CONTENT

KEY CONTACTS & WEBSITES

- Key contacts for multicultural health issues within your HSD
- Key contacts for multicultural health issues at Area Health Service and statewide level
- Key contacts for multicultural health in the community
- Multicultural health on QHEPS and the Queensland Health website
## Key Contacts for Multicultural Health Within Your HSD

The following positions operate at a District level. However, not all Health Service Districts have such positions:
- Multicultural Health Coordinator
- Multicultural Mental Health Coordinator
- Interpreter Service Coordinator (all Health Service Districts)

There may be other staff members in your Health Service District that have particular expertise, interest and experience with multicultural health issues, or who are involved with multicultural health projects. Write below the key contacts for multicultural health within your Health Service District:

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## Key Contacts for Multicultural Health at Area Health Service and Statewide Level

**Area Interpreter Service Quality Officers**

Each Area Health Service has one Interpreter Service Quality Officer. These officers are good contacts for issues that relate to interpreter services, eg. staff training and consumer complaints. The contact details are as follows:

Interpreter Service Quality Officer
Northern Area Health Service
Ph (07) 40196414 (receptionist)

Interpreter Service Quality Officer
Central Area Health Service
Ph (07) 31316931

Interpreter Service Quality Officer
Clinical Support
Southern Area Health Service
Ph (07) 3895 3121
Statewide Multicultural Health Program
The Statewide Multicultural Health Program leads and coordinates the implementation of the *Strategic Plan for Multicultural Health 2007-2012*. The team is hosted in Southern Area Health Service, but has a statewide focus.

Statewide Multicultural Health Program
Southern Area Health Service
GPO Box 48
BRISBANE Q 4001
multicultural@health.qld.gov.au
Ph (07) 38953119

Queensland Transcultural Mental Health Centre
The Queensland Transcultural Mental Health Centre (QTMHC) is a statewide service that provides an information, referral, resource and clinical consultation service. It is based in the Princess Alexandra Hospital Health Service District, but has a statewide focus. As a resource unit, the QTMHC has an ongoing and strategic role in assisting Queensland's mental health services in the areas of planning, service delivery and review. All services are provided at no charge.

Queensland Transcultural Mental Health Centre
PO Box 5767 WEST END Q 4101
tccs@health.qld.gov.au
Ph (07) 3240 2833 or 1800 188189

### KEY CONTACTS FOR MULTICULTURAL HEALTH IN THE COMMUNITY

A wide range of multicultural organisations are listed on the Queensland Health multicultural website in the following categories:

- multicultural health services & programs
- migrant service organisations
- aged services
- counselling services
- refugee organisations & services
- women’s organisations & services
- youth organisations & services

These listings are updated annually and can be accessed from: [www.health.qld.gov.au/multicultural/health_workers/services.asp](http://www.health.qld.gov.au/multicultural/health_workers/services.asp)

The multicultural peak organisation in Queensland is also involved in health programs - sexual health, chronic disease prevention, aged care and home and community care.

Ethnic Communities Council of Queensland
PO Box 5916
West End   Q   4101
www.eccq.com.au
Ph (07) 3844 9166
MULTICULTURAL HEALTH ON QHEPS AND THE QUEENSLAND HEALTH WEBSITE

The multicultural sites on the Queensland Health website:

There are stickers (for staff) and fridge magnets (for consumers/patients) available to promote the use of the multicultural website. These have been posted to each Health Service District.

Additional supplies can be requested from multicultural@health.qld.gov.au or by phone (07) 3895 3120 (Statewide Multicultural Health Program).

There are several multicultural sites on QHEPS. The following site lists all the multicultural intranet sites: http://qheps.health.qld.gov.au/multicultural/

ALL THESE SITES ARE AVAILABLE TO ALL QUEENSLAND HEALTH STAFF WITH COMPUTER AND INTRANET ACCESS