

This year's milestones

SAFE system launched

A new system designed to streamline the clinical auditing process was established. The Systematic Approach Facilitates Excellence (SAFE) program helps measure clinical performance to improve safety and quality.



More care for mums and bubs

Toowoomba Hospital's Maternity Home Care Service expanded to become a seven-day-a-week service.



NAIDOC Week celebrated

Several sites hosted events for National Aborigines and Islanders Day Observance Committee (NAIDOC) Week. It was a time to celebrate Australian and Torres Strait Islander history, culture and achievements.

JULY

AUGUST

SEPTEMBER

New staff training platform rolled out

The launch of a new online learning platform has helped improve staff access to training. Darling Downs Learning On-Line (DD-LOL) covers both mandatory and role-specific training.

Consumers involved in improved service planning

Toowoomba Hospital's consumer advisory group met for the first time. Over the year, members have provided valuable feedback and ideas to improve patient care.

Our Values in Action guides staff behaviours

We launched a framework document that sets out DDHHS's values and expected behaviours from our staff.



Goondiwindi palliative care room opens

Refurbished palliative care and quiet rooms opened at Goondiwindi Hospital. The \$360,000 project was funded by the Board through an operating surplus.



This year's milestones



DDHHS showcases telehealth success

We hosted a national telehealth conference which showed how patients in rural and remote areas receive specialist clinical care thanks to state-of-the-art videoconferencing technology.

Wandoan Primary Health Care Centre opened

The Wandoan Primary Health Care Centre offers a new model of healthcare not previously available in this rural community.

New Stanthorpe facility welcomed

We officially opened the \$1.1 million refurbished Stanthorpe birthing suites that offer much-improved facilities for local mothers and their families. The project was funded by the Board through an operating surplus.



OCTOBER

NOVEMBER

DECEMBER

Emergency preparedness exercises upskill staff

Intensive infection control training was undertaken at all our hospitals to prepare for a possible but very unlikely Ebola case.



Toowoomba Hospital "makeover" finishes

A major external revamp of Toowoomba Hospital was completed. It included repainting, roadworks, and other maintenance works.

ENT wait list slashed

Toowoomba Hospital's ear, nose and throat specialist team powered through the waiting list for treatment, seeing more than 1,250 patients over two months.



This year's milestones



Staff achievements recognised

We hosted the first DDHHS employee awards which was a chance to celebrate the significant contributions of our staff. More than 50 nominations were received.

Cherbourg's new women's and children's centre opens

We opened a refurbished building that brings women's and children's services under the one roof.



Double accreditation confirms quality care

We became the only Queensland hospital and health service to be accredited against the national standards under two certification bodies: AS/NZS ISO 9001:2008 (Quality Management System) Standard and ACHS (EQUIP National).

Aboriginal and Torres Strait Islander youth health

JANUARY

FEBRUARY

MARCH

New doctors start

We welcomed 35 new medical interns to Toowoomba Hospital and several of our rural hospitals.



Aboriginal and Torres Strait Islander youth health workshop

The Cunningham Centre hosted the first Aboriginal and Torres Strait Islander Youth Health workshop.

First allied health assistants' forum hosted

The Cunningham Centre held the inaugural allied health assistants' forum. All participants gave positive feedback, saying they intended to implement changes on their return to their workplace.



This year's milestones



Chinchilla baby boom

Six babies were born in three days at Chinchilla Hospital – including two on International Midwives' Day on 5 May.

Record number of endoscopies

We undertook a major campaign to increase the number of endoscopies performed. By May 2015 no patients were waiting longer than clinically recommended for these procedures.

Outpatient waiting list slashed

A multi-faceted, clinician-led initiative to significantly reduce the number of patients waiting for specialist outpatient appointments, resulted in less than one per cent of patients waiting longer than clinically recommended as at 30 June, 2015.

Minister officially opens two Toowoomba facilities

Health Minister Cameron Dick MP performed the honours at the official openings of Toowoomba Hospital's expanded endoscopy suite and the new mental health community care unit.



Primary health partnership announced

The Commonwealth Government announced DDHHS and GP Connections were successful in their bid to deliver the new primary health network (PHN) for the Darling Downs and West Moreton regions.

Torres Strait
workshop

APRIL

MAY

JUNE

Aboriginal and Torres Strait Islander flu campaign success

The "Tackle Flu Before it Tackles You" campaign delivered a record number of flu vaccinations with 1,414 eligible Aboriginal and Torres Strait Islander people receiving the injection.



More staff have their say

More staff than ever before – 44 per cent – took part in this year's Working for Queensland survey to provide feedback.

Value of volunteers recognised

We are lucky to have more than 260 volunteers across DDHHS who give their time to help others. Oakey Hospital's George Lipman was acknowledged for his valuable help during Volunteers Week.

Long-serving staff applauded

Eighty-one employees were honoured at a special ceremony for reaching 30, 35, 40 or 45 years within Health. They represented more than 2,600 combined years of service.



Baillie Henderson Hospital (BHH) milestone celebrated

We acknowledged 125 years of mental health care at BHH including a tree-planting ceremony and afternoon tea attended by Health Minister Cameron Dick MP.