

# Queensland Community Pharmacy Pilots – Newsletter # 17

Dear colleagues,

Welcome to your regular update on the Queensland Community Pharmacy Pilots. In this edition, we share an important reminder about, closing draft consultation records, and consumer feedback.

## Draft consultation records – must be closed by 30 June 2025

With 1 July 2025 fast approaching, preparations for the transition of specified pilot services are well underway. Participating pharmacists continue to play a vital role in improving Queenslanders' access to quality healthcare by delivering services when and where they are needed.

To support a thorough and accurate evaluation, only finalised consultation records can be included in the final dataset. All participating pharmacists must ensure that any draft records in the pilot information system are completed and finalised by **midnight on 30 June 2025**.

If you require support with finalising records or using the clinical information system, please contact the MedAdvisor support team on email address [support@medadvisor.com.au](mailto:support@medadvisor.com.au) or phone 1300 125 343.

## Consumer feedback

Consumers continue to be appreciative of both the accessibility and the quality of pilot service delivery in community pharmacies. Below is a small sample of recent patient feedback on pilot services.

“The pharmacist was respectful and calming throughout the appointment and was very informative. They also recorded a preference of brands on my script which I have not experienced before.”

“Good experience overall, I am very thankful that this pilot project is running, as I am a temporary resident in QLD and do not have a doctor here.”

“It was a great experience, would definitely go back to the pharmacist for different purposes as well.”

“I felt as though I was listened to and supported through the process. High precautions and my health was put first with the procedures put in place.”