

Right to Information Application (RTI 8860)

Scope of application

- 1. The total number of complaints received by Queensland Health alleging that a retailer sold vaping products to persons under the age of 18.*
- 2. The total number of unique retail locations to which such complaints relate.*
- 3. The number of investigations initiated by Queensland Health in response to such complaints.*
- 4. The number of times Queensland Health or its authorised officers have directly witnessed (including through inspections, undercover operations, surveillance etc.) a retailer selling vaping products to minors.*
- 5. The number of retailers who were found in breach (formal findings) of laws/regulations prohibiting the sale of vaping products to minors, as a result of such investigations.*
- 6. The number of retailers prosecuted (including civil or criminal proceedings) specifically for selling vaping products to minors.*
- 7. Details of penalties or enforcement outcomes for each prosecution or breach specifically for sales to minors.*
- 8. Copies of any internal reports, statistical summaries, or summaries of investigations relating to sales to minors.*

Date range: 1 January 2023 to 22 September 2025 (date of valid application)

Search process

Data was extracted by the Prevention Strategy Branch, Population Health Division, Department of Health, in response to items 1-7. This was done in accordance with s.68(e) of the RTI Act, which allows for creation of a written document using equipment to collate stored information.

No documents were located regarding Item 8.

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Response

The information provided displays raw data and is not considered to be analysis.

Total numbers have been calculated and are outlined as follows:

- 1. The total number of complaints received by Queensland Health alleging that a retailer sold vaping products to persons under the age of 18. 420*
- 2. The total number of unique retail locations to which such complaints relate. 375*
- 3. The number of investigations initiated by Queensland Health in response to such complaints. 375, noting each complaint is investigated.*
- 4. The number of times Queensland Health or its authorised officers have directly witnessed (including through inspections, undercover operations, surveillance etc.) a retailer selling vaping products to minors. 7*
- 5. The number of retailers who were found in breach (formal findings) of laws/regulations prohibiting the sale of vaping products to minors, as a result of such investigations. 5*
- 6. The number of retailers prosecuted (including civil or criminal proceedings) specifically for selling vaping products to minors. 3*
- 7. Details of penalties or enforcement outcomes for each prosecution or breach specifically for sales to minors. Attached.*

INVESTIGATION_ID	QUARTER
155066	2023-Q1
155070	2023-Q1
155074	2023-Q1
155075	2023-Q1
155077	2023-Q1
156463	2023-Q1
156465	2023-Q1
156598	2023-Q1
156803	2023-Q1
157237	2023-Q1
157632	2023-Q1
157822	2023-Q1
158011	2023-Q1
158053	2023-Q1
158423	2023-Q1
158994	2023-Q1
172724	2023-Q1
159366	2023-Q2
159412	2023-Q2
159544	2023-Q2
159784	2023-Q2
160295	2023-Q2
160348	2023-Q2
160433	2023-Q2
160481	2023-Q2
160639	2023-Q2
160642	2023-Q2
161030	2023-Q2
161715	2023-Q2
161788	2023-Q2
161870	2023-Q2
162439	2023-Q2
162943	2023-Q2
164334	2023-Q2
163078	2023-Q3
163122	2023-Q3
163596	2023-Q3
164012	2023-Q3
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164844	2023-Q3
164886	2023-Q3
165137	2023-Q3
165148	2023-Q3
165149	2023-Q3
165325	2023-Q3
165367	2023-Q3
165434	2023-Q3

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166899	2023-Q3
166981	2023-Q3
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167294	2023-Q3
167798	2023-Q3
169718	2023-Q3
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169085	2023-Q4
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170573	2023-Q4
170784	2023-Q4
170785	2023-Q4
174484	2023-Q4
171568	2024-Q1
171582	2024-Q1
171687	2024-Q1

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190959	2025-Q1
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193342	2025-Q1
193381	2025-Q1
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196040	2025-Q1
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201472	2025-Q2
203710	2025-Q2
200605	2025-Q3
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201274	2025-Q3
201334	2025-Q3
201580	2025-Q3
201820	2025-Q3
201882	2025-Q3
201990	2025-Q3
202069	2025-Q3
202080	2025-Q3
202335	2025-Q3
202421	2025-Q3
202630	2025-Q3
203033	2025-Q3
203369	2025-Q3
203440	2025-Q3
203468	2025-Q3
203698	2025-Q3
203904	2025-Q3

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204119	2025-Q3
204210	2025-Q3
204574	2025-Q3
204851	2025-Q3

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SITE_ID	QUARTER
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19632935	2023-Q1
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26158419	2023-Q1
26668342	2023-Q1
26745772	2023-Q1
26947223	2023-Q1
32257740	2023-Q1
32415321	2023-Q1
34540665	2023-Q1
34636159	2023-Q1
35274697	2023-Q1
36018809	2023-Q1
36225771	2023-Q1
36404531	2023-Q1
37885814	2023-Q1
37885848	2023-Q1
86119	2023-Q2
6240008	2023-Q2
27785355	2023-Q2
28467334	2023-Q2
31758884	2023-Q2
31888172	2023-Q2
32346992	2023-Q2
32379207	2023-Q2
32446083	2023-Q2
34149194	2023-Q2
34668445	2023-Q2
35562827	2023-Q2
36263448	2023-Q2
37708077	2023-Q2
40275107	2023-Q2
40598749	2023-Q2
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24625027	2023-Q3
27930400	2023-Q3
28159804	2023-Q3
28236474	2023-Q3
28317924	2023-Q3
28455325	2023-Q3
28480955	2023-Q3
28500523	2023-Q3
28870155	2023-Q3
28930506	2023-Q3
29220823	2023-Q3
29250813	2023-Q3
29448274	2023-Q3
31792403	2023-Q3
31918153	2023-Q3
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18221153	2023-Q4
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30303881	2023-Q4
30330143	2023-Q4
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30413321	2023-Q4
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DOH DISCLOSURE LOG COPY

37590131	2024-Q4
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37708021	2024-Q4
37796964	2024-Q4
37796966	2024-Q4
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38523324	2024-Q4
38665399	2024-Q4
39452980	2024-Q4
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38665409	2025-Q1
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DOH DISCLOSURE LOG COPY

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41003577	2025-Q1
42954931	2025-Q1
26821696	2025-Q2
28467334	2025-Q2
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35274683	2025-Q3
35366353	2025-Q3
35430966	2025-Q3
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37856757	2025-Q3

DOH DISCLOSURE LOG COPY

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DOH DISCLOSURE LOG COPY

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26947223	2023-Q1
32257740	2023-Q1
32415321	2023-Q1
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37885814	2023-Q1
37885848	2023-Q1
86119	2023-Q2
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27785355	2023-Q2
28467334	2023-Q2
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31918153	2023-Q3
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30303881	2023-Q4
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INVESTIGATION_ID	QUARTER
158541	2023-Q1
159735	2023-Q2
162210	2023-Q2
166031	2023-Q3
175779	2024-Q1
177518	2024-Q2
193221	2025-Q1

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COMP_ACTION_ID	QUARTER	TYPE
28477	2023-Q3	Written advice or warning
29787	2024-Q1	Legal proceedings (prosecutions)
31178	2024-Q2	Legal proceedings (prosecutions)
31801	2024-Q2	Written advice or warning
42359	2025-Q2	Legal proceedings (prosecutions)

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Phase 1: Prosecution Details								Phase 2: MEHS approval				Phase 3: Program Area decision				Phase 4: Legal Panel		Phase 5: C&S				
Date PHSU Received	PHU	Defendant (including Business and Trading Name)	Offence Date	Expiry Date	Act/Reg	Section	Area or Statewide Significance	B of E Approved	Date	Decision to Proceed	Date	Sent to PA Director	Decision to Prosecute	Date	Date Sent to Legal Panel	Legal Panel Firm	Lawyer	Complainant Received	Checked	Complaint laid by EHO	First Mention Date	Matter heard in Court
16/05/2023	Metro North		20/11/2022	19/11/2023	TOSPA	10(1) supplying vaporiser to a child	Area	Yes	15/05/2023	Yes	15/05/2023	15/05/2023	Yes	23/05/2023	5/06/2023	McCullough Robertson	Savannah Kuylaars	8/08/2023	Yes	8/08/2023	1st - 27/09/2023 2nd - 30/10/2023	Fined \$4500 30/10/2023
31/10/2023	Metro South		28/11/2022	28/11/2023	TOSPA	10(1) - A supplier must not supply a smoking product to a child	Area or Statewide Significance	Yes	1/11/2023	Yes	1/11/2023	1/11/2023	Yes	3/11/2023	3/11/2023	McCullough Robertson	Savannah Skulhars	24/11/2023	Yes	Yes	1st - 12/01/2024 2nd - 02/02/2024 3rd - 01/03/2024 4th - 18/04/2024	Court date 18/04/2024 Fined \$12000
23/04/2024	Gold Coast		22/02/2024	22/02/2025	TOSPA	s66 - Supplying smoking product to a child	Area	Yes	12/04/2024	Yes	12/04/2024	23/04/2024	Yes	30/04/2024	1/05/2024	Legal Branch Litigation Team LN24/823	Cecilia Redfern/ Cosmo Carter	10/02/2025	Yes	13/02/2025	1st - 10/03/2025 2nd - 09/06/2025	Court date 09/06/2025 Fined \$400

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