

# Helping Clients Understand MASS Forms and Copayments



**Queensland  
Government**

Medical Aids Subsidy Scheme  
22 August 2024

## Session structure

Medical Aids Subsidy Scheme

Effective communication

MASS forms

Copayments

## Learning objectives

Know the scope of MASS and how it might differ from other schemes

Adapt communication to address language, cultural, sensory, literacy & cognitive barriers

Confidently explain the questions within MASS forms and seek appropriate consent

Know how copayments work and be able to apply guidelines to estimate copayments



# Medical Aids Subsidy Scheme



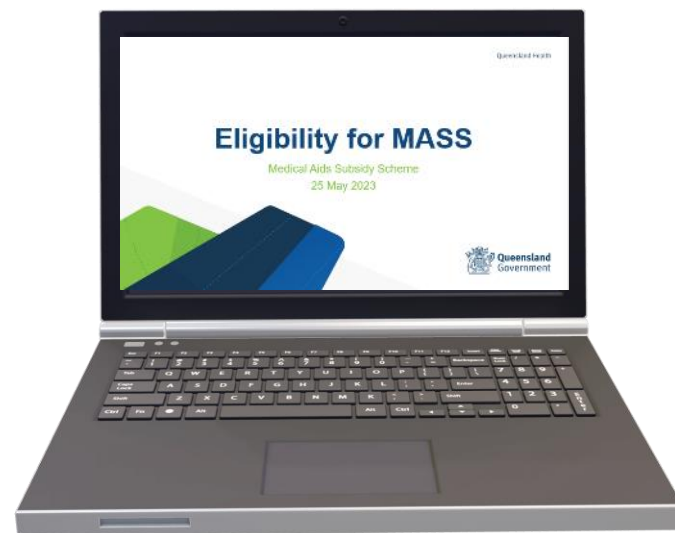
# Scope of MASS

- MASS provides assistive products to eligible Queensland residents with a **permanent and stabilised condition or disability**
- Assistive products are selected to assist people to live in their **home environment**
- MASS does not provide all types of assistive equipment
- MASS is a subsidy scheme and so does not necessarily cover the full cost of aids and equipment
- Mobility/DLA Prescribers need to work within the guidelines and recommend the **basic level of equipment that meets the client's needs**



Medical  
Aids  
**Subsidy**  
Scheme

# Previous webinars



Eligibility: [recording](#) / [ppt](#)



QALS: [recording](#) / [ppt](#)



Equipment SOA: [recording](#) / [ppt](#)



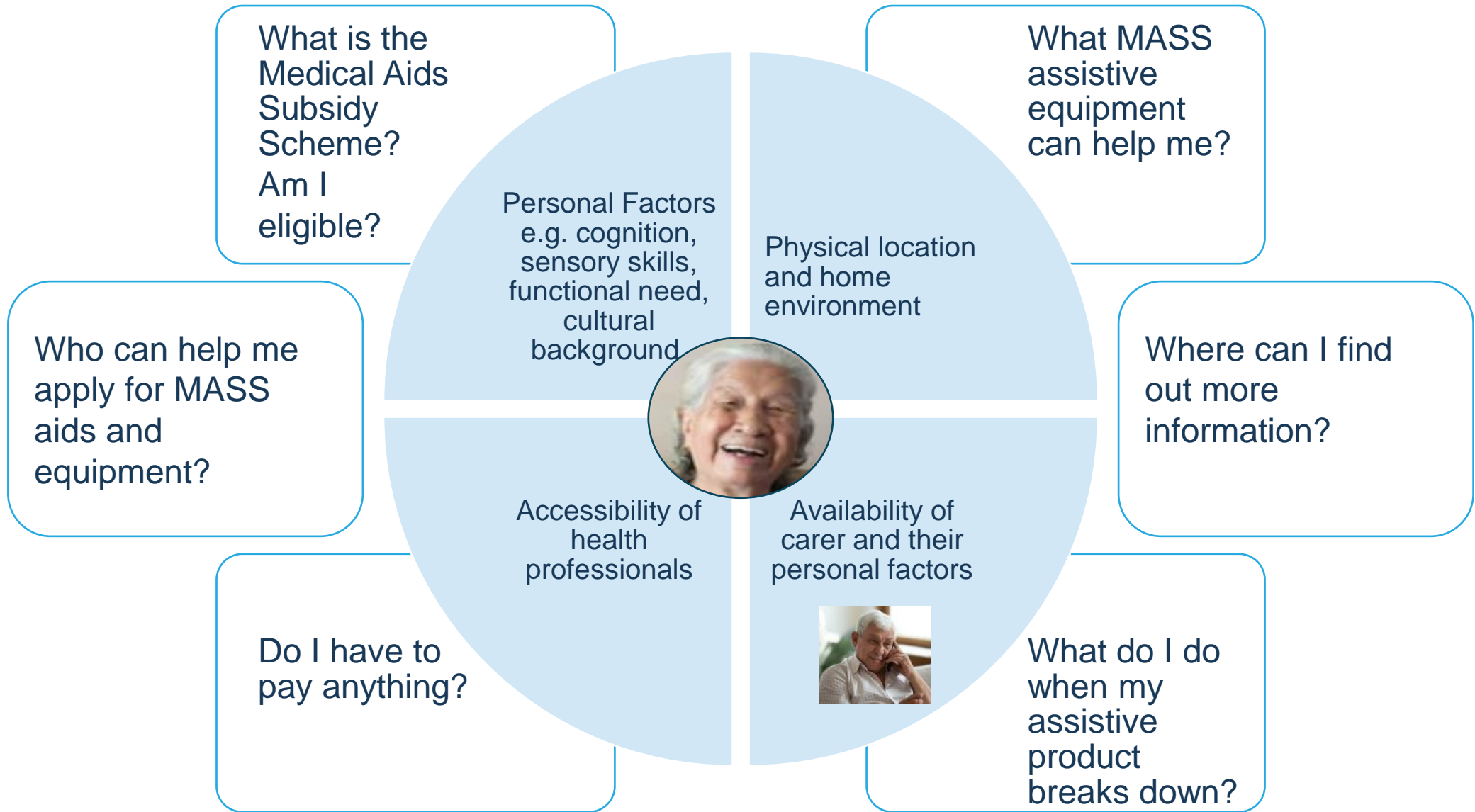
Continenence SOA: [recording](#) / [ppt](#)



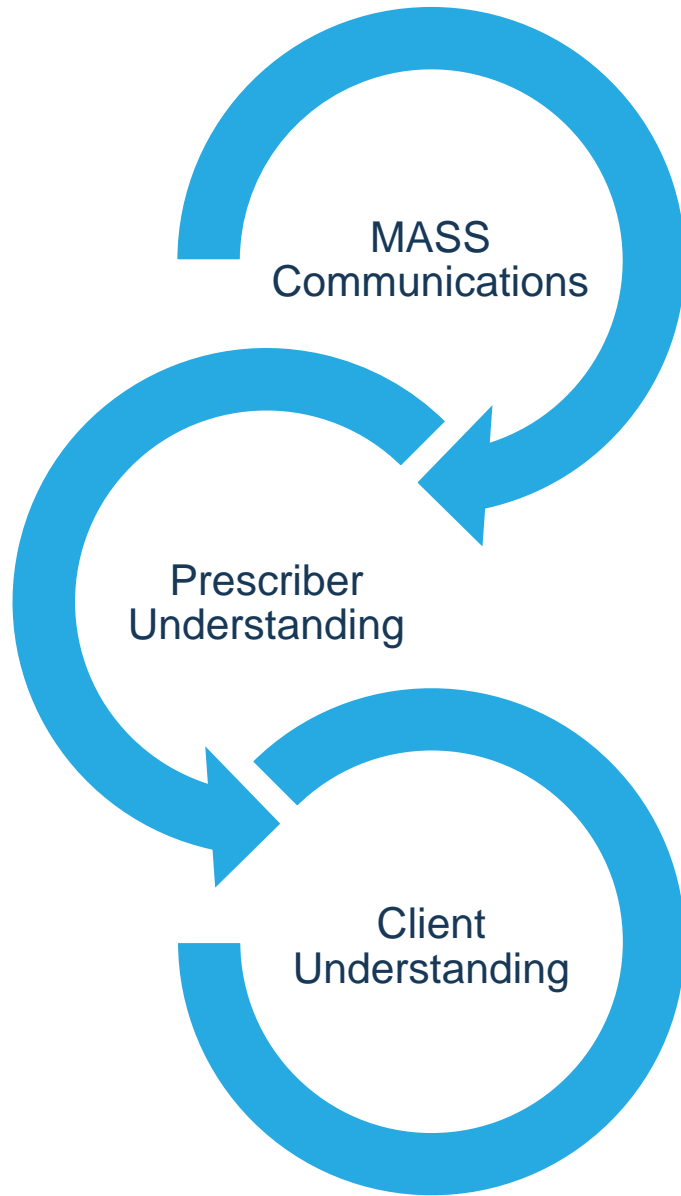
MASS eApply: [recording](#) / [ppt](#)

The background features a white central area with abstract geometric shapes in shades of blue, green, and grey. On the left, there are overlapping dark blue and medium blue triangles. On the right, there are overlapping light blue, medium green, and dark green triangles. Two thick, light grey diagonal lines cross the white area from the top-left to the bottom-right.

# Effective Communication



# Client Situation

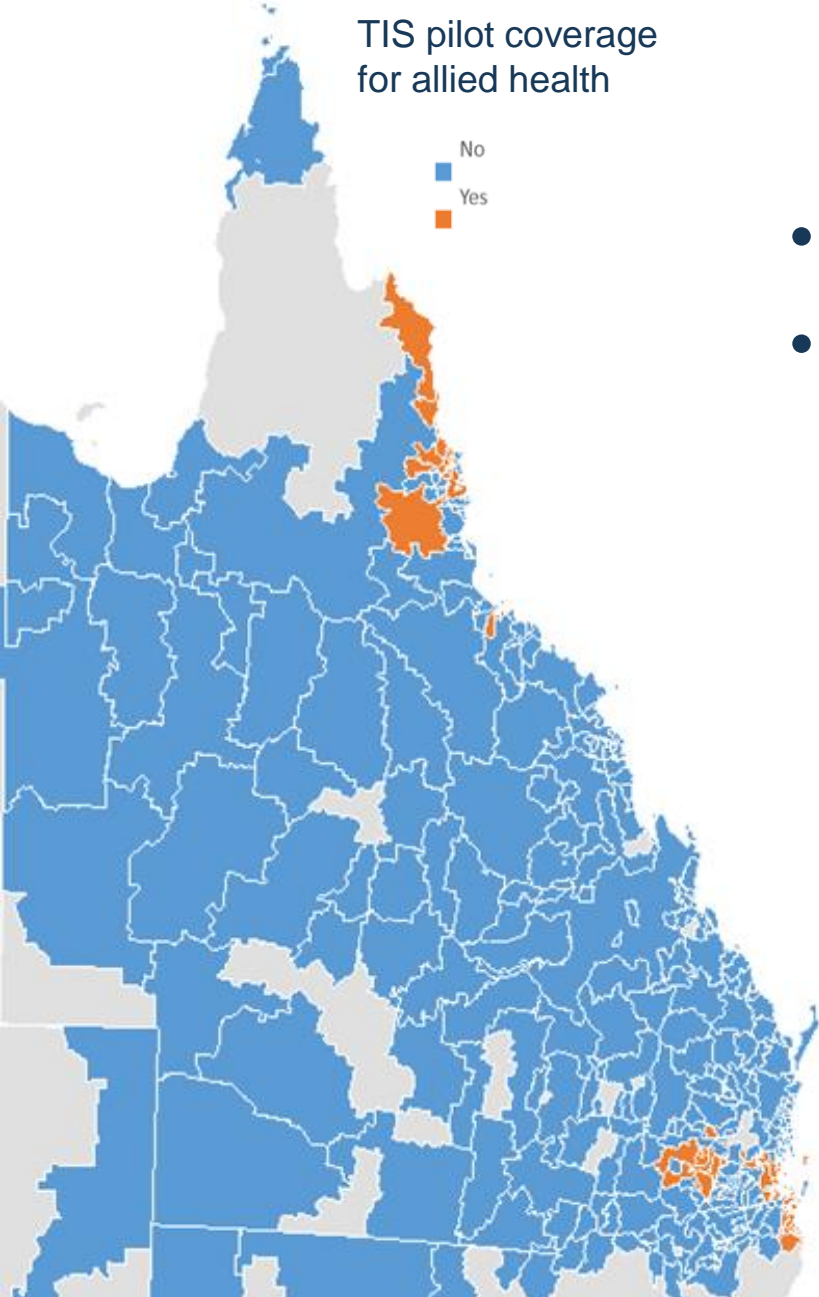


Communication breakdowns  
can occur at any step.

# Overcoming language barriers

TIS pilot coverage for allied health

No  
Yes



- TIS (Translation & Interpreting Service)
- Queensland Health interpreter and translation services

Primary language spoken at home, QLD 2021 <sup>1</sup>
English 80.5%
Not stated 6.3%
Mandarin 1.6%
Vietnamese 0.6%
Punjabi 0.6%
Cantonese 0.5%

## Pressure Injury Prevention (PIP) - LOTE



Document ID:
Last Updated:
Next Review:
Facility:
Division:
Status:
Contact Email:
Reviewed by 3 consumers:
Non-English version:

[Download \(PDF, 489 KB\)](#)

Total downloads: 504

- Attachments
- [Bosnian \(PDF, 793 KB\)](#)
  - [Chinese \(PDF, 737 KB\)](#)
  - [Croatian \(PDF, 718 KB\)](#)
  - [German \(PDF, 774 KB\)](#)
  - [Spanish \(PDF, 701 KB\)](#)
  - [Vietnamese \(PDF, 732 KB\)](#)

<sup>1</sup>[Australian Bureau of Statistics \(2021\). Cultural diversity: Census.](#)

# Overcoming cultural barriers

- Culture does not just include ethnicity and religion but may extend to age, gender identity, disability, neurodiversity, family and employment history
- Establish if a male or female health professional is more appropriate
- Consider referring to another health professional who shares cultural norms/language with the client

[Why don't they speak English? Information flyer | Metro South Health](#)

[Multicultural Clinical Support Resource Folder | Queensland Health](#)

[Cue Cards In Community Languages | Eastern Health](#)

[Ward Communication Tool | Queensland Health](#)

[ECDIPculturalSafetyHandout.qxd](#)

[AMPARO Advocacy](#)



# Resources for working with First Nations Peoples



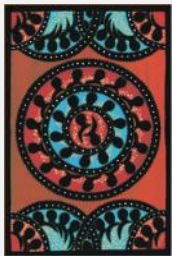
[Communicating effectively with Aboriginal and Torres Strait Islander people \(health.qld.gov.au\)](http://health.qld.gov.au)



[Queensland Health Aboriginal and Torres Strait Islander Patient Care Guideline](#)



[APA Clinical Yarning: communication health care](#)



[Aboriginal and Torres Strait Islander resources | Continence Foundation of Australia](#)  
[MASS webinar](#)



[MJD Foundation Safe Manual Transfers Instructional Video](#)




[MJD Foundation Pressure Care Help Sheet](#)









# Overcoming hearing barriers

- General Strategies - see [Fact sheet: How to work with a person who is deaf or hearing impaired](#)
- Assisted listening devices – refer to audiologist
- Auslan Interpreter
- Boogie Board 

**Apps, for example:**

- NALscribe: live captions app (iOS) 
- Live Transcribe and notification (android) 
- Flip Writer AAC 
- [Auslan Dictionary app](#) and [Auslan Tutor Key Signs app](#)



**Support for telephone conversations:**

- [National Relay Service](#) (real-time voice⇌text & Auslan⇌English)
- Roger Voice - Phone Subtitles 

# Overcoming vision barriers

- Encourage the use of residual vision (e.g. peripheral vision), other senses (touch, hearing, smell) and kinaesthetic awareness
- Partner with other agencies e.g. Vision Australia
- Introduce assistive devices in the early stages of visual impairment so that people have time to learn to use them
- Print/enlarge MASS documents on a photocopier, use highlighters/sticky notes and PVC magnifying sheets
- Enlarge written information/images on an iPad
- Assistive technologies for people with low vision i.e. electronic and video magnifiers, print scanners, screen readers

## Apps, for example:

- Smart Magnifier 
- Seeing AI 

[Resources for Professionals – Quantum Reading Learning Vision](#)



# Overcoming literacy barriers

Written information should be in simple language with plenty of white space and visual images where appropriate: [Writing and design tips – NALA](#)

## Health Literacy Education

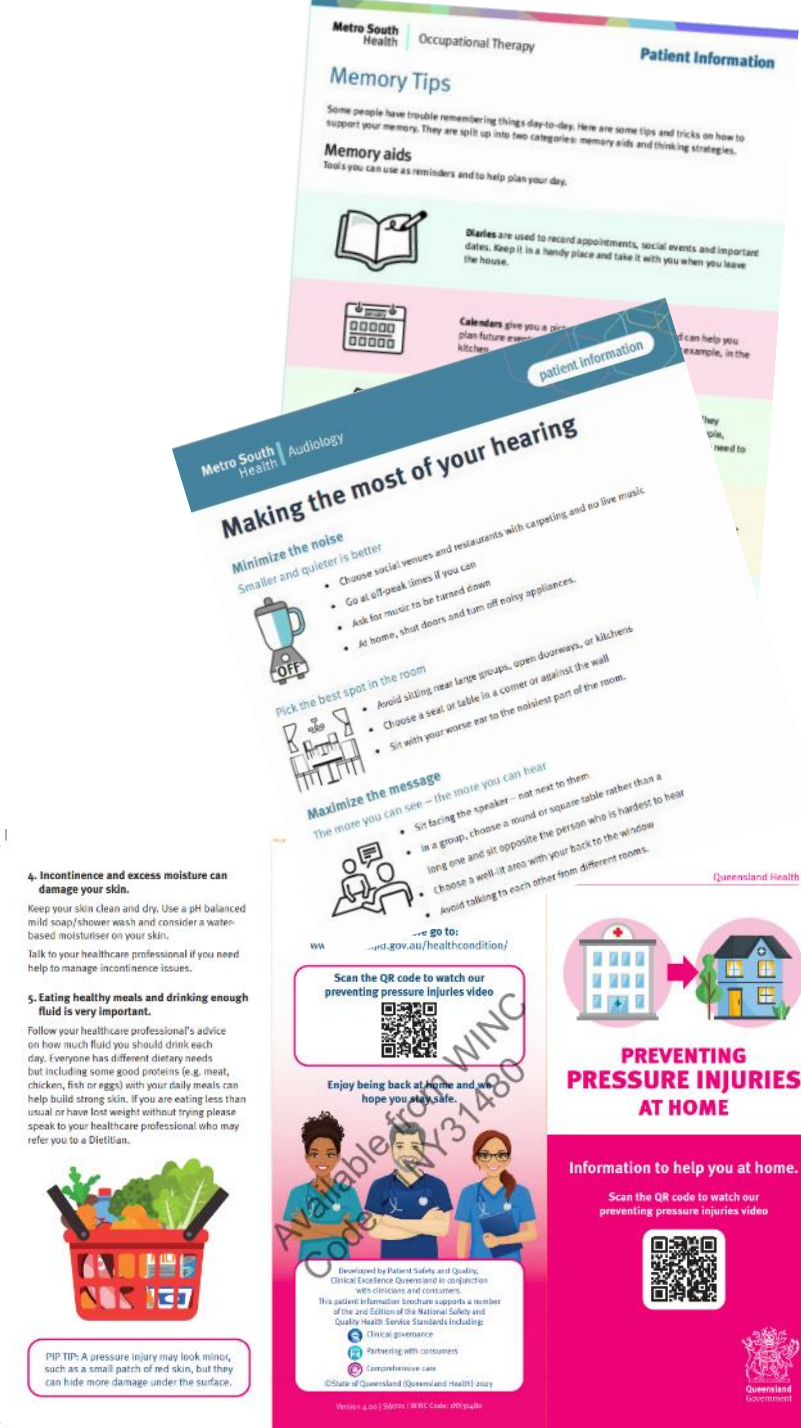
- [Guide to Producing and Sourcing Quality Health Information](#)
- [What is Easy Read - Scope Australia](#)
- MSH Health Literacy Education Module: [MSHLearn \(birchlp.com.au\)](http://MSHLearn(birchlp.com.au))

## Tools to check readability of written language:

- [Assessing readability | Tasmanian Department of Health](#)
- Editor in Microsoft Word
- [SHeLL editor technical notes — Sydney Health Literacy Lab](#)

## Health information in Easy Read formats:

- [Communication Aids \(abilitynet.org.uk\)](#)
- [Other health conditions | Easy Health](#)
- [Easy read information on cystic fibrosis](#)
- Qld Health patient information catalogue



# BRIEF: Health Literacy Screening Tool

1. How often do you have someone help you read hospital materials?
2. How often do you have problems learning about your medical condition because of difficulty understanding written information?
3. How often do you have a problem understanding what is told to you about your medical condition?
4. How confident are you filling out medical forms by yourself?

## Brief tool

Wallston, K.A., et al. (2014). Psychometric properties of the Brief Health Literacy Screen in clinical practice. *Journal of General Internal Medicine*, 29(1), 119-126.

# Examples of MASS Patient Information in Plain English

**ANNOUNCEMENT**

## QUEENSLAND ARTIFICIAL LIMB SERVICE

QALS previously only provided basic componentry for prostheses

The Queensland Government has provided additional funding for the next 4 years

Increased subsidies can now be used towards upgraded and waterproof components

This may help you stay safer and do more with your prosthesis, like showering or watering the garden

P: (07) 3136 3660  
E: QALS@health.qld.gov.au  
W: health.qld.gov.au/mass  
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## Communication Aids Frequently Asked Questions

**What does MASS do?**  
The Medical Aids Subsidy Scheme (MASS) pays some money towards communication aids and other equipment. Aids and equipment help people to live at home and not go into a nursing hospital.

**Who can come through MASS?**  
MASS helps Queenslanders who have long term, stable conditions. You need to have a concession card or Queensland Government concession card.

**Who cannot come through MASS?**  
People who are getting help through these departments:

- National Disability Insurance Scheme (NDIS)
  - National Injury Insurance Scheme, Queensland (NIIS)
  - Department of Veterans' Affairs (DVA) - gold car
  - Home Care package levels 3 and 4
  - Residential care
  - Inpatients of hospitals
- To learn more about MASS eligibility, please refer to the Queensland Government website.

**What type of communication aid?**  
MASS pays some money towards:

- Artificial larynges

Medical Aids Subsidy Scheme (MASS) - Communication Aids  
Frequently Asked Questions - Last updated: 21 August 2023



## Applicant Information Sheet MASS 87 - Artificial Larynx Care

You need to look after your artificial larynx all the time. Follow the manufacturer's instructions on cleaning and charging the device.

- Care and Maintenance**
- Wear the device around your neck with the carrying strap.
  - Hold your artificial larynx carefully: if you drop the device, it could cause damage.
  - Never screw the head cap on too tightly because this could damage the soft membrane.

- ⚠ Do not allow your artificial larynx to get wet. Remove it before swimming, showering, or using a sauna. If you are in humid or moist conditions, place it in a plastic bag/condom and tie the end.
- ⚠ Keep your artificial larynx away from dirt and sand.

- Batteries**
- If you have the **TruTone Emote** device, you do not need to buy new rechargeable batteries. The device is rechargeable.
  - With other artificial larynges, you will need to buy your own rechargeable batteries from the shops.
  - Check your batteries often.
  - Do not use batteries if they are rusty, show white powder or are leaking.
  - Do not use the battery carriage with a mixture of standard AAA batteries and rechargeable AAA batteries, as this may cause the device not to work.
  - Do not use a mixture of different brand batteries or they could leak.
- For users of the **Senvox Digital XL****
- Do not load the battery carriage with a mixture of standard AAA batteries and rechargeable AAA batteries, as this may cause the device not to work.
  - Do not use a mixture of different brand batteries or they could leak.
- For users of the **TruTone Emote****
- Only charge the device when it is low on battery.
  - Charge the device until the battery is full and then stop.

**Repairs**  
You must contact MASS for help for ANY repairs to your artificial larynx as soon as possible. We will plan to have your artificial larynx fixed.

- Do not contact the supplier if you have problems with your artificial larynx. Repairs will ONLY be done by repairers allowed by MASS.
- Do not open or try to fix the artificial larynx yourself.

**will not pay for:**

- Repairs or maintenance where you have already paid the bill.
- Repairs and maintenance where you did not contact MASS first.
- Repairs or maintenance covered by warranty conditions (you still need to contact MASS).
- Alternative arrangements whilst the repairer fixes your artificial larynx.
- Repairs caused by misuse of the artificial larynx.
- Repairs caused to the device by lack of maintenance and cleaning.
- Repairs caused by damage, loss, or neglect of the artificial larynx.

- Rechargeable agents for artificial larynges**
- 1. **TruTone Emote**  
Atos Medical  
4, 01/165 Walker Street  
1800 296 728  
info.au@atosmedical.com.au
  - 2. **Nu-Vox III and Senvox R310**  
Benedix  
PO Box 2019  
Camberrall West VIC 3124  
(03) 9822 9124  
info@benedix.com.au
- Queensland (Queensland Health) 2024  
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## SAFETY CONSIDERATIONS WHEN PRESCRIBING SIDE-FOLDING WHEELED WALKING AIDS



Side-folding wheeled walking aids can sometimes be lighter and easier to manoeuvre.

However, if the user adds a basket or heavy load to the front, the walker may be more likely to tip forward when going over bumps or changes in surface level.



Consider a front-folding walker where the basket is between the wheels, or educate your clients in safe use if they intend to carry heavier loads.

Your prescription should consider reasonably anticipated future use.



# Overcoming cognitive barriers

- Consider screening cognitive skills (the Kimberley Indigenous Cognitive Assessment (KICA) tool may be appropriate for First Nations Peoples in rural regions)
- Considerations re informed consent and safety in using assistive products
- Utilising strategies previously discussed
- Teach back strategy
  - [HL5 Using-the-teach-back-technique.pdf \(ceh.org.au\)](#)
  - [Teach Back \(nsw.gov.au\)](#)
- Make video of how to use equipment on tablet or phone for AT user and carer to look back at
- [Clinical practice Guidelines and Principles of Care for People with Dementia](#)

The background features a white central area with abstract geometric shapes in shades of blue, green, and grey. On the left, there are overlapping dark blue and medium blue triangles. On the right, there are overlapping light blue, medium green, and dark green triangles. Two thick, light grey lines cross the white area diagonally, forming a large 'X' shape.

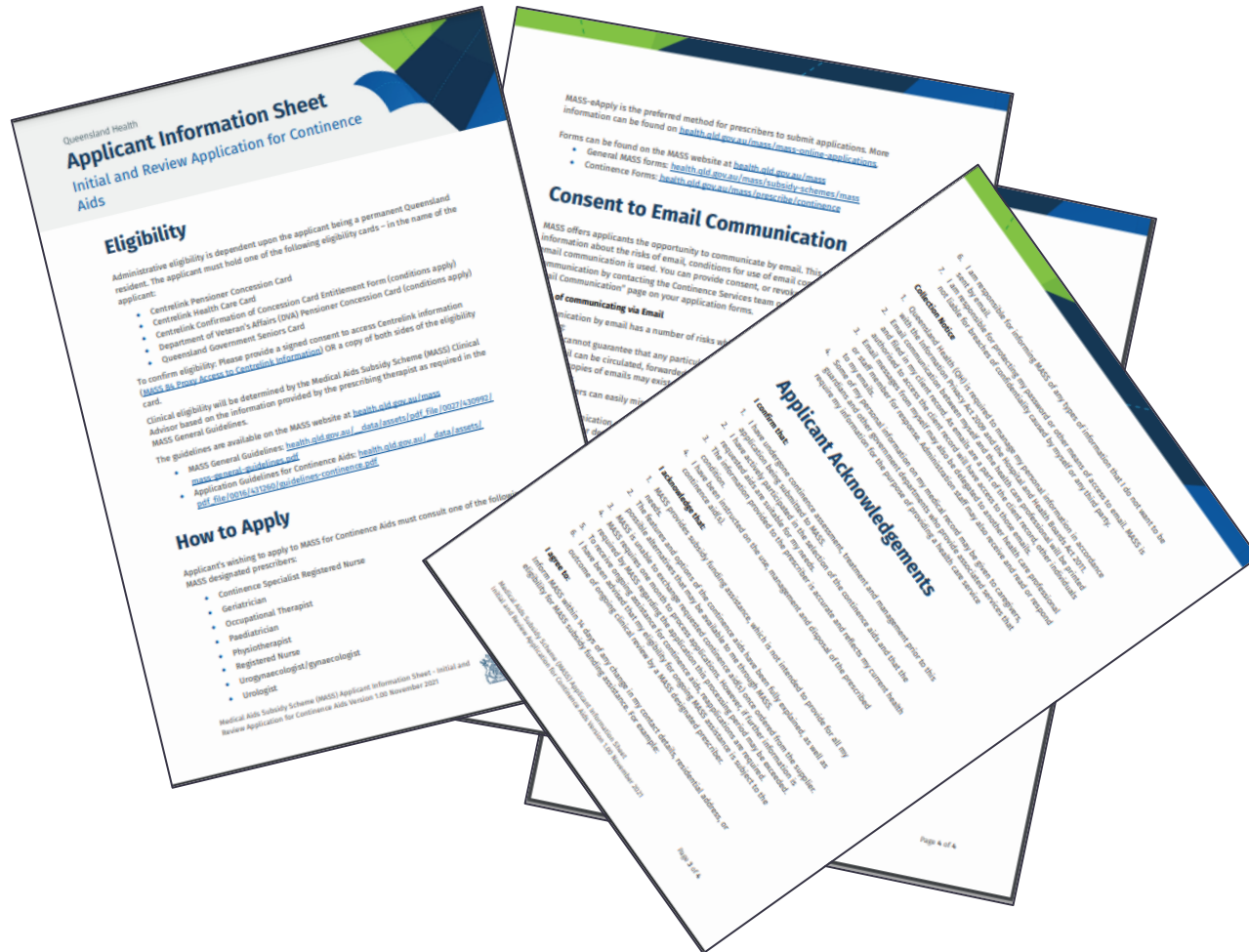
# MASS Forms

# General requirement questions

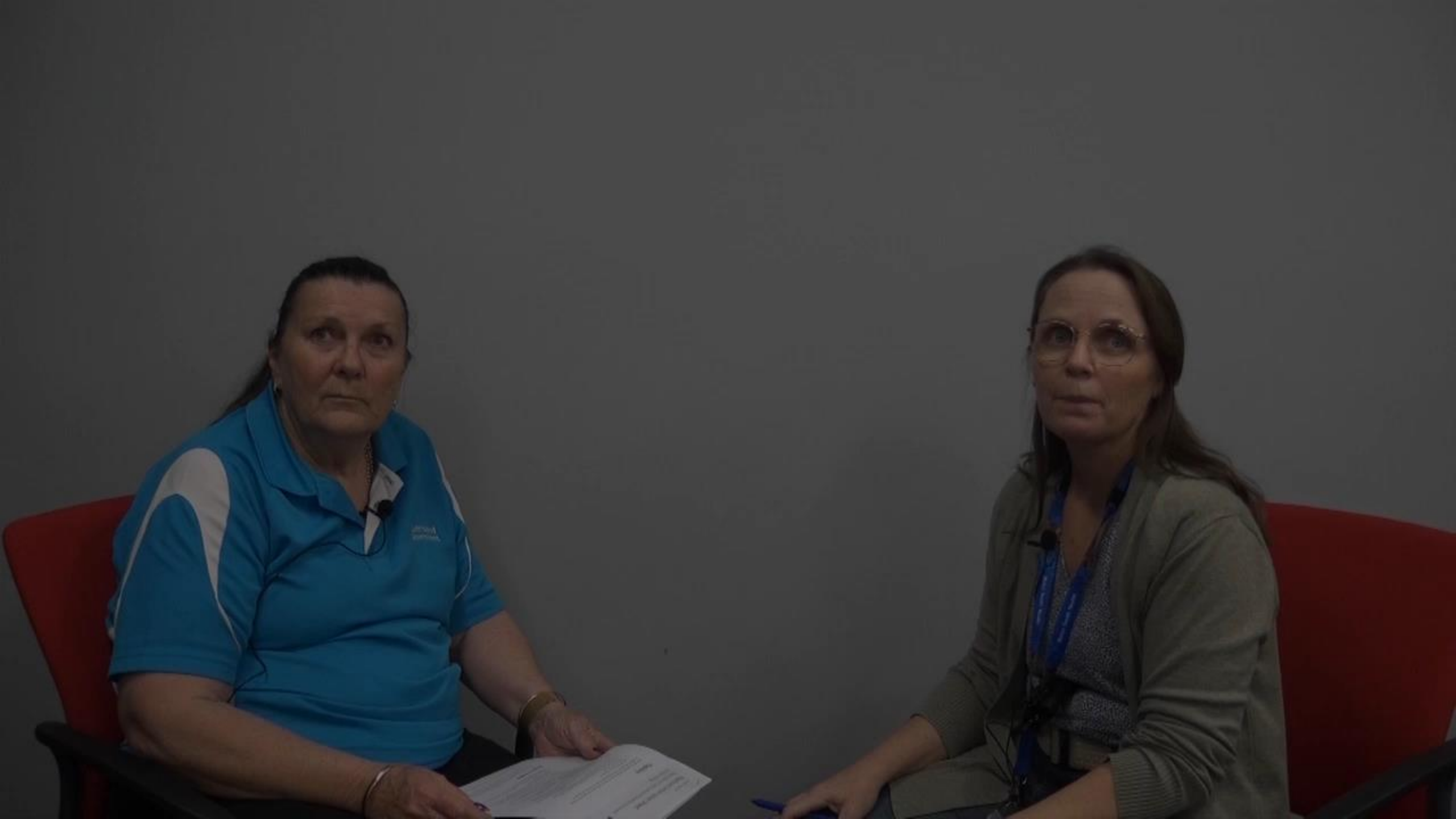
- Understanding the system (e.g., permanent loan)
- Acknowledgement of responsibilities (e.g., modifications, repairs)
- Consent to communicate
  - Emails to prescribers and suppliers
  - Emails to client about the application
  - Emails from MASS (e.g., survey, newsletter)



# Applicant information sheets



- Communication aids
- Continence aids
- PCEP Continence
- Daily living & mobility aids
- PCEP Equipment
- Oxygen (adult)
- Oxygen (child & paediatric)
- PCEP Oxygen
- Medical grade footwear
- Orthoses
- Prostheses
- Spectacles



# Why do we collect sensitive data?

Data	Reason
Country of birth	Migrant persons are at higher risk of reduced health service access. NSQHS recommend data collection.
Primary language spoken at home	Persons with ESL are at higher risk of reduced health service access. NSQHS recommend data collection. Translation / interpreter supports may be required.
Aboriginal or Torres Strait Islander Status	Persons who identify as Aboriginal and/or Torres Strait Islander are at higher risk of reduced health service access. Mandatory collection under NSQHS.
Citizenship status	Some schemes are only available to Australian citizens (e.g., NDIS). Helping to determine MASS eligibility.
Refugee status	Immigrant persons are at higher risk of reduced health service access. NSQHS recommend data collection. Required for reporting of Spectacle Supply Service.



# Carer or second contact person details



- Communications
- Collection of equipment (e.g., from deceased person)

*Where reasonable and practicable, the carer or second persons should be made aware of the information collected, purpose, who the information is disclosed to, and consequences if the information is not provided<sup>1</sup>*

<sup>1</sup> [National Privacy Principles](#)



# Questions around eligibility

Other schemes affecting eligibility for MASS:

- DVA
- Home care packages
- NDIS
- Compensation claims
- Residential aged care

Other schemes affecting timing of MASS supply:

- Transition Care\*

The background features abstract geometric shapes. On the left, there are overlapping triangles in various shades of blue. On the right, there are overlapping triangles in various shades of green. Two thick, light grey lines cross the white background diagonally, forming a large 'X' shape.

# Copayments

# Copayments by scheme<sup>1</sup>

Schemes without copayments FY23/24	Schemes with copayments FY23/24
Communication	Daily living aids
Continence	Mobility aids
Laryngectomy consumeables	Queensland Artificial Limb Service
Lymphoedema garments (MSH)	Medical Grade Footwear
Oxygen	Orthoses

<sup>1</sup> Source data: MAIS FY23/24

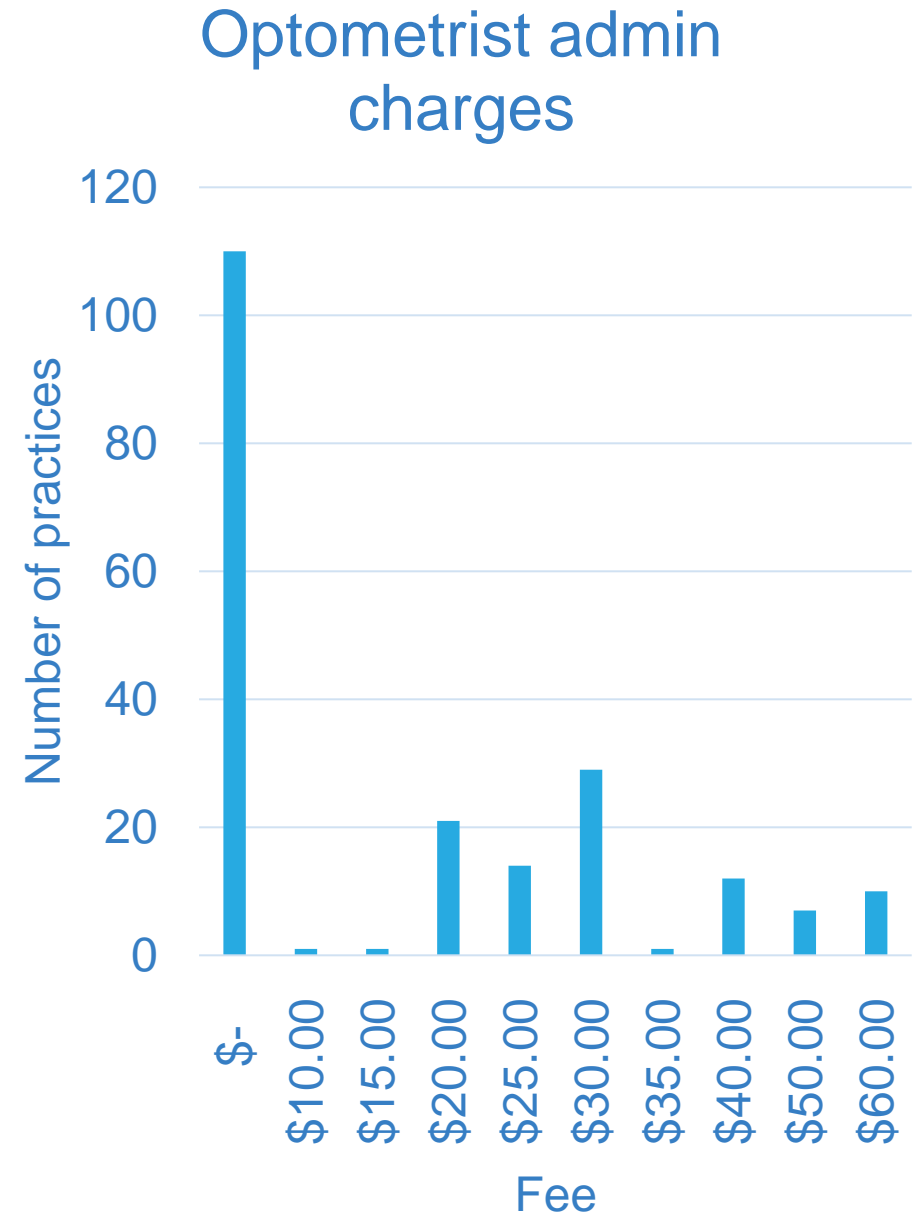
# Communication aids

- Do have copayments for expensive equipment
- Therapists usually choose lower cost equipment so copayments are uncommon



# Spectacles

- Limits
  - Frame styles
- Exclusions
  - Multifocals
  - Intermediate vision/computer glasses
  - Sunglasses
  - Extras e.g. tinting (only under certain circumstances e.g. photosensitivity, needs clinical justification) or UV guard are at client cost where client pays optometrist
- Optometrist admin fee (paid by client)
- Spectacle dispenser list (includes optometrist admin fee)



## CONTINENCE

Supplies ~half of normal needs

Medical Aids Subsidy Scheme (MASS)  
+  
Continance Aids Payment Scheme (CAPS)

## OXYGEN

No community access

[Oxygen guidelines](#)

## LARYNGECTOMY CONSUMEABLES

Yearly limits

[FAQ for Applicants](#)

## PCEP

Basic equipment only, 6 months only

[PCEP Guidelines](#)

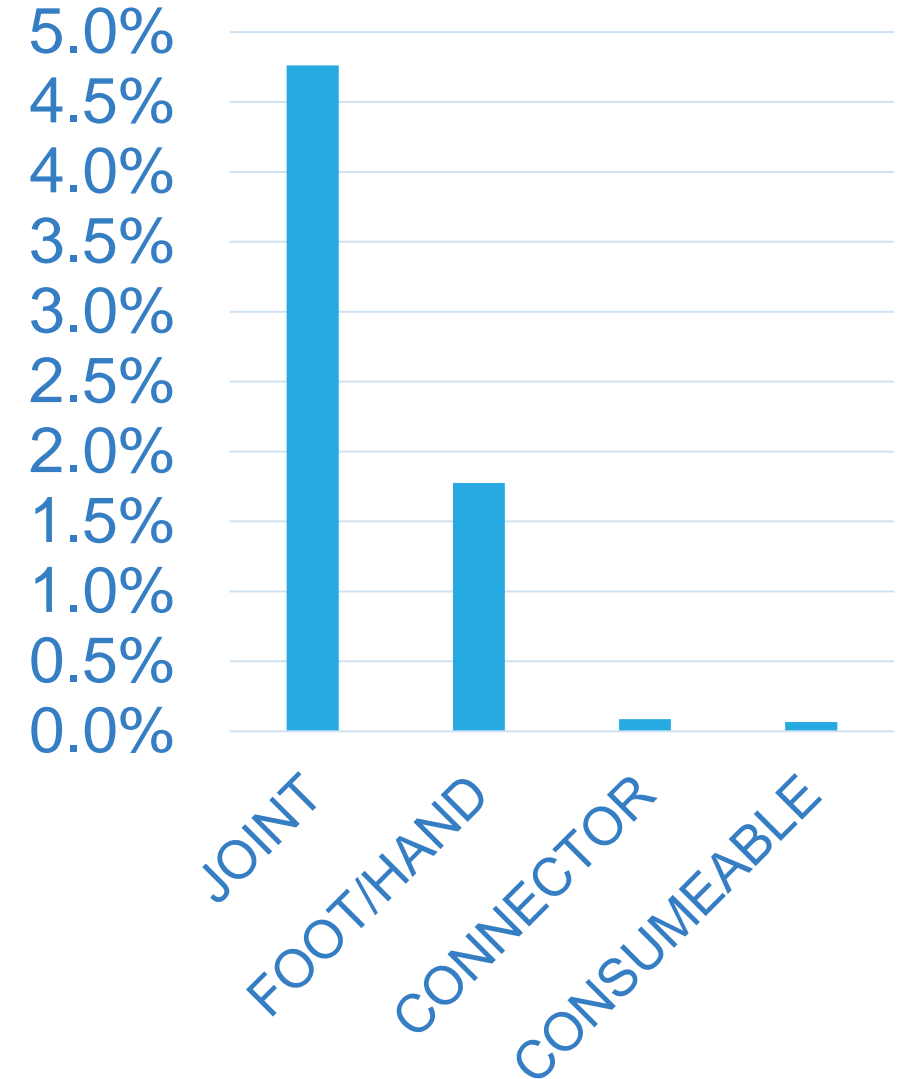
Schemes with limited supply

# Prosthetic copayments<sup>1</sup>

Copayment amounts for those who did make a copayment

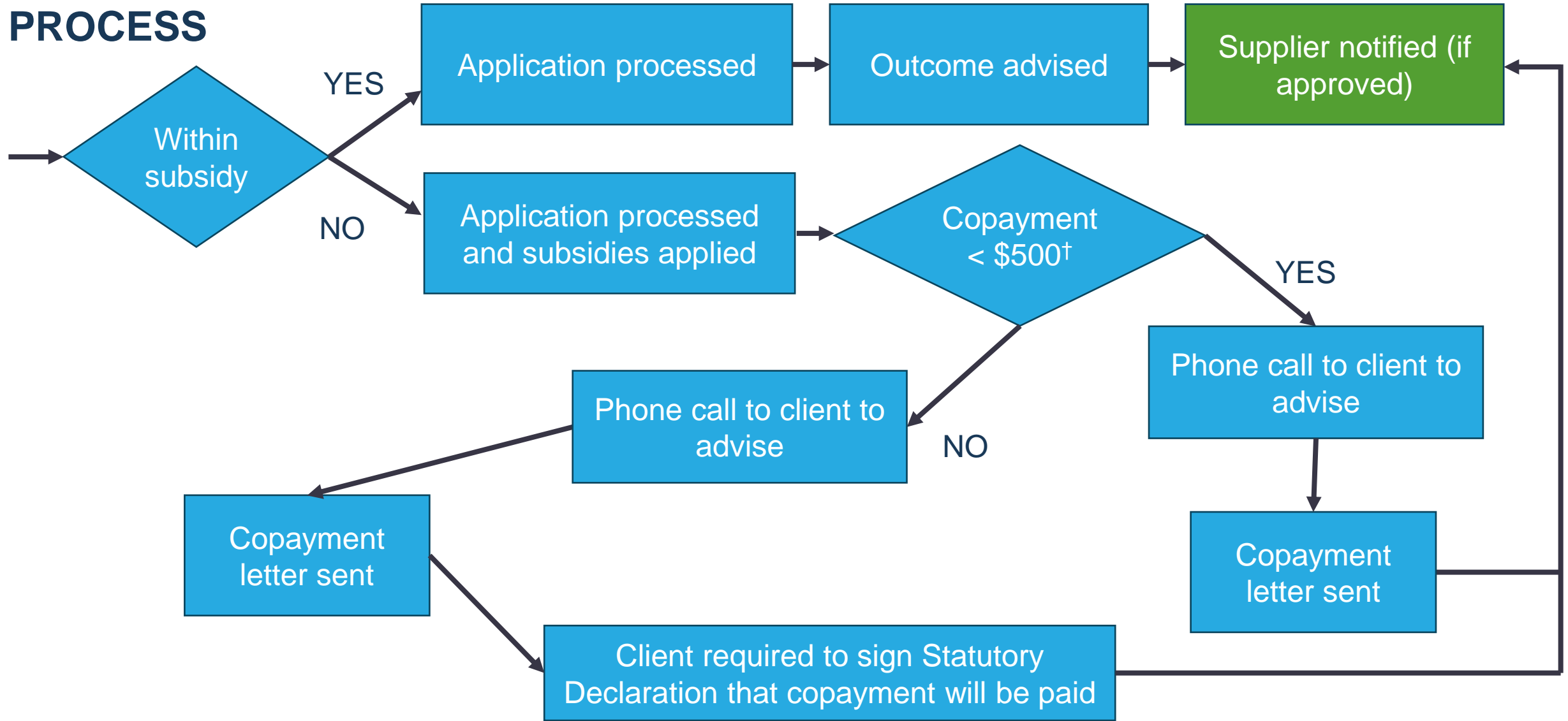
Equipment	Min (\$)	Mean (\$)	Max (\$)
Joint (knee, elbow)	223	4,170	10,900
Terminal device (foot/hand)	1,548	2,119	2,859

### Percent of applications requiring copayments



<sup>1</sup> Source data FY23/24

# MGF & ORTHOSES CO-PAYMENT PROCESS



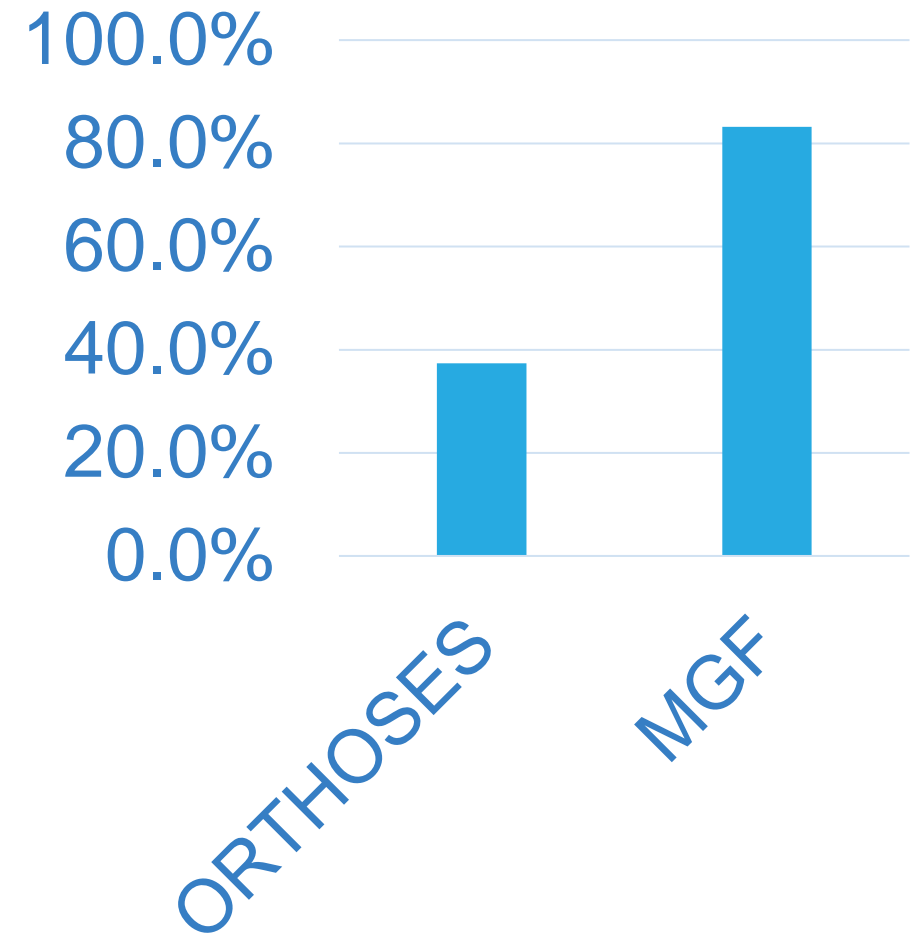


# Specialised services<sup>1</sup>

Copayment amounts for those who did make a copayment

Equipment	Min (\$)	Mean (\$)	Max (\$)
Medical grade footwear	15	616	2,550
Orthoses	80	709	3,947

## Percent copayments



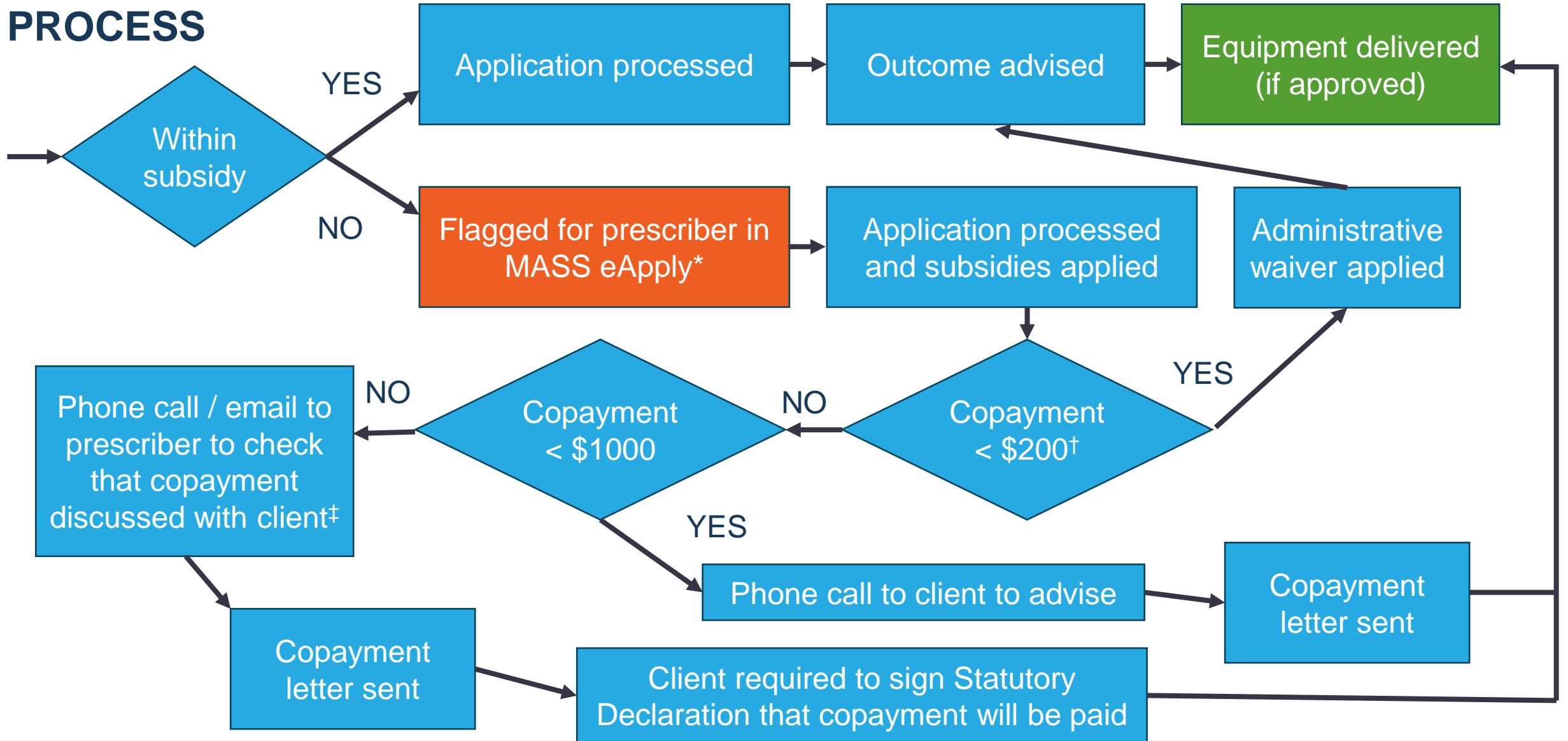
<sup>1</sup> Source data FY23/24

# EQUIPMENT CO-PAYMENT PROCESS

\* System errors may occur during transition periods

† Administrative waiver does not apply to Equipment to Home or non-funded equipment (e.g., headrest solely for transport)

‡ Lower cost alternatives may be explored

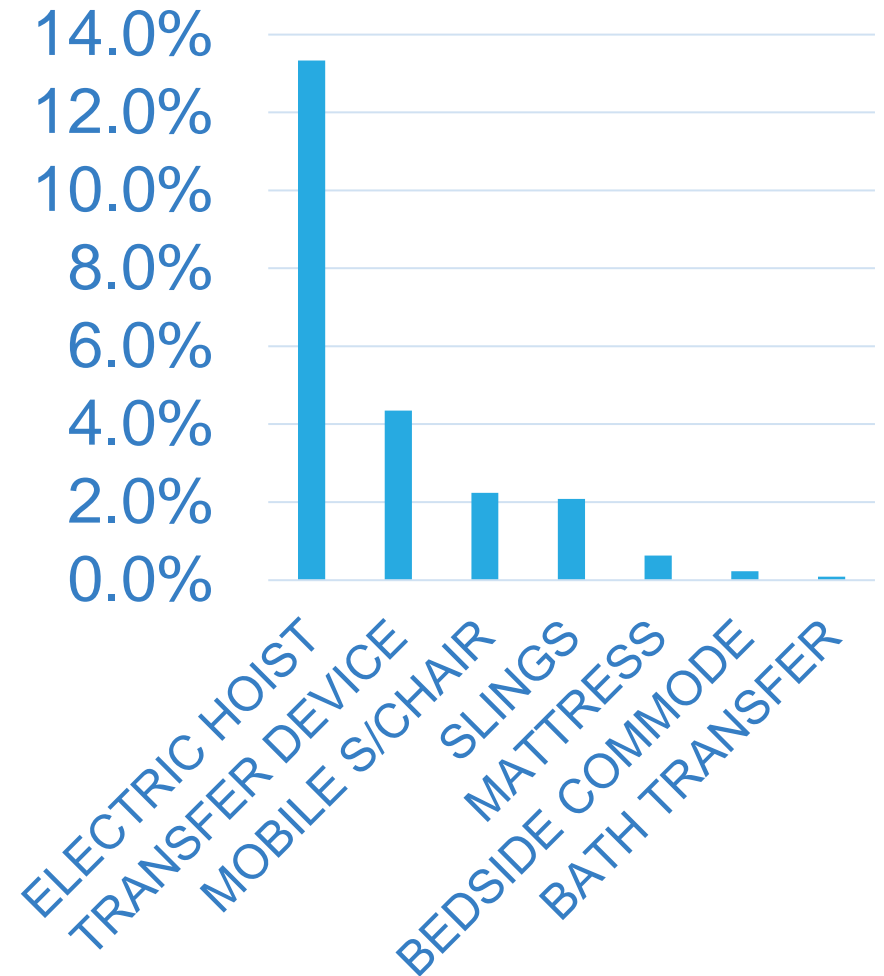


# Daily living aids copayments<sup>1</sup>

Copayment amounts for those who did make a copayment

Equipment	Min (\$)	Mean (\$)	Max (\$)
Electric hoists	595	1,168	1,999
Patient transfer platform	599	644	688
Mobile shower commode	355	584	1,025
Hoist slings	1	209	417
Pressure mattress	95	582	1,641
Bedside commodes	1	57	272
Bath transfer benches	30	95	219

Percent of application requiring copayments



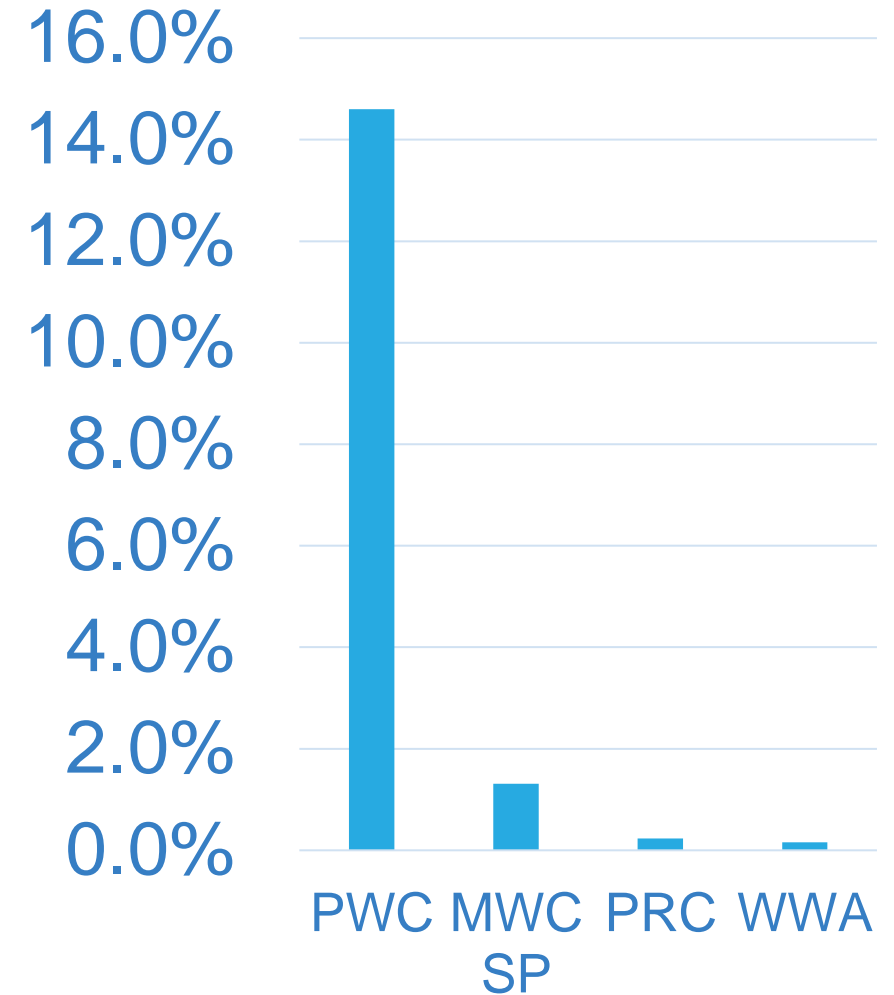
<sup>1</sup> Source data FY23/24

# Mobility aids copayments<sup>1</sup>

Copayment amounts for those who did make a copayment

Equipment	Min (\$)	Mean (\$)	Max (\$)
Power wheelchair	300	2,611	8,088
Manual wheelchair (SP)	418	2,050	6,710
Pressure cushion	24	132	319
Wheeled walking aid	2	321	850

Percent of application requiring copayments



<sup>1</sup> Source data FY23/24



# Interpreting the guidelines and subsidy levels



**Recorded webinar: The new Equipment Standing Offer Arrangement: new mobility and daily living aids available through MASS**

[Link to recorded webinar](#)

[Link to powerpoint slides](#)

## Medical Aids Subsidy Scheme (MASS) Equipment Approved Product List (Last updated: 23/07/2024)

Supplier	Equipment Category	Equipment Group Category	Equipment Sub-Category	Product Type	Brand	Product Name	Safe Working Load (kg)	Primary Subsidy Y/N indicates the product cost is within subsidy
Active Medical	Mobility Aids	Mobility Aids	Wheeled Walking Aid	Wheeled Walking Aid	Staebel	Petite Seat Walker	175	Y
Active Medical	Mobility Aids	Mobility Aids	Wheeled Walking Aid	Wheeled Walking Aid	Staebel	Grande Seat Walker	200	Y
Active Medical	Mobility Aids	Mobility Aids	Wheeled Walking Aid	Wheeled Walking Aid	Staebel	Navigator Forearm Walker	150	N
Active Medical	Mobility Aids	Mobility Aids	Wheeled Walking Aid	Wheeled Walking Aid	Staebel	Server HD Rollator	200	N
Aidacare	Mobility Aids	Mobility Aids	Wheeled Walking Aid	Wheeled Walking Aid	Aspire	Seat Walker - XL - Silver - 8in Wheels	180	Y
Aidacare	Mobility Aids	Mobility Aids	Wheeled Walking Aid	Wheeled Walking Aid	Aidacare	Forearm Walker - Freedom - Heavy Duty Walking Tutor	220	Y
Aidacare	Mobility Aids	Mobility Aids	Wheeled Walking Aid	Wheeled Walking Aid	Aidacare	Forearm Walker - Aspire - Heavy Duty w/ Hand Brakes - 180kg	180	Y
Aidacare	Mobility Aids	Mobility Aids	Wheeled Walking Aid	Wheeled Walking Aid	Aidacare	Seat Walker - Aspire Vogue LIGHTWEIGHT 2 - Champagne - 150kg	150	Y
Aidacare	Mobility Aids	Mobility Aids	Wheeled Walking Aid	Wheeled Walking Aid	Aidacare	Seat Walker - Aspire Vogue LIGHTWEIGHT 2 - Red - 150kg	150	Y
Aidacare	Mobility Aids	Mobility Aids	Wheeled Walking Aid	Wheeled Walking Aid	Aspire	Seat Walker - Vogue CARBON FIBRE - Medium - Black	150	N
Aidacare	Mobility Aids	Mobility Aids	Wheeled Walking Aid	Wheeled Walking Aid	Aspire	Seat Walker - Vogue CARBON FIBRE - Tall - Candy Red	150	N
Aidacare	Mobility Aids	Mobility Aids	Wheeled Walking Aid	Wheeled Walking Aid	Aspire	Seat Walker - Vogue ADVENTURE HD - Black	200	N
Country Care	Mobility Aids	Mobility Aids	Wheeled Walking Aid	Wheeled Walking Aid	KCare Healthcare Solutions	Economy Seat Walker 8" - Standard	200	Y
Country Care	Mobility Aids	Mobility Aids	Wheeled Walking Aid	Wheeled Walking Aid	Peak Care Equipment	Ellipse 6" Rollator - Red	150	Y
Country Care	Mobility Aids	Mobility Aids	Wheeled Walking Aid	Wheeled Walking Aid	Peak Care Equipment	Ellipse 6" Rollator - Blue	150	Y
Country Care	Mobility Aids	Mobility Aids	Wheeled Walking Aid	Wheeled Walking Aid	KCare Healthcare Solutions	Deluxe Seat Walker 6" - Blue	160	Y
Country Care	Mobility Aids	Mobility Aids	Wheeled Walking Aid	Wheeled Walking Aid	KCare Healthcare Solutions	Deluxe Seat Walker 6" - Red	160	Y
Country Care	Mobility Aids	Mobility Aids	Wheeled Walking Aid	Wheeled Walking Aid	Peak Care Equipment	Ellipse 8" Rollator - Red	150	Y
Country Care	Mobility Aids	Mobility Aids	Wheeled Walking Aid	Wheeled Walking Aid	Peak Care Equipment	Ellipse 8" Rollator - Blue	150	Y
Country Care	Mobility Aids	Mobility Aids	Wheeled Walking Aid	Wheeled Walking Aid	Peak Care Equipment	Ellipse 8 Tall Rollator	150	Y
Country Care	Mobility Aids	Mobility Aids	Wheeled Walking Aid	Wheeled Walking Aid	KCare Healthcare Solutions	Premium Seat Walker 8" - Large	200	Y
Country Care	Mobility Aids	Mobility Aids	Wheeled Walking Aid	Wheeled Walking Aid	KCare Healthcare Solutions	Premium Seat Walker 8" - Medium Charcoal	200	Y
Country Care	Mobility Aids	Mobility Aids	Wheeled Walking Aid	Wheeled Walking Aid	KCare Healthcare Solutions	Premium Seat Walker 8" - Medium - Red	200	Y
Country Care	Mobility Aids	Mobility Aids	Wheeled Walking Aid	Wheeled Walking Aid	KCare Healthcare Solutions	Premium Seat Walker 8" - Small	200	Y
Country Care	Mobility Aids	Mobility Aids	Wheeled Walking Aid	Wheeled Walking Aid	Peak Care Equipment	Ellipse 6" - Petite	150	Y
Country Care	Mobility Aids	Mobility Aids	Wheeled Walking Aid	Wheeled Walking Aid	KCare Healthcare Solutions	Maxi Seat Walker - 8" Wheels	225	Y
Country Care	Mobility Aids	Mobility Aids	Wheeled Walking Aid	Wheeled Walking Aid	Peak Care Equipment	TAiMA Walking Frame Tall	150	Y
Country Care	Mobility Aids	Mobility Aids	Wheeled Walking Aid	Wheeled Walking Aid	Peak Care Equipment	TAiMA Walking Frame Small	150	Y
Country Care	Mobility Aids	Mobility Aids	Wheeled Walking Aid	Wheeled Walking Aid	Peak Care Equipment	Mini Mack Walker	225	Y



Weight 9kg



Weight 10.2kg



Carbon fibre  
Weight 7.8kg

# Application Guidelines for Continence Aids



**Molicare Premium Mens Pads  
4 Drops**

Continence Aid	Subsidy Level	May be subsidised when						
Disposable pads for an adult	<p><b>Adult is 16 years of age or older, up to 2.5 pads per day.</b></p> <ul style="list-style-type: none"> <li>Level of need subsidy funding assistance is based on an incremental scale and will be calculated by MASS according to justified clinical need (i.e. quantities used).</li> <li>Subsidised in six (6) monthly calendar periods.</li> </ul> <table border="1"> <thead> <tr> <th>Number of daily pads required</th> <th>MASS supply quantity of pads</th> </tr> </thead> <tbody> <tr> <td>1 to 2</td> <td>Up to 1.25 per day</td> </tr> <tr> <td>3</td> <td>Up to 2.50 per day</td> </tr> </tbody> </table>	Number of daily pads required	MASS supply quantity of pads	1 to 2	Up to 1.25 per day	3	Up to 2.50 per day	<ul style="list-style-type: none"> <li>Permanent and stabilised disability</li> <li>Urinary and faecal incontinence.</li> <li>MASS does <b>not</b> supply continence aids for other body fluids.</li> </ul>
Number of daily pads required	MASS supply quantity of pads							
1 to 2	Up to 1.25 per day							
3	Up to 2.50 per day							

**Continence Aids Payment Scheme**

## Payment rate

The 2024-25 payment rate for CAPS is up to \$694.80 per person.

**Molicare Premium  
Mens Pads 4 Drops**

Packs of 14

Commercial prices  
\$18.00 per pack

	<b>6 months</b>	<b>Amount still required</b>
Base requirements	183 days x 2 pads / day	366 pads
Provided by MASS	224 pads (16 packs)	142 pads
Funding by CAPS	\$347.4 = up to 19 packs = up to 270 pads	0 pads



## Case study

- Susan has a spinal cord injury with paraplegia
- She needs a new mobile shower commode and scripted power wheelchair with good postural supports
- She trialled multiple power chairs but likes the feel of a XXXXXX PWC best
- She uses indwelling catheters with visiting nursing care

Applicable subsidies	Amount
Power wheelchair (scripted)	\$10,000
Tilt in space	\$1,500
Seat elevate	\$1,500
Backrest & bracketry	\$1,500
Other supports (inc specialised armrests and padding)	\$2,000
<b>PWC total</b>	<b>\$16,500</b>
Pressure cushion (wheelchair)	\$750
Special clinical need	\$450
<b>Pressure cushion total</b>	<b>\$1200</b>
Mobile shower commode (standard)	\$2,000
Self-propelled	\$500
Backrest & bracketry	\$1,500
Other mods (inc scripted seat)	\$2,000
<b>Mobile shower commode total</b>	<b>\$6,000</b>

## QUOTATION

Attn: Susan  
 Real Rd, Realsville  
 QLD 4999

Description	Quant	Price	Amount
XXXXXX PWC with 50° tilt, pro seating	1	\$18,456	\$18,456
Power elevate	1	\$2,561	\$2,561
Comfort backrest	1	\$1,012	\$1,012
Adjustable backrest brackets with quick release	2	\$241	\$482
Height adjust, flip-back armrests	2	\$356	\$712
Snazzy headrest	1	\$320	\$320
Snazzy headrest mount	1	\$187	\$187
Air plus cushion	1	\$954	\$954
<b>TOTAL</b>			<b>\$24,434</b>

## MASS

- Catheters
- Leg and overnight bags

### MASS Guidelines - Continence

<b>Indwelling catheters</b>	<ul style="list-style-type: none"><li>• Subsidised in twelve (12) monthly calendar periods.</li><li>• Supply is the same for children and adults.</li></ul>
<b>Leg drainage bags</b>	<ul style="list-style-type: none"><li>• Subsidised in six (6) monthly calendar periods.</li><li>• Supply is the same for children and adults.</li></ul>
<b>Night urinary drainage bags</b>	Subsidised in six (6) monthly calendar periods.

## CAPS

- Sterile catheter packs
- Catheter glove packs
- Extra leg and overnight bags



# Upcoming MASS CPD - 2024

Date	Format	Topic
19/09/24 1300-1400hrs	Webinar	<u>Assistive Technology for Lower Limb Amputees - More than just a Prosthesis</u>
16/10/24 1300-1400hrs	Webinar	<u>Will I get in Trouble? Ethics in Assistive Technology Prescription</u>
18/12/24 1300-1400hrs	Webinar	<u>A Continence Aid Case Study - Assessment, Treatment, Prescription and Follow- Up</u>

For all upcoming education events, please review the [MASS Education Calendar July - December 2024](#)

# Questions & Feedback



Complete the feedback form by scanning the QR code above or following [this link](#). You will receive a certificate of completion after completing the form.



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