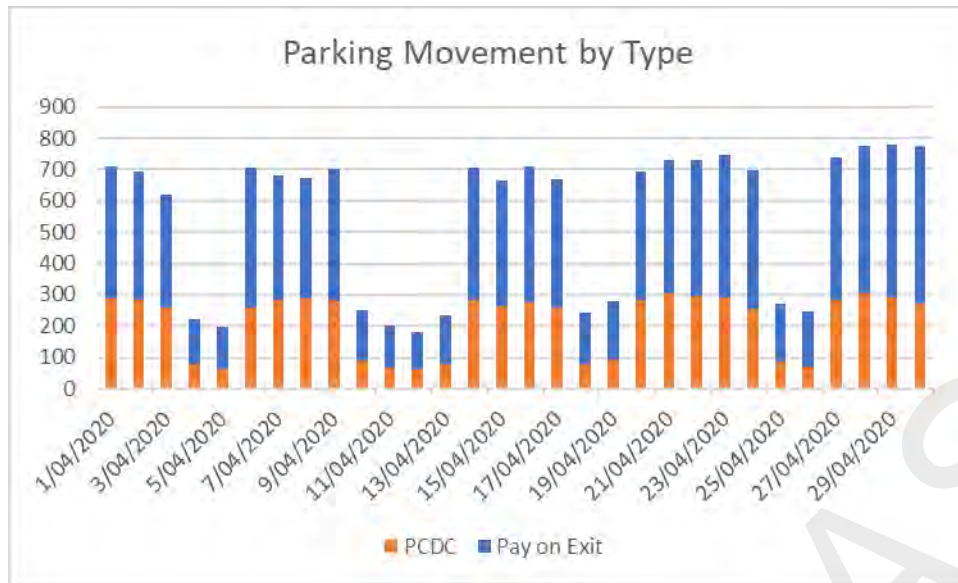


Rockhampton Hospital – Car Park Report April 2020

Daily Vehicle Comparison



Rockhampton Hospital – Car Park Report April 2020

Appendix 2

Banking Details for April

Skidata Receipt Versus Car Park Count 07/04/20				
Machine	Skidata Pay Station Note Receipt	Car Park Note Count	Skidata Pay Station Coin Receipt	Car Park Coin Count
Main Entry	\$510.00	\$510.00	\$238.00	\$238.00
Multi Level	\$440.00	\$440.00	\$321.40	\$321.40
Sub Totals	\$950.00	\$950.00	\$559.40	\$559.40
Totals	\$1,509.40			
Banking Details				
Cost Centre 870880 Account 452000				
Denomination	Number	Amount		
\$50	6	\$300.00		
\$20	18	\$360.00		
\$10	9	\$90.00		
\$5	40	\$200.00		
\$2	225	\$450.00		
\$1	72	\$72.00		
\$0.50	47	\$23.50		
\$0.20	60	\$12.00		
\$0.10	19	\$1.90		
Total		\$1,509.40		

Skidata Receipt Versus Car Park Count 07/04/20				
Machine	Skidata Pay Station Note Receipt	Car Park Note Count	Skidata Pay Station Coin Receipt	Car Park Coin Count
Main Entry	\$510.00	\$510.00	\$238.00	\$238.00
Multi Level	\$440.00	\$440.00	\$321.40	\$321.40
Sub Totals	\$950.00	\$950.00	\$559.40	\$559.40
Totals	\$1,509.40			
Banking Details				
Cost Centre 3000520 Account 452000				
Denomination	Number	Amount		
\$50	6	\$300.00		
\$20	18	\$360.00		
\$10	9	\$90.00		
\$5	40	\$200.00		
\$2	225	\$450.00		
\$1	72	\$72.00		
\$0.50	47	\$23.50		
\$0.20	60	\$12.00		
\$0.10	19	\$1.90		
Total		\$1,509.40		

Rockhampton Hospital – Car Park Report April 2020

Skidata Receipt Versus Car Park Count 16/04/20				
Machine	Skidata Pay Station Note Receipt	Car Park Note Count	Skidata Pay Station Coin Receipt	Car Park Coin Count
Main Entry	\$580.00	\$580.00	\$154.10	\$154.10
Multi Level	\$610.00	\$610.00	\$271.00	\$271.00
Sub Totals	\$1,190.00	\$1,190.00	\$425.10	\$425.10
Totals	\$1,615.10			
Banking Details				
Cost Centre 870880 Account 452000				
Denomination	Number	Amount		
\$50	6	\$300.00		
\$20	15	\$300.00		
\$10	28	\$280.00		
\$5	62	\$310.00		
\$2	171	\$342.00		
\$1	47	\$47.00		
\$0.50	42	\$21.00		
\$0.20	65	\$13.00		
\$0.10	21	\$2.10		
Total		\$1,615.10		

Skidata Receipt Versus Car Park Count 28/04/20				
Machine	Skidata Pay Station Note Receipt	Car Park Note Count	Skidata Pay Station Coin Receipt	Car Park Coin Count
Main Entry	\$605.00	\$605.00	\$119.10	\$119.10
Multi Level	\$890.00	\$890.00	\$334.60	\$334.60
Sub Totals	\$1,495.00	\$1,495.00	\$453.70	\$453.70
Totals	\$1,948.70			
Banking Details				
Cost Centre 3000520 Account 452000				
Denomination	Number	Amount		
\$50	15	\$750.00		
\$20	14	\$280.00		
\$10	22	\$220.00		
\$5	49	\$245.00		
\$2	193	\$386.00		
\$1	27	\$27.00		
\$0.50	58	\$29.00		
\$0.20	56	\$11.20		
\$0.10	5	\$0.50		
Total		\$1,948.70		

Rockhampton Hospital – Car Park Report April 2020

Appendix 3

Trading Report for April

The trading report is a detailed breakdown of daily car parking transactions.

Day	Date	Total Vehilces	PCDC Debit	Pay on Exit	Income	Forward Sales	Revenue	Cash	Credit Card	Help Buttons	Walk in Concessions		Average per Vehicle
Wednesday	1/04/2020	710	289	421	\$1,704	\$1,928	\$3,632	\$278	\$3,354	17	12	5	\$4.00
Thursday	2/04/2020	692	284	408	\$1,632	\$1,144	\$2,776	\$284	\$2,492	6	20	2	\$4.08
Friday	3/04/2020	620	257	363	\$1,480	\$1,050	\$2,530	\$240	\$2,290	12	10	1	\$4.15
Saturday	4/04/2020	221	79	142	\$590	\$150	\$740	\$100	\$640	2	0	0	\$4.15
Sunday	5/04/2020	199	60	139	\$588	\$969	\$684	\$108	\$576	14	0	0	\$4.23
Total		2,442	969	1,473	\$5,994	\$5,241	\$10,362	\$1,010	\$9,352	51	42	8	\$4.07

Day	Date	Total Vehilces	PCDC Debit	Pay on Exit	Income	Forward Sales	Revenue	Cash	Credit Card	Help Buttons	Walk in Concessions		Average per Vehicle
Monday	6/04/2020	707	258	449	\$1,809	\$718	\$2,527	\$357	\$2,170	21	20	1	\$4.03
Tuesday	7/04/2020	680	285	395	\$1,573	\$792	\$2,365	\$282	\$2,083	33	10	2	\$3.98
Wednesday	8/04/2020	672	289	383	\$1,464	\$968	\$2,432	\$254	\$2,178	20	9	5	\$3.82
Thursday	9/04/2020	703	278	425	\$1,622	\$780	\$2,402	\$300	\$2,103	10	10	2	\$3.82
Friday	10/04/2020	249	89	160	\$678	\$324	\$1,002	\$188	\$814	6	0	0	\$4.24
Saturday	11/04/2020	200	67	133	\$600	\$352	\$952	\$144	\$808	6	0	0	\$4.51
Sunday	12/04/2020	182	60	122	\$524	\$120	\$644	\$94	\$550	5	0	0	\$4.30
Total		3,393	1,326	2,067	\$8,270	4,054	12,324	1,619	10,706	101	49	10	\$4.00

Day	Date	Total Vehilces	PCDC Debit	Pay on Exit	Income	Forward Sales	Revenue	Cash	Credit Card	Help Buttons	Walk in Concessions		Average per Vehicle
Monday	13/04/2020	235	79	156	\$646	\$444	\$1,090	\$120	\$970	5	0	0	\$4.14
Tuesday	14/04/2020	706	282	424	\$1,674	\$1,440	\$3,114	\$335	\$2,779	21	17	1	\$3.95
Wednesday	15/04/2020	663	264	399	\$1,594	\$1,258	\$2,852	\$168	\$2,684	42	10	3	\$3.99
Thursday	16/04/2020	708	276	432	\$1,695	\$1,848	\$3,543	\$287	\$3,256	20	14	6	\$3.92
Friday	17/04/2020	668	259	409	\$1,608	\$1,056	\$2,664	\$285	\$2,379	18	15	1	\$3.93
Saturday	18/04/2020	244	79	165	\$724	\$406	\$1,130	\$146	\$984	12	0	0	\$4.39
Sunday	19/04/2020	280	89	191	\$786	\$488	\$1,274	\$138	\$1,136	12	0	0	\$4.12
Total		3,504	1,328	2,176	\$8,727	\$6,940	\$15,667	\$1,479	\$14,188	130	56	11	\$4.01

Day	Date	Total Vehilces	PCDC Debit	Pay on Exit	Income	Forward Sales	Revenue	Cash	Credit Card	Help Buttons	Walk in Concessions		Average per Vehicle
Monday	20/04/2020	693	284	409	\$1,627	\$1,262	\$2,889	\$286	\$2,603	20	17	7	\$3.98
Tuesday	21/04/2020	731	305	426	\$1,662	\$1,224	\$2,882	\$368	\$2,514	22	26	3	\$3.90
Wednesday	22/04/2020	732	296	436	\$1,709	\$1,104	\$2,813	\$305	\$2,508	27	12	2	\$3.92
Thursday	23/04/2020	745	292	453	\$1,779	\$730	\$2,509	\$315	\$2,194	6	12	3	\$3.93
Friday	24/04/2020	696	255	441	\$1,794	\$496	\$2,290	\$254	\$2,036	15	13	1	\$4.07
Saturday	25/04/2020	273	88	185	\$857	\$248	\$1,105	\$160	\$945	10	0	0	\$4.63
Sunday	26/04/2020	245	69	176	\$734	\$278	\$1,012	\$150	\$862	1	0	0	\$4.17
Total		4,115	1,589	2,526	10,162	5,342	15,500	1,838	13,662	101	80	16	\$4.02

Day	Date	Total Vehilces	PCDC Debit	Pay on Exit	Income	Forward Sales	Revenue	Cash	Credit Card	Help Buttons	Walk in Concessions		Average per Vehicle
Monday	27/04/2020	737	285	452	\$1,816	\$1,156	\$2,972	\$384	\$2,588	20	29	7	\$4.02
Tuesday	28/04/2020	774	303	471	\$1,961	\$820	\$2,781	\$302	\$2,479	12	18	5	\$4.16
Wednesday	29/04/2020	780	293	487	\$1,944	\$1,846	\$3,790	\$362	\$3,428	11	24	6	\$3.99
Thursday	30/04/2020	774	273	501	\$1,955	\$1,800	\$3,755	\$293	\$3,462	13	17	2	\$3.90
Total		3,065	1,154	1,911	7,676	5,622	13,298	1,341	11,957	56	88	20	\$4.02

Rockhampton Hospital Paid Parking



John Weir

May 2020

Rockhampton Hospital – Car Park Report May 2020

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Executive Summary

This report provides a statistical overview of the performance of the paid parking system within the Rockhampton Hospital. The data is provided by automatic equipment and should only be considered as a guide. All financial data provided by the Skidata system includes GST.

The Rockhampton Carpark has experienced effects from the Covid19 Pandemic with a reduction in revenue for the month of May. There has also been a significant increase in touchless payment with credit card transactions currently accounting for almost 90% of payments.

The GARS carpark was converted to a Fever Clinic for the month of May. This has increased usage in adjacent carpark and adversely effected carparking statistics. The Drive through Fever Clinic used a service road for entry and vehicles exited through the GARS carpark as a manual open passage. This has inflated the monthly statistics for 'manual open passage' by approximately 2500 passages.

Monthly Summary

The gross revenue for the reporting period was \$74,243 with occupancy being 12,168 paying vehicles using Short-Term transactions, 541 vehicles using Credit Card in and out and 6,557 staff using their Access Card to debit car parking fees. The revenue consists of \$49,347 income for vehicle transactions, \$24,896 for staff parking movements and long term passes \$70.

The Skidata system treats staff who pay per exit as a paying vehicle and only recognises money deducted from an access card as staff. While the information is not available from the system it is estimated that approximately 10,433 staff per month are parking within the Paid Parking system. Therefore, the more realistic breakdown would be \$32,351 for patients and visitors and \$41,892 for staff parking transactions.

The Covid19 restrictions has impacted on patient and visitor numbers and the carpark's ability to generate revenue. The revenue for May 2020 was similar to May 2019 and is anticipated to increase with the reintroduction of more services in the hospital.

Equipment

The Skidata equipment was serviced by the local provider during May. There were no major faults found and all minor faults were rectified during the service. There were also two breakdowns being for a power supply and a speaker/coder error. The system lost connectivity to the server and was remotely restarted by Skidata.

Rockhampton Hospital – Car Park Report May 2020

Income Summary for Trading Period

Car Park income comparison whole of life (March 2019 to May2020)

Month	Vehicles	Income	Sales	Revenue	Cash	Credit Card
March	11,684	\$46,161	\$31,613	\$77,775	\$17,007	\$60,768
April	11,635	\$45,863	\$18,930	\$64,794	\$15,020	\$49,773
May	13,125	\$51,508	\$23,064	\$74,643	\$17,121	\$57,522
June	12,926	\$51,200	\$23,012	\$74,212	\$15,846	\$58,365
July	14,019	\$55,911	\$25,137	\$81,443	\$16,430	\$65,628
August	14,534	\$57,978	\$24,306	\$82,284	\$16,124	\$66,160
September	14,289	\$58,089	\$23,818	\$81,907	\$16,434	\$65,473
October	15,680	\$62,381	\$26,572	\$88,968	\$17,735	\$71,233
November	15,347	\$60,883	\$24,724	\$85,608	\$16,425	\$69,878
December	13,651	\$54,895	\$22,384	\$77,279	\$14,417	\$62,861
January	14,844	\$59,687	\$26,099	\$85,827	\$14,866	\$70,960
February	15,688	\$63,014	\$26,858	\$89,831	\$14,740	\$75,089
March	14,444	\$57,226	\$28,070	\$85,296	\$13,035	\$72,261
April	10,153	\$40,829	\$26,334	\$67,163	\$7,299	\$59,864
May	12,168	\$49,347	\$24,896	\$74,243	\$7,700	\$66,542

Parking Movement Summary

The car park traffic figures are broken into 2 sections, vehicles with revenue and vehicles with free transition. The vehicles with revenue are only recorded when a fee transaction is processed on exit.

Transaction Type	January	February	March	April	May
Short Term Tickets	14,844	15,688	14,444	10,153	12,168
Entry and Exit by Credit Card	748	587	551	325	541
Staff Access Card Debit	6,401	6,535	6,953	6,359	6,557
Total	21,993	22,810	21,948	16,837	19,266

Vehicles Granted Free Exit	January	February	March	April	May
Delivery Vehicles	110	150	143	139	135
Site Vehicles	136	128	197	148	104
Volunteers	110	122	83	1	12
Concession Holders	1,552	1,407	1,436	1,249	1,219
CQHHS Fleet Vehicles	490	508	551	557	578
EDU Research Vehicles	7	22	15	7	17
External Fleet Vehicles	500	435	373	271	362
Mental Health Fleet Vehicles	196	178	148	85	119
Exited Free Grace Period	1,747	1,872	1,640	1,339	1,826
Passages during Barrier Broken	10	12	0	0	1
Passage - Manual Open	374	378	391	321	2,823
Staff Disability Rate	11	42	32	36	28
Vehicles without Revenue	5,243	5,254	5,009	4,153	7,224

Rockhampton Hospital – Car Park Report May 2020

Staff Parking by Access Card Recharge and Debit

(March 2019 May 2020)

Month	Staff Usage	Amount Debited	Staff Recharge	Revenue
March	5,265	\$21,060	7,845	\$31,380
April	4,766	\$19,064	4,661	\$18,644
May	5,735	\$23,240	5,703	\$22,808
June	5,810	\$23,548	5,696	\$22,784
July	6,350	\$25,494	6,336	\$25,390
August	6,147	\$24,732	6,007	\$24,028
September	5,864	\$23,472	5,886	\$23,728
October	6,411	\$26,046	6,595	\$26,380
November	6,234	\$25,344	6,095	\$24,380
December	5,718	\$23,096	5,423	\$21,922
January	6,378	\$25,658	6,387	\$25,724
February	6,535	\$26,350	6,627	\$26,683
March	6,974	\$27,886	7,002	\$28,000
April	6,359	\$25,484	6,537	\$26,230
May	6,555	\$26,228	6,191	\$24,764
Total	91,101	\$366,702	92,991	\$372,845

Concessions Summary for May 2020

Type of Concession	100%	50%	Long Term
Number of Uses	59	443	1,219
Value of Concession	\$274	\$730	\$7,314

System Events Summary for May 2020

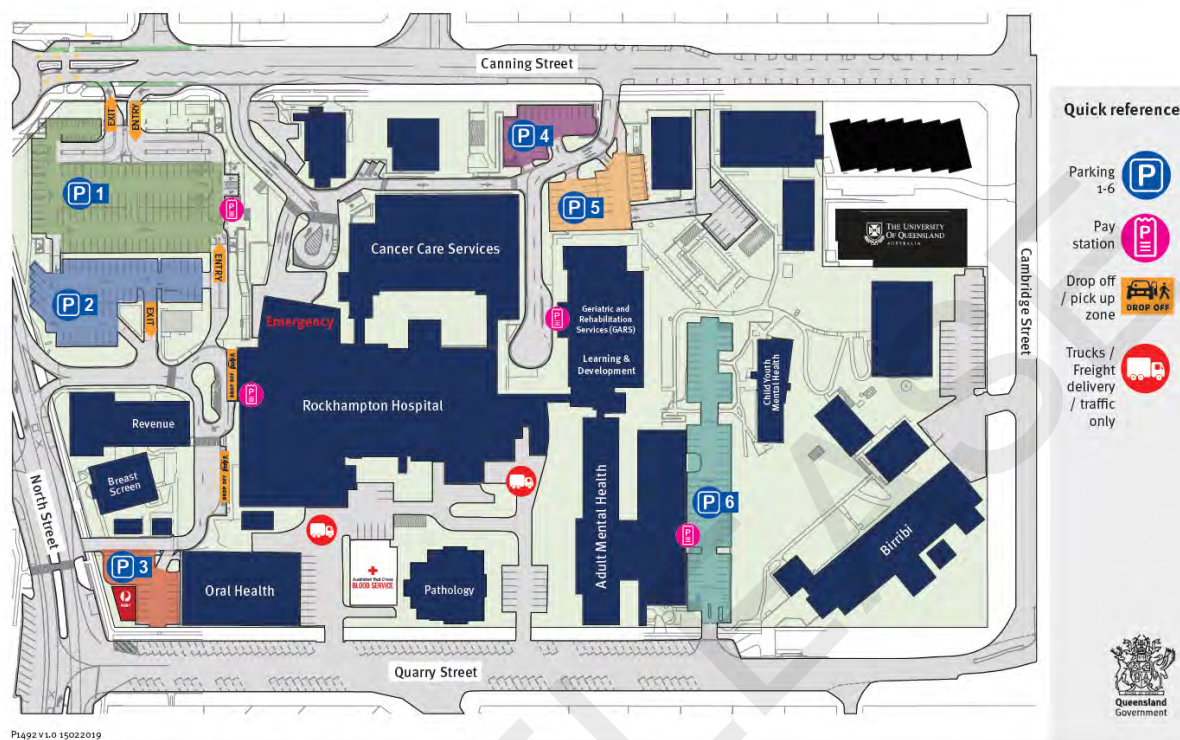
Alarm	2
Bank Note Tester Defective	11
Barrier Breakage	1
Passage - Manual Open	2,823
Note recycler has been removed	5
Coder Connection Error	277
Intercom Button Pressed	388
Jammed Bank Note Stuck in Tester	0
Power Outage	7
System Rebooted	31
Ticket Jam / Ticket Problem	3
UPS Battery Rundown or Defective	0

Rockhampton Hospital – Car Park Report May 2020

Rockhampton Hospital Parking Details



Rockhampton Hospital campus map - Parking and Pay stations



Car park locations

P1 - Multi-level car park

The multi-level car park has space for 520 cars, 25 motorbikes and 20 cyclists. There are disabled parks and pram parking. Pay stations are located at the ground level pedestrian entrance to the multi-level car park and the main hospital entrance (front foyer).

P2 - On-grade car park

In front of the multi-level car park, the on-grade car park at ground level has spaces for 58 cars. Pay stations are located at the ground level pedestrian entrance to the multi-level car park and the main hospital entrance (front foyer).

P3 - Post office / Oral health car park

Behind the post office on North Street and beside the Oral Health building there are 18 spaces for car parking. Pay stations are located at the ground level pedestrian entrance to the multi-level car park and the main hospital entrance (front foyer).

P4 - Cancer care (Canning Street) car park

Cancer care parking is available off Canning Street and has 18 parks available. The closest pay station can be found at the entrance of Geriatric and Rehabilitation Services (GARS).

P5 - Rehabilitation (Canning Street) car park

Geriatric and Rehabilitation Services parking is available off Canning Street and has 38 parks available. The closest pay station can be found at the entrance of Geriatric and Rehabilitation Services.

P6 – Mental Health car park (Quarry Street)

Mental Health parking is available off Quarry Street and has 88 parks available. The closest pay station can be found at the entrance of the Mental Health Carpark

Rockhampton Hospital – Car Park Report May 2020

Banking Summary for 2019/20 Financial Year to Date

Monthly Collection	Skidata APM Receipt	Skidata APM Banking	Skidata Monthly Report
July Total	\$14,298.20	\$14,299.60	\$16,429.70
August Total	\$14,740.30	\$14,742.00	\$16,123.70
September Total	\$18,954.90	\$18,956.90	\$16,434.20
09/10/2019	\$3,970.80	\$3,970.80	\$17,735.00
15/10/2019	\$4,410.90	\$4,410.90	
22/10/2019	\$3,865.00	\$3,856.00	
29/10/2019	\$3,806.00	\$3,806.00	
October Total	\$16,043.70	\$16,043.70	
05/11/2019	\$4,016.50	\$4,016.50	\$16,425.70
12/11/2019	\$5,166.60	\$5,168.20	
19/11/2019	\$3,432.00	\$3,432.00	
26/11/2019	\$3,272.10	\$3,277.10	
November Total	\$15,887.20	\$15,893.80	
02/12/2019	\$3,580.00	\$3,580.00	\$14,417.70
10/12/2019	\$4,683.30	\$4,683.30	
17/12/2019	\$3,490.00	\$3,488.60	
December Total	\$11,753.30	\$11,751.90	
07/01/2020	\$8,127.40	\$8,127.40	\$14,866.10
14/01/2020	\$3,382.80	\$3,477.40	
22/01/2020	\$3,988.80	\$3,988.80	
29/01/2020	\$2,924.50	\$2,926.50	
January Total	\$18,423.50	\$18,520.10	
04/02/2020	\$2,788.00	\$2,788.00	\$14,740.90
11/02/2020	\$4,858.20	\$4,865.20	
18/02/2020	\$3,140.90	\$3,141.00	
25/02/2020	\$3,308.10	\$3,303.00	
February Total	\$14,095.20	\$14,097.20	
03/03/2020	\$3,950.50	\$3,948.50	\$13,034.50
10/03/2020	\$3,475.50	\$3,482.50	
17/03/2020	\$2,985.90	\$2,985.90	
23/03/2020	\$2,751.00	\$2,751.00	
31/03/2020	\$2,638.90	\$2,639.90	
March Total	\$15,801.80	\$15,807.80	\$7,299.00
07/04/2020	\$1,509.40	\$1,509.40	
16/04/2020	\$1,615.10	\$1,615.10	
21/04/2020	\$1,129.30	\$1,129.30	
28/04/2020	\$1,948.70	\$1,948.70	
April Total	\$6,202.50	\$6,202.50	\$7,700.50
05/05/2020	\$1,157.90	\$1,157.90	
12/05/2020	\$2,613.90	\$2,613.90	
19/05/2020	\$1,690.10	\$1,690.10	
26/05/2020	\$1,940.90	\$1,940.90	
May Total	\$7,420.80	\$7,420.80	

Rockhampton Hospital – Car Park Report May 2020

Concession Details for May 2020

Number of concessions by Section

Ward	New Concessions	Cancelled Concessions	Number of Concessions	Number of Uses
Genesis	56	35	99	601
DTU	7	7	91	264
Medical Wards	3	2	5	67
Renal	5	1	96	222
GARS	0	2	3	6
SAGE	0	0	1	0
Paediatrics	5	0	5	58
Palliative Care	1	0	1	1
Total	77	47	301	1,219

Control System Reporting Details

Pay Stations for May 2020

System Event	GARS APM	ME APM	MH APM	MLC APM
Alarm	0	1	0	1
Bank Note Jam	0	0	0	0
Bank Note Tester Fault	2	3	3	3
Note Recycler Removed	1	1	1	2
Coder Error	1	10	1	9
Device off Line	0	5	0	2
Dispenser Jammed	0	0	0	0
Door Unlocked	3	13	2	11
Error at Terminal (ADVAM)	62	66	62	67
Intercom Button Pressed	3	15	8	56
Bank Note Collection	1	4	1	4
Coin Collection	1	4	1	4
Out of Service	0	6	0	8
Power Outage	2	1	4	0
System Rebooted	0	5	0	2
Ticket Jam	0	0	0	1

Entry Stations for May 2020

System Event	MLC EN1	MLC EN2	MLC EN3	MLC EN4	MLC EN5	OG EN	GARS EN	CC EN	MH EN	PO EN	Total
Barrier Breakage	0	0	1	0	0	0	0	0	0	0	1
Coder Error	1	1	1	2	3	4	4	3	1	212	232
Device Off Line	1	0	0	0	0	0	0	0	0	2	3
Emergency Mode	1	3	0	1	2	2	1	1	1	9	21
Error at Terminal (ADVAM)	62	60	62	63	65	63	66	63	63	66	633
Intercom Button Pressed	2	4	4	4	0	5	4	9	18	23	73
Passage - Manual Open	3	3	1	5	0	5	36	3	16	14	86
System Rebooted	0	1	0	1	2	1	1	1	1	7	15
Ticket Jam/Error	0	0	0	0	0	0	0	2	0	0	2

Rockhampton Hospital – Car Park Report May 2020

Exit Stations for May 2020

System Event	MLC EX1	MLC EX2	OG EX	GARS EX	CC EX	MH EX	PO EX	Total
Barrier Breakage	0	0	0	0	0	0	0	0
Lost Ticket	0	0	0	0	0	0	0	0
Coder Error	2	1	1	1	7	8	8	28
Device Off Line	0	0	0	0	0	0	0	0
Emergency Mode	1	0	2	1	4	5	4	17
Error at Terminal (ADVAM)	64	63	70	63	72	136	134	602
Intercom Button Pressed	51	11	112	14	13	32	24	257
Passage - Manual Open	59	17	115	2445	25	48	41	2750
System Rebooted	1	0	1	1	4	5	4	16
Ticket Jam/Error	0	0	0	0	0	0	0	0

Parking Duration Details for May 2020

Duration	Short Term Ticket	Contract Parking
< 20 Minutes	1,294	753
1 Hour	2,135	751
2 Hours	3,104	1,128
3 Hours	1,277	601
4 Hours	548	426
5 Hours	302	462
6 Hours	163	381
7 Hours	102	395
8 Hours	82	527
9 Hours	163	4,423
10 Hours	89	2,989
11 Hours	26	508
12 Hours	19	168
13 Hours	18	237
14 Hours	11	151
15 Hours	10	22
16 Hours	9	40
17 Hours	5	37
18 Hours	10	26
19 Hours	3	22
20 Hours	12	12
21 Hours	3	21
22 Hours	4	24
23 Hours	5	20
1 Day	7	8
2 Day	26	59
Total	9,427	14,191

Rockhampton Hospital – Car Park Report May 2020

Car Park Utilisation

Total Car Park Utilisation

Passages Using	Entries	Exit
Short Term Parking Ticket	9,755	9,859
Lost Ticket	0	3
Control Parker	2,643	2,665
Long Term Ticket	11	12
Personalised Cash Debit Card	11,218	11,213
Single Exit	0	82
Credit Card/Debit Card	537	541
	24,164	24,375

Entry / Exit Utilisation

Passages Using	MLC1 EX	MLC2 EX	OG EX
Short Term Parking Ticket	2,960	611	5,425
Lost Ticket	1	0	1
Control Parker	481	218	753
Long Term Ticket	6	1	5
Personalised Cash Debit Card	3,316	3,565	2,792
Single Exit	13	2	7
Credit Card/Debit Card	129	20	356
MLC Total 20,662	6,906	4,417	9,339

Passages Using	MLC1 EN	MLC2 EN	MLC3 EN	MLC4 EN	MLC5 EN	OG EN
Short Term Parking Ticket	1,815	2,617	479	1,057	131	2,786
Control Parker	417	379	42	304	25	291
Long Term Ticket	0	5	0	4	1	1
Personalised Cash Debit Card	2,501	2,486	536	2,979	350	822
Credit Card/Debit Card	105	118	25	57	10	186
MLC Total 20,529	4,838	5,605	1,082	4,401	517	4,086

Passages Using	CC EX	GARS EX	MH EX	PO EX
Short Term Parking Ticket	240	58	346	219
Lost Ticket	0	0	0	1
Control Parker	471	37	554	151
Long Term Ticket	0	0	0	0
Personalised Cash Debit Card	398	67	1025	50
Single Exit	8	0	51	1
Credit Card/Debit Card	13	0	10	13
Total 3,713	1,130	162	1,986	435

Rockhampton Hospital – Car Park Report May 2020

Passages Using	CC EN	GARS EN	MH EN	PO EN
Short Term Parking Ticket	223	42	383	222
Control Parker	466	38	534	147
Long Term Ticket	0	0	0	0
Personalised Cash Debit Card	397	67	1024	53
Credit Card/Debit Card	13	0	10	13
Total 3,635	1,099	147	1,954	435

Auto Pay Station (APM) Utilisation

Transaction Type	GARS APM	ME APM	MH APM	MLC APM
Parking Transactions with Revenue	45	1,386	96	2,116
Sales	112	1,419	368	4,163
Parking Transactions without Revenue	7	208	11	248
Totals	164	3,013	406	6,529

Payment Type	GARS APM	ME APM	MH APM	MLC APM
Cash Transactions	39	750	54	817
Credit Card/Debit Card Transactions	32	914	149	2,046
Totals	71	1,664	203	2,863

Transaction by Credit / Debit Card Provider

Credit Card Transactions by Card Type for May 2020

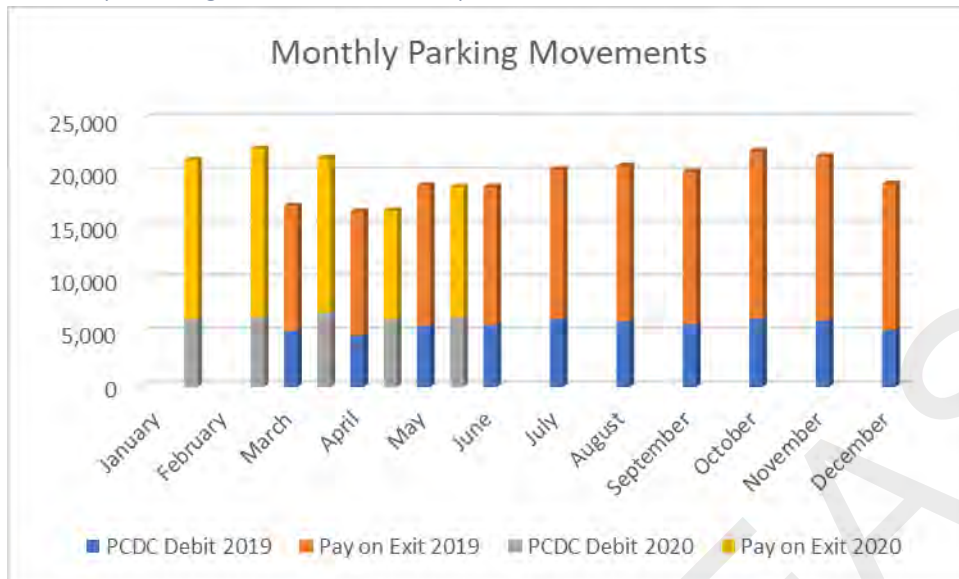
Card Type	Transactions	Value
Mastercard	4,359	\$26,845
Visa	7,128	\$39,697

Rockhampton Hospital – Car Park Report May 2020

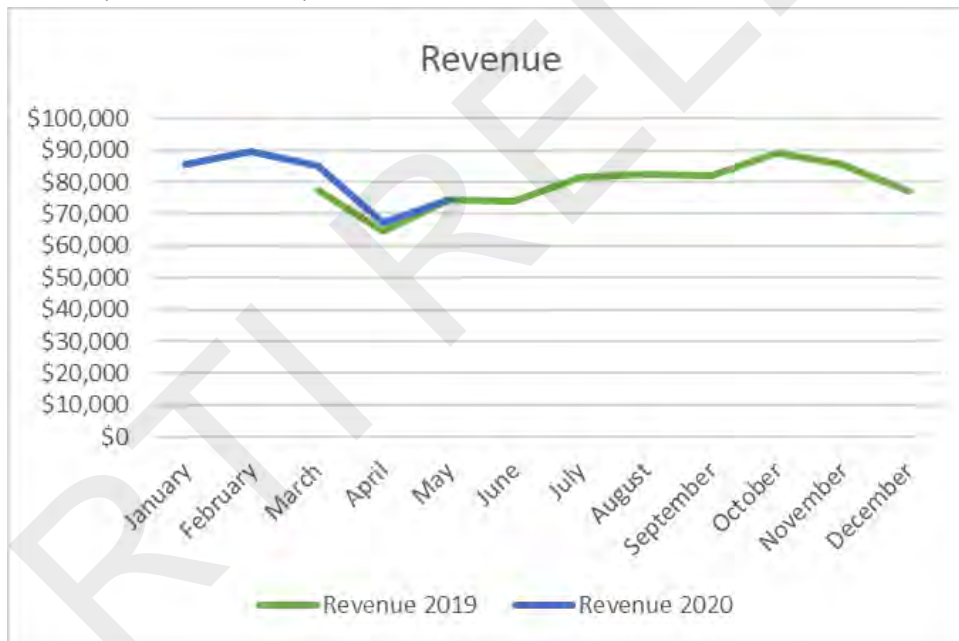
Appendix 1

May 2020 Score Card

Monthly Parking Movement Activity

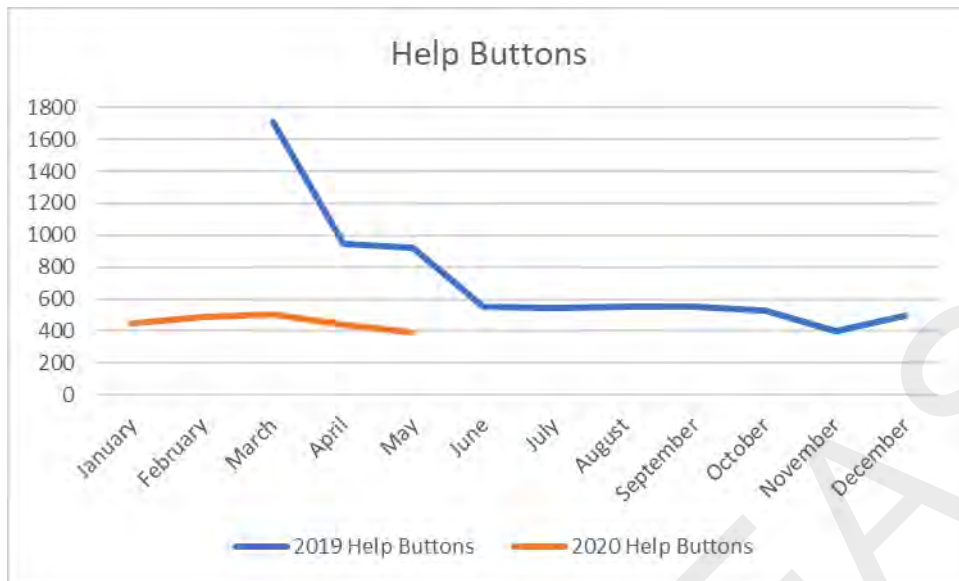


Monthly Revenue Comparison

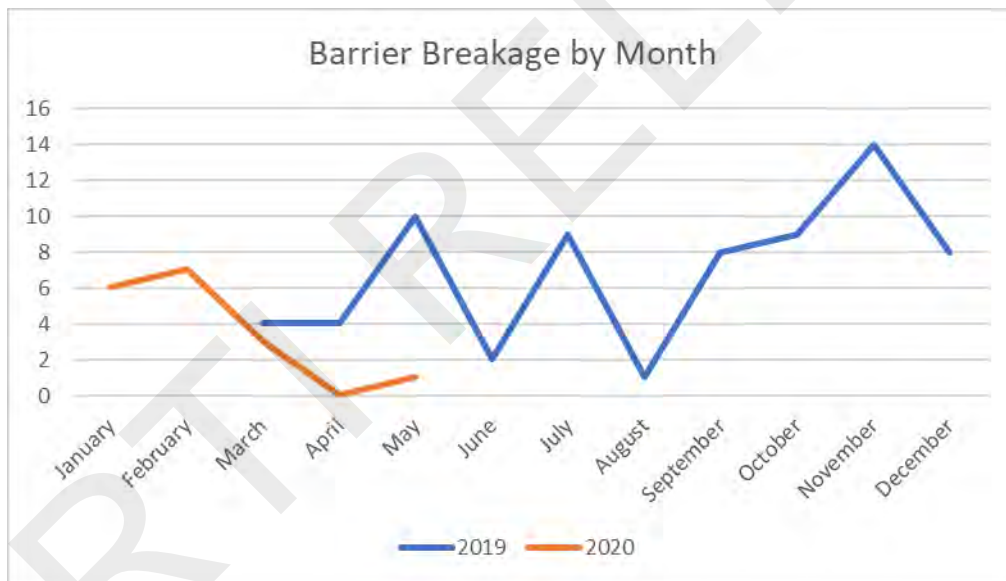


Rockhampton Hospital – Car Park Report May 2020

Monthly Help Button Calls

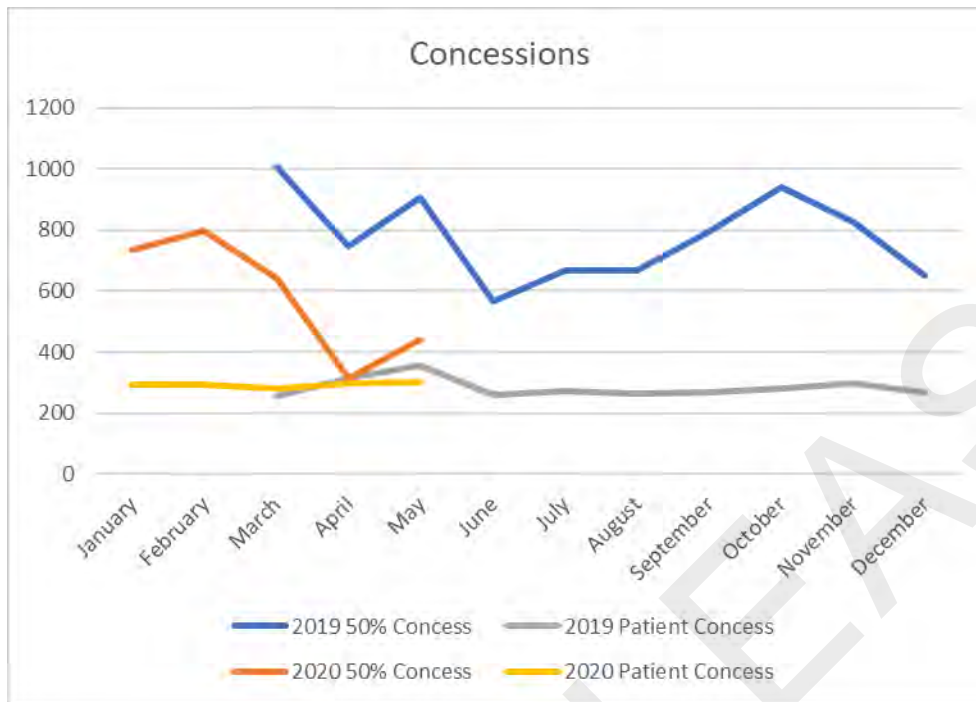


Monthly Barrier Breakage

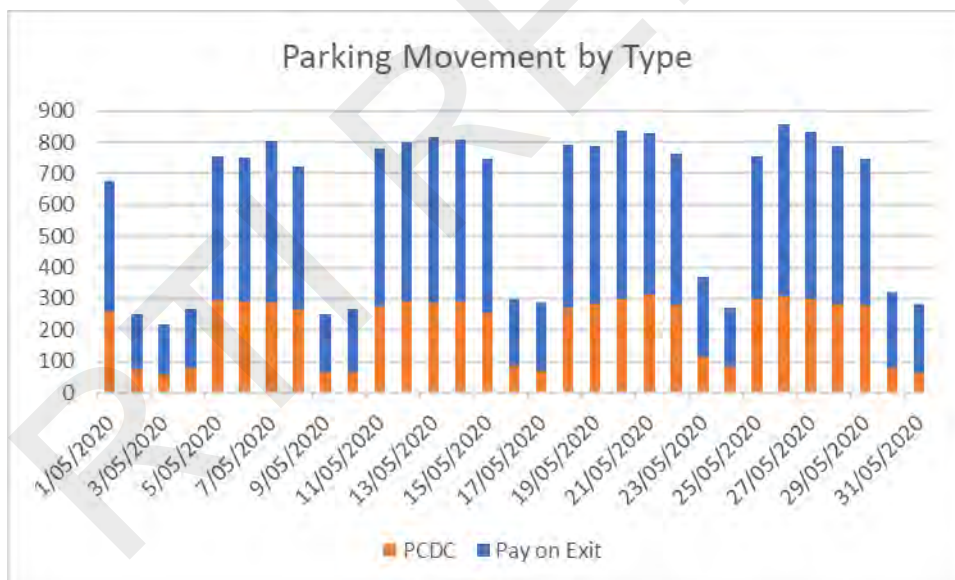


Rockhampton Hospital – Car Park Report May 2020

Concession Comparison



Daily Vehicle Comparison



Rockhampton Hospital – Car Park Report May 2020

Appendix 2

Banking Details for May

Skidata Receipt Versus Car Park Count 05/05/20				
Machine	Skidata Pay Station Note Receipt	Car Park Note Count	Skidata Pay Station Coin Receipt	Car Park Coin Count
Main Entry	\$245.00	\$245.00	\$133.90	\$133.90
Multi Level	\$500.00	\$500.00	\$279.00	\$279.00
Sub Totals	\$745.00	\$745.00	\$412.90	\$412.90
Totals	\$1,157.90			
Banking Details				
Cost Centre 870880 Account 452000				
Denomination	Number	Amount		
\$50	5	\$250.00		
\$20	9	\$180.00		
\$10	16	\$160.00		
\$5	31	\$155.00		
\$2	180	\$360.00		
\$1	20	\$20.00		
\$0.50	31	\$15.50		
\$0.20	77	\$15.40		
\$0.10	20	\$2.00		
Total		\$1,157.90		

Skidata Receipt Versus Car Park Count 12/05/20				
Machine	Skidata Pay Station Note Receipt	Car Park Note Count	Skidata Pay Station Coin Receipt	Car Park Coin Count
Main Entry	\$465.00	\$465.00	\$272.80	\$272.80
Multi Level	\$770.00	\$770.00	\$333.00	\$333.00
GARS	\$280.00	\$280.00	\$172.00	\$172.00
Mental Health	\$215.00	\$215.00	\$106.10	\$106.10
Sub Totals	\$1,730.00	\$1,730.00	\$883.90	\$883.90
Totals	\$2,613.90			
Banking Details				
Cost Centre 870880 Account 452000				
Denomination	Number	Amount		
\$50	10	\$500.00		
\$20	29	\$580.00		
\$10	28	\$280.00		
\$5	74	\$370.00		
\$2	349	\$698.00		
\$1	116	\$116.00		
\$0.50	104	\$52.00		
\$0.20	70	\$14.00		
\$0.10	39	\$3.90		
Total		\$2,613.90		

Rockhampton Hospital – Car Park Report May 2020

Skidata Receipt Versus Car Park Count 19/05/20

Machine	Skidata Pay Station Note Receipt	Car Park Note Count	Skidata Pay Station Coin Receipt	Car Park Coin Count
Main Entry	\$440.00	\$440.00	\$289.00	\$289.00
Multi Level	\$650.00	\$650.00	\$311.10	\$311.10
Sub Totals	\$1,090.00	\$1,090.00	\$600.10	\$600.10

Totals \$1,690.10

Banking Details

Cost Centre 3000520 Account 452000

Denomination	Number	Amount
\$50	6	\$300.00
\$20	11	\$220.00
\$10	30	\$300.00
\$5	54	\$270.00
\$2	240	\$480.00
\$1	70	\$70.00
\$0.50	54	\$27.00
\$0.20	97	\$19.40
\$0.10	37	\$3.70
Total		\$1,690.10

Skidata Receipt Versus Car Park Count 26/05/20

Machine	Skidata Pay Station Note Receipt	Car Park Note Count	Skidata Pay Station Coin Receipt	Car Park Coin Count
Main Entry	\$385.00	\$385.00	\$280.00	\$280.00
Multi Level	\$890.00	\$890.00	\$385.90	\$385.90
Sub Totals	\$1,275.00	\$1,275.00	\$665.90	\$665.90

Totals \$1,940.90

Banking Details

Cost Centre 300520 Account 452000

Denomination	Number	Amount
\$50	12	\$600.00
\$20	20	\$400.00
\$10	10	\$100.00
\$5	35	\$175.00
\$2	289	\$578.00
\$1	44	\$44.00
\$0.50	62	\$31.00
\$0.20	54	\$10.80
\$0.10	21	\$2.10
Total		\$1,940.90

Rockhampton Hospital – Car Park Report May 2020

Appendix 3

Trading Report for May

The trading report is a detailed breakdown of daily car parking transactions.

Day	Date	Total Vehilces	PCDC Debit	Pay on Exit	Income	Forward Sales	Revenue	Cash	Credit Card	Help Buttons	Walk in Concessions		Average per Vehicle
Friday	1/05/2020	677	257	420	\$1,700	\$884	\$2,584	\$242	\$2,342	11	16	3	\$4.14
Saturday	2/05/2020	250	75	175	\$724	\$266	\$990	\$96	\$894	7	0	0	\$4.14
Sunday	3/05/2020	218	59	159	\$680	\$140	\$820	\$100	\$720	5	0	0	\$4.28
	Total	1,145	391	754	\$3,104	\$1,290	\$4,394	\$438	\$3,956	23	16	3	\$4.12
Day	Date	Total Vehilces	PCDC Debit	Pay on Exit	Income	Forward Sales	Revenue	Cash	Credit Card	Help Buttons	Walk in Concessions		Average per Vehicle
Monday	4/05/2020	265	77	188	\$804	\$348	\$1,152	\$144	\$1,008	3	0	0	\$4.28
Tuesday	5/05/2020	756	296	460	\$1,779	\$1,024	\$2,803	\$285	\$2,518	8	27	2	\$3.87
Wednesday	6/05/2020	752	293	459	\$1,875	\$1,120	\$2,995	\$343	\$2,652	19	14	1	\$4.08
Thursday	7/05/2020	803	288	515	\$2,084	\$1,056	\$3,140	\$360	\$2,780	23	22	4	\$4.05
Friday	8/05/2020	722	265	457	\$1,853	\$652	\$2,505	\$236	\$2,269	23	17	1	\$4.05
Saturday	9/05/2020	250	66	184	\$792	\$372	\$1,164	\$98	\$1,066	16	0	0	\$4.30
Sunday	10/05/2020	268	67	201	\$834	\$316	\$1,150	\$214	\$936	2	0	0	\$4.15
	Total	3,816	1,352	2,464	\$10,021	\$4,888	\$14,909	\$1,680	\$13,229	94	80	8	\$4.07
Day	Date	Total Vehilces	PCDC Debit	Pay on Exit	Income	Forward Sales	Revenue	Cash	Credit Card	Help Buttons	Walk in Concessions		Average per Vehicle
Monday	11/05/2020	779	277	502	\$1,902	\$984	\$2,886	\$395	\$2,490	17	26	3	\$3.79
Tuesday	12/05/2020	800	292	508	\$1,989	\$996	\$2,985	\$341	\$2,644	15	29	4	\$3.92
Wednesday	13/05/2020	818	286	532	\$2,163	\$1,488	\$3,651	\$310	\$3,341	8	24	3	\$4.07
Thursday	14/05/2020	808	290	518	\$2,019	\$1,376	\$3,395	\$309	\$3,086	12	21	6	\$3.90
Friday	15/05/2020	746	256	490	\$1,964	\$780	\$2,744	\$316	\$2,428	12	20	1	\$4.01
Saturday	16/05/2020	299	87	212	\$905	\$356	\$1,261	\$58	\$1,203	26	0	0	\$4.27
Sunday	17/05/2020	288	71	217	\$875	\$120	\$995	\$90	\$905	8	1	0	\$4.03
	Total	4,538	1,559	2,979	\$11,817	\$6,100	\$17,917	\$1,819	\$16,097	98	121	17	\$3.97
Day	Date	Total Vehilces	PCDC Debit	Pay on Exit	Income	Forward Sales	Revenue	Cash	Credit Card	Help Buttons	Walk in Concessions		Average per Vehicle
Monday	18/05/2020	790	272	518	\$1,955	\$1,256	\$3,211	\$363	\$2,848	8	22	5	\$3.77
Tuesday	19/05/2020	786	284	502	\$1,980	\$1,256	\$3,236	\$349	\$2,887	12	30	2	\$3.94
Wednesday	20/05/2020	835	300	535	\$2,110	\$1,256	\$3,366	\$333	\$3,033	15	22	4	\$3.94
Thursday	21/05/2020	828	314	514	\$2,008	\$1,220	\$3,228	\$313	\$2,915	16	17	2	\$3.91
Friday	22/05/2020	763	281	482	\$1,963	\$880	\$2,843	\$292	\$2,551	7	20	3	\$4.07
Saturday	23/05/2020	369	117	252	\$1,098	\$390	\$1,488	\$74	\$1,414	22	0	1	\$4.36
Sunday	24/05/2020	272	81	191	\$876	\$348	\$1,224	\$152	\$1,072	5	0	0	\$4.59
	Total	4,643	1,649	2,994	\$11,990	\$6,606	\$18,596	\$1,876	\$16,720	85	111	17	\$4.00
Day	Date	Total Vehilces	PCDC Debit	Pay on Exit	Income	Forward Sales	Revenue	Cash	Credit Card	Help Buttons	Walk in Concessions		Average per Vehicle
Monday	25/05/2020	754	298	456	\$1,849	\$1,236	\$3,085	\$445	\$2,640	7	16	2	\$4.05
Tuesday	26/05/2020	857	308	549	\$2,244	\$826	\$3,070	\$250	\$2,820	18	25	3	\$4.09
Wednesday	27/05/2020	834	298	536	\$2,282	\$1,474	\$3,756	\$446	\$3,310	16	25	4	\$4.26
Thursday	28/05/2020	788	283	505	\$2,039	\$1,050	\$3,089	\$267	\$2,822	20	26	3	\$4.04
Friday	29/05/2020	747	280	467	\$1,899	\$900	\$2,799	\$203	\$2,595	12	21	2	\$4.07
Saturday	30/05/2020	320	78	242	\$1,121	\$252	\$1,373	\$155	\$1,218	10	0	0	\$4.63
Sunday	31/05/2020	283	61	222	\$981	\$274	\$1,255	\$120	\$1,135	7	0	0	\$4.42
	Total	4,583	1,606	2,977	\$12,415	6,012	\$18,427	\$1,886	\$16,540	90	113	14	\$4.17

Rockhampton Hospital Paid Parking



John Weir

June 2020

Rockhampton Hospital – Car Park Report June 2020

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Executive Summary

This report provides a statistical overview of the performance of the paid parking system within the Rockhampton Hospital. The data is provided by automatic equipment and should only be considered as a guide. All financial data provided by the Skidata system includes GST.

Monthly Summary

The gross revenue for the reporting period was \$79,192 with occupancy being 13,027 paying vehicles using Short-Term transactions, 534 vehicles using Credit Card in and out and 6,505 staff using their Access Card to debit car parking fees. The revenue consists of \$52,974 income for vehicle transactions, \$26,218 for staff parking movements and long term passes \$140.

The Skidata system treats staff who pay per exit as a paying vehicle and only recognises money deducted from an access card as staff. While the information is not available from the system it is estimated that approximately 10,809 staff per month are parking within the Paid Parking system. Therefore, the more realistic breakdown would be \$36,936 for patients and visitors and \$42,256 for staff parking transactions.

Annual Summary

The gross revenue for the 2019/20 financial year was \$979,041 with occupancy being 167,844 paying vehicles using Short-Term transactions, and 75,726 staff using their Access Card to debit car parking fees. The revenue consists of \$673,214 income for vehicle transactions, \$303,809 for staff parking movements.

Equipment

The Skidata system was upgraded to Windows10 on the 30th of June. This upgrade included the Skidata Servers, pay stations and remote login access. The carpark was available for use free of charge for 24 hours while the upgrades were carried out. An audit of the pay station floats was also carried out in conjunction with the upgrades. The machine reliability was good however there are 2 barcode scanners that are becoming unreliable and will require replacement when spare parts are available.

Rockhampton Hospital – Car Park Report June 2020

Income Summary for Trading Period

Car Park income comparison 2019/20 Financial Year

Month	Vehicles	Income	Sales	Revenue	Cash	Credit Card
July	14,019	\$55,911	\$25,530	\$81,443	\$16,430	\$65,628
August	14,534	\$57,978	\$24,306	\$82,284	\$16,123	\$66,160
September	14,289	\$58,089	\$23,818	\$81,907	\$16,434	\$65,473
October	15,680	\$62,381	\$26,572	\$88,968	\$17,735	\$71,233
November	15,347	\$60,883	\$24,724	\$85,608	\$16,425	\$69,878
December	13,651	\$54,895	\$22,384	\$77,279	\$14,418	\$62,861
January	14,844	\$59,687	\$26,099	\$85,827	\$14,866	\$70,960
February	15,688	\$63,014	\$26,858	\$89,831	\$14,740	\$75,089
March	14,444	\$57,226	\$28,070	\$85,296	\$13,034	\$72,261
April	10,153	\$40,829	\$26,334	\$67,163	\$7,299	\$59,864
May	12,168	\$49,347	\$24,896	\$74,243	\$7,700	\$66,542
June	13,027	\$52,974	\$26,218	\$79,192	\$9,345	\$69,846
Total	167,844	\$673,214	\$305,809	\$979,041	\$164,549	\$815,795

Parking Movement Summary

The car park traffic figures are broken into 2 sections, vehicles with revenue and vehicles with free transition. The vehicles with revenue are only recorded when a fee transaction is processed on exit.

Transaction Type	February	March	April	May	June
Short Term Tickets	15,688	14,444	10,153	12,168	13,027
Entry and Exit by Credit Card	587	551	325	541	534
Staff Access Card Debit	6,535	6,953	6,359	6,557	6,505
Total	22,810	21,948	16,837	19,266	20,066

Vehicles Granted Free Exit	February	March	April	May	June
Delivery Vehicles	150	143	139	135	137
Site Vehicles	128	197	148	104	150
Volunteers	122	83	1	12	33
Concession Holders	1,407	1,436	1,249	1,219	1,229
CQHHS Fleet Vehicles	508	551	557	578	579
EDU Research Vehicles	22	15	7	17	17
External Fleet Vehicles	435	373	271	362	394
Mental Health Fleet Vehicles	178	148	85	119	145
Exited Free Grace Period	1,872	1,640	1,339	1,826	1,938
Passages during Barrier Broken	12	0	0	1	3
Passage - Manual Open	378	391	321	2,823	1,555
Staff Disability Rate	42	32	36	28	39
Vehicles without Revenue	5,254	5,009	4,153	7,224	6,219

Rockhampton Hospital – Car Park Report June 2020

Staff Parking by Access Card Recharge and Debit

(2019/20 Financial Year)

Month	Staff Usage	Amount Debited	Staff Recharge	Revenue
July	6,350	\$25,494	6,336	\$25,390
August	6,147	\$24,732	6,007	\$24,028
September	5,864	\$23,472	5,886	\$23,728
October	6,411	\$26,046	6,595	\$26,380
November	6,234	\$25,344	6,095	\$24,380
December	5,718	\$23,096	5,423	\$21,922
January	6,378	\$25,658	6,387	\$25,724
February	6,535	\$26,350	6,627	\$26,683
March	6,974	\$27,886	7,002	\$28,000
April	6,359	\$25,484	6,537	\$26,230
May	6,555	\$26,228	6,191	\$24,764
June	6,505	\$26,110	6,499	\$26,042
Total	76,030	\$305,900	75,585	\$303,271

Concessions Summary for June 2020

Type of Concession	100%	50%	Long Term
Number of Uses	68	403	971
Value of Concession	\$374	\$700	\$5,826

System Events Summary for June 2020

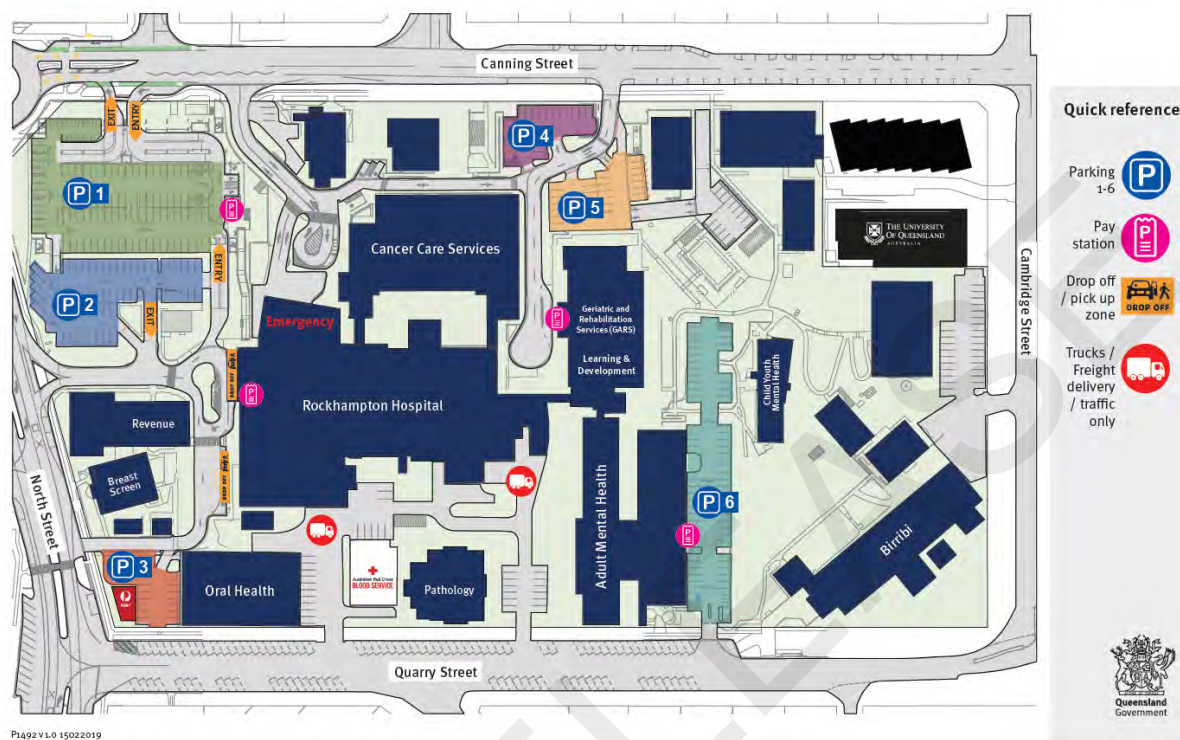
Alarm	9
Bank Note Tester Defective	5
Barrier Breakage	1
Passage - Manual Open	1,555
Note recycler has been removed	6
Coder Connection Error	165
Intercom Button Pressed	503
Jammed Bank Note Stuck in Tester	0
Power Outage	0
System Rebooted	27
Ticket Jam / Ticket Problem	11
UPS Battery Rundown or Defective	0

Rockhampton Hospital – Car Park Report June 2020

Rockhampton Hospital Parking Details



Rockhampton Hospital campus map - Parking and Pay stations



Car park locations

P1 - Multi-level car park

The multi-level car park has space for 520 cars, 25 motorbikes and 20 cyclists. There are disabled parks and pram parking. Pay stations are located at the ground level pedestrian entrance to the multi-level car park and the main hospital entrance (front foyer).

P2 - On-grade car park

In front of the multi-level car park, the on-grade car park at ground level has spaces for 58 cars. Pay stations are located at the ground level pedestrian entrance to the multi-level car park and the main hospital entrance (front foyer).

P3 - Post office / Oral health car park

Behind the post office on North Street and beside the Oral Health building there are 18 spaces for car parking. Pay stations are located at the ground level pedestrian entrance to the multi-level car park and the main hospital entrance (front foyer).

P4 - Cancer care (Canning Street) car park

Cancer care parking is available off Canning Street and has 18 parks available. The closest pay station can be found at the entrance of Geriatric and Rehabilitation Services (GARS).

P5 - Rehabilitation (Canning Street) car park

Geriatric and Rehabilitation Services parking is available off Canning Street and has 38 parks available. The closest pay station can be found at the entrance of Geriatric and Rehabilitation Services.

P6 – Mental Health car park (Quarry Street)

Mental Health parking is available off Quarry Street and has 88 parks available. The closest pay station can be found at the entrance of the Mental Health Carpark

Rockhampton Hospital – Car Park Report June 2020

Banking Summary for 2019/20 Financial Year to Date

Monthly Collection	Skidata APM Receipt	Skidata APM Banking	Skidata Monthly Report
July Total	\$14,298.20	\$14,299.60	\$16,429.70
August Total	\$14,740.30	\$14,742.00	\$16,123.70
September Total	\$18,954.90	\$18,956.90	\$16,434.20
October Total	\$16,043.70	\$16,043.70	\$17,735.00
05/11/2019	\$4,016.50	\$4,016.50	\$16,425.70
12/11/2019	\$5,166.60	\$5,168.20	
19/11/2019	\$3,432.00	\$3,432.00	
26/11/2019	\$3,272.10	\$3,277.10	
November Total	\$15,887.20	\$15,893.80	
02/12/2019	\$3,580.00	\$3,580.00	\$14,417.70
10/12/2019	\$4,683.30	\$4,683.30	
17/12/2019	\$3,490.00	\$3,488.60	
December Total	\$11,753.30	\$11,751.90	
07/01/2020	\$8,127.40	\$8,127.40	
14/01/2020	\$3,382.80	\$3,477.40	\$14,866.10
22/01/2020	\$3,988.80	\$3,988.80	
29/01/2020	\$2,924.50	\$2,926.50	
January Total	\$18,423.50	\$18,520.10	
04/02/2020	\$2,788.00	\$2,788.00	
11/02/2020	\$4,858.20	\$4,865.20	\$14,740.90
18/02/2020	\$3,140.90	\$3,141.00	
25/02/2020	\$3,308.10	\$3,303.00	
February Total	\$14,095.20	\$14,097.20	
03/03/2020	\$3,950.50	\$3,948.50	
10/03/2020	\$3,475.50	\$3,482.50	\$13,034.50
17/03/2020	\$2,985.90	\$2,985.90	
23/03/2020	\$2,751.00	\$2,751.00	
31/03/2020	\$2,638.90	\$2,639.90	
March Total	\$15,801.80	\$15,807.80	
07/04/2020	\$1,509.40	\$1,509.40	\$7,299.00
16/04/2020	\$1,615.10	\$1,615.10	
21/04/2020	\$1,129.30	\$1,129.30	
28/04/2020	\$1,948.70	\$1,948.70	
April Total	\$6,202.50	\$6,202.50	
05/05/2020	\$1,157.90	\$1,157.90	\$7,700.50
12/05/2020	\$2,613.90	\$2,613.90	
19/05/2020	\$1,690.10	\$1,690.10	
26/05/2020	\$1,940.90	\$1,940.90	
May Total	\$7,420.80	\$7,420.80	
02/06/2020	\$1,677.00	\$1,677.00	\$9,345.70
09/06/2020	\$2,470.70	\$2,471.70	
16/06/2020	\$2,235.70	\$2,235.70	
23/06/2020	\$1,758.00	\$1,758.00	
30/06/2020	\$2,843.50	\$2,936.10	
June Total	\$10,984.90	\$11,078.50	

Rockhampton Hospital – Car Park Report June 2020

Concession Details for June 2020

Number of concessions by Section

Ward	New Concessions	Cancelled Concessions	Number of Concessions	Number of Uses
Genesis	51	35	115	688
DTU	10	14	91	189
Medical Wards	0	2	3	25
Renal	10	1	105	258
GARS	1	4	0	0
Paediatrics	5	4	6	69
Palliative Care	0	0	1	0
Total	77	60	321	1,229

Control System Reporting Details

Pay Stations for June 2020

System Event	GARS APM	ME APM	MH APM	MLC APM
Alarm	1	6	1	1
Bank Note Jam	0	0	0	0
Bank Note Tester Fault	1	1	1	2
Note Recycler Removed	0	2	0	4
Coder Error	4	7	6	8
Device off Line	2	3	3	2
Dispenser Jammed	0	1	0	2
Door Unlocked	7	15	6	13
Error at Terminal (ADVAM)	60	62	64	65
Intercom Button Pressed	3	25	26	38
Bank Note Collection	3	6	2	7
Coin Collection	2	5	2	5
Out of Service	5	10	7	8
Power Outage	0	1	0	0
System Rebooted	3	5	4	3
Ticket Jam	0	1	0	0

Entry Stations for June 2020

System Event	MLC EN1	MLC EN2	MLC EN3	MLC EN4	MLC EN5	OG EN	GARS EN	CC EN	MH EN	PO EN	Total
Barrier Breakage	0	0	0	0	0	1	0	0	0	0	1
Coder Error	1	1	1	1	1	42	1	4	2	54	108
Device Off Line	1	0	1	1	1	0	0	1	0	0	5
Emergency Mode	2	3	2	2	2	4	3	3	2	8	31
Error at Terminal (ADVAM)	63	61	62	62	62	62	60	63	62	64	621
Intercom Button Pressed	1	12	3	11	1	12	0	2	47	17	106
Passage - Manual Open	96	94	22	90	10	80	45	12	82	16	547
System Rebooted	0	0	0	0	0	1	0	1	0	5	7
Ticket Jam/Error	0	0	0	0	0	12	0	1	1	0	14

Rockhampton Hospital – Car Park Report June 2020

Exit Stations for June 2020

System Event	MLC EX1	MLC EX2	OG EX	GARS EX	CC EX	MH EX	PO EX	Total
Barrier Breakage	0	0	0	0	0	0	0	0
Lost Ticket	0	0	0	0	0	0	0	0
Coder Error	1	2	3	1	4	1	1	13
Device Off Line	0	1	0	1	1	0	0	3
Emergency Mode	3	2	4	2	2	3	3	19
Error at Terminal (ADVAM)	62	62	71	62	64	61	61	443
Intercom Button Pressed	26	50	141	13	0	58	17	305
Passage - Manual Open	191	163	293	195	33	107	26	1008
System Rebooted	0	0	1	0	3	0	0	4
Ticket Jam/Error	0	1	1	0	0	0	0	2

Parking Duration Details for June 2020

Duration	Short Term Ticket	Contract Parking
< 20 Minutes	1,360	792
1 Hour	2,318	769
2 Hours	3,481	1,218
3 Hours	1,407	567
4 Hours	600	442
5 Hours	334	539
6 Hours	207	420
7 Hours	108	391
8 Hours	80	575
9 Hours	138	4,270
10 Hours	68	3,000
11 Hours	40	575
12 Hours	22	189
13 Hours	16	240
14 Hours	14	164
15 Hours	11	39
16 Hours	9	57
17 Hours	5	57
18 Hours	2	37
19 Hours	10	24
20 Hours	6	22
21 Hours	6	12
22 Hours	11	11
23 Hours	7	12
1 Day	7	17
2 Day	34	94
Total	10,301	14,533

Rockhampton Hospital – Car Park Report June 2020

Car Park Utilisation

Total Car Park Utilisation

Passages Using	Entries	Exit
Short Term Parking Ticket	10,568	10,904
Lost Ticket	0	8
Control Parker	2,767	2,848
Long Term Ticket	30	30
Personalised Cash Debit Card	11,391	11,439
Single Exit	0	118
Credit Card/Debit Card	531	534
	25,287	25,881

Entry / Exit Utilisation

Passages Using	MLC1 EX	MLC2 EX	OG EX
Short Term Parking Ticket	3,092	572	5,777
Lost Ticket	0	2	5
Control Parker	541	204	975
Long Term Ticket	2	0	23
Personalised Cash Debit Card	3,364	3,467	2,682
Single Exit	10	3	24
Credit Card/Debit Card	123	25	317
MLC Total 21,208	7,132	4,273	9,803

Passages Using	MLC1 EN	MLC2 EN	MLC3 EN	MLC4 EN	MLC5 EN	OG EN
Short Term Parking Ticket	1,865	2,544	448	1,275	130	2,963
Control Parker	480	374	37	405	30	370
Long Term Ticket	2	3	0	3	0	17
Personalised Cash Debit Card	2,443	2,393	548	2,893	390	814
Credit Card/Debit Card	85	127	48	33	3	167
MLC Total 20,890	4,875	5,441	1,081	4,609	553	4,331

Passages Using	CC EX	GARS EX	MH EX	PO EX
Short Term Parking Ticket	282	394	493	294
Lost Ticket	0	0	0	0
Control Parker	225	120	604	179
Long Term Ticket	0	0	3	2
Personalised Cash Debit Card	291	612	960	63
Single Exit	6	4	70	1
Credit Card/Debit Card	26	9	12	22
Total 4,672	830	1,139	2,142	561

Rockhampton Hospital – Car Park Report June 2020

Passages Using	CC EN	GARS EN	MH EN	PO EN
Short Term Parking Ticket	255	384	432	272
Control Parker	222	103	576	170
Long Term Ticket	0	0	3	2
Personalised Cash Debit Card	290	606	953	61
Credit Card/Debit Card	25	9	12	22
Total 4,397	792	1,102	1,976	527

Auto Pay Station (APM) Utilisation

Transaction Type	GARS APM	ME APM	MH APM	MLC APM
Parking Transactions with Revenue	174	1,336	70	3,404
Sales	169	1,142	366	4,838
Parking Transactions without Revenue	8	139	28	301
Totals	351	2,617	464	8,543

Payment Type	GARS APM	ME APM	MH APM	MLC APM
Cash Transactions	99	757	36	1,265
Credit Card/Debit Card Transactions	111	802	131	3,007
Totals	210	1,559	167	4,272

Transaction by Credit / Debit Card Provider

Credit Card Transactions by Card Type for June 2020

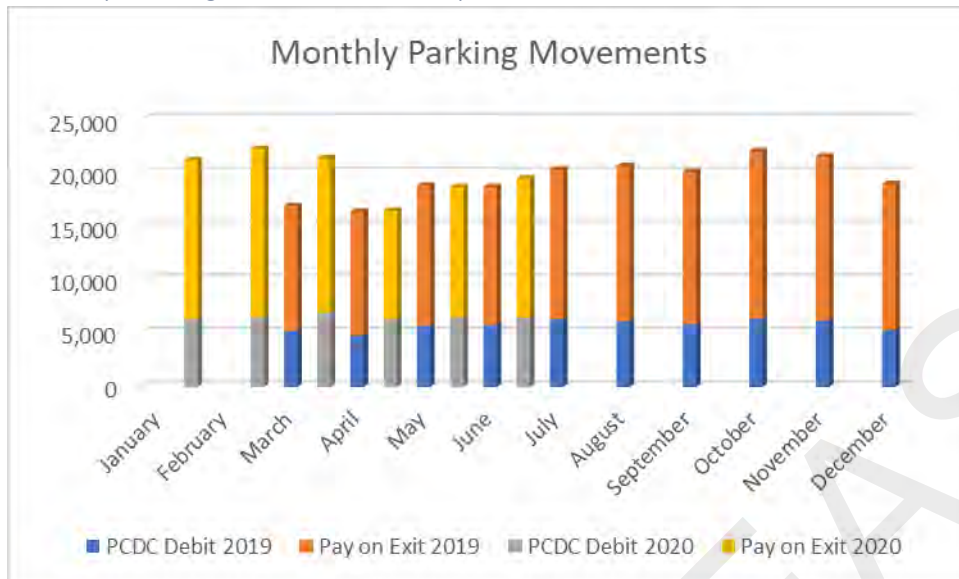
Card Type	Transactions	Value
Mastercard	4,562	\$27,142
Visa	7,540	\$42,704

Rockhampton Hospital – Car Park Report June 2020

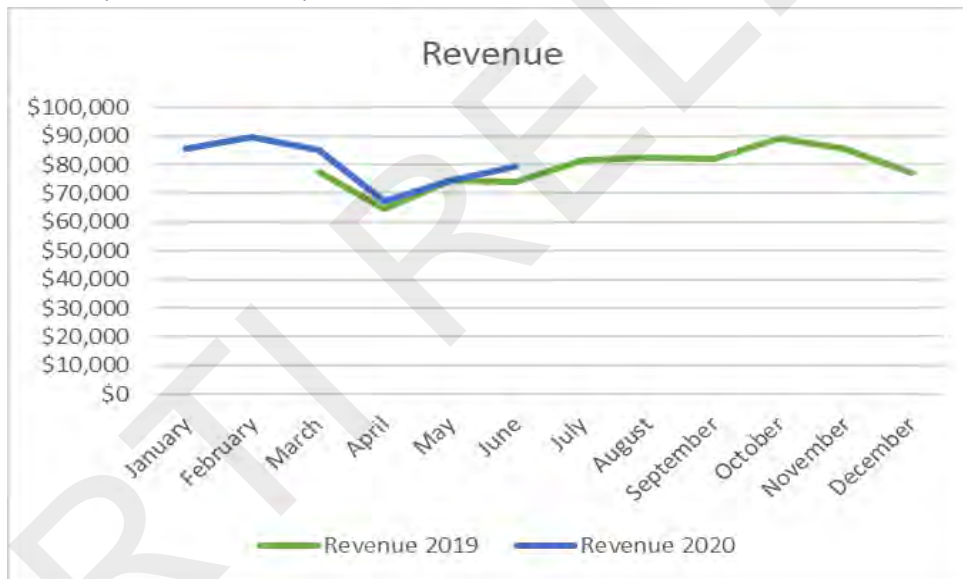
Appendix 1

May 2020 Score Card

Monthly Parking Movement Activity

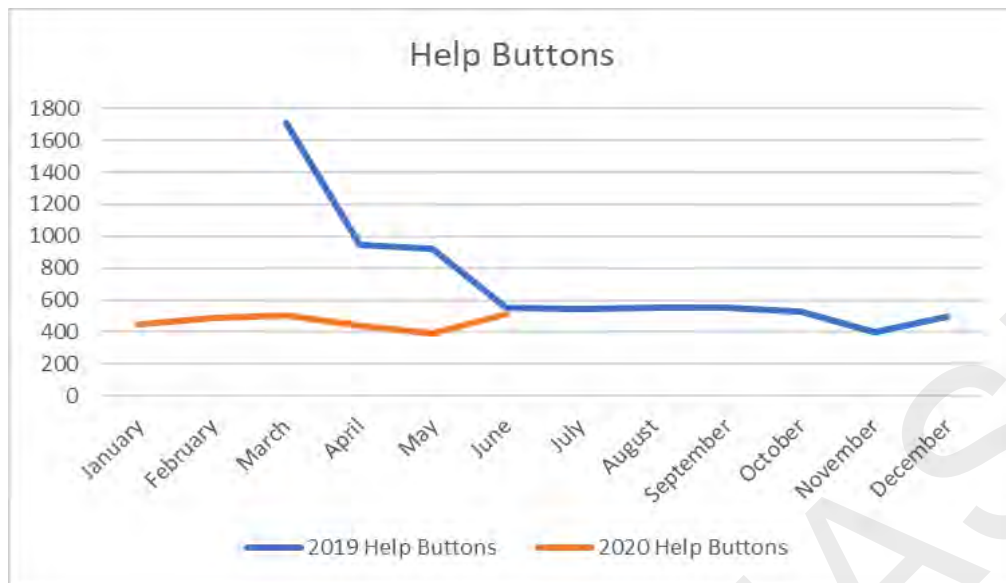


Monthly Revenue Comparison

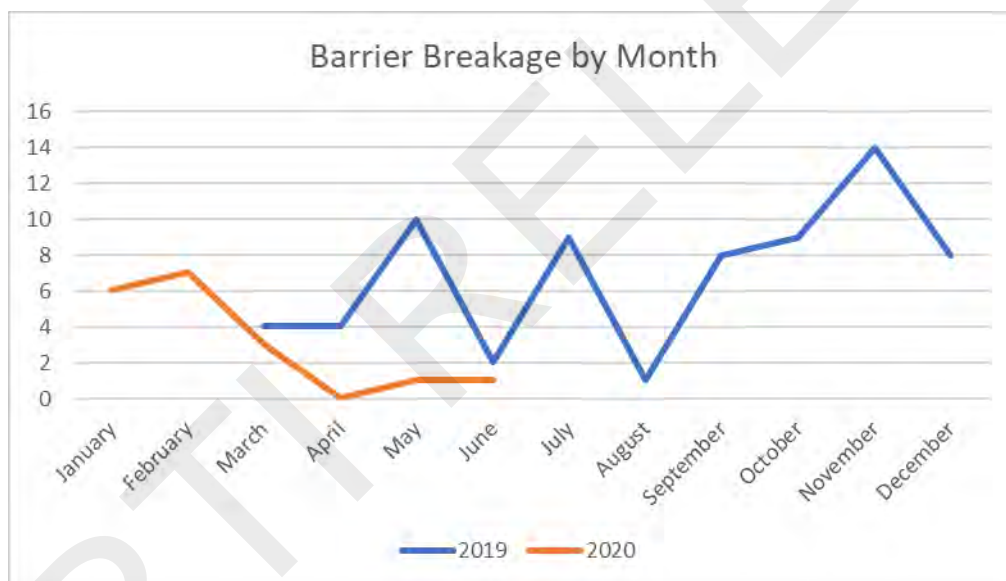


Rockhampton Hospital – Car Park Report June 2020

Monthly Help Button Calls

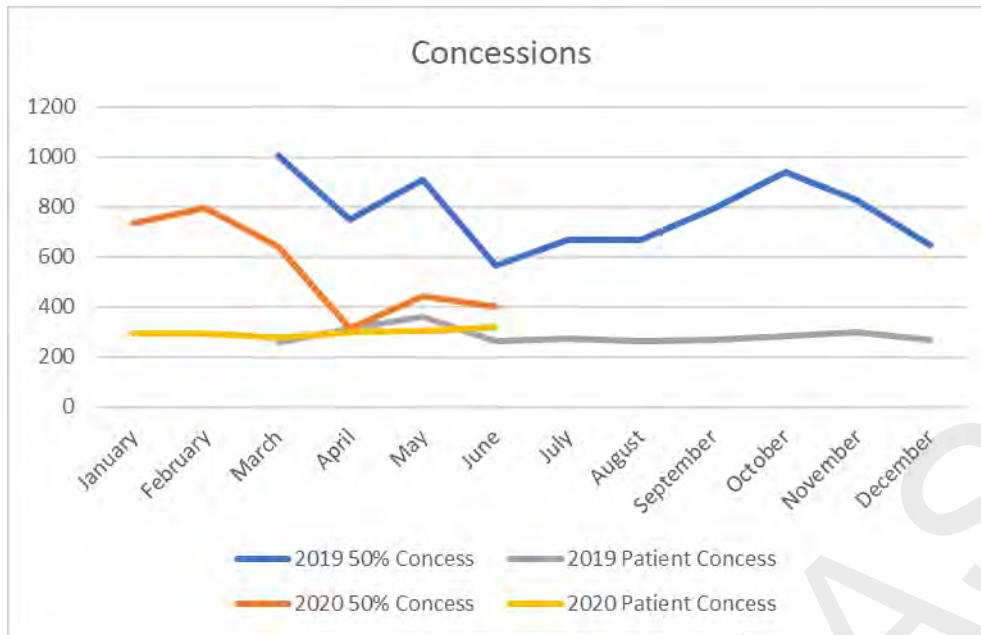


Monthly Barrier Breakage

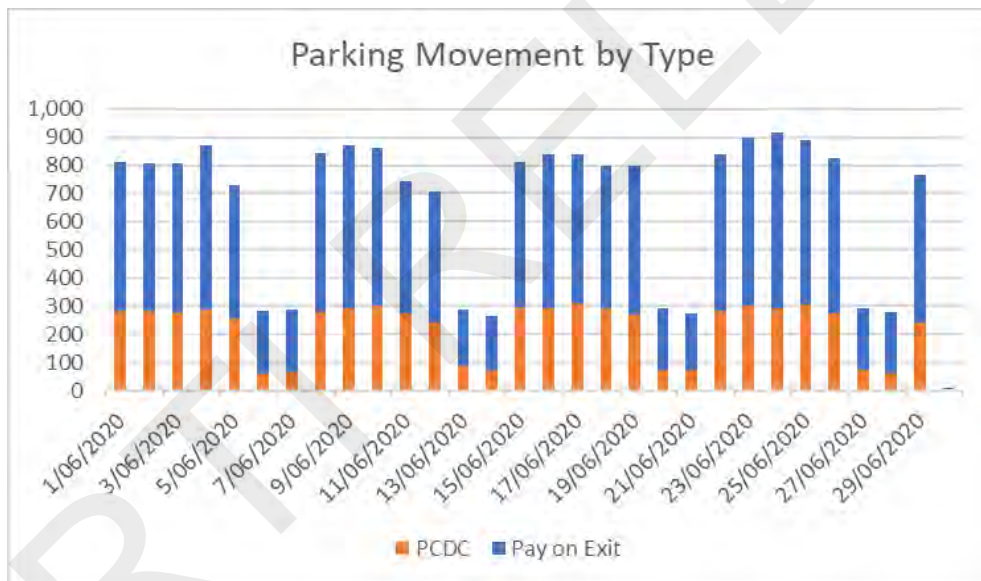


Rockhampton Hospital – Car Park Report June 2020

Concession Comparison



Daily Vehicle Comparison



Rockhampton Hospital – Car Park Report June 2020

Appendix 2

Banking Details for June

Skidata Receipt Versus Car Park Count 02/06/20				
Machine	Skidata Pay Station Note Receipt	Car Park Note Count	Skidata Pay Station Coin Receipt	Car Park Coin Count
Main Entry	\$285.00	\$285.00	\$234.00	\$234.00
Multi Level	\$780.00	\$780.00	\$378.00	\$378.00
Sub Totals	\$1,065.00	\$1,065.00	\$612.00	\$612.00
Totals	\$1,677.00			
Banking Details				
Cost Centre 3000520 Account 452000				
Denomination	Number	Amount		
\$50	11	\$550.00		
\$20	11	\$220.00		
\$10	5	\$50.00		
\$5	49	\$245.00		
\$2	253	\$506.00		
\$1	62	\$62.00		
\$0.50	59	\$29.50		
\$0.20	58	\$11.60		
\$0.10	29	\$2.90		
Total		\$1,677.00		

Skidata Receipt Versus Car Park Count 09/06/20				
Machine	Skidata Pay Station Note Receipt	Car Park Note Count	Skidata Pay Station Coin Receipt	Car Park Coin Count
Main Entry	\$665.00	\$665.00	\$276.70	\$276.70
Multi Level	\$1,095.00	\$1,095.00	\$434.00	\$435.00
Sub Totals	\$1,760.00	\$1,760.00	\$710.70	\$711.70
Totals	\$2,471.70			
Banking Details				
Cost Centre 3000520 Account 452000				
Denomination	Number	Amount		
\$50	20	\$1,000.00		
\$20	9	\$180.00		
\$10	30	\$300.00		
\$5	56	\$280.00		
\$2	316	\$632.00		
\$1	54	\$54.00		
\$0.50	24	\$12.00		
\$0.20	62	\$12.40		
\$0.10	13	\$1.30		
Total		\$2,471.70		

Rockhampton Hospital – Car Park Report June 2020

Skidata Receipt Versus Car Park Count 16/06/20				
Machine	Skidata Pay Station Note Receipt	Car Park Note Count	Skidata Pay Station Coin Receipt	Car Park Coin Count
Main Entry	\$530.00	\$530.00	\$189.00	\$189.00
Multi Level	\$1,095.00	\$1,095.00	\$421.70	\$421.70
Sub Totals	\$1,625.00	\$1,625.00	\$610.70	\$610.70
Totals	\$2,235.70			
Banking Details				
Cost Centre 3000520 Account 452000				
Denomination	Number	Amount		
\$50	17	\$850.00		
\$20	4	\$80.00		
\$10	39	\$390.00		
\$5	61	\$305.00		
\$2	266	\$532.00		
\$1	25	\$25.00		
\$0.50	57	\$28.50		
\$0.20	108	\$21.60		
\$0.10	36	\$3.60		
Total		\$2,235.70		

Skidata Receipt Versus Car Park Count 23/06/20				
Machine	Skidata Pay Station Note Receipt	Car Park Note Count	Skidata Pay Station Coin Receipt	Car Park Coin Count
Main Entry	\$385.00	\$385.00	\$187.00	\$187.00
Multi Level	\$800.00	\$800.00	\$386.00	\$386.00
Sub Totals	\$1,185.00	\$1,185.00	\$573.00	\$573.00
Totals	\$1,758.00			
Banking Details				
Cost Centre 3000520 Account 452000				
Denomination	Number	Amount		
\$50	9	\$450.00		
\$20	7	\$140.00		
\$10	35	\$350.00		
\$5	49	\$245.00		
\$2	259	\$518.00		
\$1	30	\$30.00		
\$0.50	26	\$13.00		
\$0.20	50	\$10.00		
\$0.10	20	\$2.00		
Total		\$1,758.00		

Rockhampton Hospital – Car Park Report June 2020

Skidata Receipt Versus Car Park Count 30/06/20				
Machine	Skidata Pay Station Note Receipt	Car Park Note Count	Skidata Pay Station Coin Receipt	Car Park Coin Count
Main Entry	\$465.00	\$465.00	\$230.00	\$230.00
Multi Level	\$865.00	\$865.00	\$339.00	\$339.00
GARS	\$395.00	\$395.00	\$131.00	\$131.00
Mental Health	\$265.00	\$265.00	\$153.50	\$153.50
Coin/Note Jams	\$0.00	\$10.00	\$0.00	\$82.60
Sub Totals	\$1,990.00	\$2,000.00	\$853.50	\$936.10
Totals	\$2,936.10			
Banking Details				
Cost Centre 3000520 Account 452000				
Denomination	Number	Amount		
\$50	22	\$1,100.00		
\$20	12	\$240.00		
\$10	31	\$310.00		
\$5	70	\$350.00		
\$2	399	\$798.00		
\$1	72	\$72.00		
\$0.50	85	\$42.50		
\$0.20	89	\$17.80		
\$0.10	58	\$5.80		
Total		\$2,936.10		

Rockhampton Hospital – Car Park Report June 2020

Appendix 3

Trading Report for June

The trading report is a detailed breakdown of daily car parking transactions.

Day	Date	Total Vehilces	PCDC Debit	Pay on Exit	Income	Forward Sales	Revenue	Cash	Credit Card	Help Buttons	Walk in Concessions		Average per Vehicle
Monday	1/06/2020	813	284	529	\$2,147	\$1,524	\$3,671	\$356	\$3,315	11	22	3	\$4.06
Tuesday	2/06/2020	806	282	524	\$2,072	\$912	\$2,984	\$414	\$2,570	14	21	5	\$3.95
Wednesday	3/06/2020	805	280	525	\$2,068	\$1,200	\$3,268	\$411	\$2,857	21	22	4	\$3.94
Thursday	4/06/2020	872	288	584	\$2,367	\$1,182	\$3,549	\$375	\$3,174	15	31	3	\$4.05
Friday	5/06/2020	730	254	476	\$1,983	\$802	\$2,785	\$470	\$2,315	11	7	1	\$4.17
Saturday	6/06/2020	284	61	223	\$1,031	\$282	\$1,313	\$186	\$1,127	4	0	0	\$4.62
Sunday	7/06/2020	288	66	222	\$950	\$188	\$1,138	\$134	\$1,004	11	0	0	\$4.28
Total		4,598	1,515	3,083	\$12,618	\$6,090	\$18,708	\$2,346	\$16,362	87	103	16	\$4.09

Day	Date	Total Vehilces	PCDC Debit	Pay on Exit	Income	Forward Sales	Revenue	Cash	Credit Card	Help Buttons	Walk in Concessions		Average per Vehicle
Monday	8/06/2020	842	278	564	\$2,277	\$1,062	\$3,339	\$472	\$2,867	17	18	2	\$4.04
Tuesday	9/06/2020	872	291	581	\$2,380	\$880	\$3,260	\$491	\$2,769	21	12	3	\$4.10
Wednesday	10/06/2020	860	299	561	\$2,277	\$1,690	\$3,967	\$529	\$3,438	13	15	4	\$4.06
Thursday	11/06/2020	742	275	467	\$1,859	\$1,060	\$2,919	\$258	\$2,661	13	18	6	\$3.98
Friday	12/06/2020	707	241	466	\$1,797	\$1,050	\$2,847	\$297	\$2,550	27	18	2	\$3.86
Saturday	13/06/2020	288	85	203	\$914	\$356	\$1,270	\$188	\$1,082	10	1	0	\$4.50
Sunday	14/06/2020	265	74	191	\$804	\$192	\$996	\$162	\$833	21	0	0	\$4.21
Total		4,576	1,543	3,033	\$12,308	\$6,290	\$18,598	\$2,397	\$16,200	122	82	17	\$4.06

Day	Date	Total Vehilces	PCDC Debit	Pay on Exit	Income	Forward Sales	Revenue	Cash	Credit Card	Help Buttons	Walk in Concessions		Average per Vehicle
Monday	15/06/2020	810	296	514	\$1,971	\$1,700	\$3,671	\$462	\$3,209	12	27	4	\$3.83
Tuesday	16/06/2020	839	290	549	\$2,197	\$1,060	\$3,257	\$424	\$2,833	27	18	7	\$4.00
Wednesday	17/06/2020	837	311	526	\$2,029	\$1,146	\$3,175	\$337	\$2,838	20	20	3	\$3.86
Thursday	18/06/2020	799	291	508	\$2,038	\$1,060	\$3,098	\$487	\$2,611	9	19	7	\$4.01
Friday	19/06/2020	796	271	525	\$2,055	\$984	\$3,039	\$307	\$2,732	20	16	3	\$3.91
Saturday	20/06/2020	290	74	216	\$966	\$268	\$1,234	\$132	\$1,102	22	0	0	\$4.47
Sunday	21/06/2020	273	75	198	\$864	\$196	\$1,060	\$66	\$994	10	0	0	\$4.36
Total		4,644	1,608	3,036	\$12,120	\$6,414	\$18,534	\$2,215	\$16,319	120	100	24	\$3.99

Day	Date	Total Vehilces	PCDC Debit	Pay on Exit	Income	Forward Sales	Revenue	Cash	Credit Card	Help Buttons	Walk in Concessions		Average per Vehicle
Monday	22/06/2020	838	284	554	\$2,235	\$1,204	\$3,439	\$360	\$3,079	20	24	3	\$4.03
Tuesday	23/06/2020	899	302	597	\$2,465	\$952	\$3,417	\$355	\$3,062	21	26	1	\$4.13
Wednesday	24/06/2020	915	293	622	\$2,517	\$1,464	\$3,981	\$388	\$3,593	44	27	3	\$4.05
Thursday	25/06/2020	887	305	582	\$2,488	\$1,488	\$3,976	\$290	\$3,686	31	10	4	\$4.27
Friday	26/06/2020	826	274	552	\$2,223	\$986	\$3,209	\$340	\$2,869	13	16	1	\$4.03
Saturday	27/06/2020	294	72	222	\$974	\$162	\$1,136	\$107	\$1,029	3	0	0	\$4.39
Sunday	28/06/2020	277	61	216	\$973	\$446	\$1,419	\$232	\$1,187	5	0	0	\$4.50
Total		4,936	1,591	3,345	\$13,875	\$6,702	\$20,577	\$2,072	\$18,505	137	103	12	\$4.15

Day	Date	Total Vehilces	PCDC Debit	Pay on Exit	Income	Forward Sales	Revenue	Cash	Credit Card	Help Buttons	Walk in Concessions		Average per Vehicle
Monday	29/06/2020	768	244	524	\$2,031	\$718	\$2,749	\$311	\$2,438	28	15	3	\$3.88
Tuesday	30/06/2020	11	5	6	\$22	\$4	\$26	\$4	\$22	18	0	0	\$3.67
Total		779	249	530	\$2,053	\$722	\$2,775	\$315	\$2,460	46	15	3	\$3.87

Rockhampton Hospital Paid Parking



John Weir

July 2020

Rockhampton Hospital – Car Park Report July 2020

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Executive Summary

This report provides a statistical overview of the performance of the paid parking system within the Rockhampton Hospital. The data is provided by automatic equipment and should only be considered as a guide. All financial data provided by the Skidata system includes GST.

Monthly Summary

The gross revenue for the reporting period was \$89,833 with occupancy being 15,095 paying vehicles using Short-Term transactions, 517 vehicles using Credit Card in and out and 6,962 staff using their Access Card to debit car parking fees. The revenue consists of \$60,926 income for vehicle transactions, \$28,907 for staff parking movements and long term passes.

The Skidata system treats staff who pay per exit as a paying vehicle and only recognises money deducted from an access card as staff. While the information is not available from the system it is estimated that approximately 11,676 staff per month are parking within the Paid Parking system. Therefore, the more realistic breakdown would be \$42,909 for patients and visitors and \$46,924 for staff parking transactions.

Equipment

The Skidata system was upgraded to Windows10 on the 30th of June 2020. This upgrade included the Skidata Servers, pay stations and remote login access. There has been a significant increase in equipment issues since this upgrade. These issues include: -

- On grade Entry out of service
- MLC APM Note and Coin Floats offline
- MH APM Note and Coin Floats offline
- MH APM Coin Floats offline
- GARS Exit lost connection to ADVAM
- MH Entry out of service

All equipment is currently functioning normally, operational maintenance has been increased to detect and monitor potential defects within the carpark systems.

Rockhampton Hospital – Car Park Report July 2020

Income Summary for Trading Period

Car Park income comparison 2020 Calendar Year

Month	Vehicles	Income	Sales	Revenue	Cash	Credit Card
January	14,844	\$59,687	\$26,099	\$85,827	\$14,866	\$70,960
February	15,688	\$63,014	\$26,858	\$89,831	\$14,740	\$75,089
March	14,444	\$57,226	\$28,070	\$85,296	\$13,034	\$72,261
April	10,153	\$40,829	\$26,334	\$67,163	\$7,299	\$59,864
May	12,168	\$49,347	\$24,896	\$74,243	\$7,700	\$66,542
June	13,027	\$52,974	\$26,218	\$79,192	\$9,345	\$69,846
July	15,095	\$60,926	\$28,907	\$89,833	\$10,801	\$79,031

Parking Movement Summary

The car park traffic figures are broken into 2 sections, vehicles with revenue and vehicles with free transition. The vehicles with revenue are only recorded when a fee transaction is processed on exit.

Transaction Type	March	April	May	June	July
Short Term Tickets	14,444	10,153	12,168	13,027	15,095
Entry and Exit by Credit Card	551	325	541	534	517
Staff Access Card Debit	6,953	6,359	6,557	6,505	6,992
Total	21,948	16,837	19,266	20,066	22,604

Vehicles Granted Free Exit	March	April	May	June	July
Delivery Vehicles	143	139	135	137	175
Site Vehicles	197	148	104	150	176
Volunteers	83	1	12	33	34
Concession Holders	1,436	1,249	1,219	1,229	1,578
CQHHS Fleet Vehicles	551	557	578	579	652
EDU Research Vehicles	15	7	17	17	24
External Fleet Vehicles	373	271	362	394	405
Mental Health Fleet Vehicles	148	85	119	145	164
Exited Free Grace Period	1,640	1,339	1,826	1,938	1,968
Passages during Barrier Broken	0	0	1	3	3
Passage - Manual Open	391	321	2,823	1,555	484
Staff Disability Rate	32	36	28	39	26
Vehicles without Revenue	5,009	4,153	7,224	6,219	5,724

Rockhampton Hospital – Car Park Report July 2020

Staff Parking by Access Card Recharge and Debit

(2020 Calendar Year)

Month	Staff Usage	Amount Debited	Staff Recharge	Revenue
January	6,378	\$25,658	6,387	\$25,724
February	6,535	\$26,350	6,627	\$26,683
March	6,974	\$27,886	7,002	\$28,000
April	6,359	\$25,484	6,537	\$26,230
May	6,555	\$26,228	6,191	\$24,764
June	6,505	\$26,110	6,499	\$26,042
July	6,992	\$28,038	7,170	\$28,726

Concessions Summary for July 2020

Type of Concession	100%	50%	Long Term
Number of Uses	51	428	1,587
Value of Concession	\$230	\$755	\$9,522

System Events Summary for July 2020

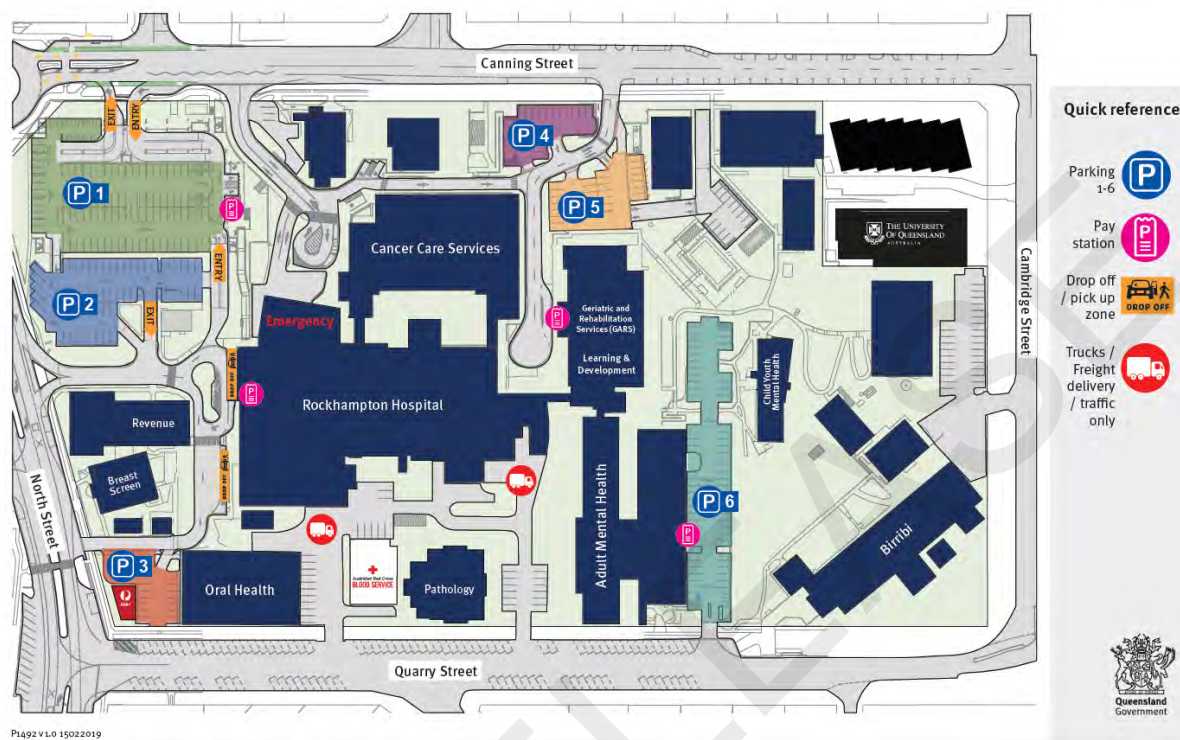
Alarm	23
Bank Note Tester Defective	2
Barrier Breakage	5
Passage - Manual Open	484
Note recycler has been removed	18
Coder Connection Error	121
Intercom Button Pressed	476
Jammed Bank Note Stuck in Tester	2
Power Outage	8
System Rebooted	55
Ticket Jam / Ticket Problem	6
UPS Battery Rundown or Defective	0

Rockhampton Hospital – Car Park Report July 2020

Rockhampton Hospital Parking Details



Rockhampton Hospital campus map - Parking and Pay stations



Car park locations

P1 - Multi-level car park

The multi-level car park has space for 520 cars, 25 motorbikes and 20 cyclists. There are disabled parks and pram parking. Pay stations are located at the ground level pedestrian entrance to the multi-level car park and the main hospital entrance (front foyer).

P2 - On-grade car park

In front of the multi-level car park, the on-grade car park at ground level has spaces for 58 cars. Pay stations are located at the ground level pedestrian entrance to the multi-level car park and the main hospital entrance (front foyer).

P3 - Post office / Oral health car park

Behind the post office on North Street and beside the Oral Health building there are 18 spaces for car parking. Pay stations are located at the ground level pedestrian entrance to the multi-level car park and the main hospital entrance (front foyer).

P4 - Cancer care (Canning Street) car park

Cancer care parking is available off Canning Street and has 18 parks available. The closest pay station can be found at the entrance of Geriatric and Rehabilitation Services (GARS).

P5 - Rehabilitation (Canning Street) car park

Geriatric and Rehabilitation Services parking is available off Canning Street and has 38 parks available. The closest pay station can be found at the entrance of Geriatric and Rehabilitation Services.

P6 – Mental Health car park (Quarry Street)

Mental Health parking is available off Quarry Street and has 88 parks available. The closest pay station can be found at the entrance of the Mental Health Carpark

Rockhampton Hospital – Car Park Report July 2020

Banking Summary for 2020 Calendar Year to Date

Monthly Collection	Skidata APM Receipt	Skidata APM Banking	Skidata Monthly Report
07/01/2020	\$8,127.40	\$8,127.40	\$14,866.10
14/01/2020	\$3,382.80	\$3,477.40	
22/01/2020	\$3,988.80	\$3,988.80	
29/01/2020	\$2,924.50	\$2,926.50	
January Total	\$18,423.50	\$18,520.10	
04/02/2020	\$2,788.00	\$2,788.00	\$14,740.90
11/02/2020	\$4,858.20	\$4,865.20	
18/02/2020	\$3,140.90	\$3,141.00	
25/02/2020	\$3,308.10	\$3,303.00	
February Total	\$14,095.20	\$14,097.20	
03/03/2020	\$3,950.50	\$3,948.50	\$13,034.50
10/03/2020	\$3,475.50	\$3,482.50	
17/03/2020	\$2,985.90	\$2,985.90	
23/03/2020	\$2,751.00	\$2,751.00	
31/03/2020	\$2,638.90	\$2,639.90	
March Total	\$15,801.80	\$15,807.80	
07/04/2020	\$1,509.40	\$1,509.40	\$7,299.00
16/04/2020	\$1,615.10	\$1,615.10	
21/04/2020	\$1,129.30	\$1,129.30	
28/04/2020	\$1,948.70	\$1,948.70	
April Total	\$6,202.50	\$6,202.50	
05/05/2020	\$1,157.90	\$1,157.90	\$7,700.50
12/05/2020	\$2,613.90	\$2,613.90	
19/05/2020	\$1,690.10	\$1,690.10	
26/05/2020	\$1,940.90	\$1,940.90	
May Total	\$7,420.80	\$7,420.80	
02/06/2020	\$1,677.00	\$1,677.00	\$9,345.70
09/06/2020	\$2,470.70	\$2,471.70	
16/06/2020	\$2,235.70	\$2,235.70	
23/06/2020	\$1,758.00	\$1,758.00	
30/06/2020	\$2,843.50	\$2,936.10	
June Total	\$10,984.90	\$11,078.50	
07/07/2020	\$1,539.50	\$1,541.20	\$10,801.10
14/07/2020	\$2,080.50	\$2,080.50	
21/07/2020	\$2,668.50	\$2,668.50	
28/07/2020	\$2,960.20	\$2,958.30	
July Total	\$9,248.70	\$9,248.50	

Rockhampton Hospital – Car Park Report July 2020

Concession Details for July 2020

Number of concessions by Section

Ward	New Concessions	Cancelled Concessions	Number of Concessions	Number of Uses
Genesis	61	51	125	905
DTU	5	10	86	357
Medical Wards	2	3	2	10
Renal	2	0	107	269
GARS	3	0	3	2
Paediatrics	4	6	4	42
Palliative Care	0	0	1	2
Total	77	70	328	1,587

Control System Reporting Details

Pay Stations for July 2020

System Event	GARS APM	ME APM	MH APM	MLC APM
Alarm	1	4	4	14
Bank Note Jam	0	2	0	0
Bank Note Tester Fault	2	3	2	3
Note Recycler Removed	1	5	3	9
Coder Error	1	2	3	3
Device off Line	4	6	5	13
Dispenser Jammed	1	1	0	4
Door Unlocked	7	21	13	45
Error at Terminal (ADVAM)	64	64	64	69
Intercom Button Pressed	5	16	19	38
Bank Note Collection	2	4	3	5
Coin Collection	1	4	5	5
Out of Service	8	11	9	21
Power Outage	1	1	5	1
System Rebooted	3	5	4	12
Ticket Jam	0	1	0	0

Entry Stations for July 2020

System Event	MLC EN1	MLC EN2	MLC EN3	MLC EN4	MLC EN5	OG EN	GARS EN	CC EN	MH EN	PO EN	Total
Barrier Breakage	3	0	1	0	0	0	0	0	0	0	4
Coder Error	1	1	1	1	10	33	0	1	1	54	103
Device Off Line	2	0	2	2	2	0	0	2	0	0	10
Emergency Mode	0	0	0	0	10	10	1	0	6	5	32
Error at Terminal (ADVAM)	67	70	71	71	66	139	72	64	81	71	772
Intercom Button Pressed	3	11	4	11	0	28	6	4	27	11	105
Passage - Manual Open	5	7	0	13	0	27	6	3	32	4	97
System Rebooted	0	0	0	0	7	5	1	0	6	4	23
Ticket Jam/Error	0	0	0	0	1	4	0	0	0	0	5

Rockhampton Hospital – Car Park Report July 2020

Exit Stations for July 2020

System Event	MLC EX1	MLC EX2	OG EX	GARS EX	CC EX	MH EX	PO EX	Total
Barrier Breakage	1	0	0	0	0	0	0	1
Lost Ticket	0	0	1	0	0	0	0	1
Coder Error	1	1	2	0	3	1	1	9
Device Off Line	0	2	0	2	2	0	0	6
Emergency Mode	0	0	0	1	4	3	0	8
Error at Terminal (ADVAM)	82	68	93	70	71	73	82	539
Intercom Button Pressed	53	10	160	16	21	46	8	314
Passage - Manual Open	71	16	190	17	14	56	16	380
System Rebooted	0	0	0	1	4	3	0	8
Ticket Jam/Error	0	0	0	0	1	0	0	1

Parking Duration Details for July 2020

Duration	Short Term Ticket	Contract Parking
< 20 Minutes	1,332	852
1 Hour	2,746	897
2 Hours	3,973	1,462
3 Hours	1,737	649
4 Hours	658	469
5 Hours	366	554
6 Hours	186	502
7 Hours	145	465
8 Hours	81	588
9 Hours	151	4,747
10 Hours	83	3,439
11 Hours	55	569
12 Hours	29	174
13 Hours	31	295
14 Hours	11	179
15 Hours	13	45
16 Hours	8	66
17 Hours	3	59
18 Hours	8	32
19 Hours	10	14
20 Hours	2	24
21 Hours	4	26
22 Hours	5	15
23 Hours	2	11
1 Day	5	16
2 Day	22	67
Total	11,666	16,216

Rockhampton Hospital – Car Park Report July 2020

Car Park Utilisation

Total Car Park Utilisation

Passages Using	Entries	Exit
Short Term Parking Ticket	12,110	11,669
Lost Ticket	0	2
Control Parker	3,312	3,307
Long Term Ticket	26	26
Personalised Cash Debit Card	12,615	12,580
Single Exit	0	166
Credit Card/Debit Card	534	517
	28,597	28,267

Entry / Exit Utilisation

Passages Using	MLC1 EX	MLC2 EX	OG EX
Short Term Parking Ticket	3,466	772	6,058
Lost Ticket	1	339	1
Control Parker	700	6	1,196
Long Term Ticket	4	0	16
Personalised Cash Debit Card	3,434	3,825	3,053
Single Exit	13	6	28
Credit Card/Debit Card	151	44	271
MLC Total	23,384	7,769	4,992
			10,623

Passages Using	MLC1 EN	MLC2 EN	MLC3 EN	MLC4 EN	MLC5 EN	OG EN
Short Term Parking Ticket	2,253	3,358	675	2542	159	1,573
Control Parker	758	460	81	656	33	254
Long Term Ticket	7	11	3	5	0	0
Personalised Cash Debit Card	2,601	2,604	583	3,830	283	439
Credit Card/Debit Card	100	141	33	110	11	85
MLC Total	23,648	5,719	6,574	1,375	7,143	486
						2,351

Passages Using	CC EX	GARS EX	MH EX	PO EX
Short Term Parking Ticket	236	359	427	351
Lost Ticket	0	0	0	0
Control Parker	74	91	652	255
Long Term Ticket	0	0	0	0
Personalised Cash Debit Card	365	1,009	835	59
Single Exit	2	0	116	1
Credit Card/Debit Card	13	3	7	28
Total	4,883	690	1,462	2,037
				694

Rockhampton Hospital – Car Park Report July 2020

Passages Using	CC EN	GARS EN	MH EN	PO EN
Short Term Parking Ticket	254	368	563	365
Control Parker	76	93	646	255
Long Term Ticket	0	0	0	0
Personalised Cash Debit Card	369	1,010	837	59
Credit Card/Debit Card	13	3	10	28
Total	4,949	712	1,474	2,056
				707

Auto Pay Station (APM) Utilisation

Transaction Type	GARS APM	ME APM	MH APM	MLC APM
Parking Transactions with Revenue	127	1,445	92	4,295
Sales	332	1,237	341	5,283
Parking Transactions without Revenue	11	156	21	376
Totals	470	2,838	454	9,954

Payment Type	GARS APM	ME APM	MH APM	MLC APM
Cash Transactions	85	824	55	1,586
Credit Card/Debit Card Transactions	99	837	136	3,652
Totals	184	1,661	191	5,238

Transaction by Credit / Debit Card Provider

Credit Card Transactions by Card Type for July 2020

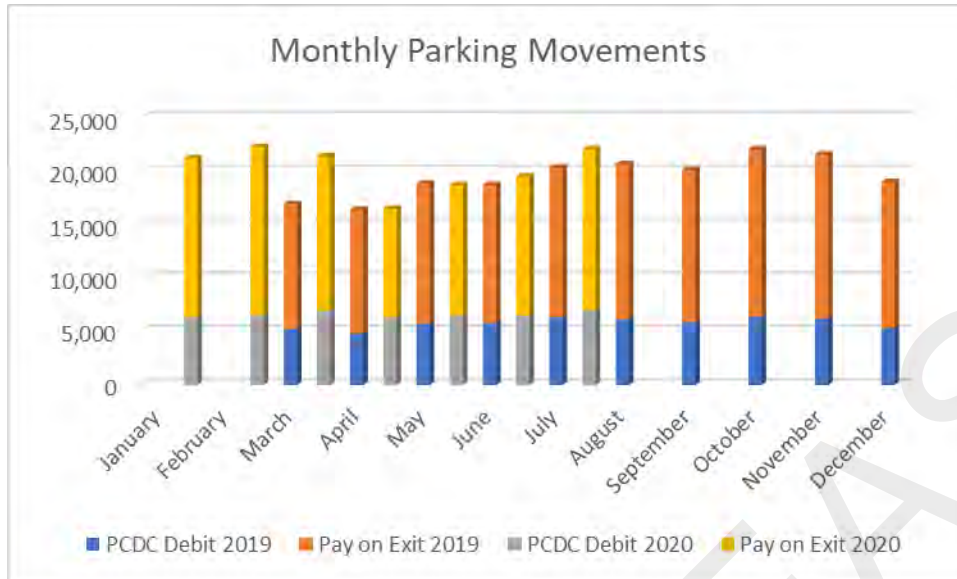
Card Type	Transactions	Value
Mastercard	5,310	\$31,310
Visa	8,550	\$47,722

Rockhampton Hospital – Car Park Report July 2020

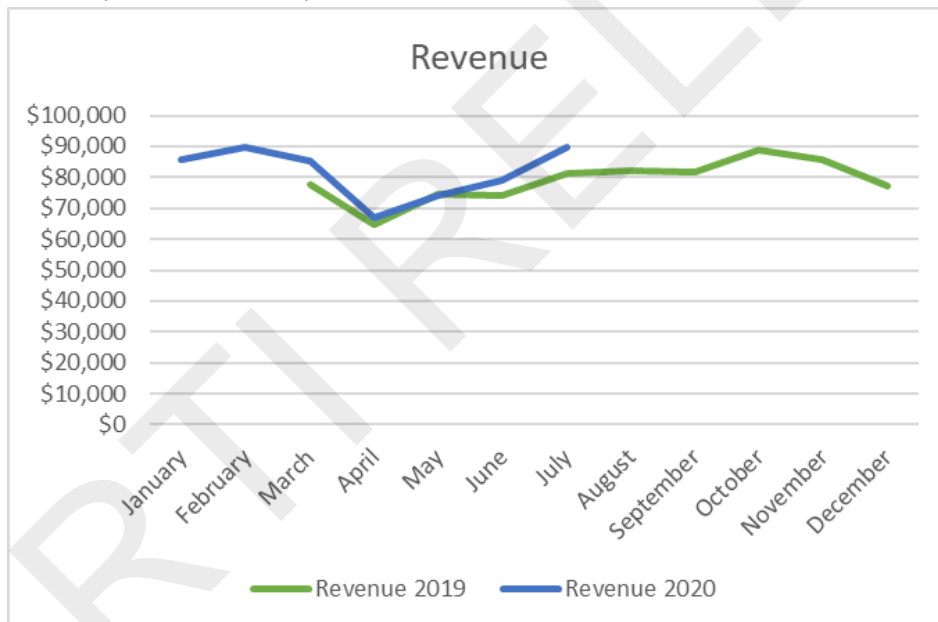
Appendix 1

July 2020 Score Card

Monthly Parking Movement Activity

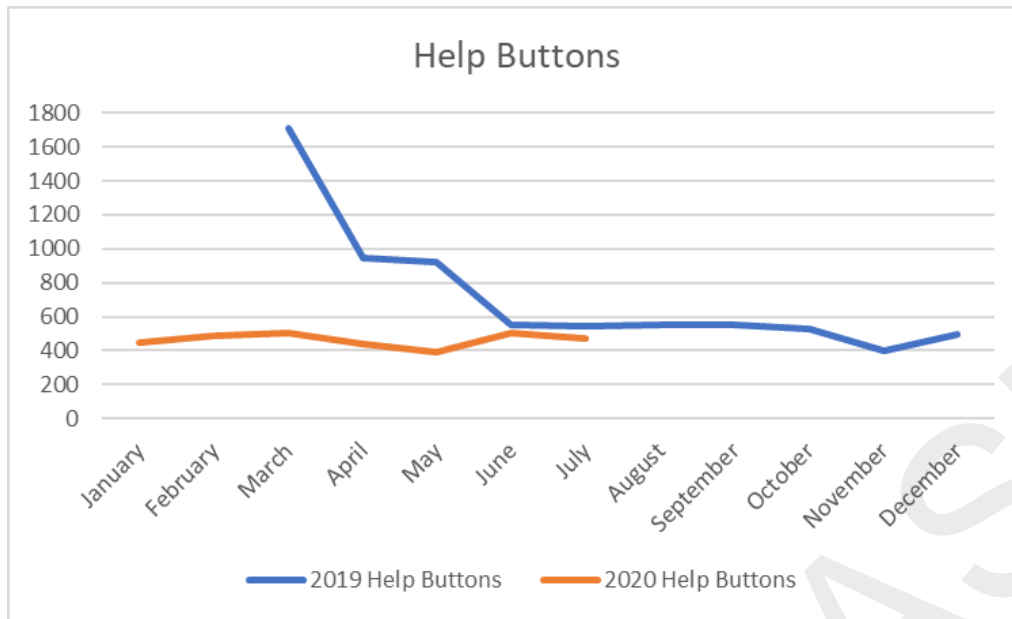


Monthly Revenue Comparison

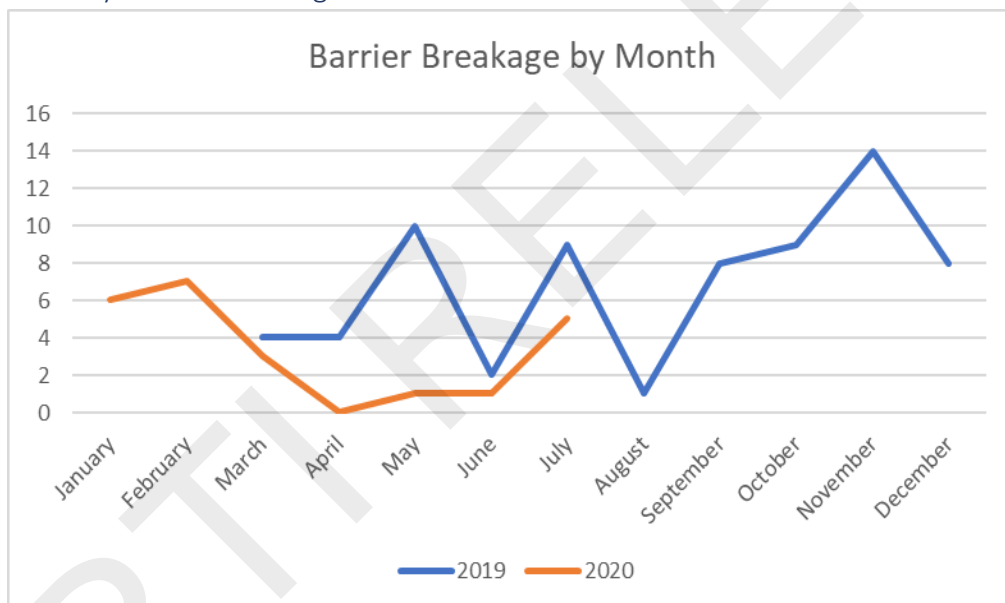


Rockhampton Hospital – Car Park Report July 2020

Monthly Help Button Calls

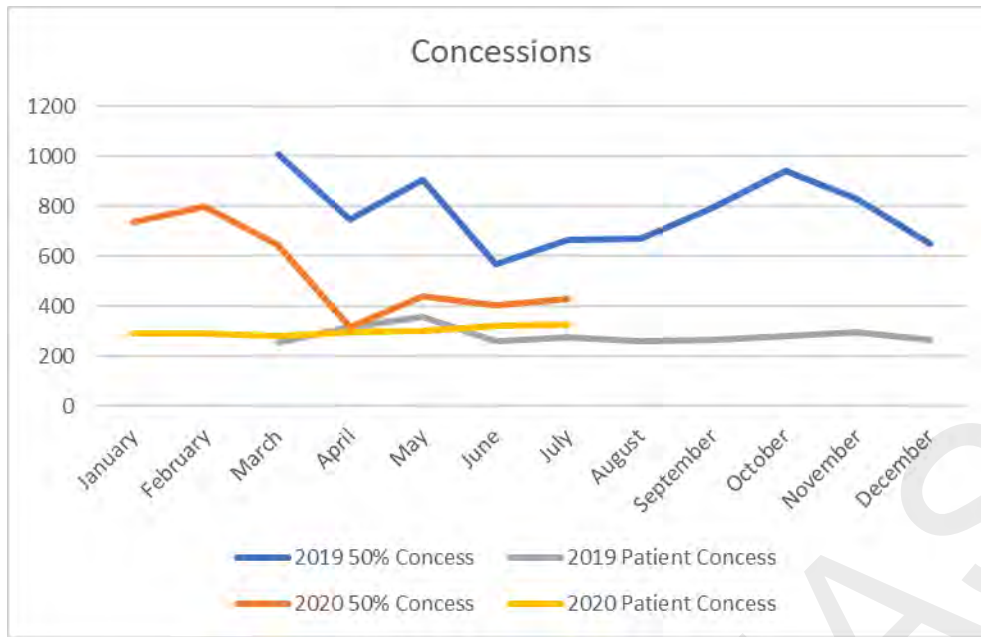


Monthly Barrier Breakage

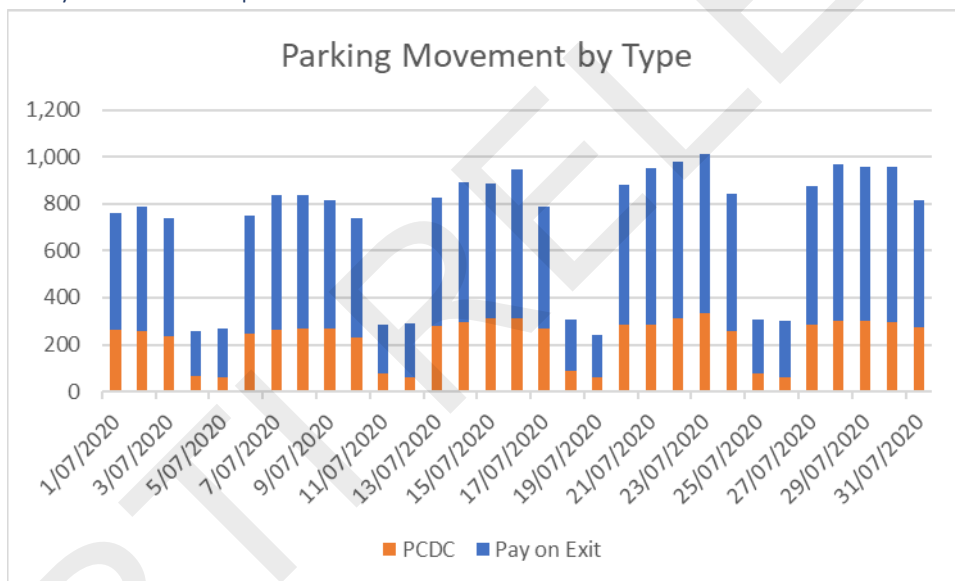


Rockhampton Hospital – Car Park Report July 2020

Concession Comparison



Daily Vehicle Comparison



Rockhampton Hospital – Car Park Report July 2020

Appendix 2

Banking Details for July

Skidata Receipt Versus Car Park Count 07/07/20				
Machine	Skidata Pay Station Note Receipt	Car Park Note Count	Skidata Pay Station Coin Receipt	Car Park Coin Count
Main Entry	\$345.00	\$345.00	\$165.10	\$165.10
Multi Level	\$665.00	\$665.00	\$364.40	\$366.10
Sub Totals	\$1,010.00	\$1,010.00	\$529.50	\$531.20
Totals	\$1,541.20			
Banking Details				
Cost Centre 3000520 Account 452000				
Denomination	Number	Amount		
\$50	9	\$450.00		
\$20	10	\$200.00		
\$10	21	\$210.00		
\$5	30	\$150.00		
\$2	230	\$460.00		
\$1	30	\$30.00		
\$0.50	59	\$29.50		
\$0.20	55	\$11.00		
\$0.10	7	\$0.70		
Total		\$1,541.20		

Skidata Receipt Versus Car Park Count 14/07/20				
Machine	Skidata Pay Station Note Receipt	Car Park Note Count	Skidata Pay Station Coin Receipt	Car Park Coin Count
Main Entry	\$370.00	\$370.00	\$183.90	\$183.90
Multi Level	\$975.00	\$975.00	\$551.60	\$551.60
Sub Totals	\$1,345.00	\$1,345.00	\$735.50	\$735.50
Totals	\$2,080.50			
Banking Details				
Cost Centre 3000520 Account 452000				
Denomination	Number	Amount		
\$50	10	\$500.00		
\$20	15	\$300.00		
\$10	39	\$390.00		
\$5	31	\$155.00		
\$2	329	\$658.00		
\$1	30	\$30.00		
\$0.50	58	\$29.00		
\$0.20	84	\$16.80		
\$0.10	17	\$1.70		
Total		\$2,080.50		

Rockhampton Hospital – Car Park Report July 2020

Skidata Receipt Versus Car Park Count 21/07/20				
Machine	Skidata Pay Station Note Receipt	Car Park Note Count	Skidata Pay Station Coin Receipt	Car Park Coin Count
Main Entry	\$685.00	\$685.00	\$197.00	\$197.00
Multi Level	\$1,255.00	\$1,255.00	\$531.50	\$531.50
Sub Totals	\$1,940.00	\$1,940.00	\$728.50	\$728.50
Totals	\$2,668.50			
Banking Details				
Cost Centre 3000520 Account 452000				
Denomination	Number	Amount		
\$50	19	\$950.00		
\$20	31	\$620.00		
\$10	11	\$110.00		
\$5	52	\$260.00		
\$2	317	\$634.00		
\$1	33	\$33.00		
\$0.50	79	\$39.50		
\$0.20	108	\$21.60		
\$0.10	4	\$0.40		
Total		\$2,668.50		

Skidata Receipt Versus Car Park Count 28/07/20				
Machine	Skidata Pay Station Note Receipt	Car Park Note Count	Skidata Pay Station Coin Receipt	Car Park Coin Count
Main Entry	\$560.00	\$560.00	\$220.90	\$220.90
Multi Level	\$1,070.00	\$1,070.00	\$562.00	\$560.00
GARS	\$215.00	\$215.00	\$115.30	\$115.30
Mental Health	\$160.00	\$160.00	\$57.00	\$57.10
Sub Totals	\$2,005.00	\$2,005.00	\$955.20	\$953.30
Totals	\$2,958.30			
Banking Details				
Cost Centre 3000520 Account 452000				
Denomination	Number	Amount		
\$50	19	\$950.00		
\$20	22	\$440.00		
\$10	27	\$270.00		
\$5	69	\$345.00		
\$2	413	\$826.00		
\$1	64	\$64.00		
\$0.50	87	\$43.50		
\$0.20	83	\$16.60		
\$0.10	32	\$3.20		
Total		\$2,958.30		

Rockhampton Hospital – Car Park Report July 2020

Appendix 3

Trading Report for July

The trading report is a detailed breakdown of daily car parking transactions.

Day	Date	Total Vehilces	PCDC Debit	Pay on Exit	Income	Forward Sales	Revenue	Cash	Credit Card	Help Buttons	Walk in Concessions		Average per Vehicle
Wednesday	1/07/2020	760	264	496	\$1,954	\$1,236	\$3,190	\$355	\$2,835	67	15	1	\$3.94
Thursday	2/07/2020	789	258	531	\$2,145	\$712	\$2,857	\$340	\$2,517	16	20	1	\$4.04
Friday	3/07/2020	740	238	502	\$2,008	\$928	\$2,936	\$295	\$2,641	32	20	3	\$4.00
Saturday	4/07/2020	259	68	191	\$834	\$212	\$1,046	\$156	\$890	4	0	0	\$4.37
Sunday	5/07/2020	267	61	206	\$852	\$268	\$1,120	\$108	\$1,012	17	0	0	\$4.14
Total		2,815	889	1,926	\$7,793	\$3,356	\$11,149	\$1,254	\$9,895	136	55	5	\$4.05

Day	Date	Total Vehilces	PCDC Debit	Pay on Exit	Income	Forward Sales	Revenue	Cash	Credit Card	Help Buttons	Walk in Concessions		Average per Vehicle
Monday	6/07/2020	749	246	503	\$2,071	\$1,478	\$3,549	\$365	\$3,184	20	15	2	\$4.12
Tuesday	7/07/2020	835	262	573	\$2,279	\$1,004	\$3,283	\$463	\$2,819	11	25	3	\$3.98
Wednesday	8/07/2020	839	271	568	\$2,244	\$1,504	\$3,748	\$429	\$3,319	7	20	5	\$3.95
Thursday	9/07/2020	813	268	545	\$2,265	\$1,004	\$3,269	\$337	\$2,932	21	23	3	\$4.16
Friday	10/07/2020	737	232	505	\$2,023	\$900	\$2,923	\$330	\$2,593	3	15	4	\$4.01
Saturday	11/07/2020	285	75	210	\$970	\$212	\$1,182	\$186	\$996	7	0	0	\$4.62
Sunday	12/07/2020	292	62	230	\$986	\$310	\$1,296	\$110	\$1,185	6	0	0	\$4.29
Total		4,550	1,416	3,134	\$12,838	\$6,412	\$19,250	\$2,220	\$17,028	75	98	17	\$4.10

Day	Date	Total Vehilces	PCDC Debit	Pay on Exit	Income	Forward Sales	Revenue	Cash	Credit Card	Help Buttons	Walk in Concessions		Average per Vehicle
Monday	13/07/2020	827	282	545	\$2,210	\$1,216	\$3,426	\$418	\$3,008	14	20	4	\$4.06
Tuesday	14/07/2020	893	293	600	\$2,331	\$1,156	\$3,537	\$577	\$2,960	22	15	1	\$3.89
Wednesday	15/07/2020	888	310	578	\$2,320	\$1,536	\$3,856	\$418	\$3,438	14	14	2	\$4.01
Thursday	16/07/2020	945	312	633	\$2,560	\$990	\$3,500	\$391	\$3,109	24	20	2	\$4.04
Friday	17/07/2020	787	271	516	\$2,029	\$700	\$2,729	\$412	\$2,317	15	14	1	\$3.93
Saturday	18/07/2020	304	86	218	\$902	\$294	\$1,196	\$248	\$948	3	0	0	\$4.14
Sunday	19/07/2020	239	63	176	\$770	\$306	\$1,076	\$162	\$914	4	0	0	\$4.38
Total		4,883	1,617	3,266	\$13,122	\$6,198	\$19,320	\$2,626	\$16,694	96	83	10	\$4.02

Day	Date	Total Vehilces	PCDC Debit	Pay on Exit	Income	Forward Sales	Revenue	Cash	Credit Card	Help Buttons	Walk in Concessions		Average per Vehicle
Monday	20/07/2020	881	286	595	\$2,410	\$1,272	\$3,682	\$512	\$3,170	17	22	1	\$4.05
Tuesday	21/07/2020	950	287	663	\$2,663	\$1,267	\$3,930	\$537	\$3,393	16	24	1	\$4.02
Wednesday	22/07/2020	978	314	664	\$2,574	\$1,666	\$4,240	\$392	\$3,848	24	27	1	\$3.88
Thursday	23/07/2020	1,010	335	675	\$2,746	\$1,530	\$4,276	\$471	\$3,805	17	14	6	\$4.07
Friday	24/07/2020	845	255	590	\$2,384	\$1,164	\$3,548	\$344	\$3,204	10	15	2	\$4.04
Saturday	25/07/2020	307	76	231	\$1,054	\$392	\$1,446	\$208	\$1,238	6	0	0	\$4.56
Sunday	26/07/2020	301	62	239	\$998	\$236	\$1,234	\$160	\$1,074	5	0	0	\$4.18
Total		5,272	1,615	3,657	\$14,829	\$7,527	\$22,356	\$2,624	\$19,732	95	102	11	\$4.05

Day	Date	Total Vehilces	PCDC Debit	Pay on Exit	Income	Forward Sales	Revenue	Cash	Credit Card	Help Buttons	Walk in Concessions		Average per Vehicle
Monday	27/07/2020	876	286	590	\$2,277	\$1,088	\$3,365	\$364	\$3,001	25	11	1	\$3.86
Tuesday	28/07/2020	967	300	667	\$2,585	\$1,080	\$3,665	\$493	\$3,172	17	27	1	\$3.88
Wednesday	29/07/2020	959	302	657	\$2,648	\$1,098	\$3,746	\$374	\$3,372	16	21	1	\$4.03
Thursday	30/07/2020	957	296	661	\$2,656	\$1,084	\$3,740	\$456	\$3,284	5	14	4	\$4.02
Friday	31/07/2020	813	276	537	\$2,178	\$1,064	\$3,242	\$389	\$2,853	11	17	1	\$4.06
Total		1,843	1,460	3,112	\$12,344	\$5,414	\$17,758	\$2,076	\$15,682	74	90	8	\$3.97

Rockhampton Hospital Paid Parking



John Weir

August 2020

Rockhampton Hospital – Car Park Report August 2020

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Executive Summary

This report provides a statistical overview of the performance of the paid parking system within the Rockhampton Hospital. The data is provided by automatic equipment and should only be considered as a guide. All financial data provided by the Skidata system includes GST.

Monthly Summary

The gross revenue for the reporting period was \$86,759 with occupancy being 14,781 paying vehicles using Short-Term transactions, 525 vehicles using Credit Card in and out and 6,670 staff using their Access Card to debit car parking fees. The revenue consists of \$60,135 income for vehicle transactions, \$26,624 for staff parking movements and long term passes.

The Skidata system treats staff who pay per exit as a paying vehicle and only recognises money deducted from an access card as staff. While the information is not available from the system it is estimated that approximately 11,127 staff per month are parking within the Paid Parking system. Therefore, the more realistic breakdown would be \$42,075 for patients and visitors and \$44,684 for staff parking transactions.

Equipment

All equipment is currently functioning normally, with minimal disruptions to service.

Rockhampton Hospital – Car Park Report August 2020

Income Summary for Trading Period

Car Park income comparison 2020 Calendar Year

Month	Vehicles	Income	Sales	Revenue	Cash	Credit Card
January	14,844	\$59,687	\$26,099	\$85,827	\$14,866	\$70,960
February	15,688	\$63,014	\$26,858	\$89,831	\$14,740	\$75,089
March	14,444	\$57,226	\$28,070	\$85,296	\$13,034	\$72,261
April	10,153	\$40,829	\$26,334	\$67,163	\$7,299	\$59,864
May	12,168	\$49,347	\$24,896	\$74,243	\$7,700	\$66,542
June	13,027	\$52,974	\$26,218	\$79,192	\$9,345	\$69,846
July	15,095	\$60,926	\$28,907	\$89,833	\$10,801	\$79,031
August	14,781	\$60,135	\$26,624	\$86,759	\$10,225	\$76,534

Parking Movement Summary

The car park traffic figures are broken into 2 sections, vehicles with revenue and vehicles with free transition. The vehicles with revenue are only recorded when a fee transaction is processed on exit.

Transaction Type	April	May	June	July	August
Short Term Tickets	10,153	12,168	13,027	15,095	14,844
Entry and Exit by Credit Card	325	541	534	517	525
Staff Access Card Debit	6,359	6,557	6,505	6,992	6,670
Total	16,837	19,266	20,066	22,604	22,039

Vehicles Granted Free Exit	April	May	June	July	August
Delivery Vehicles	139	135	137	175	161
Site Vehicles	148	104	150	176	123
Volunteers	1	12	33	34	30
Concession Holders	1,249	1,219	1,229	1,578	1,682
CQHHS Fleet Vehicles	557	578	579	652	612
EDU Research Vehicles	7	17	17	24	19
External Fleet Vehicles	271	362	394	405	419
Mental Health Fleet Vehicles	85	119	145	164	118
Exited Free Grace Period	1,339	1,826	1,938	1,968	2,174
Passages during Barrier Broken	0	1	3	3	12
Passage - Manual Open	321	2,823	1,555	484	326
Staff Disability Rate	36	28	39	26	37
Vehicles without Revenue	4,153	7,224	6,219	5,724	5,713

Rockhampton Hospital – Car Park Report August 2020

Staff Parking by Access Card Recharge and Debit

(2020 Calendar Year)

Month	Staff Usage	Amount Debited	Staff Recharge	Revenue
January	6,378	\$25,658	6,387	\$25,724
February	6,535	\$26,350	6,627	\$26,683
March	6,974	\$27,886	7,002	\$28,000
April	6,359	\$25,484	6,537	\$26,230
May	6,555	\$26,228	6,191	\$24,764
June	6,505	\$26,110	6,499	\$26,042
July	6,992	\$28,038	7,170	\$28,726
August	6,670	\$26,742	6,593	\$26,372

Concessions Summary for August 2020

Type of Concession	100%	50%	Long Term
Number of Uses	60	427	1,682
Value of Concession	\$326	\$745	\$10,092

System Events Summary for August 2020

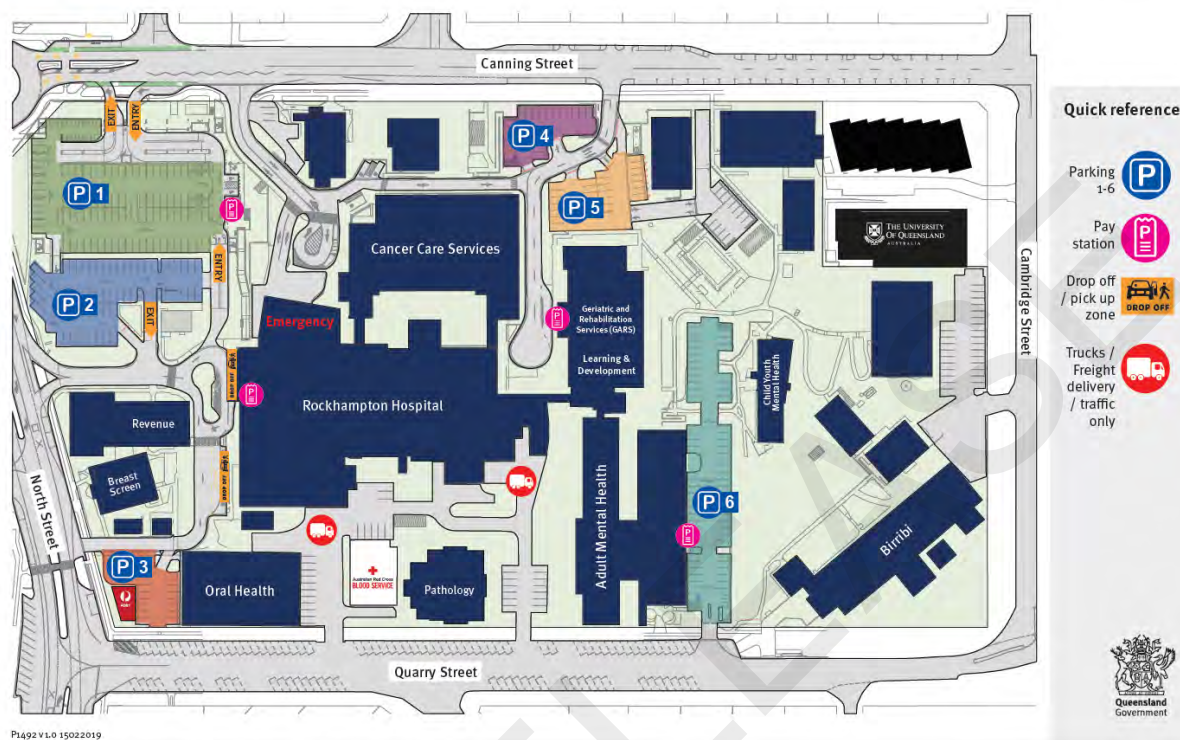
Alarm	3
Bank Note Tester Defective	1
Barrier Breakage	8
Passage - Manual Open	326
Note recycler has been removed	9
Coder Connection Error	63
Intercom Button Pressed	360
Jammed Bank Note Stuck in Tester	0
Power Outage	0
System Rebooted	14
Ticket Jam / Ticket Problem	6
UPS Battery Rundown or Defective	0

Rockhampton Hospital – Car Park Report August 2020

Rockhampton Hospital Parking Details



Rockhampton Hospital campus map - Parking and Pay stations



Car park locations

P1 - Multi-level car park

The multi-level car park has space for 520 cars, 25 motorbikes and 20 cyclists. There are disabled parks and pram parking. Pay stations are located at the ground level pedestrian entrance to the multi-level car park and the main hospital entrance (front foyer).

P2 - On-grade car park

In front of the multi-level car park, the on-grade car park at ground level has spaces for 58 cars. Pay stations are located at the ground level pedestrian entrance to the multi-level car park and the main hospital entrance (front foyer).

P3 - Post office / Oral health car park

Behind the post office on North Street and beside the Oral Health building there are 18 spaces for car parking. Pay stations are located at the ground level pedestrian entrance to the multi-level car park and the main hospital entrance (front foyer).

P4 - Cancer care (Canning Street) car park

Cancer care parking is available off Canning Street and has 18 parks available. The closest pay station can be found at the entrance of Geriatric and Rehabilitation Services (GARS).

P5 - Rehabilitation (Canning Street) car park

Geriatric and Rehabilitation Services parking is available off Canning Street and has 38 parks available. The closest pay station can be found at the entrance of Geriatric and Rehabilitation Services.

P6 – Mental Health car park (Quarry Street)

Mental Health parking is available off Quarry Street and has 88 parks available. The closest pay station can be found at the entrance of the Mental Health Carpark

Rockhampton Hospital – Car Park Report August 2020

Banking Summary for 2020 Calendar Year to Date

Monthly Collection	Skidata APM Receipt	Skidata APM Banking	Skidata Monthly Report
07/01/2020	\$8,127.40	\$8,127.40	\$14,866.10
14/01/2020	\$3,382.80	\$3,477.40	
22/01/2020	\$3,988.80	\$3,988.80	
29/01/2020	\$2,924.50	\$2,926.50	
January Total	\$18,423.50	\$18,520.10	
04/02/2020	\$2,788.00	\$2,788.00	\$14,740.90
11/02/2020	\$4,858.20	\$4,865.20	
18/02/2020	\$3,140.90	\$3,141.00	
25/02/2020	\$3,308.10	\$3,303.00	
February Total	\$14,095.20	\$14,097.20	
03/03/2020	\$3,950.50	\$3,948.50	\$13,034.50
10/03/2020	\$3,475.50	\$3,482.50	
17/03/2020	\$2,985.90	\$2,985.90	
23/03/2020	\$2,751.00	\$2,751.00	
31/03/2020	\$2,638.90	\$2,639.90	
March Total	\$15,801.80	\$15,807.80	
07/04/2020	\$1,509.40	\$1,509.40	\$7,299.00
16/04/2020	\$1,615.10	\$1,615.10	
21/04/2020	\$1,129.30	\$1,129.30	
28/04/2020	\$1,948.70	\$1,948.70	
April Total	\$6,202.50	\$6,202.50	
05/05/2020	\$1,157.90	\$1,157.90	\$7,700.50
12/05/2020	\$2,613.90	\$2,613.90	
19/05/2020	\$1,690.10	\$1,690.10	
26/05/2020	\$1,940.90	\$1,940.90	
May Total	\$7,420.80	\$7,420.80	
02/06/2020	\$1,677.00	\$1,677.00	\$9,345.70
09/06/2020	\$2,470.70	\$2,471.70	
16/06/2020	\$2,235.70	\$2,235.70	
23/06/2020	\$1,758.00	\$1,758.00	
30/06/2020	\$2,843.50	\$2,936.10	
June Total	\$10,984.90	\$11,078.50	
07/07/2020	\$1,539.50	\$1,541.20	\$10,801.10
14/07/2020	\$2,080.50	\$2,080.50	
21/07/2020	\$2,668.50	\$2,668.50	
28/07/2020	\$2,960.20	\$2,958.30	
July Total	\$9,248.70	\$9,248.50	
04/08/2020	\$2,143.20	\$2,143.20	\$10,224.60
11/08/2020	\$2,185.00	\$2,185.00	
18/08/2020	\$2,338.30	\$2,338.30	
25/08/2020	\$2,207.30	\$2,207.30	
August Total	\$8,873.80	\$8,873.80	

Rockhampton Hospital – Car Park Report August 2020

Concession Details for August 2020

Number of concessions by Section

Ward	New Concessions	Cancelled Concessions	Number of Concessions	Number of Uses
Genesis	63	50	138	1,053
DTU	15	8	93	228
Medical Wards	1	2	1	3
Renal	6	5	108	262
GARS	2	1	4	65
Paediatrics	3	4	3	20
Palliative Care	2	1	2	51
Total	77	70	328	1,682

Control System Reporting Details

Pay Stations for August 2020

System Event	GARS APM	ME APM	MH APM	MLC APM
Alarm	0	1	1	1
Bank Note Jam	0	0	0	1
Bank Note Tester Fault	0	0	0	1
Note Recycler Removed	1	0	0	1
Coder Error	1	0	0	0
Device off Line	0	0	1	2
Dispenser Jammed	0	0	0	1
Door Unlocked	2	6	3	12
Error at Terminal (ADVAM)	62	63	63	66
Intercom Button Pressed	4	9	29	28
Bank Note Collection	0	4	0	4
Coin Collection	0	4	0	4
Out of Service	0	1	0	2
Power Outage	0	0	0	0
System Rebooted	0	0	1	2
Ticket Jam	0	0	0	0

Entry Stations for August 2020

System Events	MLC EN1	MLC EN2	MLC EN3	MLC EN4	MLC EN5	OG EN	GARS EN	CC EN	MH EN	PO EN	Total
Barrier Breakage	2	0	1	0	0	0	0	4	0	1	8
Coder Error	0	1	0	0	0	3	1	2	0	42	49
Emergency Mode	0	2	0	0	1	1	1	0	1	9	15
Error at Terminal	70	72	72	66	68	68	68	66	66	70	686
Intercom Button Pressed	4	7	6	8	0	12	5	3	26	3	74
System Rebooted	0	1	0	0	0	0	0	0	0	8	9
Ticket Jam/Error	0	0	0	0	0	5	0	0	0	0	5

Rockhampton Hospital – Car Park Report August 2020

Exit Stations for August 2020

System Events	MLC EX1	MLC EX2	OG EX	GARS EX	CC EX	MH EX	PO EX	Total
Barrier Breakage	0	0	0	0	0	0	0	0
Coder Error	0	1	0	1	2	0	0	4
Emergency Mode	1	1	1	0	0	1	1	5
Error at Terminal	66	68	69	72	78	64	63	480
Intercom Button Pressed	32	18	106	13	0	44	3	216
System Rebooted	0	1	0	0	0	0	0	1
Ticket Jam/Error	0	1	0	0	0	0	0	1

Parking Duration Details for August 2020

Duration	Short Term Ticket	Contract Parking
< 20 Minutes	1,475	907
1 Hour	2,670	831
2 Hours	3,995	1,406
3 Hours	1,637	607
4 Hours	683	429
5 Hours	324	464
6 Hours	230	396
7 Hours	131	416
8 Hours	102	554
9 Hours	165	4,745
10 Hours	76	3,220
11 Hours	24	571
12 Hours	20	158
13 Hours	54	279
14 Hours	13	159
15 Hours	17	44
16 Hours	10	47
17 Hours	5	47
18 Hours	10	20
19 Hours	11	22
20 Hours	5	29
21 Hours	3	18
22 Hours	5	6
23 Hours	4	9
1 Day	2	8
2 Day	47	61
Total	11,718	15,453

Rockhampton Hospital – Car Park Report August 2020

Car Park Utilisation

Total Car Park Utilisation

Passages Using	Entries	Exit
Short Term Parking Ticket	12,090	11,727
Lost Ticket	0	4
Control Parker	3,261	3,268
Long Term Ticket	20	19
Personalised Cash Debit Card	11,896	11,892
Single Exit	0	169
Credit Card/Debit Card	512	525
	27,779	27,604

Entry / Exit Utilisation

Passages Using	MLC1 EX	MLC2 EX	OG EX
Short Term Parking Ticket	3,249	681	6,482
Lost Ticket	1	0	2
Control Parker	670	313	1,220
Long Term Ticket	4	0	15
Personalised Cash Debit Card	3,259	3,602	2,844
Single Exit	13	1	18
Credit Card/Debit Card	147	25	291
MLC Total 22,837	7,343	4,622	10,872

Passages Using	MLC1 EN	MLC2 EN	MLC3 EN	MLC4 EN	MLC5 EN	OG EN
Short Term Parking Ticket	2,166	2,981	643	1,462	211	3,142
Control Parker	742	409	110	515	25	394
Long Term Ticket	5	1	0	10	1	3
Personalised Cash Debit Card	2,527	2,377	564	3,176	327	738
Credit Card/Debit Card	83	158	38	49	5	119
MLC Total 22,981	5,523	5,926	1,355	5,212	569	4,396

Passages Using	CC EX	GARS EX	MH EX	PO EX
Short Term Parking Ticket	202	340	413	360
Lost Ticket	0	0	0	1
Control Parker	77	145	604	239
Long Term Ticket	0	0	0	0
Personalised Cash Debit Card	339	925	845	78
Single Exit	0	1	130	6
Credit Card/Debit Card	10	8	11	33
Total 4,767	628	1,419	2,003	717

Rockhampton Hospital – Car Park Report August 2020

Passages Using	CC EN	GARS EN	MH EN	PO EN
Short Term Parking Ticket	204	350	561	370
Control Parker	76	145	610	235
Long Term Ticket	0	0	0	0
Personalised Cash Debit Card	337	925	847	78
Credit Card/Debit Card	10	8	9	33
Total	4,798	627	1,428	2,027
			716	

Auto Pay Station (APM) Utilisation

Transaction Type	GARS APM	ME APM	MH APM	MLC APM
Parking Transactions with Revenue	111	1,373	102	3,985
Sales	286	938	361	5,049
Parking Transactions without Revenue	7	168	14	340
Totals	404	2,479	477	9,374

Payment Type	GARS APM	ME APM	MH APM	MLC APM
Cash Transactions	85	798	51	1,592
Credit Card/Debit Card Transactions	80	752	144	3,302
Totals	165	1,550	195	4,894

Transaction by Credit / Debit Card Provider

Credit Card Transactions by Card Type for August 2020

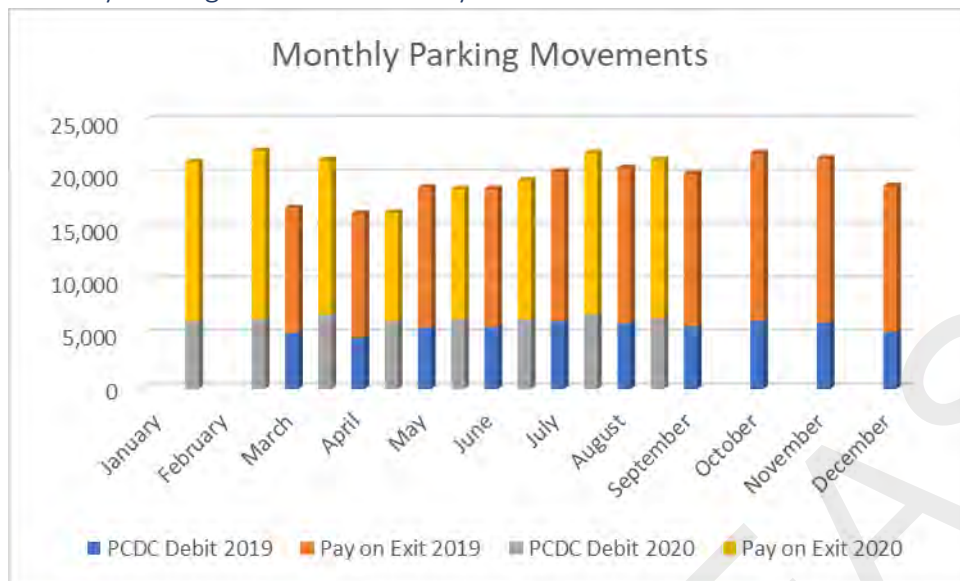
Card Type	Transactions	Value
Mastercard	5,146	\$30,327
Visa	8,344	\$46,207

Rockhampton Hospital – Car Park Report August 2020

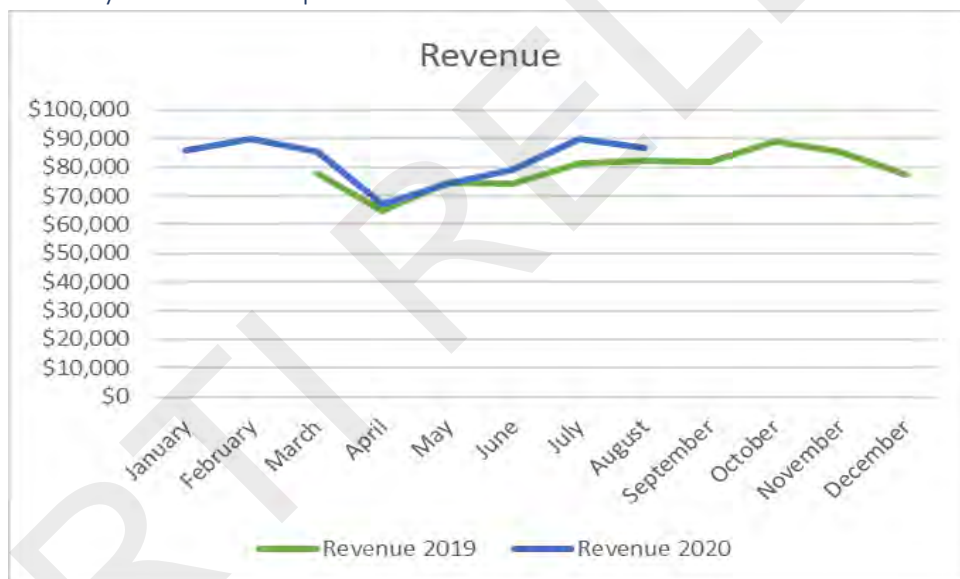
Appendix 1

August 2020 Score Card

Monthly Parking Movement Activity

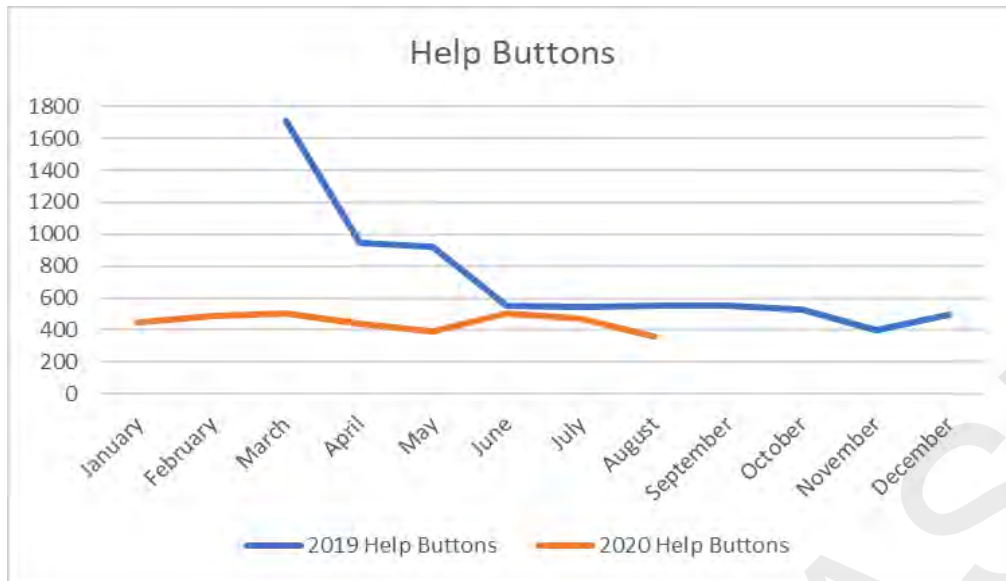


Monthly Revenue Comparison

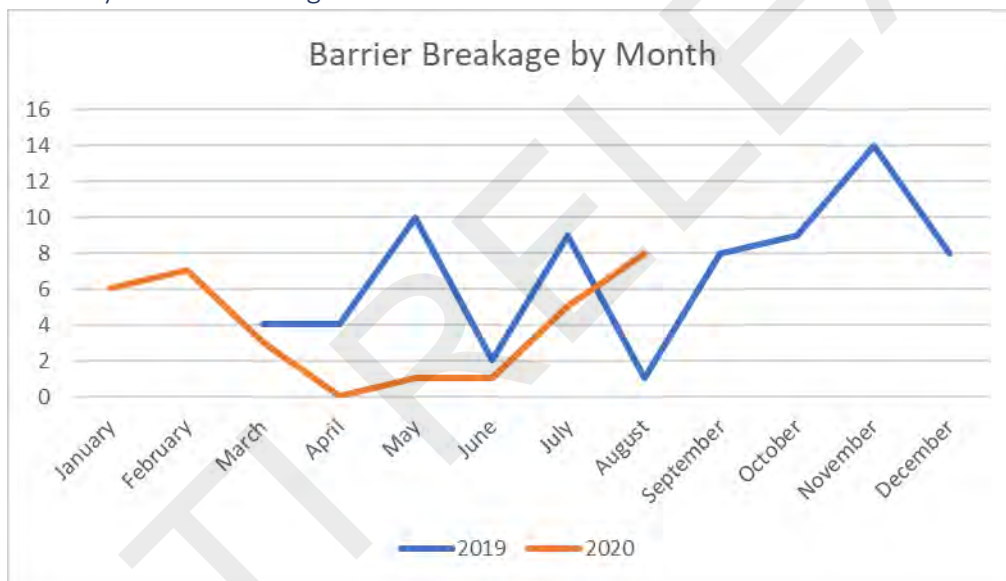


Rockhampton Hospital – Car Park Report August 2020

Monthly Help Button Calls

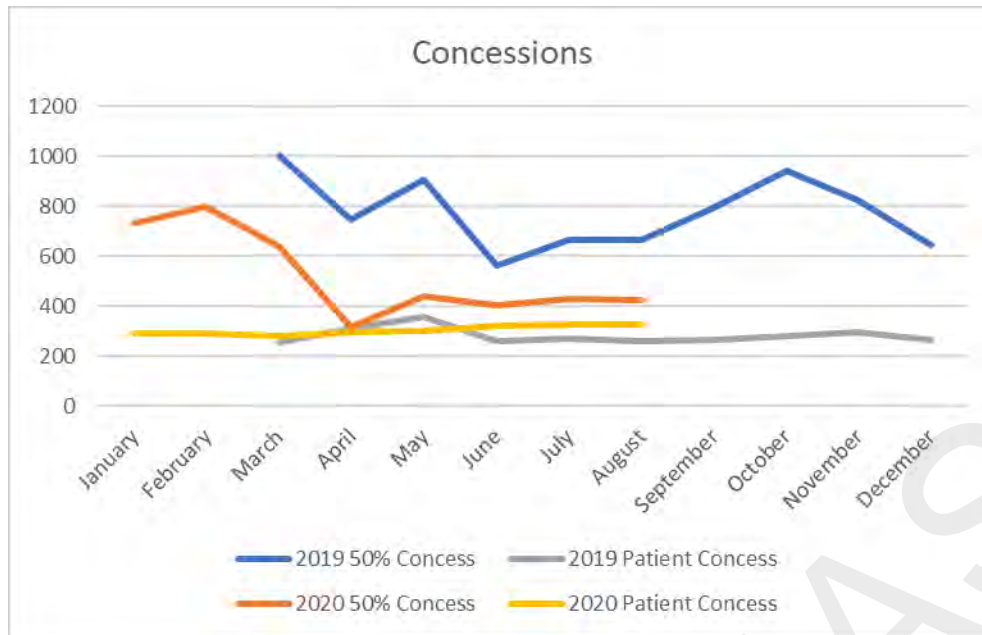


Monthly Barrier Breakage

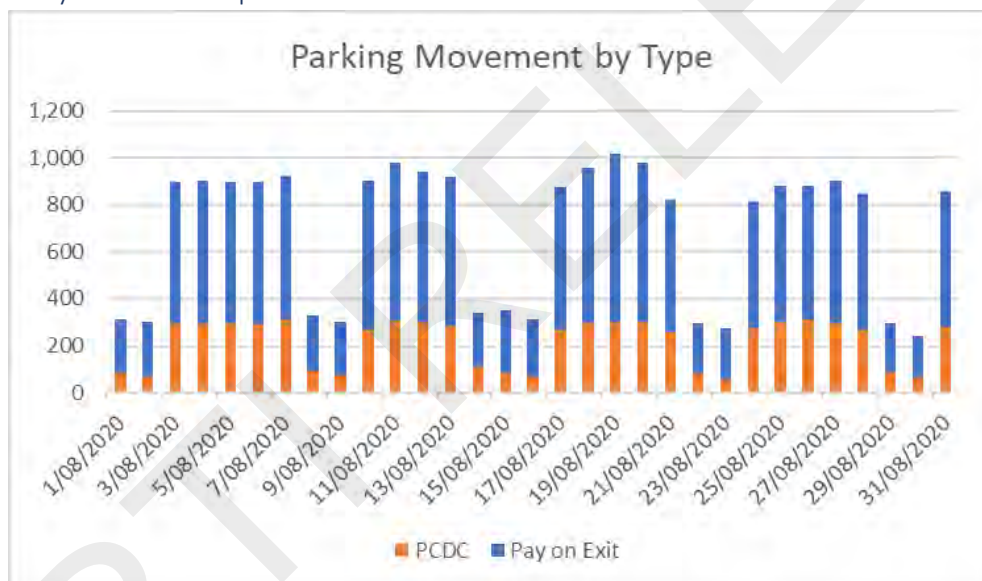


Rockhampton Hospital – Car Park Report August 2020

Concession Comparison

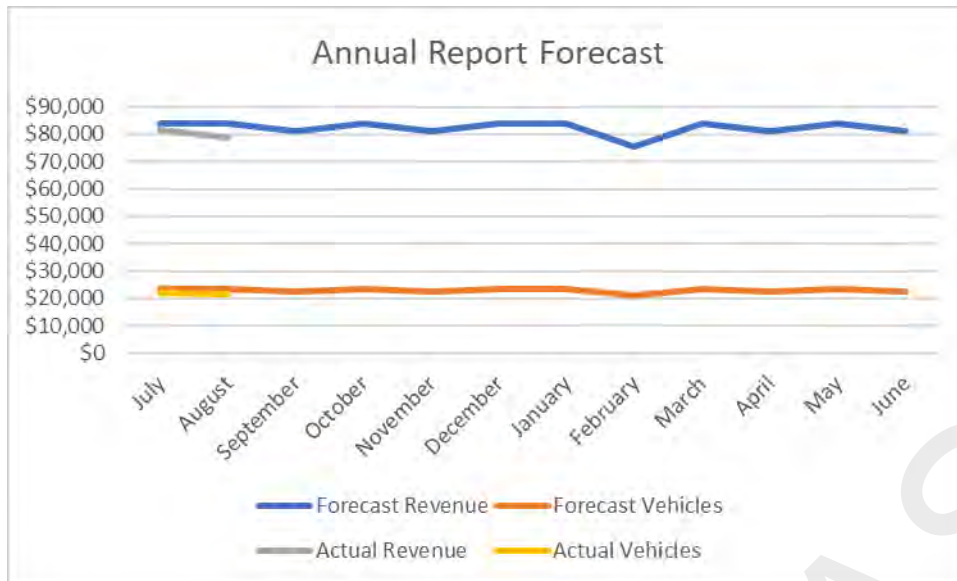


Daily Vehicle Comparison



Rockhampton Hospital – Car Park Report August 2020

Annual Report Forecast Comparison



Rockhampton Hospital – Car Park Report August 2020

Appendix 2

Banking Details for August

Skidata Receipt Versus Car Park Count 04/08/20				
Machine	Skidata Pay Station Note Receipt	Car Park Note Count	Skidata Pay Station Coin Receipt	Car Park Coin Count
Main Entry	\$410.00	\$410.00	\$182.00	\$182.00
Multi Level	\$1,065.00	\$1,065.00	\$486.20	\$486.20
Sub Totals	\$1,475.00	\$1,475.00	\$668.20	\$668.20
Totals	\$2,143.20			
Banking Details				
Cost Centre 3000520 Account 452000				
Denomination	Number	Amount		
\$50	13	\$650.00		
\$20	19	\$380.00		
\$10	27	\$270.00		
\$5	35	\$175.00		
\$2	282	\$564.00		
\$1	51	\$51.00		
\$0.50	64	\$32.00		
\$0.20	88	\$17.60		
\$0.10	36	\$3.60		
Total		\$2,143.20		

Skidata Receipt Versus Car Park Count 11/08/20				
Machine	Skidata Pay Station Note Receipt	Car Park Note Count	Skidata Pay Station Coin Receipt	Car Park Coin Count
Main Entry	\$500.00	\$500.00	\$246.00	\$246.00
Multi Level	\$960.00	\$960.00	\$479.00	\$479.00
Sub Totals	\$1,460.00	\$1,460.00	\$725.00	\$725.00
Totals	\$2,185.00			
Banking Details				
Cost Centre 3000520 Account 452000				
Denomination	Number	Amount		
\$50	12	\$600.00		
\$20	17	\$340.00		
\$10	35	\$350.00		
\$5	34	\$170.00		
\$2	311	\$622.00		
\$1	47	\$47.00		
\$0.50	68	\$34.00		
\$0.20	100	\$20.00		
\$0.10	20	\$2.00		
Total		\$2,185.00		

Rockhampton Hospital – Car Park Report August 2020

Skidata Receipt Versus Car Park Count 18/08/20				
Machine	Skidata Pay Station Note Receipt	Car Park Note Count	Skidata Pay Station Coin Receipt	Car Park Coin Count
Main Entry	\$495.00	\$495.00	\$165.10	\$165.10
Multi Level	\$1,175.00	\$1,175.00	\$503.20	\$503.20
Sub Totals	\$1,670.00	\$1,670.00	\$668.30	\$668.30
Totals	\$2,338.30			
Banking Details				
Cost Centre 3000520 Account 452000				
Denomination	Number	Amount		
\$50	11	\$550.00		
\$20	32	\$640.00		
\$10	17	\$170.00		
\$5	62	\$310.00		
\$2	281	\$562.00		
\$1	58	\$58.00		
\$0.50	51	\$25.50		
\$0.20	103	\$20.60		
\$0.10	22	\$2.20		
Total		\$2,338.30		

Skidata Receipt Versus Car Park Count 25/08/20				
Machine	Skidata Pay Station Note Receipt	Car Park Note Count	Skidata Pay Station Coin Receipt	Car Park Coin Count
Main Entry	\$325.00	\$325.00	\$241.90	\$241.90
Multi Level	\$1,060.00	\$1,060.00	\$580.40	\$580.40
Sub Totals	\$1,385.00	\$1,385.00	\$822.30	\$822.30
Totals	\$2,207.30			
Banking Details				
Cost Centre 3000520 Account 452000				
Denomination	Number	Amount		
\$50	11	\$550.00		
\$20	16	\$320.00		
\$10	17	\$170.00		
\$5	69	\$345.00		
\$2	346	\$692.00		
\$1	65	\$65.00		
\$0.50	75	\$37.50		
\$0.20	106	\$21.20		
\$0.10	66	\$6.60		
Total		\$2,207.30		

Rockhampton Hospital – Car Park Report August 2020

Appendix 3

Trading Report for August

The trading report is a detailed breakdown of daily car parking transactions.

Day	Date	Total Vehilces	PCDC Debit	Pay on Exit	Income	Forward Sales	Revenue	Cash	Credit Card	Help Buttons	Walk in Concessions		Average per Vehicle
Saturday	1/08/2020	313	82	231	\$922	\$242	\$1,164	\$136	\$1,028	5	0	0	\$3.99
Sunday	2/08/2020	300	68	232	\$1,022	\$120	\$1,142	\$108	\$1,034	2	0	0	\$4.41
	Total	613	150	463	\$1,944	\$362	\$2,306	\$244	\$2,062	7	0	0	\$4.20

Day	Date	Total Vehilces	PCDC Debit	Pay on Exit	Income	Forward Sales	Revenue	Cash	Credit Card	Help Buttons	Walk in Concessions		Average per Vehicle
Monday	3/08/2020	896	294	602	\$2,482	\$1,142	\$3,624	\$413	\$3,211	10	24	10	\$4.12
Tuesday	4/08/2020	901	298	603	\$2,463	\$1,032	\$3,495	\$441	\$3,054	17	21	5	\$4.08
Wednesday	5/08/2020	899	295	604	\$2,388	\$1,674	\$4,062	\$411	\$3,651	22	20	3	\$3.95
Thursday	6/08/2020	898	291	607	\$2,440	\$1,068	\$3,508	\$412	\$3,096	17	15	4	\$4.02
Friday	7/08/2020	926	310	616	\$2,543	\$1,236	\$3,779	\$377	\$3,402	25	14	4	\$4.13
Saturday	8/08/2020	331	94	237	\$1,053	\$544	\$1,597	\$125	\$1,472	4	0	0	\$4.44
Sunday	9/08/2020	299	69	230	\$984	\$312	\$1,296	\$102	\$1,194	2	0	0	\$4.28
	Total	5,150	1,651	3,499	\$14,353	\$7,008	\$21,361	\$2,281	\$19,080	97	94	26	\$4.10

Day	Date	Total Vehilces	PCDC Debit	Pay on Exit	Income	Forward Sales	Revenue	Cash	Credit Card	Help Buttons	Walk in Concessions		Average per Vehicle
Monday	10/08/2020	901	266	635	\$2,583	\$1,272	\$3,855	\$468	\$3,387	18	17	3	\$4.07
Tuesday	11/08/2020	979	309	670	\$2,737	\$1,452	\$4,189	\$512	\$3,677	13	20	3	\$4.09
Wednesday	12/08/2020	940	301	639	\$2,574	\$1,064	\$3,638	\$464	\$3,174	27	18	2	\$4.03
Thursday	13/08/2020	921	283	638	\$2,493	\$936	\$3,429	\$531	\$2,898	16	23	2	\$3.91
Friday	14/08/2020	341	110	231	\$1,060	\$296	\$1,356	\$142	\$1,214	5	0	0	\$4.59
Saturday	15/08/2020	350	85	265	\$1,136	\$244	\$1,380	\$148	\$1,232	3	0	0	\$4.29
Sunday	16/08/2020	314	68	246	\$1,078	\$292	\$1,370	\$112	\$1,258	2	0	0	\$4.38
	Total	4,746	1,422	3,324	\$13,661	\$5,556	\$19,217	\$2,377	\$16,840	84	78	10	\$4.11

Day	Date	Total Vehilces	PCDC Debit	Pay on Exit	Income	Forward Sales	Revenue	Cash	Credit Card	Help Buttons	Walk in Concessions		Average per Vehicle
Monday	17/08/2020	875	271	604	\$2,320	\$1,524	\$3,844	\$504	\$3,340	19	28	3	\$3.84
Tuesday	18/08/2020	957	297	660	\$2,583	\$794	\$3,377	\$432	\$2,945	12	47	1	\$3.91
Wednesday	19/08/2020	1,015	303	712	\$2,864	\$952	\$3,816	\$427	\$3,389	8	25	1	\$4.02
Thursday	20/08/2020	977	301	676	\$2,725	\$1,632	\$4,357	\$456	\$3,901	15	20	2	\$4.03
Friday	21/08/2020	822	255	567	\$2,308	\$1,072	\$3,380	\$454	\$2,926	11	16	2	\$4.07
Saturday	22/08/2020	295	85	210	\$890	\$180	\$1,070	\$98	\$972	4	0	0	\$4.24
Sunday	23/08/2020	276	53	223	\$964	\$184	\$1,148	\$105	\$1,042	2	0	0	\$4.32
	Total	5,217	1,565	3,652	\$14,654	\$6,338	\$20,992	\$2,476	\$18,515	71	136	9	\$4.01

Day	Date	Total Vehilces	PCDC Debit	Pay on Exit	Income	Forward Sales	Revenue	Cash	Credit Card	Help Buttons	Walk in Concessions		Average per Vehicle
Monday	24/08/2020	816	276	540	\$2,115	\$1,154	\$3,269	\$445	\$2,824	17	20	2	\$3.92
Tuesday	25/08/2020	880	300	580	\$2,340	\$824	\$3,164	\$373	\$2,791	11	24	3	\$4.03
Wednesday	26/08/2020	883	312	571	\$2,234	\$1,026	\$3,260	\$461	\$2,799	23	25	4	\$3.91
Thursday	27/08/2020	905	296	609	\$2,442	\$1,448	\$3,890	\$458	\$3,432	13	23	1	\$4.01
Friday	28/08/2020	849	270	579	\$2,327	\$1,034	\$3,361	\$390	\$2,971	19	18	2	\$4.02
Saturday	29/08/2020	293	89	204	\$880	\$350	\$1,230	\$122	\$1,108	3	0	0	\$4.31
Sunday	30/08/2020	240	59	181	\$784	\$382	\$1,166	\$142	\$1,024	9	0	0	\$4.33
	Total	1,696	1,602	3,264	\$13,122	\$6,218	\$19,340	\$2,391	\$16,949	95	110	12	\$4.02

Day	Date	Total Vehilces	PCDC Debit	Pay on Exit	Income	Forward Sales	Revenue	Cash	Credit Card	Help Buttons	Walk in Concessions		Average per Vehicle
Monday	31/08/2020	859	280	579	\$2,401	\$1,142	\$3,543	\$455	\$3,088	6	9	2	\$4.15
	Total	1,142	280	579	\$2,401	\$1,142	\$3,543	\$455	\$3,088	6	9	2	\$4.15

Rockhampton Hospital Paid Parking



John Weir

September 2020

Rockhampton Hospital – Car Park Report September 2020

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Summary

This report provides a statistical overview of the performance of the paid parking system within the Rockhampton Hospital. The data is provided by automatic equipment and should only be considered as a guide. All financial data provided by the Skidata system includes GST.

Monthly Summary

The gross revenue for the reporting period was \$92,201 with occupancy being 15,660 paying vehicles using Short-Term transactions, 738 vehicles using Credit Card in and out and 7,073 staff using their Access Card to debit car parking fees. The revenue consists of \$63,859 income for vehicle transactions, \$28,342 for staff parking movements and long term passes.

The Skidata system treats staff who pay per exit as a paying vehicle and only recognises money deducted from an access card as staff. While the information is not available from the system it is estimated that approximately 11,737 staff per month are parking within the Paid Parking system. Therefore, the more realistic breakdown would be \$44,777 for patients and visitors and \$47,424 for staff parking transactions.

Equipment

There have been connectivity issues with the Post Office entry for considerable time with Skidata unable to provide an effective solution. While most times the entry station loses and regains connection without any interruption to service. During September this issue started to interrupt services and the entry station required restarting to bring back online. Our local service provider attended site and cleared all physical components of issues and recommended that Skidata restart the processor for this station to clear the error. A request was lodged with Skidata who restarted the processor on the 02/10/2020 which has resolved the issue.

All other equipment has been operating normally.

A fault report from ADVAM was received by Revenue stating that entry stations were not downloading data to the ADVAM system, these stations were tested and no fault was found on our site.

Rockhampton Hospital – Car Park Report September 2020

Income Summary for Trading Period

Car Park income comparison 2020 Calendar Year

Month	Vehicles	Income	Sales	Revenue	Cash	Credit Card
January	14,844	\$59,687	\$26,099	\$85,827	\$14,866	\$70,960
February	15,688	\$63,014	\$26,858	\$89,831	\$14,740	\$75,089
March	14,444	\$57,226	\$28,070	\$85,296	\$13,034	\$72,261
April	10,153	\$40,829	\$26,334	\$67,163	\$7,299	\$59,864
May	12,168	\$49,347	\$24,896	\$74,243	\$7,700	\$66,542
June	13,027	\$52,974	\$26,218	\$79,192	\$9,345	\$69,846
July	15,095	\$60,926	\$28,907	\$89,833	\$10,801	\$79,031
August	14,781	\$60,135	\$26,624	\$86,759	\$10,225	\$76,534
September	15,660	\$63,859	\$28,342	\$92,201	\$10,872	\$81,328

Parking Movement Summary

The car park traffic figures are broken into 2 sections, vehicles with revenue and vehicles with free transition. The vehicles with revenue are only recorded when a fee transaction is processed on exit.

Transaction Type	May	June	July	August	September
Short Term Tickets	12,168	13,027	15,095	14,844	15,660
Entry and Exit by Credit Card	541	534	517	525	738
Staff Access Card Debit	6,557	6,505	6,992	6,670	7,073
Total	19,266	20,066	22,604	22,039	23,471

Vehicles Granted Free Exit	May	June	July	August	September
Delivery Vehicles	135	137	175	161	139
Site Vehicles	104	150	176	123	101
Volunteers	12	33	34	30	29
Concession Holders	1,219	1,229	1,578	1,682	1,477
CQHHS Fleet Vehicles	578	579	652	612	564
EDU Research Vehicles	17	17	24	19	21
External Fleet Vehicles	362	394	405	419	397
Mental Health Fleet Vehicles	119	145	164	118	182
Exited Free Grace Period	1,826	1,938	1,968	2,174	2,197
Passages during Barrier Broken	1	3	3	12	8
Passage - Manual Open	2,823	1,555	484	326	365
Staff Disability Rate	28	39	26	37	34
Vehicles without Revenue	7,224	6,219	5,724	5,713	5,514

Rockhampton Hospital – Car Park Report September 2020

Staff Parking by Access Card Recharge and Debit

(2020 Calendar Year)

Month	Staff Usage	Amount Debited	Staff Recharge	Revenue
January	6,378	\$25,658	6,387	\$25,724
February	6,535	\$26,350	6,627	\$26,683
March	6,974	\$27,886	7,002	\$28,000
April	6,359	\$25,484	6,537	\$26,230
May	6,555	\$26,228	6,191	\$24,764
June	6,505	\$26,110	6,499	\$26,042
July	6,992	\$28,038	7,170	\$28,726
August	6,670	\$26,742	6,593	\$26,372
September	7,073	\$28,442	7,016	\$28,056

Concessions Summary for September 2020

Type of Concession	100%	50%	Long Term
Number of Uses	47	514	1,447
Value of Concession	\$238	\$811	\$8,682

System Events Summary for September 2020

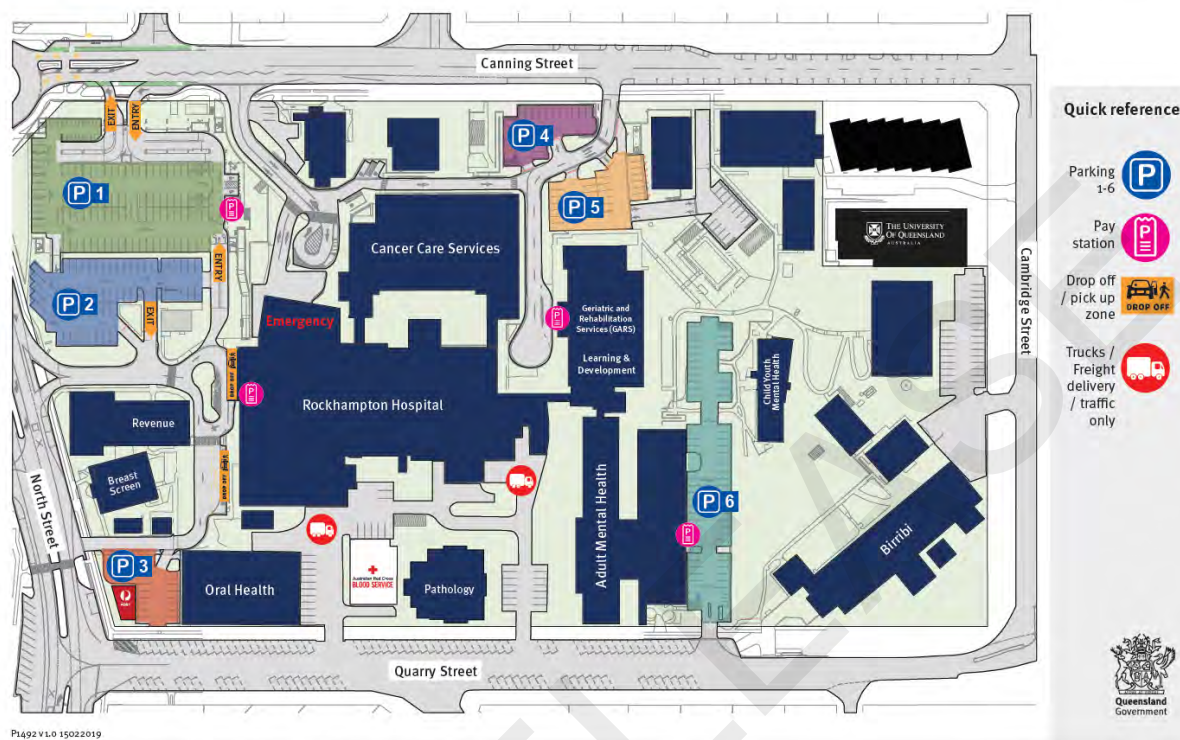
Alarm	6
Bank Note Tester Defective	0
Barrier Breakage	7
Passage - Manual Open	365
Note recycler has been removed	0
Coder Connection Error	109
Intercom Button Pressed	409
Jammed Bank Note Stuck in Tester	1
Power Outage	3
System Rebooted	48
Ticket Jam / Ticket Problem	12
UPS Battery Rundown or Defective	0

Rockhampton Hospital – Car Park Report September 2020

Rockhampton Hospital Parking Details



Rockhampton Hospital campus map - Parking and Pay stations



Car park locations

P1 - Multi-level car park

The multi-level car park has space for 520 cars, 25 motorbikes and 20 cyclists. There are disabled parks and pram parking. Pay stations are located at the ground level pedestrian entrance to the multi-level car park and the main hospital entrance (front foyer).

P2 - On-grade car park

In front of the multi-level car park, the on-grade car park at ground level has spaces for 58 cars. Pay stations are located at the ground level pedestrian entrance to the multi-level car park and the main hospital entrance (front foyer).

P3 - Post office / Oral health car park

Behind the post office on North Street and beside the Oral Health building there are 18 spaces for car parking. Pay stations are located at the ground level pedestrian entrance to the multi-level car park and the main hospital entrance (front foyer).

P4 - Cancer care (Canning Street) car park

Cancer care parking is available off Canning Street and has 18 parks available. The closest pay station can be found at the entrance of Geriatric and Rehabilitation Services (GARS).

P5 - Rehabilitation (Canning Street) car park

Geriatric and Rehabilitation Services parking is available off Canning Street and has 38 parks available. The closest pay station can be found at the entrance of Geriatric and Rehabilitation Services.

P6 – Mental Health car park (Quarry Street)

Mental Health parking is available off Quarry Street and has 88 parks available. The closest pay station can be found at the entrance of the Mental Health Carpark

Rockhampton Hospital – Car Park Report September 2020

Banking Summary for 2020 Calendar Year to Date

Monthly Collection	Skidata APM Receipt	Skidata APM Banking	Skidata Monthly Report
January Total	\$18,423.50	\$18,520.10	\$14,866.10
04/02/2020	\$2,788.00	\$2,788.00	
11/02/2020	\$4,858.20	\$4,865.20	
18/02/2020	\$3,140.90	\$3,141.00	
25/02/2020	\$3,308.10	\$3,303.00	
February Total	\$14,095.20	\$14,097.20	\$14,740.90
03/03/2020	\$3,950.50	\$3,948.50	
10/03/2020	\$3,475.50	\$3,482.50	
17/03/2020	\$2,985.90	\$2,985.90	
23/03/2020	\$2,751.00	\$2,751.00	
31/03/2020	\$2,638.90	\$2,639.90	
March Total	\$15,801.80	\$15,807.80	\$13,034.50
07/04/2020	\$1,509.40	\$1,509.40	
16/04/2020	\$1,615.10	\$1,615.10	
21/04/2020	\$1,129.30	\$1,129.30	
28/04/2020	\$1,948.70	\$1,948.70	
April Total	\$6,202.50	\$6,202.50	\$7,299.00
05/05/2020	\$1,157.90	\$1,157.90	
12/05/2020	\$2,613.90	\$2,613.90	
19/05/2020	\$1,690.10	\$1,690.10	
26/05/2020	\$1,940.90	\$1,940.90	
May Total	\$7,420.80	\$7,420.80	\$7,700.50
02/06/2020	\$1,677.00	\$1,677.00	
09/06/2020	\$2,470.70	\$2,471.70	
16/06/2020	\$2,235.70	\$2,235.70	
23/06/2020	\$1,758.00	\$1,758.00	
30/06/2020	\$2,843.50	\$2,936.10	
June Total	\$10,984.90	\$11,078.50	\$9,345.70
07/07/2020	\$1,539.50	\$1,541.20	
14/07/2020	\$2,080.50	\$2,080.50	
21/07/2020	\$2,668.50	\$2,668.50	
28/07/2020	\$2,960.20	\$2,958.30	
July Total	\$9,248.70	\$9,248.50	\$10,801.10
04/08/2020	\$2,143.20	\$2,143.20	
11/08/2020	\$2,185.00	\$2,185.00	
18/08/2020	\$2,338.30	\$2,338.30	
25/08/2020	\$2,207.30	\$2,207.30	
August Total	\$8,873.80	\$8,873.80	\$10,224.60
02/09/2020	\$2,313.00	\$2,313.00	
08/09/2020	\$3,156.50	\$3,155.50	
15/09/2020	\$2,344.60	\$2,344.60	
22/09/2020	\$2,333.30	\$2,333.30	
29/09/2020	\$2,510.00	\$2,510.00	
September Total	\$12,657.40	\$12,656.40	\$10,872.90

Rockhampton Hospital – Car Park Report September 2020

Concession Details for September 2020

Number of concessions by Section

Ward	New Concessions	Cancelled Concessions	Number of Concessions	Number of Uses
Genesis	43	76	105	883
DTU	19	24	88	240
Medical Wards	6	2	4	11
Renal	7	3	112	265
GARS	0	1	3	2
Paediatrics	0	1	2	27
Palliative Care	0	0	4	1
Cardiac Rehab	17	0	17	18
Total	92	107	335	1,447

Control System Reporting Details

Pay Stations for September 2020

System Event	GARS APM	ME APM	MH APM	MLC APM
Alarm	1	2	2	1
Bank Note Jam	0	1	0	0
Bank Note Tester Fault	0	0	0	0
Note Recycler Removed	0	0	0	0
Coder Error	0	0	1	1
Device off Line	1	3	1	1
Dispenser Jammed	0	1	0	1
Door Unlocked	5	10	10	13
Error at Terminal (ADVAM)	61	61	60	67
Intercom Button Pressed	2	6	25	40
Bank Note Collection	1	5	1	5
Coin Collection	1	5	1	5
Out of Service	2	4	6	5
Power Outage	1	0	1	1
System Rebooted	1	2	1	1
Ticket Jam	0	0	1	2

Entry Stations for September 2020

System Events	CC EN	GARS EN	MH EN	MLC EN1	MLC EN2	MLC EN3	MLC EN4	MLC EN5	OG EN	PO EN	Total
Barrier breakage	0	0	0	0	0	1	0	1	1	3	6
Coder connection error	1	0	0	0	2	0	0	4	6	86	99
Emergency mode	0	1	0	0	1	0	0	5	0	39	46
Error at terminal/Advam EMV Terminal	65	70	67	69	69	71	66	70	68	82	697
Fanfold ticket problem	1	0	1	0	0	0	0	0	2	0	4
Intercom has been activated.	0	10	14	6	9	4	7	1	12	21	84
Out of order.	0	0	0	0	0	0	0	0	2	54	56
System rebooted	0	1	0	0	1	0	0	3	0	35	40
Ticket jam	0	1	0	0	0	0	0	0	0	0	1

Rockhampton Hospital – Car Park Report September 2020

Exit Stations for September 2020

System Events	OG EX	MLC EX1	MLC EX2	MH EX	PO EX	GARS EX	CC EX	Total
Barrier breakage	0	1	0	0	0	0	0	1
Coder connection error	0	6	0	0	0	0	0	6
Emergency mode	0	2	0	0	1	1	1	5
Error at terminal/Advam EMV Terminal	60	60	66	60	55	60	56	417
Intercom has been activated.	103	53	14	18	20	12	0	220
System rebooted	0	1	0	0	0	1	1	3
Ticket jam	1	3	0	0	0	0	0	4

Parking Duration Details for September 2020

Duration	Short Term Ticket	Contract Parking
< 20 Minutes	1,616	802
1 Hour	2,836	859
2 Hours	4,097	1361
3 Hours	1,798	663
4 Hours	697	502
5 Hours	358	551
6 Hours	235	450
7 Hours	152	462
8 Hours	110	585
9 Hours	171	4,803
10 Hours	91	3,459
11 Hours	27	662
12 Hours	33	175
13 Hours	63	284
14 Hours	14	137
15 Hours	10	38
16 Hours	12	53
17 Hours	8	42
18 Hours	5	33
19 Hours	7	34
20 Hours	5	32
21 Hours	5	13
22 Hours	2	22
23 Hours	4	20
1 Day	3	12
2 Day	26	73
Total	12,385	16,127

Rockhampton Hospital – Car Park Report September 2020

Car Park Utilisation

Total Car Park Utilisation

Passages Using	Entries	Exit
Short Term Parking Ticket	12,829	12,392
Lost Ticket	0	0
Control Parker	2,988	2,984
Long Term Ticket	44	43
Personalised Cash Debit Card	12,602	12,598
Single Exit	0	186
Credit Card/Debit Card	734	738
	29,197	28,941

Entry / Exit Utilisation

Passages Using	MLC1 EX	MLC2 EX	OG EX
Short Term Parking Ticket	3,481	992	6,653
Lost Ticket	0	0	0
Control Parker	573	265	1,219
Long Term Ticket	23	10	10
Personalised Cash Debit Card	3,286	4,017	2,978
Single Exit	11	5	25
Credit Card/Debit Card	196	49	414
MLC Total	24,207	7,570	5,338
			11,299

Passages Using	MLC1 EN	MLC2 EN	MLC3 EN	MLC4 EN	MLC5 EN	OG EN
Short Term Parking Ticket	2,501	3,226	714	1,472	209	3,236
Control Parker	623	408	87	412	45	479
Long Term Ticket	11	22	0	18	1	2
Personalised Cash Debit Card	2,786	2,267	612	3,367	381	867
Credit Card/Debit Card	170	146	37	76	13	214
MLC Total	23,558	5,523	5,926	1,450	5,212	4,798

Passages Using	CC EX	GARS EX	MH EX	PO EX
Short Term Parking Ticket	213	308	480	265
Lost Ticket	0	0	0	0
Control Parker	71	96	577	183
Long Term Ticket	0	0	0	0
Personalised Cash Debit Card	332	902	1013	70
Single Exit	1	0	142	2
Credit Card/Debit Card	16	12	0	36
Total	4,734	633	1,318	2,227
				556

Rockhampton Hospital – Car Park Report September 2020

Passages Using	CC EN	GARS EN	MH EN	PO EN
Short Term Parking Ticket	230	317	639	285
Control Parker	70	111	580	173
Long Term Ticket	0	0	0	0
Personalised Cash Debit Card	333	902	1,009	78
Credit Card/Debit Card	16	12	14	36
Total	4,805	649	1,342	2,242
			572	

Auto Pay Station (APM) Utilisation

Transaction Type	GARS APM	ME APM	MH APM	MLC APM
Parking Transactions with Revenue	119	1,419	131	4,435
Sales	272	787	417	5,563
Parking Transactions without Revenue	7	166	19	345
Totals	398	2,372	567	9,374

Payment Type	GARS APM	ME APM	MH APM	MLC APM
Cash Transactions	80	832	53	1,736
Credit Card/Debit Card Transactions	883	735	162	3,682
Totals	163	1,567	215	5,418

Transaction by Credit / Debit Card Provider

Credit Card Transactions by Card Type for September 2020

Card Type	Transactions	Value
Mastercard	5,501	\$32,843
Visa	8,717	\$48,485

Annual Budget forecast versus actual

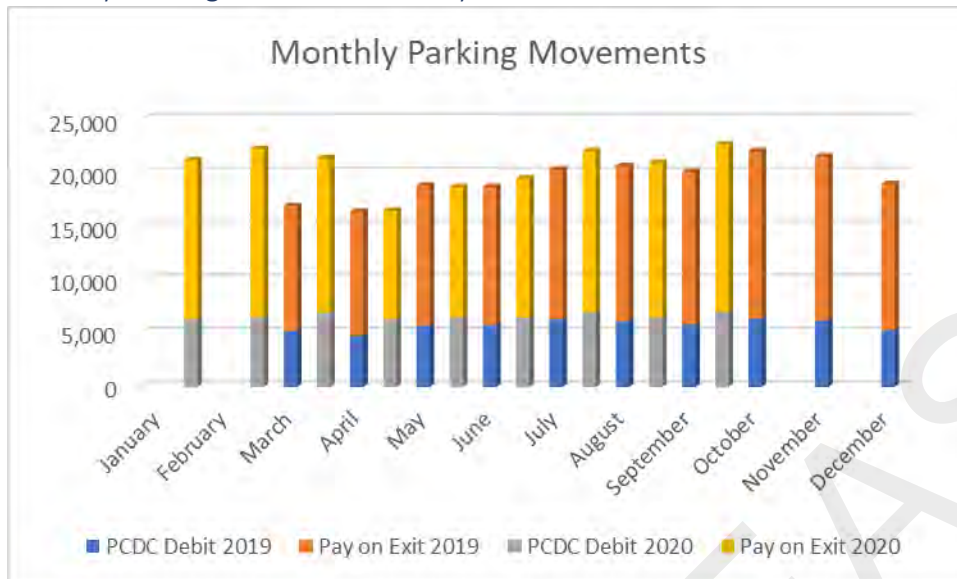
2020/21	Forecast Revenue	Actual Revenue	Forecast Vehicles	Actual Vehicles	2019/20
July	\$84,082	\$81,666	23,357	22,092	21,323
August	\$84,082	\$78,872	23,357	20,980	21,467
September	\$81,370	\$83,819	22,603	22,718	20,789
October	\$84,082		23,357		22,744
November	\$81,370		22,603		22,344
December	\$84,082		23,357		19,573
January	\$84,082		23,357		21,993
February	\$75,345		20,929		22,810
March	\$84,082		23,357		21,948
April	\$81,370		22,603		16,837
May	\$84,082		23,357		20,077
June	\$81,370		22,603		19,627
Total	\$989,399		274,840		251,532

Rockhampton Hospital – Car Park Report September 2020

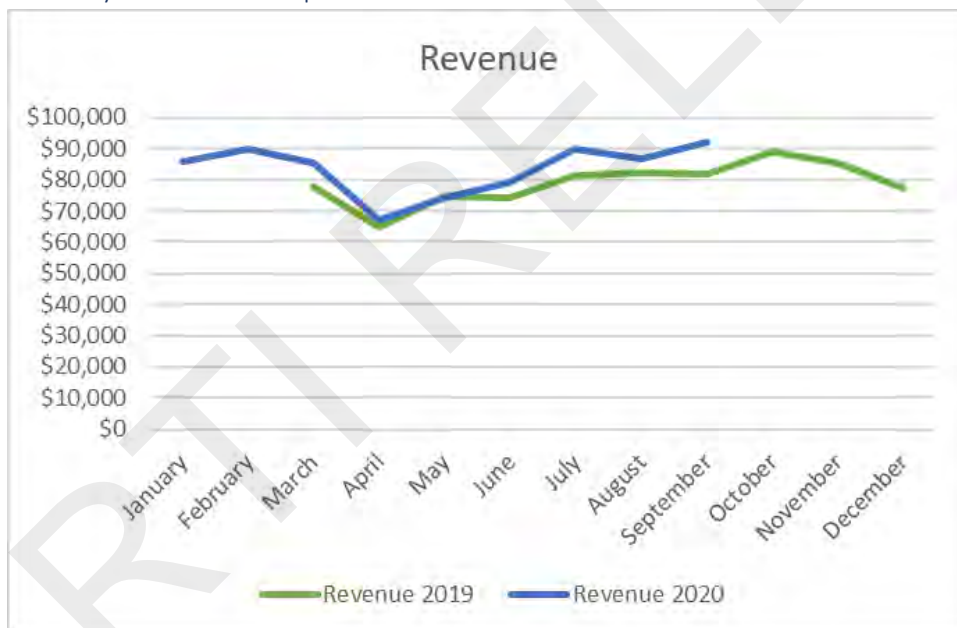
Appendix 1

September 2020 Score Card

Monthly Parking Movement Activity

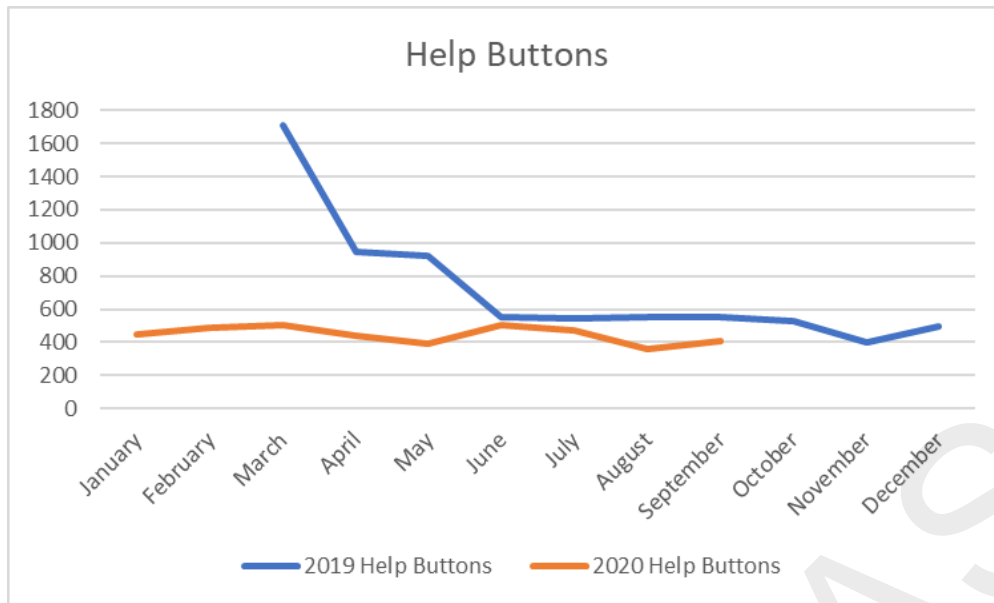


Monthly Revenue Comparison

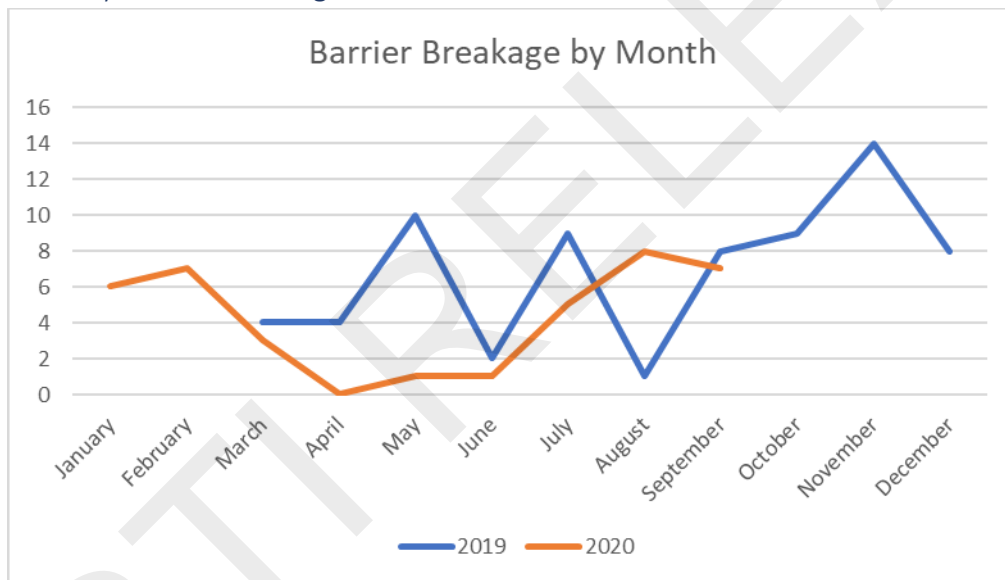


Rockhampton Hospital – Car Park Report September 2020

Monthly Help Button Calls

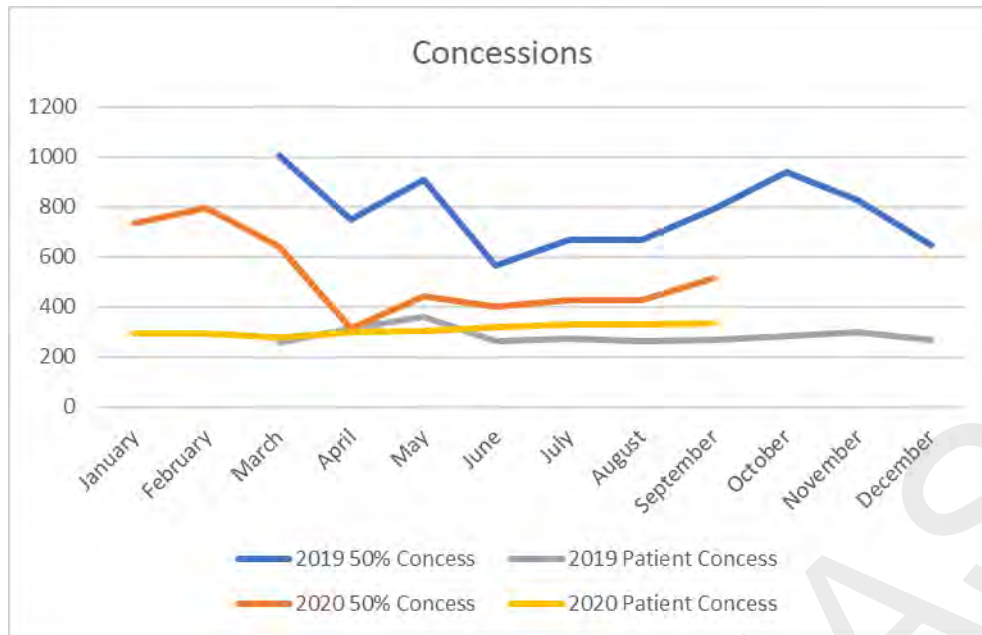


Monthly Barrier Breakage

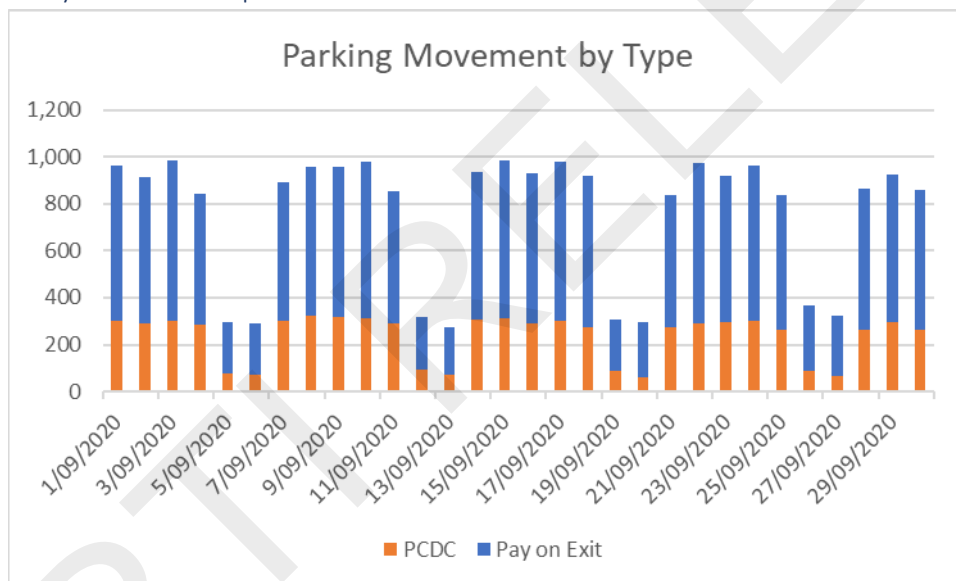


Rockhampton Hospital – Car Park Report September 2020

Concession Comparison

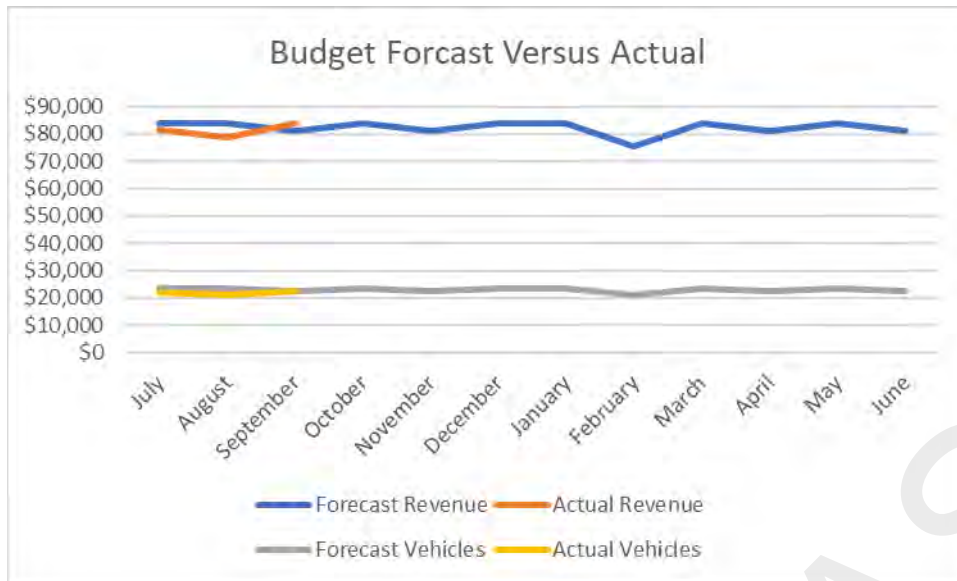


Daily Vehicle Comparison

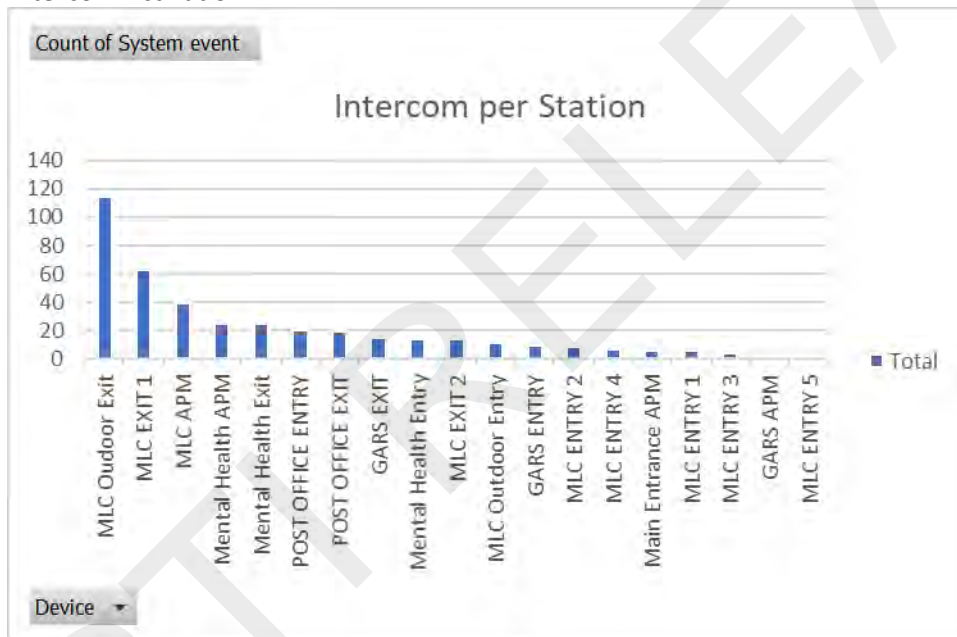


Rockhampton Hospital – Car Park Report September 2020

Annual Report Forecast Comparison



Intercom Activation



Rockhampton Hospital – Car Park Report September 2020

Appendix 2

Banking Details for September

Skidata Receipt Versus Car Park Count 02/09/20				
Machine	Skidata Pay Station Note Receipt	Car Park Note Count	Skidata Pay Station Coin Receipt	Car Park Coin Count
Main Entry	\$325.00	\$325.00	\$286.00	\$286.00
Multi Level	\$1,200.00	\$1,200.00	\$502.00	\$502.00
Sub Totals	\$1,525.00	\$1,525.00	\$788.00	\$788.00
Totals	\$2,313.00			
Banking Details				
Cost Centre 3000520 Account 452000				
Denomination	Number	Amount		
\$50	11	\$550.00		
\$20	16	\$320.00		
\$10	17	\$170.00		
\$5	69	\$345.00		
\$2	346	\$692.00		
\$1	65	\$65.00		
\$0.50	75	\$37.50		
\$0.20	106	\$21.20		
\$0.10	66	\$6.60		
Total		\$2,207.30		

Skidata Receipt Versus Car Park Count 08/09/20				
Machine	Skidata Pay Station Note Receipt	Car Park Note Count	Skidata Pay Station Coin Receipt	Car Park Coin Count
Main Entry	\$540.00	\$540.00	\$271.10	\$271.10
Multi Level	\$1,000.00	\$1,000.00	\$557.00	\$558.00
GARS	\$285.00	\$285.00	\$181.70	\$181.70
Mental Health	\$195.00	\$195.00	\$125.70	\$125.70
Sub Totals	\$2,020.00	\$2,020.00	\$1,135.50	\$1,136.50
Totals	\$3,156.50			
Banking Details				
Cost Centre 3000520 Account 452000				
Denomination	Number	Amount		
\$50	19	\$950.00		
\$20	13	\$260.00		
\$10	45	\$450.00		
\$5	72	\$360.00		
\$2	467	\$934.00		
\$1	112	\$112.00		
\$0.50	107	\$53.50		
\$0.20	161	\$32.20		
\$0.10	48	\$4.80		
Total		\$3,156.50		

Rockhampton Hospital – Car Park Report September 2020

Skidata Receipt Versus Car Park Count 22/09/20				
Machine	Skidata Pay Station Note Receipt	Car Park Note Count	Skidata Pay Station Coin Receipt	Car Park Coin Count
Main Entry	\$415.00	\$415.00	\$190.00	\$190.00
Multi Level	\$1,310.00	\$1,310.00	\$418.30	\$418.30
Sub Totals	\$1,725.00	\$1,725.00	\$608.30	\$608.30
Totals	\$2,333.30			
Banking Details				
Cost Centre 3000520 Account 452000				
Denomination	Number	Amount		
\$50	13	\$650.00		
\$20	34	\$680.00		
\$10	8	\$80.00		
\$5	63	\$315.00		
\$2	263	\$526.00		
\$1	46	\$46.00		
\$0.50	43	\$21.50		
\$0.20	56	\$11.20		
\$0.10	36	\$3.60		
Total		\$2,333.30		
Skidata Receipt Versus Car Park Count 15/09/20				
Machine	Skidata Pay Station Note Receipt	Car Park Note Count	Skidata Pay Station Coin Receipt	Car Park Coin Count
Main Entry	\$450.00	\$450.00	\$299.80	\$299.80
Multi Level	\$1,120.00	\$1,120.00	\$474.80	\$474.80
Sub Totals	\$1,570.00	\$1,570.00	\$774.60	\$774.60
Totals	\$2,344.60			
Banking Details				
Cost Centre 3000520 Account 452000				
Denomination	Number	Amount		
\$50	12	\$600.00		
\$20	12	\$240.00		
\$10	40	\$400.00		
\$5	66	\$330.00		
\$2	337	\$674.00		
\$1	22	\$22.00		
\$0.50	100	\$50.00		
\$0.20	114	\$22.80		
\$0.10	58	\$5.80		
Total		\$2,344.60		

Rockhampton Hospital – Car Park Report September 2020

Skidata Receipt Versus Car Park Count 29/09/20				
Machine	Skidata Pay Station Note Receipt	Car Park Note Count	Skidata Pay Station Coin Receipt	Car Park Coin Count
Main Entry	\$595.00	\$595.00	\$147.30	\$147.30
Multi Level	\$1,185.00	\$1,185.00	\$582.90	\$582.90
Sub Totals	\$1,780.00	\$1,780.00	\$730.20	\$730.20
Totals	\$2,510.20			
Banking Details				
Cost Centre 3000520 Account 452000				
Denomination	Number	Amount		
\$50	14	\$700.00		
\$20	23	\$460.00		
\$10	38	\$380.00		
\$5	48	\$240.00		
\$2	309	\$618.00		
\$1	74	\$74.00		
\$0.50	54	\$27.00		
\$0.20	47	\$9.40		
\$0.10	18	\$1.80		
Total		\$2,510.20		

Rockhampton Hospital – Car Park Report September 2020

Appendix 3

Trading Report for September

The trading report is a detailed breakdown of daily car parking transactions.

Day	Date	Total Vehilces	PCDC Debit	Pay on Exit	Income	Forward Sales	Revenue	Cash	Credit Card	Help Buttons	Walk in Concessions		Average per Vehicle
Tuesday	1/09/2020	963	300	663	\$2,596	\$2,031	\$3,628	\$466	\$3,162	13	25	3	\$4.12
Wednesday	2/09/2020	911	292	619	\$2,476	\$1,714	\$4,190	\$345	\$3,844	9	19	3	\$4.00
Thursday	3/09/2020	986	302	684	\$2,817	\$1,200	\$4,017	\$481	\$3,536	14	25	1	\$4.12
Friday	4/09/2020	843	283	560	\$2,306	\$906	\$3,212	\$353	\$2,859	20	17	3	\$4.12
Saturday	5/09/2020	296	78	218	\$1,035	\$590	\$1,625	\$151	\$1,474	4	0	0	\$4.75
Sunday	6/09/2020	289	70	219	\$972	\$218	\$1,190	\$182	\$1,008	2	0	0	\$4.44
Total		4,288	1,325	2,963	12,202	6,659	17,862	1,978	15,883	62	86	10	\$4.12

Day	Date	Total Vehilces	PCDC Debit	Pay on Exit	Income	Forward Sales	Revenue	Cash	Credit Card	Help Buttons	Walk in Concessions		Average per Vehicle
Monday	7/09/2020	892	303	589	\$2,368	\$1,172	\$3,540	\$466	\$3,074	24	24	2	\$4.02
Tuesday	8/09/2020	957	324	633	\$2,438	\$1,222	\$3,660	\$510	\$3,150	10	28	3	\$3.85
Wednesday	9/09/2020	956	317	639	\$2,513	\$1,152	\$3,665	\$468	\$3,197	5	22	0	\$3.93
Thursday	10/09/2020	977	312	665	\$2,620	\$1,036	\$3,656	\$322	\$3,334	17	29	3	\$3.94
Friday	11/09/2020	851	288	563	\$2,288	\$1,078	\$3,366	\$390	\$2,976	10	16	1	\$4.06
Saturday	12/09/2020	318	93	225	\$1,064	\$330	\$1,394	\$223	\$1,170	1	0	0	\$4.73
Sunday	13/09/2020	273	69	204	\$922	\$246	\$1,168	\$164	\$1,004	7	0	0	\$4.52
Total		5,224	1,706	3,518	\$14,213	\$6,236	\$20,449	\$2,543	\$17,905	74	119	9	\$4.04

Day	Date	Total Vehilces	PCDC Debit	Pay on Exit	Income	Forward Sales	Revenue	Cash	Credit Card	Help Buttons	Walk in Concessions		Average per Vehicle
Monday	14/09/2020	936	305	631	\$2,479	\$1,146	\$3,625	\$567	\$3,058	13	27	3	\$3.93
Tuesday	15/09/2020	985	313	672	\$2,734	\$1,136	\$3,870	\$374	\$3,496	19	27	1	\$4.07
Wednesday	16/09/2020	930	292	638	\$2,537	\$1,718	\$4,255	\$481	\$3,774	14	20	3	\$3.98
Thursday	17/09/2020	978	303	675	\$2,675	\$1,006	\$3,681	\$454	\$3,227	16	27	4	\$3.96
Friday	18/09/2020	919	272	647	\$2,658	\$1,180	\$3,838	\$392	\$3,446	22	14	0	\$4.11
Saturday	19/09/2020	306	89	217	\$944	\$218	\$1,162	\$104	\$1,058	16	0	0	\$4.35
Sunday	20/09/2020	295	59	236	\$1,028	\$166	\$1,194	\$169	\$1,025	8	0	0	\$4.36
Total		5,349	1,633	3,716	\$15,055	\$6,570	\$21,625	\$2,541	\$19,084	108	115	11	\$4.05

Day	Date	Total Vehilces	PCDC Debit	Pay on Exit	Income	Forward Sales	Revenue	Cash	Credit Card	Help Buttons	Walk in Concessions		Average per Vehicle
Monday	21/09/2020	837	273	564	\$2,225	\$1,586	\$3,811	\$424	\$3,387	23	19	4	\$3.95
Tuesday	22/09/2020	971	290	681	\$2,637	\$1,104	\$3,741	\$466	\$3,275	13	24	1	\$3.87
Wednesday	23/09/2020	917	297	620	\$2,523	\$932	\$3,455	\$331	\$3,124	21	25	1	\$4.07
Thursday	24/09/2020	962	299	663	\$2,582	\$1,070	\$3,652	\$480	\$3,172	19	33	2	\$3.89
Friday	25/09/2020	839	261	578	\$2,402	\$792	\$3,194	\$433	\$2,761	30	20	4	\$4.16
Saturday	26/09/2020	366	89	277	\$1,274	\$186	\$1,460	\$238	\$1,222	5	0	0	\$4.60
Sunday	27/09/2020	321	65	256	\$1,152	\$336	\$1,488	\$190	\$1,298	2	0	0	\$4.50
Total		5,213	1,574	3,639	14,795	6,006	20,801	2,562	18,239	113	121	12	\$4.07

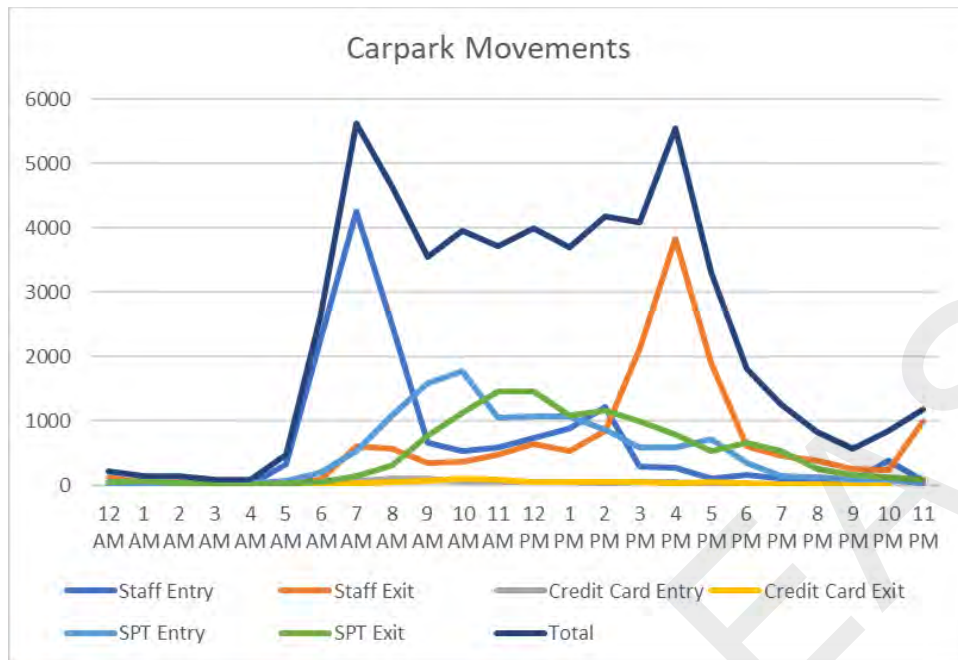
Day	Date	Total Vehilces	PCDC Debit	Pay on Exit	Income	Forward Sales	Revenue	Cash	Credit Card	Help Buttons	Walk in Concessions		Average per Vehicle
Monday	28/09/2020	863	261	602	\$2,472	\$980	\$3,452	\$384	\$3,068	19	23	4	\$4.11
Tuesday	29/09/2020	922	298	624	\$2,510	\$1,150	\$3,660	\$443	\$3,217	15	27	2	\$4.02
Wednesday	30/09/2020	859	261	598	\$2,612	\$1,740	\$4,352	\$421	\$3,931	18	23	2	\$4.37
Total		2,644	820	1,824	7,594	3,870	11,464	1,248	10,216	52	73	8	\$4.16

Rockhampton Hospital – Car Park Report September 2020

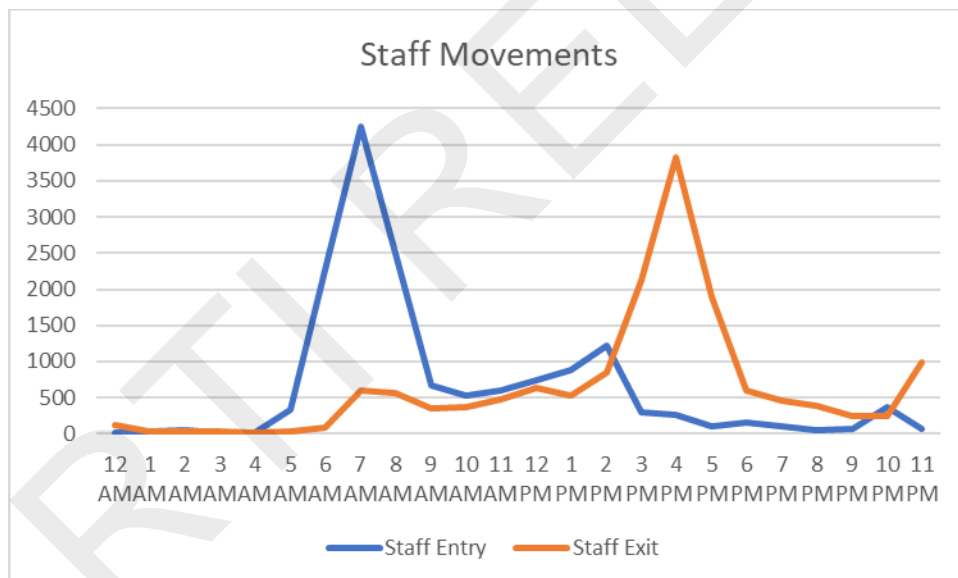
Appendix 4

Parking Movements Summary

Combined Parking Movements

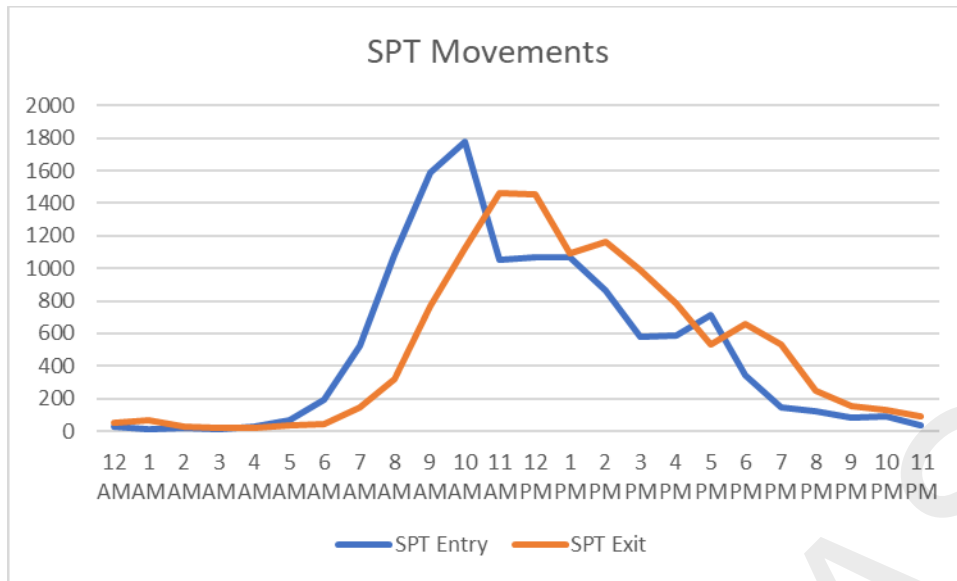


Staff Movements

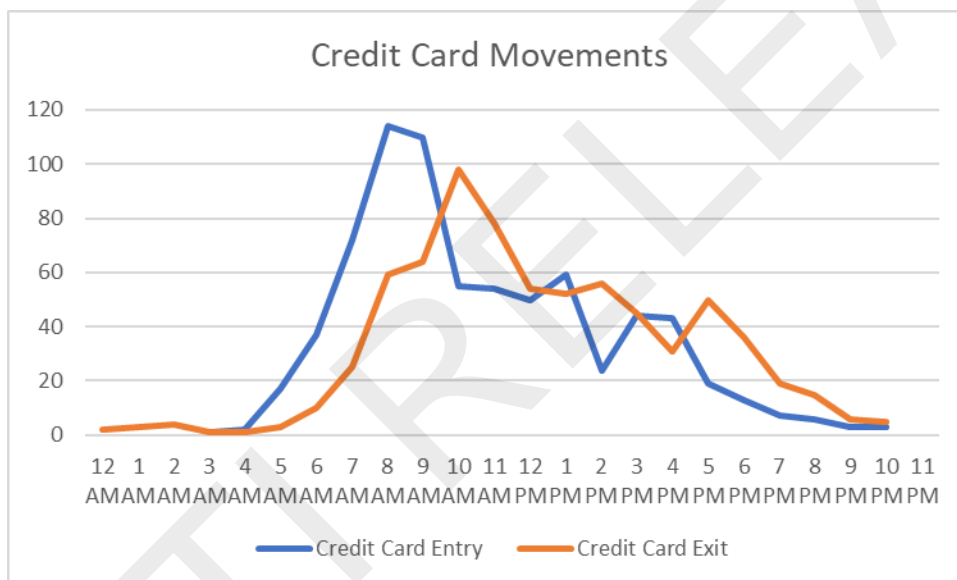


Rockhampton Hospital – Car Park Report September 2020

Short Term Ticket Movements

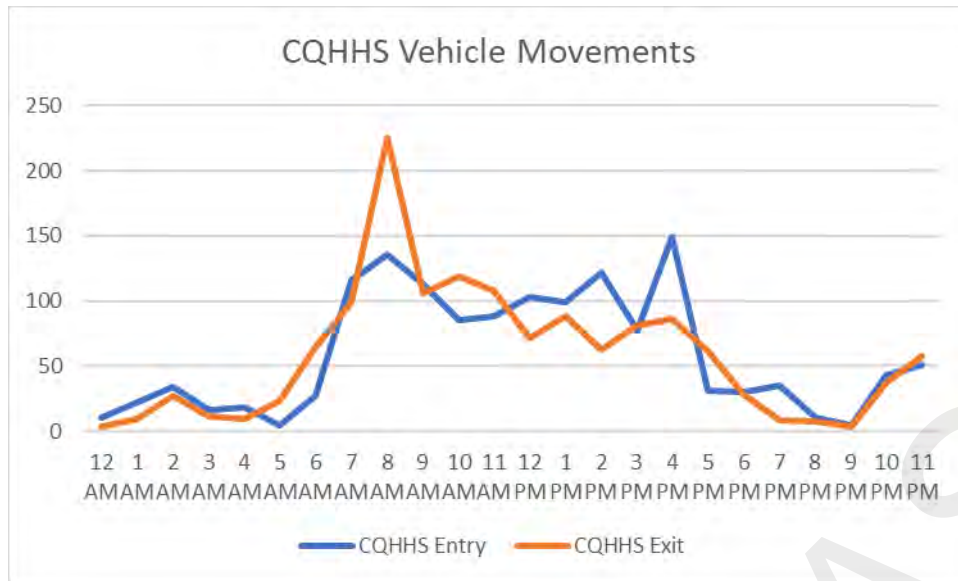


Credit Card Movements

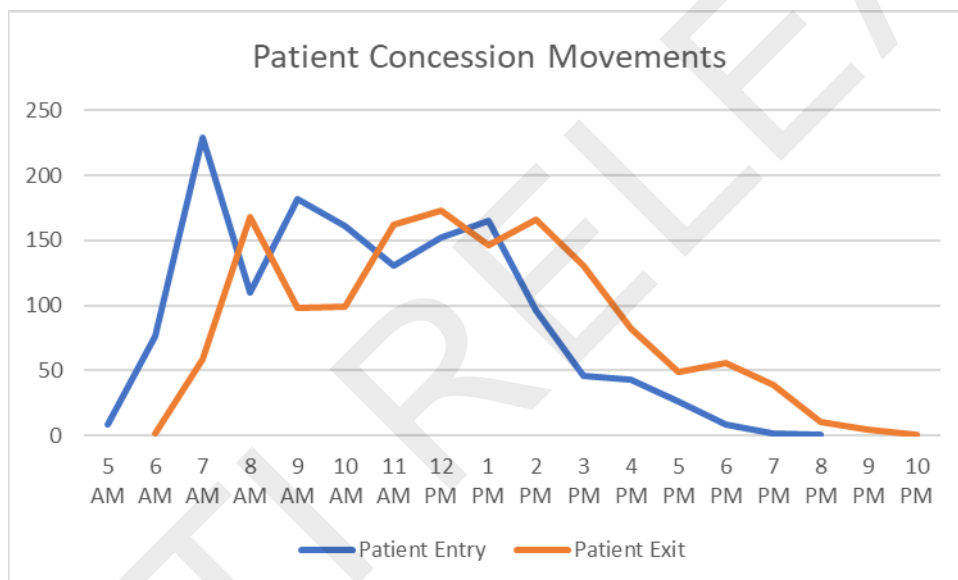


Rockhampton Hospital – Car Park Report September 2020

CQHHS Vehicle Movements

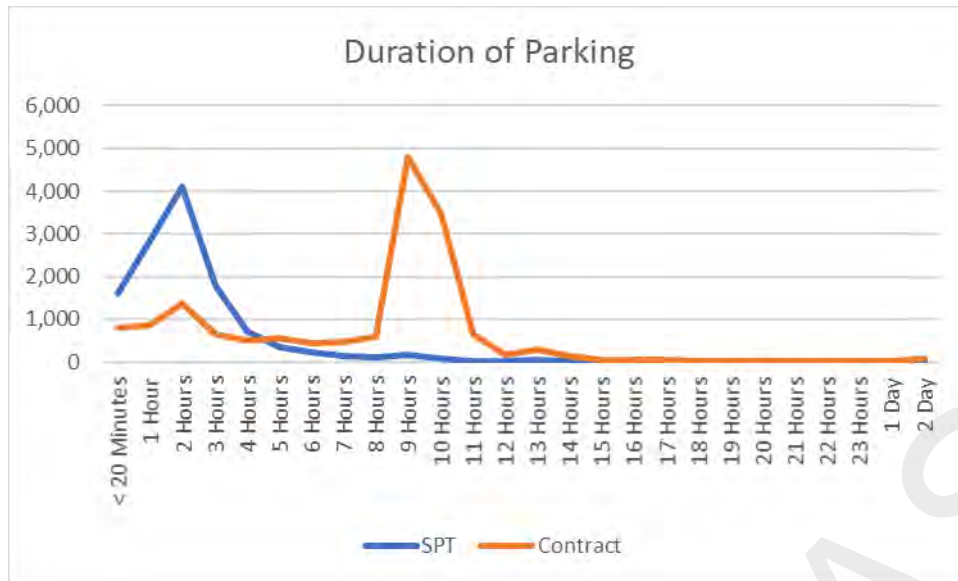


Parking Movements for Patients with Concessions



Rockhampton Hospital – Car Park Report September 2020

Duration of Parking



Rockhampton Hospital Paid Parking



John Weir

October 2020

Rockhampton Hospital – Car Park Report October 2020

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Summary

This report provides a statistical overview of the performance of the paid parking system within the Rockhampton Hospital. The data is provided by automatic equipment and should only be considered as a guide. All financial data provided by the Skidata system includes GST.

Monthly Summary

The gross revenue for the reporting period was \$93,764 with occupancy being 16,067 paying vehicles using Short-Term transactions, 729 vehicles using Credit Card in and out and 6,961 staff using their Access Card to debit car parking fees. The revenue consists of \$64,966 income for vehicle transactions, \$28,798 for staff parking movements and long-term passes.

The Skidata system treats staff who pay per exit as a paying vehicle and only recognises money deducted from an access card as staff. While the information is not available from the system it is estimated that approximately 11,826 staff per month are parking within the Paid Parking system. Therefore, the more realistic breakdown would be \$46,120 for patients and visitors and \$47,644 for staff parking transactions.

Equipment

Equipment has been operating normally except for the Post Office Entry which continues to have an issue. New components have been sent by Skidata to resolve the current issue with the Post Office Entry.

Rockhampton Hospital – Car Park Report October 2020

Income Summary for Trading Period

Car Park income comparison 2020 Calendar Year

Month	Vehicles	Income	Sales	Revenue	Cash	Credit Card
January	14,844	\$59,687	\$26,099	\$85,827	\$14,866	\$70,960
February	15,688	\$63,014	\$26,858	\$89,831	\$14,740	\$75,089
March	14,444	\$57,226	\$28,070	\$85,296	\$13,034	\$72,261
April	10,153	\$40,829	\$26,334	\$67,163	\$7,299	\$59,864
May	12,168	\$49,347	\$24,896	\$74,243	\$7,700	\$66,542
June	13,027	\$52,974	\$26,218	\$79,192	\$9,345	\$69,846
July	15,095	\$60,926	\$28,907	\$89,833	\$10,801	\$79,031
August	14,781	\$60,135	\$26,624	\$86,759	\$10,225	\$76,534
September	15,660	\$63,859	\$28,342	\$92,201	\$10,872	\$81,328
October	16,067	\$64,966	\$28,798	\$93,764	\$11,704	\$82,060

Parking Movement Summary

The car park traffic figures are broken into 2 sections, vehicles with revenue and vehicles with free transition. The vehicles with revenue are only recorded when a fee transaction is processed on exit.

Transaction Type	June	July	August	September	October
Short Term Tickets	13,027	15,095	14,844	15,660	16,067
Entry and Exit by Credit Card	534	517	525	738	729
Staff Access Card Debit	6,505	6,992	6,670	7,073	6,961
Total	20,066	22,604	22,039	23,471	23,757

Vehicles Granted Free Exit	June	July	August	September	October
Delivery Vehicles	137	175	161	139	129
Site Vehicles	150	176	123	101	118
Volunteers	33	34	30	29	48
Concession Holders	1,229	1,578	1,682	1,477	1,389
CQHHS Fleet Vehicles	579	652	612	564	559
EDU Research Vehicles	17	24	19	21	9
External Fleet Vehicles	394	405	419	397	405
Mental Health Fleet Vehicles	145	164	118	182	147
Exited Free Grace Period	1,938	1,968	2,174	2,197	1,993
Passages during Barrier Broken	3	3	12	8	18
Passage - Manual Open	1,555	484	326	365	542
Staff Disability Rate	39	26	37	34	23
Vehicles without Revenue	6,219	5,724	5,713	5,514	5,380

Rockhampton Hospital – Car Park Report October 2020

Staff Parking by Access Card Recharge and Debit

(2020 Calendar Year)

Month	Staff Usage	Amount Debited	Staff Recharge	Revenue
January	6,378	\$25,658	6,387	\$25,724
February	6,535	\$26,350	6,627	\$26,683
March	6,974	\$27,886	7,002	\$28,000
April	6,359	\$25,484	6,537	\$26,230
May	6,555	\$26,228	6,191	\$24,764
June	6,505	\$26,110	6,499	\$26,042
July	6,992	\$28,038	7,170	\$28,726
August	6,670	\$26,742	6,593	\$26,372
September	7,073	\$28,442	7,016	\$28,056
October	6,961	\$27,928	7,156	\$28,616

Concessions Summary for October 2020

Type of Concession	100%	50%	Long Term
Number of Uses	63	522	1,389
Value of Concession	\$360	\$880	\$8,334

Rockhampton Hospital – Car Park Report October 2020

System Events Summary for October 2020

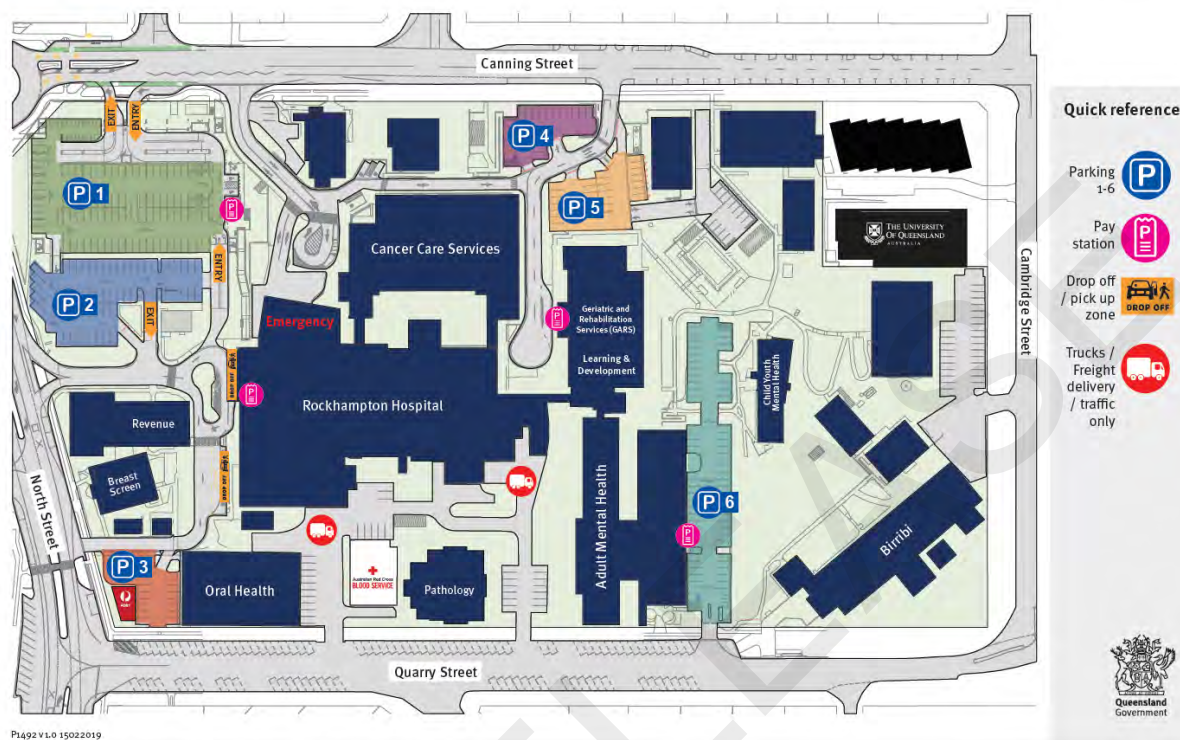
Row Labels	Grand Total
Alarm	1
Banknote jammed inside Banknote Tester/BillToBill	1
Banknote tester defective/BillToBill	2
Barrier breakage	14
Barrier in KEEP OPEN position.	29
Card already used	9
Chassis of Bill-to-Bill removed/BillToBill	5
Coder connection error	218
Coin hatch defective/Escrow	1
Component change confirmed	1
Components changed	1
Connection error External reader 1	4
Connection error upper barcode scanner	190
Connection error UPS	1
Connection to upper barcode scanner OK	190
Device is off-line	8
Device restart complete	13
Door unlocked	33
Emergency mode	65
Error at terminal/Advam EMV Terminal	1428
Extension board connection error	880
Fanfold ticket problem	1
Hopper door opened.	2
In service.	306
Intercom has been activated.	400
Log-on	10
Loop activation through closed gate.	49
Main banknote cassette removed./BillToBill	10
Main coin cassette has been removed./CoinCashbox	10
Misuse	15
Misuse detected.	2
NIL Ticket	1
No passage registered.	2
No response from banknote tester./BillToBill	3
Out of order.	307
Out of tickets in ticket feeder no. 1	6
Passage during MANUAL OPEN./1	542
Passage while barrier broken.	18
Power outage	9
Power supply OK.	9
Service mode activated.	31
Short-term ticket not taken.	2
Sneak-through alert	22
System rebooted	49
Ticket blocked	11
Ticket jam	3
Ticket not taken.	3
Ticket not valid	73
Transaction cancelled	552
Wrong transaction of ticket	421
Grand Total	5963

Rockhampton Hospital – Car Park Report October 2020

Rockhampton Hospital Parking Details



Rockhampton Hospital campus map - Parking and Pay stations



Car park locations

P1 - Multi-level car park

The multi-level car park has space for 520 cars, 25 motorbikes and 20 cyclists. There are disabled parks and pram parking. Pay stations are located at the ground level pedestrian entrance to the multi-level car park and the main hospital entrance (front foyer).

P2 - On-grade car park

In front of the multi-level car park, the on-grade car park at ground level has spaces for 58 cars. Pay stations are located at the ground level pedestrian entrance to the multi-level car park and the main hospital entrance (front foyer).

P3 - Post office / Oral health car park

Behind the post office on North Street and beside the Oral Health building there are 18 spaces for car parking. Pay stations are located at the ground level pedestrian entrance to the multi-level car park and the main hospital entrance (front foyer).

P4 - Cancer care (Canning Street) car park

Cancer care parking is available off Canning Street and has 18 parks available. The closest pay station can be found at the entrance of Geriatric and Rehabilitation Services (GARS).

P5 - Rehabilitation (Canning Street) car park

Geriatric and Rehabilitation Services parking is available off Canning Street and has 38 parks available. The closest pay station can be found at the entrance of Geriatric and Rehabilitation Services.

P6 – Mental Health car park (Quarry Street)

Mental Health parking is available off Quarry Street and has 88 parks available. The closest pay station can be found at the entrance of the Mental Health Carpark

Rockhampton Hospital – Car Park Report October 2020

Banking Summary for 2020 Calendar Year to Date

Monthly Collection	Skidata APM Receipt	Skidata APM Banking	Skidata Monthly Report
January Total	\$18,423.50	\$18,520.10	\$14,866.10
February Total	\$14,095.20	\$14,097.20	\$14,740.90
03/03/2020	\$3,950.50	\$3,948.50	
10/03/2020	\$3,475.50	\$3,482.50	
17/03/2020	\$2,985.90	\$2,985.90	
23/03/2020	\$2,751.00	\$2,751.00	
31/03/2020	\$2,638.90	\$2,639.90	
March Total	\$15,801.80	\$15,807.80	\$13,034.50
07/04/2020	\$1,509.40	\$1,509.40	
16/04/2020	\$1,615.10	\$1,615.10	
21/04/2020	\$1,129.30	\$1,129.30	
28/04/2020	\$1,948.70	\$1,948.70	
April Total	\$6,202.50	\$6,202.50	\$7,299.00
05/05/2020	\$1,157.90	\$1,157.90	
12/05/2020	\$2,613.90	\$2,613.90	
19/05/2020	\$1,690.10	\$1,690.10	
26/05/2020	\$1,940.90	\$1,940.90	
May Total	\$7,420.80	\$7,420.80	\$7,700.50
02/06/2020	\$1,677.00	\$1,677.00	
09/06/2020	\$2,470.70	\$2,471.70	
16/06/2020	\$2,235.70	\$2,235.70	
23/06/2020	\$1,758.00	\$1,758.00	
30/06/2020	\$2,843.50	\$2,936.10	
June Total	\$10,984.90	\$11,078.50	\$9,345.70
07/07/2020	\$1,539.50	\$1,541.20	
14/07/2020	\$2,080.50	\$2,080.50	
21/07/2020	\$2,668.50	\$2,668.50	
28/07/2020	\$2,960.20	\$2,958.30	
July Total	\$9,248.70	\$9,248.50	\$10,801.10
04/08/2020	\$2,143.20	\$2,143.20	
11/08/2020	\$2,185.00	\$2,185.00	
18/08/2020	\$2,338.30	\$2,338.30	
25/08/2020	\$2,207.30	\$2,207.30	
August Total	\$8,873.80	\$8,873.80	\$10,224.60
02/09/2020	\$2,313.00	\$2,313.00	
08/09/2020	\$3,156.50	\$3,155.50	
15/09/2020	\$2,344.60	\$2,344.60	
22/09/2020	\$2,333.30	\$2,333.30	
29/09/2020	\$2,510.00	\$2,510.00	
September Total	\$12,657.40	\$12,656.40	\$10,872.90
06/10/2020	\$1,876.40	\$1,876.40	
13/10/2020	\$3,386.90	\$3,386.90	
20/10/2020	\$2,494.00	\$2,494.00	
27/10/2020	\$2,517.00	\$2,517.00	
October Total	\$10,274.30	\$10,274.30	\$11,704.00

Rockhampton Hospital – Car Park Report October 2020

Concession Details for October 2020

Number of concessions by Section

Ward	New Concessions	Cancelled Concessions	Number of Concessions	Number of Uses
Genesis	55	56	104	713
DTU	10	10	88	270
Medical Wards	0	3	1	12
Renal	5	29	88	264
GARS	0	3	0	0
Paediatrics	2	3	1	16
Palliative Care	4	1	7	28
Cardiac Rehab	20	4	33	86
Total	96	109	322	1,389

Control System Reporting Details

Pay Stations for October 2020

Row Labels	GARS APM	Main Entrance APM	Mental Health APM	MLC APM	Grand Total
Alarm			1		1
Banknote jammed inside Banknote Tester				1	1
Banknote tester defective/BillToBill				2	2
Card already used	1	2	1	3	7
Chassis of Bill-to-Bill removed/BillToBill	1	1	1	2	5
Coder connection error	1	1	1	1	4
Coin hatch defective/Escrow		1			1
Connection error External reader 1	1	1	1	1	4
Connection error UPS			1		1
Device is off-line		4	1	3	8
Device restart complete		1			1
Door unlocked	2	13	5	13	33
Error at terminal/Advam EMV Terminal	64	62	64	64	254
Hopper door opened.		2			2
In service.		4	2	5	11
Intercom has been activated.	3	12	8	41	64
Log-on		5	2	3	10
Main banknote cassette removed/BillToBill	1	4	1	4	10
Main coin cassette removed / Coin Cashbox	1	4	1	4	10
No response from banknote tester./BillToBill		1	1	1	3
Out of order.		5	2	5	12
Out of tickets in ticket feeder no. 1		1		1	2
Power outage	3	3	2	1	9
Power supply OK.	3	3	2	1	9
Service mode activated.	2	12	4	13	31
System rebooted		4	1	3	8
Ticket blocked		1			1
Ticket jam				2	2
Ticket not valid				1	1
Transaction cancelled	11	56	32	193	292
Wrong transaction of ticket				2	2
Grand Total	94	203	134	370	801

Rockhampton Hospital – Car Park Report October 2020

Entry Stations for October 2020

Row Labels	CANCER CARE ENTRY	GARS ENTRY	Mental Health Entry	MLC ENTRY 1	MLC ENTRY 2	MLC ENTRY 3	MLC ENTRY 4	MLC ENTRY 5	MLC Outdoor Entry	POST OFFICE ENTRY	Grand Total
Barrier breakage	1						12				13
Barrier in KEEP OPEN position.	3	1					6	3	1	3	17
Coder connection error	1	1	1	1	2	1	1	3	9	184	204
Component change confirmed										1	1
Components changed										1	1
Connection error upper barcode scanner	1	1	1	1	2	1	1	3	9	161	181
Device restart complete										8	8
Emergency mode		1	1					10		42	54
Error at terminal/Advam EMV Terminal	68	71	69	68	67	70	70	66	66	85	700
Extension board connection error					2				9	866	877
Fanfold ticket problem										1	1
In service.							1		3	290	294
Intercom has been activated.	5	3	14	7	13	1	7		13	7	70
Loop activation through closed gate.	2	4	1	3	1		1	1	3	1	17
Misuse	3	2		1	2	1		2	1	3	15
Out of order.							1		3	290	294
Out of tickets in ticket feeder no. 1	1								1	1	3
Passage during MANUAL OPEN./1	2	3	20	7	11		3		8	11	65
Passage while barrier broken.	13										13
Short-term ticket not taken.		1						1			2
Sneak-through alert										2	2
System rebooted		1						9		20	30
Ticket blocked			4	1	1				3	1	10
Ticket not taken.			2								2
Ticket not valid	12	7		12	14	11	3	2	7	1	69
Wrong transaction of ticket	4	8	36	25	9		14	1	9		106
Grand Total	117	105	150	127	126	86	121	104	154	2140	3230

Rockhampton Hospital – Car Park Report October 2020

Exit Stations for October 2020

Row Labels	CANCER CARE EXIT	GARS EXIT	Mental Health Exit	MLC EXIT 1	MLC EXIT 2	MLC Outdoor Exit	POST OFFICE EXIT	Grand Total
Barrier breakage				1				1
Barrier in KEEP OPEN position.		2		1		3	6	12
Card already used				1		1		2
Coder connection error	1	1	1	1	1	2	3	10
Connection error upper barcode scanner	1	1	1	1	1	2	2	9
Connection to upper barcode scanner OK	1	1	1	1	1	2	2	9
Device restart complete	1	1	1				1	4
Emergency mode	2	2	1			1	5	11
Error at terminal/Advam EMV Terminal	67	65	68	62	70	85	57	474
Extension board connection error						2	1	3
In service.							1	1
Intercom has been activated.		15	28	66	19	129	9	266
Loop activation through closed gate.	3	1		2	3	10	13	32
Misuse detected.	1	1						2
NIL Ticket		1						1
No passage registered.					1	1		2
Out of order.							1	1
Out of tickets in ticket feeder no. 1				1				1
Passage during MANUAL OPEN./1	22	16	31	71	23	140	174	477
Passage while barrier broken.				5				5
Sneak-through alert	5		2	1	1	7	4	20
System rebooted	2	2	1			1	5	11
Ticket jam			1					1
Ticket not taken.						1		1
Ticket not valid		1				2		3
Transaction cancelled	11	12	27	44	22	134	10	260
Wrong transaction of ticket	26	6	6	56	33	167	19	313
Grand Total	143	128	169	314	175	690	313	1932

Rockhampton Hospital – Car Park Report October 2020

Parking Duration Details for October 2020

Duration	Short-term	Contract
20Min	1,454	801
1h	2,915	888
2h	4,269	1,300
3h	1,881	747
4h	702	573
5h	360	577
6h	209	473
7h	128	508
8h	93	698
9h	193	4,804
10h	103	3,194
11h	27	675
12h	21	173
13h	37	270
14h	18	161
15h	7	35
16h	10	57
17h	13	41
18h	5	24
19h	11	24
20h	7	31
21h	2	30
22h	5	20
23h	4	13
1Day	7	14
2Day	26	68

Car Park Utilisation

Total Car Park Utilisation

Carparking Transactions

Passages with	Entries	Exits
Short-term parking ticket	12,949	12,953
Lost Ticket	0	10
Contr. Parker	2,904	2,908
Long-Term Ticket	28	28
Staff PCDC	12,770	12,768
Single exit	0	149
Credit Cards/Debit Cards	734	729
Total	29,385	29,545

Rockhampton Hospital – Car Park Report October 2020

Transactions for MLC Carpark

Passages with	Entries	Exits
Short-term parking ticket	11,560	11,572
Lost Ticket	0	9
Contr. Parker	1,967	1,967
Long-Term Ticket	28	28
Staff PCDC	10,573	10,574
Single exit	0	33
Credit Cards/Debit Cards	675	670
Total	24,803	24,853

Transactions for GARS Carpark

Passages with	Entries	Exits
Short-term parking ticket	356	351
Contr. Parker	130	134
Staff PCDC	814	814
Credit Cards/Debit Cards	8	8
Total	1,308	1,307

Transactions for Cancer Care Carpark

Passages with	Entries	Exits
Short-term parking ticket	356	351
Contr. Parker	130	134
Staff PCDC	814	814
Credit Cards/Debit Cards	8	8
Total	1,308	1,307

Transactions for Mental Health Carpark

Passages with	Entries	Exits
Short-term parking ticket	621	620
Lost Ticket	0	1
Contr. Parker	652	645
Staff PCDC	1,029	1,025
Single exit	0	115
Credit Cards/Debit Cards	22	22
Total	2,324	2,428

Transactions for Post Office Carpark

Passages with	Entries	Exits
Short-term parking ticket	186	185
Contr. Parker	83	91
Staff PCDC	35	35
Credit Cards/Debit Cards	15	15
Total	319	326

Rockhampton Hospital – Car Park Report October 2020

Transactions for MLC Entry 1

Passages with	Entries	Exits
Short-term parking ticket	2,576	0
Contr. Parker	543	0
Long-Term Ticket	10	0
Staff PCDC	2,896	0
Credit Cards/Debit Cards	117	0
Total	6,142	0

Transactions for MLC Entry 2

Passages with	Entries	Exits
Short-term parking ticket	3,334	0
Contr. Parker	319	0
Long-Term Ticket	17	0
Staff PCDC	2,306	0
Credit Cards/Debit Cards	176	0
Total	6,152	0

Transactions for MLC Entry 3

Passages with	Entries	Exits
Short-term parking ticket	682	0
Contr. Parker	96	0
Staff PCDC	573	0
Credit Cards/Debit Cards	45	0
Total	1,396	0

Transactions for MLC Entry 4

Passages with	Entries	Exits
Short-term parking ticket	1571	0
Contr. Parker	485	0
Staff PCDC	3634	0
Credit Cards/Debit Cards	95	0
Total	5785	0

Transactions for MLC Entry 5

Passages with	Entries	Exits
Short-term parking ticket	230	0
Contr. Parker	75	0
Staff PCDC	405	0
Credit Cards/Debit Cards	18	0
Total	728	0

Rockhampton Hospital – Car Park Report October 2020

Transactions for MLC Exit 1

Passages with	Entries	Exits
Short-term parking ticket	0	4,122
Lost Ticket	0	2
Contr. Parker	0	602
Long-Term Ticket	0	12
Staff PCDC	0	3,524
Single exit	0	6
Credit Cards/Debit Cards	0	216
Total	0	8,484

Transactions for MLC Exit 2

Passages with	Entries	Exits
Short-term parking ticket	0	847
Contr. Parker	0	237
Long-Term Ticket	0	6
Staff PCDC	0	3,929
Single exit	0	1
Credit Cards/Debit Cards	0	30
Total	0	5,050

Transactions for MLC On grade Exit

Passages with	Entries	Exits
Short-term parking ticket	0	6,603
Lost Ticket	0	7
Contr. Parker	0	1,128
Long-Term Ticket	0	10
Staff PCDC	0	3,121
Single exit	0	26
Credit Cards/Debit Cards	0	424
Total	0	11,319

Transactions for MLC On grade Entry

Passages with	Entries	Exits
Short-term parking ticket	3,167	0
Contr. Parker	449	0
Long-Term Ticket	1	0
Staff PCDC	759	0
Credit Cards/Debit Cards	224	0
Total	4,600	0

Rockhampton Hospital – Car Park Report October 2020

Auto Pay Station (APM) Utilisation

System devices-Revenue report: GARS APM		
Revenue category	Quantity	Revenue
Park. transact. w/ revenue	153	\$536
Sales	275	\$1,100
Credit entries issued	0	\$0
Credit entries redeemed	0	\$0
Amount cancellations	0	\$0
Park. transact. w/o revenue	11	\$0
Total	439	\$1,636
Payment method	Quantity	Amount
Cash	81	\$334
Credit Cards/Debit Cards	117	\$1,302
Total	198	\$1,636

System devices-Revenue report: Main Entrance APM		
Revenue category	Quantity	Revenue
Park. transact. w/ revenue	1,512	\$5,443
Sales	860	\$3,476
Credit entries issued	1	\$20
Credit entries redeemed	0	\$0
Amount cancellations	0	\$0
Park. transact. w/o revenue	171	\$0
Total	2,544	\$8,939
Payment method	Quantity	Amount
Cash	880	\$3,210
Credit Cards/Debit Cards	798	\$5,729
Total	1,678	\$8,939

System devices-Revenue report: Mental Health APM		
Revenue category	Quantity	Revenue
Park. transact. w/ revenue	146	\$558
Sales	421	\$1,684
Credit entries issued	0	\$0
Credit entries redeemed	0	\$0
Amount cancellations	0	\$0
Park. transact. w/o revenue	36	\$0
Total	603	\$2,242
Payment method	Quantity	Amount
Cash	86	\$460
Credit Cards/Debit Cards	172	\$1,782
Total	258	\$2,242

Rockhampton Hospital – Car Park Report October 2020

System devices-Revenue report: MLC APM		
Revenue category	Quantity	Revenue
Park. transact. w/ revenue	4,653	\$19,495
Sales	5,616	\$22,516
Credit entries issued	0	\$0
Credit entries redeemed	0	\$0
Amount cancellations	0	\$0
Revenue category	Quantity	Revenue
Park. transact. w/o revenue	380	\$0
Total	10,649	\$42,011
Payment method	Quantity	Amount
Cash	1,800	\$7,700
Credit Cards/Debit Cards	3,842	\$34,311
Total	5,642	\$42,011

Transaction by Credit / Debit Card Provider

Credit Card Transactions by Card Type for October 2020

Card Type	Transactions	Value
Mastercard	5,570	\$32,765
Visa	8,963	\$49,295

Annual Budget forecast versus actual

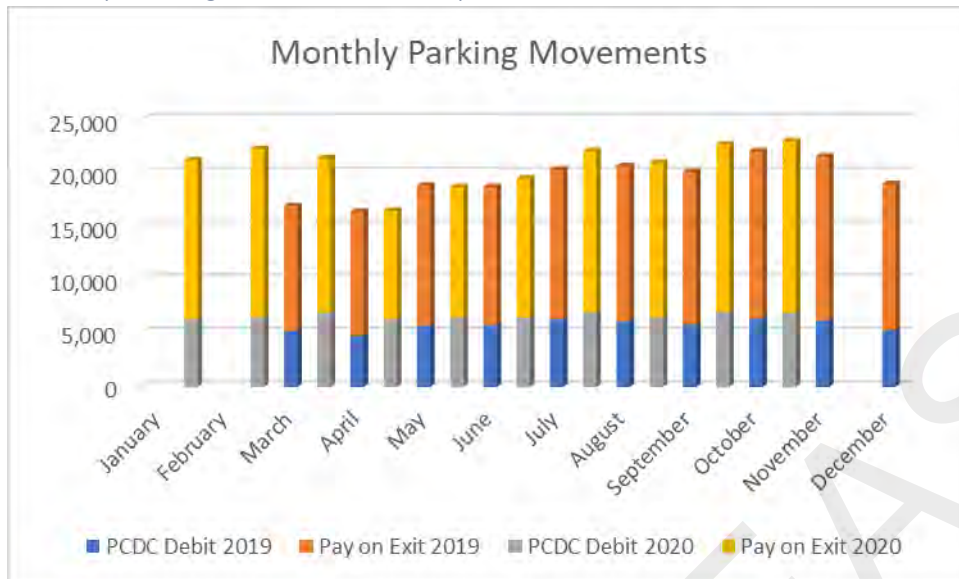
2020/21	Forecast Revenue	Actual Revenue	Forecast Vehicles	Actual Vehicles	2019/20
July	\$84,082	\$81,666	23,357	22,092	21,323
August	\$84,082	\$78,872	23,357	20,980	21,467
September	\$81,370	\$83,819	22,603	22,718	20,789
October	\$84,082	\$85,240	23,357	23,028	22,744
November	\$81,370		22,603		22,344
December	\$84,082		23,357		19,573
January	\$84,082		23,357		21,993
February	\$75,345		20,929		22,810
March	\$84,082		23,357		21,948
April	\$81,370		22,603		16,837
May	\$84,082		23,357		20,077
June	\$81,370		22,603		19,627
Total	\$989,399		274,840		251,532

Rockhampton Hospital – Car Park Report October 2020

Appendix 1

October 2020 Score Card

Monthly Parking Movement Activity

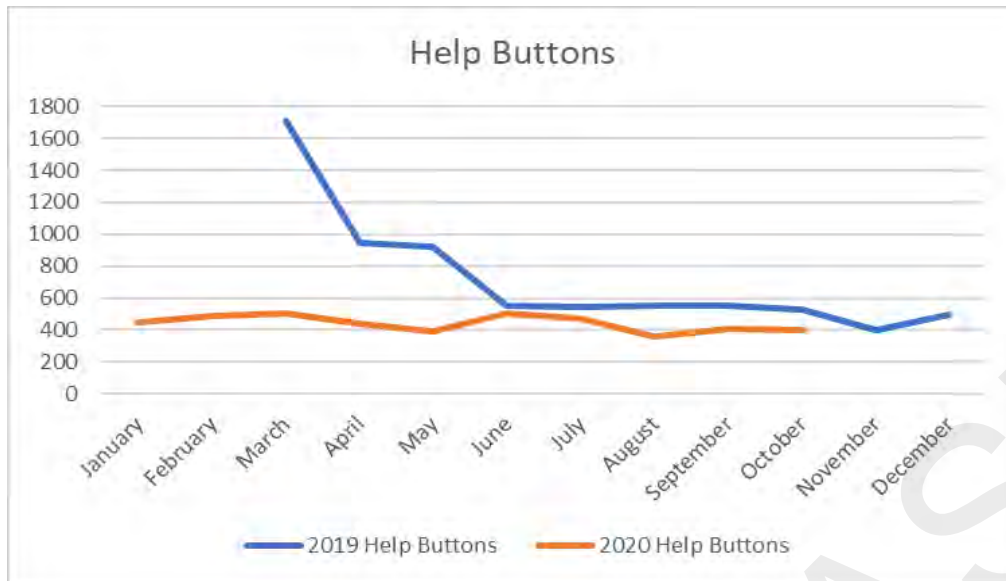


Monthly Revenue Comparison

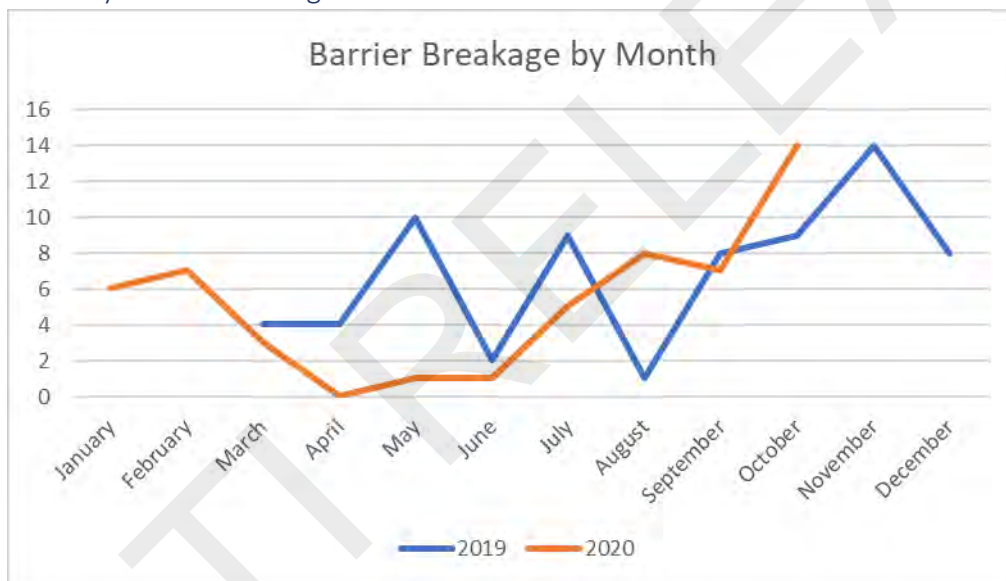


Rockhampton Hospital – Car Park Report October 2020

Monthly Help Button Calls

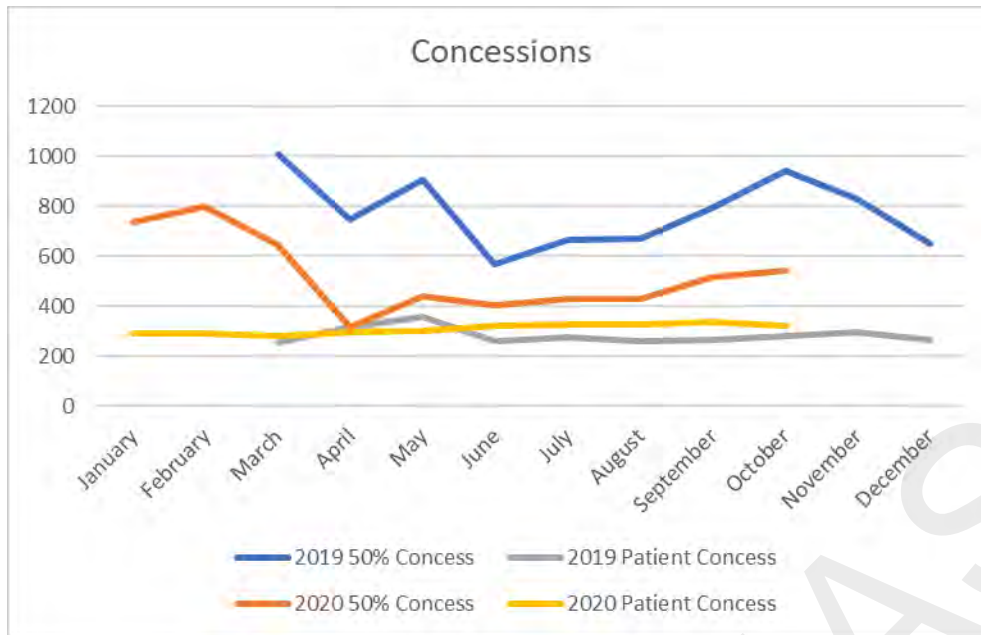


Monthly Barrier Breakage

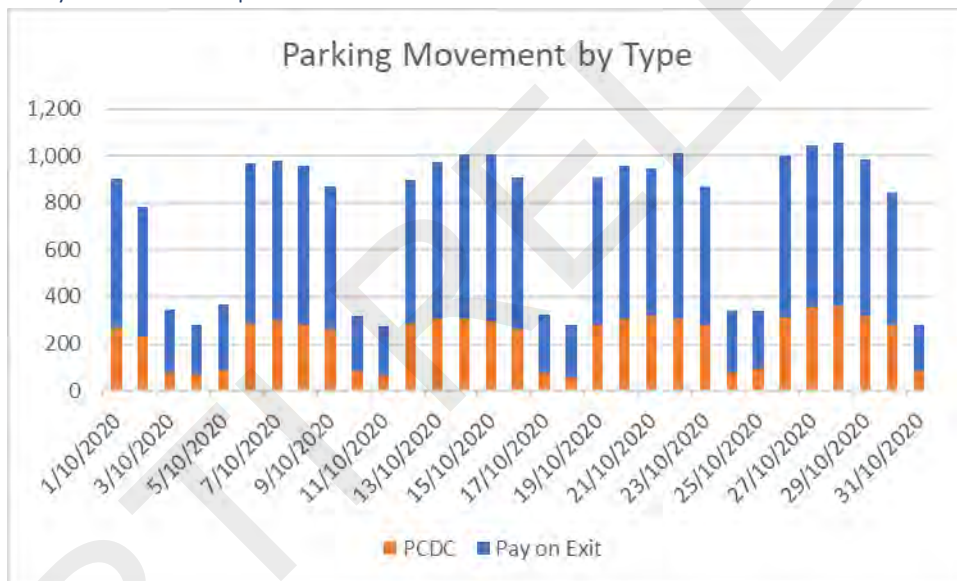


Rockhampton Hospital – Car Park Report October 2020

Concession Comparison

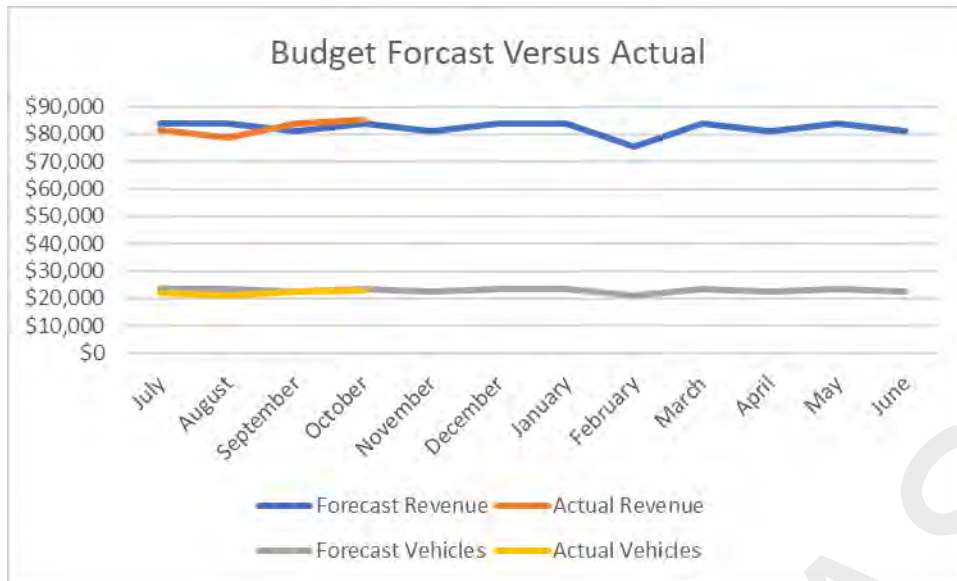


Daily Vehicle Comparison

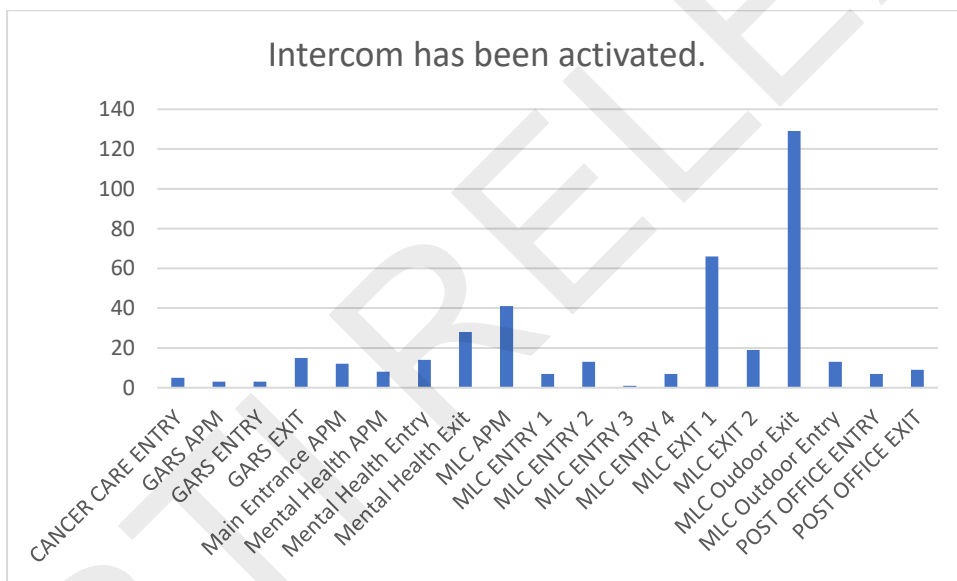


Rockhampton Hospital – Car Park Report October 2020

Annual Report Forecast Comparison



Intercom Activation



Rockhampton Hospital – Car Park Report October 2020

Appendix 2

Banking Details for October

Skidata Receipt Versus Car Park Count 06/10/20				
Machine	Skidata Pay Station Note Receipt	Car Park Note Count	Skidata Pay Station Coin Receipt	Car Park Coin Count
Main Entry	\$305.00	\$305.00	\$181.70	\$181.70
Multi Level	\$835.00	\$835.00	\$554.70	\$554.70
Sub Totals	\$1,140.00	\$1,140.00	\$736.40	\$736.40
Totals	\$1,876.40			
Banking Details				
Cost Centre 3000520 Account 452000				
Denomination	Number	Amount		
\$50	8	\$400.00		
\$20	23	\$460.00		
\$10	12	\$120.00		
\$5	32	\$160.00		
\$2	311	\$622.00		
\$1	79	\$79.00		
\$0.50	46	\$23.00		
\$0.20	54	\$10.80		
\$0.10	16	\$1.60		
Total		\$1,876.40		

Skidata Receipt Versus Car Park Count 13/10/20				
Machine	Skidata Pay Station Note Receipt	Car Park Note Count	Skidata Pay Station Coin Receipt	Car Park Coin Count
Main Entry	\$580.00	\$580.00	\$245.00	\$245.00
Multi Level	\$1,085.00	\$1,085.00	\$727.30	\$727.30
GARS	\$200.00	\$200.00	\$174.00	\$174.00
Mental Health	\$245.00	\$245.00	\$130.60	\$130.60
Sub Totals	\$2,110.00	\$2,110.00	\$1,276.90	\$1,276.90
Totals	\$3,386.90			
Banking Details				
Cost Centre 3000520 Account 452000				
Denomination	Number	Amount		
\$50	18	\$900.00		
\$20	36	\$720.00		
\$10	8	\$80.00		
\$5	82	\$410.00		
\$2	501	\$1,002.00		
\$1	185	\$185.00		
\$0.50	123	\$61.50		
\$0.20	116	\$23.20		
\$0.10	52	\$5.20		
Total		\$3,386.90		

Rockhampton Hospital – Car Park Report October 2020

Skidata Receipt Versus Car Park Count 20/10/20				
Machine	Skidata Pay Station Note Receipt	Car Park Note Count	Skidata Pay Station Coin Receipt	Car Park Coin Count
Main Entry	\$440.00	\$440.00	\$225.00	\$225.00
Multi Level	\$1,215.00	\$1,215.00	\$614.00	\$614.00
Sub Totals	\$1,655.00	\$1,655.00	\$839.00	\$839.00
Totals	\$2,494.00			
Banking Details				
Cost Centre 3000520 Account 452000				
Denomination	Number	Amount		
\$50	12	\$600.00		
\$20	23	\$460.00		
\$10	28	\$280.00		
\$5	63	\$315.00		
\$2	368	\$736.00		
\$1	59	\$59.00		
\$0.50	65	\$32.50		
\$0.20	47	\$9.40		
\$0.10	21	\$2.10		
Total		\$2,494.00		

Skidata Receipt Versus Car Park Count 27/10/20				
Machine	Skidata Pay Station Note Receipt	Car Park Note Count	Skidata Pay Station Coin Receipt	Car Park Coin Count
Main Entry	\$500.00	\$500.00	\$226.00	\$226.00
Multi Level	\$1,265.00	\$1,265.00	\$526.00	\$526.00
Sub Totals	\$1,765.00	\$1,765.00	\$752.00	\$752.00
Totals	\$2,517.00			
Banking Details				
Cost Centre 3000520 Account 452000				
Denomination	Number	Amount		
\$50	13	\$650.00		
\$20	20	\$400.00		
\$10	39	\$390.00		
\$5	65	\$325.00		
\$2	334	\$668.00		
\$1	19	\$19.00		
\$0.50	73	\$36.50		
\$0.20	127	\$25.40		
\$0.10	31	\$3.10		
Total		\$2,517.00		

Rockhampton Hospital – Car Park Report October 2020

Appendix 3

Trading Report for October

The trading report is a detailed breakdown of daily car parking transactions.

Day	Date	Total Vehicles	PCDC Debit	Pay on Exit	Income	Forward Sales	Revenue	Cash	Credit Card	Help Buttons	Walk in Concessions		Average per Vehicle
											50%	100%	
Thursday	1/10/2020	904	266	638	\$2,503	\$823	\$3,326	\$429	\$2,897	12	22	3	\$3.92
Friday	2/10/2020	783	232	551	\$2,371	\$972	\$3,343	\$336	\$3,007	11	18	3	\$4.30
Saturday	3/10/2020	346	75	271	\$1,220	\$328	\$1,548	\$208	\$1,340	3	0	0	\$4.50
Sunday	4/10/2020	278	64	214	\$937	\$232	\$1,169	\$158	\$1,011	1	1	0	\$4.38
Total		2,311	637	1,674	7,031	2,355	9,386	1,131	8,255	27	41	6	\$4.20

Day	Date	Total Vehicles	PCDC Debit	Pay on Exit	Income	Forward Sales	Revenue	Cash	Credit Card	Help Buttons	Walk in Concessions		Average per Vehicle
											50%	100%	
Monday	5/10/2020	366	86	280	\$1,272	\$524	\$1,796	\$194	\$1,602	21	0	0	\$4.54
Tuesday	6/10/2020	967	284	683	\$2,657	\$1,348	\$4,005	\$490	\$3,515	15	36	5	\$3.89
Wednesday	7/10/2020	981	300	681	\$2,721	\$1,274	\$3,995	\$523	\$3,472	17	36	1	\$4.00
Thursday	8/10/2020	956	282	674	\$2,652	\$930	\$3,582	\$430	\$3,152	12	26	1	\$3.93
Friday	9/10/2020	870	265	605	\$2,477	\$880	\$3,357	\$429	\$2,928	16	39	2	\$4.09
Saturday	10/10/2020	318	83	235	\$1,028	\$196	\$1,224	\$244	\$980	3	0	0	\$4.37
Sunday	11/10/2020	274	60	214	\$954	\$408	\$1,362	\$150	\$1,212	5	0	0	\$4.46
Total		4,732	1,360	3,372	\$13,761	\$5,560	\$19,321	\$2,460	\$16,861	89	137	9	\$4.08

Day	Date	Total Vehicles	PCDC Debit	Pay on Exit	Income	Forward Sales	Revenue	Cash	Credit Card	Help Buttons	Walk in Concessions		Average per Vehicle
											50%	100%	
Monday	12/10/2020	897	283	614	\$2,419	\$1,298	\$3,717	\$448	\$3,269	18	22	1	\$3.94
Tuesday	13/10/2020	971	308	663	\$2,677	\$1,062	\$3,739	\$461	\$3,278	21	25	8	\$4.04
Wednesday	14/10/2020	1,007	307	700	\$2,753	\$1,460	\$4,213	\$475	\$3,738	14	29	2	\$3.93
Thursday	15/10/2020	1,008	293	715	\$2,890	\$1,156	\$4,046	\$573	\$3,473	18	21	5	\$4.04
Friday	16/10/2020	910	262	648	\$2,563	\$1,306	\$3,869	\$450	\$3,419	17	17	3	\$3.96
Saturday	17/10/2020	322	75	247	\$1,072	\$192	\$1,264	\$216	\$1,048	2	0	0	\$4.34
Sunday	18/10/2020	282	56	226	\$1,002	\$280	\$1,282	\$146	\$1,136	2	0	0	\$4.43
Total		5,397	1,584	3,813	\$15,376	\$6,754	\$22,130	\$2,769	\$19,361	92	114	19	\$4.03

Day	Date	Total Vehicles	PCDC Debit	Pay on Exit	Income	Forward Sales	Revenue	Cash	Credit Card	Help Buttons	Walk in Concessions		Average per Vehicle
											50%	100%	
Monday	19/10/2020	910	282	628	\$2,445	\$1,232	\$3,693	\$482	\$3,211	21	27	2	\$3.89
Tuesday	20/10/2020	955	307	648	\$2,577	\$1,096	\$3,669	\$407	\$3,262	20	20	4	\$3.98
Wednesday	21/10/2020	945	319	626	\$2,432	\$1,332	\$3,760	\$456	\$3,304	20	18	1	\$3.88
Thursday	22/10/2020	1,012	305	707	\$2,775	\$924	\$3,695	\$502	\$3,193	18	28	5	\$3.93
Friday	23/10/2020	870	281	589	\$2,312	\$892	\$3,200	\$335	\$2,865	12	19	5	\$3.93
Saturday	24/10/2020	340	79	261	\$1,110	\$248	\$1,358	\$248	\$1,110	0	0	0	\$4.25
Sunday	25/10/2020	341	95	246	\$1,044	\$528	\$1,572	\$208	\$1,364	9	0	0	\$4.24
Total		5,373	1,668	3,705	\$14,695	6,252	\$20,947	2,638	\$18,309	100	112	17	\$3.97

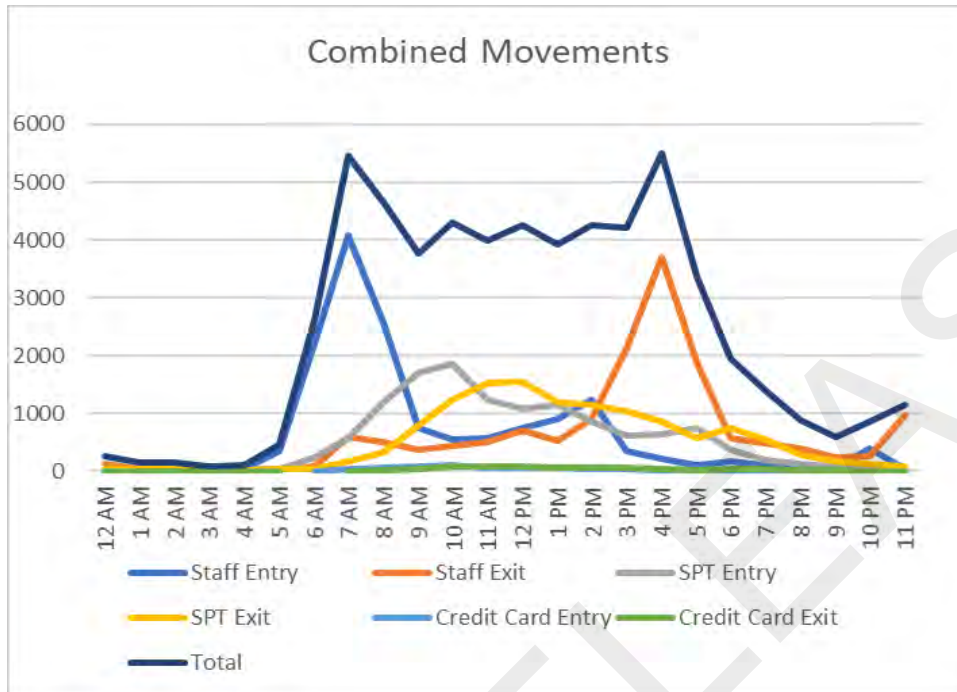
Day	Date	Total Vehicles	PCDC Debit	Pay on Exit	Income	Forward Sales	Revenue	Cash	Credit Card	Help Buttons	Walk in Concessions		Average per Vehicle
											50%	100%	
Monday	26/10/2020	1,003	313	690	\$2,753	\$1,288	\$4,041	\$513	\$3,528	11	31	3	\$3.99
Tuesday	27/10/2020	1,046	356	690	\$2,820	\$1,556	\$4,376	\$502	\$3,874	21	37	2	\$4.09
Wednesday	28/10/2020	1,055	363	692	\$2,770	\$1,876	\$4,646	\$502	\$4,144	17	22	7	\$4.00
Thursday	29/10/2020	985	316	669	\$2,646	\$1,584	\$4,230	\$556	\$3,674	19	26	2	\$3.96
Friday	30/10/2020	845	282	563	\$2,254	\$1,293	\$3,547	\$439	\$3,108	21	23	2	\$4.00
Saturday	31/10/2020	281	82	199	\$860	\$280	\$1,140	\$194	\$946	3	0	0	\$4.32
Total		5,215	1,712	3,503	\$14,103	\$7,877	\$21,980	2,706	\$19,274	92	139	16	\$4.03

Rockhampton Hospital – Car Park Report October 2020

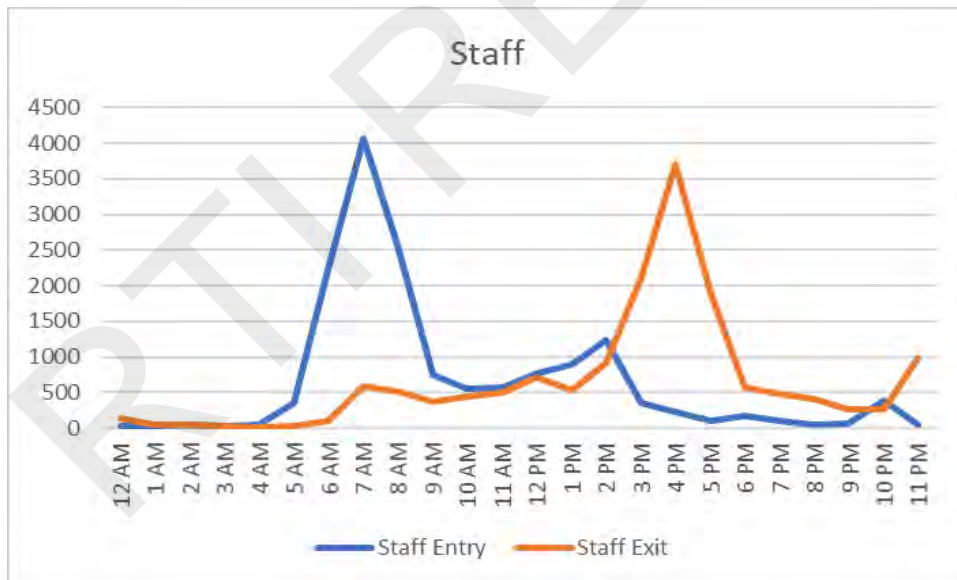
Appendix 4

Parking Movements Summary

Combined Parking Movements

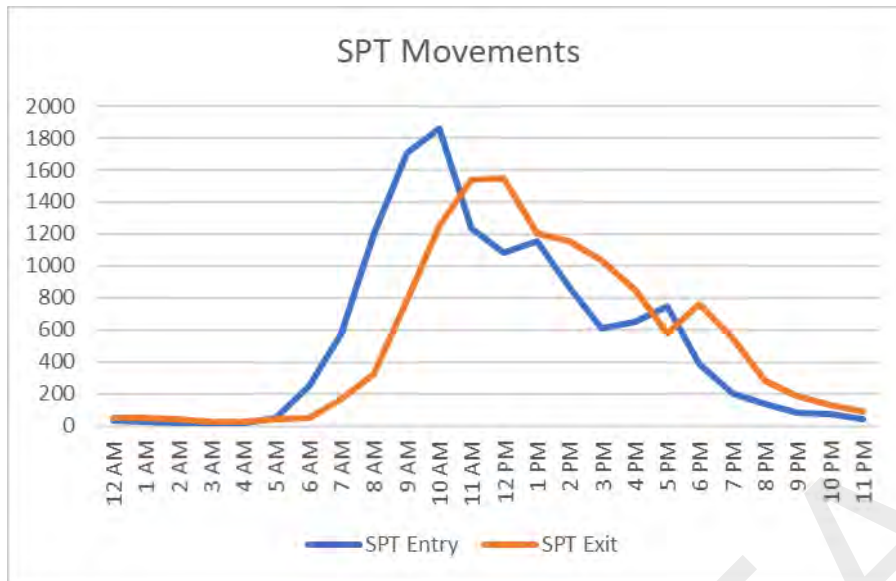


Staff Movements

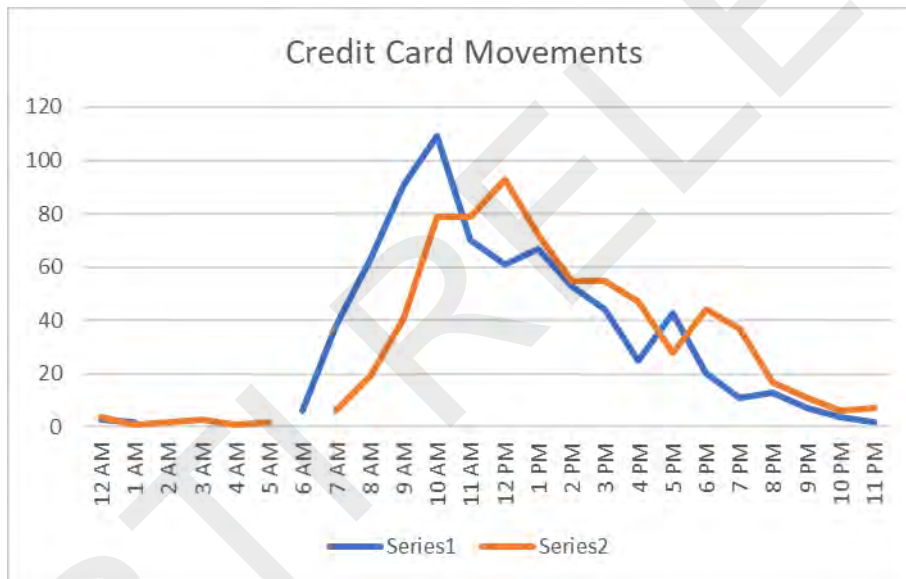


Rockhampton Hospital – Car Park Report October 2020

Short Term Ticket Movements

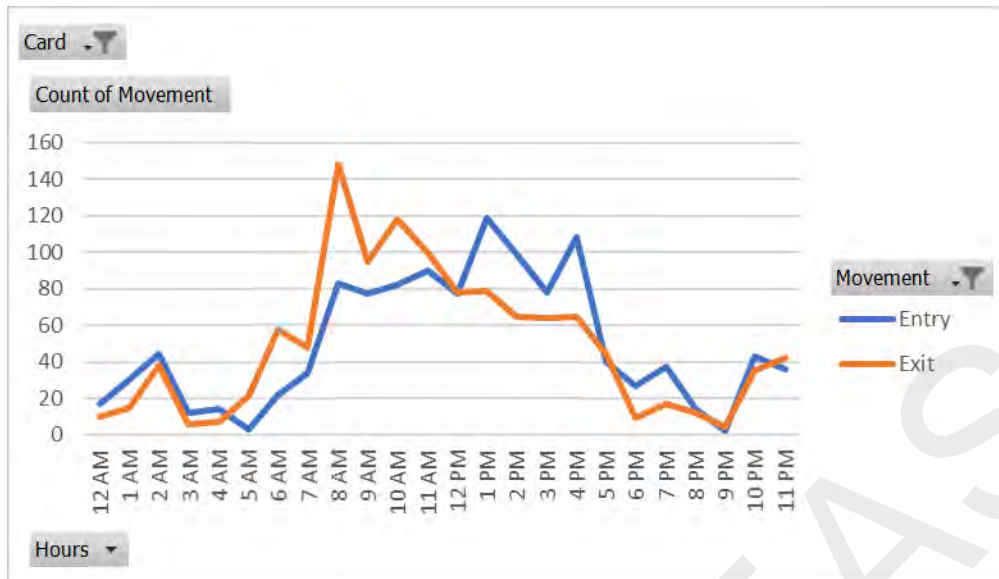


Credit Card Movements

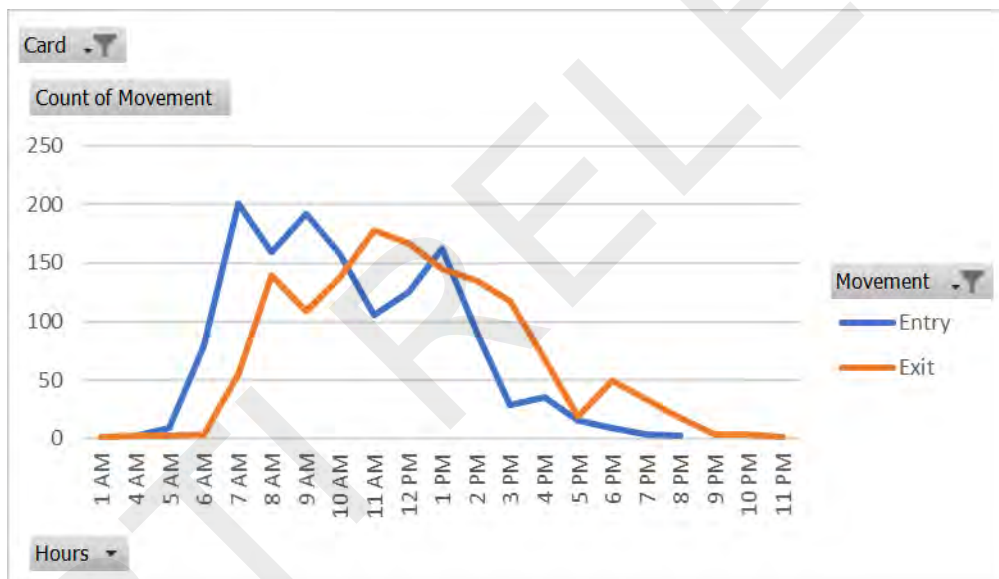


Rockhampton Hospital – Car Park Report October 2020

CQHHS Vehicle Movements



Parking Movements for Patients with Concessions



Rockhampton Hospital – Car Park Report October 2020

Carpark usage



Rockhampton Hospital Paid Parking



John Weir

November 2020

Rockhampton Hospital – Car Park Report November 2020

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Summary

This report provides a statistical overview of the performance of the paid parking system within the Rockhampton Hospital. The data is provided by automatic equipment and should only be considered as a guide. All financial data provided by the Skidata system includes GST.

Monthly Summary

The gross revenue for the reporting period was \$93,451 with occupancy being 16,182 paying vehicles using Short-Term transactions, 629 vehicles using Credit Card in and out and 7,021 staff using their Access Card to debit car parking fees. The revenue consists of \$65,791 income for vehicle transactions, \$27,660 for staff parking movements and long-term passes.

The Skidata system treats staff who pay per exit as a paying vehicle and only recognises money deducted from an access card as staff. While the information is not available from the system it is estimated that approximately 11,851 staff per month are parking within the Paid Parking system. Therefore, the more realistic breakdown would be \$45,515 for patients and visitors and \$47,936 for staff parking transactions.

Equipment

Equipment has been operating normally.

Rockhampton Hospital – Car Park Report November 2020

Income Summary for Trading Period

Car Park income comparison 2020 Calendar Year

Month	Vehicles	Income	Sales	Revenue	Cash	Credit Card
January	14,844	\$59,687	\$26,099	\$85,827	\$14,866	\$70,960
February	15,688	\$63,014	\$26,858	\$89,831	\$14,740	\$75,089
March	14,444	\$57,226	\$28,070	\$85,296	\$13,034	\$72,261
April	10,153	\$40,829	\$26,334	\$67,163	\$7,299	\$59,864
May	12,168	\$49,347	\$24,896	\$74,243	\$7,700	\$66,542
June	13,027	\$52,974	\$26,218	\$79,192	\$9,345	\$69,846
July	15,095	\$60,926	\$28,907	\$89,833	\$10,801	\$79,031
August	14,781	\$60,135	\$26,624	\$86,759	\$10,225	\$76,534
September	15,660	\$63,859	\$28,342	\$92,201	\$10,872	\$81,328
October	16,067	\$64,966	\$28,798	\$93,764	\$11,704	\$82,060
November	16,182	\$65,791	\$27,660	\$93,451	\$11,582	\$81,869

Parking Movement Summary

The car park traffic figures are broken into 2 sections, vehicles with revenue and vehicles with free transition. The vehicles with revenue are only recorded when a fee transaction is processed on exit.

Transaction Type	July	August	September	October	November
Short Term Tickets	15,095	14,844	15,660	16,067	16,182
Entry and Exit by Credit Card	517	525	738	729	629
Staff Access Card Debit	6,992	6,670	7,073	6,961	7,021
Total	22,604	22,039	23,471	23,757	23,832

Vehicles Granted Free Exit	July	August	September	October	November
Delivery Vehicles	175	161	139	129	116
Site Vehicles	176	123	101	118	141
Volunteers	34	30	29	48	42
Concession Holders	1,578	1,682	1,477	1,389	1,318
CQHHS Fleet Vehicles	652	612	564	559	492
EDU Research Vehicles	24	19	21	9	15
External Fleet Vehicles	405	419	397	405	363
Mental Health Fleet Vehicles	164	118	182	147	207
Exited Free Grace Period	1,968	2,174	2,197	1,993	1,907
Passages during Barrier Broken	3	12	8	18	5
Passage - Manual Open	484	326	365	542	1,517
Staff Disability Rate	26	37	34	23	28
Vehicles without Revenue	5,724	5,713	5,514	5,380	6,151

Rockhampton Hospital – Car Park Report November 2020

Staff Parking by Access Card Recharge and Debit (2020 Calendar Year)

Month	Staff Usage	Amount Debited	Staff Recharge	Revenue
January	6,378	\$25,658	6,387	\$25,724
February	6,535	\$26,350	6,627	\$26,683
March	6,974	\$27,886	7,002	\$28,000
April	6,359	\$25,484	6,537	\$26,230
May	6,555	\$26,228	6,191	\$24,764
June	6,505	\$26,110	6,499	\$26,042
July	6,992	\$28,038	7,170	\$28,726
August	6,670	\$26,742	6,593	\$26,372
September	7,073	\$28,442	7,016	\$28,056
October	6,961	\$27,928	7,156	\$28,616
November	7,021	\$28,278	6,831	\$27,340

Concessions Summary for November 2020

Type of Concession	100%	50%	Long Term
Number of Uses	53	547	1,318
Value of Concession	\$388	\$1,010	\$7,908

Rockhampton Hospital – Car Park Report November 2020

System Events Summary for November 2020

Row Labels	Count of System event
Alarm	1
Barrier breakage	3
Barrier in KEEP OPEN position.	22
Barrier locked in CLOSED position	1
Barrier opened manually.	13
Card already used	13
CC: Display screen ON	1
Coder connection error	55
Coding unit replaced	2
Connection error External reader 1	4
Connection error upper barcode scanner	45
Connection to External reader 1 OK	4
Connection to LPR system active	77
Connection to upper barcode scanner OK	45
Contract Parking Card blocked	31
Control Center : NIL payment	2
Control Centre: Counter readings updated	37
Control Centre: Host keep open ON	2
Control Centre: Keep open ON	3
Control Centre: Manual OPEN	13
Control Centre: Remote TL	6
Control Centre: Shutdown initiated	2
Device is off-line	30
Door unlocked	25
E-mail Server connection re-established	1
Emergency mode	57
Error at terminal/Advam EMV Terminal	1315
Error during activities	10
Extension board connection error	73
In service.	51
Intercom has been activated.	372
KeyDetector connection error	5
Loop activation through closed gate.	48
LPRS connection error	18
Main banknote cassette installed./BillToBill	11
Main banknote cassette removed./BillToBill	11
Main coin cassette has been removed./CoinCashbox	10
Main coin cassette installed./CoinCashbox	10
Manual entry	44
Manual exit	100
Misuse	12
NIL Ticket	1
No passage registered.	5
Out of order.	54
Passage during MANUAL OPEN./1	1517
Passage while barrier broken.	5
Power outage	8
Service mode activated.	26
Service technician log-on	1
Short-term ticket not taken.	6
Sneak-through alert	10
System rebooted	15
System/events started	20
Ticket blocked	12
Ticket jam	1
Ticket not valid	64
Tickets inserted to ticket feeder no. 1	15
Transaction cancelled	569
Wrong transaction of ticket	605
Grand Total	5519

Rockhampton Hospital – Car Park Report November 2020

Rockhampton Hospital Parking Details



Rockhampton Hospital campus map - Parking and Pay stations



Car park locations

P1 - Multi-level car park

The multi-level car park has space for 520 cars, 25 motorbikes and 20 cyclists. There are disabled parks and pram parking. Pay stations are located at the ground level pedestrian entrance to the multi-level car park and the main hospital entrance (front foyer).

P2 - On-grade car park

In front of the multi-level car park, the on-grade car park at ground level has spaces for 58 cars. Pay stations are located at the ground level pedestrian entrance to the multi-level car park and the main hospital entrance (front foyer).

P3 - Post office / Oral health car park

Behind the post office on North Street and beside the Oral Health building there are 18 spaces for car parking. Pay stations are located at the ground level pedestrian entrance to the multi-level car park and the main hospital entrance (front foyer).

P4 - Cancer care (Canning Street) car park

Cancer care parking is available off Canning Street and has 18 parks available. The closest pay station can be found at the entrance of Geriatric and Rehabilitation Services (GARS).

P5 - Rehabilitation (Canning Street) car park

Geriatric and Rehabilitation Services parking is available off Canning Street and has 38 parks available. The closest pay station can be found at the entrance of Geriatric and Rehabilitation Services.

P6 – Mental Health car park (Quarry Street)

Mental Health parking is available off Quarry Street and has 88 parks available. The closest pay station can be found at the entrance of the Mental Health Carpark

Rockhampton Hospital – Car Park Report November 2020

Banking Summary for 2020 Calendar Year to Date

Monthly Collection	Skidata APM Receipt	Skidata APM Banking	Skidata Monthly Report
January Total	\$18,423.50	\$18,520.10	\$14,866.10
February Total	\$14,095.20	\$14,097.20	\$14,740.90
March Total	\$15,801.80	\$15,807.80	\$13,034.50
07/04/2020	\$1,509.40	\$1,509.40	\$7,299.00
16/04/2020	\$1,615.10	\$1,615.10	
21/04/2020	\$1,129.30	\$1,129.30	
28/04/2020	\$1,948.70	\$1,948.70	
April Total	\$6,202.50	\$6,202.50	
05/05/2020	\$1,157.90	\$1,157.90	\$7,700.50
12/05/2020	\$2,613.90	\$2,613.90	
19/05/2020	\$1,690.10	\$1,690.10	
26/05/2020	\$1,940.90	\$1,940.90	
May Total	\$7,420.80	\$7,420.80	
02/06/2020	\$1,677.00	\$1,677.00	\$9,345.70
09/06/2020	\$2,470.70	\$2,471.70	
16/06/2020	\$2,235.70	\$2,235.70	
23/06/2020	\$1,758.00	\$1,758.00	
30/06/2020	\$2,843.50	\$2,936.10	
June Total	\$10,984.90	\$11,078.50	\$10,801.10
07/07/2020	\$1,539.50	\$1,541.20	
14/07/2020	\$2,080.50	\$2,080.50	
21/07/2020	\$2,668.50	\$2,668.50	
28/07/2020	\$2,960.20	\$2,958.30	
July Total	\$9,248.70	\$9,248.50	\$10,224.60
04/08/2020	\$2,143.20	\$2,143.20	
11/08/2020	\$2,185.00	\$2,185.00	
18/08/2020	\$2,338.30	\$2,338.30	
25/08/2020	\$2,207.30	\$2,207.30	
August Total	\$8,873.80	\$8,873.80	\$10,872.90
02/09/2020	\$2,313.00	\$2,313.00	
08/09/2020	\$3,156.50	\$3,155.50	
15/09/2020	\$2,344.60	\$2,344.60	
22/09/2020	\$2,333.30	\$2,333.30	
29/09/2020	\$2,510.00	\$2,510.00	\$11,704.00
September Total	\$12,657.40	\$12,656.40	
06/10/2020	\$1,876.40	\$1,876.40	
13/10/2020	\$3,386.90	\$3,386.90	
20/10/2020	\$2,494.00	\$2,494.00	
27/10/2020	\$2,517.00	\$2,517.00	\$11,582.10
October Total	\$10,274.30	\$10,274.30	
3/11/2020	\$2,786.20	\$2,786.20	
10/11/2020	\$2,568.90	\$2,568.90	
17/11/2020	\$3,117.80	\$3,117.80	
24/11/2020	\$2,609.00	\$2,609.00	
November Total	\$11,081.90	\$11,081.90	

Rockhampton Hospital – Car Park Report November 2020

Concession Details for November 2020

Number of concessions by Section

Ward	New Concessions	Cancelled Concessions	Number of Concessions	Number of Uses
Genesis	50	45	109	695
DTU	18	8	98	232
Medical Wards	0	0	3	0
Renal	4	1	92	192
GARS	0	0	0	0
Paediatrics	1	1	1	2
Palliative Care	10	1	16	63
Cardiac Rehab	29	20	42	134
Total	112	76	361	1,318

Control System Reporting Details

Pay Stations for November 2020

Row Labels	GARS APM	Main Entrance APM	Mental Health APM	MLC APM	Grand Total
Alarm		1			1
Card already used		1		5	6
Coder connection error	1	2	1	2	6
Coder connection error resolved.	1	2	1	1	5
Connection error External reader 1	1	1	1	1	4
Connection to External reader 1 OK	1	1	1	1	4
Connection to LPR system active				7	7
Connection to LPR system closed				2	2
Control Centre: Remote TL	2			3	5
Control Centre: Shutdown initiated				1	1
Device back on-line				3	3
Device is off-line				3	3
Device restart complete				1	1
Door unlocked	3	8	2	12	25
Error at terminal/Advam EMV Terminal	61	60	60	62	243
In service.		2		6	8
Intercom has been activated.	4	12	3	44	63
KeyDetector connection error				5	5
LPRS connection error				2	2
LPRS connection restored				2	2
Main banknote cassette installed./BillToBill	1	5	1	4	11
Main banknote cassette removed./BillToBill	1	5	1	4	11
Main coin cassette has been removed./CoinCashbox	1	4	1	4	10
Main coin cassette installed./CoinCashbox	1	4	1	4	10
Out of order.		2		6	8
Power outage	2	2	2	2	8
Service mode activated.	3	9	2	12	26
System rebooted				3	3
Ticket blocked		1		1	2
Ticket jam				1	1
Ticket not valid				2	2
Transaction cancelled	13	37	32	210	292
Unsuccessful log-on attempt.				1	1
Grand Total	96	159	109	417	781

Rockhampton Hospital – Car Park Report November 2020

Entry Stations for November 2020

Row Labels	CANCER CARE ENTRY	GARS ENTRY	Mental Health Entry	MLC ENTRY 1	MLC ENTRY 2	MLC ENTRY 3	MLC ENTRY 4	MLC ENTRY 5	MLC Outdoor Entry	POST OFFICE ENTRY	Grand Total
Barrier breakage						1					1
Barrier in KEEP OPEN position.	1	2	1	1	1	2	1	1	1		11
Barrier locked in CLOSED position										1	1
Coder connection error		2								43	45
Coding unit replaced								1		1	2
Connection error upper barcode scanner		2								43	45
Connection to LPR system active				9	7	9	9	4	7		45
Connection to LPR system closed				9	7	9	9	4	7		45
Connection to upper barcode scanner OK		2								43	45
Control Centre: Keep open ON						1		1			2
Control Centre: Manual OPEN			1							8	9
Control Centre: Shutdown initiated			1								1
Device is off-line	3			3		3	3	3			15
Device restart complete			1							1	2
Emergency mode	3	4	4	3	3	3	3	4	3	2	32
Error at terminal/Advam EMV Terminal	63	72	66	70	66	69	65	16	68	30	585
Extension board connection error										72	72
In service.										42	42
Intercom has been activated.	1	6	16	11	12	3	27		12	4	92
Loop activation through closed gate.	3		3	2		2	2		5		17
LPRS connection error				1	2	1	2	2	2		10
Misuse	3	6	1				1		1		12
Out of order.										42	42
Passage during MANUAL OPEN./1	3	7	20	11	6	2	22	1	8	10	90
Passage while barrier broken.						4					4
Problem with encrypted connection		1	1							14	16
Short-term ticket not taken.		5		1							6
Sneak-through alert				1					1	1	3
System rebooted		1	1					2			4
Ticket blocked		1	1	4	3						9
Ticket not valid	2		5	16	3	4	18		12		60
Wrong transaction of ticket	12	14	30	36	47	7	138		37	3	324
Grand Total	94	125	152	178	157	120	300	39	164	360	1689

Rockhampton Hospital – Car Park Report November 2020

Exit Stations for November 2020

Row Labels	CANCER CARE EXIT	GARS EXIT	Mental Health Exit	MLC EXIT 1	MLC EXIT 2	MLC Outdoor Exit	POST OFFICE EXIT	Grand Total
Barrier breakage					2			2
Barrier in KEEP OPEN position.	1	1	1	1	2	5		11
Card already used				2		5		7
Connection to LPR system active				8	9	8		25
Connection to LPR system closed				8	9	8		25
Control Center : NIL payment				2				2
Control Centre: Keep open ON					1			1
Control Centre: Manual OPEN		1	1	2				4
Control Centre: Remote TL		1						1
Device is off-line	3	3			3			9
Emergency mode	4	4	3	4	3	4	3	25
Error at terminal/Advam EMV Terminal	64	68	68	68	67	86	66	487
Extension board connection error						1		1
Intercom has been activated.		9	29	49	25	102	3	217
Loop activation through closed gate.	6		8	3	4	9	1	31
LPRS connection error				2	2	2		6
NIL Ticket				1				1
No passage registered.	1	2				2		5
Passage during MANUAL OPEN./1	6	18	35	58	31	507	772	1427
Passage while barrier broken.					1			1
Problem with encrypted connection		1						1
Sneak-through alert	1					2	4	7
System rebooted	1	1						2
Ticket blocked						1		1
Ticket not valid						2		2
Transaction cancelled	3	16	17	65	9	159	4	273
Wrong transaction of ticket	6	5	21	84	30	132	3	281
Grand Total	96	130	183	357	198	1035	856	2855

Rockhampton Hospital – Car Park Report November 2020

Parking Duration Details for November 2020

Duration	Short term	Contract
20Min	1453	675
1h	2956	794
2h	4170	1354
3h	1884	673
4h	741	520
5h	434	556
6h	207	474
7h	153	512
8h	112	695
9h	191	4820
10h	123	3240
11h	40	615
12h	36	188
13h	52	273
14h	14	153
15h	8	42
16h	7	45
17h	5	58
18h	4	26
19h	6	23
20h	5	20
21h	5	21
22h	8	19
23h	6	26
1Day	3	20
2Day	23	86

Rockhampton Hospital – Car Park Report November 2020

Parking Fee Analysis

Short Term Tickets			Contract Parking		
Quantity	Rate	Revenue	Quantity	Rate	Revenue
3219	2	\$6,438	150	2	\$300
31	3	\$93	3815	4	\$15,260
4986	4	\$19,944	1	5	\$5
25	5	\$125	28	6	\$168
616	6	\$3,696	37	8	\$296
1	7	\$7	23	10	\$230
537	8	\$4,296	4	12	\$48
1	9	\$9	1	14	\$14
583	10	\$5,830	9	16	\$144
3	12	\$36	3	24	\$72
4	14	\$56	1	44	\$44
4	16	\$64			
1	18	\$18			
6	20	\$120			
2	30	\$60			
1	32	\$32			
1	38	\$38			
1	42	\$42			
1	48	\$48			

Car Park Utilisation

Total Car Park Utilisation

Car Parking Transactions

Passages with	Entries	Exits
Short-term parking tkt	13,336	12,650
Lost Ticket	0	3
Contr. Parker	2,807	2,787
Long-Term Ticket	21	18
Personalised CashDebCd	12,788	12,778
Single exit	0	184
Credit Cards/Debit Cards	628	629
Total	29,580	29,049

Rockhampton Hospital – Car Park Report November 2020

MLC Carpark Transactions

Passages with	Entries	Exits
Short-term parking tkt	11,974	11,466
Lost Ticket	0	3
Contr. Parker	1,878	1,848
Long-Term Ticket	20	17
Personalised CashDebCd	10,526	10,516
Single exit	0	44
Credit Cards/Debit Cards	577	578
Total	24,975	24,472

GARS Carpark Transactions

Passages with	Entries	Exits
Short-term parking tkt	333	324
Contr. Parker	115	118
Long-Term Ticket	1	1
Personalised CashDebCd	874	875
Single exit	0	1
Credit Cards/Debit Cards	15	15
Total	1,338	1,334

Cancer Care Carpark Transactions

Passages with	Entries	Exits
Short-term parking tkt	178	172
Contr. Parker	84	85
Personalised CashDebCd	343	342
Credit Cards/Debit Cards	11	11
Total	616	610

Mental Health Carpark Transactions

Passages with	Entries	Exits
Short-term parking tkt	750	597
Contr. Parker	711	704
Personalised CashDebCd	1,045	1,045
Single exit	0	138
Credit Cards/Debit Cards	20	20
Total	2,526	2,504

Post Office Carpark Transactions

Passages with	Entries	Exits
Short-term parking tkt	101	91
Contr. Parker	19	32
Single exit	0	1
Credit Cards/Debit Cards	5	5

Rockhampton Hospital – Car Park Report November 2020

Total	125	129
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MLC Entry 1 Transactions

Passages with	Entries	Exits
Short-term parking tkt	2,551	0
Contr. Parker	538	0
Long-Term Ticket	8	0
Personalised CashDebCd	2,994	0
Credit Cards/Debit Cards	145	0
Total	6,236	0

MLC Entry 2 Transactions

Passages with	Entries	Exits
Short-term parking tkt	3,456	0
Contr. Parker	326	0
Long-Term Ticket	3	0
Personalised CashDebCd	2,357	0
Credit Cards/Debit Cards	129	0
Total	6,271	0

MLC Entry 3 Transactions

Passages with	Entries	Exits
Short-term parking tkt	707	0
Contr. Parker	60	0
Long-Term Ticket	2	0
Personalised CashDebCd	579	0
Credit Cards/Debit Cards	35	0
Total	1,383	0

MLC Entry 4 Transactions

Passages with	Entries	Exits
Short-term parking tkt	1,901	0
Contr. Parker	571	0
Long-Term Ticket	2	0
Personalised CashDebCd	3,846	0
Credit Cards/Debit Cards	107	0
Total	6,427	0

MLC Entry 5 Transactions

Passages with	Entries	Exits
Short-term parking tkt	43	0
Contr. Parker	5	0
Personalised CashDebCd	75	0
Credit Cards/Debit Cards	2	0
Total	125	0

Rockhampton Hospital – Car Park Report November 2020

MLC Exit 1 Transactions

Passages with	Entries	Exits
Short-term parking tkt	0	3,874
Contr. Parker	0	549
Long-Term Ticket	0	12
Personalised CashDebCd	0	3,711
Single exit	0	13
Credit Cards/Debit Cards	0	226
Total	0	8,385

MLC Exit 2 Transactions

Passages with	Entries	Exits
Short-term parking tkt	0	904
Lost Ticket	0	1
Contr. Parker	0	216
Personalised CashDebCd	0	3,995
Single exit	0	4
Credit Cards/Debit Cards	0	29
Total	0	5,149

MLC Ongrade Exit Transactions

Passages with	Entries	Exits
Short-term parking tkt	0	6,688
Lost Ticket	0	2
Contr. Parker	0	1,083
Long-Term Ticket	0	5
Personalised CashDebCd	0	2,810
Single exit	0	27
Credit Cards/Debit Cards	0	323
Total	0	10,938

MLC Ongrade Entry Transactions

Passages with	Entries	Exits
Short-term parking tkt	3,316	0
Contr. Parker	378	0
Long-Term Ticket	5	0
Personalised CashDebCd	675	0
Credit Cards/Debit Cards	159	0
Total	4,533	0

Rockhampton Hospital – Car Park Report November 2020

Auto Pay Station (APM) Utilisation

System devices-Revenue report: GARS APM

Revenue category	Quantity	Revenue
Park. transact. w/ revenue	126	\$426
Sales	251	\$1,066
Processing fees	0	\$0
Credit entries issued	0	\$0
Credit entries redeemed	0	\$0
Amount cancellations	0	\$0
Rounding difference	0	\$0
Refund on credit card	0	\$0
Insuf. Funds	0	\$0
Insufficient Funds paid	0	\$0
Park. transact. w/o revenue	8	\$0
Sales w/o V.A.T.	0	\$0
Total	385	\$1,492
Payment method	Quantity	Amount
Cash	70	\$326
Cheque	0	\$0
Credit Cards/Debit Cards	99	\$1,166
Invoice	0	\$0
Manual payment methods	0	\$0
Debit Cards	0	\$0
Total	169	\$1,492

System devices-Revenue report: Main Entrance APM

Revenue category	Quantity	Revenue
Park. transact. w/ revenue	1655	\$6,099
Sales	729	\$2,928
Processing fees	0	\$0
Credit entries issued	1	\$20
Credit entries redeemed	0	\$0
Amount cancellations	0	\$0
Rounding difference	0	\$0
Refund on credit card	0	\$0
Insuf. Funds	0	\$0
Insufficient Funds paid	0	\$0
Park. transact. w/o revenue	193	\$0
Sales w/o V.A.T.	0	\$0
Total	2578	\$9,047
Payment method	Quantity	Amount
Cash	856	\$3,115
Cheque	0	\$0

Rockhampton Hospital – Car Park Report November 2020

Credit Cards/Debit Cards	934	\$5,932
Invoice	0	\$0
Manual payment methods	0	\$0
Debit Cards	0	\$0
Total	1790	\$9,047

System devices-Revenue report: Mental Health APM

Revenue category	Quantity	Revenue
Park. transact. w/ revenue	193	\$738
Sales	326	\$1,304
Processing fees	0	\$0
Credit entries issued	0	\$0
Credit entries redeemed	0	\$0
Amount cancellations	0	\$0
Rounding difference	0	\$0
Refund on credit card	0	\$0
Insuf. Funds	0	\$0
Insufficient Funds paid	0	\$0
Park. transact. w/o revenue	12	\$0
Sales w/o V.A.T.	0	\$0
Total	531	\$2,042
Payment method	Quantity	Amount
Cash	77	\$291
Cheque	0	\$0
Credit Cards/Debit Cards	204	\$1,751
Invoice	0	\$0
Manual payment methods	0	\$0
Debit Cards	0	\$0
Total	281	\$2,042

System devices-Revenue report: MLC APM

Revenue category	Quantity	Revenue
Park. transact. w/ revenue	4628	\$18,967
Sales	5571	\$22,362
Processing fees	0	\$0
Credit entries issued	2	\$40
Credit entries redeemed	2	-\$24
Amount cancellations	0	\$0
Rounding difference	0	\$0
Refund on credit card	0	\$0
Insuf. Funds	0	\$0
Insufficient Funds paid	0	\$0
Park. transact. w/o revenue	351	\$0
Sales w/o V.A.T.	0	\$0
Total	10554	\$41,345

Rockhampton Hospital – Car Park Report November 2020

Payment method	Quantity	Amount
Cash	1845	\$7,850
Cheque	0	\$0
Credit Cards/Debit Cards	3781	\$33,495
Invoice	0	\$0
Manual payment methods	0	\$0
Debit Cards	0	\$0
Total	5626	\$41,345

Transaction by Credit / Debit Card Provider

Credit Card Transactions by Card Type for November 2020

Card Type	Transactions	Value
Mastercard	5,827	\$33,377
Visa	8,762	\$48,491

Annual Budget forecast versus actual

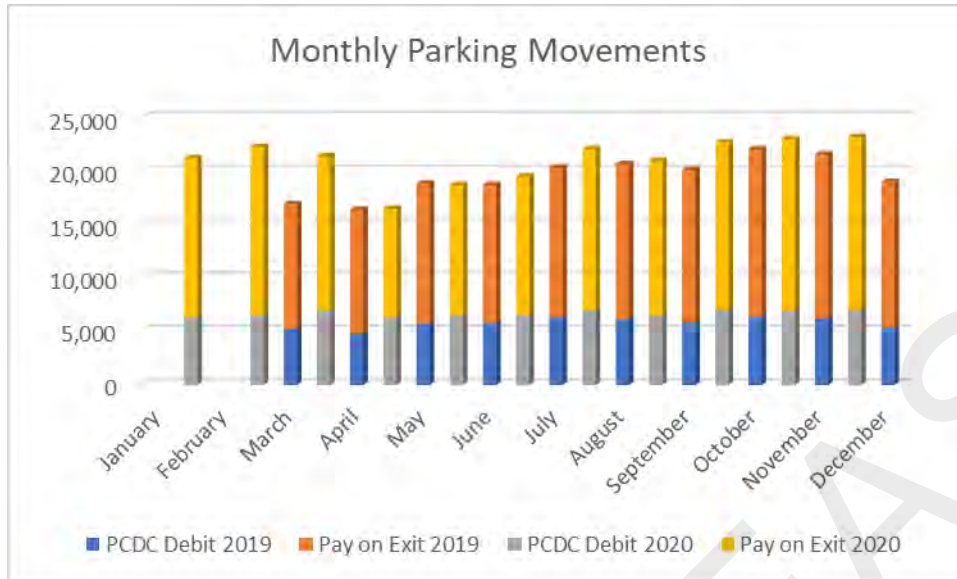
2020/21	Forecast Revenue	Actual Revenue	Forecast Vehicles	Actual Vehicles	2019/20
July	\$84,082	\$81,666	23,357	22,092	21,323
August	\$84,082	\$78,872	23,357	20,980	21,467
September	\$81,370	\$83,819	22,603	22,718	20,789
October	\$84,082	\$85,240	23,357	23,028	22,744
November	\$81,370	\$84,955	22,603	23,204	22,344
December	\$84,082		23,357		19,573
January	\$84,082		23,357		21,993
February	\$75,345		20,929		22,810
March	\$84,082		23,357		21,948
April	\$81,370		22,603		16,837
May	\$84,082		23,357		20,077
June	\$81,370		22,603		19,627
Total	\$989,399	\$414,552	274,840	112,022	251,532

Rockhampton Hospital – Car Park Report November 2020

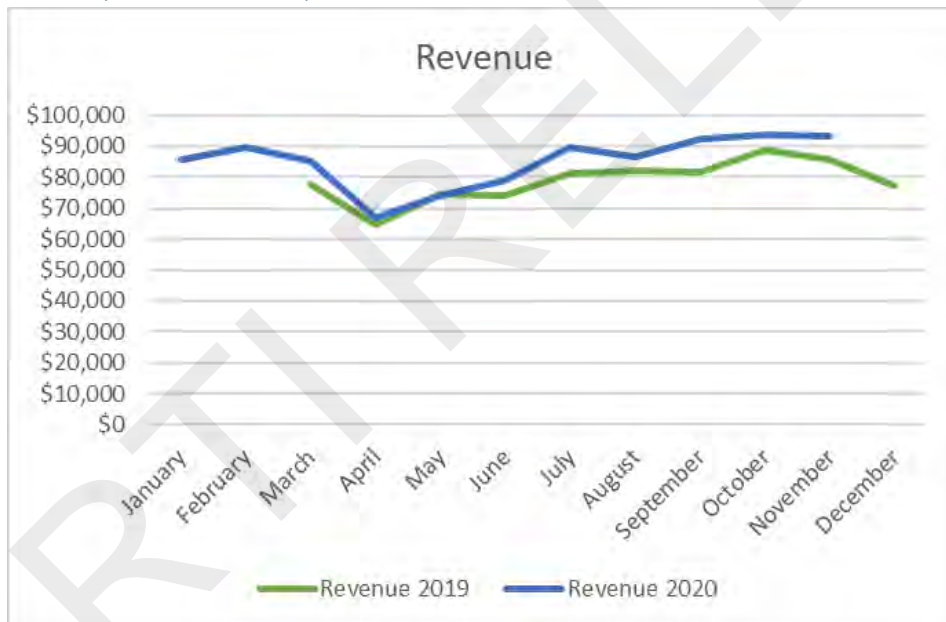
Appendix 1

October 2020 Score Card

Monthly Parking Movement Activity

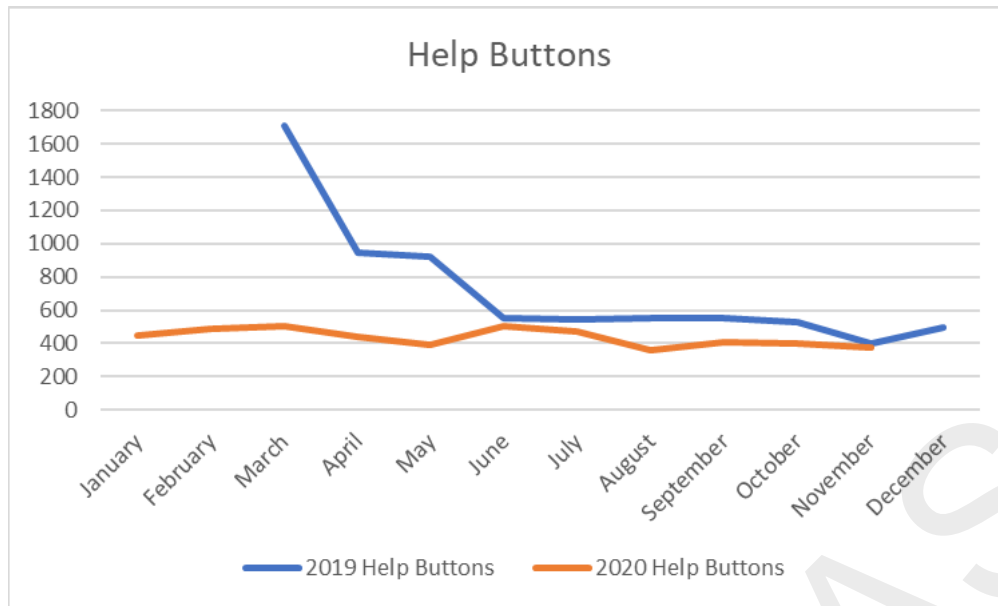


Monthly Revenue Comparison

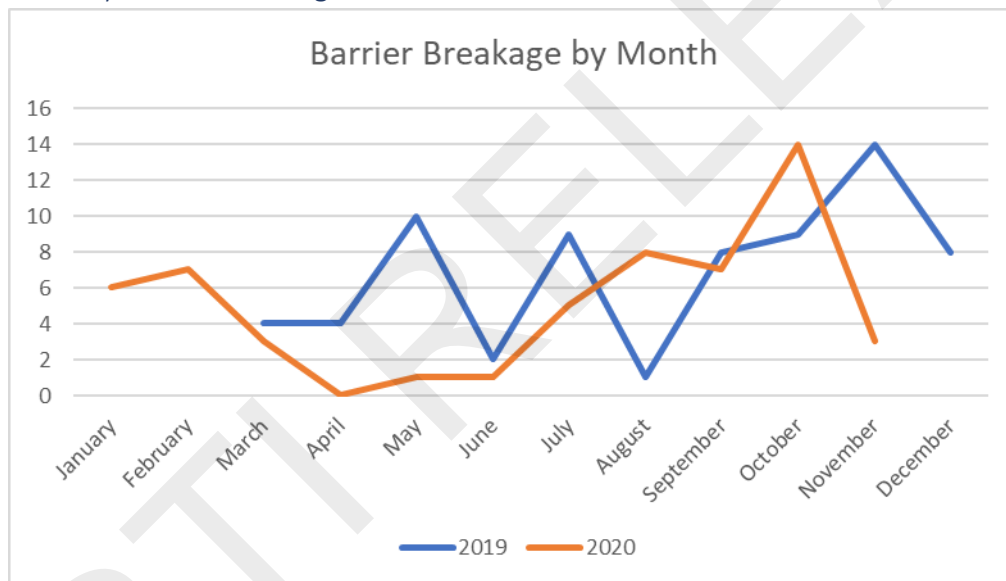


Rockhampton Hospital – Car Park Report November 2020

Monthly Help Button Calls

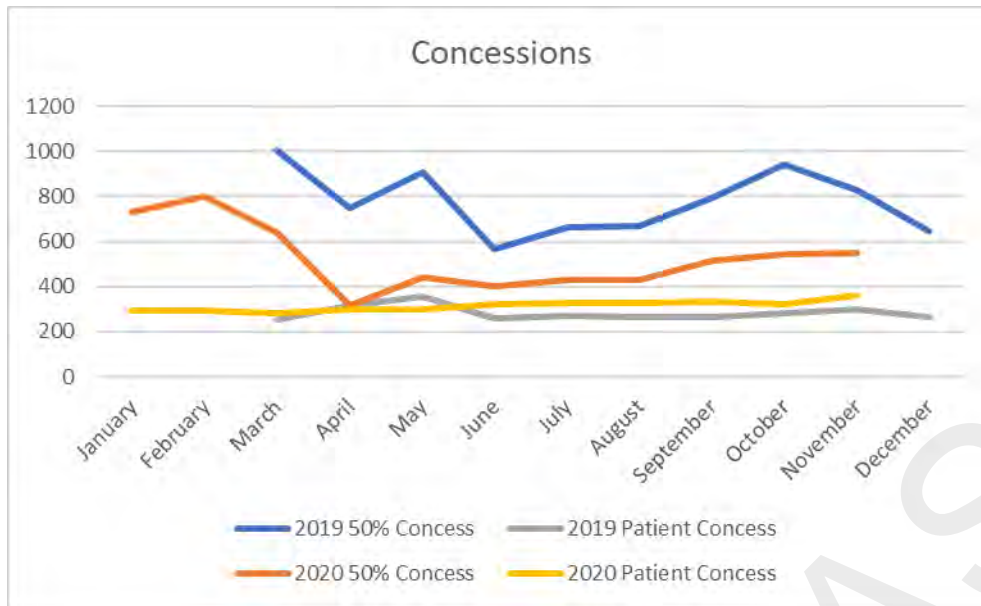


Monthly Barrier Breakage

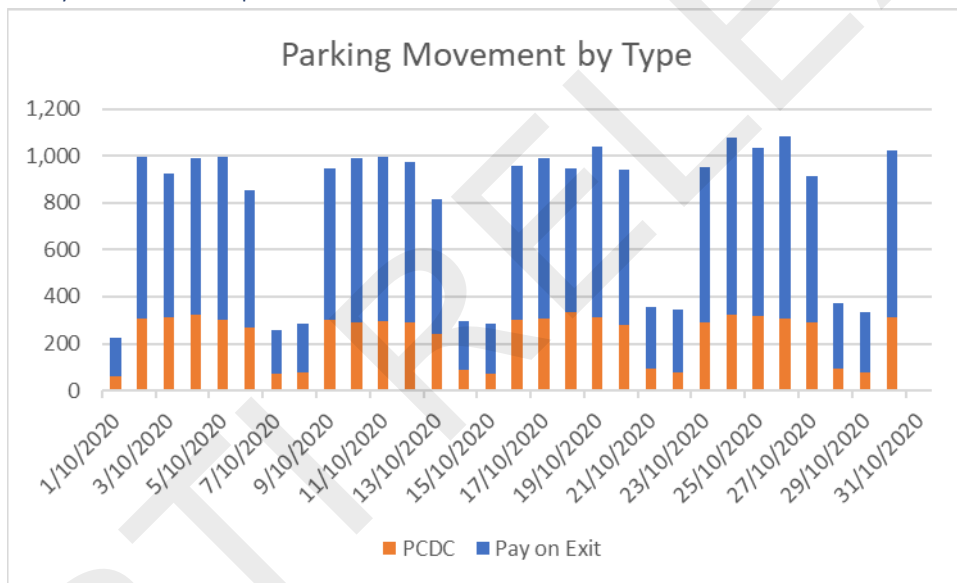


Rockhampton Hospital – Car Park Report November 2020

Concession Comparison

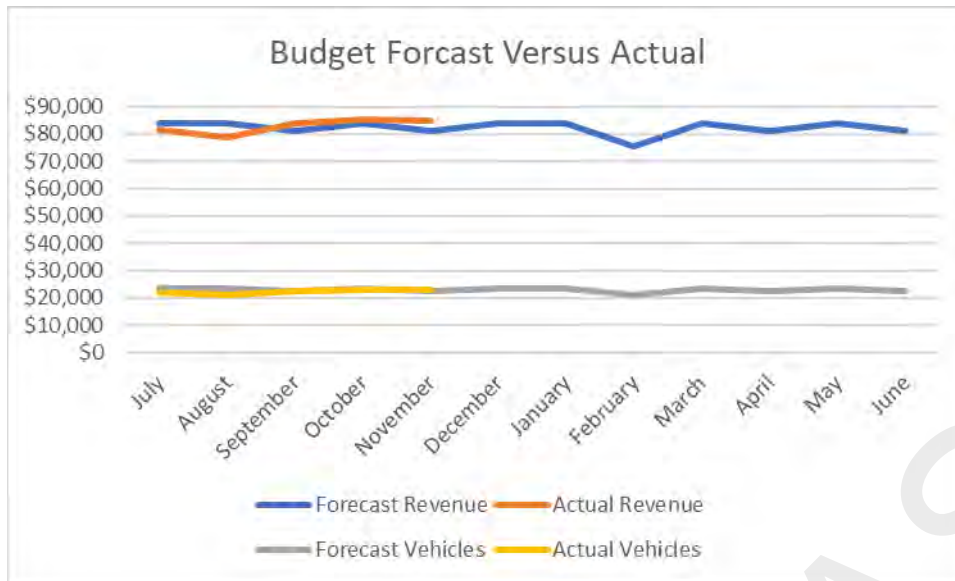


Daily Vehicle Comparison

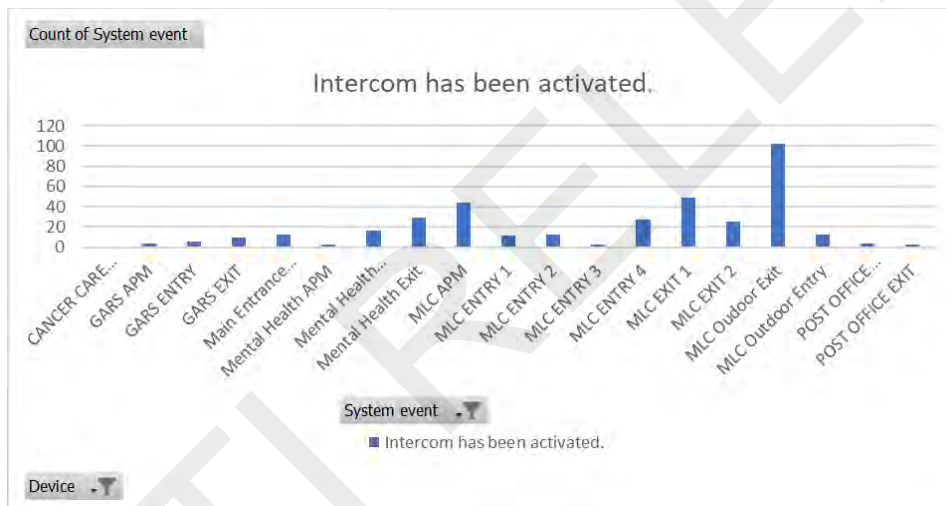


Rockhampton Hospital – Car Park Report November 2020

Annual Report Forecast Comparison



Intercom Activation



Rockhampton Hospital – Car Park Report November 2020

Appendix 2

Banking Details for November

Skidata Receipt Versus Car Park Count 03/11/20				
Machine	Skidata Pay Station Note Receipt	Car Park Note Count	Skidata Pay Station Coin Receipt	Car Park Coin Count
Main Entry	\$635.00	\$635.00	\$313.00	\$313.00
Multi Level	\$1,270.00	\$1,270.00	\$568.20	\$568.20
Sub Totals	\$1,905.00	\$1,905.00	\$881.20	\$881.20
Totals	\$2,786.20			
Banking Details				
Cost Centre 3000520 Account 452000				
Denomination	Number	Amount		
\$50	16	\$800.00		
\$20	20	\$400.00		
\$10	36	\$360.00		
\$5	69	\$345.00		
\$2	366	\$732.00		
\$1	75	\$75.00		
\$0.50	90	\$45.00		
\$0.20	113	\$22.60		
\$0.10	66	\$6.60		
Total		\$2,786.20		

Skidata Receipt Versus Car Park Count 10/11/20				
Machine	Skidata Pay Station Note Receipt	Car Park Note Count	Skidata Pay Station Coin Receipt	Car Park Coin Count
Main Entry	\$420.00	\$420.00	\$207.00	\$207.00
Multi Level	\$1,285.00	\$1,285.00	\$656.90	\$656.90
GARS	\$0.00	\$0.00	\$0.00	\$0.00
MENTAL HEALTH	\$0.00	\$0.00	\$0.00	\$0.00
Sub Totals	\$1,705.00	\$1,705.00	\$863.90	\$863.90
Totals	\$2,568.90			
Banking Details				
Cost Centre 3000520 Account 452000				
Denomination	Number	Amount		
\$50	14	\$700.00		
\$20	14	\$280.00		
\$10	27	\$270.00		
\$5	91	\$455.00		
\$2	361	\$722.00		
\$1	85	\$85.00		
\$0.50	66	\$33.00		
\$0.20	112	\$22.40		
\$0.10	15	\$1.50		
Total		\$2,568.90		

Rockhampton Hospital – Car Park Report November 2020

Skidata Receipt Versus Car Park Count 17/11/20				
Machine	Skidata Pay Station Note Receipt	Car Park Note Count	Skidata Pay Station Coin Receipt	Car Park Coin Count
Main Entry	\$380.00	\$380.00	\$258.00	\$258.00
Multi Level	\$1,020.00	\$1,020.00	\$627.10	\$627.10
GARS	\$175.00	\$175.00	\$214.00	\$214.00
Mental Health	\$245.00	\$245.00	\$198.70	\$198.70
Sub Totals	\$1,820.00	\$1,820.00	\$1,297.80	\$1,297.80
Totals	\$3,117.80			
Banking Details				
Cost Centre 3000520 Account 452000				
Denomination	Number	Amount		
\$50	9	\$450.00		
\$20	19	\$380.00		
\$10	40	\$400.00		
\$5	118	\$590.00		
\$2	541	\$1,082.00		
\$1	114	\$114.00		
\$0.50	120	\$60.00		
\$0.20	189	\$37.80		
\$0.10	40	\$4.00		
Total		\$3,117.80		

Skidata Receipt Versus Car Park Count 24/11/20				
Machine	Skidata Pay Station Note Receipt	Car Park Note Count	Skidata Pay Station Coin Receipt	Car Park Coin Count
Main Entry	\$390.00	\$390.00	\$394.90	\$394.90
Multi Level	\$1,325.00	\$1,325.00	\$499.10	\$499.10
GARS	\$0.00	\$0.00	\$0.00	\$0.00
MENTAL HEALTH	\$0.00	\$0.00	\$0.00	\$0.00
Sub Totals	\$1,715.00	\$1,715.00	\$894.00	\$894.00
Totals	\$2,609.00			
Banking Details				
Cost Centre 3000520 Account 452000				
Denomination	Number	Amount		
\$50	11	\$550.00		
\$20	30	\$600.00		
\$10	31	\$310.00		
\$5	51	\$255.00		
\$2	385	\$770.00		
\$1	63	\$63.00		
\$0.50	86	\$43.00		
\$0.20	78	\$15.60		
\$0.10	24	\$2.40		
Total		\$2,609.00		

Rockhampton Hospital – Car Park Report November 2020

Appendix 3

Trading Report for November

The trading report is a detailed breakdown of daily car parking transactions.

Day	Date	Total Vehicles	PCDC Debit	Pay on Exit	Income	Forward Sales	Revenue	Cash	Credit Card	ADVAM Settlement	Help Buttons	Walk in Concessions		Average per Vehicle
												50%	100%	
Sunday	1/11/2020	225	63	162	\$724	\$354	\$1,078	\$146	\$932		6	0	0	\$4.47
	Total	225	63	162	724	354	1,078	146	932	0	6	0	0	\$4.47

Day	Date	Total Vehicles	PCDC Debit	Pay on Exit	Income	Forward Sales	Revenue	Cash	Credit Card	ADVAM Settlement	Help Buttons	Walk in Concessions		Average per Vehicle
												50%	100%	
Monday	2/11/2020	997	306	691	\$2,811	\$1,362	\$4,189	\$579	\$3,610		18	30	4	\$4.07
Tuesday	3/11/2020	927	314	613	\$2,422	\$1,330	\$3,748	\$466	\$3,282		19	24	1	\$3.95
Wednesday	4/11/2020	990	323	667	\$2,710	\$1,168	\$3,874	\$514	\$3,360		14	28	3	\$4.06
Thursday	5/11/2020	997	300	697	\$2,682	\$638	\$3,316	\$496	\$2,820		15	27	4	\$3.85
Friday	6/11/2020	852	267	585	\$2,333	\$896	\$3,225	\$427	\$2,798		10	21	1	\$3.99
Saturday	7/11/2020	260	71	189	\$874	\$186	\$1,060	\$114	\$946		6	0	0	\$4.62
Sunday	8/11/2020	285	75	210	\$936	\$324	\$1,260	\$124	\$1,136		7	0	0	\$4.46
	Total	5,308	1,656	3,652	\$14,768	\$5,904	\$20,672	\$2,720	\$17,952	\$0	89	130	13	\$4.04

Day	Date	Total Vehicles	PCDC Debit	Pay on Exit	Income	Forward Sales	Revenue	Cash	Credit Card	ADVAM Settlement	Help Buttons	Walk in Concessions		Average per Vehicle
												50%	100%	
Monday	9/11/2020	949	302	647	\$2,612	\$942	\$3,574	\$468	\$3,106		15	30	1	\$4.04
Tuesday	10/11/2020	992	292	700	\$2,748	\$1,054	\$3,798	\$505	\$3,293	\$3,224	21	28	3	\$3.93
Wednesday	11/11/2020	993	296	697	\$2,795	\$1,724	\$4,515	\$425	\$4,090	\$3,793	18	27	3	\$4.01
Thursday	12/11/2020	976	290	686	\$2,772	\$1,204	\$3,972	\$493	\$3,479	\$3,611	21	21	1	\$4.04
Friday	13/11/2020	817	243	574	\$2,427	\$816	\$3,239	\$455	\$2,784	\$3,199	6	17	3	\$4.23
Saturday	14/11/2020	297	87	210	\$916	\$316	\$1,232	\$136	\$1,096	\$1,592	1	0	0	\$4.36
Sunday	15/11/2020	283	74	209	\$954	\$368	\$1,322	\$132	\$1,190	\$1,198	5	0	0	\$4.56
	Total	5,307	1,584	3,723	\$15,224	\$6,424	\$21,652	\$2,614	\$19,038	\$16,617	87	123	11	\$4.09

Day	Date	Total Vehicles	PCDC Debit	Pay on Exit	Income	Forward Sales	Revenue	Cash	Credit Card	ADVAM Settlement	Help Buttons	Walk in Concessions		Average per Vehicle
												50%	100%	
Monday	16/11/2020	960	303	657	\$2,640	\$1,576	\$4,212	\$536	\$3,675	\$2,899	7	22	2	\$4.02
Tuesday	17/11/2020	989	305	684	\$2,660	\$1,098	\$3,758	\$397	\$3,360	\$3,233	14	29	3	\$3.89
Wednesday	18/11/2020	945	333	612	\$2,517	\$1,368	\$3,885	\$374	\$3,511	\$3,542	10	17	2	\$4.11
Thursday	19/11/2020	1,041	314	727	\$2,844	\$1,056	\$3,900	\$433	\$3,467	\$3,471	18	31	4	\$3.91
Friday	20/11/2020	942	280	662	\$2,671	\$792	\$3,463	\$485	\$2,978	\$3,126	14	22	2	\$4.03
Saturday	21/11/2020	354	96	258	\$1,144	\$308	\$1,452	\$208	\$1,244	\$1,764	1	0	0	\$4.43
Sunday	22/11/2020	347	79	268	\$1,308	\$336	\$1,644	\$230	\$1,414	\$1,282	1	0	0	\$4.88
	Total	5,578	1,710	3,868	\$15,784	\$6,534	\$22,314	\$2,663	\$19,649	\$19,317	65	121	13	\$4.08

Day	Date	Total Vehicles	PCDC Debit	Pay on Exit	Income	Forward Sales	Revenue	Cash	Credit Card	ADVAM Settlement	Help Buttons	Walk in Concessions		Average per Vehicle
												50%	100%	
Monday	23/11/2020	953	289	664	\$2,615	\$1,012	\$3,627	\$509	\$3,118	\$2,666	8	27	3	\$3.94
Tuesday	24/11/2020	1,079	322	757	\$3,002	\$1,096	\$4,098	\$592	\$3,506	\$3,256	17	34	3	\$3.97
Wednesday	25/11/2020	1,036	317	719	\$2,797	\$1,578	\$4,375	\$603	\$3,772	\$3,839	14	36	2	\$3.89
Thursday	26/11/2020	1,083	309	774	\$3,121	\$1,564	\$4,685	\$427	\$4,258	\$3,907	38	32	2	\$4.03
Friday	27/11/2020	911	290	621	\$2,574	\$1,094	\$3,668	\$301	\$3,367	\$3,682	17	22	5	\$4.14
Saturday	28/11/2020	370	93	277	\$1,188	\$344	\$1,532	\$268	\$1,264	\$1,979	7	0	0	\$4.29
Sunday	29/11/2020	332	79	253	\$1,080	\$192	\$1,272	\$232	\$1,040	\$1,044	8	0	0	\$4.27
	Total	5,432	1,699	4,065	\$16,377	\$6,880	\$23,257	\$2,932	\$20,325	\$20,373	109	151	15	\$4.03

Day	Date	Total Vehicles	PCDC Debit	Pay on Exit	Income	Forward Sales	Revenue	Cash	Credit Card	ADVAM Settlement	Help Buttons	Walk in Concessions		Average per Vehicle
												50%	100%	
Monday	30/11/2020	1,022	310	712	\$2,914	\$1,564	\$4,478	\$506	\$3,972	\$2,864	16	22	1	\$4.09
	Total	1,022	310	712	\$2,914	\$1,564	\$4,478	\$506	\$3,972	\$2,864	16	22	1	\$4.09

Rockhampton Hospital – Car Park Report November 2020

Appendix 4

ADVAM Transaction Report

Date	Successful Payments		Successful Completions		Failed Payments		Visa Settled		Mastercard Settled		Total Settled	
1/11/2020												
2/11/2020												
3/11/2020												
4/11/2020												
5/11/2020												
6/11/2020												
7/11/2020												
8/11/2020												
9/11/2020												
10/11/2020	594	\$3,146	19	\$78	7	\$40	360	\$1,933	253	\$1,291	613	\$3,224
11/11/2020	609	\$3,717	14	\$76	4	\$14	386	\$2,438	237	\$1,355	623	\$3,793
12/11/2020	607	\$3,479	16	\$132	7	\$154	394	\$2,276	229	\$1,335	623	\$3,611
13/11/2020	540	\$3,113	17	\$86	5	\$32	329	\$1,919	228	\$1,280	557	\$3,199
14/11/2020	274	\$1,562	6	\$30	1	\$4	181	\$1,060	99	\$532	280	\$1,592
15/11/2020	177	\$1,178	2	\$20	1	\$2	112	\$728	67	\$470	179	\$1,198
16/11/2020	470	\$2,835	10	\$64	9	\$80	297	\$1,757	183	\$1,142	480	\$2,899
17/11/2020	604	\$3,139	16	\$94	6	\$26	384	\$1,950	236	\$1,283	620	\$3,233
18/11/2020	565	\$3,493	13	\$79	5	\$16	334	\$2,042	245	\$1,500	579	\$3,542
19/11/2020	630	\$3,431	12	\$40	10	\$30	371	\$2,004	271	\$1,467	642	\$3,471
20/11/2020	610	\$3,126	19	\$93	3	\$12	365	\$1,834	265	\$1,381	630	\$3,215
21/11/2020	335	\$1,764	7	\$32	3	\$12	214	\$1,106	128	\$690	342	\$1,796
22/11/2020	221	\$1,282	3	\$14	3	\$12	130	\$764	94	\$532	224	\$1,296
23/11/2020	472	\$2,600	14	\$66	3	\$8	280	\$1,376	206	\$1,290	486	\$2,666
24/11/2020	608	\$3,152	19	\$104	9	\$36	379	\$1,932	248	\$1,324	627	\$3,256
25/11/2020	640	\$3,787	14	\$52	4	\$20	415	\$2,373	239	\$1,466	654	\$3,839
26/11/2020	668	\$3,877	10	\$30	10	\$36	399	\$2,445	279	\$1,462	678	\$3,907
27/11/2020	652	\$3,682	11	\$110	2	\$6	443	\$2,538	220	\$1,254	663	\$3,792
28/11/2020	318	\$1,979	7	\$30	1	\$2	190	\$1,036	135	\$973	325	\$2,009
29/11/2020	219	\$1,044	4	\$14	1	\$4	141	\$672	82	\$386	223	\$1,058
30/11/2020	489	\$2,796	8	\$68	6	\$24	296	\$1,603	201	\$1,261	497	\$2,864
Total	10,302	\$58,182	241	\$1,312	100	\$570	6,400	\$35,786	4,145	\$23,674	10,545	\$59,460

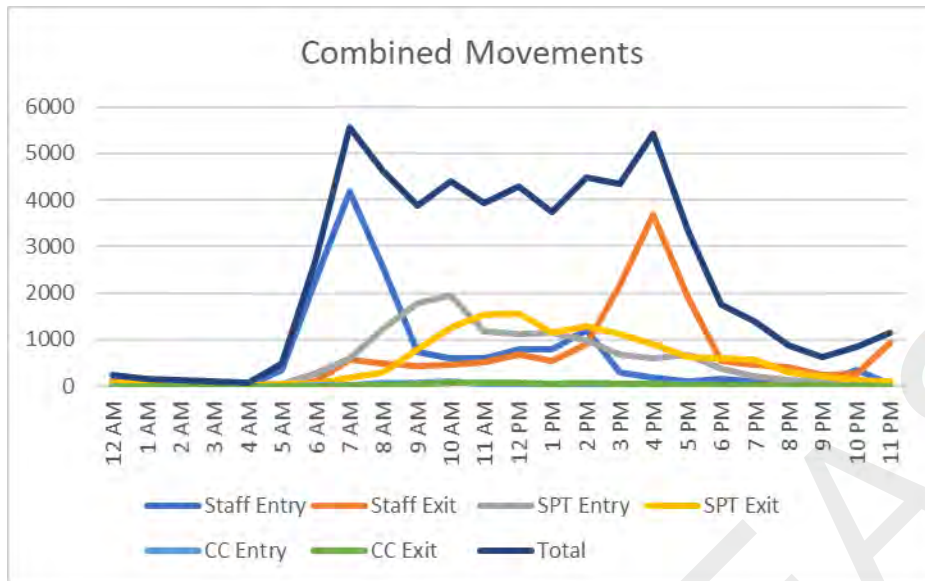
Date	Refunds Processed		Name	Approver
18/11/2020	1	\$30	Brian Corbin	P.Mitchell
20/11/2020	1	\$4	Unknown	Revenue

Rockhampton Hospital – Car Park Report November 2020

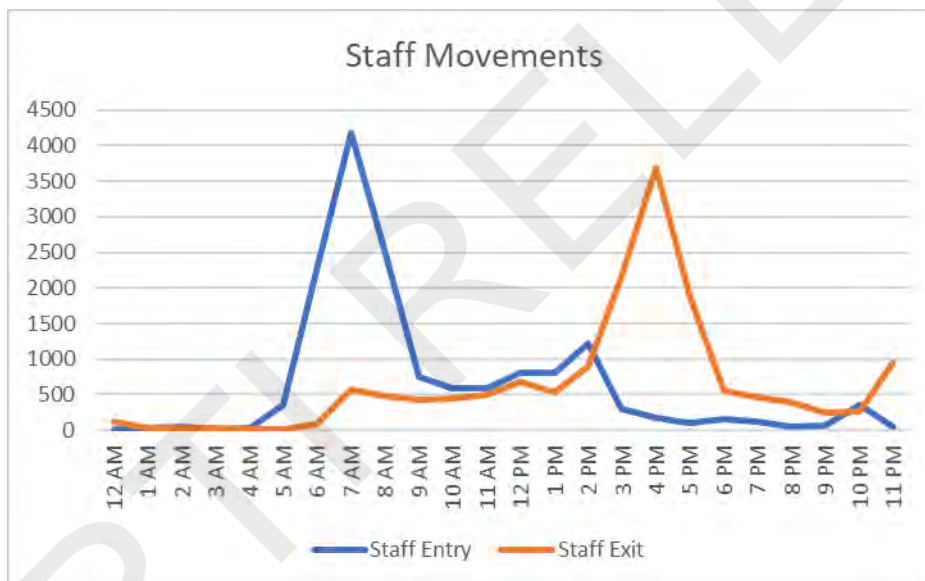
Appendix 5

Parking Movements Summary

Combined Parking Movements

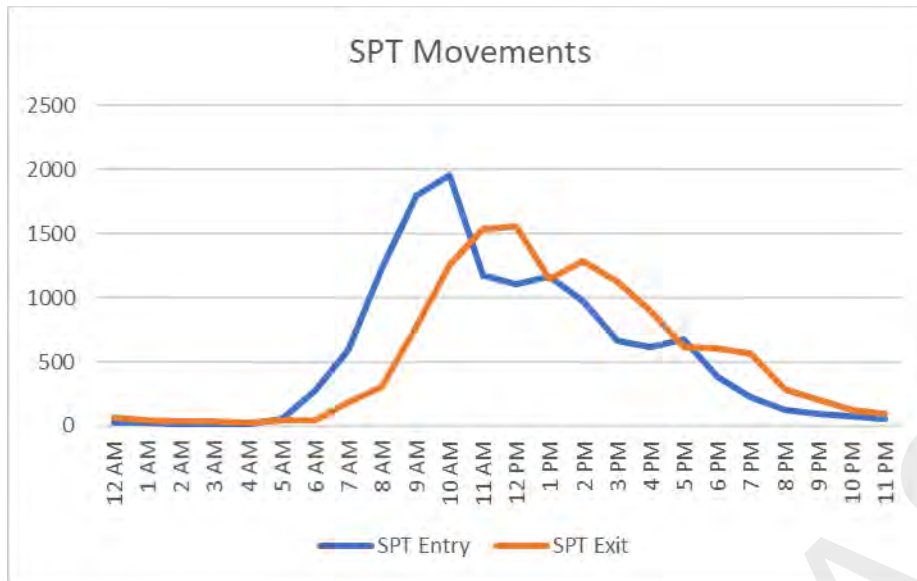


Staff Movements

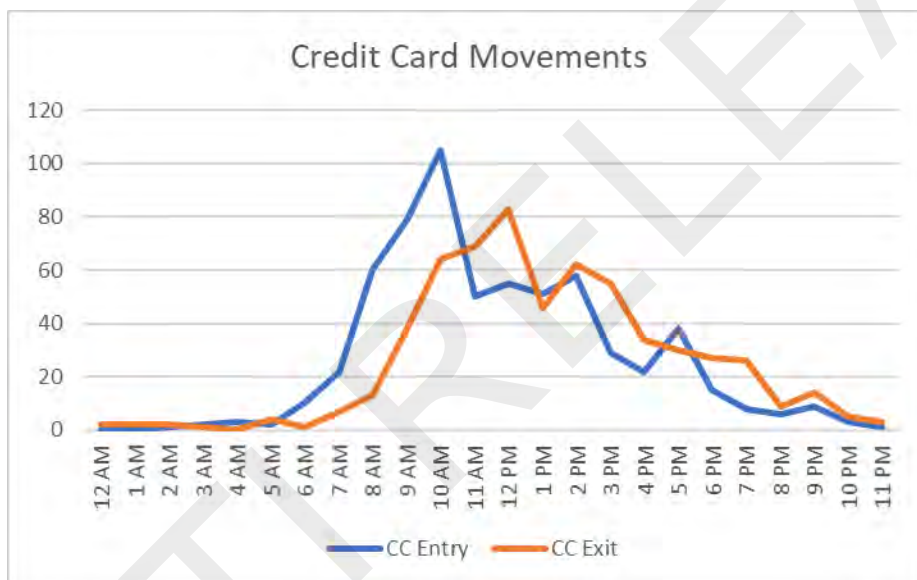


Rockhampton Hospital – Car Park Report November 2020

Short Term Ticket Movements

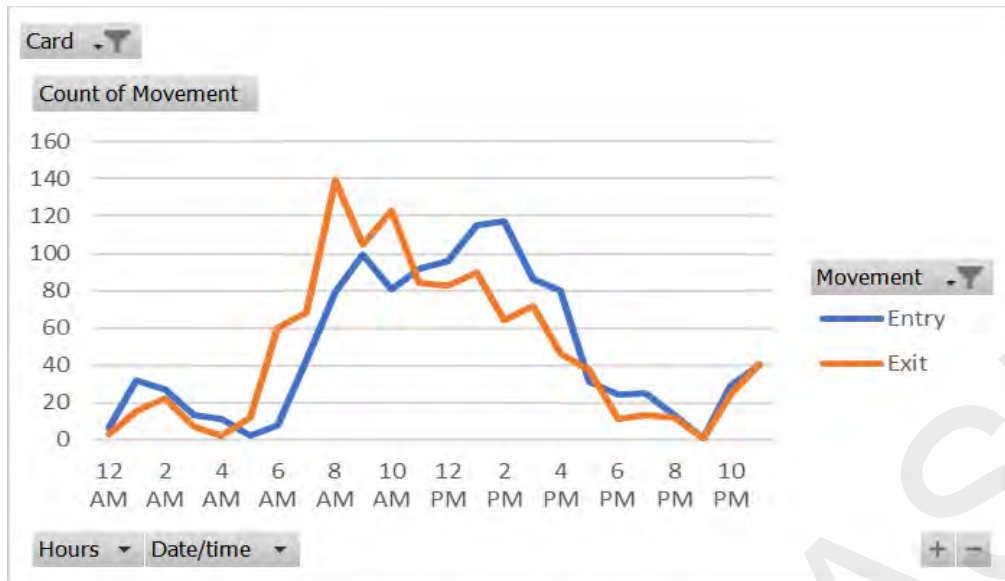


Credit Card Movements



Rockhampton Hospital – Car Park Report November 2020

CQHHS Vehicle Movements



Parking Movements for Patients with Concessions



Rockhampton Hospital Paid Parking



John Weir

December 2020

Rockhampton Hospital – Car Park Report December 2020

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Summary

This report provides a statistical overview of the performance of the paid parking system within the Rockhampton Hospital. The data is provided by automatic equipment and should only be considered as a guide. All financial data provided by the Skidata system includes GST.

Monthly Summary

The gross revenue for the reporting period was \$91,555 with occupancy being 15,830 paying vehicles using Short-Term transactions, 640 vehicles using Credit Card in and out and 6,931 staff using their Access Card to debit car parking fees. The revenue consists of \$65,195 income for vehicle transactions, \$26,360 for staff parking movements and long-term passes.

The Skidata system treats staff who pay per exit as a paying vehicle and only recognises money deducted from an access card as staff. While the information is not available from the system it is estimated that approximately 11,459 staff per month are parking within the Paid Parking system. Therefore, the more realistic breakdown would be \$46,040 for patients and visitors and \$46,356 for staff parking transactions.

Equipment

The GARS Carpark entry and exit stations were affected by an electrical storm in late December, which resulted in significant damage to the computer processing unit and associated printed circuit boards. Rectification work is currently being carried out.

Rockhampton Hospital – Car Park Report December 2020

Income Summary for Trading Period

Car Park income comparison 2020 Calendar Year

Month	Vehicles	Income	Sales	Revenue	Cash	Credit Card
January	14,844	\$59,687	\$26,099	\$85,827	\$14,866	\$70,960
February	15,688	\$63,014	\$26,858	\$89,831	\$14,740	\$75,089
March	14,444	\$57,226	\$28,070	\$85,296	\$13,034	\$72,261
April	10,153	\$40,829	\$26,334	\$67,163	\$7,299	\$59,864
May	12,168	\$49,347	\$24,896	\$74,243	\$7,700	\$66,542
June	13,027	\$52,974	\$26,218	\$79,192	\$9,345	\$69,846
July	15,095	\$60,926	\$28,907	\$89,833	\$10,801	\$79,031
August	14,781	\$60,135	\$26,624	\$86,759	\$10,225	\$76,534
September	15,660	\$63,859	\$28,342	\$92,201	\$10,872	\$81,328
October	16,067	\$64,966	\$28,798	\$93,764	\$11,704	\$82,060
November	16,182	\$65,791	\$27,660	\$93,451	\$11,582	\$81,869
December	15,830	\$65,195	\$26,360	\$91,555	\$11,113	\$80,442

Parking Movement Summary

The car park traffic figures are broken into 2 sections, vehicles with revenue and vehicles with free transition. The vehicles with revenue are only recorded when a fee transaction is processed on exit.

Transaction Type	August	September	October	November	December
Short Term Tickets	14,844	15,660	16,067	16,182	15,830
Entry and Exit by Credit Card	525	738	729	629	640
Staff Access Card Debit	6,670	7,073	6,961	7,021	6,931
Total	22,039	23,471	23,757	23,832	23,401

Vehicles Granted Free Exit	August	September	October	November	December
Delivery Vehicles	161	139	129	116	121
Site Vehicles	123	101	118	141	124
Volunteers	30	29	48	42	50
Concession Holders	1,682	1,477	1,389	1,318	1,404
CQHHS Fleet Vehicles	612	564	559	492	476
EDU Research Vehicles	19	21	9	15	8
External Fleet Vehicles	419	397	405	363	349
Mental Health Fleet Vehicles	118	182	147	207	191
Exited Free Grace Period	2,174	2,197	1,993	1,907	1,899
Passages during Barrier Broken	12	8	18	5	1
Passage - Manual Open	326	365	542	1,517	888
Staff Disability Rate	37	34	23	28	27
Vehicles without Revenue	5,713	5,514	5,380	6,151	5,538

Rockhampton Hospital – Car Park Report December 2020

Staff Parking by Access Card Recharge and Debit

(2020 Calendar Year)

Month	Staff Usage	Amount Debited	Staff Recharge	Revenue
January	6,378	\$25,658	6,387	\$25,724
February	6,535	\$26,350	6,627	\$26,683
March	6,974	\$27,886	7,002	\$28,000
April	6,359	\$25,484	6,537	\$26,230
May	6,555	\$26,228	6,191	\$24,764
June	6,505	\$26,110	6,499	\$26,042
July	6,992	\$28,038	7,170	\$28,726
August	6,670	\$26,742	6,593	\$26,372
September	7,073	\$28,442	7,016	\$28,056
October	6,961	\$27,928	7,156	\$28,616
November	7,021	\$28,278	6,831	\$27,340
December	6,931	\$27,894	6,516	\$26,110

Concessions Summary for December 2020

Type of Concession	100%	50%	Long Term
Number of Uses	59	395	1,404
Value of Concession	\$336	\$704	\$8,424

Rockhampton Hospital – Car Park Report December 2020

System Events Summary for December 2020

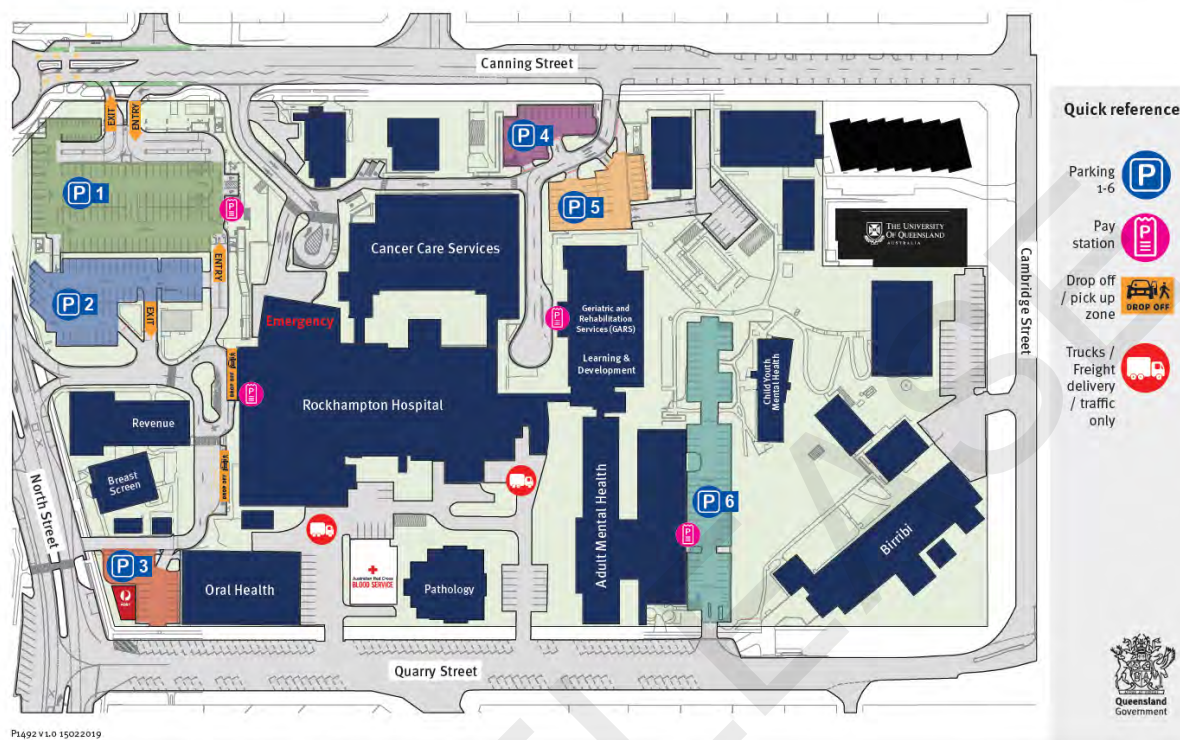
Row Labels	Grand Total
Error at terminal/Advam EMV Terminal	1557
Extension board connection error	665
Intercom has been activated.	388
Out of order.	172
In service.	171
Coder connection error	141
Device is off-line	61
Emergency mode	61
Loop activation through closed gate.	53
Door unlocked	49
System rebooted	38
Control Centre: Manual OPEN	21
Barrier in KEEP OPEN position.	21
Main banknote cassette removed./BillToBill	11
Alarm	10
Main coin cassette has been removed./CoinCashbox	10
Banknote tester defective/BillToBill	9
Power outage	8
Chassis of Bill-to-Bill removed/BillToBill	8
Card already used	7
Control Centre: Remote TL	3
Barrier locked in CLOSED position	2
Ticket jam	1
Barrier breakage	1
Control Centre: Keep open ON	1
Passage while barrier broken.	1
Disp. jammed/BillToBill	1
Grand Total	3471

Rockhampton Hospital – Car Park Report December 2020

Rockhampton Hospital Parking Details



Rockhampton Hospital campus map - Parking and Pay stations



Car park locations

P1 - Multi-level car park

The multi-level car park has space for 520 cars, 25 motorbikes and 20 cyclists. There are disabled parks and pram parking. Pay stations are located at the ground level pedestrian entrance to the multi-level car park and the main hospital entrance (front foyer).

P2 - On-grade car park

In front of the multi-level car park, the on-grade car park at ground level has spaces for 58 cars. Pay stations are located at the ground level pedestrian entrance to the multi-level car park and the main hospital entrance (front foyer).

P3 - Post office / Oral health car park

Behind the post office on North Street and beside the Oral Health building there are 18 spaces for car parking. Pay stations are located at the ground level pedestrian entrance to the multi-level car park and the main hospital entrance (front foyer).

P4 - Cancer care (Canning Street) car park

Cancer care parking is available off Canning Street and has 18 parks available. The closest pay station can be found at the entrance of Geriatric and Rehabilitation Services (GARS).

P5 - Rehabilitation (Canning Street) car park

Geriatric and Rehabilitation Services parking is available off Canning Street and has 38 parks available. The closest pay station can be found at the entrance of Geriatric and Rehabilitation Services.

P6 – Mental Health car park (Quarry Street)

Mental Health parking is available off Quarry Street and has 88 parks available. The closest pay station can be found at the entrance of the Mental Health Carpark

Rockhampton Hospital – Car Park Report December 2020

Banking Summary for 2020 Calendar Year to Date

Monthly Collection	Skidata APM Receipt	Skidata APM Banking	Skidata Monthly Report
January Total	\$18,423.50	\$18,520.10	\$14,866.10
February Total	\$14,095.20	\$14,097.20	\$14,740.90
March Total	\$15,801.80	\$15,807.80	\$13,034.50
April Total	\$6,202.50	\$6,202.50	\$7,299.00
May Total	\$7,420.80	\$7,420.80	\$7,700.50
02/06/2020	\$1,677.00	\$1,677.00	
09/06/2020	\$2,470.70	\$2,471.70	
16/06/2020	\$2,235.70	\$2,235.70	
23/06/2020	\$1,758.00	\$1,758.00	
30/06/2020	\$2,843.50	\$2,936.10	
June Total	\$10,984.90	\$11,078.50	\$9,345.70
07/07/2020	\$1,539.50	\$1,541.20	
14/07/2020	\$2,080.50	\$2,080.50	
21/07/2020	\$2,668.50	\$2,668.50	
28/07/2020	\$2,960.20	\$2,958.30	
July Total	\$9,248.70	\$9,248.50	\$10,801.10
04/08/2020	\$2,143.20	\$2,143.20	
11/08/2020	\$2,185.00	\$2,185.00	
18/08/2020	\$2,338.30	\$2,338.30	
25/08/2020	\$2,207.30	\$2,207.30	
August Total	\$8,873.80	\$8,873.80	\$10,224.60
02/09/2020	\$2,313.00	\$2,313.00	
08/09/2020	\$3,156.50	\$3,155.50	
15/09/2020	\$2,344.60	\$2,344.60	
22/09/2020	\$2,333.30	\$2,333.30	
29/09/2020	\$2,510.00	\$2,510.00	
September Total	\$12,657.40	\$12,656.40	\$10,872.90
06/10/2020	\$1,876.40	\$1,876.40	
13/10/2020	\$3,386.90	\$3,386.90	
20/10/2020	\$2,494.00	\$2,494.00	
27/10/2020	\$2,517.00	\$2,517.00	
October Total	\$10,274.30	\$10,274.30	\$11,704.00
3/11/2020	\$2,786.20	\$2,786.20	
10/11/2020	\$2,568.90	\$2,568.90	
17/11/2020	\$3,117.80	\$3,117.80	
24/11/2020	\$2,609.00	\$2,609.00	
November Total	\$11,081.90	\$11,081.90	\$11,582.10
01/12/2020	\$2,779.80	\$2,779.80	
08/12/2020	\$2,466.00	\$2,466.00	
15/12/2020	\$2,985.70	\$2,985.70	
22/12/2020	\$3,294.30	\$3,294.80	
December Total	\$11,525.80	\$11,525.80	\$11,112.60

Rockhampton Hospital – Car Park Report December 2020

Concession Details for December 2020

Number of concessions by Section

Ward	New Concessions	Cancelled Concessions	Number of Concessions	Number of Uses
Genesis	45	72	82	614
DTU	17	24	91	323
Medical Wards	3	3	3	6
Renal	4	1	92	188
GARS	0	0	0	0
Paediatrics	1	1	1	23
Palliative Care	4	5	15	97
Cardiac Rehab	13	15	40	153
Total	87	121	324	1,404

Control System Reporting Details

Pay Stations for December 2020

Row Labels	GARS APM	Main Entrance APM	Mental Health APM	MLC APM	Grand Total
Error at terminal/Advam EMV Terminal	62	63	63	69	257
Intercom has been activated.	4	24	7	39	74
Door unlocked	4	12	7	26	49
Out of order.		6	5	11	22
In service.		6	4	11	21
Device is off-line	1	3	3	6	13
Main banknote cassette removed./BillToBill	1	4	1	5	11
Main coin cassette has been removed./CoinCashbox	1	4	1	4	10
Coder connection error	1	2	2	5	10
Alarm		2	4	4	10
System rebooted		2	2	5	9
Banknote tester defective/BillToBill		3		6	9
Power outage	1	2	2	3	8
Chassis of Bill-to-Bill removed/BillToBill	1	2	1	4	8
Card already used		1	1	4	6
Control Centre: Remote TL			1	2	3
Ticket jam		1			1
Disp. jammed/BillToBill				1	1
Grand Total	76	137	104	205	522

Rockhampton Hospital – Car Park Report December 2020

Entry Stations for December 2020

Row Labels	CANCER CARE ENTRY	GARS ENTRY	Mental Health Entry	MLC ENTRY 1	MLC ENTRY 2	MLC ENTRY 3	MLC ENTRY 4	MLC ENTRY 5	MLC Outdoor Entry	POST OFFICE ENTRY	Grand Total
Error at terminal/Advam EMV Terminal	76	79	78	70	82	74	74	76	78	97	784
Extension board connection error					1				16	644	661
In service.									2	146	148
Out of order.									2	146	148
Coder connection error	1	1	1	1	1	1	1	2	10	105	124
Intercom has been activated.		2	11	2	3	5	19		9	8	59
Emergency mode		3	2	2	1		2	4	1	37	52
Device is off-line	6			6		6	6	6			30
Loop activation through closed gate.	3	1	2	2	2	1	6		8	3	28
System rebooted		1						3		22	26
Control Centre: Manual OPEN									1	10	11
Barrier in KEEP OPEN position.					1	1				7	9
Passage while barrier broken.						1					1
Control Centre: Keep open ON										1	1
Barrier breakage						1					1
Grand Total	86	87	94	83	91	90	108	91	127	1226	2083

Rockhampton Hospital – Car Park Report December 2020

Exit Stations for December 2020

Row Labels	CANCER CARE EXIT	GARS EXIT	Mental Health Exit	MLC EXIT 1	MLC EXIT 2	MLC Outdoor Exit	POST OFFIC E EXIT	Grand Total
Error at terminal/Advam EMV Terminal	82	48	81	77	68	84	76	516
Intercom has been activated.		7	33	57	16	127	15	255
Loop activation through closed gate.			4	3	2	10	6	25
Device is off-line	6	6			6			18
Barrier in KEEP OPEN position.		1	1			7	3	12
Control Centre: Manual OPEN			2	1	1	4	2	10
Emergency mode	2	2	1	1		2	1	9
Coder connection error	1	1	1	1	1	1	1	7
Extension board connection error				3			1	4
System rebooted	1	1				1		3
Out of order.						2		2
Barrier locked in CLOSED position						2		2
In service.						2		2
Card already used			1					1
Grand Total	92	66	124	143	94	242	105	866

Rockhampton Hospital – Car Park Report December 2020

Parking Duration Details for November 2020

Duration	Short Term	Contract
20Min	1447	690
1h	2860	803
2h	4174	1436
3h	1863	735
4h	732	543
5h	363	533
6h	215	485
7h	158	458
8h	110	685
9h	192	4608
10h	131	3083
11h	51	590
12h	37	171
13h	106	277
14h	25	165
15h	5	46
16h	9	40
17h	9	50
18h	7	36
19h	9	24
20h	5	31
21h	9	21
22h	6	24
23h	6	10
1Day	7	10
2Day	32	90

Rockhampton Hospital – Car Park Report December 2020

Car Park Utilisation

Total Car Park Utilisation

Car Parking Transactions		
Passages with	Entries	Exits
Short-term parking tkt	13,028	12,573
Lost Ticket	0	3
Contr. Parker	2,820	2,817
Long-Term Ticket	12	11
Personalised CashDebCd	12,419	12,394
Single exit	0	133
Credit Cards/Debit Cards	646	640
Total	28,925	28,571

MLC Carpark Transactions		
Passages with	Entries	Exits
Short-term parking tkt	11,763	11,474
Lost Ticket	0	2
Contr. Parker	1,891	1,875
Long-Term Ticket	12	11
Personalised CashDebCd	10,734	10,703
Single exit	0	31
Credit Cards/Debit Cards	595	591
Total	24,995	24,687

GARS Carpark Transactions		
Passages with	Entries	Exits
Short-term parking tkt	129	123
Contr. Parker	31	26
Personalised CashDebCd	390	391
Credit Cards/Debit Cards	14	14
Total	564	554

Cancer Care Carpark Transactions		
Passages with	Entries	Exits
Short-term parking tkt	219	210
Contr. Parker	69	68
Personalised CashDebCd	303	304
Credit Cards/Debit Cards	16	16
Total	607	598

Rockhampton Hospital – Car Park Report December 2020

Mental Health Carpark Transactions		
Passages with	Entries	Exits
Short-term parking tkt	731	591
Lost Ticket	0	1
Contr. Parker	759	768
Personalised CashDebCd	973	976
Single exit	0	102
Credit Cards/Debit Cards	7	7
Total	2,470	2,445

Post Office Carpark Transactions		
Passages with	Entries	Exits
Short-term parking tkt	186	175
Contr. Parker	70	80
Personalised CashDebCd	19	20
Credit Cards/Debit Cards	14	12
Total	289	287

MLC Entry 1 Transactions		
Passages with	Entries	Exits
Short-term parking tkt	2,718	0
Contr. Parker	672	0
Long-Term Ticket	7	0
Personalised CashDebCd	3,408	0
Credit Cards/Debit Cards	146	0
Total	6,591	0

MLC Entry 2 Transactions		
Passages with	Entries	Exits
Short-term parking tkt	3,425	0
Contr. Parker	308	0
Long-Term Ticket	1	0
Personalised CashDebCd	2,469	0
Credit Cards/Debit Cards	151	0
Total	6,354	0

MLC Entry 3 Transactions		
Passages with	Entries	Exits
Short-term parking tkt	719	0
Contr. Parker	58	0
Long-Term Ticket	2	0
Personalised CashDebCd	605	0
Credit Cards/Debit Cards	42	0
Total	1,426	0

Rockhampton Hospital – Car Park Report December 2020

MLC Entry 4 Transactions		
Passages with	Entries	Exits
Short-term parking tkt	1,517	0
Contr. Parker	519	0
Personalised CashDebCd	3,681	0
Credit Cards/Debit Cards	80	0
Total	5,797	0

MLC Entry 5 Transactions		
Passages with	Entries	Exits
Short-term parking tkt	162	0
Contr. Parker	39	0
Personalised CashDebCd	352	0
Credit Cards/Debit Cards	6	0
Total	559	0

Ongrade Entry Transactions		
Passages with	Entries	Exits
Short-term parking tkt	3,222	0
Contr. Parker	295	0
Long-Term Ticket	2	0
Personalised CashDebCd	579	0
Credit Cards/Debit Cards	170	0
Total	4,268	0

MLC Exit 1 Transactions		
Passages with	Entries	Exits
Short-term parking tkt	0	3,824
Lost Ticket	0	1
Contr. Parker	0	608
Long-Term Ticket	0	4
Personalised CashDebCd	0	3,927
Single exit	0	13
Credit Cards/Debit Cards	0	198
Total	0	8,575

MLC Exit 2 Transactions		
Passages with	Entries	Exits
Short-term parking tkt	0	888
Contr. Parker	0	237
Long-Term Ticket	0	1
Personalised CashDebCd	0	3,884
Single exit	0	3
Credit Cards/Debit Cards	0	25
Total	0	5,038

Rockhampton Hospital – Car Park Report December 2020

Ongrade Exit Transactions		
Passages with	Entries	Exits
Short-term parking tkt	0	6,762
Lost Ticket	0	1
Contr. Parker	0	1,030
Long-Term Ticket	0	6
Personalised CashDebCd	0	2,892
Single exit	0	15
Credit Cards/Debit Cards	0	368
Total	0	11,074

Auto Pay Station (APM) Utilisation

GARS APM		
Revenue category	Quantity	Revenue
Park. transact. w/ revenue	66	\$258
Sales	183	\$732
Processing fees	0	\$0
Credit entries issued	0	\$0
Credit entries redeemed	0	\$0
Amount cancellations	0	\$0
Rounding difference	0	\$0
Refund on credit card	0	\$0
Insuf. Funds	0	\$0
Insufficient Funds paid	0	\$0
Park. transact. w/o revenue	5	\$0
Sales w/o V.A.T.	0	\$0
Total	254	\$990
Payment method	Quantity	Amount
Cash	35	\$190
Cheque	0	\$0
Credit Cards/Debit Cards	64	\$800
Invoice	0	\$0
Manual payment methods	0	\$0
Debit Cards	0	\$0
Total	99	\$990

Rockhampton Hospital – Car Park Report December 2020

Main Entrance APM		
Revenue category	Quantity	Revenue
Park. transact. w/ revenue	1,468	\$5,253
Sales	734	\$2,936
Processing fees	0	\$0
Credit entries issued	0	\$0
Credit entries redeemed	0	\$0
Amount cancellations	0	\$0
Rounding difference	0	\$0
Refund on credit card	0	\$0
Insuf. Funds	0	\$0
Insufficient Funds paid	0	\$0
Park. transact. w/o revenue	146	\$0
Sales w/o V.A.T.	0	\$0
Total	2,348	\$8,189
Payment method	Quantity	Amount
Cash	848	\$3,139
Cheque	0	\$0
Credit Cards/Debit Cards	769	\$5,050
Invoice	0	\$0
Manual payment methods	0	\$0
Debit Cards	0	\$0
Total	1,617	\$8,189

Mental Health APM		
Revenue category	Quantity	Revenue
Park. transact. w/ revenue	183	\$686
Sales	308	\$1,232
Processing fees	0	\$0
Credit entries issued	0	\$0
Credit entries redeemed	0	\$0
Amount cancellations	0	\$0
Rounding difference	0	\$0
Refund on credit card	0	\$0
Insuf. Funds	0	\$0
Insufficient Funds paid	0	\$0
Park. transact. w/o revenue	23	\$1,918
Sales w/o V.A.T.	0	\$0
Total	514	\$1,918
Payment method	Quantity	Amount
Cash	105	\$414
Cheque	0	\$0
Credit Cards/Debit Cards	161	\$1,504
Invoice	0	\$0
Manual payment methods	0	\$0
Debit Cards	0	\$0
Total	266	\$1,918

Rockhampton Hospital – Car Park Report December 2020

MLC APM		
Revenue category	Quantity	Revenue
Park. transact. w/ revenue	4,508	\$19,383
Sales	5,325	\$21,460
Processing fees	0	\$0
Credit entries issued	2	\$70
Credit entries redeemed	1	-\$50
Amount cancellations	0	\$0
Rounding difference	0	\$0
Refund on credit card	0	\$0
Insuf. Funds	0	\$0
Insufficient Funds paid	0	\$0
Park. transact. w/o revenue	411	\$0
Sales w/o V.A.T.	0	\$0
Total	10,247	\$40,863
Payment method	Quantity	Amount
Cash	1,698	\$7,370
Cheque	0	\$0
Credit Cards/Debit Cards	3,801	\$33,493
Invoice	0	\$0
Manual payment methods	0	\$0
Debit Cards	0	\$0
Total	5,499	\$40,863

Transaction by Credit / Debit Card Provider

Credit Card Transactions by Card Type for December 2020

Card Type	Transactions	Value
Mastercard	5,663	\$32,194
Visa	8,732	\$48,248

Rockhampton Hospital – Car Park Report December 2020

Annual Budget forecast versus actual

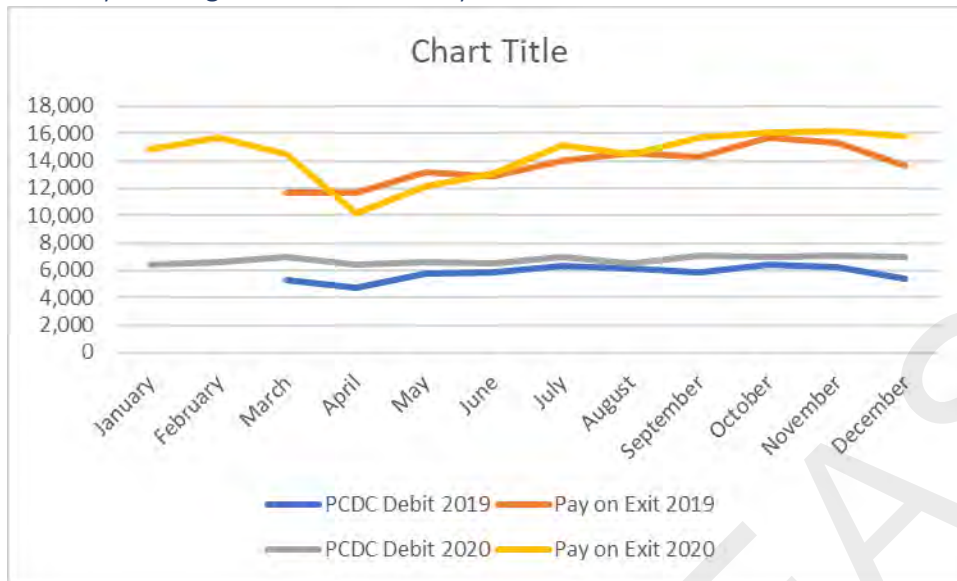
2020/21	Forecast Revenue	Actual Revenue	Forecast Vehicles	Actual Vehicles	2019/20
July	\$84,082	\$81,666	23,357	22,092	21,323
August	\$84,082	\$78,872	23,357	20,980	21,467
September	\$81,370	\$83,819	22,603	22,718	20,789
October	\$84,082	\$85,240	23,357	23,028	22,744
November	\$81,370	\$84,955	22,603	23,204	22,344
December	\$84,082	\$83,232	23,357	22,761	19,573
January	\$84,082		23,357		21,993
February	\$75,345		20,929		22,810
March	\$84,082		23,357		21,948
April	\$81,370		22,603		16,837
May	\$84,082		23,357		20,077
June	\$81,370		22,603		19,627
Total	\$989,399	\$497,784	274,840	134,783	251,532

Rockhampton Hospital – Car Park Report December 2020

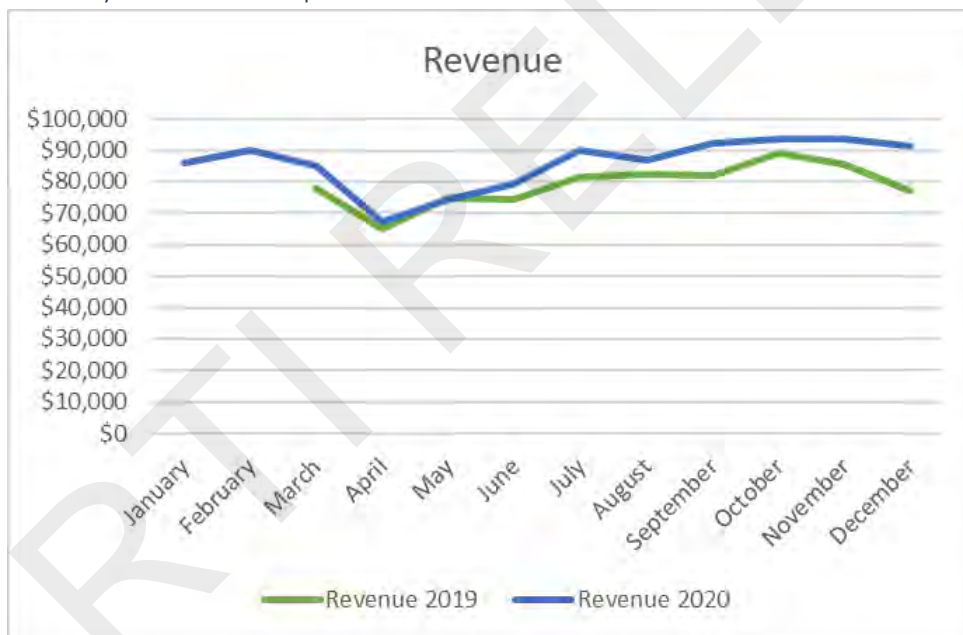
Appendix 1

December 2020 Score Card

Monthly Parking Movement Activity

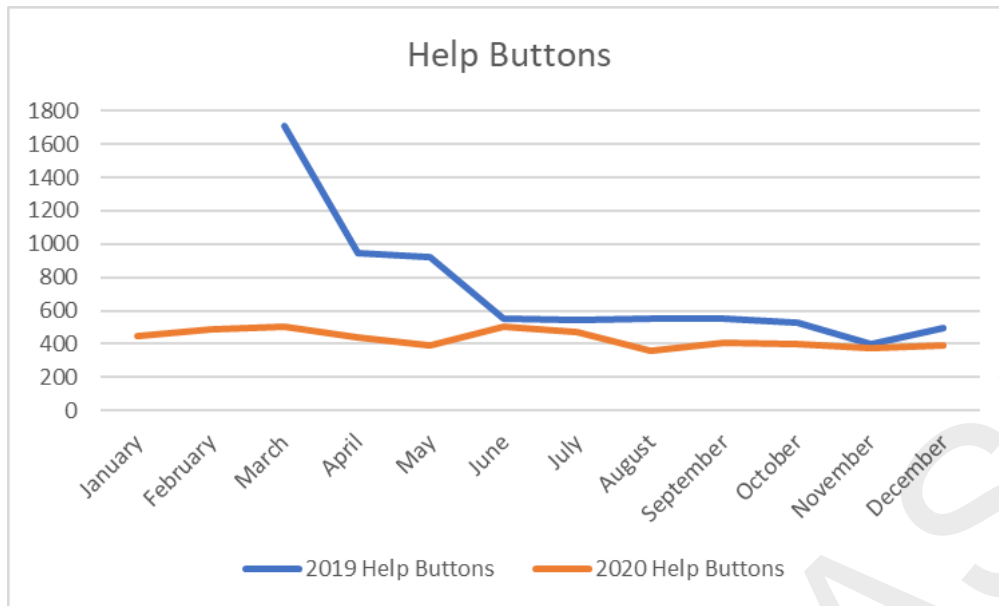


Monthly Revenue Comparison

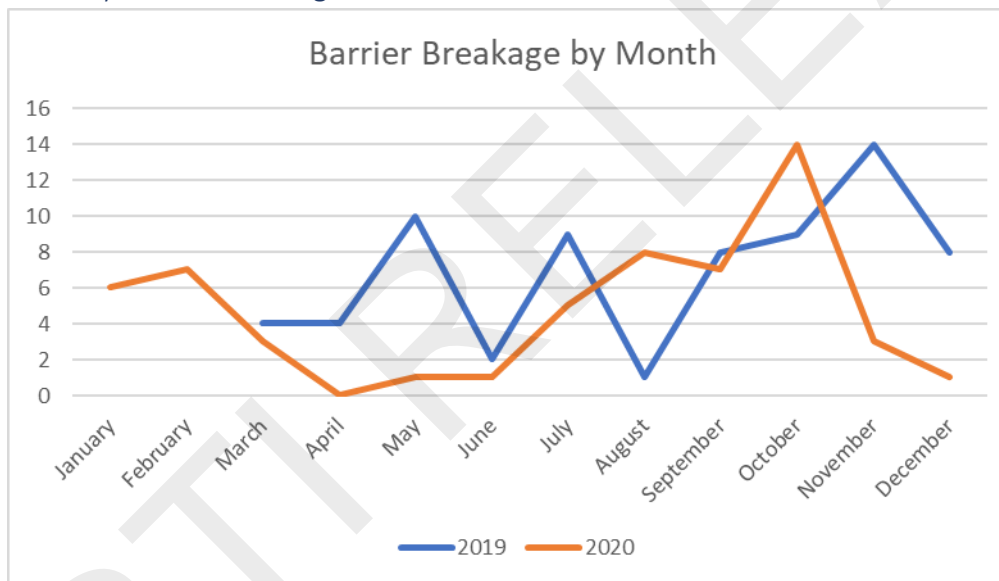


Rockhampton Hospital – Car Park Report December 2020

Monthly Help Button Calls

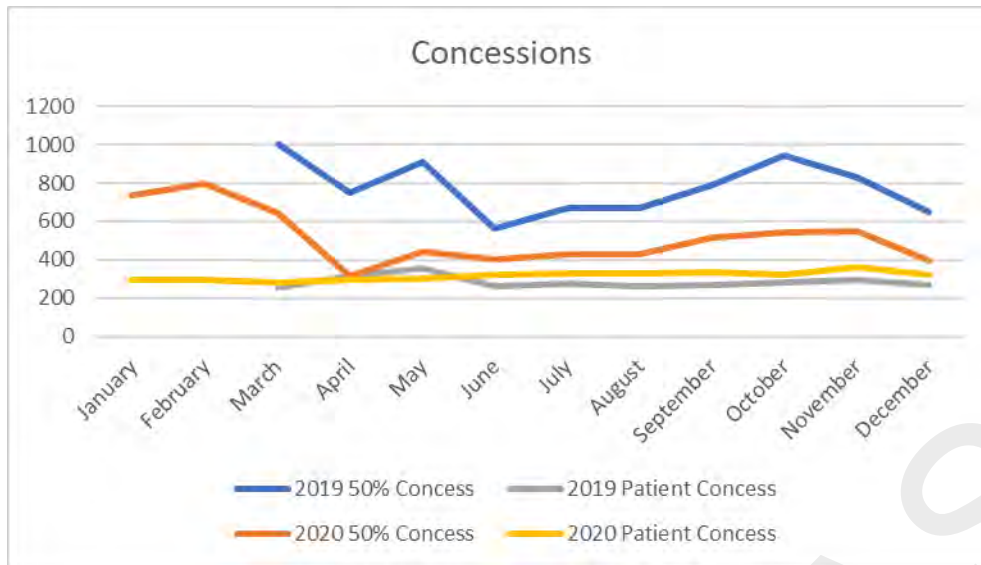


Monthly Barrier Breakage

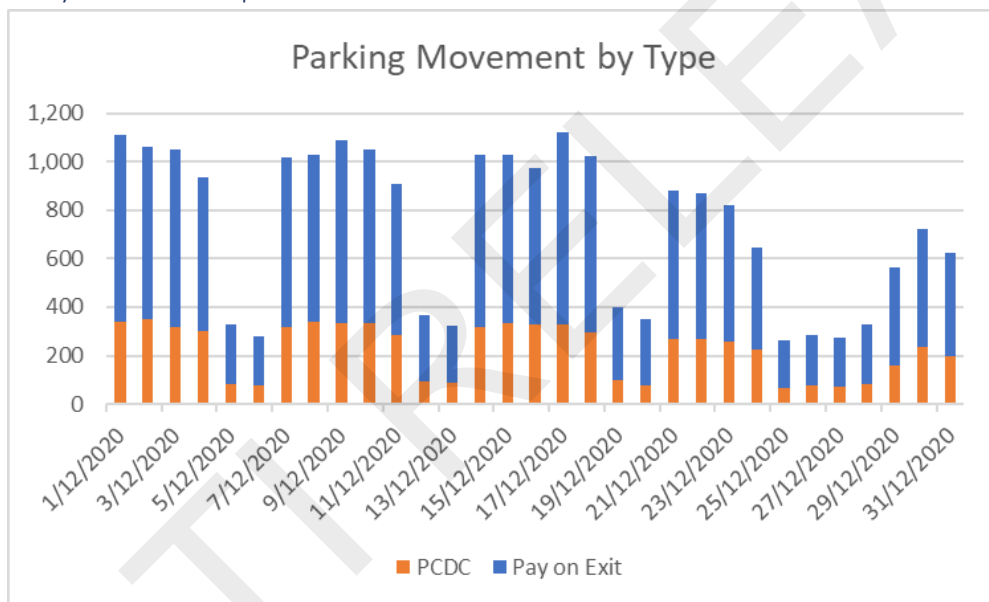


Rockhampton Hospital – Car Park Report December 2020

Concession Comparison

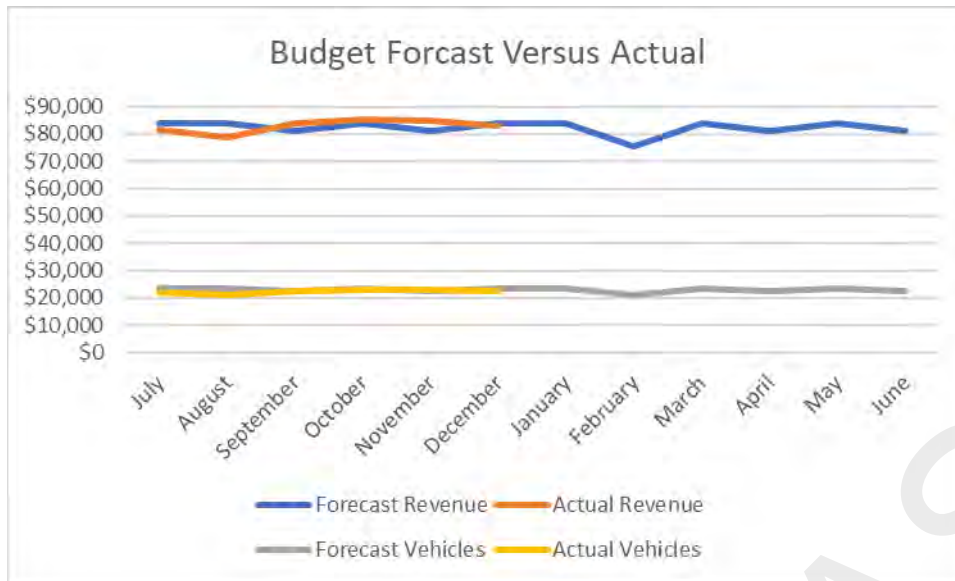


Daily Vehicle Comparison



Rockhampton Hospital – Car Park Report December 2020

Annual Report Forecast Comparison



Intercom Activation



Rockhampton Hospital – Car Park Report December 2020

Appendix 2

Banking Details for December

Skidata Receipt Versus Car Park Count 01/12/20

Machine	Skidata Pay Station Note Receipt	Car Park Note Count	Skidata Pay Station Coin Receipt	Car Park Coin Count
Main Entry	\$480.00	\$480.00	\$278.90	\$278.90
Multi Level	\$1,355.00	\$1,355.00	\$665.90	\$665.90
Sub Totals	\$1,835.00	\$1,835.00	\$944.80	\$944.80
Totals	\$2,779.80			

Banking Details

Cost Centre 3000520 Account 452000

Denomination	Number	Amount
\$50	13	\$650.00
\$20	26	\$520.00
\$10	30	\$300.00
\$5	73	\$365.00
\$2	411	\$822.00
\$1	69	\$69.00
\$0.50	79	\$39.50
\$0.20	60	\$12.00
\$0.10	23	\$2.30
Total		\$2,779.80

Skidata Receipt Versus Car Park Count 08/12/20

Machine	Skidata Pay Station Note Receipt	Car Park Note Count	Skidata Pay Station Coin Receipt	Car Park Coin Count
Main Entry	\$485.00	\$485.00	\$245.10	\$245.10
Multi Level	\$1,080.00	\$1,080.00	\$655.90	\$655.90
GARS	\$0.00	\$0.00	\$0.00	\$0.00
MENTAL HEALTH	\$0.00	\$0.00	\$0.00	\$0.00
Sub Totals	\$1,565.00	\$1,565.00	\$901.00	\$901.00
Totals	\$2,466.00			

Banking Details

Cost Centre 3000520 Account 452000

Denomination	Number	Amount
\$50	12	\$600.00
\$20	15	\$300.00
\$10	37	\$370.00
\$5	59	\$295.00
\$2	383	\$766.00
\$1	71	\$71.00
\$0.50	78	\$39.00
\$0.20	102	\$20.40
\$0.10	46	\$4.60
Total		\$2,466.00

Rockhampton Hospital – Car Park Report December 2020

Skidata Receipt Versus Car Park Count 15/12/20

Machine	Skidata Pay Station Note Receipt	Car Park Note Count	Skidata Pay Station Coin Receipt	Car Park Coin Count
Main Entry	\$525.00	\$525.00	\$277.00	\$277.00
Multi Level	\$1,510.00	\$1,510.00	\$673.70	\$673.70
Sub Totals	\$2,035.00	\$2,035.00	\$950.70	\$950.70
Totals	\$2,985.70			

Banking Details

Cost Centre 3000520 Account 452000

Denomination	Number	Amount
\$50	17	\$850.00
\$20	35	\$700.00
\$10	12	\$120.00
\$5	73	\$365.00
\$2	429	\$858.00
\$1	40	\$40.00
\$0.50	66	\$33.00
\$0.20	81	\$16.20
\$0.10	35	\$3.50
Total		\$2,985.70

Skidata Receipt Versus Car Park Count 22/12/20

Machine	Skidata Pay Station Note Receipt	Car Park Note Count	Skidata Pay Station Coin Receipt	Car Park Coin Count
Main Entry	\$455.00	\$455.00	\$336.40	\$336.40
Multi Level	\$1,105.00	\$1,105.00	\$698.00	\$698.00
GARS	\$220.00	\$220.00	\$107.00	\$106.50
Mental Health	\$100.00	\$100.00	\$273.90	\$273.90
Sub Totals	\$1,880.00	\$1,880.00	\$1,415.30	\$1,414.80
Totals	\$3,294.80			

Banking Details

Cost Centre 3000520 Account 452000

Denomination	Number	Amount
\$50	7	\$350.00
\$20	41	\$820.00
\$10	22	\$220.00
\$5	98	\$490.00
\$2	559	\$1,118.00
\$1	215	\$215.00
\$0.50	116	\$58.00
\$0.20	103	\$20.60
\$0.10	32	\$3.20
Total		\$3,294.80

Rockhampton Hospital – Car Park Report December 2020

Appendix 3

Trading Report for December

The trading report is a detailed breakdown of daily car parking transactions.

Day	Date	Total Vehicles	PCDC Debit	Pay on Exit	Income	Forward Sales	Revenue	Cash	Credit Card	ADVAM Settlement	Help Buttons	Concessions		Average per Vehicle
												50%	100%	
Tuesday	1/12/2020	1,108	337	771	\$3,041	\$1,256	\$4,313	\$465	\$3,847	\$4,043	10	26	4	\$3.94
Wednesday	2/12/2020	1,063	352	711	\$2,971	\$1,398	\$4,365	\$482	\$3,883	\$3,735	19	22	3	\$4.18
Thursday	3/12/2020	1,051	317	734	\$2,905	\$1,192	\$4,093	\$474	\$3,619	\$3,763	19	30	7	\$3.96
Friday	4/12/2020	936	301	635	\$2,479	\$996	\$3,471	\$356	\$3,115	\$3,360	20	22	5	\$3.90
Saturday	5/12/2020	328	81	247	\$1,106	\$344	\$1,450	\$144	\$1,306	\$1,906	14	0	0	\$4.48
Sunday	6/12/2020	281	75	206	\$949	\$200	\$1,149	\$154	\$995	\$1,055	5	0	0	\$4.61
Total		4,767	1,463	3,304	13,451	5,386	18,841	2,075	16,765	17,862	87	100	19	\$4.07

Day	Date	Total Vehicles	PCDC Debit	Pay on Exit	Income	Forward Sales	Revenue	Cash	Credit Card	ADVAM Settlement	Help Buttons	Concessions		Average per Vehicle
												50%	100%	
Monday	7/12/2020	1,015	318	697	\$2,800	\$1,008	\$3,804	\$566	\$3,238	\$2,365	17	23	6	\$4.02
Tuesday	8/12/2020	1,030	342	688	\$2,743	\$1,300	\$4,043	\$614	\$3,429	\$3,531	5	25	3	\$3.99
Wednesday	9/12/2020	1,091	334	757	\$3,183	\$2,172	\$5,355	\$616	\$4,739	\$4,315	14	16	5	\$4.20
Thursday	10/12/2020	1,051	332	719	\$2,922	\$1,458	\$4,380	\$504	\$3,876	\$4,000	13	13	2	\$4.06
Friday	11/12/2020	907	287	620	\$2,581	\$1,048	\$3,629	\$363	\$3,266	\$3,598	23	12	1	\$4.16
Saturday	12/12/2020	368	91	277	\$1,251	\$514	\$1,765	\$234	\$1,531	\$2,126	1	0	0	\$4.52
Sunday	13/12/2020	324	88	236	\$1,068	\$372	\$1,440	\$208	\$1,232	\$1,205	13	1	0	\$4.53
Total		5,786	1,792	3,994	16,548	7,872	24,416	\$3,105	\$21,311	\$21,140	86	90	17	\$4.14

Day	Date	Total Vehicles	PCDC Debit	Pay on Exit	Income	Forward Sales	Revenue	Cash	Credit Card	ADVAM Settlement	Help Buttons	Concessions		Average per Vehicle
												50%	100%	
Monday	14/12/2020	1,027	315	712	\$2,699	\$1,492	\$4,191	\$610	\$3,581	\$2,928	11	18	1	\$3.79
Tuesday	15/12/2020	1,027	332	695	\$2,813	\$1,280	\$4,093	\$455	\$3,638	\$3,452	16	22	3	\$4.05
Wednesday	16/12/2020	972	330	642	\$2,547	\$784	\$3,331	\$438	\$2,893	\$3,264	26	17	1	\$3.97
Thursday	17/12/2020	1,122	327	795	\$3,209	\$1,156	\$4,365	\$585	\$3,780	\$3,303	19	31	2	\$4.04
Friday	18/12/2020	1,023	293	730	\$3,006	\$476	\$3,482	\$388	\$3,094	\$3,576	23	28	3	\$4.12
Saturday	19/12/2020	402	100	302	\$1,362	\$360	\$1,722	\$246	\$1,476	\$1,963	11	0	0	\$4.51
Sunday	20/12/2020	353	76	277	\$1,280	\$288	\$1,568	\$188	\$1,380	\$1,424	2	0	0	\$4.62
Total		5,926	1,773	4,153	\$16,916	\$5,836	\$22,752	\$2,910	\$19,842	\$19,910	108	116	10	\$4.07

Day	Date	Total Vehicles	PCDC Debit	Pay on Exit	Income	Forward Sales	Revenue	Cash	Credit Card	ADVAM Settlement	Help Buttons	Concessions		Average per Vehicle
												50%	100%	
Monday	21/12/2020	883	269	614	\$2,523	\$924	\$3,447	\$431	\$3,016	\$2,488	19	16	2	\$4.11
Tuesday	22/12/2020	872	271	601	\$2,405	\$844	\$3,249	\$444	\$2,805	\$2,852	12	16	0	\$4.00
Wednesday	23/12/2020	823	258	565	\$2,319	\$904	\$3,223	\$350	\$2,873	\$2,961	10	22	3	\$4.10
Thursday	24/12/2020	646	222	424	\$1,799	\$996	\$2,795	\$298	\$2,497	\$2,747	6	5	4	\$4.24
Friday	25/12/2020	261	66	195	\$785	\$252	\$1,037	\$88	\$949	\$1,257	7	0	0	\$4.03
Saturday	26/12/2020	287	75	212	\$909	\$384	\$1,293	\$194	\$1,099	\$1,039	8	0	0	\$4.29
Sunday	27/12/2020	272	69	203	\$863	\$252	\$1,115	\$188	\$927	\$1,058	2	0	0	\$4.25
Total		4,044	1,230	2,814	\$11,603	\$4,556	\$16,159	\$1,993	\$14,166	\$14,402	64	59	9	\$4.12

Day	Date	Total Vehicles	PCDC Debit	Pay on Exit	Income	Forward Sales	Revenue	Cash	Credit Card	ADVAM Settlement	Help Buttons	Concessions		Average per Vehicle
												50%	100%	
Monday	28/12/2020	331	81	250	\$1,134	\$280	\$1,414	\$176	\$1,238	\$1,082	7	0	0	\$4.54
Tuesday	29/12/2020	561	159	402	\$1,667	\$1,088	\$2,755	\$379	\$2,376	\$2,006	8	12	2	\$4.15
Wednesday	30/12/2020	721	236	485	\$2,071	\$800	\$2,871	\$272	\$2,599	\$2,681	15	8	2	\$4.27
Thursday	31/12/2020	625	197	428	\$1,805	\$542	\$2,347	\$202	\$2,145	\$2,116	13	10	0	\$4.22
Total		2,238	673	1,565	6,677	2,710	9,387	1,029	8,358	7,885	43	30	4	\$4.27

Rockhampton Hospital – Car Park Report December 2020

Appendix 4

ADVAM Transaction Report

Date	Successful Payments		Successful Completions		Failed Payments		Visa Settled		Mastercard Settled		Total Settled	
1/12/2020	696	\$3,943	11	\$100	4	\$20	463	\$2,646	244	\$1,397	707	\$4,043
2/12/2020	651	\$3,673	8	\$62	5	\$22	412	\$2,358	247	\$1,377	659	\$3,735
3/12/2020	668	\$3,701	13	\$62	8	\$24	414	\$2,330	267	\$1,433	681	\$3,763
4/12/2020	618	\$3,278	11	\$82	9	\$60	366	\$1,921	263	\$1,439	629	\$3,360
5/12/2020	309	\$1,818	9	\$88	2	\$12	184	\$1,164	134	\$742	318	\$1,906
6/12/2020	182	\$1,031	5	\$24	2	\$24	113	\$635	74	\$420	187	\$1,055
7/12/2020	451	\$2,335	7	\$30	6	\$22	271	\$1,307	187	\$1,058	458	\$2,365
8/12/2020	608	\$3,465	13	\$66	3	\$12	369	\$2,225	252	\$1,306	621	\$3,531
9/12/2020	676	\$4,225	14	\$90	7	\$28	413	\$2,453	277	\$1,862	690	\$4,315
10/12/2020	645	\$3,926	13	\$74	12	\$70	379	\$2,404	279	\$1,596	658	\$4,000
11/12/2020	608	\$3,524	15	\$74	8	\$34	378	\$2,226	245	\$1,372	623	\$3,598
12/12/2020	337	\$2,118	2	\$8	7	\$44	201	\$1,172	138	\$954	339	\$2,126
13/12/2020	214	\$1,197	2	\$8	1	\$2	134	\$711	82	\$494	216	\$1,205
14/12/2020	517	\$2,834	12	\$94	5	\$12	333	\$1,755	196	\$1,173	529	\$2,928
15/12/2020	612	\$3,336	11	\$116	6	\$20	395	\$2,238	228	\$1,214	623	\$3,452
16/12/2020	593	\$3,232	8	\$32	4	\$18	387	\$2,162	214	\$1,102	601	\$3,264
17/12/2020	655	\$3,205	18	\$98	10	\$34	421	\$1,997	252	\$1,306	673	\$3,303
18/12/2020	682	\$3,552	7	\$24	10	\$44	411	\$2,101	278	\$1,475	689	\$3,576
19/12/2020	369	\$1,917	11	\$46	3	\$30	240	\$1,153	140	\$810	380	\$1,963
20/12/2020	246	\$1,376	10	\$48	2	\$16	151	\$848	105	\$576	256	\$1,424
21/12/2020	463	\$2,464	7	\$24	7	\$24	303	\$1,472	167	\$1,016	470	\$2,488
22/12/2020	528	\$2,816	10	\$36	11	\$38	336	\$1,798	202	\$1,054	538	\$2,852
23/12/2020	516	\$2,879	11	\$88	7	\$32	325	\$1,717	204	\$1,244	529	\$2,961
24/12/2020	440	\$2,701	9	\$46	6	\$22	270	\$1,563	179	\$1,184	449	\$2,747
25/12/2020	222	\$1,203	8	\$54	4	\$22	127	\$695	103	\$562	230	\$1,257
26/12/2020	177	\$1,031	2	\$8	0	\$0	112	\$649	67	\$390	179	\$1,039
27/12/2020	180	\$1,054	1	\$4	0	\$0	101	\$580	80	\$478	181	\$1,058
28/12/2020	200	\$1,064	5	\$18	4	\$16	120	\$692	85	\$390	205	\$1,082
29/12/2020	316	\$1,978	7	\$28	6	\$14	182	\$1,076	141	\$930	323	\$2,006
30/12/2020	454	\$2,625	5	\$56	4	\$26	254	\$1,453	205	\$1,228	459	\$2,681
31/12/2020	400	\$2,092	5	\$24	5	\$18	238	\$1,232	167	\$884	405	\$2,116
Total	14,233	\$79,593	270	\$1,612	168	\$760	8,803	\$48,733	5,702	\$32,466	14,505	\$81,199

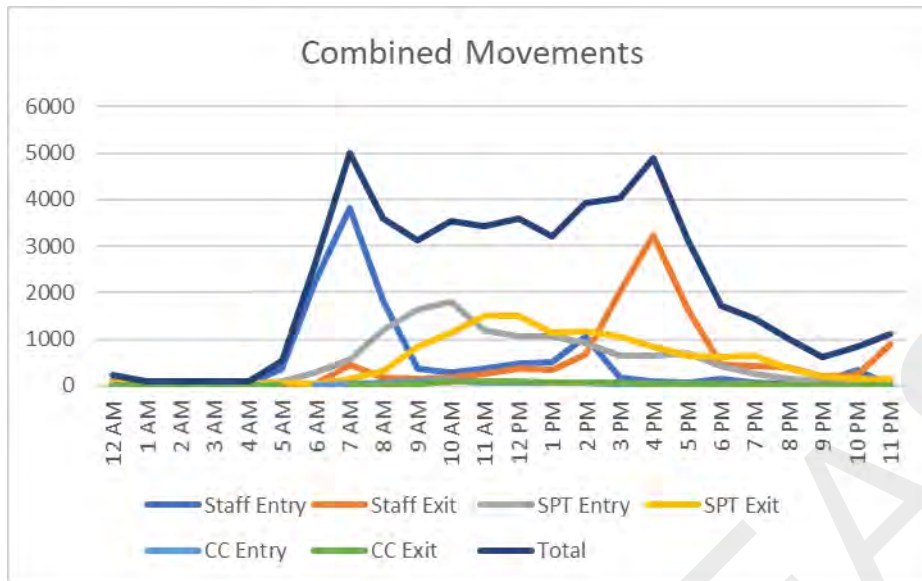
Refunds Processed		Name	Approver
2	\$6	Payment	Reversal

Rockhampton Hospital – Car Park Report December 2020

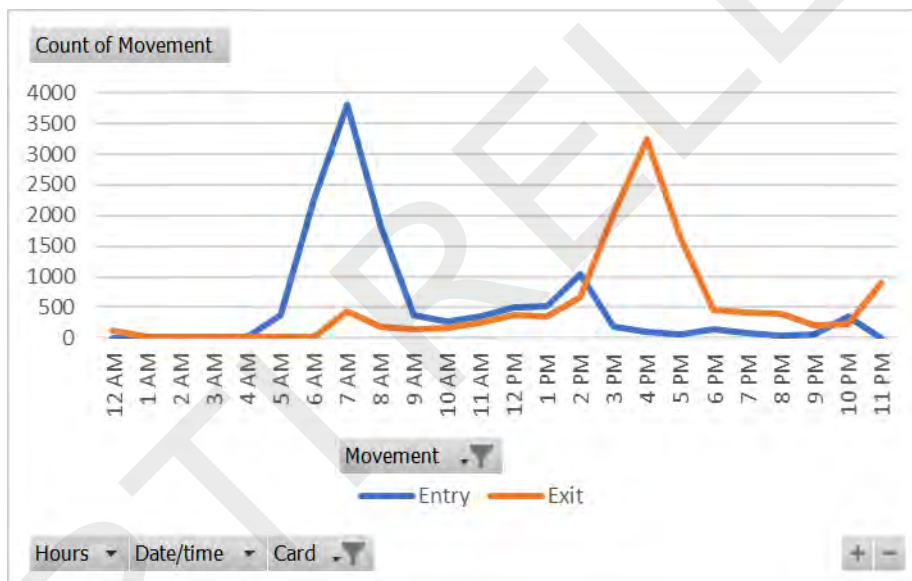
Appendix 5

Parking Movements Summary

Combined Parking Movements

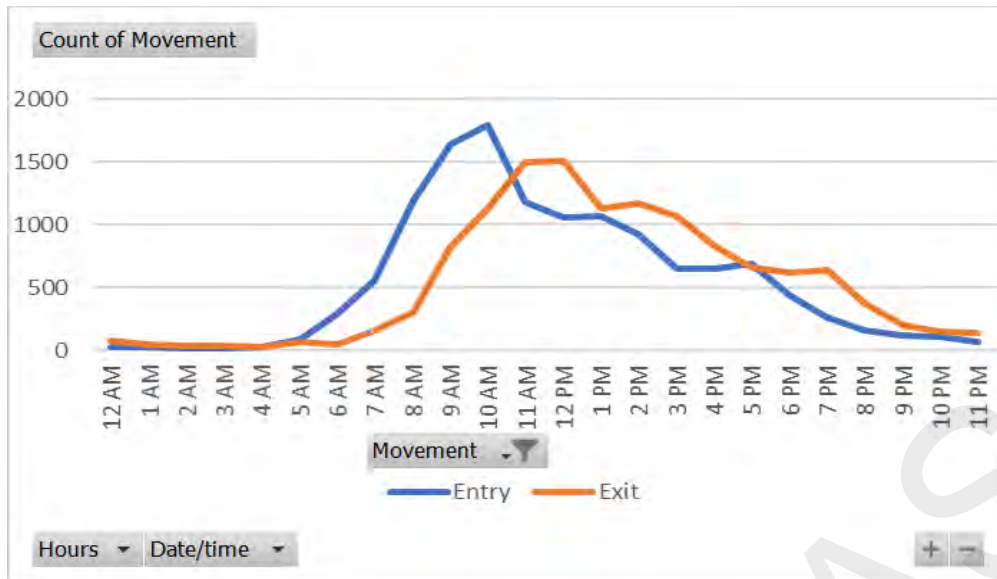


Staff Movements

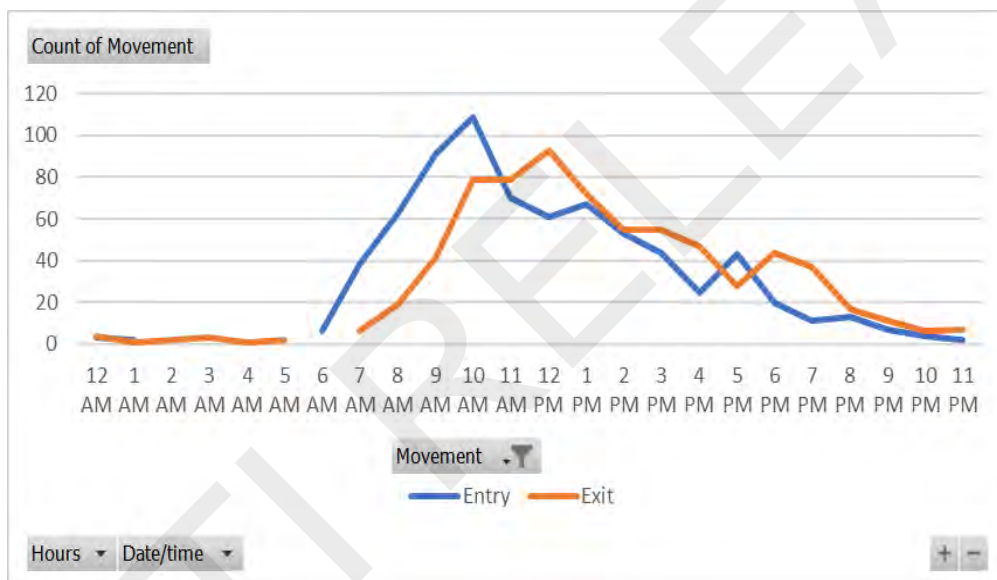


Rockhampton Hospital – Car Park Report December 2020

Short Term Ticket Movements

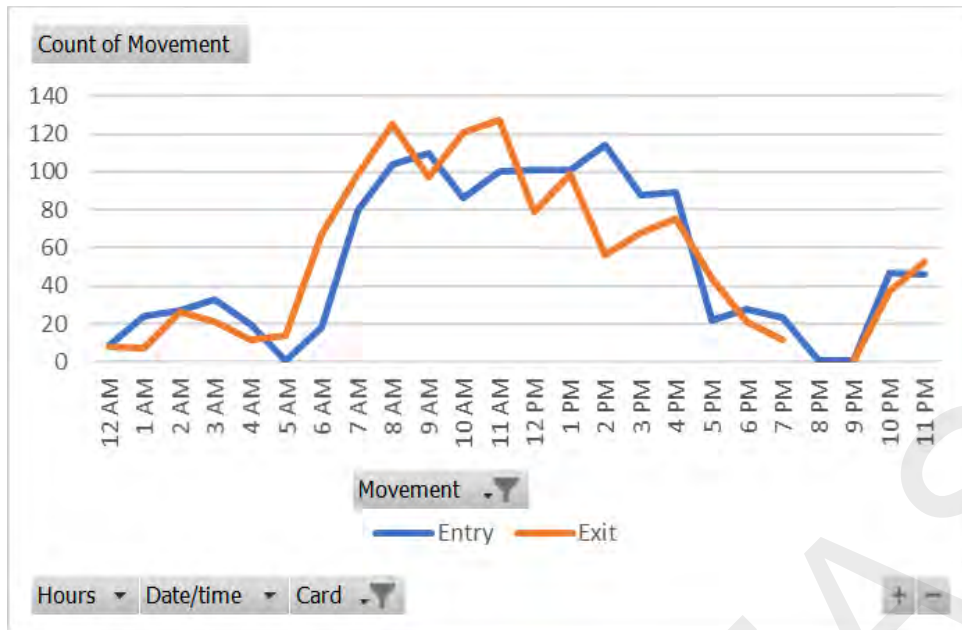


Credit Card Movements

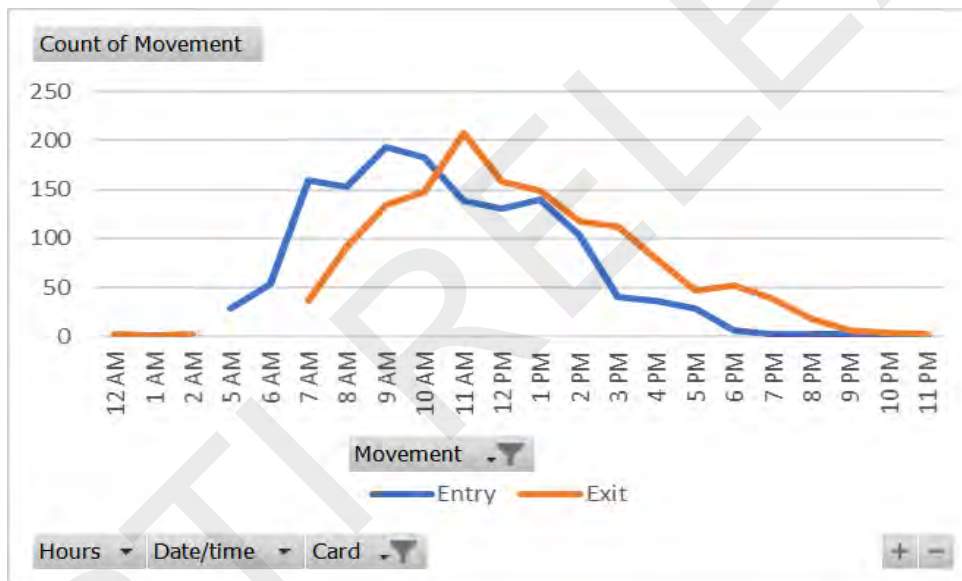


Rockhampton Hospital – Car Park Report December 2020

CQHHS Vehicle Movements



Parking Movements for Patients with Concessions



2020

Monthly Reporting Brief



John Weir
Rockhampton Carpark
2/12/2020

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Car Park Reporting Requirements

The Capital and Asset Services has developed a monthly reporting template that is required to be completed and submitted by Rockhampton Hospital. The purpose of this document is to provide guidance on how Rockhampton Hospital car park can meet their monthly financial and activity reporting requirements through the Capital and Assets Services Operational Performance Dashboard. Monthly operational reports are to be provided in a separate word template.

The intention of this brief is to provide an outline to how the Skidata system views the customer versus staff relationship. This will provide the basis for the following options: -

- Modify the monthly report template to suit current reporting capabilities
- Purchase additional reporting capabilities from Skidata to enable completion of current reporting template
- Modify the current utilisation methodology of Skidata to provide a reporting framework more suitable to the reporting requirements

This brief will not provide recommendations however it will provide a basis for discussion to enable approved reporting to be completed for each month. This will also include a proposed template for Skidata to use for the purpose of quoting.

The reporting tools are intended to measure four metrics each month:

1. Occupancy
2. Attendance
3. Revenue
4. Expense

The monthly reports that are currently being submitted are a summary of the available reporting function and require the interrogation of the database to retrieve the information. The information required to complete the Capital and Asset Services monthly template is not currently available from the database. To achieve the completion of this monthly template would require the development by Skidata of a specialised reporting tool or the overhauling of the methodology of using the current database.

Glossary of Terms

Designation	Explanation
Parking with Revenue	Revenue from Short Term Parking Tickets, Credit Card Entry/Exit, concession payments and Staff who pay on Exit by credit card
Sales	Long term tickets, Lost Tickets and Contract Parker sales including the loading of credit on PCDC Staff cards
Credit Entries Issued	Transaction reversal after bank notes entered Automatic Pay Machine (APM) or APM cannot issue change
Credit Issues Redeemed	Credit redeemed in cash or through parking activity
Parking without Revenue	Exit during grace period, Free Concession, Free Contract Parker, Staff exiting using credit on PCDC
PCDC Staff Cards	Personalised Cash Debit Card (PCDC)
Contract Parker	Skidata customer management system that controls the carparking rates that are charged using a registered access card
Customer	A category of users that access a common service
User	A user within the Skidata System who access the carpark services through a registered access card
Article	The designated charge rate allocated to a registered customer
Counting - Short Term	The period a Short Term or Long-Term Ticket is in the Carpark
Counting - Contract	The period a Staff Member exiting on Credit Card, Concession Holder, Contract Parker or visitor Entering & Exiting using Credit Card is in the Carpark (Excludes debit from PCDC)
Day Concessions	A concession obtained by a Commonwealth Concession Card
Long Term Concession	A registered Concession Holder issued by a Hospital Ward
APM	Automatic Pay Machine
Control Centre	The control centre is a computerised view of system events and status with the ability to perform basic machine functions
SPT	Short Term Parking Ticket is created by Skidata when a vehicle driver entering a carpark presses for a ticket
LT	Lost Ticket is an exit pass created at an APM or exit
LPT	Long Term Parking Ticket is a SPT converted to a day or & Day pass at the APM
S4/HANA	SAP Finance System includes Cost Centre Reporting on Expenses and Revenue

Skidata System Operating Methodology

The Skidata system at Rockhampton Hospital operates under two main categories. These two categories are the Short-term Parking Ticket (SPT) and the Contract Parker.

SPT is designed for a member of the public to drive up to the entry gate and either press for a parking ticket or enter on a credit card. A SPT can be transferred at the APM to an LPT at the request of the user. The LPT provide multiple uses of the parking ticket for either the one day or 7 days. The driver then either pays for the parking ticket at the APM or using credit card at exit.

The SPT has two methods of payment which are cash at the pay station or credit cards at the pay stations or exits.

Contract Parker is designed to include all the registered customers/users for the car park. This includes: -

- Staff
- Concession holders
- Fleet Vehicles
- Delivery Vehicles
- Site Vehicles

The Contract Parker is a customer management system that controls the carparking rates that are charged when using a card registered in the Skidata system. There are several different rates that can be applied to registered cards through applying the correct parking article. The article is a predetermined fee rate that designates the type of parking activity e.g.- staff, long term concession, fleet vehicle etc.

The utilisation of existing staff access cards for parking activity has been achieved through nominating the cards as a Personalised Cash Debit Card (PCDC) in the Skidata system. This card has two functions, one is to designate the user as eligible for the relevant staff rate. The second is the card can also be used as a debit card and will pay any outstanding amount displayed at a pay station or exit station irrelevant of the staff rate. To operate as a debit card credit must first be loaded onto the card at an APM.

Metrics Measuring

Occupancy

Under the reporting tool framework the definition of occupancy states: -

*Occupancy measures the **number of days** that the car park meets the definition of 'full capacity'. This value is entered into the yellow square corresponding to the month of the report. The template will then calculate a percentage based on the following formula:*

$$\text{Percentage of days per month} = \frac{\text{Number of days at full capacity}}{\text{Number of days in a month}} \times 100$$

The Skidata system does not currently report on occupancy of car park during the day. The system does however have a live counter on the Control Centre. This counter is relatively inaccurate because of the integration of precursory processes into the paid parking system. Some of the issues include site vehicles driving around boom gates, Fleet vehicles pressing help button for exit, number plate recognition not recognising Fleet vehicles, concession holders not using passes correctly. While the overall percentage of incorrect use is low, it has a major impact on the percentage in smaller car parks. The counter can be reset out of hours after counting the number of vehicles, but there is no way of knowing whether the vehicles parked in the car parks when the count is completed have entered as SPT or Contract Parker.

Attendance

Under the reporting tool framework, the definition of Attendance states: -

Attendance totals are categorised in three ways:

- *Staff*
- *Visitor*
- *Concession*

Under the reporting requirements staff pass data is only required as a total value for the month whereas visitor and concession data are required against the time frames that they spend in the carpark. Staff are measured in two ways under the Skidata system: -

- Staff who load credit onto their staff card and debit their staff card when they leave the carpark
 - These staff show in reporting as PCDC, their parking transactions are displayed as parking transactions without revenue
 - They do not display in fee analysis and only appear as a total figure at the end of month report
- Staff who swipe their credit card on exit or pay for the current parking transaction at the APM are counted as parking transactions with revenue
 - These staff are not currently shown in reporting and the exact number of staff using this method is unknown. They are displayed in fee analysis and combined with registered paying concession users and visitors who enter and exit by credit card.

The Skidata system doesn't differentiate between visitors, staff who pay on exit and short-term concessions (pension card holders) for the purpose of revenue reporting with all categories shown as parking transaction with revenue.

A visitor is someone who enters by SPT or credit card, but this is only how the system views the vehicles while they are within the car park. A vehicle that enters as a Contract Parker can be reported as leaving the carpark as a SPT depending on the method of payment.

Currently the Skidata parking duration reporting method does not segregate staff, visitors and concession holders. For the purpose of duration reporting the Skidata system shows a combined SPT, LPT and Short-Term Concession Holders as Short-Term Counting. The Contract Counting combines all staff, credit card entry/exit, Fleet Vehicles, Delivery Vehicles and registered concession holders.

Revenue

The total revenue that the car park has earned should align with S4/HANA reporting. The total revenue is generated from three sub-categories:

- Staff revenue
- Visitor revenue
- Concession revenue

The S4/HANA system does not report on car parking activities. It is solely a cost capture for credit card settlement and banking transactions. The cost centre report should be considered as accurate and the Skidata reporting as an operating guide. The Skidata fee group analysis and the total revenue report include gst so this will need to be considered when comparing to the cost centre report.

The fee group analysis (number of vehicles / rate) only shows vehicles with revenue which is displayed as Short Term and Contract. This displays the SPT and Short-Term Concession holders as Short Term Counting versus rate. The Contract Counting fee group analysis combines registered 50% concession holders, staff who pay on exit and credit card entry/exit users.

The summary of attendance for staff who use the PCDC debit method is available, but the breakdown between visitors, concessions and staff who pay on exit is not currently available.

Expenses

With the integration of SAP S4/HANA the cost centre reports have not currently been refined to allow a detailed expense flow. This is currently being reviewed to provide a more effective reflection of expenses in the car park.

The transition from the Defect Liability Period to normal operations will also enhance the flow of actual costings to the cost centre. Another improvement in costings will be the raising of purchase orders by car park administration staff to improve accuracy.

Conclusion

The conclusion of this brief is that an agreed template be sent to Skidata to obtain a quote for the service and reporting packages required to provide the information required to achieve reporting requirements.

A draft template has been created and is based on current reporting and future monthly requirements. The intent of this template is to ensure requirements quoted by Skidata comply with future reporting strategies.

Skidata Reporting Template

Month	Vehicles	Income	Sales	Revenue	Cash	Credit Card
July						
August						
September						
October						
November						
December						
January						
February						
March						
April						
May						
June						

Transaction Type	July	August	September	October	November	December
Short Term Tickets						
Entry and Exit by Credit Card						
Staff Access Card Debit						
Staff Card Paid on Exit						
Concession Holders with Fee						
Total						

Vehicles Granted Free Exit	July	August	September	October	November	December
Delivery Vehicles						
Site Vehicles						
Volunteers						
Concession Holders without Fee						
CQHHS Fleet Vehicles						
EDU Research Vehicles						
External Fleet Vehicles						
Mental Health Fleet Vehicles						
Exited Free Grace Period						
Passages during Barrier Broken						
Passage - Manual Open						
Staff Disability Rate						
Vehicles without Revenue						

Month	Staff Usage	Amount Debited	Staff Recharge	Revenue
July				
August				
September				
October				
November				
December				
January				
February				
March				
April				
May				
June				

Type of Concession	100%	50%	Long Term
Number of Uses			
Value of Concession			

Alarm	
Bank Note Tester Defective	
Barrier Breakage	
Passage - Manual Open	
Note recycler has been removed	
Coder Connection Error	
Intercom Button Pressed	
Jammed Bank Note Removed from Tester	
Power Outage	
System Rebooted	
Ticket Jam / Ticket Problem	
UPS Battery Rundown or Defective	

Article	New Concessions	Cancelled Concessions	Number of Concessions	Number of Uses
Genesis				
DTU				
ICU				
Medical Wards				
Palliative Care				
Renal				
GARS				
SAGE				
Paediatrics				
Total				

System Event	GARS APM	ME APM	MH APM	MLC APM
Alarm				
Bank Note Jam				
Bank Note Tester Fault				
Note Recycler Removed				
Coder Error				
Device off Line				
Dispenser Jammed				
Door Unlocked				
Error at Terminal (ADVAM)				
Intercom Button Pressed				
Bank Note Collection				
Coin Collection				
Out of Service				
Power Outage				
System Rebooted				
Ticket Jam				

System Event	MLC EN1	MLC EN2	MLC EN3	MLC EN4	MLC EN5	OG EN	GARS EN	CC EN	MH EN	PO EN	Total
Barrier Breakage											
Coder Error											
Device Off Line											
Emergency Mode											
Error at Terminal (ADVAM)											
Intercom Button Pressed											
Passage - Manual Open											
System Rebooted											
Ticket Jam/Error											

System Event	MLC EX1	MLC EX2	OG EX	GARS EX	CC EX	MH EX	PO EX	Total
Barrier Breakage								
Lost Ticket								
Coder Error								
Device Off Line								
Emergency Mode								
Error at Terminal (ADVAM)								
Intercom Button Pressed								
Passage - Manual Open								
System Rebooted								
Ticket Jam/Error								

Duration	Short Term Ticket	Concession Holder	Credit Card Entry/Exit
< 20 Minutes			
1 Hour			
2 Hours			
3 Hours			
4 Hours			
5 Hours			
6 Hours			
7 Hours			
8 Hours			
9 Hours			
10 Hours			
11 Hours			
12 Hours			
13 Hours			
14 Hours			
15 Hours			
16 Hours			
17 Hours			
18 Hours			
19 Hours			
20 Hours			
21 Hours			
22 Hours			
23 Hours			
1 Day			
2 Day			

Total

Time	MLC		GARS		Cancer Care		Mental Health		Post Office		Total	
	No.	%	No.	%	No.	%	No.	%	No.	%	No.	%
1:00 AM												
2:00 AM												
3:00 AM												
4:00 AM												
5:00 AM												
6:00 AM												
7:00 AM												
8:00 AM												
9:00 AM												
10:00 AM												
11:00 AM												
12:00 PM												
1:00 PM												
2:00 PM												
3:00 PM												
4:00 PM												
5:00 PM												
6:00 PM												
7:00 PM												
8:00 PM												
9:00 PM												
10:00 PM												
11:00 PM												
12:00 AM												

[illegible]

Passages Using	Entries	Exit
Short Term Parking Ticket		
Lost Ticket		
Control Parker		
Long Term Ticket		
Personalised Cash Debit Card		
Single Exit		
Credit Card/Debit Card		

Passages Using	MLC1 EX	MLC2 EX	OG EX
Short Term Parking Ticket			
Lost Ticket			
Control Parker			
Long Term Ticket			
Personalised Cash Debit Card			
Single Exit			
Credit Card/Debit Card			

MLC Total

Passages Using	MLC1 EN	MLC2 EN	MLC3 EN	MLC4 EN	MLC5 EN	OG EN
Short Term Parking Ticket						
Control Parker						
Long Term Ticket						
Personalised Cash Debit Card						
Credit Card/Debit Card						

MLC Total

Passages Using	CC EX	GARS EX	MH EX	PO EX
Short Term Parking Ticket				
Lost Ticket				
Control Parker				
Long Term Ticket				
Personalised Cash Debit Card				
Single Exit				
Credit Card/Debit Card				

Total

Passages Using	CC EN	GARS EN	MH EN	PO EN
Short Term Parking Ticket				
Control Parker				
Long Term Ticket				
Personalised Cash Debit Card				
Credit Card/Debit Card				

Total

Transaction Type	GARS APM	ME APM	MH APM	MLC APM
Parking Transactions with Revenue				
Sales				
Parking Transactions without Revenue				

Totals

Payment Type	GARS APM	ME APM	MH APM	MLC APM
Cash Transactions				
Credit Card/Debit Card Transactions				

Totals

Card Type	Transactions	Value
Mastercard		
Visa		

Day	Date	Total Vehilces	PCDC Debit	Pay on Exit	Income	Forward Sales	Revenue	Cash	Credit Card	Help Buttons	Walk in Concessions		Average per Vehicle
Wednesday	1/01/2020	268	74	194	\$857	\$280	\$1,137	\$203	\$934	3	0	0	\$4.42
Thursday	2/01/2020	639	207	432	\$1,783	\$1,074	\$2,857	\$482	\$2,375	14	20	1	\$4.13
Friday	3/01/2020	633	190	443	\$1,862	\$872	\$2,734	\$487	\$2,247	20	23	3	\$4.20
Saturday	4/01/2020	289	60	229	\$985	\$164	\$1,149	\$231	\$918	4	0	0	\$4.30
Sunday	5/01/2020	254	43	211	\$950	\$146	\$1,142	\$256	\$886	4	0	0	\$4.50
Total		2,083	574	1,509	\$6,437	\$2,536	\$9,019	\$1,659	\$7,360	45	43	4	\$4.27
Monday	6/01/2020	910	282	628	\$2,548	\$1,240	\$3,742	\$630	\$3,112	19	37	6	\$4.06
Tuesday	7/01/2020	933	291	642	\$2,586	\$992	\$3,578	\$642	\$2,936	18	44	5	\$4.03
Wednesday	8/01/2020	843	257	586	\$2,317	\$1,634	\$3,951	\$497	\$3,454	19	35	6	\$3.95
Thursday	9/01/2020	873	261	612	\$2,388	\$1,126	\$3,514	\$620	\$2,894	19	40	7	\$3.90
Friday	10/01/2020	786	230	556	\$2,189	\$1,032	\$3,221	\$463	\$2,758	26	27	2	\$3.94
Saturday	11/01/2020	353	71	282	\$1,199	\$320	\$1,519	\$307	\$1,212	16	1	0	\$4.25
Sunday	12/01/2020	289	63	226	\$1,001	\$252	\$1,253	\$158	\$1,095	18	0	0	\$4.43
Total		4,987	1,455	3,532	\$14,228	\$6,596	\$20,778	\$3,317	\$17,461	135	184	26	\$4.03
Monday	13/01/2020	882	270	612	\$2,379	\$1,336	\$3,715	\$623	\$3,092	15	29	8	\$3.94
Tuesday	14/01/2020	930	288	642	\$2,530	\$952	\$3,528	\$726	\$2,801	18	42	10	\$4.03
Wednesday	15/01/2020	864	279	585	\$2,358	\$840	\$3,194	\$649	\$2,545	9	35	7	\$3.80
Thursday	16/01/2020	938	287	651	\$2,472	\$1,126	\$3,599	\$579	\$3,021	18	39	7	\$3.99
Friday	17/01/2020	900	312	588	\$2,347	\$1,008	\$3,351	\$598	\$2,753	16	28	2	\$4.28
Saturday	18/01/2020	339	86	253	\$1,084	\$320	\$1,404	\$225	\$1,179	4	0	1	\$4.36
Sunday	19/01/2020	301	68	233	\$1,016	\$370	\$1,386	\$249	\$1,137	4	0	0	\$3.98
Total		5,154	1,590	3,564	\$14,186	\$5,952	\$20,177	\$3,648	\$16,528	84	173	35	\$3.98
Monday	20/01/2020	911	274	637	\$2,555	\$1,158	\$3,709	\$732	\$2,976	12	49	5	\$4.01
Tuesday	21/01/2020	912	291	621	\$2,437	\$1,020	\$3,453	\$670	\$2,783	22	31	3	\$3.92
Wednesday	22/01/2020	890	284	606	\$2,407	\$1,912	\$4,315	\$501	\$3,814	23	29	7	\$3.97
Thursday	23/01/2020	862	282	580	\$2,369	\$1,163	\$3,528	\$575	\$2,953	32	29	3	\$4.08
Friday	24/01/2020	752	236	516	\$2,015	\$836	\$2,897	\$617	\$2,279	16	33	5	\$3.91
Saturday	25/01/2020	297	87	210	\$873	\$456	\$1,329	\$178	\$1,151	4	0	0	\$4.16
Sunday	26/01/2020	279	59	220	\$1,078	\$212	\$1,290	\$266	\$1,024	4	0	0	\$4.90
Total		4,903	1,513	3,390	\$13,734	\$6,757	\$20,521	\$3,539	\$16,980	113	171	23	\$4.05
Monday	27/01/2020	337	85	252	\$1,075	\$412	\$1,487	\$250	\$1,237	2	0	0	\$4.27
Tuesday	28/01/2020	923	301	622	\$2,381	\$1,250	\$3,623	\$716	\$2,907	19	41	6	\$3.83
Wednesday	29/01/2020	978	321	657	\$2,609	\$1,166	\$3,767	\$615	\$3,152	22	36	6	\$3.97
Thursday	30/01/2020	1,006	289	717	\$2,694	\$834	\$3,520	\$612	\$2,908	15	43	3	\$3.76
Friday	31/01/2020	882	281	601	\$2,343	\$596	\$2,935	\$508	\$2,427	14	40	5	\$3.90
Total		4,126	1,277	2,849	\$11,102	\$4,258	\$15,332	\$2,701	\$12,631	72	160	20	\$3.90

Rockhampton Hospital Paid Parking



John Weir

January 2021

Rockhampton Hospital – Car Park Report January 2021

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Summary

This report provides a statistical overview of the performance of the paid parking system within the Rockhampton Hospital. The data is provided by automatic equipment and should only be considered as a guide. All financial data provided by the Skidata system includes GST.

Monthly Summary

The gross revenue for the reporting period was \$89,912 with occupancy being 15,281 paying vehicles using Short-Term transactions, 645 vehicles using Credit Card in and out and 6,422 staff using their Access Card to debit car parking fees. The revenue consists of \$63,196 income for vehicle transactions, \$26,716 for staff parking movements and long-term passes.

The Skidata system treats staff who pay per exit as a paying vehicle and only recognises money deducted from an access card as staff. While the information is not available from the system it is estimated that approximately 10,206 staff per month are parking within the Paid Parking system. Therefore, the more realistic breakdown would be \$48,696 for patients and visitors and \$41,216 for staff parking transactions.

Equipment

All car parks are currently operational with some minor interruptions to service.

Rockhampton Hospital – Car Park Report January 2021

Income Summary for Trading Period

Car Park income comparison 2020/21 Financial Year

Month	Vehicles	Income	Sales	Revenue	Cash	Credit Card
July	15,095	\$60,926	\$28,907	\$89,833	\$10,801	\$79,031
August	14,781	\$60,135	\$26,624	\$86,759	\$10,225	\$76,534
September	15,660	\$63,859	\$28,342	\$92,201	\$10,872	\$81,328
October	16,067	\$64,966	\$28,798	\$93,764	\$11,704	\$82,060
November	16,182	\$65,791	\$27,660	\$93,451	\$11,582	\$81,869
December	15,830	\$65,195	\$26,360	\$91,555	\$11,113	\$80,442
January	15,281	\$63,196	\$26,716	\$89,912	\$10,828	\$79,083

Parking Movement Summary

The car park traffic figures are broken into 2 sections, vehicles with revenue and vehicles with free transition. The vehicles with revenue are only recorded when a fee transaction is processed on exit.

Transaction Type	September	October	November	December	January
Short Term Tickets	15,660	16,067	16,182	15,830	15,281
Entry and Exit by Credit Card	738	729	629	640	645
Staff Access Card Debit	7,073	6,961	7,021	6,931	6,422
Total	23,471	23,757	23,832	23,401	22,348

Vehicles Granted Free Exit	September	October	November	December	January
Delivery Vehicles	139	129	116	121	131
Site Vehicles	101	118	141	124	74
Volunteers	29	48	42	50	59
Concession Holders	1,477	1,389	1,318	1,404	1,412
CQHHS Fleet Vehicles	564	559	492	476	520
EDU Research Vehicles	21	9	15	8	14
External Fleet Vehicles	397	405	363	349	341
Mental Health Fleet Vehicles	182	147	207	191	125
Exited Free Grace Period	2,197	1,993	1,907	1,899	1,751
Passages during Barrier Broken	8	18	5	1	5
Passage - Manual Open	365	542	1,517	888	1,360
Staff Disability Rate	34	23	28	27	15
Vehicles without Revenue	5,514	5,380	6,151	5,538	5,792

Rockhampton Hospital – Car Park Report January 2021

Staff Parking by Access Card Recharge and Debit

(2020/21 Financial Year)


Month	Staff Usage	Amount Debited	Staff Recharge	Revenue
July	6,992	\$28,038	7,170	\$28,726
August	6,670	\$26,742	6,593	\$26,372
September	7,073	\$28,442	7,016	\$28,056
October	6,961	\$27,928	7,156	\$28,616
November	7,021	\$28,278	6,831	\$27,340
December	6,931	\$27,894	6,516	\$26,110
January	6,422	\$26,402	6,616	\$26,490

Concessions Summary for January 2021

Type of Concession	100%	50%	Long Term
Number of Uses	58	511	1,397
Value of Concession	832	\$1,146	\$8,382

Rockhampton Hospital – Car Park Report January 2021

System Events Summary for January 2021

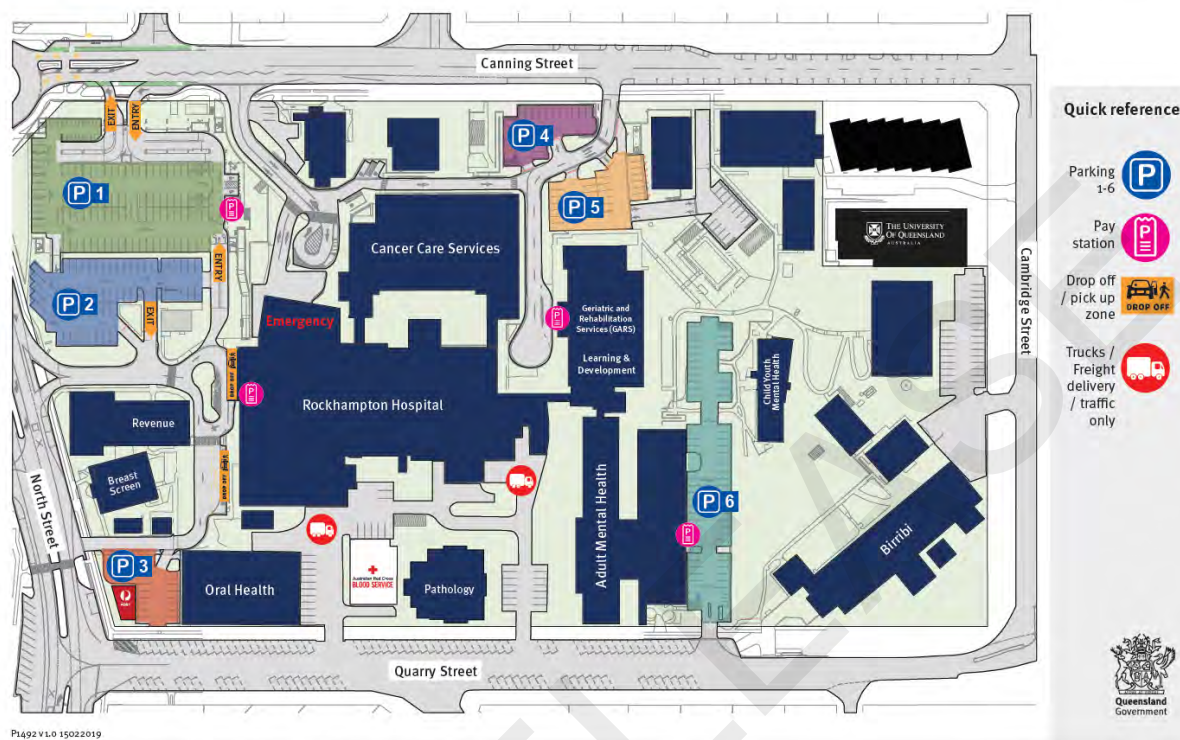
Row Labels 	Grand Total
Error at terminal/Advam EMV Terminal	1486
Intercom has been activated.	528
Out of order.	129
Extension board connection error	42
Emergency mode	35
Coder connection error	30
Door unlocked	17
System rebooted	16
Card already used	16
Barrier Auto-Open	12
Main banknote cassette removed./BillToBill	9
Main coin cassette has been removed./CoinCashbox	8
Control Centre: Manual OPEN	7
Power supply OK.	5
Barrier breakage	3
Ticket jam	3
Chassis of Bill2Bill has been installed/BillToBill	3
Fanfold ticket problem	3
Banknote jammed inside Banknote Tester/BillToBill	1
Banknote tester defective/BillToBill	1
Grand Total	2354

Rockhampton Hospital – Car Park Report January 2021

Rockhampton Hospital Parking Details



Rockhampton Hospital campus map - Parking and Pay stations



Car park locations

P1 - Multi-level car park

The multi-level car park has space for 520 cars, 25 motorbikes and 20 cyclists. There are disabled parks and pram parking. Pay stations are located at the ground level pedestrian entrance to the multi-level car park and the main hospital entrance (front foyer).

P2 - On-grade car park

In front of the multi-level car park, the on-grade car park at ground level has spaces for 58 cars. Pay stations are located at the ground level pedestrian entrance to the multi-level car park and the main hospital entrance (front foyer).

P3 - Post office / Oral health car park

Behind the post office on North Street and beside the Oral Health building there are 18 spaces for car parking. Pay stations are located at the ground level pedestrian entrance to the multi-level car park and the main hospital entrance (front foyer).

P4 - Cancer care (Canning Street) car park

Cancer care parking is available off Canning Street and has 18 parks available. The closest pay station can be found at the entrance of Geriatric and Rehabilitation Services (GARS).

P5 - Rehabilitation (Canning Street) car park

Geriatric and Rehabilitation Services parking is available off Canning Street and has 38 parks available. The closest pay station can be found at the entrance of Geriatric and Rehabilitation Services.

P6 – Mental Health car park (Quarry Street)

Mental Health parking is available off Quarry Street and has 88 parks available. The closest pay station can be found at the entrance of the Mental Health Carpark

Rockhampton Hospital – Car Park Report January 2021

Banking Summary for 2021 Financial Year to Date

Monthly Collection	Skidata APM Receipt	Skidata APM Banking	Skidata Monthly Report
07/07/2020	\$1,539.50	\$1,541.20	\$10,801.10
14/07/2020	\$2,080.50	\$2,080.50	
21/07/2020	\$2,668.50	\$2,668.50	
28/07/2020	\$2,960.20	\$2,958.30	
July Total	\$9,248.70	\$9,248.50	
04/08/2020	\$2,143.20	\$2,143.20	\$10,224.60
11/08/2020	\$2,185.00	\$2,185.00	
18/08/2020	\$2,338.30	\$2,338.30	
25/08/2020	\$2,207.30	\$2,207.30	
August Total	\$8,873.80	\$8,873.80	
02/09/2020	\$2,313.00	\$2,313.00	\$10,872.90
08/09/2020	\$3,156.50	\$3,155.50	
15/09/2020	\$2,344.60	\$2,344.60	
22/09/2020	\$2,333.30	\$2,333.30	
29/09/2020	\$2,510.00	\$2,510.00	
September Total	\$12,657.40	\$12,656.40	
06/10/2020	\$1,876.40	\$1,876.40	\$11,704.00
13/10/2020	\$3,386.90	\$3,386.90	
20/10/2020	\$2,494.00	\$2,494.00	
27/10/2020	\$2,517.00	\$2,517.00	
October Total	\$10,274.30	\$10,274.30	
3/11/2020	\$2,786.20	\$2,786.20	\$11,582.10
10/11/2020	\$2,568.90	\$2,568.90	
17/11/2020	\$3,117.80	\$3,117.80	
24/11/2020	\$2,609.00	\$2,609.00	
November Total	\$11,081.90	\$11,081.90	
01/12/2020	\$2,779.80	\$2,779.80	\$11,112.60
08/12/2020	\$2,466.00	\$2,466.00	
15/12/2020	\$2,985.70	\$2,985.70	
22/12/2020	\$3,294.30	\$3,294.80	
December Total	\$11,525.80	\$11,525.80	
05/01/2021	\$3,425.60	\$3,425.60	\$10,828.50
12/01/2021	\$2,360.80	\$2,360.80	
19/01/2021	\$2,683.70	\$2,683.70	
27/01/2021	\$2,663.50	\$2,663.50	
January Total	\$11,133.60	\$11,133.60	

Rockhampton Hospital – Car Park Report January 2021

Concession Details for January 2021

Number of concessions by Section

Ward	New Concessions	Cancelled Concessions	Number of Concessions	Number of Uses
Genesis	68	43	107	677
DTU	13	24	91	275
Medical Wards	3	1	5	25
Renal	5	1	96	234
GARS	0	0	0	0
Paediatrics	2	1	2	54
Palliative Care	2	2	15	7
Cardiac Rehab	18	27	31	140
Total	111	99	347	1,412

Control System Reporting Details

Pay Stations for January 2021

Row Labels	GARS APM	Main Entrance APM	Mental Health APM	MLC APM	Grand Total
Error at terminal/Advam EMV Terminal	62	65	63	69	259
Intercom has been activated.	2	14	12	53	81
Door unlocked		7	2	8	17
Main banknote cassette removed./BillToBill		5		4	9
Main coin cassette has been removed./CoinCashbox		4		4	8
Power supply OK.	1	1	2	1	5
Out of order.			2	3	5
Card already used		1		4	5
Chassis of Bill2Bill has been installed/BillToBill				3	3
System rebooted				2	2
Ticket jam			1		1
Banknote jammed inside Banknote Tester/BillToBill				1	1
Banknote tester defective/BillToBill		1			1
Grand Total	65	98	82	152	397

Rockhampton Hospital – Car Park Report January 2021

Entry Stations for January 2021

Row Labels	CANCER CARE ENTRY	GARS ENTRY	Mental Health Entry	MLC ENTRY 1	MLC ENTRY 2	MLC ENTRY 3	MLC ENTRY 4	MLC ENTRY 5	MLC Outdoor Entry	POST OFFICE ENTRY	Grand Total
Error at terminal/Advam EMV Terminal	69	80	80	67	82	64	68	34	80	74	698
Intercom has been activated.	4	2	22	11	9	3	10	1	26	4	92
Out of order.		74				2		3	1		80
Coder connection error	1	3							23		27
Emergency mode		12			1	4		6	1		24
System rebooted					1	3		5	1		10
Barrier Auto-Open		4									4
Control Centre: Manual OPEN		1								2	3
Fanfold ticket problem									3		3
Grand Total	74	176	102	78	93	76	78	49	135	80	941

Exit Stations for January 2021

Row Labels	CANCER CARE EXIT	GARS EXIT	Mental Health Exit	MLC EXIT 1	MLC EXIT 2	MLC Outdoor Exit	POST OFFICE EXIT	Grand Total
Error at terminal/Advam EMV Terminal	69	73	83	76	68	85	75	529
Intercom has been activated.		4	42	65	51	188	5	355
Out of order.		42				2		44
Card already used			1	1	1	8		11
Emergency mode	1	6	1			3		11
Barrier Auto-Open		8						8
Control Centre: Manual OPEN		2				2		4
System rebooted	1					3		4
Barrier breakage						3		3
Coder connection error						3		3
Ticket jam						2		2
Grand Total	71	135	127	142	120	299	80	974

Rockhampton Hospital – Car Park Report January 2021

Parking Duration Details for January 2021

Duration	Short Term	Contract
20Min	1344	658
1h	3017	758
2h	4277	1241
3h	1801	618
4h	742	464
5h	400	479
6h	253	418
7h	157	365
8h	117	475
9h	213	3992
10h	133	3089
11h	45	629
12h	47	159
13h	97	279
14h	22	141
15h	11	47
16h	11	42
17h	10	46
18h	9	28
19h	4	15
20h	4	24
21h	4	18
22h	5	16
23h	7	15
1Day	4	10
2Day	33	70

Rockhampton Hospital – Car Park Report January 2021

Car Park Utilisation

Total Car Park Utilisation

Passages with	Entries	Exits
Short-term parking tkt	13,260	12,782
Contr. Parker	2,765	2,737
Long-Term Ticket	35	34
Personalised CashDebCd	10,879	10,894
Single exit	0	173
Credit Cards/Debit Cards	643	645
	27,582	27,265

MLC Transaction

Passages with	Entries	Exits
Short-term parking tkt	12,082	11,776
Contr. Parker	1,914	1,906
Long-Term Ticket	35	34
Personalised CashDebCd	9,575	9,601
Single exit	0	49
Credit Cards/Debit Cards	562	564
	24,168	23,930

GARS Transactions

Passages with	Entries	Exits
Short-term parking tkt	65	53
Contr. Parker	18	15
Personalised CashDebCd	97	93
Credit Card/Debit Cards	7	5
	187	166

Cancer Care Transactions

Passages with	Entries	Exits
Short-term parking tkt	173	163
Contr. Parker	67	68
Personalised CashDebCd	272	271
Single exit	0	2
Credit Cards/Debit Cards	18	18
	530	522

Rockhampton Hospital – Car Park Report January 2021

Mental Health Transactions

Passages with	Entries	Exits
Short-term parking tkt	654	509
Contr. Parker	625	607
Personalised CashDebCd	874	868
Single exit	0	122
Credit Cards/Debit Cards	29	29
	2,182	2,135

Post Office Transactions

Passages with	Entries	Exits
Short-term parking tkt	286	281
Contr. Parker	141	141
Personalised CashDebCd	61	61
Credit Cards/Debit Cards	27	29
	515	512

Rockhampton Hospital – Car Park Report January 2021

MLC Station Transactions

Passages with	Entries	Exits
System devices-System totals report: MLC ENTRY 1		
Short-term parking tkt	3090	0
Contr. Parker	626	0
Long-Term Ticket	7	0
Personalised CashDebCd	2836	0
Credit Cards/Debit Cards	146	0
	6705	0
System devices-System totals report: MLC ENTRY 2		
Short-term parking tkt	3512	0
Contr. Parker	395	0
Long-Term Ticket	16	0
Personalised CashDebCd	2064	0
Credit Cards/Debit Cards	162	0
	6149	0
System devices-System totals report: MLC ENTRY 3		
Short-term parking tkt	527	0
Contr. Parker	44	0
Long-Term Ticket	2	0
Personalised CashDebCd	406	0
Credit Cards/Debit Cards	26	0
	1005	0
System devices-System totals report: MLC ENTRY 4		
Short-term parking tkt	1678	0
Contr. Parker	507	0
Long-Term Ticket	6	0
Personalised CashDebCd	3646	0
Credit Cards/Debit Cards	70	0
	5907	0
System devices-System totals report: MLC ENTRY 5		
Short-term parking tkt	66	0
Contr. Parker	10	0
Personalised CashDebCd	106	0
Credit Cards/Debit Cards	2	0
	184	0
System devices-System totals report: MLC EXIT 1		
Short-term parking tkt	0	4029
Contr. Parker	0	681
Long-Term Ticket	0	13
Personalised CashDebCd	0	3456
Single exit	0	24
Credit Cards/Debit Cards	0	183
	0	8386
System devices-System totals report: MLC EXIT 2		
Short-term parking tkt	0	955
Contr. Parker	0	241
Long-Term Ticket	0	5
Personalised CashDebCd	0	3525
Single exit	0	3
Credit Cards/Debit Cards	0	50
	0	4779
System devices-System totals report: MLC Outdoor Exit		
Short-term parking tkt	0	6792
Contr. Parker	0	984
Long-Term Ticket	0	16
Personalised CashDebCd	0	2620
Single exit	0	22
Credit Cards/Debit Cards	0	331
	0	10765
System devices-System totals report: MLC Outdoor Entry		
Short-term parking tkt	3209	0
Contr. Parker	332	0
Long-Term Ticket	4	0
Personalised CashDebCd	517	0
Credit Cards/Debit Cards	156	0
	4218	0

Rockhampton Hospital – Car Park Report January 2021

Auto Pay Station (APM) Utilisation

System devices-Revenue report: GARS APM		
Revenue category	Quantity	Revenue
Park. transact. w/ revenue	36	126.00
Sales	95	380.00
Processing fees	0	0.00
Credit entries issued	0	0.00
Credit entries redeemed	0	0.00
Amount cancellations	0	0.00
Rounding difference	0	0.00
Refund on credit card	0	0.00
Insuf. Funds	0	0.00
Insufficient Funds paid	0	0.00
Park. transact. w/o revenue	3	0.00
Sales w/o V.A.T.	0	0.00
Total	134	506.00
Payment method	Quantity	Amount
Cash	23	87.00
Cheque	0	0.00
Credit Cards/Debit Cards	28	419.00
Invoice	0	0.00
Manual payment methods	0	0.00
Debit Cards	0	0.00
Total	51	506
System devices-Revenue report: Main Entrance APM		
Revenue category	Quantity	Revenue
Park. transact. w/ revenue	1583	5,663.00
Sales	937	3,772.00
Processing fees	0	0.00
Credit entries issued	0	0.00
Credit entries redeemed	0	0.00
Amount cancellations	0	0.00
Rounding difference	0	0.00
Refund on credit card	0	0.00
Insuf. Funds	0	0.00
Insufficient Funds paid	0	0.00
Park. transact. w/o revenue	189	0.00
Sales w/o V.A.T.	0	0.00
Total	2709	9,435.00
Payment method	Quantity	Amount
Cash	948	3,297.00
Cheque	0	0.00
Credit Cards/Debit Cards	820	6,138.00
Invoice	0	0.00
Manual payment methods	0	0.00
Debit Cards	0	0.00
Total	1768	9435

Rockhampton Hospital – Car Park Report January 2021

System devices-Revenue report: MLC APM		
Revenue category	Quantity	Revenue
Park. transact. w/ revenue	4591	19,777.00
Sales	5215	20,956.00
Processing fees	0	0.00
Credit entries issued	0	0.00
Credit entries redeemed	0	0.00
Amount cancellations	0	0.00
Rounding difference	0	0.00
Refund on credit card	0	0.00
Insuf. Funds	0	0.00
Insufficient Funds paid	0	0.00
Park. transact. w/o revenue	422	0.00
Sales w/o V.A.T.	0	0.00
Total	10228	40,733.00
Payment method	Quantity	Amount
Cash	1569	6,940.50
Cheque	0	0.00
Credit Cards/Debit Cards	3987	33,792.50
Invoice	0	0.00
Manual payment methods	0	0.00
Debit Cards	0	0.00
Total	5556	40,733.00
System devices-Revenue report: Main Entrance APM		
Revenue category	Quantity	Revenue
Park. transact. w/ revenue	1583	5,663.00
Sales	937	3,772.00
Processing fees	0	0.00
Credit entries issued	0	0.00
Credit entries redeemed	0	0.00
Amount cancellations	0	0.00
Rounding difference	0	0.00
Refund on credit card	0	0.00
Insuf. Funds	0	0.00
Insufficient Funds paid	0	0.00
Park. transact. w/o revenue	189	0.00
Sales w/o V.A.T.	0	0.00
Total	2709	9,435.00
Payment method	Quantity	Amount
Cash	948	3,297.00
Cheque	0	0.00
Credit Cards/Debit Cards	820	6,138.00
Invoice	0	0.00
Manual payment methods	0	0.00
Debit Cards	0	0.00
Total	1768	9435

Rockhampton Hospital – Car Park Report January 2021

Transaction by Credit / Debit Card Provider

Credit Card Transactions by Card Type for January 2021

Card Type	Transactions	Value
Mastercard	5,558	\$32,310
Visa	8,343	\$46,773

Annual Budget forecast versus actual

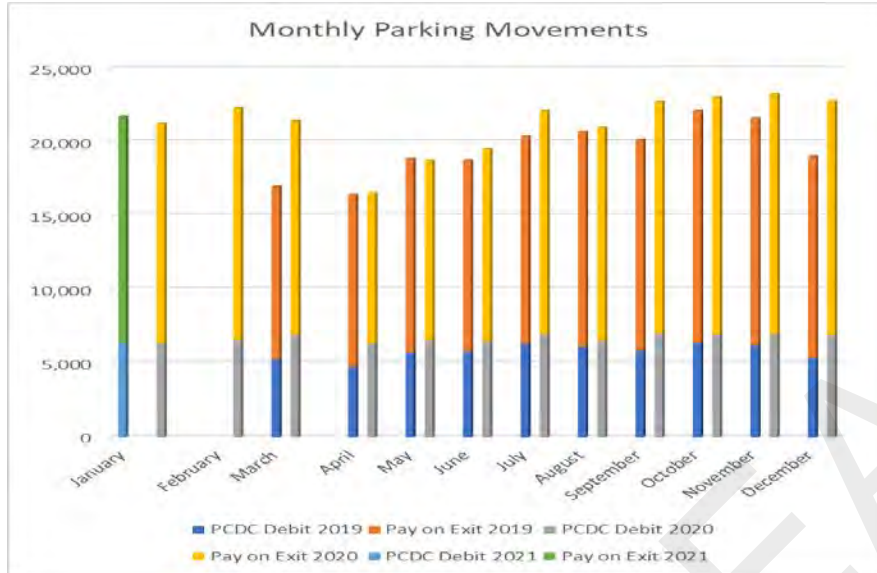
2020/21	Forecast Revenue	Actual Revenue	Forecast Vehicles	Actual Vehicles	2019/20
July	\$84,082	\$81,666	23,357	22,092	21,323
August	\$84,082	\$78,872	23,357	20,980	21,467
September	\$81,370	\$83,819	22,603	22,718	20,789
October	\$84,082	\$85,240	23,357	23,028	22,744
November	\$81,370	\$84,955	22,603	23,204	22,344
December	\$84,082	\$83,232	23,357	22,761	19,573
January	\$84,082	\$81,738	23,357	21,707	21,993
February	\$75,345		20,929		22,810
March	\$84,082		23,357		21,948
April	\$81,370		22,603		16,837
May	\$84,082		23,357		20,077
June	\$81,370		22,603		19,627
Total	\$989,399	\$579,522	274,840	156,490	251,532

Rockhampton Hospital – Car Park Report January 2021

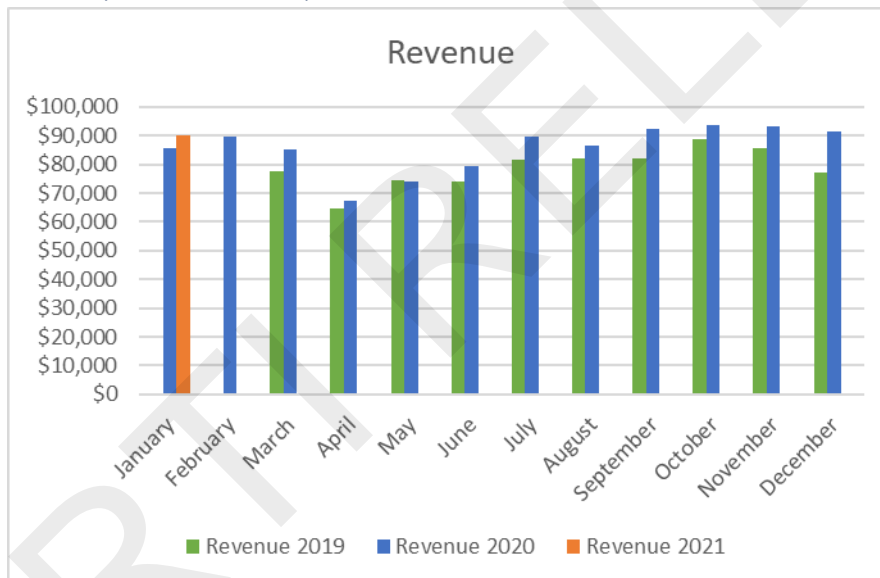
Appendix 1

January 2021 Score Card

Monthly Parking Movement Activity

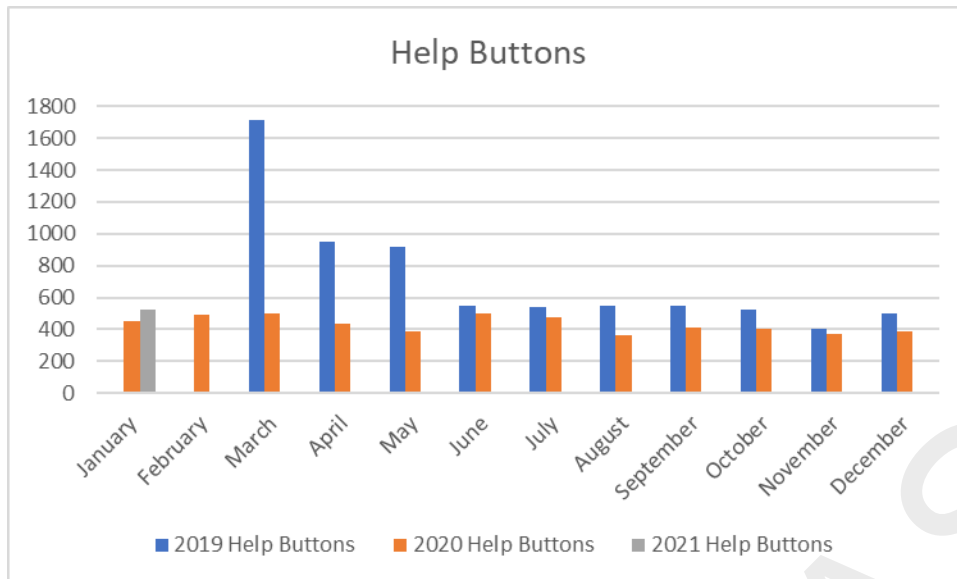


Monthly Revenue Comparison

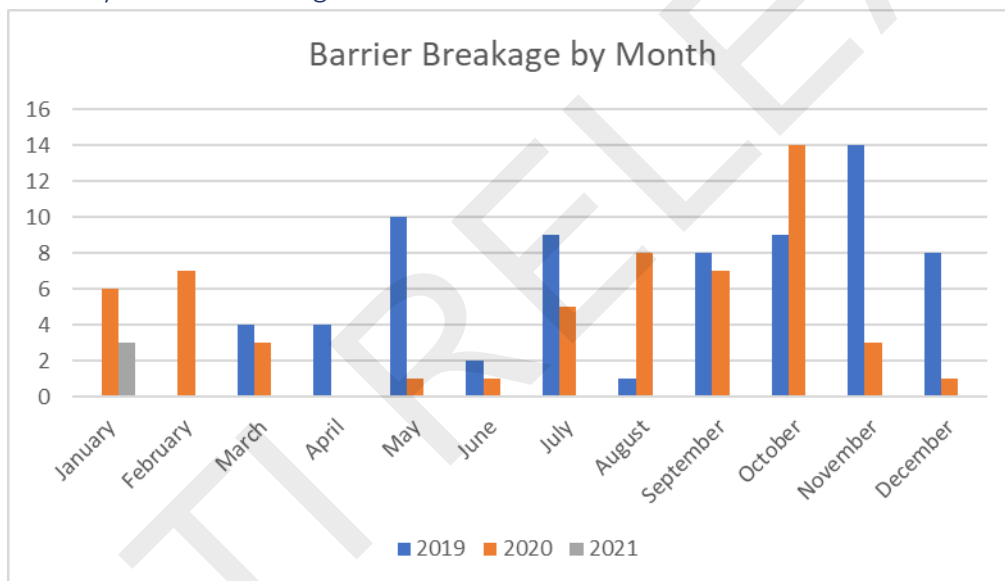


Rockhampton Hospital – Car Park Report January 2021

Monthly Help Button Calls

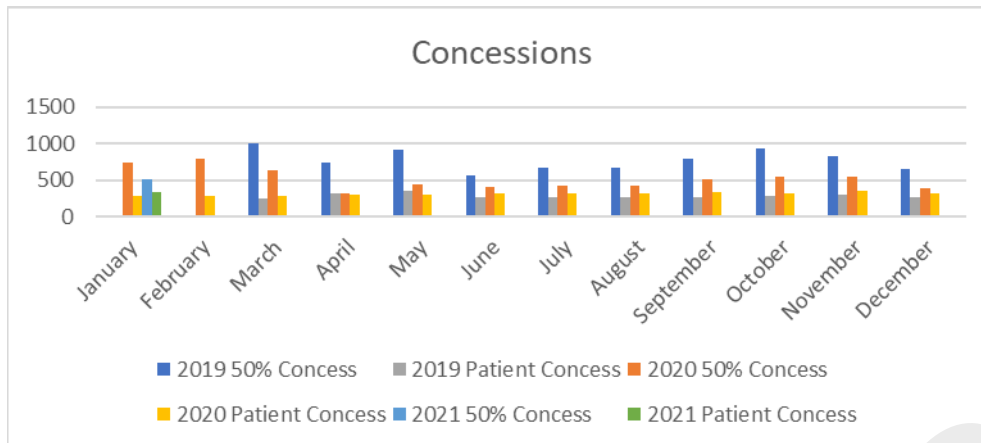


Monthly Barrier Breakage

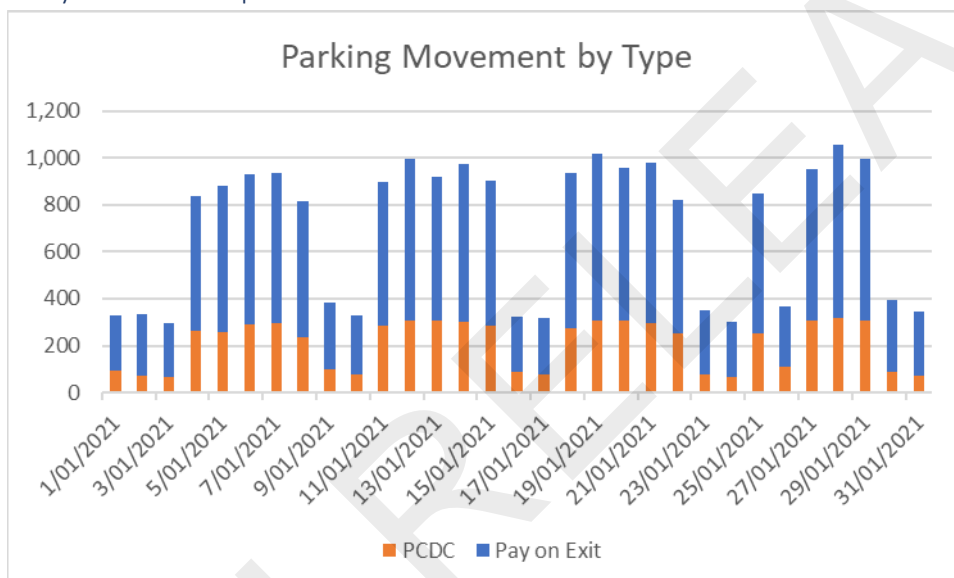


Rockhampton Hospital – Car Park Report January 2021

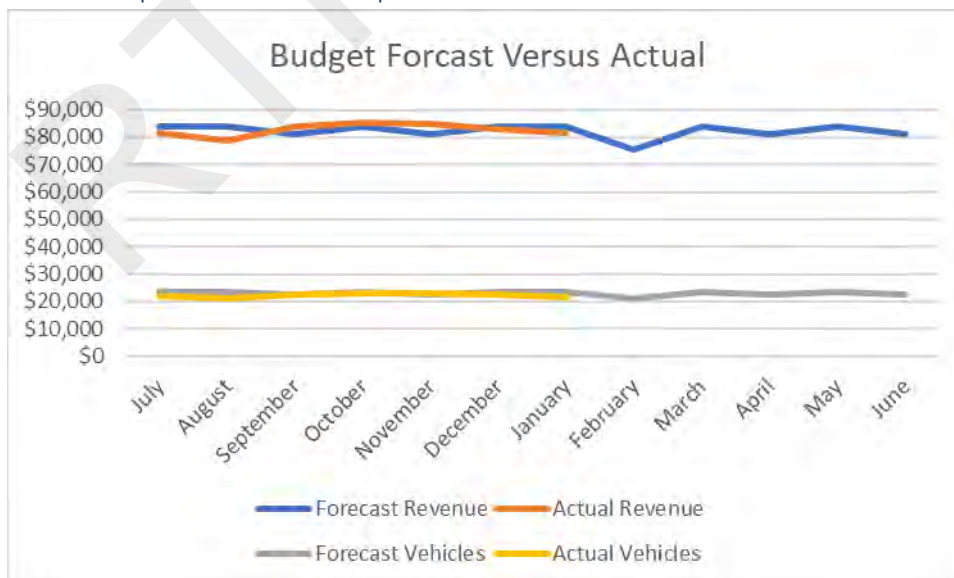
Concession Comparison



Daily Vehicle Comparison

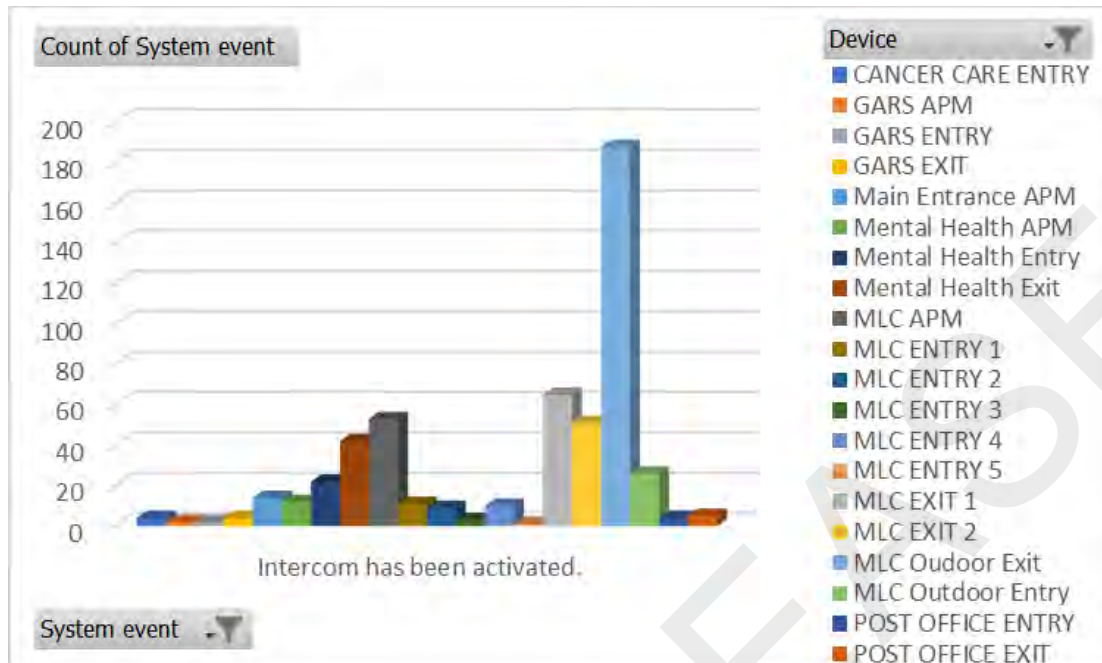


Annual Report Forecast Comparison



Rockhampton Hospital – Car Park Report January 2021

Intercom Activation



Rockhampton Hospital – Car Park Report January 2021

Appendix 2

Banking Details for January

Skidata Receipt Versus Car Park Count 05/01/20

Machine	Skidata Pay Station Note Receipt	Car Park Note Count	Skidata Pay Station Coin Receipt	Car Park Coin Count
Main Entry	\$735.00	\$735.00	\$506.60	\$506.60
Multi Level	\$1,230.00	\$1,230.00	\$954.00	\$954.00
Sub Totals	\$1,965.00	\$1,965.00	\$1,460.60	\$1,460.60
Totals	\$3,425.60			

Banking Details

Cost Centre 3000520 Account 452000

Denomination	Number	Amount
\$50	15	\$750.00
\$20	21	\$420.00
\$10	45	\$450.00
\$5	69	\$345.00
\$2	589	\$1,178.00
\$1	195	\$195.00
\$0.50	105	\$52.50
\$0.20	130	\$26.00
\$0.10	91	\$9.10
Total		\$3,425.60

Skidata Receipt Versus Car Park Count 12/01/2021

Machine	Skidata Pay Station Note Receipt	Car Park Note Count	Skidata Pay Station Coin Receipt	Car Park Coin Count
Main Entry	\$370.00	\$370.00	\$337.00	\$337.00
Multi Level	\$1,075.00	\$1,075.00	\$578.80	\$578.80
Sub Totals	\$1,445.00	\$1,445.00	\$915.80	\$915.80
Totals	\$2,360.80			

Banking Details

Cost Centre 3000520 Account 452000

Denomination	Number	Amount
\$50	10	\$500.00
\$20	9	\$180.00
\$10	31	\$310.00
\$5	91	\$455.00
\$2	383	\$766.00
\$1	75	\$75.00
\$0.50	95	\$47.50
\$0.20	120	\$24.00
\$0.10	33	\$3.30
Total		\$2,360.80

Rockhampton Hospital – Car Park Report January 2021

Skidata Receipt Versus Car Park Count 19/01/2021

Machine	Skidata Pay Station Note Receipt	Car Park Note Count	Skidata Pay Station Coin Receipt	Car Park Coin Count
Main Entry	\$570.00	\$570.00	\$270.00	\$270.00
Multi Level	\$1,340.00	\$1,340.00	\$503.70	\$503.70
Sub Totals	\$1,910.00	\$1,910.00	\$773.70	\$773.70
Totals	\$2,683.70			

Banking Details

Cost Centre 3000520 Account 452000

Denomination	Number	Amount
\$50	13	\$650.00
\$20	32	\$640.00
\$10	30	\$300.00
\$5	64	\$320.00
\$2	322	\$644.00
\$1	68	\$68.00
\$0.50	79	\$39.50
\$0.20	91	\$18.20
\$0.10	40	\$4.00
Total		\$2,683.70

Skidata Receipt Versus Car Park Count 27/01/2021

Machine	Skidata Pay Station Note Receipt	Car Park Note Count	Skidata Pay Station Coin Receipt	Car Park Coin Count
Main Entry	\$610.00	\$610.00	\$308.00	\$308.00
Multi Level	\$1,200.00	\$1,200.00	\$546.00	\$545.50
Sub Totals	\$1,810.00	\$1,810.00	\$854.00	\$853.50
Totals	\$2,663.50			

Banking Details

Cost Centre 3000520 Account 452000

Denomination	Number	Amount
\$50	20	\$1,000.00
\$20	14	\$280.00
\$10	16	\$160.00
\$5	74	\$370.00
\$2	368	\$736.00
\$1	67	\$67.00
\$0.50	72	\$36.00
\$0.20	68	\$13.60
\$0.10	9	\$0.90
Total		\$2,663.50

Rockhampton Hospital – Car Park Report January 2021

Appendix 3

Trading Report for January

The trading report is a detailed breakdown of daily car parking transactions.

Day	Date	Total Vehicles	PCDC Debit	Pay on Exit	Income	Forward Sales	Revenue	Cash	Credit Card	ADVAM Settlement	Help Buttons	Walk in Concessions		Average per Vehicle
												50%	100%	
Friday	1/01/2021	330	96	234	\$1,044	\$332	\$1,376	\$104	\$1,272	\$2,116	15	0	0	\$4.46
Saturday	2/01/2021	336	73	263	\$1,204	\$172	\$1,376	\$147	\$1,229	\$1,603	4	0	0	\$4.58
Sunday	3/01/2021	298	65	233	\$1,140	\$240	\$1,380	\$162	\$1,218	\$1,199	7	0	0	\$4.89
Total		964	234	730	3,388	744	4,132	413	3,719	4,918	26	0	0	\$4.64

Day	Date	Total Vehicles	PCDC Debit	Pay on Exit	Income	Forward Sales	Revenue	Cash	Credit Card	ADVAM Settlement	Help Buttons	Walk in Concessions		Average per Vehicle
												50%	100%	
Monday	4/01/2021	838	263	575	\$2,243	\$1,512	\$3,755	\$477	\$3,278	\$2,385	19	27	3	\$3.90
Tuesday	5/01/2021	880	259	621	\$2,498	\$1,054	\$3,552	\$388	\$3,164	\$3,246	20	28	2	\$4.02
Wednesday	6/01/2021	928	290	638	\$2,533	\$1,934	\$4,467	\$467	\$4,000	\$3,867	14	20	4	\$3.97
Thursday	7/01/2021	933	296	637	\$2,450	\$1,144	\$3,594	\$528	\$3,066	\$3,284	34	28	1	\$3.85
Friday	8/01/2021	815	236	579	\$2,429	\$916	\$3,345	\$353	\$2,992	\$3,011	62	28	4	\$4.20
Saturday	9/01/2021	381	99	282	\$1,336	\$346	\$1,682	\$188	\$1,494	\$2,033	8	0	0	\$4.74
Sunday	10/01/2021	327	75	252	\$1,162	\$448	\$1,610	\$186	\$1,424	\$1,544	10	0	0	\$4.61
Total		5,102	1,518	3,584	\$14,651	\$7,354	\$22,005	\$2,587	\$19,418	\$19,370	167	131	14	\$4.09

Day	Date	Total Vehicles	PCDC Debit	Pay on Exit	Income	Forward Sales	Revenue	Cash	Credit Card	ADVAM Settlement	Help Buttons	Walk in Concessions		Average per Vehicle
												50%	100%	
Monday	11/01/2021	899	287	612	\$2,392	\$1,368	\$3,760	\$534	\$3,226	\$2,304	16	29	3	\$3.91
Tuesday	12/01/2021	994	307	687	\$2,700	\$944	\$3,644	\$444	\$3,200	\$3,518	11	27	2	\$3.93
Wednesday	13/01/2021	919	304	615	\$2,543	\$1,374	\$3,917	\$343	\$3,574	\$3,396	17	22	2	\$4.13
Thursday	14/01/2021	973	300	673	\$2,648	\$1,302	\$3,950	\$564	\$3,386	\$3,284	13	32	3	\$3.93
Friday	15/01/2021	900	283	617	\$2,475	\$1,116	\$3,591	\$521	\$3,070	\$3,426	28	32	3	\$4.01
Saturday	16/01/2021	322	88	234	\$1,024	\$164	\$1,188	\$170	\$1,018	\$1,686	6	0	0	\$4.38
Sunday	17/01/2021	316	75	241	\$1,192	\$468	\$1,660	\$170	\$1,490	\$1,336	12	0	0	\$4.95
Total		5,323	1,644	3,679	\$14,974	\$6,736	\$21,710	\$2,746	\$18,964	\$18,950	103	142	13	\$4.07

Day	Date	Total Vehicles	PCDC Debit	Pay on Exit	Income	Forward Sales	Revenue	Cash	Credit Card	ADVAM Settlement	Help Buttons	Walk in Concessions		Average per Vehicle
												50%	100%	
Monday	18/01/2021	937	276	661	\$2,664	\$1,046	\$3,710	\$514	\$3,196	\$2,540	11	41	4	\$4.03
Tuesday	19/01/2021	1,016	304	712	\$2,933	\$1,048	\$3,981	\$517	\$3,464	\$3,544	15	27	2	\$4.12
Wednesday	20/01/2021	960	305	655	\$2,699	\$1,348	\$4,047	\$454	\$3,593	\$3,215	20	28	5	\$4.12
Thursday	21/01/2021	977	294	683	\$2,786	\$1,504	\$4,290	\$515	\$3,775	\$3,949	25	24	1	\$4.08
Friday	22/01/2021	818	253	565	\$2,325	\$792	\$3,117	\$334	\$2,783	\$3,075	16	21	3	\$4.12
Saturday	23/01/2021	348	76	272	\$1,188	\$360	\$1,548	\$236	\$1,312	\$1,786	19	0	0	\$4.37
Sunday	24/01/2021	303	67	236	\$1,096	\$228	\$1,324	\$58	\$1,266	\$1,282	43	0	0	\$4.64
Total		5,359	1,575	3,784	\$15,691	6,326	\$22,017	2,628	\$19,389	\$19,391	149	141	15	\$4.15

Day	Date	Total Vehicles	PCDC Debit	Pay on Exit	Income	Forward Sales	Revenue	Cash	Credit Card	ADVAM Settlement	Help Buttons	Walk in Concessions		Average per Vehicle
												50%	100%	
Monday	25/01/2021	848	254	594	\$2,416	\$1,288	\$3,704	\$403	\$3,301	\$2,486	6	23	5	\$4.07
Tuesday	26/01/2021	369	108	261	\$1,140	\$530	\$1,670	\$190	\$1,480	\$2,319	8	1	0	\$4.37
Wednesday	27/01/2021	951	304	647	\$2,572	\$1,366	\$3,938	\$510	\$3,428	\$2,750	30	31	3	\$3.98
Thursday	28/01/2021	1,057	320	737	\$2,990	\$984	\$3,974	\$539	\$3,435	\$3,507	14	25	3	\$4.06
Friday	29/01/2021	997	308	689	\$2,809	\$836	\$3,645	\$397	\$3,248	\$3,136	15	17	5	\$4.08
Saturday	30/01/2021	393	88	305	\$1,335	\$278	\$1,613	\$208	\$1,405	\$2,091	5	0	0	\$4.38
Sunday	31/01/2021	344	73	271	\$1,230	\$274	\$1,504	\$208	\$1,296	\$1,194	5	0	0	\$4.54
Total		4,959	1,455	3,504	\$14,492	5,556	\$20,048	2,455	\$17,593	\$17,483	83	97	16	\$4.14

Rockhampton Hospital – Car Park Report January 2021

Appendix 4

ADVAM Transaction Report

Date	Successful Payments		Successful Completions		Failed Payments		Visa Settled		Mastercard Settled		Total Settled	
1/01/2021	400	\$2,092	5	\$24	5	\$18	238	\$1,232	167	\$884	405	\$2,116
2/01/2021	269	\$1,553	9	\$50	0	\$0	161	\$851	117	\$752	278	\$1,603
3/01/2021	220	\$1,185	3	\$14	1	\$6	115	\$567	108	\$632	223	\$1,199
4/01/2021	410	\$2,317	8	\$68	3	\$18	242	\$1,379	176	\$1,006	418	\$2,385
5/01/2021	546	\$3,202	12	\$44	11	\$46	336	\$2,001	222	\$1,245	558	\$3,246
6/01/2021	578	\$3,811	12	\$56	6	\$28	337	\$2,162	253	\$1,705	590	\$3,867
7/01/2021	570	\$3,226	15	\$58	6	\$26	360	\$1,992	225	\$1,292	585	\$3,284
8/01/2021	518	\$2,897	11	\$114	8	\$76	334	\$1,928	195	\$1,083	529	\$3,011
9/01/2021	332	\$2,005	8	\$28	4	\$16	211	\$1,241	129	\$792	340	\$2,033
10/01/2021	237	\$1,510	6	\$34	2	\$12	159	\$934	84	\$610	243	\$1,544
11/01/2021	418	\$2,256	6	\$48	2	\$16	257	\$1,404	167	\$900	424	\$2,304
12/01/2021	619	\$3,476	12	\$42	18	\$82	386	\$2,048	245	\$1,470	631	\$3,518
13/01/2021	571	\$3,332	7	\$64	3	\$10	345	\$2,146	233	\$1,250	578	\$3,396
14/01/2021	584	\$3,228	15	\$56	6	\$24	364	\$1,934	235	\$1,350	599	\$3,284
15/01/2021	588	\$3,404	6	\$22	2	\$8	365	\$2,116	229	\$1,310	594	\$3,426
16/01/2021	295	\$1,636	10	\$50	5	\$38	181	\$946	124	\$740	305	\$1,686
17/01/2021	208	\$1,312	7	\$24	4	\$24	128	\$792	87	\$544	215	\$1,336
18/01/2021	457	\$2,493	14	\$47	7	\$32	306	\$1,513	165	\$1,027	471	\$2,540
19/01/2021	618	\$3,490	15	\$54	15	\$68	385	\$2,094	248	\$1,450	633	\$3,544
20/01/2021	573	\$3,186	8	\$29	8	\$32	333	\$1,997	248	\$1,218	581	\$3,215
21/01/2021	614	\$3,855	15	\$94	8	\$32	372	\$2,269	257	\$1,680	629	\$3,949
22/01/2021	553	\$3,011	14	\$64	4	\$30	372	\$1,947	195	\$1,128	567	\$3,075
23/01/2021	309	\$1,722	8	\$64	5	\$26	194	\$1,098	123	\$688	317	\$1,786
24/01/2021	224	\$1,234	9	\$48	3	\$12	136	\$706	97	\$576	233	\$1,282
25/01/2021	449	\$2,470	5	\$16	5	\$34	258	\$1,350	196	\$1,136	454	\$2,486
26/01/2021	349	\$2,257	8	\$62	6	\$46	206	\$1,377	151	\$942	357	\$2,319
27/01/2021	467	\$2,694	12	\$56	15	\$60	282	\$1,677	197	\$1,073	479	\$2,750
28/01/2021	627	\$3,383	13	\$124	6	\$20	386	\$2,127	254	\$1,380	640	\$3,507
29/01/2021	610	\$3,088	12	\$48	10	\$38	355	\$1,700	267	\$1,436	622	\$3,136
30/01/2021	372	\$2,055	10	\$36	6	\$32	237	\$1,286	145	\$805	382	\$2,091
31/01/2021	226	\$1,152	11	\$42	3	\$8	150	\$788	87	\$406	237	\$1,194
Total	13,811	\$78,533	306	\$1,580	187	\$918	8,491	\$47,602	5,626	\$32,510	14,117	\$80,113

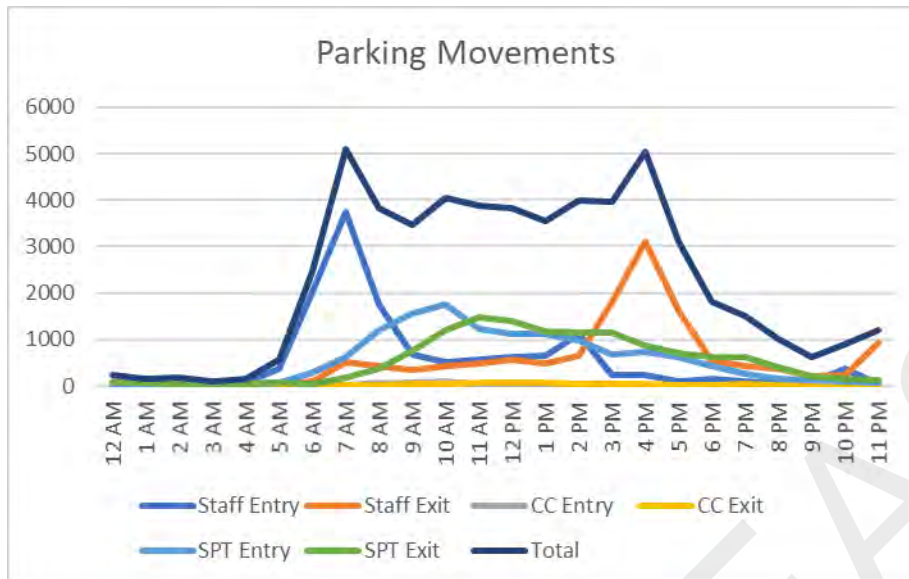
Refunds Processed		Name	Approver
0	0		

Rockhampton Hospital – Car Park Report January 2021

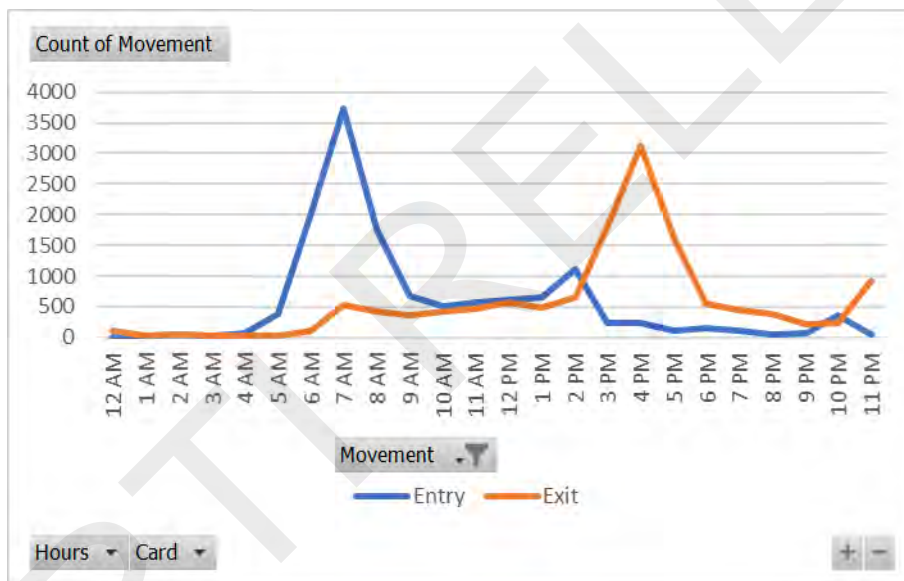
Appendix 5

Parking Movements Summary

Combined Parking Movements

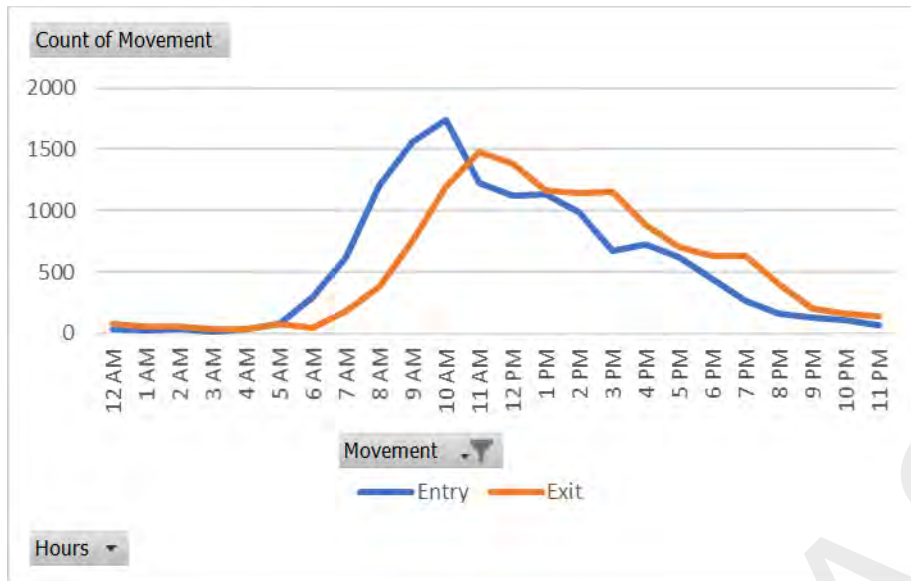


Staff Movements

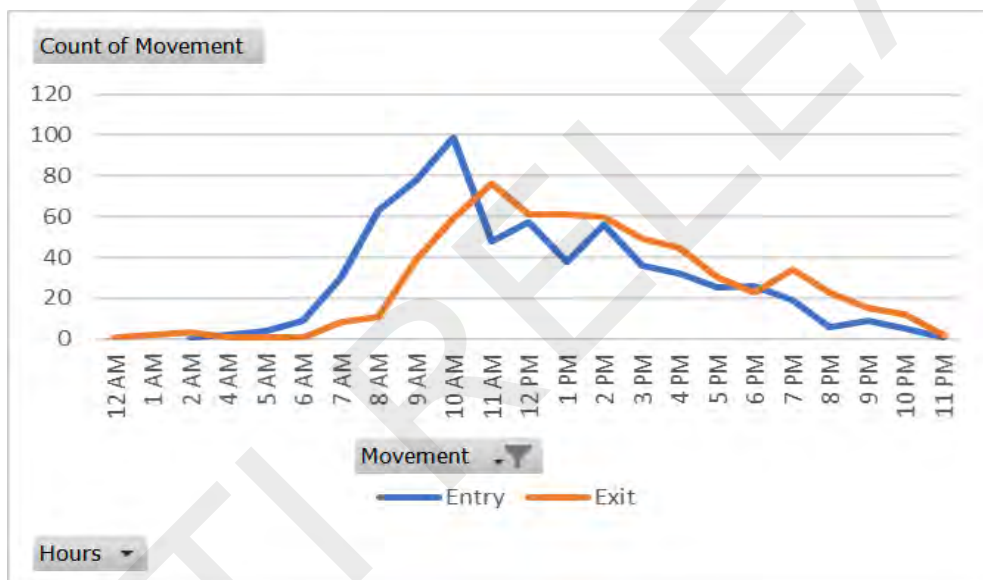


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Short Term Ticket Movements

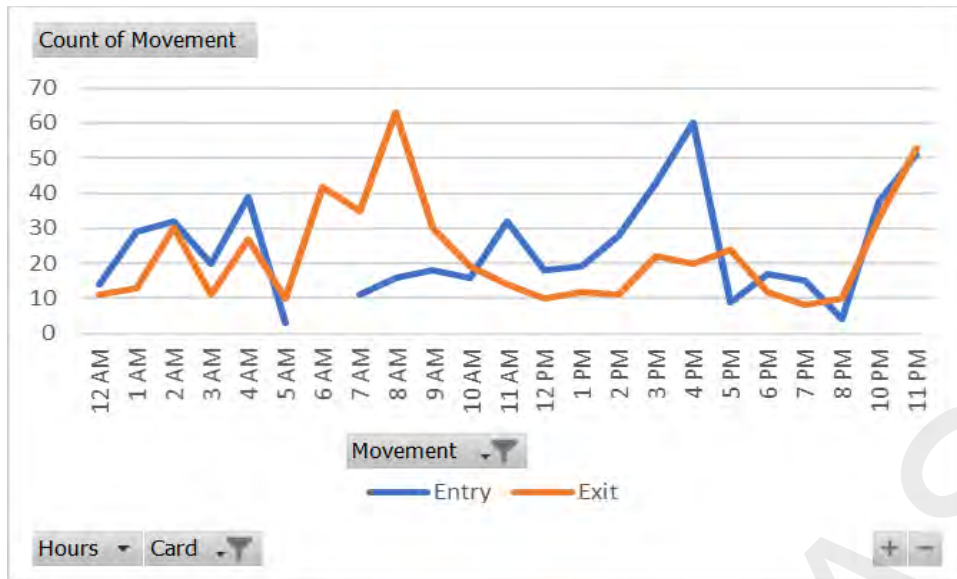


Credit Card Movements

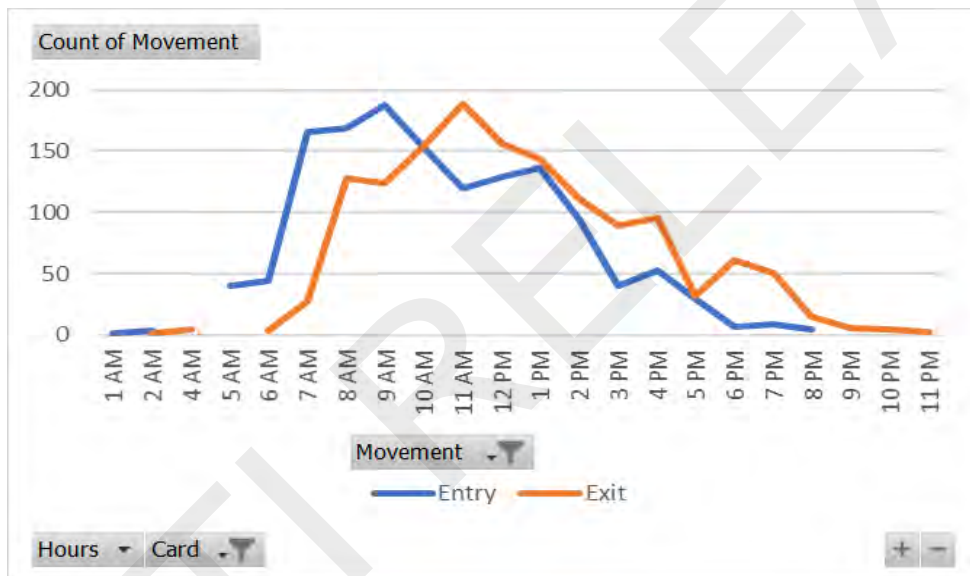


Rockhampton Hospital – Car Park Report January 2021

CQHHS Vehicle Movements



Parking Movements for Patients with Concessions



Rockhampton Hospital Paid Parking



John Weir

February 2021

Rockhampton Hospital – Car Park Report January 2021

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Summary

This report provides a statistical overview of the performance of the paid parking system within the Rockhampton Hospital. The data is provided by automatic equipment and should only be considered as a guide. All financial data provided by the Skidata system includes GST.

Monthly Summary

The gross revenue for the reporting period was \$97,803 with occupancy being 16,930 paying vehicles using Short-Term transactions, 695 vehicles using Credit Card in and out and 7,144 staff using their Access Card to debit car parking fees. The revenue consists of \$69,476 income for vehicle transactions, \$28,312 for staff parking movements and long-term passes.

The Skidata system treats staff who pay per exit as a paying vehicle and only recognises money deducted from an access card as staff. While the information is not available from the system it is estimated that approximately 12,063 staff per month are parking within the Paid Parking system. Therefore, the more realistic breakdown would be \$49,155 for patients and visitors and \$48,648 for staff parking transactions.

Equipment

All carpark are currently operational.

Rockhampton Hospital – Car Park Report January 2021

Income Summary for Trading Period

Car Park income comparison 2020/21 Financial Year

Month	Vehicles	Income	Sales	Revenue	Cash	Credit Card
July	15,095	\$60,926	\$28,907	\$89,833	\$10,801	\$79,031
August	14,781	\$60,135	\$26,624	\$86,759	\$10,225	\$76,534
September	15,660	\$63,859	\$28,342	\$92,201	\$10,872	\$81,328
October	16,067	\$64,966	\$28,798	\$93,764	\$11,704	\$82,060
November	16,182	\$65,791	\$27,660	\$93,451	\$11,582	\$81,869
December	15,830	\$65,195	\$26,360	\$91,555	\$11,113	\$80,442
January	15,281	\$63,196	\$26,716	\$89,912	\$10,828	\$79,083
February	16,930	\$69,476	\$28,312	\$97,803	\$11,368	\$86,435

Parking Movement Summary

The car park traffic figures are broken into 2 sections, vehicles with revenue and vehicles with free transition. The vehicles with revenue are only recorded when a fee transaction is processed on exit.

Transaction Type	October	November	December	January	February
Short Term Tickets	16,067	16,182	15,830	15,281	16,930
Entry and Exit by Credit Card	729	629	640	645	695
Staff Access Card Debit	6,961	7,021	6,931	6,422	7,144
Total	23,757	23,832	23,401	22,348	24,769

Vehicles Granted Free Exit	October	November	December	January	February
Delivery Vehicles	129	116	121	131	163
Site Vehicles	118	141	124	74	206
Volunteers	48	42	50	59	67
Concession Holders	1,389	1,318	1,404	1,412	1,466
CQHHS Fleet Vehicles	559	492	476	520	475
EDU Research Vehicles	9	15	8	14	18
External Fleet Vehicles	405	363	349	341	388
Mental Health Fleet Vehicles	147	207	191	125	161
Exited Free Grace Period	1,993	1,907	1,899	1,751	2,355
Passages during Barrier Broken	18	5	1	5	17
Passage - Manual Open	542	1,517	888	1,360	799
Staff Disability Rate	23	28	27	15	24
Vehicles without Revenue	5,380	6,151	5,538	5,792	6,139

Rockhampton Hospital – Car Park Report January 2021

Staff Parking by Access Card Recharge and Debit

(2020/21 Financial Year)

Month	Staff Usage	Amount Debited	Staff Recharge	Revenue
July	6,992	\$28,038	7,170	\$28,726
August	6,670	\$26,742	6,593	\$26,372
September	7,073	\$28,442	7,016	\$28,056
October	6,961	\$27,928	7,156	\$28,616
November	7,021	\$28,278	6,831	\$27,340
December	6,931	\$27,894	6,516	\$26,110
January	6,422	\$26,402	6,616	\$26,490
February	7,144	\$28,712	7,371	\$28,312

Concessions Summary for February 2021

Type of Concession	100%	50%	Long Term
Number of Uses	41	586	1,466
Value of Concession	\$240	\$1,146	\$8,796

Rockhampton Hospital – Car Park Report January 2021

System Events Summary for February 2021

Row Labels	Grand Total
Alarm	4
Banknote jammed inside Banknote Tester/BillToBill	2
Banknote tester defective/BillToBill	6
Barrier Auto-Open	2
Barrier breakage	8
Barrier in KEEP OPEN position.	36
Barrier opened manually.	22
Card already used	9
Chassis of Bill-to-Bill removed/BillToBill	11
Coder connection error	54
Coin tester OK./CoinValidator	1
Connection error upper barcode scanner	43
Control board connection error	1
Control Centre: Automatic open OFF	2
Control Centre: Automatic open ON	2
Control Centre: Host keep open ON	3
Control Centre: Keep closed OFF	1
Control Centre: Keep open OFF	1
Control Centre: Keep open ON	2
Control Centre: Manual OPEN	22
Control Centre: Remote TL	1
Device is off-line	71
Device restart complete	4
Door unlocked	45
Emergency mode	49
Error at terminal/Advam EMV Terminal	1299
Extension board connection error	64
Fanfold ticket problem	3
In service.	111
Intercom has been activated.	548
KeyDetector connection error	3
Loop activation through closed gate.	74
Main banknote cassette installed./BillToBill	12
Main banknote cassette removed./BillToBill	12
Main coin cassette has been removed./CoinCashbox	10
Main coin cassette installed./CoinCashbox	10
Misuse	10
NIL Ticket	1
No passage registered.	14
Out of order.	112
Passage during MANUAL OPEN./1	799
Passage while barrier broken.	17
Power outage	13
Service mode activated.	42
Short-term ticket not taken.	3
Sneak-through alert	35
System rebooted	44
Ticket blocked	19
Ticket jam	1
Ticket not valid	129
Ticket stuck in parking position	1
Transaction cancelled	698
UPS battery run down or defective	2
Wrong transaction of ticket	522
Grand Total	5010

Rockhampton Hospital – Car Park Report January 2021

Rockhampton Hospital Parking Details



Rockhampton Hospital campus map - Parking and Pay stations



Car park locations

P1 - Multi-level car park

The multi-level car park has space for 520 cars, 25 motorbikes and 20 cyclists. There are disabled parks and pram parking. Pay stations are located at the ground level pedestrian entrance to the multi-level car park and the main hospital entrance (front foyer).

P2 - On-grade car park

In front of the multi-level car park, the on-grade car park at ground level has spaces for 58 cars. Pay stations are located at the ground level pedestrian entrance to the multi-level car park and the main hospital entrance (front foyer).

P3 - Post office / Oral health car park

Behind the post office on North Street and beside the Oral Health building there are 18 spaces for car parking. Pay stations are located at the ground level pedestrian entrance to the multi-level car park and the main hospital entrance (front foyer).

P4 - Cancer care (Canning Street) car park

Cancer care parking is available off Canning Street and has 18 parks available. The closest pay station can be found at the entrance of Geriatric and Rehabilitation Services (GARS).

P5 - Rehabilitation (Canning Street) car park

Geriatric and Rehabilitation Services parking is available off Canning Street and has 38 parks available. The closest pay station can be found at the entrance of Geriatric and Rehabilitation Services.

P6 – Mental Health car park (Quarry Street)

Mental Health parking is available off Quarry Street and has 88 parks available. The closest pay station can be found at the entrance of the Mental Health Carpark

Rockhampton Hospital – Car Park Report January 2021

Banking Summary for 2021 Financial Year to Date

Monthly Collection	Skidata APM Receipt	Skidata APM Banking	Skidata Monthly Report
07/07/2020	\$1,539.50	\$1,541.20	\$10,801.10
14/07/2020	\$2,080.50	\$2,080.50	
21/07/2020	\$2,668.50	\$2,668.50	
28/07/2020	\$2,960.20	\$2,958.30	
July Total	\$9,248.70	\$9,248.50	
04/08/2020	\$2,143.20	\$2,143.20	\$10,224.60
11/08/2020	\$2,185.00	\$2,185.00	
18/08/2020	\$2,338.30	\$2,338.30	
25/08/2020	\$2,207.30	\$2,207.30	
August Total	\$8,873.80	\$8,873.80	
02/09/2020	\$2,313.00	\$2,313.00	\$10,872.90
08/09/2020	\$3,156.50	\$3,155.50	
15/09/2020	\$2,344.60	\$2,344.60	
22/09/2020	\$2,333.30	\$2,333.30	
29/09/2020	\$2,510.00	\$2,510.00	
September Total	\$12,657.40	\$12,656.40	
06/10/2020	\$1,876.40	\$1,876.40	\$11,704.00
13/10/2020	\$3,386.90	\$3,386.90	
20/10/2020	\$2,494.00	\$2,494.00	
27/10/2020	\$2,517.00	\$2,517.00	
October Total	\$10,274.30	\$10,274.30	
3/11/2020	\$2,786.20	\$2,786.20	\$11,582.10
10/11/2020	\$2,568.90	\$2,568.90	
17/11/2020	\$3,117.80	\$3,117.80	
24/11/2020	\$2,609.00	\$2,609.00	
November Total	\$11,081.90	\$11,081.90	
01/12/2020	\$2,779.80	\$2,779.80	\$11,112.60
08/12/2020	\$2,466.00	\$2,466.00	
15/12/2020	\$2,985.70	\$2,985.70	
22/12/2020	\$3,294.30	\$3,294.80	
December Total	\$11,525.80	\$11,525.80	
05/01/2021	\$3,425.60	\$3,425.60	\$10,828.50
12/01/2021	\$2,360.80	\$2,360.80	
19/01/2021	\$2,683.70	\$2,683.70	
27/01/2021	\$2,663.50	\$2,663.50	
January Total	\$11,133.60	\$11,133.60	
02/02/2021	\$3,157.70	\$3,157.70	\$11,367.80
09/02/2021	\$2,658.50	\$2,658.50	
16/02/2021	\$2,547.30	\$2,547.30	
23/02/2021	\$2,875.30	\$2,875.30	
February Total	\$11,238.80	\$11,238.80	

Rockhampton Hospital – Car Park Report January 2021

Concession Details for February 2021

Number of concessions by Section

Ward	New Concessions	Cancelled Concessions	Number of Concessions	Number of Uses
Genesis	53	59	101	769
DTU	14	8	97	274
Medical Wards	2	2	5	41
Renal	3	0	99	227
GARS	0	0	0	0
Paediatrics	3	0	5	5
Palliative Care	5	11	9	13
Cardiac Rehab	28	15	44	137
Total	108	95	360	1,466

Control System Reporting Details

Pay Stations for February 2021

Row Labels	GARS APM	Main Entrance APM	Mental Health APM	MLC APM	Grand Total
Alarm	1	1	1	1	4
Banknote jammed inside Banknote Tester/BillToBill				2	2
Banknote tester defective/BillToBill			1	5	6
Card already used			1	2	3
Chassis of Bill-to-Bill removed/BillToBill	1	5	1	4	11
Coder connection error	1	2	1	1	5
Coin tester OK./CoinValidator			1		1
Control board connection error			1		1
Control Centre: Remote TL				1	1
Device is off-line	2	5	6	4	17
Device restart complete	1	2	1		4
Door unlocked	8	14	6	17	45
Error at terminal/Advam EMV Terminal	56	56	56	60	228
In service.	3	6	6	2	17
Intercom has been activated.	5	17	15	34	71
KeyDetector connection error			1	2	3
Main banknote cassette installed./BillToBill	1	6	1	4	12
Main banknote cassette removed./BillToBill	1	6	1	4	12
Main coin cassette has been removed./CoinCashbox	1	4	1	4	10
Main coin cassette installed./CoinCashbox	1	4	1	4	10
Out of order.	3	6	7	2	18
Power outage	3	3	2	5	13
Service mode activated.	8	13	5	16	42
System rebooted	2	4	4	2	12
Ticket jam		1			1
Ticket not valid				2	2
Transaction cancelled	6	67	28	174	275
UPS battery run down or defective		1	1		2
Grand Total	104	225	147	352	828

Rockhampton Hospital – Car Park Report January 2021

Entry Stations for February 2021

Row Labels	CANCER CARE ENTRY	GARS ENTRY	Mental Health Entry	MLC ENTRY 1	MLC ENTRY 2	MLC ENTRY 3	MLC ENTRY 4	MLC ENTRY 5	MLC Outdoor Entry	POST OFFICE ENTRY	Grand Total
Barrier breakage		2									2
Barrier in KEEP OPEN position.	1	4	1	1	2				2		11
Coder connection error	1	1	1	1	1				24	1	30
Connection error upper barcode scanner	1	1	1	1	1				23	1	29
Control Centre: Manual OPEN	1									2	3
Device is off-line	6			6		6	6	6			30
Emergency mode	1	6	2	4	2		2		1	1	19
Error at terminal/Advam EMV Terminal	64	69	74	67	71		69	1	73	70	558
Extension board connection error					4				37		41
Fanfold ticket problem									3		3
In service.		36		1					1		38
Intercom has been activated.	3	5	35	8	6		31		23	2	113
Loop activation through closed gate.	4	4	1	7	2		2		4	1	25
Misuse	1	1	3						5		10
Out of order.		36		1					1		38
Passage during MANUAL OPEN./1	2	55	38	5	6		29		24	2	161
Passage while barrier broken.		8									8
Short-term ticket not taken.	1	1							1		3
Sneak-through alert		1		1					1	1	4
System rebooted	1		2	4	2		2		1	1	13
Ticket blocked			1	1	1				1		4
Ticket not valid	14		12	18	34		24		13	1	116
Wrong transaction of ticket	8	24	31	46	32		46		19	1	207
Grand Total	109	254	202	172	164	6	211	7	257	84	1466

Rockhampton Hospital – Car Park Report January 2021

Exit Stations for February 2021

Row Labels	CANCER	Mental		MLC		MLC	POST	Grand
	CARE EXIT	GARS EXIT	Health Exit	MLC EXIT 1	MLC EXIT 2	Oudoor Exit	OFFICE EXIT	
Barrier Auto-Open		2						2
Barrier breakage		1		3	2			6
Barrier in KEEP OPEN position.	2	3	2	4	2	12		25
Card already used				1		5		6
Coder connection error	1	1	1	1	1	8	1	14
Connection error upper barcode scanner	1	1	1	1	1	8	1	14
Control Centre: Automatic open OFF		2						2
Control Centre: Automatic open ON		2						2
Control Centre: Host keep open ON						3		3
Control Centre: Keep closed OFF						1		1
Control Centre: Keep open OFF						1		1
Control Centre: Keep open ON						2		2
Control Centre: Manual OPEN	3	2	2		1	10	1	19
Device is off-line	6	6			6			18
Emergency mode	4	8	2	6	3	6	1	30
Error at terminal/Advam EMV Terminal	70	64	70	76	71	91	71	513
Extension board connection error				1	6	16		23
In service.		48				3		51
Intercom has been activated.		21	56	75	44	156	12	364
Loop activation through closed gate.	6	2	1	1	1	9	29	49
NIL Ticket							1	1
No passage registered.	3	4	2		2	3		14
Out of order.		48				3		51
Passage during MANUAL OPEN./1	10	95	71	84	43	321	14	638
Passage while barrier broken.		9						9
Sneak-through alert	3	1		2	1	11	13	31
System rebooted	4		2	5	3	4	1	19
Ticket blocked				4		11		15
Ticket not valid				4		7		11
Ticket stuck in parking position						1		1
Transaction cancelled	7	14	16	58	11	277	33	416
Wrong transaction of ticket	8	20	15	72	23	166	11	315
Grand Total	128	354	241	398	221	1135	189	2666

Rockhampton Hospital – Car Park Report January 2021

Parking Duration Details for January 2021

Parking	SPT	Contract
20Min	1710	875
1h	3168	855
2h	4286	1414
3h	1933	715
4h	762	509
5h	457	570
6h	273	473
7h	182	526
8h	117	712
9h	227	4764
10h	138	3478
11h	53	672
12h	53	198
13h	115	310
14h	15	144
15h	11	41
16h	9	60
17h	3	60
18h	9	27
19h	7	27
20h	8	24
21h	3	26
22h	5	22
23h	3	17
1Day	6	6
2Day	30	105

Rockhampton Hospital – Car Park Report January 2021

Car Park Utilisation

Total Car Park Utilisation

Passages with	Entries	Exits
Short-term parking tkt	14241	16686
Lost Ticket	0	3
Contr. Parker	3081	3059
Long-Term Ticket	50	54
Personalised CashDebCd	13089	13081
Single exit	0	183
Credit Cards/Debit Cards	692	695
	31153	33761

MLC Transaction

Passages with	Entries	Exits
Short-term parking tkt	12471	14012
Lost Ticket	0	3
Contr. Parker	1997	1961
Long-Term Ticket	49	53
Personalised CashDebCd	10821	10817
Single exit	0	38
Credit Cards/Debit Cards	584	586
	25922	27470

GARS Transactions

Passages with	Entries	Exits
Short-term parking tkt	428	469
Contr. Parker	103	114
Personalised CashDebCd	803	801
Single exit	0	1
Credit Cards/Debit Cards	26	28
	1360	1413

Cancer Care Transactions

Passages with	Entries	Exits
Short-term parking tkt	228	282
Contr. Parker	85	87
Long-Term Ticket	1	1
Personalised CashDebCd	361	359
Single exit	0	1
Credit Cards/Debit Cards	15	15
	690	745

Rockhampton Hospital – Car Park Report January 2021

Mental Health Transactions

Passages with	Entries	Exits
Short-term parking tkt	778	1528
Contr. Parker	693	692
Personalised CashDebCd	1007	1007
Single exit	0	142
Credit Cards/Debit Cards	47	46
	2525	3415

Post Office Transactions

Passages with	Entries	Exits
Short-term parking tkt	336	395
Contr. Parker	203	205
Personalised CashDebCd	97	97
Single exit	0	1
Credit Cards/Debit Cards	20	20
	656	718

Rockhampton Hospital – Car Park Report January 2021

MLC Station Transactions

Passages with	Entries	Exits
MLC Entry 1		
Short-term parking tkt	3508	0
Contr. Parker	694	0
Long-Term Ticket	21	0
Personalised CashDebCd	3473	0
Credit Cards/Debit Cards	150	0
	7846	0
Passages with	Entries	Exits
MLC Entry 2		
Short-term parking tkt	3890	0
Contr. Parker	368	0
Long-Term Ticket	7	0
Personalised CashDebCd	2671	0
Credit Cards/Debit Cards	154	0
	7090	0
Passages with	Entries	Exits
MLC Entry 4		
Short-term parking tkt	1898	0
Contr. Parker	518	0
Long-Term Ticket	5	0
Personalised CashDebCd	4033	0
Credit Cards/Debit Cards	72	0
	6526	0
Passages with	Entries	Exits
MLC Exit 1		
Short-term parking tkt	0	6308
Lost Ticket	0	2
Contr. Parker	0	623
Long-Term Ticket	0	31
Personalised CashDebCd	0	3956
Single exit	0	12
Credit Cards/Debit Cards	0	186
	0	11118
Passages with	Entries	Exits
MLC Exit 2		
Short-term parking tkt	0	1039
Contr. Parker	0	250
Long-Term Ticket	0	2
Personalised CashDebCd	0	4012
Single exit	0	2
Credit Cards/Debit Cards	0	25
	0	5330
Passages with	Entries	Exits
MLC Ongrade Exit		
Short-term parking tkt	0	6665
Lost Ticket	0	1
Contr. Parker	0	1088
Long-Term Ticket	0	20
Personalised CashDebCd	0	2849
Single exit	0	24
Credit Cards/Debit Cards	0	375
	0	11022
Passages with	Entries	Exits
MLC Ongrade Entry		
Short-term parking tkt	3175	0
Contr. Parker	417	0
Long-Term Ticket	16	0
Personalised CashDebCd	644	0
Credit Cards/Debit Cards	208	0
	4460	0

Rockhampton Hospital – Car Park Report January 2021

Auto Pay Station (APM) Utilisation

System devices-Revenue report: GARS APM		
Revenue category	Quantity	Revenue
Park. transact. w/ revenue	152	558.00
Sales	272	1,094.00
Park. transact. w/o revenue	16	0.00
Total	440	1,652.00
Payment method	Quantity	Amount
Cash	68	330.00
Credit Cards/Debit Cards	134	1,322.00
Total	202	1,652.00
System devices-Revenue report: Main Entrance APM		
Revenue category	Quantity	Revenue
Park. transact. w/ revenue	1586	5,351.00
Sales	1008	4,098.00
Credit entries issued	1	15.00
Park. transact. w/o revenue	173	0.00
Total	2768	9,464.00
Cash	888	3,089.10
Credit Cards/Debit Cards	893	6,374.90
Total	1781	9,464.00
System devices-Revenue report: Mental Health APM		
Revenue category	Quantity	Revenue
Park. transact. w/ revenue	178	702.00
Sales	378	1,512.00
Park. transact. w/o revenue	26	0.00
Total	582	2,214.00
Payment method	Quantity	Amount
Cash	77	358.00
Credit Cards/Debit Cards	196	1,856.00
Total	273	2,214.00
System devices-Revenue report: MLC APM		
Revenue category	Quantity	Revenue
Park. transact. w/ revenue	4841	20,885.00
Sales	5370	21,608.00
Credit entries issued	1	50.00
Credit entries redeemed	1	-50.00
Park. transact. w/o revenue	389	0.00
Total	10602	42,493.00
Payment method	Quantity	Amount
Cash	1723	7,590.70
Credit Cards/Debit Cards	4088	34,902.30
Total	5811	42,493.00

Rockhampton Hospital – Car Park Report January 2021

Transaction by Credit / Debit Card Provider

Credit Card Transactions by Card Type for February 2021

Card Type	Transactions	Value
Mastercard	6,113	\$35,059
Visa	9,371	\$51,375

Annual Budget forecast versus actual

2020/21	Forecast Revenue	Actual Revenue	Forecast Vehicles	Actual Vehicles	2019/20
July	\$84,082	\$81,666	23,357	22,092	21,323
August	\$84,082	\$78,872	23,357	20,980	21,467
September	\$81,370	\$83,819	22,603	22,718	20,789
October	\$84,082	\$85,240	23,357	23,028	22,744
November	\$81,370	\$84,955	22,603	23,204	22,344
December	\$84,082	\$83,232	23,357	22,761	19,573
January	\$84,082	\$81,738	23,357	21,707	21,993
February	\$75,345	\$88,803	20,929	24,042	22,810
March	\$84,082		23,357		21,948
April	\$81,370		22,603		16,837
May	\$84,082		23,357		20,077
June	\$81,370		22,603		19,627
Total	\$989,399	\$668,325	274,840	180,532	251,532

Cash Refund

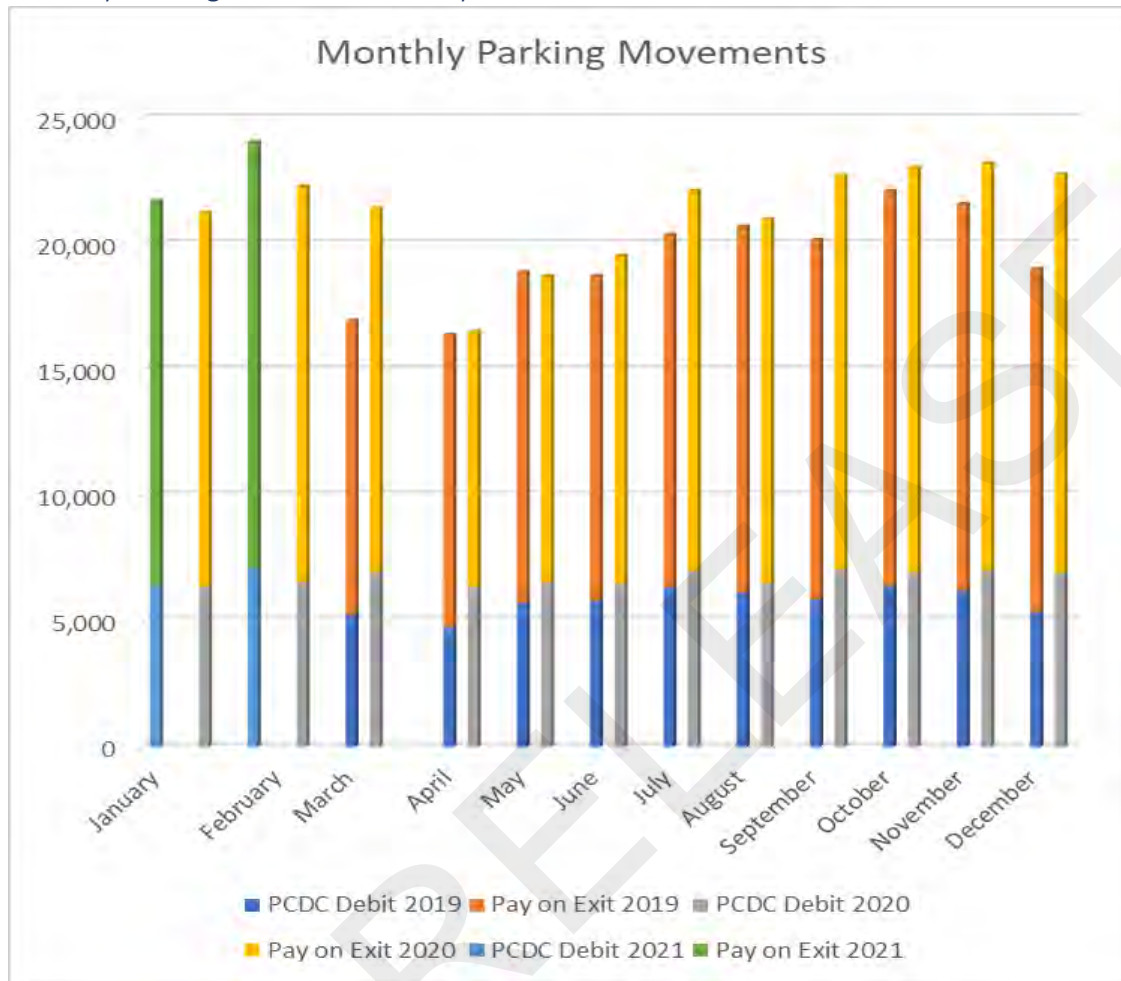
1 Cash refund processed for \$10.00 in February

Rockhampton Hospital – Car Park Report January 2021

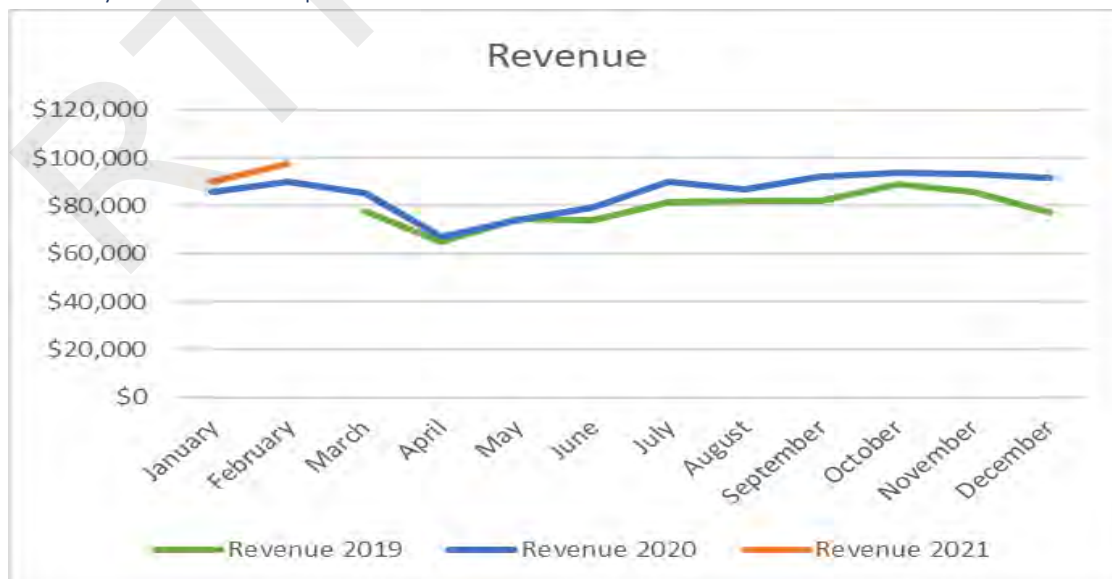
Appendix 1

February 2021 Score Card

Monthly Parking Movement Activity

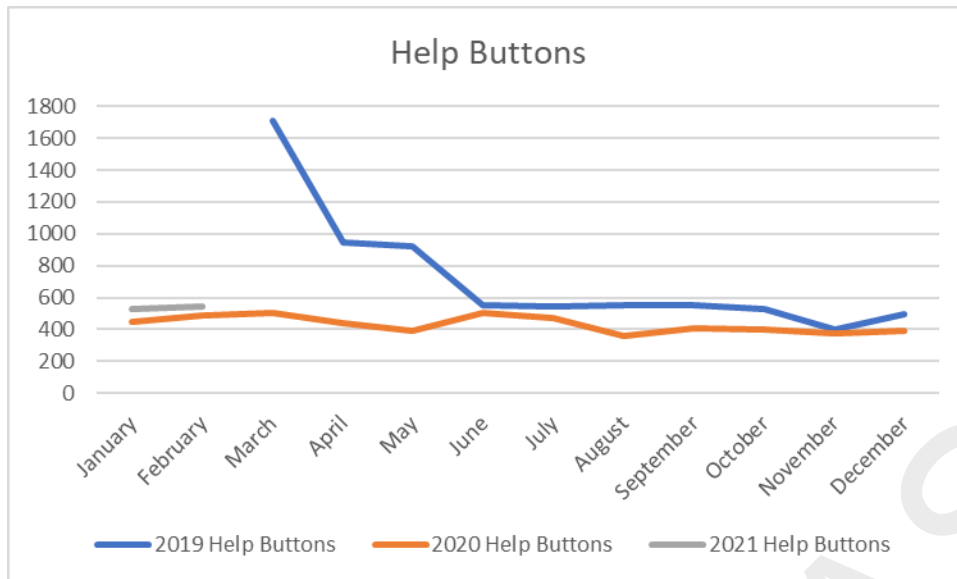


Monthly Revenue Comparison

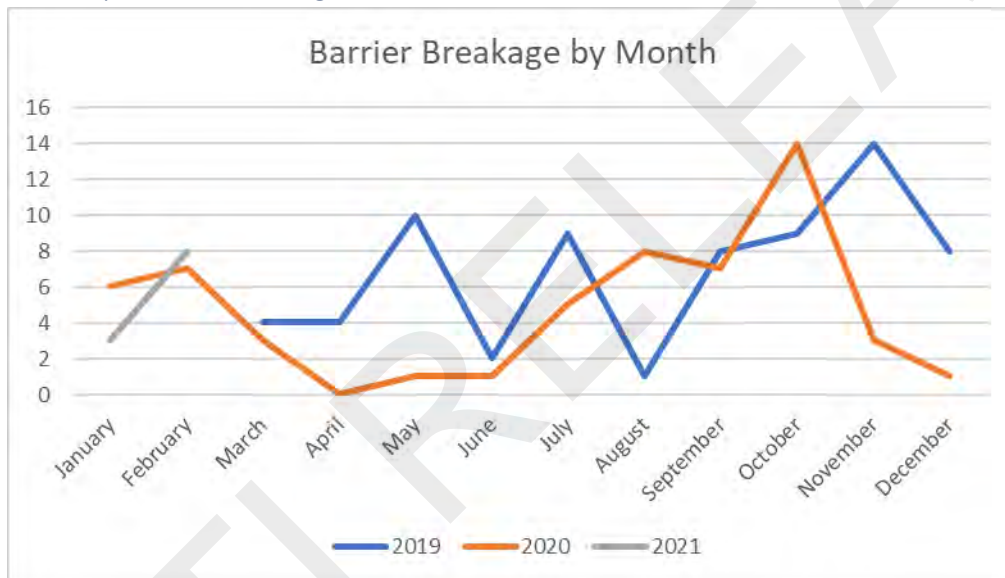


Rockhampton Hospital – Car Park Report January 2021

Monthly Help Button Calls

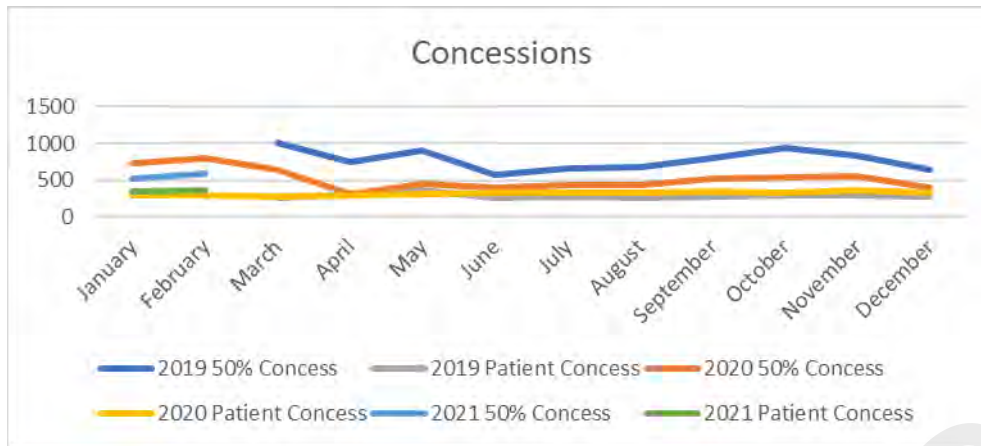


Monthly Barrier Breakage

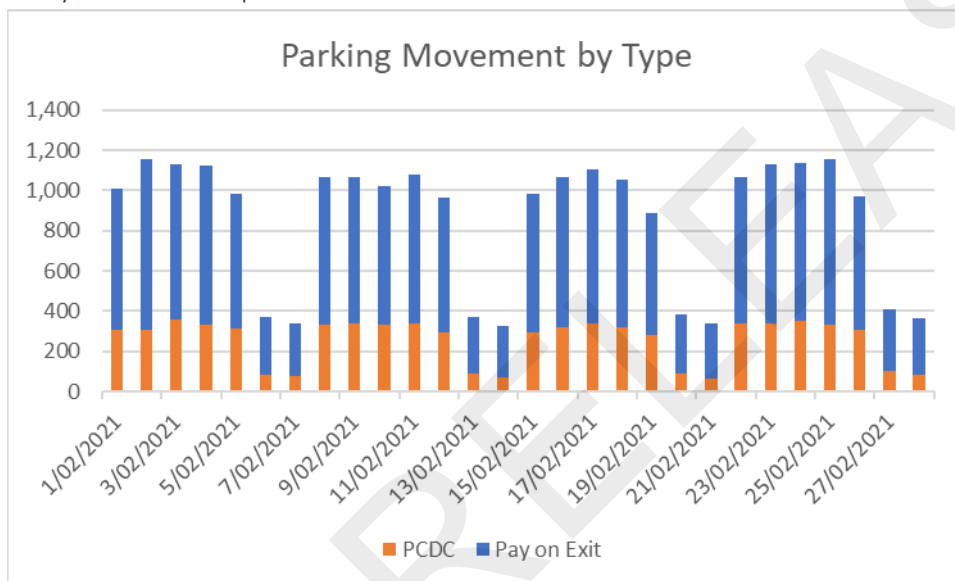


Rockhampton Hospital – Car Park Report January 2021

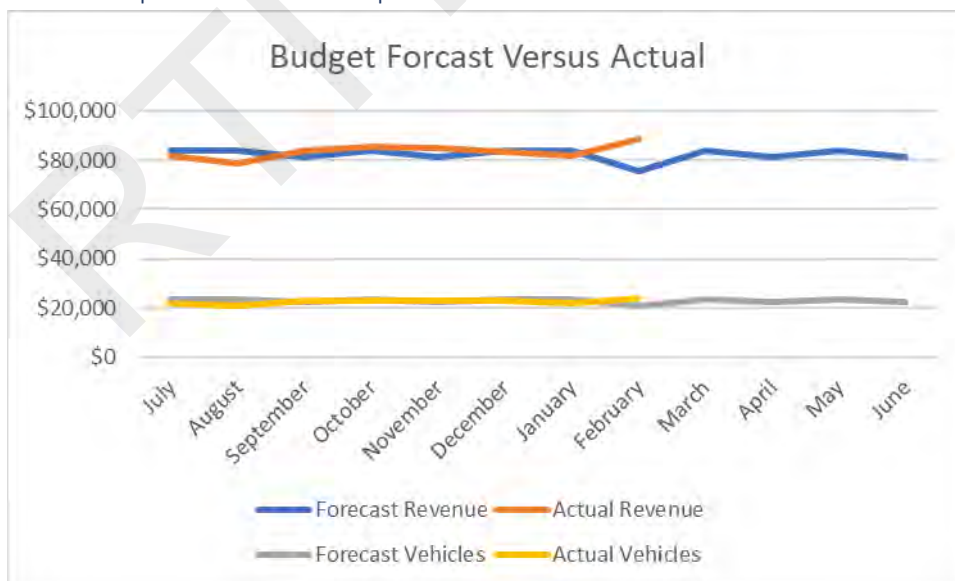
Concession Comparison



Daily Vehicle Comparison

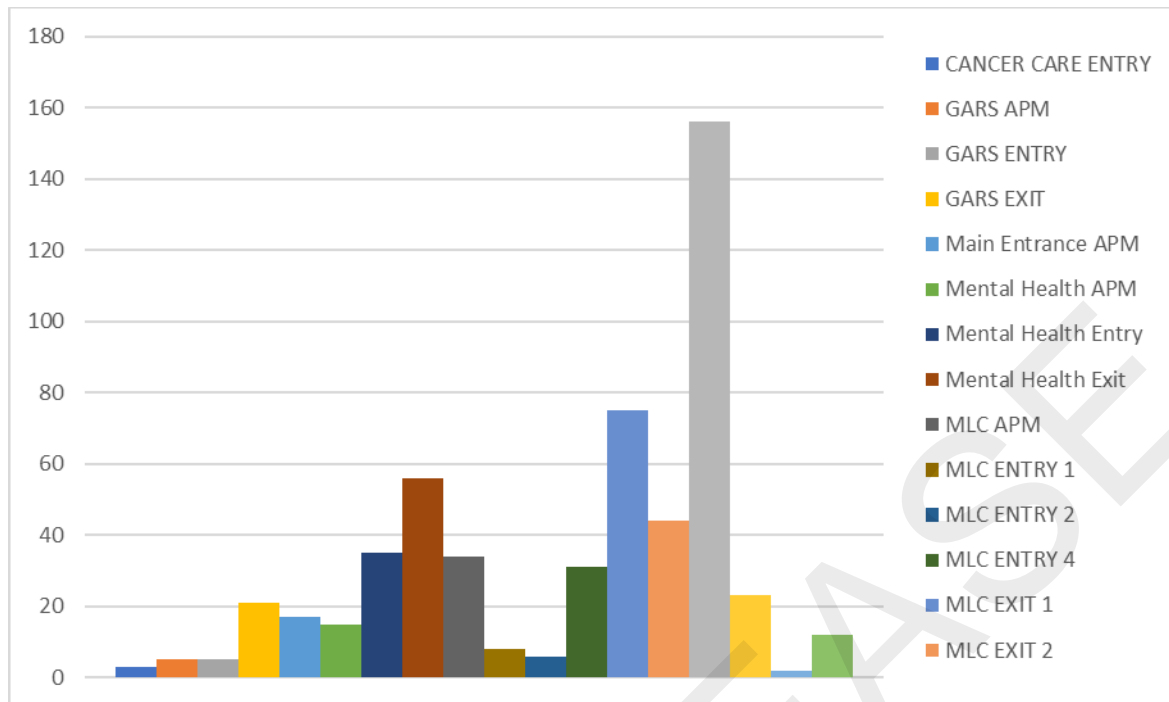


Annual Report Forecast Comparison



Rockhampton Hospital – Car Park Report January 2021

Intercom Activation



Rockhampton Hospital – Car Park Report January 2021

Appendix 2

Banking Details for February

Skidata Receipt Versus Car Park Count 02/02/2021

Machine	Skidata Pay Station Note Receipt	Car Park Note Count	Skidata Pay Station Coin Receipt	Car Park Coin Count
Main Entry	\$580.00	\$580.00	\$228.00	\$228.00
Multi Level	\$980.00	\$980.00	\$619.70	\$619.70
GARS	\$55.00	\$55.00	\$67.00	\$67.00
Mental Health	\$310.00	\$310.00	\$318.00	\$318.00
Sub Totals	\$1,925.00	\$1,925.00	\$1,232.70	\$1,232.70

Totals \$3,157.70

Banking Details

Cost Centre 3000520 Account 452000

Denomination	Number	Amount
\$50	19	\$950.00
\$20	13	\$260.00
\$10	34	\$340.00
\$5	75	\$375.00
\$2	485	\$970.00
\$1	176	\$176.00
\$0.50	124	\$62.00
\$0.20	112	\$22.40
\$0.10	23	\$2.30
Total		\$3,157.70

Skidata Receipt Versus Car Park Count 09/02/2021

Machine	Skidata Pay Station Note Receipt	Car Park Note Count	Skidata Pay Station Coin Receipt	Car Park Coin Count
Main Entry	\$520.00	\$520.00	\$249.00	\$249.00
Multi Level	\$1,175.00	\$1,175.00	\$714.50	\$714.50
Sub Totals	\$1,695.00	\$1,695.00	\$963.50	\$963.50

Totals \$2,658.50

Banking Details

Cost Centre 3000520 Account 452000

Denomination	Number	Amount
\$50	11	\$550.00
\$20	13	\$260.00
\$10	55	\$550.00
\$5	67	\$335.00
\$2	405	\$810.00
\$1	103	\$103.00
\$0.50	74	\$37.00
\$0.20	59	\$11.80
\$0.10	17	\$1.70
Total		\$2,658.50

Rockhampton Hospital – Car Park Report January 2021

Skidata Receipt Versus Car Park Count 16/02/2021

Machine	Skidata Pay Station Note Receipt	Car Park Note Count	Skidata Pay Station Coin Receipt	Car Park Coin Count
Main Entry	\$475.00	\$475.00	\$272.80	\$272.80
Multi Level	\$1,230.00	\$1,230.00	\$569.50	\$569.50
Sub Totals	\$1,705.00	\$1,705.00	\$842.30	\$842.30
Totals	\$2,547.30			

Banking Details

Cost Centre 3000520 Account 452000

Denomination	Number	Amount
\$50	9	\$450.00
\$20	20	\$400.00
\$10	52	\$520.00
\$5	67	\$335.00
\$2	357	\$714.00
\$1	74	\$74.00
\$0.50	62	\$31.00
\$0.20	97	\$19.40
\$0.10	39	\$3.90
Total		\$2,547.30

Skidata Receipt Versus Car Park Count 23/02/2021

Machine	Skidata Pay Station Note Receipt	Car Park Note Count	Skidata Pay Station Coin Receipt	Car Park Coin Count
Main Entry	\$625.00	\$625.00	\$272.30	\$272.30
Multi Level	\$1,450.00	\$1,450.00	\$528.00	\$528.00
Sub Totals	\$2,075.00	\$2,075.00	\$800.30	\$800.30
Totals	\$2,875.30			

Refund process Stuart Freitag for \$10. Adjusted banking total \$2865.30

Banking Details

Cost Centre 3000520 Account 452000

Denomination	Number	Amount
\$50	24	\$1,200.00
\$20	6	\$120.00
\$10	41	\$410.00
\$5	69	\$345.00
\$2	346	\$692.00
\$1	59	\$59.00
\$0.50	59	\$29.50
\$0.20	82	\$16.40
\$0.10	34	\$3.40
Total		\$2,875.30

Rockhampton Hospital – Car Park Report January 2021

Appendix 3

Trading Report for February

The trading report is a detailed breakdown of daily car parking transactions.

Day	Date	Total Vehicles	PCDC Debit	Pay on Exit	Income	Forward Sales	Revenue	Cash	Credit Card	ADVAM Settlement	Help Buttons	Walk in Concessions		Average per Vehicle
												50%	100%	
Monday	1/02/2021	1,009	308	701	\$2,848	\$1,156	\$4,004	\$516	\$3,588	\$2,915	16	27	3	\$4.06
Tuesday	2/02/2021	1,157	304	853	\$3,513	\$1,418	\$4,931	\$705	\$4,226	\$3,851	36	28	4	\$4.12
Wednesday	3/02/2021	1,127	355	772	\$3,028	\$2,062	\$5,090	\$464	\$4,626	\$4,533	23	31	2	\$3.92
Thursday	4/02/2021	1,122	332	790	\$3,167	\$980	\$4,147	\$454	\$3,693	\$4,013	23	35	5	\$4.01
Friday	5/02/2021	981	314	667	\$2,719	\$1,288	\$4,007	\$430	\$3,577	\$3,510	23	26	2	\$4.08
Saturday	6/02/2021	369	81	288	\$1,320	\$464	\$1,784	\$151	\$1,634	\$2,468	13	2	0	\$4.58
Sunday	7/02/2021	341	77	264	\$1,246	\$330	\$1,576	\$194	\$1,382	\$1,460	10	0	0	\$4.72
Total		6,106	1,771	4,335	\$17,841	\$7,698	\$25,539	\$2,914	\$22,726	\$22,750	144	149	16	\$4.12
Monday	8/02/2021	1,066	331	735	\$2,983	\$1,504	\$4,487	\$499	\$3,988	\$3,048	17	34	1	\$4.06
Tuesday	9/02/2021	1,068	336	732	\$2,970	\$1,290	\$4,260	\$557	\$3,703	\$3,891	39	39	1	\$4.06
Wednesday	10/02/2021	1,024	330	694	\$2,848	\$1,254	\$4,102	\$418	\$3,684	\$3,641	17	19	0	\$4.10
Thursday	11/02/2021	1,081	339	742	\$2,895	\$1,082	\$3,977	\$478	\$3,499	\$3,415	24	41	2	\$3.90
Friday	12/02/2021	961	293	668	\$2,610	\$906	\$3,516	\$347	\$3,168	\$3,447	33	26	3	\$3.91
Saturday	13/02/2021	368	90	278	\$1,250	\$370	\$1,620	\$206	\$1,414	\$1,950	11	0	0	\$4.50
Sunday	14/02/2021	325	70	255	\$1,148	\$198	\$1,346	\$202	\$1,144	\$1,216	7	0	0	\$4.50
Total		5,893	1,789	4,104	\$16,704	\$6,604	\$23,308	\$2,707	\$20,600	\$20,608	148	159	7	\$4.07
Monday	15/02/2021	983	291	692	\$2,793	\$1,076	\$3,869	\$516	\$3,353	\$2,541	41	29	2	\$4.04
Tuesday	16/02/2021	1,064	319	745	\$3,024	\$1,224	\$4,263	\$536	\$3,727	\$3,601	20	29	2	\$4.06
Wednesday	17/02/2021	1,103	337	766	\$3,042	\$1,734	\$4,776	\$579	\$4,197	\$4,199	16	30	2	\$3.97
Thursday	18/02/2021	1,052	318	734	\$3,006	\$1,276	\$4,282	\$358	\$3,924	\$3,886	17	22	2	\$4.10
Friday	19/02/2021	887	281	606	\$2,469	\$1,142	\$3,611	\$464	\$3,146	\$3,522	9	23	1	\$4.07
Saturday	20/02/2021	385	87	298	\$1,288	\$288	\$1,576	\$226	\$1,350	\$1,859	9	0	0	\$4.32
Sunday	21/02/2021	336	67	269	\$1,162	\$238	\$1,400	\$192	\$1,208	\$1,426	8	0	0	\$4.32
Total		5,810	1,700	4,110	\$16,784	\$6,978	\$23,777	\$2,871	\$20,905	\$21,034	120	133	9	\$4.08
Monday	22/02/2021	1,069	336	733	\$2,983	\$1,534	\$4,517	\$571	\$3,946	\$2,778	22	36	1	\$4.07
Tuesday	23/02/2021	1,127	336	791	\$3,169	\$1,126	\$4,295	\$549	\$3,746	\$4,058	16	35	1	\$4.01
Wednesday	24/02/2021	1,138	352	786	\$3,268	\$1,290	\$4,558	\$390	\$4,168	\$3,954	24	22	2	\$4.16
Thursday	25/02/2021	1,154	335	819	\$2,288	\$1,408	\$4,796	\$561	\$4,235	\$4,134	39	28	3	\$2.79
Friday	26/02/2021	973	308	665	\$2,701	\$1,190	\$3,891	\$400	\$3,491	\$3,873	29	24	5	\$4.06
Saturday	27/02/2021	406	103	303	\$1,368	\$166	\$1,534	\$168	\$1,366	\$2,009	5	0	0	\$4.51
Sunday	28/02/2021	366	82	284	\$1,270	\$318	\$1,588	\$236	\$1,352	\$1,206	1	0	0	\$4.47
Total		6,233	1,852	4,381	\$17,047	\$7,032	\$25,179	\$2,875	\$22,304	\$22,012	136	145	12	\$3.89

Rockhampton Hospital – Car Park Report January 2021

Appendix 4

ADVAM Transaction Report

Date	Successful Payments		Successful Completions		Failed Payments		Visa Settled		Mastercard Settled		Total Settled	
1/02/2021	496	\$2,827	11	\$88	6	\$24	291	\$1,705	216	\$1,210	507	\$2,915
2/02/2021	713	\$3,777	14	\$74	8	\$74	425	\$2,274	302	\$1,577	727	\$3,851
3/02/2021	705	\$4,473	15	\$70	1	\$10	420	\$2,717	301	\$1,816	721	\$4,533
4/02/2021	695	\$3,961	13	\$52	2	\$10	395	\$2,187	313	\$1,826	708	\$4,013
5/02/2021	633	\$3,412	19	\$98	13	\$38	399	\$2,185	253	\$1,325	652	\$3,510
6/02/2021	383	\$2,426	7	\$42	5	\$20	237	\$1,384	153	\$1,084	390	\$2,468
7/02/2021	247	\$1,446	4	\$14	3	\$10	148	\$830	103	\$630	251	\$1,460
8/02/2021	518	\$3,008	11	\$40	8	\$36	331	\$1,790	198	\$1,258	529	\$3,048
9/02/2021	661	\$3,775	16	\$116	11	\$76	394	\$2,236	283	\$1,655	677	\$3,891
10/02/2021	639	\$3,565	8	\$76	13	\$50	404	\$2,199	243	\$1,442	647	\$3,641
11/02/2021	630	\$3,325	18	\$90	9	\$46	380	\$1,995	268	\$1,420	648	\$3,415
12/02/2021	636	\$3,377	13	\$72	4	\$16	387	\$1,917	263	\$1,530	650	\$3,447
13/02/2021	336	\$1,914	11	\$36	5	\$28	221	\$1,170	126	\$780	347	\$1,950
14/02/2021	234	\$1,194	3	\$22	2	\$12	158	\$818	79	\$398	237	\$1,216
15/02/2021	458	\$2,471	13	\$70	5	\$24	299	\$1,556	172	\$985	471	\$2,541
16/02/2021	648	\$3,471	15	\$130	6	\$26	393	\$2,175	270	\$1,426	663	\$3,601
17/02/2021	695	\$4,119	17	\$80	7	\$36	432	\$2,567	280	\$1,632	712	\$4,199
18/02/2021	675	\$3,848	7	\$38	8	\$30	421	\$2,316	261	\$1,570	682	\$3,886
19/02/2021	600	\$3,434	14	\$88	8	\$30	409	\$2,249	205	\$1,273	614	\$3,522
20/02/2021	354	\$1,836	6	\$23	1	\$6	232	\$1,175	128	\$684	360	\$1,859
21/02/2021	251	\$1,412	3	\$14	1	\$4	164	\$872	90	\$554	254	\$1,426
22/02/2021	496	\$2,692	14	\$86	10	\$68	311	\$1,728	199	\$1,050	510	\$2,778
23/02/2021	704	\$3,988	13	\$70	12	\$64	441	\$2,389	276	\$1,669	717	\$4,058
24/02/2021	713	\$3,876	18	\$76	13	\$48	441	\$2,458	290	\$1,496	731	\$3,954
25/02/2021	720	\$4,000	28	\$134	16	\$56	444	\$2,354	304	\$1,780	748	\$4,134
26/02/2021	666	\$3,825	13	\$48	11	\$44	393	\$2,181	286	\$1,692	679	\$3,873
27/02/2021	368	\$1,991	6	\$18	2	\$8	221	\$1,145	153	\$864	374	\$2,009
28/02/2021	259	\$1,194	4	\$12	1	\$4	162	\$732	101	\$474	263	\$1,206
Total	15,133	\$84,636	334	\$1,777	191	\$898	9,353	\$51,304	6,116	\$35,099	15,469	\$86,403

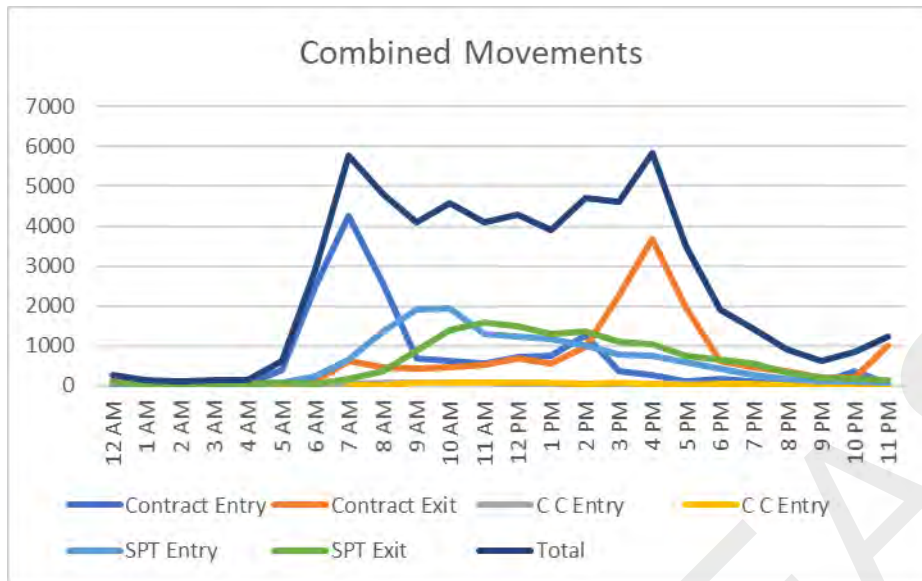
Refunds Processed		Name	Approver
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Rockhampton Hospital – Car Park Report January 2021

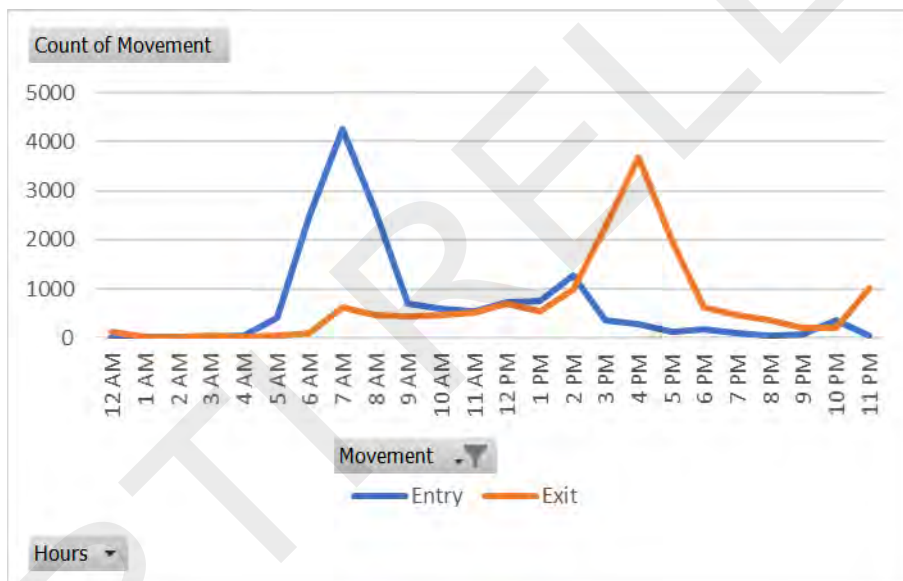
Appendix 5

Parking Movements Summary

Combined Parking Movements

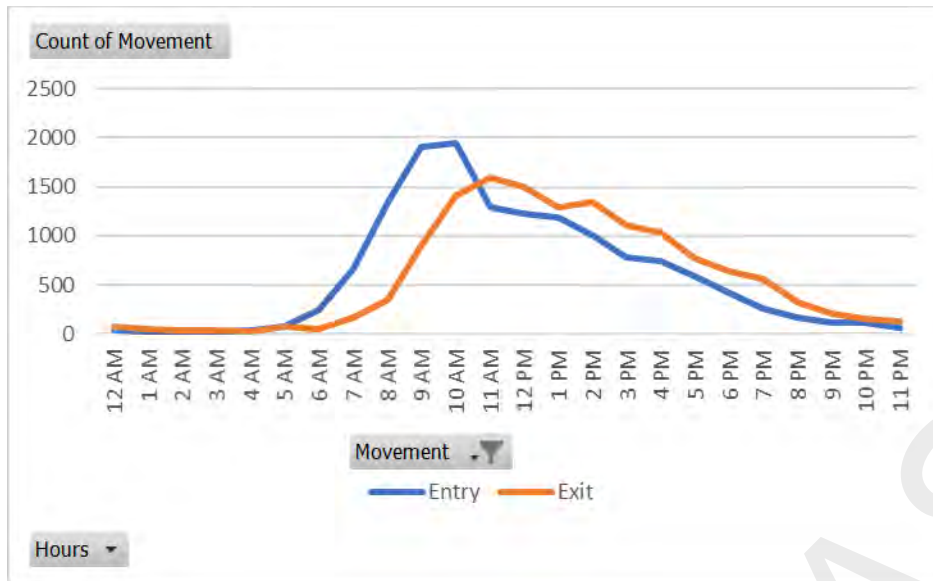


Staff Movements

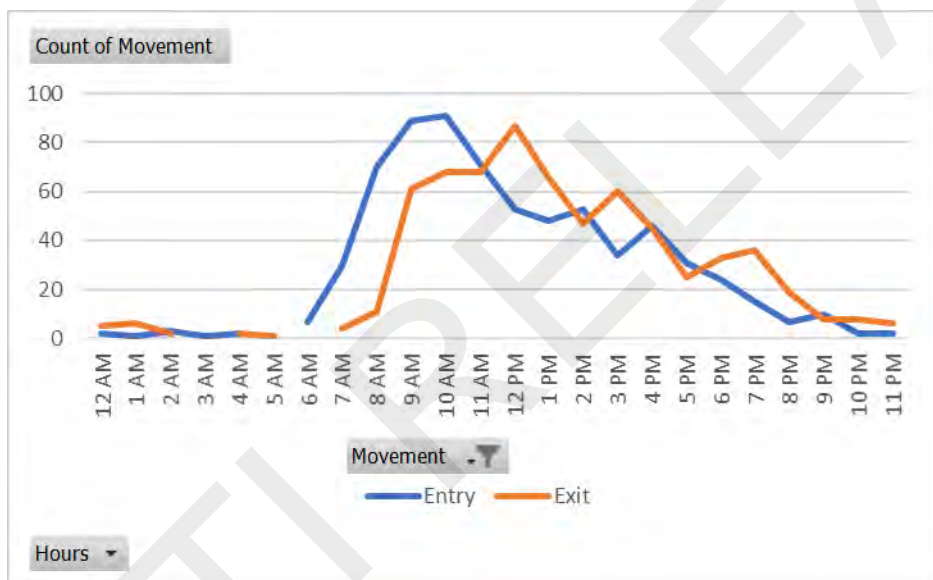


Rockhampton Hospital – Car Park Report January 2021

Short Term Ticket Movements

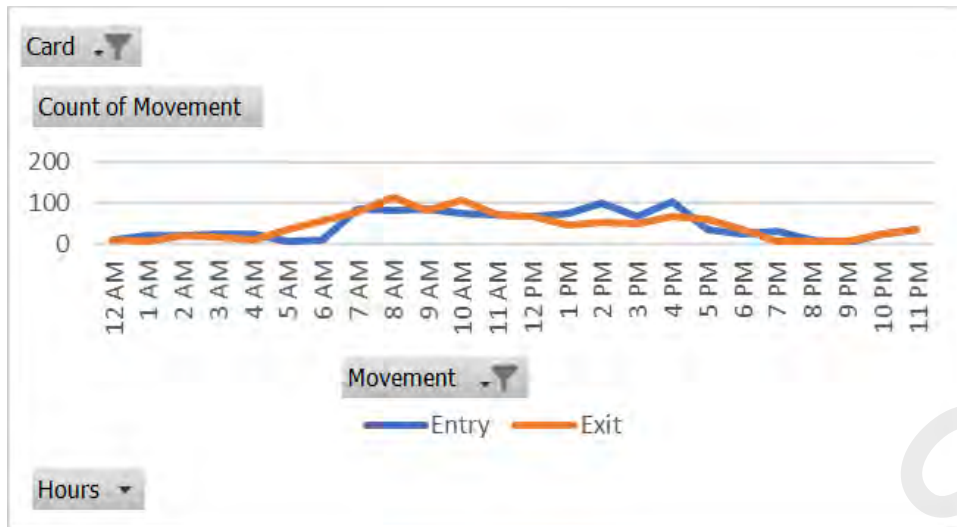


Credit Card Movements



Rockhampton Hospital – Car Park Report January 2021

CQHHS Vehicle Movements



Parking Movements for Patients with Concessions

