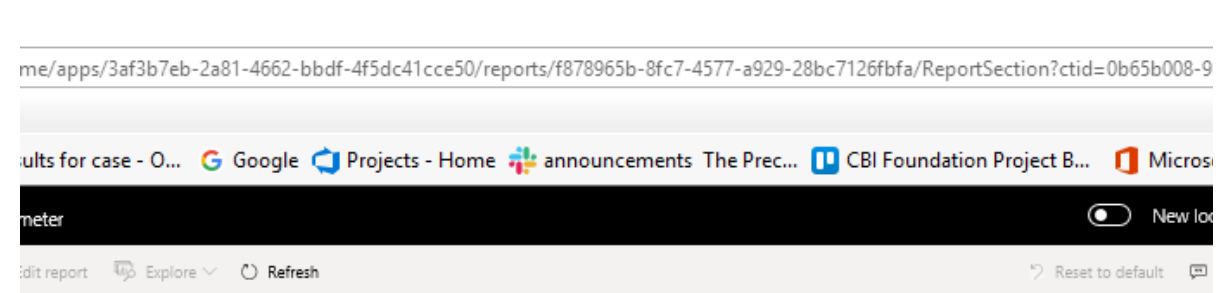
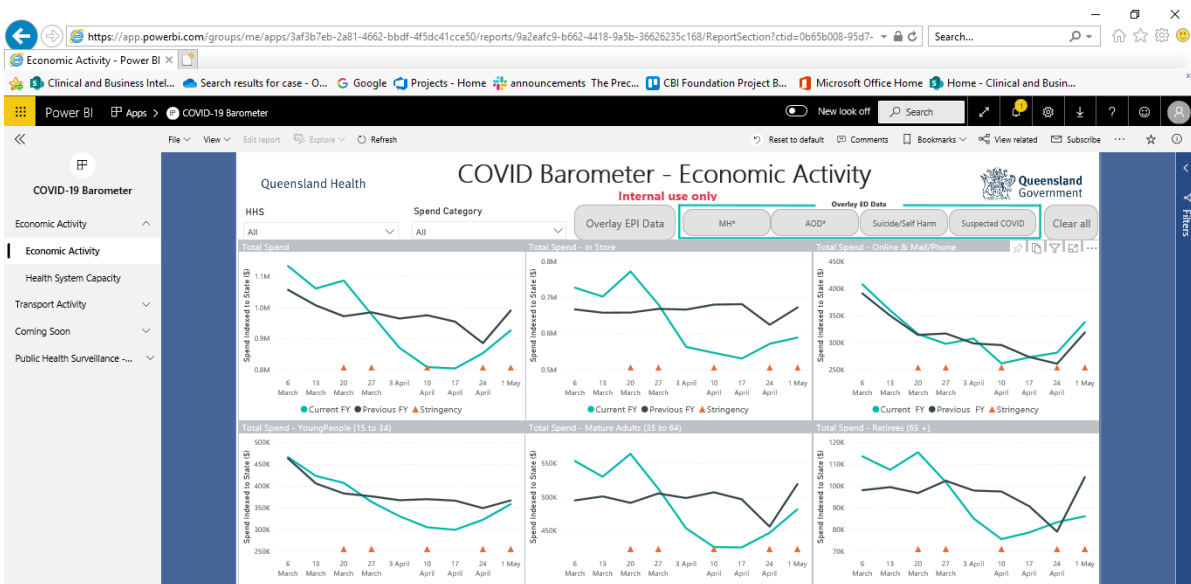
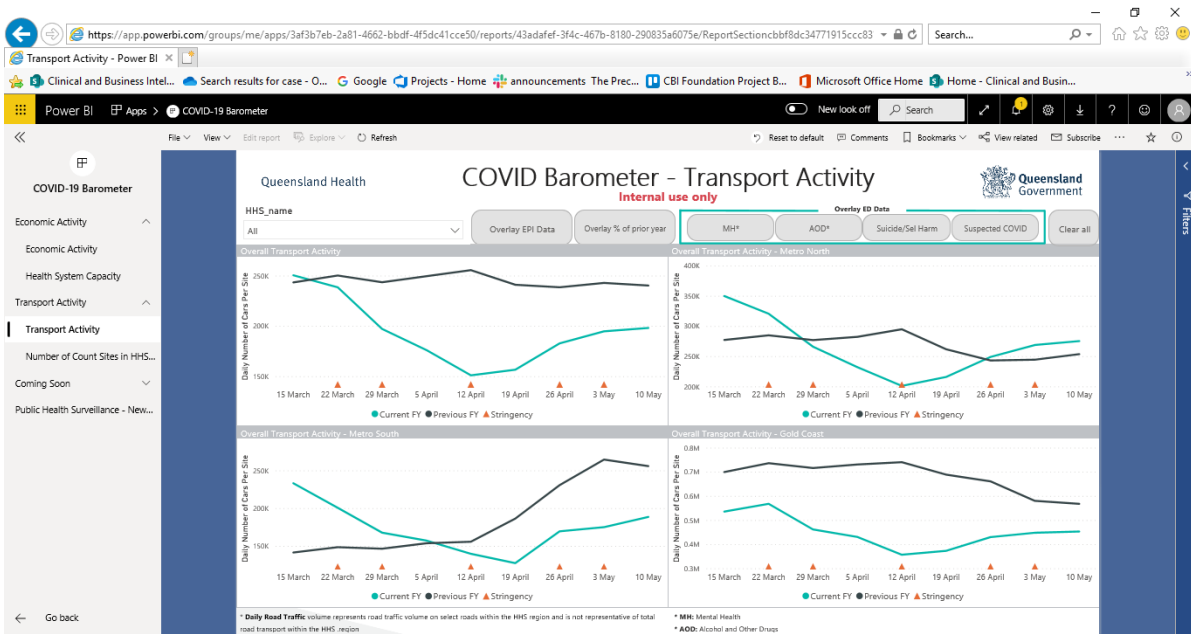


## Index of Relative Socio-Economic Advantage and Disadvantage (SEIFA-IRSAD)



Decile 10 = Most advantaged    Decile 1 = Most disadvantaged

AKI diagnosis = AKI primary diagnosis |



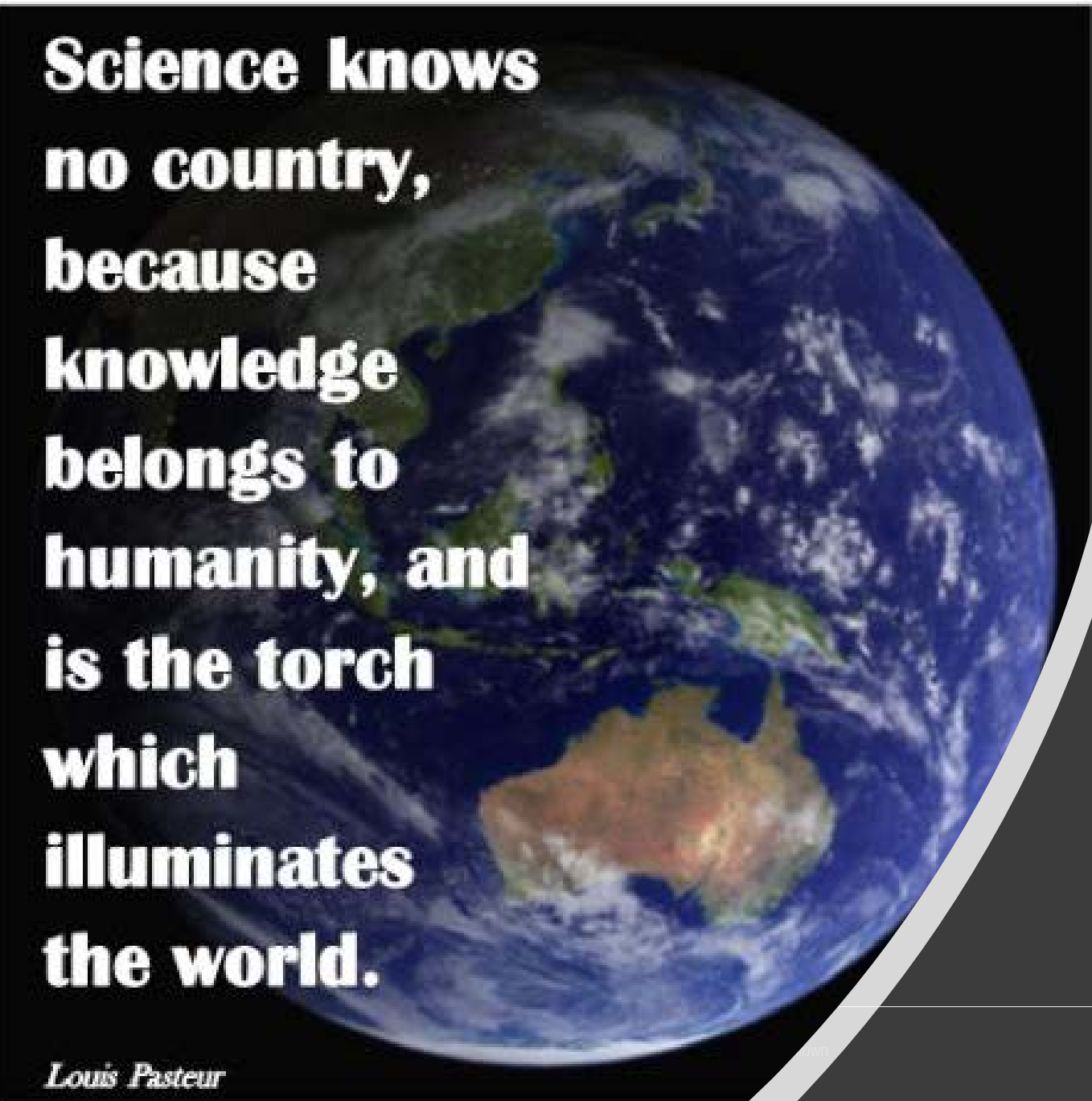
# Artificial Intelligence

“The task is not so much to see what no one has yet seen,

but to think what nobody has yet thought

but which everyone sees”

*Arthur Schopenhaur*



**Science knows  
no country,  
because  
knowledge  
belongs to  
humanity, and  
is the torch  
which  
illuminates  
the world.**

*Louis Pasteur*

Democratise  
data - FAIR