

RTI 4473/23

## Terms of application

Statistics for the 2021 and 2022 calendar years - matters relating to hospital violence involving medical staff.

## Data Source

Data was retrieved from the RiskMan Worker Incidents database for all Hospital and Health Services, and excludes Queensland Ambulance Service.

- RiskMan is designed to enable reporting, investigation and management of worker incidents reported/received by Hospital and Health Service (HHS) staff.
- All data presented for the current RTI was extracted from RiskMan and has been self-reported by Hospital and Health Service staff.
- The data is current in RiskMan as at date of extraction, 5 June 2023.

## Search Criteria and Methodology

- The following search criteria was used to extract the data:

Incident status	Posted/previously posted
Incident posted date range	01/01/2021 – 31/12/2022
Subject affected	Worker
Primary Incident Classification	Occupational Violence
Incident Sub classification	Verbal Aggression Physical Aggression – Threatened Physical Aggression – Actual Uncategorised

## Comments and caveats

- This data includes incidents logged by employees from the Medical stream with the primary incident type Occupational Violence but it is unknown if the violence was against a Medical staff or if they witnessed violence against another staff member.
- Some individual incidents of occupational violence reported in Table 1 may be linked to a single event (e.g. a physical restraint or seclusion episode) involving multiple individuals.
- RiskMan data can change over time as incidents are updated in the system therefore caution must be used in comparing totals to those generated on prior extract dates.

DOH DISCLOSURE LOG

Table: Occupational Violence incidents in 2021 and 2022 logged by medical staff

Hospital and Health Service	2021	2022
<b>CAIRNS AND HINTERLAND</b>	<b>10</b>	<b>9</b>
Physical aggression - actual	4	7
Physical aggression - threatened	2	1
Verbal aggression	3	1
Uncategorised	1	0
<b>CENTRAL QUEENSLAND</b>	<b>3</b>	<b>9</b>
Physical aggression - actual	0	4
Physical aggression - threatened	1	1
Verbal aggression	2	4
<b>CENTRAL WEST</b>	<b>1</b>	<b>2</b>
Verbal aggression	1	2
<b>CHILDREN'S HEALTH QUEENSLAND</b>	<b>6</b>	<b>6</b>
Physical aggression - actual	3	2
Physical aggression - threatened	1	2
Verbal aggression	2	2
<b>DARLING DOWNS</b>	<b>21</b>	<b>7</b>
Physical aggression - actual	7	2
Physical aggression - threatened	7	3
Verbal aggression	7	2
<b>GOLD COAST</b>	<b>10</b>	<b>13</b>
Physical aggression - actual	2	5
Physical aggression - threatened	1	6
Verbal aggression	7	2
<b>MACKAY</b>	<b>5</b>	<b>19</b>
Physical aggression - actual	1	5
Physical aggression - threatened	0	3
Verbal aggression	4	10
Uncategorised	0	1
<b>METRO NORTH</b>	<b>38</b>	<b>26</b>
Physical aggression - actual	19	16
Physical aggression - threatened	3	6
Verbal aggression	16	4
<b>METRO SOUTH</b>	<b>23</b>	<b>15</b>
Physical aggression - actual	12	12
Physical aggression - threatened	6	1
Verbal aggression	5	2

Hospital and Health Service	2021	2022
<b>NORTH WEST</b>	<b>3</b>	<b>4</b>
Physical aggression - actual	2	2
Physical aggression - threatened	1	0
Verbal aggression	0	2
<b>SOUTH WEST</b>	<b>2</b>	<b>2</b>
Physical aggression - threatened	0	1
Verbal aggression	2	1
<b>SUNSHINE COAST</b>	<b>7</b>	<b>11</b>
Physical aggression - actual	2	6
Physical aggression - threatened	2	3
Verbal aggression	3	2
<b>TORRES AND CAPE</b>	<b>0</b>	<b>4</b>
Physical aggression - actual	0	1
Verbal aggression	0	3
<b>TOWNSVILLE</b>	<b>98</b>	<b>35</b>
Physical aggression - actual	19	11
Physical aggression - threatened	34	8
Verbal aggression	45	16
<b>WEST MORETON</b>	<b>7</b>	<b>11</b>
Physical aggression - actual	2	2
Physical aggression - threatened	2	3
Verbal aggression	3	6
<b>WIDE BAY</b>	<b>10</b>	<b>11</b>
Physical aggression - actual	4	5
Physical aggression - threatened	1	0
Verbal aggression	5	6
<b>Grand Total</b>	<b>244</b>	<b>184</b>

# DOH DISCLOSURE LOG