

Medical Aids Subsidy Scheme (MASS)

Application Guidelines for Bathing and Toileting Aids

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Medical Aids Subsidy Scheme (MASS) - Application Guidelines for Bathing and Toileting Aids

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An electronic version of this document is available at health.qld.gov.au/mass

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Aims of MASS

The aim of MASS is to provide endorsed aids and equipment (assistive products) to eligible Queensland residents with a permanent and stabilised condition or disability. Assistive products are selected to assist people to live in their home environment and avoid premature or inappropriate residential care or hospitalisation. To meet this aim, the assistive products subsidised by MASS must be required for use within the home environment. MASS acknowledges that assistive products may be used for some community access, although the MASS subsidy is not provided for this purpose as it is outside the scope of the scheme.

MASS will only fund the items listed below, for the purpose of facilitating safe transfers, or providing remote toilet access. MASS does not fund static shower chairs, standard bathboards, bathseats or static over- toilet aids.

Mass may provide one item to assist with bathing (e.g. bath transfer bench) and one to assist with toileting (e.g. static commode).

Where one item can perform bathing and toileting (e.g. mobile shower commode) only one item will usually be subsidised.

If a suitable device is held in MASS stock, MASS may allocate this item and arrange delivery to the requested address.

Bathing and Toileting Aids

Bathing and toileting aids subsidised	Maximum MASS subsidy	May be subsidised when
Non-standard bathboard (raised, extended, backrest or padded)	\$270	<ul style="list-style-type: none"> Applicant cannot effectively transfer into a bath or shower over bath. A standard Bathboard is not suitable. MASS does not fund standard height bathboards which are customised to suit the dimensions of the bath, or off the shelf standard height bathboards with a handle or bar.
Static commode or 3-in-1 commode	\$250	<ul style="list-style-type: none"> Applicant cannot effectively walk and/or transfer to the toilet in the home. The item is required for bedroom use or close proximity toilet use. Where the applicant meets the above criteria, a 3-in-1 commode can be prescribed and in addition to the above can be positioned over the toilet/or in the shower. MASS will subsidise 1 item of equipment only. Applicant does not have a MSC that can be fitted with a pan.

Bathing and toileting aids subsidised	Maximum MASS subsidy	May be subsidised when
Bath Transfer bench/swivel Bathseat/bath lift or similar purpose device	\$500 \$70 per pair of suction feet, or leg extensions	<ul style="list-style-type: none"> Applicant cannot effectively transfer into a bath or shower. A standard shower commode or bathboard is not suitable.
Mobile shower commode (MSC)	\$1200	<ul style="list-style-type: none"> Applicant cannot effectively walk or transfer to the toilet and/or shower. Static commode is not suitable. Where applicable the MSC can be positioned over the toilet to be used as an over-toilet chair, or a pan/bowl can be fitted for use as a commode. <p>Note:</p> <ul style="list-style-type: none"> There is sufficient space in the bathroom or suitable waterproofed/wet area of the home. The applicant or carer can propel the commode, including over changes in floor level. Folding frames may be requested – MASS subsidy may be applied for the equivalent non-folding option. The client will be requested to contribute the difference. Height modified frames may be subsidised when adjustable height MSCs have been trialled or considered and found to be unsuitable. If a height modified frame is provided, MASS will not subsidise any further funding for subsequent requests to change the height, nor replace the MSC with a different height model (including allocation from MASS stock).
Tilt-in-space mobile shower commode	\$2500	<p>The applicant meets MSC criteria and requires tilted position to:</p> <ul style="list-style-type: none"> Achieve or maintain a suitable posture for hygiene. Redistribute pressure so less pressure is concentrated in areas of soft tissue on the seat. Better manage respiration, gastrointestinal function and facilitate hoist transfers.
Accessories and/or modifications to MASS subsidised Mobile Shower Commode	Refer to the separate table below	See description for each item in the separate table below.

Bathing and toileting aids subsidised	Maximum MASS subsidy	May be subsidised when
Shower trolley	\$2500	MSC and tilt-in-space criteria above, and <ul style="list-style-type: none"> Showering is not possible in a MSC with tilt-in-space. MASS will subsidise 1 item of equipment only – MSC or shower trolley.

For all mobile shower commodes, static or 3-in-1 commodes, bath transfer benches and swivel bathseats, items on the Standing Offer Arrangement (SOA) are to be considered first. Refer to health.qld.gov.au/mass/prescribe/living/products-suppliers. Non-SOA items can be considered where they have been demonstrated to better meet the applicant's clinical and functional needs. This equipment must meet MASS' purchasing requirements e.g. Australian Standards requirements where relevant.

Accessories and Modifications

Accessories and/or modifications to Mobile Shower Commodes	Maximum MASS subsidy	May be subsidised when the purpose is
Additional braking castors	\$70 per pair	Stability; access to brakes (also known as wheel locks).
Adjustable bracketry (allowing growth and reuse for backrests and seats)	\$250	To allow growth and fitting/reuse of accessories e.g. backrests, seats, headrests.
Amputee brackets	\$95 per pair	To relocate rear wheels to increase stability.
Anti-tips	\$100	To prevent chair tipping.
Armrest options: removable, drop down, lock down, front locking, safety flip-up or similar	\$250 per pair	Increased postural control, safety or security required during hygiene.
Armrest modifications	\$250 per pair	
Backrest: Slung	Included in cost of MSC	

Accessories and/or modifications to Mobile Shower Commodes	Maximum MASS subsidy	May be subsidised when the purpose is
Backrest: Basic <ul style="list-style-type: none"> • Tension adjustable • Padded • Flat • Extended • Mesh • Other 	\$250	<ul style="list-style-type: none"> • Body shape that requires adjustability in the backrest to provide extra support. • Requires minimal prompts to maintain sitting posture. • Back pain management. • Flat backrest required in conjunction with lateral supports. • Higher backrest required to provide support.
Backrest: Non-Basic <ul style="list-style-type: none"> • Shallow Curve • Deep Curve • Asymmetrical profile 	\$1000	<ul style="list-style-type: none"> • Requires lateral/postural support to sustain sitting posture • Trunk posture negatively impacts function, skin integrity or comfort. • Requires tilt-in-space.
Bed pan, bowl or bucket and carrier	\$140	To allow use as a commode.
Bowel management frame modifications	\$185	To allow access for hygiene.
Brake extension handles	\$30 per pair	For client or carer to operate brakes (also known as wheel locks).
Footplates modified/extended	\$260	To provide adequate foot support or assist with transfers or hygiene
Frame modifications	\$300	To allow transfers, fit the user or enable function.
Hand rims, capstan	\$550	To allow self-propulsion.
Hand rims, plastic coated	\$150	
Hand rims, standard	\$240	
Headrest	\$365	To provide adequate head support during hygiene.
Legrests: elevating, vertical	\$350 per pair	To provide adequate support during hygiene.
Push handles, extended or alternative	\$75	To improve function and safety.
Pressure redistribution seat	\$750	To reduce risk of pressure injury where the risk can be demonstrated to be high.

Accessories and/or modifications to Mobile Shower Commodes	Maximum MASS subsidy	May be subsidised when the purpose is
Seat, Standard handmade	\$250	To provide adequate support during hygiene.
Seat, nonstandard size	\$300	
Seat, postural control	\$350	
Securements: Flexible	\$200 per securement	To provide adequate support during hygiene.
Securements: Rigid	\$250 per securement	
Splash guard or similar toileting fixture	\$160	To improve containment.
Stump supports	\$190 each	To support stump with below knee amputation
Tray	\$225	To provide adequate support during hygiene.

Remote Trial Subsidy (Up to \$200 per successful application)

The Remote Trial Subsidy shall be available to suppliers who attend the trial appointment in remote areas with the applicant and therapist.

The Remote Trial Subsidy shall be available for the following post codes:

- 4428
- 4454
- 4455
- 4465
- 4467
- 4468
- 4470
- 4472
- 4474
- 4475
- 4477-4482
- 4486
- 4488-4493
- 4707
- 4721-4733
- 4735
- 4736
- 4778
- 4801
- 4802
- 4805
- 4809
- 4816
- 4820-4825
- 4828-4830
- 4871-4876
- 4890-4892
- 4895

The remote trial subsidy may be available for the following products:

- power wheelchair
- non-basic and custom manual wheelchair
- tilt-in-space manual wheelchair
- specialised stroller
- custom mobile shower commode
- tilt-in-space mobile shower commode
- patient lifter and sling
- pressure redistribution mattress/overlay
- sleep positioning system

Permanent Loan, Repairs, Maintenance and Ownership

Mobile Shower Commodes are most often provided on permanent loan, with repairs and maintenance funded by MASS. For further details, refer to the following sections of the [MASS General Guidelines](#):

- Permanent Loans
- Permanent Loans – Repairs and Maintenance
- Changes to Ownership of an Aid: this section includes information and the implications where equipment is either transferred from MASS to the applicant, or MASS takes over the ownership of equipment (e.g. similar equipment provided by interstate agencies).

How to apply

Consult with an eligible prescriber to assist with assessment and selection of appropriate assistive products. The prescriber will complete the [MASS-eApply online application](#) or the [MASS 20 Daily Living Aids and Mobility Equipment application form](#) and any extra documentation required; then submit the completed application to MASS - please refer to the list of application forms and documents required below.

Trial and follow up requirements

All equipment should be adequately trialled in the home environment, or it must be demonstrated how the equipment will be compatible with the home in Part C of the application.

Trial is not required for static or 3-in-1 commodes where suitability can be confirmed with review of specifications and simulated trial.

Bath transfer benches can be prescribed from trial of a similar item. Confirmation must be provided that the specifications of the selected product have been checked and fit to the bathroom is confirmed.

Post-delivery follow-up is to be provided by the prescriber (or referred onto another health professional) to ensure that:

- All items are delivered as quoted.
- The applicant and carer are familiar with operation and effective use of the equipment, and aware of maintenance and repair process.

This should be done by direct home visit where hands-on set up and/or training is required. In other situations, telehealth or similar strategies may be utilised if appropriate.

N.B. a safety switch or residential current device must be installed for items connected to mains power for operating/charging.

Eligible prescribers

Applicants wishing to apply must consult an:

- Occupational Therapist (OT); or
- Physiotherapist (PT); or
- Rehabilitation Engineer
- Registered Nurse – static and 3-in-1 commodes only

In rural and remote areas, a Registered Nurse may complete the application in consultation with one of the allied health professionals listed above.

MASS-eApply Online Application

MASS-eApply is the preferred method of application for all Bathing and Toileting aid requests to MASS.

Online applications are designed to work across multiple platforms: computer/laptop, iPad, Android tablet or smartphone and across all MASS service areas.

As part of the eApply process, applicant's eligibility will be confirmed electronically.

As part of the eApply process, applicant's eligibility will be confirmed electronically.

Further Information: health.qld.gov.au/mass/mass-online-applications and [MASS-eApply Tutorials](#)

To register: forms.health.qld.gov.au/#/vault

To login: forms.health.qld.gov.au/#/login

For enquiries and technical assistance contact: MASS-eApply@health.qld.gov.au

Application forms and documents required for non MASS-eApply applications

Equipment Category	Application Requirements
Non-standard bathboard	Include each of the following: <ul style="list-style-type: none">• MASS 20 BTA Part A Applicant Details.
Static/3-in-1 Commode	

Equipment Category	Application Requirements
Bath transfer bench/swivel bath seat/bath lift or similar purpose device	Include each of the following: <ul style="list-style-type: none"> • MASS 20 DLA/MOB Application Form <ul style="list-style-type: none"> – Part A Applicant Details – Part B Prescriber Assessment – Part C Equipment Application • Signed MASS 84 Proxy Access to Centrelink Information form or photocopy of both sides of the applicant's concession card • Quote except for static commode as per SOA or Bath Transfer Bench as per SOA with specification form.
Mobile Shower Commode including accessories/modifications Shower Trolley	Include each of the following: <ul style="list-style-type: none"> • MASS 20 DLA/MOB Application Form • Part A Applicant Details • Part B Prescriber Assessment • Part C Equipment Application • Signed MASS 84 Proxy Access to Centrelink Information form or photocopy of both sides of the applicant's concession card • Quote, and specification form (script) if applicable for requested item from the supplier that provided trial of equipment.
Replacement with same brand, model and size equipment (i.e. like for like) that is beyond economical repair but remains suitable; or Accessories and/ or modifications to MASS subsidised Mobile Shower Commode	Include each of the following: <ul style="list-style-type: none"> • DLA/MOB Equipment Letter Template • Signed MASS 84 Proxy Access to Centrelink Information form or photocopy of both sides of the applicant's concession card • Quote and specification form if applicable for the item (e.g. Customised Mobile Shower Commode) <p>At MASS' discretion, equipment deemed beyond economic repair may be replaced without requiring documentation. This is considered on a case by case basis. To discuss, contact MASS Equipment Services, phone 3136 3524.</p> <p>Note: if applying for other equipment in the one application, a MASS 20 DLA/MOB Application Form may be used.</p>

Important Note:

If an item needs immediate replacement or repair (e.g. broken waist strap, footrests, etc), please contact MASS:

- BRISBANE and TOWNSVILLE Offices: 3136 3524
- MASS-Equipment@health.qld.gov.au or MASS-Equipment-TSV@health.qld.gov.au