

Emergency Department Presentations by Triage and Departure Status for September 2010



Group 1 Text Mild Change
 Group 2 Text Substantial Change
 Group 3 Text Significant Change (Recommend Review)

Text Data Unavailable

* Denotes colouring not applied as data sample too small or N/A

District	HOSPITAL	Attendances					% Attendance Variation					% Seen Within Time					Average Waiting Times					Off Stretcher Times ^a							
		1*	2*	3*	4*	5*	Total*	1*	2*	3*	4*	5*	Total*	1	2	3	4	5	Total	1*	2*	3*	4*	5*	Total	<15 mins	Hrs over	<30 mins	95%
	Queensland	883	10,945	39,539	38,878	6,781	97,026	17%	25%	10%	6%	1%	9%	99%	80%	75%	70%	70%	62%	0	14	46	64	51	49	53%	4,916	81%	2,951
Cairns	Cairns Base Hospital	66	582	1,465	1,642	206	3,961	136%	17%	3%	19%	2%	12%	100%	81%	61%	66%	92%	68%	0	9	37	55	36	39	53%	290	100%	201
Central Queensland	Gladstone Hospital	2	104	560	1,193	382	2,241	-67%	28%	53%	11%	30%	23%	100%	85%	61%	11%	90%	65%	0	17	33	60	45	48	98%	1	100%	0
	Rockhampton Base Hospital	29	361	1,703	1,452	106	3,651	-9%	15%	8%	13%	-21%	9%	100%	91%	65%	74%	97%	74%	0	7	29	42	33	32	90%	50	98%	39
Children's Health Services	Royal Children's Hospital	16	365	796	1,138	249	2,564	33%	48%	6%	-5%	30%	7%	100%	98%	67%	83%	99%	82%	0	5	27	36	36	29	88%	5	98%	1
Darling Downs - West Moreton	Ipswich Hospital	37	307	1,291	1,747	425	3,807	37%	26%	7%	-5%	7%	2%	97%	75%	40%	47%	73%	50%	1	11	60	88	87	70	45%	371	75%	253
	Toowoomba Hospital	13	219	1,348	1,862	144	3,586	-32%	25%	10%	0%	38%	9%	100%	70%	50%	34%	72%	44%	0	9	42	106	101	75	73%	50	97%	31
Gold Coast	Gold Coast Hospital	62	1,036	2,995	1,303	147	5,543	-7%	24%	8%	-17%	-25%	2%	100%	46%	38%	48%	74%	40%	0	21	101	88	69	78	87%	414	76%	208
	Robina Campus	4	425	1,979	1,285	94	3,787	-43%	27%	12%	-5%	-33%	5%	75%	70%	38%	46%	76%	45%	3	11	65	86	68	65	40%	161	78%	83
Mackay	Mackay Base Hospital	19	285	1,198	1,842	204	3,548	-21%	45%	2%	27%	45%	19%	100%	80%	62%	64%	87%	66%	0	13	32	56	40	42	84%	16	97%	3
Mater	Mater Adult Public Hospital	3	231	1,038	1,260	147	2,679	-57%	37%	22%	2%	-18%	10%	100%	82%	36%	34%	50%	40%	0	8	61	100	88	74	52%	225	92%	130
	Mater Children's Public Hospital	24	253	1,013	2,316	51	3,657	41%	42%	5%	12%	-54%	10%	100%	87%	54%	69%	96%	59%	0	12	40	62	26	52	66%	41	95%	17
Metro North	Caboolture Hospital	18	472	1,677	1,454	185	3,806	6%	15%	16%	13%	-10%	13%	100%	77%	46%	49%	92%	53%	0	9	56	94	30	62	39%	281	71%	170
	Redcliffe Hospital	21	715	1,990	1,638	155	4,519	24%	33%	6%	2%	7%	8%	100%	92%	76%	76%	91%	79%	0	6	24	45	29	28	44%	314	73%	191
	Royal Brisbane and Women's Hospital	150	907	2,471	1,641	718	5,887	9%	15%	7%	7%	16%	9%	100%	79%	64%	79%	92%	75%	0	9	35	39	39	31	31%	456	73%	224
	The Prince Charles Hospital	36	498	1,867	1,251	179	3,831	0%	19%	27%	5%	-3%	16%	100%	83%	61%	74%	90%	67%	0	12	35	45	52	35	83%	309	79%	188
Metro South	Logan Hospital	69	564	2,755	1,527	271	5,186	73%	7%	3%	-1%	32%	4%	95%	69%	40%	45%	75%	47%	0	12	59	86	71	60	38%	532	69%	368
	Princess Alexandra Hospital	167	848	1,708	906	246	3,875	16%	31%	-2%	-5%	15%	5%	100%	69%	29%	40%	67%	46%	0	59	80	94	86	75	37%	518	73%	360
	Queen Elizabeth II Jubilee Hospital	21	378	1,197	1,364	236	3,196	75%	24%	1%	16%	4%	10%	100%	92%	75%	77%	93%	79%	0	5	24	37	33	28	27%	308	50%	205
	Redland Hospital	9	291	2,001	1,190	343	3,834	200%	63%	19%	-6%	11%	12%	62%	85%	42%	50%	92%	58%	2	9	48	64	55	50	41%	169	80%	87
MT Isa	Mount Isa Hospital	10	89	706	1,105	562	2,472	150%	2%	13%	-13%	-20%	-7%	100%	89%	92%	90%	92%	91%	0	5	13	22	30	21	97%	1	100%	0
Sunshine Coast - Wide Bay	Bundaberg Hospital	19	229	1,619	1,288	148	3,303	0%	-22%	24%	13%	-8%	13%	100%	69%	63%	67%	86%	66%	0	10	32	51	59	39	72%	39	94%	12
	Caloundra Hospital	7	217	731	882	116	1,953	40%	54%	-1%	20%	38%	15%	100%	78%	55%	63%	91%	63%	0	9	38	58	40	43	71%	44	89%	22
	Gympie Hospital	7	131	631	1,158	262	2,189	-36%	18%	-12%	13%	7%	4%	71%	72%	76%	74%	92%	77%	3	10	24	42	44	35	79%	6	97%	1
	Hervey Bay Hospital	8	162	810	1,645	591	3,216	60%	74%	25%	16%	2%	17%	100%	92%	80%	76%	85%	79%	0	5	21	42	53	36	66%	59	90%	29
	Maryborough Hospital	5	114	427	1,276	388	2,210	400%	21%	21%	35%	-19%	18%	100%	85%	79%	75%	87%	79%	0	6	21	43	45	37	97%	1	99%	0
	Nambour Hospital	19	574	1,387	1,040	95	3,115	-17%	45%	2%	9%	-21%	9%	100%	80%	45%	48%	77%	54%	0	8	52	89	72	55	51%	210	82%	112
Townsville	Townsville Hospital	42	588	2,176	2,473	131	5,410	20%	36%	26%	0%	-26%	12%	100%	85%	64%	40%	57%	56%	0	7	33	89	85	54	82%	42	98%	14

Section A: Displays attendance numbers based on monthly data extract supplied to corporate office.

Section B: Compares the attendance rates with those 12 months prior.

Section C: Shows the number of Attendances that are seen within time as a percentage of the total attendances and compares the percentage seen times against the National Benchmarks.

(AT51 - within 2 mins, AT52 - within 10 mins, AT53 - within 30 mins, AT54 - within 60 mins, AT55 - within 120 mins)

Colour coding for Triage 1: Group 1: <=98% Group 2: <=95% Group 3: <=90%; Triage 2: Group 1: <=78% Group 2: <=75% Group 3: <=70%;

Triage 3: Group 1: <=73% Group 2: <=70% Group 3: <=65%; Triage 4 & 5: Group 1: <=67% Group 2: <=62% Group 3: <=60%.

Section D: Shows the Average waiting times in minutes (Arrival to treatment, including DNAs).

Section E: IQAS Data - eARF Hospitals Cube: Percentage of patients (IQAS Code 1 & 2 Patients only) that are off the stretcher < 15 mins & > 30 mins. Total hours over when Off Stretcher > 15 mins & > 30 mins.



District	HOSPITAL	% Did Not Waits Triage Categories					Total	% of Admissions / Transfers Triage Categories					Total	Access Block [*Including admissions to OBS/DEM]				Admitted Triage Categories					Non-Admitted Triage Categories						
		1*	2	3	4	5		1*	2*	3*	4*	5*		6	65%	8	8*	12	1*	2*	3*	4*	5*	Total	1*	2*	3*	4*	5*
	Benchmark	0%	0%	4%	11%	13%	7%	79%	58%	34%	11%	3%	26%	43%	61%	59%	80%	06:15	08:12	08:58	08:51	05:14	08:38	05:35	04:42	03:55	02:47	01:51	03:16
	Queensland	0%	0%	3%	9%	15%	6%	67%	58%	37%	17%	3%	30%	32%	44%	43%	61%	08:24	10:51	11:49	12:21	07:42	11:31	03:46	03:39	03:35	02:56	01:47	03:10
Cairns	Cairns Base Hospital	0%	0%	3%	9%	15%	6%	100%	55%	28%	8%	2%	14%	81%	93%	91%	100%	01:34	04:15	04:23	04:59	03:14	04:29	00:00	03:07	02:42	02:14	01:18	02:11
Central Queensland	Gladstone Hospital	0%	0%	3%	13%	15%	10%	93%	63%	28%	6%	1%	23%	52%	71%	60%	86%	06:03	07:44	08:58	08:12	02:54	08:26	15:46	04:04	02:55	02:01	01:03	02:29
	Rochampton Base Hospital	0%	0%	3%	9%	6%	5%	94%	68%	37%	9%	12%	27%	69%	84%	80%	95%	04:40	05:52	05:42	05:39	02:34	05:36	06:41	02:49	02:12	01:50	01:37	01:58
Children's Health Services	Royal Children's Hospital	0%	0%	3%	19%	21%	12%	84%	69%	48%	11%	3%	28%	47%	70%	70%	91%	03:57	05:50	07:03	08:05	06:52	06:54	03:49	03:49	04:24	03:43	02:40	03:46
Darling Downs - West Moreton	Ipswich Hospital	0%	0%	3%	16%	31%	11%	85%	71%	40%	10%	3%	25%	43%	50%	50%	80%	07:15	08:32	08:17	08:14	04:16	08:21	04:36	04:13	03:12	03:02	02:34	03:06
	Toowoomba Hospital	0%	0%	3%	25%	35%	17%	94%	52%	24%	7%	5%	25%	36%	57%	55%	78%	04:02	07:54	10:14	08:46	09:49	09:01	05:58	05:36	06:16	03:46	02:19	05:21
Gold Coast	Gold Coast Hospital	0%	0%	9%	18%	19%	11%	100%	43%	30%	9%	5%	24%	28%	44%	42%	68%	13:53	09:33	11:32	11:59	10:16	11:12	00:00	05:36	04:31	03:33	02:30	04:12
	Robina Campus	0%	0%	1%	9%	8%	6%	95%	55%	31%	8%	1%	20%	54%	69%	68%	88%	04:31	08:01	06:44	06:53	03:44	06:59	10:45	05:57	02:59	02:10	01:20	02:33
Mackay	Mackay Base Hospital	0%	0%	2%	16%	24%	10%	100%	61%	42%	14%	3%	28%	36%	55%	59%	77%	10:15	07:54	10:50	11:16	06:13	10:22	00:00	04:02	04:29	03:42	02:51	03:56
	Mater Adult Public Hospital	0%	0%	0%	3%	2%	2%	100%	67%	47%	10%	2%	25%	63%	82%	71%	95%	04:05	06:22	06:53	07:15	02:57	06:49	00:00	02:46	02:51	02:19	01:40	02:36
Mater	Mater Children's Public Hospital	0%	0%	4%	14%	13%	8%	83%	63%	42%	12%	4%	32%	29%	53%	56%	77%	07:43	08:34	09:02	08:40	05:49	08:50	09:19	04:28	03:43	03:01	01:17	03:18
Metro North	Caboolture Hospital	0%	0%	1%	8%	20%	4%	76%	56%	29%	7%	0%	24%	49%	72%	70%	89%	08:00	07:12	07:36	07:19	00:00	07:26	03:13	03:59	03:43	02:51	01:42	03:17
	Redcliffe Hospital	0%	0%	2%	7%	8%	4%	63%	48%	37%	17%	4%	30%	45%	51%	51%	81%	05:40	07:05	08:17	06:57	02:57	07:37	04:29	04:02	04:43	03:27	01:53	03:46
	Royal Brisbane and Women's Hospital	0%	0%	3%	17%	20%	8%	78%	60%	36%	10%	1%	30%	56%	81%	80%	96%	03:41	05:23	06:24	06:40	03:10	06:07	05:45	04:04	04:08	03:26	02:49	03:47
	The Prince Charles Hospital	1%	1%	7%	15%	27%	11%	59%	38%	21%	10%	4%	19%	23%	39%	39%	64%	10:13	12:31	11:41	12:51	06:53	11:56	08:02	05:57	04:49	03:43	02:28	04:30
Metro South	Logan Hospital	0%	1%	6%	13%	17%	7%	79%	58%	41%	19%	6%	39%	30%	47%	45%	74%	06:54	09:35	11:01	10:20	08:11	10:05	06:13	06:07	06:13	04:50	03:54	05:55
	Princess Alexandra Hospital	0%	0%	2%	8%	9%	5%	95%	69%	42%	14%	3%	31%	34%	61%	65%	91%	05:17	07:23	07:43	07:28	03:51	07:30	03:29	03:45	03:11	02:47	01:44	02:52
	Queen Elizabeth II Jubilee Hospital	0%	0%	3%	6%	4%	4%	78%	44%	23%	7%	1%	18%	45%	64%	54%	83%	04:41	08:26	09:34	09:42	09:06	09:17	05:23	04:34	03:34	02:28	01:46	03:01
	Redland Hospital	0%	0%	1%	4%	7%	4%	100%	65%	21%	7%	2%	12%	74%	87%	87%	94%	04:39	05:20	06:08	04:16	02:42	05:22	00:00	03:21	02:05	01:28	01:16	01:37
MT Isa	Mount Isa Hospital	0%	0%	1%	7%	7%	4%	100%	68%	37%	14%	5%	29%	46%	63%	55%	82%	05:01	10:17	09:20	08:28	06:04	09:13	00:00	03:06	03:03	02:35	02:11	02:47
Sunshine Coast - Wide Bay	Bundaberg Hospital	0%	0%	4%	9%	15%	6%	86%	69%	45%	14%	5%	31%	45%	62%	55%	72%	04:15	09:02	10:05	10:31	09:51	09:51	02:00	02:28	02:24	02:07	01:19	02:10
	Caloundra Hospital	0%	0%	1%	6%	10%	5%	100%	68%	36%	10%	2%	20%	80%	92%	92%	98%	03:37	04:13	04:26	04:27	03:19	04:22	00:00	02:05	01:48	01:32	01:10	01:34
	Gympie Hospital	0%	0%	0%	4%	8%	4%	100%	68%	34%	10%	4%	17%	40%	59%	56%	81%	05:12	09:01	09:10	08:36	05:10	08:45	00:00	04:57	03:33	02:17	02:47	02:32
	Hervey Bay Hospital	0%	0%	0%	4%	9%	4%	40%	33%	20%	5%	2%	9%	66%	77%	76%	89%	02:40	06:17	06:27	06:41	02:59	06:20	08:05	04:14	02:54	02:01	01:19	02:09
	Maryborough Hospital	0%	0%	3%	10%	24%	5%	100%	76%	55%	26%	2%	48%	39%	58%	57%	79%	06:21	08:40	09:01	09:20	05:10	08:56	00:00	03:56	03:34	03:14	01:51	03:22
Townsville	Nambour Hospital	0%	0%	2%	16%	27%	8%	90%	67%	37%	13%	4%	29%	34%	49%	44%	69%	05:31	10:06	10:56	12:08	09:18	10:40	03:55	04:09	03:23	03:15	02:12	03:20
	Townsville Hospital																												

Section F: Compares the percentage of DNM's against the State for each Triage Category.

Section G: Shows the number of Admission / Transfers / Died in ED for each ATD as a percentage of total attendances.

Section H: Shows the percentage of inpatient Admissions / Transfers / Died in ED admitted within 6, 8 and 12 hrs after arrival.

(including Admissions to DEM & the Observation Ward: Departure Status 8 & 9); (8* including Admissions to DEM & the Observation Ward: Departure Status 8 & 9).

Colour coding for 8hrs column based on QLD Health benchmark. Colouring for % column: Group 1: between 61-63.7%. Group 2: between 58.1% - 60.9%. Group 3: <= 58%.

Section I: Shows the average length of stay for Admitted presentations for each Triage Category (Departure Status of 1,3,6,7,8,9; excludes Did Not Waits). Colour coding for >= 06:00 hrs.

Section J: Shows the average length of stay for Non-Admitted presentations for each Triage Category (Departure Status of 1,5; excludes Did Not Waits). Colour coding for >= 06:00 hrs.

EMERGENCY DEPARTMENTS - MONTHLY PERFORMANCE REPORT

September 2010

Emergency Department Presentations by Triage and Departure Status for September 2010

Facility	Triage 1							Triage 2						Triage 3						
	Admitted	Dead On Arrival	Did Not Wait	Died In ED	Discharged	Left Against Advice	Transferred	Admitted	Did Not Wait	Died in ED	Discharged	Left Against Advice	Transferred	Admitted	Dead On Arrival	Did Not Wait	Died in ED	Discharged	Left Against Advice	Transferred
Bundaberg Hospital	15			2			2	142			65	8	14	539		23	2	983	17	55
Caboolture Hospital	8			2	2	1	5	260			170	6	36	631		66		852	52	76
Cairns Base Hospital	41			2	21	1	1	312	1		232	11	26	523	1	37		853	27	24
Caloundra Hospital	2			1	1		3	93		1	67	1	55	221		27		371	6	106
Gladstone Hospital	2							57			45	2		152		16	2	384	4	2
Gold Coast Hospital	41			11	4		6	526	1	1	475	20	13	697		554		1,692	36	16
Gympie Hospital	4						3	66			42		23	203		6		393	4	25
Hervey Bay Hospital	8							70			82	2	8	257		2		525	8	18
Ipswich Hospital	26			1	5	1	4	202	1		86	7	11	576		44		609	23	39
Logan Hospital	34		1	1	27		6	192	3	1	332	16	20	524		205	2	1,928	49	47
Mackay Base Hospital	14			3	1		1	155			122	5	3	366	1	16	1	791	19	4
Maryborough Hospital					2	1	2	6			73	3	32	24				333	9	61
Mater Adult Public Hospital	2			1				129		1	85	5	11	400		22	1	569	11	35
Mater Children's Public Hospital	22						2	142			82	1	28	402		4		534	3	70
Mount Isa Hospital	10							39			45	4	1	146		5		532	19	4
Nambour Hospital	14			2			3	401	2	3	134	4	30	731	1	35	1	585	9	25
Princess Alexandra Hospital	124			2	33	2	6	472	6	1	335	18	16	669		97		891	26	25
Queen Elizabeth II Jubilee Hospital	20					1		249		1	109	10	9	481		21		655	16	24
Redcliffe Hospital	12			1	5		3	350			299	14	52	504		20		1,360	37	69
Redland Hospital	2			4	2		1	99			162		30	380		51		1,467	13	90
Robina Campus	4							141	1		237	4	42	498		185		1,176	15	105
Rockhampton Base Hospital	20			2	2		5	209			127	6	19	449		58		1,123	38	35
Royal Brisbane and Women's Hospital	85			3	51	5	6	427	4		440	26	10	904		49		1,454	42	22
Royal Children's Hospital	13				1		2	244			118		3	293		2		498	1	2
The Prince Charles Hospital	27	1		1	7			315	1		156	13	13	647		56		1,107	26	31
Toowoomba Hospital	8			2	2		1	152			62	2	3	531		28	2	773	8	6
Townsville Hospital	36			2	4			382		1	180	13	12	784		36	2	1,293	52	9
Queensland	594	1	1	43	170	12	62	5,832	20	10	4,362	201	520	12,532	3	1,665	13	23,731	570	1,025

Source: Queensland Health Emergency Department Data Collection

EMERGENCY DEPARTMENTS - MONTHLY PERFORMANCE REPORT

September 2010

Emergency Department Presentations by Triage and Departure Status for September 2010

Facility	Triage 4						Triage 5						Total
	Admitted	Did Not Wait	Died in ED	Discharged	Left Against Advice	Transferred	Admitted	Dead On Arrival	Did Not Wait	Discharged	Left Against Advice	Transferred	
Bundaberg Hospital	170	93	1	1,008	13	3	8		10	129	1		3,303
Caboolture Hospital	159	206		963	105	21	7		24	151	3		3,806
Cairns Base Hospital	265	151		1,199	20	7	5		31	165	4	1	3,961
Caloundra Hospital	87	80		678	3	34	6		17	93			1,953
Gladstone Hospital	92	154		943	1	3	6	3	58	314	1		2,241
Gold Coast Hospital	83	321		888	8	3	6		51	89		1	5,543
Gympie Hospital	98	69		971	7	13	4	1	26	228	2	1	2,189
Hervey Bay Hospital	147	68		1,397	16	17	18		49	520		4	3,216
Ipswich Hospital	186	324		1,094	136	7	11		88	308	15	3	3,807
Logan Hospital	140	271		1,095	15	6	9		74	187		1	5,186
Mackay Base Hospital	139	167		1,530	3	3	3	1	17	183			3,548
Maryborough Hospital	21	46		1,143	25	41	4		33	343	5	3	2,210
Mater Adult Public Hospital	169	202		855	25	9	4		36	103	3	1	2,679
Mater Children's Public Hospital	207	79		1,996	8	26	1		1	49			3,657
Mount Isa Hospital	76	47		971	11		9	1	41	507	4		2,472
Nambour Hospital	262	105		643	22	8	2		21	66	6		3,115
Princess Alexandra Hospital	166	115		606	12	7	15		42	189			3,875
Queen Elizabeth II Jubilee Hospital	181	105		1,048	14	16	6		22	204	2	2	3,196
Redcliffe Hospital	99	126	1	1,266	135	11			31	108	16		4,519
Redland Hospital	69	71		1,037	1	12	3		13	325		2	3,834
Robina Campus	103	227		933	3	19	3		18	70	1	2	3,787
Rockhampton Base Hospital	82	129		1,224	12	5	1	2	6	97			3,651
Royal Brisbane and Women's Hospital	268	121		1,219	30	3	27		61	620	10		5,887
Royal Children's Hospital	102	17		1,018	1		29		9	211			2,564
The Prince Charles Hospital	109	215		903	10	14			46	132		1	3,831
Toowoomba Hospital	188	307		1,354	8	5	4		44	96			3,586
Townsville Hospital	308	385		1,615	163	2	5	2	35	87	2		5,410
Queensland	3,976	4,201	2	29,597	807	295	196	10	904	5,574	75	22	97,026

Source: Queensland Health Emergency Department Data Collection