



Health Consumer Representative Role Description

Great care for Central Queenslanders

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| Role title: | Patient Safety Quality and Risk Committee Consumer Representative | Salary: | Attendance based expenses remunerated |
| Status: | Temporary Part-Time 12 months | Closing date: | 25/11/2022 |
| Division / Hospital and Health Service: | Central Queensland Hospital and Health Service | Contact person: | Bree Walker |
| Location: | Rockhampton/Central Queensland Video and phone meeting access available | | |
| Submit Application: | Online at: https://cqhealth.citizenspace.com/engagement/7dc71e54 | | |

About the committee

We are seeking a consumer representative to join our strategic Patient Safety Quality and Risk Committee.

This is a formal health consumer representative role, with remuneration available for the successful applicant. This means you will be able to claim a set amount each month in return for your valuable time and consumer perspective, if you choose to claim.

This committee's role is to promote a positive culture of quality and safety for the health service. The committee will review and discuss patient safety data and other key quality, safety and risk related information and initiatives.

This role will support and enable a consumer voice in our decision making related to patient safety. A consumer and importantly, someone that is not a health care professional can talk about lived experience and, in many cases, provide a broader community perspective.

Our aim is to promote diverse and inclusive health consumer representation in our committees which is reflective of our communities.

Your participation on this high-level committee would help us deliver these key aims:

- Improve health outcomes and quality of care for our consumers
- Improve people's experience and satisfaction with the health service
- Improve health service delivery
- Support or develop strategies to promote community participation, cultural and diversity awareness
- Keep the health service informed on priority areas or issues or matters of community interest or concern
- Provide feedback on health service operation, planning and policy development

Your role

- Provide consumer perspective to the committee.
- Participate in all activities including reading, discussions, feedback, and advice.
- Participate as an equal member of the committee with a focus on achieving the purpose and objectives of the committee as outlined in the Terms of Reference.

Who should apply?

This role would suit a consumer or carer who has interest in patient safety and quality information. The consumer may have had personal experience or lived experience with health care services delivered in Central Queensland.

Some knowledge and/or ability to understand safety, quality and risk related data will be of benefit however not a must and support will be provided.

Access to a computer and reliable internet service would be ideal as meetings are sometimes held via videoconference (Microsoft Teams). Teleconference is also available. We will support you with any needs you have.

There are no mandatory qualifications or professional registration requirements.

Please be aware health practitioners or people currently employed or recently employed or engaged in the provision of health services will NOT be eligible for this role. Conflict of interest declaration may be a required.

You must live in the Central Queensland Hospital and Health Service catchment:

www.health.qld.gov.au/services/central-queensland

Time and location

The meetings will be held monthly, for a period of one and half hours. There will be pre-reading of the agenda before the meeting.

Most meetings will be held via videoconference ([Microsoft Teams](#)). You will need access to a computer or smart device with reliable internet.

Where meetings are face-to-face, travel and parking expenses can be claimed. We do not want you to be out-of-pocket.

Remuneration and support

Consumers who participate in a formal role, will be offered remuneration for participation.

\$187 for activities up to and including 4 hours duration (includes pre-reading time, planning time and travel time).

\$374 for activities over 4 hours duration or per recruitment panel process (includes pre-reading time, planning time and travel time)

You may also claim reasonable out-of-pocket expenses incurred because of the engagement activity, for example parking (Rockhampton Hospital campus), printing or travel costs.

We will provide training and support to our health consumer representatives throughout your engagement.

This includes any identified need or requirement of training for those in a formal health consumer representative role.

How to apply

Please complete online application form at <https://cqhealth.citizenspace.com/engagement/7dc71e54>

Applications are open to Friday 25 November 2022.

For assistance, please contact Bree Walker on

Phone: 49207285

Email: bree.walker@health.qld.gov.au