14 December 2015

You’re in good hands with the Sunshine Coast Hospital and Health Service

The Sunshine Coast Hospital and Health Service invested more than $2 million every day last year providing health care to our communities.

Sunshine Coast Hospital and Health Service (SCHHS) has released its third Quality of Care Report 2014-15, *In good hands*, providing an annual snapshot of its initiatives and achievements of the past year.

Sunshine Coast Hospital and Health Board Chair, Emeritus Professor Paul Thomas AM said the report offered an insight into the people, places and programs of the health service, and showcased what they were doing to continuously improve their services as they worked alongside their consumers.

“On behalf of the Sunshine Coast Hospital and Health Board and the dedicated staff of the health service, I am proud to present our 2014-2015 Quality of Care Report,” Professor Thomas said.

“The performance of the health service over the past 12 months has been exceptional, providing an even greater range of health services to our communities.

“We are a mature organisation, with an increasingly impressive list of nationally recognised achievements. This demonstrates our capability to proactively respond to the health needs of the communities we serve,” he said.

Health Service Chief Executive Kevin Hegarty said the achievements could not have been realised without the dedication, professional skills and passion of the hospital and health service staff.

“This is a great reflection on our staff’s personal commitment to providing exceptional health care. They are our most valuable asset and you are in good hands with Sunshine Coast Hospital and Health Service,” he said.


(Highlights on page two of release.)
Some of the highlights of 2014-2015

- Every day last year, SCHHS invested more than $2 million in the provision of health care.
- Throughout 2014/15, SCHHS:
  - conducted 9870 surgeries
  - provided 227,925 specialist outpatient appointments
  - attended to more than 117,000 patient presentations in its emergency departments
  - provided 9445 oral health service appointments
  - provided 32,188 breast screen appointments.
- Telehealth cardiac services were launched from Gympie Hospital on 1 August 2014, which means many patients no longer have to travel to Nambour General Hospital to receive high quality cardiology services.
- In March 2015, SCHHS launched a new approach to patient recovery after complex surgery. The Enhanced Recovery After Surgery (ERAS) program enables patients to have an active role in their recovery.
- New outpatient clinics at Caloundra, Nambour and Gympie hospitals are helping reduce orthopaedic surgery wait times. In a first for Queensland, patients are assessed through the Musculoskeletal Pathway Clinic (MPC), ensuring patients receive the right treatment sooner; and it’s not always surgical intervention.
- SCHHS is helping more patients manage their care at home through an innovative ‘do-it-yourself’ blood program. In 2014 the health service introduced the SCtg (subcutaneous immunoglobulin) blood program, a home treatment service for patients with immune deficiencies. Twelve months on, the health service now runs what is believed to be the largest Adult SCtg (subcutaneous immunoglobulin) blood program in operation in Australia.
- SCHHS has enhanced partnerships with the community and strengthened the formal links and engagement with its consumers, including its first whole-of-health-service Consumer Advisory Group. This group provides valuable input into the health service from the consumers’ perspective.

ENDS

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