

Acute Resuscitation Plans via The Viewer

November 2022

The Viewer is a read-only web-based application used by Queensland Health clinicians and supporting staff across the state to gain real-time access to crucial clinical information.

Sourcing and collating comprehensive information from multiple Queensland Health enterprise clinical, administrative and specialty systems, The Viewer supports access to vital clinical data in a single system, regardless of where the staff member or patient is located within Queensland.

Direct entry of acute resuscitation plans (adult and paediatric)

The capability to capture Acute Resuscitation Plans (ARPs) and Paediatric Acute Resuscitation Plans (PARPs) will be available via the ACP Tracker by the first quarter of 2023.

These important clinical forms will be accessible, via The Viewer, to all Queensland Health and residential aged care facilities, as well as authorised external health providers such as paramedics, registered nurses, and medical practitioners through the Health Provider Portal (HPP).

Benefits

The ability to record and view the ARP/PARP via the ACP Tracker, supports health professionals to make informed medical decisions about patient care by providing access to:

- medically appropriate resuscitation management plans in the event of an emergency
- treatment that is available and is recommended
- details of the substitute decision-maker(s) if the patient loses capacity to make their own health decisions
- patient preferences about life-sustaining measures, including whether it is medically appropriate to provide cardiopulmonary resuscitation (CPR).

What is the Advance Care Planning (ACP) Tracker?

The ACP Tracker is an information sharing portal located within The Viewer that enables direct and easy access to advance care planning documents and information across service settings to support provision of quality end-of-life care.

What is the Acute Resuscitation Plan (ARP)?

The ARP form is used to record the decision-making pathway around life-sustaining measures. It is a medical order and provides clinical authority to act on the directions when urgent decisions are required. The ARP form is also intended to prompt discussion with patients and/or their substitute decision-maker/s about resuscitation planning in the event of an acute event, such as cardiac or respiratory arrest.

How will the ARP and PARP be captured in the ACP Tracker?

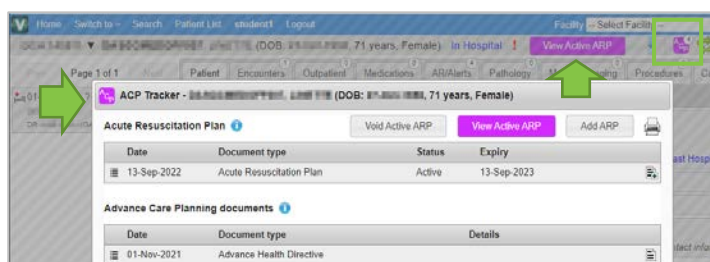
The information will be captured by one of the following ways:

- Direct entry into the ACP Tracker by an authorised Queensland Health clinician (outside of integrated electronic Medical Record (ieMR) sites)
- Paper copy (from private facilities and residential aged care facilities) uploaded into the ACP Tracker by the Statewide Office of Advance Care Planning.
- ARPs completed in the Queensland Health integrated electronic Medical Record (ieMR) will be automatically transferred to The Viewer and in the ACP Tracker (for release mid-2023).

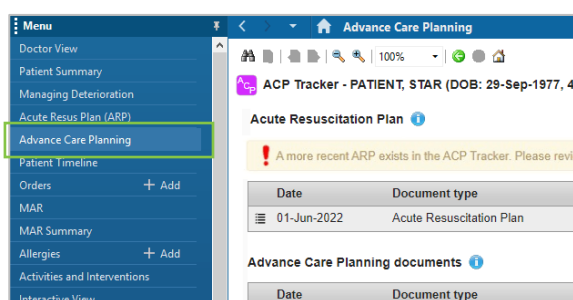
How will I be able to access the information?

The information will be available to authorised users via a new 'View Active ARP/PARP' icon, in the ACP Tracker, and the Care Plans tab through normal login means:

- Queensland Health staff at non-digital sites – direct login to The Viewer application
- Non-Queensland Health staff – accessing The Viewer via the Health Provider Portal (HPP)
- For Queensland Health staff at digital sites - accessing the Advance Care Planning section of ieMR



Direct login to The Viewer



Accessing the Advance Care Planning section of ieMR

For more information

Various resources and detailed factsheets can be located via the web or internally through Queensland Health intranet (QHEPS).

External resources

- [Acute Resuscitation Plan Queensland Health Clinical Guidelines](#)
- [Acute Resuscitation Plan \(for adults\) | Clinical Excellence Queensland | Queensland Health](#)

Internal resources

- [The Viewer resources site – Under the Advance Care Planning \(ACP\) subheading is various materials](#)

What's new for users

All users

EDS | The Viewer v9.2

RFC – QH-CHG0055842

20 November 2022

This document introduces direct entry of ARP/PAPRs in the ACP (Advance Care Planning) Tracker, modified Timeline View and general maintenance, bug fixes and performance improvements. This resource is for general users and facility administrators.

The Viewer

New - Direct entry of Acute Resuscitation Plans in the ACP Tracker

From 23 November 2022, health professionals across the state will have access to view or record Acute Resuscitation Plans via The Viewer.

What is the Acute Resuscitation Plan (ARP)?

The Acute Resuscitation Plans (ARPs) and Paediatric Acute Resuscitation Plans (PARPs) form is used to record the decision-making pathway around life-sustaining measures. It is a medical order and provides clinical authority to act on the directions when urgent decisions are required. The ARP form is also intended to prompt discussion with patients and/or their substitute decision-maker/s about resuscitation planning in the event of an acute event, such as cardiac or respiratory arrest.

How will the ARP/PARP be captured in the ACP Tracker?

ARPs and PARPs will be captured by one of the following ways:

- Direct entry into the ACP Tracker by an authorised Queensland Health clinician (outside of integrated electronic Medical Record (ieMR) sites)
- Paper copy (from private facilities and residential aged care facilities) uploaded into the ACP Tracker by the Statewide Office of Advance Care Planning.

Who is authorised to capture the ARP/PARPs?

Authorised users at the following pilot sites as of 23rd November 2022:

- Caloundra Hospital (SCHHS)
- Toowoomba Hospital MU5 ward (DDHHS)
- Boonah/Esk/Gatton/Laidley Hospitals (WMHHS)
- Queensland Health run residential care facilities in CQHHS, DDHHS and MNHHHS.

Once the pilot commences, all Queensland Health facilities will be able to view and print ARP/PARPs that have been created or uploaded at the above sites.



When will the functionality be available state-wide?

- The ability to create ARP/PARPs at non-ieMR Qld Health facilities will commence across the state in Q1 2023.
- Automated, digital transfer of ieMR eARP/ePARPs to the ACP Tracker/The Viewer are coming mid 2023.

What's new for users?

If a patient has an ARP/PARP recorded via the ACP Tracker a new button **View Active ARP** will be available via the patient banner. When selecting 'View Active ARP', a PDF version of the latest active ARP will open in a new window and users will be able to print, with or without the optional supporting materials.

The screenshot displays the ACP Tracker interface for a patient named STAR (DOB: 29-Sep-1977, 45 years, Male). The interface includes a navigation bar with options like Home, Search, Patient List, and Logout. A 'View Active ARP' button is highlighted in the patient banner. Below the banner, there are sections for 'Acute Resuscitation Plan' and 'Advance Care Planning documents'. The 'Acute Resuscitation Plan' section shows a table with columns for Date, Document type, Status, and Expiry. The 'Advance Care Planning documents' section shows a table with columns for Date, Document type, and Details. The 'Advance Care Planning comments' section shows a table with columns for Date, Service provided by, Profession, and Outcome. The 'View Active ARP' button is also present in the top right corner of the patient banner.

The resulting PDF document, titled 'Acute Resuscitation Plan (ARP) For adults at risk of acute deterioration', is displayed in a new window. It includes patient information (URN: PAH 111222, Family name: Patient, Given name(s): Star, Address: 100 Wickham Street FORTITUDE VALLEY 1101 QLD 4006, Date of birth: 29-Sep-1977, Sex: M), clinical assessment, capacity assessment, and resuscitation management plan. The document is signed by a medical professional (Leyton Miller) and dated 18-Oct-2022.

ARPs can also be viewed via mobile devices.

For Queensland Health staff at digital sites, ARP/PARPs can be viewed by accessing the Advance Care Planning section of ieMR (read only access).

Note: If an ARP/PARP is required to be voided this can be completed by creating an ARP in ieMR, launching The Viewer from outside of ieMR to void (if authorised) or by contacting the pilot site author.

Will ARP/PARP information display in EDS?

EDS will auto-include ACP Tracker information from ACP Tracker in the Management Plan tab, per example below:

Recommendations to GP	
Recommendation	Source
Queensland Health has the following Advance Care Planning (ACP) documents in the medical record for this patient. Please ensure your records are up to date and any other documents are provided to the Office of Advance Care Planning for review and recording (further details at http://www.mycaremychoices.com.au). List of ACP documents: ACP Note, Acute Resuscitation Plan, Advance Health Directive, Guardianship Order, Statement of Choices These documents are accessible to GPs registered to access the Health Provider Portal – for more information please see: https://hpp.health.qld.gov.au/	ACP Tracker

Where can I find more information?

Additional resources can be located via The Viewer resources QHEPS site under the Advance Care Planning (ACP) sub heading [here](#).


For more information please contact: acp@health.qld.gov.au

Update - New look Patient Timeline View

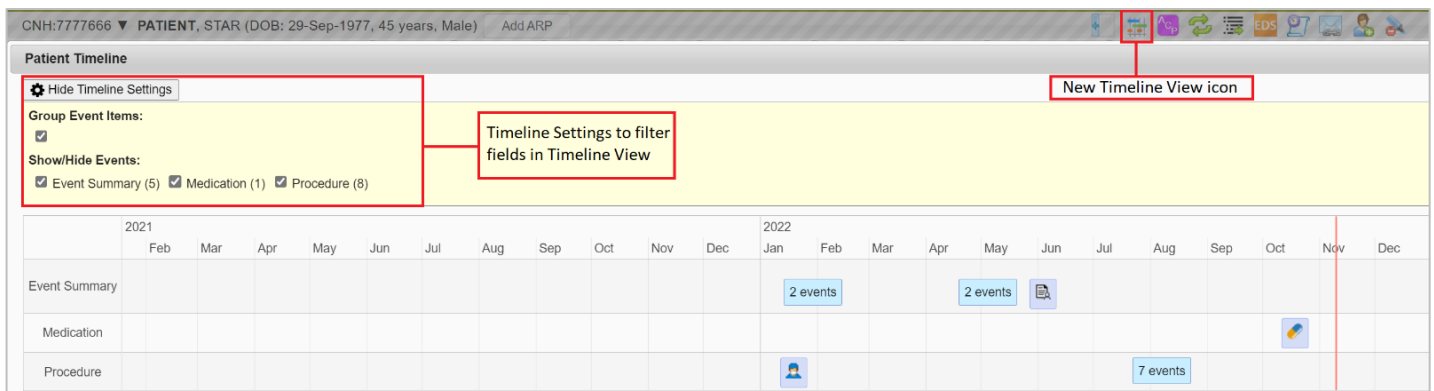
What is Patient Timeline View?

The Patient Timeline View allows users to see past and current clinical events such as results and medications over a selected period. The Timeline View displays graphical information as icons on the selected date range. The settings allow the user to configure and create filters for information related to the patient record. It can be used to give clinicians a broad overview of a patients entire history or a specified period.

How to use Patient Timeline View

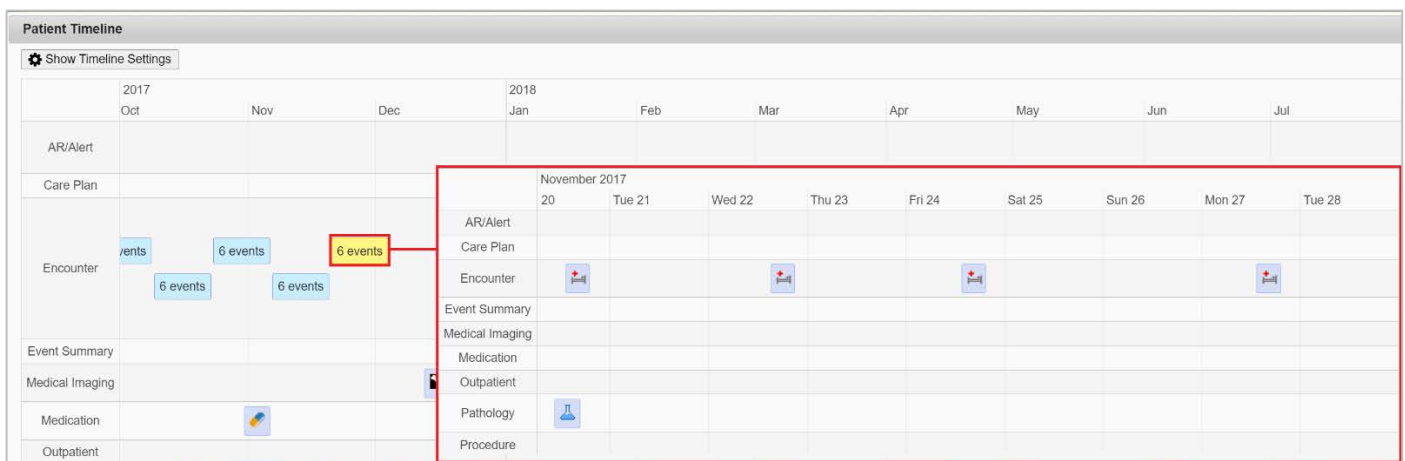
A new Timeline View icon  is located on the top right menu bar (next to ACP Tracker icon) making it more accessible, with just one click it will open in a popup screen!

Users can configure their view, filter events via 'Timeline Settings', and change date via left clicking on the timeline or dragging left or right on the screen.



To zoom in on the timeline, use the mouse wheel (scrolling forwards will zoom in on the timeline, scrolling backwards will zoom out), or the +/- buttons.

Double clicking on 'X events' will focus on the selected events for that time period.



Update - West Moreton RIS Karisma

West Moreton have upgraded their imaging system from RIPS to Karisma, there is no change to existing functionality, the only noticeable difference is the source system has changed.

The screenshot displays the Karisma RIS interface. At the top, there are tabs for Patient, Encounters (4), Outpatient (2), Medications (0), AR/Alerts (4), Pathology (7), Medical Imaging (1), Procedures (1), Care Plans (0), Event Summaries (0), and My Health Record. Below these is a search bar labeled 'Filter:'. The main content area shows a report for 'US Thyroid' dated '05-Oct-2022 07:12', reported by 'Test Radiologist', with a status of 'Final' at 'Ipswich Hospital'. A red box highlights the 'Source System : Karisma (Kestral) RIS' field. The report text includes 'CT CHEST', 'HISTORY', 'TECHNIQUE', 'FINDINGS', and 'COMMENT'. To the right, the SYNAPSE viewer is open, showing a thumbnail of the CT scan and a list of documents.

Additional Document Uploads

Medical Imaging tab

1. Transthoracic Echocardiogram - Rockhampton

Care Plans tab

2. Complex Chronic Disease Care plan - TPCCH and Redcliffe

Event Summaries tab

3. Wound Stoma letters - TPCCH
4. Physiotherapy Outpatient letters - Caboolture

General maintenance

Additional backend performance, maintenance and minor bug fixes have taken place, noting the following:

- EDSTV team implemented a temporary workaround which redirect users to the Mater Doctor Portal (MDP) when using an Edge browser.
- EDS personalised content improvements