


Student iLearn Instructions

How to register onto iLearn

The following instructions provide an overview on how to register yourself on iLearn.

Step 1: From the login screen click on the link *Register here for an iLearn account*



Welcome to iLearn

iLearn hosts educational material for Queensland Health staff, external health professionals, contractors, students and members of the public.

First time here?

[Register here for an iLearn account](#) ← Click

Support and Assistance

[System Check](#) | [Reset your Password](#) | [iLearn Help](#)


For technical issues please contact the **Help Desk** on 1800 198 175.

Username *

Password *

[Log In](#)

[Forgot your password?](#)



Note: The Frequently Asked Questions window opens.



Step 2: From the FAQs locate 'I am a STUDENT on clinical placement' and click *Go here*

Frequently Asked Questions

Categories

- [How can I Access iLearn@QHealth?](#)
- [System Support](#)
- [Password FAQs](#)
- [Trouble Shooting Technical Issues](#)
- [Returning student, trades person or employee](#)
- [I am relocating to another area of Qld Health](#)
- [Student Help](#)

Category

View All Categories ▼

How can I Access iLearn@QHealth?

REGISTRATION PROCESS

You will need to complete our registration form to create your own user account.

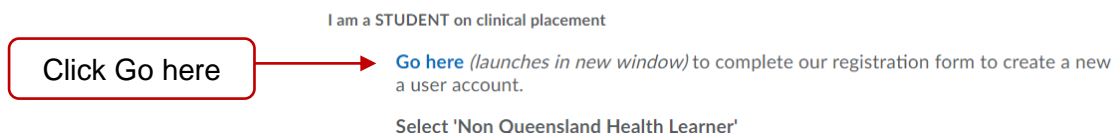
Note: A Registered Email Address can only be used once (you cannot use one email address for multiple user accounts).

About System Emails: Some email providers may consider a system generated email as SPAM or Junk (Hotmail & Gmail are problematic). Please check these folders if you haven't received a registration confirmation email. If you experience issues with registration please contact **1800 198 175 for support**.

Select the most suitable category you belong to to get started:

IMPORTANT: Users are only entitled to one iLearn account.

If you have previously registered or have an existing account any new registration will not be processed. If you experience issues with registration please contact **1800 198 175 for support**.



Step 3: Select I do not have an iLearn@Health username and password then select Submit

Registration Form

Select one of the following options:

A. Select

I have an existing iLearn@QHealth username and password
 I do not have an iLearn@QHealth username and password

B. Select

Back

Submit

Step 3: Click on the link Non Queensland health learner (e.g. student, trades, contractor, volunteer)

Self Registering Course Offerings		
Course Offering Code ▲	Course Offering Name	Course Offering Cost
CP_Self Reg External	Non Queensland Health learner (eg student, trades, contractor, volunteer)	
CP_Self Reg Internal	Queensland Health employee (eg staff, contracted employee)	
CP_Self Reg MHA General Access	Mental Health Act (Non Queensland Health employee)	

Step 4: Select the *Register* button

Description

[Course Offering List](#) > Course Offering Description

Step 1: View Course Offering Information

Course Offering Name: Non Queensland Health learner (eg student, trades, contractor, volunteer)

Course Offering Code: CP_Self Reg External

Non Queensland Health iLearn@QHealth learner registration

Please complete this form to register for your new iLearn@QHealth account.

Description: You should only use this form if:

- you are a health professional or student and
- are not a Queensland Health employee or contractor.

Step 4: Complete the form with the following information:

First Name

Last Name

Email - Use your University email address (preferred) or personal email if you do not have a tertiary email account.

- List your phone number as your Business Phone
- List 'Student' as your Position
- List your University (Tertiary Institution) as Employer
- List Student Placement coordinator details within Supervisor 'Name & Contact'.
- List your City, State, Post Code and Country

Step 5: You will receive an email notification once your registration application has been checked and processed.

Note: Registrations are processed daily Mon-Fri.

TIP: We recommend you check your email junk and spam folders for your registration confirmation email. If you do not receive email notification within 4 working days call the InfoService Centre on 1800 198 175

Learner Help

Use the following video reference guides before logging a InfoService Centre support call.

[Navigation basics](#)

[How to search for and enrol into courses](#)

[Manage 'my courses' on homepage'](#)

[Where's my certificate?](#)

[How to locate and print certificates](#)

[How to change your password](#)

[How to unenrol from a course](#)

Technical issues viewing content?

You may need to 'Download Flash Player' OR Enable Flash Player' within your web browser. [Find out how here.](#)