Community Consultation Committee - Cassowary Coast Hub

Report to the community

The Cairns and Hinterland Hospital and Health Service’s (the HHS) Cassowary Coast Community Consultation Committee met on 6 May 2015 at the Mission Beach Primary Healthcare Clinic.

Meeting Outcomes

- The committee heard:
  - A presentation on Cassowary Area Community Health service and recent achievements
  - An update and overview of current progress on the development of an Aboriginal and Torres Strait Islander Health Committee
  - An overview of Midwifery Group Practice past and future
  - That the PHN now has a Chair and interim CEO

- The committee discussed the following:
  - Patient Experience Survey - Overview of draft action plan provided with advice that further information is to come.
  - Small Hospitals Patient Experience Survey - General explanation of the survey and outcomes relevant to Cassowary Coast
  - Committee received a copy reply to the board with recommendations/outcomes on how to provide performance data to local communities
  - An overview of the proposed changes to CCC meeting structure was provided
  - Discussion/reminder about timeframes for committee renewal
  - A brief overview of planned board engagement was provided
  - The committee provided updates of their engagement over the previous quarter
  - The committees nominated two community driven topics/priorities for forwarding to the board
    1. Aged care in general
    2. PTSS – accessibility, reply time, response time, access, eligibility
  - The board requested feedback/engagement on the two topics below:
    1. Telehealth
    2. Midwifery Group practice
  - The committee nominate three topics to send to the CAG:
    1. The committee received information on Midwifery Group Practice (Continuity of Care); the proposed Aboriginal and Torres Strait Islander Health CCC and Cassowary Area Community Health from three respective guests
Committee Members

Cr Bryce Macdonald (Chair)

Diane Green
Jean Vallianos
John O’Brien

Heather Diczbalis (CHHHS Officer)

2. The committee has requested a copy of the action plan associated with the Small Hospitals Patient Experience Survey.
3. The committee would like to see the topic of homelessness mentioned to the board and receive a response on this.

The committee noted the topics received from the CAG:
1. Information going on the website. Decision made on the format and timeframe.
2. Discussion about positive media and achievements of the HHS
3. Review over CE model and agreement to introduce an Aboriginal and Torres Strait Island representative committee

The next meeting of the Cassowary Community Engagement Committee is scheduled for Wednesday, 11 August 2015 to be held in Innisfail.

This is a summary of the key issues discussed and decisions made.

Cr Bryce Macdonald

6 May 2015