

**Danielle Cohen**

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**From:** Steven Miles **Personal information**  
**Sent:** Tuesday, 17 April 2018 9:26 AM  
**To:** Health  
**Subject:** Fwd: Redcliffe Hospital - A Good Report

Sent from my iPhone

Begin forwarded message:

**From:** **Personal information**  
**Date:** 17 April 2018 at 8:30:16 am AEST  
**To:** "Steven Miles" **Personal information**  
**Subject:** Fw: Redcliffe Hospital - A Good Report

Hi Steven

I've just sent the email below to Bonny Barry, and thought you might like a copy as well.

**Personal information**

**Sent:** Tuesday, April 17, 2018 at 8:23 AM  
**From:** **Personal information**  
**To:** "Bonny Barry" **Personal information**  
**Subject:** Redcliffe Hospital - A Good Report

Hi Bonny

I know all too well how people are very quick to write complaints to various government departments about things that they perceive as being wrong. Most complaints aren't justified, because folk don't understand how things operate (although a very small number of complaints, unfortunately, are warranted). I know that people are particularly quick to complain about hospitals. This report is about Redcliffe Hospital, and it's a good report!

**Personal information**



So, waiting in the Emergency area I observed a lot. I observed how the staff have to deal with some really quite unreasonable patients - some who clearly have

mental/drink/drug issues. I recall hearing one female patient demanding a female doctor (there were none available) because she didn't want "youse guys looking at my arse". I mean - simply unreasonable, and off her head.

On the other hand I observed a **Personal information** who was clearly terribly unwell. She never complained at all. Maybe it's the most needy patients who never complain.

I observed the patience of the staff members, their tact, their good humour, their dedication and their courtesy. **Personal information**  
**Personal information** couldn't have received better attention, and that's from all the hospital staff.

I know how stressful hospital jobs are. I don't know if it's meant to be comforting to see security staff in the wards, or if it's just a sad reflection of our times.

**Personal information**

Of course, it all seemed to take a very long time, but we both realised that all the time was necessary. If **Perso** hadn't gone there, and if there had been a problem later last night, things could have been considerably worse.

**Personal information**

Probably the only issue that the hospital has is the parking situation, which has been ongoing for years. I arrived there about 2:00 pm, and the car park was full. However it wasn't an impossible situation as I found a parking spot in a nearby street. On the other hand - the car park is free, unlike other hospitals.

So, Bonny, I'll also send a copy of this to our colleague the Health Minister. I'm sure he likes good news stories. Take care.

**Personal information**

## Danielle Cohen

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**From:** Steven Miles <steven.miles@queenslandlabor.org>  
**Sent:** Thursday, 12 April 2018 4:34 PM  
**To:** Health  
**Subject:** Fwd: Proposed smoking ban extension

Hi Guys,

Non constituent, from Steven's ALP email :-)

Rach

----- Forwarded message -----

**From:** Personal information  
**Date:** Thu, Apr 12, 2018 at 3:39 PM  
**Subject:** Proposed smoking ban extension  
**To:** "steven.miles@queenslandlabor.org" <steven.miles@queenslandlabor.org>

Hi Dr. Miles,

my name is Personal information and I'm a journalism student at QUT. If you have the time, I was wondering if you could answer a few questions for a political story assignment I'm working on about extending the smoking ban in the CBD.

Many people are currently petitioning to extend the smoking ban in the mall to streets closer to central station - more specifically, extending the ban on Edward street to Ann street, and implementing a ban on Ann street. As it is a busy walkway, many have complained about the excessive smoking that is unavoidable on their commute to work.

I have attached here the e-petition proposing the ban: <http://www.epetitions.brisbane.qld.gov.au/petition/view/pid/497>

Do you believe that the council should implement a smoking ban on the proposed streets? Or do you believe that a ban is unnecessary and would only push smokers to congregate in other areas of the city? What are the health implications of regular exposure to second-hand smoking? Why hasn't a ban already been implemented on these busy streets? And do you believe the ban should extend even further?

Last year, Brisbane Times labelled King George Square as the "ashtray" of the CBD (<https://www.brisbanetimes.com.au/national/queensland/king-george-square--the-ashtray-of-the-cbd-petitioners-want-smoking-ban-20170328-gv8iut.html>) What are your thoughts on this? And why has the council not implemented a ban in King George Square?

Thank you for your time and I hope to hear from you soon.

**Danielle Cohen**

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**From:** Steven Miles <steven.miles@queenslandlabor.org>  
**Sent:** Wednesday, 4 April 2018 3:41 PM  
**To:** Health  
**Subject:** Fwd: The office of the health ombudsman is not taking action upon **Personal information**  
**Attachments:** **Personal information**

Hey guys,

This one was to Stevens ALP email.

Thanks  
Rachel

----- Forwarded message -----

**From:** **Personal information**  
**Date:** Tue, Apr 3, 2018 at 11:31 PM  
**Subject:** The office of the health ombudsman is not taking action upon **Personal information**  
**Personal information**  
**To:** [Steven.Miles@queenslandlabor.org](mailto:Steven.Miles@queenslandlabor.org)

**Personal information**

RTI RELEASE

Naomi van Brug

**From:** Steven Miles **Personal information**  
**Sent:** Monday, 16 April 2018 2:12 PM  
**To:** Naomi van Brug  
**Subject:** Fwd: Maladministration in aged care facility

Sent from my iPad

Begin forwarded message:

**From:** **Personal information**  
**Date:** 15 April 2018 at 10:54:46 pm AEST  
**To:** Steven Miles **Personal information**  
**Subject:** Maladministration in aged care facility  
**Reply-To:** **Personal information**  
**Personal information**



Steven Miles



**Personal information**

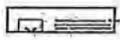
Regards  
**Personal information**

**Reply** **Not interested**

View **Person** LinkedIn profile  
You can respond to **Perso** by replying to this email

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This email was intended for Steven Miles (Minister at Queensland Government). [Learn why we included this.](#)



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**Kirsten Ram**

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**From:** Steven Miles <steven.miles@queenslandlabor.org>  
**Sent:** Monday, 19 March 2018 3:30 PM  
**To:** Kirsten Ram; External - Murrumba Electorate Office  
**Subject:** Fwd: Re; SPECIAL INVITATION TO OPENING NIGHT DINNER OF COMMONWEALTH CONFERENCE  
**Attachments:** Commonwealth Conference Flyer updated times.png

Hi Kirsten,

This is from Steven's ALP email.

Cheers  
Rach

----- Forwarded message -----

**From:** Personal information  
**Date:** Fri, Mar 16, 2018 at 3:22 PM  
**Subject:** Re; SPECIAL INVITATION TO OPENING NIGHT DINNER OF COMMONWEALTH CONFERENCE  
**To:**

Good afternoon,

The [Centre for Interfaith & Cultural Dialogue](#) at Griffith University would like to extend an invitation to you to attend the Commonwealth Conference opening night dinner on **April 9**.



PLEASE JOIN US FOR AN EVENING OF ENTERTAINMENT,  
SPEECHES AND NETWORKING. FEATURING LAST  
YEAR'S NOBEL PEACE PRIZE RECIPIENT



MONDAY, APRIL 9 // 6:00 PM // N35 MULTI-FAITH CENTRE //  
GRIFFITH UNIVERSITY, NATHAN CAMPUS



Global College



The dinner is the first event of the inaugural Commonwealth Conference, which will bring together internationally recognised leaders from business, politics, media, education, religious communities and civil society to discuss some of the world's most pressing issues.

View our complete list of speakers for the Commonwealth Conference here: [www2.griffith.edu.au/community/centre-interfaith-cultural-dialogue/commonwealth-conference/speakers](http://www2.griffith.edu.au/community/centre-interfaith-cultural-dialogue/commonwealth-conference/speakers)

The keynote speaker for the opening night dinner is Setsuko Thurlow who accepted the 2017 Nobel Peace Prize on behalf of the International Campaign to Abolish Nuclear Weapons. You can read her inspiring story here: [www.icanw.org/setsuko-thurlow/](http://www.icanw.org/setsuko-thurlow/)

Come along to meet people from all kinds of backgrounds, examining the role of the Commonwealth in achieving sustainable peace and development in this polarising world.

Tickets to the Conference dinner featuring entertainment, speeches and networking are available for \$50 or are otherwise included in the price of the 3-day conference ticket (\$100): [www.eventbrite.com.au/e/inaugural-commonwealth-conference-tickets-43061641529](http://www.eventbrite.com.au/e/inaugural-commonwealth-conference-tickets-43061641529)

We would be delighted to have you attend the opening night of the very first Commonwealth Conference and share in an enjoyable evening with us at the Multi-Faith Centre at Griffith University's, Nathan Campus.

If you're unable to attend the opening night dinner, we would greatly appreciate your help in spreading the word about the Commonwealth Conference through social media or your email list.

Suggested message:

*The Centre for Interfaith & Cultural Dialogue at Griffith University's Nathan campus will host the first 'Commonwealth Conference' from April 9-11, exploring the role of the Commonwealth of Nations in achieving sustainable peace and development.*

*The conference will begin with an opening night dinner featuring guest speaker, Setsuko Thurlow who accepted the Nobel Peace Prize on behalf of the International Campaign to Abolish Nuclear Weapons last year. Get your tickets to the conference here> [www.eventbrite.com.au/e/2018-commonwealth-conference-tickets-43061641529](http://www.eventbrite.com.au/e/2018-commonwealth-conference-tickets-43061641529)*

If you have any questions about the Commonwealth Conference and the opening night dinner, don't hesitate to get in touch.

We hope to see you there.

Kind regards,

- Taylor Toovey (Media and Communications for the 2018 Commonwealth Conference).