

SCUH facility facts

Food: SCUH has food outlets on the ground floor, level 1 and at the Hub auditorium. Vending machines with snacks and drinks are located throughout the hospital. Refer to the food and retail map overleaf for details.

Getting around: Digital information displays are located in the main and southern entrances, near the Level 1 entry and in the Adem Crosby Centre. The touchscreen displays provide clear directions to rooms and departments, and will lower to wheelchair height.

No smoking: For the health of staff, patients and visitors, smoking is prohibited inside, within the grounds, and for 5m beyond the boundary of all facilities of the SCHHS, including buildings and motor vehicles. This includes SCUH. Penalties apply.

Outpatients: Patients can check in for a clinic by scanning their appointment letter or Medicare card at one of 10 kiosks throughout SCUH. The kiosks will print a ticket with appointment details, time and location. Annunciator screens in waiting areas display ticket numbers when the clinic is ready for a patient.

Shops: Several retail outlets, including a community pharmacy, florist and convenience store are located on the ground floor and are open during normal business hours. Refer to the food and retail map for details.

Spiritual care centre: SCUH's spiritual care centre,

SCUH facility facts

located on ground level near the southern entrance, is open to patients, visitors and staff 24 hours a day, seven days a week. The chaplaincy service operates from 8.00am-4.00pm Mon-Fri with after-hours service as required.

Televisions: Televisions are mounted at each bed for personal viewing in most wards. Services are free and offer a range of commercial channels, in-house education channels and spiritual care centre programs. Televisions are also located in waiting areas.

Visiting hours: General wards visiting hours are from 11.00am to 12.30pm and 2.30pm to 8.00pm. Visiting hours may vary between wards. Set visiting hours allow for rest and adequate treatment of patients.

Volunteers: Hospital volunteers can assist patients and visitors with directions, information and by arranging mobility aids. Volunteers are stationed in the lounge located on the car park side of the level 1 link bridge; at the level 1 entry area; and in the main entry.

Wishlist: Wishlist is a not-for-profit organisation dedicated to fundraising for the needs of the SCHHS. The Wishlist office is located in the Lakeside Building adjacent to the ground level main entry.

WiFi: A free WiFi service is available at SCUH for patients, their families and visitors.

Transport and parking

Vehicle parking: Parking at SCUH is safe, secure and easy to use with about 3500 spaces available for patients, visitors, staff and volunteers. Facilities include two multi-deck car parks, short-term parking, drop-off zones and ground-level parking.

Best parking for SCUH is P1. Public parking is available on levels G, M and 1 with direct access to the hospital via the Level 1 link bridge. Staff parking is on levels 2-5. P1 has dedicated spaces for small cars, motorcycles, electric vehicles and people with a disability.

Best parking for the Sunshine Coast University Private Hospital is in P2 or the ground-level P3 car park near the private hospital's northern entrance.

Parking operates on a user-pays system and is managed by Point Parking. Parking costs \$2.40 for up to 30 minutes, to a maximum of \$14.50 per day.

The southern entrance car park, accessible from Frazer Lane, provides dedicated, authorised parking for patients who frequently visit SCUH for services such as cancer care or renal dialysis, and for after-hours maternity patients.

Taxis and drop-off zones: Short-term parking and drop-off zones for taxis and private vehicles are located near the main entry and adjacent to the Emergency Department in Hollows Lane. Restrictions apply.

Transport and parking

On-street parking: All on-street parking around the Sunshine Coast Health Campus is managed by the Sunshine Coast Council. For more information about on-street parking, contact Sunshine Coast Council via its website at www.sunshinecoast.qld.gov.au.

Public transport: A bus stop is located at the main entry of SCUH and close to the entry of the Sunshine Coast University Private Hospital. Visit the Translink website < <https://translink.com.au/> > or call 13 12 30 for more information about bus transport options.

Cyclists and pedestrians: Extensive shared paths provide links for cyclists and pedestrians between SCUH, the private hospital and surrounding areas. Cyclists can also use cycle lanes on all roads.

Bicycle racks for the public are located outside the Sunshine Coast Health Institute near the public hospital's main entry. Staff can access more than 300 secure bicycle racks along with showers, lockers and toilets on the ground floor of the P1 car park.

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Website: www.health.qld.gov.au/scuhospital

Sunshine Coast Hospital and Health Service

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Sunshine Coast University Hospital



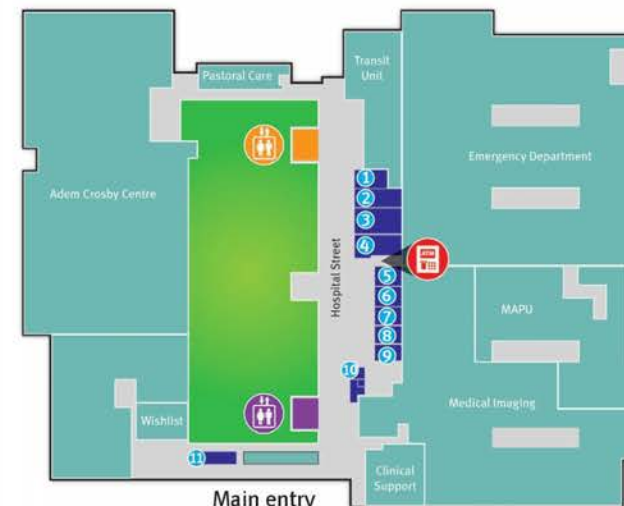
Food and retail outlets

Ground level

1. TBA
2. Commercial tenancy
3. Ezy Mart
4. Chemist
5. Alice and George
6. Boost
7. Sushi Sushi
8. Kitchen Carvery
9. Merlo Coffee
10. Florist
11. CIBO Espresso
12. Epicure Kitchen Cafe

Level one

Cafe also located on level one
walkway through to P1 car park.



Main entry

To car park (P1) →



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Information correct at time of print
and may be subject to change.



health.qld.gov.au/sunshinecoast

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1 The outdoor room

Main entry, cafes, seating, outdoor recreation spaces

2 The hub

Sunshine Coast Health Institute (SCH), including a 370-seat auditorium and library

3 Car parks

Two multi-level car parks and a range of at-grade spaces providing 3500 spaces across the site

4 Child care centre

100-place child care centre located on Level 7 (staff only)

5 Main hospital building

Level G: Main entry, emergency department, medical imaging services (including nuclear medicine), medical assessment and planning unit, mortuary, transit unit, spiritual care centre, food court and other retail outlets, patient liaison and support offices, main reception including cashier, Aboriginal and Torres Strait Islander office, surgical decision unit, Spotless security

Level 1: Ambulatory Care Centre clinics, allied health centre, pharmacy, connection to car park 1 (P1), health information management, acute renal clinic

Level 2: Operating suites, interventional procedural suite, extended day surgery unit, dental, biomedical technology services, clinical investigations unit

Level 3: Staff amenities, volunteers' offices, central sterilising support services, sleep assessment unit, clinical resource service, communications centre, information communications technology services, staff connection to P1 car park

Level 4: Women's and families clinics including neonatal unit, birthing services, maternity inpatient unit, and child and adolescent inpatient unit

Level 5: Rehabilitation unit, pathology

Level 6: Plant and supporting infrastructure

Level 7: Helipad

6 Inpatient units (levels 3 to 5 main hospital building)

Including cardiac, respiratory, infectious diseases, general/medical/surgical, orthopaedics/vascular and stroke/delirium/neurology

7 Lakeside building

Level G: Adem Crosby Centre (radiation oncology, chemotherapy and other treatment areas), SCH spaces including library, Wishlist, emergency response

Level 1: Adem Crosby Centre offices and support spaces, SCH, executive and administration offices

Level 2: Intensive care unit, coronary care unit

8 Mental health unit

Including adult psychiatric intensive care, adult acute inpatient care, older persons' acute inpatient care, child and youth acute inpatient care and support services

9 Facilities management centre

Including food services, linen services, waste management, materials management and loading dock