

# Queensland Health is making changes to improve the way we deliver healthcare

Queensland Health works to support you to stay as healthy as possible, no matter where you live, your age or your healthcare journey so far. We want you to get the healthcare you need, when you need it.



## Different ways to receive care

You may be cared for in the community or even the comfort of your own home, and sometimes you may need to go to a hospital.



## Easier to receive healthcare

More options to maximise your wellbeing, create more care options in the community, and improve care in the hospital.



## Expanded care and services

Provided by expert health teams who use the best technology and data available.



## Technology driven

Some of these options use technology, like speaking by video to a doctor or nurse you trust. Other options will look to improve information sharing between healthcare providers.



## A better connected system

We are working with all parts of the system, including you, to look for ways to better connect your care journey from your primary healthcare provider, such as your GP, through to specialist care.



## Right care, right place, right time

These options are about making sure you get the right care, in the right place, at the right time.



## Post-hospital support

If you do need to go to hospital, we also want to make sure you can get home faster, with the support you need to get well sooner.



## Making improvements together

Importantly, we are making improvements in partnership with Queenslanders, whose healthcare journeys are informing the design of the changes.



## Keeping Queenslanders healthy

The improvements we are making will help you receive care that best suits your needs, values and lifestyle.

To learn more about our plans

[HEALTHQ32](#)



Queensland Government

# Our vision is to be a dynamic and responsive health system where our people are valued and empowered to provide world-class healthcare to all Queenslanders.

**HEALTHQ32**, Queensland Health's vision sets out the approach to holistically lifting capacity and capability across the health system to ensure the best possible outcomes for Queenslanders, the community, the workforce, and health sector partners.



**HEALTHQ32** acknowledges and values Queensland's rich diversity.

We are committed to working with communities to continue to build on their strengths and deliver services responsive to their needs.



We recognise that one size does not fit all when it comes to our health system, and we need diverse strategies and action plans to ensure equity of access for regional, rural and remote communities, First Nations peoples and other priority populations.

Over the next decade as we focus on maximising wellbeing, providing greater care options in the community and optimising hospital care, our aim is to make sure:

Queenslanders have access to quality and safe healthcare and equitable outcomes.

Queenslanders have overall improved health, a good start to life, healthy ageing and a good end of life experience.

Queensland has an innovative, connected and sustainable health system.

Queensland's health workforce is valued, respected and empowered to lead the delivery of world-class health services; each working to the top of their scope of practice.

Our system priorities that will drive this decade of change and underpin plans and actions are:



Reform



First Nations First



Workforce



Consumer Safety & Quality



Health Services



Public Policy



Research

To discover more about our system

**HEALTHQ32**



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