Changes to Caloundra Health Service

From 7.00am, 28 March 2017, the Emergency Department will transfer from Caloundra Health Service to Sunshine Coast University Hospital. There will be no emergency services available at Caloundra Health Service after this time.
The role of Caloundra Health Service is changing, as services begin at the Sunshine Coast University Hospital (SCUH) from March 2017.

SCUH is a brand new hospital which will bring new and increased services to our community, just 8km from Caloundra Health Service.

A number of services, including the Emergency Department, will transfer from Caloundra Health Service to SCUH. If a patient needs to go to an appointment at the new hospital, they will be sent a letter with the relevant details.

Caloundra Health Service will remain an important part of the local community and the Sunshine Coast Hospital and Health Service.

The facility will be refurbished to ensure it is fit-for-purpose into the future.

Services at Caloundra will include:
- Palliative Care
- Ophthalmology (Eye Health)
- Outpatients
- Community Health
- Renal Dialysis
- Oral Health
- Child Health
- A new Minor Injury and Illness Clinic.

Please note that from 7.00am, 28 March 2017, the Emergency Department will transfer from Caloundra Health Service to SCUH. There will be no emergency services available at Caloundra Health Service after this time.
The Emergency Department at Caloundra Health Service (CHS) will transfer on 28 March 2017 to the Emergency Department at SCUH:

Sunshine Coast University Hospital
Doherty Street, Birtinya QLD 4575

In any medical emergency, always dial 000

Examples of medical emergencies include:

- Chest pain
- Difficulty breathing
- Decreased consciousness
- Sudden severe headache
- Severe abdominal pain
- Severe burns
- Pregnancy complications
- Severely ill children
A new Minor Injury and Illness Clinic (MIIC) will open at Caloundra Health Service in the area that the Emergency Department occupied. The clinic is designed to treat patients whose needs are non-life threatening.

Examples of medical conditions treated at the MIIC are:

- Fever, coughs, colds
- Earache
- Toothache
- Minor eye issues
- Broken bones
- Minor cuts, burns, scalds
- Infections, rashes
- Strains, sprains

It is not an emergency department. After 28 March 2017 all emergency cases should go to SCUH, which is designed and staffed to treat such cases.

Patients with non-urgent needs should first contact their usual G.P. where possible. For information on the nearest G.P. to you, visit www.healthdirect.gov.au. If you cannot get an appointment, you can visit the Minor Injury and Illness Clinic:

Caloundra Health Service
West Terrace, Caloundra, QLD 4551

The Minor Injury and Illness Clinic will open from 9.00am to 9.00pm, 7 days a week.

Patients who need non-urgent treatment outside these hours should contact their G.P.’s afterhours service, or call 13 HEALTH (13 43 25 84).

This is a free 24-hour hotline offering professional health advice.

In any medical emergency, always dial 000
Introducing SCUH—your new hospital

Services at SCUH will include:

- Emergency Department—24 hours a day, 7 days a week
- The Adem Crosby Centre—providing comprehensive cancer care, including radiotherapy and chemotherapy
- Specialised medical and surgical services—including an intensive care unit, coronary care unit, and paediatrics
- Maternity service—including birthing and neonatal care
- Rehabilitation service—for patients with conditions including spinal injury and acquired brain injury
- Mental health unit—including an adult mental health intensive care unit, older person’s mental health unit, and child and adolescent inpatient and day services
- Renal service—dialysis services for patients with acute renal disease
- Interventional and diagnostic clinical support services, including a PET scanner for diagnosing certain types of cancer, and cardiac catheterisation laboratories
- Ambulatory care (outpatient) services—a full range of consultation, day treatment and diagnostic services
- Allied health services—including social work, physiotherapy, nutrition and occupational therapy.

Getting to SCUH

- Easy access to public transport, including a dedicated bus stop and access to the future Kawana Transit Precinct
- Dedicated drop-off zones
- 3500 car parking spaces on the Sunshine Coast Health Campus, including two multi-deck car parks
- More than 180 parking spaces for people with a disability
- Provision for public patients frequently accessing the public hospital for services such as renal dialysis and cancer care.

Further information

- Phone: 07 5202 0000
- Website: www.health.qld.gov.au/scuhospital
- Email: SCUH-information@health.qld.gov.au
Your healthcare options in Caloundra

Non-urgent conditions, including:

- Fever, coughs, colds
- Earache
- Toothache
- Minor eye issues
- Broken bones
- Minor cuts, burns, scalds
- Infections, rashes
- Strains, sprains

1. See your G.P.

Health concerns, minor injuries and illnesses are best dealt with by your regular G.P., who can give you advice based on knowledge of other health needs you may have. If you don’t already have a G.P, you can find one near you through www.healthdirect.gov.au.

2. Find an afterhours medical service

If you need non-urgent medical advice outside of normal working hours, do still call your G.P. surgery, for details of their afterhours service. If your regular G.P. does not have an afterhours service, call 13 HEALTH (13 43 25 84) for free professional health advice, 24-hours a day, or find a provider open near you through www.healthdirect.gov.au.

3. Visit the Minor Injury and Illness Clinic

If your G.P. is not available, you can visit the Minor Injury and Illness Clinic without an appointment, between 9.00am and 9.00pm, seven days a week:

Caloundra Health Service,
West Terrace, Caloundra, QLD 4551
Choosing the right option for your condition will help you access the care you need

Emergency conditions, including:

- Chest pain
- Difficulty breathing
- Decreased consciousness
- Sudden severe headache
- Severe abdominal pain
- Severe burns
- Pregnancy complications
- Severely ill children

1. **Call 000**

   Calling 000 means you can provide information on your condition to healthcare professionals straight away. This means they can help you to access the help you need in the quickest, safest way possible.

   **When in doubt, call 000!**

2. **Visit an Emergency Department**

   From 28 March 2017, the nearest Emergency Department to Caloundra will be at Sunshine Coast University Hospital, just 8km from Caloundra Health Service:

   **Sunshine Coast University Hospital, Doherty Street, Birtinya, QLD 4575**

   Please note there will be no Emergency Department at Caloundra Health Service from 28 March 2017.
In Caloundra and need emergency medical treatment?

On 28 March 2017, the Emergency Department will move from Caloundra Health Service. After this date, the nearest Emergency Department to Caloundra will be at Sunshine Coast University Hospital (SCUH), just 8km from Caloundra Health Service.

**Directions from Caloundra Health Service to SCUH:**

1. Head south on West Terrace (140m)
2. Turn right onto Caloundra Road (500m)
3. At the roundabout, take the third exit onto Nicklin Way (5.6km)
4. Turn left onto Regatta Blvd (go through first roundabout 950m)
5. At the roundabout, take the third exit onto Birtinya Blvd (go through one roundabout 550m)
6. At the roundabout, take the first exit onto Florey Blvd (500m)
7. Turn right onto Eccles Blvd (SCUH is on the left).