



Group 1 Text Mild Change  
 Group 2 Text Substantial Change  
 Group 3 Text Significant Change (Recommend Review)  
 ■ Data Unavailable \* Denotes colouring not applied as data sample too small or N/A

District	HOSPITAL	Attendances					Total*	% Attendance Variation					Total*	% Seen Within Time					Total	Average Waiting Times					Total	Off Stretcher Times <sup>#</sup>			
		1*	2*	3*	4*	5*		1*	2	3	4	5		1	2	3	4	5		1*	2*	3*	4*	5*		< 15 mins	Hrs lost	< 30 mins	Hrs lost
<b>Benchmark Queensland</b>		<b>782</b>	<b>9,300</b>	<b>37,138</b>	<b>38,210</b>	<b>7,176</b>	<b>92,606</b>																						
Cairns	Cairns Base Hospital	29	536	1,455	1,489	191	3,700	-40%	3%	1%	10%	7%	4%	100%	79%	59%	66%	91%	66%	0	10	41	57	47	0	95%	2,605	95%	1,253
Central Queensland	Gladstone Hospital	3	71	464	1,155	351	2,044	0%	-10%	23%	20%	-21%	10%	100%	76%	82%	80%	91%	82%	0	9	20	38	43	33	63%	68	94%	33
	Rockhampton Base Hospital	33	330	1,516	1,301	161	3,341	57%	-7%	9%	-1%	10%	3%	94%	86%	76%	84%	96%	81%	2	7	24	33	33	26	78%	1	100%	0
Children's Health Services	Royal Children's Hospital	10	232	688	1,268	195	2,393	150%	24%	6%	7%	-14%	6%	100%	100%	54%	66%	95%	68%	0	5	35	52	44	42	93%	9	99%	4
	Ipswich Hospital	27	228	1,199	1,941	417	3,812	13%	-13%	2%	9%	-28%	0%	100%	79%	56%	50%	73%	56%	0	9	42	81	82	62	85%	169	85%	84
Darling Downs - West Moreton	Toowoomba Hospital	17	188	1,167	1,850	127	3,349	70%	-1%	-3%	-1%	-14%	-2%	100%	72%	54%	39%	64%	47%	0	10	43	95	85	69	86%	32	98%	20
	Gold Coast Hospital	49	934	2,833	1,556	154	5,526	-27%	28%	15%	1%	-27%	10%	100%	44%	32%	48%	73%	40%	0	19	85	83	71	71	57%	171	87%	69
Mackay	Robina Hospital	4	357	1,920	1,453	121	3,855	-69%	-17%	14%	27%	-8%	13%	75%	65%	43%	47%	84%	48%	8	12	57	79	67	60	62%	51	92%	18
	Mackay Base Hospital	30	216	1,178	1,677	182	3,283	20%	-2%	16%	7%	46%	11%	100%	84%	70%	63%	80%	68%	0	6	27	52	42	38	92%	7	99%	4
Mater	Mater Adult Public Hospital	6	198	880	1,356	194	2,634	-25%	53%	29%	-3%	-23%	6%	100%	73%	46%	42%	61%	47%	0	10	45	87	83	66	43%	119	85%	54
	Mater Children's Public Hospital	11	168	949	2,158	92	3,378	10%	5%	-5%	20%	-72%	2%	91%	73%	71%	79%	99%	77%	1	9	26	40	32	34	72%	12	96%	1
Metro North	Caboolture Hospital	25	433	1,581	1,339	242	3,620	-17%	-9%	8%	7%	-8%	4%	72%	62%	57%	63%	93%	62%	2	11	36	63	36	42	44%	222	76%	131
	Redcliffe Hospital	31	554	2,018	1,671	192	4,466	72%	42%	20%	-7%	0%	10%	100%	92%	68%	63%	82%	70%	0	3	33	66	74	42	52%	200	81%	96
	Royal Brisbane and Women's Hospital	135	820	2,478	1,616	678	5,727	25%	13%	-5%	-6%	-8%	-3%	100%	76%	59%	75%	90%	71%	0	11	43	45	41	37	32%	383	76%	152
Metro South	The Prince Charles Hospital	41	419	1,583	1,210	214	3,467	78%	20%	32%	38%	55%	34%	100%	84%	91%	92%	99%	91%	0	7	14	24	27	17	56%	75	96%	22
	Logan Hospital	45	467	2,685	1,728	278	5,203	2%	-4%	10%	5%	8%	7%	93%	69%	37%	36%	67%	42%	1	15	64	103	78	71	50%	286	83%	159
	Princess Alexandra Hospital	149	751	1,805	873	188	3,766	51%	27%	-3%	-20%	-6%	-2%	100%	82%	43%	43%	76%	55%	0	8	56	86	67	51	47%	239	83%	126
Mt Isa	Queen Elizabeth II Jubilee Hospital	10	337	1,312	1,117	248	3,024	11%	21%	20%	-9%	0%	6%	100%	93%	74%	74%	88%	77%	0	5	30	3	38	18	41%	176	70%	110
	Redland Hospital	10	217	1,720	1,312	365	3,624	25%	21%	14%	8%	9%	11%	100%	85%	51%	56%	90%	59%	0	9	47	66	49	51	55%	98	89%	44
	Mount Isa Hospital	7	95	665	1,257	692	2,716	-30%	107%	50%	-1%	-33%	-3%	100%	91%	90%	91%	93%	92%	0	5	14	22	27	21	96%	3	99%	2
Sunshine Coast - Wide Bay	Bundaberg Hospital	15	308	1,470	1,157	142	3,092	7%	32%	29%	-17%	-49%	1%	100%	59%	62%	61%	93%	63%	0	13	32	58	36	39	81%	26	96%	7
	Caloundra Hospital	2	137	795	769	84	1,787	-67%	5%	-1%	12%	1%	5%	100%	69%	61%	71%	95%	68%	0	11	36	45	36	38	77%	25	92%	11
	Gympie Hospital	12	118	593	1,026	281	2,030	300%	1%	-2%	10%	101%	13%	92%	83%	68%	79%	95%	78%	0	8	30	40	34	34	84%	9	97%	4
	Hervey Bay Hospital	8	156	655	1,500	544	2,863	100%	29%	10%	-2%	-15%	-1%	100%	84%	89%	81%	89%	84%	0	6	16	36	49	32	77%	24	95%	8
	Maryborough Hospital	4	88	354	1,074	502	2,022	100%	-16%	10%	18%	-7%	7%	100%	81%	90%	90%	97%	89%	0	6	16	31	28	26	99%	0	100%	0
Townsville	Nambour Hospital	24	430	1,287	1,002	136	2,879	100%	6%	7%	-6%	-17%	1%	96%	53%	40%	42%	70%	44%	1	19	64	102	82	69	52%	171	84%	84
	Townsville Hospital	45	512	1,888	2,355	205	5,005	-4%	13%	20%	0%	-56%	2%	100%	96%	81%	68%	80%	76%	0	6	22	49	52	33	90%	22	98%	6

**Section A:-** Displays attendance numbers based on monthly data extract supplied to corporate office.  
**Section B:-** Compares the attendance rates with those 12 months prior.  
**Section C:-** Shows the number of Attendances that are Seen within time as a percentage of the total attendances and compares the percentage seen times against the National Benchmarks.  
 (ATS1- within 2 mins, ATS2-within 10 mins, ATS3-within 30 mins, ATS4-within 60 mins, ATS5-within 120 mins)  
 Colour coding for Triage 1:- Group 1: <=98% Group 2:<=95% Group 3:<=90%; Triage 2:- Group 1: <=78% Group 2:<=75% Group 3:<=70%;  
 Triage 3:- Group 1: <=73% Group 2:<=70% Group 3:<=65%; Triage 4 & 5:- Group 1: <=67% Group 2:<=62% Group 3:<=60%.  
**Section D:-** Shows the average waiting time for each Triage Category; Arrival to treatment (excludes Did Not Waits)  
**Section E:- (QAS Data)** Percentage of patients that are off the stretcher < 15 mins & < 30mins. Total hours lost when Off Stretcher > 15 mins & > 30 mins



Group 1 Text Mild Change  
 Group 2 Text Substantial Change  
 Group 3 Text Significant Change (Recommend Review)

██████████ Data Unavailable

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District	HOSPITAL	% Did Not Waits						% of Admissions / Transfers						Access Block				Admitted						Average Length of Stay					
		Triage Categories						Triage Categories						(*including admissions to OBS/DEM)				Triage Categories						Triage Categories					
		1*	2	3	4	5	Total	1*	2*	3*	4*	5*	Total	6	8	8*	12	1*	2*	3*	4*	5*	Total	1*	2*	3*	4*	5*	Total
	<b>Benchmark</b>	0%	0%	3%	8%	11%	6%	78%	51%	29%	10%	3%	22%	65%	67%	65%	85%	05:26	07:28	08:06	07:45	05:12	07:47	06:14	04:40	03:50	02:39	01:42	03:07
	<b>Queensland</b>	0%	0%	3%	8%	11%	6%	93%	56%	34%	12%	5%	27%	41%	58%	56%	74%	05:41	10:29	09:31	09:04	05:53	09:35	04:43	03:50	03:20	02:37	01:37	02:55
Cairns	Cairns Base Hospital	0%	0%	1%	6%	11%	3%	100%	56%	32%	10%	2%	16%	94%	98%	95%	99%	00:58	02:32	03:35	03:34	02:22	03:24	00:00	02:01	02:10	01:40	01:14	01:41
Central Queensland	Gladstone Hospital	0%	1%	1%	4%	10%	4%	82%	44%	24%	7%	1%	19%	60%	77%	70%	91%	05:27	07:49	07:07	05:59	04:10	07:04	04:01	04:46	03:02	01:53	01:12	02:30
	Rockhampton Base Hospital	0%	0%	2%	2%	4%	2%	50%	49%	23%	9%	1%	16%	73%	88%	76%	97%	03:29	06:19	06:43	05:43	03:46	06:12	07:17	03:00	02:48	02:28	01:49	02:31
Children's Health Services	Royal Children's Hospital	0%	0%	0%	1%	2%	1%	93%	71%	49%	14%	2%	28%	64%	82%	82%	97%	04:29	05:20	05:25	06:13	03:57	05:35	01:33	03:10	03:20	03:21	02:47	03:16
Darling Downs - West Moreton	Ipswich Hospital	0%	0%	2%	13%	16%	9%	100%	66%	44%	11%	2%	26%	46%	65%	65%	86%	05:43	07:26	07:30	08:28	03:51	07:41	00:00	03:47	03:14	02:54	02:16	03:00
	Toowoomba Hospital	0%	0%	1%	17%	30%	11%	88%	48%	24%	7%	3%	23%	41%	62%	59%	85%	04:26	07:02	09:13	09:11	01:27	08:18	06:58	05:23	05:26	03:31	02:31	04:43
Gold Coast	Gold Coast Hospital	0%	0%	10%	18%	27%	11%	50%	41%	20%	6%	2%	16%	39%	58%	53%	80%	12:48	07:52	10:03	10:01	13:25	09:40	00:00	05:07	04:04	03:02	02:03	03:37
	Robina Hospital	0%	0%	7%	13%	17%	9%	90%	52%	26%	6%	1%	17%	63%	81%	79%	93%	04:04	06:04	06:06	06:15	02:33	06:01	03:58	04:14	02:39	02:14	01:20	02:23
Mackay	Mackay Base Hospital	0%	0%	1%	9%	15%	5%	83%	51%	32%	12%	5%	21%	44%	65%	55%	83%	04:46	08:40	09:54	09:29	09:08	09:31	00:00	02:58	03:55	03:23	02:32	03:26
	Mater Adult Public Hospital	0%	1%	3%	11%	19%	8%	82%	49%	23%	5%	2%	13%	66%	81%	75%	93%	06:31	05:47	06:18	06:47	06:35	06:22	00:00	02:12	02:28	01:46	01:29	01:55
	Mater Children's Public Hospital	0%	0%	0%	1%	1%	1%	84%	68%	43%	16%	5%	34%	39%	63%	63%	85%	06:40	07:45	07:52	08:10	02:44	07:49	03:20	04:30	03:35	02:36	01:24	02:59
Metro North	Caboolture Hospital	0%	0%	1%	11%	7%	5%	74%	48%	28%	7%	2%	21%	57%	76%	73%	92%	05:07	06:10	06:49	07:14	03:42	06:39	05:37	03:55	03:50	03:10	02:20	03:27
	Redcliffe Hospital	0%	0%	1%	6%	17%	4%	74%	46%	33%	13%	3%	27%	42%	59%	59%	84%	05:41	07:00	08:30	07:35	05:02	07:46	06:05	04:26	04:50	03:28	01:51	03:54
	Royal Brisbane and Women's Hospital	0%	0%	4%	9%	9%	5%	88%	65%	34%	8%	3%	28%	79%	94%	93%	99%	03:04	04:15	05:02	05:09	04:07	04:45	01:47	02:53	02:59	02:14	01:49	02:33
	The Prince Charles Hospital	0%	0%	0%	3%	9%	2%	69%	44%	23%	10%	1%	20%	31%	51%	51%	76%	06:26	08:49	09:52	10:21	06:09	09:37	07:02	05:59	04:48	04:07	02:33	04:31
Metro South	Logan Hospital	0%	0%	7%	18%	24%	11%	68%	53%	41%	15%	4%	37%	38%	60%	57%	83%	06:55	07:44	09:16	09:10	06:02	08:37	07:10	06:00	06:03	04:17	03:08	05:20
	Princess Alexandra Hospital	0%	1%	4%	11%	20%	6%	70%	28%	18%	5%	3%	13%	36%	56%	59%	82%	04:04	07:59	08:09	07:49	05:12	07:59	00:00	04:03	03:34	02:45	01:31	03:02
	Queen Elizabeth II Jubilee Hospital	0%	1%	4%	8%	12%	6%	40%	46%	20%	5%	1%	14%	47%	68%	60%	85%	05:14	07:36	09:12	09:02	06:19	08:52	05:14	05:14	03:54	02:36	01:48	03:10
	Redland Hospital	0%	0%	2%	5%	4%	3%	71%	48%	24%	8%	1%	12%	77%	89%	89%	96%	07:45	07:36	09:12	09:02	06:19	08:52	06:04	02:49	01:53	01:25	01:02	01:27
Mt Isa	Mount Isa Hospital	0%	0%	1%	5%	9%	5%	87%	43%	23%	7%	6%	18%	54%	70%	67%	86%	04:16	04:15	05:04	04:45	02:09	04:46	08:36	05:31	03:43	03:01	01:37	03:27
Sunshine Coast - Wide Bay	Bundaberg Hospital	0%	0%	1%	7%	9%	3%	50%	41%	19%	6%	1%	14%	40%	57%	59%	71%	05:20	07:17	07:43	08:22	03:00	07:34	00:00	02:27	02:10	01:49	01:13	01:56
	Caloundra Hospital	0%	0%	2%	5%	7%	3%	92%	64%	27%	6%	1%	15%	83%	93%	92%	98%	03:25	04:14	04:24	04:12	02:36	04:17	00:35	02:38	01:53	01:37	01:12	01:38
	Gympie Hospital	0%	0%	1%	4%	7%	3%	88%	38%	29%	12%	4%	16%	55%	74%	70%	90%	03:00	06:16	07:15	07:39	08:17	07:17	02:58	05:27	03:36	02:08	01:37	02:27
	Hervey Bay Hospital	0%	0%	1%	3%	8%	3%	100%	45%	25%	7%	1%	10%	78%	86%	86%	92%	02:12	04:18	05:19	04:37	01:41	04:45	00:00	04:30	03:01	01:38	00:55	01:44
	Maryborough Hospital	0%	0%	0%	2%	6%	3%	75%	62%	43%	21%	10%	37%	33%	51%	49%	72%	06:05	10:21	10:28	09:55	06:47	10:12	09:39	03:53	03:45	03:35	02:31	03:37
	Nambour Hospital	0%	0%	3%	16%	31%	8%	89%	57%	32%	14%	4%	26%	40%	55%	55%	73%	05:01	10:00	10:14	08:39	05:17	09:34	07:41	05:43	04:04	02:42	01:53	03:21
Townsville	Townsville Hospital	0%	0%	1%	7%	10%	4%																						

Section F:- Compares the percentage of DNW's against the State for each Triage Category.

Section G:- Shows the number of Admission / Transfers / Died in ED for each ATS as a percentage of total attendances.

Section H:- Shows the percentage of Inpatient Admissions / Transfers / Died in ED admitted within 6, 8 and 12 hrs after arrival.

(excluding Admissions to DEM & the Observation Ward: Departure Status 8 & 9); (8\* including Admissions to DEM & the Observation Ward: Departure Status 8 & 9).

Colour coding for 8hrs column based on QLD Health benchmark. Colouring for % column:- Group 1: between 61-63.7% Group 2:- between 58.1% - 60.9% Group 3:- <= 58%.

Section I:- Shows the average length of stay for Admitted presentations for each Triage Category (Departure Status of 1,3,6,7,8,9; excludes Did Not Waits)

Section J:- Shows the average length of stay for Non-Admitted presentations for each Triage Category (Departure Status of 2,5; excludes Did Not Waits)

Emergency Department Presentations by Triage and Departure Status for October 2009

Facility	Triage 1						Triage 2						Triage 3							
	Admitted	Dead On Arrival	Died in ED	Discharged	Left Against Advice	Transferred	Admitted	Did Not Wait	Died in ED	Discharged	Left Against Advice	Transferred	Admitted	Dead On Arrival	Did Not Wait	Died in ED	Discharged	Left Against Advice	Transferred	
Bundaberg Hospital	13			2			132	1			157	5	13	344		11		1,076	16	23
Caboolture Hospital	14			3		8	273				127	7	26	630		21		830	32	68
Cairns Base Hospital	26		1	2			291				220	6	19	502	1	17		902	9	24
Caloundra Hospital	1		1				48				36		53	208		14		452	4	117
Gladstone Hospital	3						39	1			29		2	156		3		290	5	10
Gold Coast Hospital	34		5	4	1	5	458	3	2		443	22	6	739		290		1,730	62	12
Gympie Hospital	5		1	1		5	81				28		9	197		5		356	2	33
Hervey Bay Hospital	2		4	1		1	58				91	4	3	205		5	1	420	8	16
Ipswich Hospital	19		3	2		3	157				60	5	6	559		21		560	30	29
Logan Hospital	23	2	1	11	1	7	189	2	2		236	22	16	545		175	2	1,832	63	68
Mackay Base Hospital	24		2	3		1	121				90	5		315	2	8		845	5	3
Maryborough Hospital	1					3	4		1		47	1	35	15		1		261	3	74
Mater Adult Public Hospital	5					1	114	1	2		63	7	11	342		23		456	21	38
Mater Children's Public Hospital	10					1	91				55		22	352		1		536	1	59
Mount Isa Hospital	2		2	2		1	45				46	3	1	159		9		477	18	2
Nambour Hospital	20		1	2		1	299				91	6	34	662	1	39	1	530	23	31
Princess Alexandra Hospital	102			38	4	5	397	7			311	19	17	755		74	1	925	22	28
Queen Elizabeth II Jubilee Hospital	9		1				185	2			142	4	4	434		51	1	765	28	33
Redcliffe Hospital	25			4		2	356	1	1		160	8	28	673		16	1	1,204	58	66
Redland Hospital	2			5		3	92		1		98	4	22	338		35	2	1,210	15	120
Robina Hospital	3					1	145				181	9	22	486		136		1,157	28	113
Rockhampton Base Hospital	26		1	5		1	181	1			135	6	7	398		24		1,055	15	24
Royal Brisbane and Women's Hospital	96		2	35		2	375	3	1		414	20	7	802		105		1,532	25	14
Royal Children's Hospital	6		1	3			167				62		3	249		3		430	1	5
The Prince Charles Hospital	35		3	3			278				120	13	8	536		6		995	14	32
Toowoomba Hospital	8		3			6	116		2		57	7	6	490		17		615	24	21
Townsville Hospital	37		2	2	3	1	269				210	12	21	587		13		1,237	29	22
<b>Queensland</b>	<b>551</b>	<b>2</b>	<b>34</b>	<b>128</b>	<b>9</b>	<b>58</b>	<b>4,961</b>	<b>22</b>	<b>12</b>	<b>3,709</b>	<b>195</b>	<b>401</b>	<b>11,678</b>	<b>4</b>	<b>1,123</b>	<b>9</b>	<b>22,678</b>	<b>561</b>	<b>1,085</b>	

Source: Queensland Health Emergency Department Data Collection

## Emergency Department Presentations by Triage and Departure Status for October 2009

Facility	Triage 4					Triage 5						Total	
	Admitted	Did Not Wait	Discharged	Left Against Advice	Transferred	Admitted	Dead On Arrival	Did Not Wait	Died in ED	Discharged	Left Against Advice		Transferred
Bundaberg Hospital	74	79	988	9	7	8	1	13		120			3,092
Caboolture Hospital	194	151	947	24	23	11		17		212	1	1	3,620
Cairns Base Hospital	192	83	1,193	14	7	10		21		156	4		3,700
Caloundra Hospital	53	42	637	11	26	3	1	6		73		1	1,787
Gladstone Hospital	126	42	972	4	11	6	2	35	1	307			2,044
Gold Coast Hospital	118	287	1,138	11	2	5		42		106	1		5,526
Gympie Hospital	94	46	870	5	11	5	1	20		251	4		2,030
Hervey Bay Hospital	196	51	1,228	13	12	22		42		477		3	2,863
Ipswich Hospital	262	252	1,262	153	12	8		67		314	27	1	3,812
Logan Hospital	157	316	1,222	12	21	2		67		208	1		5,203
Mackay Base Hospital	100	145	1,419	13		1		27		154			3,283
Maryborough Hospital	20	23	969	10	52	2		31		465	2	2	2,022
Mater Adult Public Hospital	192	150	980	18	16	11		36		146	1		2,634
Mater Children's Public Hospital	213	23	1,894	1	27	2		1		89			3,378
Mount Isa Hospital	95	57	1,078	25	2	6	1	59		621	5		2,716
Nambour Hospital	255	162	548	20	17	16		42		76	2		2,879
Princess Alexandra Hospital	126	99	634	8	6	8		37		140	2	1	3,766
Queen Elizabeth II Jubilee Hospital	105	85	915	8	4	9		30		208	1		3,024
Redcliffe Hospital	167	108	1,233	152	11	3		32		133	23	1	4,466
Redland Hospital	87	69	1,131	5	20	10		15		337	2	1	3,624
Robina Hospital	128	190	1,117	8	10	3		20		97		1	3,855
Rockhampton Base Hospital	98	26	1,166	3	8	2	1	7		151			3,341
Royal Brisbane and Women's Hospital	201	144	1,258	10	3	20		61		595	1	1	5,727
Royal Children's Hospital	161	16	1,089	1	1	20		3		172			2,393
The Prince Charles Hospital	98	36	1,060	4	12	7		19		187	1		3,467
Toowoomba Hospital	202	316	1,316	14	2	3		38		86			3,349
Townsville Hospital	328	156	1,794	72	5	9		20		169	7		5,005
<b>Queensland</b>	<b>4,042</b>	<b>3,154</b>	<b>30,058</b>	<b>628</b>	<b>328</b>	<b>212</b>	<b>7</b>	<b>808</b>	<b>1</b>	<b>6,050</b>	<b>85</b>	<b>13</b>	<b>92,606</b>

Source: Queensland Health Emergency Department Data Collection