



Group 1 Text Mild Change  
 Group 2 Text Substantial Change  
 Group 3 Text Significant Change (Recommend Review)  
  Data Unavailable \* Denotes colouring not applied as data sample too small or N/A

District	HOSPITAL	Attendances					Total*	% Attendance Variation						% Seen Within Time						Average Waiting Times					Off Stretcher Times <sup>#</sup>				
		1*	2*	3*	4*	5*		1*	2	3	4	5	Total*	1	2	3	4	5	Total	1*	2*	3*	4*	5*	Total	< 15 mins	Hrs over	< 30 mins	Hrs over
<b>Benchmark Queensland</b>		<b>862</b>	<b>10,324</b>	<b>38,864</b>	<b>36,973</b>	<b>6,701</b>	<b>93,724</b>	<b>8%</b>	<b>7%</b>	<b>-3%</b>	<b>-15%</b>	<b>-22%</b>	<b>-9%</b>	<b>100%</b>	<b>80%</b>	<b>75%</b>	<b>70%</b>	<b>70%</b>	<b>66%</b>	<b>0</b>	<b>9</b>	<b>40</b>	<b>58</b>	<b>47</b>	<b>44</b>	<b>57%</b>	<b>3,979</b>	<b>84%</b>	<b>2,254</b>
Cairns	Cairns Base Hospital	47	574	1,461	1,688	268	4,038	34%	8%	-16%	-2%	-1%	-6%	100%	85%	72%	70%	88%	74%	1	7	28	45	44	32	83%	94	92%	55
Central Queensland	Gladstone Hospital	5	118	560	1,116	355	2,154	400%	34%	18%	-6%	0%	3%	100%	63%	70%	63%	92%	69%	0	13	31	60	41	46	97%	1	99%	0
	Rockhampton Base Hospital	21	320	1,709	1,448	139	3,637	-9%	-31%	-14%	8%	2%	-8%	100%	92%	76%	77%	90%	78%	0	6	24	41	42	29	91%	28	98%	18
Children's Health Services	Royal Children's Hospital	21	407	912	1,045	174	2,559	163%	81%	10%	-34%	-29%	-12%	100%	95%	49%	69%	94%	68%	0	5	38	48	41	37	88%	4	98%	1
Darling Downs - West Moreton	Ipswich Hospital	48	299	1,307	1,549	410	3,613	60%	9%	-4%	-27%	-7%	-14%	100%	75%	43%	51%	76%	54%	0	12	53	85	82	64	51%	257	80%	153
	Toowoomba Hospital	12	191	1,312	1,931	109	3,555	-40%	-1%	8%	-14%	-24%	-7%	100%	72%	64%	46%	68%	55%	0	9	34	86	95	61	83%	23	97%	9
Gold Coast	Gold Coast Hospital	69	926	2,850	1,254	134	5,233	0%	4%	-7%	-25%	-35%	-12%	99%	61%	37%	56%	74%	48%	1	15	80	74	109	65	41%	346	77%	173
	Robina Campus	3	401	1,850	1,324	114	3,692	-67%	27%	-7%	-17%	-49%	-11%	100%	64%	47%	53%	89%	53%	0	11	56	75	47	57	47%	118	84%	53
Mackay	Mackay Base Hospital	29	273	1,261	1,769	185	3,517	32%	27%	6%	3%	38%	7%	100%	78%	70%	65%	94%	70%	0	9	26	72	33	47	89%	13	98%	5
Mater	Mater Adult Public Hospital	2	162	1,107	1,277	99	2,647	-82%	-26%	5%	-10%	-53%	-9%	100%	77%	32%	33%	52%	36%	0	8	59	100	92	75	30%	258	69%	145
	Mater Children's Public Hospital	19	211	1,030	1,971	60	3,291	73%	8%	-5%	-28%	-52%	-21%	100%	88%	59%	70%	95%	68%	0	8	35	50	36	42	69%	24	96%	6
Metro North	Caboolture Hospital	19	421	1,695	1,493	269	3,897	-34%	-11%	9%	-9%	-1%	-2%	100%	73%	49%	54%	95%	57%	0	10	47	81	36	54	42%	241	76%	138
	Redcliffe Hospital	36	677	1,962	1,559	136	4,370	16%	17%	-5%	-12%	-23%	-6%	100%	93%	71%	71%	90%	75%	0	4	25	51	36	31	53%	223	79%	126
	Royal Brisbane and Women's Hospital	165	807	2,435	1,599	701	5,707	35%	-1%	-12%	-2%	-5%	-6%	100%	81%	61%	77%	89%	73%	0	8	36	40	44	33	33%	408	76%	196
	The Prince Charles Hospital	22	500	1,798	1,197	196	3,713	-44%	10%	0%	-17%	-14%	-6%	100%	76%	75%	84%	94%	79%	0	8	25	34	35	26	44%	172	86%	70
Metro South	Logan Hospital	38	549	2,781	1,489	229	5,086	-21%	-7%	-8%	-17%	33%	-10%	100%	71%	49%	60%	82%	57%	0	11	46	60	57	46	40%	429	74%	276
	Princess Alexandra Hospital	184	798	1,840	864	204	3,890	38%	23%	-4%	-27%	-9%	-5%	100%	73%	30%	33%	53%	44%	0	12	78	111	104	68	37%	521	72%	358
	Queen Elizabeth II Jubilee Hospital	12	326	1,206	1,180	207	2,931	-8%	3%	-12%	-20%	-19%	-15%	100%	91%	90%	80%	92%	86%	0	6	17	36	31	24	25%	320	55%	219
	Redland Hospital	5	316	1,749	1,201	399	3,670	-29%	69%	-8%	-18%	0%	-7%	100%	88%	54%	61%	94%	64%	0	9	43	60	42	45	42%	174	79%	90
Mt Isa	Mount Isa Hospital	4	110	730	1,018	556	2,418	-60%	-4%	12%	-32%	-59%	-33%	100%	95%	89%	87%	94%	90%	0	5	16	27	32	24	94%	9	98%	7
Sunshine Coast - Wide Bay	Bundaberg Hospital	24	301	1,537	1,115	143	3,120	14%	-4%	22%	-23%	-26%	-3%	100%	81%	58%	60%	85%	62%	0	7	35	61	46	41	78%	29	96%	10
	Caloundra Hospital	7	148	712	783	153	1,803	0%	10%	-17%	-2%	110%	-4%	100%	77%	63%	69%	87%	69%	0	9	34	51	45	40	73%	40	91%	22
	Gympie Hospital	5	154	661	1,000	228	2,048	0%	8%	3%	-14%	-32%	-11%	80%	71%	77%	82%	93%	81%	1	11	24	35	38	30	80%	7	99%	1
	Hervey Bay Hospital	7	152	683	1,598	505	2,945	0%	22%	-2%	1%	-29%	-6%	100%	92%	87%	88%	97%	89%	0	6	17	29	31	26	72%	51	89%	26
	Maryborough Hospital	2	104	356	1,049	440	1,951	-33%	-12%	1%	-10%	-19%	-11%	100%	85%	90%	91%	95%	91%	0	7	14	26	32	24	93%	1	100%	0
	Nambour Hospital	24	507	1,273	1,055	146	3,005	-27%	4%	-8%	-2%	18%	-3%	92%	83%	49%	49%	75%	56%	1	8	49	86	78	54	61%	157	87%	88
Townsville	Townsville Hospital	32	572	2,087	2,401	142	5,234	-40%	9%	6%	-14%	-48%	-7%	100%	88%	70%	55%	65%	65%	1	7	28	65	70	43	86%	30	98%	9

**Section A:-** Displays attendance numbers based on monthly data extract supplied to corporate office.  
**Section B:-** Compares the attendance rates with those 12 months prior.  
**Section C:-** Shows the number of Attendances that are Seen within time as a percentage of the total attendances and compares the percentage seen times against the National Benchmarks.  
 (ATS1- within 2 mins, ATS2- within 10 mins, ATS3- within 30 mins, ATS4- within 60 mins, ATS5- within 120 mins)  
 Colour coding for Triage 1:- Group 1: <=98% Group 2:<=95% Group 3:<=90%; Triage 2:- Group 1: <=78% Group 2:<=75% Group 3:<=70%;  
 Triage 3:- Group 1: <=73% Group 2:<=70% Group 3:<=65%; Triage 4 & 5:- Group 1: <=67% Group 2:<=62% Group 3:<=60%.  
**Section D:-** Shows the Average waiting times in minutes (Arrival to Treatment, excluding 'DNW')  
**Section E:- (QAS Data - eARF Hospitals Cube)** Percentage of patients [QAS Code 1 & 2 Patients only] that are off the stretcher < 15 mins & < 30mins. Total hours over when Off Stretcher > 15 mins & > 30 mins;



Group 1 Text Mild Change Data Unavailable Data Unavailable  
 Group 2 Text Substantial Change  
 Group 3 Text Significant Change (Recommend Review)  
 \* Denotes colouring not applied as data sample too small or N/A

District	HOSPITAL	% Did Not Waits Triage Categories					Total	% of Admissions / Transfers Triage Categories					Total	Access Block (*including admissions to OBS/DEM)				Admitted Triage Categories					Non-Admitted Triage Categories						
		1*	2	3	4	5		1*	2*	3*	4*	5*		6	8	8*	12	1*	2*	3*	4*	5*	Total	1*	2*	3*	4*	5*	Total
	<b>Benchmark</b>	0%	0%	3%	8%	11%	5%	83%	59%	36%	12%	4%	27%	44%	65%	61%	81%	05:41	07:53	08:44	08:36	05:35	08:23	05:59	04:31	03:47	02:39	01:44	03:08
Cairns	Cairns Base Hospital	0%	0%	2%	9%	21%	6%	79%	61%	36%	17%	4%	30%	33%	50%	49%	68%	07:20	10:22	10:30	10:50	10:35	10:27	04:29	04:14	03:36	02:56	01:45	03:12
Central Queensland	Gladstone Hospital	0%	1%	1%	10%	13%	8%	100%	53%	30%	8%	2%	16%	85%	95%	91%	99%	02:24	04:16	04:17	04:39	01:55	04:18	00:00	02:44	02:29	02:14	01:20	02:09
	Rockhampton Base Hospital	0%	0%	2%	6%	9%	4%	100%	55%	29%	9%	4%	23%	55%	71%	62%	88%	04:36	08:14	08:30	07:24	02:22	08:07	00:00	03:44	02:45	01:57	01:20	02:22
Children's Health Services	Royal Children's Hospital	0%	0%	0%	2%	1%	1%	95%	73%	39%	14%	17%	33%	76%	89%	85%	96%	03:08	05:18	05:23	04:37	02:30	05:04	04:08	02:43	02:28	02:09	02:03	02:17
Darling Downs - West Moreton	Ipswich Hospital	0%	0%	3%	18%	18%	11%	96%	71%	47%	14%	2%	30%	51%	72%	72%	92%	05:01	05:56	06:46	07:15	05:43	06:37	01:32	03:38	03:52	03:35	02:26	03:29
	Toowoomba Hospital	0%	0%	2%	13%	17%	8%	100%	73%	42%	10%	4%	25%	50%	70%	70%	87%	04:36	06:37	07:13	07:20	09:12	07:07	00:00	04:15	02:51	02:36	02:20	02:42
Gold Coast	Gold Coast Hospital	0%	0%	12%	19%	22%	12%	88%	53%	27%	7%	3%	27%	36%	56%	54%	80%	04:30	07:43	10:23	09:45	06:01	09:09	05:26	05:46	05:42	03:32	02:59	05:00
	Robina Campus	0%	0%	5%	11%	20%	7%	100%	47%	34%	9%	3%	25%	31%	50%	48%	72%	05:58	08:54	11:14	10:20	14:50	10:38	00:00	05:10	04:36	03:18	01:47	04:00
Mackay	Mackay Base Hospital	0%	0%	2%	7%	4%	5%	93%	64%	33%	8%	1%	22%	54%	73%	72%	90%	05:31	06:55	06:36	10:25	02:46	07:19	01:39	04:01	02:33	02:04	01:13	02:14
Mater	Mater Adult Public Hospital	0%	1%	3%	14%	31%	9%	100%	60%	47%	17%	2%	32%	37%	60%	54%	76%	04:08	08:13	10:10	11:31	07:03	10:17	00:00	04:54	04:31	03:52	02:32	04:05
	Mater Children's Public Hospital	0%	0%	0%	2%	2%	1%	100%	65%	42%	10%	5%	24%	63%	83%	78%	95%	04:55	05:46	06:05	07:07	03:37	06:15	00:00	02:45	02:46	02:03	01:31	02:14
Metro North	Caboolture Hospital	0%	0%	2%	10%	4%	5%	95%	63%	43%	13%	6%	31%	40%	62%	64%	83%	07:52	07:13	08:02	07:58	03:51	07:47	00:38	03:45	03:28	02:50	01:18	02:59
	Redcliffe Hospital	0%	0%	0%	4%	8%	2%	81%	55%	30%	8%	0%	25%	49%	72%	72%	89%	05:00	06:55	07:17	07:19	00:00	07:06	05:28	03:43	03:33	02:57	01:35	03:14
	Royal Brisbane and Women's Hospital	0%	0%	2%	5%	8%	3%	72%	48%	36%	18%	3%	30%	42%	57%	57%	80%	05:22	07:07	09:04	08:09	04:32	08:08	04:30	04:12	04:38	03:23	02:02	03:46
	The Prince Charles Hospital	0%	0%	1%	7%	14%	4%	86%	69%	44%	13%	7%	36%	60%	85%	79%	99%	03:45	05:23	06:28	07:01	04:50	06:12	04:20	03:35	03:25	02:38	02:03	03:00
Metro South	Logan Hospital	0%	1%	4%	10%	21%	6%	82%	42%	24%	8%	3%	21%	30%	45%	45%	67%	06:00	09:41	11:42	11:09	04:59	10:59	06:25	05:33	04:37	03:13	02:33	04:09
	Princess Alexandra Hospital	1%	0%	6%	15%	25%	7%	74%	57%	39%	15%	4%	37%	25%	42%	40%	67%	07:40	10:38	11:20	11:24	06:25	10:45	07:53	06:40	06:10	04:59	04:06	05:49
	Queen Elizabeth II Jubilee Hospital	0%	0%	1%	7%	10%	4%	100%	73%	41%	17%	4%	33%	30%	47%	60%	76%	05:34	07:45	08:17	07:59	04:41	08:01	00:00	03:27	03:15	02:38	01:32	02:48
	Redland Hospital	0%	0%	2%	5%	2%	3%	100%	49%	25%	8%	4%	20%	38%	55%	51%	76%	05:32	09:09	09:58	09:23	10:16	09:41	00:00	04:50	03:49	02:36	01:37	03:09
Mt Isa	Mount Isa Hospital	0%	1%	1%	4%	7%	4%	100%	59%	26%	8%	2%	14%	75%	87%	87%	97%	06:04	05:08	05:07	04:30	03:37	04:56	00:00	03:23	02:20	01:39	01:16	01:46
Sunshine Coast - Wide Bay	Bundaberg Hospital	0%	0%	1%	7%	7%	4%	92%	73%	41%	20%	11%	36%	54%	72%	68%	85%	07:02	07:30	07:51	06:52	02:46	07:29	07:02	03:15	02:54	02:29	01:33	02:40
	Caloundra Hospital	0%	0%	1%	6%	11%	4%	71%	72%	43%	12%	1%	29%	38%	56%	57%	71%	01:55	07:30	10:24	11:48	22:28	10:02	02:46	02:55	02:18	01:57	01:22	02:02
	Gympie Hospital	0%	0%	1%	4%	9%	3%	80%	62%	31%	9%	1%	19%	84%	94%	93%	98%	02:09	04:14	04:32	04:04	02:13	04:19	01:54	02:06	01:51	01:28	01:18	01:34
	Hervey Bay Hospital	0%	0%	1%	2%	3%	2%	86%	45%	36%	13%	5%	19%	46%	63%	62%	85%	04:40	08:58	08:39	07:36	05:36	08:07	02:07	04:50	03:50	02:05	01:17	02:21
	Maryborough Hospital	0%	0%	1%	3%	5%	3%	100%	37%	22%	7%	1%	10%	74%	84%	84%	94%	03:34	06:08	04:22	05:07	04:40	05:00	00:00	04:40	02:24	01:40	01:05	01:46
	Nambour Hospital	0%	0%	2%	11%	18%	6%	96%	78%	55%	28%	12%	47%	38%	56%	58%	76%	05:22	09:45	08:49	09:04	07:37	09:03	01:58	04:10	03:39	03:11	02:30	03:24
Townsville	Townsville Hospital	0%	0%	1%	8%	21%	5%	81%	63%	38%	14%	5%	29%	32%	47%	43%	67%	04:06	09:59	11:36	11:57	15:16	11:12	11:35	04:30	03:24	02:50	01:45	03:08

**Section F:-** Compares the percentage of DNW's against the State for each Triage Category.  
**Section G:-** Shows the number of Admission / Transfers / Died in ED for each ATS as a percentage of total attendances.  
**Section H:-** Shows the percentage of Inpatient Admissions / Transfers / Died in ED admitted within 6, 8 and 12 hrs after arrival.  
 (excluding Admissions to DEM & the Observation Ward: Departure Status 8 & 9); (8\* including Admissions to DEM & the Observation Ward: Departure Status 8 & 9).  
 Colour coding for 8hrs column based on QLD Health benchmark. Colouring for % column:- Group 1: between 61-63.7% Group 2: between 58.1% - 60.9% Group 3: <= 58%.  
**Section I:-** Shows the average length of stay for Admitted presentations for each Triage Category (Departure Status of 1,3,6,7,8,9; excludes Did Not Waits) Colour coding for > 06:00 hrs.  
**Section J:-** Shows the average length of stay for Non-Admitted presentations for each Triage Category (Departure Status of 2,5; excludes Did Not Waits) Colour coding for > 06:00 hrs.

# EMERGENCY DEPARTMENTS - MONTHLY PERFORMANCE REPORT

July 2010

## Emergency Department Presentations by Triage and Departure Status for July 2010

Facility	Triage 1						Triage 2						Triage 3								
	Admitted	Dead On Arrival	Did Not Wait	Died in ED	Discharged	Left Against Advice	Transferred	Admitted	Dead On Arrival	Did Not Wait	Died in ED	Discharged	Left Against Advice	Transferred	Admitted	Dead On Arrival	Did Not Wait	Died in ED	Discharged	Left Against Advice	Transferred
Bundaberg Hospital	19				1	1	3	188			1	76	4	32	590		21		863	17	46
Caboolture Hospital	14			3	1		1	235			1	147	7	31	662		37	2	913	23	58
Cairns Base Hospital	31			5	10		1	321		1	2	219	6	25	499	1	34	1	873	28	25
Caloundra Hospital	1			1	2		3	52			1	39	2	54	208		10	1	392	2	99
Gladstone Hospital	5							60		1		53	2	2	157		6		381	5	11
Gold Coast Hospital	52			3	7	1	6	487		2	3	414	16	4	763		335		1,665	68	19
Gympie Hospital	2			1	1		1	86			1	57	1	9	172		4		449	3	33
Hervy Bay Hospital	3			1	1		2	58				81	3	10	221		4	1	422	10	25
Ipswich Hospital	41			2	2		3	189		1	1	84	3	21	571		39		634	26	37
Logan Hospital	21	1		1	6		9	194		7	1	294	18	35	612		115		1,922	68	64
Mackay Base Hospital	25			2	2			171			1	91	8	2	407		29	1	801	15	8
Maryborough Hospital	1						1	4				66		34	20		2		275	2	57
Mater Adult Public Hospital							2	87		2	1	61	2	9	480		28	1	540	20	38
Mater Children's Public Hospital	17			1			1	116				74		21	360		2		590	4	74
Mount Isa Hospital	4							62		1		42	2	3	191		8		510	19	2
Nambour Hospital	20			2	1		1	359			2	107	5	34	665	1	22		536	19	30
Princess Alexandra Hospital	127		1	5	43	4	4	440		3		329	12	14	701		108	1	975	32	23
Queen Elizabeth II Jubilee Hospital	11			1				234	1	1		80	7	3	490		18		669	21	8
Redcliffe Hospital	17			5	7		7	338			1	286	16	36	515		7		1,318	50	72
Redland Hospital	3			1			1	118			1	158	3	36	355		32	1	1,270	4	87
Robina Campus	2						1	151		1	1	205	5	38	520		101		1,106	23	100
Rockhampton Base Hospital	17			2			2	166		1		135	7	11	464		39		1,143	26	37
Royal Brisbane and Women's Hospital	117			1	45	1	1	365			2	402	18	20	847		39		1,476	53	20
Royal Children's Hospital	20				1			294				109	1	3	354		2		550	2	4
The Prince Charles Hospital	15			3	3		1	328		1	1	147	9	14	762		26		966	10	34
Toowoomba Hospital	9			1			2	137				47	4	3	524		21		732	11	24
Townsville Hospital	24			2	6			342			3	198	14	15	782	1	23	1	1,218	48	14
<b>Queensland</b>	<b>618</b>	<b>1</b>	<b>1</b>	<b>43</b>	<b>139</b>	<b>7</b>	<b>53</b>	<b>5,582</b>	<b>1</b>	<b>22</b>	<b>24</b>	<b>4,001</b>	<b>175</b>	<b>519</b>	<b>12,892</b>	<b>3</b>	<b>1,112</b>	<b>10</b>	<b>23,189</b>	<b>609</b>	<b>1,049</b>

Source: Queensland Health Emergency Department Data Collection

# EMERGENCY DEPARTMENTS - MONTHLY PERFORMANCE REPORT

July 2010

## Emergency Department Presentations by Triage and Departure Status for June 2010

Facility	Triage 4					Triage 5					Total		
	Admitted	Did Not Wait	Died in ED	Discharged	Left Against Advice	Transferred	Admitted	Dead On Arrival	Did Not Wait	Discharged		Left Against Advice	Transferred
Bundaberg Hospital	205	81		800	14	15	16	2	10	114	1		3,120
Caboolture Hospital	170	150		1,092	55	26	13		12	240	1	3	3,897
Cairns Base Hospital	282	158		1,197	41		10	11	57	195	5		4,038
Caloundra Hospital	71	49		632	5	26	2		17	133	1		1,803
Gladstone Hospital	89	110		904	8	5	6	3	47	299			2,154
Gold Coast Hospital	84	237		914	11	8	4		30	99	1		5,233
Gympie Hospital	77	37		870	7	9	1		21	205		1	2,048
Hervey Bay Hospital	190	29		1,358	11	10	23		16	461	2	3	2,945
Ipswich Hospital	206	280	1	969	89	4	8		74	304	24		3,613
Logan Hospital	111	154		1,200	10	14	7	1	48	173			5,086
Mackay Base Hospital	139	127		1,496	7		2		7	176			3,517
Maryborough Hospital	30	29		938	5	47	2		24	409	1	4	1,951
Mater Adult Public Hospital	204	184		854	20	15	2		31	66			2,647
Mater Children's Public Hospital	175	36		1,733	2	25	3		1	56			3,291
Mount Isa Hospital	77	40		891	10		9	2	40	500	4	1	2,418
Nambour Hospital	286	121		624	14	10	18		26	99	3		3,005
Princess Alexandra Hospital	121	127		601	8	7	9		51	144			3,890
Queen Elizabeth II Jubilee Hospital	189	87		886	9	9	9		21	175	2		2,931
Redcliffe Hospital	109	63		1,268	106	13			11	115	10		4,370
Redland Hospital	76	58		1,041	2	24	13		8	375		3	3,670
Robina Campus	96	148		1,060	3	17	2		23	88		1	3,692
Rockhampton Base Hospital	119	89		1,225	8	7	5	2	13	118		1	3,637
Royal Brisbane and Women's Hospital	280	87		1,192	33	7	24		56	609	12		5,707
Royal Children's Hospital	142	18		883		2	30		2	142			2,559
The Prince Charles Hospital	138	88		947	9	15	13		27	155	1		3,713
Toowoomba Hospital	185	255		1,472	14	5	4		18	87			3,555
Townsville Hospital	348	204		1,732	117		7		30	99	6		5,234
<b>Queensland</b>	<b>4,199</b>	<b>3,046</b>	<b>1</b>	<b>28,779</b>	<b>618</b>	<b>330</b>	<b>243</b>	<b>10</b>	<b>721</b>	<b>5,636</b>	<b>74</b>	<b>17</b>	<b>93,724</b>

Source: Queensland Health Emergency Department Data Collection