Coronavirus (COVID-19)
Advice on visiting aged care facilities

Protecting aged care residents
A family member or support person can provide care and support to the person they are visiting, including physical care and support

WHO CAN VISIT A RESIDENTIAL AGED CARE FACILITY?

Visitors should:
- stay for a short time in the resident’s room or outside
- avoid communal spaces
- make sure the resident has no more than two visitors at a time, including doctors
- wash your hands before entering and leaving the facility
- stay 1.5 metres away from residents where possible
- stay away when unwell.

Visitors should not be anyone who:
- has returned from overseas in the last 14 days
- has had contact with a person with COVID-19 in the last 14 days
- has travelled to a COVID-19 hot spot in the last 14 days
- has a fever (37.5 degrees or more)
- has a cough, runny nose, sore throat or breathing difficulties
- after 1 May 2020, has not had the 2020 flu vaccination (unless it is unavailable to you, for example, you are allergic to the vaccine)
- is under 16 years of age, unless you’re visiting a resident at their end-of-life.

Stay away if you’re unwell, have been overseas, been in contact with someone with COVID-19 or you’re under 16.

Further information