Overview

To slow the spread of novel coronavirus (COVID-19) and to protect older Queenslanders, the Queensland Government has changed the way we visit our loved ones in aged care facilities.

From 17 April 2020, aged care residents will continue to be allowed one visit per day, for no longer than two hours. Only two visitors are allowed per visit. A support person can provide care and support to the person they are visiting, including physical care and support.

After 1 May 2020 visitors will not be allowed to enter an aged care facility if they have not had the 2020 flu vaccine. There may be some exemptions, as outlined in the Australian Immunisation Handbook.

The official public health direction is available here.

What this means for you

• You will not be allowed to enter an aged care facility if you:
  o are unwell
  o have travelled overseas or had contact with a person with COVID-19 in the last 14 days
  o after 1 May 2020, have not had the 2020 flu vaccine (unless it is unavailable to you).

• If you comply with the above restrictions, you can enter a residential aged care facility if you are visiting a resident and observe the one visit per day rule.

• If you work or volunteer at the facility, you can enter if you:
  o are well
  o have not travelled overseas or had contact with a person with COVID-19 in the last 14 days
  o have had the 2020 flu vaccine.

• Whether you are a visitor, worker or volunteer, if you have visited a COVID-19 hotspot in the last 14 days, you must be in self-quarantine, so you may not enter an aged care facility.

Further information
visit www.health.qld.gov.au/coronavirus
or call 13 HEALTH (13 43 25 84).