

# Queensland Community Pharmacy Pilots – Newsletter # 9

Dear colleagues,

Welcome to your regular update on the Queensland Community Pharmacy Pilots. This edition includes a snapshot of pilot services, information on the evaluation education survey and clinical documentation requirements.

## Pilot service delivery trends

There continues to be variation in the number of weekly consultations delivered through the pilot. The majority of consultations being for four conditions; Hormonal Contraception, Acute diffuse otitis externa, Travel Health, and Impetigo. The majority of consultations are being provided during business hours on weekdays, with a small number of consultations being delivered in the evenings between 5pm – 8pm or on weekends.

## Evaluation education survey

As you know, the Department has engaged Deloitte to conduct a comprehensive service evaluation of the pilots. This evaluation includes gathering your feedback on the Pilot education programs.

Your input is valuable and will play a key role in shaping the evaluation findings. Please keep your eye out for an email containing the survey link, where you can share your feedback.

## Consultation records

Comprehensive clinical documentation is essential in the delivery of safe and effective patient care. It ensures continuity between service providers, supports better decision-making, and protects both you and your patients. Please take a moment to review your documentation and ensure it aligns with the key requirements as outlined in the [Pilot Handbooks](#).