

Queensland Community Pharmacy Pilots – Newsletter # 7

Dear colleagues,

Welcome to your regular update on the Queensland Community Pharmacy Pilots. This edition includes information about our new Hormonal Contraception Pilot prescribing factsheet, recency of practice conversations which will commence soon, information on the Clinical Information System training environment, and consumer feedback.

New resource – Hormonal Contraception Pilot - Prescribing factsheet

During Check-in conversations we have heard from you about the need for additional resources to support pharmacists delivering pilot services.

A new **Hormonal Contraception Pilot prescribing factsheet** has been developed as a quick reference resource containing guidance and examples about prescribing as part of the Hormonal Contraception Pilot.

Recency of practice conversations

As part of pilot quality and safety activities, the Pilot Coordination Team will soon begin contacting pharmacists who are authorised to participate in one or both pilots but have not yet commenced delivering pilot services.

The aim is to ensure recency of practice for all pharmacists who are authorised to participate in the pilot/s. We will be discussing with pharmacists who have not yet commenced delivering pilot services any barriers to commencing pilot service delivery, and how they are maintaining the knowledge and skills required to deliver pilot services.

Clinical information system training environment

MedAdvisor provide a training environment which allows pharmacists to interact with, and develop familiarity with the pilot clinical information system, outside of the live environment.

The training environment **must be** used for any testing or trialling of functionality within the clinical information system. Test consultation records **should not** be created in the live clinical information system as this impacts pilot quality and safety monitoring and evaluation activities.

- Email: support@medadvisor.com.au
- Phone: 1300 125 343

Consumer feedback

We are happy to share more of the positive feedback consumers are providing in response to accessing pilot services in their local communities:

“It facilitated much quicker access to the prescription medicine I needed.”

“We were very impressed.”

“The pharmacist was knowledgeable and took the time to explain things to me very clearly. I felt very comfortable.”