

# Dementia Care

For all your information and support needs

**Commonwealth Respite & Carelink Centre**  
Community Information, Services, Carer Respite & Support

**1800 052 222\***

General Community Services / Supports / Emergency / Short Term Respite

**Alzheimer's Association of Queensland**  
Information, Support, Education, Respite & Residential Care

24 Hr Dementia Helpline

**1800 639 331\***

**Alzheimer's Australia (Qld)**  
Statewide Services for People Living with Dementia

National Dementia Helpline

**1800 100 500\***

**Dementia Behaviour Management Advisory Service**  
Statewide 24-hour Clinical Support  
Alzheimer's Australia (Qld)

**1800 699 799\***

**Carer's Queensland**  
Carer Support

**1800 242 636\***

**Continence Information / Support**  
National Continence Helpline

**1800 33 00 66\***

\* Calls from mobile phones are charged at applicable rates

## Commonwealth Respite & Carelink Centre

Receive *information* about community care services available in your local area. The information is free and confidential and is available to the community, service providers and General Practitioners to assist you to live independently at home.

*Respite* assists you to take a break or have “timeout” from your caring role based upon your needs. We are able to assist for \*emergency, short term respite and we offer flexible individualised options. We are contactable 24 hours a day, 7 days per week in case of any emergencies. (Contact \*1800 059 059 ) \*calls from mobile phones are charged at applicable rates.

## Alzheimer’s Association of Queensland

A continuum of care for people with dementia and their carers

Provides 24 Hour Respite Services: Day/ Overnight/ In-home/ Working Carers Respite; 24 Hour professionally staffed Dementia Helpline; Support Groups; Telephone Support Group; Home or Office Visits; quarterly “Dementia Matters” Newsletter; Resource Library; Website [www.alzheimeronline.org](http://www.alzheimeronline.org); Community Awareness and Family Carer Education sessions; Registered Training Organisation; High Care Nursing Home, Low Care Residential Facility, Independent Living Units, Dementia Secure Unit

## Alzheimer’s Australia (Qld)

Provides state wide information, resources, education, support groups and activities for people living with dementia, their carers and families, as well as extensive training courses for industry. The National Dementia Helpline is available 8am to 5pm Monday to Friday. For more information visit [www.alzheimers.org.au](http://www.alzheimers.org.au). Alzheimer’s Australia (Qld) is the only Queensland member of the national peak body for people with dementia.

## Dementia Behaviour Management Advisory Service

The Dementia Behaviour Management Advisory Service (DBMAS) provides 24 hour clinical support and assistance for anyone caring for someone whose behaviour is having an impact on their care. The DBMAS supports the carer and care recipient and is available in all regions of Queensland. Visit [www.dbmasqld.org.au](http://www.dbmasqld.org.au) for more information.

## Carers Queensland

Carers Australia and the network of carers associations in each state and territory's purpose is to improve the lives of carers. Together we provide important services like counselling, advice, advocacy, education and training. We also promote the recognition of carers to governments, businesses and the wider public.

## National Continence Helpline

The Helpline is staffed by a team of experienced continence nurse advisors. They provide confidential information, free brochures and referral to local services to callers with bladder or bowel control problems or who are caring for someone with continence problems.

Australian Government

To obtain more Dementia Care Cards call 1800 052 222