Primary/secondary governance elements to bring the health care silo's together: evidence to support implementation

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Consumer quote

"It seemed like quite a few people had pieces of the jigsaw but no-one had the picture on the box"

Scottish Executive: Better outcomes for older people - framework for joint services part one. Edinburgh: Scottish Executive; 2005:11.

Systematic Review

… to synthesise existing published literature and to identify predominant reoccurring themes to form a framework for integrated $1^0/2^0$ health care governance

Evidence ⛓ Policy

Integrated governance elements:	Commonwealth/State		Commonwealth		State		Local
	COAG National Healthcare Agreement 2012	National Primary Health Care Strategic Framework 2013	Medicare Local Operational Guidelines 2013	Medicare Local Strategic Plan	State health department agreement with Local Hospital Network	Local Hospital Network Strategic Plan	Medicare Local/Local Hospital Network local agreements
Joint planning		✓	✓	✓	✓	✓	✓
Integrated ICT	✓	✓		✓			✓
Change management							
Shared clinical priorities	✓	✓	✓	✓		✓	✓
Incentives	✓						
Geographical population focus		✓	✓	✓		✓	✓
Measurement- data as a QI tool for clinical care		✓	✓				✓
IPE supporting joint working together						✓	
Patient/community engagement		✓	✓	✓	✓	✓	✓
Innovation	✓	✓		✓	✓		

Nicholson C, Jackson C, Marley J. 2014. Best practice integrated health care governance-applying evidence to Australia's health reform agenda. MJA S64:201(3).

System wide focus

VISION: To integrate the care of patients, particularly those at risk of poor health outcomes, across the health system in order to improve patient experience, health outcome and efficiency.

Stakeholders – how do we meet community need?
1. Joint planning
2. Community & patient engagement

Process perspective- what do we need to excel at?
3. ICT to share information
4. Shared clinical priorities agreed
5. Data available as measurement tool for QI

What do we need to achieve to ensure sustainability?
6. Focus of care on geographical population
7. Incentives for support care coordination

Learning, growth & change – people and culture
8. Appropriately train workforce with acceptance of values of working together
9. Culture of system innovation
10. Change supported and collaborative

VALUES: 'Right care, right place, right time'

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Translating evidence into practice

VISION: To integrate the care of patients, particularly those at risk of poor health outcomes, across the entire health system in order to improve patient experience, health outcomes and efficiency.					
STRATEGY MAP				**ACTION PLAN**	**BALANCED SCORECARD**
			Strategic objective – What?	Key activity - How are we going to achieve it?	Initiative/budget/ Who is involved	Measurement / target
Our stakeholders – To achieve our vision how do we add value?	1.	Joint planning	*Expectations of planning process are met*	*Co-creation – who is going to be involved as equal partners; Joint alliances*		
	2.	Patient and community engagement	*Consumers are informed*	*Joint engagement; Linkage with community support groups; Pt experience measured across the continuum*		
Process perspective – to achieve our vision what do we need to excel at?	3.	ICT to share information	*Information is shared*	*Share information for chronic & complex groups*		
	4.	Shared clinical priorities are agreed	*Shared clinical priorities agreed*	*Agree priority areas; Clinical leaders working together; Guidelines across the continuum*		
	5.	Measurement - using data as a QI tool	*Focus on quality using joint data*	*Agreed KPIs for QI for patient care across the continuum; Research & evaluation built into the process and feed back*		
Efficiency- To attain our vision what results do we need to achieve?	6.	Population focus	*Shared population health data*	*Enrolment*		
	7.	Sustainable funding model to promote integrated care	*Trial funding model to support care coordination*	*Joint funds pooling; Alliance contracting; Capitated/bundled payment for chronic & complex pts*		
Learning, growth & change – To achieve our vision what do we need to do to improve & how are we going to sustain change?	8.	Appropriately trained workforce with acceptance of the value of joint working	*Provide joint CPD opportunities*	*Shared care model for training; Workforce planning and education; Joint CPD for skilled workforce in areas of need*		
	9.	Innovation	*Joint projects delivered project goals*	*Joint innovation funds/ initiatives; Research funding*		
	10.	Change management	*Change process documented & resources allocated*	*Shared change program agreed and implemented*		

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Evidence into practice …

Thank you

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