

Concerned? Make the call

Queensland Health now has a phone line
13 HEALTH (13 43 25 84) for all
Queenslanders to help take the worry out of
health concerns.

13 HEALTH provides qualified health advice;
it is not a diagnostic service and should not
replace medical consultation.

Child Health Support: **13 43 25**

Poisons Information: **13 11 26**

Medication Helpline: **1800 632 763**

**IF YOU REQUIRE THE CROYDON
QUEENSLAND AMBULANCE
SERVICE (QAS) VEHICLE CALL 000**

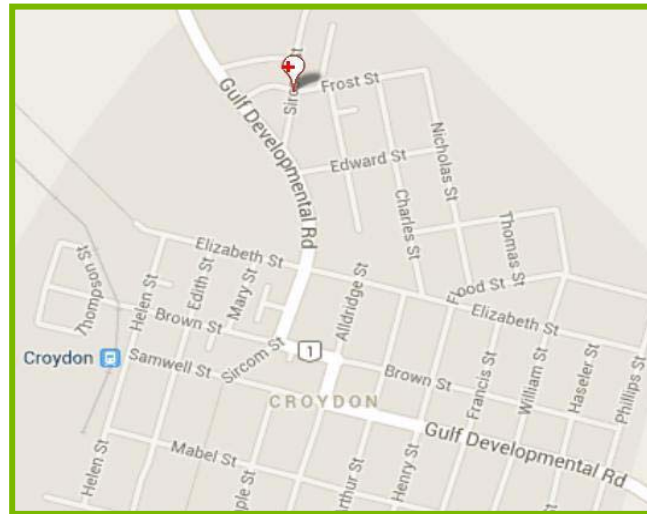
This vehicle is driven by volunteers and
may not always be available.

The Croydon Clinic nurse covers
approximately 25,000 square kilometres
and is not always available in the clinic.
If you need help and cannot contact the
nurse phone the **RFDS 40400500**.

Your rights and responsibilities

Please talk to staff about your healthcare
rights and responsibilities.

A brochure is available to all patients,
consumers, carers and families outlining
the seven Charter rights of access, safety,
respect, communication, participation and
privacy.



Contact Details

Croydon Primary Health Centre

Sircom Street
Croydon Qld 4871

Phone 07) 4748 7000

Fax 07) 4745 6162

Web: www.health.qld.gov.au/cairns_hinterland

Clinic Hours

Monday – Friday 9am – 12 Midday
2pm-4pm

**Weekends
and
Public Holidays** 10am-12 Midday

**FOR AN OUT OF HOURS EMERGENCY
A NURSE IS ON CALL 24/7**



Croydon Primary Health Centre

Keeping you healthy
*Wherever you are in
Cairns and Hinterland*

Compliments and Complaints

Your feedback helps us to continue to improve the services offered at the Croydon Primary Health Centre as well as telling us what we are doing well.

If you wish to provide a compliment or if you are unhappy with any part of the service you can:

- Tell a staff member either verbally or in writing
- Write to the Director of Nursing at the Croydon Primary Health Centre
- Contact the Nursing Director, Atherton Hospital 40910234

Please feel free to ask for a feedback form as we appreciate and value your feedback.

Communication

The Croydon Primary Health Centre publishes a list of visiting clinics and upcoming health related events in the local newspaper "The Croydon Bush Telegraph".

Individual mail outs are sent to people to ensure they are aware of targeted health appointments or visits.

Occasionally a district wide mailout will be utilised to advise all shire residents of events or visiting teams.

Flyers are put on all notice boards in the town.

Services provided at the Croydon Primary Health Centre

- Daily outpatients walk in clinic (no appointment necessary) in clinic hours
- Health Education/Health Promotion
- Emergency Services 24/7
- Antenatal and Postnatal Care
- Child health
- Child and Adult Immunisations
- Patient Travel Services
- Restricted Pathology Service
- Restricted Pharmacy Service
- Restricted X-Ray Service

Visiting services Available by appointment only

- RFDS Medical Officer Clinic (Weekly)
- RFDS Child Health Clinic (Monthly)
- RFDS Counselling Service (Weekly)
- RFDS Skin Clinics (6 Monthly)
- Psychiatrist Clinic (3 Monthly)
- Women's Health Clinic (3 Monthly)
- Occupational Therapist (3 monthly)
- Physiotherapist (3 Monthly)
- Dietician as required
- Dentist (3 Monthly)
- Aged Care Services as required
- Outreach Cardiologist (6 Monthly)
- Outreach Chest Clinic (6 Monthly)
- Outreach Optometrist (3 Monthly)

The Croydon Primary Health Centre auxiliary

The Auxiliary raises money by holding various raffles during the year and catering for various events throughout the year.

The hardworking auxiliary has been extremely successful and has purchased or arranged for the donation of approximately \$39,000 worth of equipment and infrastructure for the clinic since 2010.

The list includes:-

Stryker patient trolley	\$6,500
ISTAT machine	\$12,700
Clinic blinds	\$5,000
Clinic chairs	\$500
Office furniture	\$2,700
Televisions	\$900
Waiting room A/C	\$3,500
Nurses Accommodation furniture	\$4,000
Garden Plants	\$1,000
Portable Defibrillator	\$3,500

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