

Financial and clinical consent

Informed clinical consent

To access a service provided as part of the Queensland Community Pharmacy Pilots (known as a pilot service), you are required to provide clinical and financial consent. Your pharmacist will guide you through this process and will answer any questions you might have about the service you are accessing.

Clinical consent ensures that the patient, or the patient's substitute decision-maker, is provided with sufficient information to make an appropriate decision about the proposed care and has given permission to receive the proposed care. Your treating pharmacist will discuss important information about what is involved in receiving a pilot service, including tests or treatments involved and the risks and benefits of the service.

You can also ask questions such as:

- ✓ what is the recommended treatment for my condition?
- ✓ what is involved with the treatment?
- ✓ how will the treatment help me?
- ✓ can the treatment cause any problems?
- ✓ what happens after this consultation?
- ✓ what may happen if I don't get treatment?
- ✓ what are my alternative options to seek care?

Please tell your treating pharmacist if you don't understand anything they have talked to you about.

You have the right to change your mind regarding clinical consent at any time, including after providing initial consent. You should discuss this decision with your treating pharmacist so that they can inform you about the potential impacts of your decision.

The treating pharmacist will obtain your consent before sharing your health information with other healthcare providers, such as your general practitioner. Queensland Health will be monitoring the safety and quality of all clinical services provided through the Pilots. In providing this consent you consent to your personal information being provided to Queensland Health for the purposes of quality and safety monitoring. Your data will be kept confidentially and will be managed in line with the Information Privacy Act 2009.

Who can give consent?

You can provide your own consent if you understand your treatment options and can tell your treating pharmacist what you want to do. Usually, a guardian or carer provides consent for a child that is under 18 years of age. In cases where a child can fully understand their treatment options and the effect it can have on their health, they can provide their own consent. The treating pharmacist will determine if a child can give their consent.

Clinical consent — Patient or substitute decision-maker confirmation

I understand the scope of the clinical services that will be provided to me, and I consent to receive these clinical services.



Informed financial consent

Informed financial consent ensures that the patient, or the patient's substitute decision-maker, is informed of the costs of pilot services and has given consent to provide payment for all costs associated with receiving a pilot service. Your treating pharmacist will clearly communicate all costs that may be involved in receiving treatment at the earliest point possible and throughout the consultation.

Pilot services are not subsidised, meaning your consultation and any additional costs are:

X not eligible for a rebate under Medicare

X not subsidised by the Pharmaceutical Benefits Scheme (PBS)

If you wish to access health care services that are eligible for a rebate under Medicare, and/or medicines that are subsidised by the PBS, please visit a GP or other medical provider.

Pilot costs

Patients must pay all costs associated with the service. This includes a consultation fee and any additional costs associated with the service provided, as outlined below.

Consultation fee

The length of the consultation is based on the type and complexity of the treatment being provided. This will determine the consultation fee as outlined in the table below.

Consultation	Time	Cost
Brief consultation	<10 minutes	\$19.50
Standard consultation	Between 10 to 20 minutes	\$36.70
Long consultation	>20 minutes	\$70.50

Medication costs

Medications prescribed as part of the Pilots will be charged as a private prescription, are not subsidised by the PBS and do not count towards the PBS Safety Net.

Consumables costs

Patients are responsible for covering the costs of any items used during the consultation or as part of ongoing care (e.g. bandages and other retail items).

Cost of additional investigation and diagnostics

Patients are responsible for the cost of all necessary testing and diagnostic services such as pathology and point-of-care testing.

Financial consent — Patient or substitute decision-maker confirmation

I understand the costs associated with the clinical service that will be provided to me, and I consent to paying these costs. I understand that if I decide not to proceed with receiving some part of a service, I may still be required to pay for services that have already been provided.