

# Allied Health Student Training

## Comprehensive Care

**Comprehensive care** is the coordinated delivery of the holistic health care required or requested by a patient. “This care is aligned with the patient’s goals of care and healthcare needs, considers the impact of the patient’s health issues on their life and wellbeing, and is clinically appropriate (National Safety and Quality Health Service Standards, second edition, 2017)”.

Comprehensive care ensures:

- Patients and families are actively involved in their care
- Patients goals are established and achieved
- Shared decision making between patients, their families and health professionals
- Patient harm is minimised.

This module is intended to orientate students to the four criteria within the Comprehensive Care Standard as reported by the Australian Commission on Safety and Quality in Health Care. The Comprehensive Care Standard integrates patient care processes to identify patient needs and prevent harm. It includes actions related to falls, pressure injuries, nutrition, mental health, cognitive impairment and end-of-life care.

You can access more information on each Criterion by clicking on the links below.

### **[Criterion 1: Clinical governance and quality improvement to support comprehensive care](#)**

This criterion ensures systems are in place to support clinicians to deliver comprehensive care including actions to integrate clinical governance, partner with consumers, apply quality improvement systems and design systems to deliver comprehensive care through collaboration and teamwork.

### **[Criterion 2: Developing the comprehensive care plan](#)**

This criterion informs the actions required for the integrated screening and assessment process. Integrated screening and assessment processes are used in collaboration with patients, carers and families to develop a goal-directed comprehensive care plan.

### **[Criterion 3: Delivering comprehensive care](#)**

This criterion explains how safe care is delivered based on the comprehensive care plan, and in partnership with patients, carers, and family. Comprehensive care is delivered to patients at the end of life.

*Clinicians are advised to work in partnership with patients, families, and carers to deliver comprehensive care.*

