

Measuring performance to improve outcomes

30 October 2014

Royal on the Park, 152 Alice Street, Brisbane CBD

Meeting Chair: Dr David Rosengren

Meeting Facilitator: Mr Stephen McKernan QSO

5.00 pm Registration and refreshments

6.00 pm Welcome

Dr David Rosengren, Chair, Queensland Clinical Senate

6.05 pm Innovation Showcase

- Inclusive Health –Partnerships in Healthcare for All
Ms Karyn Walsh, Ms Kim Rayner, Prof Luke Connelly
- Lessons in statewide innovation – the ACRE example
Dr Louise Cullen, Emergency Physician, Royal Brisbane and Women's Hospital
Dr Will Parsonage, Cardiologist, Royal Brisbane and Women's Hospital

6:45 pm Update from the Director-General

Mr Ian Maynard, Director-General, Queensland Health

7.00 pm Dinner and dessert

7.45 pm Performance measurement, the health system and the consumer perspective

Mr Mark Tucker-Evans, Chair, Health Consumers Queensland

8.00 pm Clinical performance measures – panel discussion

- Mr Ron Calvert, Chief Executive, Gold Coast Hospital and Health Service
- Ms Brooke Cowie, Speech Pathologist, Metro North Hospital and Health Service
- Ms Michelle Garner, Executive Director of Nursing, North West Hospital and Health Service
- Mr Ian Maynard, Director-General, Queensland Health
- Dr Denise Macgregor, General Surgeon, Wide Bay Hospital and Health Service

9.00 pm Close

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8.00 am	Registration
8.30 am	Welcome <i>Dr David Rosengren, Chair, Queensland Clinical Senate</i>
8.35 am	Performance Measurement – the state of play <ul style="list-style-type: none">Assessing individual clinical performance - <i>what the research says</i> <i>A/Prof Ian Scott, Director of Internal Medicine & Clinical Epidemiology, Princess Alexandra Hospital</i>A case study: application of performance measurement for medical officers <i>Dr Michael Daly, Executive Director, Clinical Governance, Metro South Hospital & Health Service</i>A case study: application of performance measurement for nurses <i>Ms Veronica Casey, Executive Director of Nursing, Metro South Hospital & Health Service</i>Competency Based Clinical Performance Evaluation, Feedback and Development <i>Dr Ian Coombes, Director of Pharmacy, Royal Brisbane and Women's Hospital; Professional Lead Metro North; A/Prof School of Pharmacy University of Queensland</i>Lessons learnt – an industry perspective <i>Mr Scott Hartley, National Managing Partner and Public Sector Lead – Operational Advisory, Grant Thornton</i>
9:40 am	Benefits and challenges of performance measurement
10.00 am	Morning Tea
10.30 am	Operationalising change <i>Mr Phil Pareezer, Grant Thornton</i>
11:00 am	Key principles for a framework <i>Mr Stephen McKernan</i>
12.00 pm	Lunch
1.00 pm	General discussion and implications for the system <i>Mr Stephen McKernan</i>
1.45 pm	Critical next steps <i>Mr Stephen McKernan</i>
2.45 pm	Summary <i>Dr David Rosengren</i>
3.00 pm	Ebola update <i>Dr Jeannette Young, Chief Health Officer, Department of Health</i>
3.20 pm	Afternoon Tea and close