



Group 1 Text Mild Change
 Group 2 Text Substantial Change
 Group 3 Text Significant Change (Recommend Review)
 Data Unavailable
 * Denotes colouring not applied as data sample too small or N/A

District	HOSPITAL	Attendances					Total*
		1*	2*	3*	4*	5*	
	Benchmark	803	9,338	37,646	39,149	7,918	94,854
Cairns	Cairns Base Hospital	25	488	1,371	1,610	235	3,729
Central Queensland	Gladstone Hospital	1	63	421	1,168	415	2,068
	Rockhampton Base Hospital	23	351	1,697	1,333	139	3,543
Children's Health Services	Royal Children's Hospital	13	324	734	1,127	206	2,404
	Ipswich Hospital	24	283	1,226	1,983	529	4,045
Darling Downs - West Moreton	Toowoomba Hospital	22	164	1,186	1,861	146	3,379
	Gold Coast Hospital	75	938	2,887	1,587	183	5,670
Gold Coast	Robina Hospital	3	340	1,925	1,580	156	4,004
	Mackay Base Hospital	22	260	1,251	1,579	159	3,271
Mackay	Mater Adult Public Hospital	7	169	940	1,316	175	2,607
	Mater Children's Public Hospital	12	192	927	1,992	81	3,204
Metro North	Caboolture Hospital	18	421	1,582	1,482	321	3,824
	Redcliffe Hospital	31	605	2,005	1,720	196	4,557
	Royal Brisbane and Women's Hospital	164	847	2,594	1,753	649	6,007
Metro South	The Prince Charles Hospital	45	427	1,577	1,254	270	3,573
	Logan Hospital	44	577	2,615	1,726	282	5,244
Metro South	Princess Alexandra Hospital	168	639	1,766	1,028	259	3,860
	Queen Elizabeth II Jubilee Hospital	8	270	1,199	1,087	214	2,778
	Redland Hospital	4	181	1,751	1,305	365	3,606
Mt Isa	Mount Isa Hospital	1	90	604	1,235	789	2,719
	Bundaberg Hospital	13	278	1,592	1,294	216	3,393
Sunshine Coast - Wide Bay	Caloundra Hospital	2	156	886	887	139	2,070
	Gympie Hospital	2	96	637	1,007	243	1,985
	Hervey Bay Hospital	11	154	729	1,591	662	3,147
	Maryborough Hospital	6	118	410	1,159	508	2,201
	Nambour Hospital	25	464	1,355	1,073	143	3,060
	Townsville	Townsville Hospital	34	443	1,779	2,412	238

% Attendance Variation					
Triage Categories					
1*	2	3	4	5	Total*
10%	12%	8%	-5%	-17%	0%
-31%	-3%	-9%	-2%	10%	-5%
-80%	15%	0%	1%	-3%	0%
44%	13%	6%	-16%	-30%	-4%
117%	54%	22%	0%	-22%	9%
26%	23%	2%	-2%	-24%	-3%
83%	-15%	7%	-10%	-24%	-5%
63%	22%	13%	-15%	-41%	2%
50%	-16%	5%	16%	-4%	6%
-24%	35%	25%	-7%	6%	7%
75%	1%	22%	-18%	-31%	-7%
-14%	75%	23%	3%	-73%	3%
-28%	-7%	9%	5%	16%	5%
41%	25%	9%	-3%	-8%	5%
36%	10%	-3%	-3%	-10%	-1%
2%	14%	19%	25%	5%	19%
-21%	25%	8%	-13%	8%	1%
56%	10%	-13%	2%	17%	-2%
-33%	-8%	1%	-16%	-33%	-11%
-67%	-14%	6%	-9%	-27%	-5%
-86%	32%	26%	7%	-27%	-2%
-41%	26%	57%	-20%	-38%	5%
-67%	26%	-6%	1%	5%	0%
-50%	-10%	5%	-9%	59%	0%
57%	14%	15%	-13%	-10%	-6%
50%	27%	32%	9%	-9%	9%
-24%	17%	10%	-20%	-45%	-6%
-40%	0%	6%	-8%	-35%	-5%

% Seen Within Time					
Triage Categories					
1	2	3	4	5	Total
100%	80%	75%	70%	70%	67%
99%	76%	61%	67%	88%	67%
100%	85%	58%	68%	94%	69%
100%	78%	89%	85%	95%	88%
100%	80%	71%	79%	93%	76%
100%	97%	61%	75%	93%	75%
100%	81%	58%	53%	74%	59%
100%	82%	63%	53%	78%	59%
100%	49%	35%	50%	78%	44%
100%	65%	44%	49%	80%	49%
100%	80%	69%	60%	81%	66%
100%	81%	39%	40%	59%	44%
100%	81%	72%	76%	91%	75%
72%	62%	49%	53%	95%	56%
100%	92%	77%	73%	89%	78%
100%	75%	61%	75%	86%	71%
98%	81%	90%	95%	98%	91%
91%	68%	45%	47%	74%	50%
100%	78%	46%	49%	71%	56%
100%	95%	78%	78%	92%	81%
100%	90%	50%	56%	92%	58%
100%	98%	94%	93%	97%	94%
100%	72%	76%	77%	88%	77%
100%	69%	59%	70%	93%	67%
100%	73%	72%	77%	91%	77%
100%	89%	87%	85%	93%	87%
100%	84%	83%	81%	94%	85%
96%	65%	37%	35%	72%	43%
100%	92%	86%	77%	86%	82%

Average Waiting Times					
Triage Categories					
1*	2*	3*	4*	5*	Total
0	10	39	54	44	42
0	7	36	48	37	37
0	7	17	32	28	27
0	8	27	38	43	30
0	6	31	43	41	34
0	9	36	76	80	58
0	7	32	73	65	53
0	19	79	83	72	67
0	13	55	80	59	60
0	12	27	57	52	41
0	8	55	90	81	70
0	8	25	42	40	35
7	13	47	77	36	53
0	4	21	43	29	27
0	11	39	42	44	35
0	9	15	22	28	17
3	12	53	79	69	56
0	9	52	77	73	50
0	3	24	36	34	27
7	7	50	67	50	54
0	4	12	20	19	17
0	10	23	39	44	29
0	10	34	48	38	38
0	8	25	40	44	34
1	5	17	31	38	28
0	7	19	34	34	30
1	14	65	122	87	74
0	6	18	40	34	28

Off Stretcher Times [#]			
< 15 mins		Hrs lost	
95%	90%	95%	85%
64%	2,061	90%	852
90%	13	99%	4
98%	2	99%	1
93%	8	99%	2
86%	4	99%	1
56%	138	89%	62
88%	14	98%	4
53%	213	85%	91
58%	51	92%	14
93%	4	100%	1
43%	119	85%	53
76%	7	99%	0
42%	181	79%	92
59%	112	87%	39
33%	337	77%	132
55%	67	94%	15
44%	232	85%	96
51%	151	88%	57
45%	103	73%	60
58%	84	91%	39
99%	1	100%	0
85%	16	98%	6
83%	14	96%	5
85%	7	99%	2
80%	17	96%	4
94%	2	99%	0
55%	155	86%	67
95%	10	99%	4

Section A:- Displays attendance numbers based on monthly data extract supplied to corporate office.
Section B:- Compares the attendance rates with those 12 months prior.
Section C:- Shows the number of Attendances that are Seen within time as a percentage of the total attendances and compares the percentage seen times against the National Benchmarks.
 (ATS1- within 2 mins, ATS2-within 10 mins, ATS3-within 30 mins, ATS4-within 60 mins, ATS5-within 120 mins)
 Colour coding for Triage 1:- Group 1: <=98% Group 2:<=95% Group 3:<=90%; Triage 2:- Group 1: <=78% Group 2:<=75% Group 3:<=70%;
 Triage 3:- Group 1: <=73% Group 2:<=70% Group 3:<=65%; Triage 4 & 5:- Group 1: <=67% Group 2:<=62% Group 3:<=60%.
Section D:- Shows the average waiting time for each Triage Category; Arrival to treatment (excludes Did Not Waits)
Section E:- (QAS Data) Percentage of patients that are off the stretcher < 15 mins & < 30mins. Total hours lost when Off Stretcher > 15 mins & > 30 mins



Group 1 Text Mild Change
 Group 2 Text Substantial Change
 Group 3 Text Significant Change (Recommend Review)

Text Data Unavailable

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District	HOSPITAL	% Did Not Waits Triage Categories						% of Admissions / Transfers Triage Categories						Access Block (*including admissions to OBS/DEM)				Admitted Triage Categories						Non-Admitted Triage Categories					
		1*	2	3	4	5	Total	1*	2*	3*	4*	5*	Total	6	8	8*	12	1*	2*	3*	4*	5*	Total	1*	2*	3*	4*	5*	Total
	Benchmark																												
	Queensland	0%	0%	3%	8%	12%	6%	81%	59%	35%	12%	3%	25%	53%	65%	69%	88%	04:58	06:36	07:33	07:23	04:40	07:12	06:17	04:16	03:38	02:32	01:37	02:56
Cairns	Cairns Base Hospital	0%	0%	1%	6%	11%	3%	92%	61%	37%	16%	3%	29%	54%	71%	66%	84%	05:50	08:17	07:27	07:41	06:12	07:41	06:34	03:27	03:20	02:36	01:30	02:50
Central Queensland	Gladstone Hospital	0%	2%	1%	2%	8%	3%	100%	70%	37%	12%	3%	17%	94%	99%	96%	100%	02:46	02:57	03:52	03:50	01:42	03:40	00:00	02:19	02:00	01:30	00:58	01:28
	Rockhampton Base Hospital	0%	2%	3%	4%	5%	3%	96%	56%	29%	7%	1%	23%	63%	79%	69%	93%	04:29	06:44	07:15	09:30	03:51	07:18	05:59	04:13	02:59	01:57	01:21	02:30
Children's Health Services	Royal Children's Hospital	0%	0%	0%	2%	4%	1%	92%	74%	42%	13%	13%	30%	78%	92%	86%	99%	04:58	04:53	05:21	04:19	02:35	04:53	03:56	02:32	02:15	02:09	01:48	02:10
	Ipswich Hospital	0%	0%	1%	12%	17%	9%	88%	68%	43%	12%	2%	24%	69%	89%	89%	98%	03:11	04:45	05:02	05:45	04:49	05:06	06:50	03:17	03:18	03:07	02:18	03:03
Darling Downs - West Moreton	Toowoomba Hospital	0%	0%	2%	14%	26%	9%	86%	74%	44%	12%	4%	27%	52%	69%	69%	91%	04:34	06:25	06:53	06:57	03:37	06:46	03:25	03:25	02:40	02:28	01:52	02:31
	Gold Coast Hospital	0%	0%	11%	21%	28%	13%	85%	50%	24%	7%	2%	24%	45%	65%	63%	85%	04:55	06:28	09:04	08:26	04:49	07:54	05:00	05:14	05:36	03:37	02:12	04:48
Gold Coast	Robina Hospital	0%	0%	5%	13%	21%	9%	67%	50%	32%	9%	1%	23%	40%	60%	55%	82%	04:40	07:06	09:34	10:47	05:47	09:17	11:03	04:31	03:59	03:06	02:16	03:32
	Mackay Base Hospital	0%	0%	1%	7%	10%	4%	86%	56%	30%	6%	3%	20%	65%	79%	78%	93%	03:49	06:22	05:54	05:48	02:28	05:54	02:45	04:59	02:35	02:13	01:42	02:27
Mackay	Mater Adult Public Hospital	0%	0%	4%	10%	23%	8%	100%	72%	46%	17%	3%	30%	45%	65%	57%	85%	07:38	07:46	09:36	09:44	11:30	09:21	00:00	03:59	04:09	03:59	02:40	03:56
	Mater Children's Public Hospital	0%	0%	0%	1%	2%	1%	100%	60%	36%	10%	7%	21%	66%	82%	77%	95%	05:02	05:45	06:07	06:37	05:56	06:11	00:00	03:07	02:33	01:51	01:23	02:02
Metro North	Caboolture Hospital	0%	0%	1%	12%	7%	6%	83%	63%	45%	18%	3%	33%	39%	62%	61%	87%	06:19	07:12	08:07	07:26	06:47	07:45	07:14	03:37	03:26	02:43	01:18	02:52
	Redcliffe Hospital	0%	0%	1%	7%	16%	4%	97%	76%	38%	11%	3%	32%	56%	78%	77%	94%	05:33	05:52	06:41	06:38	07:25	06:24	01:41	02:47	03:01	02:43	01:33	02:47
	Royal Brisbane and Women's Hospital	0%	0%	3%	9%	12%	5%	74%	44%	37%	15%	2%	29%	44%	62%	62%	84%	04:50	06:47	07:42	08:05	03:59	07:19	06:04	04:08	04:49	03:25	02:07	03:54
Metro South	The Prince Charles Hospital	0%	0%	0%	3%	9%	2%	93%	69%	36%	9%	5%	29%	80%	94%	92%	99%	02:49	04:30	04:52	05:19	04:30	04:44	04:36	03:02	02:53	02:03	01:47	02:25
	Logan Hospital	0%	1%	7%	16%	25%	10%	75%	44%	24%	10%	4%	21%	42%	61%	61%	82%	05:08	07:00	08:30	09:09	04:37	08:06	04:40	05:14	04:27	03:30	02:20	04:04
	Princess Alexandra Hospital	0%	0%	3%	11%	20%	6%	67%	58%	42%	18%	4%	37%	42%	64%	61%	85%	06:10	07:31	08:45	08:49	04:36	08:12	07:25	05:47	05:44	04:20	03:12	05:06
Mt Isa	Queen Elizabeth II Jubilee Hospital	0%	0%	3%	6%	10%	4%	100%	62%	36%	10%	4%	26%	44%	64%	66%	89%	00:00	04:20	03:47	02:45	01:48	03:08	00:00	04:20	03:47	02:45	01:48	03:08
	Redland Hospital	0%	0%	3%	7%	5%	4%	100%	57%	26%	8%	2%	19%	44%	64%	60%	82%	10:38	06:34	09:09	09:10	04:18	08:43	00:00	04:47	03:44	02:32	01:46	03:02
	Mount Isa Hospital	0%	2%	1%	5%	7%	5%	100%	58%	23%	8%	2%	11%	87%	97%	97%	99%	02:10	04:26	03:55	03:49	02:28	03:53	00:00	02:54	02:02	01:21	00:51	01:21
Sunshine Coast - Wide Bay	Bundaberg Hospital	0%	0%	1%	4%	7%	2%	85%	46%	24%	6%	3%	18%	60%	75%	69%	90%	05:01	06:33	07:23	06:59	05:48	07:05	07:36	05:09	03:14	02:12	01:46	02:48
	Caloundra Hospital	0%	1%	2%	9%	9%	5%	100%	72%	37%	11%	2%	27%	48%	63%	65%	76%	04:53	06:56	07:42	08:31	09:29	07:42	00:00	02:32	02:03	01:50	01:27	01:54
	Gympie Hospital	0%	0%	1%	4%	7%	3%	100%	71%	40%	13%	1%	23%	88%	95%	92%	98%	03:03	03:37	04:24	04:15	10:19	04:17	00:00	02:14	01:48	01:33	01:15	01:35
	Hervey Bay Hospital	0%	0%	0%	2%	6%	2%	100%	49%	29%	11%	3%	16%	60%	79%	73%	93%	02:57	05:29	07:11	06:48	05:13	06:37	00:00	04:15	02:58	01:49	01:18	02:00
	Maryborough Hospital	0%	0%	0%	4%	7%	4%	100%	40%	24%	6%	1%	10%	79%	89%	89%	96%	02:48	04:04	04:34	05:10	02:23	04:32	00:00	03:17	02:33	01:43	01:03	01:45
Townsville	Nambour Hospital	0%	0%	2%	21%	35%	10%	88%	74%	50%	23%	8%	42%	40%	59%	55%	80%	05:09	08:48	09:26	09:24	04:39	09:09	03:48	03:44	03:47	03:51	02:09	03:43
	Townsville Hospital	0%	0%	0%	5%	12%	3%	88%	67%	40%	17%	5%	30%	43%	62%	62%	83%	04:50	07:38	08:41	07:56	06:31	08:10	07:26	03:49	03:02	02:16	01:17	02:32

Section F:- Compares the percentage of DNW's against the State for each Triage Category.

Section G:- Shows the number of Admission / Transfers / Died in ED for each ATS as a percentage of total attendances.

Section H:- Shows the percentage of Inpatient Admissions / Transfers / Died in ED admitted within 6, 8 and 12 hrs after arrival.

(excluding Admissions to DEM & the Observation Ward: Departure Status 8 & 9); (8* including Admissions to DEM & the Observation Ward: Departure Status 8 & 9).

Colour coding for 8hrs column based on QLD Health benchmark. Colouring for % column:- Group 1: between 61-63.7% Group 2:- between 58.1% - 60.9% Group 3:- <= 58%.

Section I:- Shows the average length of stay for Admitted presentations for each Triage Category (Departure Status of 1,3,6,7,8,9; excludes Did Not Waits)

Section J:- Shows the average length of stay for Non-Admitted presentations for each Triage Category (Departure Status of 2,5; excludes Did Not Waits)

Emergency Department Presentations by Triage and Departure Status for December 2009

Facility	Triage 1					Triage 2						Triage 3							
	Admitted	Died in ED	Discharged	Left Against Advice	Transferred	Admitted	Dead On Arrival	Did Not Wait	Died in ED	Discharged	Left Against Advice	Transferred	Admitted	Dead On Arrival	Did Not Wait	Died in ED	Discharged	Left Against Advice	Transferred
Bundaberg Hospital	11		2			125				144	6	3	359		15	1	1,178	21	18
Caboolture Hospital	10	1	3		4	231			1	139	15	35	652		22		813	34	61
Cairns Base Hospital	19	2	2		2	282		1	1	183	6	15	486		10		832	27	16
Caloundra Hospital		1			1	63		1		39	3	50	213		20		524	11	118
Gladstone Hospital	1					42		1		16	2	2	145		3		260	3	10
Gold Coast Hospital	57	5	11		2	463		2		449	16	8	695		319		1,817	44	12
Gympie Hospital					2	56				27	1	12	213		8		370	5	41
Hervey Bay Hospital	11					73				77	2	2	194		3		507	7	18
Ipswich Hospital	15	2	3		4	173			1	84	6	19	508		13		663	24	18
Logan Hospital	22	4	11		7	224		8	2	298	18	27	560		177	1	1,756	55	66
Mackay Base Hospital	17	2	3			142				108	6	4	368		15		853	9	6
Maryborough Hospital		3			3	5				70	1	42	27		1		307	5	70
Mater Adult Public Hospital	7					110			1	42	6	10	386		35		462	15	42
Mater Children's Public Hospital	12					101				75	1	15	283				591	2	51
Mount Isa Hospital		1				51		2		30	6	1	134		8		446	13	3
Nambour Hospital	18	2	3		2	306	1		1	113	6	37	643	2	28	1	629	22	30
Princess Alexandra Hospital	109	1	53	3	2	357		1	1	257	12	11	731		54		934	34	13
Queen Elizabeth II Jubilee Hospital	6				2	155			1	98	4	12	415		35		713	22	14
Redcliffe Hospital	22	2	1		6	420			1	136	7	41	711		20		1,156	59	59
Redland Hospital	2	2				66			4	74	3	34	371		48	1	1,231	11	89
Robina Hospital	2		1			145		1		162	6	26	522		105		1,179	22	97
Rockhampton Base Hospital	18	1	1		3	189		7		136	11	8	471		51	1	1,131	15	28
Royal Brisbane and Women's Hospital	116	3	40	2	3	362				451	21	13	945		76		1,513	50	10
Royal Children's Hospital	10	1	1		1	236				84	1	3	300		1		428		5
The Prince Charles Hospital	42		3			290				123	8	6	530		3		994	12	38
Toowoomba Hospital	15	3	2	1	1	117			1	41	1	4	508		22	3	627	14	12
Townsville Hospital	26	3	3	1	1	288		1	1	135	8	10	700		6		1,024	33	16
Queensland	568	39	143	7	46	5,072	1	25	16	3,591	183	450	12,070	2	1,098	8	22,938	569	961

Source: Queensland Health Emergency Department Data Collection

Emergency Department Presentations by Triage and Departure Status for December 2009

Facility	Triage 4					Triage 5						Total
	Admitted	Did Not Wait	Discharged	Left Against Advice	Transferred	Admitted	Dead On Arrival	Did Not Wait	Discharged	Left Against Advice	Transferred	
Bundaberg Hospital	81	51	1,144	15	3	6	2	15	192	1		3,393
Caboolture Hospital	231	181	971	69	30	10	1	24	279	6	1	3,824
Cairns Base Hospital	253	90	1,238	19	10	8		26	198	3		3,729
Caloundra Hospital	62	77	699	9	40	3		12	123	1		2,070
Gladstone Hospital	132	28	998		10	11		33	371			2,068
Gold Coast Hospital	95	341	1,124	17	10	3		51	129			5,670
Gympie Hospital	108	41	828	12	18	1		16	223	1	2	1,985
Hervey Bay Hospital	168	35	1,366	11	11	17		39	604	1	1	3,147
Ipswich Hospital	224	245	1,337	165	12	10		90	401	27	1	4,045
Logan Hospital	150	285	1,265	12	14	9		70	200	1	2	5,244
Mackay Base Hospital	94	114	1,367	3	1	5		16	138			3,271
Maryborough Hospital	20	45	1,034	12	48	2		38	463		5	2,201
Mater Adult Public Hospital	208	132	944	15	17	6		40	126	3		2,607
Mater Children's Public Hospital	183	28	1,763	4	14	6		2	73			3,204
Mount Isa Hospital	93	57	1,070	15		15	1	56	714	3		2,719
Nambour Hospital	236	222	573	29	13	11		50	79	3		3,060
Princess Alexandra Hospital	177	112	719	12	8	7		51	195	3	3	3,860
Queen Elizabeth II Jubilee Hospital	94	69	893	16	15	8		21	182	3		2,778
Redcliffe Hospital	183	128	1,271	126	12	5		32	146	13		4,557
Redland Hospital	79	87	1,108	4	27	7		17	339	1	1	3,606
Robina Hospital	132	204	1,228	3	13	1		33	121		1	4,004
Rockhampton Base Hospital	92	57	1,173	9	2	2	1	7	129			3,543
Royal Brisbane and Women's Hospital	256	166	1,298	28	5	15		81	544	9		6,007
Royal Children's Hospital	147	25	954	1		26		8	172			2,404
The Prince Charles Hospital	100	33	1,107	4	10	12		24	232	1	1	3,573
Toowoomba Hospital	226	254	1,368	9	4	6		38	102			3,379
Townsville Hospital	410	109	1,842	46	5	12	1	28	195	2		4,906
Queensland	4,234	3,216	30,682	665	352	224	6	918	6,670	82	18	94,854

Source: Queensland Health Emergency Department Data Collection