

Hospital and Health Service Occupational Violence Incidents (Actual Physical Aggression) - 1 January 2017 - 14 February 2018

Hospital and Health Service (HHS)	Incident date	Gender	Occupation	Summary
Cairns and Hinterland	/2017	Female	Nursing	I was assaulted by patient [redacted] From the floor she kicked me, connecting with my head. Then she stood up, followed me out of the room and began punching me
Cairns and Hinterland	/2017	Male	Operational	Called to attend RR client absconding from ED bay 16, client was being escorted back to ED, when client spat on myself [redacted]
Cairns and Hinterland	/2017	Female		From the beginning of my shift, [redacted] (patient) kept telling me to come lay with on his bed and that he can 'f\$\$k' me. I kept redirecting him by telling him he is at the hospital and sick so I am here to look after him. At [redacted] he asked me to help him cover himself with the blanket, during covering him up he slapped my butt
Cairns and Hinterland	/2017	Male	Operational	Patient in [redacted] became verbally abusive to staff. Patient attempted to flee ED after patient assaulted [redacted]. Patient was restrained and medicated. Patient assaulted clinical staff while restrained then was moved back to [redacted]
Cairns and Hinterland	/2017	Male	Operational	Patient in [redacted] became verbally abusive to staff. Patient escalated threatening staff with violence and when we attempted to de-escalate situation patient assaulted myself and [redacted]. Patient was restrained and medicated and bloods taken due to guards injuries (possible body fluid). Patient moved to [redacted]
Cairns and Hinterland	/2017	Male	Operational	Asked 3 people to leave the entry of B block as they were all intoxicated. One then spat in my face.
Cairns and Hinterland	/2017	Male	Operational	Patient in [redacted] became aggressive towards staff, restrained medicated and placed into [redacted].
Cairns and Hinterland	/2017	Male	Operational	Patient in [redacted]. Patient became threatening and abusive to clinical staff. Patient was assisted to [redacted]. Patient during escort attempted to bite both guards and spit in face of [redacted]. Patient escorted to [redacted]
Cairns and Hinterland	/2017	Female	Nursing	While giving patient breakfast patient grabbed my right arm and dug his nails in and broke the skin.
Cairns and Hinterland	/2017	Male	Nursing	While moving patient to [redacted] from [redacted] patient became verbally aggressive and then spat on my right leg and lower right abdo.
Cairns and Hinterland	/2017	Female	Nursing	Patient was agitated when assisted to toilet on commode, patient made contact on staff face with use of her hand.
Cairns and Hinterland	/2017	Male	Operational	Nurse in the pod had the nurse station door open patient [redacted] asked for a smoke nurse said no he then kicked at both nurses in the doorway I stood in he came at me and the altercation had escalated to a OVP take down. Staff member [redacted] injured during restraint.
Cairns and Hinterland	/2017	Male	Operational	Patient restrain t due to aggressive behaviour. See attached report.
Cairns and Hinterland	/2017	Female	Nursing	Patient came at me with a sticky tape dispenser and threw at a wack in my back using the dispenser lower kidney area - [redacted]
Cairns and Hinterland	/2017	Male	Nursing	During ring pad change, patient bit on right shoulder.
Cairns and Hinterland	/2017	Female	Nursing	Attending patient cares patient dug his nails into my skin - laceration 3cm and a grazing app. 5cm. Rt forearm.

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Cairns and Hinterland	/2017	Female	Nursing	Attempted to assist patient to use the bottle, patient got restless and agitated, grabbed RN's arm and was gouging through my skin, 3 marks (fingernail) was sustained on my skin. Patient got very aggressive when trying to assist him, didn't want us to pull his pants down when he stated he needed to pee. Very resistive and grabbing n/staff's arms when trying to help back to bed.
Cairns and Hinterland	/2017	Female	Nursing	I heard nurse tell patient he was hurting her, I went into see patient had nurse by arms and was twisting nurses arms and digging fingernails in, during assisting nurse I twisted my neck awkwardly sustaining stiffness to neck and shoulder on left side. Patient also dug fingernails into my skin causing minor bruising.
Cairns and Hinterland	/2017	Male	Operational	Whilst doing [redacted] duties, there was loud yelling in resuscitation room. As a natural reaction I went to assist as only a nurse and one police officer was there at the time.
Cairns and Hinterland	/2017	Male	Nursing	While redirecting a female client who entered the room of a male co-client, the female co-client became aggressive and punched scribe on the right side of forehead.
Cairns and Hinterland	/2017	Female	Nursing	Patient slapped firmly my wrist in an attempt to remove it from the door handle.
Cairns and Hinterland	/2017	Male	Nursing	Patient was escorted to seclusion area due to aggressive behaviour, kicked myself on Left knee.
Cairns and Hinterland	/2017	Female	Nursing	Walking patient into ? when he turned and grabbed my right hand and pulled and twisted hand, patient very aggressive, [redacted] came to help.
Cairns and Hinterland	/2017	Female	Nursing	Patient kicked [redacted] nurse in abdomen whilst nurse verbally attempting to convince patient to take his medication. Nurse aware of risk of patient lashing out (as handed over from previous shift's nurse), nurse able to deflect majority of force of kick to side rather than central abdomen.
Cairns and Hinterland	/2017	Female	Medical	Patient grabbed L wrist and pulled me towards door.
Cairns and Hinterland	/2017	Male	Nursing	I was looking after a patient who presented post self harm. Patient was lying in bed calmly then all of a sudden patient became agitated and tried to pull out the pressure bandage on the neck and the ? Immediately pressed the emergency bell and I got the staff, paramedics and police who were around to settle the patient.
Cairns and Hinterland	/2017	Female	Managerial and Clerical	I was in [redacted], heard yelling, went into [redacted], patient was trying to remove pressure bandages from neck, kicking, yelling, trying to get off bed. Nurse that was present pressed ? bell and a police and myself tried to keep patient safe by not removing dressing.
Cairns and Hinterland	/2017	Female	Nursing	Kick by patient in [redacted] numerous times in both shins whilst attending to Adls
Cairns and Hinterland	/2017	Female	Nursing	Patie nt grab head and pulled down with force
Cairns and Hinterland	/2017	Female	Nursing	Patie nt grabbed around face with both hands.
Cairns and Hinterland	/2017	Female	Nursing	Patient struck out during routine pad change - pressure injury care clipping my glasses with her left hand.
Cairns and Hinterland	/2017	Female	Nursing	Patient became combative and punched/hit nurse on arm/side when rolling patient bedpan - no serious injury.
Cairns and Hinterland	/2017	Female	Nursing	Physical assault. Verbally humiliated and then hit on the hand with excessive force by colleague.
Cairns and Hinterland	/2017	Male	Operational	Patient became abusive and threw a juice container at staff. Patient was restrained by police officer and hospital security staff and medicated by nursing staff.
Cairns and Hinterland	/2017	Male	Operational	Patient restrained. Soft tissue injury to left shoulder - sustained during restraint of patient. See attached full report.

Hospital and Health Service (HHS)	Incident date	Gender	Occupation	Summary
Cairns and Hinterland	2017	Male	Operational	Patient was exhibiting aggressive and violent behaviour and was a possible danger to himself and staff. Security was forced to restrain the patient and transfer him to seclusion [redacted]
Cairns and Hinterland	2017	Female	Nursing	Standing behind patient to move patient from [redacted] patient punch the right side of my chest, then in [redacted] the patient kicked a security guard in the leg, patient forced to the ground by security in the process my left ankle inverted sustaining possible soft tissue injury.
Cairns and Hinterland	2017	Male	Operational	Patient, [redacted] tried to abscond from [redacted] doors. Patient pushed nurse to get through doors. Security [redacted] was punched in the face by patient. I pushed the patient away from the guard and restrained him against the wall. A violent struggle has then continued. I received several bites to hands.
Cairns and Hinterland	2017	Male	Operational	Patient [redacted] tried to abscond from [redacted] doors. Patient pushed passed a nurse and I have attempted to stop patient by grabbing the back of his shirt. Patient has then turned and punched me several times in the LH side of face. A violent struggle has then continued on with several officer being injured.
Cairns and Hinterland	2017	Male	Operational	Patient restraint for medication. Nil injury to patient, staff or police.
Cairns and Hinterland	2017	Male	Operational	Patient tried to abscond from POD. Patient had to be restrained and medicated. No injury to staff or QPS. Patient received injury to left ear during restraint. Injury to be reported on PRIME.
Cairns and Hinterland	2017	Male	Operational	Staff nurse instructed consumer [redacted] to stand up in order to do a scan for any metal objects. The nurse then instructed her to hand her belt over because she could not keep it. Consumer [redacted] abruptly took her belt off and then refused to hand it over and instead tried to tie it around her neck. Security quickly disabled and remove belt off consumer [redacted] Staff vacate.
Cairns and Hinterland	2017	Male	Operational	While at LDU attending a fire alarm, a patient was very elevated. patient then walked out the airlock doors, I then grabbed him and brought him into LDU with the supervisor, patient then became aggressive [redacted]
Cairns and Hinterland	2017	Female	Nursing	Attending to [redacted] [redacted] filled bedpan to tip on nurse, nurse grabbed pan as [redacted] was tipping on nurse, then [redacted] grabbed nurse's hair and ear and forcefully pulled down until nurse could use AMB x2 to release hand. [redacted] continues to interfere with [redacted] care. See attached full report.
Cairns and Hinterland	2017	Female	Nursing	Stripping patient, being uncooperative, attempted to punch and kick staff to head
Cairns and Hinterland	2017	Female	Nursing	Patient kicked heel into my left quad. Security x2 were holding patient down while nurse performing routine security search and attempting to [redacted]. Two security guards holding patient against the wall as patient very combative. Then patient kicked out to nurse.
Cairns and Hinterland	2017	Female	Nursing	Patient post I became agitated. Need 5 people from the floor to keep him safe.
Cairns and Hinterland	2017	Male	Nursing	Assisting colleague with cannulation difficulties, patient moved his arm resulting in the needle to dislodge itself, the patient then became aggressive. See attached report.

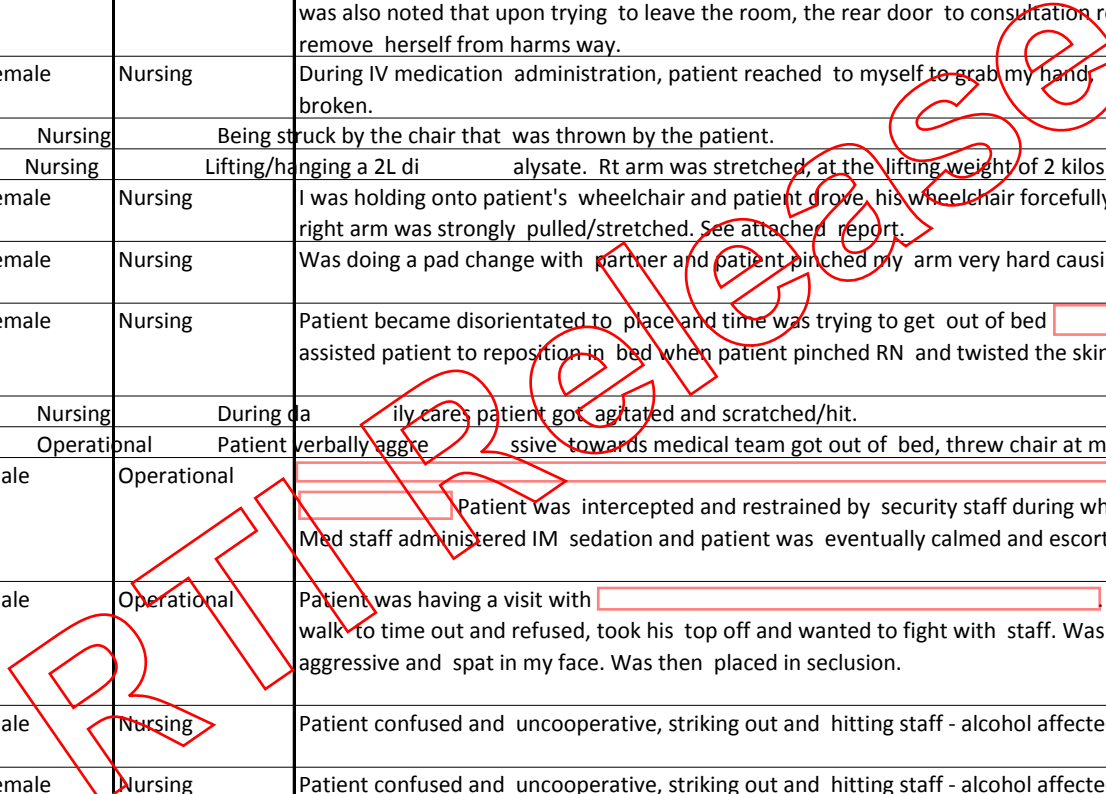
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Hospital and Health Service (HHS)	Incident date	Gender	Occupation	Summary
Cairns and Hinterland	/2017	Female	Nursing	Patient in [redacted] tried to avoid patient going in but patient threatened and threw punches hitting RN.
Cairns and Hinterland	/2017	Female	Nursing	I asked [redacted] to [redacted] and she refused. [redacted] She immediately lashed out and tried to kick me. She did not make contact.
Cairns and Hinterland	/2017	Female	Nursing	Patient was trying to [redacted] The nurse and security guard were involved in a struggle with the patient in attempting to stop her. Patient used her body and elbows to try and keep staff away. Both the nurse and security were struck by patients body and the nurse was pushed against the wall in the episode.
Cairns and Hinterland	/2017	Female	Operational	Whilst on a break was spat at by a patient. Please see attached police report.
Cairns and Hinterland	/2017	Female	Nursing	As finishing work and exiting via the back door, saw patient outside [redacted]. I walked past the patient and proceeded to swipe my proximity card, as I did so I found myself being 'shoulder charged' by the patient at the same time I heard the click of the doors unlocking. See attached full report.
Cairns and Hinterland	/2017	Female	Nursing	Was administering patient 0000hrs medications and attending routine vital signs when patient became distressed, confused and aggressive. [redacted] Patient grabbed my R wrist and proceeded to be disorientated when asked to let go, patient ignored and gripped harder, became more aggressive, voice raised and called for help.
Cairns and Hinterland	/2017	Male	Nursing	Patient became aggressive unexpectedly whilst assisting with patient, patient got aggressive, scratch received to L hand.
Cairns and Hinterland	/2017	Female	Nursing	Patient became agitated and through [redacted] window pushed computer monitor screen cover onto nurse and verbally abusing nurse.
Cairns and Hinterland	/2017	Female	Nursing	When I told the patient there is no food she threw the hot cup of de-caf coffee I had just made her all over me and in the office - on the floor, door, desk.
Cairns and Hinterland	/2017	Female	Nursing	Followed patient to lifts, try to keep lifts open, patient pushed with two hands and force backwards and threatened to punch so I had to let the patient go. Lift doors closed.
Cairns and Hinterland	/2017	Male	Operational	Patient was being escorted from [redacted] When he realised he was going to be put in [redacted] [redacted] turned towards myself and [redacted], threw a right punch at me, it glanced my right cheek and right ear.
Cairns and Hinterland	/2017	Female	Nursing	Patient woke up confused and agitated, attempting to [redacted]. I attempted to prevent patient from doing so and she punched me when I tried to approach her. I then called security to come and aid/restrain her safely if need be.
Cairns and Hinterland	/2017	Male	Professional	I saw [redacted] coming and I spoke with him regarding him coming in to see the doctor for a review because I though he was getting unwell by the signs that he was talking to himself and when I mentioned that he turned around and punched me in the mouth - I fell to the ground sustaining grazes.

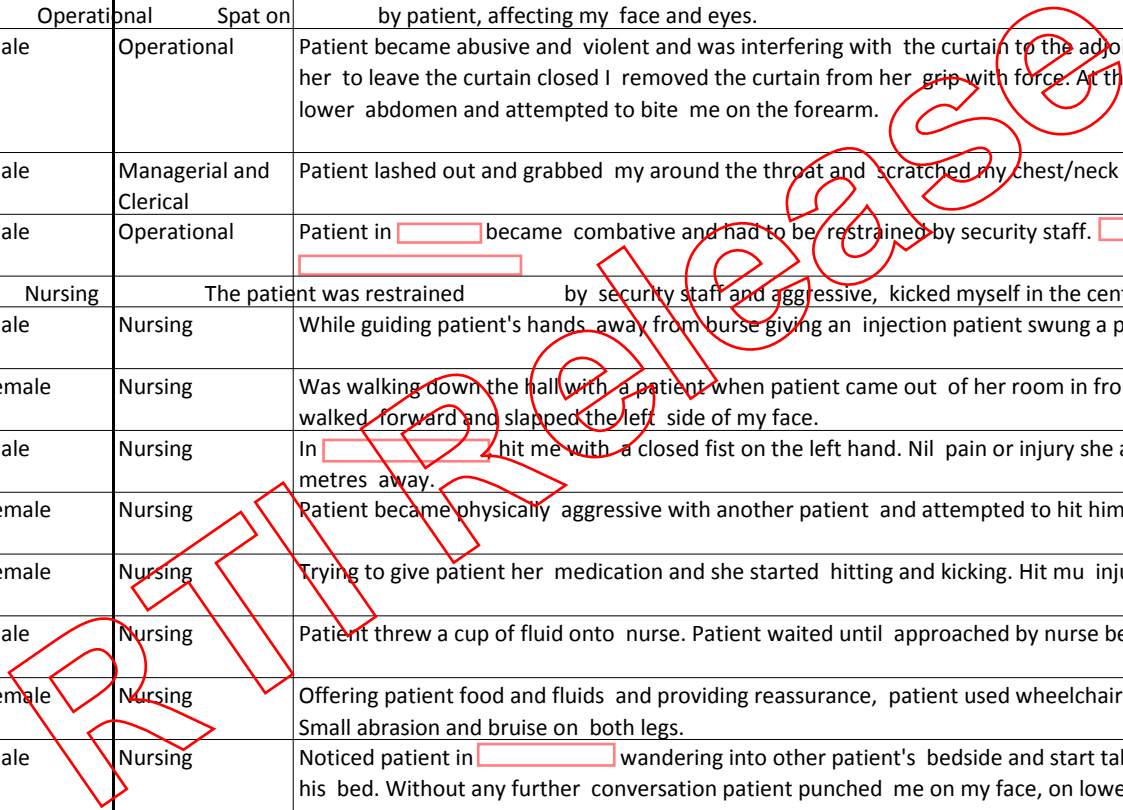
Hospital and Health Service (HHS)	Incident date	Gender	Occupation	Summary
Cairns and Hinterland	/2017	Female	Nursing	Patient threatened to break my jaw.
Cairns and Hinterland	/2017	Male	Operational	[redacted] patient became violent and a restraint ensued. In the restraint I received a blow to the head.
Cairns and Hinterland	/2017	Male	Operational	Patient/[redacted] tried to abscond from the [redacted] doors. As patient [redacted] pushed the [redacted] nurse to get through the first door, Security Officer's [redacted] and [redacted] were attempting to restrain the patient. I then assisted in the restraint of the patient at which time I received a punch. Refer to written report.
Cairns and Hinterland	/2017	Male	Operational	Patient offered oral medication by nursing staff, grabbed medication tray and threw it away. Patient became overtly aggressive and was restrained by 2 nurses and 2 security officers. Acute lower back pain incurred during restraint process.
Cairns and Hinterland	/2017	Male	Operational	Nurse advised patient of medication to be received under [redacted] the patient refused and hit the medication out of the nurses hand, the nurse then lead in and began the restraint the patient as we then followed and began the escort to the seclusion room where medication was given.
Cairns and Hinterland	/2017	Male	Operational	Attended ED triage at med staff request to assist with restraining highly elevated patient suffering from [redacted] [redacted] No injury occurred.
Cairns and Hinterland	/2017	Female	Nursing	When two staff members removed patient from ward, when patient walked passed me she hit out at me.
Cairns and Hinterland	/2017	Male	Nursing	Patient was asking to be taken home, when explaining to patient she is a client at the hospital she became aggressive and slapped my back, R side, mid back.
Cairns and Hinterland	/2017	Female	Nursing	Stopped patient from hurting another resident. Patient threw sipper cup and scratched right arm. Nil skin broken at myself.
Cairns and Hinterland	/2017	Female	Nursing	I was showering a patient from [redacted] She unexpectedly snatched the shower rose and started hitting me several times. I put my left hand/arm up to protect myself when the base of my left thumb was struck, causing a laceration. Cleaned with n/s and applied mepore. Reported incident to [redacted]
Cairns and Hinterland	/2017	Male	Nursing	Patient became physically aggressive and struck me across the face once, and then also hitting and scratching at my forearms.
Cairns and Hinterland	/2017	Male	Nursing	Patient's dementia causes him to be verbally abusive and aggressive to staff. Patient trying to punch and kick staff.
Cairns and Hinterland	/2017	Female	Nursing	Physical aggression - patient shoved wheely walker across room - hitting my hand.
Cairns and Hinterland	/2017	Female	Nursing	While helping to give resident [redacted] injection, resident bent down and bit me on my L forearm as well as scratching me, kicking out and stomping on my foot, she previously punched me and kicked me in the stomach [redacted] [redacted]
Cairns and Hinterland	/2017	Male	Nursing	Extremely agitated patient requiring manual restraint - injury to back from attempting to restrain.
Cairns and Hinterland	/2017	Female	Nursing	Patient's punch [redacted] hed the wall in [redacted] putting a hole in the wall.

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Hospital and Health Service (HHS)	Incident date	Gender	Occupation	Summary
Cairns and Hinterland	/2017	Male	Operational	I went into the patient's room and picked up his full tray. He was asleep. I came out and placed the tray on my trolley. The patient came out of his room and tapped me with an open hand across the back on my head.
Cairns and Hinterland	/2017	Female	Nursing	Administering oral medication spat in my left eye.
Cairns and Hinterland	/2017	Female	Nursing	Physical aggression from patient. Attempted to kick nurse.
Cairns and Hinterland	/2017	Female		Mental health consultation was in progress when client stood up and punched staff member in L side of face. Post even it was also noted that upon trying to leave the room, the rear door to consultation room was locked and she was unable to remove herself from harms way.
Cairns and Hinterland	/2017	Female	Nursing	During IV medication administration, patient reached to myself to grab my hand, resulting in scratch on my arm, skin broken.
Cairns and Hinterland	/2017	Male	Nursing	Being struck by the chair that was thrown by the patient.
Cairns and Hinterland	/2017	Female	Nursing	Lifting/hanging a 2L dialysate. Rt arm was stretched, at the lifting weight of 2 kilos.
Cairns and Hinterland	/2017	Female	Nursing	I was holding onto patient's wheelchair and patient drove his wheelchair forcefully while I was driving his wheelchair. My right arm was strongly pulled/stretched. See attached report.
Cairns and Hinterland	/2017	Female	Nursing	Was doing a pad change with partner and patient pinched my arm very hard causing bruising straight away.
Cairns and Hinterland	/2017	Female	Nursing	Patient became disorientated to place and time was trying to get out of bed. Above named RNs assisted patient to reposition in bed when patient pinched RN and twisted the skin. Skin broken in two places.
Cairns and Hinterland	/2017	Female	Nursing	During daily cares patient got agitated and scratched/hit.
Cairns and Hinterland	/2017	Male	Operational	Patient verbally aggressive towards medical team got out of bed, threw chair at me.
Cairns and Hinterland	/2017	Male	Operational	Patient was intercepted and restrained by security staff during which time she attempted to assault staff. Med staff administered IM sedation and patient was eventually calmed and escorted to
Cairns and Hinterland	/2017	Male	Operational	Patient was having a visit with. Became very aggressive, was asked to walk to time out and refused, took his top off and wanted to fight with staff. Was escorted to time out and again was aggressive and spat in my face. Was then placed in seclusion.
Cairns and Hinterland	/2017	Male	Nursing	Patient confused and uncooperative, striking out and hitting staff - alcohol affected with head injury.
Cairns and Hinterland	/2017	Female	Nursing	Patient confused and uncooperative, striking out and hitting staff - alcohol affected with head injury.
Cairns and Hinterland	/2017	Female	Nursing	Patient escalated in behaviour, swearing and yelling at staff, threatening violence. Despite de-escalation techniques, patient hit and punched SN in L arm, and kicked SN in shins repeatedly. Nil acute injury noted.
Cairns and Hinterland	/2017	Female	Nursing	Patient escalated in behaviour, swearing and yelling at nursing staff, threatening violence. Despite de-escalation techniques, patient then hit RN across L arm. Nil injury noted.
Cairns and Hinterland	/2017	Female	Nursing	Talking to patient who was becoming agitated

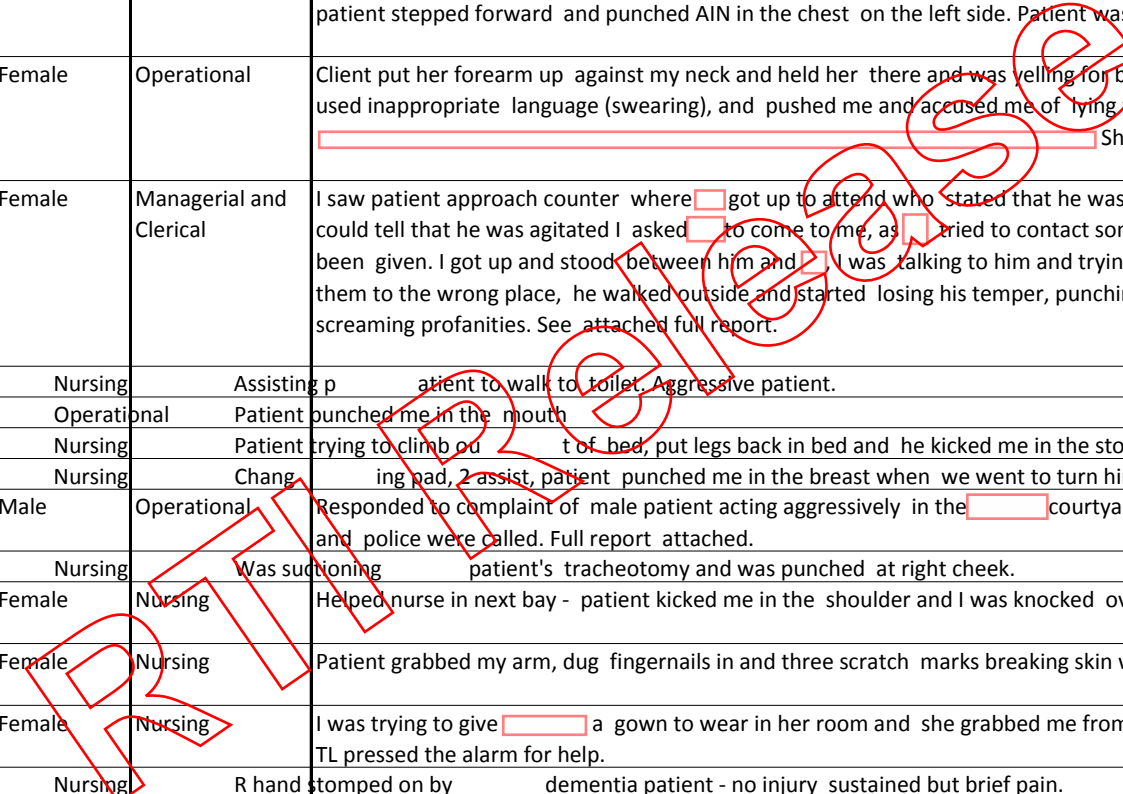


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Cairns and Hinterland	/2017	Female	Nursing	Hair was pulled and grabbed, head was shaken
Cairns and Hinterland	/2017	Female	Nursing	Looking after patient, taping bandage, patient punched me in the stomach and left arm.
Cairns and Hinterland	/2017	Female	Nursing	Attending to patient ADLS and patient punched me
Cairns and Hinterland	/2017	Female	Nursing	Pad change on patient, left arm came over unexpectedly and scratched AIN on face.
Cairns and Hinterland	/2017	Male	Operational	Disruptive/abusive female in ED resulting in guards physically restraining the patient on the floor. Patient was taken to [redacted] and medicated.
Cairns and Hinterland	/2017	Male	Operational	Spat on by patient, affecting my face and eyes.
Cairns and Hinterland	/2017	Male	Operational	Patient became abusive and violent and was interfering with the curtain to the adjoining bay. After repeated requests for her to leave the curtain closed I removed the curtain from her grip with force. At this point the patient kicked me in the lower abdomen and attempted to bite me on the forearm.
Cairns and Hinterland	/2017	Male	Managerial and Clerical	Patient lashed out and grabbed my around the throat and scratched my chest/neck with fingernails.
Cairns and Hinterland	/2017	Male	Operational	Patient in [redacted] became combative and had to be restrained by security staff. [redacted]
Cairns and Hinterland	/2017	Female	Nursing	The patient was restrained by security staff and aggressive, kicked myself in the centre of chest.
Cairns and Hinterland	/2017	Male	Nursing	While guiding patient's hands away from nurse giving an injection patient swung a punch hitting me on nose.
Cairns and Hinterland	/2017	Female	Nursing	Was walking down the hall with a patient when patient came out of her room in front of us. Told us to turn around and walked forward and slapped the left side of my face.
Cairns and Hinterland	/2017	Male	Nursing	In [redacted] hit me with a closed fist on the left hand. Nil pain or injury she also tried to kick me but was about 2 metres away.
Cairns and Hinterland	/2017	Female	Nursing	Patient became physically aggressive with another patient and attempted to hit him but missed and struck me in the R ribs.
Cairns and Hinterland	/2017	Female	Nursing	Trying to give patient her medication and she started hitting and kicking. Hit mu injured R hand with her arm.
Cairns and Hinterland	/2017	Male	Nursing	Patient threw a cup of fluid onto nurse. Patient waited until approached by nurse before committing act.
Cairns and Hinterland	/2017	Female	Nursing	Offering patient food and fluids and providing reassurance, patient used wheelchair to make contact with front of legs. Small abrasion and bruise on both legs.
Cairns and Hinterland	/2017	Male	Nursing	Noticed patient in [redacted] wandering into other patient's bedside and start talking. Asked the patient to come back to his bed. Without any further conversation patient punched me on my face, on lower lips. My co-worker witnessed the incident, and when asked patient said I don't care.
Cairns and Hinterland	/2017	Female		When showering patient I asked the patient who I can I ask to take patient home as we were unable to contact her [redacted] patient said that she would go home via a bus when told that she would not be able to do that patient hit me on the side of my face. Patient told that this was unacceptable patient said just laugh and said so what.
Cairns and Hinterland	/2017	Male	Operational	Patient assaulted [redacted] by striking with clenched fists to the chest. Patient restrained by myself and [redacted] Patient medicated by injection.
Cairns and Hinterland	/2017	Female	Nursing	Attemptin g to suction patient. Patient punched nurse.



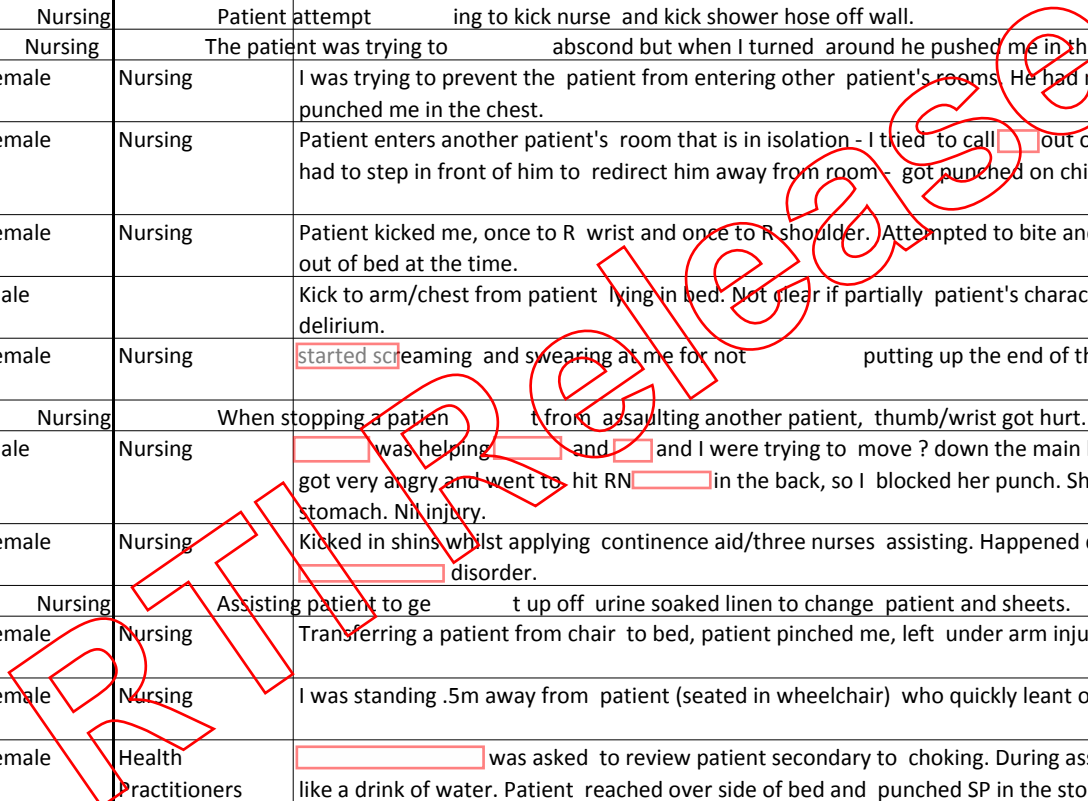


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Cairns and Hinterland	/2017	Male	Operational	Patient transfer from [redacted] Became very aggressive towards staff. Tried to restrain him and he assaulted me by sticking his thumb in my eye. He was restrained and placed into seclusion.
Cairns and Hinterland	/2017	Male	Operational	Patient restraint, the patient in [redacted] attempted to back the hold by using her left hand to grab my right wrist her fingernail has broken the skin in the struggle, see attached report.
Cairns and Hinterland	/2017	Female	Nursing	Patient came out of room went to check of drawers to pick up patient's folder, AIN asked patient if he could give the folder, patient stepped forward and punched AIN in the chest on the left side. Patient was very quick.
Cairns and Hinterland	/2017	Female	Operational	Client put her forearm up against my neck and held her there and was yelling for being late and being a new worker. Client used inappropriate language (swearing), and pushed me and accused me of lying to her about [redacted] [redacted] She apologised and went outside.
Cairns and Hinterland	/2017	Female	Managerial and Clerical	I saw patient approach counter where [redacted] got up to attend who stated that he was here to see someone in Mental Health, I could tell that he was agitated I asked [redacted] to come to me, as [redacted] tried to contact someone based on the info that she had been given. I got up and stood between him and [redacted] I was talking to him and trying to explain that sometimes people sent them to the wrong place, he walked outside and started losing his temper, punching the a frame and walls, yelling and screaming profanities. See attached full report.
Cairns and Hinterland	/2017	Male	Nursing	Assisting patient to walk to toilet. Aggressive patient.
Cairns and Hinterland	/2017	Female	Operational	Patient punched me in the mouth
Cairns and Hinterland	/2017	Female	Nursing	Patient trying to climb out of bed, put legs back in bed and he kicked me in the stomach.
Cairns and Hinterland	/2017	Female	Nursing	Changing pad, 2 assist, patient punched me in the breast when we went to turn him.
Cairns and Hinterland	/2017	Male	Operational	Responded to complaint of male patient acting aggressively in the [redacted] courtyard. Patient made threats towards staff and police were called. Full report attached.
Cairns and Hinterland	/2017	Female	Nursing	Was suctioning patient's tracheotomy and was punched at right cheek.
Cairns and Hinterland	/2017	Female	Nursing	Helped nurse in next bay - patient kicked me in the shoulder and I was knocked over landing on the floor.
Cairns and Hinterland	/2017	Female	Nursing	Patient grabbed my arm, dug fingernails in and three scratch marks breaking skin while feeling patient breakfast.
Cairns and Hinterland	/2017	Female	Nursing	I was trying to give [redacted] a gown to wear in her room and she grabbed me from the back and nearly suffocated me. The TL pressed the alarm for help.
Cairns and Hinterland	/2017	Female	Nursing	R hand stomped on by dementia patient - no injury sustained but brief pain.
Cairns and Hinterland	/2017	Female	Nursing	Attending patient's shower, security present but wasn't helpful, patient hit RN on shower whilst assisting to get dressed.
Cairns and Hinterland	/2017	Male	Operational	Patient on [redacted] attempted to leave and force herself past the ED static guard.
Cairns and Hinterland	/2017	Female	Nursing	Patient lashed out unexpectedly punching me in bottom lip.
Cairns and Hinterland	/2017	Female	Nursing	Answering resident buzzer resident slamming my finger got jammed (door).
Cairns and Hinterland	/2017	Female	Nursing	Verbally and physically abusive, swearing and slapping of hands.
Cairns and Hinterland	/2017	Female	Nursing	Threw a chair at me.
Cairns and Hinterland	/2017	Male	Operational	Patient became agitated and struck out at myself. See attached full report.

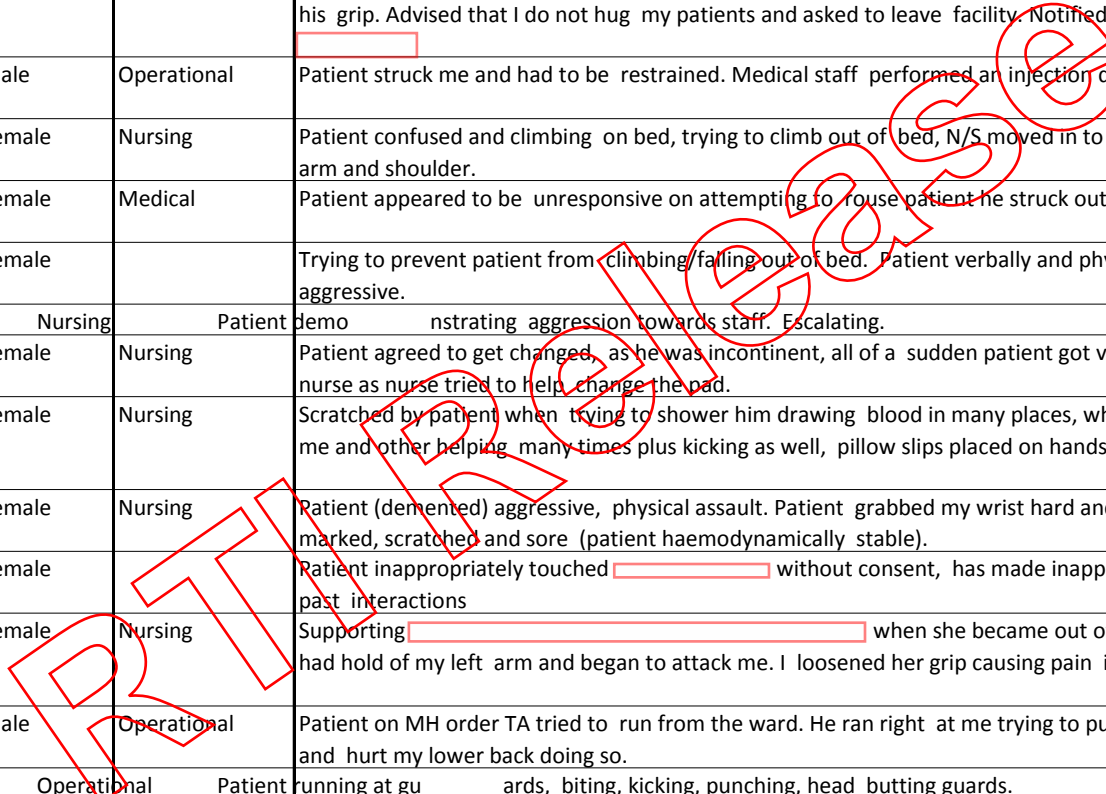




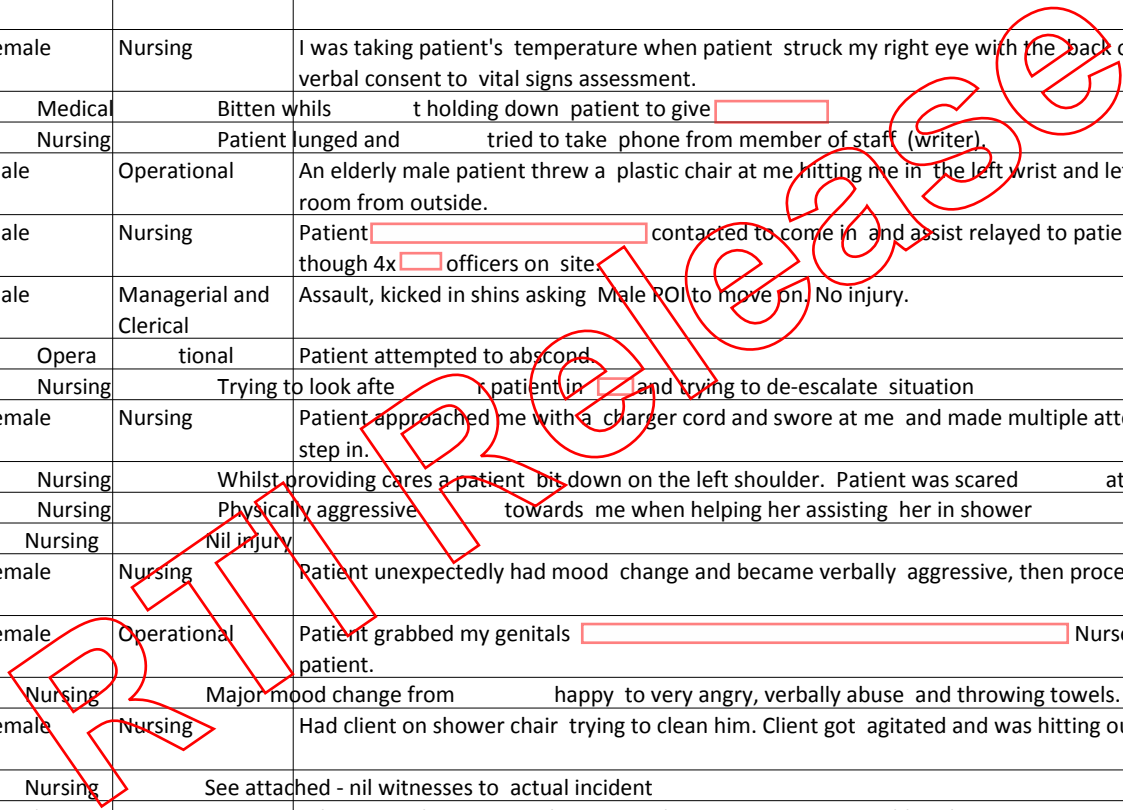
Hospital and Health Service (HHS)	Incident date	Gender	Occupation	Summary
Cairns and Hinterland	2017	Female	Nursing	Patient was quite aggressive and verbal abused while trying to dress him after bath.
Cairns and Hinterland	2017	Female	Nursing	Patient grabbed my left wrist with significant force and would not let go, I had to twist my arm to remove it from patient's grasp, resulting in red marks and bruising on wrist.
Cairns and Hinterland	2017	Male	Operational	Escorting a patient from [redacted] to [redacted], became very aggressive towards staff in the air lock, attempted to strike out at me, was restrained and placed on the floor, he was then moved to seclusion.
Cairns and Hinterland	2017	Female	Nursing	Patient attempting to kick nurse and kick shower hose off wall.
Cairns and Hinterland	2017	Male	Nursing	The patient was trying to abscond but when I turned around he pushed me in the back.
Cairns and Hinterland	2017	Female	Nursing	I was trying to prevent the patient from entering other patient's rooms. He had me in a wrist lock and when I broke free he punched me in the chest.
Cairns and Hinterland	2017	Female	Nursing	Patient enters another patient's room that is in isolation - I tried to call [redacted] out of room but he would not do as instructed. I had to step in front of him to redirect him away from room - got punched on chin.
Cairns and Hinterland	2017	Female	Nursing	Patient kicked me, once to R wrist and once to R shoulder. Attempted to bite and punch. Trying to prevent patient climbing out of bed at the time.
Cairns and Hinterland	2017	Male		Kick to arm/chest from patient lying in bed. Not clear if partially patient's character but some element of post sedation delirium.
Cairns and Hinterland	2017	Female	Nursing	[redacted] started screaming and swearing at me for not putting up the end of the bed. Started throwing tissue box.
Cairns and Hinterland	2017	Female	Nursing	When stopping a patient from assaulting another patient, thumb/wrist got hurt.
Cairns and Hinterland	2017	Male	Nursing	[redacted] was helping [redacted] and [redacted] and I were trying to move [redacted] down the main hallway when she changed her mood and got very angry and went to hit RN [redacted] in the back, so I blocked her punch. She hit me with a closed right fist in the stomach. Nil injury.
Cairns and Hinterland	2017	Female	Nursing	Kicked in shins whilst applying continence aid/three nurses assisting. Happened due to resident having a major [redacted] disorder.
Cairns and Hinterland	2017	Female	Nursing	Assisting patient to get up off urine soaked linen to change patient and sheets.
Cairns and Hinterland	2017	Female	Nursing	Transferring a patient from chair to bed, patient pinched me, left under arm injury, slight skin graze, redness, bruising.
Cairns and Hinterland	2017	Female	Nursing	I was standing .5m away from patient (seated in wheelchair) who quickly leant over and hit me in lower abdo with L hand.
Cairns and Hinterland	2017	Female	Health Practitioners	[redacted] was asked to review patient secondary to choking. During assessment, SP asked patient if she would like a drink of water. Patient reached over side of bed and punched SP in the stomach stating she would only drink tea. SP immediately left the room, notified nursing staff and treating medical team.
Cairns and Hinterland	2017	Male	Operational	Patient kicking security officer at bed side in the chest.
Cairns and Hinterland	2017	Male	Operational	Restrained aggressive patient while medical staff administered medication - full report attached.
Cairns and Hinterland	2017	Female	Nursing	Patient threw faeces contaminated cloth at face.
Cairns and Hinterland	2017	Female	Nursing	Redirected patient back to bed but patient refused and pushed me out of the way.



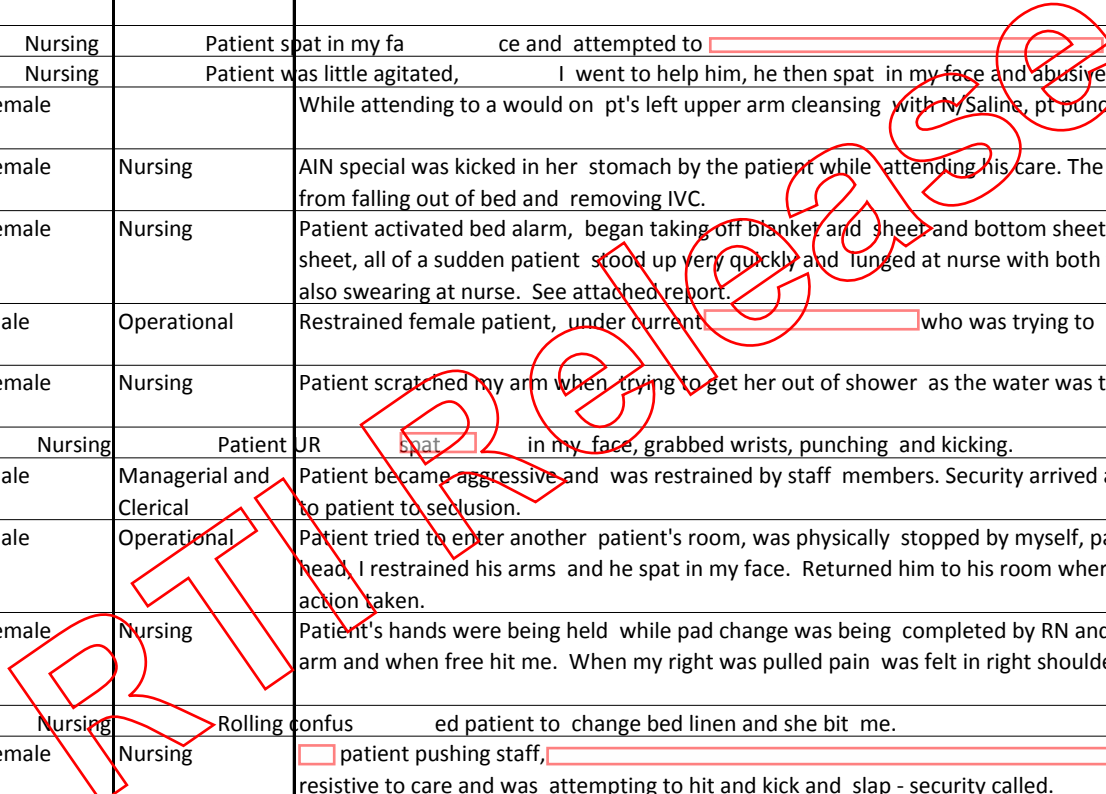
Hospital and Health Service (HHS)	Incident date	Gender	Occupation	Summary
Cairns and Hinterland	/2017	Female	Nursing	AIN was specialising two patients [redacted] got up from his bed came over to AIN, grabbed AIN by the neck, one hand on neck and his other hand on AIN's shirt. Patient had a strong grip and was pulling AIN around, AIN struggling and got patient to sit down while he still had a grip on her. RN came.
Cairns and Hinterland	/2017	Female	Nursing	Patient UR [redacted] went to thank me for caring for him, he outreached his right hand to shake my right hand and then forcefully tried to pull me in for a hug. I had to use my left hand to push him away from me and remove my right arm from his grip. Advised that I do not hug my patients and asked to leave facility. Notified DON, unavailable, advised [redacted]
Cairns and Hinterland	/2017	Male	Operational	Patient struck me and had to be restrained. Medical staff performed an injection during the restraint.
Cairns and Hinterland	/2017	Female	Nursing	Patient confused and climbing on bed, trying to climb out of bed, N/S moved in to assist patient who then punched nurse in arm and shoulder.
Cairns and Hinterland	/2017	Female	Medical	Patient appeared to be unresponsive on attempting to rouse patient he struck out left arm hitting me in the chest
Cairns and Hinterland	/2017	Female		Trying to prevent patient from climbing/falling out of bed. Patient verbally and physically aggressive. Throughout shift very aggressive.
Cairns and Hinterland	/2017	Female	Nursing	Patient demonstrating aggression towards staff. Escalating.
Cairns and Hinterland	/2017	Female	Nursing	Patient agreed to get changed, as he was incontinent, all of a sudden patient got verbally aggressive and started hitting the nurse as nurse tried to help change the pad.
Cairns and Hinterland	/2017	Female	Nursing	Scratched by patient when trying to shower him drawing blood in many places, when hands were held he then tried to bite me and other helping many times plus kicking as well, pillow slips placed on hands NUM aware, 4 people required for task.
Cairns and Hinterland	/2017	Female	Nursing	Patient (demented) aggressive, physical assault. Patient grabbed my wrist hard and attempted to hurt me. Wrist is re marked, scratched and sore (patient haemodynamically stable).
Cairns and Hinterland	/2017	Female		Patient inappropriately touched [redacted] without consent, has made inappropriate sexual comments to [redacted] in past interactions
Cairns and Hinterland	/2017	Female	Nursing	Supporting [redacted] when she became out of control, had a psychotic episode, she had hold of my left arm and began to attack me. I loosened her grip causing pain in upper arm and shoulder.
Cairns and Hinterland	/2017	Male	Operational	Patient on MH order TA tried to run from the ward. He ran right at me trying to push past me. I restrained him on the floor and hurt my lower back doing so.
Cairns and Hinterland	/2017	Male	Operational	running at guards, biting, kicking, punching, head butting guards.
Cairns and Hinterland	/2017	Male	Operational	Called to [redacted] to assist medical staff medicate an agitated patient. Patient placed himself on the bed and as staff attempted to medicate him he turned on his side and became combative. Dr instructed me to restrain him if he resisted which he did, 3 guards restrained him on the bed and he was medicated.
Cairns and Hinterland	/2017	Male	Operational	Patient running at guards, biting, kicking, punching, head butting guards. Patient head butting walls and window and door glass.



Hospital and Health Service (HHS)	Incident date	Gender	Occupation	Summary
Cairns and Hinterland	/2017	Male	Operational	Patient trying to self harm, biting self and headbutting wall then attempting to leave. Lashed out at me and struck two or three times with back of hand. No injuries sustained or harm done.
Cairns and Hinterland	/2017	Male	Operational	Patient trying to self harm, biting self and headbutting wall then attempting to leave. Lashed out at me and struck several times with back of hand to my arms and chest between [redacted] when soft restraints were applied by nursing staff. No injuries sustained.
Cairns and Hinterland	/2017	Male	Operational	Was trying to restrain patient back into bed, while restraining patient he punched me on the right side of my face.
Cairns and Hinterland	/2017	Female	Nursing	I was taking patient's temperature when patient struck my right eye with the back of her left hand. Patient had provided verbal consent to vital signs assessment.
Cairns and Hinterland	/2017	Male	Medical	Bitten whilst holding down patient to give [redacted]
Cairns and Hinterland	2017	Male	Nursing	Patient lunged and tried to take phone from member of staff (writer).
Cairns and Hinterland	/2017	Male	Operational	An elderly male patient threw a plastic chair at me hitting me in the left wrist and left leg as I was walking him back to his room from outside.
Cairns and Hinterland	/2017	Male	Nursing	Patient [redacted] contacted to come in and assist relayed to patient's level of agitation/aggression even though 4x [redacted] officers on site.
Cairns and Hinterland	/2017	Male	Managerial and Clerical	Assault, kicked in shins asking Male POI to move on. No injury.
Cairns and Hinterland	/2017	Male	Operational	Patient attempted to abscond.
Cairns and Hinterland	/2017	Female	Nursing	Trying to look after patient in [redacted] and trying to de-escalate situation
Cairns and Hinterland	/2017	Female	Nursing	Patient approached me with a charger cord and swore at me and made multiple attempts to strangle me. Security had to step in.
Cairns and Hinterland	/2017	Male	Nursing	Whilst providing cares a patient bit down on the left shoulder. Patient was scared at the time.
Cairns and Hinterland	/2017	Female	Nursing	Physically aggressive towards me when helping her assisting her in shower
Cairns and Hinterland	/2017	Female	Nursing	Nil injury
Cairns and Hinterland	/2017	Female	Nursing	Patient unexpectedly had mood change and became verbally aggressive, then proceeded to throw things around room.
Cairns and Hinterland	/2017	Female	Operational	Patient grabbed my genitals [redacted] Nurses on duty were busy attending another patient.
Cairns and Hinterland	/2017	Female	Nursing	Major mood change from happy to very angry, verbally abuse and throwing towels.
Cairns and Hinterland	/2017	Female	Nursing	Had client on shower chair trying to clean him. Client got agitated and was hitting out. Nurse received hits on the face.
Cairns and Hinterland	/2017	Male	Nursing	See attached - nil witnesses to actual incident
Cairns and Hinterland	/2017	Female	Nursing	When attending patient obs, patient became aggressive, sudden sharp movement of L hand. Made sharp contact with my hip while shouting at me.
Cairns and Hinterland	/2017	Male		When transferring the patient from the bed bath to his bed he scratched me and left marks on my neck.
				s.73 - irrelevant - not related to actual physical aggression against a staff member



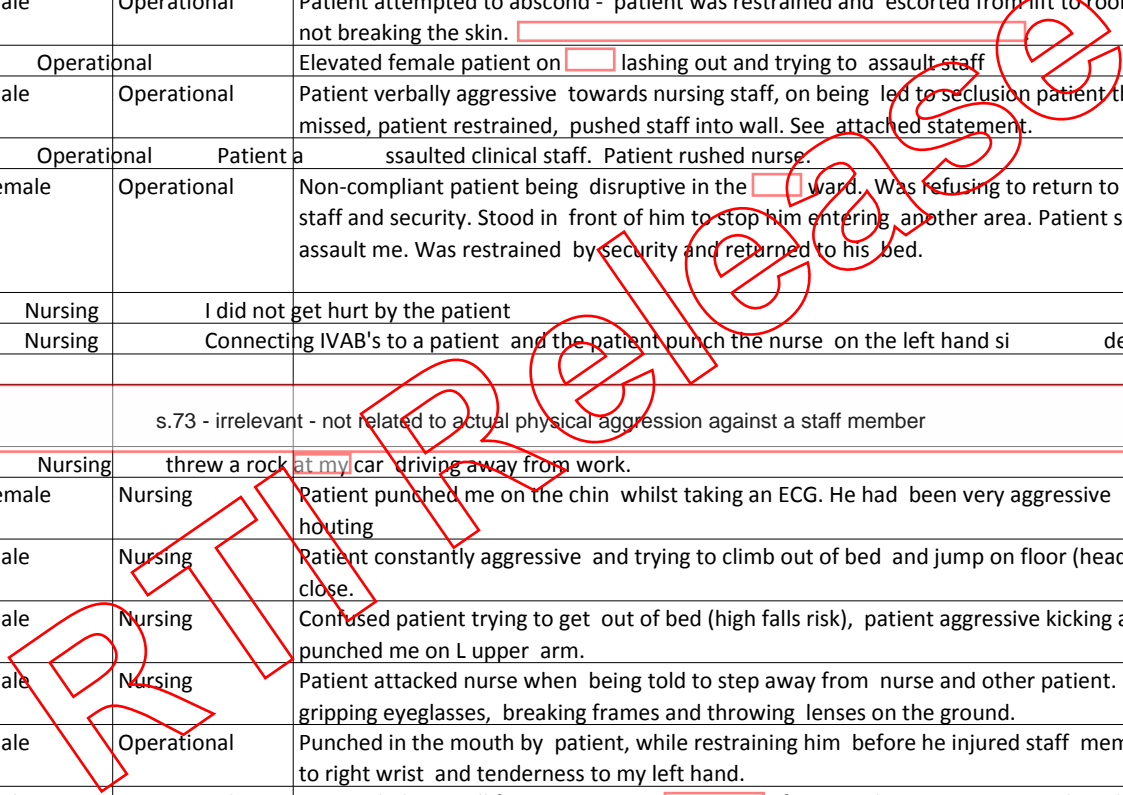
Hospital and Health Service (HHS)	Incident date	Gender	Occupation	Summary
Cairns and Hinterland	2017	Male	Operational	Called to [redacted] to assist medical staff with agitated patient. While being interviewed by the [redacted] team he made a lunge towards the doctor, stood in between him and the doctor, he then tried to leave. Restrained him against the wall, he grabbed my chest and twisted my skin. He was then placed on the bed and medicated.
Cairns and Hinterland	2017	Male	Nursing	Code grey resus 1
Cairns and Hinterland	2017	Female	Nursing	A delirious confused patient has grabbed my left arm, twisted it forward very quickly from my shoulder socket.
Cairns and Hinterland	2017	Female	Nursing	Patient spat in my face and attempted to [redacted]
Cairns and Hinterland	2017	Female	Nursing	Patient was little agitated, I went to help him, he then spat in my face and abusive language.
Cairns and Hinterland	2017	Female		While attending to a wound on pt's left upper arm cleansing with N/Saline, pt punched my jaw in the left of my face
Cairns and Hinterland	2017	Female	Nursing	AIN special was kicked in her stomach by the patient while attending his care. The AIN was trying to prevent the patient from falling out of bed and removing IVC.
Cairns and Hinterland	2017	Female	Nursing	Patient activated bed alarm, began taking off blanket and sheet and bottom sheet, nurse asked patient to leave bottom sheet, all of a sudden patient stood up very quickly and lunged at nurse with both fists punching forward to hit the nurse, also swearing at nurse. See attached report.
Cairns and Hinterland	2017	Male	Operational	Restrained female patient, under current [redacted] who was trying to escape. Full incident report attached.
Cairns and Hinterland	2017	Female	Nursing	Patient scratched my arm when trying to get her out of shower as the water was too hot and she wouldn't adjust it
Cairns and Hinterland	2017	Female	Nursing	Patient UR spat [redacted] in my face, grabbed wrists, punching and kicking.
Cairns and Hinterland	2017	Male	Managerial and Clerical	Patient became aggressive and was restrained by staff members. Security arrived and took over the restraint and escorted to patient to seclusion.
Cairns and Hinterland	2017	Male	Operational	Patient tried to enter another patient's room, was physically stopped by myself, patient escalated and tried punching my head, I restrained his arms and he spat in my face. Returned him to his room where he quickly de-escalated. No further action taken.
Cairns and Hinterland	2017	Female	Nursing	Patient's hands were being held while pad change was being completed by RN and EN from [redacted] Patient pulled my arm and when free hit me. When my right was pulled pain was felt in right shoulder, and neck.
Cairns and Hinterland	2017	Female	Nursing	Rolling confused patient to change bed linen and she bit me.
Cairns and Hinterland	2017	Female	Nursing	[redacted] patient pushing staff, [redacted]), patient was resistive to care and was attempting to hit and kick and slap - security called.
Cairns and Hinterland	2017	Female	Nursing	[redacted] patient pushing staff, [redacted] patient was resistive to care and was attempting to hit and kick staff - security called.
Cairns and Hinterland	2017	Female	Nursing	Staff were de-escalating a volatile client attempting to escort her to room.
Cairns and Hinterland	2017	Female	Nursing	Scratched my face around my glasses
Cairns and Hinterland	2017	Female	Nursing	Patient grabbed arms and dug fingernails in hand
Cairns and Hinterland	2017	Female	Nursing	Patient slapped RN on R shoulder and R hand



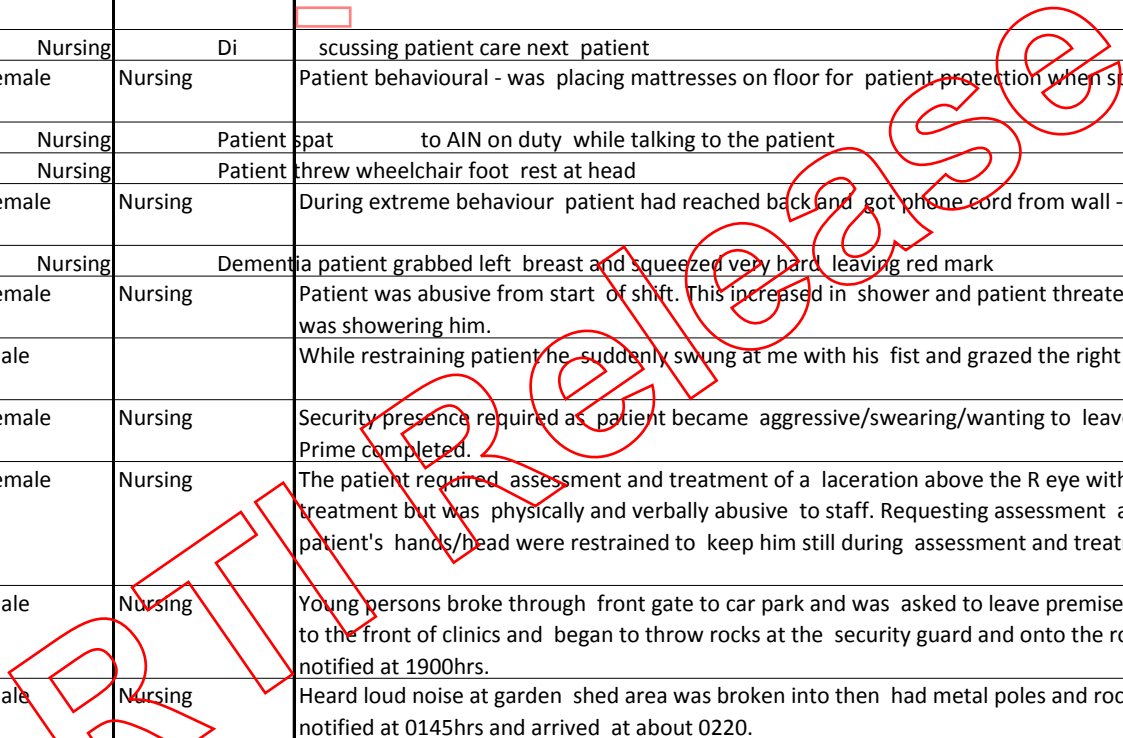
Hospital and Health Service (HHS)	Incident date	Gender	Occupation	Summary
Cairns and Hinterland	/2017	Female	Nursing	Patient grabbed at my face - scratch chin 2 and hit my glasses off my face - broke
Cairns and Hinterland	/2017	Female	Nursing	Patient spat at nurse who was standing at doorway - entered eyes and mouth and kicked in stomach
Cairns and Hinterland	/2017	Male	Operational	Security staff were requested to assist with patient presented by [redacted] Patient was highly aggressive and abusive lashing out and attempting to bite staff on several occasions. [redacted] observation.
Cairns and Hinterland	/2017	Female	Nursing	Patient sitting in bed with rails up. RN talking to RN at side of room. Patient kicked RN in lower back whilst back was turned.
Cairns and Hinterland	/2017	Female	Nursing	Patient grabbed me by lanyard and started pulling me forward trying to choke me, squashed my glasses.
Cairns and Hinterland	/2017	Female	Nursing	Patient directed his hand (R) towards staff and patient was very calm, so held his hands and gave reassurance while other staff attending, he suddenly crushed my hands caused pain, bruise, swelling
Cairns and Hinterland	/2017	Male	Operational	[redacted] patient was upset and escalating. [redacted] Patient already displaying signs of verbal and physical aggression. Known to spit, PPE worn. Patient restrained and spat on left side of my face, IM completed and patient held until calm.
Cairns and Hinterland	/2017	Female	Nursing	Patient unexpectedly grabbed R forearm and dug her nails in refusing to let go causing 5 small lacerations - 3 drawing blood.
Cairns and Hinterland	/2017	Male	Nursing	Walking towards lift when I heard a loud commotion coming from the [redacted] a male visitor was swearing and hitting walls, he ran straight towards me and delivered two punches, one to my eye then my nose and mouth. He then crawled under a table, and then escaped and ran towards the common lift but collapsed on the floor and appeared to be having a fit. See attached full report.
Cairns and Hinterland	/2017	Female	Nursing	Witnessed aggressive man leave ward, staff had pressed duress and called security, heard the man yelling loudly in the corridor and someone else's voice, thought man would hit someone as had been punching the air. [redacted] He kicked 2-3 times but did not make physical contact. See attached full report.
Cairns and Hinterland	/2017	Female	Nursing	Client turned and forcefully pushed with two arms outstretched to chest of writer. [redacted] stating wanted to 'kill that #... [redacted] and behaviour changed to aggression lunging at writer with two arms outstretched - chest.
Cairns and Hinterland	/2017	Male	Nursing	Security attempting to guide patient back to room and patient began to swing arm in attempt to hit staff member
Cairns and Hinterland	/2017	Female	Nursing	Nurse staff got kicked in the chest by agitated/delirious patient

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Hospital and Health Service (HHS)	Incident date	Gender	Occupation	Summary
Cairns and Hinterland	/2017	Female	Nursing	Patient very aggressive when trying to [redacted], put mitts on patient still grabbing and trying to kick and bite, continued to do same in [redacted], drawing blood in places, [redacted]
Cairns and Hinterland	/2017	Male	Operational	[redacted] patient became agitated, aggressive, abusive and psychotic. Staff locked ourselves in nurses station - patient was attempting to break out and was released on doctor's orders.
Cairns and Hinterland	/2017	Male	Operational	Patient struck out and kicked me in the mouth
Cairns and Hinterland	/2017	Male	Operational	Patient attempted to abscond - patient was restrained and escorted from lift to room. Patient then bit me on my left arm - not breaking the skin. [redacted]
Cairns and Hinterland	/2017	Male	Operational	Elevated female patient on [redacted] lashing out and trying to assault staff
Cairns and Hinterland	/2017	Male	Operational	Patient verbally aggressive towards nursing staff, on being led to seclusion patient threw a punch at the nurse which missed, patient restrained, pushed staff into wall. See attached statement.
Cairns and Hinterland	/2017	Male	Operational	assaulted clinical staff. Patient rushed nurse.
Cairns and Hinterland	/2017	Female	Operational	Non-compliant patient being disruptive in the [redacted] ward. Was refusing to return to his bed. Began to ignore requests from staff and security. Stood in front of him to stop him entering another area. Patient shaped towards me and made motion to assault me. Was restrained by security and returned to his bed.
Cairns and Hinterland	/2017	Male	Nursing	I did not get hurt by the patient
Cairns and Hinterland	/2017	Female	Nursing	Connecting IVAB's to a patient and the patient punch the nurse on the left hand side of the face
				s.73 - irrelevant - not related to actual physical aggression against a staff member
Cairns and Hinterland	/2017	Female	Nursing	threw a rock at my car driving away from work.
Cairns and Hinterland	/2017	Female	Nursing	Patient punched me on the chin whilst taking an ECG. He had been very aggressive biting/spitting/punching/kicking/s shouting
Cairns and Hinterland	/2017	Male	Nursing	Patient constantly aggressive and trying to climb out of bed and jump on floor (head first). Would attempt to kick if I came close.
Cairns and Hinterland	/2017	Male	Nursing	Confused patient trying to get out of bed (high falls risk), patient aggressive kicking and punching kicked me in L side of hip, punched me on L upper arm.
Cairns and Hinterland	/2017	Male	Nursing	Patient attacked nurse when being told to step away from nurse and other patient. Perpetrator grabbed at nurse's face gripping eyeglasses, breaking frames and throwing lenses on the ground.
Cairns and Hinterland	/2017	Male	Operational	Punched in the mouth by patient, while restraining him before he injured staff members. Also sustained a small graze/cut to right wrist and tenderness to my left hand.
Cairns and Hinterland	/2017	Male	Operational	Responded to a call for assistance in [redacted] after a male patient continued to display aggressive and elevated behaviour. Patient eventually pushed a staff member in the chest at which point he was restrained by supervisor, [redacted] static guard and [redacted] and escorted to seclusion where he was released without further incident nor injury.



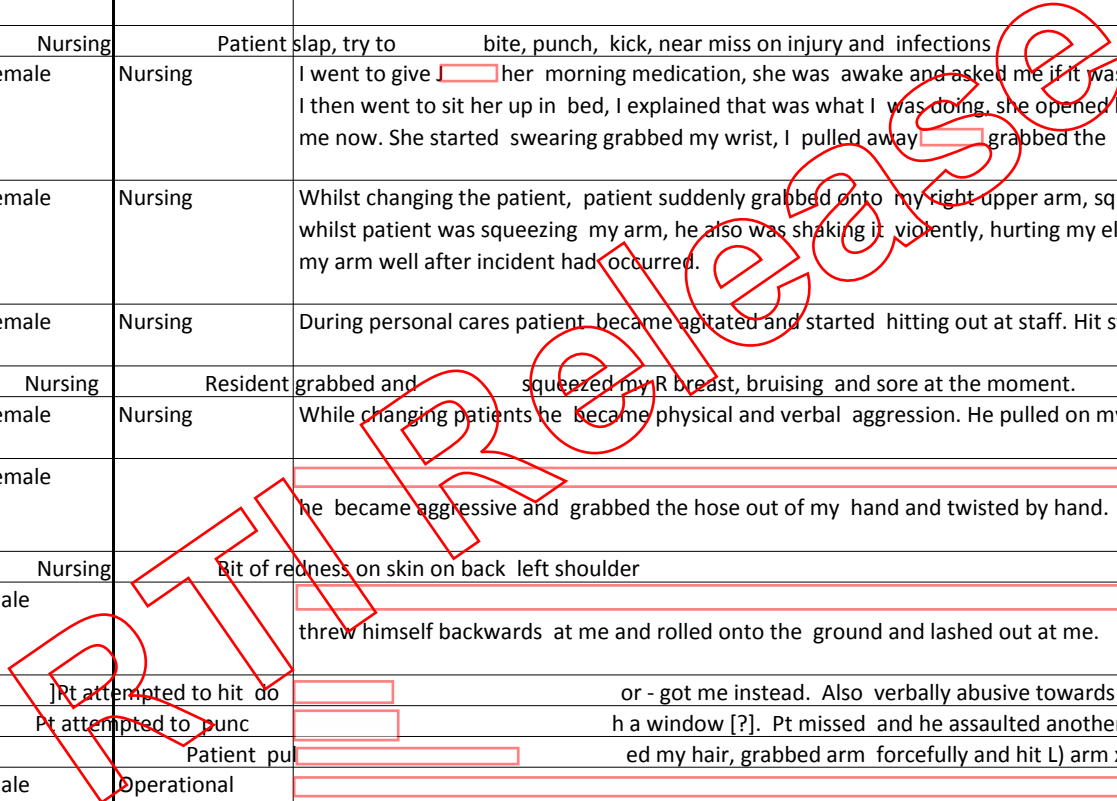
Hospital and Health Service (HHS)	Incident date	Gender	Occupation	Summary
Cairns and Hinterland	/2017	Male	Operational	Whilst in attendance of [redacted] a male patient who had only momentarily been released from seclusion activated a red break glass in the seclusion area. Patient refused requests to return to seclusion room and had to be physically restrained by security staff and secluded again. Patient was medicated before being released and left in seclusion. Nothing further to report.
Cairns and Hinterland	/2017	Male	Operational	Nil injury
Cairns and Hinterland	/2017	Male	Operational	Patient restraint. I ended up under the patient with my left arm hyper extended behind me until I was pulled out by [redacted]
Cairns and Hinterland	/2017	Male	Nursing	Discussing patient care next patient
Cairns and Hinterland	/2017	Female	Nursing	Patient behavioural - was placing mattresses on floor for patient protection when spat on by patient
Cairns and Hinterland	/2017	Male	Nursing	spat to AIN on duty while talking to the patient
Cairns and Hinterland	/2017	Female	Nursing	threw wheelchair foot rest at head
Cairns and Hinterland	/2017	Female	Nursing	During extreme behaviour patient had reached back and got phone cord from wall - was removing cord from patient
Cairns and Hinterland	/2017	Female	Nursing	Dementia patient grabbed left breast and squeezed very hard leaving red mark
Cairns and Hinterland	/2017	Female	Nursing	Patient was abusive from start of shift. This increased in shower and patient threatened to hit me with his [redacted] fist while I was showering him.
Cairns and Hinterland	/2017	Male		While restraining patient he suddenly swung at me with his fist and grazed the right side of my head
Cairns and Hinterland	/2017	Female	Nursing	Security presence required as patient became aggressive/swearing/wanting to leave ED prior to treatment completion. Prime completed.
Cairns and Hinterland	/2017	Female	Nursing	The patient required assessment and treatment of a laceration above the R eye with an unknown cause. Patient requested treatment but was physically and verbally abusive to staff. Requesting assessment and then hitting away staff's hands. The patient's hands/head were restrained to keep him still during assessment and treatment.
Cairns and Hinterland	/2017	Male	Nursing	Young persons broke through front gate to car park and was asked to leave premises by security which they did then went to the front of clinics and began to throw rocks at the security guard and onto the roof of the ED department. Police were notified at 1900hrs.
Cairns and Hinterland	/2017	Male	Nursing	Heard loud noise at garden shed area was broken into then had metal poles and rocks thrown at security. Police were notified at 0145hrs and arrived at about 0220.
Cairns and Hinterland	/2017	Female	Medical	Demented agitated patient required restraint by security and staff
Cairns and Hinterland	/2017	Male	Nursing	punched nurse ([redacted]) twice and headbutted nurse face to face
Cairns and Hinterland	/2017	Female	Nursing	Patient needed redirection to room and started to abuse staff in foul language - raised fist. Calling white c..... get ..... f.... you
Cairns and Hinterland	/2017	Female	Nursing	Attempting to give patient [redacted] injection for aggression. Security were holding him by both arms and he kicked out at me. Saw it coming and stepped back and put my hand in front of my body and his boot connected with my hand.



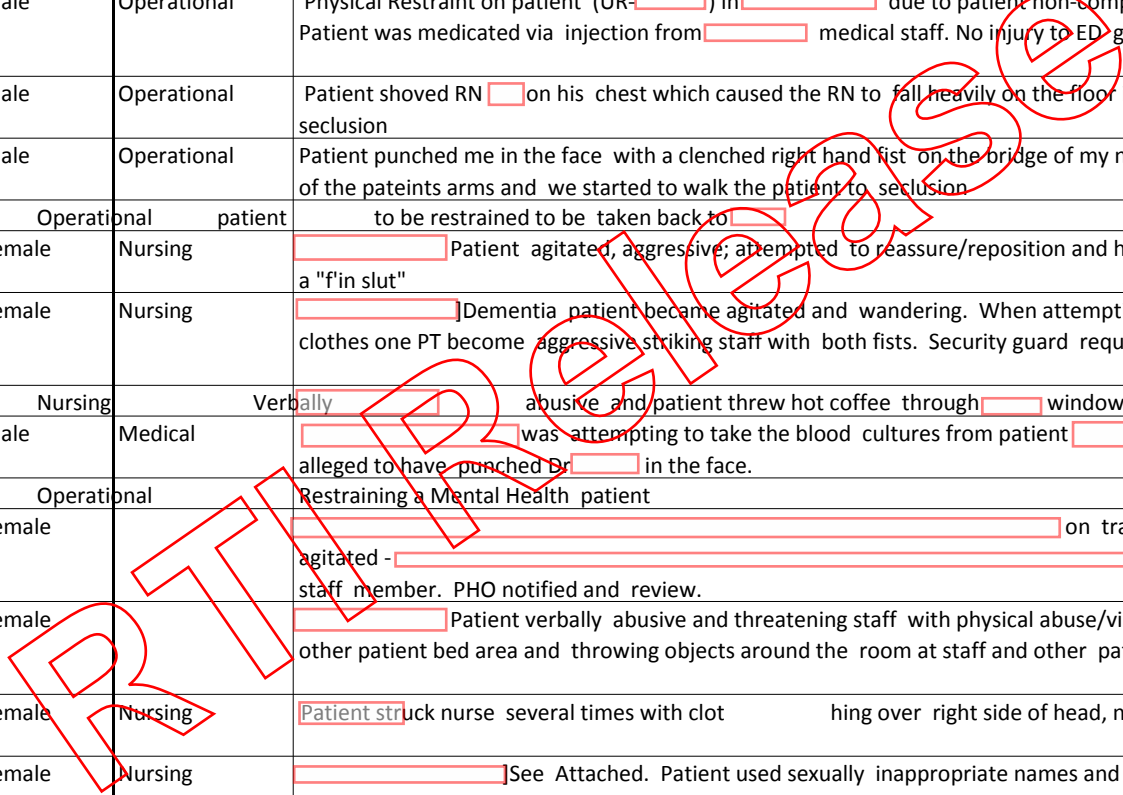


Hospital and Health Service (HHS)	Incident date	Gender	Occupation	Summary
Cairns and Hinterland	2017	Female	Nursing	Patient +++ agitated, I was stood between bed and wall, she was stood in front of me blocking my exit, ? a question when she in frustration rammed 4WW forward into me, I moved out of the way when she proceeded to run over my foot.
Cairns and Hinterland	2017	Female	Nursing	Attempted to give resident his pills when he pushed my hand away, stating it was not enough money. Informed it was his tablets and tried again when he pushed his closed fist into my throat. I stood back immediately and out of harms way told patient it was wrong.
Cairns and Hinterland	2017	Male	Operational	Patient came over to talk to nurse and security, then suddenly "lashed" out with a couple of closed fist strikes to my face. Incident was totally unprovoked by security.
Cairns and Hinterland	2017	Male	Operational	became very aggressive towards staff and family. had to be restrained a number of times to be medicated and I was bitten on the hand and kicked in the right ear.
Cairns and Hinterland	2017	Male	Operational	Patient woke up and got out of bed naked. He attempted to throw a punch at security. Security was then forced to restrain the patient. Medication was administered by medical staff.
Cairns and Hinterland	2017	Male	Nursing	Staff member kicked and punched by patient unprovoked.
Cairns and Hinterland	2017	Female	Nursing	Deluded psychotic patient in ED - agitated and combative. History of violence. Required police to stay in department and assist with transfer due to above. No security available for staff protection.
Cairns and Hinterland	2017	Male	Nursing	Received health service request form and unable to review until today prisoner became angry
Cairns and Hinterland	2017	Female		Patient climbed over bed rails despite special, ran through corridor outside of bay 5 and punched me in the right side of my face - see attached document
Cairns and Hinterland	2017	Male		Patient confused and agitated - attempted to strangle me and pushed me up against the wall
Cairns and Hinterland	2017	Female		I had just finished helping with dinner when insisted on going for a cigarette, I was helping her walk and redirecting her when she yelled at me and hit me in the stomach
Cairns and Hinterland	2017	Female	Nursing	Patient confused, thought the bed was a tractor, was pulling levers. I pushed the lever back in with my foot and the patient slapped me across the leg
Cairns and Hinterland	2017	Female	Nursing	Assaulted by patient
Cairns and Hinterland	2017	Female	Nursing	Aggressive patient attempting to bite me, patient being restrained by 6 staff, 11cm scratch on hand and forearm sustained during struggle possibly from patients watch band
Cairns and Hinterland	2017	Male	Operational	Restrained and secluded patient in See attached statement.
Cairns and Hinterland	2017	Male	Operational	Placed into seclusion, full report attached.
Cairns and Hinterland	2017	Female	Nursing	Patient - - agitated and aggressive and wandering and would not leave the toilet area. Whilst assisting patient back to hallway patient pull against me and twisted my R leg
Cairns and Hinterland	2018	Female	Nursing	Patient was very angry at the staff and treating all of us. I feel very unsafe and vulnerable especially after the duress alarm went off and no one was coming. I couldn't remember some of the event due to being in shock, especially after threw his at See attached statement.
Cairns and Hinterland	2018	Female	Nursing	Patient was getting impatient and unwilling to continue waiting to be put on. Had to wait approx. 20 minutes. Patient walked out stating staff were taking too long. He returned, saw another patient in his seat, lost his temper and became verbally and physically aggressive. See attached statement.

Hospital and Health Service (HHS)	Incident date	Gender	Occupation	Summary
Cairns and Hinterland	/2018	Male	Operational	Patient in [redacted] got up to go to the toilet, I showed him the way where he proceeded to walk around the nurses station saying that he's leaving and refusing myself, nurses and doctor and asked him to go back to bed, he then went to hit the doctor, I restrained him and we both ended on the floor with the patient restrained.
Cairns and Hinterland	/2018	Female	Nursing	Patient agitate and lashed out with both arms, patient agitated after repositioning
Cairns and Hinterland	/2018	Female	Nursing	Patient agitated after repositioning on bed. Lashed out unexpectedly with both arms striking me across the R ear and neck.
Cairns and Hinterland	/2017	Female	Nursing	Patient slap, try to bite, punch, kick, near miss on injury and infections
Cairns and Hinterland	/2017	Female	Nursing	I went to give [redacted] her morning medication, she was awake and asked me if it was rain or fog outside, I reply it was both. I then went to sit her up in bed, I explained that was what I was doing, she opened her mouth and snapped just give it to me now. She started swearing grabbed my wrist, I pulled away [redacted] grabbed the water glass and threw it at me.
Cairns and Hinterland	/2017	Female	Nursing	Whilst changing the patient, patient suddenly grabbed onto my right upper arm, squeezing extremely hard causing pain, whilst patient was squeezing my arm, he also was shaking it violently, hurting my elbow joint. I was still experiencing pain in my arm well after incident had occurred.
Cairns and Hinterland	/2017	Female	Nursing	During personal cares patient became agitated and started hitting out at staff. Hit staff member on the left shoulder.
Cairns and Hinterland	/2017	Female	Nursing	Resident grabbed and squeezed my R breast, bruising and sore at the moment.
Cairns and Hinterland	/2018	Female	Nursing	While changing patients he became physical and verbal aggression. He pulled on my lanyard, broke the strip.
Cairns and Hinterland	/2018	Female		[redacted] he became aggressive and grabbed the hose out of my hand and twisted by hand. Nil Injury.
Cairns and Hinterland	/2017	Male	Nursing	Bit of redness on skin on back left shoulder
Cairns and Hinterland	/2018	Male		[redacted] the patient threw himself backwards at me and rolled onto the ground and lashed out at me.
Cairns and Hinterland	/2017	Female		]Pt attempted to hit do [redacted] or - got me instead. Also verbally abusive towards me.
Cairns and Hinterland	/2018	Male		Pt attempted to punc [redacted] h a window [?]. Pt missed and he assaulted another staff
Cairns and Hinterland	/2018	Female		Patient pul [redacted] ed my hair, grabbed arm forcefully and hit L) arm x 2
Cairns and Hinterland	/2018	Male	Operational	[redacted] lady yelling and ramming staff with a walking frame and striking out. Assisted staff walking back she continued to punch me and then spat in my face. Returned to her bed and medicated. Written report completed.
Cairns and Hinterland	/2018	Male	Operational	[redacted] I told him to leave and he started on me, he threw something at me and them came towards me and punched me in the chest, [redacted]



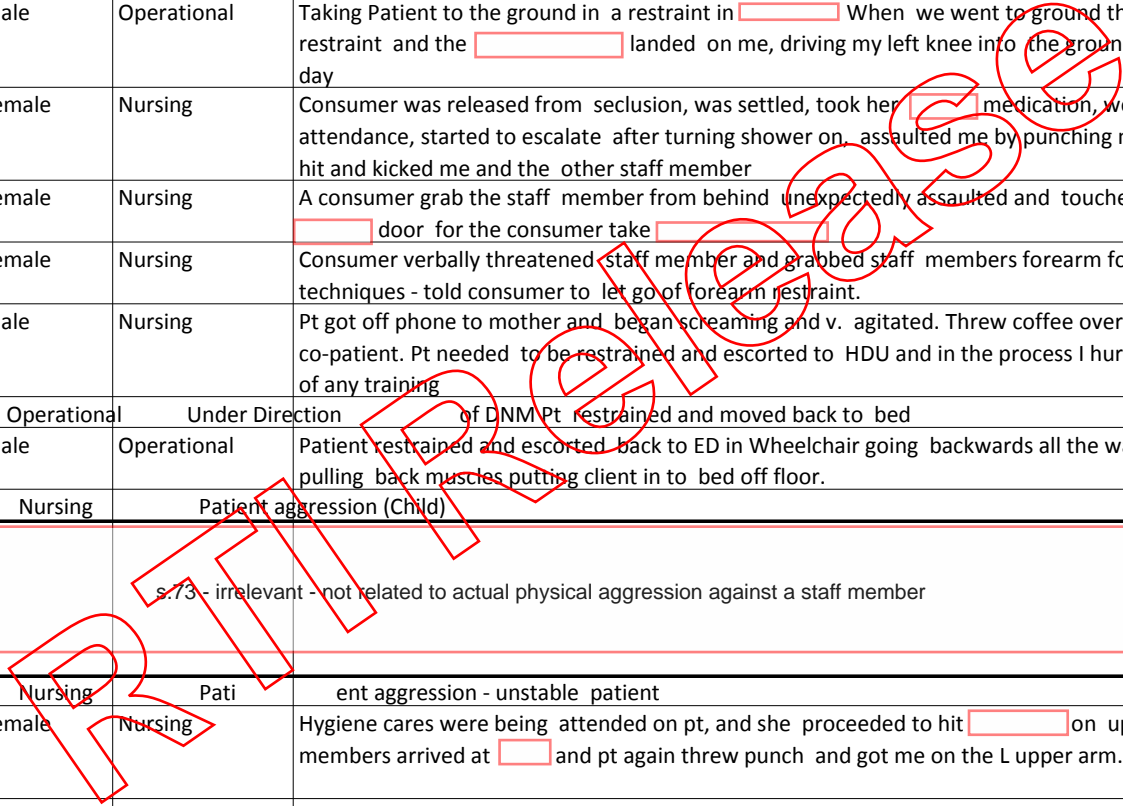
Hospital and Health Service (HHS)	Incident date	Gender	Occupation	Summary
Cairns and Hinterland	/2017	Female		[redacted] Pt became agitated, went to hit nursing staff with fist, security contacted to continue to pt cares
Cairns and Hinterland	/2018	Female	Nursing	Physically and verbally threatening to staff - [redacted] SEE Inpatient Notes
Cairns and Hinterland	/2018	Male	Managerial and Clerical	Patient Discharged after and alleged assault on medical staff. Patient removed from hospital by a doctor with security assistance
Cairns and Hinterland	/2018	Male	Operational	Physical Restraint on patient (UR-[redacted]) in [redacted] due to patient non-compliance and attempting to abscond. Patient was medicated via injection from [redacted] medical staff. No injury to ED guard
Cairns and Hinterland	/2018	Male	Operational	Patient shoved RN [redacted] on his chest which caused the RN to fall heavily on the floor in PICU. Patient restrained and taken to seclusion
Cairns and Hinterland	/2018	Male	Operational	Patient punched me in the face with a clenched right hand fist on the bridge of my nose. Security and medical staff got hold of the patients arms and we started to walk the patient to seclusion
Cairns and Hinterland	/2018	Male	Operational patient	to be restrained to be taken back to [redacted]
Cairns and Hinterland	/2018	Female	Nursing	[redacted] Patient agitated, aggressive; attempted to reassure/reposition and he punched me in the L) arm calling me a "f'in slut"
Cairns and Hinterland	/2018	Female	Nursing	[redacted] Dementia patient became agitated and wandering. When attempting to redirect PT back to room to put clothes one PT become aggressive striking staff with both fists. Security guard required to attend to the ward.
Cairns and Hinterland	/2018	Female	Nursing	Verbally [redacted] abusive and patient threw hot coffee through [redacted] window
Cairns and Hinterland	/2018	Male	Medical	[redacted] was attempting to take the blood cultures from patient [redacted] during which time [redacted] is alleged to have punched Dr [redacted] in the face.
Cairns and Hinterland	/2017	Male	Operational	Restraining a Mental Health patient
Cairns and Hinterland	/2018	Female		[redacted] on transferring patient became verbally agitated - [redacted] became agitated again and slapped staff member. PHO notified and review.
Cairns and Hinterland	/2018	Female		[redacted] Patient verbally abusive and threatening staff with physical abuse/violence (murder/stabbing). Entering other patient bed area and throwing objects around the room at staff and other patients. Security attended
Cairns and Hinterland	/2018	Female	Nursing	Patient struck nurse several times with clot [redacted] hing over right side of head, neck, arm and upper body.
Cairns and Hinterland	/2018	Female	Nursing	[redacted] See Attached. Patient used sexually inappropriate names and inappropriately touched me numerous time in inappropriate places.
Central Queensland	/2017	Female	Nursing	Resident UR [redacted] threw water and hit me with [redacted] repeatedly. I had my arms up to defend myself and felt a twinge between my shoulders as I twisted and left the room.
Central Queensland	/2017	Female		Started to take blood from patient, the patient grabbed hold of my finger and ripped my hair out, I was calling for help but no-one came. I had to take the needle out find a staff member to help me.
Central Queensland	/2017	Female	Nursing	Special was attending to cares. When I was hit in the face and when I put my arm up to protect my face he grabbed my arm.



Hospital and Health Service (HHS)	Incident date	Gender	Occupation	Summary
Central Queensland	2017	Female	Nursing	Attending to another resident when UR No [redacted] yelled and hit me in the L0side. Resident turned away then when I wasn't looking moved quickly and punched me L) side of head.
Central Queensland	2017	Female	Nursing	Helping my colleagues to hold the resident's hand who has tried to go out from the building and unfortunately the resident too strong to release her hand from my hand and give me a punch that hit my mouth.
Central Queensland	2017	Female	Nursing	Resident hit me in my leg with her [redacted] when I was bringing her inside, after she had ran outside the building. I have bruised leg
Central Queensland	2017	Female	Nursing	Pt was walking into another patient's room. I tried talking to him and redirecting him out of the room. The patient attempted to punch me but missed. He sat down on a wheelchair for a few seconds then stood up again. I saw he was walking towards the patient in [redacted] so I tried to redirect him away. It was at this time the patient punched me 3 times in the stomach.
Central Queensland	2017	Female	Nursing	Patient is having ongoing delirium and agitation worsening [redacted]. Upon telling [redacted] she could not hop out of bed she punched me once to the chest. I told her that that behaviour is not tolerated here. [redacted]
Central Queensland	2017	Male		Patient assu It to me and punched on my face
Central Queensland	2017	Male	Operational	ERT were asked to escort client to seclusion. When ERT entered [redacted] the lights were off and seclusion room the client had to go into was locked. While finding light switches and unlocking seclusion room, client ambushed me with a strike to my left shoulder with two hands together with a [redacted] Refer attached documents
Central Queensland	2017	Female	Nursing	Patient physical assault
				s.73 - irrelevant - not related to actual physical aggression against a staff member
Central Queensland	2017	Female		Pt becoming increasingly agitated and frustrated and unable to effectively communicate message. I was attempting to de-escalate situation and was retreating when pt pulled a key out and used it to threaten me and then swung out and hit my left ear and back of neck. Patient continued with verbal abuse throughout incident.
Central Queensland	2017	Female	Nursing	When staff were trying to change resident, resident hit staff on right side of face on cheek and on right ear
				s.73 - irrelevant - not related to actual physical aggression against a staff member
Central Queensland	/2017	Female	Nursing	While attending to resident, resident lashed out at staff by hitting staff in the shoulder and bottom of back. Resident spitting on staff also
Central Queensland	/2017	Male	Medical	Patient action
Central Queensland	/2017	Female	Nursing	Res punched staff as they were bending down to put a restraint belt around him. Res struck staff with closed fist on forehead above R eye
Central Queensland	/2017	Male	Operational	While escorting a patient she managed to scratch me as we were taking her down, she was aggressive.

RTI REQUEST

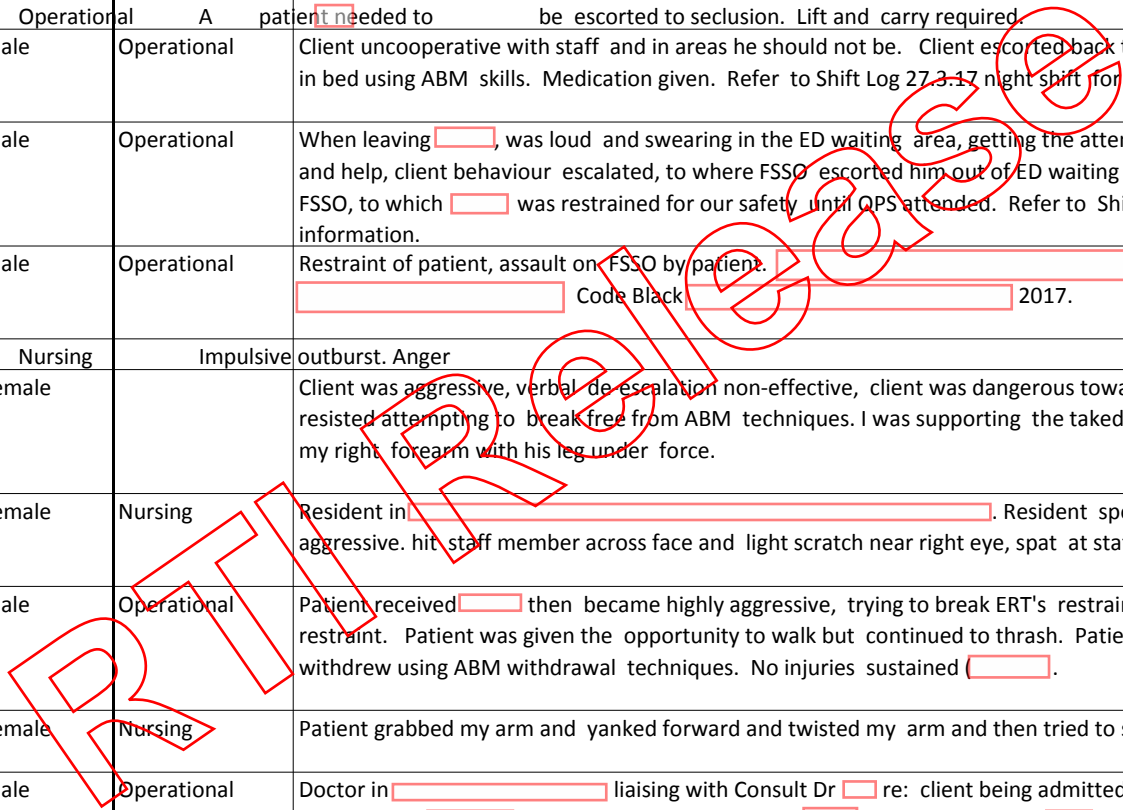
Hospital and Health Service (HHS)	Incident date	Gender	Occupation	Summary
Central Queensland	/2017	Female	Nursing	Pt scratched my arms while I was pushing his wheelchair and drew blood as he is [redacted] and was distressed.
Central Queensland	/2017	Male	Operational	3-4 Punches to LHS of the face, 1 kick to the stomach, Dislocated left ring finger, in the first restraint. 2 x Restraints of patient .
Central Queensland	/2017	Male	Operational	Assaulted by Patient during code black. 1 Punch to left ear, 1 x punch to head, a fist full of hair and multiple strikes with his legs
Central Queensland	/2017	Male	Operational	Taking Patient to the ground in a restraint in [redacted] When we went to ground there were too many people in the restraint and the [redacted] landed on me, driving my left knee into the ground. this caused pain and bruising the next day
Central Queensland	/2017	Female	Nursing	Consumer was released from seclusion, was settled, took her [redacted] medication, went into the bathroom, two nurses in attendance, started to escalate after turning shower on, assaulted me by punching me in the face 3 times and punched and hit and kicked me and the other staff member
Central Queensland	/2017	Female	Nursing	A consumer grab the staff member from behind unexpectedly assaulted and touched both hips. The staff was opening the [redacted] door for the consumer take [redacted]
Central Queensland	/2017	Female	Nursing	Consumer verbally threatened staff member and grabbed staff members forearm forcefully. Staff member enforced ABM techniques - told consumer to let go of forearm restraint.
Central Queensland	/2017	Male	Nursing	Pt got off phone to mother and began screaming and v. agitated. Threw coffee over staff member and assaulted another co-patient. Pt needed to be restrained and escorted to HDU and in the process I hurt my back.Non- Compliant – No record of any training
Central Queensland	/2017	Male	Operational	Under Direction of DNM Pt restrained and moved back to bed
Central Queensland	/2017	Male	Operational	Patient restrained and escorted back to ED in Wheelchair going backwards all the way, lifting client off floor [redacted] pulling back muscles putting client in to bed off floor.
Central Queensland	/2017	Female	Nursing	Patient aggression (Child)
				s.73 - irrelevant - not related to actual physical aggression against a staff member
Central Queensland	2017	Male	Nursing	Patient aggression - unstable patient
Central Queensland	2017	Female	Nursing	Hygiene cares were being attended on pt, and she proceeded to hit [redacted] on upper L arm. Sponge aborted until staff members arrived at [redacted] and pt again threw punch and got me on the L upper arm.
Central Queensland	2017	Female	Nursing	Kicked in stomach
Central Queensland	2017	Male	Nursing	Assaulted by patient - punched in the face. Helping patient back to bed and patient punched me.
Central Queensland	2017	Male	Nursing	Aggressive patient starts throwing punches at nurses ([redacted]). Patient lunged at [redacted] and both parties fall to grand. ? Scratch to left forearm from ? patient nails.



Hospital and Health Service (HHS)	Incident date	Gender	Occupation	Summary
Central Queensland	/2017	Female	Nursing	Whilst attending to patient care, [redacted] was kicked in abdomen by patient, I attended to assist in stopping patient from getting out of bed and restraining him from injuring staff. I was kicked twice by patient and landed against the wall on my left shoulder. I then took his hands and he twisted both my hands before the security and OSOs arrived to the Code Black.
Central Queensland	/2017	Female	Nursing	Patient advanced behind nurses station, attempted to retrieve phone. CN moved phone, advising that it was [redacted] hrs, patient struck CN on left jaw, AIN advised patient to stop, patient then placed hand around CN's throat. Patient physically restrained by both staff until security staff, and Code Black persons attended.
Central Queensland	/2017	Female	Nursing	Patient aggression
Central Queensland	/2017	Female	Medical	[redacted] (patient) became agitated and requested [redacted] - proceeded to lash out - grabbed pillow and knocked me backwards with full force.
Central Queensland	/2017	Male		Client uncooperative with staff and being escorted to his room. ERT took over escort when putting client into bed, client became combative hitting both FSSO with a close fist, no first aid required. [redacted]
Central Queensland	/2017	Male		Client uncooperative with staff and being escorted to his room. ERT took over escort when putting client into bed, client became combative hitting both FSSO with a close fist, no first aid required. [redacted]
Central Queensland	/2017	Male	Operational	Aggravation of dislocated finger received in restraint of same client [redacted] 2017. Patient attacked EN and was restrained, medicated and secluded.
Central Queensland	/2017	Male	Operational	Client uncooperative with staff and being restrained when ERT arrived. ERT took over restraint of client, when doing so, the client lightly kicked me in the right hand mid section (ribs), no first aid required. Client restrained for 15 minutes and settled. ERT stood down. Refer to shift log [redacted] 2017 [redacted] for more information.
Central Queensland	/2017	Female	Nursing	Patient on bed in Isolation Room assaulted male QPS officer. Female officer attempting to restrain. Assisted in restraint of kgs. Verbally aggressive patient, for ECG prior to transfer to [redacted] Hospital including [redacted] Review. QPS x 2 present.
Central Queensland	/2017	Male	Operational	The patient needed to be lightly restrained, so he could be given a needle.
Central Queensland	/2017	Female	Nursing	Resident sat in chair after walk and swung fist out at staff face, just missing.
Central Queensland	/2017	Female	Nursing	Physical aggression from patient to worker
Central Queensland	/2017	Male	Operational	Physical aggression by patient to staff
Central Queensland	/2017	Female	Nursing	[redacted] whilst redressing pt she slapped me hard in the right breast.
Central Queensland	/2017	Female	Nursing	Changing [redacted] pad, she was extremely verbally and physically aggressive, punching scratching and spitting. [redacted] struck me in the face with an open hand.
Central Queensland	/2017	Female		When returning pathology forms to patient, he snatched them scratching the web between my fingers.

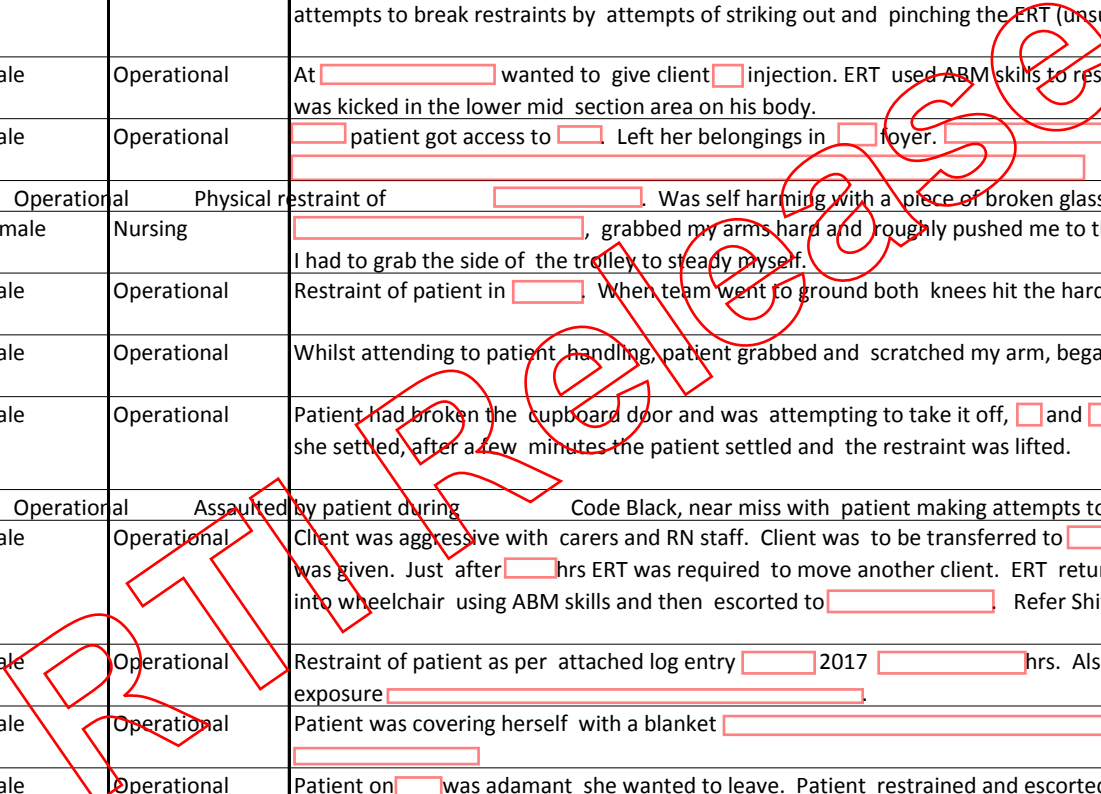
RTI RELEASE

Hospital and Health Service (HHS)	Incident date	Gender	Occupation	Summary
Central Queensland	2017	Male	Nursing	Trying to put mittens on for care and she scratched my wrist and punched me in 1 ribs by one. Patient also spat in my face and called me a poofter.
Central Queensland	2017	Female	Nursing	being showered in bed bath screaming and thrashing about. Has scratched forearm causing a scratch.
Central Queensland	2017	Female	Nursing	While bathing the resident she spat in my face. I washed my face and have requested a blood test.
Central Queensland	2017	Male	Operational	A patient needed to be escorted to seclusion. Lift and carry required.
Central Queensland	2017	Male	Operational	Client uncooperative with staff and in areas he should not be. Client escorted back to his room using ABM skills, restrained in bed using ABM skills. Medication given. Refer to Shift Log 27.3.17 night shift for more information.
Central Queensland	2017	Male	Operational	When leaving [redacted], was loud and swearing in the ED waiting area, getting the attention of FSSO. After some assistance and help, client behaviour escalated, to where FSSO escorted him out of ED waiting area. Client was aggressive towards FSSO, to which [redacted] was restrained for our safety until QPS attended. Refer to Shift Log [redacted]-2017 [redacted] Shift for more information.
Central Queensland	2017	Male	Operational	Restraint of patient, assault on FSSO by patient. [redacted] Code Black [redacted] 2017.
Central Queensland	2017	Female	Nursing	Impulsive outburst. Anger
Central Queensland	2017	Female		Client was aggressive, verbal de-escalation non-effective, client was dangerous toward himself, during the takedown client resisted attempting to break free from ABM techniques. I was supporting the takedown and during this the patient struck my right forearm with his leg under force.
Central Queensland	2017	Female	Nursing	Resident in [redacted]. Resident spontaneously became resistive and aggressive. hit staff member across face and light scratch near right eye, spat at staff, kicked repeatedly.
Central Queensland	2017	Male	Operational	Patient received [redacted] then became highly aggressive, trying to break ERT's restraints. ERT had to carry patient whilst in restraint. Patient was given the opportunity to walk but continued to thrash. Patient placed in seclusion, ERT then withdrew using ABM withdrawal techniques. No injuries sustained [redacted].
Central Queensland	2017	Female	Nursing	Patient grabbed my arm and yanked forward and twisted my arm and then tried to swing a punch at me
Central Queensland	2017	Male	Operational	Doctor in [redacted] liaising with Consult Dr [redacted] re: client being admitted, concerns over client aggression. Code Black called. [redacted] urgent. Attended with FSSO [redacted], [redacted] and [redacted] plus [redacted]. Refer Shift Log [redacted] 2017 shift.
Central Queensland	2017	Male	Operational	Patient non-compliant, refused oral medication, intramuscular injection prepared, patient in corner of bathroom refusing to come out, Duty Nurse manager gave direction to withdraw pt. and place on bed via ABM technique. Patient made attempts to break restraints by attempts of striking out and pinching the ERT (unsuccessful)





Hospital and Health Service (HHS)	Incident date	Gender	Occupation	Summary
Central Queensland	/2017	Male	Operational	Patient non-compliant, refused oral medication, intramuscular injection prepared, patient very verbally abusive, patient restrained on bed for injection, dr. was kicked in the stomach from patient during restraint. ABM restraint techniques used, once medication took effect, restraints were lifted.
Central Queensland	/2017	Male	Operational	Patient non-compliant, refused oral medication, intramuscular injection prepared, patient in corner of bathroom refusing to come out, duty nurse manager gave direction to withdraw pt. and place on bed via ABM restraint technique. Pt. made attempts to break restraints by attempts of striking out and pinching the ERT (unsuccessful)
Central Queensland	/2017	Male	Operational	At [redacted] wanted to give client [redacted] injection. ERT used ABM skills to restrain on bed, during restraint Dr. [redacted] was kicked in the lower mid section area on his body.
Central Queensland	/2017	Male	Operational	[redacted] patient got access to [redacted]. Left her belongings in [redacted] foyer. [redacted]
Central Queensland	/2017	Male	Operational	Physical restraint of [redacted]. Was self harming with a piece of broken glass.
Central Queensland	/2017	Female	Nursing	[redacted], grabbed my arms hard and roughly pushed me to the side whilst I was speaking to a patient. I had to grab the side of the trolley to steady myself.
Central Queensland	/2017	Male	Operational	Restraint of patient in [redacted]. When team went to ground both knees hit the hard floor causing pain and discomfort
Central Queensland	/2017	Male	Operational	Whilst attending to patient handling, patient grabbed and scratched my arm, began to bleed straight away.
Central Queensland	/2017	Male	Operational	Patient had broken the cupboard door and was attempting to take it off, [redacted] and [redacted] restrained the patient on the bed until she settled, after a few minutes the patient settled and the restraint was lifted.
Central Queensland	/2017	Male	Operational	Assaulted by patient during Code Black, near miss with patient making attempts to bite staff also.
Central Queensland	/2017	Male	Operational	Client was aggressive with carers and RN staff. Client was to be transferred to [redacted]. Due to behaviour, oral medication was given. Just after [redacted] hrs ERT was required to move another client. ERT returned to [redacted] and assisted client into wheelchair using ABM skills and then escorted to [redacted]. Refer Shift Log [redacted].17
Central Queensland	/2017	Male	Operational	Restraint of patient as per attached log entry [redacted] 2017 [redacted] hrs. Also FSSO [redacted] has had a bodily fluids exposure [redacted].
Central Queensland	/2017	Male	Operational	Patient was covering herself with a blanket [redacted]
Central Queensland	/2017	Male	Operational	Patient on [redacted] was adamant she wanted to leave. Patient restrained and escorted to [redacted]. Nil injuries, restraint and escort successful.
Central Queensland	/2017	Male	Operational	Patient was rest rained on floor and escorted back to [redacted]
Central Queensland	/2017	Male	Operational	[redacted] Client would try to lash out with hands and legs. Refer to Shift Log [redacted] 2017 [redacted] shift for more information.



Hospital and Health Service (HHS)	Incident date	Gender	Occupation	Summary
Central Queensland	2017	Male	Operational	Patient [redacted] was become aggressive and uncompliant, patient was under an [redacted] FSSO [redacted] [redacted] had to restrain the patient and return the patient to his bed. Patient would cycle through aggressive stages once he was back on his bed, patient was then transferred to [redacted]
Central Queensland	2017	Female	Nursing	Trying to encourage [redacted] into her wheelchair. She spun around and kicked out, kicking my right forearm.
Central Queensland	2017	Female	Nursing	Patient spat at my face! Hitting, biting and verbal abuse by patient occurred during in bed service. Hit in kidney agency staff member, droplets of spit on "face", tried to bite but didn't contact.
Central Queensland	2017	Male	Operational	Patient aggression
Central Queensland	2017	Male	Nursing	While attending to resident ADC's as per care plan resident verbally aggressive and physically throwing, punches at staff.
Central Queensland	2017	Female		Patient agitated trying to get out of bed, swinging arms. Grabbed my arm to try and pull himself up. Patient wouldn't let go until staff removed his fingers.
Central Queensland	2017	Female	Nursing	Aggression
Central Queensland	2017	Female	Nursing	Patient actions
Central Queensland	2017	Male	Operational	Patient became aggressive physically and verbally abusive towards ED. Ambulance staff he grabbed dirty linen trolley and pushed it towards me then raised his fist at me, wanting to fight. Restrained patient on Ambo trolley, causing my back to hurt from trolley being too low while waiting for ERT to attend.
Central Queensland	2017	Male	Operational	Rest
Central Queensland	2017	Male	Operational	Patient aggression
Central Queensland	2017	Male	Nursing	Pt punched me on my face right below right eye. Pain and swelling evident. This incident was ? triggered by another client - [redacted]
Central Queensland	2017	Female	Nursing	I was writing my observations when pt came in quick stride from my right and struck his fist to my face. Spectacles were pushed against my face and broken.
Central Queensland	2017	Male	Operational	Verbal and physical aggression
Central Queensland	2017	Female		Patient [redacted], very aggressive, when helping staff with aggressive when staff attempting to [redacted] and position in chair. Helping staff, aggressive combatant patient hit me in the chest and I was pinned in between patient and wall
Central Queensland	2017	Female	Operational	Physical aggression
Central Queensland	2017	Female	Operational	Physical aggression/restraint
Central Queensland	2017	Female	Nursing	Patient was aggressive and had the call button in his hand and both of us [redacted] tried to free it from his hands and he punched on the nose. RN then come and took it from the wall. He was throwing things is why we asked him if we could have the buzzer. Seen it as a flying missile. (New admission with [redacted])
Central Queensland	2017	Male		Exiting af
Central Queensland	2017	Female	Operational	Patient aggression
Central Queensland	2017	Female	Managerial and Clerical	Patient physical and verbal aggression
Central Queensland	2017	Female	Nursing	consumer agitated, ang
Central Queensland	2017	Female		ry began threatening to stab client waiting for [redacted]

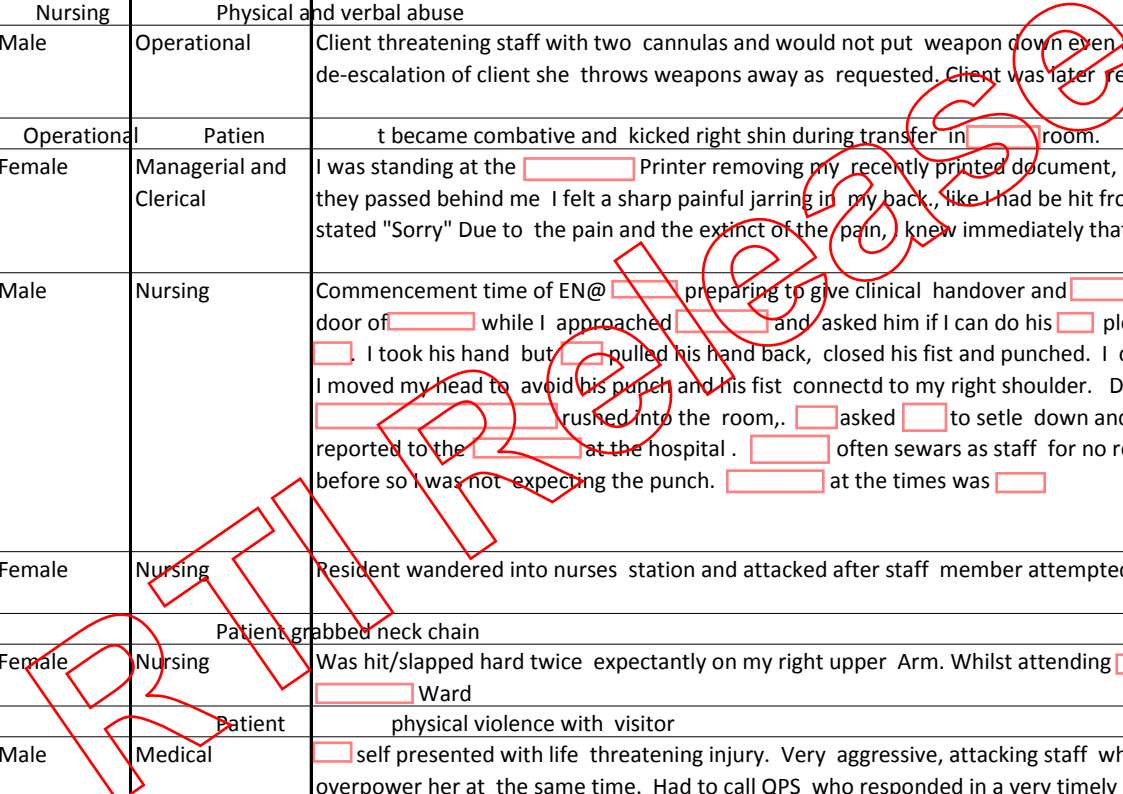
REQUEST

Hospital and Health Service (HHS)	Incident date	Gender	Occupation	Summary
Central Queensland	/2017	Female	Nursing	Patient aggression
Central Queensland	/2017	Female	Nursing	patient physical aggression
Central Queensland	/2017	Female		Patient became aggressive after being woken for medication, patient swung out at staff, striking me in the stomach.
Central Queensland	/2017	Female		Patient aggressive due to confusion - tried to hit staff with fist.
Central Queensland	/2017	Female	Nursing	Patient was being bathed by RN and student RN. When RN attempted to remove patient from bath, [redacted] bit RN on hand.
Central Queensland	/2017	Male	Medical	Patient aggression
Central Queensland	/2017	Female	Nursing	Physical aggression by patient to staff member
Central Queensland	/2017	Male	Nursing	Physical violence from patient to worker
Central Queensland	/2017	Female	Managerial and Clerical	Abuse at front counter, punched glass with both fists making glass unstable
Central Queensland	/2017	Male	Operational	pt aggression
Central Queensland	/2017	Male	Operational	Patient aggression
Central Queensland	/2017	Male	Operational	Patient aggression
Central Queensland	/2017	Male	Operational	Patient aggression
Central Queensland	/2017	Female	Nursing	Patient aggression
Central Queensland	/2017	Male	Operational	[redacted] physically and verbally aggressive
Central Queensland	/2017	Female	Nursing	Patient physical and verbal aggression
Central Queensland	/2017	Female	Nursing	Verbal and physical aggression
Central Queensland	/2017	Male	Nursing	Call out to provide employee transport to shift at [redacted]. Staff escort to duty because of security concerns. While driving through a gang of youth on the street a rock was thrown / slingshot through the rear windscreen of the car (private vehicle) police report made the following day.
Central Queensland	/2017	Female	Nursing	verbally and physically abused by a staff member.
Central Queensland	/2017	Female	Nursing	Driving to [redacted] from hospital there were a group of youths at roundabout. They shone a laser light at me and threw a rock at my car denting near the right hand backseat door.
Central Queensland	/2017	Male	Operational	FSSO requested to stop Pt entering [redacted]. Restraint successful nil injuries.
Central Queensland	/2017	Male	Operational	Pt was restrained on bed due to being aggressive and agitated.
Central Queensland	/2017	Female	Nursing	Resident pull nurses hair (ponytail) when assisting co-resident into wheelchair.
Central Queensland	/2017	Male	Operational	Pt was restrained and escorted back to [redacted]
Central Queensland	/2017	Male	Operational	Pt refused to stand for a body search. Restrained for search and transported to seclusion. Search and transport under restraint successful nil injuries.
Central Queensland	/2017	Male	Operational	Pt was escorted to HDU, refused to move into her room and slumped to the floor. As [redacted] utilising ABM techniques and patient manual handling skills, escorted the Pt to her bed and withdrew from the room successfully. Nil injury.
Central Queensland	/2017	Male	Operational	Pt refused to follow a directive. Pt restrained - Pt had a change of clothes - nil injuries restraint successful.

REQUESTED

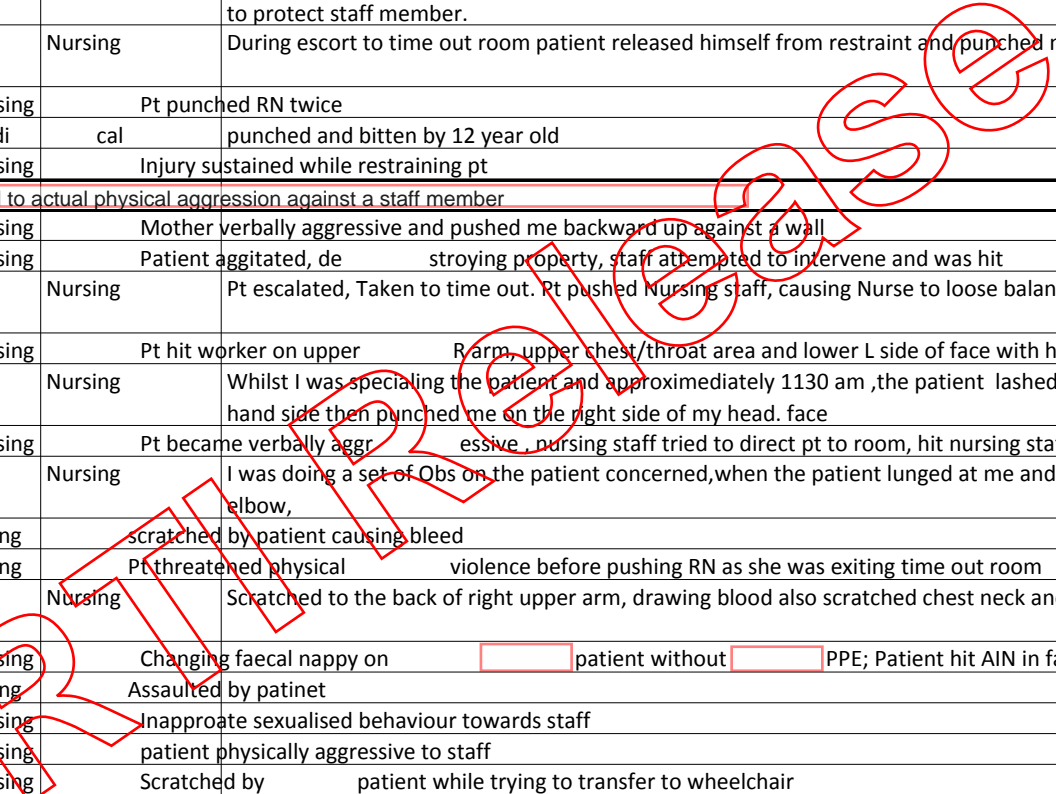
Hospital and Health Service (HHS)	Incident date	Gender	Occupation	Summary
Central Queensland	/2017	Male	Operational	Discharged client came into [redacted] without approval from [redacted] Used ABM skills to assist client into Emergency Waiting Area after direction given by [redacted] Refer to shift log [redacted].17 [redacted] shift for more information.
Central Queensland	/2017	Male	Operational	Pt had to be restrained whilst standing. Pt had to be restrained on bed for [redacted] Nil injuries
Central Queensland	/2017	Male	Operational	Pt had to be restrained while standing of FSSO arrival. Pt placed on bed for Meds x [redacted] to be administered. Nil injuries restraint successful.
Central Queensland	/2017	Male	Operational	Mental health staff wanted client escorted to mental health. ERT used ABM skills to assist client into wheel chair after direction given by [redacted]. ERT then escorted client to MH HDU. Refer to shift log [redacted].17 [redacted] shift for more information.
Central Queensland	/2017	Male	Operational	Patient was aggressive and used a connected heart monitor as weapon. Intervened and disarmed the patient, and ERT restrained the patient safely.
Central Queensland	/2017	Male	Operational	Patient was aggressive and used a connected heart monitor as a weapon. [redacted] intervened and disarmed the patient, and ERT restrained the patient safely.
Central Queensland	/2017	Male	Operational	Pt refused to enter [redacted] unassisted. Restraint successful nil injuries.
Central Queensland	/2017	Male	Operational	Pt was escorted hands on to seclusion and [redacted] was administered with restraint applied. Restraint successful, nil injuries.
Central Queensland	/2017	Male	Operational	Pt was escorted hands on to seclusion and [redacted] was administered with restraint applied. Restraint successful, nil injuries.
Central Queensland	/2017	Male	Operational	Pt on [redacted] attempted to leave ED and became aggressive (attempted to spit at ERT) Nil injuries - restraint successful.
Central Queensland	/2017	Male	Operational	Patient physical and verbal aggression.
Central Queensland	/2017	Male	Operational	Patient aggression
Central Queensland	/2017	Male	Operational	Physical aggression
Central Queensland	/2017	Female	Nursing	Patient physical aggression
Central Queensland	/2017	Female	Operational	Verbal abuse and threatening behaviour
Central Queensland	/2017	Male	Operational	Verbal abuse and aggression from patient to staff
Central Queensland	/2017	Male	Operational	Patient aggression
Central Queensland	/2017	Male	Operational	Patient physical aggression
Central Queensland	/2017	Female	Nursing	Physical aggression from patient
Central Queensland	/2017	Male	Operational	Patient physically aggressive towards staff
Central Queensland	/2017	Male	Nursing	assault from patient
Central Queensland	/2017	Male	Operational	Punched by patient.
Central Queensland	/2017	Female	Operational	Restraining patient, patient was violently kicking and pulled his leg away.
Central Queensland	/2017	Male	Operational	Patient physical aggression
Central Queensland	/2017	Male	Operational	Patient was restrained in accordance with ABM techniques for ED staff to give an [redacted], nil injury, code black.
Central Queensland	/2017	Male	Operational	Restraint of patient as per attached log entry. [redacted] hrs entry
Central Queensland	/2017	Female	Nursing	Pt agitated, walking around [redacted] unclothed, trying to walk her back to bed, when she became combative, hit me twice with open hand on chest and left arm.

Hospital and Health Service (HHS)	Incident date	Gender	Occupation	Summary
Central Queensland	/2017	Male		Patient was delirious, post anaesthetics and removal of [redacted] Was physically aggressive. I attended staff assist call. Patient Kicked my right hand Resulting in hyperextension of fore finger and tenderness
Central Queensland	/2017	Female	Nursing	We were giving an agitated aggressive patient some [redacted] PAD change. In his defense he pushed me back and I hit the back of the recliner chair
Central Queensland	/2017	Female	Nursing	Patient verbally and physically abusive
Central Queensland	/2017	Female	Nursing	Physical and verbal abuse
Central Queensland	/2017	Male	Operational	Client threatening staff with two cannulas and would not put weapon down even after ERT attended. After 10 minutes of de-escalation of client she throws weapons away as requested. Client was later restrained and then spat at staff.
Central Queensland	/2017	Male	Operational	Patien t became combative and kicked right shin during transfer in [redacted] room.
Central Queensland	/2017	Female	Managerial and Clerical	I was standing at the [redacted] Printer removing my recently printed document, when a worker walked behind me. As they passed behind me I felt a sharp painful jarring in my back, like I had be hit from behind, and as the worker passed stated "Sorry" Due to the pain and the extinct of the pain, I knew immediately that this was a deliberate act, not a bump.
Central Queensland	/2017	Male	Nursing	Commencement time of EN@ [redacted] preparing to give clinical handover and [redacted] the EN sttod at the door of [redacted] while I approached [redacted] and asked him if I can do his [redacted] please. He offered me his hand to do his [redacted]. I took his hand but [redacted] pulled his hand back, closed his fist and punched. I could see that he was aiming at my head. I moved my head to avoid his punch and his fist connectd to my right shoulder. During this time he was searing at me. THE [redacted] rushed into the room,. [redacted] asked [redacted] to settle down and left the room.. THE incident was the reported to the [redacted] at the hospital. [redacted] often sewars as staff for no reason, but he has never punched me before so I was not expecting the punch. [redacted] at the times was [redacted]
Central Queensland	/2017	Female	Nursing	Resident wandered into nurses station and attacked after staff member attempted to re-direct them.
Central Queensland	/2017	Female		Patient grabbed neck chain
Central Queensland	/2017	Female	Nursing	Was hit/slapped hard twice expectantly on my right upper Arm. Whilst attending [redacted] Ward
Central Queensland	/2017	Male		Patient physical violence with visitor
Central Queensland	/2017	Male	Medical	[redacted] self presented with life threatening injury. Very aggressive, attacking staff which could not control her bleeding and overpower her at the same time. Had to call QPS who responded in a very timely manner but very dangerous situation. [redacted]
Central Queensland	/2018	Female		Patient grabbed wrists
Central Queensland	/2018	Female		Patient hit staff arm
Central Queensland	/2018	Male	Operational	Physical and verbal violence
Central Queensland	/2018	Female	Nursing	Patient aggression
Central Queensland	/2018	Female		Patient hit AIN - see Prime # [redacted]. Specialising client with [redacted]



Hospital and Health Service (HHS)	Incident date	Gender	Occupation	Summary
Central Queensland	/2017	Female	Nursing	Attempted to enter to assist in duress alarm response and patient pulled door open to exit and scraped staff members left forearm against door jam.
Central Queensland	/2018	Female	Nursing	While attending to patient, hurt right arm. Hit nurses chest. Injury to nurse. Patient know to hit out at staff when attending cause.
CENTRAL WEST	/2017	Female	Nursing patient	struck staff member in the shower
CENTRAL WEST	/2017	Female	Nursing	KICKED OUT AT STAFF AND ATTEMPTED TO BITE NURSING STAFF HANDS WHILE PROVIDING HYGIENE CARES
CENTRAL WEST	/2018	Male	Nursing patient	t attempted to kick staff member
Children's Health Qld	/2017	Female	Nursing	Alleged physically assaulted by [redacted] whilst assessing and performing annual appraisal
Children's Health Qld	/2017	Female	Nursing	Allegation [redacted] physically assaulting [redacted] whilst providing feedback on annual appraisal
Children's Health Qld	/2017	Male	Nursing	Pt physically and verbally aggressive towards staff, assaulted NS and secluded.
Children's Health Qld	/2017	Female	Nursing	Child kicked staff
Children's Health Qld	/2017	Female	Nursing	Bitten and kicked by patient
Children's Health Qld	/2017	Female	Nursing	The patient kicked me in the legs a number of times.
Children's Health Qld	/2017	Female	Health Practitioners	Aggressive behaviour directed at author and Security Officer. Threw plastic toy hitting author in face.
Children's Health Qld	/2017	Female	Nursing	Aggressive patient in the emergency department when client attempted to abscond which resulted in staff being harmed and client being restrained. Please see PRIME ID [redacted]
Children's Health Qld	/2017	Female	Health Practitioners	Scratch injury to face / eye
Children's Health Qld	/2017	Female	Nursing	Pt spat on occupational therapist + spat in nursing staff face and bit L) arm
Children's Health Qld	/2017	Female	Nursing	patient threw legs upwards and strained shoulder
Children's Health Qld	/2017	Female	Health Practitioners	During outreach psychology appointment patient become suddenly dysregulated and physically aggressive.
Children's Health Qld	/2017	Female	Medical	Multiple incidents of physical aggression towards clinician.
Children's Health Qld	/2017	Female	Health Practitioners	Consumer pushed and hit staff member multiple times. On one occasion he punched and made contact with staff member's face. Staff member was not injured.
Children's Health Qld	/2017	Female	Nursing	Patient required restraint due to displaying unsafe behaviours towards nursing staff and self.
Children's Health Qld	/2017	Female	Nursing	Scratch on forearm from patient toe nail. Patient has multiple infections
Children's Health Qld	/2017	Female	Nursing	Pt kicked RN on [redacted] R) eye after becoming behaviourally and emotionally escalated
Children's Health Qld	/2017	Female	Nursing	RN kicked in central abdomen by dysregulated client.
Children's Health Qld	/2017	Female	Nursing	Pts 5 year old brother walked up to me and grabbed my breast and squeezed
Children's Health Qld	/2017	Female	Operational	Patient bit my right hand
Children's Health Qld	/2017	Female	Nursing	AIN was hit repeatedly by patient
Children's Health Qld	/2017	Female	Nursing	Pt kicked staff in abdomen
Children's Health Qld	/2017	Female	Nursing	Pt became aggressive, attempting to harm self and others.
Children's Health Qld	/2017	Male	Nursing	ART received a Code Black page to the ART DEC phone, and ART responded. On arriving on [redacted] ART was directed to the [redacted] lift foyer where a LCCH Security member was being assaulted by an [redacted] client.

Hospital and Health Service (HHS)	Incident date	Gender	Occupation	Summary
Children's Health Qld	/2017	Female	Nursing	Attempting patient safety - Nurse AIN injured
Children's Health Qld	/2017	Female	Nursing	Attempting patient safety - Nurse AIN injured
Children's Health Qld	/2017	Female	Nursing	After behavioural escalation, pt kicked, punched and bit x3 nursing staff on the way to time out
Children's Health Qld	/2017	Female	Nursing	After behavioural escalation, pt kicked RN and [redacted] [redacted]
Children's Health Qld	/2017	Female	Nursing	Pt was threatening to kill herself by [redacted] Nurse [redacted] was in lift with pt and they got out on level [redacted]. Pt was verbally and physically aggressive and a panic lady came to [redacted] desk requesting security and further assistance to protect staff member.
Children's Health Qld	/2017	Female	Nursing	During escort to time out room patient released himself from restraint and punched nurse on side of face with right fist
Children's Health Qld	/2017	Female	Nursing	Pt punched RN twice
Children's Health Qld	/2017	Female	Medical	punched and bitten by 12 year old
Children's Health Qld	/2017	Male	Nursing	Injury sustained while restraining pt
s.73 - irrelevant - not related to actual physical aggression against a staff member				
Children's Health Qld	/2017	Female	Nursing	Mother verbally aggressive and pushed me backward up against a wall
Children's Health Qld	/2017	Female	Nursing	Patient agitated, destroying property, staff attempted to intervene and was hit
Children's Health Qld	/2017	Female	Nursing	Pt escalated, Taken to time out. Pt pushed Nursing staff, causing Nurse to loose balance and roll R ankle
Children's Health Qld	/2017	Female	Nursing	Pt hit worker on upper R arm, upper chest/throat area and lower L side of face with his hands.
Children's Health Qld	/2017	Female	Nursing	Whilst I was specialing the patient and approximately 1130 am ,the patient lashed out and slapped me across the left hand side then punched me on the right side of my head. face
Children's Health Qld	/2017	Female	Nursing	Pt became verbally aggressive, nursing staff tried to direct pt to room, hit nursing staff in arm
Children's Health Qld	/2017	Female	Nursing	I was doing a set of Obs on the patient concerned,when the patient lunged at me and bit me on the right arm just below my elbow,
Children's Health Qld	/2018	Female	Nursing	scratched by patient causing bleed
Children's Health Qld	/2018	Female	Nursing	Pt threatened physical violence before pushing RN as she was exiting time out room
Children's Health Qld	/2018	Female	Nursing	Scratched to the back of right upper arm, drawing blood also scratched chest neck and face not drawing blood.
Children's Health Qld	/2018	Male	Nursing	Changing faecal nappy on [redacted] patient without [redacted] PPE; Patient hit AIN in face
Children's Health Qld	/2018	Female	Nursing	Assaulted by patient
Children's Health Qld	/2018	Female	Nursing	Inappropriate sexualised behaviour towards staff
Children's Health Qld	/2018	Female	Nursing	patient physically aggressive to staff
Children's Health Qld	/2018	Female	Nursing	Scratched by patient while trying to transfer to wheelchair
Children's Health Qld	/2018	Female	Nursing	Mum verbally aggressive to staff and threw water jug at staff member
Children's Health Qld	/2018	Female	Nursing	Client became disregulated and assaulted another client. Disregulated client was physically restrained by staff member and redirected to quiet room. Security were called on provided physical restraint after continued physical aggression.
Children's Health Qld	/2018	Female	Nursing	Patient escalated verbally and required to be placed in restraint during this time Patient dug nails into Nurse and security guard.
Children's Health Qld	/2017	Female	Nursing	After behavioural escalation, pt kicked, punched and bit x3 nursing staff on the way to time out
Children's Health Qld	/2017	Female	Nursing	After behavioural escalation, pt kicked, punched and bit x3 nursing staff on the way to time out

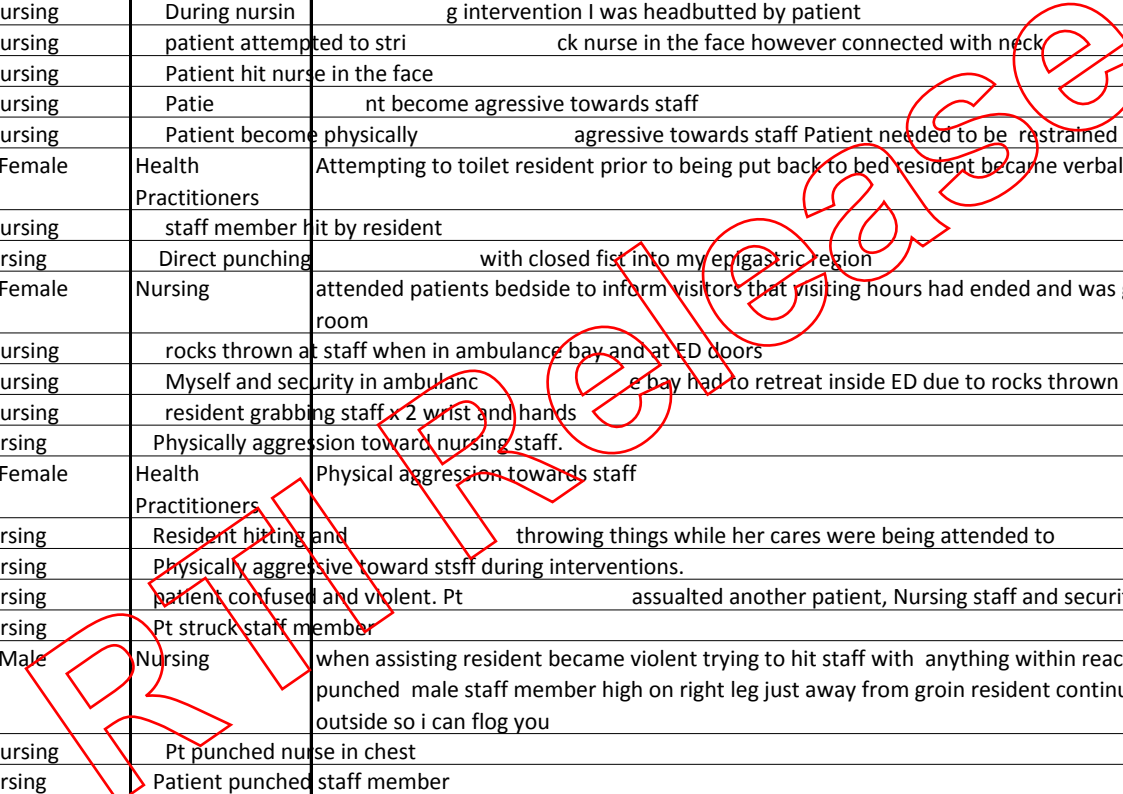




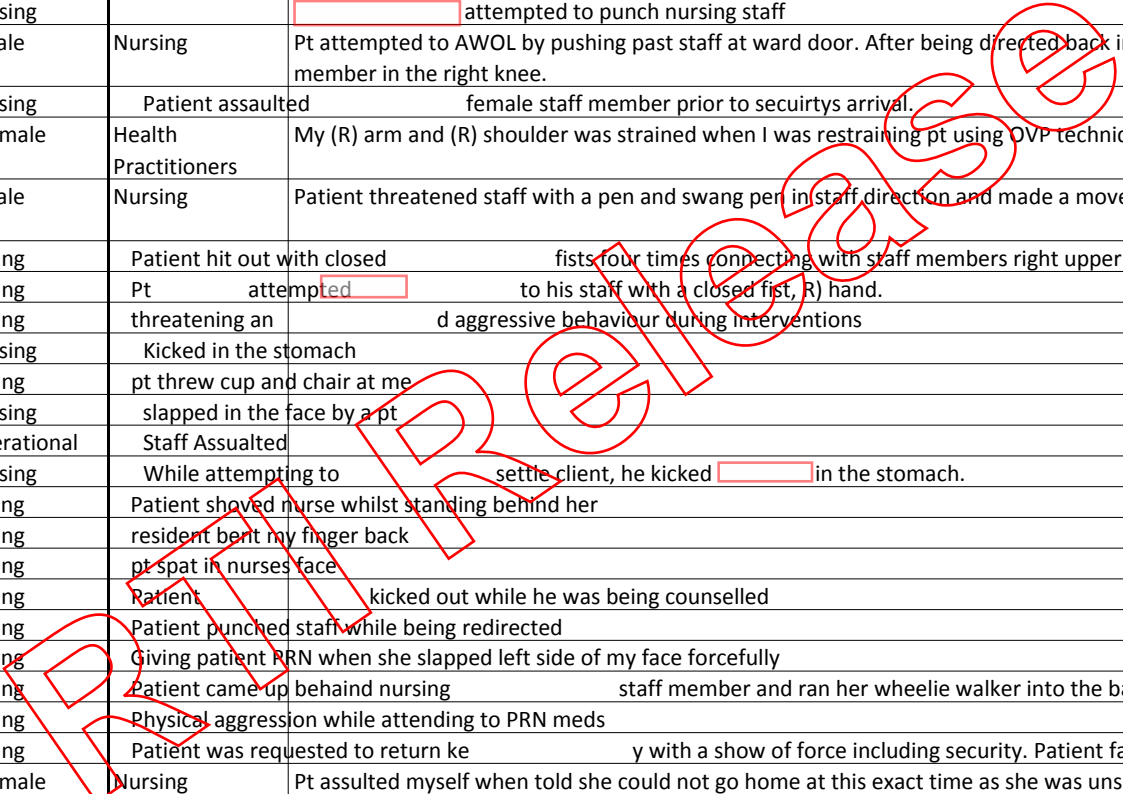
Hospital and Health Service (HHS)	Incident date	Gender	Occupation	Summary
Children's Health Qld	2018	Female	Nursing	Pt ( ) punche d RN on nose while being escorted to time out
Children's Health Qld	2018	Female	Nursing	Pt ( ) punched RN on nose while in time out
Children's Health Qld	2018	Female	Nursing	Pt hit writer while he was in time out
				s.73 - irrelevant - not related to actual physical aggression against a staff member
Darling Downs	2017	Female	Nursing	pulls hair
Darling Downs	2017	Female	Nursing	threw a shoe hitting my face then spat on me
Darling Downs	2017	Male	Nursing	Pain whilst restrainin g and transferring patient to low stimulus area
Darling Downs	2017	Female	Nursing	Patient twisted my index finger and thumb in right hand
Darling Downs	2017	Female	Nursing	Punched and kicked
Darling Downs	2017	Female	Nursing	Resident threw 2 cups at me & hit me in the back & buttock.
Darling Downs	2017	Female	Nursing	while resident was in his bed he was throwing his food, drinks on the floor. so slowly went up to him to take food off his trolley he threw his empty cup and hit me above my left eye
Darling Downs	2017	Male	Operational	Verbally an d physically abusive towards staff member.
Darling Downs	2017	Female	Nursing	Assaulted by patient
Darling Downs	2017	Female	Nursing	Patient hit RN several times on the hip.
Darling Downs	2017	Female	Nursing	Attending clients' ADL's in the bathroom. Staff was assisting client to pull up their trousers after having a shower and getting dry, client then became agitated and scratched staff member in the face and slapped staff on the left arm.
Darling Downs	2017	Female	Nursing	staff member showering resident who started screaming -verbaly aggressive, then hit and again hit staff member with towel
Darling Downs	2017	Male	Nursing	Patient verbal ly and physically aggressive to staff.
Darling Downs	2017	Female	Nursing	Patient ve rbally and Physically aggressive to staff
Darling Downs	2017	Female	Nursing	Attending to residents care, residents aggressive during cares
Darling Downs	2017	Female	Nursing	Attending to residents care, residents aggressive during cares
Darling Downs	2017	Female	Nursing	resident hit nurse
Darling Downs	2017	Female	Nursing	Patient was being nursed in ICA when she punched the nurse who was sitting down in an unprovoked attack, hitting he nurse with a closed fist in the face.
Darling Downs	2017	Female	Nursing	Patient raised fist to strike out at nursing staff
Darling Downs	2017	Male	Nursing	Pt punched male nurse to chin area
Darling Downs	2017	Male	Nursing	Pt punched male nurse to chin area
Darling Downs	2017	Male	Operational	Physical Assulat by patient
Darling Downs	2017	Female	Nursing	Patient assaulted nurse.
Darling Downs	2017	Female	Nursing	Whilst patient was sitting out of bed, myself and an AIN were changing sheets. made an attempt to climb into the unmade bed and so I gentlye held his shoulders back and asked him to sit in the chair until we have finished making the bed, he then put his hand around my throat.

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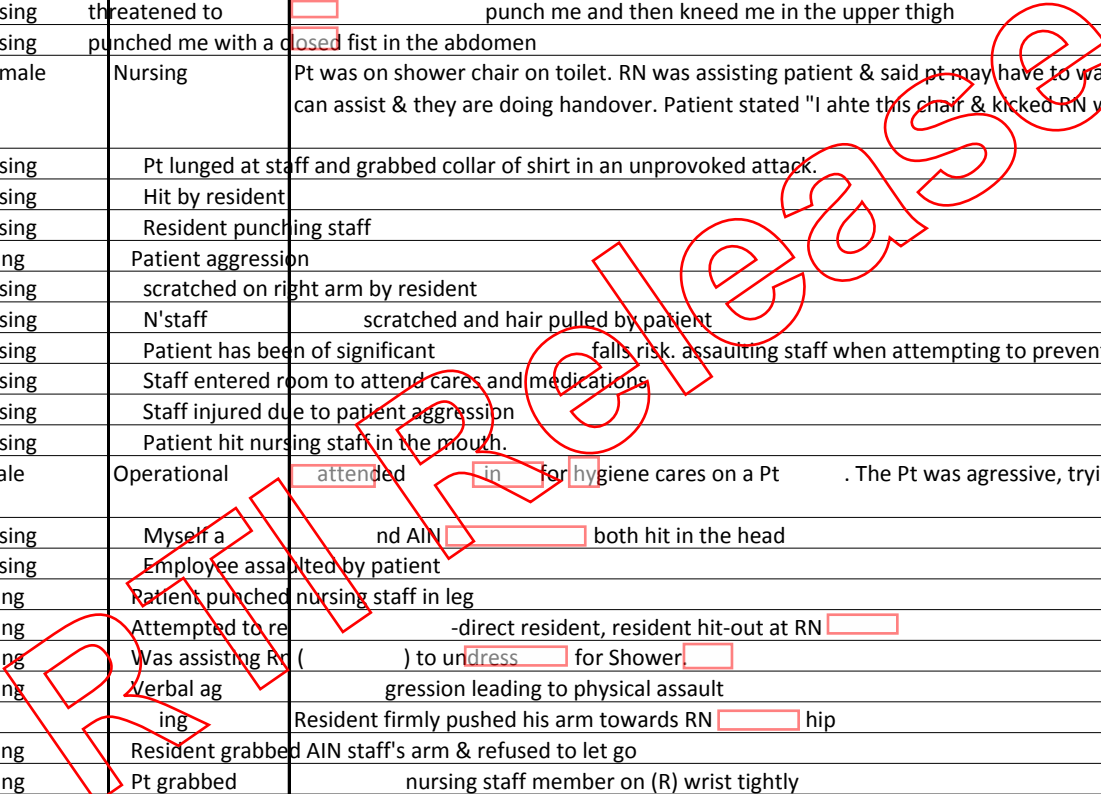
Hospital and Health Service (HHS)		Incident date	Gender	Occupation	Summary
Darling Downs	2017	Male		Operational	Whilst controlling the patients Right arm, I bent over to apply the brake to the right hand wheel of the wheel chair. Staff member controlling the patients Left arm lost control of it and the patient used his left arm to punch me in the face
Darling Downs	2017	Female	Nursing		Assaulted by patient
Darling Downs	2017	Female	Nursing		nurse punched in chest
Darling Downs	2017	Female	Nursing	Palliative	patie He pushed [redacted] against the wall, and pushed against her throat with his hands
Darling Downs	2017	Female	Nursing	During nursin	g intervention I was headbutted by patient
Darling Downs	2017	Female	Nursing		patient attempted to stri ck nurse in the face however connected with neck
Darling Downs	2017	Female	Nursing		Patient hit nurse in the face
Darling Downs	2017	Female	Nursing	Patie	nt become agressive towards staff
Darling Downs	2017	Female	Nursing		Patient become physically agressive towards staff Patient needed to be restrained
Darling Downs		2017	Female	Health Practitioners	Attempting to toilet resident prior to being put back to bed resident became verbally and physically violent
Darling Downs	2017	Female	Nursing		staff member hit by resident
Darling Downs	2017	Female	Nursing		Direct punching with closed fist into my epigastric region
Darling Downs		2017	Female	Nursing	attended patients bedside to inform visitors that visiting hours had ended and was grabbed by Katrina and pushed out of room
Darling Downs	2017	Female	Nursing		rocks thrown at staff when in ambulance bay and at ED doors
Darling Downs	2017	Male	Nursing		Myself and security in ambulanc e bay had to retreat inside ED due to rocks thrown at us
Darling Downs	2017	Female	Nursing		resident grabbing staff x 2 wrist and hands
Darling Downs	2017	Female	Nursing		Physically aggression toward nursing staff.
Darling Downs		2017	Female	Health Practitioners	Physical aggression towards staff
Darling Downs	2017	Female	Nursing		Resident hitting and throwing things while her cares were being attended to
Darling Downs	2017	Female	Nursing		Physically aggressive toward stff during interventions.
Darling Downs	2017	Male	Nursing		patient confused and violent. Pt assaulted another patient, Nursing staff and security personel.
Darling Downs	2017	Female	Nursing		Pt struck staff member
Darling Downs		2017	Male	Nursing	when assisting resident became violent trying to hit staff with anything within reach would settle then try to attack resident punched male staff member high on right leg just away from groin resident continued to threaten staff stating just step outside so i can flog you
Darling Downs	2017	Female	Nursing		Pt punched nurse in chest
Darling Downs	2017	Female	Nursing		Patient punched staff member
Darling Downs	2017	Female	Nursing		Patient became aggr essive towards [redacted] prior to taking bloods
Darling Downs		2017	Female	Nursing	Staff were attending to resident when he lashed out and hit me in the chest area which hurt at the time.
Darling Downs	2017	Male	Operational		punched on the R) side of his face
Darling Downs	2017	Female	Nursing		Pt was throwing chairsat walls and staff
Darling Downs	2017		Indeterminate	Nursing	Staff member was struck in the face, causing 2 scratches on the right side of her cheek.
Darling Downs		2017	Female	Nursing	client became agressive while staff were trying to change him. Turned towards me and punched me in the stomach.



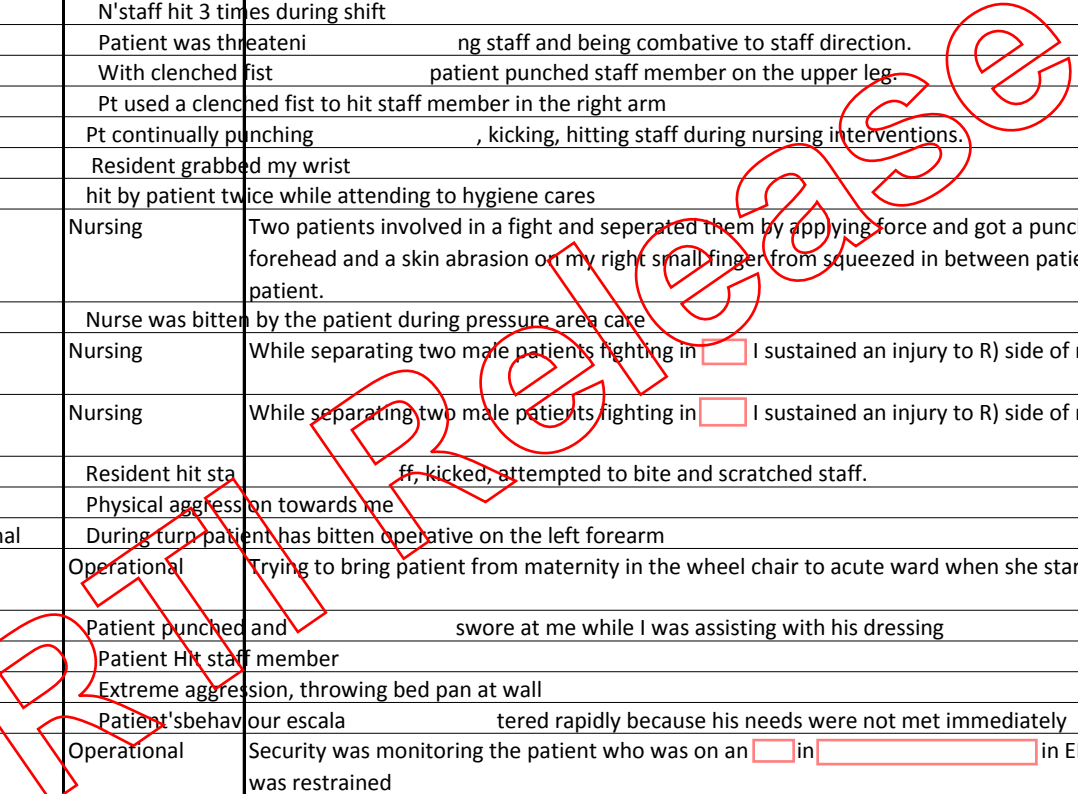
Hospital and Health Service (HHS)	Incident date	Gender	Occupation	Summary
Darling Downs	2017	Female	Nursing	Elbowed by Client in (L) and (R) breasts
Darling Downs	2017	Female	Nursing	Unprovoked physical attack on nurse
Darling Downs	2017	Female	Nursing	, resident punched staff in stomach
Darling Downs		2017	Female	Nursing Patient got up from table and walked up to female staff member and began hitting out with closed fists connecting with staff member.
Darling Downs	2017	Male	Operational	Patient Assaulted Staff
Darling Downs	2017	Female	Nursing	attempted to punch nursing staff
Darling Downs		2017	Male	Nursing Pt attempted to AWOL by pushing past staff at ward door. After being directed back into ward, pt kicked attending staff member in the right knee.
Darling Downs	2017	Female	Nursing	Patient assaulted female staff member prior to securitys arrival.
Darling Downs		2017	Female	Health Practitioners My (R) arm and (R) shoulder was strained when I was restraining pt using OVP technique.
Darling Downs		2017	Male	Nursing Patient threatened staff with a pen and swang per in staff direction and made a move towards a female staff member
Darling Downs	2017	Female	Nursing	Patient hit out with closed fists four times connecting with staff members right upper arm.
Darling Downs	2017	Male	Nursing	Pt attempted to his staff with a closed fist, R) hand.
Darling Downs	2017	Female	Nursing	threatening an d aggressive behaviour during interventions
Darling Downs	2017	Female	Nursing	Kicked in the stomach
Darling Downs	2017	Female	Nursing	pt threw cup and chair at me
Darling Downs	2017	Female	Nursing	slapped in the face by a pt
Darling Downs	2017	Male	Operational	Staff Assaulted
Darling Downs	2017	Female	Nursing	While attempting to settle client, he kicked in the stomach.
Darling Downs	2017	Female	Nursing	Patient shoved nurse whilst standing behind her
Darling Downs	2017	Female	Nursing	resident bent my finger back
Darling Downs	2017	Female	Nursing	pt spat in nurses face
Darling Downs	2017	Female	Nursing	Patient kicked out while he was being counselled
Darling Downs	2017	Female	Nursing	Patient punched staff while being redirected
Darling Downs	2017	Female	Nursing	Giving patient PRN when she slapped left side of my face forcefully
Darling Downs	2017	Female	Nursing	Patient came up behind nursing staff member and ran her wheelie walker into the back of her legs
Darling Downs	2017	Female	Nursing	Physical aggression while attending to PRN meds
Darling Downs	2017	Male	Nursing	Patient was requested to return key with a show of force including security. Patient failed to comply.
Darling Downs		2017	Female	Nursing Pt assaulted myself when told she could not go home at this exact time as she was unsafe to do so and has no care at home
Darling Downs		2017	Female	Nursing kicked staff in ribs with her shoe, attempted to bite staff, hitting security staff on several occasions, kicking and hitting out at all attending staff, digging fingernails into staff
Darling Downs		2017	Female	Nursing Trying to get patient off chair from climbing the fence. Patient became increasing agitated and oppostional to staff intervention and requests.
Darling Downs	2017	Female	Nursing	While trying to de-escalating attempted to punch staff
Darling Downs	2017	Female	Nursing	Patient attempted to punch Staff
Darling Downs	2017	Female	Nursing	threatened to punch me and then kneed me in the upper thigh



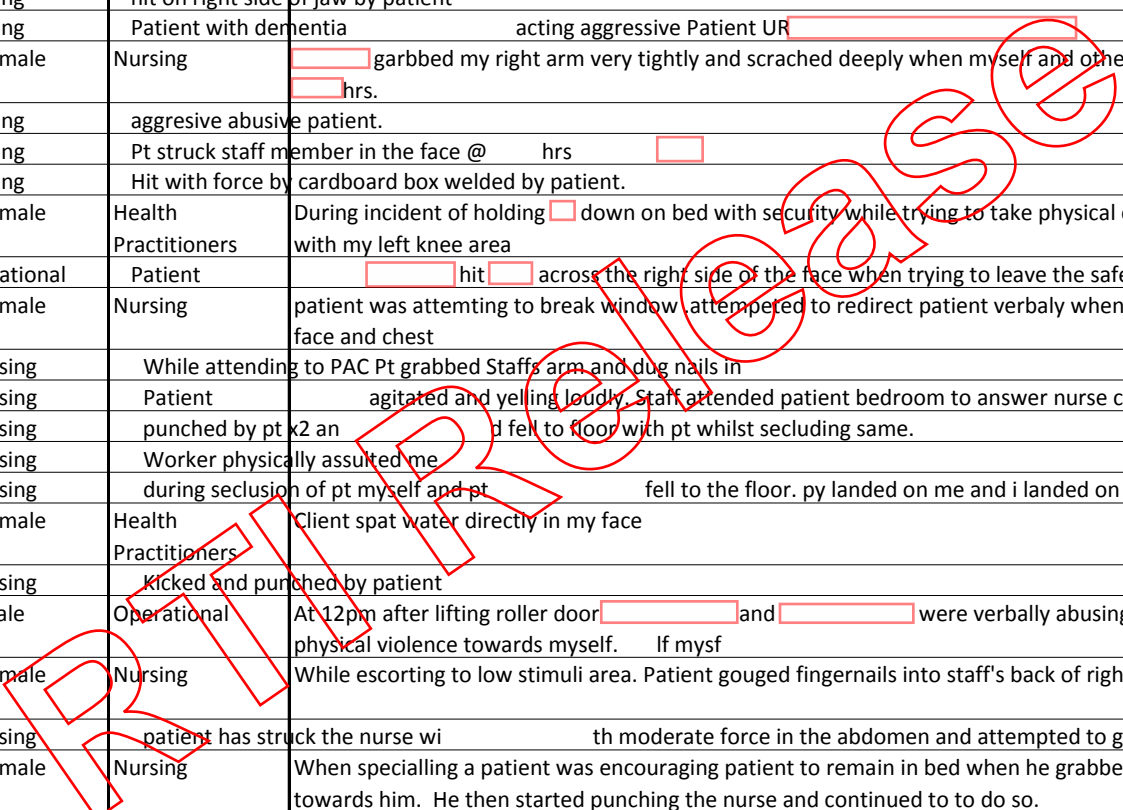
Hospital and Health Service (HHS)	Incident date	Gender	Occupation	Summary
Darling Downs	2017	Female	Nursing	Nurse had an object thrown at her
Darling Downs	2017	Female	Nursing	Patient hit in jaw
Darling Downs	2017	Female	Nursing	resident hit nurse
Darling Downs	2017	Female	Nursing	Pt lunged at staff grabbing staff's right side of neck and at the same time with his other hand grabbed staff's hair.
Darling Downs	2017	Female	Nursing	Verbal Aggression on escalator led to physical aggression towards staff by patient
Darling Downs	2017	Female	Nursing	threatened to punch me and then kneed me in the upper thigh
Darling Downs	2017	Female	Nursing	punched me with a closed fist in the abdomen
Darling Downs	2017	Female	Nursing	Pt was on shower chair on toilet. RN was assisting patient & said pt may have to wait a little while until another staff member can assist & they are doing handover. Patient stated "I hate this chair & kicked RN with both feet.
Darling Downs	2017	Female	Nursing	Pt lunged at staff and grabbed collar of shirt in an unprovoked attack.
Darling Downs	2017	Female	Nursing	Hit by resident
Darling Downs	2017	Female	Nursing	Resident punching staff
Darling Downs	2017	Female	Nursing	Patient aggression
Darling Downs	2017	Female	Nursing	scratched on right arm by resident
Darling Downs	2017	Female	Nursing	N'staff scratched and hair pulled by patient
Darling Downs	2017	Male	Nursing	Patient has been of significant falls risk. assaulting staff when attempting to prevent falls
Darling Downs	2017	Female	Nursing	Staff entered room to attend cares and medications
Darling Downs	2017	Male	Nursing	Staff injured due to patient aggression
Darling Downs	2017	Male	Nursing	Patient hit nursing staff in the mouth.
Darling Downs	2017	Male	Operational	attended in for hygiene cares on a Pt. The Pt was aggressive, trying to bite and scratch and punch
Darling Downs	2017	Female	Nursing	Myself and AIN both hit in the head
Darling Downs	2017	Female	Nursing	Employee assaulted by patient
Darling Downs	2017	Female	Nursing	Patient punched nursing staff in leg
Darling Downs	2017	Female	Nursing	Attempted to re-direct resident, resident hit-out at RN
Darling Downs	2017	Female	Nursing	Was assisting RN ( ) to undress for Shower
Darling Downs	2017	Female	Nursing	Verbal aggression leading to physical assault
Darling Downs	2017	Female	Nursing	Resident firmly pushed his arm towards RN hip
Darling Downs	2017	Female	Nursing	Resident grabbed AIN staff's arm & refused to let go
Darling Downs	2017	Female	Nursing	Pt grabbed nursing staff member on (R) wrist tightly
Darling Downs	2017	Male	Nursing	IH patient stratch forearm
Darling Downs	2017	Female	Nursing	Patient physically aggressive towards nursing staff.
Darling Downs	2017	Female	Nursing	Resident palmed RN in the jaw
Darling Downs	2017	Female	Nursing	At 1800 hours visual check completed by 2 staff. yelling at staff CNO notified and security called but before staff could come to assist attempted to assault female staff member
Darling Downs	2017	Female	Nursing	Pt hit me with the back of his hand across my face
Darling Downs	2017	Female	Medical	Staff member allegedly assaulted whilst assessing patient



Hospital and Health Service (HHS)	Incident date	Gender	Occupation	Summary
Darling Downs	/2017	Female	Medical	Assault on Medical Officer
Darling Downs	/2017	Female	Nursing	became physically aggressive and kicked my right lower leg.
Darling Downs	/2017	Female	Health Practitioners	While removing any items of clothing from room as per Drs instruction after being commenced on @ kicked staff member on her right lower leg leaving a bruise
Darling Downs	/2017	Female	Nursing	Pt became highly aggressive
Darling Downs	/2017	Female	Nursing	nurse struck on jaw by patients fist
Darling Downs	/2017	Female	Nursing	N'staff hit 3 times during shift
Darling Downs	/2017	Male	Nursing	Patient was threatening staff and being combative to staff direction.
Darling Downs	/2017	Female	Nursing	With clenched fist patient punched staff member on the upper leg.
Darling Downs	/2017	Female	Nursing	Pt used a clenched fist to hit staff member in the right arm
Darling Downs	/2017	Female	Nursing	Pt continually punching, kicking, hitting staff during nursing interventions.
Darling Downs	/2017	Female	Nursing	Resident grabbed my wrist
Darling Downs	/2017	Female	Nursing	hit by patient twice while attending to hygiene cares
Darling Downs	/2017	Male	Nursing	Two patients involved in a fight and separated them by applying force and got a punch from on my left side of forehead and a skin abrasion on my right small finger from squeezed in between patient and carpet while dragging back patient.
Darling Downs	/2017	Female	Nursing	Nurse was bitten by the patient during pressure area care
Darling Downs	/2017	Male	Nursing	While separating two male patients fighting in I sustained an injury to R) side of neck and back R) shoulder.
Darling Downs	/2017	Male	Nursing	While separating two male patients fighting in I sustained an injury to R) side of neck and back R) shoulder.
Darling Downs	/2017	Female	Nursing	Resident hit staff, kicked, attempted to bite and scratched staff.
Darling Downs	/2017	Female	Nursing	Physical aggression towards me
Darling Downs	/2017	Male	Operational	During turn patient has bitten operative on the left forearm
Darling Downs	/2017	Male	Operational	Trying to bring patient from maternity in the wheel chair to acute ward when she started to punch my arm
Darling Downs	/2017	Female	Nursing	Patient punched and swore at me while I was assisting with his dressing
Darling Downs	/2017	Female	Nursing	Patient Hit staff member
Darling Downs	/2017	Male	Nursing	Extreme aggression, throwing bed pan at wall
Darling Downs	/2017	Female	Nursing	Patient's behaviour escalated rapidly because his needs were not met immediately
Darling Downs	/2017	Male	Operational	Security was monitoring the patient who was on an in in ED the patient attempted to abscond and was restrained
Darling Downs	/2017	Female	Nursing	Patient tried to abscond, lashed out and struck my forearm, scratching me with her finger nail.
Darling Downs	/2017	Female	Operational	Grabbed me on the back of the neck from behind.
Darling Downs	/2017	Female	Nursing	Threw a drink bottle filled with water at me hitting my left shin.
Darling Downs	/2017	Female	Nursing	Resident very verbally and physically abusive towards staff member during care,
Darling Downs	/2017	Female	Nursing	Pt grabbed AI N forearm, refusing to let go.
Darling Downs	/2017	Female	Nursing	Resident hit staff member in stomach
Darling Downs	/2017	Female	Nursing	Pt hit and kicked employee when she was giving her a shower.
Darling Downs	/2017	Female	Nursing	assisting staff to wheel patient from bathroom, grabbed staff by wrist, scratching staff on right wrist

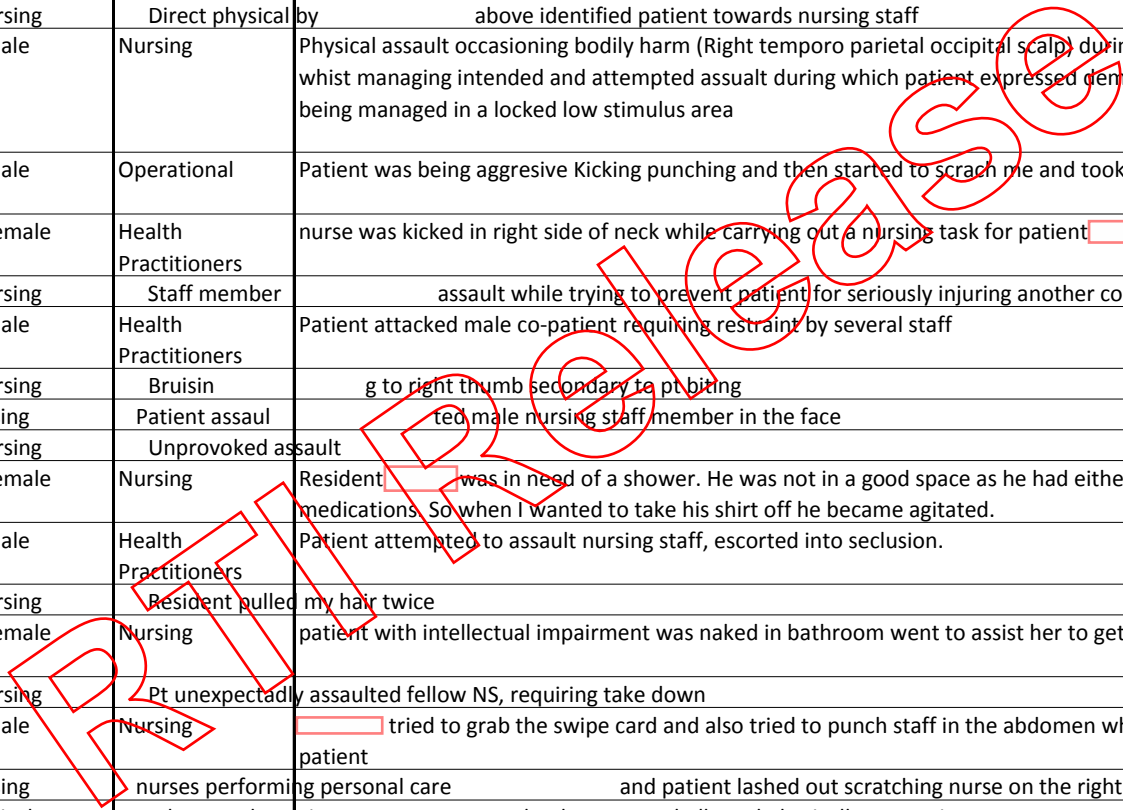


Hospital and Health Service (HHS)	Incident date	Gender	Occupation	Summary
Darling Downs	/2017	Male	Nursing	knocked of balance, ankle rolled, knee twisted, fell to the floor
Darling Downs	/2017	Female	Nursing	pt struck at nursing staff
Darling Downs	/2017	Female	Nursing	Male resident in the secure unit of [redacted], became agitated and aggressive. Unprovoked at the time of the assault, [redacted] leaned forward and head butted [redacted] whilst she was assisting with escorting him back to his room.
Darling Downs	/2017	Female	Nursing	hit on right side of jaw by patient
Darling Downs	/2017	Female	Nursing	Patient with dementia acting aggressive Patient UR [redacted]
Darling Downs	/2017	Female	Nursing	[redacted] garbbed my right arm very tightly and scatched deeply when myself and other staf assisting with her ADL's at [redacted] hrs.
Darling Downs	2017	Male	Nursing	aggressive abusive patient.
Darling Downs	/2017	Female	Nursing	Pt struck staff member in the face @ [redacted] hrs [redacted]
Darling Downs	/2017	Female	Nursing	Hit with force by cardboard box welded by patient.
Darling Downs	/2017	Female	Health Practitioners	During incident of holding [redacted] down on bed with security while trying to take physical observation [redacted] kicked out and conected with my left knee area
Darling Downs	/2017	Female	Operational	Patient [redacted] hit [redacted] across the right side of the face when trying to leave the safe haven room.
Darling Downs	/2017	Female	Nursing	patient was attempting to break window, attempted to redirect patient verbally when he turned around and hit me in the face and chest
Darling Downs	/2017	Male	Nursing	While attending to PAC Pt grabbed Staffs arm and dug nails in
Darling Downs	/2017	Female	Nursing	Patient agitated and yelling loudly. Staff attended patient bedroom to answer nurse call button.
Darling Downs	2017	Male	Nursing	punched by pt x2 an [redacted] d fell to floor with pt whilst secluding same.
Darling Downs	/2017	Female	Nursing	Worker physically assaulted me
Darling Downs	/2017	Male	Nursing	during seclusion of pt myself and pt [redacted] fell to the floor. py landed on me and i landed on my back.
Darling Downs	/2017	Female	Health Practitioners	Client spat water directly in my face
Darling Downs	2017	Female	Nursing	Kicked and punched by patient
Darling Downs	/2017	Male	Operational	At 12pm after lifting roller door [redacted] and [redacted] were verbally abusing me with profanities and threats with physical violence towards myself. If mysf
Darling Downs	/2017	Female	Nursing	While escorting to low stimuli area. Patient gouged fingernails into staff's back of right hand breaking skin open wound.
Darling Downs	2017	Female	Nursing	patient has struck the nurse with moderate force in the abdomen and attempted to grab her wrist.
Darling Downs	/2017	Female	Nursing	When specialling a patient was encouraging patient to remain in bed when he grabbed the nurse's arm and pulled her towards him. He then started punching the nurse and continued to do so.
Darling Downs	/2017	Female	Nursing	I was leaving the [redacted] unit and was at the doorway with another resdnt when the RN alerted me to the fact that [redacted] was trying to follow me out the door. I turned around to respond to the RN and [redacted] swung at me and connect with the right side of my rib cage. At the time it hurt, but subsided
Darling Downs	/2017	Female	Nursing	positioning patient when she rotated and kicked full force into arm
Darling Downs	/2017	Female	Nursing	While staff member was standing stationary near office patient wheeled her wheelchair into staff members legs
Darling Downs	/2017	Female	Health Practitioners	While staff member was standing stationary near office [redacted] wheeled her wheelchair into staff members legs





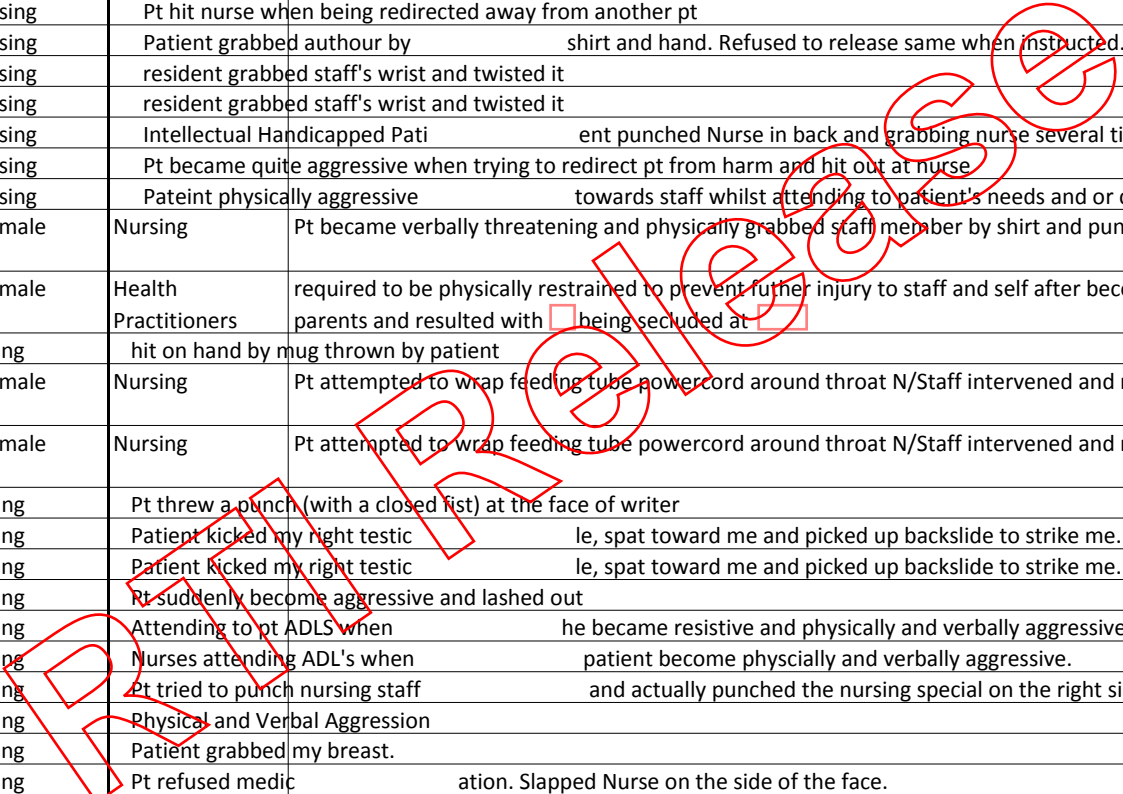
Hospital and Health Service (HHS)	Incident date	Gender	Occupation	Summary
Darling Downs	/2017	Female	Nursing	struck by patient whilst in transit from outing back to unit
Darling Downs	/2017	Female	Nursing	verbal abuse and threw sats monitor at me
Darling Downs	/2017	Female	Nursing	Resident scratched and hit out at staff member.
Darling Downs	/2017	Female	Nursing	Patient hit and kicked nursing staff when restrained
Darling Downs	/2017	Female	Nursing	attempted to assault nursing staff
Darling Downs	/2017	Female	Nursing	Patient attempted to abscorb and restrained, Physically aggressive during restraint.
Darling Downs	/2017	Male	Nursing	Direct physical by above identified patient towards nursing staff
Darling Downs	/2017	Male	Nursing	Physical assault occasioning bodily harm (Right temporo parietal occipital scalp) during implementation of OVP techniques whilst managing intended and attempted assault during which patient expressed demands for keys of registered nurse whilst being managed in a locked low stimulus area
Darling Downs	/2017	Male	Operational	Patient was being aggressive Kicking punching and then started to scratch me and took some skin off my wrist.
Darling Downs	/2017	Female	Health Practitioners	nurse was kicked in right side of neck while carrying out a nursing task for patient
Darling Downs	/2017	Female	Nursing	Staff member assault while trying to prevent patient for seriously injuring another co-pt with a
Darling Downs	/2017	Male	Health Practitioners	Patient attacked male co-patient requiring restraint by several staff
Darling Downs	/2017	Female	Nursing	Bruising to right thumb secondary to pt biting
Darling Downs	/2017	Male	Nursing	Patient assaulted male nursing staff member in the face
Darling Downs	/2017	Male	Nursing	Unprovoked assault
Darling Downs	/2017	Female	Nursing	Resident was in need of a shower. He was not in a good space as he had either refused or spat out his morning medications. So when I wanted to take his shirt off he became agitated.
Darling Downs	/2017	Male	Health Practitioners	Patient attempted to assault nursing staff, escorted into seclusion.
Darling Downs	/2017	Female	Nursing	Resident pulled my hair twice
Darling Downs	/2017	Female	Nursing	patient with intellectual impairment was naked in bathroom went to assist her to get up and she threw fecal matter at me
Darling Downs	/2017	Female	Nursing	Pt unexpectedly assaulted fellow NS, requiring take down
Darling Downs	/2017	Male	Nursing	tried to grab the swipe card and also tried to punch staff in the abdomen which in turn led to the seclusion of the patient
Darling Downs	/2017	Female	Nursing	nurses performing personal care and patient lashed out scratching nurse on the right forearm
Darling Downs	/2017	Male	Medical	pt became hypoxic and pt became verbally and physically aggressive
Darling Downs	/2017	Female	Health Practitioners	Physical aggression in response to co patient offering to join them for supper
Darling Downs	/2017	Female	Nursing	Pt attempted to hit myself and two other staff
Darling Downs	/2017	Female	Nursing	Pt attempted to punch nurse; pt made sexually offensive comments to nurse; pt threatened nurse with further physical violence; pt verbally abused nurse
Darling Downs	/2017	Female	Nursing	RN physically attacked by patient after making false accusations
Darling Downs	/2017	Male	Nursing	Pt threw his empty suitcase at nurses; pt verbally abused nurse





Hospital and Health Service (HHS)	Incident date	Gender	Occupation	Summary
Darling Downs	/2017	Male	Operational	Duress Male patient aggressive
Darling Downs	/2017	Female	Nursing	SCRATCH ED IN FACE BY 12 MONTH OLD TODDLER
Darling Downs	/2017	Female	Nursing	grabbed staff member by the wrist
Darling Downs	/2017	Female	Nursing	attending hygiene cares and peg feed and medication administration
Darling Downs	/2017	Male	Nursing	Patient walked up behind staff member and snatched personal item from staff member's hand whilst in the process of locking item away.
Darling Downs	/2017	Female	Nursing	pt verbal ly an physically agressive to staff.
Darling Downs	/2017	Male	Nursing	Pt tried to punch nursing sta ff and actually punched the Team Leader on the Left thigh.
Darling Downs	/2017	Male	Nursing	Pt grabbed nursing staff's hands and wouldn't let go, pt turned aggressive. Pt also being intrusive to other pts. Pt tried to put her hands inside sharps container as well and insisted it was her property.
Darling Downs	/2017	Female	Nursing	Resident hit staff
Darling Downs	/2017	Female	Nursing	Resident shoved AIN.
Darling Downs	/2017	Male	Nursing	Staff were attempting to do cares when resident became physically aggressive.
Darling Downs	/2017	Female	Nursing	Nursing staff called from to assisst with an aggressive client - staff assault when escorting patient to seclusion
Darling Downs	/2017	Female	Health Practitioners	required to be physically restrained to prevent futher injury to staff and self after becoming distressed during visit with parents and resulted with being secluded at 1945
Darling Downs	/2017	Female	Nursing	was grabbed by patient and pushed against th e wall whilst patient continued to hold on to her clothing
Darling Downs	/2017	Female	Nursing	Patient physically attacked staff
Darling Downs	/2017	Female	Nursing	Resident threw a toothpaste tube at AIN and raised his fist at her.
Darling Downs	/2017	Female	Nursing	Pt got up and walked towards author while becoming verbally aggressive. Asked to calm down and stay back however verbal de-escalation failed and patient lunged forward and grabbed author by shirt and shoulder. Durress alarm activated, staff and security attended.
Darling Downs	/2017	Female	Nursing	Resident grabbed staff arm in grip twisting arm backwards
Darling Downs	/2017	Female	Nursing	patient kicked on my face
Darling Downs	/2017	Female	Nursing	Struck in the face by patient
Darling Downs	/2017	Male	Nursing	While trying to calm patient down patient puched employee
Darling Downs	/2017	Female	Nursing	Attending medication round, vital signs
Darling Downs	/2017	Female	Nursing	Was walking up the corridor with the pt. She suddenly pushed me against the wall and started grabbing and hitting at my face and throat.
Darling Downs	/2017	Male	Nursing	pt kicked staff in the shin, wh ile staff were attemptiong to prevent further assault of a co-pt
Darling Downs	/2017	Female	Nursing	Attempting to place posey mat under sleeping pt by rolling him.
Darling Downs	/2017	Female	Nursing	Pt wandering around ward, had gone into another room of pts. Trying to gently redirect out of the room.
Darling Downs	/2017	Male	Nursing	Pt punched nurse in the stomach when assisting with voiding.
Darling Downs	/2017	Female	Nursing	Patient struck the author
Darling Downs	/2017	Female	Nursing	pt agitated hit staff

Hospital and Health Service (HHS)	Incident date	Gender	Occupation	Summary
Darling Downs	2017	Female	Health Practitioners	[redacted] playfully swiped his hand towards me and collected with the side of my face
Darling Downs	2017	Female	Health Practitioners	[redacted] playfully swiped his hand towards me and collected with the side of my face
Darling Downs	2017	Female	Nursing	Pt attempted to strangle nurse with stethoscope
Darling Downs	2017	Female	Nursing	pt agitated hit staff
Darling Downs	2017	Female	Nursing	Pt hit nurse when being redirected away from another pt
Darling Downs	2017	Female	Nursing	Patient grabbed authour by [redacted] shirt and hand. Refused to release same when instructed.
Darling Downs	2017	Female	Nursing	resident grabbed staff's wrist and twisted it
Darling Downs	2017	Female	Nursing	resident grabbed staff's wrist and twisted it
Darling Downs	2017	Female	Nursing	Intellectual Handicapped Pati [redacted] ent punched Nurse in back and grabbing nurse several times
Darling Downs	2017	Female	Nursing	Pt became quite aggressive when trying to redirect pt from harm and hit out at nurse
Darling Downs	2017	Female	Nursing	Pateint physically aggressive [redacted] towards staff whilst attending to patient's needs and or cares.
Darling Downs	2017	Female	Nursing	Pt became verbally threatening and physically grabbed staff member by shirt and punched staff in the stomach.
Darling Downs	2017	Female	Health Practitioners	required to be physically restrained to prevent futher injury to staff and self after becoming distressed during visit with parents and resulted with [redacted] being secluded at [redacted]
Darling Downs	2017	Female	Nursing	hit on hand by mug thrown by patient
Darling Downs	2017	Female	Nursing	Pt attempted to wrap feeding tube powercord around throat N/Staff intervned and recieved hard kick (x2) to abdomen
Darling Downs	2017	Female	Nursing	Pt attempted to wrap feeding tube powercord around throat N/Staff intervned and recieved hard kick (x2) to abdomen
Darling Downs	2017	Female	Nursing	Pt threw a punch (with a closed fist) at the face of writer
Darling Downs	2017	Male	Nursing	Patient kicked my right testic [redacted] le, spat toward me and picked up backslide to strike me.
Darling Downs	2017	Male	Nursing	Patient kicked my right testic [redacted] le, spat toward me and picked up backslide to strike me.
Darling Downs	2017	Male	Nursing	Rt suddenly become aggressive and lashed out
Darling Downs	2017	Female	Nursing	Attending to pt ADLS when [redacted] he became resistive and physically and verbally aggressive
Darling Downs	2017	Female	Nursing	Nurses attending ADL's when [redacted] patient become phsycially and verbally aggressive.
Darling Downs	2017	Female	Nursing	Pt tried to punch nursing staff [redacted] and actually punched the nursing special on the right side of stomach.
Darling Downs	2017	Female	Nursing	Physical and Verbal Aggression
Darling Downs	2017	Female	Nursing	Patient grabbed my breast.
Darling Downs	2017	Female	Nursing	Pt refused medic [redacted] ation. Slapped Nurse on the side of the face.
Darling Downs	2017	Male	Nursing	client was [redacted] physically aggressive and was secluded
Darling Downs	2017	Male	Nursing	client was [redacted] physically aggressive and was secluded
Darling Downs	2017	Male	Nursing	as bedbath continued resident [redacted] became verbal abusive and physical abusive towards staff
Darling Downs	2017	Male	Operational	Restraint outside [redacted]
Darling Downs	2017	Male	Nursing	pt attempting to chase parents to assault. staff interviened. then kneed writer in leg and kicked same leg.
Darling Downs	2017	Female	Nursing	Pt unexpectedly hit NS in stomach
Darling Downs	2017	Female	Nursing	attending to patient care [redacted] the patient suddenly punched me in the nose



Hospital and Health Service (HHS)	Incident date	Gender	Occupation	Summary
Darling Downs	/2017	Female	Nursing	pt was demanding her ipad n/s were telling her that she could not have it, she then hit and kicked me
Darling Downs	/2017	Female	Nursing	Numerous assaults on nursing staff
Darling Downs	/2017	Female	Nursing	Numerous assaults on nursing staff
Darling Downs	/2017	Male	Nursing	Unprovoked assault
Darling Downs	/2017	Female	Nursing	pt was demanding her ipad n/s were telling her that she could not have it, she then hit and kicked me
Darling Downs	/2017	Female	Nursing	pt was in doorway of visitors room, her CM had given me a puzzle [redacted] snatched it from my hand and backhanded me hitting my nose and glasses with the back of her right hand
Darling Downs	/2017	Male	Nursing	Whilst attempting to administer PRN medication for agitation, the patient struck me on the hand throwing water over my face.
Darling Downs	/2017	Female	Nursing	Young Pt. pushed me twice, raised a closed fist to me and threaten me with a chair
Darling Downs	/2017	Male	Nursing	kicked by [redacted] when intervening same pt assaulting co-pts.
Darling Downs	/2017	Male	Operational	Absconding patient
Darling Downs	/2017	Female	Nursing	Patient hit nursing staff in the face
Darling Downs	/2017	Female	Nursing	resident was angry and trying to take trolley off Operational staff and then pushed trolley towards staff
Darling Downs	/2017	Male	Nursing	Patient scratched staff member
Darling Downs	/2017	Female	Nursing	Injury during restraint
Darling Downs	/2017	Female	Nursing	pt verbally and physically aggressive towards n/s requiring restraint and continued during restraint
Darling Downs	/2017	Female	Nursing	laceration to left forearm
Darling Downs	/2017	Male	Nursing	hit by pt on multiple occasion and kicked by pt.
Darling Downs	/2017	Female	Nursing	Pt trying to [redacted] staff attempted to remove item, pt became physically and verbal abusive - kicking and trying to bite staff
Darling Downs	/2017	Female	Nursing	Physical assault on staff member
Darling Downs	/2017	Female	Nursing	patient hit nurse in stomach with Ipad, pt then threw book at myself
Darling Downs	/2017	Female	Nursing	patient hit nurse in stomach with Ipad, pt then thre book at myself
Darling Downs	/2017	Female	Nursing	Physical aggression toward nursing staff
Darling Downs	/2017	Male	Operational	Call ed to [redacted] for an unsettled patient
Darling Downs	/2017	Female	Nursing	verbally and physically [redacted] aggressive towards myself and staff during constant obs
Darling Downs	/2017	Female	Nursing	Resident lashed out at staff memeber when attempting to do cares.
Darling Downs	/2017	Female	Nursing	Pt became suddenly aggressive during pad & bed change whilst being rolled to side and kicked nurse in the right cheek with his heel
Darling Downs	/2017	Female	Nursing	KICKED IN THE STOMACH WHILST [redacted]
Darling Downs	/2017	Female	Nursing	Pt hit and kicked staff member
Darling Downs	/2017	Female	Nursing	Actual physical assault and verbal aggression toward staff from patient's relative.
Darling Downs	/2017	Female	Nursing	Pt assaulted staff member
Darling Downs	/2018	Female	Nursing	PATIENT WAS ABUSIVE AND AGGRESSIVE TOWARDS THE DOCTORS AND STAFF
Darling Downs	/2018	Female	Nursing	Physical assault - kicked in nose
Darling Downs	/2018	Male	Nursing	Patient struck s taff member in chest with both knee and leg

Hospital and Health Service (HHS)	Incident date	Gender	Occupation	Summary	
Darling Downs	2018	Female	Nursing	physical and verbal assault	
Darling Downs	2018	Female	Nursing	physical and verbal assault	
Darling Downs		2018	Female	Nursing	Attempted to assist staff caring for patient. patient was agitated and being physically aggressive and kicked her legs at me kicking me in the right breast
Darling Downs		2018	Female	Nursing	Pt was trying to get out of bed, nursing staff tried to assist due to high fall risk, pt turned and hit nurse in the face and right arm.
Darling Downs	2018	Female	Nursing	Physical Aggression toward staff	
Darling Downs		2018	Female	Nursing	Pt. brought back to ward early. Distressed by same. Attempted to [redacted] Kicking and attempting to bite staff.
Darling Downs	2018	Female	Nursing	patient hit staff on (L) side	
Darling Downs	2018	Female	Nursing	pt grabbed my L arm digging nails in, braking the skin	
Darling Downs	2018	Male	Nursing	Patient kicked at staff member	
Darling Downs	2018	Female	Nursing	Pt slapped nurse with both hands, grabbed thumbs and attempted to kick staff member	
Darling Downs	2018	Female	Nursing	Slap to the face to nurse	
Darling Downs	2018	Female	Nursing	Pt attempted to punch N/Staff during ADL assistance	
Darling Downs	2018	Female	Nursing	Pt became Aggressive grabbing my fingers and twisting my hand.	
Darling Downs		2017	Female	Health Practitioners	Cody physically pushed clinician twice and used abusive language towards clinician
Darling Downs	2018	Female	Nursing	Patient hit lower abdomen of nursing staff during assistance	
Darling Downs	2018	Female	Nursing	Resident became physically aggressive when redirected	
Darling Downs	2018	Female	Nursing	Resident became physically aggressive when redirected	
Darling Downs	2018	Female	Nursing	Patient verbally and physically abusive	
Darling Downs	2018	Female	Nursing	Resident grabbed left elbow and left wrist and twisted wrist	
Darling Downs	2018	Female	Nursing	Resident hit staff member with sign	
Darling Downs		2018	Female	Nursing	Went to give [redacted] his tablets at lunch time and he got out of his bed calmly and then hit me in the right arm. He then grabbed my arms and twisted.
Darling Downs	2018	Female	Nursing	patient was aggressive towards the staff and twisted her wrist and chasing the staff .	
Darling Downs	2018	Female	Nursing	patient was aggressive towards the staff and twisted her wrist and chasing the staff .	
Darling Downs		2018	Female	Nursing	Pt signalled myself to come over to assist him with transfer to chair, pt grabbed myself by the pants. Threw alarm across room.
Darling Downs	2018	Female	Nursing	Pt physically aggressive towards staff, when needs not met immediately.	
Darling Downs		2018	Male	Nursing	Patient kicking out at staff due to needle-phobia. Short-term restraint led to injury of Right wrist for staff member
Darling Downs	2018	Male	Nursing	Patient grabbed staff member's wrist and attempted to punch staff member.	
Darling Downs		2017	Female	Nursing	Employee was pushed into the fence while trying to assist a very agitated and confused patient back into the hospital.
Darling Downs	2017	Female	Nursing	Inappropriate touching	
Darling Downs	2018	Female	Nursing	Staff car hit with rocks and rock throwing at Hospital	
Darling Downs		2018	Male	Operational	I was escorting a female mental health patient from [redacted] in ED with 2 other security officers to [redacted] in the [redacted] vehicle when the patient assaulted me

REQUEST

Hospital and Health Service (HHS)	Incident date	Gender	Occupation	Summary
Darling Downs	/2018	Male	Operational	Asked to attend to help nurses with aggressive patient
Darling Downs	/2018	Female	Health Practitioners	Verbal aggression with threatening behaviour of ramming her wheelie walker towards staff.
Darling Downs	/2018	Female	Nursing	Patient got aggressive with worker
Darling Downs	/2018	Female	Nursing	Aggressive client
Darling Downs	/2018	Female	Nursing	AIN attending to residents cares when resident grabbed staff members left wrist and twisted it aggressively
Darling Downs	/2018	Female	Nursing	scratched to the staff member while attending him for lunch
Darling Downs	/2018	Female	Nursing	resident grabbed and pushed staff to the floor.
Darling Downs	/2018	Female	Nursing	Aggressive to staff during ADLs
Darling Downs	/2018	Male	Nursing	Patient trying to abscond from Emergency Department and lashed out at staff, when they were trying to prevent him from leaving.
Darling Downs	/2017	Female	Nursing	Patient slapped staff member's face
Darling Downs	/2017	Female	Nursing	I was hit by patient while retrieving keys
Darling Downs	/2017	Male	Operational	Security responded to a Duress and officer was assaulted by patient
Darling Downs	/2017	Male	Operational	Security responded to a Duress and officer was assaulted by patient
Darling Downs	/2017	Female	Medical	Hit in chest by patient
Darling Downs	/2017	Female	Nursing	While attending to residents pm cares resident became verbally and physically aggressive.
Darling Downs	/2017	Female	Nursing	Patient backhanded staff member
Darling Downs	/2017	Female	Nursing	Attempting to attend [redacted] as per [redacted] protocol when [redacted] became combative and struck me in the face
Darling Downs	/2017	Male	Operational	Patient aggression
Darling Downs	/2017	Male	Operational	The patient was in a rage. Damaging a vehicle terrifying occupants
Darling Downs	/2017	Female	Nursing	Staff got hit on the right chest by aggressive patient. No harm was sustained.
Darling Downs	/2017	Male	Operational	Physical assault by a resident
Darling Downs	/2017	Female	Nursing	Nurse punched by patient. Nurse verbally abused by patient
Darling Downs	/2017	Female	Nursing	Skin on abdomen and left forearm pinched by client
Darling Downs	/2017	Female	Nursing	patient aggressive screaming trying to take down cords on monitor- I went to shift all equipment to prevent risk to patient and staff and she struck me across the side of the head with her fist and scratched my arm
Darling Downs	/2017	Female	Nursing	Direct physical aggression toward staff
Darling Downs	/2017	Female	Nursing	Explaining to Patient that I was going to get another staff member to walk him to the dining for lunch
Darling Downs	/2017	Female	Nursing	Rammed wheelchair into back of nurse
Darling Downs	/2017	Female	Nursing	Attempting to administer a suppository to the resident he attacked one of the staff members
Darling Downs	/2017	Female	Nursing	transferring pt from bed to shower chair
Darling Downs	/2017	Female	Nursing	Patient aggression
Darling Downs	/2017	Female	Nursing	Pt objected to incontinence aid change @ [redacted] and without warning lashed out with a closed fist and struck the AIN several times on the left forearm.

REDACTED

Hospital and Health Service (HHS)	Incident date	Gender	Occupation	Summary
Darling Downs	/2017	Female	Nursing	Pt raised hand at staff member in attempt to hit staff member and grabbed staff members arm in attempt to throw down stairs.
Darling Downs	/2017	Male	Nursing	During restraint of patient, I suffered injury to my right shoulder and pain in back and right shoulder.
Darling Downs	/2017	Male	Nursing	Pt kicked and knee nurse in head and arms
Darling Downs	/2017	Female	Nursing	Unprovoked, sudden physical aggression toward female staff member in [redacted] Other staff attended to assist.
Darling Downs	/2017	Male	Nursing	Two patients fighting, injured hand by patient going to punch other patient, staff member putting hand out to stop patient from being punched, patient punch stopped by my hand, causing injury
Darling Downs	/2017	Female	Health Practitioners	Sudden Unprovoked physical aggression
Darling Downs	/2017	Female	Nursing	Pt taken to toilet as requested, lashing out and hitting staff on head on several occasions.
Darling Downs	/2017	Male	Operational	Standing at Nurses desk, Patient approached and struck Ben with his walking frame
Darling Downs	/2017	Female	Nursing	"Pt grabbed my wrist and forced it back - attempting to remove arterial line at time.
Darling Downs	/2017	Male	Operational	Called by FSSS [redacted] to [redacted] to assist with male patient [redacted] under an [redacted] Male had barricaded himself [redacted] in cube. [redacted] [redacted] appeared irrational and agitated and at times presenting a closed fist to RN. Male, [redacted] was then restrained to the ground using approved OVP techniques by FSSS [redacted] [redacted]
Darling Downs	/2017	Male	Nursing	Injury to left knee during take down of [redacted] patient in [redacted]. Landed on left knee with patients and own body weight

RTI Release

Hospital and Health Service (HHS)	Incident date	Gender	Occupation	Summary
Darling Downs	2017	Male	Operational	<p>Large Male patient [redacted]</p> <p>[redacted] and myself began to restrain the patient by the arms but he turned and grabbed FSSO [redacted] by the head and attempted to gouge his eye with his thumb. Patient's right thumb connected with FSSO left eye [redacted]</p> <p>[redacted]</p>
Darling Downs	2017	Male	Operational	<p>Male patient on a [redacted] tried to leave and he gouged FSSO [redacted]. Male patient was restrained and medicated by doctor.</p>

RTI Release



Hospital and Health Service (HHS)	Incident date	Gender	Occupation	Summary
Darling Downs	/2017 Male		Operational	<p>Received phone call, [redacted] requesting assistance, to (2) officers attended and briefed by staff that male patient ([redacted]) had manipulated an inhaler into pieces and was using it [redacted]. Security approached patient speaking from the doorway, trying to verbally de-escalate the situation. HDU staff arranged IM Medication. Patient refused to hand over and changed his grip on the object to be used against staff [redacted]. Patient faced staff with the words [redacted]. Security encouraged patient to calmly hand over the object and take his medication. He refused again, closed his fist and gestured like he wanted a fight. Male nurse [redacted] again tried to de-escalate but again he refused. Patient threw away the object which was quickly removed from the room. It was unsure if he had any other weapons on him. [redacted]</p>
Darling Downs	/2017 Female	Nursing	Patient	<p>lashed out when receiving IV analgesia - punching me in the central chest</p>
Darling Downs	/2017	Male	Operational	<p>Responded to a call for assistance for an agitated patient male [redacted], Security officer [redacted] on scene called a Code Black and requested further assistance. On my arrival I noticed male had wrapped a belt around his fist and positioned himself at the end of the corridor with a chair in arms reach to which was I believe to be used to throw at staff if anyone approached. FSSO [redacted] and nurse staff ([redacted]) positioned in front of patient at one end of hallway and another (FSSO [redacted]) and nurse staff ([redacted]) entered through the back door to the ward. All staff coordinated and assisted in the restraint of the patient before he was able to reach the chair. [redacted]</p>

RTI Release

Hospital and Health Service (HHS)	Incident date	Gender	Occupation	Summary
Darling Downs	/2017 Female		Nursing	While attending to cares(showering) resident was hitting , kicking, biting at both staff. Resident grabbed my wrist, kept digging his finger near my thumb and twisting my hand.
Darling Downs	/2017	Male	Operational	<p>Security heard raised voices in [REDACTED]</p> <p>[REDACTED] then leant forward, Security believing this is the head butt coming, Using approved OVP techniques to restrain him up against the the [REDACTED]. Again the patient refused to settle down so he was taken to the ground and restrained. QPS were called. During the restraint the patient attempted to bite Security supervisor on his right hand and promised he would follow us home and kill our families. [REDACTED]</p> <p>[REDACTED]</p>
Darling Downs	/2017	Male	Operational	Highly aggressive male making threats of head butting security. Male then walked at Security as if attempting to carry out threat. Restaint of male required and taken to ground.

RTI RELEASE

Hospital and Health Service (HHS)	Incident date	Gender	Occupation	Summary
Darling Downs	/2017	Male	Operational	Radio duress activated [redacted], Switch notified of Duress activation, female patient [redacted], form [redacted] had wandered into other patients room and had grabbed a handful of coins belonging to another patient.. Patient refused to hand money over when asked by staff and had allegedly started to strike out at staff when attempts were made to retrieve money from patient. On Security's arrival patient was sitting on another patient's bed, security assisted with the retrieval of money from patient. Once money retrieved with assistance from the OSO, the female patient was escorted back to bed under restraint. Patient then placed on bed and then released from restraint. Patient then started striking out at staff and Security and was once again restrained. Medication was given via injection and patient settled. Stood down [redacted] hrs.
Darling Downs	/2017	Female	Nursing	Whilst attending to residents cares and pulling pants up, resident brought elbow back with force and got staff in head.
Darling Downs	/2017	Male	Operational	Female patient [redacted] was escalating and unsettling ward. [redacted] [redacted]. Security began to escort [redacted] when she became highly agitated, physically and verbally. During the escort [redacted] kicked the [redacted] door leading into the [redacted] area. Security need to use approved OVP techniques to control patient. When Security, nurse staff and patient arrived at seclusion, the patient was asked to lay face down so all her belongings that were hazardous were able to be removed. All staff exited seclusion room with nil injuries. The patient still highly agitated punching walls. Team Leader advised Security to stand down from both patients at [redacted] hrs.
Darling Downs	/2017	Female	Nursing	Patient was being removed from bedroom to low stimulus area when she grabbed handrail in hallway and refused to let go. Hand removed from rail and then she grabbed my forearm and would not let it go.

RTI Release

Hospital and Health Service (HHS)	Incident date	Gender	Occupation	Summary
Darling Downs	/2017	Male	Operational	Security, ( ) called to ED to attend to a female patient on an ( ), FSSS ( ) arrived at location just outside of ( ), found nurses present trying to control patient. Security took over and calmed the patient. Security realised the patient was intoxicated and highly unpredictable but managed to maintain a safe area until a room was free. ( ) hrs: Patient became highly agitated and verbally aggressive towards ( ) memebr ( ) poutside ( ) Security required to use approved OVP techniques to restrain patient after all verbal de-escalation techniques were exhausted. Patient escorted to ( ) under direction of ( ) memebr ( ). Patient then cooperated and apologised to staff memebrs.
Darling Downs	/2017	Male	Professional	Examining a cognitively impaired patient. Patien bit down on my left middle finger.
Darling Downs	/2017	Male	Operational	Patient suddenly stood at end of bed and tried to stand while attaching us. As soon as he stood punching I stepped back and he fell over backwards
Darling Downs	/2017	Male	Operational	While conducting ( ) (f) ( ) was highly unsettled, security stayed on ward to monitor due to ( ) past history of aggression. ( ) was seen by ( ) Reg at roughly ( ) hrs and was not happy with the outcome ( ) then attempted to run towards the door into the nurses station while allegedly trying to grab at a staff members swipecard. ( ) was then restrained by Security and staff escorted her inot seclusion, medication given via onjection to settle her.
Darling Downs	/2017	Male	Nursing	Patient became verbally / physically aggressive towards nurse staff and medical officers.
Darling Downs	/2017	Male	Nursing	Patient interaction
Darling Downs	/2017	Male	Medical	Met CALL: ( ) patient with ( ) Broke into hydrant cupboard and turned on the fire hydrant. Patient clutched hydrant (whilst ( ) experienced torrential flooding) and had 3 people wrestling him. Attempted to give ( ) instead patient managed to kick with left leg, flush on 'groin'. Unable to work for 5 minutes.
Darling Downs	/2017	Male	Nursing	Patient bit staff member's arm during an OVP take down. Patient attacked staff member.

RTI RELEASE

Hospital and Health Service (HHS)	Incident date	Gender	Occupation	Summary
Darling Downs	/2017	Female	Nursing	Resident was being bed bathed and he grabbed my wrist twisting it and not letting go. Other staff present helped to remove his wrist but he continued to grab till bath was finished. After shift had finished my wrist started to ache and I'm in pain when using my hand.
Darling Downs	/2017	Male	Operational	During a patient restraint, injury has occurred to the outer right wrist bones. Sore to touch, weak movement with pain and limited range
Darling Downs	/2017	Male	Nursing	Restraint of patient
Darling Downs	/2017	Male	Operational	Patient trying to bite and hit staff
Darling Downs	/2017	Female	Nursing	Patient threw himself back against wall trapping my L hand. L hand crushed between patient and wall when patient directed to sit on the mattress.
Darling Downs	/2017	Male	Operational	Punched in the jaw by a resident during transferring
Darling Downs	/2017	Female	Nursing	Patient verbally abusive . Threw pillow with force which landed on the bedside table, knocked full water cup which ended up over my shorts, down legs and into shoes.
Darling Downs	/2017	Male	Nursing	After attending to cares, resident asked to sit on toilet. Let him know I was attending to other residents for breakfast and would be back in 5 - 10 mins. This is when resident threw urinal at me, stating he should be attended to straight away.
Darling Downs	/2017	Male	Nursing	Patient was being spoken with by the doctor when he became aggressive and needed to be physically restrained and moved to seclusion. When being placed on mattress on the floor [redacted] hit chin on mattress causing his neck to stretch and crack painfully. Also a small laceration to right elbow was noticed following.
Darling Downs	/2017	Female	Nursing	Patient behaviour. Risk of harm to self and staff.
Gold Coast	/2017	Male	Operational	Knife located in staff area of a patient ward
Gold Coast	2017	Female	Nursing	Aggressive patient with dementia jumped out of bed and punched the nurse twice in the left arm
Gold Coast	/2017	Male	Nursing	Patient punched and kicked at staff. Landed punch on R) arm with bruising
Gold Coast	/2017	Female	Nursing	Patient scratched staff member eye while attempting to hit
Gold Coast	/2017	Female	Nursing	Assaulted physically by Patient multiple times
Gold Coast	/2017	Female	Nursing	patient kicked staff member in chest
Gold Coast	/2017	Female	Nursing	Punched over central chest
Gold Coast	/2017	Female		Patient demanding sandwiches @ [redacted] hrs, and was found in staff refrigerator, pulling out contents. When asked to stop, patient began screaming loudly, and proceeded to hit RN on side of the face.

RTI RELEASE

Hospital and Health Service (HHS)	Incident date	Gender	Occupation	Summary
Gold Coast	/2017	Female	Nursing	The bed rails were up for patient safety concerns. Patient began climbing out of the bed. I was specialising the patient in the room, I was seated in the close proximity. patient suddenly grabbed my arm as i was trying to lower the bed railing to prevent the patient from falliing from heights.
Gold Coast	/2017	Female	Nursing	Pt punched nursing staff in temple, brother pulled pt off, nursing staff retrieved to safety, pt then begain to punch sister in face until brother pulled pt off again.
Gold Coast	/2017	Female	Health Practitioners	Pt became verbally threatening and abusive, attempting to punch staff member twice due to paranoid belief medication was incorrect and staff were trying to poison him.
Gold Coast	/2017	Female	Nursing	Pt attempti
Gold Coast	/2017	Male	Nursing	ng to abscond -NS in corridor and Pt swung handbag , striking NS in back Patient was being repositioned following attempt to get out of bed and started to get aggressive and backhanded me in the chest
Gold Coast	/2017	Male	Nursing	Pt observed making multiple requests and threatening staff member at N/S Door. Pt informed to move away from Door to allow Nurse to enter [redacted] and refused.
Gold Coast	/2017	Female	Nursing	Patient pulled fingers with force in corridor
Gold Coast	/2017	Female	Nursing	Assaulted by consumer
Gold Coast	/2017	Male	Nursing	Assault to staff by PT
Gold Coast	/2017	Female	Nursing	Staff member conversing with patient who expressed sadness over recent [redacted]. Staff member offered to get a tis'sue for him. Pt suddenly lunged at staff member and grabbed her by the throat.
Gold Coast	/2017	Male	Nursing	Monitoring CCTV when saw pt grab RN by the throat and have her up against a wall. Immediately rendered assistance by pushing pt away from RN
Gold Coast	/2017	Male	Operational	Patient instigated a code bl [redacted] back and during incident patient bit and spat [redacted]
Gold Coast	/2017	Male	Nursing	Nurse Spat at and punched in the by two consumers
Gold Coast	/2017	Male	Health Practitioners	Spat in the eyes by one patient and assaulted by two other patients
Gold Coast	/2017	Male	Operational	Female patient absconded out of ED. QAS officer went to talk to her and he was asaulted. PSO's attempted to calm the patient. Directed to leave but refussed to walk to wards the train station. [redacted] PSO injured during this incident.
Gold Coast	/2017	Male	Nursing	giving patient medication and repositioning in bed, patient swung with right fist into my face connecting to my right eye
Gold Coast	/2017	Female	Nursing	Patient agre [redacted] ssively slammed fist into nurses hand.
Gold Coast	/2017	Male	Nursing	Patient assaul [redacted] t to staff whowas offering medication
Gold Coast	/2017	Female	Nursing	Pt intoxicated, pt threw medication at me
Gold Coast	/2017	Female	Nursing	Kicked and punched [redacted]
Gold Coast	/2017	Female	Nursing	Patient became physically aggressi [redacted] ve when informed that she was not able to go out of the hospital
Gold Coast	/2017	Female	Nursing	Patient became [redacted] physically aggressive towards nursing staff
Gold Coast	/2017	Female	Nursing	patient attempted to kick me [redacted]
Gold Coast	/2017	Male	Operational	[redacted] and other had to restrain the patient for a length of time and repeated this 3 or 4 times. After this he felt that his right arm felt tight like after a heavy work out. He felt it would improve over the next couple of days.
Gold Coast	/2017	Female	Nursing	kicked in he [redacted] ad by patient whilst assisting cannula hold
Gold Coast	/2017	Female	Nursing	Pt ki [redacted] cked staff member multiple times

REQUEST

Hospital and Health Service (HHS)	Incident date	Gender	Occupation	Summary
Gold Coast	2017	Female	Nursing	Pt aggressive towards staff physically
Gold Coast	2017	Female	Nursing	On the [redacted] 2017 ECG machine was pushed onto me, my hand was wedge between the ECG machine and wall causing pain and bruising
Gold Coast	2017	Female	Nursing	WITNESSED patient verbally and physically assault another member of staff first by threats then punching and kicking
Gold Coast	2017	Female	Nursing	patient assaulted nursing and wardie
Gold Coast	2017	Female	Nursing	Dementia patient punched myself
Gold Coast	2017	Male	Health Practitioners	Pt kicked me on the right knee as I was trying to protect another client
Gold Coast	2017	Male	Nursing	Client grabbed my shirt middle of chest
Gold Coast	2017	Male	Nursing	NS injured obtained Meidcal certificate at ED
Gold Coast	2017	Female	Nursing	Dementia patient punched myself
Gold Coast	2017	Male	Operational	Went to block patient hitting nurse
Gold Coast	2017	Female	Nursing	Pt demand ing, swearing, yelling and was fist punching towards pool RN and myself.
Gold Coast	2017	Female	Nursing	Scratched by pt causing it to bleed
Gold Coast	2017	Female	Nursing	Pt grabbing with force on body and hair
Gold Coast	2017	Male	Operational	Staff member became physically and verbally aggressive
Gold Coast	2017	Female	Operational	threw a rolled up paper at in Staff room [redacted]
Gold Coast	2017	Male	Managerial and Clerical	Man attacked his female partner (girlfriend)
Gold Coast	2017	Male	Operational	the client was abusive/aggressive and forced her way into a staff area where she was lunging toward staff
Gold Coast	2017	Male	Operational	Restraint of absconding patient
Gold Coast	2017	Female	Nursing	Pt physical aggressive to multiple nursing staff
Gold Coast	2017	Female	Nursing	[redacted] pulling nursing staff hair and twisting fingers backward
Gold Coast	2017	Male	Nursing	Patient approached nursing staff from behind, grabbing the nurse around the middle section and restraining his arms.
Gold Coast	2017	Female	Nursing	Pt acted aggressively towards staff
Gold Coast	2017	Female	Nursing	Dementia patient being intrusive to other patients, called by other nurse to assist - chased and punched in the arm by patient
Gold Coast	2017	Female	Nursing	Pt intrusive and aggressive towards staff
Gold Coast	2017	Female	Managerial and Clerical	Client gained access to staff area and was aggressive and had to be restrained
Gold Coast	2017	Female	Nursing	[redacted] was redirecting the patient back to bed and he suddenly punched the nurse in the mouth.
Gold Coast	2017	Female	Nursing	Pt grabbing with force on body and hair
Gold Coast	2017	Female	Nursing	Patient hit AIN while walking out of their bedroom
Gold Coast	2017	Male	Operational	Staff assa ulted by patient during code black.
Gold Coast	2017	Female	Health Practitioners	client followed the treating clinician from treatment rooms into the reception area and try to enter admin area
Gold Coast	2017	Female	Nursing	Pt attempted to jump out of back of ambulance

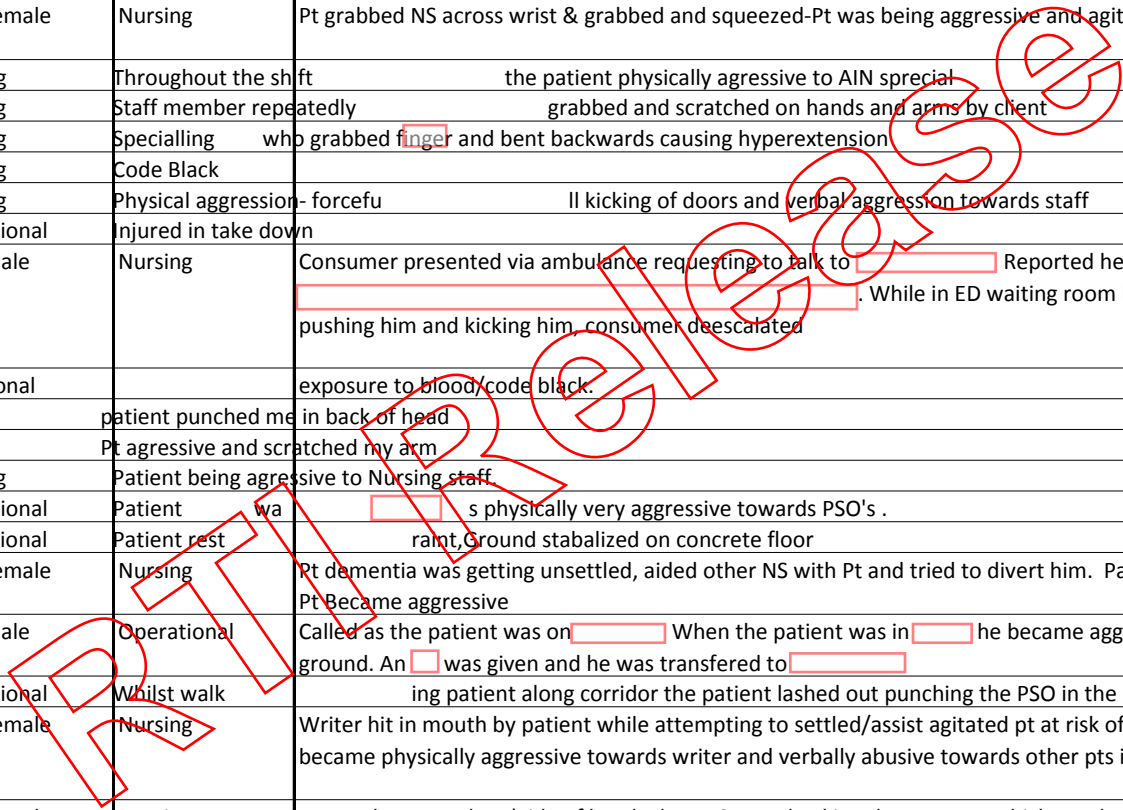
REQUEST



Hospital and Health Service (HHS)	Incident date	Gender	Occupation	Summary
Gold Coast	2017	Female	Nursing	Patient grabbed NS fingers and pulled at them
Gold Coast	2017	Female	Nursing	On return from leave the scribe opened the door and explained the protocol of searching as [redacted] proceeded to enter the common area.
Gold Coast	2017	Male	Nursing	Patient required sedation due to high levels of verbal and physical aggression
Gold Coast	2017	Male	Nursing	Writer was backhanded in the abdomen by the alleged instigator
Gold Coast	2017	Female	Nursing	Nurse (scribe) was verbally and physically assaulted by patient
Gold Coast	2017	Male	Nursing	Patient attempted to grab gun from police holstered gun
Gold Coast	2017	Male	Nursing	Patient attempted to grab gun from police holstered gun
Gold Coast	2017	Female	Nursing	Verbal abuse, verbal and physical threats
Gold Coast	2017	Female	Nursing	Patient physically aggressive towards staff
Gold Coast	2017	Male	Nursing	Pt punched me in the mouth with closed fist
Gold Coast	2017	Female	Nursing	Staff member was physically assaulted by patient.
Gold Coast	2017	Male	Nursing	Patient approached staff and mumbled comment, staff member asked pt for clarification using pt's name [redacted] pt took offence stating aggressively he prefers to be called [redacted] before striking staff member on the side of the head (ear) staff member stood and was kicked in the leg by patient.
Gold Coast	2017	Female	Nursing	[redacted] patient repeatedly spitting in my face during aggressive confrontation
Gold Coast	2017	Male	Nursing	required to forcibly put patient to bed to prevent possible harm
Gold Coast	2017	Female	Nursing	Patient threw stapler at myself
Gold Coast	2017	Male	Operational	Attended code black. Patient was given an IM and afterward hit me on the left shoulder 3 times.
Gold Coast	2017	Male	Nursing	pt assaulted n/s after her perceived needs weren't able to be met, pt restrained physically & code black called
Gold Coast	2017	Male	Operational	Assaulted by patient from [redacted] Mr [redacted]
Gold Coast	2017	Female	Nursing	Patient ran to door prior to [redacted] N/S [redacted] shutting, stopping Jess from being able to shut the door.
Gold Coast	2017	Female	Nursing	Client needed to remove clothing for safety/ client kicked nurse in the face
Gold Coast	2017	Male	Nursing	Pt tried to prevent undersigned from closing bedroom door and scratched staff's right hand with her fingernails.
Gold Coast	2017	Male	Nursing	Patient attacked with fists. When I turned in self defence the patient scratched my face and neck on both sides from behind, grabbed my ears and pulled aggressively, continued punching me and violently grabbed my genitals with both hands squeezing and pulling violently.
Gold Coast	2017	Female	Nursing	Verbal abuse and threats throughout the morning, with plastic coke bottle being thrown at staff member resulting in bruising to face.
Gold Coast	2017	Female	Nursing	Pt slapped nursing staff on face
Gold Coast	2017	Female	Nursing	pt became aggressive toward staff, grabbing onto staff shirt and threatening staff
Gold Coast	2017	Female	Nursing	Pt became physically aggressive
Gold Coast	2017	Female	Nursing	Pt initially verbally aggressive, aggression increased to threatening then to physical aggression
Gold Coast	2017	Male	Nursing	Staff member kicked by a confused patient.
Gold Coast	2017	Female	Nursing	PATIENT WITH DEMENTIA KICKED STAFF MEMBER IN THE FACE
Gold Coast	2017	Female	Nursing	Patient punched the nurse as she was trying to stop him from going backwards
Gold Coast	2017	Female	Nursing	Consumer slapped side of face

REQUEST

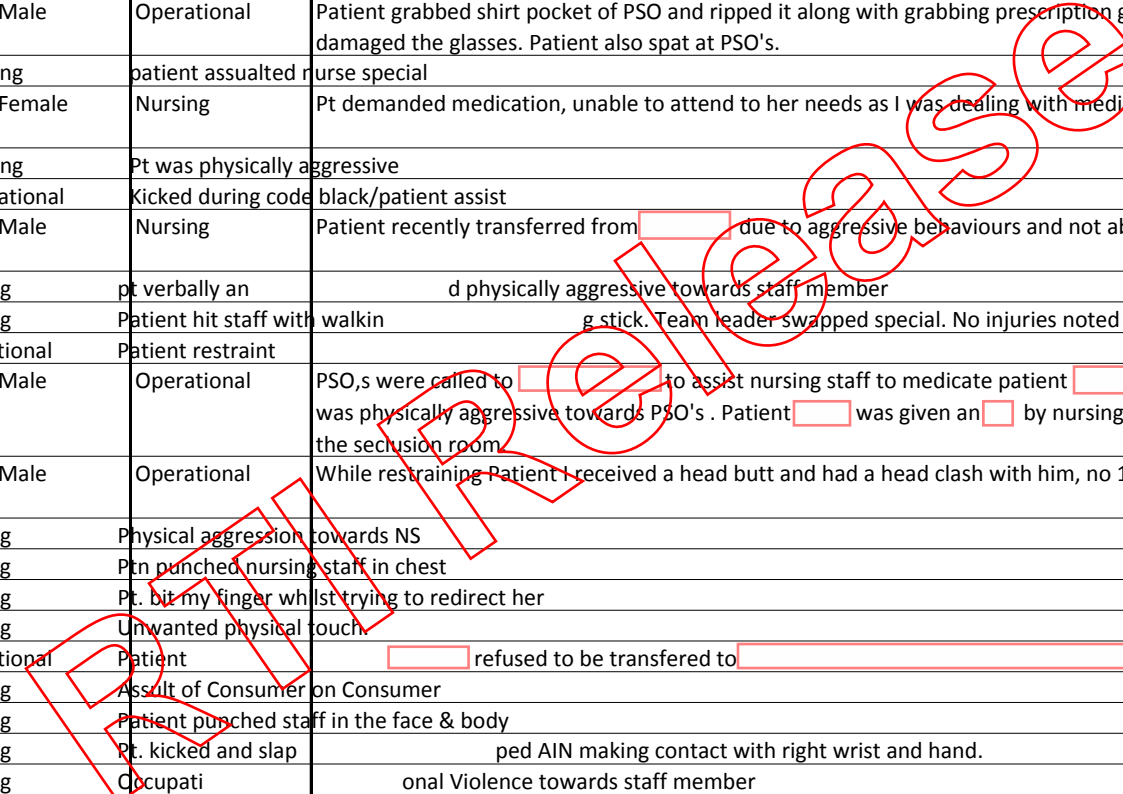
Hospital and Health Service (HHS)	Incident date	Gender	Occupation	Summary
Gold Coast	2017 Female	Nursing	patient hit Nursing	Staff member in the chest
Gold Coast	2017 Male	Operational	Patient	transfer from one area to another
Gold Coast	2017 Female	Nursing	Physically and verbally	aggressive patient
Gold Coast	2017 Female	Nursing	Patient verbally abused	staff member and threw a bundle of clothes at her.
Gold Coast		2017 Female	Nursing	Patient in [redacted] had tight grip around my wrist & was twisting & pulling at my arm when attended to patient cares; was unable to free my wrist & time
Gold Coast		2017 Female	Nursing	Pt grabbed NS across wrist & grabbed and squeezed-Pt was being aggressive and agitated at the time
Gold Coast	2017 Male	Nursing	Throughout the shift	the patient physically aggressive to AIN special
Gold Coast	2017 Male	Nursing	Staff member repeatedly	grabbed and scratched on hands and arms by client
Gold Coast	2017 Female	Nursing	Specialling	who grabbed finger and bent backwards causing hyperextension
Gold Coast	2017 Male	Nursing	Code Black	
Gold Coast	2017 Male	Nursing	Physical aggression- forceful	ll kicking of doors and verbal aggression towards staff
Gold Coast	2017 Male	Operational	injured in take down	
Gold Coast		2017 Male	Nursing	Consumer presented via ambulance requesting to talk to [redacted] Reported he [redacted] [redacted]. While in ED waiting room he assaulted his [redacted] by pushing him and kicking him, consumer deescalated
Gold Coast	2017 Male	Operational		exposure to blood/code black.
Gold Coast	2017 Male	Nursing	patient punched me	in back of head
Gold Coast	2017 Female	Nursing	Pt aggressive and scratched my arm	
Gold Coast	2017 Female	Nursing	Patient being aggressive to Nursing staff.	
Gold Coast	2017 Male	Operational	Patient was	[redacted] s physically very aggressive towards PSO's .
Gold Coast	2017 Male	Operational	Patient rest	raint,Ground stabalized on concrete floor
Gold Coast		2017 Female	Nursing	Pt dementia was getting unsettled, aided other NS with Pt and tried to divert him. Patient Family called to assist over phone. Pt Became aggressive
Gold Coast		2017 Male	Operational	Called as the patient was on [redacted] When the patient was in [redacted] he became aggressive and was restrained on the ground. An [redacted] was given and he was transferred to [redacted]
Gold Coast	2017 Male	Operational	Whilst walk	ing patient along corridor the patient lashed out punching the PSO in the ribs.
Gold Coast		2017 Female	Nursing	Writer hit in mouth by patient while attempting to settled/assist agitated pt at risk of falling. Pt resistive of assistance and became physically aggressive towards writer and verbally abusive towards other pts in room. ab
Gold Coast		2017 Female	Nursing	Pt struck AIN on the R)side of head when NS was checking the IV pump which was beeping. AIN was trying to assure pt & assisting NS.
Gold Coast	2017 Female	Nursing	Code black called -	pt aggressive pushing at doors to staff corridor. grabbing at staff members.
Gold Coast	2017 Female	Nursing	Pt threw needle	at staff [redacted]
Gold Coast		2017 Male	Operational	Patient Kicked me in the head whilst restraining her for aggression and trying to abscond whilst under the [redacted]
Gold Coast	2017 Female	Nursing	PT become agi	tated and verbal wanting to leave department



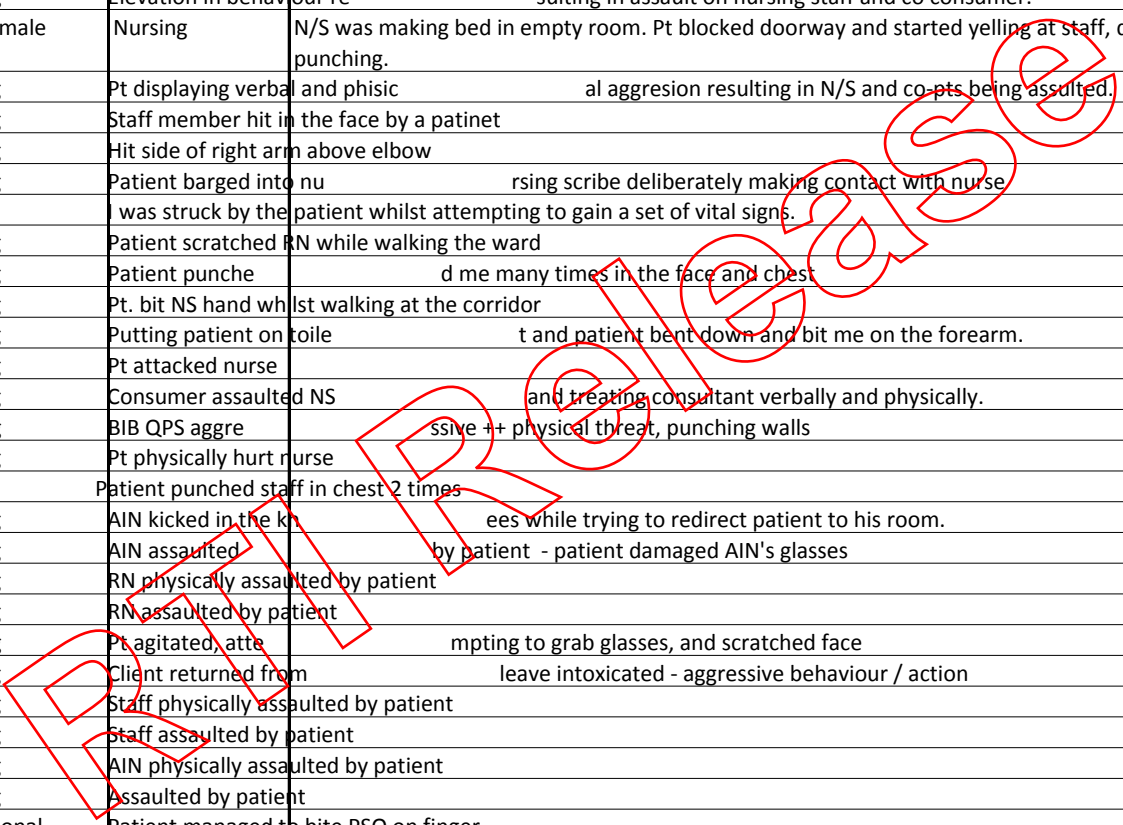
Hospital and Health Service (HHS)	Incident date	Gender	Occupation	Summary
Gold Coast	2017 Female		Nursing	Patient aggressive towards Nursing staff grabbing, pushing, scratching and attempting to pull Nursing staff's hair.
Gold Coast	2017	Female	Nursing	Reported that [redacted] (the Pt, who was being specialised) scratched a casual AIN, [redacted] * (who was specialising [redacted] the Pt) across the face
Gold Coast	2017 Male		Nursing	Patient threw banana skin
Gold Coast	2017	Male	Nursing	Patient has been showing aggression all night Grabbing caused injury to left hand. NSU aware and is manager
Gold Coast	2017 Male		Operational	PSO's were called to [redacted] as the patient was getting agitated.
Gold Coast	2017 Female		Nursing	Patient Hit AIN in face
Gold Coast	2017 Female		Nursing	pulled hair
Gold Coast	2017 Female		Nursing	Pt was intrusive and had entered another patient's room
Gold Coast	2017	Male	Nursing	Pt was threatening physical harm to N/staff, threw object at nurses station, kicking doors around the ward, hitting windows
Gold Coast	2017	Male	Nursing	Pt was threatening physical harm to N/staff, threw object at nurses station, kicking doors around the ward, hitting windows
Gold Coast	2017 Male		Operational	Patient assaulted staff member in the face.
Gold Coast	2017 Female		Nursing	Undertaking post op observations when patient struck out and kicked me in chest
Gold Coast	2017 Female		Nursing	Code black, pt confused and physically aggressive
Gold Coast	2017	Female	Nursing	Patient had post operative confusion/delirium and whilst trying to redirect patient back to bed, patient kicked me in the L) shin
Gold Coast	2017 Female		Nursing	Patient hit out at myself and another nurse
Gold Coast	2017 Female		Nursing	Kicked on chin by patient
Gold Coast	2017	Female	Nursing	Pt trying to get out of bed and nursing staff and special trying to encourage pt back to bed. pt scratched nurse and then spat on same nurse
Gold Coast	2017 Female		Nursing	Patient aggressive and grabbing my arm and clothing
Gold Coast	2017 Male		Operational	Patient verbally threatened nursing staff and PSO's. Patient then Physically assaulted nurse.
Gold Coast	2017 Male		Nursing	Pt was agitated and was offered medication and became assaultive towards staff
Gold Coast	2017 Female		Nursing	Staff was hit on arm and chest R) side by patient
Gold Coast	2017	Female	Nursing	Pt in corridor making verbal threats and displaying intimidating behaviours. Pt requested to return to room whereupon pt walked towards me and pushed me backwards, then proceeded to give a hard punch to my Left Upper arm.
Gold Coast	2017	Female	Nursing	Busy time with visitors coming and going at the entry door to reception - client pushed past and absconded.
Gold Coast	2017 Male		Nursing	Patient threw a dining room chair into the Nurse Station
Gold Coast	2017 Female		Nursing	Pt attacked nursing staff
Gold Coast	2017 Male		Operational	Exposed to occupational violence post code black being called from resus room 2
Gold Coast	2017	Female	Nursing	I have been assaulted by [redacted] (Patient) with her right hand hit to my left shoulder, and also she swing her left leg directly hit my right shin.
Gold Coast	2017	Female	Nursing	Pt became physically aggressive towards nursing staff while awaiting to be assessed in the [redacted]

REQUEST

Hospital and Health Service (HHS)	Incident date	Gender	Occupation	Summary
Gold Coast	2017 Female		Nursing	Attempting to verbally deseculate pt behaviours when pt became physically aggressive
Gold Coast	2017 Female		Nursing	Staff was hit on back of the head by patient
Gold Coast	2017 Female		Nursing	Pt verbal and physically aggressive throughout shift
Gold Coast	2017 Male		Nursing	patient hand palmed staff member across the face
Gold Coast	2017 Male		Operational	Pa tient Spitting - Serious Assault
Gold Coast	2017 Female		Nursing	I was verbally threatened and shoved off of chair by patient whom I was specialling.
Gold Coast		2017 Male	Operational	Patient grabbed shirt pocket of PSO and ripped it along with grabbing prescription glasses contained in proper glass case and damaged the glasses. Patient also spat at PSO's.
Gold Coast	2017 Female		Nursing	patient assaulted nurse special
Gold Coast		2017 Female	Nursing	Pt demanded medication, unable to attend to her needs as I was dealing with medically compromised patient
Gold Coast	2017 Female		Nursing	Pt was physically aggressive
Gold Coast	2017 Male		Operational	Kicked during code black/patient assist
Gold Coast		2017 Male	Nursing	Patient recently transferred from [redacted] due to aggressive behaviours and not able to be safely managed in the ward
Gold Coast	2017 Female		Nursing	pt verbally and physically aggressive towards staff member
Gold Coast	2017 Female		Nursing	Patient hit staff with walking stick. Team leader swapped special. No injuries noted
Gold Coast	2017 Male		Operational	Patient restraint
Gold Coast		2017 Male	Operational	PSO,s were called to [redacted] to assist nursing staff to medicate patient [redacted] Patient [redacted] refused medication and was physically aggressive towards PSO's . Patient [redacted] was given an [redacted] by nursing staff under restraint and was placed in the seclusion room
Gold Coast		2017 Male	Operational	While restraining Patient I received a head butt and had a head clash with him, no 1st aid or treatment was required.
Gold Coast	2017 Female		Nursing	Physical aggression towards NS
Gold Coast	2017 Female		Nursing	Ptn punched nursing staff in chest
Gold Coast	2017 Female		Nursing	Pt. bit my finger whilst trying to redirect her
Gold Coast	2017 Female		Nursing	Unwanted physical touch
Gold Coast	2017 Male		Operational	Patient [redacted] refused to be transferred to [redacted] Patient
Gold Coast	2017 Male		Nursing	Assult of Consumer on Consumer
Gold Coast	2017 Male		Nursing	Patient punched staff in the face & body
Gold Coast	2017 Female		Nursing	Pt. kicked and slapped AIN making contact with right wrist and hand.
Gold Coast	2017 Female		Nursing	Occupational Violence towards staff member
Gold Coast	2017 Male		Nursing	Client attempt ing to push past Nurse to exit ward.
Gold Coast	2017 Male		Nursing	Patient barged into AIN who was blocking door
Gold Coast	2017 Female		Nursing	Staff pinned to wall and blocked in room by patient
Gold Coast	2017 Female		Nursing	Patient under [redacted] attempting to leave ward.
Gold Coast		2017 Female	Nursing	Pt becoming more agitated post phone call from wife, attempting to leave ward. staff asking pt not to leave.
Gold Coast		2017 Female	Nursing	Patient with Hx dementia /w known agitation - RN attempted to remove [redacted] cord from patient due to safety risk, patient became agitated, grabbed Right Wrist of nurse & twisted inwards



Hospital and Health Service (HHS)	Incident date	Gender	Occupation	Summary
Gold Coast	/2017	Male	Nursing	patient phsically assaulting other consumer against door way between [redacted] and [redacted] wards
Gold Coast	/2017	Female	Nursing	Consumer physically assaulted nurse in common area
Gold Coast	/2017	Male	Nursing	BIB QPS aggre sive ++ physical threat, punching walls
Gold Coast	/2017	Female	Nursing	n/s assaulted by patient
Gold Coast	/2017	Female	Nursing	threw coffee ov [redacted] er RN [redacted] and pushed RN [redacted] in the back
Gold Coast	/2017	Female	Nursing	Elevation in behaviour re sulting in assault on nursing staff and co consumer.
Gold Coast	/2017	Female	Nursing	N/S was making bed in empty room. Pt blocked doorway and started yelling at staff, quickly escalated and started kicking and punching.
Gold Coast	/2017	Male	Nursing	Pt displaying verbal and phisic al aggresion resulting in N/S and co-pts being assulted.
Gold Coast	/2017	Female	Nursing	Staff member hit in the face by a patinet
Gold Coast	/2017	Female	Nursing	Hit side of right arm above elbow
Gold Coast	/2017	Female	Nursing	Patient barged into nu rsing scribe deliberately making contact with nurse
Gold Coast	/2017	Female	Nursing	was struck by the patient whilst attempting to gain a set of vital signs.
Gold Coast	/2017	Female	Nursing	Patient scratched RN while walking the ward
Gold Coast	/2017	Male	Nursing	Patient punche d me many times in the face and chest
Gold Coast	/2017	Female	Nursing	Pt. bit NS hand whlst walking at the corridor
Gold Coast	/2017	Female	Nursing	Putting patient on toile t and patient bent down and bit me on the forearm.
Gold Coast	/2017	Female	Nursing	Pt attacked nurse
Gold Coast	2017	Female	Nursing	Consumer assaulted NS and treating consultant verbally and physically.
Gold Coast	/2017	Male	Nursing	BIB QPS aggre sive ++ physical threat, punching walls
Gold Coast	/2017	Female	Nursing	Pt physically hurt nurse
Gold Coast	/2017	Female	Nursing	Patient punched staff in chest 2 times
Gold Coast	/2017	Female	Nursing	AIN kicked in the kn ees while trying to redirect patient to his room.
Gold Coast	/2017	Female	Nursing	AIN assaulted by patient - patient damaged AIN's glasses
Gold Coast	/2017	Male	Nursing	RN physically assaulted by patient
Gold Coast	/2017	Male	Nursing	RN assaulted by patient
Gold Coast	/2017	Female	Nursing	Pt agitated, atte mpting to grab glasses, and scratched face
Gold Coast	/2017	Female	Nursing	Client returned from leave intoxicated - aggressive behaviour / action
Gold Coast	/2017	Male	Nursing	Staff physically assaulted by patient
Gold Coast	/2017	Male	Nursing	Staff assaulted by patient
Gold Coast	2017	Male	Nursing	AIN physically assaulted by patient
Gold Coast	2017	Male	Nursing	Assaulted by patient
Gold Coast	/2017	Male	Operational	Patient managed to bite PSO on finger
Gold Coast	/2017	Female	Nursing	Physical Violence by Pt
Gold Coast	2017	Female	Nursing	Assaulted by patient
Gold Coast	/2017	Female	Nursing	Patient punched out and hit AIN on left buttock and hip as we walked through the ward.
Gold Coast	/2017	Male	Nursing	Physically assaulted by patient
Gold Coast	/2017	Female	Nursing	Physical assault by patient
Gold Coast	/2017	Female	Nursing	AIN physically assaulted by a patient
Gold Coast	/2017	Female	Nursing	Pt flung a metal call bell at the nursing assistant specialling the pt

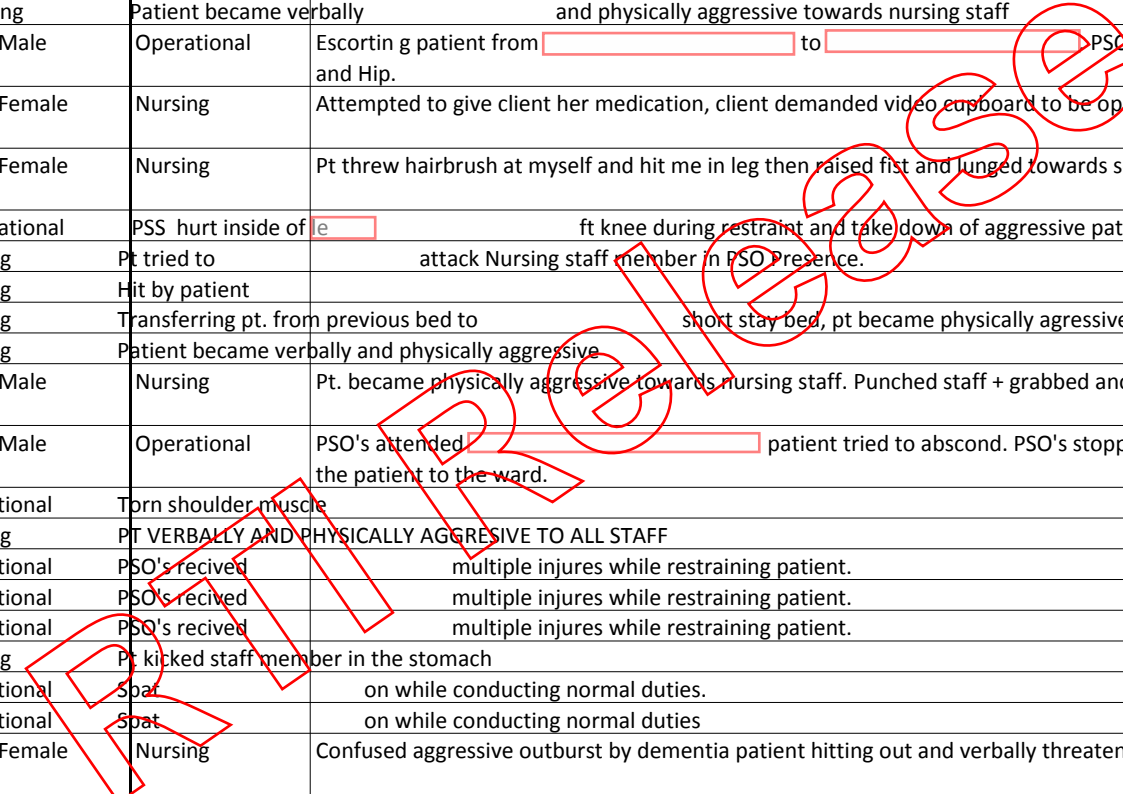


Hospital and Health Service (HHS)	Incident date	Gender	Occupation	Summary
Gold Coast	/2017	Female	Nursing	Patient Handling
Gold Coast	/2017	Female	Nursing	Patient became violent
Gold Coast	/2017	Female	Nursing	Physically assaulted by patient
Gold Coast	/2017	Female	Nursing	Patient was confused and grabbed my right thumb and bent it backwards
Gold Coast	/2017	Male	Operational	Physical restraint in of patient under the influence of ICE
Gold Coast	/2017	Male	Nursing	staff member tried to guide patient back to bed bay, patient turned and punched staff member in left side of jaw and neck. Code Black called.
Gold Coast	/2017	Female	Nursing	Nurse punched by patient
Gold Coast	/2017	Female	Nursing	RN physically assaulted by patient
Gold Coast	/2017	Female	Nursing	Staff physically assaulted by patient
Gold Coast	/2017	Male	Operational	Patient Aggressive, assault staff
Gold Coast	/2017	Female	Nursing	The patient was verbally and physically abusive towards nursing and medical staff. The patient kicked me in the head and punched me in the abdomen. Pt attempted to punch medical officer but just missed.
Gold Coast	/2017	Female	Nursing	Small facial laceration on from pt. aggression sustained by staff
Gold Coast	/2017	Female	Nursing	RN assaulted by patient
Gold Coast	/2017	Female	Nursing	Patient physical/verbal abuse towards AIN
Gold Coast	/2017	Female	Nursing	RN was bitten on upper arm by a patient
Gold Coast	/2017	Male	Nursing	Hit in back of head with open hand.
Gold Coast	/2017	Male	Nursing	Pt escalated aggressively and needed to be restrained and sedated twice
Gold Coast	/2017	Female	Nursing	Staff member bitten on shoulder by pt.
Gold Coast	/2017	Female	Nursing	Patient attempted suicide in bed room
Gold Coast	/2017	Female	Nursing	AIN called out for help with patient NS went to assist pt became aggressive to nurse and grabbed onto arm in two places
Gold Coast	/2017	Male	Nursing	Patient(ur [redacted]) BIB QAS autistic and ADHD known to ED,head butted [redacted] code black initiated.
Gold Coast	/2017	Female	Nursing	Patient became increasingly agitated/ restless after extubation, stating that she wanted to go outside for a cigarette. Managed to distract/ de-escalate most of shift, however when mother attended aggression worsened. [redacted] physically attacked her mother [redacted] intervened.
Gold Coast	/2017	Female	Nursing	Patient swung plastic blue meal cover towards nurses in nursing station
Gold Coast	/2017	Male	Nursing	Pt became aggressive and hit AIN in the hand [redacted]
Gold Coast	/2017	Male	Operational	Client was abusive/aggressive toward clinician then turned his actions toward myself wh
Gold Coast	/2017	Male	Operational	Patient was being restrained on the bed by 3 PSO's and the [redacted] The [redacted] let his leg go and he kicked PSS [redacted] in the side of the face.
Gold Coast	/2017	Female	Nursing	Pt scratched nurse
Gold Coast	/2017	Female	Nursing	Pt was being intrusive and wandering in the corridor, trying to get into the nurses station and close the door. NS tried to redirect the pt and pt lashed out twice towards the Nurse special looking after him
Gold Coast	/2017	Female	Nursing	Nurse had taken patient to the toilet.
Gold Coast	/2017	Female	Nursing	Patient was grabbing nursing staff

RTI REQUEST

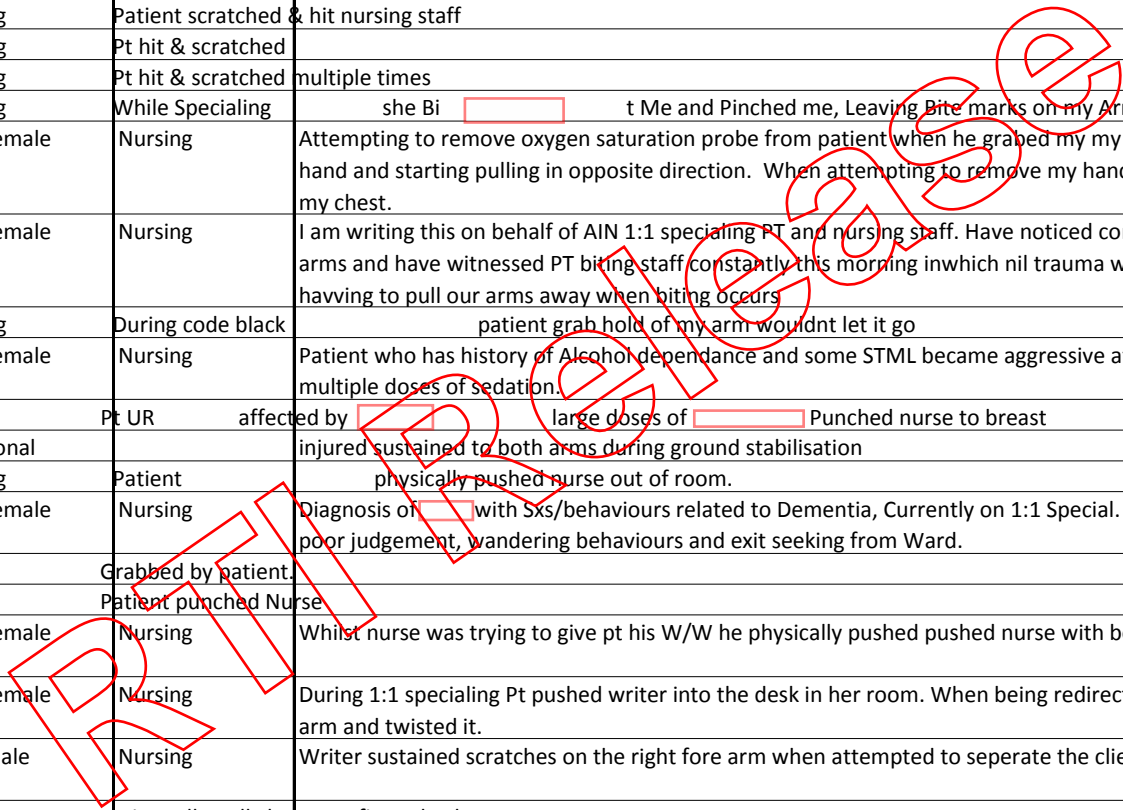


Hospital and Health Service (HHS)	Incident date	Gender	Occupation	Summary
Gold Coast	/2017	Male	Professional	Member of staff assaulted, client becoming increasingly aggressive, PSO required
Gold Coast	/2017	Male	Operational	Injured right shoulder (strain) during patient restraint.
Gold Coast	/2017	Female	Nursing	Pt hit nurse in chest
Gold Coast	/2017	Male	Operational	Security were initially called to assist with patient UR [redacted] due to alcohol intoxication and inability to follow staff direction when requested
Gold Coast	/2017	Female	Nursing	Patient biting, grabbing and pinching
Gold Coast	/2017	Male	Nursing	Patient became verbally and physically aggressive towards nursing staff
Gold Coast	/2017	Male	Operational	Escorting patient from [redacted] to [redacted] PSO went to the ground landing on Left Knee and Hip.
Gold Coast	/2017	Female	Nursing	Attempted to give client her medication, client demanded video cupboard to be opened, staff attempted negotiating
Gold Coast	/2017	Female	Nursing	Pt threw hairbrush at myself and hit me in leg then raised fist and lunged towards self - security intervened
Gold Coast	/2017	Male	Operational	PSS hurt inside of [redacted] ft knee during restraint and take down of aggressive patient
Gold Coast	/2017	Female	Nursing	Pt tried to attack Nursing staff member in PSO Presence.
Gold Coast	/2017	Female	Nursing	Hit by patient
Gold Coast	/2017	Male	Nursing	Transferring pt. from previous bed to short stay bed, pt became physically aggressive during transfer
Gold Coast	/2017	Female	Nursing	Patient became verbally and physically aggressive
Gold Coast	/2017	Male	Nursing	Pt. became physically aggressive towards nursing staff. Punched staff + grabbed another staff member's wrists.
Gold Coast	/2017	Male	Operational	PSO's attended [redacted] patient tried to abscond. PSO's stopped the patient from leaving and returned the patient to the ward.
Gold Coast	/2017	Male	Operational	Torn shoulder muscle
Gold Coast	/2017	Female	Nursing	PT VERBALLY AND PHYSICALLY AGGRESSIVE TO ALL STAFF
Gold Coast	/2017	Male	Operational	PSO's recived multiple injures while restraining patient.
Gold Coast	/2017	Male	Operational	PSO's recived multiple injures while restraining patient.
Gold Coast	/2017	Male	Operational	PSO's recived multiple injures while restraining patient.
Gold Coast	/2017	Female	Nursing	Pt kicked staff member in the stomach
Gold Coast	/2017	Male	Operational	Spat on while conducting normal duties.
Gold Coast	/2017	Male	Operational	Spat on while conducting normal duties
Gold Coast	/2017	Female	Nursing	Confused aggressive outburst by dementia patient hitting out and verbally threatening myself and other staff.
Gold Coast	/2017	Female	Nursing	patient pushed staff member with flat palms
Gold Coast	/2017	Female	Nursing	Pt walked toward me threw something at my face and was yelling abuse and threw the computer at me
Gold Coast	/2017	Female	Nursing	Patient constantly scratching, pinching and attempting to bite throughout shift
Gold Coast	/2017	Male	Medical	Medical review with client leading to unprovoked physical incident
Gold Coast	/2017	Female	Nursing	Patient grabbed nurse's forearm and yanked phone off nurse
Gold Coast	/2017	Male	Nursing	Pt. physically aggressive towards staff, threatening violence towards other patients, requiring takedown and chemical restraint





Hospital and Health Service (HHS)	Incident date	Gender	Occupation	Summary
Gold Coast	/2017	Male	Operational	Verbally and racially aggressive patient was physically removed from premises
Gold Coast	/2017	Female	Nursing	Pt became physically aggressive
Gold Coast	/2017	Female	Nursing	pt required toileting/showering , incontinent, pad removed , not allowing NS to aid in putting on new pad/shower. became aggressive
Gold Coast	/2017	Female	Nursing	Patient aggressively charged at AIN and then grabbed wrist of right arm of AIN and refused to release
Gold Coast	/2017	Female	Nursing	Patient scratched & hit nursing staff
Gold Coast	/2017	Female	Nursing	Pt hit & scratched
Gold Coast	/2017	Female	Nursing	Pt hit & scratched multiple times
Gold Coast	/2017	Female	Nursing	While Specialing she Bit [redacted] Me and Pinched me, Leaving Bite marks on my Arms and Wrist
Gold Coast	/2017	Female	Nursing	Attempting to remove oxygen saturation probe from patient when he grabbed my my middle and index finger on my right hand and starting pulling in opposite direction. When attempting to remove my hand patient punched me in the center of my chest.
Gold Coast	/2017	Female	Nursing	I am writing this on behalf of AIN 1:1 specialing PT and nursing staff. Have noticed constant bruising and scratches on AIN arms and have witnessed PT biting staff constantly this morning in which nil trauma was sustained but we are constantly havving to pull our arms away when biting occurs
Gold Coast	/2017	Female	Nursing	During code black patient grab hold of my arm wouldnt let it go
Gold Coast	/2017	Female	Nursing	Patient who has history of Alcohol dependance and some STML became aggressive at [redacted] Required Code Black and multiple doses of sedation.
Gold Coast	/2018	Female	Nursing	Pt UR affected by [redacted] large doses of [redacted] Punched nurse to breast
Gold Coast	/2018	Male	Operational	injured sustained to both arms during ground stabilisation
Gold Coast	/2017	Female	Nursing	Patient physically pushed nurse out of room.
Gold Coast	/2018	Female	Nursing	Diagnosis of [redacted] with Sxs/behaviours related to Dementia, Currently on 1:1 Special. Labile mood, irritability, lack of insight, poor judgement, wandering behaviours and exit seeking from Ward.
Gold Coast	/2018	Female	Nursing	Grabbed by patient.
Gold Coast	/2018	Male	Nursing	Patient punched Nurse
Gold Coast	/2018	Female	Nursing	Whilst nurse was trying to give pt his W/W he physically pushed pushed nurse with both hands on nurses chest.
Gold Coast	/2018	Female	Nursing	During 1:1 specialing Pt pushed writer into the desk in her room. When being redirected away from door Pt grabed writers arm and twisted it.
Gold Coast	/2018	Male	Nursing	Writer sustained scratches on the right fore arm when attempted to seperate the clients from assaulting each other.
Gold Coast	/2018	Female	Nursing	Patient allegedly bent AIN finger back
Gold Coast	/2018	Female	Nursing	Pt physically assaulted nursing staff, kicked in shin & attempted to punch head. Pt required physical restraint & detainment as unable to be verbally deescalated
Gold Coast	/2018	Female	Managerial and Clerical	[redacted] was physically assaulted in [redacted] walking from the car park to her work. The offender is described as male, [redacted] tall, wearing [redacted] and had tattoos on his [redacted] He ran off after the incident. This has been reported to the Police and Security
Gold Coast	/2018	Female	Nursing	Aggressive behaviour, verbal abuse, physical assault ALL towards co-consumer, and nursing staff
Gold Coast	/2018	Female	Nursing	given cup of tea to take medication and thrown into face and opened eyes



Hospital and Health Service (HHS)	Incident date	Gender	Occupation	Summary
Gold Coast	/2018	Female	Nursing	Patient assaulted AIN
Gold Coast	/2018	Female	Nursing	Pt verbally and physically aggressive to health care workers and property in [redacted]
Gold Coast	/2018	Female	Nursing	Pt sedated, Weaned from sedation, Woke aggressive and hit me x2
Gold Coast	/2018	Male	Medical	Patient Assaulted me
Gold Coast	/2018	Female	Nursing	Patient assaulted AIN
Gold Coast	/2018	Female	Nursing	Patient physically attacked AIN
Gold Coast	/2018	Female	Nursing	Pt aggressive on HD, scratching and hitting staff.
Gold Coast	/2018	Male	Nursing	Pt agitated unable to settle increasingly agitated despite medications given to help with same swinging arms around when attempting to sit caught me in the head with arm
Gold Coast	/2018	Female	Nursing	Pt unsteady on his feet pushed past me to exit a door causing a jolt and twist in upper back
Gold Coast	/2018	Female	Nursing	Patient got angry with me, threaten me with physical violence at which point I call the CODE black. Soon afterwards, as I was attending to the other duties, Patient snuck behind me grabbed my hair and attempted to punch me with a closed fist. The Patient was subsequently subdued by other staff members
Gold Coast	/2018	Female	Health Practitioners	Pt lashed out & grabbed at NS face
Gold Coast	/2018	Male	Operational	Peter was delivering lunch meal tray to patient.
Gold Coast	/2018	Female	Nursing	Patient was grabbing nursing staff - pinching nursing special and myself
Gold Coast	/2018	Female	Nursing	Assault - RN pushed out of bedroom and later hit by thrown object - bag of hard chocolates
Gold Coast	/2018	Female	Nursing	Patient wacked nurse in the chest - full force, whilst trying to administer medications
Gold Coast	/2018	Female	Nursing	Patient punched staff member with out provocation
Gold Coast	/2018	Female	Nursing	Pt became physically and verbally aggressive to staff and a threat to other patient as he tries to enter patient's room
Gold Coast	/2018	Female	Nursing	Mr [redacted] was very agitated and confused, physically aggressive towards staff. CN [redacted] asked for urgent assistance. Mr [redacted] hit my left forearm with his elbow while swinging his arms and hands at us, resulting in haematoma, mild pain and paresthesia. pain and .
Gold Coast	/2018	Male	Nursing	Pt continually trying to climb out of bed , when trying to verbally redirect back onto bed safely and also assisting /guiding legs back into a safer position Pt tried punching and then kicking making contact with my abdomen knocking me across the room
Gold Coast	/2018	Male	Operational	Whilst performing take down PSO recived injury to right index finger
Gold Coast	/2018	Male	Operational	[redacted] under the influence of Alcohol or drugs stated that he was going to kill his [redacted]; he then attempted to force his way into [redacted] PSO's were forced to restrain visitor.
Gold Coast	/2018	Female	Nursing	I had been attending to the patient who has confused and combative and a known high falls risk on blood thinner- patient attacked myself and other staff
Gold Coast	/2018	Female	Nursing	Pt. bit AINs hand whilst walking in corridor
Gold Coast	/2018	Female	Nursing	Assisting alzheimer pt to bed, became aggitated & falls risk. Grabbed employees by Rt. wrist & twisted wrist area
Gold Coast	/2018	Female	Nursing	Pt swinging punches at NS
Gold Coast	/2018	Female	Nursing	Attempting to assist Pt with pad change and wet bed-
Gold Coast	/2018	Female	Nursing	Client became dysregulated in response to witnessing father's aggression

RTI RELEASE

Hospital and Health Service (HHS)	Incident date	Gender	Occupation	Summary
Gold Coast	/2018	Male	Nursing	Patient kicked the writer L knee with force
Gold Coast	/2018	Female	Nursing	Pt came up behind me and hugged me from behind.
Gold Coast	/2018	Female	Nursing	Nurse specialising confused patient who squeezed her hand tightly
Gold Coast	/2017	Female	Nursing	Medication round, pt. hit nurse bottom when nurse going into medication draw on [redacted] Unit
Gold Coast	/2017	Male	Staff undertak	ing physical obs. Consumer hit out striking staff in right abdominal area
Gold Coast	/2017	Male	Operational	Whilst attending an incident at [redacted] as a Protective Service Officer to deal with an aggressive patient I was required to restrain this patient with my colleagues. with my
Gold Coast	/2017	Female	Nursing	Patient swearing and demanding valium at the top of her lungs. Nurse asked patient to wait in her room and closed the door.
Gold Coast	/2017	Female	Nursing	Pt demanding valium
Gold Coast	/2017	Female	Nursing	Pt physically assaulted nurse
Gold Coast	/2017	Male	Nursing	Patient assaulted staff
Gold Coast	/2017	Male	Nursing	Patient verbally abusive and threw food tray
Gold Coast	/2017	Female	Nursing	Pt increasingly agitated throughout shift grabbing at staff
Gold Coast	/2017	Female	Nursing	Pt hit, punched and twisted nursing staff's arms and hands
Gold Coast	/2017	Female	Nursing	Patient was kicking legs around on emergence from sedation. Patients legs being held by staff. Patient kicked legs and hit me in the right wrist and right ribs
Gold Coast	/2017	Female	Nursing	assaulted by a patient
Gold Coast	/2017	Female	Health Practitioners	workplace assault, Patient assaulted nurse to gain access to fire alarm
Gold Coast	/2017	Male	Operational	Protective Services Officer assaulted
Gold Coast	/2017	Female	Health Practitioners	Inappropriate behaviour followed by overt verbal abuse and physical violence.
Gold Coast	/2017	Female	Nursing	Pt sexually harassed Nursing staff
Gold Coast	2017	Female	Nursing	Patient lashed out & hit me in the mouth whilst adjusting Oxygen therapy
Gold Coast	/2017	Female	Nursing	Pt punching and pulling on staff arm
Gold Coast	/2017	Female	Nursing	Pt awoke from sleep agitated, confused, pacing. Patient intrusive into other patient rooms and threatening to hit them believing they were intruders in his house. Patient became verbally and physically aggressive to staff attending
Gold Coast	/2017	Female	Nursing	in course of carrying out my duty I was verbally abused, threatened and physically assaulted by client [redacted]. She punched me several times in the head before I could restrain her
Gold Coast	/2017	Male	Nursing	Attempted self harm, Attempted physical assault on N/S x2, Exposure of bodily fluids.
Gold Coast	/2017	Female	Nursing	Patient known to be agitated and confused. Patient grabbed staff L) wrist tightly, patient also scratching and kicking staff
Gold Coast	/2017	Female	Nursing	Patient slapped the left side of my face with great force. My immediate reaction was to slap the patient back in self defence.
Gold Coast	/2017	Female	Nursing	Patient threw a wet floor sign at scribe
Gold Coast	/2017	Male	Operational	Assault to GCUH Facility and staff member
Gold Coast	/2017	Female	Nursing	hurt by patient

REDACTED

Hospital and Health Service (HHS)	Incident date	Gender	Occupation	Summary
Gold Coast /2017 Female			Nursing	Pt verbally and physically threatening and attempting to strike NS by kicking and slapping. Pt grabbing NS lanyards & refusing to let go & Pt Picking up cup of coffee and attempting to throw at NS (MISSED)
Gold Coast /2017 Female		Nursing	Pt pulled staff member from chair and pushed against the wall	
Gold Coast /2017 Female		Nursing	Patient grabbed my hand forcefully and would not let go	
Gold Coast /2017 Female		Nursing	Pt punched me in the (L) side of the head as I bent down to pick up the BP cuff whilst completing observations.	
Mackay /2017 Female		Nursing	patient punched me in the chest and near miss kick in the face	
Mackay /2017 Male		Nursing	PT VERBALLY AND PHYSICALLY VOILENT TOWARDS AIN	
Mackay /2017 Male		Operational	Patient being escorted through [redacted] by 2 security officers spit on the back of the 3rd officer [myself] who was opening doors for escort	
Mackay /2017 Female		Nursing	Exposed to occupational violence. Patient became physically and Verbally aggressive to staff whilst being assisted to Toilet.	
Mackay /2017 Female		Nursing	Pt. has grab upper (L) arm and pushed back on scriber.	
Mackay 2017 Female		Nursing	Patient was attempting to [redacted] herself with [redacted] staff attempted to remove from her.	
Mackay /2017 Male		Operational	Patient [redacted] struggling aggressively against security and clinical staff in [redacted] Patient attempting to headbutt staff and scratching and kicked out from control techniques used by staff hitting me in the head and shoulder with foot. Also scratched me with fingernails on my wrist.	
Mackay /2017 Female		Nursing	Pt wopke from anesthetic aggitated - known [redacted] was present [redacted]	
Mackay /2017 Male		Operational	Patient was trying to get to another MCP point to call fire brigade again. I stood in the way and was threatened with bottle then threw it at me.	
Mackay /2017 Female		Nursing	Pt agitated and verbally aggressive to staff in ward corridor, pt struck at RN with left hand, RN blocked with Right arm.	
Mackay /2017 Female		Operational	Exposed to occupational violence.	
Mackay /2017 Male		Operational	Exposed to occupational violence.	
Mackay /2017 Female		Medical	Exposed to occupational violence.	
Mackay /2017 Female		Nursing	was bitten on R lower upper arm	
Mackay /2017 Male		Operational	Exposed to occupational violence.	
Mackay /2017 Male		Operational	Exposed to occupational violence.	
Mackay /2017 Male		Operational	Exposed to occupational violence.	
Mackay /2017 Male		Operational	Exposed to occupational violence.	
Mackay /2017 Male		Operational	Exposed to occupational violence.	
Mackay /2017 Male		Operational	Exposed to occupational violence.	
Mackay /2017 Male		Operational	PT [redacted] becoming verbally and physically aggressive. PT taken down on the mattress for [redacted] Security scratched.	
Mackay /2017 Male		Operational	Exposed to occupational violence.	
Mackay /2017 Male		Operational	Exposed to occupational violence.	
Mackay /2017 Male		Operational	Exposed to occupational violence.	
Mackay /2017 Male		Operational	Exposed to occupational violence.	
Mackay /2017 Male		Operational	Exposed to occupational violence.	
Mackay /2017 Male		Operational	Exposed to occupational violence.	

REQUEST

Hospital and Health Service (HHS)	Incident date	Gender	Occupation	Summary
Mackay /2017 Male		Operational	Patient attempted to abscond	
Mackay /2017 Female		Nursing	I was redirecting patient back to her chair for lunch.	
Mackay /2017 Male		Operational	Expose	d to occupational violence.
Mackay /2017 Male		Operational	Expose	d to occupational violence.
Mackay	/2017	Female	Nursing	Patient was walking past nurses station. Followed the patient and asked him if he was ok and where he was going? Patient proceeded to whack myself on the arm.
Mackay /2017 Female		Nursing	Placed his hands around [redacted] neck	
Mackay /2017 Female		Nursing	Placed his hands around [redacted] neck	
Mackay /2017 Female		Nursing	Pt kicked staff member in right breast	
Mackay /2017 Female		Nursing	Pt. intruding in [redacted], redirected back to [redacted].	
Mackay /2017 Male		Operational	Patient self harming.	
Mackay /2017 Male		Operational	Patient self harming.	
Mackay /2017 Female		Operational	Pathology Staff member was struck by dementia patient	
Mackay /2017 Female		Operational	Patient being spealed by security slapped [redacted] on upper arm.	
Mackay /2017 Female		Nursing	Pt. trying to get out of bed and kicked out at special.	
Mackay /2017 Female		Nursing	PATIENT HIT ON NECK, HEAD AND SHOULDER	
Mackay /2017 Male		Operational	Pt punched [redacted] Security and attempting to hit other staff	
Mackay /2017 Female		Nursing	PT BECAME AGGITATED AND AGGRESSIVE TOWARDS STAFF MEMBER	
Mackay /2017 Female		Nursing	Physical assulat from pt	
Mackay /2017 Male		Operational	PT ag [redacted] gressively kicking doors in [redacted]	
Mackay /2017 Male		Nursing	assault by patient	
Mackay	/2017	Female	Nursing	Patient has history of [redacted], pt verbal and phycally abused staff ( AIN [redacted] ) and RN [redacted] pt lashed out and punched AIN in abdomen and left arm and running towards AIN until distraction from another AIN was present at time
Mackay	/2018	Male	Operational	PT [redacted] attempted to assualt security with broken chair. Security transitioned PT to the ground using approved OVP techniques
Mackay	/2018	Male	Operational	PT [redacted] attempted to assualt security with broken chair. Security transitioned PT to the ground using approved OVP techniques
Mackay	/2018	Male	Operational	PT [redacted] attempted to assualt security with broken chair. Security transitioned PT to the ground using approved OVP techniques
Mackay /2018 Male		Operational	Expose	d to occupational violence.
Mackay	/2018	Female	Nursing	Patient had ran into kitchenette whilst another worker had door ajar. Writer followed patient to stop from stealing food from fridge. Writer tried to intervene to remove food from patient, patient grabbed and twisted writer L)wrist/arm
Mackay /2018 Male		Operational	Pt kicked me in the stomach	
Mackay /2018 Female		Nursing	Staff member phys	ically assaulted by aggressive client
Mackay /2018 Female		Nursing	Physically aggressive client requiring restraint	
Mackay /2018 Male		Operational	Pt spat in my eye and scratched my face.	
Mackay /2018 Male		Operational	Physical vi	olence, verbal abuse, non compliance
Mackay /2018 Male		Operational	Patient in demand [redacted]	ing a smoke, threatening to smash up building

REQUESTED

Hospital and Health Service (HHS)	Incident date	Gender	Occupation	Summary
Mackay	/2018	Male	Operational	Patient in demand [redacted] ing a smoke, threatening to smash up building
Mackay	/2018	Female	Operational	patient pinched and bruised [redacted]
Mackay	/2018	Male	Operational	Patient requested to hang up phone.
Mackay	/2018	Female	Nursing	pt has been continually verbally aggressive to staff since admission - ward call and nurse manager aware - pt punched RN [redacted] on the arm
Mackay	/2018	Male	Operational	Expose [redacted] d to occupational violence.
Mackay	/2018	Female	Nursing	Hit in face twice.
Mackay	/2018	Female	Nursing	Attempted sexual assault
Mackay	/2018	Male	Operational	Patient spat at SO [redacted] hit him in the face [redacted]
Mackay	/2018	Female	Nursing	Patient punched me in the right side of my chest
Mackay	/2018	Female	Operational	Slapped by a patient room [redacted]
Mackay	/2018	Male	Nursing	pt physically assaulted [redacted] on his face at [redacted]
Mackay	/2018	Female	Nursing	Pt became aggressive during hygiene cares
s.73 - irrelevant - not related to actual physical aggression against a staff member				
Mackay	/2018	Female	Nursing	Patient became verbally [redacted] and physically aggressive when denied narcotics
Mackay	/2018	Female	Nursing	patient walked up behind [redacted] staff member and slapped her on the back
Mackay	/2018	Female	Nursing	hit in jaw by patient
Mackay	/2018	Female	Nursing	patient walked up behind [redacted] staff member and slapped her on the back
Mackay	/2018	Female	Operational	PT assaulted Security Officer via closed fist strike to face.
Mackay	/2018	Female	Nursing	Standing in corridor discussion patient with colleague patient hit staff member on the back
Mackay	/2018	Female	Nursing	Standing in corridor [redacted] patient approached and hit staff member
Mackay	/2018	Female	Nursing	Standing in corridor discussion patient [redacted] t with colleague patient hit staff member on the right forearm
Mackay	/2017	Female	Nursing	Patient hitting staff, spitting and security contacted
Mackay	/2017	Female	Nursing	Heavily ETOH patient hitting [redacted] and spitting at staff previously reported IMS [redacted]
Mackay	/2017	Female	Nursing	Patient unhappy at not being assisted to go to the toilet patient called nurse with no brain as she was unaware of the catheter
Mackay	/2017	Female	Nursing	Patient discharged by MO declined [redacted] script and punched wall in [redacted] left and returned demanded to be let out into garden area of [redacted] punched glass door patient left following security called
Mackay	/2017	Female	Nursing	Patient verbally abusive towards staff and hitting staff at times
Mackay	/2017	Female	Nursing	While attending to patient [redacted] t cares the patient punched in lower abdomen
Mackay	/2017	Female	Nursing	Patient punched into breast of worker
Mackay	/2017	Male	Operational	Paged to [redacted] and no [redacted] ted pt to physically violent towards nurse
Mackay	/2017	Female	Nursing	When putting away observation equipment patient came behind me and put his left hand over my nose, mouth and right hand around throat
Mackay	/2017	Male	Operational	[redacted] restraining a male consumer brought in by QPS under [redacted] order
Mackay	/2017	Female	Nursing	Patient punched and tried to bite worker while transferring patient back to bed
Mackay	/2017	Female	Nursing	Aggressive patient punching, spitting and waving his bloodied hands and arms

REDACTED



Hospital and Health Service (HHS)	Incident date	Gender	Occupation	Summary
Mackay /2017 Female			Nursing	Patient called staff a "crazy bitch" asked patient twice not to swear at me and explained i was trying to help and replied "i dont care and acontinued to swear
Mackay 2017 Female		Nursing	While attending to patient	hygiene care
Mackay /2017 Female		Female	Nursing	Patient in [redacted] requiring O2 part of his care was refusing to leave his [redacted] as i was assisting nurse [redacted] to encourage him to put O2 on he grabbed my ID tag and shirt where i managed to free his hands he then grabbed nurse [redacted] glasses which were I can break that easy We both left and informed the Team leader. patient continued to be aggressive towards staff for remainder of shift two staff at all times needed to attend patient as he is [redacted].
Mackay /2017 Female		Female	Nursing	Staff trying to encourage patient to put his [redacted] back on and became aggressive grabbed staff glasses that were hanging off staff shift and said he could break it able to get patient let go staff felt threatened and patient continued to be aggressive towards staff
Mackay /2017 Female		Nursing	Patient became agitated	whilst attending dressing. [redacted]
Mackay /2017 Male		Nursing	Client action.	
Mackay /2017 Male		Nursing	Patient action.	
Mackay /2017 Male		Nursing	Patient action.	
Mackay /2017 Male		Nursing	Patient action	
Mackay /2017 Male		Nursing	Patient didn't like	the security special. Patient action.
Mackay /2017 Female		Nursing	Pt became aggressive	and hit writer with hopper frame
Mackay /2017 Male		Nursing	Pt erratically threw pieces of a	broken plate at writer narrowly missing writers face.
Mackay /2017 Female		Operational	Patient action.	
Mackay /2017 Female		Female	Nursing	Patient's carer present to hospital after patient had become aggressive at home. Had punched a window, lacerating hand. Patient became agitated and also punched carer and pulled her hair.
Mackay /2017 Female		Nursing	Patient action.	
Mackay /2017 Male		Operational	Patient was physically and verbally aggressive.	
Mackay /2017 Male		Operational	Patient trying to	abscond. Patient then transferred to [redacted].
Mackay /2017 Male		Operational	Patient action.	
Mackay /2017 Male		Operational	Patient attempted to abscond via ambulance bay. Security intercepted and escorted patient back to ED. Patient became aggressive and made threats. OVP techniques used to prevent assault.	
Mackay /2017 Male		Operational	Patient action.	
Mackay /2017 Male		Operational	Patient action.	
Mackay /2017 Female		Female	Managerial and Clerical	Action of visitor
Mackay 2017 Female		Nursing	Patie	nt asked for a drink. Staff took the sheet that was wrapped around the patient.
Mackay 2017 Female		Nursing	Went to give the patient a drink.	
Mackay /2017 Female		Nursing	Patient action	
Mackay /2017 Male		Nursing	Patient action	
Mackay /2017 Female		Nursing	Staff attempting to feed patient.	
Mackay /2017 Female		Nursing	Patient action.	
Mackay /2017 Male		Operational	Patient action.	

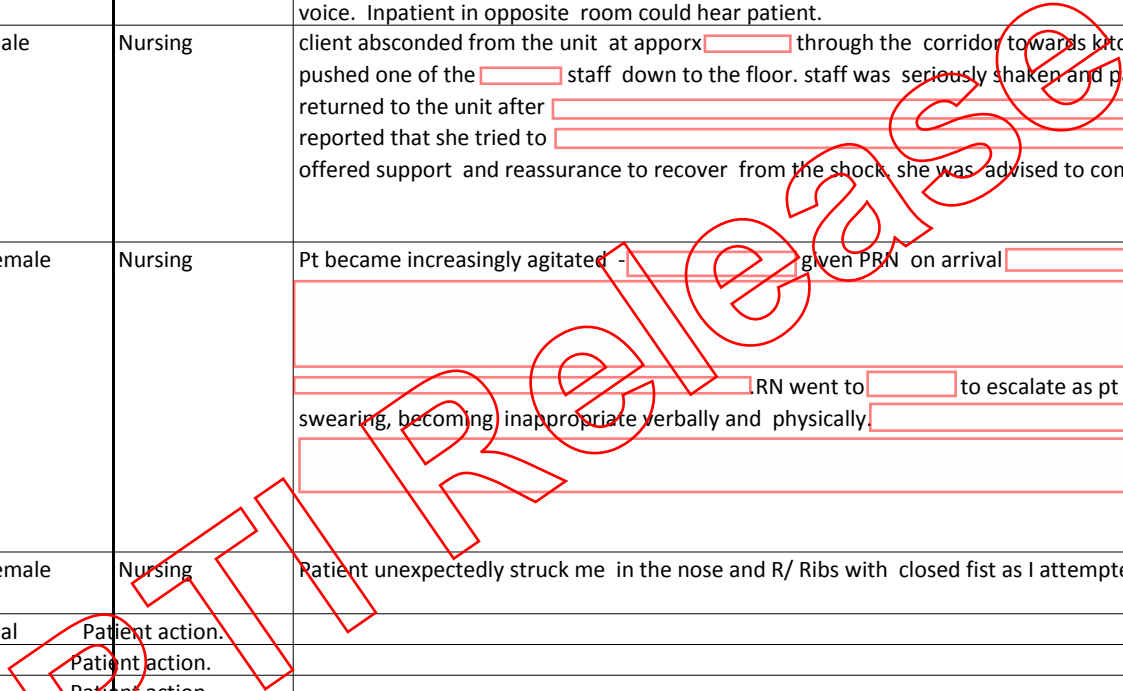
RELEASE



Hospital and Health Service (HHS)	Incident date	Gender	Occupation	Summary
Mackay /2017 Male		Operational	Patient action.	
Mackay /2017 Male		Nursing	Patient action.	
Mackay /2017 Male		Operational	Patient action.	
Mackay /2017 Male		Operational	Patient action.	
Mackay /2017 Male		Operational	Patient action.	
Mackay /2017 Male		Operational	Patient action.	
Mackay /2017 Female		Nursing	Patient action.	
Mackay	/2017	Female	Nursing	[redacted] and I entered the patient room to get [redacted] up for lunch in his chair as we were moving [redacted] off the bed he suddenly became irate and we could not control him his wife [redacted] stepped in and had to hold him back
Mackay	/2017	Female	Nursing	Patient has increasing delirium agitation dementia. Patient wanted to go with family when they left premises.
Mackay	/2017	Female	Nursing	Client observed to be [redacted] in her room. Client was resistive to being transferred to [redacted] Physical restraints used to transfer from ward to [redacted]
Mackay /2017 Female		Nursing	Client was intoxicated.	[redacted]
Mackay /2017 Female		Nursing	Visitor action.	[redacted]
Mackay /2017 Male		Nursing	Patient became	increasingly agitated. Psychotic.
Mackay /2017 Female		Nursing	Patient became extremely agitated.	
Mackay /2017 Male		Operational	Patient	on an EEA. Patient action.
Mackay /2017 Male		Operational	Patient action.	
Mackay /2017 Male		Operational	Patient action.	
Mackay /2017 Male		Operational	Patient action.	
Mackay /2017 Male		Operational	Patient having psychotic episode.	Was screaming and lashing out at walls and door.
Mackay /2017 Male		Operational	Trying to abscond.	
Mackay	/2017	Male	Operational	Patient [redacted] clawing, thrashing, kicking and punching at ED staff. Security required and restrictive practices used.
Mackay	/2017	Female	Nursing	Pad left for night staff to change as patient abused them. This happens every shift. Patient verbally abusive, telling staff to "p" off and "f" off when trying to get patient to change wet pad. Patient punched out at staff.
Mackay	/2017	Female	Nursing	Patient slapped RN's hands as she pulled sheets down to change incontinence pad. Patient yelled at staff to "f" off which trying to assist patient change dirty pad.
Mackay	/2017	Female	Nursing	Patient becomes abusive, telling staff to "f" off and "p" off every time staff go to change his wet pad and do any cares.
Mackay	/2017	Female	Nursing	Patient backhanded staff while pulling sheet. Unknown if intentional or accidental. Patient did not apologise.
Mackay	/2017	Female	Nursing	Patient was verbally abusive using extremely foul language, pushing staff away, grips staff's arms to push away. Patient was dirty with faeces on bed, floor, table, hands and staff were attempting to clean him and environment.
Mackay /2017 Female		Nursing	Patient became verbally and physically aggressive towards staff when trying to change pad.	

REQUESTED  
 INFORMATION

Hospital and Health Service (HHS)	Incident date	Gender	Occupation	Summary
Mackay /2017 Female			Nursing	Patient slapping staff hands while staff trying to pull sheets down to change continence aid. Verbally and expletive language abuse while staff trying to assist patient.
Mackay /2017 Female		Nursing	Patient punched out at staff.	Patient repeatedly abuses staff when cares are attended.
Mackay /2017		Female	Nursing	Nurse took patient's bottle to empty and patient became verbally abusive using extremely foul language disturbing other patients with volume of his abuse.
Mackay	/2017	Female	Nursing	Went to empty patient's urine bottle which was half full. Patient started to sear at me to leave it there, aggressive, loud in voice. Inpatient in opposite room could hear patient.
Mackay	/2017	Male	Nursing	client absconded from the unit at apporx [redacted] through the corridor towards kitchen area. on her way to escape she pushed one of the [redacted] staff down to the floor. staff was seriously shaken and panicked by this act. client was later returned to the unit after [redacted]. it was reported that she tried to [redacted] staff member was offered support and reassurance to recover from the shock she was advised to complete an work place incident report
Mackay	/2017	Female	Nursing	Pt became increasingly agitated - [redacted] given PRN on arrival [redacted] [redacted] [redacted] RN went to [redacted] to escalate as pt becoming increasingly agitated +++, swearing, becoming inappropriate verbally and physically. [redacted] [redacted]
Mackay	/2017	Female	Nursing	Patient unexpectedly struck me in the nose and R/ Ribs with closed fist as I attempted to prevent him from falling.
Mackay /2017 Male		Operational	Patient action.	
Mackay /2017 Female		Nursing	Patient action.	
Mackay /2017 Female		Nursing	Patient action.	
Mackay /2017 Female		Nursing	Patient action- Patient has dementia.	
Mackay /2017 Female		Nursing	Patient action. Attending to patient cares.	
Mackay /2017 Female		Nursing	Assisting to transfer	patient onto QAS bed. Patient action.
Mackay /2017 Male		Nursing	Patient became	aggressive verbally and physically
Mackay	/2017	Female	Nursing	Patient action. Patient wanted to go outside for a cigarette and was told by the doctor that they preferred she stay on the ward so can be observed and regular obs taken. Patient became angry.
Mackay /2017 Female		Nursing	Patient action. Patient wanted ph	ysical contact. Patient restraint and escorted to [redacted]
Mackay /2017 Male		Nursing	Patient action	
Mackay /2017 Female		Operational	Visitor's actions.	
Mackay /2017 Male		Operational	Patient action.	
Mackay /2017 Female		Nursing	Patient action. Patient ran towards me.	



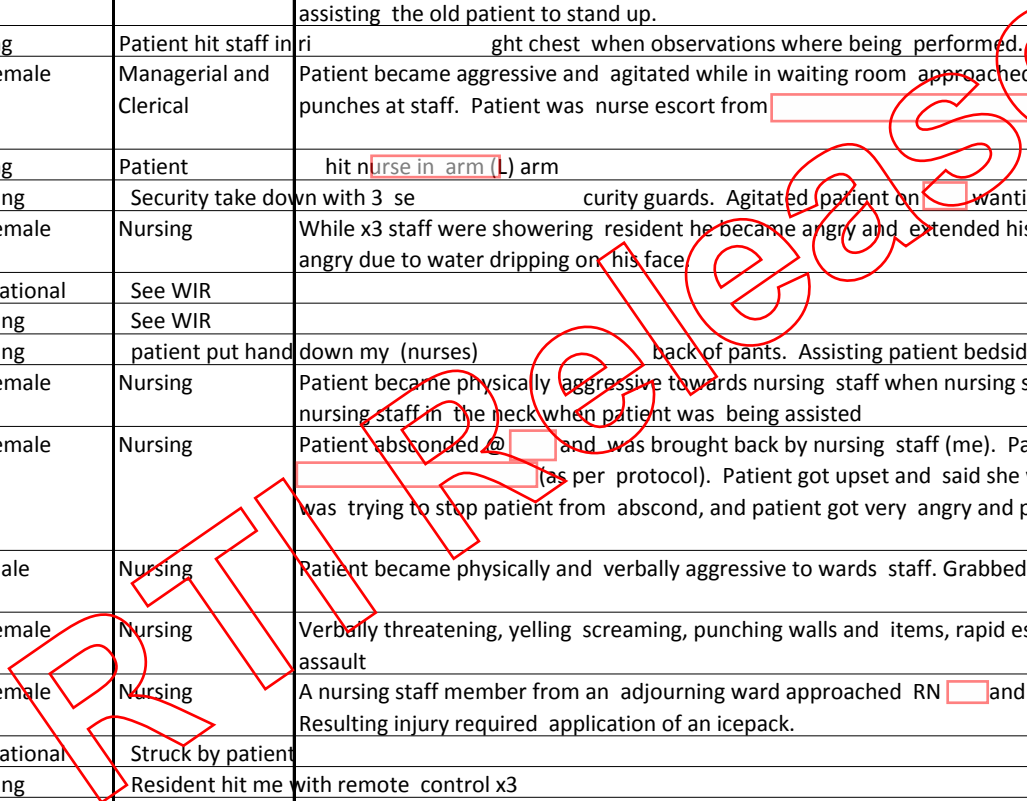
Hospital and Health Service (HHS)	date	Gender	Occupation	Summary
Mackay 2017 Male			Operational	Patient rushed at security officer. Patient was in process of being escorted off premises using OVP approved techniques. Security had earlier removed a knife from this patient.
Mackay 2017 Female		Nursing	Patient action.	
Mackay 2017 Female		Nursing	Patient action.	
Mackay	2017	Female	Nursing	Duress call for [redacted] patient. Patient was escalating further with the presence of security staff. Nursing staff assisted with placing patient on mattress on floor for chemical restraint.
Mackay 2017 Male		Nursing	Patient action	
Mackay 2017 Female		Nursing	Patient	refused to be searched upon arrival for admission. Scissors found to be on person.
				s.73 - irrelevant - not related to actual physical aggression against a staff member
Mackay /2017 Female		Nursing	Patient was attempting to get ou	t of bed and I was trying to put the bed up for him.
Mackay /2017 Female		Nursing	Patient action.	Patient was being offered medications.
Mackay	/2017	Female	Nursing	Patient was asking to see her husband whilst wandering the corridor. I stated he was not here and she then swung her hopper frame into my legs. Patient extremely confused at the time.
Mackay /2017 Female		Nursing	Trying to get patient up the bed.	
Mackay /2017 Male		Operational	Patient action.	
Mackay	/2017	Female	Nursing	I was sitting outside the patient's room. Patient approached me to ask why I was sitting there. I explained. Patient left and came back again and said to give him his chair and before I had time to respond, he shoved me off the chair.
Mackay	/2017	Male	Nursing	Pt became distressed when informed he would remain in [redacted] for another day and would not be able to leave the ward at this time for a cigarette. Pt attempted to open [redacted] staff were able to re direct away from the door. [redacted] was escorted out of the ward due to escalating behaviour. Pt again attempted to open secured doors and kick the [redacted] staff attempted to de escalate. Restraint was required when Pt removed [redacted] due to the high risk of self harm and/or aggression towards staff. [redacted]
Mackay	/2017	Female	Nursing	Patient kicked me in the chest when I was attending to him I was trying to keep the patient from climbing out of the bed
Mackay /2017 Female		Nursing	Confused patient - kicked me in left breast	
Mackay /2017 Female		Nursing	specialising aggressive patient	
Mackay	/2017	Male	Nursing	[redacted] became verbally and physically threatening toward a staff member that I was working with
Mackay	/2017	Female	Nursing	[redacted] [redacted]. Patient was non-compliant and hat to be restrained [redacted] [redacted]
Mackay /2017 Female		Nursing	Entering through entrance	doors of QAS entrance patient aggressive
Mackay /2017 Female		Nursing	Using slide sheets went to move patient up the bed	
Mackay /2017 Female		Nursing	Patient became aggressive and grabbed my wedding finger and bent it	

RTI REQUEST

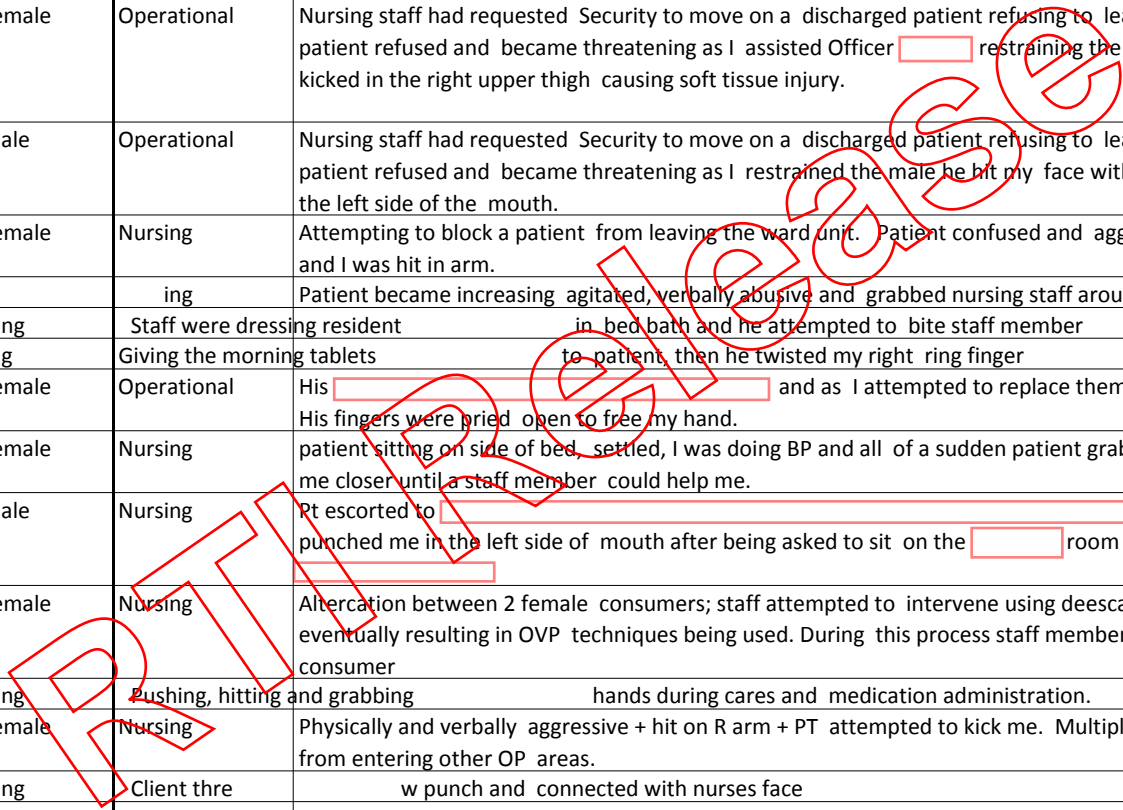
Hospital and Health Service (HHS)	Incident date	Gender	Occupation	Summary
Mackay /2017 Male			Operational	Whilst speaking with a female and male patient regarding abusive language at the desk both became abusive and physically aggressive towards security staff. Both were removed from the waiting room and QPS advised. During the physical intervention two guards sustained scratches on the heads and necks from the female involved.
Metro North /2018 Female			Operational	Assaulted by patient
Metro North /2018 Male			Nursing	Assaulted by patient
Metro North /2018 Female			Nursing	Patient pushed staff down stairs
Metro North /2018 Female			Nursing	Patient physically and verbally aggressive
Metro North /2018 Female			Nursing	Assaulted by patient
Metro North /2018 Female			Nursing	Assaulted by patient
Metro North /2018 Female			Nursing	Patient punched jaw and grabbed both arms
Metro North /2018 Female			Nursing	Assaulted by patient
Metro North /2018 Female			Nursing	Assaulted by patient
Metro North	/2017	Female	Nursing	Writer ( ) sustained hit by PT to L wrist resulting in bruising, and broken watch, soreness in L hand & shoulder.
Metro North	/2017	Female	Nursing	While attending to clients ADLS client got agitated and started calling staff names and kicked out catching staff member on lower leg causing a scratch and bruising.
Metro North	/2017	Male	Nursing	Patient returned to the unit with his due to deterioration of patients Upon greeting them at the side entrance, patient physically assaulted me by punching me in the head several times, breaking my glasses. He was restrained by both family members and myself
Metro North /2017 Male			Operational	As above
Metro North /2017 Male			Operational	PT hitting out, PT was restrained to ground, hit knww on the ground
Metro North	/2017	Female	Nursing	Staff member assaulted by client. Elbowed in mid chest area then knocked to ground. Client ran off.
Metro North	/2017	Female	Nursing	I was trying to stop patient - firstly verbally explaining, then putting hand over the arterial line. Then patient grabbed my right forearm and squeezed it causing bruising. Required 2x staff assist to free my arm.
Metro North /2017 Male			Operational	Aggravated left leg calve muscle during patient result which resulted on the ground
Metro North /2017 Male			Nursing	Kicked many times on L leg and pelvic area (hip). shoulder pain and back pain.
Metro North /2017 Female			Nursing	Leaning down, close to the patient to do up her shoe laces
Metro North /2017 Male			Nursing	During restraint of aggressive patient.
Metro North	/2017	Female	Nursing	When RN and I helped the PT onto the shower chair, the PT punched me on the left side of the pelvis
Metro North /2017 Female			Nursing	Patient threw a cup of tea at me
Metro North	/2017	Female	Nursing	Pulled patient back from climbing over bed rails, patient struck the side of my face and neck with back of open hand.
Metro North /2017 Male			Nursing	Patient threw water on me and then threw cup at me.
Metro North /2017 Female			Nursing	Patient rammed wheeler walker into me

REQUEST

Hospital and Health Service (HHS)	Incident date	Gender	Occupation	Summary
Metro North	2017 Female		Nursing	Security preset as attempting to abscond several times. Whilst speaking to PT, became verbally abusive/ yelling [redacted] slurs towards me then went to raise her fists at me. Security restrained PT and escorted her to [redacted] area.
Metro North	2017	Male	Nursing	Patient exited [redacted] room she was calling out and swearing. I asked her to return to [redacted] and she then slapped me across left side of face.
Metro North	2017	Female	Nursing	Patient in [redacted] kick me on my elbow (left). She believed that I attempted to hurt an Old patient in [redacted] While I was assisting the old patient to stand up.
Metro North	2017 Female		Nursing	Patient hit staff in right chest when observations were being performed.
Metro North	2017	Female	Managerial and Clerical	Patient became aggressive and agitated while in waiting room approached AO pushed computer screen over swing punches at staff. Patient was nurse escort from [redacted] verbally calling out.
Metro North	2017 Female		Nursing	Patient hit nurse in arm (L) arm
Metro North	2017 Female		Nursing	Security take down with 3 security guards. Agitated patient on [redacted] wanting to leave
Metro North	2017	Female	Nursing	While x3 staff were showering resident he became angry and extended his left arm and struck me in my left cheek. He was angry due to water dripping on his face
Metro North	2017 Female		Operational	See WIR
Metro North	2017 Female		Nursing	See WIR
Metro North	2017 Female		Nursing	patient put hand down my (nurses) back of pants. Assisting patient bedside to use urinal.
Metro North	2017	Female	Nursing	Patient became physically aggressive towards nursing staff when nursing staff attempted to keep her in bed. Patient kicked nursing staff in the neck when patient was being assisted
Metro North	2017	Female	Nursing	Patient absconded @ [redacted] and was brought back by nursing staff (me). Patient was upset that I took her [redacted] (as per protocol). Patient got upset and said she wants to go home and saying, she can go. N/staff was trying to stop patient from abscond, and patient got very angry and punch nursing staff on left cheek.
Metro North	2017	Male	Nursing	Patient became physically and verbally aggressive towards staff. Grabbed hold of staffs arm breaking skin in several places
Metro North	2017	Female	Nursing	Verbally threatening, yelling screaming, punching walls and items, rapid escalation, pacing, fish drenching - high risk of assault
Metro North	2017	Female	Nursing	A nursing staff member from an adjoining ward approached RN [redacted] and punched her on the back of the left shoulder. Resulting injury required application of an icepack.
Metro North	2017 Male		Operational	Struck by patient
Metro North	2017 Female		Nursing	Resident hit me with remote control x3
Metro North	2017	Female	Nursing	patient has been physically aggressive to staff during ??????. Taking vital signs and giving tablets. Patient has been pulling, grabbing staff, trying to hit.
Metro North	2017	Female	Nursing	Patient has been resistive with carers all shift. Patient has been pulling staff away, hitting and grabbing when attending PT OBS, medications and hoisting the patient
Metro North	2017	Female	Nursing	I was attending patient to secure his feet in wheelchair when patient pulled hard on my hair (fixed in a pony tail)
Metro North	2017	Female	Nursing	Assisting patient into night clothes and attending personal hygiene (continence) when the patient became verbally and physically aggressively, hitting me across the face.



Hospital and Health Service (HHS)	Incident date	Gender	Occupation	Summary
Metro North	/2017	Female	Nursing	ence, unstable psychologically - dementia
Metro North	/2017	Female	Nursing	Patient has [redacted] and I was performing a [redacted] on patient and did [redacted] as patient not opening eyes or obeying. Patient began hitting / punching at nurses arm - Skin not broken - red mark on forearm.
Metro North	/2017	Female	Nursing	Patient punched me in my head.
Metro North	/2017	Male	Operational	During pati ent restraint right shoulder was strained
Metro North	/2017	Female	Operational	Nursing staff had requested Security to move on a discharged patient refusing to leave. Whilst asking the male to leave, patient refused and became threatening as I assisted Officer [redacted] restraining the male he punched me in the left ear and kicked in the right upper thigh causing soft tissue injury.
Metro North	/2017	Male	Operational	Nursing staff had requested Security to move on a discharged patient refusing to leave. Whilst asking the male to leave, patient refused and became threatening as I restrained the male he hit my face with a closed fist. Causing discomfort to the left side of the mouth.
Metro North	/2017	Female	Nursing	Attempting to block a patient from leaving the ward unit. Patient confused and aggressive. Patient hit out with her arm and I was hit in arm.
Metro North	/2017	Female	Nursing	Patient became increasing agitated, verbally abusive and grabbed nursing staff around wrist.
Metro North	/2017	Female	Nursing	Staff were dressing resident in bed bath and he attempted to bite staff member
Metro North	/2017	Female	Nursing	Giving the morning tablets to patient, then he twisted my right ring finger
Metro North	/2017	Female	Operational	His [redacted] and as I attempted to replace them he grabbed a tight hold of my R. wrist. His fingers were pried open to free my hand.
Metro North	/2017	Female	Nursing	patient sitting on side of bed, settled, I was doing BP and all of a sudden patient grabbed my wrist and twisted it and pulled me closer until a staff member could help me.
Metro North	/2017	Male	Nursing	Pt escorted to [redacted] Once in [redacted] room pt punched me in the left side of mouth after being asked to sit on the [redacted] room mattress. [redacted]
Metro North	/2017	Female	Nursing	Altercation between 2 female consumers; staff attempted to intervene using deescalation techniques without success, eventually resulting in OVP techniques being used. During this process staff member was bitten on the left middle finger by consumer
Metro North	/2017	Female	Nursing	Pushing, hitting and grabbing hands during cares and medication administration.
Metro North	/2017	Female	Nursing	Physically and verbally aggressive + hit on R arm + PT attempted to kick me. Multiple attempts to redirect PT and stop PT from entering other OP areas.
Metro North	/2017	Female	Nursing	Client threw punch and connected with nurses face
Metro North	/2017	Female	Nursing	Unknown (see attached?)
Metro North	/2017	Female	Nursing	Closed fist hit on R arm by patient
Metro North	/2017	Female	Nursing	When I tried to redirect, PT became aggressive, shoving myself in shoulder & slapping my hands away
Metro North	/2017	Female	Nursing	Caused a blister, no broken skin & no blood
Metro North	/2017	Female	Nursing	Hit by resident
Metro North	/2017	Female	Nursing	Hit by resident.

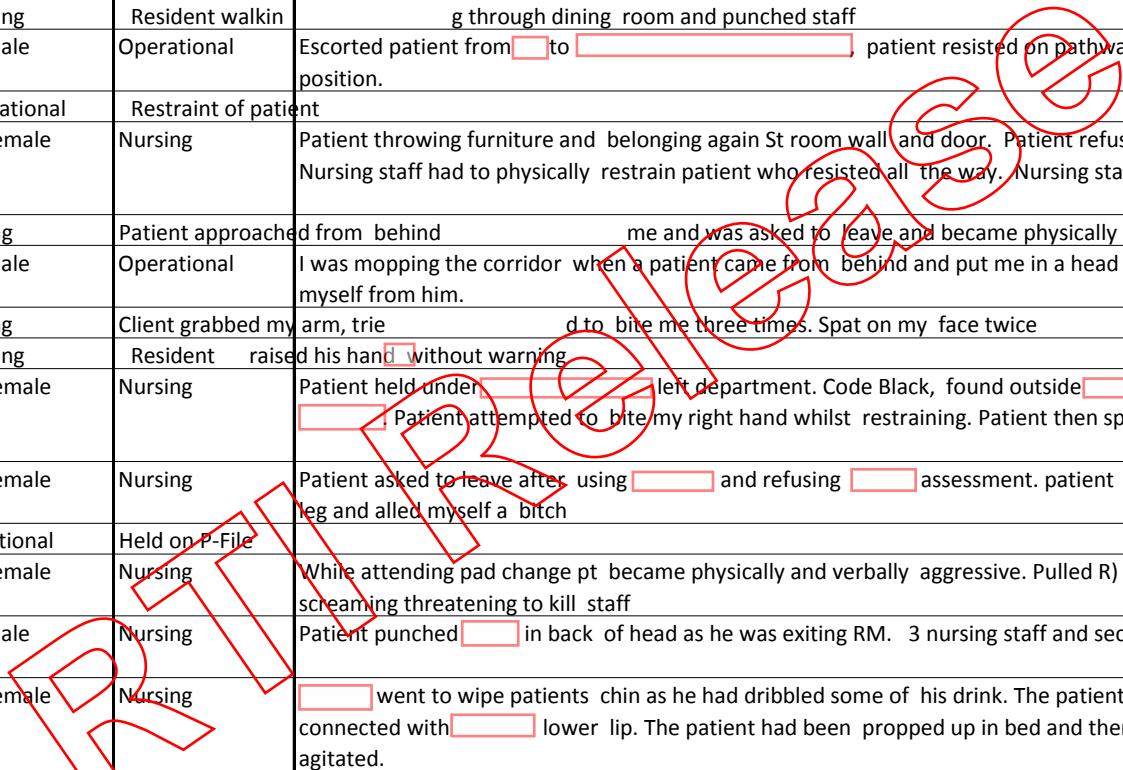


Hospital and Health Service (HHS)	Incident date	Gender	Occupation	Summary
Metro North	2017	Female	Nursing	Patient who was confused and agitated was attempting to leave the ward - nursing staff closed main door to try and stop patient absconding - nurse had arm on door handle - patient grabbed nurse's arm on door handle and slammed nurse's arm into door handle causing a red mark to appear and later a bruise.
Metro North	2017	Female	Nursing	Patient agitated, sat in another patients bed, tried to get patient to move to her bed, patient hit me in the right chest.
Metro North	2017	Female	Nursing	Elbowed in jaw by patient (associated ankle injury a facial swelling bruising) as patient attempted to push author away from [redacted] door - attempting to push past and exit
Metro North	2017	Male	Nursing	Patients nail punctured deeply on my face - bleeding
Metro North	2017	Female		patient deliberately bit [redacted] while being examined (forcefully bit), [redacted] not fast enough to remove finger from danger
Metro North	2017	Female	Nursing	Patient in [redacted] squeezed my hand to tight when I stopped him entering [redacted] bedroom. Nil obvious injury on that day, but bruise came up on the [redacted] 2017.
Metro North	2017	Female	Nursing	Patient has been sexually inappropriate with both staff member during hygiene cares (touching staff intimately)
Metro North	2017	Female	Nursing	Patient has been resisting with cares - pushing against staff; resisting to rolling and sliding along the sheet instead
Metro North	2017	Female		Pt extremely agitated & aggressive, violent towards RN & wardsman during pad change. Pt grabbed RN left hand, bent finger backwards. Wardsman had to help RN
Metro North	2017	Female		Pt aggressive/violent grabbing/hitting spitting/biting/kicking. Patient required frequent [redacted] meds and [redacted] - repositioning very unsafe for nursing staff. RN requesting Plan from treating team
Metro North	2017	Female	Nursing	Patient has been physically aggressive during [redacted] medication administration, feeding, [redacted] throughout the whole shift
Metro North	2017	Female		Patient had punched me in the stomach whilst trying to refrain him from pulling out his nasogastric tube
Metro North	2017	Female	Nursing	Patient arrived from [redacted] very aggressive and attempted to punch RN [redacted] when she attempted to prevent him from pulling at his [redacted] lines. He did miss and no injury was sustained by RN [redacted]
Metro North	2017	Male	Nursing	Lifting patient back into bed, arm became loose and threw fist at my head. I was not able to move out of the way. Patients fist pressed my glasses against my head.
Metro North	2017	Male	Operational	Putting client into his chair when he grabbed my hand and scratched
Metro North	2017	Female	Nursing	Patient in corridor with QAS, patient hit me hard in upper back whilst I wasnt looking.
Metro North	2017	Female	Nursing	Patient slapped my right arm when helping him in the bed when he lost his balance, also patient became verbally abusive and pushing the 4WW on me when helping him to and from toilet. Patient immediately closed the toilet door which almost caught my right arm.
Metro North	2017	Male		[redacted] advised that incident related to a patient physical assault. Worker did not want to submit a WIR at time of incident and further follow up by Supervisor with worker confirmed worker did not want to submit report

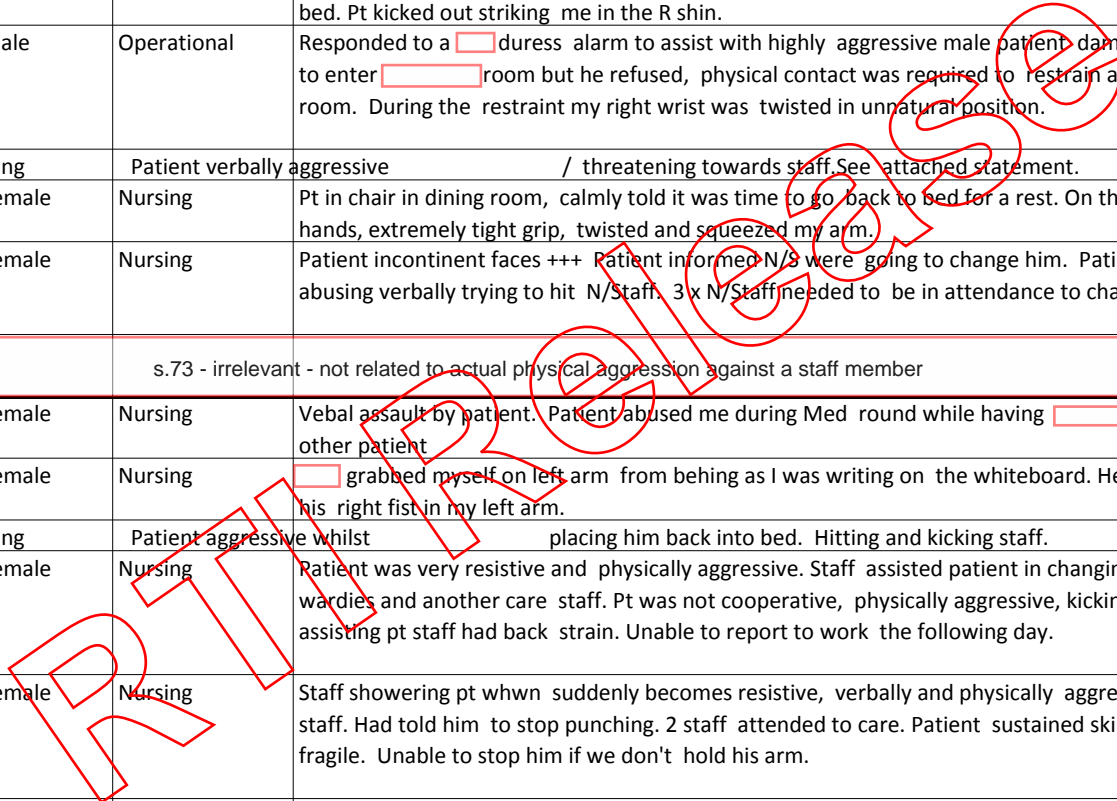
REQUEST



Hospital and Health Service (HHS)	Incident date	Gender	Occupation	Summary
Metro North	2017 Female		Nursing	Patient verbally and physically aggressive no triggers unprovoked patient throwing items on tray/table food items including hot coffee at staff.
Metro North	2017	Female	Nursing	Attempted to help with denture as she requested and became verbally and physically abusive toward staff. Staff threw [redacted] cup at staff and also, stated "[redacted] Bitch"
Metro North	2017	Female	Nursing	Patient stated at me, you cunt, go and fuck your dead grandma, threw buzzer and TV remote at me, threw jug and tea on ground.
Metro North	2017 Female	Nursing	Resident walking	g through dining room and punched staff
Metro North	2017	Male	Operational	Escorted patient from [redacted] to [redacted] patient resisted on pathway and needed to be restrained in prone position.
Metro North	2017 Male	Operational	Restraint of patient	
Metro North	2017	Female	Nursing	Patient throwing furniture and belonging again St room wall and door. Patient refused to go into [redacted] to ensure safety. Nursing staff had to physically restrain patient who resisted all the way. Nursing staff right wrist hurt in the process.
Metro North	2017 Female	Nursing	Patient approached	me and was asked to leave and became physically aggressive
Metro North	2017	Male	Operational	I was mopping the corridor when a patient came from behind and put me in a head lock and tried to punch me. I freed myself from him.
Metro North	2017 Female	Nursing	Client grabbed my	arm, tried to bite me three times. Spat on my face twice
Metro North	2017 Male	Nursing	Resident raised	his hand [redacted] without warning
Metro North	2017	Female	Nursing	Patient held under [redacted] left department. Code Black, found outside [redacted] Patient taken back to [redacted] [redacted] Patient attempted to bite my right hand whilst restraining. Patient then spat at security officers.
Metro North	2017	Female	Nursing	Patient asked to leave after using [redacted] and refusing [redacted] assessment. patient then threw empty pm bottle at my left leg and alled myself a bitch
Metro North	2017 Female	Operational	Held on P-File	
Metro North	2017	Female	Nursing	While attending pad change pt became physically and verbally aggressive. Pulled R) thumb back and bent wrist. Pt also screaming threatening to kill staff
Metro North	2017	Male	Nursing	Patient punched [redacted] in back of head as he was exiting RM. 3 nursing staff and security officer then restrained patient
Metro North	2017	Female	Nursing	[redacted] went to wipe patients chin as he had dribbled some of his drink. The patient punched the nurse - his right fist connected with [redacted] lower lip. The patient had been propped up in bed and there wasn't any warning of him being agitated.
Metro North	2017 Female	Nursing	Assisting confused	patient back in to bed, patient kicked staff member in stomach.
Metro North	2017	Female	Nursing	Patient has ongoing delirium and kept pulling her [redacted] off. Nurse attempted to put it on property however patient punched nurse in the jaw.
Metro North	2017 Female	Nursing	Slapped on left	buttock using force - welt left with had mark.
Metro North	2017 Male	Nursing	Pushed in the chest	by patient
Metro North	2017	Male	Nursing	Patient called me a faggot and a paedophile and then punched me in the chest. The patient then stated "got ya cunt"
Metro North	2017 Female		Resident hitting	himself - tried to stop him then he scratched arm



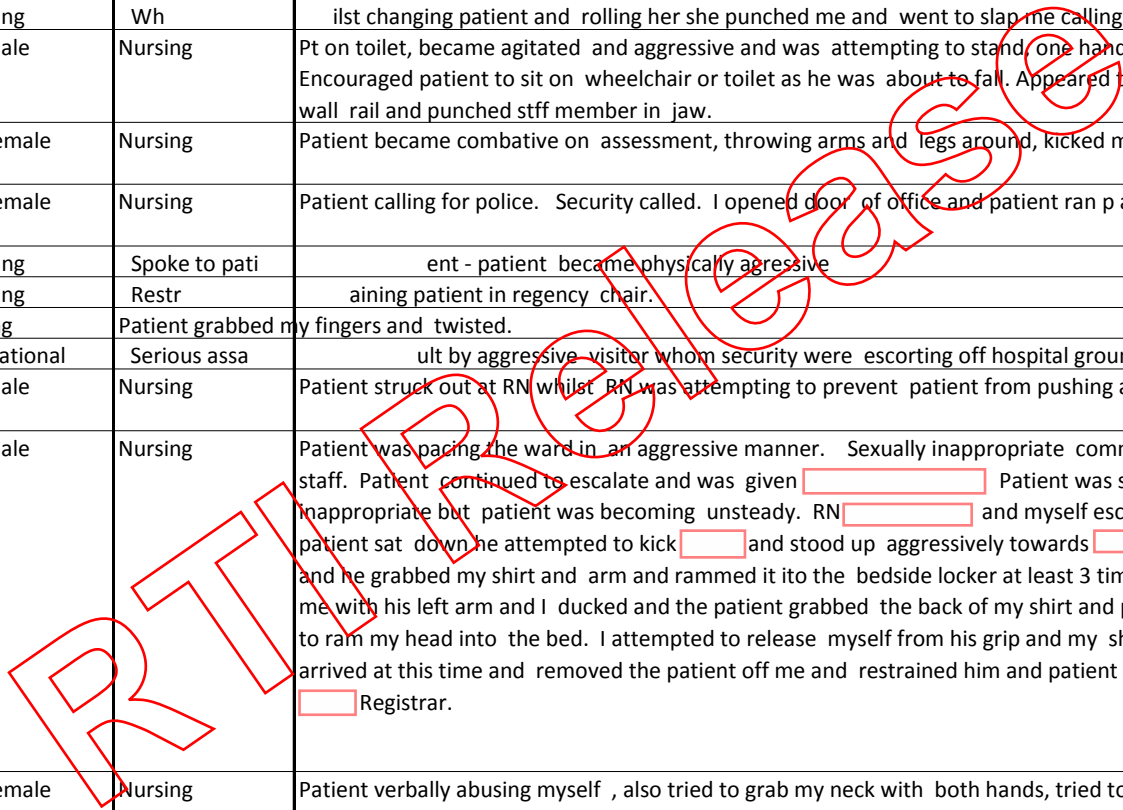
Hospital and Health Service (HHS)	Incident date	Gender	Occupation	Summary
Metro North	/2017	Female	Nursing	Patient was asleep in his chair, covered in food, pt R to wake up - assisted to the toilet for a change. Pt was grabbing staff and furniture during the assist and mobilising
Metro North	/2017	Female	Nursing	Pt became physically aggressive, loudly screaming out. Had to be physically restrained by 3x QPS personnel for 30-60 seconds, able to be calmed down.
Metro North	/2017	Male	Operational	I was in a staff lift when a work colleague pushed the trolley into the side of my hip
Metro North	/2017	Female	Nursing	Pt out of bed - has recently been given medication - approx. 4 staff members required as helping to put pt into bed. Pt kicked out striking me in the R shin.
Metro North	/2017	Male	Operational	Responded to a duress alarm to assist with highly aggressive male patient damaging staff lockers. Requested patient to enter room but he refused, physical contact was required to restrain and escort patient into the room. During the restraint my right wrist was twisted in unnatural position.
Metro North	/2017	Male	Nursing	Patient verbally aggressive / threatening towards staff. See attached statement.
Metro North	/2017	Female	Nursing	Pt in chair in dining room, calmly told it was time to go back to bed for a rest. On the way, pt grabbed my arm with both hands, extremely tight grip, twisted and squeezed my arm.
Metro North	/2017	Female	Nursing	Patient incontinent faces +++ Patient informed N/S were going to change him. Patient started yelling, grabbing N/Staff abusing verbally trying to hit N/Staff. 3x N/Staff needed to be in attendance to change patient
s.73 - irrelevant - not related to actual physical aggression against a staff member				
Metro North	/2017	Female	Nursing	Verbal assault by patient. Patient abused me during Med round while having machine & staff was doing meds for other patient
Metro North	/2017	Female	Nursing	grabbed myself on left arm from behind as I was writing on the whiteboard. Held on tightly then punched twice with his right fist in my left arm.
Metro North	/2017	Female	Nursing	Patient aggressive whilst placing him back into bed. Hitting and kicking staff.
Metro North	/2017	Female	Nursing	Patient was very resistive and physically aggressive. Staff assisted patient in changing pad and pjamas with the help of 2 wardies and another care staff. Pt was not cooperative, physically aggressive, kicking staff and pulling and pushing. Upon assisting pt staff had back strain. Unable to report to work the following day.
Metro North	/2017	Female	Nursing	Staff showering pt when suddenly becomes resistive, verbally and physically aggressive, throwing punches and kicking staff. Had told him to stop punching. 2 staff attended to care. Patient sustained skin tears from that incident as skin is very fragile. Unable to stop him if we don't hold his arm.
Metro North	/2017	Female	Nursing	Patient was incontinent of feces and very resistive to hygiene cares, verbally aggressive and physically aggressive - required 4 persons to assist
Metro North	/2017	Female	Nursing	Patient was attempting to climb out of bed, when I went to help him back into bed, patient kicked me in the face (left side)
Metro North	/2017	Female	Nursing	Patient needed hygiene cares as was incontinent of feces. RN holding patient's arm when patient grabbed RN's hand and wrist and started twisting RN's wrist



Hospital and Health Service (HHS)	Incident date	Gender	Occupation	Summary
Metro North	/2017	Male	Operational	Male offender elbowed security officer in the face resulting in cut lip. Offender attempting to steal [redacted]
Metro North	/2017	Male	Operational	Aggressive male patient. Back was twisted
Metro North	/2017	Female	Health Practitioners	Pt was becoming aggressive with RN as I walked past on my way to [redacted] room. Asked pt if he was ok, however he grabbed my arm, I instinctively pulled back and [redacted] jarred my lower back. [redacted]
Metro North	/2017	Female	Nursing	Patient was incontinent of faces. While patient was being showered by [redacted] and I, Patient kept grabbing and twisting my hands
Metro North	/2017	Female	Nursing	Patient aggression
Metro North	/2017	Male	Nursing	"Spat in face by patient" occurring whilst "restraining patient"
Metro North	/2017	Male	Nursing	Assault by patient
Metro North	/2017	Female	Nursing	Patient kicked me in chest knocking me back against wall as I was lifting his legs back into bed for 3rd times and informing him again, they (leg need to be in bed)
Metro North	/2017	Female	Technical	Patient aggressive when released from treatment positioning device. He then punched me under the chin using his full fist. Another staff member then moved to where he could help restrain the patient. [redacted]
Metro North	/2017	Male	Nursing	Client agitated in his bedroom. intervention - to dining room & court yard. Not sitting, attempted to take him to bedroom. While trying to undo wheelchair brake he punched in the left eye, cut on eye and nose. Glasses broken.
Metro North	/2017	Male	Nursing	Trying to keep agitated patient in bed. Whilst patient was falling around (all limbs), patient's left hand hit my right temporal area. Small graze to area.
Metro North	/2017	Male	Nursing	Cons assisting patient with mobility became verbal and physical and spitting struck out at staff hitting my right shoulder
Metro North	/2017	Male	Nursing	Patient intoxicated, grabbing out with long finger nails and digging them into hands/arms while providing care
Metro North	/2017	Female	Nursing	Patient verbally abusive called myself "Cunt" and "Maggot". Hitting walls and threatening to hit myself
Metro North	/2017	Male	Nursing	Patient told by nurse cannot [redacted] leave, patient punch hold in work - no injury to patient
Metro North	/2017	Female	Nursing	Patient increase agitated and calling out for medications, medication to be sourced in [redacted] patient aggressive due to delay of getting meds in [redacted] swinging fist and kicked me
Metro North	/2017	Female	Nursing	Patient HX of dementia became extremely aggressive verbally and physically. Swinging fists almost. Punching myself and co-workers
Metro North	/2017	Female	Professional	Autistic patient grabbed [redacted] hair and [redacted] was scratched and bruised on upper forearms as I tried to release the [redacted] (Patient transferred aggression from [redacted] to [redacted])
Metro North	/2017	Male	Operational	Patient struggled aggressively and had to be restrained by his arms with wrist locks. While struggling patients elbow dug into my ribs sharply and repeatedly ground them into them while being taken to [redacted]
Metro North	/2017	Male	Operational	While assisting nursing staff, patient became increasingly violent, lashing out at Operational & Nursing staff, causing injury to nurse.

FOIA CASE

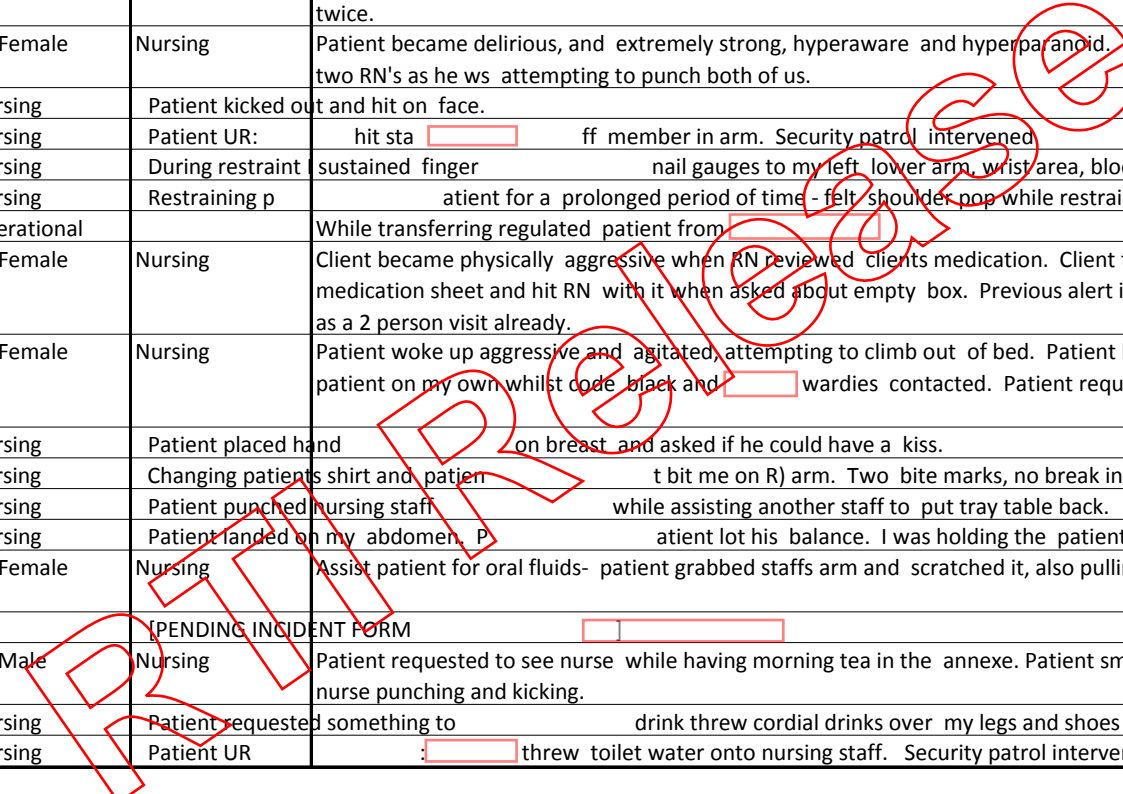
Hospital and Health Service (HHS)	Incident date	Gender	Occupation	Summary
Metro North	/2017 Female		Nursing	Patient became highly agitated, verbally and physically aggressive. Code Black was called. Staff attempted to verbally deescalate the situation. Patient was unable to settle and charged at staff, requiring staff to do a takedown, sedate and seclude patient.
Metro North	/2017	Female	Nursing	Patient double incontinent and nursing staff attending to hygiene care. I was standing appropriate distance from patient. Patient projected large kick and kicked me in abdomen. Security called, Team Leader informed. PRIME done
Metro North	/2017 Female	Nursing	Wh	While changing patient and rolling her she punched me and went to slap me calling me names.
Metro North	/2017	Male	Nursing	Pt on toilet, became agitated and aggressive and was attempting to stand one hand on wheelchair and one on rail. Encouraged patient to sit on wheelchair or toilet as he was about to fall. Appeared to move his hand from wheelchair to wall rail and punched staff member in jaw.
Metro North	/2017	Female	Nursing	Patient became combative on assessment, throwing arms and legs around, kicked myself in face to high-heeled boot on.
Metro North	/2017	Female	Nursing	Patient calling for police. Security called. I opened door of office and patient ran in and kicked. Glancing blow to buttock.
Metro North	/2017 Female	Nursing	Spoke to patient	ent - patient became physically aggressive
Metro North	/2017 Female	Nursing	Restr	aining patient in regency chair.
Metro North	/2017 Female	Nursing		Patient grabbed my fingers and twisted.
Metro North	/2017 Male	Operational	Serious assault	ult by aggressive visitor whom security were escorting off hospital grounds.
Metro North	/2017	Male	Nursing	Patient struck out at RN whilst RN was attempting to prevent patient from pushing a recliner chair through the front door.
Metro North	/2017	Male	Nursing	Patient was pacing the ward in an aggressive manner. Sexually inappropriate comments into other patient's rooms and to staff. Patient continued to escalate and was given [redacted] Patient was still aggressive ++ and sexually inappropriate but patient was becoming unsteady. RN [redacted] and myself escorted the patient to his bed. Once patient sat down he attempted to kick [redacted] and stood up aggressively towards [redacted] I attempted to distract the patient and he grabbed my shirt and arm and rammed it into the bedside locker at least 3 times. The patient attempted to punch me with his left arm and I ducked and the patient grabbed the back of my shirt and placed me in a headlock and proceeded to ram my head into the bed. I attempted to release myself from his grip and my shirt was pulled over my head. Security arrived at this time and removed the patient off me and restrained him and patient was then reviewed by Ward Call and [redacted] Registrar.
Metro North	/2017	Female	Nursing	Patient verbally abusing myself, also tried to grab my neck with both hands, tried to hit me, threatened to cut my throat.
Metro North	/2017	Male	Operational	Physically restraining aggressive patient back on his bed, patient tried to punch and bite security. Shoulder (left) felt seized after restraint.
Metro North	/2017	Female	Nursing	I was putting the gown for him (confused patient) and he caught hold of my right hand and twisted. I tried to release his hand and now I got pain on my shoulder and neck.
Metro North	/2017 Female	Nursing	Violent patient	needing 5-6 staff f/police/security to restrain. ? Under the influence of drugs.



Hospital and Health Service (HHS)	Incident date	Gender	Occupation	Summary
Metro North	/2017	Female	Nursing	Walked behind curtains to give oral medication to patient. Patient attempted to punch me. My reaction made me jolt back so I would not get punched.
Metro North	/2017	Female	Nursing	Patient became violent and attempted to choke me while I was assisting him to use the toilet.
Metro North	/2017	Female	Nursing	Patient tried to walk out of [redacted] Unit seeking exit out of hospital. Patient pulled and twisted my left wrist while I was trying to redirect him to come back to the ward. Patient tried to go down the stairs.
Metro North	/2017	Male	Nursing	Punched by Patient. Chart notes: [redacted] [redacted] As he came out of the [redacted] holding team leader's hand he punched the other nurse with his other hand. Then tried to bite the team leader's hand he was holding. Security stepped in and restrained him. No triggers or anger noted before the incident happened. [redacted]
Metro North	/2017	Male	Operational	Assisting a nurse with aggressive patient
Metro North	/2017	Female	Nursing	Patient was grabbing my arm and hand. Trying to bite on hand
Metro North	/2017	Female	Nursing	Patient unprovoked punched me on chin
Metro North	/2017	Female	Nursing	Patient verbally and physically aggressive. Code black called as patient attempting to choke himself with own clothing. Verbally abusive and physically aggressive
Metro North	/2017	Male	Operational	Patient attacked staff
Metro North	/2017	Male	Operational	Patient being placed into [redacted] due to aggressive behaviour. Patient kicked back and kicked me in the left knee
Metro North	/2017	Male		While restraining aggressive patient on bed, patient struck me with an open right hand across the left side of my face.
Metro North	/2017	Male	Operational	Male patient threw a punch while escorting him to the television room
Metro North	/2017	Male	Operational	While rest raining a combative patient I was punched five times on my left forearm.
Metro North	/2017	Male	Operational	Looking after a [redacted] patient in family room - he became very aggressive. We fell to the floor and I got punched in the neck,
Metro North	/2017	Male	Operational	Patient was being restrained and spat in staff member's face.
Metro North	/2017	Female	Nursing	Patient being redirected toward ward attempting to abscond, patient punched me on the left arm multiple times and once in the abdominal area.
Metro North	/2017	Male	Operational	During patient interview [redacted] struck me across my left shoulder and left ear.

REQUEST

Hospital and Health Service (HHS)	Incident date	Gender	Occupation	Summary	
Metro North	2017 Female		Nursing	I was holding the urine bottle in place as I assumed the patient wanted to pass urine. As I was holding the bottle the patient grabbed my right forearm. The patient wouldn't let go of my arm, other staff assisted in releasing my arm and in the struggle I eventually pulled my arm out of his grip. In reaching for the call/assist button which I had to do twice I had to twist my body to the right and utilise my left hand.	
Metro North		2017 Female	Nursing	Trying to redirect a confused patient from another patient's room. She became agitated and punched me in the neck twice.	
Metro North		2017 Female	Nursing	Patient became delirious, and extremely strong, hyperaware and hyperparanoid. Patient required restraining manually by two RN's as he was attempting to punch both of us.	
Metro North	2017 Female		Nursing	Patient kicked out and hit on face.	
Metro North	2017 Female		Nursing	Patient UR: hit staff member in arm. Security patrol intervened	
Metro North	2017 Male		Nursing	During restraint sustained finger nail gauges to my left lower arm, wrist area, blood drawn	
Metro North	2017 Female		Nursing	Restraining patient for a prolonged period of time - felt shoulder pop while restraining patient	
Metro North	2017 Male		Operational	While transferring regulated patient from	
Metro North		2017 Female	Nursing	Client became physically aggressive when RN reviewed client's medication. Client threw empty box of medication and medication sheet and hit RN with it when asked about empty box. Previous alert in place for verbal aggression and flagged as a 2 person visit already.	
Metro North		2017 Female	Nursing	Patient woke up aggressive and agitated, attempting to climb out of bed. Patient kicked and hit me - attempted to restrain patient on my own whilst code black and wardies contacted. Patient required 7 people to restrain.	
Metro North	2017 Female		Nursing	Patient placed hand on breast and asked if he could have a kiss.	
Metro North	2017 Female		Nursing	Changing patient's shirt and patient bit me on R) arm. Two bite marks, no break in skin integrity	
Metro North	2017 Female		Nursing	Patient punched nursing staff while assisting another staff to put tray table back.	
Metro North	2017 Male		Nursing	Patient landed on my abdomen. Patient lost his balance. I was holding the patient then I tripped.	
Metro North		2017 Female	Nursing	Assist patient for oral fluids- patient grabbed staff's arm and scratched it, also pulling staff's arm (unreadable)	
Metro North	2017 Female			[PENDING INCIDENT FORM]	
Metro North	2017		Male	Nursing	Patient requested to see nurse while having morning tea in the annexe. Patient smashed his apple and proceeded to attack nurse punching and kicking.
Metro North	2017 Female		Nursing	Patient requested something to drink threw cordial drinks over my legs and shoes	
Metro North	2017 Female		Nursing	Patient UR: threw toilet water onto nursing staff. Security patrol intervened	



Hospital and Health Service (HHS)	Incident date	Gender	Occupation	Summary
Metro North	/2017	Female	Nursing	I was taking care of the patient, the patient has been verbally aggressive to me throughout the shift, has been yelling at me, has been exhibiting threatening body language. At [redacted] time I was attending a patient when the mentioned above patient came into the room [redacted]. The patient started telling at me and advanced toward me with his fists up. I stepped back until I was cornered. At that moment another staff member came in and distracted the patient. Later whilst being attended by the [not legible] the patient stated that he wanted custard. When I gave him the custard, he yelled at me and spat at me. The aggressive behaviours continued throughout the day. I reported all events to the shift coordinator [redacted] who left at [redacted]. Afterwards I was the [redacted] NUM was aware of the issues.
Metro North	/2017	Female	Nursing	I tried to toilet the patient and to change his pad. Each time the patient was saying "no" and grabbing my hands. I left the patient alone.
Metro North	/2017	Female	Nursing	Patient has been verbally aggressive throughout the shift. Patient was yelling at me and came up to me with his fist up and screaming threats
Metro North	/2017	Female	Nursing	I was applying the blanket to him when he kick me on my face
Metro North	/2017	Female	Nursing	Standing at nurse station. Patient came up behind me, punched me in my arm.
Metro North	/2017	Female	Nursing	During pad change. Patient was verbally abusive and physically abusive. Have primed
Metro North	/2017	Female	Nursing	- reside [redacted] nt was very aggressive and punched on left chest.
Metro North	/2017	Female	Nursing	[redacted] was in [redacted] bed. 2 staff tried to get him off the bed back to his own room. He was very aggressive and punched me on my left forearm
Metro North	/2017	Female	Nursing	Resident [redacted] lashed out while attending cares - pinching, scratching, putting nails into staff R) arm. (Wt 233kg)
Metro North	/2017	Female	Health Practitioners	Client with Alzheimer's slapped my R) cheek x2 whilst I was assisting with her mobility. Nil injuries.
Metro North	/2017	Female	Nursing	At approx. [redacted] I was giving resident his medication and PRN medications as he was agitated and he punched me in the R) arm with a clenched fist and became verbally abusive.
Metro North	/2017	Female	Nursing	Whilst in toilet with patient he grabbed my genitalia area
Metro North	/2017	Female	Nursing	Two staff were in attendance giving [redacted] a drink at his request. [redacted] appeared to suddenly hallucinate and grabbed staff's forearm and hand/wrist tightly and pulled strongly. I was assisted by the other male staff member to distract and interrupt his grip.
Metro North	/2017	Female	Nursing	Patient trying to abscond and aggressive. Punched me in the chin. Patient had already been a code black x2
Metro North	/2017	Female	Nursing	Resident punched me mid chest with clenched fist
Metro North	/2017	Female	Nursing	Resident [redacted] punched me x4 with clenched fists when attempting to de-escalate behaviour with other resident
Metro North	/2017	Male	Nursing	Resident grabbed my hand and bit it.
Metro North	/2017	Female	Nursing	Client [redacted] entered his room and became verbally and physically aggressive when informed he couldn't have his tobacco and he grabbed/snatched them off me in a threatening manner and blocked my exit from the room

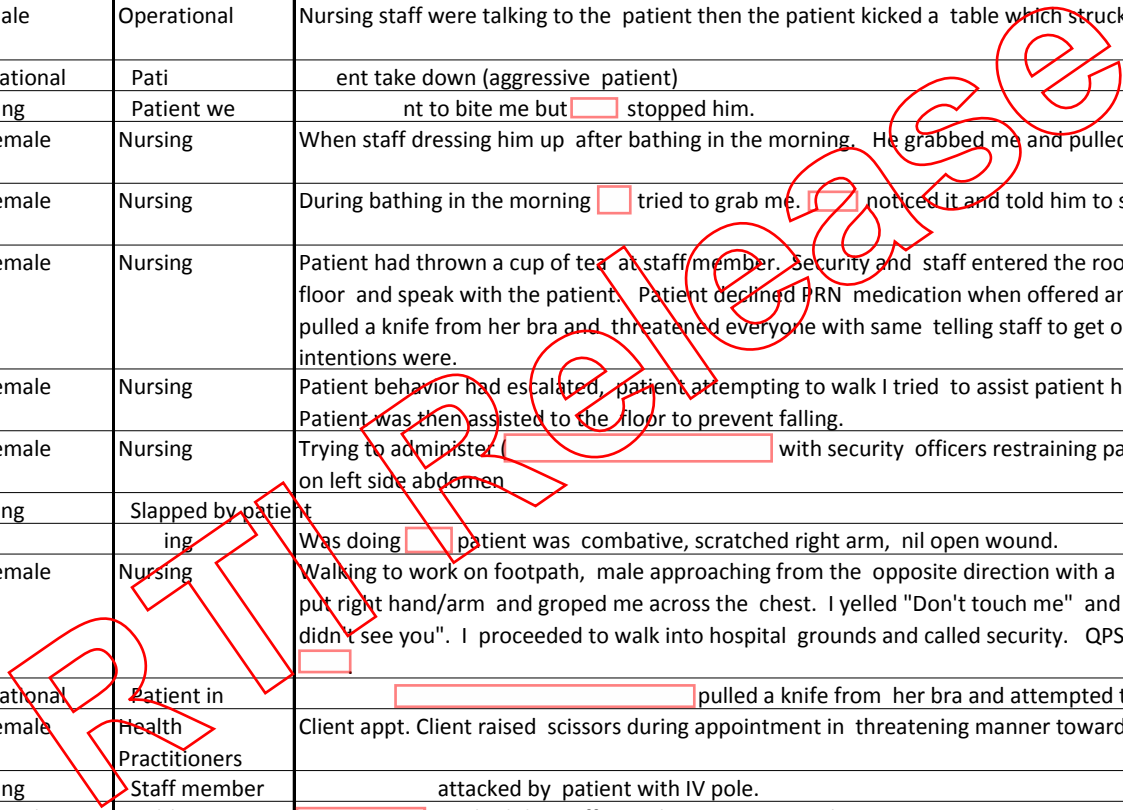
REQUEST



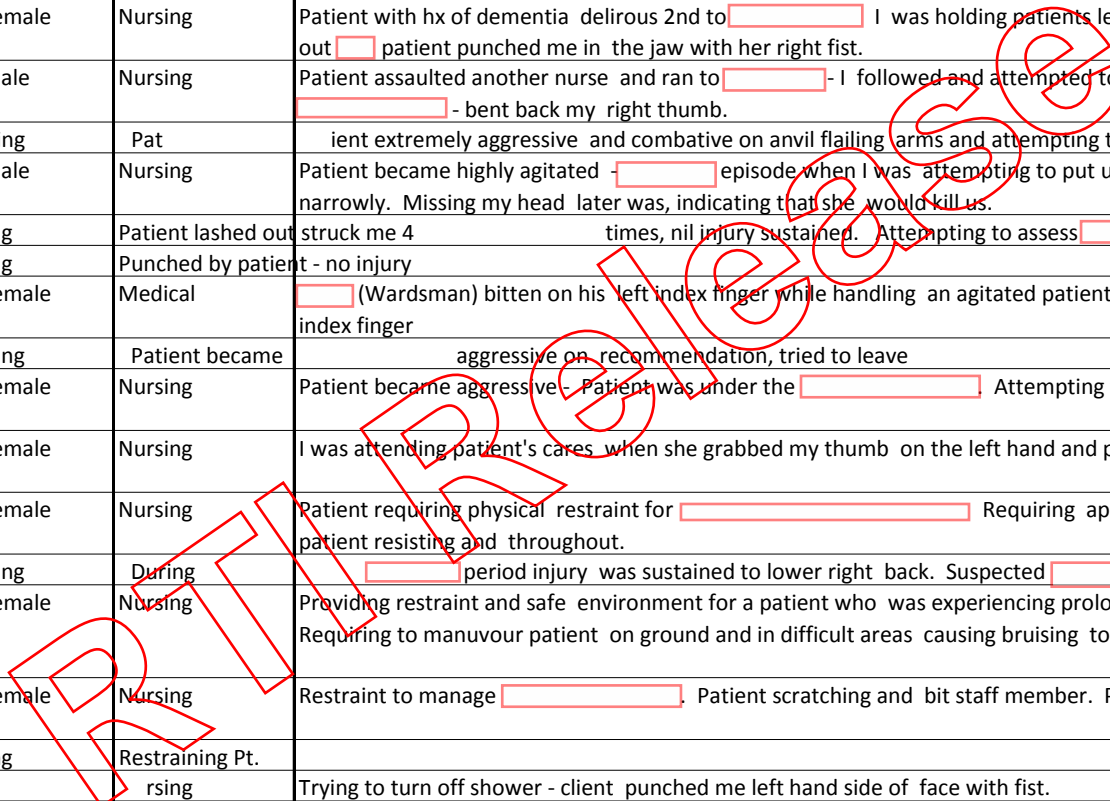
Hospital and Health Service (HHS)	Incident date	Gender	Occupation	Summary
Metro North	/2017 Male		Operational	Spat on and verbally abused by aggressive patient and witnessed my workmate being head butted. He also attempted to lash out at nurses.
Metro North	/2017	Male	Operational	Patient head-butted me while left alone with patient in shower. Witnessed patient spitting at my partner and attempting to punch and kick nursing staff.
Metro North	/2017	Male	Nursing	Patient managed to remove the table off from the chair and patient uses it as a weapon to hit staff. Unexpectedly, the patient twisted/flipped the table and hit my left thumb and noticed bleeding from the thumb nail
Metro North	/2017	Male	Operational	patient refused medication and was restrained after he lashed out. Left hand glove was ripped and his blood from injection contacted skin.
Metro North	/2017	Male	Operational	Lightly restraining a female patient and we sat her in a chair and she hit me in the groin with a kick.
Metro North	/2017	Male	Operational	Male patient became agitated and violent towards me and scratched the right side of my face with his finger nails while trying to secure him in medium secure
Metro North	/2017	Female	Nursing	Patient being specialled managed to somehow get to front of room. Leaning on linen trolley. I assisted patient - who grabbed my hand and squeezed it. 10 minutes after felt tingling in hand. Also put patient in wheel chair and hold until security arrived. Patient was lashing around
Metro North	/2017	Male	Managerial and Clerical	A work colleague of ( ) poked ( ) in the back to gain attention. The same staff member at a later time in the day then slapped ( ) on the back
Metro North	/2017 Female	Nursing	Patient of bed	Punch me at ( ) my back, while I was preparing her clothes to put onto the shower
Metro North	/2017	Male	Operational	Patient pointing to me and pointing to his right foot. I looked down and bent forward to check his right foot was ok. The client struck my chin with right fist (light contact)
Metro North	/2017	Female	Nursing	Patient awoke from ( ) Violent, trying to climb out of bed. Called ( ) for urgent assistance but did not come immediately. Nurses x3 struggling with patient. Called security for assistance STAT. Security arrived after several minutes. Patient restrained by 3 security, 3 RNs and 1 ( ). I was attempting to assist restraining patient from climbing out of bed. Lower back pain afterwards. This has happened before with this patient but no alert on chart.
Metro North	/2017 Male	Operational		Patient jumped up and punched me in the mouth and right cheek.
Metro North	/2017	Male	Operational	Patient restraint due to aggressive behavior utilizing therapeutic holds and concern of patient taking ( )
Metro North	/2017	Male	Operational	The patient attempted to abscond and in his efforts placed SO ( ) in a headlock resulting to falling to the ground. Several medical staff members came to the assistance to restrain male patient.
Metro North	/2017	Male	Operational	Returning absconding patient to her chair, the PT punched me in the groin area and kicked at me connecting with the upper thigh and while walking the PT from acute to Resus, spat in my face
Metro North	/2017 Male	Nursing	Patient	as ( ) saulted two staff without provocation.
Metro North	/2017	Female	Nursing	PT struck out and hit nursing staff in chest, nil bruising evident, PT also verbally aggressive with staff.

RTI REQUEST

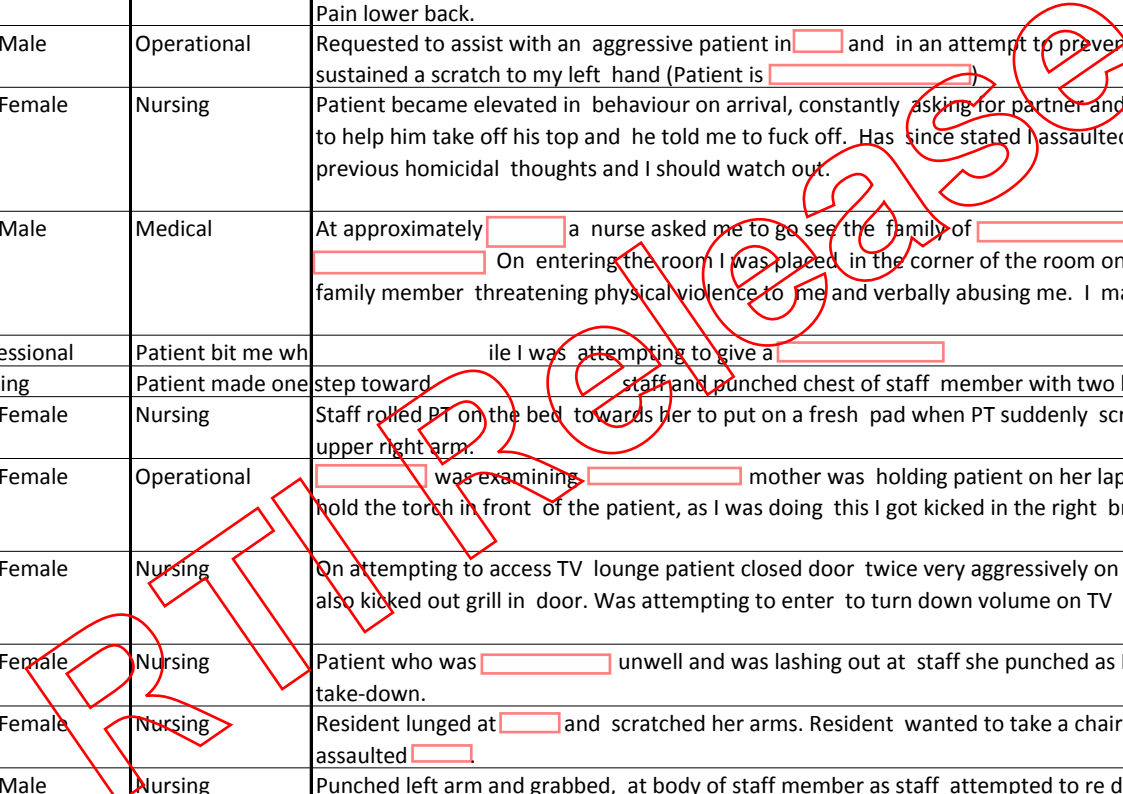
Hospital and Health Service (HHS)	Incident date	Gender	Occupation	Summary
Metro North	/2017	Female	Nursing	Patient physically and aggressive toward nursing staff, restrained, patient non-complaint taken to ground. write is left knee injured
Metro North	/2017	Female	Nursing	Patient became physically and verbally aggressive. Swearing, hitting, spitting, biting. Extremely inappropriate towards female staff member.
Metro North	/2017	Female	Nursing	Patient UR : [redacted] threw water from toilet onto staff. Security patrol interned
Metro North	/2017	Female	Nursing	Resident hitting, spitting and punching out.
Metro North	/2017	Male	Operational	Nursing staff were talking to the patient then the patient kicked a table which struck me under the knee
Metro North	/2017	Male	Operational	Patient take down (aggressive patient)
Metro North	/2017	Female	Nursing	Patient went to bite me but [redacted] stopped him.
Metro North	/2017	Female	Nursing	When staff dressing him up after bathing in the morning. He grabbed me and pulled me under my left arm.
Metro North	/2017	Female	Nursing	During bathing in the morning [redacted] tried to grab me. [redacted] noticed it and told him to stop. He stopped after.
Metro North	/2017	Female	Nursing	Patient had thrown a cup of tea at staff member. Security and staff entered the room to clean the cup of tea up off the floor and speak with the patient. Patient declined PRN medication when offered and during the interaction with staff pulled a knife from her bra and threatened everyone with same telling staff to get out of the bedroom. Unclear what intentions were.
Metro North	/2017	Female	Nursing	Patient behavior had escalated, patient attempting to walk I tried to assist patient he then hit my chest and twisted my ear. Patient was then assisted to the floor to prevent falling.
Metro North	/2017	Female	Nursing	Trying to administer [redacted] with security officers restraining patient, patient lifted his leg and kicked on left side abdomen
Metro North	/2017	Female	Nursing	Slapped by patient
Metro North	/2017	Female	Nursing	Was doing [redacted] patient was combative, scratched right arm, nil open wound.
Metro North	/2017	Female	Nursing	Walking to work on footpath, male approaching from the opposite direction with a hospital blanket around his neck, male put right hand/arm and groped me across the chest. I yelled "Don't touch me" and pushed his hand away, male said "I didn't see you". I proceeded to walk into hospital grounds and called security. QPS notified. Interview taken place at [redacted]
Metro North	/2017	Male	Operational	Patient in [redacted] pulled a knife from her bra and attempted to stab security.
Metro North	/2017	Female	Health Practitioners	Client appt. Client raised scissors during appointment in threatening manner towards staff.
Metro North	/2017	Female	Nursing	Staff member attacked by patient with IV pole.
Metro North	/2017	Female	Health Practitioners	[redacted] touched the staff member inappropriately on two separate occasions - [redacted] hands on buttocks and on abdomen.
Metro North	/2017	Female	Nursing	Client became physically aggressive. She attempted to punch nurse/co-worker. Unable to treat in a less restrictive way and was restrained and placed on floor using approved OVP techniques.
Metro North	/2017	Female	Nursing	Patient was attempting to abscond. An attempt was made by 2 RN's to redirect patient to ward. PT continued to attempt to leave ward by entering lift. Attempted to physically stop PT by holding arm. PT punched chest.
Metro North	/2017	Female	Nursing	A patient punched me in the stomach during hygiene cares.



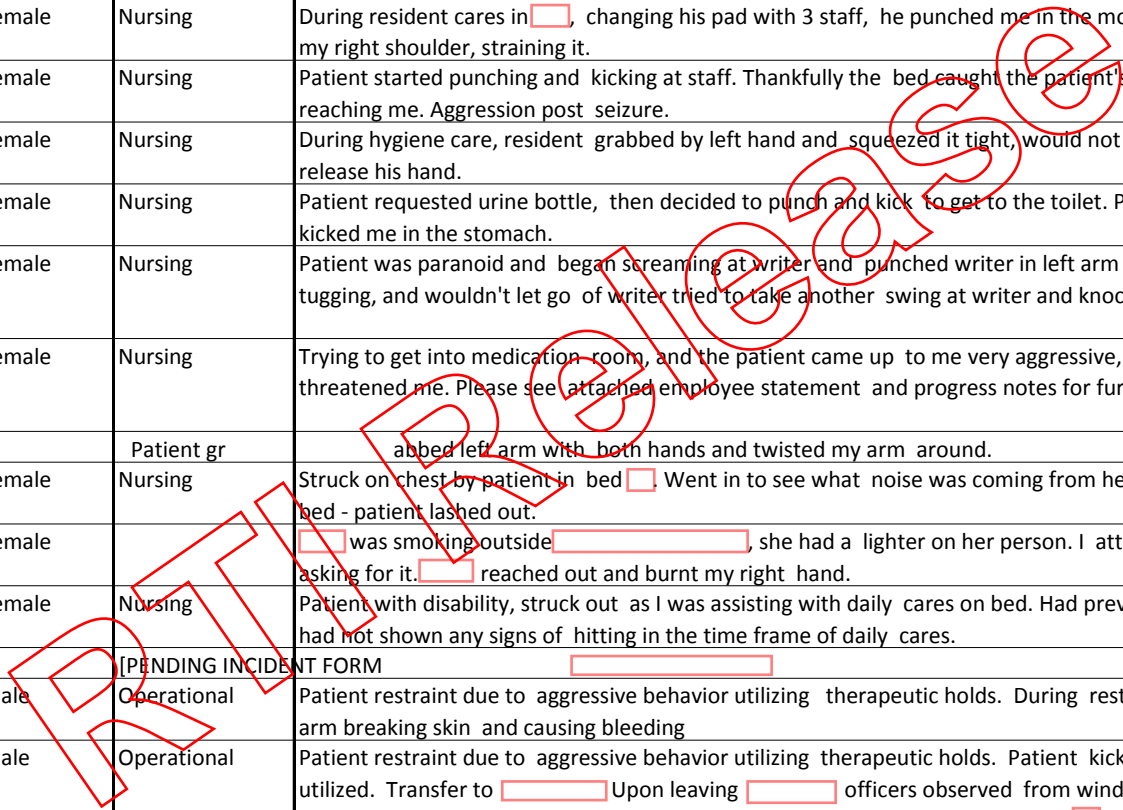
Hospital and Health Service (HHS)	Incident date	Gender	Occupation	Summary
Metro North	2017 Female		Operational	Patient charged staff at [ ] doors during. During restraint of patient - fell to floor - struggle with patient
Metro North		2017 Female	Nursing	Patient unexpectedly escalated, attempted to smother me with a blanket, when I put my hands up, patient grabbed hands and inverted / hyper extended fingers of both hands
Metro North		2017 Male	Nursing	Patient sterilizing out with feet and hands biting scratching and punching. I was stuck with 6 x bids, 7 punches, apart on, punched and sworn
Metro North		2017 Female	Nursing	Patient with hx of dementia delirious 2nd to [ ] I was holding patients left hand to prevent patient from pulling out [ ] patient punched me in the jaw with her right fist.
Metro North		2017 Male	Nursing	Patient assaulted another nurse and ran to [ ] - I followed and attempted to stop patient [ ] [ ] - bent back my right thumb.
Metro North	2017 Female		Nursing	Pat
Metro North		2017 Male	Nursing	Patient extremely aggressive and combative on anvil flailing arms and attempting to bite staff
Metro North		2017 Male	Nursing	Patient became highly agitated [ ] episode when I was attempting to put up bed rails for safety patient kicked out narrowly. Missing my head later was, indicating that she would kill us.
Metro North	2017 Male		Nursing	Patient lashed out struck me 4 times, nil injury sustained. Attempting to assess [ ]
Metro North	2017 Female		Nursing	Punched by patient - no injury
Metro North		2017 Female	Medical	[ ] (Wardsman) bitten on his left index finger while handling an agitated patient sustained a superficial abrasion on left index finger
Metro North	2017 Female		Nursing	Patient became aggressive on recommendation, tried to leave
Metro North		2017 Female	Nursing	Patient became aggressive - Patient was under the [ ] Attempting to pull out [ ] and leave department
Metro North		2017 Female	Nursing	I was attending patient's cares when she grabbed my thumb on the left hand and pulled it backwards
Metro North		2017 Female	Nursing	Patient requiring physical restraint for [ ] Requiring approximately 15 minutes of restraint, patient resisting and throughout.
Metro North	2017 Female		Nursing	During [ ] period injury was sustained to lower right back. Suspected [ ]
Metro North		2017 Female	Nursing	Providing restraint and safe environment for a patient who was experiencing prolonged, repeated flashback episodes. Requiring to manouvre patient on ground and in difficult areas causing bruising to knee and strain on back
Metro North		2017 Female	Nursing	Restraint to manage [ ]. Patient scratching and bit staff member. Pain in right shoulder
Metro North	2017 Female		Nursing	Restraining Pt.
Metro North	2017 Female		Nursing	Trying to turn off shower - client punched me left hand side of face with fist.
Metro North		2017 Female	Nursing	Patient threw a cup of tea at nurses head. Soon after, patient removed a utility knife (swiss army knife) from her bra, and exposed the large knife, waving it around before security removed knife from the patient and escorted her to [ ]
Metro North		2017 Female	Nursing	Patient threw a cup of tea at nurses head. Soon after, patient removed a utility knife (swiss army knife) from her bra, and exposed the large knife, waving it around before security removed knife from the patient and escorted her to [ ]
Metro North		2017 Female	Nursing	Patient became delirious and grabbed my right wrist very hard, multiple times, and would squeeze it for a few minutes to 10 minutes at a time



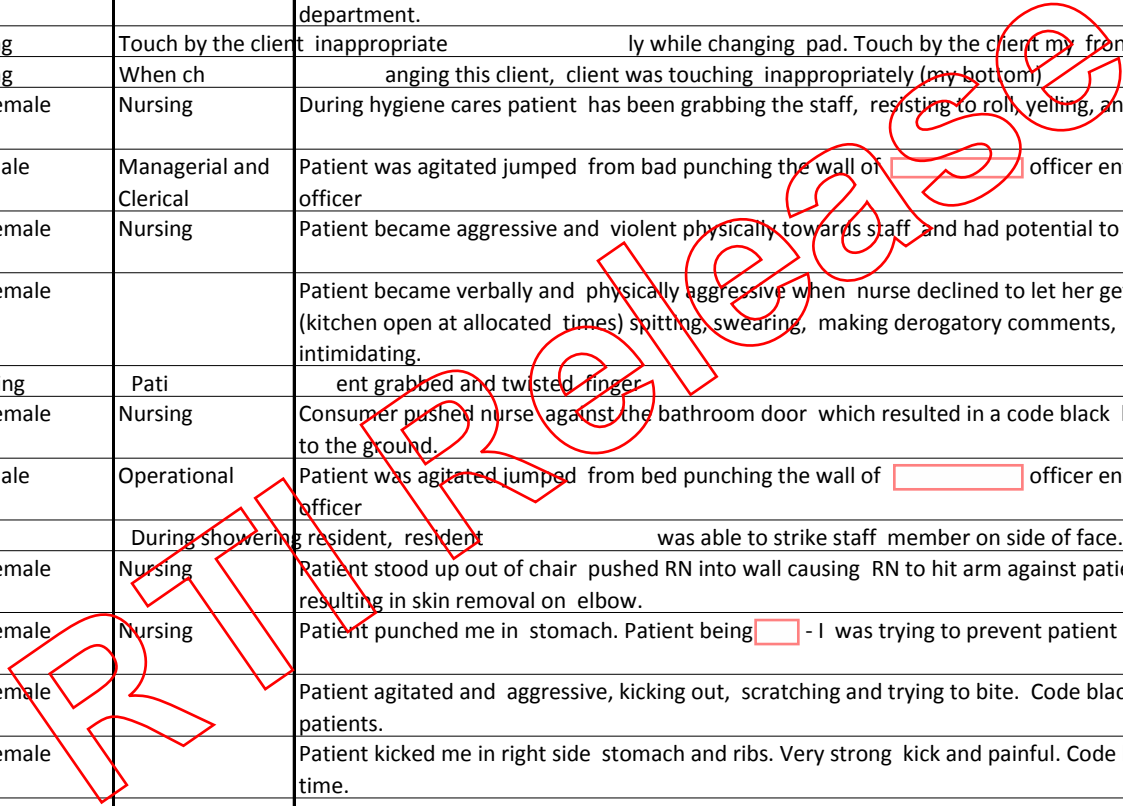
Hospital and Health Service (HHS)	Incident date	Gender	Occupation	Summary
Metro North	/2017	Male	Nursing	Resident grabbed my arm during cares and scratched the skin off.
Metro North	/2017	Female	Nursing	Patient produced a swiss army knife and started waving it in my face. I managed to take it from him. Code black commenced. Patient angry, agitated and abusive. Had just arrived from [redacted]
Metro North	/2017	Female	Nursing	Showering patient. Went to clean faeces from scrotum - patient lashed out and hit me to right ear/cheek. I fell against wall. Pain lower back.
Metro North	/2017	Male	Operational	Requested to assist with an aggressive patient in [redacted] and in an attempt to prevent the patient leaving the room I sustained a scratch to my left hand (Patient is [redacted])
Metro North	/2017	Female	Nursing	Patient became elevated in behaviour on arrival, constantly asking for partner and stating cannot undress alone. I offered to help him take off his top and he told me to fuck off. Has since stated I assaulted him by suggesting to touch him. Stated previous homicidal thoughts and I should watch out.
Metro North	/2017	Male	Medical	At approximately [redacted] a nurse asked me to go see the family of [redacted] On entering the room I was placed in the corner of the room on a seat and ambushed by a [redacted] male family member threatening physical violence to me and verbally abusing me. I managed to escape physically unharmed.
Metro North	/2017	Female	Professional	Patient bit me while I was attempting to give a [redacted]
Metro North	/2017	Male	Nursing	Patient made one step toward [redacted] staff and punched chest of staff member with two hands
Metro North	/2017	Female	Nursing	Staff rolled PT on the bed towards her to put on a fresh pad when PT suddenly screamed at staff and firmly pinched staff's upper right arm.
Metro North	/2017	Female	Operational	[redacted] was examining [redacted] mother was holding patient on her lap holding her hands down. I was asked to hold the torch in front of the patient, as I was doing this I got kicked in the right breast
Metro North	/2017	Female	Nursing	On attempting to access TV lounge patient closed door twice very aggressively on nurse shouting abuse at the time and also kicked out grill in door. Was attempting to enter to turn down volume on TV only.
Metro North	/2017	Female	Nursing	Patient who was [redacted] unwell and was lashing out at staff she punched as I was passing her to deal with another take-down.
Metro North	/2017	Female	Nursing	Resident lunged at [redacted] and scratched her arms. Resident wanted to take a chair from co-resident. Resident physically assaulted [redacted]
Metro North	/2017	Male	Nursing	Punched left arm and grabbed, at body of staff member as staff attempted to re-direct client to be space.
Metro North	/2017	Male	Operational	Male jumped to [redacted] his feet and kicked me in the face.
Metro North	/2017	Female	Nursing	Patient waiting at door, patient grabbed nurses wrist, patient was highly agitated would not let go of wrists, very tight grip, nurse able to break free.
Metro North	/2017	Female	Nursing	I placed her chart at the unoccupied foot of bed, she pushed the chart off the bed it cut my ankle - drew blood and bruised.



Hospital and Health Service (HHS)	Incident date	Gender	Occupation	Summary
Metro North /2017 Female			Nursing	Resident [ ] hit staff member with 'wet floor' sign on right forearm. Staff member twisted ankle in physical restraint on the floor.
Metro North /2017		Female	Nursing	Patient grabbed [ ] unexpectedly and gripped her so hard while patient pulling other patient out of the bed.
Metro North /2017		Male	Health Practitioners	Patient on [ ] table attempted to strike myself, on chest whilst trying to position [ ] Minimal contact made with chest.
Metro North /2017		Female	Nursing	During resident cares in [ ], changing his pad with 3 staff, he punched me in the mouth with force, jolting me back. Pain in my right shoulder, straining it.
Metro North /2017		Female	Nursing	Patient started punching and kicking at staff. Thankfully the bed caught the patient's arm and stopped the punch from reaching me. Aggression post seizure.
Metro North /2017		Female	Nursing	During hygiene care, resident grabbed by left hand and squeezed it tight, would not let go. Other two staff had to help to release his hand.
Metro North /2017		Female	Nursing	Patient requested urine bottle, then decided to punch and kick to get to the toilet. Patient unexpectedly punched and kicked me in the stomach.
Metro North /2017		Female	Nursing	Patient was paranoid and began screaming at writer and punched writer in left arm and began to grab writer, pulling and tugging, and wouldn't let go of writer tried to take another swing at writer and knocked tympanic out of writers.
Metro North /2017		Female	Nursing	Trying to get into medication room, and the patient came up to me very aggressive, she hit me in the right arm and threatened me. Please see attached employee statement and progress notes for further detail.
Metro North /2017 Female			Patient gr	abbed left arm with both hands and twisted my arm around.
Metro North /2017		Female	Nursing	Struck on chest by patient in bed [ ]. Went in to see what noise was coming from her cubicle, attempted to redirect back to bed - patient lashed out.
Metro North /2017		Female		[ ] was smoking outside [ ], she had a lighter on her person. I attempted to get the lighter from her after asking for it. [ ] reached out and burnt my right hand.
Metro North /2017		Female	Nursing	Patient with disability, struck out as I was assisting with daily cares on bed. Had previously been unsettled and shouting but had not shown any signs of hitting in the time frame of daily cares.
Metro North /2017 Male			[PENDING INCIDENT FORM	[ ]
Metro North /2017		Male	Operational	Patient restraint due to aggressive behavior utilizing therapeutic holds. During restraint patient bit myself on the lower left arm breaking skin and causing bleeding
Metro North /2017		Male	Operational	Patient restraint due to aggressive behavior utilizing therapeutic holds. Patient kicked so [ ] Therapeutic holds utilized. Transfer to [ ] Upon leaving [ ] officers observed from window that patient had a concealed blade [ ] Another blade was found whilst [ ] given.
Metro North /2017		Female	Nursing	A patient went to physically hit another patient. During the moment when staff went to stop her, I was elbowed in the chest. Accidentally by the patient.
Metro North /2017		Male	Nursing	Patient became aggressive and violent requiring seclusion. I assisted the ward security officer to restrain this patient and escort to the seclusion room. In the process this patient scratch and abraded my lower forearm. Skin broken with 50mm diam abrasions / laceration.



Hospital and Health Service (HHS)	Incident date	Gender	Occupation	Summary
Metro North	2017	Male	Nursing	When donning gloves (in preparation to administer [redacted]) beside bed (L side). Patient suddenly kicked me in the back 3 times with his right foot, after pulling a glove out of my hand. Patient had previously been aggressive toward me during the shift.
Metro North	2017	Female	Nursing	Patient was consistently abusive towards myself and above staff members (witnesses) calling us derogatory names repeatedly and swearing at us whilst we attempted to care for him. Patient has tried to hit out at myself and above staff members, (security also present) causing us all significant emotional stress whilst patient was in our care in the department.
Metro North	2017	Female	Nursing	Touch by the client inappropriate ly while changing pad. Touch by the client my front private part.
Metro North	2017	Female	Nursing	When changing this client, client was touching inappropriately (my bottom)
Metro North	2017	Female	Nursing	During hygiene cares patient has been grabbing the staff, resisting to roll, yelling, and pushing off the bedrails.
Metro North	2017	Male	Managerial and Clerical	Patient was agitated jumped from bed punching the wall of [redacted] officer entered to de-escalate. Patient spat at officer
Metro North	2017	Female	Nursing	Patient became aggressive and violent physically towards staff and had potential to harm other patients.
Metro North	2017	Female		Patient became verbally and physically aggressive when nurse declined to let her get chip out of kitchen outside of times (kitchen open at allocated times) spitting, swearing, making derogatory comments, lightly shoved nurse. Physically intimidating.
Metro North	2017	Male	Nursing	Patient grabbed and twisted finger
Metro North	2017	Female	Nursing	Consumer pushed nurse against the bathroom door which resulted in a code black being called and consumer being taken to the ground.
Metro North	2017	Male	Operational	Patient was agitated jumped from bed punching the wall of [redacted] officer entered to de-escalate. Patient spat at officer
Metro North	2017	Female		During showering resident, resident was able to strike staff member on side of face.
Metro North	2017	Female	Nursing	Patient stood up out of chair pushed RN into wall causing RN to hit arm against patient information board at bedside, resulting in skin removal on elbow.
Metro North	2017	Female	Nursing	Patient punched me in stomach. Patient being [redacted] - I was trying to prevent patient pulling [redacted] out.
Metro North	2017	Female		Patient agitated and aggressive, kicking out, scratching and trying to bite. Code black. Patient being [redacted] ratio 1:4 patients.
Metro North	2017	Female		Patient kicked me in right side stomach and ribs. Very strong kick and painful. Code black initiated. [redacted] 1:4 patients at the time.
Metro North	2017	Male	Operational	Several patient restraints over two day period.
Metro North	2017	Female		Patient attempted to punch staff in the face.
Metro North	2017	Female	Nursing	Patient kicked me in the chest (right breast) patient physically aggressive on bed when daily cares were being attended too.
Metro North	2017	Female	Nursing	Patient became verbally and physically aggressive @ [redacted] kicking RN
Metro North	2017	Male	Nursing UR	UR assaulted me. [redacted] Threw several punches landing on my chest and stomach.
Metro North	2017	Female	Nursing	Hitting and spitting at staff, nil injury to staff

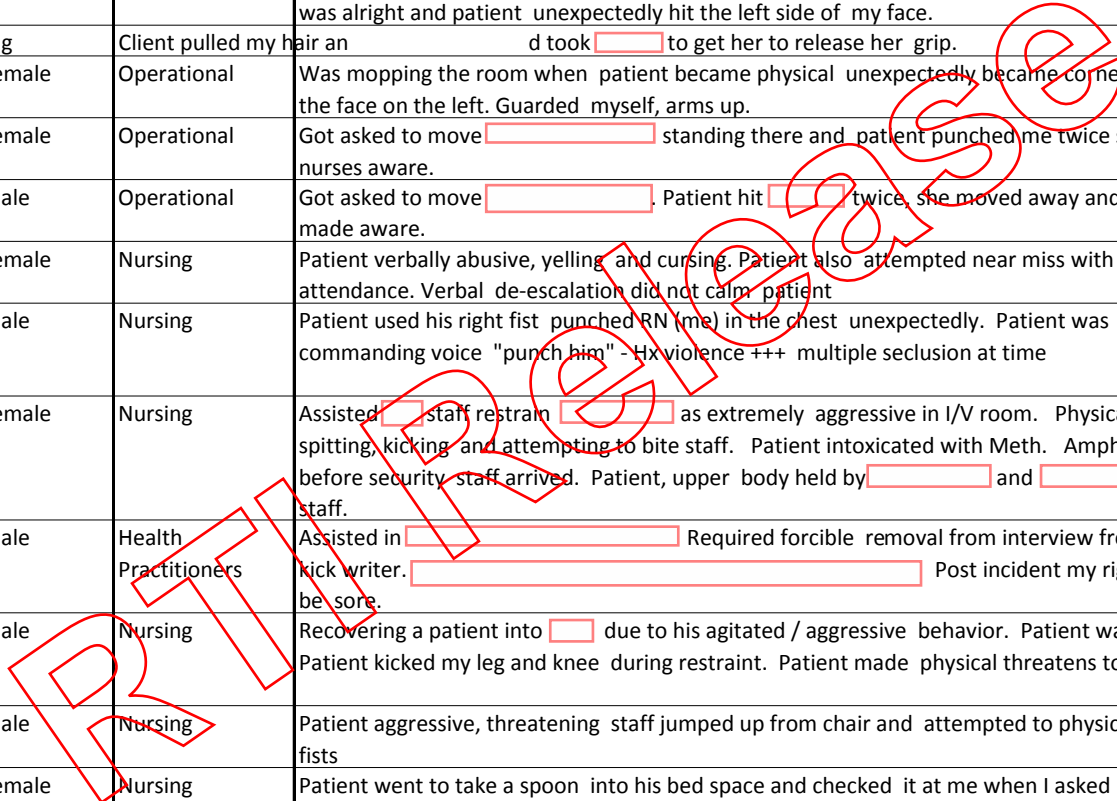


Hospital and Health Service (HHS)	Incident date	Gender	Occupation	Summary
Metro North	/2017 Female		Nursing	During ADL'S patient got aggressive and was hitting, spitting and kicking at staff. Nil injury occurred.
Metro North	/2017	Female	Nursing	Resident hit out at me and then spat on me whilst attending to ADL's and verbally abusive. Attending to ADL's rolled resident when he hit out at nurse and then spat on nurse (me) - hitting clothing.
Metro North	/2017	Female	Nursing	Patient held clenched fist up at staff and targeted specific staff member. Only responded to instruction to move back once male staff (NUM) involved themselves in the situation.
Metro North	/2017 Female	Professional	Please refer to attached statement.	
Metro North	/2017	Female	Nursing	Patient attempted to push pass me and enter female co- patients room and harm her. Attempted to physically assault me, used his body weight.
Metro North	/2017	Female	Nursing	Patient was combative during medication administration - grabbed my arm and hyper extended thumb scratches gotten when removing arm from patient grip
Metro North	/2017	Female	Nursing	Once patient was escorted to [ ] he disclosed that while in the car park earlier he threw away a flip knife/pocket knife before security were present, security were notified of same, and knife was located in storm water drain in car park.
Metro North	/2017 Female	Nursing	Patient been verbally aggressive	since arrival in the department and continued most of the shift
Metro North	/2017	Male	Operational	Patient aggressive lashing out during a restraint - small lacerations to my left hand and upper arm when patient tore through PPE
Metro North	/2017	Female	Nursing	[ ] has advanced dementia struck me on side of face twice, attending to hygiene, faecally soiled. [ ] was verbally abusive, hitting out, spitting and trying to ?
Metro North	/2017 Male	Nursing	Was assisting patient to take	off clothes for shower when patient hit me twice.
Metro North	/2017 Female	Nursing	Involved in category one restrain	t. Fell hard and awkward onto left and right knee and jarred back.
Metro North	/2017	Male	Nursing	Attended a code black. due to patient being aggressive a take down was required. Take down was initially on the floor, then moved to bed where bed could not be raised to protect back. Strain on all body parts and muscles. Strained back
Metro North	/2017	Female	Nursing	Intoxicated by alcohol with [ ] patient was advised unable to provide [ ] medication due to safety concerns. Patient became aggressive in stance and manner and swearing at staff, punching at building contractor barriers in corridor enroute to exit, knocking them over and attempted to slam doors upon exiting.
Metro North	/2017 Female	Nursing	Pt hit RN	in the face [ ]
Metro North	/2017 Male	Nursing	King punch to left side	. Jaw also made me jerk on right side neck
Metro North	/2017	Female	Nursing	Patient on AWS, quite aggressive, was checking ORs, patient suddenly hit onto my right side of chest.
Metro North	/2017	Female	Nursing	Providing medications to patient, patient became aggressive, grabbing nursing staff by hands and attempting to throw contents at staff, not releasing grip and scratching nurses right hand.
Metro North	/2017	Female		Patient [ ] - confused and agitated trying to sit up / get out of bed - suddenly kicked legs out and caught [ ] on the right side of the head.
Metro North	/2017	Male		During physical restraint of patient. I have injured my right calf muscle when I stepped back quickly to avoid being kicked
Metro North	/2017 Female	Nursing	Up on pressure area care	patient lash out hitting staff in face

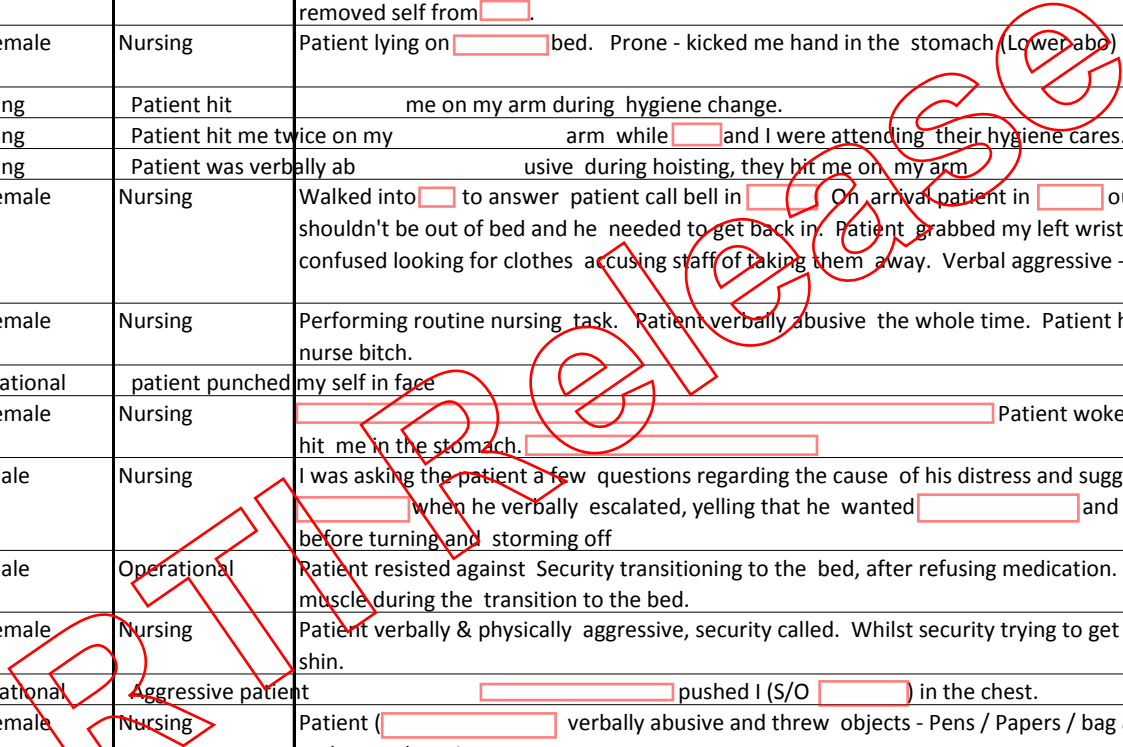
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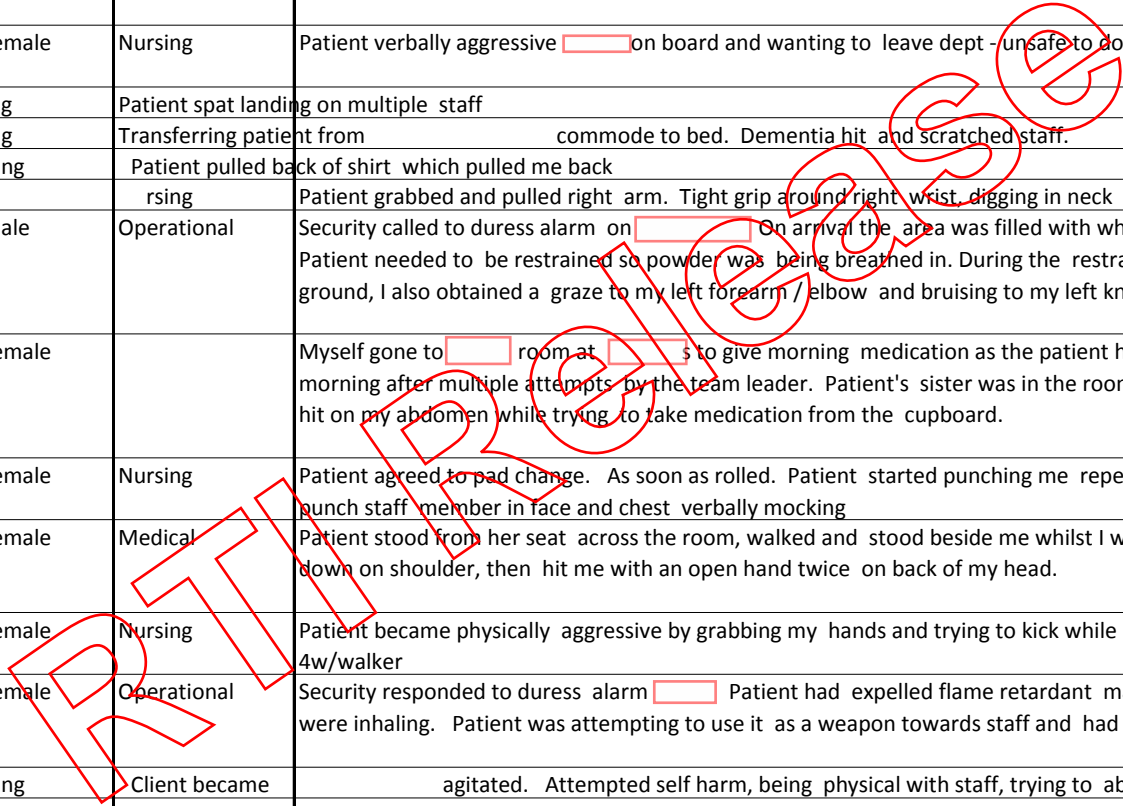
Hospital and Health Service (HHS)	Incident date	Gender	Occupation	Summary
Metro North	/2017	Female	Nursing	Patient very aggressive, kicked me in the face, knocked my glasses on to the floor. Scratched my left hand wrist. Verbally very abusive.
Metro North	/2017	Female	Nursing	Patient absconded from unit/ aggressive towards staff. Code black
Metro North	/2017	Male	Nursing	Patient UR [redacted] confusion, aggressive towards staff, hit staff member with can of lemonade to top lip. Security called to assist getting patient back to bed. Small amount of swelling to top lip.
Metro North	/2017	Female	Nursing	I was hit on the left side of my face by a patient. Patient was walking to the nurses station, I came over to her to ask if she was alright and patient unexpectedly hit the left side of my face.
Metro North	/2017	Female	Nursing	Client pulled my hair and took [redacted] to get her to release her grip.
Metro North	/2017	Female	Operational	Was mopping the room when patient became physical unexpectedly became cornered had to call for help. Was clipped on the face on the left. Guarded myself, arms up.
Metro North	/2017	Female	Operational	Got asked to move [redacted] standing there and patient punched me twice so I moved away, then she hit [redacted] nurses aware.
Metro North	/2017	Male	Operational	Got asked to move [redacted]. Patient hit [redacted] twice, she moved away and then patient hit me twice. Nurses made aware.
Metro North	/2017	Female	Nursing	Patient verbally abusive, yelling and cursing. Patient also attempted near miss with left fist to right side of head. Security in attendance. Verbal de-escalation did not calm patient
Metro North	/2017	Male	Nursing	Patient used his right fist punched RN (me) in the chest unexpectedly. Patient was under the influent of one co- patient's commanding voice "punch him" - Hx violence +++ multiple seclusion at time
Metro North	/2017	Female	Nursing	Assisted [redacted] staff restrain [redacted] as extremely aggressive in I/V room. Physical restraint required as hitting, pulling, spitting, kicking and attempting to bite staff. Patient intoxicated with Meth. Amphetamines. Assisted to seclusion room before security staff arrived. Patient, upper body held by [redacted] and [redacted]. Lower left myself, and other staff.
Metro North	/2017	Male	Health Practitioners	Assisted in [redacted] Required forcible removal from interview from [redacted] patient attempted to bite and kick writer. [redacted] Post incident my right shoulder and right forearm noted to be sore.
Metro North	/2017	Male	Nursing	Recovering a patient into [redacted] due to his agitated / aggressive behavior. Patient was non-compliance which direction. Patient kicked my leg and knee during restraint. Patient made physical threatens toward me.
Metro North	/2017	Male	Nursing	Patient aggressive, threatening staff jumped up from chair and attempted to physically assault myself - lunging with closed fists
Metro North	/2017	Female	Nursing	Patient went to take a spoon into his bed space and checked it at me when I asked him to leave it on his food tray. Causing my nose to cue open.
Metro North	/2017	Female	Nursing	Nursing staff approached patient to take physical observations. Patient did not decline to have observations taken so patient was approached and staff moved forward to put BP cuff around patient's arm and she then hit the staff member in the stomach.
Metro North	/2017	Male	Operational	Patient was trying to leave the Xray department in a confused state. When asked to return to bed the patient punched my stomach
Metro North	/2017	Female	Nursing	Patient kicked N/S in leg [redacted]



Hospital and Health Service (HHS)	Incident date	Gender	Occupation	Summary
Metro North	2017	Female	Nursing	Patient attempted to assault staff including myself. Roving security offer intervened.
Metro North	2017	Male	Nursing	Patient was banging on [redacted] windows. Nursing staff tried to re-direct patient back to bed. Patient became agitated. Kicked RN on the left hand.
Metro North	2017	Female	Nursing	Patient was being showered by staff, patient punched with force closed fist to right forearm of staff member.
Metro North	2017	Male	Nursing	Patient stated he would punch me in face if cigarette was not provided. Attempted to punch writer, patient pushed back & removed self from [redacted].
Metro North	2017	Female	Nursing	Patient lying on [redacted] bed. Prone - kicked me hand in the stomach (Lower abd) causing ached pain.
Metro North	2017	Female	Nursing	Patient hit me on my arm during hygiene change.
Metro North	2017	Female	Nursing	Patient hit me twice on my arm while [redacted] and I were attending their hygiene cares.
Metro North	2017	Female	Nursing	Patient was verbally abusive during hoisting, they hit me on my arm
Metro North	2017	Female	Nursing	Walked into [redacted] to answer patient call bell in [redacted]. On arrival patient in [redacted] out of bed. Advise patient that he shouldn't be out of bed and he needed to get back in. Patient grabbed my left wrist and pushed me away. Patient confused looking for clothes accusing staff of taking them away. Verbal aggressive - Security called
Metro North	2017	Female	Nursing	Performing routine nursing task. Patient verbally abusive the whole time. Patient has spat on me on called me a fucking nurse bitch.
Metro North	2017	Male	Operational	patient punched my self in face
Metro North	2017	Female	Nursing	[redacted] Patient woke up and swung his arm to the left and hit me in the stomach. [redacted]
Metro North	2017	Male	Nursing	I was asking the patient a few questions regarding the cause of his distress and suggested that he be administered prn [redacted] when he verbally escalated, yelling that he wanted [redacted] and pushed against for side of my neck before turning and storming off
Metro North	2017	Male	Operational	Patient resisted against Security transitioning to the bed, after refusing medication. A heavy load was placed on right thigh muscle during the transition to the bed.
Metro North	2017	Female	Nursing	Patient verbally & physically aggressive, security called. Whilst security trying to get patient in to bed, kicked me in the right shin.
Metro North	2017	Male	Operational	Aggressive patient [redacted] pushed I (S/O [redacted]) in the chest.
Metro North	2017	Female	Nursing	Patient ([redacted] verbally abusive and threw objects - Pens / Papers / bag at triage, unprovoked walked to triage and started ranting.
Metro North	2017	Female	Managerial and Clerical	Patient approached me, she was agitated and upset. Previously I had informed her that she was unable to smoke in the facility. She pushed my chest, this is where my personal alarm was activated same.
Metro North	2017	Female	Nursing	Assisting with patient ca [redacted] res, patient punched out - hit me in the stomach.
Metro North	2017	Female	Nursing	Resident dug nails in to arm during cares.
Metro North	2017	Male	Nursing	I initiated a restraint to remove a patient from harming nursing staff. During this event the patient bit my left wrist. Did not break skin, leaving an erythemetous mark. During this event in bringing the patient into a restraint I fell on my knee with some force



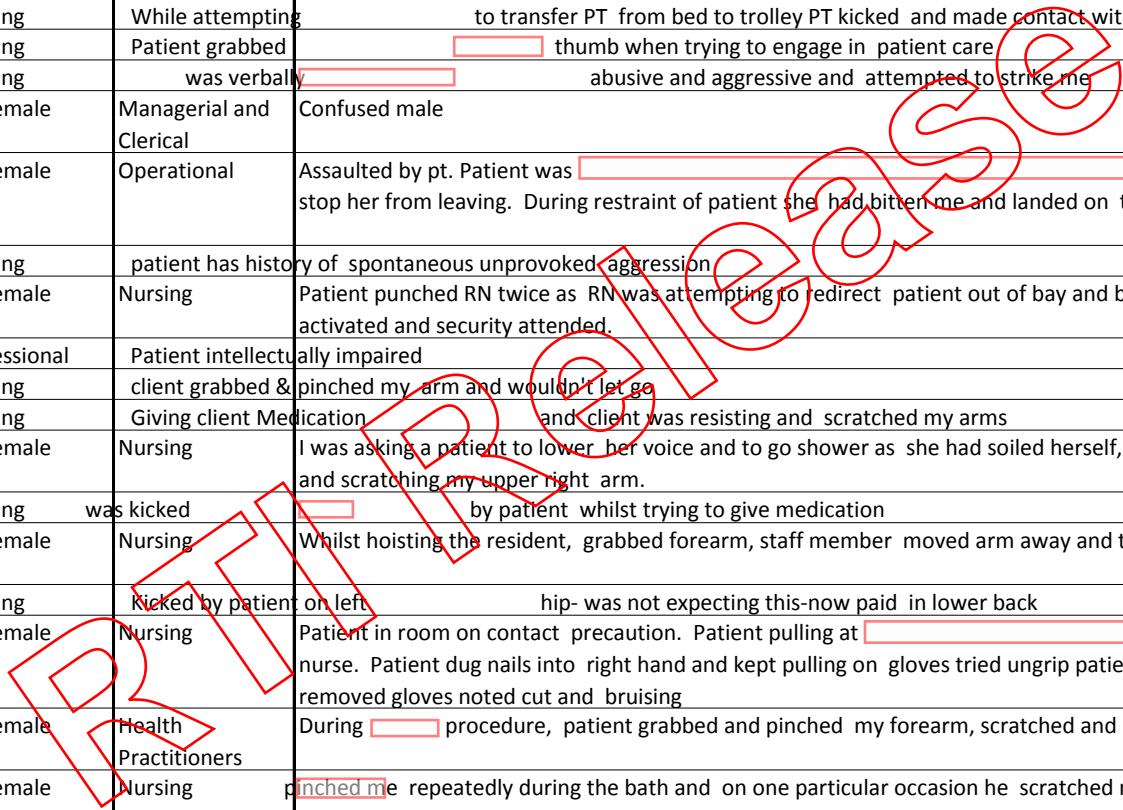
Hospital and Health Service (HHS)	Incident date	Gender	Occupation	Summary
Metro North	/2017	Female	Nursing	Patient lunged at staff from behind the desk in an attempt to grab keys, then punched me in the face and hit my hand as she was lowered to the ground by a second staff member
Metro North	/2017	Female	Nursing	Physically aggressive when I was asking patient to hand me back the phone. She shoved the phone to my stomach. Security reminded her that was assault and verbally abused him.
Metro North	/2017	Male	Operational	Female assaulted me by throwing rocks.
Metro North	/2017	Female	Nursing	Patient was aggressive towards staff. Attempting to punch, kick, bite, swat and spit at a vanity or staff member
Metro North	/2017	Female	Nursing	Patient verbally aggressive on board and wanting to leave dept - unsafe to do so. Throwing phone and yelling
Metro North	2017	Male	Nursing	Patient spat landing on multiple staff
Metro North	/2017	Female	Nursing	Transferring patient from commode to bed. Dementia hit and scratched staff.
Metro North	/2017	Female	Nursing	Patient pulled back of shirt which pulled me back
Metro North	/2017	Female	Nursing	Patient grabbed and pulled right arm. Tight grip around right wrist, digging in neck
Metro North	/2017	Male	Operational	Security called to duress alarm on On arrival the area was filled with white powder from the fire extinguisher. Patient needed to be restrained so powder was being breathed in. During the restraint of patient transitioning to the ground, I also obtained a graze to my left forearm / elbow and bruising to my left knee.
Metro North	/2017	Female		Myself gone to room at to give morning medication as the patient hasn't had her medication in the morning after multiple attempts by the team leader. Patient's sister was in the room, then suddenly turned back and hit on my abdomen while trying to take medication from the cupboard.
Metro North	/2017	Female	Nursing	Patient agreed to pad change. As soon as rolled. Patient started punching me repeatedly but continued attempting to punch staff member in face and chest verbally mocking
Metro North	/2017	Female	Medical	Patient stood from her seat across the room, walked and stood beside me whilst I was seated. I tried to stand, she pushed down on shoulder, then hit me with an open hand twice on back of my head.
Metro North	/2017	Female	Nursing	Patient became physically aggressive by grabbing my hands and trying to kick while assisting her to move into bed from 4w/walker
Metro North	/2017	Female	Operational	Security responded to duress alarm Patient had expelled flame retardant material from fire extinguisher which staff were inhaling. Patient was attempting to use it as a weapon towards staff and had to be restrained.
Metro North	/2017	Female	Nursing	Client became agitated. Attempted self harm, being physical with staff, trying to abscond.
Metro North	/2017	Female	Nursing	Patient became violent. Swinging bed control in my lead. The - TV remote in chest e had. Security phoned
Metro North	/2017	Female	Nursing	Patient became agitated, attempted self harm, attempted to abscond.
Metro North	/2017	Male	Nursing	Client became agitated, attempted self harm, attempted to abscond
Metro North	/2017	Female	Nursing	Patient attempted suicide and had to be restrained by staff
Metro North	/2017	Female	Nursing	Patient Grabbed my hands and whilst trying to release patient grip he punched me on the left side of my jaw.
Metro North	/2017	Male	Nursing	Patient struck myself on both sides of neck



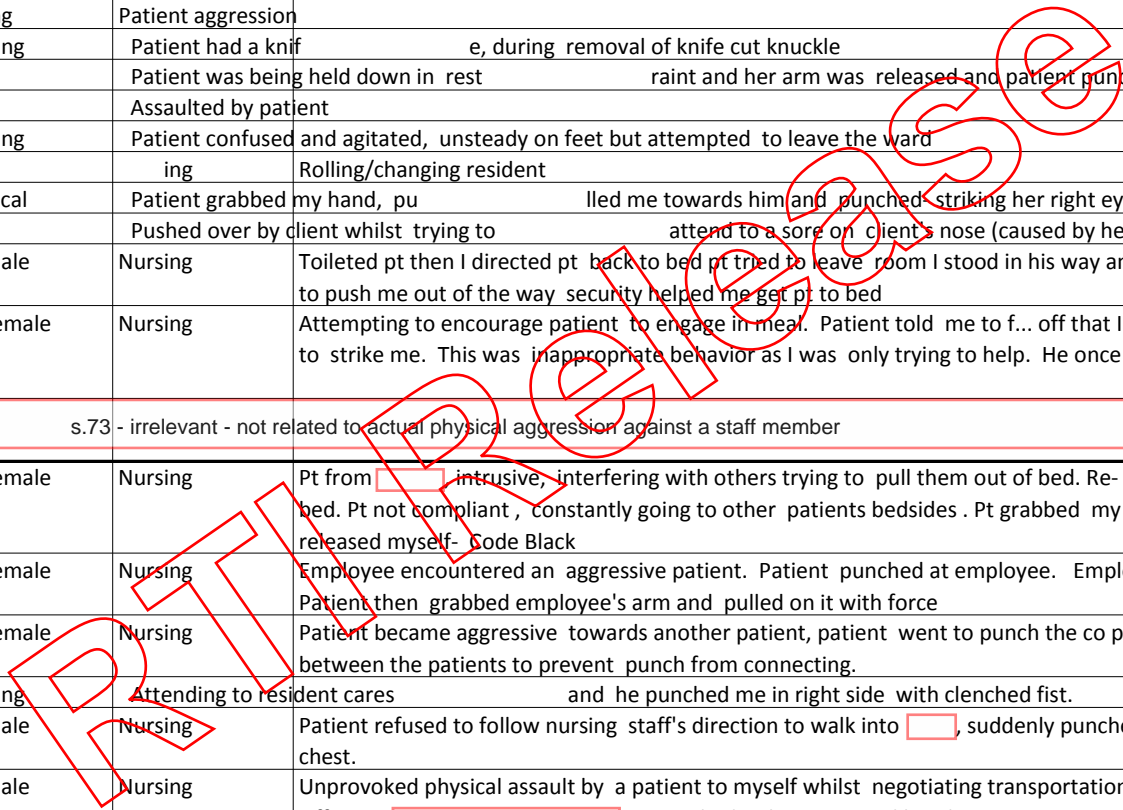
Hospital and Health Service (HHS)	Incident date	Gender	Occupation	Summary
Metro North	/2017	Male	Nursing	During the admission, the patient was trying to [redacted]. The security was called but during the process the patient charged towards the reporter and grabbed him by the arms which causes his nail to dig in the flesh which results in bruising and scratched arm.
Metro North	/2017	Female	Nursing	Male patient came toward nursing staff in a threatening manner. Patient has previous history of physically/sexually inappropriate behaviour toward female staff.
Metro North	/2017	Male	Operational	Confined space, dangerous patient. Unstable situation due to patients violence and resistance all party falling on my ankle
Metro North	/2017	Male	Operational	While helping nurse change patient's pad and sheets the patient gets very aggressive and lashes out at me and my colleagues on a daily basis. This particular day patient ended up hitting me in the jaw
Metro North	/2017	Male	Operational	Patient scratched my tricep.
Metro North	/2017	Male	Medical	Verbal abuse to [redacted] and myself, physical threats and gestures from patient. Patient re-entered clinical space through locked door at reception, without anyone allowing entry. Entered clinic room, grabbed file and pen off me. Verbally abused and threatened me. Pointed pen at me then dropped it. Stood over [redacted] Broke hand sanitiser dispenser in corridor.
Metro North	/2017	Female	Nursing	Prisoner became aggressive and abusive, kicked bin across room, threatened author.
Metro North	/2017	Male	Operational	While restraining aggressive male patient my knuckles were dragged on the road as he was struggling.
Metro North	/2017	Female	Nursing	Attempting to take patient's abuse provocations when he tried to kick me and punch me. Swearing ++
Metro North	/2017	Female	Operational	[redacted] doors, patient tried to escape, patient threatened and repeatedly punched wrist
				s.73 - irrelevant - not related to actual physical aggression against a staff member
Metro North	/2017	Female	Nursing	Security x 2 escorted PT to seclusion. PT tried to set off another alarm. when staff placed hand over alarm PT dragged
Metro North	/2017	Female	Nursing	During sponge in bed and pad change patient hit me in the arm multiple times and was verbally abusive
Metro North	/2017	Female	Nursing	Patient was in bed after hygiene cares around [redacted]. [redacted]. And nurse offered medication in whole but patient refused. Nurse leave, returned with medication crushed with honey. When nurse was offering medication in spoon but suddenly grab nurse's wrist. Nurse stated that "Please let me go" and patient then trying to pull nurse over. Patient was physically aggressive and unable to re-direct.
Metro North	/2017	Female	Medical	Apparently-intoxicated [redacted] female became verbally aggressive towards [redacted], pushed past her and went towards [redacted]. At [redacted] doors threw arms in air towards [redacted] shoved [redacted] out of the way (gave appearance of threatening to hit [redacted]), then left premises [redacted].

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Hospital and Health Service (HHS)	Incident date	Gender	Occupation	Summary
Metro North	/2017	Female	Nursing	patient was attempting to mobilize unsafely to toilet, when N/staff attempted to assist, PT grabbed n/staffs right hand and bit down
Metro North	/2017	Female	Nursing	Patient became verbally & physically aggressive and punched me.
Metro North	/2017	Male	Nursing	patient punched me in the face whilst trying to de-escalate and remove from likely risk of harm to PT by way of strangulation. I was in close proximity to the patient to prevent attempted action when PT struck
Metro North	/2017	Female	Nursing	While attempting to transfer PT from bed to trolley PT kicked and made contact with left jaw
Metro North	/2017	Male	Nursing	Patient grabbed [redacted] thumb when trying to engage in patient care
Metro North	/2017	Male	Nursing	was verbally [redacted] abusive and aggressive and attempted to strike me
Metro North	/2017	Female	Managerial and Clerical	Confused male
Metro North	/2017	Female	Operational	Assaulted by pt. Patient was [redacted] I engaged with patient to stop her from leaving. During restraint of patient she had bitten me and landed on top of me.
Metro North	/2017	Female	Nursing	patient has history of spontaneous unprovoked aggression
Metro North	/2017	Female	Nursing	Patient punched RN twice as RN was attempting to redirect patient out of bay and back to own room. Duress alarm activated and security attended.
Metro North	/2017	Female	Professional	Patient intellectually impaired
Metro North	/2017	Female	Nursing	client grabbed & pinched my arm and wouldn't let go
Metro North	/2017	Female	Nursing	Giving client Medication and client was resisting and scratched my arms
Metro North	/2017	Female	Nursing	I was asking a patient to lower her voice and to go shower as she had soiled herself, when she attacked me, pushing me and scratching my upper right arm.
Metro North	/2017	Female	Nursing	was kicked [redacted] by patient whilst trying to give medication
Metro North	/2017	Female	Nursing	Whilst hoisting the resident, grabbed forearm, staff member moved arm away and the resident's nail cut staff member
Metro North	/2017	Female	Nursing	Kicked by patient on left hip- was not expecting this-now paid in lower back
Metro North	/2017	Female	Nursing	Patient in room on contact precaution. Patient pulling at [redacted] When to assist another nurse. Patient dug nails into right hand and kept pulling on gloves tried ungrasp patient finger but quite hard grip and when removed gloves noted cut and bruising
Metro North	/2017	Female	Health Practitioners	During [redacted] procedure, patient grabbed and pinched my forearm, scratched and broken skin
Metro North	/2017	Female	Nursing	pinched me repeatedly during the bath and on one particular occasion he scratched me breaking the skin
Metro North	2017	Male	Operational	g staff with agitated and confused patient
Metro North	/2017	Female	Nursing	Pt threw roll of micropore tape at my eye which cut my face / eye swelling ++Pt had [redacted] delirium / wandering & falls risk / physically aggressive
Metro North	/2017	Male	Medical	Whilst being interviewed, patient became hostile and asked to end interview. When his needs were not met immediately he spat in the direction of my face. I did not feel any spittle make contact with my face.



Hospital and Health Service (HHS)	Incident date	Gender	Occupation	Summary
Metro North	/2017	Female	Nursing	Attending to cares client suddenly became aggressive started scratching my arm. Right arm scratch marks from client
Metro North	/2017	Female	Nursing	Pt slapped Nurse arm
Metro North	/2017	Female	Nursing	Pt Being attended , toilet /obs. Became aggressive. Has diagnosed dementia
Metro North	/2017	Female	Nursing	Putting patients legs back into bed as over rails. Put hit face with hand
Metro North	/2017	Female	Nursing	Patient aggression
Metro North	/2017	Female	Nursing	Patient aggression
Metro North	/2017	Male	Nursing	Patient had a knife, during removal of knife cut knuckle
Metro North	/2017	Female		Patient was being held down in rest raint and her arm was released and patient punched guard
Metro North	/2017	Female		Assaulted by patient
Metro North	/2017	Female	Nursing	Patient confused and agitated, unsteady on feet but attempted to leave the ward
Metro North	/2017	Female	Nurs	ing Rolling/changing resident
Metro North	/2017	Female	Medical	Patient grabbed my hand, pulled me towards him and punched striking her right eye.
Metro North	/2017	Female		Pushed over by client whilst trying to attend to a sore on client's nose (caused by her glasses).
Metro North	/2017	Male	Nursing	Toileted pt then I directed pt back to bed pt tried to leave room I stood in his way and tried to guide pt back to bed pt tried to push me out of the way security helped me get pt to bed
Metro North	/2017	Female	Nursing	Attempting to encourage patient to engage in meal. Patient told me to f... off that I was stupid then went to leap of the bed to strike me. This was inappropriate behavior as I was only trying to help. He once again became verbally abusive I walked
s.73 - irrelevant - not related to actual physical aggression against a staff member				
Metro North	/2017	Female	Nursing	Pt from [redacted] intrusive, interfering with others trying to pull them out of bed. Re- directed & distracted and shown to own bed. Pt not compliant , constantly going to other patients bedsides . Pt grabbed my hands & wrists, twisting. I managed to released myself- Code Black
Metro North	/2017	Female	Nursing	Employee encountered an aggressive patient. Patient punched at employee. Employee tried to stop him hitting her. Patient then grabbed employee's arm and pulled on it with force
Metro North	/2017	Female	Nursing	Patient became aggressive towards another patient, patient went to punch the co patient, staff member placed hand in between the patients to prevent punch from connecting.
Metro North	/2017	Female	Nursing	Attending to resident cares and he punched me in right side with clenched fist.
Metro North	/2017	Male	Nursing	Patient refused to follow nursing staff's direction to walk into [redacted], suddenly punched and scratch nursing staff's face and chest.
Metro North	/2017	Male	Nursing	Unprovoked physical assault by a patient to myself whilst negotiating transportation to [redacted] in company of x3 QAS Officer in [redacted] patient had to be restrained by clinician
Metro North	/2017	Female	Nursing	I removed the small packets of milk from patient ([redacted]) as she would not allow other patients to have any. As I walked away she opened a handful of milks and threw them , hitting my back. She stated "you're a fucking bitch"
Metro North	/2017	Female	Nursing	Client ([redacted]) entered dining room, screaming & swearing. Spat in my face and then threw plastic container of spreads across dining room towards other clients
Metro North	/2017	Female		Tried to redirect p atient from leaving and patient punched me
Metro North	/2017	Male	Nursing	Patient verbally aggressive threatening to "kill you all" and combatable / resistive to care



Hospital and Health Service (HHS)		Incident date	Gender	Occupation	Summary
Metro North	2017 Female			Nursing	Verbally and physically aggressive toward nursing, medical and security staff. Multiple attempts to calm patient. Reg medical restraint in [redacted]
Metro North	2017 Female			Moving patient	t from [redacted] trolley to [redacted] hit with closed fist to left eye
Metro North		2017	Female	Nursing	Assisting patient to sit on shower chair, patient suddenly grabbed staff's arm and started to repeatedly punch staff in the face shoulder and chest.
Metro North		2017	Female	Nursing	Patient was agitated - attempting to restrain patient from harm to self and others by holding wrists & leg whilst waiting for assistance. Patients nails dug in / patient pinched my right hand and bilat arms. Patient bent right thumb back. Obvious injuries include immediate pain in thumb, redness and scratch marks.
Metro North		2017	Female	Operational	Staff member helping nursing staff with physically aggressive patient, when the patient kicked staff member in the right side of head and right eye. Staff member was walked down to [redacted] for review.
Metro North	2017 Female			Nursing	Resident hit me on my face and was spitting.
Metro North		2017	Female	Nursing	Resident in [redacted] entered [redacted] and would not leave. He started to get agitated. He hit the RN on the lower backside first & upper right arm
Metro North	2017 Male			Nursing	I was trying to separate residents [redacted] when [redacted] resident hit me on the (R) chest/shoulder
Metro North	2017 Male			Operational	Physical contact by patient
Metro North		2017	Female	Nursing	When trying to give medication to patient, PT spat the tablet out 2 times, then lashed out grabbing my ID lanyard which broke apart immediately. He scratched the (R) side of my neck. No bleeding
Metro North		2017	Female	Nursing	Patient frustrated at hospital stay. Letting frustration out by slamming fist down on table multiple times. Stepping into N/Staff personal space and attempts to move N/Staff out of the way.
Metro North		2017	Female	Nursing	When attempting to encourage patient to reposition in bed. Patient slapped me on the upper arm and became verbally abusive toward all staff at bedside. Proceeded to you and got out of bed walking in corridor. Refused to return to bed - Patient was on contact precautions - Security called to assist.
Metro North	2017 Female			Nursing	Consumer aggression
Metro North	2017 Female			Nursing	Patient spitting on staff face refusing [redacted] meds thinks there is a fire in hospital agitated
Metro North		2017	Male	Nursing	Patient threw soap at staff in toilet process. Proceeded to kick staff right leg - restrained and seduced.
Metro North		2017	Female	Nursing	Patient kicking and punching staff and grabbing hands haunting to abscond and touch other patient belonging on contact precautions. Needing security yelling and disturbing other patients. Verbally harassing staff.
Metro North		2017	Male	Operational	Prescription glasses swiped off my face during a struggle with a patient. Ref. to case number [redacted] Glasses now broken
Metro North		2017	Female	Nursing	Staff explains to pt cant have pain relief, have to wait 4 hours. Pt got angry, used the medication folder and hit me on the upper arm. Pt has history of physically aggressive towards staff & other pts
Metro North	2017 Female			Nursing	Was removing IV tubing from patients mouth when she kicked me on the left hand side of my [redacted] face.
Metro North		2017	Female	Nursing	Patient punch staff in right chest, Patient kicked staff in back of head, patient kicked staff in right arm.

REQUEST

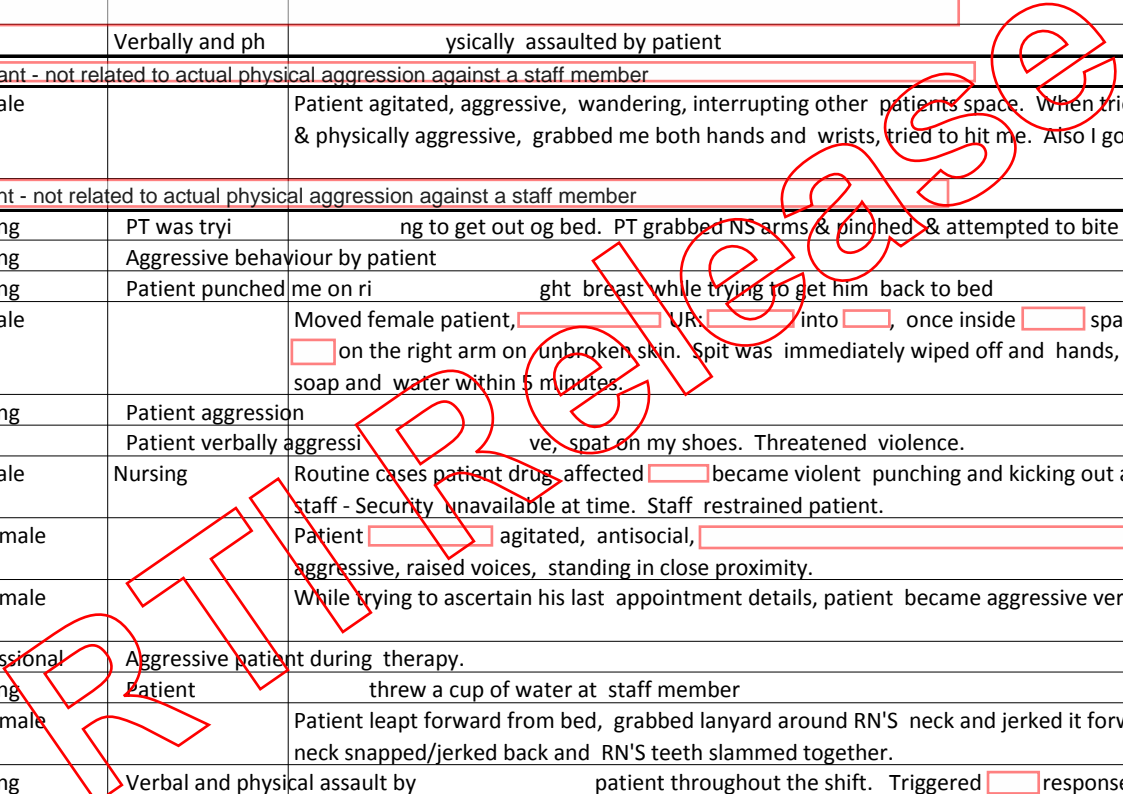


Hospital and Health Service (HHS)	Incident date	Gender	Occupation	Summary
Metro North	/2017	Male	Nursing	Pt walked up to me while I was sitting at table & started throwing punches at me which I blocked with my arm
Metro North	/2017	Female	Nursing	Noted PT not making eye contact & hiding under sheet prior to incident
Metro North	/2017	Female	Nursing	Patient kicked me in the arm
Metro North	/2017	Female	Professional	□ assessing patient, holding cup in one hand & patients right (closest) arm in other. PT reached over and hit □ in upper left arm with left fist. □ then stepped back releasing pts right arm. PT then hit □ in abdo with right fist. PT then became very verbally aggressive. □ then ceased assessment.
Metro North	/2017	Female	Nursing	Assisting verbally aggressive patient to mobilize (patient falls risk), went to put down bed rails and patient verbally abused and hit me on right cheek. Nil injury obtained Patient told inappropriate behaviors
Metro North	/2017	Female	Nursing	as above
Metro North	/2017	Male	Nursing	Pt started punching & kicking staff. Staff attempting to stop pt pulling □
Metro North	/2017	Female	Nursing	As above
Metro North	/2017	Female	Nursing	as above
Metro North	/2017	Female	Nursing	AS above
Metro North	/2017	Female	Nursing	Whist attempting to help patient on floor after fall patient became agitated
s.73 - irrelevant - not related to actual physical aggression against a staff member				
Metro North	/2017	Male	Nursing	Pt walked up to me while I was sitting at table & started throwing punches at me which I blocked with my arm
Metro North	/2017	Female	Nursing	AS above
Metro North	/2017	Female	Nursing	as above
s.73 - irrelevant - not related to actual physical aggression against a staff member				
s.73 - irrelevant - not related to actual physical aggression against a staff member				
Metro North	/2017	Female	Nursing	Patient bit left hand while transferring patient to bed.
Metro North	/2017	Female	Nursing	Patient want to go toilet, while I'm helping the patient she's already agitated and she tried to run over me with 4 WW
Metro North	/2017	Male	Nursing	Patient pushed and hit me in the face, patient restrained (under □) and returned to patient's room
Metro North	/2017	Male	Operational	AS above
Metro North	/2017	Male	Nursing	Resident became aggressive when attending cares, he was punching, kicking scratching biting & abusive
Metro North	/2017	Female	Nursing	PT became aggressive and violent towards a staff member, code black was called and security attended
s.73 - irrelevant - not related to actual physical aggression against a staff member				
s.73 - irrelevant - not related to actual physical aggression against a staff member				
Metro North	/2017	Female	Nursing	As I went to exit the □ room, the PT grabbed at my wrist ripping my glove, breaking my medical alert & scratched my wrist
Metro North	/2017	Male	Nursing	When restraining an aggressive patient, the middle finger joint on the right hand was injured
Metro North	/2017	Female	Nursing	On leaving work, a car park incident late at night. Please refer to email
Metro North	/2017	Male	Nursing	as above

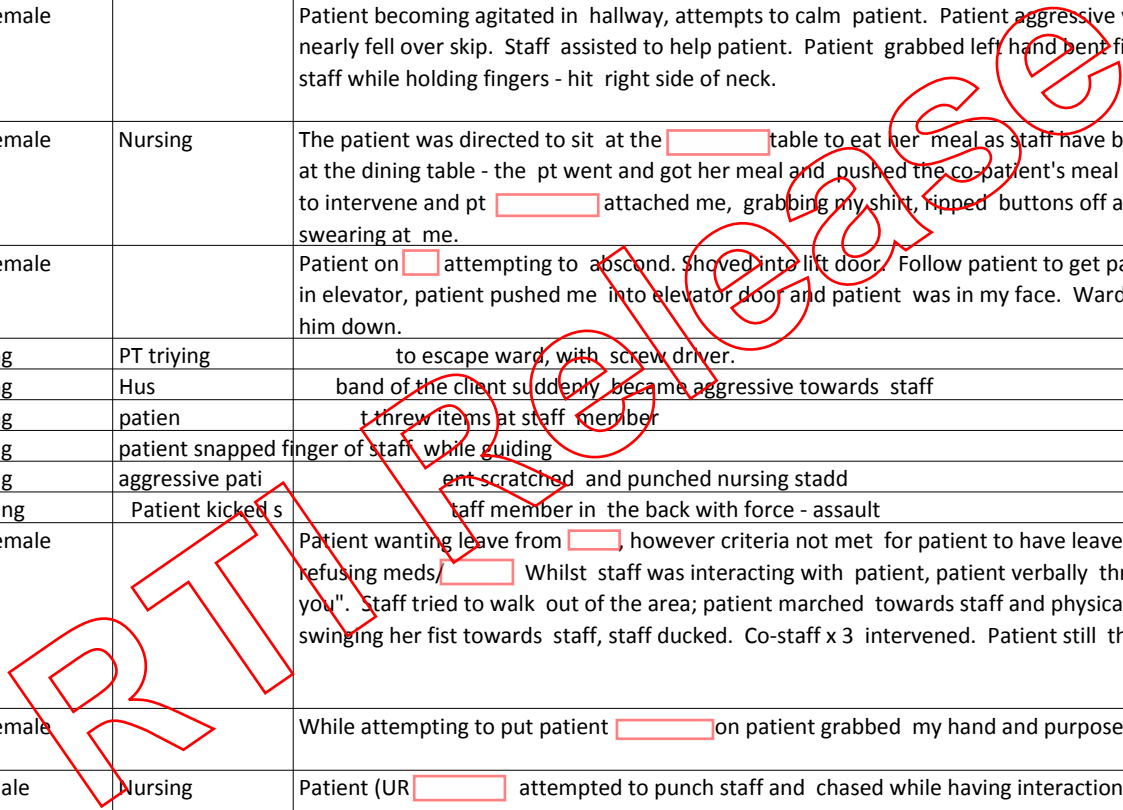
P R E S E N T

Hospital and Health Service (HHS)	Incident date	Gender	Occupation	Summary
Metro North	/2017	Female	Nursing	PT Lashed out @ NS whilst being redirected to her bed. Agitated & intruding into other PTS bed space
Metro North	/2017	Female	Nursing	as above
Metro North	/2017	Male	Nursing	Resident behaviour
Metro North	/2017	Female	Nursing	As above
Metro North	/2017	Female	Nursing	Costumer threatened to smash & stake staff head on a stick, threatened to fight staff. Calling staff C**ts etc-threatening continues all night
Metro North	/2017	Female	Nursing	PT suddenly verbally screaming abuse at staff ,then as I moved away pt punched right boob .PT was unsettled . Watched TV prior but continued to wander, sit, figit etc and needed monitoring
Metro North	/2017	Female	Nursing	Pt attempted to abscond & walked along passageway on level 1, then when she saw the stairs went up them. I had contacted security when she left the ward & was updating them. I was standing in doorway on stairwell on level 2. PT [redacted] was becoming verbally abusive when she lashed out & hit me on (R) side of chest
Metro North	/2017	Male	Nursing	Assult
Metro North	/2017	Male		Patient punched nurse [redacted] on right forearm when [redacted] re- directing him away from emergency arm.
Metro North	/2017	Female	Nursing	PT became extremely verbally aggressive & inappropriate . Abusing , threatening, swearing & belittling nursing & medical staff.PT is accusing staff of selling drugs & withholding her [redacted] her. The pt also attempted to punch nursing staff.PT removed her [redacted] & disconnected her [redacted]
Metro North	/2017	Male	O	perational as above
Metro North	/2017	Male		Fell to ground on my left knee while attempting to restrain a male patient in [redacted] corridor.
s.73 - irrelevant - not related to actual physical aggression against a staff member				
Metro North	/2017	Male		Patient launch [redacted] ed self and pushed staff member
Metro North	/2017	Male	Operational	as above
Metro North	/2017	Female	Nursing	Patient threatened to physically harm and assault staff. Required restraint from security so she did not harm others
Metro North	/2017	Female	Nursing	Pt slapped me in the fa [redacted] ce with a shoe and kicked me in the stomach
Metro North	/2017	Female	Nursing	Pt became physically aggressive when prevented from leaving (on [redacted] . Hitting and scratching when I stopped her wheelchair
Metro North	/2017	Male	Operational	as above
s.73 - irrelevant - not related to actual physical aggression against a staff member				
Metro North	/2017	Female	Nursing	went to assess patient, pati [redacted] ent was startled and flung arms out, hit in face
Metro North	/2017	Female	Nursing	as above
Metro North	/2017	Female	Nursing	as above
s.73 - irrelevant - not related to actual physical aggression against a staff member				

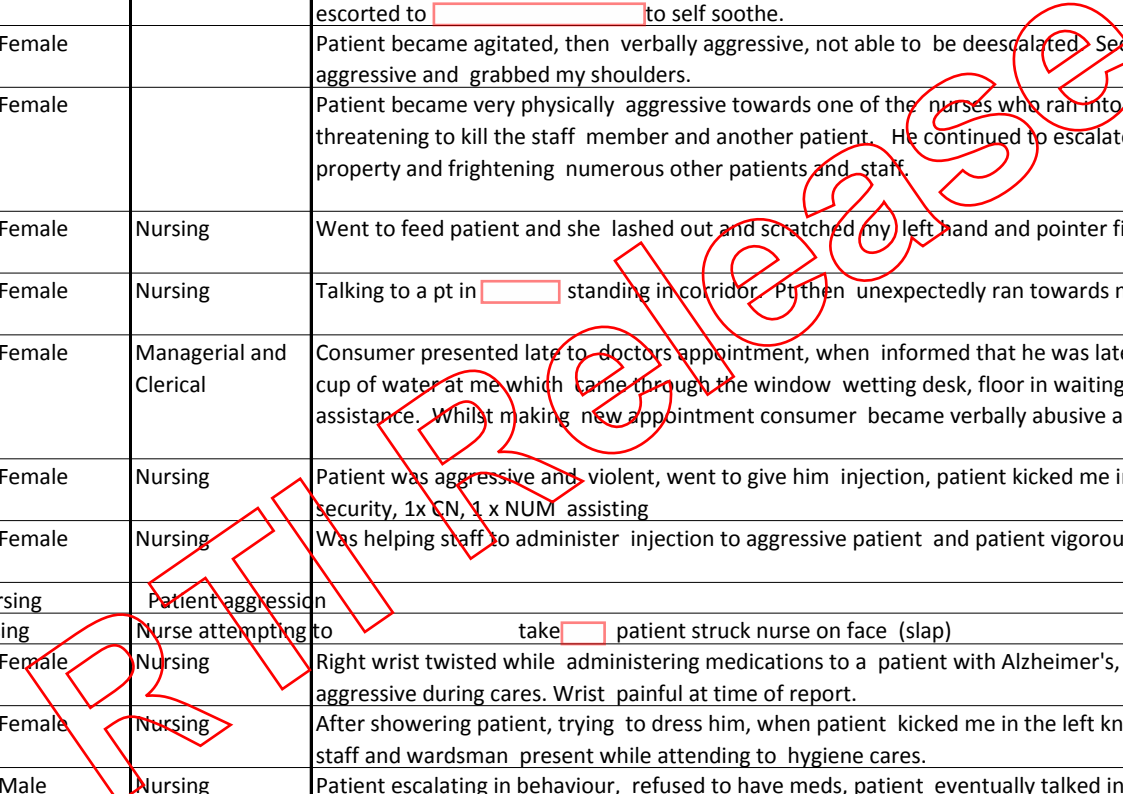
Hospital and Health Service (HHS)	Incident date	Gender	Occupation	Summary
				s.73 - irrelevant - not related to actual physical aggression against a staff member
Metro North	/2017	Male		Verbally and physically assaulted by patient
				s.73 - irrelevant - not related to actual physical aggression against a staff member
Metro North	/2017	Male		Patient agitated, aggressive, wandering, interrupting other patients space. When tried to redirect patient, he got verbally & physically aggressive, grabbed me both hands and wrists, tried to hit me. Also I got kicked multiple times on right foot
				s.73 - irrelevant - not related to actual physical aggression against a staff member
Metro North	/2017	Female	Nursing	PT was trying to get out of bed. PT grabbed NS arms & pinched & attempted to bite
Metro North	/2017	Female	Nursing	Aggressive behaviour by patient
Metro North	/2017	Female	Nursing	Patient punched me on right breast while trying to get him back to bed
Metro North	/2017	Male		Moved female patient, [redacted] UR [redacted] into [redacted], once inside [redacted] spat at SO and nursing staff, hitting SO [redacted] on the right arm on unbroken skin. Spit was immediately wiped off and hands, arms and exposed areas washed with soap and water within 5 minutes.
Metro North	/2017	Male	Nursing	Patient aggression
Metro North	/2017	Female		Patient verbally aggressive, spat on my shoes. Threatened violence.
Metro North	/2017	Male	Nursing	Routine cases patient drug, affected [redacted] became violent punching and kicking out at staff and spitting. Immediate ring to staff - Security unavailable at time. Staff restrained patient.
Metro North	/2017	Female		Patient [redacted] agitated, antisocial, [redacted] immediately verbally aggressive, raised voices, standing in close proximity.
Metro North	/2017	Female		While trying to ascertain his last appointment details, patient became aggressive verbally using swear words.
Metro North	/2017	Male	Professional	Aggressive patient during therapy.
Metro North	/2017	Female	Nursing	Patient threw a cup of water at staff member
Metro North	/2017	Female		Patient leapt forward from bed, grabbed lanyard around RN'S neck and jerked it forward and down. Lanyard broke, RN's neck snapped/jerked back and RN'S teeth slammed together.
Metro North	/2017	Female	Nursing	Verbal and physical assault by patient throughout the shift. Triggered [redacted] response
Metro North	/2017	Male	Nursing	Verbally aggressive patient
Metro North	/2017	Male	Operational	During patient restraint, patient kicked my chest causing me to fall onto my left leg injuring my knee
Metro North	/2017	Female	Nursing	Assault by patient
Metro North	/2017	Female	Operational	Staff assaulted by patient
Metro North	/2017	Female	Nursing	Patient verbally and physically abusive
				s.73 - irrelevant - not related to actual physical aggression against a staff member



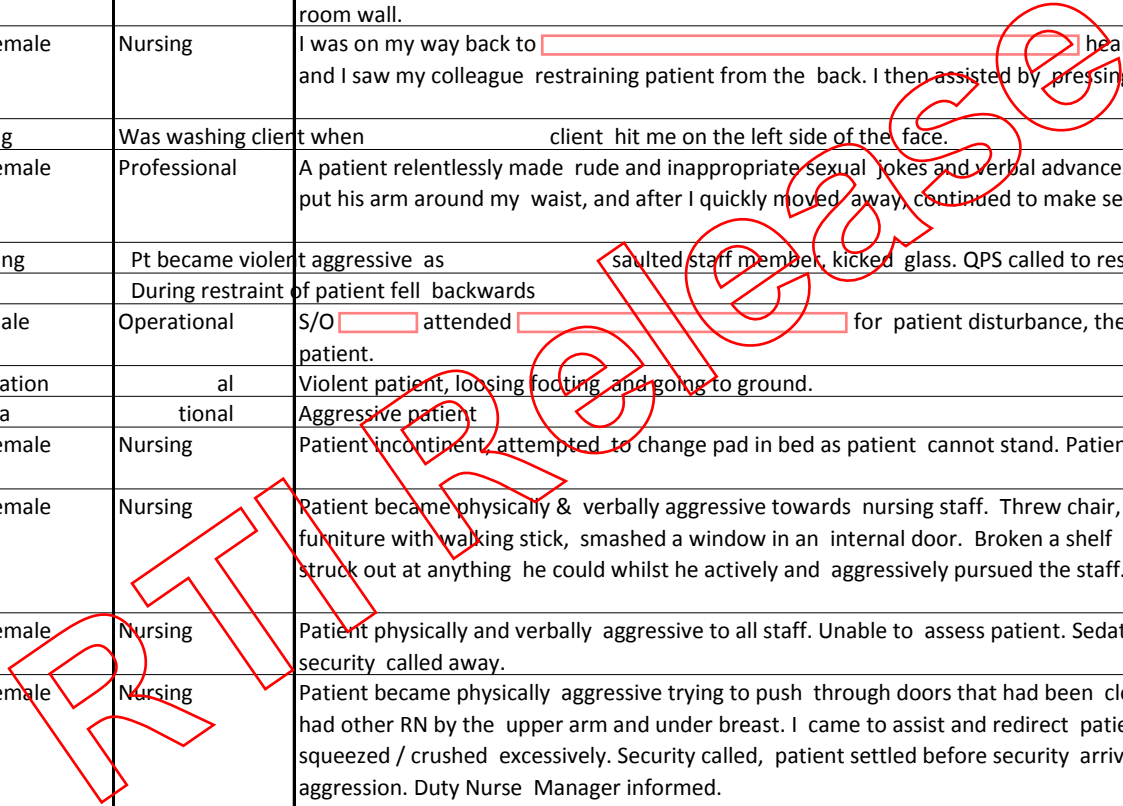
Hospital and Health Service (HHS)	Incident date	Gender	Occupation	Summary
				s.73 - irrelevant - not related to actual physical aggression against a staff member
Metro North	/2017	Male	Patient spat	on staff member on clothing
				s.73 - irrelevant - not related to actual physical aggression against a staff member
Metro North	/2017	Female	Nursing	skin tear from pt.'s nails
Metro North	/2017	Female		Patient becoming agitated in hallway, attempts to calm patient. Patient aggressive with staff, swinging at staff. Patient nearly fell over skip. Staff assisted to help patient. Patient grabbed left hand bent fingers back and twisted, swung out at staff while holding fingers - hit right side of neck.
Metro North	/2017	Female	Nursing	The patient was directed to sit at the table to eat her meal as staff have been directed to do and sat a co-patient at the dining table - the pt went and got her meal and pushed the co-patient's meal tray off the table onto the floor. I tried to intervene and pt attached me, grabbing my shirt, ripped buttons off and pulled me onto the floor with her, swearing at me.
Metro North	/2017	Female		Patient on attempting to abscond. Shoved into lift door. Follow patient to get patient to come back to ward. Patient got in elevator, patient pushed me into elevator door and patient was in my face. Wardie stopped patient and tried to calm him down.
Metro North	/2017	Male	Nursing	PT trying to escape ward, with screw driver.
Metro North	/2017	Female	Nursing	Husband of the client suddenly became aggressive towards staff
Metro North	/2017	Male	Nursing	patient threw items at staff member
Metro North	/2017	Female	Nursing	patient snapped finger of staff while guiding
Metro North	/2017	Female	Nursing	aggressive patient scratched and punched nursing staff
Metro North	/2017	Female	Nursing	Patient kicked staff member in the back with force - assault
Metro North	/2017	Female		Patient wanting leave from , however criteria not met for patient to have leave as per management plan, as patient refusing meds/ Whilst staff was interacting with patient, patient verbally threatening staff, "I'm going to punch you". Staff tried to walk out of the area; patient marched towards staff and physically pushed across room. Patient tried swinging her fist towards staff, staff ducked. Co-staff x 3 intervened. Patient still threatening staff "I'm going to get you"
Metro North	/2017	Female		While attempting to put patient on patient grabbed my hand and purposefully bent R index finger back.
Metro North	/2017	Male	Nursing	Patient (UR attempted to punch staff and chased while having interaction, with either staff being in corridor. Patient tried to chase another staff and turned towards me.
Metro North	/2017	Female	Nursing	Patient embedded fingernails into staff member's arm during hygiene care
Metro North	/2017	Male	Operational	threw fruit at staff and myself and then started throwing punches at myself and staff
Metro North	/2017	Male		Client assaulted me unexpectedly while speaking to them. She scratched me across the forehead resulting in a small abrasion.
Metro North	/2017	Female	Nursing	Pinched on R)arm by patient whilst restraining patient due to hostile behaviour
Metro North	/2017	Female		Patient threw cup of water, that had been drinking from, contents covering head and torso
Metro North	/2017	Male		Patient spat on staff



Hospital and Health Service (HHS)	Incident date	Gender	Occupation	Summary
Metro North	/2017 Male			Patient spat at a RN in [redacted]. When I and other staff escorted patient into [redacted], patient spat at me on left arm.
Metro North	/2017	Female	Nursing	Emergency buzzer went off, ran to room, pt fine just needed to go to the bathroom. Left room to advise other staff everything was fine - pt. agitated I left her when she needed to go to the bathroom, upon re-entry to the room, pt. swung sps hitting me in the R) side of forehead
Metro North	/2017	Male		Consumer charged at author and attempted punches and fly kick to stomach - nil harm caused. Restrained consumer and escorted to [redacted] to self soothe.
Metro North	/2017	Female		Patient became agitated, then verbally aggressive, not able to be deescalated. Security present. Patient became physically aggressive and grabbed my shoulders.
Metro North	/2017	Female		Patient became very physically aggressive towards one of the nurses who ran into the hallway with patient following and threatening to kill the staff member and another patient. He continued to escalate resulting in damage to hospital property and frightening numerous other patients and staff.
Metro North	/2017	Female	Nursing	Went to feed patient and she lashed out and scratched my left hand and pointer finger, breaking the skin and causing pain.
Metro North	/2017	Female	Nursing	Talking to a pt in [redacted] standing in corridor. Pt then unexpectedly ran towards me and punched/grabbed my throat.
Metro North	/2017	Female	Managerial and Clerical	Consumer presented late to doctors appointment, when informed that he was late he was verbally abusive and threw a cup of water at me which came through the window wetting desk, floor in waiting room. I contacted security for their assistance. Whilst making new appointment consumer became verbally abusive again.
Metro North	/2017	Female	Nursing	Patient was aggressive and violent, went to give him injection, patient kicked me in the right shoulder and abdomen. 2x security, 1x CN, 1 x NUM assisting
Metro North	/2017	Female	Nursing	Was helping staff to administer injection to aggressive patient and patient vigorously moved and my finger got twisted.
Metro North	/2017 Female	Nursing	Patient aggression	
Metro North	/2017 Female	Nursing	Nurse attempting to	take [redacted] patient struck nurse on face (slap)
Metro North	/2017	Female	Nursing	Right wrist twisted while administering medications to a patient with Alzheimer's, dementia and delirium. Patient aggressive during cares. Wrist painful at time of report.
Metro North	/2017	Female	Nursing	After showering patient, trying to dress him, when patient kicked me in the left knee. Violent aggressive patient. 3x nursing staff and wardsman present while attending to hygiene cares.
Metro North	/2017	Male	Nursing	Patient escalating in behaviour, refused to have meds, patient eventually talked in to taking meds. Took 1/2 fine, halfway through taking 2nd 1/2 of meds, patient threw glass of water at myself.
Metro North	/2017	Female	Health Practitioners	I was positioning the [redacted] under the patient, when she reached out and scratched my neck.
Metro North	/2017 Male	Nursing	Pa	tient slapped staff in anger
Metro North	/2017	Female	Nursing	While providing care to the patient, patient became verbally aggressive and slapped on left ear and left face.



Hospital and Health Service (HHS)	Incident date	Gender	Occupation	Summary
Metro North	2017	Female	Nursing	While staff were trying to stop patient climbing out of bed and throwing his legs out, he grabbed EN [redacted] by the wrist and wouldn't let go. The doctor present managed to pry the patients grip off her.
Metro North	2017	Male	Nursing	Unexpectedly both nursing staff and patient fell on me during restraint of violent patient. Since I was behind the patient, I had to take a step backwards between the heavy chairs to prevent myself getting injured. Instead of falling on the floor, both of them fell on me and in the process I fell directly onto the heavy chair and with momentum my head hit the dining room wall.
Metro North	2017	Female	Nursing	I was on my way back to [redacted] I heard loud screaming, entered dining room and I saw my colleague restraining patient from the back. I then assisted by pressing the alarm.
Metro North	2017	Female	Nursing	Was washing client when client hit me on the left side of the face.
Metro North	2017	Female	Professional	A patient relentlessly made rude and inappropriate sexual jokes and verbal advances to me and to 3 [redacted] assistants. He put his arm around my waist, and after I quickly moved away, continued to make sexual comments.
Metro North	2017	Female	Nursing	Pt became violent aggressive as [redacted] assaulted staff member, kicked glass. QPS called to respond
Metro North	2017	Male		During restraint of patient fell backwards
Metro North	2017	Male	Operational	S/O [redacted] attended [redacted] for patient disturbance, then had to go physical restraint with patient.
Metro North	2017	Male	Operational	Violent patient, losing footing and going to ground.
Metro North	2017	Male	Operational	Aggressive patient
Metro North	2017	Female	Nursing	Patient incontinent, attempted to change pad in bed as patient cannot stand. Patient kicked myself in stomach.
Metro North	2017	Female	Nursing	Patient became physically & verbally aggressive towards nursing staff. Threw chair, trolley, obs machine at staff. Hit furniture with walking stick, smashed a window in an internal door. Broken a shelf outside room [redacted] Patient generally struck out at anything he could whilst he actively and aggressively pursued the staff.
Metro North	2017	Female	Nursing	Patient physically and verbally aggressive to all staff. Unable to assess patient. Sedation, oral having limited effect. 1x security called away.
Metro North	2017	Female	Nursing	Patient became physically aggressive trying to push through doors that had been closed for other patients safety. Patient had other RN by the upper arm and under breast. I came to assist and redirect patient. Patient grabbed my hand and squeezed / crushed excessively. Security called, patient settled before security arrived. Then continued with verbal aggression. Duty Nurse Manager informed.
Metro North	2017	Female	Nursing	I was dispensing patients medications, when I asked the name and date of birth the patient became hostile towards nurse and refused. I had her pill cup in my hand and she attempted to snatch it, grabbing my hand and wrist in the process and pulling it towards her with considerable force. I attempted to retract my hand until patient eventually let go.



Hospital and Health Service (HHS)	Incident date	Gender	Occupation	Summary
Metro North	/2018 Male		Operational	Patient attempted to abscond, placed hand on patient shoulder after she had thrown a bottle that struck me on the left Torso to escort back to the correct area, patient then closed fist back handed me that struck my left shoulder
Metro North	/2017	Female	Managerial and Clerical	Unwell consumer ( ) confused and angry and appeared threatening. Demanded to speak to ( ), reached her arm through window opening, knocking over computer screen and shouting to 'Get ( ) now'. ( ) entered reception, told ( ) to sit down, which she did. Contacted ( ) team, they responded.
Metro North	/2018	Female	Nursing	Patient repeatedly slapped staff on the shoulder and upper body. Patient not cooperative with staff, requiring coaxing / redirection +++. Nurse was intervening when patient was intrusive to another.
Metro North	/2017 Female	Nursing	Patient push staff	x 1 in the top torso area and right shoulder.
Metro North	/2017 Male	Nursing	Pt lashed out from bed	kicking me in stomach
Metro North	/2017	Female	Nursing	Patient was physically removed twice from door way of medication room. On the first occasion patient grabbed my hand and with force pushed my thumb back. On the second occasion patient grabbed my right forearm tightly with both hands pulling towards herself as she sat on the ground. Using OVP technique both times, I removed by hand and arm with force
Metro North	/2018 Female	Nursing	Patient grabbed my	right hand and slammed it down on bed rail.
Metro North	/2017	Female	Nursing	While attempting to remove patient from area, the linen trolley tipped falling onto me, Patient leg was wrapped around wheels of trolley when attempting to get them out, trolley tipped falling onto me with the shelves coming loose hitting my lower back
Metro North	/2017	Female	Nursing	patient obstructing closure of door, hit writer with ? closed fist, with force, on left hand when write attempted to close door. Patient also pushed write into wall on 2x occasions
Metro North	/2017	Male	Nursing	Patient concealed butter knife post dinner, myself and female staff member requested it back. Patient refused, security called. Patient threw knife with intent in a dart style fashion at staff member. Dodged behind the door to avoid being hit.
Metro North	/2017	Female	Nursing	Patient became physically and verbally aggressive towards nursing staff: Threw chair to staff. and obtained bruise to right leg/knee and back pain. Destroyed Obs machine, broke glass door in meds room. Patient smashed shelf outside ( ) room. Pushed ( )
Metro North	/2017	Female	Nursing	Patient suddenly became physically verbally aggressive throwing things, threatening staff breaking things
Metro North	/2017	Female	Nursing	Patient called for security, I entered the area to find patient with ( ). I reached in and asked for him to release ( ). I called for assistance and the patients partner released ( ) and immediately left the area. Security informed, Nursing Team Leader informed. Approx 30 minutes later I felt lower back pain and pain in left buttock.
Metro North	/2017	Male	Operational	Patient lifted stick, said "get your bloody foot out of the way" and then slammed point of stick into top of my right foot, just behind the toes.

RTI REQUEST



Hospital and Health Service (HHS)	Incident date	Gender	Occupation	Summary
Metro North	/2017	Female	Nursing	Patient was banging the wall and smashing the medication shelf. Thrown the [redacted] Managed obs machine. Broke the medication door.
Metro North	/2018	Female	Nursing	Patient pushed open [redacted] in which I was and threatened to punch me with closed fists. I attempted de-escalation techniques however patient punched my open hand 3 times.
Metro North	/2017	Female	For emergenc	y patient - Direct patient care
Metro North	/2018	Female	Nursing	Patient punched me in the left eye brow / eye area - pt then grabbed me by the front of my gown pulled me into the bed and scratched my chest. Still have headache 1.5hrs later
Metro North	/2017	Female	Nursing	Patient pulling on [redacted] Asked to please not pull on it. Patient lashed out to hit and grab wrist - Deflected contact called for assistance and security activated
Metro North	/2017	Female	Nursing	Patient pulling on [redacted] - attempted to stop him. Patient hit / scratched and grabbed me. Verbally aggressive. Duress alarm pressed
Metro North	/2018	Female	Nursing	Patient shoved me after being asked to move away
Metro North	/2018	Female	Nursing	Patient angry and intrusive into other patients room, not happy about going home and was angry so hit staff and was very verbally aggressive.
Metro North	/2018	Female	Nursing	Patient slapped me twice on right arm and then pushed me through the fire doors
s.73 - irrelevant - not related to actual physical aggression against a staff member				
Metro North	/2018	Male	Nursing	Patient hit staff as staff attempted to de-escalate and restrain patient.
Metro North	/2018	Male	Operational	Patient was agitated, was looking at nursing staff and officers asked if anyone wanted [redacted] then proceeded to flick blood from a open wound he undressed towards staff.
s.73 - irrelevant - not related to actual physical aggression against a staff member				
Metro North	/2018	Female	Nursing	Patient in [redacted] followed RN [redacted] who was walking to [redacted] was trying to strike [redacted] I restrained [redacted], when I released [redacted] he struck me across right arm.
Metro North	/2018	Female	Nursing	The patient became agitated and punched me whilst changing his pad
Metro North	/2017	Female	Nursing	Verbally abusive father. See attached document
Metro North	/2017	Male	Nursing	Kicked with both legs to abdomen
Metro North	/2018	Female	Nursing	The patient, while I was attending to mouth cares, looked at myself and spat into my face and hair. Reported to [redacted]
Metro North	/2018	Female	Nursing	Patient grabbed my hand (wrist) and forearm, pulled and twisted it while I was trying to feed him breakfast
Metro North	/2018	Male	Nursing	Resident was laying in supine position with legs in air - went to grab tattered pad pieces, resident kicked me multiple on the left shoulder. There is pain when trying any rotation on the left shoulder
Metro North	/2018	Female	Visiting Medical Staff	Introduced myself to patient. Unprovoked sudden, throwing of hot coffee to myself
Metro North	/2018	Female	Nursing	While trying to take BP, p atient hit out and punched me in the side of face.
Metro North	/2017	Female	Nursing	Kicked in abdomen by patient
Metro North	/2018	Female	Nursing	Patient suddenly grabbed my pocket to try get my swipe card

BROKEN

Hospital and Health Service (HHS)	Incident date	Gender	Occupation	Summary
Metro North	/2017 Female		Nursing	Whilst supporting patient with my right arm as she tried to get out of bed with bed rails up. I turned away to disconnect the [redacted] with left hand. Patient bite my right forehead, breaking the skin with her teeth. Patient agitated and abusive at the time of incident.
Metro North	/2018 Female		Nursing	Patient hit me in the face or [redacted] and I was trying to re-connect it
Metro North	/2018 Female	Nursing	Patient intentionally	sprayed blood at myself while stating he has [redacted]
Metro North	/2018 Female	Nursing	Patient flicked blood into	ntionally at myself and [redacted] While stating he had [redacted]
Metro North	/2018 Female		Nursing	Patient assaulted myself in attempting to steal ID and abscond from locked ward. Multiple twists to wrists
Metro North	/2018 Female		Nursing	Patient physically hit (open hand) x 3 to nurses chest and locked x2 (with shoes on) to nurses left thigh
s.73 - irrelevant - not related to actual physical aggression against a staff member				
Metro North	/2018 Male	Operational	Pa	tient suddenly attacked striking while in discussion with nurse
Metro North	/2018 Male	Operational	Whilst pe	rforming my duties. Escorting a patient to the [redacted] transport vehicle
Metro North	/2017 Male	Operation	al	Injury occurred while restraining an agitated patient
Metro North	/2018 Female		Nursing	Patient was asked politely to leave the [redacted] patient's brother. Patient then became highly agitated unco-operative. He also forcedly opened the [redacted] door in appropriately and security called.
Metro North	/2018 Female		Nursing	Patient threw bed sheets at my face, aroused suddenly from bed and went to throw chart holder at patient in next bed [redacted] Patient was walking unaided and almost fell, I went to prevent him from falling and he swung his arms at my arms causing injury. Patient required security escalation promptly to settle and return to bed safely. Patient continues to be specialised due to agitation.
Metro North	/2018 Male	Nursing	Patient punched me in the face	
Metro North	/2018 Female		Nursing	Patient tried to leave post patient review followed patient while waiting for security attempt to steady patient at lifts when near falling twisted and pulled index and middle finger back. At bed side with security attempt to put patient alarm on patient hiched me in chest. Left upper side
Metro North	/2018 Female			Patient became aggressive and pushed me away as I was directing him, as a result I got hurt in right shoulder
Metro North	/2018 Female		Nursing	Patient was facially incontinent. Pad removed, being cleaned and showered x 2 RN. Patient was unco-operative difficult to bath very suddenly aggressive, swinging arms towards staff and backed away from patient in self defense, raised arms to protest self, RN has no opportunity to press alarms at the time. Patient expressed dislike of shower and quickly came forward toward RNs called for help 2x staff arrived. Situation de-escalated
Metro North	/2018 Female		Nursing	Whilst talking to patient, patient requested PRN, co-pt sitting next to him made a comment. Patient then go up and went to punch the co-pt, I attempted to separate them and in the process got pushed/hit on my right chest/shoulder area it was hard enough that it caused it to be painful. Other staff then intervened.

BROKEN

Hospital and Health Service (HHS)	Incident date	Gender	Occupation	Summary
Metro North	/2018	Female	Nursing	Patient was faecally incontinent, pad removed, being cleaned and showered x2 RNs. Patient was unco-operative, difficult to direct to bathe and suddenly aggressive, swinging arms towards 2 RNs
Metro North	/2018	Male	Nursing	Agitated patient struck me in the testicles
Metro North	/2018	Female		PT attempted to abscond - Nurse attempted to de escalate - nurse walking with tea (at PT wishes) back to bedside. PT following and suddenly hit the nurse approx 10 times with fist. Tea spilling security called
Metro North	/2018	Female	Nursing	I was checking patient's name - label on his right leg. Patient kicked my right arm 3 times
Metro North	/2018	Female	Nursing	Patient punch left upper arm while I was on the phone (reception phone)
Metro North	/2018	Female	Nursing	Went to administer medications to patient, patient dropped tablets on bed, nurse went to pick up and patient hit nurse on right hand / arm and yelled verbal abuse
Metro North	/2018	Female	Nursing	Patient became aggressive and was attempting to get out of bed. Grabbed at left hand and jammed fingers and hand against rail.
Metro North	/2018	Female	Nursing	Patient aggressive / trying to get out of bed when staff attended to patient - patient pulled staff hairs and aggressive and trying to kick
Metro North	/2018	Female	Nursing	While trying to reassure patient while verbally aggressive, patient pulled the door and slammed on my right wrist
Metro North	/2018	Female	Nursing	Patient also grabbing right wrist throughout
Metro North	/2018	Female	Nursing	Confused and agitated patient scratched my right wrist with his fingernails, whilst I was one of the 4 nurses manually restraining him from pulling out his ( ) (after patient did not respond to verbal reassurance and whilst waiting for ( ) PRIME clinical incident ( ) completed
Metro North	/2018	Female	Nursing	When I was doing ( ) on patient he unexpectedly twisted my fingers and my finger is sore since then
Metro North	/2018	Female	Nursing	Went to give patient meds, patient has increased agitation. Patient grabbed both wrists, patient attempted to punch. Patient verbally aggressive
Metro North	/2018	Female	Nursing	Nursing staff was in general duty in ( ) Patient A attempted to go out of ( ) by following other staff member, patient A grabbed swipe card from staff, two staff member attended to stop patient A, Patient B approached from behind of staff and snatched swipe card from staff's hand and attempted to go out of ( ), duress alarm attended with security present.
Metro North	/2018	Female	Nursing	Writer removed tobacco from patient - patient threatened to assault and kill writer (multiple times). Patient came behind nurse station with fist clenched and threatened writer (assault) waking towards - required restraint
Metro North	/2018	Female	Nursing	Patient attempting to assault writer x 2 lunging, kicked on leg, attempted to hit but restrained, exposed bottom (spread) "this is you" - threatening ongoing assault
Metro North	/2018	Female	Nursing	Assaulted by patient x2, kicked in leg x 2, grabbed wrist, attempted to punch, required restraint. Pain in left wrist
Metro North	/2018	Female	Nursing	Aggressive patient ( ) punched and pinched upper left arm when attempting to redirect

RTI REQUEST

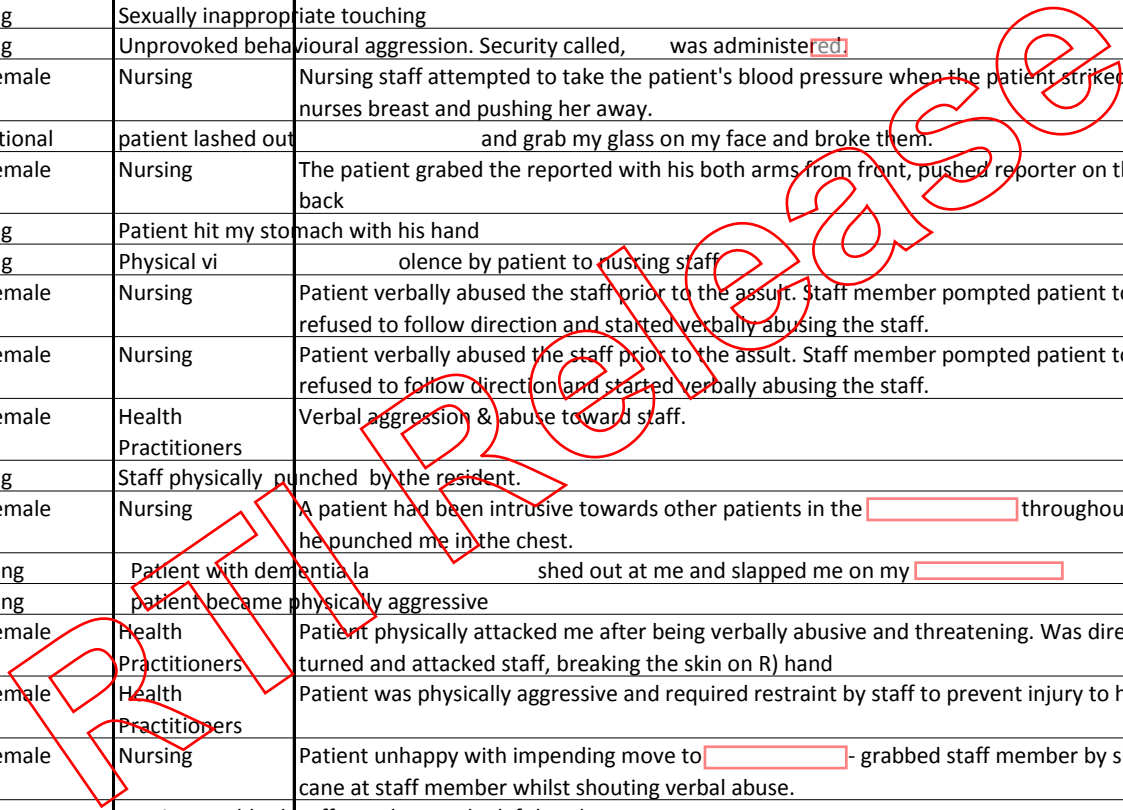
Hospital and Health Service (HHS)	Incident date	Gender	Occupation	Summary
Metro North	/2018	Female	Nursing	Attempting to stop patient from trying to assault other patient and staff, patient lashed out at me despite security holding her back kicking me in leg
Metro North	/2018	Female	Nursing	Patient with alzhemers absconded, [redacted] Patient twisted nursing staff arm forcefully grabbed nursing staff aggressively. Threatened to hit staff with fists in face. Verbally threatened to hit staff if husband was not on ward when we return
Metro North	/2018	Male	Nursing	Aggression b/g dementia. Patient attempting to abscond and striking out other patients. Hit staff x6 and spit x3 - no fluid to mucosa. Staff uninjured
Metro South	/2017	Female	Nursing	Nurse punched in chest by patient
Metro South	/2017	Female	Nursing	Pt spat on me.
Metro South	/2017	Female	Nursing	Pt spat on me.
Metro South	/2017	Female	Nursing	Patient grabbed wrist and pulled me down as he was sitting on bed
Metro South	/2017	Female	Nursing	Patient hit nurses right hip
Metro South	/2017	Female	Nursing	Patient attempted to strike staff member
Metro South	/2017	Female	Nursing	patient hit staff on shoulder
Metro South	/2017	Female	Nursing	Physically violent patient kicked nursing staff
Metro South	/2017	Female	Nursing	Patient hit & spat at nurse
Metro South	/2017	Female	Nursing	Patient hit staff in shoulder
Metro South	/2017	Female	Nursing	Patient squeezed staff arm
Metro South	/2017	Female	Nursing	Patient punching and spitting
Metro South	/2017	Female	Nursing	Patient kicked and scratch staff
Metro South	/2017	Female	Nursing	Punched by a patient into the chest
Metro South	/2017	Female	Nursing	Pinched by resident
Metro South	/2017	Female	Nursing	Patient kicked staff in chest
Metro South	/2017	Female	Nursing	Patient hit nurse in jaw
Metro South	/2017	Female	Nursing	assaulted by patient. [redacted]
Metro South	/2017	Female	Nursing	Pt threw herself of bed landing on n/s stomach, forcing my body to the right in a twisting motion
Metro South	/2017	Female	Operational	was assaulted by a patient
Metro South	/2017	Female	Nursing	Physically assaulted by demented nursing home patient
Metro South	/2017	Female	Nursing	Pt intentionally hit a female nurse on the R) shoulder stating 'I wanted to scare you', pain in R) shoulder, neck and R) ear present ATOR.
Metro South	/2017	Male	Medical	Physical abuse by patient on staff member
Metro South	/2017	Female	Nursing	Confused patient pulled a staff members hair.
Metro South	/2017	Female	Nursing	While attempting to desiculate pt, pt became aggressive, and fell.
Metro South	/2017	Female	Nursing	Throwing objects at staff & on going verbal abuse
Metro South	/2017	Female	Nursing	Patient verbally threatening to nursing staff, trying to grab swipe card, threw tennis ball at nursing staff.
Metro South	/2017	Female	Nursing	Pt attempti ng to enter n/s station elbowed nurse.
Metro South	/2017	Female	Nursing	Attending to personal care
Metro South	/2017	Male	Nursing	Pt threw basketball at NS, hitting them twice.

Please Release

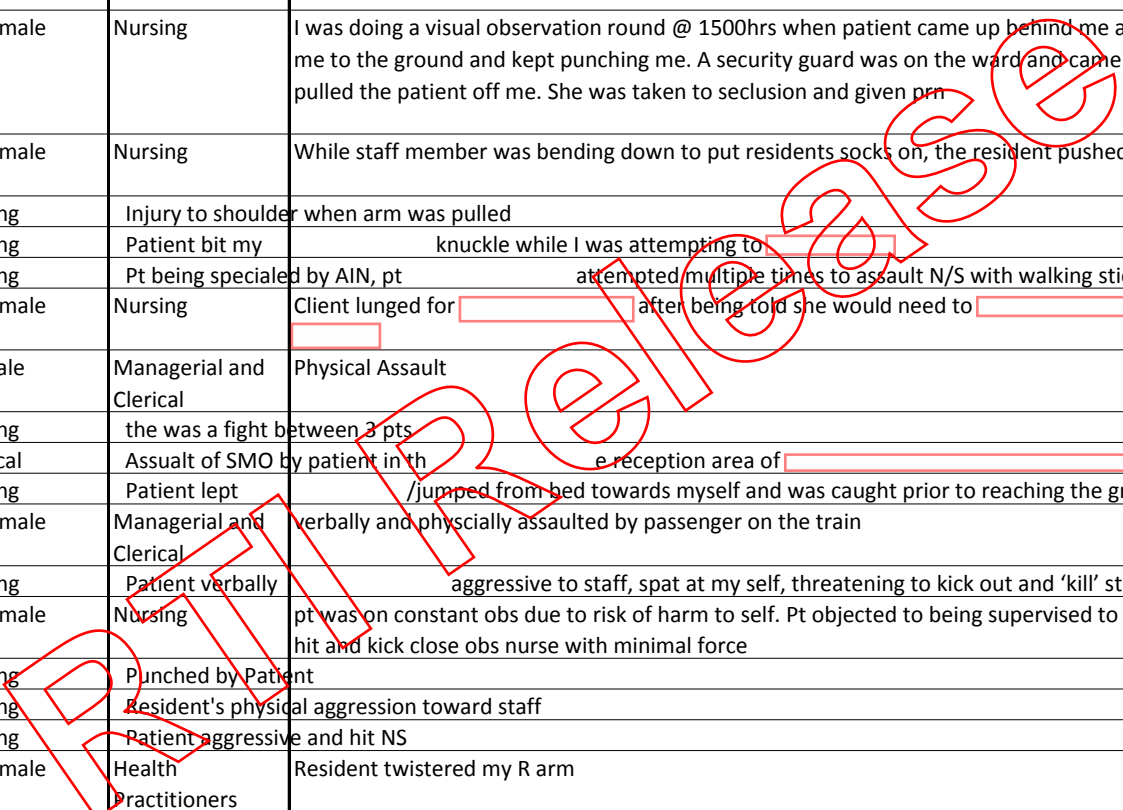
Hospital and Health Service (HHS)	Incident date	Gender	Occupation	Summary
Metro South	/2017	Female	Nursing	Pt hit nursing staff on chin
Metro South	/2017	Female	Nursing	Residents knee connected my left leg above the knee
Metro South	/2017	Female	Nursing	While trying to apply oxygen to patient, patient scratched me.
Metro South	/2017	Male	Nursing	Patient hit staff on duty
Metro South	/2017	Female	Nursing	Patient hitting & punching at staff
Metro South	/2017	Female	Nursing	patient punched staff in right chest
Metro South	/2017	Male	Operational	was assaulted by the patient
Metro South	/2017	Female	Nursing	Patient attempted to hit staff
Metro South	/2017	Female	Nursing	Patient hit AIN in arm with elbow
Metro South	/2017	Female	Nursing	pt was incontinent of bowels and nursing staff tried to clean patient. patient get agitated and hit on staff head with her hand.
Metro South	/2017	Male	Nursing	Violence
Metro South	/2017	Male	Nursing	Patient was calm in bed when all of a sudden he got up yelling, swinging punches and kicking
Metro South	/2017	Female	Nursing	patient thrown a shampoo tu be on to staff and hit on staff fore head RT side
Metro South	/2017	Female	Nursing	Threatene d staff/vistors/patients with weapons
Metro South	/2017	Female	Nursing	Patient came at nurse and swung a punch
Metro South	/2017	Female	Nursing	Patient punched staff in mouth
Metro South	/2017	Male	Professional	During the course of treatment the patient on two occassions bit the operator
Metro South	/2017	Male	Nursing	Patient hopped out of bed, advised me that im not 100 meters away from him and front kicked me in the groin
Metro South	/2017	Male	Operational	patient grabbed and scratched right arm
Metro South	/2017	Male	Medical	Staff member fell to floor whilst restraining aggressive patient.
Metro South	/2017	Female	Nursing	as per -WPIR - Patient physically abused staff member
Metro South	/2017	Female	Nursing	agitated patient kicking and hurting
Metro South	/2017	Female	Nursing	Patient aggitated, grabbed my hand (R), crushed by fingers and proceeded with verbal and physical aggression.
Metro South	/2017	Female	Nursing	Punched in arm twice by patient
Metro South	/2017	Female	Nursing	Patient scratched staff
Metro South	/2017	Female	Nursing	Patient hit staff in arm twice
Metro South	/2017	Male	Nursing	Patient hit the AIN special on the face when attempted to redirect the patient back to room.
Metro South	/2017	Male	Nursing	Patient hit in the eye with his fist
Metro South	/2017	Female	Nursing	Pt assaulted staff member
Metro South	/2017	Female	Nursing	Scratched staff on forearm during cares. Observed pressure area inside right ear
Metro South	/2017	Male	Nursing	Patient dug his thumbnail into my finger drawing blood
Metro South	/2017	Female	Nursing	Patient demanded phone. appr oached nursing staff from behind and grabbed nursing staff.
Metro South	/2017	Female	Nursing	patient gr abbed staff whilst staff removing
Metro South	/2017	Female	Nursing	Pt was becoming agitated as he was being hoisted back into his bed from a chair. Once on the bed and he was being repositioned the Pt connected a strike/close fist across my face hitting my upper lip and nose.

PENDING

Hospital and Health Service (HHS)	Incident date	Gender	Occupation	Summary
Metro South	/2017	Male	Nursing	Patient head butted RN [redacted] on his head and fractured his nose causing it to bleed.
Metro South	/2017	Female	Nursing	Patient punched nurse while inspecting skin
Metro South	/2017	Female	Nursing	pt slap female nurse on bottom while this nurse making his bed
Metro South	/2017	Female	Nursing	Punched by resident
Metro South	/2017	Female	Nursing	Patient kicked me in the R) Breast
Metro South	/2017	Male	Nursing	Pt. hit the staff with shoulder on the corridor
Metro South	/2017	Female	Nursing	Sexually inappropriate touching
Metro South	/2017	Female	Nursing	Unprovoked behavioural aggression. Security called, [redacted] was administered [redacted]
Metro South	/2017	Female	Nursing	Nursing staff attempted to take the patient's blood pressure when the patient struck at the nurse, hitting and grabbing the nurses breast and pushing her away.
Metro South	/2017	Male	Operational	patient lashed out and grab my glass on my face and broke them.
Metro South	/2017	Female	Nursing	The patient grabed the reported with his both arms from front, pushed reporter on the wall and rreporter hit her upper right back
Metro South	/2017	Female	Nursing	Patient hit my stomach with his hand
Metro South	/2017	Male	Nursing	Physical violence by patient to nursing staff
Metro South	/2017	Female	Nursing	Patient verbally abused the staff prior to the assult. Staff member pompted patient to clean up vomit in her room. patient refused to follow direction and started verbally abusing the staff.
Metro South	/2017	Female	Nursing	Patient verbally abused the staff prior to the assult. Staff member pompted patient to clean up vomit in her room. patient refused to follow direction and started verbally abusing the staff.
Metro South	/2017	Female	Health Practitioners	Verbal aggression & abuse toward staff.
Metro South	/2017	Female	Nursing	Staff physically punched by the resident.
Metro South	/2017	Female	Nursing	A patient had been intrusive towards other patients in the [redacted] throughout the night, when i tried to redirect him he punched me in the chest.
Metro South	/2017	Female	Nursing	Patient with dementia lashed out at me and slapped me on my [redacted]
Metro South	/2017	Female	Nursing	patient became physically aggressive
Metro South	/2017	Female	Health Practitioners	Patient physically attacked me after being verbally abusive and threatening. Was directed and assisted to the courtyard and turned and attacked staff, breaking the skin on R) hand
Metro South	/2017	Female	Health Practitioners	Patient was physically aggressive and required restraint by staff to prevent injury to herself and to other co-patients
Metro South	/2017	Female	Nursing	Patient unhappy with impending move to [redacted] - grabbed staff member by shirt and shook staff member and waved cane at staff member whilst shouting verbal abuse.
Metro South	/2017	Female	Nursing	Patient grabbed staff member on the left hand
Metro South	/2017	Female	Nursing	scratched by patient
Metro South	/2017	Female	Nursing	PHYSICAL AGGRESSION
Metro South	/2017	Female	Nursing	pt became aggressive and hit staff member in chest
Metro South	/2017	Female	Nursing	NH pt with hx dementia admitted for aggressive behaviour, scratching/pinching/grabbing RN during cares causing scratch + nail marks
Metro South	/2017	Female	Nursing	pt hit me on the head with laundry basket.

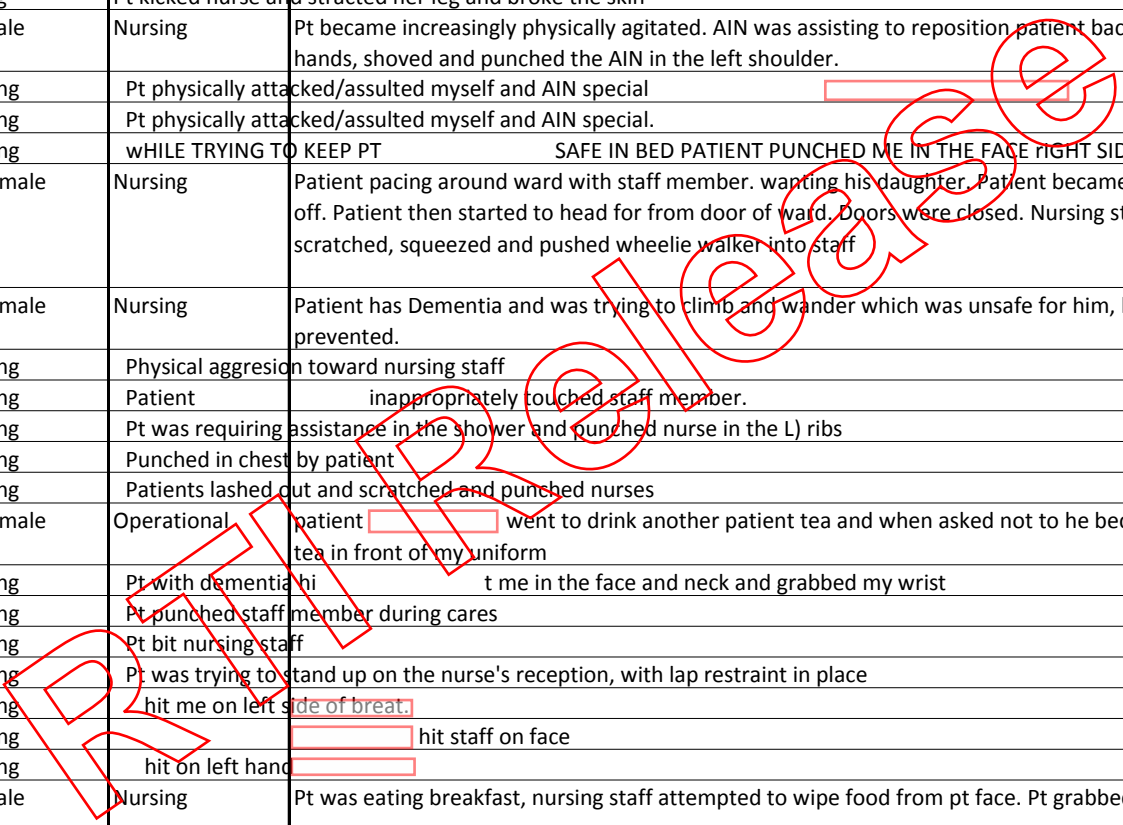


Hospital and Health Service (HHS)	Incident date	Gender	Occupation	Summary
Metro South	/2017	Female	Nursing	while explaining to patient dinner was coming and setting patient up for dinner she became very agitated and scratched my arm
Metro South	/2017	Female	Nursing	pt was agitated, physically aggressive
Metro South	/2017	Female	Nursing	Resident UR NO- scratched s [redacted] staff member's left arm while attending to resident ADL'S.
Metro South	/2017	Male	Nursing	Verbally abusive and threatening behaviour towards staff, and then grabbed clinician, and grabbed phone from clinician
Metro South	/2017	Female	Nursing	I was doing a visual observation round @ 1500hrs when patient came up behind me and started punching me. She pushed me to the ground and kept punching me. A security guard was on the ward and came to my assistance. He ([redacted]) pulled the patient off me. She was taken to seclusion and given prn
Metro South	/2017	Female	Nursing	While staff member was bending down to put residents socks on, the resident pushed the staff member over by the head
Metro South	/2017	Male	Nursing	Injury to shoulder when arm was pulled
Metro South	/2017	Female	Nursing	Patient bit my [redacted] knuckle while I was attempting to [redacted]
Metro South	2017	Male	Nursing	Pt being spealed by AIN, pt attempted multiple times to assault N/S with walking stick
Metro South	/2017	Female	Nursing	Client lunged for [redacted] after being told she would need to [redacted]. [redacted] physically assaulted Dr [redacted]
Metro South	/2017	Male	Managerial and Clerical	Physical Assault
Metro South	2017	Male	Nursing	there was a fight between 3 pts
Metro South	2017	Male	Medical	Assault of SMO by patient in th [redacted] reception area of [redacted]
Metro South	/2017	Male	Nursing	Patient leapt [redacted] /jumped from bed towards myself and was caught prior to reaching the ground
Metro South	/2017	Female	Managerial and Clerical	verbally and physically assaulted by passenger on the train
Metro South	/2017	Male	Nursing	Patient verbally [redacted] aggressive to staff, spat at my self, threatening to kick out and 'kill' staff members
Metro South	/2017	Female	Nursing	pt was on constant obs due to risk of harm to self. Pt objected to being supervised to pouring boiling water and proceeded to hit and kick close obs nurse with minimal force
Metro South	/2017	Female	Nursing	Punched by Patient
Metro South	/2017	Female	Nursing	Resident's physical aggression toward staff
Metro South	/2017	Female	Nursing	Patient aggressive and hit NS
Metro South	/2017	Female	Health Practitioners	Resident twisted my R arm
Metro South	/2017	Male	Nursing	patient scratch my left arm
Metro South	2017	Male	Nursing	Patient attempting to assault staff
Metro South	2017	Male	Nursing	Assaulted by female patient
Metro South	2017	Male	Nursing	Assulted by patient
Metro South	/2017	Female	Nursing	Pt throwing punches
Metro South	/2017	Male	Nursing	Pt th [redacted] rew milk bottle and hit staff
Metro South	/2017	Female	Nursing	hi [redacted] t with patient call bell by Mr [redacted]
Metro South	/2017	Female	Operational	resident pinched me

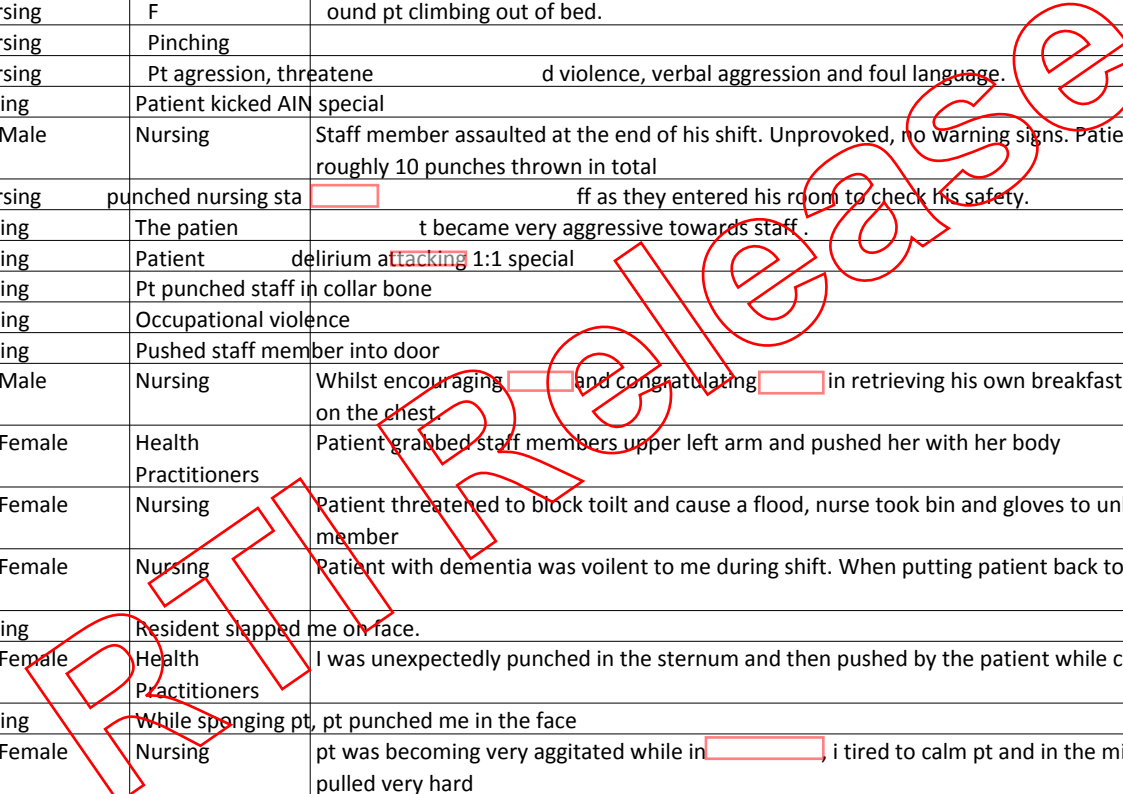




Hospital and Health Service (HHS)	Incident date	Gender	Occupation	Summary
Metro South	/2017	Male	Operational	patient scratched arm of staff member
Metro South	/2017	Female	Nursing	Pt verbally and physically aggressive.
Metro South	/2017	Female	Nursing	On waking patient punched me in shoulder
Metro South	/2017	Female	Nursing	pt was agitated, physically aggressive
Metro South	/2017	Female	Nursing	Pt visitor became physically verbally and verbally abusive after being told to leave
Metro South	/2017	Female	Nursing	Pt kicked nurse and stracted her leg and broke the skin
Metro South	/2017	Male	Nursing	Pt became increasingly physically agitated. AIN was assisting to reposition patient back into the bed. Patient raised both hands, shoved and punched the AIN in the left shoulder.
Metro South	/2017	Female	Nursing	Pt physically attacked/assulted myself and AIN special
Metro South	/2017	Female	Nursing	Pt physically attacked/assulted myself and AIN special.
Metro South	/2017	Female	Nursing	WHILE TRYING TO KEEP PT SAFE IN BED PATIENT PUNCHED ME IN THE FACE RIGHT SIDE.
Metro South	/2017	Female	Nursing	Patient pacing around ward with staff member. wanting his daughter. Patient became agitated and started pulling off. Patient then started to head for from door of ward. Doors were closed. Nursing staff trying to redirect patient and scratched, squeezed and pushed wheelie walker into staff
Metro South	/2017	Female	Nursing	Patient has Dementia and was trying to climb and wander which was unsafe for him, he became aggressive whilst being prevented.
Metro South	/2017	Male	Nursing	Physical aggression toward nursing staff
Metro South	/2017	Female	Nursing	Patient inappropriately touched staff member.
Metro South	/2017	Female	Nursing	Pt was requiring assistance in the shower and punched nurse in the L) ribs
Metro South	/2017	Female	Nursing	Punched in chest by patient
Metro South	/2017	Female	Nursing	Patients lashed out and scratched and punched nurses
Metro South	/2017	Female	Operational	patient went to drink another patient tea and when asked not to he become angry and then he threw the hot tea in front of my uniform
Metro South	/2017	Female	Nursing	Pt with dementia hit me in the face and neck and grabbed my wrist
Metro South	/2017	Female	Nursing	Pt punched staff member during cares
Metro South	/2017	Female	Nursing	Pt bit nursing staff
Metro South	/2017	Female	Nursing	Pt was trying to stand up on the nurse's reception, with lap restraint in place
Metro South	/2017	Female	Nursing	hit me on left side of breast.
Metro South	/2017	Female	Nursing	hit staff on face
Metro South	/2017	Female	Nursing	hit on left hand
Metro South	/2017	Male	Nursing	Pt was eating breakfast, nursing staff attempted to wipe food from pt face. Pt grabbed nurses hand and Bit him
Metro South	/2017	Female	Nursing	I was attempting to wash the pt when he elbowed me in the jaw
Metro South	/2017	Female	Nursing	patient grabbed N/staff wrist , responding to internal stimuli, causing skin tears to nursing staff wrist.
Metro South	/2017	Female	Nursing	Nurse was kicked by patient in left hip
Metro South	/2017	Male	Nursing	Pt punched nursing staff
Metro South	/2017	Female	Nursing	Resident's physical aggression toward staff
Metro South	/2017	Female	Nursing	pushed linen trolley into me hitting my leg and ankle



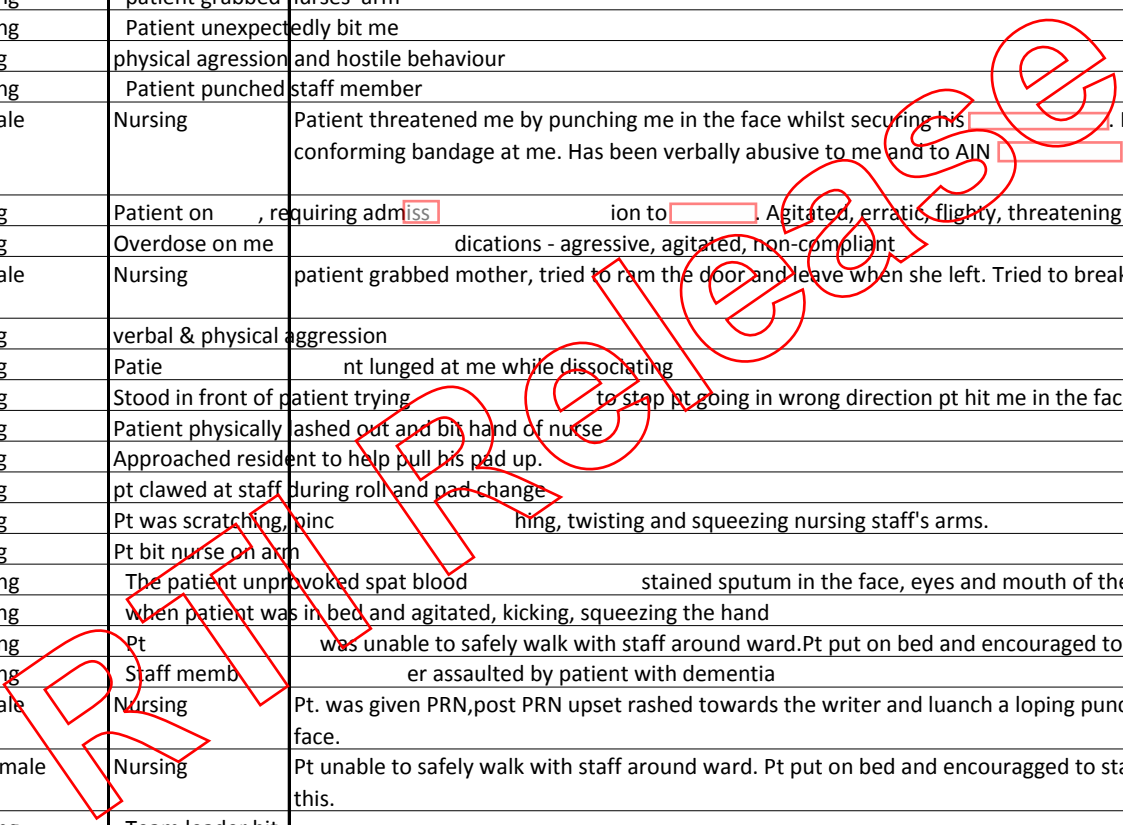
Hospital and Health Service (HHS)	Incident date	Gender	Occupation	Summary
				s.73 - irrelevant - not related to actual physical aggression against a staff member
Metro South	/2017	Female	Nursing	pt punched staff
Metro South	/2017	Female	Nursing	Patient verbally + physically threatening/aggressive towards staff
Metro South	/2017	Male	Nursing	punched nursing staff as they entered his room to check his safety.
Metro South	/2017	Female	Nursing	F found pt climbing out of bed.
Metro South	/2017	Female	Nursing	Pinching
Metro South	/2017	Female	Nursing	Pt aggression, threatened violence, verbal aggression and foul language.
Metro South	/2017	Male	Nursing	Patient kicked AIN special
Metro South	/2017	Male	Nursing	Staff member assaulted at the end of his shift. Unprovoked, no warning signs. Patient punched staff around head twice, roughly 10 punches thrown in total
Metro South	/2017	Male	Nursing	punched nursing staff as they entered his room to check his safety.
Metro South	/2017	Female	Nursing	The patient became very aggressive towards staff.
Metro South	/2017	Female	Nursing	Patient delirium attacking 1:1 special
Metro South	/2017	Female	Nursing	Pt punched staff in collar bone
Metro South	/2017	Female	Nursing	Occupational violence
Metro South	/2017	Female	Nursing	Pushed staff member into door
Metro South	/2017	Male	Nursing	Whilst encouraging and congratulating in retrieving his own breakfast tray, he became frustrated and struck me on the chest.
Metro South	/2017	Female	Health Practitioners	Patient grabbed staff members upper left arm and pushed her with her body
Metro South	/2017	Female	Nursing	Patient threatened to block toilet and cause a flood, nurse took bin and gloves to unblock toilet, physically attacked staff member
Metro South	/2017	Female	Nursing	Patient with dementia was violent to me during shift. When putting patient back to bed at hours patient hurt my neck.
Metro South	/2017	Female	Nursing	Resident slapped me on face.
Metro South	/2017	Female	Health Practitioners	I was unexpectedly punched in the sternum and then pushed by the patient while conducting bedside swallow assessment
Metro South	/2017	Female	Nursing	While sponging pt, pt punched me in the face
Metro South	/2017	Female	Nursing	pt was becoming very agitated while in , i tried to calm pt and in the mix of it all pt grab my hand and thump and pulled very hard
Metro South	/2017	Female	Nursing	pt kicked staff member in chest
Metro South	/2017	Male	Nursing	Pt attempting to pull out cannula and leave, nurse tried to stop patient pulling cannula out and patient became aggressive, punching and kicking nurse in chest and face. Verbally aggressive.
Metro South	/2017	Female	Nursing	Assaulted by an aggressive patient whilst assisting in nursing intervention
Metro South	/2017	Female	Nursing	Patient verbally threatening to "kill" staff, verbally abusive and swearing, physically assaulted nurse and had nurse backed up against the door.,



Hospital and Health Service (HHS)	Incident date	Gender	Occupation	Summary
Metro South	/2017	Female	Nursing	[redacted] UR: [redacted] - [redacted] patient became aggressive, [redacted] and threatened to hit nursing staff. The nurse escort was unable to
Metro South	/2017	Female	Nursing	Punched in stomach
Metro South	/2017	Female	Nursing	Attempted to assist patient and was physically assaulted
Metro South	/2017	Male	Nursing	Assaulted staff
Metro South	/2017	Female	Nursing	Pt physical ly assaulted me while searching her room
Metro South	/2017	Female	Nursing	Patient bit nurse on finger
Metro South	/2017	Female	Nursing	Staff attacked by patient
Metro South	/2017	Male	Nursing	wrist in jury secondary to patient absconding
Metro South	/2017	Female	Nursing	Whilst trying to feed patient, patient grabbed her right arm and wouldn't let go
Metro South	/2017	Female	Nursing	Pt was combative, threw phone @ nursing staff- did not hit patient, pt picked up phone again and threw it on floor
Metro South	/2017	Female	Nursing	Staff member assaulted while attending to patient cares, as per incident [redacted] on the [redacted]/17
Metro South	/2017	Male	Operational	nurse called myself for urgent assistance in [redacted] when i arrived at bedside patient was halfway out of bed over siderails 'when nurse and i tried to assist patient back into a safer position. patient suddenly lent forward and bit me on left bicep area
Metro South	/2017	Female	Nursing	I was hit by a chair that was thrown by a patient that caused 3 skin tears on my left hand (dorsum) and hit my left hip and left knee
Metro South	/2017	Female	Nursing	Profoundly agitated patient physically and verbally aggressive towards staff.
Metro South	/2017	Female	Nursing	punched R.N [redacted] on the face
Metro South	/2017	Female	Health Practitioners	Pt RTW drunk and aggressive
Metro South	/2017	Male	Medical	pt grabbed SHO during medical review
Metro South	/2017	Female	Nursing	Punched by resident.
Metro South	/2017	Female	Nursing	Staff member punched by patient
Metro South	/2017	Female	Nursing	Kicked by patient in stomach
Metro South	/2017	Male	Health Practitioners	Attempting to mobilise patient out of bed, patient became aggressive and punched me on the forearm.
Metro South	/2017	Female	Nursing	Physical aggression in [redacted]
Metro South	/2017	Female	Operational	bit while [redacted] [redacted] he was trying to stop her from falling out of bed
Metro South	/2017	Female	Nursing	Patient bit staff member on the hand/wrist while assisting in the toilet.
Metro South	/2017	Female	Nursing	staff hit by patient
Metro South	2017	Male	Nursing	Residents physical aggression towards a staff member
Metro South	/2017	Female	Professional	Injury to the left hand
Metro South	/2017	Female	Nursing	Patient strangle-hold on staff person's neck.
Metro South	/2017	Male	Nursing	Pt's visitor became aggressive in the [redacted] when requested to sit on a chair and not a clean bed and became physically abusive
Metro South	/2017	Male	Operational	Physically assaulted by patient/visitor

REQUEST

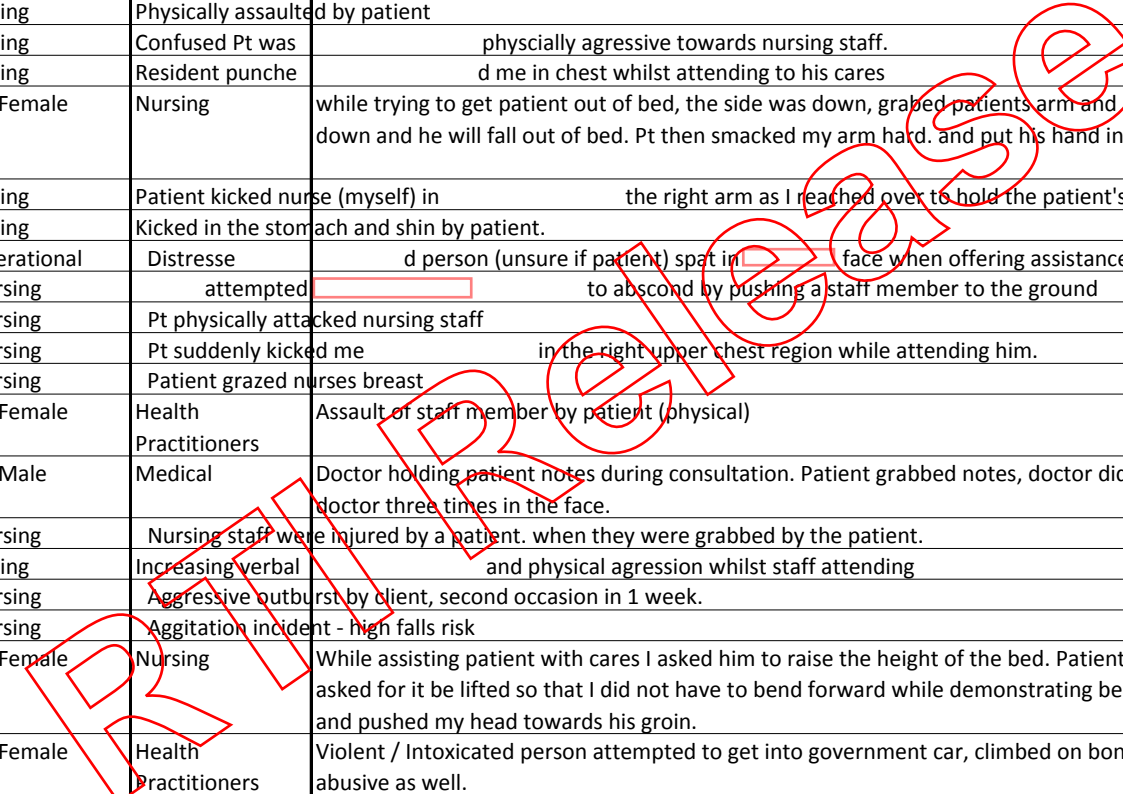
Hospital and Health Service (HHS)	Incident date	Gender	Occupation	Summary
Metro South	/2017	Female	Nursing	Patient's daughter followed me outside the cubicle and put her hands on my shoulders and told me that all the staff were stressing her mother out.
Metro South	/2017	Female	Nursing	Patient placed her own jumper around throat of complainant whilst back was turned.
Metro South	/2017	Female	Nursing	Patient jabbed me in my sternum
Metro South	/2017	Female	Nursing	patient touched staff member inappropriately
Metro South	/2017	Female	Nursing	patient grabbed nurses arm
Metro South	/2017	Female	Nursing	Patient unexpectedly bit me
Metro South	/2017	Female	Nursing	physical aggression and hostile behaviour
Metro South	/2017	Female	Nursing	Patient punched staff member
Metro South	/2017	Male	Nursing	Patient threatened me by punching me in the face whilst securing his conforming bandage at me. Has been verbally abusive to me and to AIN
Metro South	/2017	Female	Nursing	Patient on , requiring admission to . Agitated, erratic, flighty, threatening behaviour
Metro South	/2017	Female	Nursing	Overdose on medication - aggressive, agitated, non-compliant
Metro South	/2017	Male	Nursing	patient grabbed mother, tried to ram the door and leave when she left. Tried to break down door with chair
Metro South	/2017	Female	Nursing	verbal & physical aggression
Metro South	/2017	Female	Nursing	Patient lunged at me while dissociating
Metro South	/2017	Male	Nursing	Stood in front of patient trying to stop pt going in wrong direction pt hit me in the face
Metro South	/2017	Female	Nursing	Patient physically lashed out and bit hand of nurse
Metro South	/2017	Female	Nursing	Approached resident to help pull his pad up.
Metro South	/2017	Female	Nursing	pt clawed at staff during roll and pad change
Metro South	/2017	Female	Nursing	Pt was scratching, pinching, twisting and squeezing nursing staff's arms.
Metro South	/2017	Female	Nursing	Pt bit nurse on arm
Metro South	/2017	Male	Nursing	The patient unprovoked spat blood stained sputum in the face, eyes and mouth of the nurse.
Metro South	/2017	Female	Nursing	when patient was in bed and agitated, kicking, squeezing the hand
Metro South	/2017	Female	Nursing	Pt was unable to safely walk with staff around ward. Pt put on bed and encouraged to stay on same.
Metro South	/2017	Female	Nursing	Staff member assaulted by patient with dementia
Metro South	/2017	Male	Nursing	Pt. was given PRN, post PRN upset rushed towards the writer and launch a loping punch which eventually hit the left cheek face.
Metro South	/2017	Female	Nursing	Pt unable to safely walk with staff around ward. Pt put on bed and encouraged to stay there 2 staff required to achieve this.
Metro South	/2017	Female	Nursing	Team leader hit
Metro South	/2017	Female	Managerial and Clerical	Aggression from patient.
Metro South	/2017	Female	Nursing	Trying to withhold a patient in department on orders
Metro South	/2017	Female	Nursing	AIN special stated she was hit several times by a patient
Metro South	/2017	Female	Nursing	AIN physically assaulted by patient
Metro South	/2017	Male	Nursing	Pt did and unprovoked attack to the nurse ( punch to the face), resulting in cut to upper lip



Hospital and Health Service (HHS)	Incident date	Gender	Occupation	Summary
Metro South	/2017 Female		Nursing	Attempted to provide nursing care (medication), pt refused, threatened "throwing things", swore at RN, threw a water jug.
Metro South	/2017 Female	Female	Nursing	Pt. managed to get hold of my left hand with his left hand and squashed my hand before I was able to pull away. My right hand was holding his hand as he was trying to pull his tracheostomy out.
Metro South	/2017 Female	Nursing	restraint event	
Metro South	/2017 Female	Nursing	PT hit EN on the face	
Metro South	/2017 Female	Female	Nursing	[redacted] was very aggressive, psychotic, viciously attacking us nurses, punched us with closed fist, unprovoked, duress alarm pressed, securities arrived took her to seclusion room. arrived,
Metro South	/2017 Female	Female	Nursing	[redacted] came out from her room after assalting one female staff and stated "I will all get you." She proceeded to throw strong punches to three female staff standing outside the N/station, unprovoked, closed fist without warning.
Metro South	/2017 Female	Nursing	Dressing patient	and got scratched
Metro South	/2017 Female	Nursing	Physically aggressive towards staff, which was unprovoked	
Metro South	/2017 Female	Nursing	Patient	physically assaulted staff member
Metro South	/2017 Female	Nursing	Sustained a kick to	the face while attempting to administer medication
Metro South	/2017 Female	Nursing	Went to give medication	s, pt grabbed my right wrist and gripped hold tight
Metro South	/2017 Female	Nursing	I was assaulted by patient	[redacted]
Metro South	/2017 Male	Male	Nursing	Pt verbally abusive with increasing agitation, pt took multiple swings informed pt if he attempted again physical restrains would be applied
Metro South	/2017 Female	Female	Nursing	Patient became physically aggressive after he received [redacted] and staff member got hit in head
Metro South	/2017 Male	Male	Nursing	Patient became physically aggressive after he received [redacted]
Metro South	/2017 Male	Male	Resident's	physical aggression toward staff
Metro South	/2017 Female	Female	Nursing	New patient admited to [redacted] at approximately [redacted] hrs and already in an agitated and sidressed state about having to stay in hospitaPt was attempting to abscond from ward, had been for the previous approx 15mins, physically aggressive when attempting to verbally redirect pt back to ward.
Metro South	/2017 Female	Female	Nursing	The staff member was specialing the patient when the patient kicked her and made contact with her R) breast
Metro South	/2017 Male	Male	Nursing	pt [redacted] became aggressive towards AIN specialing , physical aggression towards AIN sustained and security called to attend , pt calmed down post being given [redacted]
Metro South	/2017 Female	Female	Nursing	pt sexually assaulted and physically aggressive
Metro South	/2017 Male	Male	Nursing	aggressive patient hit staff
Metro South	/2017 Male	Male	Nursing	aggressive patient hit staff
Metro South	/2017 Female	Female	Nursing	Nursing staff punched by patient
Metro South	/2017 Female	Female	Nursing	Patient physically lashed out and bit finger of nurse
Metro South	/2017 Female	Female	Nursing	Pt injured staff member
Metro South	/2017 Male	Male	Nursing	patient hit me in the chest when i told him he could not leave the building.
Metro South	/2017 Female	Female	Nursing	g punch by pt on the rt arm
Metro South	/2017 Female	Female	Nursing	Hit and pinched by patient

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Hospital and Health Service (HHS)	Incident date	Gender	Occupation	Summary
Metro South	2017	Male	Nursing	Assaulted by patient
Metro South	/2017	Female	Nursing	Injury / abrasion from patient's nails to left forearm
Metro South	2018	Female	Nursing	Residents grabbed my hands and wrist very tightly
Metro South	/2018	Female	Nursing	assisting [redacted] nurse to obtain bloods, patient grabbed my wrist and twisted the skin and tightened his grip
Metro South	/2018	Female	Nursing	Twistered my right fore arm
Metro South	/2018	Male	Nursing	Physically assaulted by patient
Metro South	/2018	Female	Nursing	Confused Pt was physically aggressive towards nursing staff.
Metro South	/2018	Female	Nursing	Resident punched me in chest whilst attending to his cares
Metro South	/2018	Female	Nursing	while trying to get patient out of bed, the side was down, grabbed patient's arm and let him know the side of the bed was down and he will fall out of bed. Pt then smacked my arm hard. and put his hand into a fist.
Metro South	/2018	Female	Nursing	Patient kicked nurse (myself) in the right arm as I reached over to hold the patient's hand
Metro South	/2018	Female	Nursing	Kicked in the stomach and shin by patient.
Metro South	/2018	Female	Operational	Distressed person (unsure if patient) spat in [redacted] face when offering assistance.
Metro South	/2018	Female	Nursing	[redacted] attempted to abscond by pushing a staff member to the ground
Metro South	/2018	Female	Nursing	Pt physically attacked nursing staff
Metro South	/2018	Female	Nursing	Pt suddenly kicked me in the right upper chest region while attending him.
Metro South	2018	Female	Nursing	Patient grazed nurses breast
Metro South	/2018	Female	Health Practitioners	Assault of staff member by patient (physical)
Metro South	/2018	Male	Medical	Doctor holding patient notes during consultation. Patient grabbed notes, doctor did not release them, patient punched doctor three times in the face.
Metro South	/2018	Female	Nursing	Nursing staff were injured by a patient. when they were grabbed by the patient.
Metro South	/2018	Male	Nursing	Increasing verbal and physical aggression whilst staff attending
Metro South	/2018	Male	Nursing	Aggressive outburst by client, second occasion in 1 week.
Metro South	/2018	Female	Nursing	Agitation incident - high falls risk
Metro South	/2017	Female	Nursing	While assisting patient with cares I asked him to raise the height of the bed. Patient proceeded to lower the bed, I again asked for it be lifted so that I did not have to bend forward while demonstrating bend. Patient grabbed the back of my neck and pushed my head towards his groin.
Metro South	/2018	Female	Health Practitioners	Violent / Intoxicated person attempted to get into government car, climbed on bonnet and bashing on windscreen, verbally abusive as well.
Metro South	/2018	Female	Nursing	Patient becoming increasingly agitated
Metro South	2018	Female	Nursing	Patient yelled grabbed my hair attempted to bite my face scratched the inside of my R upper arm
Metro South	/2018	Female	Nursing	Pt threw a coffee mug containing coffee at nurse in charge.
Metro South	/2018	Female	Nursing	Pt threw a coffee mug containing coffee at nurse in charge.
Metro South	/2018	Male	Operational	Patient violence
Metro South	2018	Male	Nursing	Assaulted by patient
Metro South	/2018	Female	Nursing	Pt aggressive, struck nurse
Metro South	/2018	Female	Nursing	Pt attempted to strike nurse few times and was inappropriate





Hospital and Health Service (HHS)	Incident date	Gender	Occupation	Summary
Metro South	/2018 Female		Nursing	Patient had medication due at 1200 hrs. while giving medication, patient hold my baby finger really hard and twisted.
Metro South	/2018 Male	Nursing		Patient psychically assaulted staff member, striking staff member in the face 3 times with closed fist
Metro South	/2018 Female	Operational	P	atient hit worker with walker
Metro South	/2018 Female	Nursing		patient had bitten my L)forearm below wrist when she was trying to strike at another staff
				s.73 - irrelevant - not related to actual physical aggression against a staff member
Metro South	/2018 Female	Nursing		Pt grabbed my throat in act of aggression
Metro South	/2018 Female	Operational		Grabbed as exiting building
Metro South	/2018 Female	Managerial and Clerical		Pt scratched admin officer on left hand
Metro South	/2018 Female	Nursing		Spat on by patient.
Metro South	/2018 Male	Operational		assisting staff hoist pt back to bed post shower. holding overbed hoist control talking to ns re; pt hoisting back into w/c or staying in bed. pt has slapped hand. has proceeded to leave the room post incident
Metro South	/2018 Female	Nursing		Hand of pt hit nurses hand dislodging hot drink causing liquid to cover nurse in hot tea from head to toe
Metro South	/2018 Female	Nursing		patient physically aggressive towards nurse
Metro South	/2018 Female	Nursing		Patient hit my on the head with a shoe
Metro South	/2018 Male	Nursing		Resident puched me in the mouth
Metro South	/2018 Male	Operational		As I was passing the remote control for the hoist to the nurse the patient punched me on the forearm
Metro South	/2018 Female	Nursing		grabbed and scratched
Metro South	/2018 Male	Nursing		patient was forcefully grabbed and kicked me
Metro South	/2018 Female	Nursing		Attempted to give patient a wash
Metro South	/2018 Female	Nursing		pt punched NS in stomach
Metro South	/2018 Female	Nursing		Pt has autism and history of unpredictable behaviour known. Security x2 already present at bedside. Woke suddenly and attempting to get out of bed and pull out lines
Metro South	/2018 Female	Nursing		Patient Incident
Metro South	/2018 Male	Operational		Patient came in the unit started yelling and shouting that his time was 2pm and why was he waiting. Patient then lunged at and grabbed his face and right forearm and pulled back his other arm as if to hit I was standing next to and witnessed the whole incident.
Metro South	/2018 Female	Nursing		Pt without warning struck the nurse in the chest and proceeded to kick her in the arm/leg
Metro South	/2018 Female	Operational		patient arm , twisted wrist and would not let go
Metro South	/2018 Male	Nursing		Patient kicked me at the chest
Metro South	/2018 Male	Operational		Patient came into the unit angry and yelling. He lunged a staff member grabbing him by neck/throat.
Metro South	/2018 Female	Nursing		Resident grabbed my hand and attempted tp twist it
Metro South	/2018 Female	Nursing		Patient was aggressive, hittin g nurse and the nurse lost balance and twisted hip and back
Metro South	/2018 Female	Nursing		I was hit by resident on left eye ball

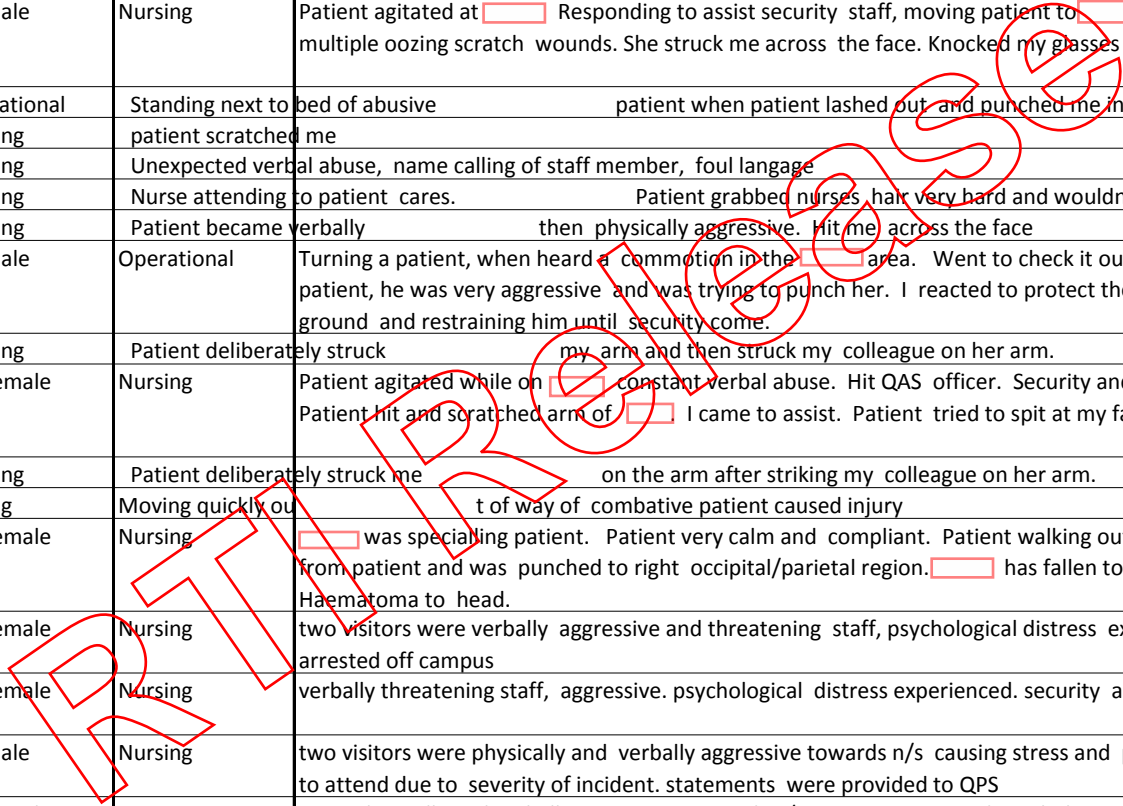
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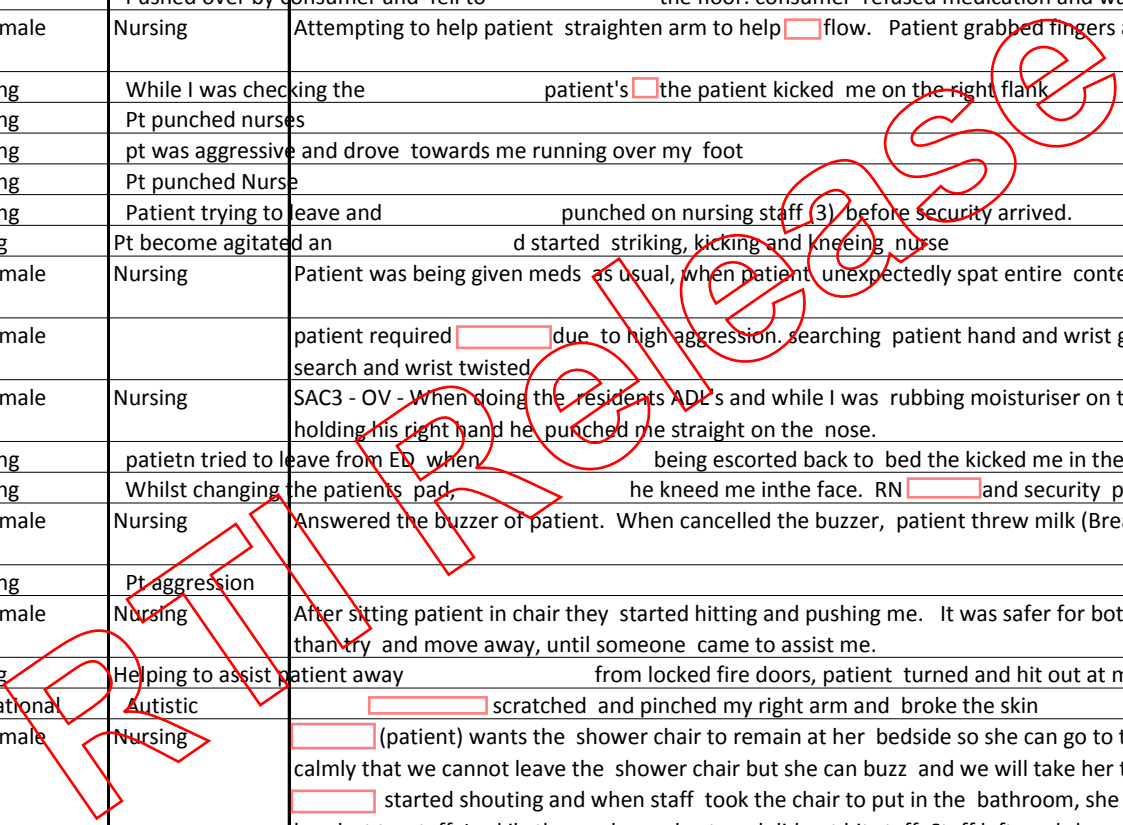
Hospital and Health Service (HHS)	Incident date	Gender	Occupation	Summary
Metro South	/2018 Female	Nursing	Grabbed by light	ly sedated intubated pt. Unintentional.
Metro South	/2018 Female	Nursing		Patient become physically aggressive in the shower punching, pinching, trying to break shower hose, trying to bite me
Metro South	/2018 Female	Operational	Staff	member punched in face by resident
Metro South	/2018 Female	Nursing	patient remove	d [ ] and threw it at nurses and police
Metro South	/2018 Male	Medical		Approached patient in cubicle to conduct a psychiatric assessment. The patient has woken up and thrown a bread roll at me which made contact with me left lower leg
Metro South	/2018 Female	Nursing	Pt aggression and	assault to staff
Metro South	/2018 Male	Nursing	Patient aggres	ive towards nursing staff and security.
Metro South	/2017 Female	Nursing		Pt became physically aggressive requiring sedation as pt about to leave [ ] current was kicking staff
Metro South	/2017 Male	Nursing		Patient physically aggressive, non-compliant, requiring sedation. On [ ] Lashed out, kicked at staff.
Metro South	/2017 Female	Nursing		Patient attempted to climb out of bed, when staff redirected and assisted, became verbally and physically aggressive. Scratched left forearm and kicked in abdomen.
Metro South	/2017 Female	Nursing		During morning care, the patient just hit me in my stomach and grabbed my ID cards. Patient held on to my ID cards for like an hour. No injury.
Metro South	/2017 Female	Nursing		Was on a 1 on 1 special and patient was pulling at his [ ] - I moved his hand away and he grabbed my fingers and squeezed, grabbed my arm and grabbed my throat.
Metro South	/2017 Female	Nursing		Hit in back by Room [ ] client [ ] NB Client has acquired brain injury/poor memory/behaviour at times.
Metro South	/2017 Female	Nursing		Patient had legs over rails of bed. When assisted back to bed, patient kicked myself in lower abdomen.
Metro South	/2017 Female	Nursing		Patient wanting to walk out doors of [ ]. Became agitated when I tried to redirect him and he punched me in the left arm.
Metro South	/2017 Female	Nursing		Patient was upset that she got sandwiches not a hot meal. Was out of meal hours, patient attempted to strike Nurse.
Metro South	/2017 Female	Operational	Because I moved	out of his way swiftly. I've jarred my lower left back.
Metro South	/2017 Female	Nursing	specialling a	[ ] patient. patient was walking and suddenly hit left side of face, right wrist and hip.
Metro South	/2017 Male	Nursing		I entered patient room to check [ ] explaining to patient why I was there. Patient punched me in the right side of jaw/neck while I was doing up gown
Metro South	/2017 Female	Nursing		I was specialising a patient suffering from Alzheimer. He was trying to [ ] I did try to sop his hand to pull [ ] but he grab me one hand on my hand and the other on my wrist. Using his strength he tried to bend my wrist.
Metro South	/2017 Male	Nursing	Patient aggre	ssion / assault - no injury sustained.
Metro South	/2017 Female	Nursing		Patient became aggressive, Patient was asked to leave as was threatening staff, throwing objects and water at myself.D/C patient refused and had to be escorted by security.
Metro South	/2017 Female	Nursing	Patient lunging at me and	becoming physically intimidating and confrontational.
Metro South	/2017 Female	Nursing	putting pts	in [ ]

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Hospital and Health Service (HHS)	Incident date	Gender	Occupation	Summary
Metro South	/2017	Female	Nursing	Agitated patient lunged at nursing staff - Security were present and held patient away from staff.
Metro South	/2017	Female	Nursing	Assisting Patient with mobility.
Metro South	/2017	Female	Nursing	Patient agitated being walked by nurses.
Metro South	/2017	Female	Nursing	Patient assaulted 2x staff and attempted to assault 3 others including myself.
Metro South	/2017	Female	Nursing	Patient was agitated and in pain. I tried to hold his hands to help settle him and he suddenly squeezed both hands and twisted them.
Metro South	/2017	Male	Nursing	Patient agitated at [redacted] Responding to assist security staff, moving patient to [redacted] She grabbed my arm causing multiple oozing scratch wounds. She struck me across the face. Knocked my glasses off.
Metro South	/2017	Male	Operational	Standing next to bed of abusive patient when patient lashed out and punched me in the stomach
Metro South	/2017	Female	Nursing	patient scratched me
Metro South	/2017	Female	Nursing	Unexpected verbal abuse, name calling of staff member, foul language
Metro South	/2017	Female	Nursing	Nurse attending to patient cares. Patient grabbed nurses hair very hard and wouldn't let go
Metro South	/2017	Female	Nursing	Patient became verbally then physically aggressive. Hit me across the face
Metro South	/2017	Male	Operational	Turning a patient, when heard a commotion in the [redacted] area. Went to check it out and saw a nurse trying to restrain a patient, he was very aggressive and was trying to punch her. I reacted to protect the nurse by taking the patient to the ground and restraining him until security come.
Metro South	/2017	Female	Nursing	Patient deliberately struck my arm and then struck my colleague on her arm.
Metro South	/2017	Female	Nursing	Patient agitated while on [redacted] constant verbal abuse. Hit QAS officer. Security and RN [redacted] responded to assist. Patient hit and scratched arm of [redacted] I came to assist. Patient tried to spit at my face and missed.
Metro South	/2017	Female	Nursing	Patient deliberately struck me [redacted] on the arm after striking my colleague on her arm.
Metro South	/2017	Female	Nursing	Moving quickly out of way of combative patient caused injury
Metro South	/2017	Female	Nursing	[redacted] was specialising patient. Patient very calm and compliant. Patient walking out of bathroom. [redacted] turned away from patient and was punched to right occipital/parietal region. [redacted] has fallen to floor - abrasions to forearms. Haematoma to head.
Metro South	/2017	Female	Nursing	two visitors were verbally aggressive and threatening staff, psychological distress experienced. security and QPS called, arrested off campus
Metro South	/2017	Female	Nursing	verbally threatening staff, aggressive. psychological distress experienced. security and UPS called and arrested off premises.
Metro South	/2017	Male	Nursing	two visitors were physically and verbally aggressive towards n/s causing stress and psychological harm to n/s. QPS were called to attend due to severity of incident. statements were provided to QPS
Metro South	/2017	Female	Nursing	were physically and verbally aggressive towards n/s causing stress and psychological harm to n/s. QPS attended due to severity of incident. Statements were provided to QPS.
Metro South	/2017	Female	Nursing	pt hit n/s in left eye with open hand impulsively while walking past
Metro South	/2017	Male	Nursing	pt had dementia
Metro South	/2017	Female		assisting consumer with [redacted], was kneeling in front of [redacted] and was struck on the head/neck by object (believed to be [redacted])
Metro South	/2017	Female	Nursing	Patient restless all shift, wanting to leave, when informed he had to stay the night, patient began swinging his fists and hitting staff.



Hospital and Health Service (HHS)	Incident date	Gender	Occupation	Summary
Metro South	/2017 Female	Nursing	Aggressive patient,	verbally abusive, throw [redacted] at me and hit me in the stomach
Metro South	/2017 Female	Nursing	Patient confused and aggressive.	Chased nurse. Security called to get patient back to bed
Metro South	/2017 Female	Nursing	Patient spat in	my face while trying to give medication
Metro South	/2017 Female	Nursing	Patient in [redacted]	became agitated grabbed my hand and squeezed hard digging nails into little finger leaving nail mark and small bruise
Metro South	/2017 Female		Pushed over by consumer and	fell to the floor. consumer refused medication and was yelling
Metro South	/2017 Female	Nursing	Attempting to help patient	straighten arm to help [redacted] flow. Patient grabbed fingers and bent them back
Metro South	/2017 Female	Nursing	While I was checking the	patient's [redacted] the patient kicked me on the right flank
Metro South	/2017 Female	Nursing	Pt punched nurses	
Metro South	/2017 Female	Nursing	pt was aggressive and drove	towards me running over my foot
Metro South	/2017 Female	Nursing	Pt punched Nurse	
Metro South	/2017 Female	Nursing	Patient trying to leave and	punched on nursing staff (3) before security arrived.
Metro South	/2017 Male	Nursing	Pt become agitated an	d started striking, kicking and kneeing nurse
Metro South	/2017 Female	Nursing	Patient was being given meds	as usual, when patient unexpectedly spat entire contents x3 into my face.
Metro South	/2017 Female		patient required [redacted]	due to high aggression. searching patient hand and wrist got caught while pt was resistive to search and wrist twisted
Metro South	/2017 Female	Nursing	SAC3 - OV - When doing the	residents ADL's and while I was rubbing moisturiser on the resident and my other hand was holding his right hand he punched me straight on the nose.
Metro South	/2017 Male	Nursing	patientn tried to leave from ED	when being escorted back to bed the kicked me in the right elbow
Metro South	2017 Female	Nursing	Whilst changing the patients	pad, he kneed me inthe face. RN [redacted] and security present at time
Metro South	/2017 Female	Nursing	Answered the buzzer of patient.	When cancelled the buzzer, patient threw milk (Breaka) at me and rolled over my ankle.
Metro South	/2017 Female	Nursing	Pt aggression	
Metro South	/2017 Female	Nursing	After sitting patient in chair	they started hitting and pushing me. It was safer for both the patient and myself to stay put than try and move away, until someone came to assist me.
Metro South	/2017 Male	Nursing	Helping to assist patient away	from locked fire doors, patient turned and hit out at me
Metro South	/2017 Female	Operational	Autistic	[redacted] scratched and pinched my right arm and broke the skin
Metro South	/2017 Female	Nursing	[redacted] (patient)	wants the shower chair to remain at her bedside so she can go to the toilet by herself. Staff told her calmly that we cannot leave the shower chair but she can buzz and we will take her to the toilet so we can assist her. [redacted] started shouting and when staff took the chair to put in the bathroom, she shouted louder and threw the TV handset to staff. Luckily the cord was short and did not hit staff. Staff left and she continued to throw stuff in her room - tissue paper, comb/brush, cutlery.



Hospital and Health Service (HHS)	Incident date	Gender	Occupation	Summary	
Metro South	2017	Female	Nursing	At approximately [redacted] called to bedside by [redacted] as patient assaulted [redacted] by punching her in the jaw. [redacted] patient began to wander out of the [redacted] room and began aggressively smashing [redacted] into walls and towards nursing staff. At this time security notified to attend the scene. [redacted] Patient the became physically aggressive, attempting to throw the [redacted] at nursing staff. Security were called again. [redacted] patient spat out tablet at nursing staff therefor it was not given. [redacted]	
Metro South		2017	Male	Nursing	Delivering news of patient's discharge for the [redacted] 2017. Patient became verbally abusive and threw a fork at myself and [redacted], hitting [redacted]
Metro South	2017	Female	Nursing	Resident was squeezing my wrist during ADL's and I could not pry him off.	
Metro South	2017	Female	Nursing	Resident punched the staff on the [redacted] jaw while she was trying to give him his [redacted] hrs medications.	
Metro South		2017	Male	Nursing	The patient shoved and attempted to strike me during a behavioural crisis. No injury was sustained.
Metro South	2017	Male	Nursing	Confused/dementia patient kicked me in the face.	
Metro South	2017	Female	Operational	Assault by patient to the [redacted] left side of her Jaw. See attached document to WIR	
Metro South	2017	Female	Nursing	Resident head butted [redacted] staff on forehead, whilst attending ADL's	
Metro South		2017	Female	Nursing	Patient was agitated and aggressive. Patient grabbed and twisted right wrist while attempting to calm patient down.
Metro South	2017	Female	Nursing	Patient physically abusive toward [redacted] s nursing staff, agitated, verbally abusive, climbing out of bed.	
Metro South		2017	Female	Nursing	Whilst performing cares for pt in [redacted], pt in [redacted] become agitated by the presense of the [redacted] and threw her food tray which hit me in the left ankle
Metro South	2017	Female	Nursing	During ADL's (RN on shift) was explaining step by step on what we were doing.	
Metro South		2017	Female	Nursing	While attending a residents ADL's staff were rolling him over to place a pad on him when he twisted a staff ring finger, which became very painful to touch.
Metro South	2017	Female	Nursing	Pt woke up thrashing and elbowed me very hard in the left breast	
Metro South	2017	Female	Nursing	Resident squeezed hard and pressed his thumb into my left wrist.	
Metro South		2017	Male	Nursing	Pt was agitated and aggressive, nurses tried to get him back to bed but pt was violent and kicking, swinging arms and grabbing my chest.
Metro South		2017	Female	Health Practitioners	i was assisting pt with discharge options he was not happy with it and during the course of our conversation he made a spitting gesture and i felt it land on my face
Metro South	2017	Female	Nursing	Patient was 'asleep' when attempting to attach IV line, patient sat up and grabbed my throat.	
Metro South	2017	Female	Nursing	Patient has got long grubby nails.	

PROCESSED

Hospital and Health Service (HHS)	Incident date	Gender	Occupation	Summary
Metro South	/2017	Male	Nursing	During patients care, patient punched me in my arms and call me "stupid bastard" multiple times.
Metro South	/2017	Female	Nursing	Trying to get patient back to bed, patient kicked me in the stomach and threw a urine bottle at my face, put my hands up to stop bottle hitting me.
Metro South	/2017	Female	Nursing	Patient bent AIN [redacted] wrist back. AIN had pain on [redacted] 17 in the afternoon. On the [redacted].17 she had tingling in her fingers, she sought medical advice.
Metro South	/2017	Female	Nursing	Dr [redacted] was doing an examination on the resident. Staff x3 had to hold him. I was trying to make sure resident was not going to kick out.
Metro South	/2017	Female	Nursing	Whilst attending to changing patient pad, patient was verbally abusive, calling me a 'bitch' and hitting out with hands. Patient used buzzer to hit me in the arm also.
Metro South	/2017	Female	Nursing	Attending to residents ADLS x4 staff. Resident head butted me and was twisting my right wrist. Resident was that strong he pushed me back on to bed and I lost balance and lost hold of his hand. Resident tried to hit co-staff but missed. I then grabbed his hand back
Metro South	/2017	Female	Nursing	I was hit on the head with a plastic bottle held in the hand of a visitor in the waiting room who was being aggressive verbal and physical pouring water over another staff member and with other waiting room patients.
Metro South	/2017	Female	Nursing	Trying to encourage a patient away from the bed of another patient, patient become aggressive and punched me in the jaw and grabbed me by the arms and threw me on the floor
Metro South	/2017	Female	Nursing	Pt had been specialled, was wandering around ward and unable to be redirected to his room. He entered nurses station and as I tried to redirect him he grabbed my shoulders and kneed me in the groin.
Metro South	/2017	Female	Nursing	Patient become aggressive and shoved me out of the way after being asked to leave another patient alone
Metro South	/2017	Male	Nursing	Confused pt wanting to go home attempted another patients room. Pt was verbally abusive when I blocked him from entering the room he raised his arm which I touched and he pushed me back against the wall.
Metro South	/2017	Female	Health Practitioners	Patient with advanced dementia hit [redacted] in chest hard with hand and attempted to bite nurse
Metro South	/2017	Female	Health Practitioners	During a [redacted] testing, patient pulled equipment cord around my neck, three adults were required to pull [redacted] away to release grip on cord. [redacted]
Metro South	/2017	Female	Nursing	Mr [redacted] punched [redacted] RN [redacted] in chest pushing her back on to bed 1.4
Metro South	/2017	Female	Nursing	Patient due to have apt, patient became aggressive trying to hit staff with lemonade bottle and calling them fat [redacted] bitches. Patient then scratched me on arm with fingernails
Metro South	/2017	Male	Nursing	When standing resident up to go to the bathroom, resident head-butted staff cheekbone.
Metro South	/2017	Male	Nursing	pt forced way into nurse station and assaulted male and female nursing staff
Metro South	/2017	Female	Nursing	Patient bit me in inner right forearm when assisting her to bed with wardsman. Patient was not her usual self, very confused
Metro South	/2017	Male	Nursing	Pt was resitting to go back to bed, pt was unsteady nurses tried to hol him from falling, pt become verabally violent kicking and hitting, hit my abdo butno obvious injury.

RTI RELEASE

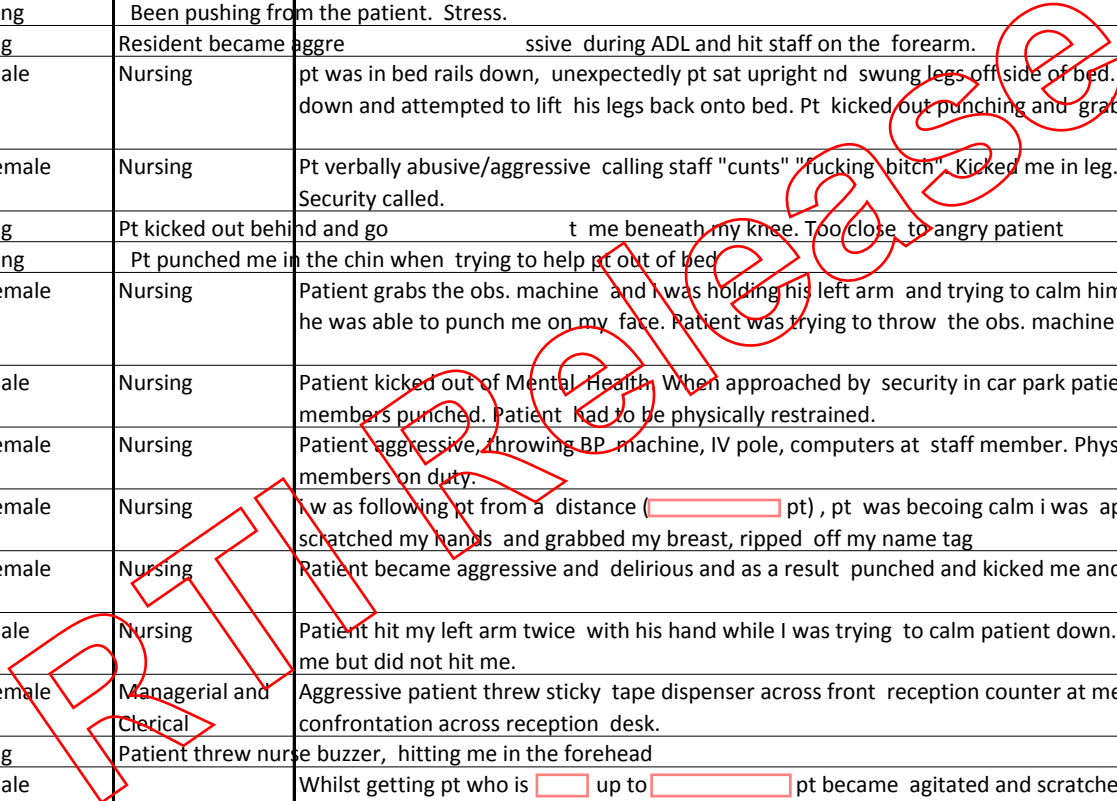
Hospital and Health Service (HHS)	Incident date	Gender	Occupation	Summary
Metro South	/2017	Male	Nursing	I was physical assaulted by a patient. He pushed his tray table at me and then lunged at me, pushing me backwards. His fists were raised in a direct attempt to injure me.
Metro South	/2017	Female	Nursing	Patient was confused, attempted to climb out of bed, nurse standing at end of bed, patient sat up and punched nurse in the stomach.
Metro South	/2017	Female	Nursing	Assisting patient back into her chair, when patient suddenly bite staff on the left arm. Constant verbal abuse from patient towards staff.
Metro South	/2017	Female	Nursing	Chatting to patient, when he slapped staff across the face.
Metro South	/2017	Female	Nursing	Patient grabbed and pulled left arm and would not let go, when staff tried to stop him spinning constantly, while having episodes of hallucinations
Metro South	/2017	Female	Nursing	Patient attempted to hit staff and pulled lanyard, when staff asked to calm down and stop screaming.
Metro South	/2017	Female	Nursing	staff in the face while doing
Metro South	/2017	Female	Operational	dementia pt threatened with his walking stick post trying to take the
Metro South	/2017	Female	Nursing	Asking patient if would like some . Patient suddenly moved towards me, fist clenched and grabbed med sheet and threw at me
s.73 - irrelevant - not related to actual physical aggression against a staff member				
Metro South	/2017	Male	Nursing	Aggressive patient intent to leave and . Became aggressive. I was involved in a restraint situation. Multiple persons and patient landed on my knee.
Metro South	/2017	Male	Nursing	pt attempting to abscond, holding her by the arm when she slapped/punched me on the arm. I did not see the actual blow as I was concentrating on her other arm which was flailing
Metro South	/2017	Female	Nursing	Attempting to reapply mittens to patient. Patient grabbed hand and dug his nails into my Left middle finger and drew blood.
Metro South	/2017	Female	Nursing	Patient bit finger/thumb
Metro South	/2017	Female	Nursing	Patient grabbed by hair and pulled on it causing the bed to turn
Metro South	/2017	Male	Nursing	Patient struck me in the face without any warning or noticeable agitation.
Metro South	/2017	Female	Nursing	I mobilisin g patient in wheelchair, when he grabbed my wrist and bent it backwards.
Metro South	/2017	Female	Nursing	Went to put wrist band on pt, pt grabbed right arm and wrist with both hands and twisted ar m.
Metro South	/2017	Male	Nursing	Patient picked up medal tray and threw it at me, covering me in food. Hit by plate on leg and foot.
Metro South	/2017	Female	Nursing	whilst attempting to restrain an agitated/aggressive patient in his bed in
Metro South	/2017	Female	Nursing	pt swearing at nurse would pull out , pt hit me on arm
Metro South	/2017	Female	Nursing	pt aggressive hitting co worker and kicking. went to assist to calm pt he turned and punched me
Metro South	/2017	Female	Nursing	Was performing patient BP when she reached out and grabbed my crotch.
Metro South	/2017	Female	Nursing	drawing blood , pt scratch surface of skin

Hospital and Health Service (HHS)	Incident date	Gender	Occupation	Summary
Metro South	2017 Female		Nursing	Patient was climbing out of bed and was agitated, staff tried to stop patient being harmed, patient pushed staff and staff pulled left leg
Metro South	2017 Female	Nursing	Resident dug finger	nails into skin on hand and broke the skin.
Metro South	2017 Female	Nursing	Resident unexpectedly	punched staff in the throat while having his shower. 4 x staff were assisting with ADLs.
Metro South	2017	Male	Nursing	Staff x 3 attending to resident ADL using full hoist, transferring from chair to bed. Resident was holding hoist and all of the sudden punched me. Lifted his right hand from hoist and punched me.
Metro South	2017	Female	Nursing	Patient attempted to lunge at [redacted] during and interview. Security present and required to intervene.
Metro South	2017	Female	Nursing	Confused pt become aggressive while attempting to re-direct her back to bed, Pt grabbed my hand and twisted my fingers on left hand and right thumb
Metro South	2017 Female	Nursing	Patient grabbed	right wrist and twisted; patient dug nails into hands.
Metro South	2017 Female	Nursing	pt scratched nurse	whilst feeding pt
Metro South	2017	Female	Nursing	4 x staff assist with resident. Whilst holding resident right side we were taking off shirt and resident head butted me.
Metro South	2017	Male	Nursing	Patient was wandering into other rooms. RN offered to take patient to toilet as possible cause of wandering. Patient became agitated and punched down on RNs right forearm/elbow.
Metro South	2017	Female	Nursing	Patient woke up, went to toilet, came out confused. While attempting to redirect, patient grabbed AIN and punched AIN several times in the face/body
Metro South	2017 Female	Nursing	Changing the pad	and while turn the patient, the patient hit AIN on the left flank
Metro South	2017 Female	Nursing	Patient was violent	and aggressive to AIN and other staff member while redirecting
Metro South	2017 Female	Nursing	pt pushes staff in	shoulder (left) very hard and forced himself through the door
Metro South	2017 Female	Nursing	agitated	patient woke up, flailing arms around and hit nurse in abdomen
Metro South	2017 Female	Nursing	punched	in abdo 3 times while attending to pts pad and pressure areas.
Metro South	2017	Female		pt just came and grabbed me on the head and was about to punch me on the face nurse [redacted] was next to the pt and told her to let go her hands, pt then raised one of her hands to punch me but I got in the office quickly. no one got injured I was just shocked and upset about the incident
Metro South	2017	Male		A patient became physically aggressive towards his family and required physical restraint. As the patient was being released from physical restraint (standing position) he thrashed toward myself and I believe my arm hit the wall. I have localised pain, redness and swelling in the areas and will be attending ED for check/advice.
Metro South	2017	Female	Nursing	1)On shaking hands pulled me towards him and told me to sit on his knee whilst he slapped his knee.2)Asked me to go and lie down on the bed.3)Blocked only exit by standing in front of door holding 2 x [redacted].4)Scooped arm round pulling me into his chest and holding tight whilst he kissed my left ear.
Metro South	2017	Male	Health Practitioners	Pt woke from sedation thrashing arms. Scratched by sharp tip of pt's acrylic nails.
Metro South	2017 Female	Nursing	Kicked by patient	in breast. Was putting patient's legs in bed.
Metro South	2017	Female	Nursing	Patient sitting calmly in quiet surroundings, unexpectedly lunged out of his chair, fist raised, roaring and run towards staff - chasing staff in room.

RTI RELEASED



Hospital and Health Service (HHS)	Incident date	Gender	Occupation	Summary
Metro South	/2017 Female		Nursing	I was about to give medication to [redacted] glass of water with me. Unexpectedly [redacted] came and hit o my hand and water fell all over on me and floor.
Metro South	/2017 Female	Female	Nursing	Patient had already shoved one staff member. Patient then approached me picked up a chair and threw towards us. Hit my wrist. Some redness and minor soreness. Patient then backed away and threw a water bottle at a ? staff member. Patient then went and sat down after being formally directebv NS.
Metro South	2017 Female		Nursing	Been pushing from the patient. Stress.
Metro South	/2017 Female		Nursing	Resident became aggre ssive during ADL and hit staff on the forearm.
Metro South	/2017 Female	Male	Nursing	pt was in bed rails down, unexpectedly pt sat upright nd swung legs off side of bed. I approached pt and asked him to lie down and attempted to lift his legs back onto bed. Pt kicked out punching and grabbing me by the neck.
Metro South	/2017 Female	Female	Nursing	Pt verbally abusive/aggressive calling staff "cunts" "fucking bitch". Kicked me in leg. Kicked and punched other staff. Security called.
Metro South	/2017 Female		Nursing	Pt kicked out behind and go t me beneath my knee. Too close to angry patient
Metro South	/2017 Female		Nursing	Pt punched me in the chin when trying to help pt out of bed
Metro South	/2017 Female	Female	Nursing	Patient grabs the obs. machine and I was holding his left arm and trying to calm him down, because of he strong strength he was able to punch me on my face. Patient was trying to throw the obs. machine on the floor.
Metro South	/2017 Female	Male	Nursing	Patient kicked out of Mental Health. When approached by security in car park patient assaulted security - multiple staff members punched. Patient had to be physically restrained.
Metro South	/2017 Female	Female	Nursing	Patient aggressive, throwing BP machine, IV pole, computers at staff member. Physical and verbal violence to multiple staff members on duty.
Metro South	/2017 Female	Female	Nursing	I was following pt from a distance ([redacted] pt), pt was becoing calm i was applying armband pt grabbed me and scratched my hands and grabbed my breast, ripped off my name tag
Metro South	/2017 Female	Female	Nursing	Patient became aggressive and delirious and as a result punched and kicked me and was verbally abusive.
Metro South	/2017 Female	Male	Nursing	Patient hit my left arm twice with his hand while I was trying to calm patient down. Patient threw sticky tape dispenser at me but did not hit me.
Metro South	/2017 Female	Female	Managerial and Clerical	Aggressive patient threw sticky tape dispenser across front reception counter at me. Verbal and Physically violent patient in confrontation across reception desk.
Metro South	/2017 Male		Nursing	Patient threw nurse buzzer, hitting me in the forehead
Metro South	/2017 Male		Nursing	Whilst getting pt who is [redacted] up to [redacted] pt became agitated and scratched the underside of my left upper arm and broke the skin in two places.
Metro South	/2017 Female	Female	Nursing	Patient aggressive, throwing IV Poles and obs machine at me. Patient also hit out at me as I was trying to stop him from throwing computers on the floor. Followed patient to keep him safe and others safe until security arrived.
Metro South	/2017 Female		Nursing	Patient calling for assistance. I went to assist. Patient pushed knife into my side. No injury
Metro South	/2017 Female		Confused/delirio	us patient hit me in the R) side of face and kicked me in the R) shoulder



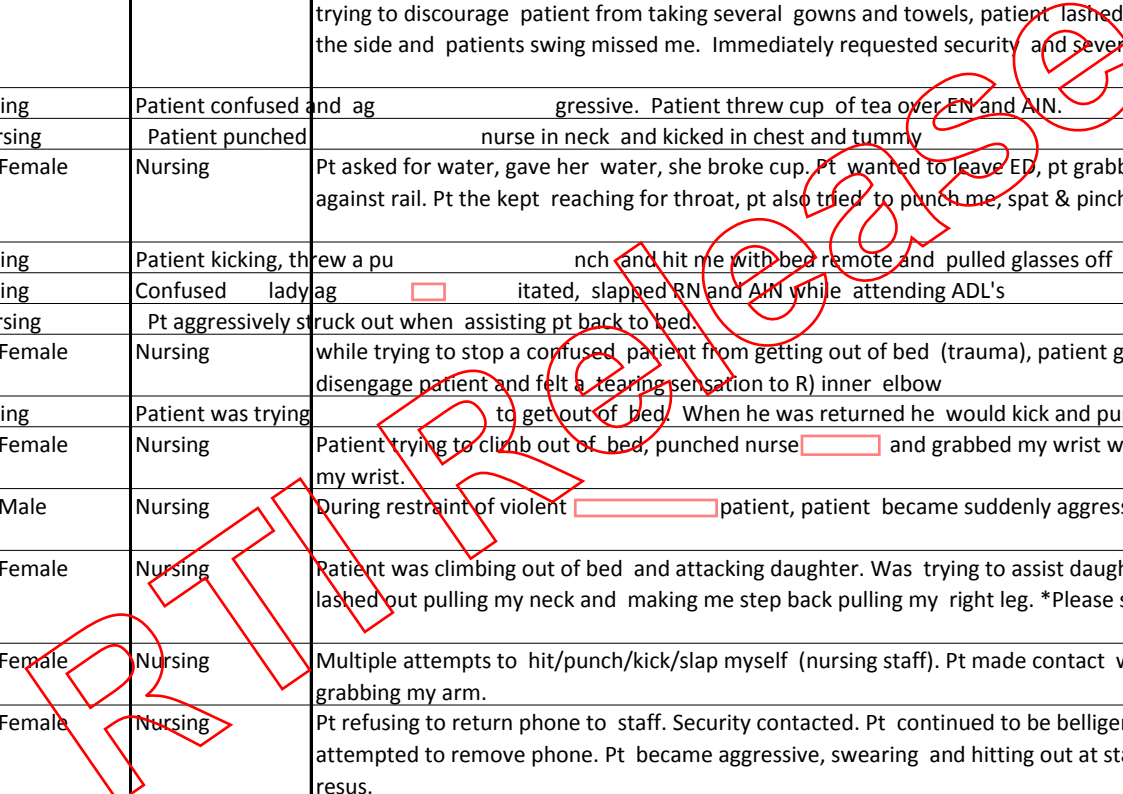
Hospital and Health Service (HHS)	Incident date	Gender	Occupation	Summary
Metro South	/2017 Male		Nursing	Was specialising aggressive and demented patient. Was holding down her legs and then punched me in the R) side of face. While holding her hands kicked me in L) side of head and R side of head and R) side of back
Metro South	/2017	Female	Nursing	Slapped in face by patient. four people were required to 'special' patient. Restrain aggressive patient behaviour. Behaviour included biting, spitting, kicking, hitting and slapping
Metro South	/2017	Female	Nursing	Slapped in chest by patient. 4 people required to 'special' and restrain aggressive pt. Pt was spitting, biting, kicking and punching at staff
Metro South	/2017 Female	Nursing	Epileptic patient	having a fit, clenched fist and dug nails into lower joint of finger on right hand.
Metro South	/2017 Female	Nursing	Patient punched	me on the arm.
Metro South	/2017	Female	Nursing	Staff member standing in dinning area with back against the wall, patient walked towards staff aggressively, hand gesturing and with open L) hand slapped staffs right hip.
Metro South	/2017 Female	Nursing	Aggressive, confused	patient. Pulled back and twisted right thumb.
Metro South	/2017 Male	Operational	Nurse and inpatient att	acked by patient with knife and was restrained
Metro South	/2017	Female		I bent down and reach out to the pt from arms length distance, touched him on the knee to get a response. Pt grabbed my hand and squeezed tight. Appeared shocked by what had happened. Seemed to be responsive and engaging appropriately after.
Metro South	/2017 Female	Nursing	Nurse struck by	dementia pt multiple times to head with hands.
Metro South	/2017 Female	Operational	Aggressive patient	shook meal trolley violently - 2 trays fell on the floor. See Attached
Metro South	2017 Female			missed the nursing staff but hit the nursing station
Metro South	/2017 Female			pt slipped and chair went off course missing staff, chair hit nursing station desk
Metro South	/2017 Male			pt was agitated and verbally abused me when asked for a blood test
Metro South	/2017 Male			obtained scratch marks in my forehead during restraint process
Metro South	/2017	Female		during this time pt was extremely resistive and combative. my back was twisted and strained and resultant pain occurred
Metro South	/2017	Female		staff member freed herself and verbalised that behaviour was unacceptable and told pt that behaviour could be deemed to be sexual assault
Metro South	/2017 Female			pt had sexually assaulted female staff member and I attempted to speak with him
Metro South	/2017	Male	Nursing	Police attempting to search pt in [redacted]. Tried to push pt on to couch, pt has then lunged and smacked head into glass multiple times, smashing window of [redacted]
Metro South	/2017 Female	Nursing		Would have been punched - If I wasn't fast enough to dodge hit.
Metro South	/2017 Female	Nursing		Patient hit me when I was trying to change his pad
Metro South	/2017	Female	Nursing	While attempting to administer DD, patient became aggressive, pulled my right hand, squeezed and pulled.
Metro South	/2017	Female	Nursing	While helping the [redacted] was about to hold pt hand & ask to clench fist, pt hit nurse on head.
Metro South	/2017 Female	Nursing		Pt kicked and punched me
Metro South	/2017 Female	Nursing		pt rying to kick me with his leg
Metro South	/2017	Female	Nursing	Patient was aggressive, uncooperative & wanting to discharge, also pulling [redacted] out. Several staff tried calming pt down. Threw brace at me, punched & missed & grabbed wrist.
Metro South	/2017 Female	Nursing		Pt became aggressive when attempting to redirect pt away from other sleeping pt's.

RTI REQUEST

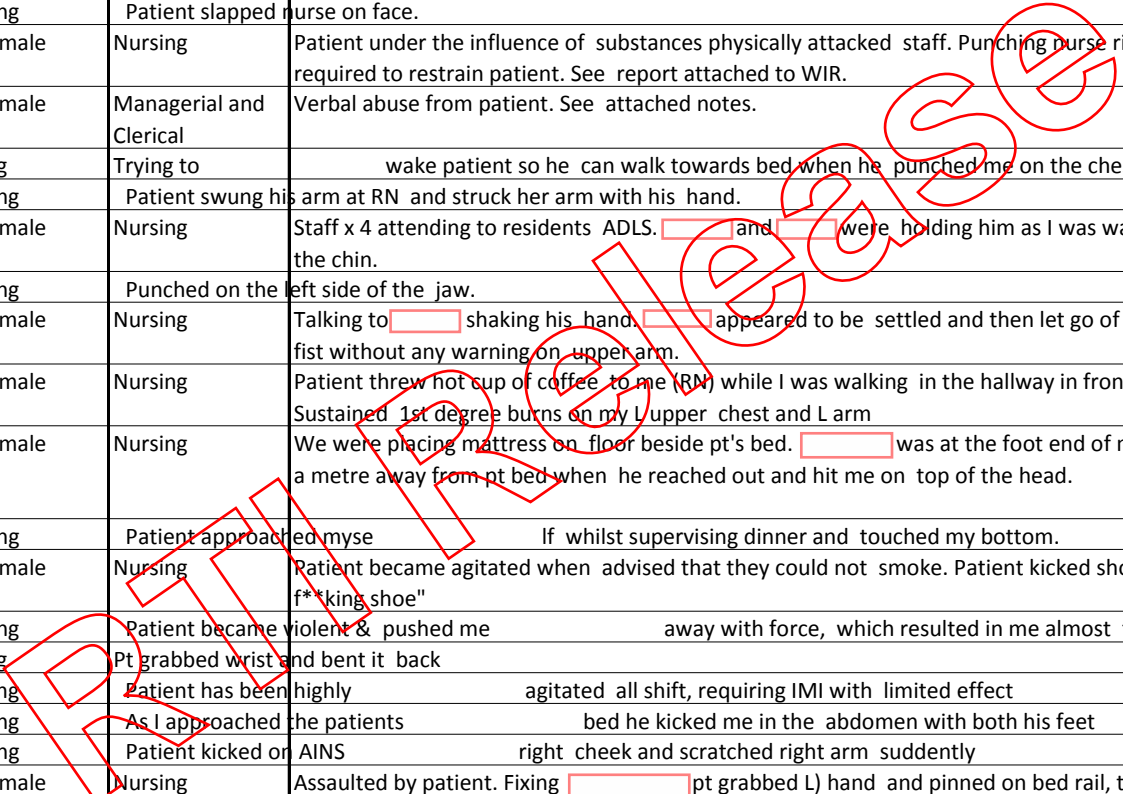
Hospital and Health Service (HHS)	Incident date	Gender	Occupation	Summary
Metro South	/2017	Female	Nursing	Taking resident to his room when he struck out without warning hitting on the right forearm.
Metro South	/2017	Female	Managerial and Clerical	Resident backhanded staff in the face connecting with top lip.
Metro South	/2017	Female	Nursing	Resident UR No asked staff member to open her cupboard several times, staff given reassurance which she wasn't happy and while staff talking to her resident got angry and hit staff on chin.
Metro South	/2017	Male	Nursing	Patient attempted to hit Nursing staff and threatened Nursing Staff with pushing and punching. Patient taken to acute cubicle with security assistance.
Metro South	2017	Male	Nursing	Assault by patient - see statement.
Metro South	/2017	Female	Nursing	pt grabbed QAS officer, hit him multiple times in the shoulders and back. Kicked in groin security called
Metro South	/2017	Female	Nursing	Trying to give patient medication when patient became aggressive and started hitting staff.
Metro South	/2017	Female	Nursing	Resident hit staff on forearm when staff asked resident not to unravel toilet paper into a large bunch.
Metro South	/2017	Female	Nursing	pt aggressive and hitting out a nursing staff, pt was lying in bed when kicked nurse in leg and arm. Later when MO re pt and MO wanted pt to walk around and not have any medications to settle her. pt then punched me in the jaw when I tried to stop her taking lamest pods out of cupboard, lambset door was shut pt then punched me
Metro South	/2017	Female	Nursing	Pt outing down for dinner, suddenly hit table, threw cup and went to hit 2 other patients. Nurse tied to incident was hit in the mouth and then in the face. Code Black called
Metro South	/2017	Female	Nursing	Resident was outside kitchen door wanting to go in. Staff told him he could not go in there and no one was in there. He tried to force his way into the kitchen so staff shut the kitchen door. Resident punched staff in the back and would not lower his fist. He asked what the staff were doing in there, was told making tea for someone. He got angry saying staff shouldn't be in there.
Metro South	/2017	Female	Nursing	Resident was walking into dining room incontinent of urine. I asked resident to go to his toilet and I will help him change his trousers pad. I walked ahead in corridor and resident walked up behind me and pushed me in the back. Resident continued walking into his bedroom and slammed his door shut.
Metro South	/2017	Female	Nursing	Pt attacking myself and AIN (punching, biting, pushing and kicking), attempted to restrain pt until security arrived. Pt violent and throwing things. R) shoulder blade pain presented at end of shift
Metro South	/2017	Female	Nursing	Patient appeared non-responsive when vital observations being routinely taken. Trapezius squeeze given to pt to assess consciousness. Pt responded by punching me twice in right arm and yelling "leave me alone!".
Metro South	/2017	Female	Nursing	while administering pt grabbed my hand and twisted wrist
Metro South	/2017	Male	Nursing	Pt became very agitated, trying to pull out arterial line and I tried to stop the patient with another two nurses helping.
Metro South	/2017	Female	Nursing	Pt jumping out of bed screaming, shouting & punching. I was hit in back, shoulders. No injury occurred.

PENDING

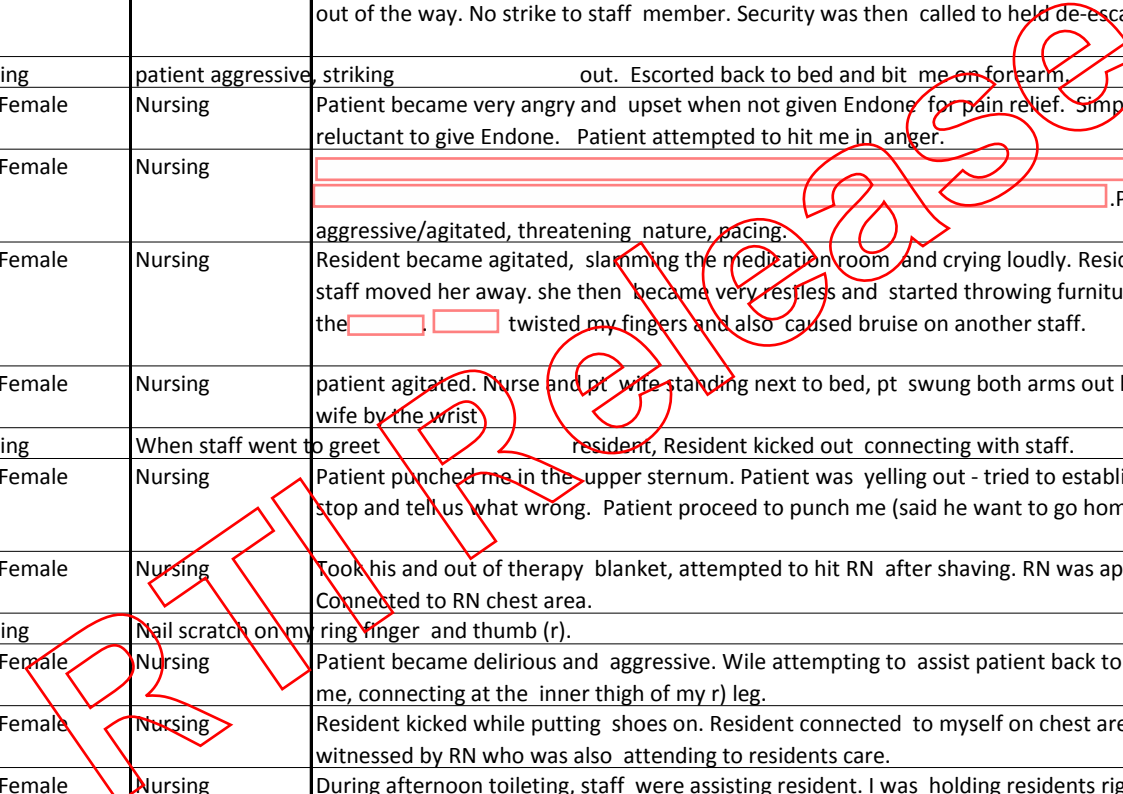
Hospital and Health Service (HHS)	Incident date	Gender	Occupation	Summary
Metro South	/2017	Female	Nursing	Kicked & punched from bed. Feet hanging over rails. Various parts of body was hit xxxx. Verbally abused.
Metro South	/2017	Female	Nursing	Pt screaming, demanding medication that was already given. The emergency button is pressed. Pt in toilet, swearing & spitting at me. Security turned up. Waited then when asked pt to go to bed, punched in side of head, shoulder, etc. Security held pt down in w/ch.
Metro South	/2017	Female	Nursing	As linen stocks are low at time of incident, was asked by nursing staff to ensure patient did not take too much linen. When trying to discourage patient from taking several gowns and towels, patient lashed out punching toward me. I stepped to the side and patients swing missed me. Immediately requested security and several staff came to assist.
Metro South	/2017	Female	Nursing	Patient confused and ag
Metro South	/2017	Female	Nursing	Patient punched nurse in neck and kicked in chest and tummy
Metro South	/2017	Female	Nursing	Pt asked for water, gave her water, she broke cup. Pt wanted to leave ED, pt grabbed hair pulled and hit side of head against rail. Pt the kept reaching for throat, pt also tried to punch me, spat & pinched me.
Metro South	/2017	Female	Nursing	Patient kicking, threw a pu
Metro South	/2017	Female	Nursing	Confused lady ag itated, slapped RN and AIN while attending ADL's
Metro South	/2017	Female	Nursing	Pt aggressively struck out when assisting pt back to bed.
Metro South	/2017	Female	Nursing	while trying to stop a confused patient from getting out of bed (trauma), patient grabbed at my arm. Security trying to disengage patient and felt a tearing sensation to R) inner elbow
Metro South	/2017	Male	Nursing	Patient was trying to get out of bed. When he was returned he would kick and punch at staff
Metro South	/2017	Female	Nursing	Patient trying to climb out of bed, punched nurse [redacted] and grabbed my wrist with both hands with tight grip and twisted my wrist.
Metro South	/2017	Male	Nursing	During restraint of violent [redacted] patient, patient became suddenly aggressive and violent towards staff
Metro South	/2017	Female	Nursing	Patient was climbing out of bed and attacking daughter. Was trying to assist daughter from injury by holding pt's hands. Pt lashed out pulling my neck and making me step back pulling my right leg. *Please see IEMR entry.
Metro South	/2017	Female	Nursing	Multiple attempts to hit/punch/kick/slap myself (nursing staff). Pt made contact with me punching me in the chest while grabbing my arm.
Metro South	/2017	Female	Nursing	Pt refusing to return phone to staff. Security contacted. Pt continued to be belligerent and uncooperative. Security attempted to remove phone. Pt became aggressive, swearing and hitting out at staff. Required sedation and to be moved to resus.
Metro South	/2017	Female	Nursing	Patient [redacted] was being redirected after he wondered into another patients bed. Patient [redacted] became very aggressive yelling and ramming his 4ww towards us and nurse specialty, threatening NS.
Metro South	/2017	Female	Nursing	Assisting patient with cares when she got confused and aggressive. Patient slapped me across the face
Metro South	/2017	Female	Nursing	Patient agitated and exited ward. Pt combative and being verbally de-escalated, when they grabbed nurse arm and shook arm



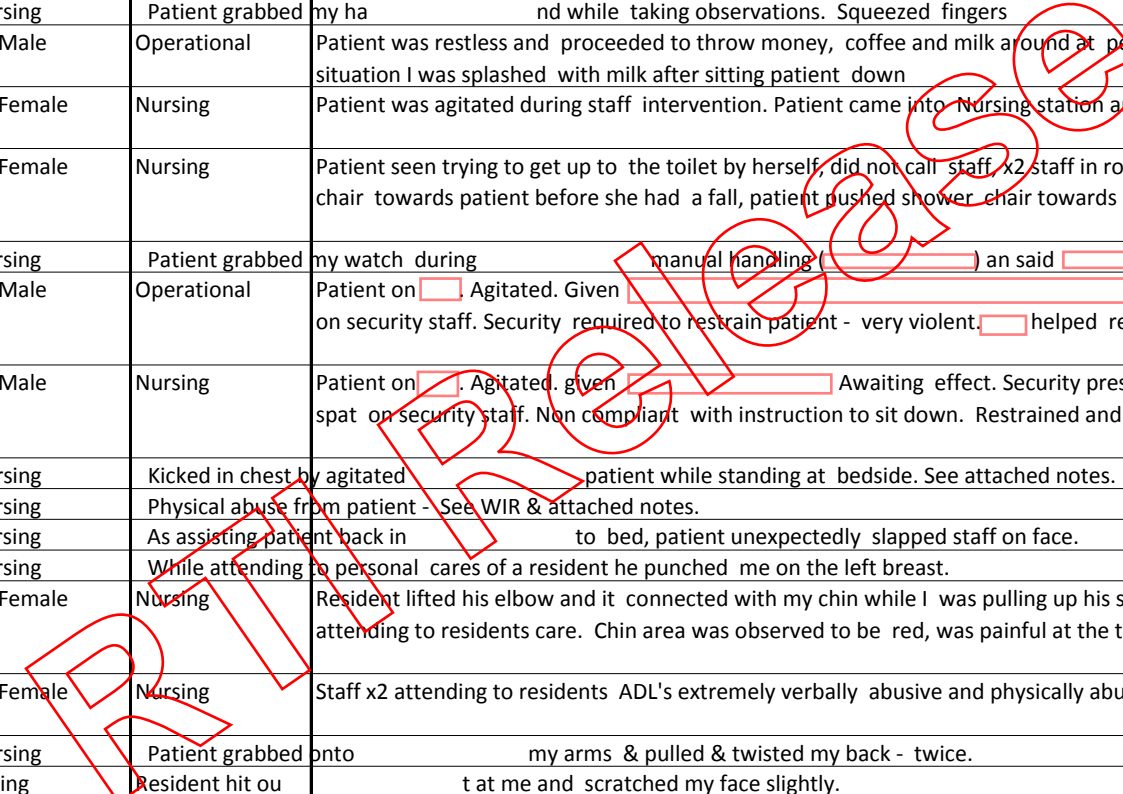
Hospital and Health Service (HHS)	Incident date	Gender	Occupation	Summary
Metro South	/2017	Female	Nursing	Patient grabbed my left arm during provision of care, pt then scratched my arm breaking the skin.
Metro South	/2017	Female	Nursing	While I was turning to pick something up from the bedside table the patient threw a plastic cup with thickened fluids striking the back of my head with some force
Metro South	/2017	Male	Nursing	Resident punched staff on neck area.
Metro South	/2017	Female	Nursing	Resident twisted and squeezed left hand very tightly.
Metro South	/2017	Female	Nursing	attempting to turn pt in order to give medication. Pt grabbed and punched/scratched my arm
Metro South	/2017	Female	Nursing	Patient slapped nurse on face.
Metro South	/2017	Female	Nursing	Patient under the influence of substances physically attacked staff. Punching nurse right side of chest. Security officers were required to restrain patient. See report attached to WIR.
Metro South	/2017	Female	Managerial and Clerical	Verbal abuse from patient. See attached notes.
Metro South	/2017	Female	Nursing	Trying to wake patient so he can walk towards bed when he punched me on the chest.
Metro South	/2017	Female	Nursing	Patient swung his arm at RN and struck her arm with his hand.
Metro South	/2017	Female	Nursing	Staff x 4 attending to residents ADLS. [redacted] and [redacted] were holding him as I was washing him. Resident elbowed me in the chin.
Metro South	/2017	Female	Nursing	Punched on the left side of the jaw.
Metro South	/2017	Female	Nursing	Talking to [redacted] shaking his hand. [redacted] appeared to be settled and then let go of my hand and punched me with his left fist without any warning on upper arm.
Metro South	/2017	Female	Nursing	Patient threw hot cup of coffee to me (RN) while I was walking in the hallway in front of [redacted] where patient is. Sustained 1st degree burns on my upper chest and L arm
Metro South	/2017	Female	Nursing	We were placing mattress on floor beside pt's bed. [redacted] was at the foot end of mattress, I was at head end. I was about a metre away from pt bed when he reached out and hit me on top of the head.
Metro South	/2017	Female	Nursing	Patient approached my self whilst supervising dinner and touched my bottom.
Metro South	/2017	Female	Nursing	Patient became agitated when advised that they could not smoke. Patient kicked shoe with force yelling "just take the f**king shoe"
Metro South	/2017	Female	Nursing	Patient became violent & pushed me away with force, which resulted in me almost falling over
Metro South	/2017	Female	Nursing	Pt grabbed wrist and bent it back
Metro South	2017	Female	Nursing	Patient has been highly agitated all shift, requiring IMI with limited effect
Metro South	/2017	Female	Nursing	As I approached the patients bed he kicked me in the abdomen with both his feet
Metro South	/2017	Male	Nursing	Patient kicked on AINS right cheek and scratched right arm suddenly
Metro South	/2017	Female	Nursing	Assaulted by patient. Fixing [redacted] pt grabbed L) hand and pinned on bed rail, then grabbed R) hand. I pulled away hurting shoulder
Metro South	/2017	Male	Nursing	Patient became suddenly physically aggressive. Struck me with phone. Patient was physically restrained until assistance arrived
Metro South	/2017	Female	Nursing	Pt became aggressive when nursing staff tried to settle them. Dug fingernails into nursing staff right and left hand. Pt crushed and bent nursing staff left little finger
Metro South	/2017	Female	Nursing	When giving pt's meal for dinner she threw table and place of food at me as she didn't like what was served and continued to swear at me saying 'bitch' then slammed door



Hospital and Health Service (HHS)	Incident date	Gender	Occupation	Summary
Metro South	/2017	Female		x2 Nurses tried to reposition the patient in bed as the bed alarm went off after the patient attempted to reposition in bed. Patient started to become agitated and restless and tried to physically move his hands. During this, patient managed to physically hit RN [redacted], and tried to hit RN [redacted].
Metro South	/2017	Female	Nursing	Patient punched me on Left breast. Hit by aggressive patient.
Metro South	/2017	Female	Nursing	Patient in short stay 13 tried to kick AIN [redacted] There was no pre-warning - unexpected kick. Staff member was able to step out of the way. No strike to staff member. Security was then called to help de-escalate patient.
Metro South	/2017	Female	Nursing	patient aggressive, striking [redacted] out. Escorted back to bed and bit me on forearm.
Metro South	/2017	Female	Nursing	Patient became very angry and upset when not given Endone for pain relief. Simple analgesia offered but refused. Dr reluctant to give Endone. Patient attempted to hit me in anger.
Metro South	/2017	Female	Nursing	[redacted]. Patient became verbally aggressive/agitated, threatening nature, pacing.
Metro South	/2017	Female	Nursing	Resident became agitated, slamming the medication room and crying loudly. Resident tried to attack another resident and staff moved her away. she then became very restless and started throwing furniture around. Staff moved the resident to the [redacted], [redacted] twisted my fingers and also caused bruise on another staff.
Metro South	/2017	Female	Nursing	patient agitated. Nurse and pt wife standing next to bed, pt swung both arms out hitting nurse in stomach + grabbing pt wife by the wrist
Metro South	/2017	Female	Nursing	When staff went to greet [redacted] resident, Resident kicked out connecting with staff.
Metro South	/2017	Female	Nursing	Patient punched me in the upper sternum. Patient was yelling out - tried to establish why patient upset - told patient to stop and tell us what wrong. Patient proceed to punch me (said he want to go home and [redacted].)
Metro South	/2017	Female	Nursing	Took his and out of therapy blanket, attempted to hit RN after shaving. RN was applying cream to resident's face. Connected to RN chest area.
Metro South	/2017	Male	Nursing	Nail scratch on my ring finger and thumb (r).
Metro South	/2017	Female	Nursing	Patient became delirious and aggressive. While attempting to assist patient back to bed, patient was screaming and kicked me, connecting at the inner thigh of my r) leg.
Metro South	/2017	Female	Nursing	Resident kicked while putting shoes on. Resident connected to myself on chest area - it hurt at the time of incident. Was witnessed by RN who was also attending to residents care.
Metro South	/2017	Female	Nursing	During afternoon toileting, staff were assisting resident. I was holding residents right hand, resident lashed out by stomping on my right foot then kicking me in the shin causing instant bruising.
Metro South	/2017	Male	Nursing	Patient punched out at my head, throat. I stepped back. Patient grasped at my neck and vicinity and pulled my lanyard off
Metro South	/2017	Female	Nursing	Patient hit me in the face with a [redacted] closed fist striking lower jaw, left hand side. Went to ED
Metro South	/2017	Female	Nursing	Patient unsettled. Standing in front of patient when they stepped forward and punched me in the arm

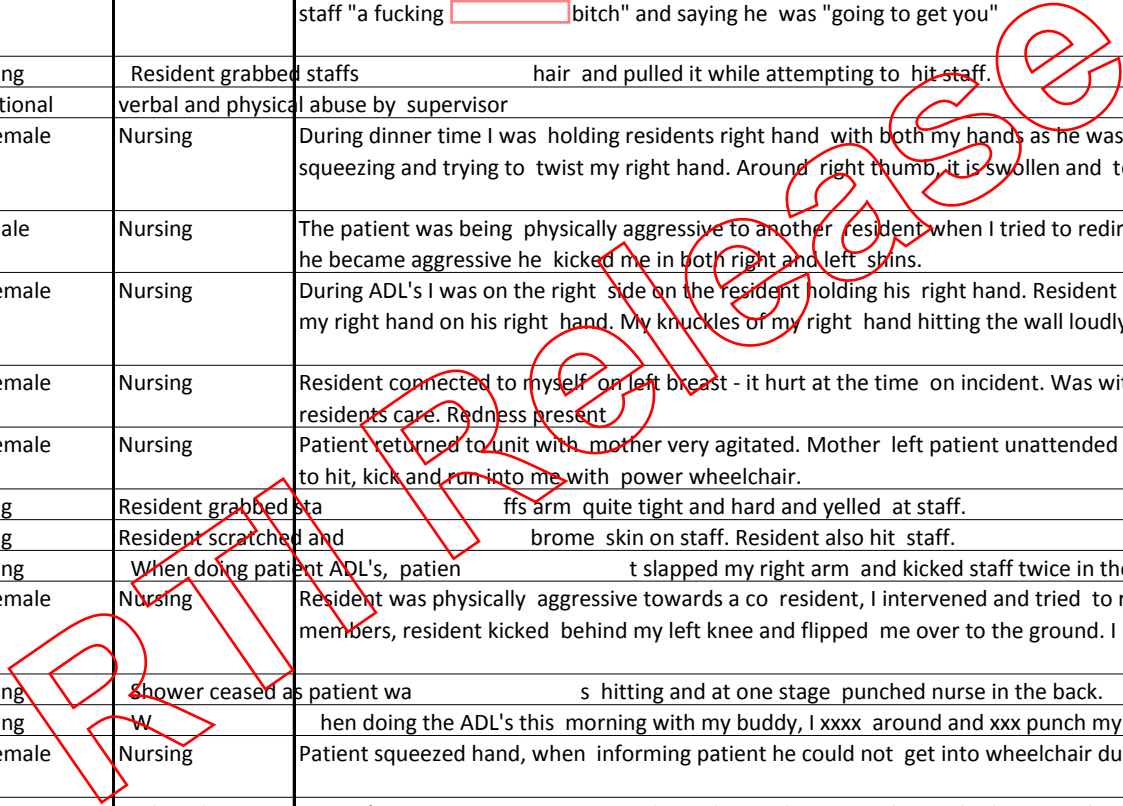


Hospital and Health Service (HHS)	Incident date	Gender	Occupation	Summary
Metro South	/2017 Female	Nursing	Physical & verbal	violence from patient - See notes & attached.
Metro South	/2017 Female	Nursing		pt was confused trying to remove mask, I was trying to help pt and received a punch to the abdo area - pregnant
Metro South	/2017 Female	Nursing	scratching	and attempting to twist arms
Metro South	/2017 Female	Nursing		While weighing another patient on the weight chair, patient came from behind and hit staff on back of neck with stick.
Metro South	/2017 Female	Nursing	Patient grabbed	my hand while taking observations. Squeezed fingers
Metro South	/2017 Male	Operational		Patient was restless and proceeded to throw money, coffee and milk around at people nearby. While diffusing the situation I was splashed with milk after sitting patient down
Metro South	/2017 Female	Nursing		Patient was agitated during staff intervention. Patient came into Nursing station and hit staff. (Punched in arm).
Metro South	/2017 Female	Nursing		Patient seen trying to get up to the toilet by herself, did not call staff, x2 staff in room attending to [redacted] moved shower chair towards patient before she had a fall, patient pushed shower chair towards staff.
Metro South	/2017 Female	Nursing	Patient grabbed	my watch during manual handling ([redacted]) an said [redacted]"
Metro South	/2017 Male	Operational		Patient on [redacted]. Agitated. Given [redacted] Patient unexpectedly jumped up, spat on security staff. Security required to restrain patient - very violent. [redacted] helped restrain for staff safety.
Metro South	/2017 Male	Nursing		Patient on [redacted]. Agitated. given [redacted] Awaiting effect. Security present. patient unexpectedly jumped up, spat on security staff. Non compliant with instruction to sit down. Restrained and taken to floor.
Metro South	/2017 Male	Nursing	Kicked in chest by	agitated patient while standing at bedside. See attached notes.
Metro South	/2017 Female	Nursing		Physical abuse from patient - See WIR & attached notes.
Metro South	2017 Female	Nursing		As assisting patient back in [redacted] to bed, patient unexpectedly slapped staff on face.
Metro South	/2017 Female	Nursing		While attending to personal cares of a resident he punched me on the left breast.
Metro South	/2017 Female	Nursing		Resident lifted his elbow and it connected with my chin while I was pulling up his short. Was witnessed by RN who was also attending to residents care. Chin area was observed to be red, was painful at the time of the incident.
Metro South	/2017 Female	Nursing		Staff x2 attending to residents ADL's extremely verbally abusive and physically abusive by kicking staff in lower leg.
Metro South	/2017 Male	Nursing	Patient grabbed	onto my arms & pulled & twisted my back - twice.
Metro South	/2017 Female	Nursing		Resident hit out at me and scratched my face slightly.
Metro South	/2017 Female	Nursing		Resident hit me a couple of times on the chest reaching for my face.
Metro South	/2017 Female	Nursing		Patient punched my right side of head behind ear
Metro South	/2017 Female	Nursing		Patient stood up and then raised arms to chest and started pushing Nurse backwards. Verbally and physically threatening. Security was called.
Metro South	/2017 Male	Nursing		Patient had gotten up from bed, very unsteady, 2 nurses was on either side to assist no falls. Patient lashed out and pushed both staff resulting hitting myself in chin.
Metro South	/2017 Male	Nursing	Patient grabbed	right hand, twisted finger back causing pain & discomfort. Patient was confused.
Metro South	2017 Female	Nursing		pt was agitated whilst assisting pt to sit he grabbed me

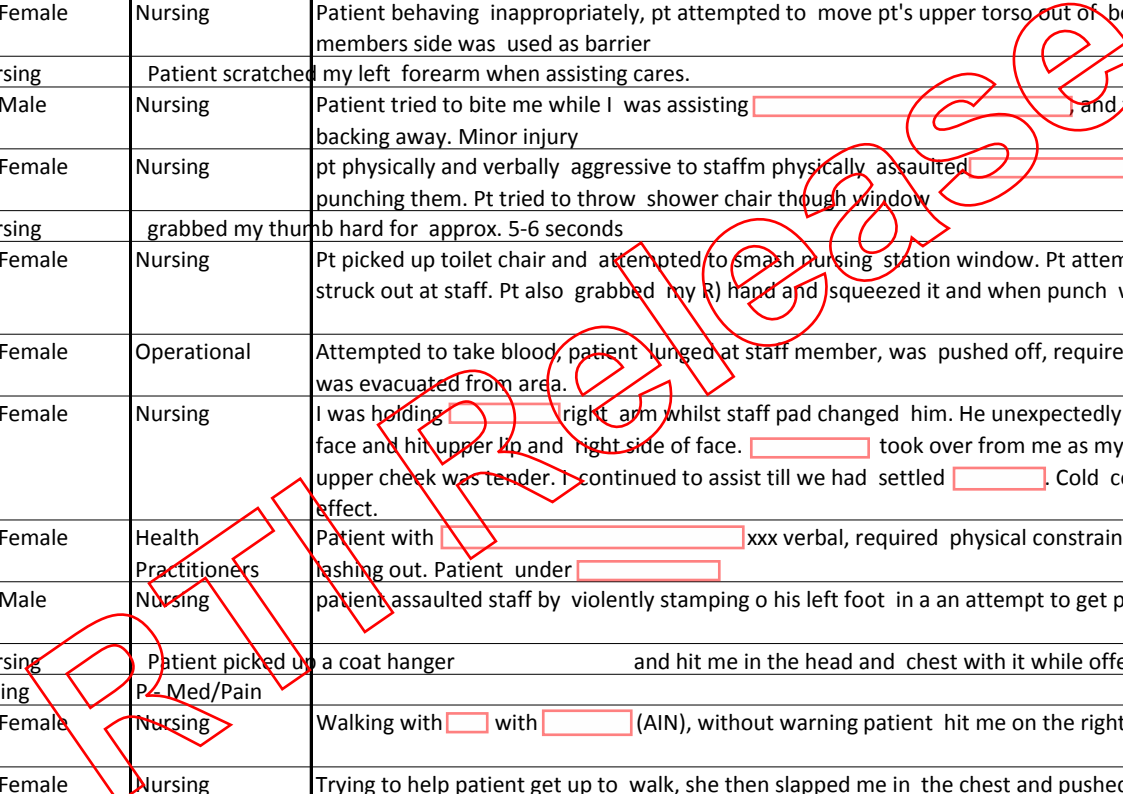




Hospital and Health Service (HHS)	Incident date	Gender	Occupation	Summary
Metro South	/2017 Female		Nursing	Patient refused to take or give back [redacted] Taunting and lunging and scratching at staff. Other staff assisted with escorting patient to a room
Metro South	/2017 Female	Nursing	Patient assaulted	staff and [redacted] required physical restraint due to extreme aggression
Metro South	/2017 Female	Operational	holding pt down	for nurses to put on a dressing
Metro South	/2017 Female	Nursing		Patient was asked to [redacted]. patient became verbally and physically aggressive towards staff. entered into personal space and pointing at staff calling staff "a fucking [redacted] bitch" and saying he was "going to get you"
Metro South	/2017 Female	Nursing	Resident grabbed	staffs [redacted] hair and pulled it while attempting to hit staff.
Metro South	/2017 Male	Operational	verbal and physical	abuse by supervisor
Metro South	/2017 Female	Nursing		During dinner time I was holding residents right hand with both my hands as he was attempting to hit staff. Resident was squeezing and trying to twist my right hand. Around right thumb, it is swollen and tender. Photo taken.
Metro South	/2017 Male	Nursing		The patient was being physically aggressive to another resident when I tried to redirect him with other staff members when he became aggressive he kicked me in both right and left shins.
Metro South	/2017 Female	Nursing		During ADL's I was on the right side on the resident holding his right hand. Resident had punched the wall aggressively with my right hand on his right hand. My knuckles of my right hand hitting the wall loudly.
Metro South	/2017 Female	Nursing		Resident connected to myself on left breast - it hurt at the time on incident. Was witnessed by RN who was attending to residents care. Redness present
Metro South	/2017 Female	Nursing		Patient returned to unit with mother very agitated. Mother left patient unattended in own wheelchair. Patient attempted to hit, kick and run into me with power wheelchair.
Metro South	/2017 Female	Nursing	Resident grabbed sta	ffs arm quite tight and hard and yelled at staff.
Metro South	/2017 Female	Nursing	Resident scratched and	brome skin on staff. Resident also hit staff.
Metro South	/2017 Female	Nursing	When doing patient ADL's, patien	t slapped my right arm and kicked staff twice in the face.
Metro South	/2017 Female	Nursing		Resident was physically aggressive towards a co resident, I intervned and tried to redirect resident with other staff members, resident kicked behind my left knee and flipped me over to the ground. I landed on my left side.
Metro South	/2017 Female	Nursing	Shower ceased as patient wa	s hitting and at one stage punched nurse in the back.
Metro South	/2017 Female	Nursing	W	hen doing the ADL's this morning with my buddy, I xxx around and xxx punch my hand on my back
Metro South	/2017 Female	Nursing		Patient squeezed hand, when informing patient he could not get into wheelchair due to skin issues.
Metro South	/2017 Female	Nursing	When doing patient ADL's,	patient slapped my right arm and scratched as a result.
Metro South	/2017 Female	Nursing	Dementia patient	was aggressive - physically abusing staff.
Metro South	/2017 Male	Operational		Patient ran amuck in ED and threatened staff. It was necessary for me to help the lone security guard hold the patient down
Metro South	/2017 Female	Nursing		unprovoked incident immediately after patient had taken a prn. Patient became violent picked up chair and bashed it against the table and threw it against the wall.
Metro South	/2017 Female	Nursing	Patient scratched	RN left forearm causing approx. <1mm beak in skin.
Metro South	/2017 Female	Nursing	Patient was very	aggressive.



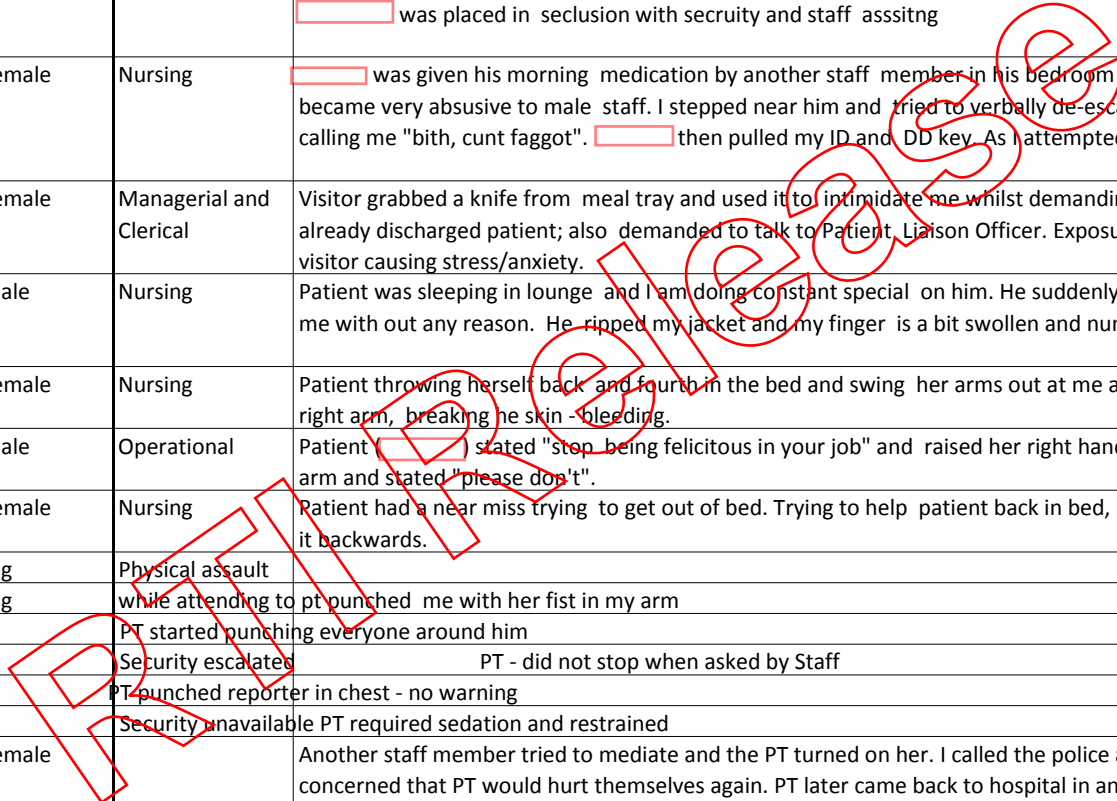
Hospital and Health Service (HHS)	Incident date	Gender	Occupation	Summary
Metro South	/2017	Male	Nursing	SAC3 - Whilst attending to ADL's resident stomped on my (L) foot. Residents used his heel to stomp on my (L) big toe, icepack applied to toe/nail.
Metro South	/2017	Female	Nursing	See Attached. (Verbally abused by patient when attending to his buzzer and request to change pad. Patient purposely sat on nurses right wrist).
Metro South	/2017	Male	Nursing	Patient was in grumpy mood all xxxx with verbally abusive plus aggressive. Was bending over to remove patients sock prior to shower when patient threw a strike, hitting nurse on rear.
Metro South	/2017	Female	Nursing	Patient behaving inappropriately, pt attempted to move pt's upper torso out of bed between gap and foot of bed. Staff members side was used as barrier
Metro South	/2017	Female	Nursing	Patient scratched my left forearm when assisting cares.
Metro South	/2017	Male	Nursing	Patient tried to bite me while I was assisting [redacted] and then punched me on the arm as I was backing away. Minor injury
Metro South	/2017	Female	Nursing	pt physically and verbally aggressive to staff physically assaulted [redacted] and [redacted] by punching them. Pt tried to throw shower chair through window
Metro South	/2017	Female	Nursing	grabbed my thumb hard for approx. 5-6 seconds
Metro South	/2017	Female	Nursing	Pt picked up toilet chair and attempted to smash nursing station window. Pt attempted to hit staff with chair. Pt then struck out at staff. Pt also grabbed my R) hand and squeezed it and when punch was blocked hit [redacted] in shoulder
Metro South	/2017	Female	Operational	Attempted to take blood, patient lunged at staff member, was pushed off, required restraint from security & staff member was evacuated from area.
Metro South	/2017	Female	Nursing	I was holding [redacted] right arm whilst staff pad changed him. He unexpectedly moved his right fist upwards towards my face and hit upper lip and right side of face. [redacted] took over from me as my upper lip was bleeding and my right upper cheek was tender. I continued to assist till we had settled [redacted]. Cold compress applied to face/upper lip with effect.
Metro South	/2017	Female	Health Practitioners	Patient with [redacted] xxx verbal, required physical constraint then chemical restraint, yelling, spitting, lashing out. Patient under [redacted]
Metro South	/2017	Male	Nursing	patient assaulted staff by violently stamping o his left foot in a an attempt to get past . patient also verbally abusive
Metro South	/2017	Female	Nursing	Patient picked up a coat hanger and hit me in the head and chest with it while offering pain relief.
Metro South	/2017	Female	P. Med/Pain	
Metro South	/2017	Female	Nursing	Walking with [redacted] with [redacted] (AIN), without warning patient hit me on the right breast with her left hand.
Metro South	/2017	Female	Nursing	Trying to help patient get up to walk, she then slapped me in the chest and pushed me away. Made patient safe and left the room.
Metro South	/2017	Female	Nursing	Visitor [redacted] notified RN that patient got out of bed. RN redirected patient back to bed. Patient was pleasant but started hitting RN and visitor. Patient adamant and walking towards [redacted] patient and was agitated. Staff assist called.
Metro South	/2017	Female	Nursing	Patient kicked me in both shins. He was highly delirious and posed a danger to himself so I tried to prevent this and got in the way.



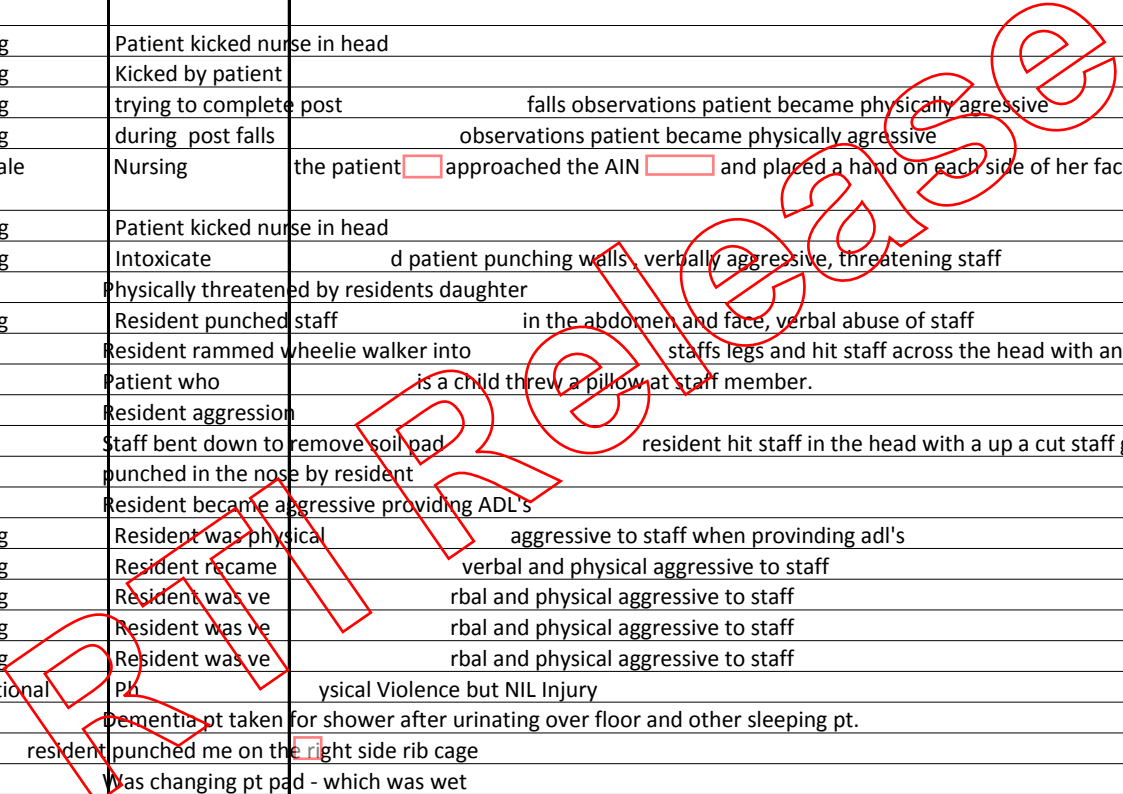
Hospital and Health Service (HHS)	Incident date	Gender	Occupation	Summary
Metro South	/2017	Female	Nursing	Attempted to prevent patient from getting pole. then attempted to disarm patient when seemingly distracted. Both times was unsuccessful and pole swing at head. Second time my arms were hit when I protected myself.
Metro South	/2017	Female	Nursing	Nursing staff attempted to give patient medication and redirect back to his room. Patient then grabbed meds. Threw them around, punched nursing staff on left side of chest, then continued chasing staff while throwing punches.
Metro South	/2017	Female	Nursing	I was attending care for patient in [redacted] when I turned back, patient in [redacted] punched me in face.
Metro South	/2017	Female	Nursing	Patient came out of room while I was making my way back to [redacted]. Patient asked for a game of [redacted], I agreed. Patient won then stated because he won he gets a prize. Patient then took hold of [redacted] and pulled my arm, and attempted to have me kiss him.
Metro South	/2017	Female	Nursing	Patient aggressive when informed of [redacted] patient stated "I want my dinner", slammed her fists on the plate and continued to pick up cup and position it to be thrown at nurse.
Metro South	/2017	Female	Nursing	I was trying to stop patient [redacted] and trying to get out of the bed that time. Patient punched me on my left shoulder.
Metro South	/2017	Male	Nursing	P - Med/Pain
Metro South	/2017	Female	Nursing	Went to give pt his medications when he grabbed my left lower arm twisting it & not letting go. Witness assisted pt to remove from me.
Metro South	/2017	Female	Nursing	Patient became physically aggressive unexpectedly when I tried to prevent from falling. Patient punched nursing staff upper R) chest.
Metro South	/2017	Female	Nursing	Patient verbally abusive, threw hard water bottle at staff - staff member (self) avoided thrown object. Removed self from area.
Metro South	/2017	Male	Nursing	Patient found wandering in [redacted] RN [redacted] moving quickly away from patient. Approached patient asking if he is ok. Patient then tried to punch myself. Support by n/staff, assisted by myself, RN [redacted] & AIN xxxxxx back to bed in [redacted].
Metro South	/2017	Female	Nursing	A patient wandered down from [redacted] to [redacted], [redacted] I approached the patient to check his arm band to see where is from and he punched me with R) hand in the chest/breast.
Metro South	/2017	Male	Managerial and Clerical	Noticed car parked in [redacted] Driveway without driver, waited for driver to return. Upon arrival I repeatedly told the driver "you cant park here". Driver yelled expletives at me, Got in car and locked drivers side door, waited for the passenger to get into the car and drove into my leg, REPROT ATACHED.
Metro South	/2017	Female	Nursing	[redacted] attempted to hit me with closed fist unprovoked while I was sitting in the TV lounge chair. The security and male nursing staff stopped him by taking him to the ground. [redacted] was asked to stay in his room for low stimulus.,
Metro South	/2017	Female	Nursing	[redacted] knocked on the nursing station door. I opened the door and [redacted] pushed me backwards in attempt to enter the nursing station. I blocked him using the plastic cricket bat and used ABM de-escalation. Duress called and staff managed to pull him back out of the areas

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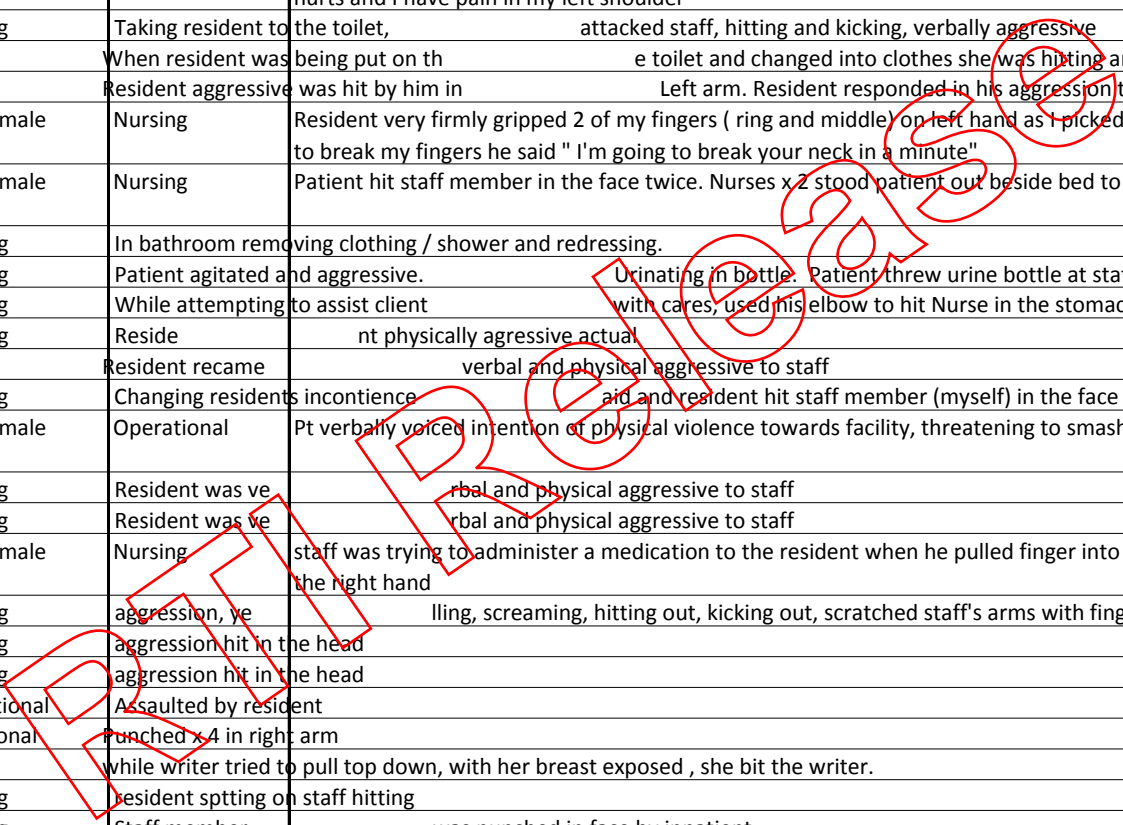
Hospital and Health Service (HHS)	Incident date	Gender	Occupation	Summary
Metro South	/2017	Female	Nursing	[redacted] was checking on both doors to [redacted] and [redacted] wanting to leave. Time for lunch and asked [redacted] to have lunch. I strategically placed myself near the courtyard entry as far as possible from [redacted] however came towards me and started hitting my head. I used de-escalation and ABM techniques. Duress activated [redacted]
Metro South	/2017	Female	Nursing	[redacted] has poured breakfast cereal over the head of female nurse. I went to give her oral meds and attempted to de-escalate aggressive behaviour. [redacted] refused and spat the meds out. She then hit me on my lower left abdominal area. [redacted] was placed in seclusion with security and staff assisting
Metro South	/2017	Female	Nursing	[redacted] was given his morning medication by another staff member in his bedroom while I standby for assist. [redacted] became very abusive to male staff. I stepped near him and tried to verbally de-escalate richard became more abusive calling me "bith, cunt faggot". [redacted] then pulled my ID and DD key. As I attempted to remove the ID from him he bit me.
Metro South	/2017	Female	Managerial and Clerical	Visitor grabbed a knife from meal tray and used it to intimidate me whilst demanding to use the ward phone to call an already discharged patient; also demanded to talk to Patient Liaison Officer. Exposure to physical violence/assault from a visitor causing stress/anxiety.
Metro South	/2017	Male	Nursing	Patient was sleeping in lounge and I am doing constant special on him. He suddenly awoke from sleep and started to attack me with out any reason. He ripped my jacket and my finger is a bit swollen and numb.
Metro South	/2017	Female	Nursing	Patient throwing herself back and fourth in the bed and swing her arms out at me and grabbed my arms and scratched my right arm, breaking the skin - bleeding.
Metro South	/2017	Male	Operational	Patient ([redacted]) stated "stop being felicitous in your job" and raised her right hand to touch my cheek. I gently pushed her arm and stated "please don't".
Metro South	/2017	Female	Nursing	Patient had a near miss trying to get out of bed. Trying to help patient back in bed, patient grabbed my thumb and twisted it backwards.
Metro South	/2017	Female	Nursing	Physical assault
Metro South	/2017	Female	Nursing	while attending to pt punched me with her fist in my arm
North West	/2017	Female		PT started punching everyone around him
North West	/2017	Female		Security escalated PT - did not stop when asked by Staff
North West	/2017	Female		PT punched reporter in chest - no warning
North West	/2017	Female		Security unavailable PT required sedation and restrained
North West	/2017	Female		Another staff member tried to mediate and the PT turned on her. I called the police and they eventually took PT but were concerned that PT would hurt themselves again. PT later came back to hospital in an ambulance.
North West	/2017	Male	Nursing	PT spat several times at staff and verbally threatened staff.
North West	/2017	Female	Nursing	kicked to right arm
North West	/2017	Female	Nursing	Physical and verbal aggression while attending to patients care
North West	/2017	Female	Nursing	CLIENT BOUGHT IN BY QAS AND POLICE INTOXICATED AGGRESSIVE AND UNCOOPERATIVE WAS RESTRAINED IN CUFFS SPITTING WHEN DETAINED FOR MEDICATION SPAT IN MY FACE
North West	/2017	Female	Nursing	Patient hit me twice and then grabbed my chest and was sexually inappropriate during patient cares
North West	/2017	Female	Nursing	Patient felt my chest and suggested inappropriate remarks



Hospital and Health Service (HHS)	Incident date	Gender	Occupation	Summary
North West	/2017	Female	Nursing	Patient withdrawing from alcohol and became aggressive and verbally inappropriate with staff
North West	/2017	Female	Health Practitioners	Patient put her hand on my back and pushed me out of her way
North West	/2017	Male	Nursing	Patient was attempting abscond and leave premises, near succession in escaping through backdoor [redacted] 2nd incident explained that she is unsafe to walk due to unsteady balance and may fall over. Patient in wheelchair and had total [redacted] when explaining
North West	/2018	Female	Nursing	Patient kicked nurse in head
North West	/2018	Female	Nursing	Kicked by patient
North West	/2018	Female	Nursing	trying to complete post falls observations patient became physically aggressive
North West	/2018	Female	Nursing	during post falls observations patient became physically aggressive
North West	/2018	Male	Nursing	the patient [redacted] approached the AIN [redacted] and placed a hand on each side of her face and shook her aggressively
North West	/2018	Female	Nursing	Patient kicked nurse in head
North West	/2018	Male	Nursing	Intoxicate d patient punching walls, verbally aggressive, threatening staff
South West	/2017	Female	Nursing	Physically threatened by residents daughter
South West	/2017	Female	Nursing	Resident punched staff in the abdomen and face, verbal abuse of staff
South West	/2017	Female	Nursing	Resident rammed wheelie walker into staffs legs and hit staff across the head with an open hand.
South West	/2017	Female	Medical	Patient who is a child threw a pillow at staff member.
South West	/2017	Female	Nursing	Resident aggression
South West	/2017	Female	Nursing	Staff bent down to remove soil pad resident hit staff in the head with a up a cut staff glass fell off
South West	/2017	Female	Nursing	punched in the nose by resident
South West	/2017	Female	Nursing	Resident became aggressive providing ADL's
South West	/2017	Female	Nursing	Resident was physical aggressive to staff when providing adl's
South West	/2017	Female	Nursing	Resident became verbal and physical aggressive to staff
South West	/2017	Female	Nursing	Resident was verbal and physical aggressive to staff
South West	/2017	Female	Nursing	Resident was verbal and physical aggressive to staff
South West	/2017	Female	Nursing	Resident was verbal and physical aggressive to staff
South West	/2017	Male	Operational	Physical Violence but NIL Injury
South West	/2017	Female	Nursing	Dementia pt taken for shower after urinating over floor and other sleeping pt.
South West	/2017	Male	Nursing	resident punched me on the right side rib cage
South West	/2017	Female	Nursing	Was changing pt pad - which was wet
South West	/2017	Female	Nursing	Resident punched staff in the abdomen
South West	/2017	Female	Nursing	trying to shower resident
South West	/2017	Female	Nursing	Staff injury due to aggressive resident
South West	/2017	Female	Nursing	Assisting with ADL's of resident in room [redacted]
South West	/2017	Female	Nursing	While showering resident, he hit out and smacked staff on the side of the face.
South West	/2017	Female	Nursing	resident behaviour
South West	/2017	Female	Nursing	While washing residents legs he swung out his arm and hit staff in the face and knocking off glasses.

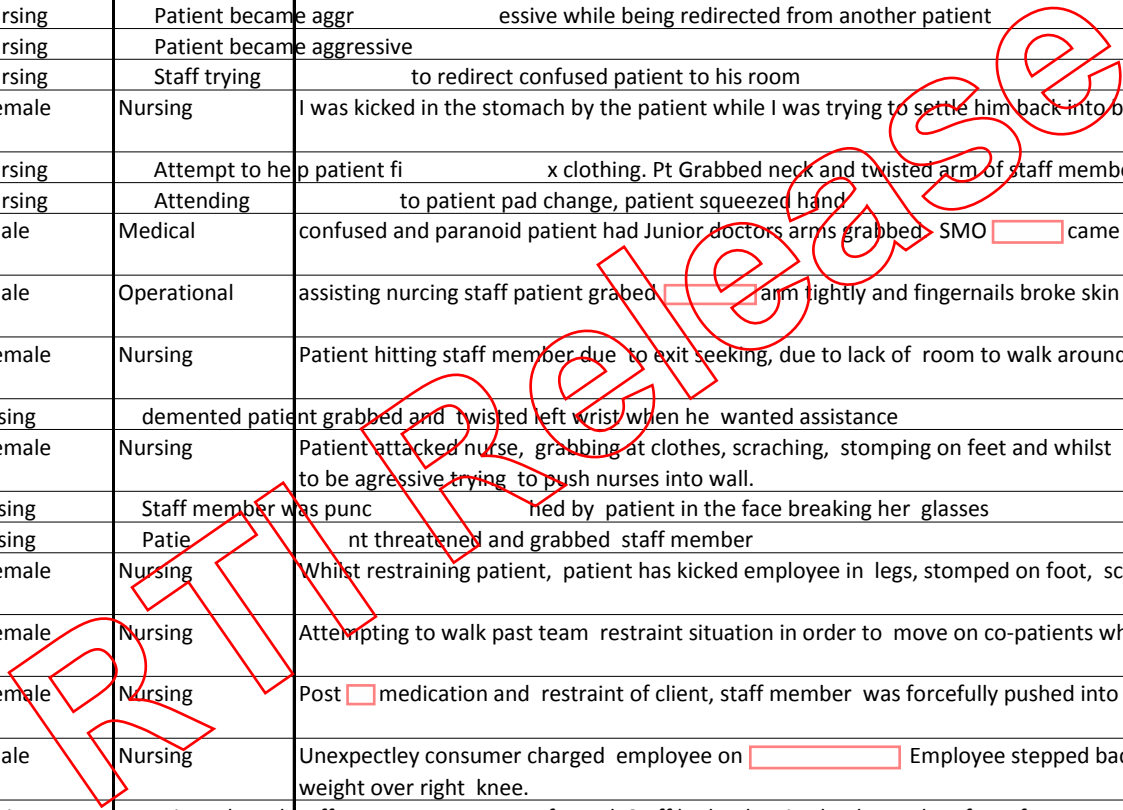


Hospital and Health Service (HHS)	Incident date	Gender	Occupation	Summary
South West	/2017	Female	Nursing	Resident behaviour
South West	/2017	Female	Nursing	Pt had acute deterioration in mental state
South West	/2017	Female	Nursing	resident behaviour
South West	/2017	Female	Nursing	resident behaviour
South West	/2017	Female	Nursing	Putting resident to bed, she was hitting punching, yelling. She kicked me in my chest very hard. I am shocked and my chest hurts and I have pain in my left shoulder
South West	/2017	Female	Nursing	Taking resident to the toilet, attacked staff, hitting and kicking, verbally aggressive
South West	/2017	Female	Nursing	When resident was being put on the toilet and changed into clothes she was hitting and scratching.
South West	/2017	Female	Nursing	Resident aggressive was hit by him in Left arm. Resident responded in his aggression to hit staff.
South West	/2017	Female	Nursing	Resident very firmly gripped 2 of my fingers ( ring and middle) on left hand as I picked up medication chart. When told he was to break my fingers he said " I'm going to break your neck in a minute"
South West	/2017	Female	Nursing	Patient hit staff member in the face twice. Nurses x2 stood patient out beside bed to pass urine in urinal.
South West	/2017	Female	Nursing	In bathroom removing clothing / shower and redressing.
South West	/2017	Male	Nursing	Patient agitated and aggressive. Urinating in bottle. Patient threw urine bottle at staff.
South West	/2017	Female	Nursing	While attempting to assist client with cares, used his elbow to hit Nurse in the stomach area.
South West	/2017	Male	Nursing	Resident physically aggressive actual
South West	/2017	Female	Nursing	Resident became verbal and physical aggressive to staff
South West	/2017	Female	Nursing	Changing residents incontinence aid and resident hit staff member (myself) in the face
South West	/2017	Female	Operational	Pt verbally voiced intention of physical violence towards facility, threatening to smash a window on numerous occasions.
South West	/2017	Female	Nursing	Resident was verbal and physical aggressive to staff
South West	/2017	Female	Nursing	Resident was verbal and physical aggressive to staff
South West	/2018	Female	Nursing	staff was trying to administer a medication to the resident when he pulled finger into his mouth and bit the middle finger on the right hand
South West	/2018	Female	Nursing	aggression, yelling, screaming, hitting out, kicking out, scratched staff's arms with fingernails
South West	/2018	Female	Nursing	aggression hit in the head
South West	/2018	Female	Nursing	aggression hit in the head
South West	/2018	Male	Operational	Assaulted by resident
South West	/2018	Female	Operational	Punched x4 in right arm
South West	/2018	Female	Nursing	while writer tried to pull top down, with her breast exposed , she bit the writer.
South West	/2018	Female	Nursing	resident spitting on staff hitting
South West	/2018	Female	Nursing	Staff member was punched in face by inpatient
Sunshine Coast	/2018	Female	Nursing	Patient hit staff while staff taking observations
Sunshine Coast	/2018	Female	Health Practitioners	Injury to R) wrist
Sunshine Coast	/2018	Female	Nursing	Pt shouting and verbally aggressive, threw cup of [redacted] at me, but missed.
Sunshine Coast	/2018	Female	Nursing	I was walking along the hallway when a woman bashed in to me
Sunshine Coast	/2018	Female	Nursing	Hit with patients bag
Sunshine Coast	/2018	Female	Nursing	Patient slapped nurse across the face



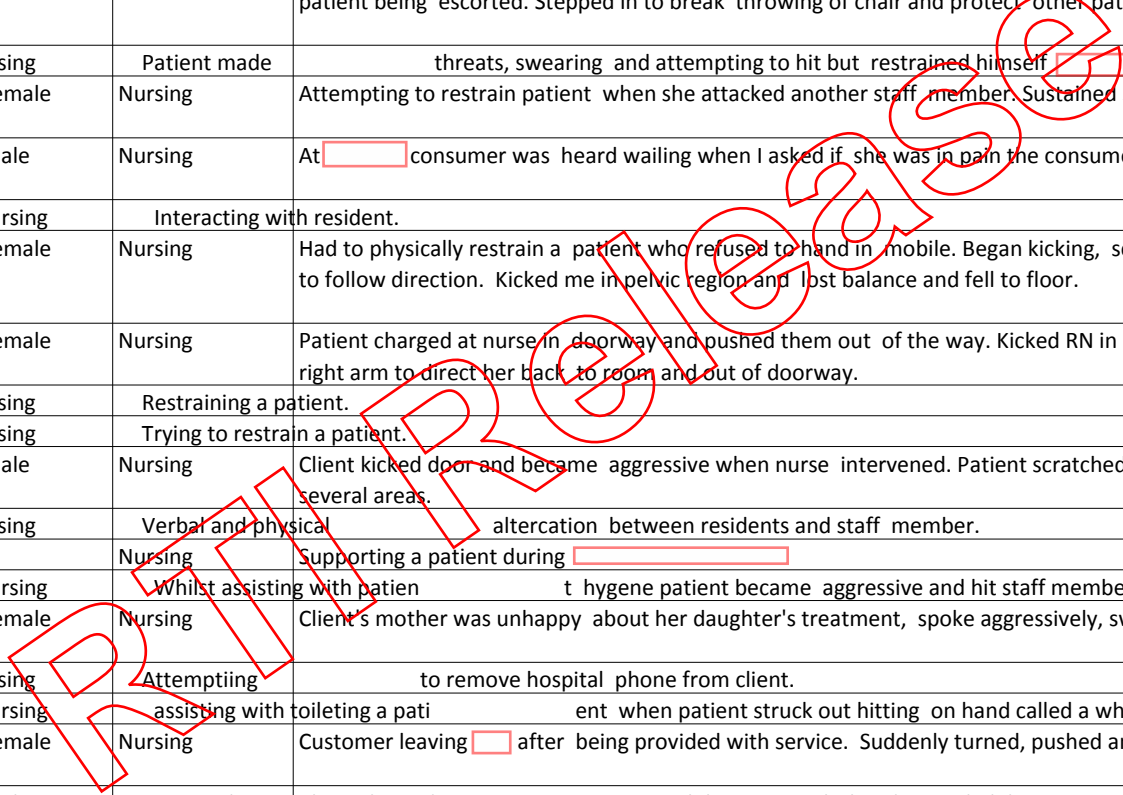


Hospital and Health Service (HHS)	Incident date	Gender	Occupation	Summary
Sunshine Coast	2018	Male	Nursing	Patient Punched Nurse In The Chest
Sunshine Coast	/2018	Female	Nursing	GRABBED BY PATIENT
Sunshine Coast	/2018	Female	Nursing	Physical aggression by patient
Sunshine Coast	/2018	Female	Nursing	Washing hands at basin post cares, patient walked toward me. He had wet hands so I gave him a paper towel. Patient attempted to hit me in the side of the head.
Sunshine Coast	/2018	Female	Nursing	During cares patient escalated in aggression
Sunshine Coast	/2018	Female	Nursing	Patient became aggressive while being redirected from another patient
Sunshine Coast	/2018	Female	Nursing	Patient became aggressive
Sunshine Coast	/2018	Female	Nursing	Staff trying to redirect confused patient to his room
Sunshine Coast	/2018	Female	Nursing	I was kicked in the stomach by the patient while I was trying to settle him back into bed to prevent him from falling.
Sunshine Coast	/2018	Female	Nursing	Attempt to help patient fix clothing. Pt Grabbed neck and twisted arm of staff member.
Sunshine Coast	/2018	Female	Nursing	Attending to patient pad change, patient squeezed hand
Sunshine Coast	/2018	Male	Medical	confused and paranoid patient had Junior doctors arms grabbed - SMO came to help - got kicked in abdomen.
Sunshine Coast	/2018	Male	Operational	assisting nursing staff patient grabbed arm tightly and fingernails broke skin and caused bleeding
Sunshine Coast	/2017	Female	Nursing	Patient hitting staff member due to exit seeking, due to lack of room to walk around in small environment - restricted space
Sunshine Coast	/2017	Female	Nursing	demented patient grabbed and twisted left wrist when he wanted assistance
Sunshine Coast	/2017	Female	Nursing	Patient attacked nurse, grabbing at clothes, scratching, stomping on feet and whilst being escorted to bedroom, continued to be aggressive trying to push nurses into wall.
Sunshine Coast	/2017	Female	Nursing	Staff member was punched in the face breaking her glasses
Sunshine Coast	/2017	Female	Nursing	Patient threatened and grabbed staff member
Sunshine Coast	/2017	Female	Nursing	Whilst restraining patient, patient has kicked employee in legs, stomped on foot, scratched right arm. Verbal threats made.
Sunshine Coast	/2017	Female	Nursing	Attempting to walk past team restraint situation in order to move on co-patients who were observing the situation.
Sunshine Coast	/2017	Female	Nursing	Post medication and restraint of client, staff member was forcefully pushed into client cupboard during restraint
Sunshine Coast	/2017	Male	Nursing	Unexpectedly consumer charged employee on Employee stepped back awkwardly with left knee, putting all weight over right knee.
Sunshine Coast	/2017	Female	Nursing	Patient chased staff out of ward. Staff had to barricade themselves for safety.
Sunshine Coast	/2017	Female	Nursing	Patient came out of room physically and verbally abusing staff. Staff had to exit to safety.
Sunshine Coast	/2017	Female	Nursing	Patient came out of his room and was verbally and physically aggressive towards staff, backing them into a corner.
Sunshine Coast	/2017	Female	Nursing	Patient woke up, started yelling, came out of room and was straight away verbally abusive and physically threatening staff. Patient was backing two nurses into a corner.
Sunshine Coast	/2017	Female	Nursing	Patient jammed my right thumb between wall and handle of 4ww
Sunshine Coast	/2017	Female	Nursing	Patient was trying to sit on a chair by the cupboards and I tried to assist him.

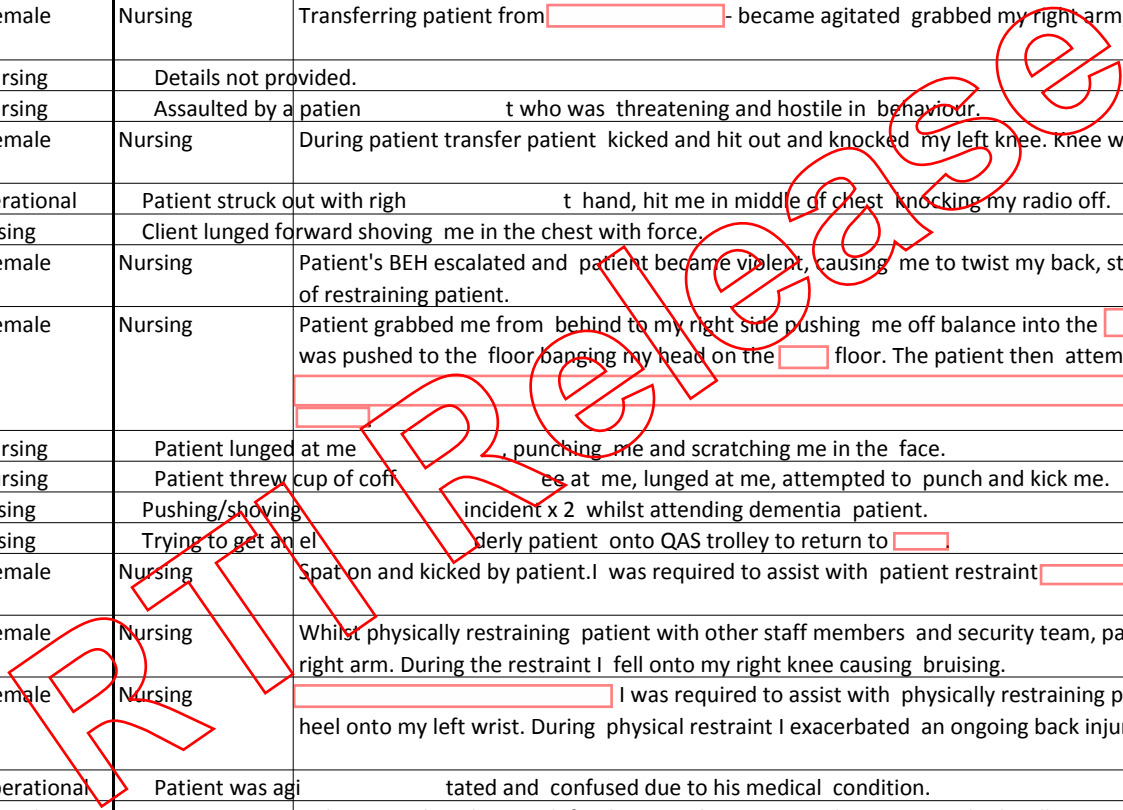




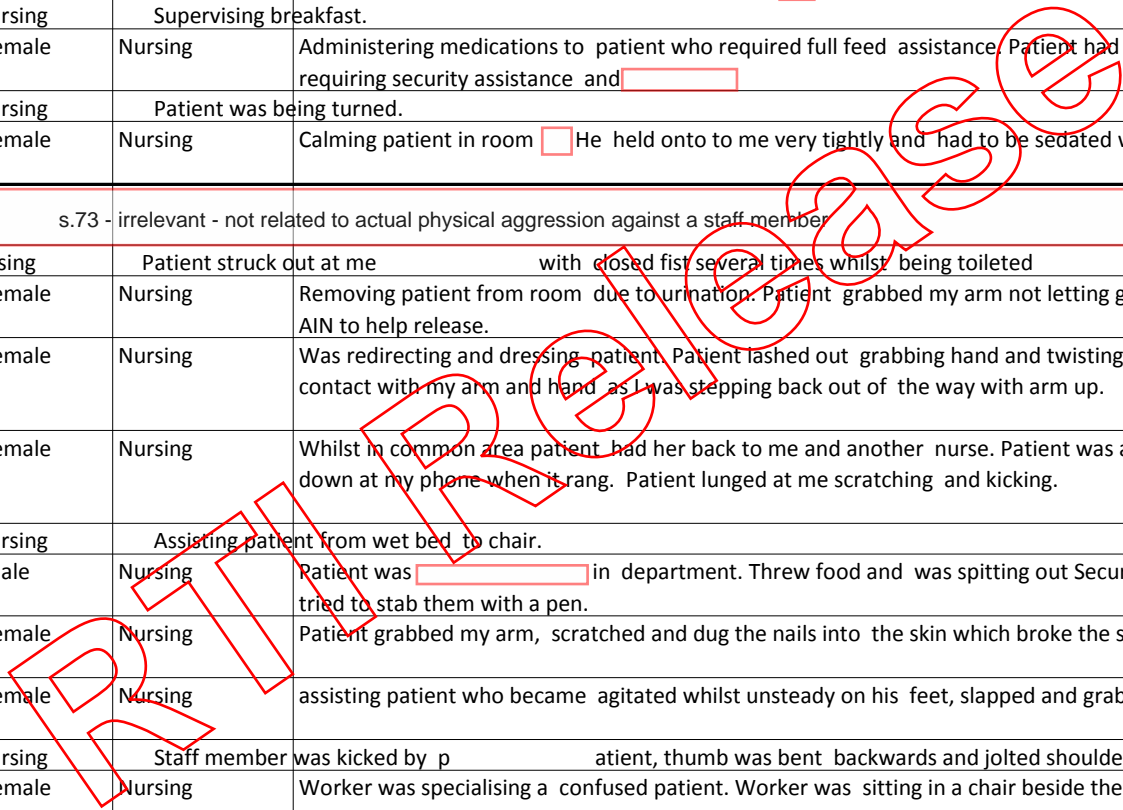
Hospital and Health Service (HHS)	Incident date	Gender	Occupation	Summary
				s.73 - irrelevant - not related to actual physical aggression against a staff member
Sunshine Coast	/2017	Male	Nursing	Liquid (ginger beer) thrown over myself, threatening physical abuse and was personally abusive.
Sunshine Coast	/2017	Female	Nursing	Patient rammed 4ww forcefully into my right ankle - [redacted] Staff grabbed cross bar of 4ww to stop the force of his push.
Sunshine Coast	/2017	Female	Nursing	Duress call for patient. Escorting another patient out of [redacted] when another aggressive patient picked up chair to throw at patient being escorted. Stepped in to break throwing of chair and protect other patient.
Sunshine Coast	/2017	Male	Nursing	Patient made threats, swearing and attempting to hit but restrained himself [redacted]
Sunshine Coast	/2017	Female	Nursing	Attempting to restrain patient when she attacked another staff member. Sustained scratch to my lip and chest.
Sunshine Coast	/2017	Male	Nursing	At [redacted] consumer was heard wailing when I asked if she was in pain the consumer lunged at me and broke my glasses.
Sunshine Coast	/2017	Female	Nursing	Interacting with resident.
Sunshine Coast	/2017	Female	Nursing	Had to physically restrain a patient who refused to hand in mobile. Began kicking, scratching and biting at staff and refusing to follow direction. Kicked me in pelvic region and lost balance and fell to floor.
Sunshine Coast	/2017	Female	Nursing	Patient charged at nurse in doorway and pushed them out of the way. Kicked RN in left shin then charged at RN. Wrist lock right arm to direct her back to room and out of doorway.
Sunshine Coast	/2017	Female	Nursing	Restraining a patient.
Sunshine Coast	/2017	Female	Nursing	Trying to restrain a patient.
Sunshine Coast	/2017	Male	Nursing	Client kicked door and became aggressive when nurse intervened. Patient scratched nurses left wrist and broke skin in several areas.
Sunshine Coast	/2017	Female	Nursing	Verbal and physical altercation between residents and staff member.
Sunshine Coast	/2017	Female	Nursing	Supporting a patient during [redacted]
Sunshine Coast	/2017	Female	Nursing	Whilst assisting with patient hygiene patient became aggressive and hit staff member
Sunshine Coast	/2017	Female	Nursing	Client's mother was unhappy about her daughter's treatment, spoke aggressively, swore at me and backed me onto a wall.
Sunshine Coast	/2017	Female	Nursing	Attempting to remove hospital phone from client.
Sunshine Coast	/2017	Female	Nursing	assisting with toileting a patient when patient struck out hitting on hand called a whore
Sunshine Coast	/2017	Female	Nursing	Customer leaving [redacted] after being provided with service. Suddenly turned, pushed and kicked sharps bin into staff area.
Sunshine Coast	/2017	Male	Operational	Client slapped me on my upper arm with her open right hand. A verbal disagreement ensued as a result of which I ceased the service and exited the [redacted] with my co-worker. More detailed report uploaded.
Sunshine Coast	/2017	Male	Nursing	Patient being returned from [redacted] Patient's brother punched me in the head several times and knocked me to the ground.
Sunshine Coast	/2017	Female	Health Practitioners	Open client physically assaulted a worker and another resident. Client then attempted to enter the [redacted] building. Two other staff were inside the [redacted] building at the time of the incident.



Hospital and Health Service (HHS)	Incident date	Gender	Occupation	Summary
Sunshine Coast	/2017	Female	Nursing	Client physically assaulted worker and another client. Client then attempted to enter [redacted] building. Two other staff were in the [redacted] building at the time.
Sunshine Coast	/2017	Female	Nursing	I was hit on the right side of back/shoulder. I fell over from the knock. Fell into door face first and injured lip, left wrist and right shoulder blade and neck.
Sunshine Coast	/2017	Female	Nursing	Patient chased me.
Sunshine Coast	/2017	Female	Nursing	Assisting patient to sit in armchair.
Sunshine Coast	/2017	Female	Nursing	Transferring patient from [redacted] - became agitated grabbed my right arm, back and squeezed my right wrist.
Sunshine Coast	/2017	Female	Nursing	Details not provided.
Sunshine Coast	/2017	Male	Nursing	Assaulted by a patient who was threatening and hostile in behaviour.
Sunshine Coast	/2017	Female	Nursing	During patient transfer patient kicked and hit out and knocked my left knee. Knee was not flexed at time of injury.
Sunshine Coast	/2017	Male	Operational	Patient struck out with right hand, hit me in middle of chest knocking my radio off.
Sunshine Coast	/2017	Male	Nursing	Client lunged forward shoving me in the chest with force.
Sunshine Coast	/2017	Female	Nursing	Patient's BEH escalated and patient became violent, causing me to twist my back, straining muscle left thoracic in the event of restraining patient.
Sunshine Coast	/2017	Female	Nursing	Patient grabbed me from behind to my right side pushing me off balance into the [redacted] door which swung open and I was pushed to the floor banging my head on the [redacted] floor. The patient then attempted to put her hands to my neck [redacted]
Sunshine Coast	/2017	Female	Nursing	Patient lunged at me, punching me and scratching me in the face.
Sunshine Coast	/2017	Male	Nursing	Patient threw cup of coffee at me, lunged at me, attempted to punch and kick me.
Sunshine Coast	/2017	Female	Nursing	Pushing/shoving incident x 2 whilst attending dementia patient.
Sunshine Coast	/2017	Female	Nursing	Trying to get an elderly patient onto QAS trolley to return to [redacted]
Sunshine Coast	/2017	Female	Nursing	Spat on and kicked by patient. I was required to assist with patient restraint [redacted].
Sunshine Coast	/2017	Female	Nursing	Whilst physically restraining patient with other staff members and security team, patient spat at me twice and pinched my right arm. During the restraint I fell onto my right knee causing bruising.
Sunshine Coast	/2017	Female	Nursing	[redacted] I was required to assist with physically restraining patient. Patient kicked me with her left heel onto my left wrist. During physical restraint I exacerbated an ongoing back injury.
Sunshine Coast	/2017	Male	Operational	Patient was agitated and confused due to his medical condition.
Sunshine Coast	/2017	Female	Nursing	Helping another client with food tray in dining room. Client approached trolley raising voice and moving aggressively towards me. As I moved to turn away client kicked me hard on buttocks and continued to yell at me. I left the area.
Sunshine Coast	/2017	Male	Operational	Restraining a patient.
Sunshine Coast	/2017	Female	Health Practitioners	Interviewing patient during ward round. Patient threatened to smash my glasses into my face. I concluded interview immediately but patient continued with verbal abuse. On attempting to remove patient from room patient threw cup of coffee in my face.



Hospital and Health Service (HHS)	Incident date	Gender	Occupation	Summary
Sunshine Coast	/2017	Male	Nursing	Opened door for client when he hit me from behind on the head. I pushed him away and he spat at me several times in the eye and I retreated.
Sunshine Coast	/2017	Male	Nursing	Patient lunged forward from sitting position on chair and put his full body weight on me whilst I was talking to him to try and calm him down.
Sunshine Coast	/2017	Male	Operational	Restraining patient on the ground in room in
Sunshine Coast	/2017	Female	Nursing	Patient attempted to abscond after waking from in recovery.
Sunshine Coast	/2017	Male	Nursing	Supervising breakfast.
Sunshine Coast	/2017	Female	Nursing	Administering medications to patient who required full feed assistance. Patient had been agitated an hour previous requiring security assistance and
Sunshine Coast	/2017	Female	Nursing	Patient was being turned.
Sunshine Coast	/2017	Female	Nursing	Calming patient in room He held onto to me very tightly and had to be sedated with Security present.
s.73 - irrelevant - not related to actual physical aggression against a staff member				
Sunshine Coast	/2017	Female	Nursing	Patient struck out at me with closed fist several times whilst being toileted
Sunshine Coast	/2017	Female	Nursing	Removing patient from room due to urination. Patient grabbed my arm not letting go using two hands on wrist.- needed AIN to help release.
Sunshine Coast	/2017	Female	Nursing	Was redirecting and dressing patient. Patient lashed out grabbing hand and twisting and tried to punch me. Patient made contact with my arm and hand as I was stepping back out of the way with arm up.
Sunshine Coast	/2017	Female	Nursing	Whilst in common area patient had her back to me and another nurse. Patient was at least 2.5 metres away when I looked down at my phone when it rang. Patient lunged at me scratching and kicking.
Sunshine Coast	/2017	Female	Nursing	Assisting patient from wet bed to chair.
Sunshine Coast	/2017	Male	Nursing	Patient was in department. Threw food and was spitting out Security staff. Later attacked staff again and tried to stab them with a pen.
Sunshine Coast	/2017	Female	Nursing	Patient grabbed my arm, scratched and dug the nails into the skin which broke the skin causing bleeding and bruising.
Sunshine Coast	/2017	Female	Nursing	assisting patient who became agitated whilst unsteady on his feet, slapped and grabbed at glasses
Sunshine Coast	/2017	Female	Nursing	Staff member was kicked by patient, thumb was bent backwards and jolted shoulder and neck
Sunshine Coast	/2017	Female	Nursing	Worker was specialising a confused patient. Worker was sitting in a chair beside the bed with her right hand resting on her right knee and her left hand resting on her right hand. The patient had been constantly trying to get out of bed.
Sunshine Coast	/2017	Female	Nursing	Patient was agitated and was offered PRN which patient refused. Patient punched nurse on the left cheek, threw a jug of water at the Staff Member together with following the staff member around the table. The patient spat towards staff, the patient displayed demanding and aggressive behaviour towards staff. Prime has been completed.



Hospital and Health Service (HHS)	Incident date	Gender	Occupation	Summary
Sunshine Coast	/2017	Female	Nursing	The Staff Member explained to patient that her [redacted] would be discussed with the treating team. The patient charged at the Staff Member to physically attack her. The Staff Member jumped backwards to get out of the patient's way and pulled and strained her right hip. The patient then grabbed [redacted] that the Staff Member had in her hand and ripped them up.
Sunshine Coast	/2017	Male	Nursing	Patient requested a smoke, patient was offered a cigarette and also offered the patient a nicotine replacement. The patient picked up a table and started hitting the nursing station door and window.
Sunshine Coast	/2017	Female	Nursing	Patient was brought in by QPS. Patient was aggressive, threatening and wanting to leave. Patient had used [redacted] x 1. QPS had to assist as security busy with two other patients concurrently.
Sunshine Coast	/2017	Female	Nursing	Patient had [redacted]. Patient was attempting to leave and was mildly combative and verbal.
Sunshine Coast	/2017	Female	Nursing	Patient was delirious, screaming, paranoia and unable to orientate. The patient was also refusing to co-operate and refused to remain in bed. Patient had [redacted].
Sunshine Coast	/2017	Female	Nursing	The incident was not unexpected as patient aggressive since before transfer to hospital.
Sunshine Coast	/2017	Female	Nursing	Taking patient to the toilet in [redacted]
Sunshine Coast	/2017	Female	Nursing	I was trying to stop a patient from hitting another patient, when I was struck
Sunshine Coast	/2017	Male	Operational	confused patient lashed out at [redacted] staff impact to right side of face, also grabbed with a firm grip
Sunshine Coast	/2017	Male	Nursing	Patient punched Staff Member in the forearm.
Sunshine Coast	/2017	Male	Nursing	Staff member was attempting to stop patient from up ending a table. The patient attempted to punch the staff member with his left hand and was restrained from doing so.
Sunshine Coast	/2017	Female	Nursing	Worker was hit in the face during admission of advanced dementia patient
Sunshine Coast	/2017	Female	Nursing	Patient started to swing 4x [redacted] wheelie walker at the Staff Member managing to hit her legs.
Sunshine Coast	/2017	Female	Nursing	The Staff member was trying to stop patient from hitting another patient, the patient kicked the Staff Member's left calf.
Sunshine Coast	/2017	Female	Nursing	Staff member was scratched on the forearm by patient during patient care
Sunshine Coast	/2017	Female	Nursing	Delirium patient intrusive into female patient's room [redacted] [redacted] Patient was grabbing staff by forearms, squeezing, pushing/pulling to get past into female patient's room. [redacted] [redacted] Patient scratched Staff member's finger and the Staff Member received bruising to her forearms.
Sunshine Coast	/2017	Female	Nursing	Staff Member was attempting to do observations, patient care and pad change. The patient grabbed the Staff member's right wrist and lower arm and would not let go. Other staff members assisted to get the patient to let go of the staff member. Patient was swearing, kicking and punching out.
Sunshine Coast	/2017	Female	Nursing	[redacted] Patient was grabbing at Staff Member's forearms and hands squeezing and hitting out.

REDACTED

Hospital and Health Service (HHS)	Incident date	Gender	Occupation	Summary
Sunshine Coast	/2017	Female	Nursing	patient grabbed and pulled past staff to exit room
Sunshine Coast	/2017	Female	Nursing	Patient grabbed Staff Member, kicked out at staff during direct patient care.
Sunshine Coast	/2017	Female	Nursing	whilst assisting patient in bed patient attempted to punch and kick staff, he then grasped arm and scratched down the forearm
Sunshine Coast	/2017	Female	Nursing	whilst giving patient medication, patient grabbed wrist of staff and twisted and pulled
Sunshine Coast	/2017	Male	Nursing	Staff member was assaulted by a patient. The patient was shouting and abusive kicking doors and furniture, kicked Staff member in the arm and the patient was then restrained to prevent further assaults.
Sunshine Coast	/2017	Male	Nursing	Staff duress alert set off in [redacted] On arrival patient was extremely agitated and vocalising threats to harm staff and other patients. Staff awaiting for security to arrive when patient began attacking staff physically by kicking Nurse [redacted] and punching Staff Member in the face grazing his left cheek.
				s.73 - irrelevant - not related to actual physical aggression against a staff member
Sunshine Coast	/2017	Female	Nursing	Staff member was assisting with patient care Patient pushed and punched the Staff Member in the shoulder and arms.
Sunshine Coast	/2017	Female	Nursing	[redacted] As [redacted] was taken to her room she tried to scratch us leaving red marks up the Staff member's arms. [redacted] then tried to bite [redacted] The Staff member activated security alarms and placed her in her room.
Sunshine Coast	2017	Female	Nursing	visitor assaulted staff member by pushing her into wall when entering the unit
Sunshine Coast	/2017	Female	Nursing	At commencement of [redacted], I said "hello" to the patient. He raised his fist and hit my left shoulder / upper arm.
Sunshine Coast	/2017	Male	Nursing	Patient was being redirected to his room when he became aggressive and grabbed and pushed staff member
Sunshine Coast	/2017	Female	Nursing	Patient came in with drug induced psychosis [redacted] - became aggressive/smashing head against wall. Nurse intervened to stop patient hitting head on wall and in the process patient threw head back and smashed nurse (L) wrist into wall between wall and patient's head.
Sunshine Coast	/2017	Female	Nursing	[redacted] Patient grabbed staff member, [redacted], patient shoved nurse backwards and nursing staff hit wall, impact mainly on right elbow. Patient grabbed nurses arm and held on. Nurse removed grip and left.
Sunshine Coast	/2017	Female	Nursing	Patient attempted to remove [redacted] RN attempted to prevent Patient from doing so. Patient struggled in process, RN's LH sustained acute pain.

REDACTED

Hospital and Health Service (HHS)	Incident date	Gender	Occupation	Summary
Sunshine Coast	/2017	Male	Nursing	Moved Patient up the bed with RN and Patient hit me with his right fist, hitting me on my jaw ([redacted]).
Sunshine Coast	/2017	Female	Nursing	Patient became agitated - swung hand back and thumped me in the chest. This happened while preventing Patient from falling and entering into an Isolated Patients room and leaving via double doors.
Sunshine Coast	/2017	Female	Nursing	Patient became agitated, climbing out of bed yelling at staff. Stepped out of the way when Patient swinging arm and walked into shelf corner outside room.
Sunshine Coast	/2017	Female	Health Practitioners	Patient has seen the worker [redacted] talking with another patient. She came from behind and pulled worker's hair and punched her in the neck, yelling at worker saying "[redacted]".
Sunshine Coast	/2017	Male	Health Practitioners	In the course of managing the clients expectations, I was assaulted, kicked and punched by the client.
Sunshine Coast	/2017	Female	Nursing	Patient grabbed my arm and started biting my arm and hitting out at staff.
Sunshine Coast	/2017	Female	Nursing	Patient grabbed RN's wrists hard and twisted.
Sunshine Coast	/2017	Female	Nursing	The aggressiveness could have come from [redacted]
Sunshine Coast	/2017	Female	Nursing	Patient has a [redacted] Patient became restless/agitated and then punch myself in the throat.
Sunshine Coast	/2017	Female	Nursing	Taking Patient to room, she gripped and dug her fingernails into my right hand, leaving deep impressions - not breaking the skin.
s.73 - irrelevant - not related to actual physical aggression against a staff member				
Sunshine Coast	/2017	Male	Nursing	Noted small laceration on wrist post patient restraint. Unsure how injury occurred.
Sunshine Coast	/2017	Male	Nursing	Patient trying to abscond from ward, I closed ward door and was cornered by patient who then tried to punch me in the face repeatedly but I fended him off. No injury at all to me.
Sunshine Coast	/2017	Male	Nursing	I was talking with RN whilst sitting next to patient.
Sunshine Coast	/2017	Male	Nursing	Patient attempting to abscond. I put my arm in lift door to prevent it from closing and patient swung and hit my arm.
Sunshine Coast	/2017	Female	Health Practitioners	I was completing a [redacted] of patient who was repeatedly sexually inappropriate, with sexual innuendo, exposed himself and attempted to touch me inappropriately. I was not harmed however situation made me feel at risk of harm if behaviour was to escalate further.
Sunshine Coast	/2017	Male	Nursing	Became became hostile raising fists and throwing items off the table at me.
Sunshine Coast	/2017	Male	Operational	Attempting to cross the road when vehicle suddenly accelerated towards me after waving at me to cross the road.
Sunshine Coast	/2017	Female	Nursing	[redacted]. When patient was taken by the hand she lunged forward and bit me.
Sunshine Coast	2017	Female	Nursing	I picked up patients reading glasses to put a name tag on.
Sunshine Coast	/2017	Female	Nursing	Redirecting patient to ensuite when she became agitated, swearing, ran at me, grabbed my left forearm and swung a vase at me, pulled hard on my left arm. I heard ripping sound then felt sharp pain.

REQUEST

Hospital and Health Service (HHS)	Incident date	Gender	Occupation	Summary
Sunshine Coast	/2017	Female	Nursing	Patient threatened to punch me, slit my throat, swearing at me, coming at me, yelling at me telling me to get out of room, blocked doorway not allowing me past with female patient.
Sunshine Coast	/2017	Female	Nursing	Patient intruded into my personal space and stated that he would not agree to having requested test. Continued to pace whilst glaring at me.
Sunshine Coast	/2017	Female	Nursing	Patient became aggressive when I reinforced that he was required to comply with the instructions of the treating team Patient verbalised threats of retribution when transferred to
				s.73 - irrelevant - not related to actual physical aggression against a staff member
				s.73 - irrelevant - not related to actual physical aggression against a staff member
Sunshine Coast	/2017	Female	Nursing	Assisting patient into bed with assistance of wardsmen when patient kicked out at nurse. Nurse turned sideways deflecting blow whilst taking steps away.
				s.73 - irrelevant - not related to actual physical aggression against a staff member
Sunshine Coast	/2017	Female	Nursing	Patient forced his way into the nurses station, shoving me backwards x2 with great force causing injury/pain/tenderness to my left shoulder, left rib cage, left hip and left knee.
Sunshine Coast	/2017	Female	Nursing	Attending to patient's hygiene, patient punched and kneed me in the stomach. I was unable to move away as we had patient on side and would have fallen off the bed.
Sunshine Coast	/2017	Female	Nursing	Assisting another staff member with an agitated patient.
Sunshine Coast	/2017	Female	Operational	Not stated.
Sunshine Coast	/2017	Male	Operational	Patient started throwing equipment, knocking over chair and computer.
Sunshine Coast	/2017	Female	Nursing	Patient forced his way into nurses station, foot was behind door to prevent entry. He forced himself in and I placed my hands up to hold him back. He then forced his way in and pushed on another staff member.
Sunshine Coast	/2017	Female	Nursing	Patient would not listen to reason re and began yelling, threatening and abusing stating. Tries to de-escalate situation then patient hit me in the upper chest.
				s.73 - irrelevant - not related to actual physical aggression against a staff member
Sunshine Coast	/2017	Male	Nursing	Patient became aggressive and combative with Security and I was required to assist to restrain and lower patient to the floor to reduce further risk of harm.
Sunshine Coast	/2017	Female	Nursing	Physical restraint of patient.
Sunshine Coast	/2017	Male	Nursing	Inserting into patient.

REQUEST



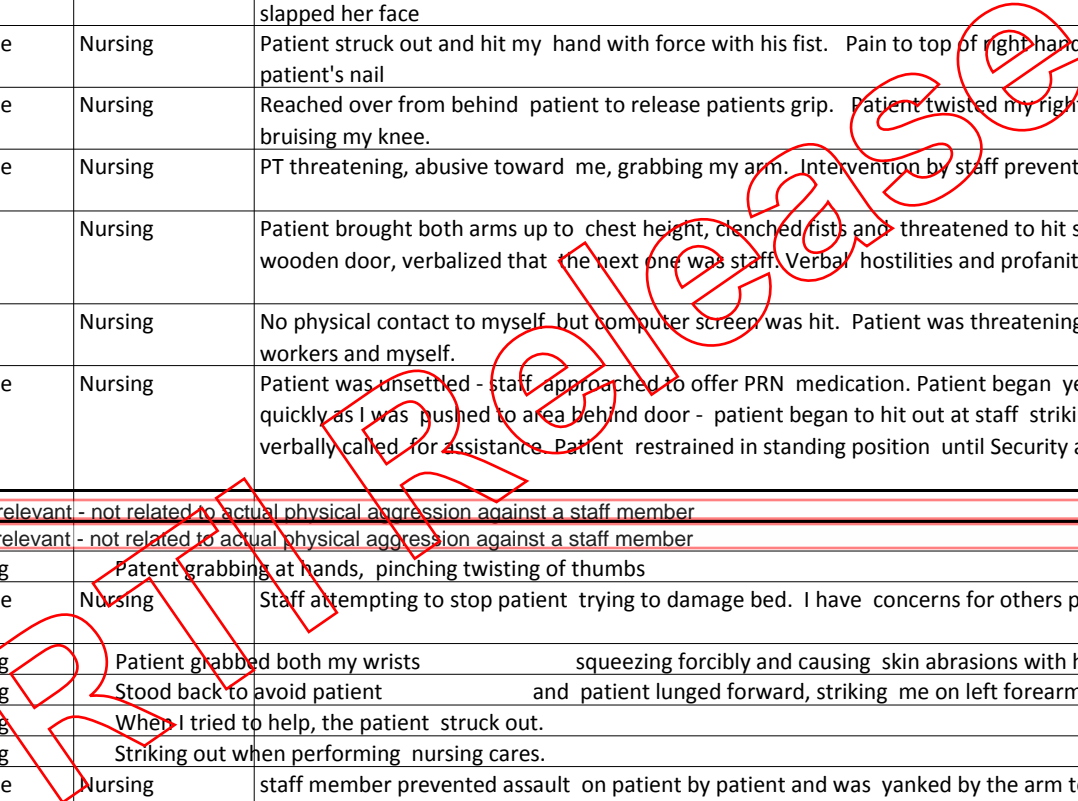
Hospital and Health Service (HHS)	Incident date	Gender	Occupation	Summary
Sunshine Coast	/2017	Female	Nursing	Patient was angry and threw linen at staff and when challenged lunged forward and grabbed my uniform collar and duress alarm. I held her other arm firmly and pushed her away from me so she could not take hold of me further. Patient raised her knee attempting to kick but prevented due to enough separation.
Sunshine Coast	/2017	Female	Nursing	patient woke during routine cares agitated and took 3 staff to restrain to maintain airways, during struggle patient pinched staff members arm causing redness and swelling
Sunshine Coast	/2017	Male	Nursing	Patient came up behind staff member and attempted to punch him in back of head
Sunshine Coast	/2017	Female	Nursing	Direct patient cares
Sunshine Coast	/2017	Male	Nursing	patient attempted exit the room and punch staff member
s.73 - irrelevant - not related to actual physical aggression against a staff member				
Sunshine Coast	2017	Male	Nursing	patient exited the room hit security staff and abused other staff
Sunshine Coast	2017	Female	Operational	patient ran at staff member with raised fist
Sunshine Coast	2017	Male	Nursing	Patient requested to talk to staff member then attacked him without indication or provocation.
Sunshine Coast	2017	Male	Nursing	patient verbally and physically aggressive to staff member, pushed staff member away
Sunshine Coast	2017	Female	Nursing	Attempting to calm the child.
Sunshine Coast	2017	Female	Nursing	Assisting patient with special needs.
Sunshine Coast	2017	Female	Nursing	Assisting with transport of disabled patient
Sunshine Coast	2017	Female	Nursing	Resident dropped another staff member to the ground landing many punches to his head. I attempted to remove resident from the staff member.
s.73 - irrelevant - not related to actual physical aggression against a staff member				
s.73 - irrelevant - not related to actual physical aggression against a staff member				
Sunshine Coast	/2017	Female	Nursing	staff member responding to call for assistance when entering room patient struck out with solid item connecting on right thigh
Sunshine Coast	/2017	Female	Nursing	patient ran at staff member clawing at face area
Sunshine Coast	/2017	Female	Nursing	Patient struck out at two Security staff.
Sunshine Coast	/2017	Female	Nursing	staff member approached patient but patient launched towards staff member in an aggressive manner
Sunshine Coast	/2017	Female	Nursing	staff member was deescalating when patient spat at her landing on her face
Sunshine Coast	/2017	Male	Operational	Trying to remove phone from patient's possession.
Sunshine Coast	/2017	Male	Operational	Trying to remove phone from patient's possession.
Sunshine Coast	/2017	Male	Operational	staff member responded to duress alarm in patient aggressive and not compliant in taking medication, patient escalated to the degree of kicking staff member making contact on left elbow.
Sunshine Coast	/2017	Female	Nursing	Requested phone from patient (as per plan), patient refused, security engaged, left arm locked into arm hold, pushed against wall.
Sunshine Coast	/2017	Male	Operational	patient swatted me on the head stating that's what she does to
Sunshine Coast	/2017	Male	Nursing	Client lunged and attempted to grab/hit hand. I deflected with palm.
Sunshine Coast	/2017	Female	Nursing	assault by patient
Sunshine Coast	/2017	Female	Nursing	Patient reached over nurses station and punched staff on left side of face.

DISCLOSED

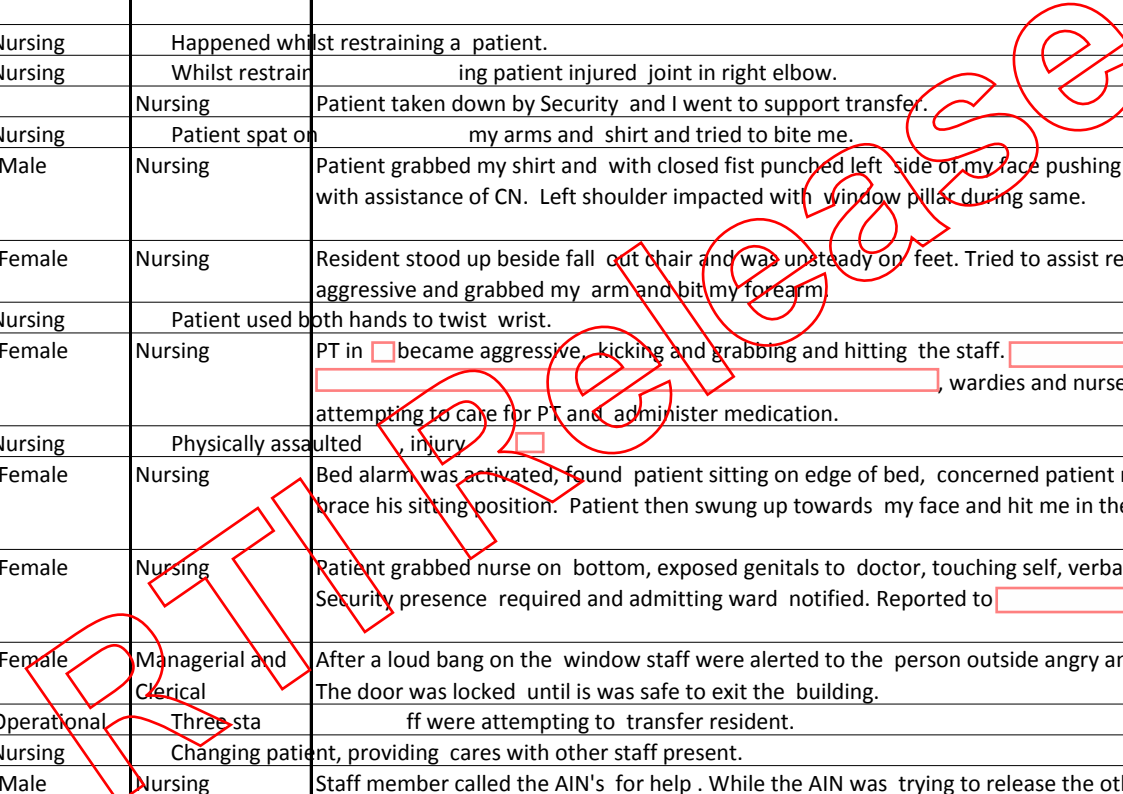
Hospital and Health Service (HHS)	Incident date	Gender	Occupation	Summary
				s.73 - irrelevant - not related to actual physical aggression against a staff member
Sunshine Coast	/2017	Male	Nursing	It was required to use low level restraint to remove a patient out of male co patients room on release in the [redacted] patient struck staff member in shoulder
Sunshine Coast	/2017	Male	Health Practitioners	Patient aggressively came up and held my left arm and threatened to karate chop me.
Sunshine Coast	/2017	Female	Managerial and Clerical	Relative of [redacted] Relative then began yelling at me and threw a card stand at me.
Sunshine Coast	/2017	Female	Nursing	Patient became agitated and tried to get out of bed. Whilst trying to settle him he grabbed both wrists firmly. Left wrist now tender and slightly red. Reported to [redacted], no indication to attend [redacted]
Sunshine Coast	/2017	Female	Nursing	Patient verbally aggressive and threatening and attempted to hit out and kick staff.
Sunshine Coast	/2017	Female	Nursing	Patient hit me in the face.
Sunshine Coast	/2017	Male	Operational	Patient severely distressed whilst nursing staff were trying to [redacted]. Patient hitting and slapping staff and trying to bite staff continuously.
Sunshine Coast	/2017	Male	Operational	Patient was kicking and punching and trying to bite. I was hit more than once on the arms and shoulder.
Sunshine Coast	/2017	Female	Operational	Working in ward and said hello to patient who is unstable and patient went to slap me. I ducked and avoided being hit.
Sunshine Coast	/2017	Female	Nursing	Patient grabbed my wrist and twisted it and used expletive language. I pulled my wrist away and told her to stop before she could grab at me. Wardsperson [redacted] also told her to stop.
Sunshine Coast	/2017	Male	Nursing	patient hit the back of my head with a 2 litre bottle of milk and punched me. Patient restrained by myself falling to ground I grazed my right elbow and had pain to mid back.
Sunshine Coast	/2017	Male	Operational	Attended a duress call in [redacted] to find a patient walking towards staff swinging a walking stick with intent to cause injury. The patient was restrained by another PSO and myself.
Sunshine Coast	/2017	Female	Nursing	Patient stated "I'm gonna get you fat ....." then ran at me around the island. I quickly diverted into staff area and another RN diverted the patient away from the door.
Sunshine Coast	/2017	Female	Nursing	Patient lunged at me hitting and stabbing repeatedly. I quickly moved to push patient away and in the process received multiple blows to head and shoulders whilst I continued to push away from scene. One blow with held pen pierced skin [redacted] Attached clinical note uploaded to IMS.
Sunshine Coast	/2017	Female	Nursing	Patient entered staff station and attacked me causing me to fall to the floor. Patient stabbed me with a pencil inflicting puncture wound to [redacted] and bruising to chest area.
Sunshine Coast	/2017	Female	Nursing	Patient agitated and aggressive whilst being restrained by two protective services officers
Sunshine Coast	/2017	Female	Nursing	Administering PRN medication when patient leapt out of bed, pushing RN backwards into door.
Sunshine Coast	/2017	Male	Nursing	Heard shouts coming from [redacted] where client was assaulting clinical staff with punches. When [redacted] tried to de-escalate client then punched them on the right hand side of the face. Eventually client was restrained by staff.
Sunshine Coast	/2017	Female	Nursing	when attending to PAD change patient grabbed and squeezed arm causing pain and red mark
Sunshine Coast	/2017	Female	Nursing	during patient cares the patient grabbed hold of my wrist and refused to let go

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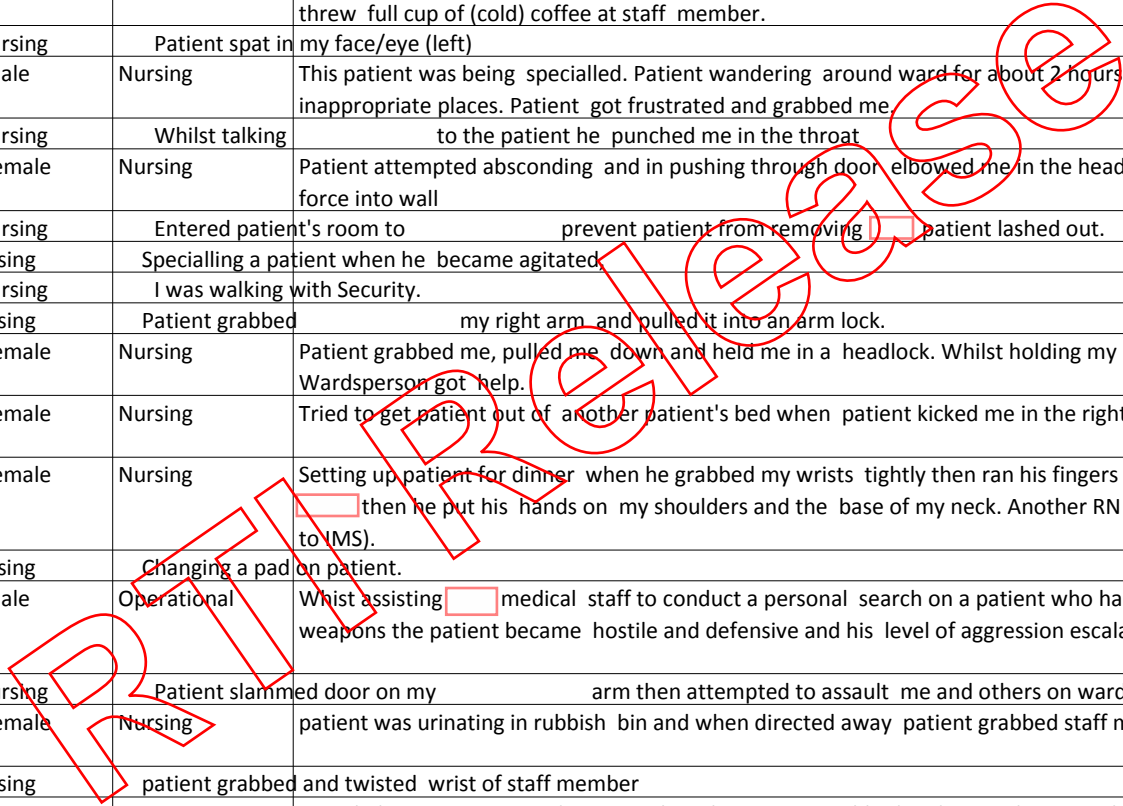
Hospital and Health Service (HHS)	Incident date	Gender	Occupation	Summary	
Sunshine Coast	2017	Male		Patient ( ) required a low lever restraint and removal from male co- patients room. When in ( ) - patient released by nursing staff, patient 'impulsively' turned and punched male nurse in the shoulder. Patient then apologized for punching male nurse - nil apparent injury initially sustained.	
Sunshine Coast	2017	Female	Nursing	during patient care the patient grabbed staff members wrist and squeezing and refused to let go	
Sunshine Coast		2017	Female	Nursing	patient was agitated and trying to climb out of bed and ( ), staff member was repositions patient in bed when he slapped her face
Sunshine Coast		2017	Female	Nursing	Patient struck out and hit my hand with force with his fist. Pain to top of right hand and small skin tear caused from patient's nail
Sunshine Coast		2017	Female	Nursing	Reached over from behind patient to release patients grip. Patient twisted my right thumb back pulling me into bed rails bruising my knee.
Sunshine Coast		2017	Female	Nursing	PT threatening, abusive toward me, grabbing my arm. Intervention by staff prevented more serious assault.
Sunshine Coast		2017	Male	Nursing	Patient brought both arms up to chest height, clenched fists and threatened to hit staff then turned away and punched wooden door, verbalized that the next one was staff. Verbal hostilities and profanities continued throughout the process.
Sunshine Coast		2017	Male	Nursing	No physical contact to myself but computer screen was hit. Patient was threatening using abusive language towards co workers and myself.
Sunshine Coast		2017	Female	Nursing	Patient was unsettled - staff approached to offer PRN medication. Patient began yelling and pushing staff. Unable to exit quickly as I was pushed to area behind door - patient began to hit out at staff striking me several times. alarms activated, verbally called for assistance. Patient restrained in standing position until Security arrived.
				s.73 - irrelevant - not related to actual physical aggression against a staff member	
				s.73 - irrelevant - not related to actual physical aggression against a staff member	
Sunshine Coast	/2017	Female	Nursing	Patient grabbing at hands, pinching twisting of thumbs	
Sunshine Coast		/2017	Female	Nursing	Staff attempting to stop patient trying to damage bed. I have concerns for others patients, as ( ) tried to help.
Sunshine Coast	/2017	Female	Nursing	Patient grabbed both my wrists squeezing forcibly and causing skin abrasions with his nails.	
Sunshine Coast	/2017	Female	Nursing	Stood back to avoid patient and patient lunged forward, striking me on left forearm.	
Sunshine Coast	/2017	Female	Nursing	When I tried to help, the patient struck out.	
Sunshine Coast	/2017	Female	Nursing	Striking out when performing nursing cares.	
Sunshine Coast		/2017	Female	Nursing	staff member prevented assault on patient by patient and was yanked by the arm to further facilitate the assault
Sunshine Coast		/2017	Female	Nursing	staff member attempted to redirect patient to stay in room, patient pusher in the shoulder and told her to Piss off
Sunshine Coast	/2017	Female	Nursing	patient grabbed staff members by the arm and threatened to hit her with her bag	
Sunshine Coast		/2017	Female	Nursing	Patient whilst attempting to get out of bed kicked hit and scratching staff and I twisted my back when trying to avoid being kicked
Sunshine Coast	/2017	Female	Nursing	Walking a patient who wouldn't be redirected.	
Sunshine Coast	/2017	Female	Nursing	whilst attempting to calm patient staff member was kicked and pushed by patient	



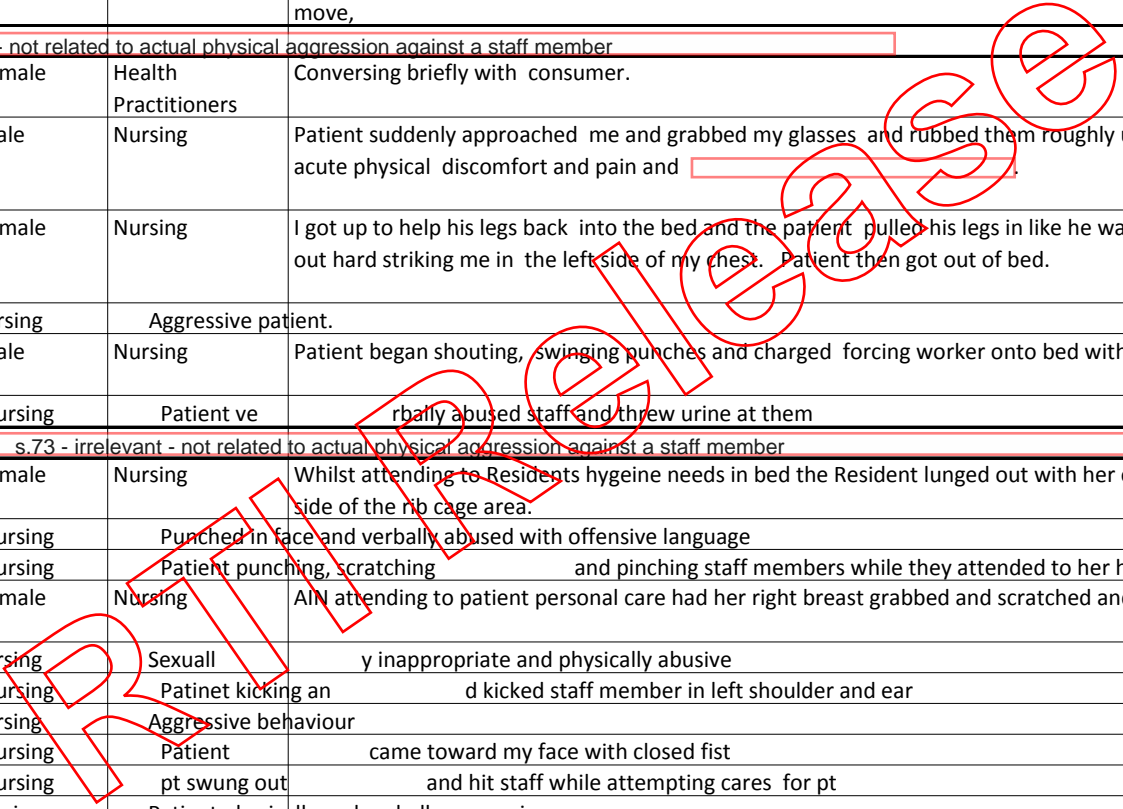
Hospital and Health Service (HHS)	Incident date	Gender	Occupation	Summary
Sunshine Coast	/2017	Female	Nursing	Patient grabbed my left arm causing bruising to forearm and back of hand.
Sunshine Coast	/2017	Female	Nursing	whilst administering medication patient attempted to hit out at staff
Sunshine Coast	/2017	Female	Nursing	when repositioning the patient in a fall out chair patient kicked staff member in abdomen
Sunshine Coast	/2017	Male	Operational	Talkin g to patient and got close to patient.
Sunshine Coast	/2017	Female	Nursing	whilst attempting to give [redacted] patient slapped hand away and spat at staff
Sunshine Coast	/2017	Male	Operational	I was assisting a patient with his shower and when we were putting him in 'fall out chair' - punched
Sunshine Coast	/2017	Male	Nursing	Happened whilst restraining a patient.
Sunshine Coast	/2017	Male	Nursing	Whilst restrain ing patient injured joint in right elbow.
Sunshine Coast	/2017	Female	Nursing	Patient taken down by Security and I went to support transfer.
Sunshine Coast	/2017	Female	Nursing	Patient spat on my arms and shirt and tried to bite me.
Sunshine Coast	/2017	Male	Nursing	Patient grabbed my shirt and with closed fist punched left side of my face pushing me backwards. Physical restraint ensued with assistance of CN. Left shoulder impacted with window pillar during same.
Sunshine Coast	/2017	Female	Nursing	Resident stood up beside fall out chair and was unsteady on feet. Tried to assist resident to sit down - resident became aggressive and grabbed my arm and bit my forearm
Sunshine Coast	/2017	Female	Nursing	Patient used both hands to twist wrist.
Sunshine Coast	/2017	Female	Nursing	PT in [redacted] became aggressive, kicking and grabbing and hitting the staff. [redacted] wardies and nurses staff were kicked and punched attempting to care for PT and administer medication.
Sunshine Coast	/2017	Female	Nursing	Physically assaulted [redacted] injury [redacted]
Sunshine Coast	/2017	Female	Nursing	Bed alarm was activated, found patient sitting on edge of bed, concerned patient may fall I leaned towards him to help brace his sitting position. Patient then swung up towards my face and hit me in the nose with closed fist.
Sunshine Coast	/2017	Female	Nursing	Patient grabbed nurse on bottom, exposed genitals to doctor, touching self, verbally aggressive and swearing at staff. Security presence required and admitting ward notified. Reported to [redacted].
Sunshine Coast	/2017	Female	Managerial and Clerical	After a loud bang on the window staff were alerted to the person outside angry and agitated, frightening staff and patients. The door was locked until is was safe to exit the building.
Sunshine Coast	/2017	Male	Operational	Three sta ff were attempting to transfer resident.
Sunshine Coast	/2017	Female	Nursing	Changing patient, providing cares with other staff present.
Sunshine Coast	/2017	Male	Nursing	Staff member called the AIN's for help . While the AIN was trying to release the other staff member, the patient twisted the AIN's middle finger on the right hand.
Sunshine Coast	/2017	Female	Nursing	Attempted to re direct and move PT to another room.
Sunshine Coast	/2017	Female	Nursing	Patient spoke inappropriately to visitor and was asked to return to [redacted] office opened to inform staff - patient pushed kicked and screamed expletives before being restrained by [redacted] staff.
Sunshine Coast	/2017	Female	Nursing	Attempting to administer medications.
Sunshine Coast	/2017	Male	Nursing	Staff stopped patient by restraining from behind.
Sunshine Coast	/2017	Female	Nursing	During restraint received a superficial bruise/bite mark to left hand - non penetrating.



Hospital and Health Service (HHS)	Incident date	Gender	Occupation	Summary
			s.73 - irrelevant - not related to actual physical aggression against a staff member	
Sunshine Coast	/2017	Female	Nursing	Nurse turned patient onto side for pressure area care/patient pad change, patient bit nurse on side, then reached out to hit nurse on head, nurse caught patient's arm and stopped the patient hitting colleague.
Sunshine Coast	/2017	Female	Operational	Patient asked staff to remove urine bottle. [redacted] staff explained she was unable to empty bottle, patient then threw full cup of (cold) coffee at staff member.
Sunshine Coast	/2017	Female	Nursing	Patient spat in my face/eye (left)
Sunshine Coast	/2017	Male	Nursing	This patient was being specialised. Patient wandering around ward for about 2 hours trying to leave ward and get into inappropriate places. Patient got frustrated and grabbed me.
Sunshine Coast	/2017	Female	Nursing	Whilst talking to the patient he punched me in the throat
Sunshine Coast	/2018	Female	Nursing	Patient attempted absconding and in pushing through door, elbowed me in the head resulting in knee being pushed with force into wall
Sunshine Coast	/2017	Female	Nursing	Entered patient's room to prevent patient from removing [redacted] patient lashed out.
Sunshine Coast	/2018	Female	Nursing	Specialising a patient when he became agitated
Sunshine Coast	/2017	Female	Nursing	I was walking with Security.
Sunshine Coast	/2018	Female	Nursing	Patient grabbed my right arm and pulled it into an arm lock.
Sunshine Coast	/2017	Female	Nursing	Patient grabbed me, pulled me down and held me in a headlock. Whilst holding my arm alarm was pressed - nil response - Wardsperson got help.
Sunshine Coast	/2017	Female	Nursing	Tried to get patient out of another patient's bed when patient kicked me in the right side of my stomach.
Sunshine Coast	/2017	Female	Nursing	Setting up patient for dinner when he grabbed my wrists tightly then ran his fingers down each side of my forearms stating [redacted] then he put his hands on my shoulders and the base of my neck. Another RN then intervened. (Statement uploaded to IMS).
Sunshine Coast	/2018	Female	Nursing	Changing a pad on patient.
Sunshine Coast	/2018	Male	Operational	Whilst assisting [redacted] medical staff to conduct a personal search on a patient who has a documented history of carrying weapons the patient became hostile and defensive and his level of aggression escalated.
Sunshine Coast	/2017	Male	Nursing	Patient slammed door on my arm then attempted to assault me and others on ward.
Sunshine Coast	/2018	Female	Nursing	patient was urinating in rubbish bin and when directed away patient grabbed staff member by wrist
Sunshine Coast	/2018	Female	Nursing	patient grabbed and twisted wrist of staff member
Sunshine Coast	/2018	Female	Nursing	was giving patient verbal direction when the patient grabbed and twisted wrist and arm
Sunshine Coast	/2018	Female	Nursing	Attending to personal hygiene of incontinent patient. He became aggressive punching my arms and grabbing at wrists
Sunshine Coast	/2018	Female	Nursing	whilst providing patient care patient grabbed and twisted my wrist and later kicked me in the ribs
Sunshine Coast	/2018	Female	Nursing	staff standing in close proximity to patient, patient grabbed and twisted wrist of staff member
Sunshine Coast	/2018	Female	Nursing	whilst redirecting a patient from another patient's room when he grabbed and twisted staff's wrist and then punched staff in stomach
Sunshine Coast	/2018	Female	Operational	Patient squeezed workers hand tightly hurting her in the process.

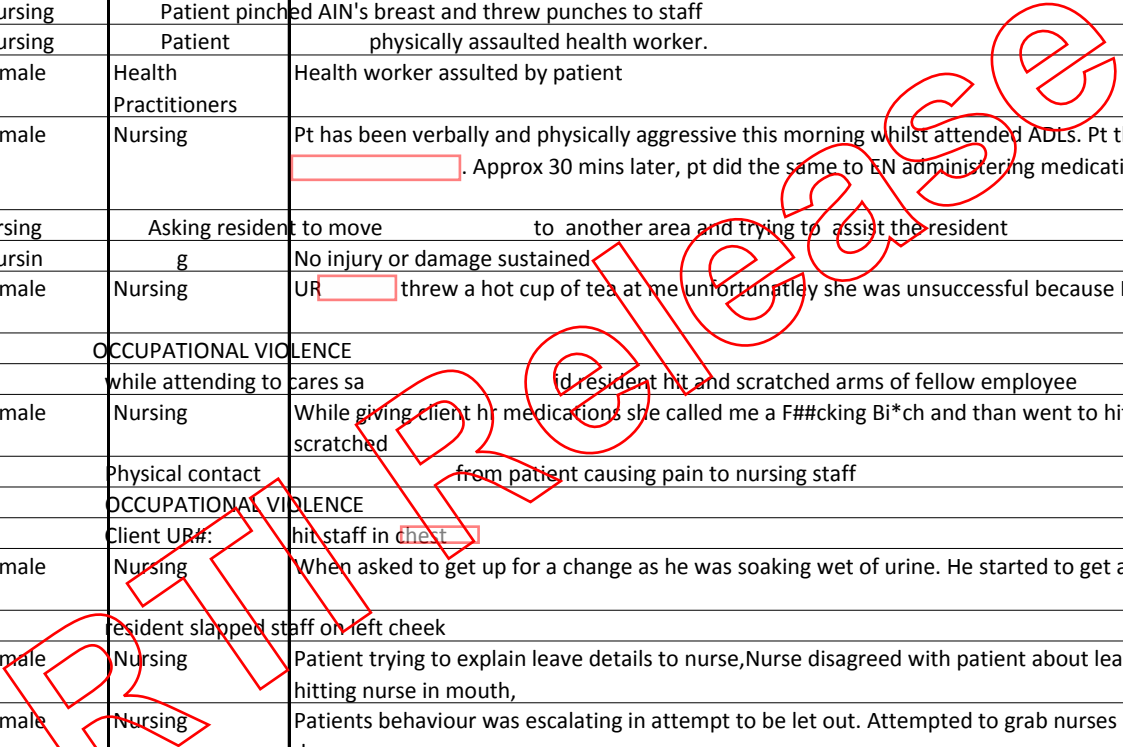


Hospital and Health Service (HHS)	Incident date	Gender	Occupation	Summary
Sunshine Coast	/2018	Female	Nursing	patient pushed staff out of way to gain entry to visitor room
Sunshine Coast	/2017	Female	Nursing	Attempting to guide patient away from co-patient's room.
Sunshine Coast	/2017	Male	Operational	Pa tient suddenly bit my left bicep.
Sunshine Coast	/2018	Female	Nursing	patient refuse d assistance by pushing staff member away
Sunshine Coast	/2017	Female	Nursing	Patient twisted my arm a nd pinched skin while trying to guide him back to bed.
Sunshine Coast	/2017	Female	Nursing	During patient transfer by Security the patient resisted. Patient had been sitting in a female patient's bed and refused to move,
				s.73 - irrelevant - not related to actual physical aggression against a staff member
Sunshine Coast	/2018	Female	Health Practitioners	Conversing briefly with consumer.
Sunshine Coast	/2018	Male	Nursing	Patient suddenly approached me and grabbed my glasses and rubbed them roughly up and down my face and nose causing acute physical discomfort and pain and
Sunshine Coast	/2017	Female	Nursing	I got up to help his legs back into the bed and the patient pulled his legs in like he was getting back into the bed and kicked out hard striking me in the left side of my chest. Patient then got out of bed.
Sunshine Coast	/2018	Female	Nursing	Aggressive patient.
Sunshine Coast	/2018	Male	Nursing	Patient began shouting, swinging punches and charged forcing worker onto bed with patient on top.
Torres and Cape	/2017	Female	Nursing	Patient verbally abused staff and threw urine at them
				s.73 - irrelevant - not related to actual physical aggression against a staff member
Torres and Cape	2017	Female	Nursing	Whilst attending to Residents hygiene needs in bed the Resident lunged out with her elbow hitting a staff member in the right side of the rib cage area.
Torres and Cape	2017	Female	Nursing	Punched in face and verbally abused with offensive language
Torres and Cape	2017	Female	Nursing	Patient punching, scratching and pinching staff members while they attended to her hygiene cares
Torres and Cape	2017	Female	Nursing	AIN attending to patient personal care had her right breast grabbed and scratched and left neck scratched.
Torres and Cape	2017	Female	Nursing	Sexually inappropriate and physically abusive
Torres and Cape	2017	Female	Nursing	Patinet kicking an d kicked staff member in left shoulder and ear
Torres and Cape	2017	Female	Nursing	Aggressive behaviour
Torres and Cape	2017	Female	Nursing	Patient came toward my face with closed fist
Torres and Cape	2017	Female	Nursing	pt swung out and hit staff while attempting cares for pt
Torres and Cape	2017	Female	Nursing	Patient physically and verbally aggressive
Torres and Cape	2017	Female	Nursing	Patients hit nurse forcefully across the face with a rolled up magazine.
Torres and Cape	2017	Male	Nursing	Dementia affected patient became verbally aggressive and threatening to staff and attempted to abscond grounds
Torres and Cape	2017	Female	Nursing	Patient became angry and (physically and verbally) aggressive and left the hospital grounds
Torres and Cape	2017	Female	Nursing	Patient verbally and physically aggressive towards staff
Torres and Cape	2017	Female	Operational	harrassed by intoxicated patient
Torres and Cape	2018	Female	Nursing	Aggressive and violent behaviour by patient in the unit





Hospital and Health Service (HHS)	Incident date	Gender	Occupation	Summary
Torres and Cape	/2018	Female	Nursing	Patient threw her bowl of custard & was physically aggressive towards staff
Torres and Cape	/2018	Female	Nursing	Patient was verbally and physically aggressive towards staff
Torres and Cape	/2018	Female	Nursing	Patient was verbally and physically aggressive towards staff
Torres and Cape	/2018	Female	Nursing	Client spat medications out at nurse during administration.
Torres and Cape	/2018	Female	Nursing	Attending resident daily living care and was physically and verbally abusive towards staff.
Torres and Cape	/2018	Female	Nursing	Resident pinched Nurse.
Torres and Cape	/2018	Female	Nursing	Patient pinched AIN's breast and threw punches to staff
Torres and Cape	/2018	Female	Nursing	Patient physically assaulted health worker.
Torres and Cape	/2018	Female	Health Practitioners	Health worker assaulted by patient
Torres and Cape	/2018	Female	Nursing	Pt has been verbally and physically aggressive this morning whilst attended ADLs. Pt then proceeded to spit in the face of [redacted]. Approx 30 mins later, pt did the same to EN administering medications.
Torres and Cape	/2017	Female	Nursing	Asking resident to move to another area and trying to assist the resident
Torres and Cape	/2017	Female	Nursing	No injury or damage sustained
Townsville	/2017	Female	Nursing	UR [redacted] threw a hot cup of tea at me unfortunately she was unsuccessful because I moved out of the way.
Townsville	/2017	Female	Nursing	OCCUPATIONAL VIOLENCE
Townsville	/2017	Female	Nursing	while attending to cares said resident hit and scratched arms of fellow employee
Townsville	/2017	Female	Nursing	While giving client her medications she called me a F#cking Bi*ch and then went to hit me however i jumped back and she scratched
Townsville	/2017	Female	Nursing	Physical contact from patient causing pain to nursing staff
Townsville	/2017	Female	Nursing	OCCUPATIONAL VIOLENCE
Townsville	/2017	Female	Nursing	Client UR#: hit staff in chest [redacted]
Townsville	/2017	Female	Nursing	When asked to get up for a change as he was soaking wet of urine. He started to get aggressive and hit the staff
Townsville	/2017	Female	Nursing	resident slapped staff on left cheek
Townsville	/2017	Female	Nursing	Patient trying to explain leave details to nurse, Nurse disagreed with patient about leave, patient frustrated and lashed out hitting nurse in mouth,
Townsville	/2017	Female	Nursing	Patients behaviour was escalating in attempt to be let out. Attempted to grab nurses duress alarm through nursing station door
Townsville	/2017	Male	Nursing	Assaulted by Pt UR [redacted]
Townsville	/2017	Female	Nursing	Pt yelled "Ill fucking throw you" and reached out and grabbed my throat.
Townsville	/2017	Female	Nursing	when resident was sitting on the toilet staff took of the sling from her back and the resident bite the staff member in her left upper arm.
Townsville	/2017	Female	Nursing	JR attempted to [redacted] strike a staff member using a hammer fist.
Townsville	/2017	Female	Nursing	Physically assaulted by a consumer
Townsville	/2017	Male	Nursing	Patient had to be restraine due to increase agiation and aggressive behaviour where client assaulted and injured [redacted] staff and [redacted]





Hospital and Health Service (HHS)	Incident date	Gender	Occupation	Summary
Townsville	/2017 Female		Operational	Pt was being escorted to the [redacted] and attempted to abscond [redacted]
Townsville	/2017 Female	Nursing		Physically assaulted by a patient
Townsville	/2017 Female	Nursing		Hit staff member once in the lower back
Townsville	/2017 Female	Nursing		Patient was being escorted by security and nursing staff from [redacted] to [redacted]. Patient attempted to abscond and was restrained by security and nursing staff using approved ABM techniques - minimum restraint applied.
Townsville	/2017 Female	Nursing		resident punched staff
Townsville	/2017 Female	Nursing		Patient tried to leave the unit by following behind another patient staff intervened to stop Patient leaving resulting in injury to nursing staff
Townsville	/2017 Female	Operational		Patient aggravated and struck staff member with hopper frame on the left elbow.
Townsville	/2017 Male	Operational		dinner time the patient tried jumping over counter and threw container at OSO
Townsville	/2017 Female	Nursing		Physical and verbal aggression by pt towards nursing staff
Townsville	/2017 Female	Nursing		Physical and verbal aggression by pt towards nursing staff
Townsville	/2017 Female	Nursing		resident punched on left hand
Townsville	/2017 Female	Nursing		Resident hit AIN staff member on left jaw.
Townsville	/2017 Female	Operational		Sexual Harrassment
Townsville	/2017 Female	Operational		Sexual Harrassment
Townsville	/2017 Male	Nursing		OCCUPATIONAL VIOLENCE
Townsville	/2017 Female	Nursing		victim of physical aggression
Townsville	/2017 Not stated	Nursing		Patient inapropriate, verbally and physically aggressive with staff. Attempted to assault staff.
Townsville	/2017 Male	Operational		threw utensils at wall, then threw food on tray and then spat on me
Townsville	/2017 Female	Nursing		Patient attempted to suffocate myself with a pillow while holding on to me.
Townsville	/2017 Male	Operational		[redacted] patient approached him from behind kicked him in the back of the legs and attempted to punch him in the face [redacted]
Townsville	/2017 Female	Nursing		While [redacted] patient became aggressive and grabbed my hand
Townsville	/2017 Male	Operational		Staff kicked by patient
Townsville	/2017 Female	Nursing		Code Grey called as pt ran from [redacted] & attacked QPS, kicked in chest. Pt affected by marijuana
				s.73 - irrelevant - not related to actual physical aggression against a staff member
Townsville	2017 Female	Nursing		Resident lifting his legs during transfer
Townsville	2017 Female	Nursing		? dementia patient in [redacted]
Townsville	/2017 Male	Nursing		[redacted] aggitated. Ended up punching me at my R Rib
Townsville	2017 Male	Nursing		dementia pt

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Hospital and Health Service (HHS)	Incident date	Gender	Occupation	Summary
Townsville /2017 Female			Operational	UR [redacted] became aggressive and threw his meal onto a chair and then decided to pick it up and eat it. He then flung the plate across the food trolley and it sprayed food all over my shirt, chest & neck.
Townsville	/2017	Female	Nursing	Patient grabbed swipe card and tried to leave the unit, she was pinned up against the wall and I was attempting to recover the swipe card. She was struggling and I was elbowed in the neck a few times by another staff member whilst patient was being restrained using approved OVP moves.
Townsville	/2017	Female	Nursing	UR [redacted] was trying to stike co-consumer. I stepped up and attempted to block strike - pt changed direction and struck me in the face / nose
Townsville /2017 Male		Nursing	Attending resident care	
Townsville /2017 Female		Nursing	patient action	
Townsville 2017 Male		Nursing	assault	t by patient on staff member
Townsville /2017 Female		Nursing	pt has history of abusive behaviours	
Townsville	/2017	Female	Nursing	I sat about 1 metre away from UR [redacted]. She asked me to get her a cigarette and wanted to be taken on leave. I explained the facility is smoke free so I couldn't get her one [redacted]. [redacted] She leaned forward quickly and punched me in the right breast.
Townsville 2017 Female		Nursing	badly behaving patient	
Townsville	/2017	Male	Nursing	While attempting to push UR [redacted]'s wheelchair into time out following abuse to staff and patient's she attempted to strike me numerous times. I was able to avoid all blows. She maintained a steady stream of verbal abuse throughout.
Townsville	/2017	Male	Operational	[redacted] was struck in the RHS ribs with the patients left elbow whilst struggling in the TV Room of [redacted] endeavouring to escort patient to his room. Strained right wrist during struggle
Townsville	/2017	Female	Nursing	Immediately after attending the hygiene needs of UR [redacted] the pt struck out landing a strike on my left forearm stating " I think you are a real bitch " When asked why she did this she stated "because I felt like it"
Townsville	/2017	Female	Nursing	attempting to [redacted]. Pt swearing and kicked me on right breast. pt attempted to kick again.
Townsville 2017 Female		Nursing	Assisting UR	to the [redacted] bathroom, client struck nurse on right forearm.
Townsville	/2017	Female	Nursing	I went to attend to patient's care and UR [redacted] verbally abused and then tried to physically strike me

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Hospital and Health Service (HHS)		Incident date	Gender	Occupation	Summary
Townsville	2017 Female			Nursing	2 x Incidents. [redacted] - UR [redacted] wheeled her chair towards me yelling verbal abuse "I'm going to hit you , you f#% king fat bitch" Other staff intervened and the patient could not reach me to strike out. [redacted] - I went to assist UR [redacted] in the bathroom with hygiene needs, pt then struck out landing a blow on the right forearm stating "I don't want you, you dog"
Townsville		2017	Male	Operational	While attempting to verbally de-escalate a situation at [redacted] on the [redacted] 2017 with a patient UR number [redacted] was struck in the mouth with a clenched fist. Please refer to Incident report number [redacted]
Townsville	2017 Female		Nursing	Assult by client	
Townsville	2017 Male		Nursing		Restraining staff member
Townsville		2017	Male	Nursing	Assisting to hold pt, so sedation could be given to [redacted] pt turned called myself "a f*&*king dog c###t, and proceeded to spit in my face. I was wearing glasses ,
Townsville		2017	Male	Operational	Transporting PT [redacted]. Struggles thrusting [redacted] t into door frame, [redacted] unable to get wrist lock on Pt [redacted]. Pt [redacted] struggled pushing and pulling [redacted]. Requested ground take down. Pt [redacted] now able to wrist lock Pt [redacted] and continue to [redacted]
Townsville		2017	Female	Nursing	Whilst trying to de-escalate patient, UR [redacted] took the opportunity to strike out at staff member whose back was turned. Another staff member called out a warning and the victim of the assault was able to block the punch with her arm without serious injury. Pt escorted to low stimulus area as per behavioural management plan
Townsville		2017	Male	Nursing	I was talking to UR [redacted] when all of a sudden he punched me in the right eye. I fell back, hit my head against a sink, stood up, stunned eye stinging and brown began to bleed from small cut above right eye. Other staff were close and came to my rescue. Vision blurred with for a short time.
Townsville		2017	Female	Nursing	I was assisting UR [redacted] to change the TV channel when he came up behind me and placed his hand on my buttock and squeezed.
Townsville	2017 Female		Nursing	physically abusive p	atient - pt had head injury, combatative behaviour
Townsville	2017 Female		Nursing	pt was kicking and	trying to get ou t of bed pt flung legs over side rails and kicked staff in the chest.
Townsville	2017 Male		Nursing	pt struck nurse in face	
Townsville		2017	Female	Nursing	pt very impulsive despite being restrained was climbing our of bed. attempted to assist pt so he did not fall and pt kicked me in abdomen with both feet.

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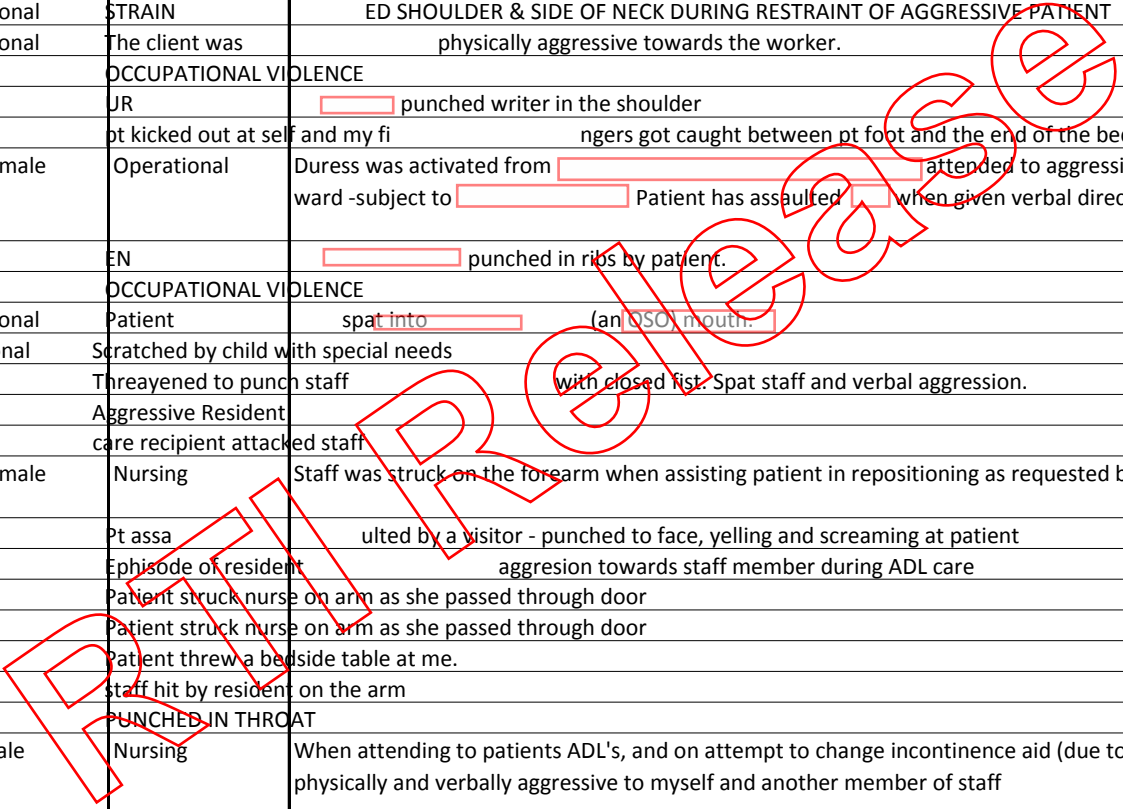
Hospital and Health Service (HHS)	Incident date	Gender	Occupation	Summary
Townsville /2017 Female			Nursing	I was walking past UR [redacted] who was sitting in his wheelchair, when he suddenly swung his left arm with a closed fist and punched me in the right side of my stomach
Townsville	/2017	Male	Operational	[redacted] and [redacted] escorted patient out of fast track and out into the [redacted]. As the doors opened of the [redacted] patient saw a plastic sign, she picked them both up and used them as a weapon and struck [redacted] on his left arm
Townsville	/2017	Female	Nursing	Went to shower resident. Resident threw a bath chair. Used arms to deflect the chair. Hit right arm forearm to elbow
Townsville	/2017	Female	Nursing	Resident physically aggressive toward x 3 staff, Resident had defecated and urinated on floor and walked in it, needed a shower
Townsville	/2017	Female	Nursing	UR [redacted] approached me with a chair raised over his head threatening to hit me with the chair if I didn't give him a cigarette
Townsville /2017		Female	Nursing	Staff observed patient to be lying in bed with eyes closed and leaning heavily on his face and glasses. Staff approached patient offering to put his glasses away. patient punched staff hard on L breast
Townsville	/2017	Female	Nursing	When I picked up my bag, client [redacted] struck out and hit me on the chest (sternum) and then was intervened by a second nurse as I yelled
Townsville /2017 Female		Nursing	Attending to continence	change when resident [redacted] Struck staff on right arm
Townsville	/2017	Female	Nursing	When attending hygiene care as resident incontinent of bowels and dressing him resident pushed me in the face with closed fist. Hit right side of my face and eye area
Townsville /2017 Male		Nursing	pt has history of this type of behaviour	
Townsville	/2017	Female	Nursing	[redacted] Attended by 3 staff became agitated/aggressive/pulling staff R hand/ pulling/pushing and twisting R hand and pull back R thumb.
Townsville /2017 Female		Nursing	Resident behaviour	
Townsville /2017 Female		Nursing	assault	ault by patient in [redacted]
Townsville /2017 Female		Nursing	pt lashing out at nursing staff	
Townsville /2017 Male		Nursing	pt has long history of this type of behaviour.	
Townsville /2017 Male		Nursing	nurse was safety special for pt - pt has hx of such behaviour	
Townsville /2017 Male		Nursing	aggressive behaviour by patient	
Townsville	/2017	Female	Nursing	I went to give medication to UR [redacted] and they became agitated and assaultive punching me in the arm and marking verbal threats. Began chasing me down the corridor.

REQUEST

Hospital and Health Service (HHS)	Incident date	Gender	Occupation	Summary
Townsville	2017 Female		Health Practitioners	attempted intimidation of staff by [redacted] patient
Townsville	2017 Female	Nursing	pt has long hist	ory of aggressive behaviour towards staff
Townsville	2017 Female	Nursing	Nursing	Reposition resident on the bed while placing a pillow under resident legs, resident hit my throat with his right foot.
Townsville	2017 Female	Nursing	assault by patient on nurse-minor	
Townsville	2017 Female	Nursing	physical aslt by patient on nurse	
Townsville	2017 Male	Nursing	Pt has history of bad behaviour in [redacted]	
Townsville	2017 Male	Nursing	pt has history of	bad behaviour in Ward - management aware.
Townsville	2017 Female	Nursing	pt punched staff on right shoulder	
Townsville	2017 Female	Nursing	elderly patient	
Townsville	2017 Female	Nursing	assault to	staff member by pt with dementia
Townsville	2017 Female	Nursing	assault by patient in [redacted]	
Townsville	2017 Female	Nursing	Nursing	Pt requested a pad change. conversing pleasantly but when I stood at the bedside, pt suddenly threw out her left fist and just missed my chest.
Townsville	2017 Female	Nursing	physical aggression from Pt	
Townsville	2017 Male	Nursing	Nursing	UR [redacted] hit me on the right side of face and eye with I think an open hand. Finger pushed eyeball - assault by consumer
Townsville	2017 Female	Nursing	physically aggressive pt in [redacted]	
Townsville	2017 Male	Nursing	as above difficult pt	
Townsville	2017 Female	Nursing	agg	ressive behaviour by patient
Townsville	2017 Female	Nursing	Nursing	UR [redacted] threw a cup of tea at staff while preparing medications at the medication room, without any provocation. Tea has stained all the walls and doors outside room.
Townsville	2017 Female	Nursing	physical assault by patient on nurse	
Townsville	2017 Female	Nursing	Nursing	UR [redacted] made a threat to throw a cup of tea at staff even before commencement of shift. [redacted] was redirecting consumer for voluntary time out when she threw a cup of tea at the staff members standing at the nurses station and sprayed all over the body including the face.
Townsville	2017 Female	Nursing	patient behaviour in ED waiting room	
Townsville	2017 Female	Nursing	Nursing	Was assisting UR [redacted] with a pad change in her room when she turned and hit me with a closed fist on the left breast.
Townsville	2017 Female	Nursing	OCCUPATIONAL VIOLENCE	
Townsville	2017 Male	Nursing	client instruct	ed to go to low stimulus area to calm down attempted to strike staff member
Townsville	2017 Female	Nursing	Patient punched nurse in back between shoulder blades	

RTI RELEASE

Hospital and Health Service (HHS)	Incident date	Gender	Occupation	Summary	
Townsville	/2017	Male	Health Practitioners	Patient was threatening staff telling them to f#\$k off. He then turned around in a threatening manner with his hands raised and fist clenched and advanced towards with the intent to assault him. Other staff intervened	
Townsville	2017	Female	Medical	Client spat at treating team doctor hitting her in the face.	
Townsville	/2017	Female	Nursing	OCCUPATIONAL VIOLENCE	
Townsville	2017	Male	Nursing	During restraint using OVP patient kicked myself in hip area	
Townsville	/2017	Male	Operational	STRAIN	
Townsville	/2017	Male	Operational	The client was physically aggressive towards the worker.	
Townsville	/2017	Male	Nursing	OCCUPATIONAL VIOLENCE	
Townsville	2017	Female	Nursing	JR [redacted] punched writer in the shoulder	
Townsville	/2017	Female	Nursing	pt kicked out at self and my fingers got caught between pt foot and the end of the bed	
Townsville		/2017	Female	Operational	Duress was activated from [redacted] attended to aggressive male patient refusing to stay on the ward -subject to [redacted] Patient has assaulted [redacted] when given verbal direction to return to room..
Townsville	2017	Female	Nursing	JR [redacted] punched in ribs by patient.	
Townsville	/2017	Female	Nursing	OCCUPATIONAL VIOLENCE	
Townsville	/2017	Male	Operational	Patient spat into [redacted] (an OSO's mouth.)	
Townsville	2017	Female	Professional	Scratched by child with special needs	
Townsville	/2017	Female	Nursing	Threatened to punch staff with closed fist. Spat staff and verbal aggression.	
Townsville	2017	Male	Nursing	Aggressive Resident	
Townsville	/2017	Female	Nursing	care recipient attacked staff	
Townsville		/2017	Female	Nursing	Staff was struck on the forearm when assisting patient in repositioning as requested by family/carer.
Townsville	2017	Female	Nursing	Pt assaulted by a visitor - punched to face, yelling and screaming at patient	
Townsville	/2017	Female	Nursing	Episode of resident aggression towards staff member during ADL care	
Townsville	2017	Female	Nursing	Patient struck nurse on arm as she passed through door	
Townsville	2017	Female	Nursing	Patient struck nurse on arm as she passed through door	
Townsville	2017	Female	Nursing	Patient threw a bedside table at me.	
Townsville	/2017	Female	Nursing	staff hit by resident on the arm	
Townsville	/2017	Male	Nursing	PUNCHED IN THROAT	
Townsville		/2017	Male	Nursing	When attending to patients ADL's, and on attempt to change incontinence aid (due to pt being incontinent) patient became physically and verbally aggressive to myself and another member of staff
Townsville	/2017	Male	Nursing	JR Struck writer with closed fist	
Townsville	/2017	Female	Nursing	Punched by care recipient	
Townsville	/2017	Male	Nursing	OCCUPATIONAL VIOLENCE	
Townsville		/2017	Male	Nursing	approaching consumer to give meds she picked a glass full of water and threw at me. She lunged forward punching out at me She hit me twice. Concurrently she was screaming profanity at me
Townsville	/2017	Female	Nursing	JR threw a shoe at nurse [redacted]	
Townsville	/2017	Female	Nursing	Patient kicked nurse	

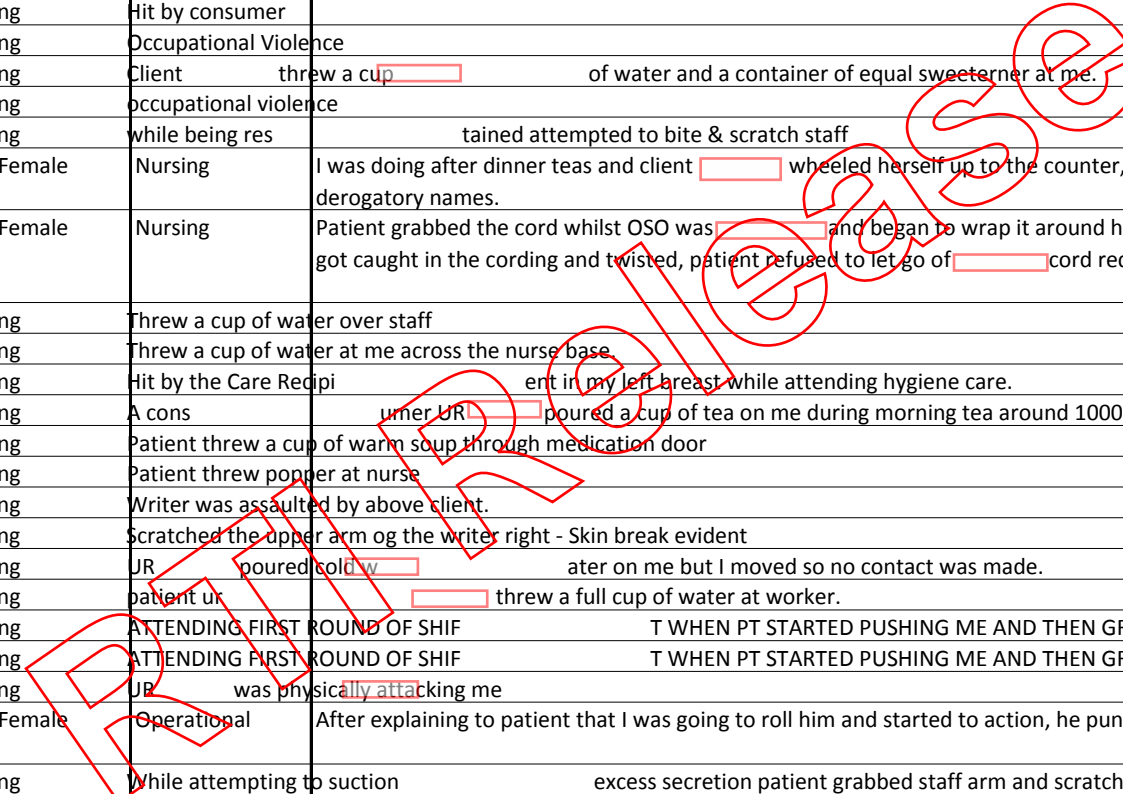


Hospital and Health Service (HHS)	Incident date	Gender	Occupation	Summary
Townsville	/2017	Male	Nursing	consumer randomly approached Clinical Nurse and threatened to hit them
Townsville	/2017	Female	Nursing	abuse to staff
Townsville	/2017	Female	Nursing	Pt increasingly agitated, deirious and aggressive, threatening & grabbing staff & trying trying to climb out of bed
Townsville	/2017	Female	Nursing	Resident became agressive while having personal cares attended to
Townsville	/2017	Female	Nursing	Patient trying to get out of bed. When staff attempted to give medication, patient started hitting and punching staff. Confused and calling out
Townsville	/2017	Female	Nursing	Pt ( ) punched me in the chest
Townsville	/2017	Female	Nursing	Physical Assault
Townsville	/2017	Female	Nursing	occupational violence
Townsville	/2017	Female	Nursing	occupational violence
Townsville	/2017	Male	Operational	While patient ( ) was being restrained for medication administration, patient scratche out out security officers.
Townsville	/2017	Female	Nursing	JR threw a cup at a staff member
Townsville	/2017	Female	Nursing	While changing patient's bed linen and nappy, patient suddenly accidentally kick me on my chest
Townsville	/2017	Male	Nursing	thrown cup at staff
Townsville	/2017	Female	Health Practitioners	Punched by care recipient
Townsville	/2017	Female	Nursing	Paticent kicked staff on the tummy.
Townsville	/2017	Female	Nursing	While atte nding adls resident became physical
Townsville	/2017	Female	Nursing	Dementia patient assulted nursing staff
Townsville	/2017	Female	Nursing	agression by visitor.
Townsville	/2017	Female	Nursing	Occupational Violence
Townsville	/2017	Female	Health Practitioners	Patient became aggitated by there being too many people in his room and lashed out at therapist
Townsville	/2017	Female	Nursing	The client became physically aggressive and threw a couple of punch at writer connecting Left jaw and neck
Townsville	/2017	Female	Nursing	Patient threw coffee over RN
Townsville	/2017	Female	Nursing	Patient punched nurse's arms.
Townsville	/2017	Male	Nursing	threw cup at staff
Townsville	/2017	Female	Nursing	Struck by consumer
Townsville	/2017	Female	Nursing	Went towards ( ) to give medication when ( ) charged towards me and punched me on the left forearm without any indication of his intent.
Townsville	/2017	Female	Nursing	Occupational Violence when client grabbed nurses wrist, twisting it and breaking nurses fitness watch
Townsville	/2017	Female	Nursing	When attempting to attend to pt ADL's, pt became aggressive and became physically abusive to staff members
Townsville	/2017	Female	Nursing	Client attempting to strangle self with blanket, I had to pull blanket away from her' jerking my lower back
Townsville	/2017	Female	Nursing	Writer attempted to redirect patient to his wing and he tried spitting at writer

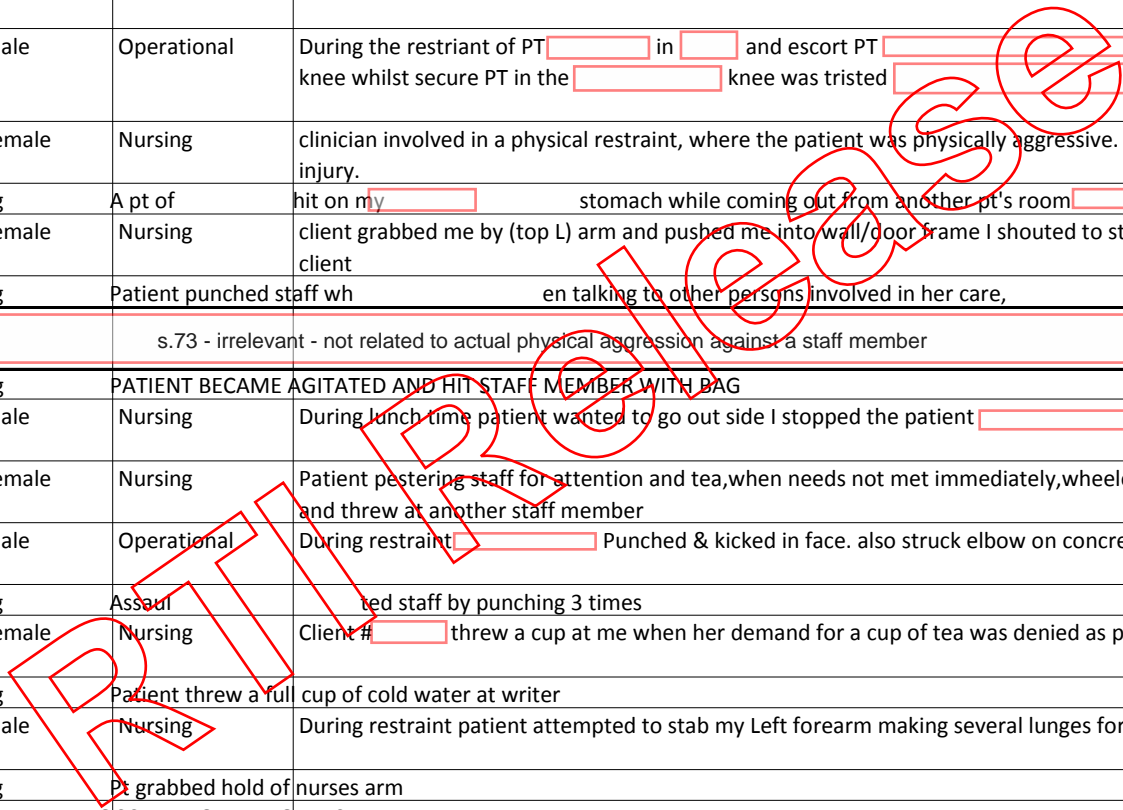
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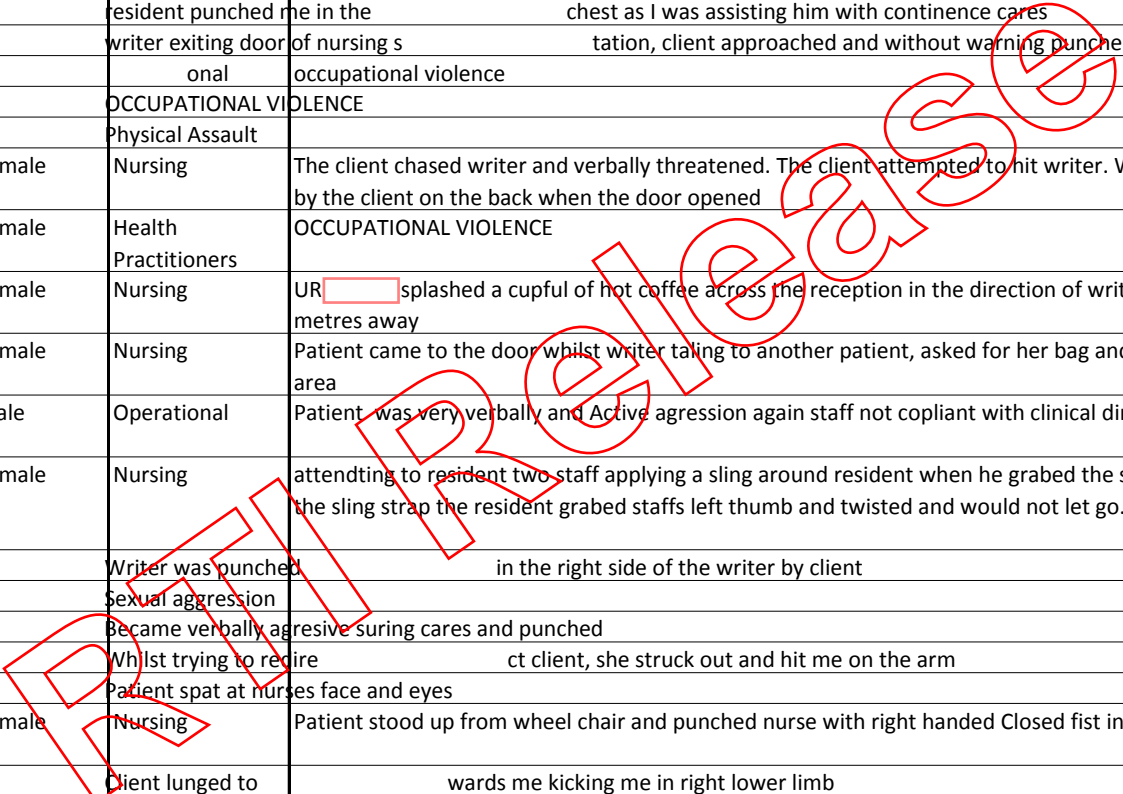
Hospital and Health Service (HHS)	Incident date	Gender	Occupation	Summary
Townsville /2017 Male			Nursing	VERBAL ABOSE AND SLAM DOOR OPEN THROWING WHEELED SHELVING AROUND AND BOXES BEING DELIVERED, SWEARING AND ABUSING MYSELF AND OTHER WORKER IN CSD
Townsville 2017 Female		Nursing	PT HITTING AND KICKING AT STAFF	
Townsville	/2017	Female	Nursing	While Staff member was helping to change Resident ready for a shower,Resident got aggitated and grabbed the Staff member by the wrist.
Townsville /2017 Female		Nursing	Client	threw a cup of water and swore at me
Townsville /2017 Female		Nursing	Hit by consumer	
Townsville /2017 Female		Nursing	Occupational Violence	
Townsville /2017 Female		Nursing	Client	threw a cup of water and a container of equal sweetener at me.
Townsville /2017 Female		Nursing	occupational violence	
Townsville 2017 Male		Nursing	while being res	tained attempted to bite & scratch staff
Townsville	/2017	Female	Nursing	I was doing after dinner teas and client wheeled herself up to the counter, threw a cup at me and called me derogatory names.
Townsville	/2017	Female	Nursing	Patient grabbed the cord whilst OSO was and began to wrap it around his neck, when writer intervned fingers got caught in the cording and twisted, patient refused to let go of cord requiring several nurses to remove the cord
Townsville /2017 Male		Nursing	Threw a cup of water over staff	
Townsville 2017 Male		Nursing	Threw a cup of water at me across the nurse base	
Townsville 2017 Female		Nursing	Hit by the Care Recipient in my left breast while attending hygiene care.	
Townsville 2017 Female		Nursing	A consumer poured a cup of tea on me during morning tea around 1000hrs.	
Townsville /2017 Female		Nursing	Patient threw a cup of warm soup through medication door	
Townsville /2017 Female		Nursing	Patient threw popper at nurse	
Townsville 2017 Female		Nursing	Writer was assaulted by above client.	
Townsville 2017 Female		Nursing	Scratched the upper arm og the writer right - Skin break evident	
Townsville /2017 Female		Nursing	JR poured cold water on me but I moved so no contact was made.	
Townsville 2017 Male		Nursing	patient ur threw a full cup of water at worker.	
Townsville /2017 Female		Nursing	ATTENDING FIRST ROUND OF SHIF T WHEN PT STARTED PUSHING ME AND THEN GRABBED MY ARM	
Townsville /2017 Female		Nursing	ATTENDING FIRST ROUND OF SHIF T WHEN PT STARTED PUSHING ME AND THEN GRABBED MY ARM	
Townsville /2017 Male		Nursing	JR was physically attacking me	
Townsville	/2017	Female	Operational	After explaining to patient that I was going to roll him and started to action, he punched me with his right fist.
Townsville 2017 Female		Nursing	While attempting to suction excess secretion patient grabbed staff arm and scratched it	
Townsville /2017 Male		Nursing	JR followed nurse to medication room door then punched her several times	
Townsville /2017 Male		Operational	Patient Lunged and grabbed swipe card	
Townsville	/2017	Female	Nursing	During the morning meeting UR was being disruptive giggling singing and making hand gestures. When asked to settle and let the staff conduct meeting became verbally and
Townsville /2017 Male		Operational	Health Secu	rity were required to enter the seclusion room to remove shoes off a patient.
Townsville 2017 Female		Nursing	UR pushed over a staff member	
Townsville	/2017	Female	Health Practitioners	Unprovoked physical aggression



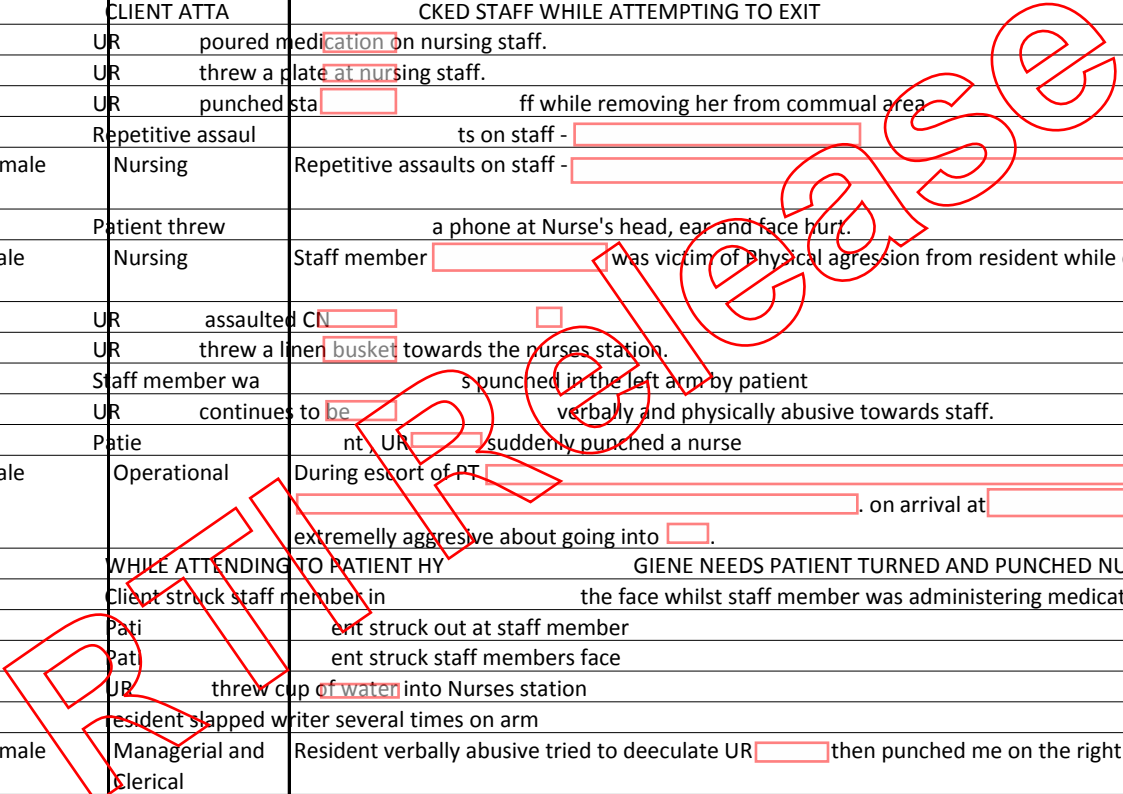
Hospital and Health Service (HHS)	Incident date	Gender	Occupation	Summary
Townsville	/2017 Female		Nursing	Puch to chin
Townsville	/2017 Male		Operational	Threw soup bowel @ SRT staff
Townsville	/2017 Female		Nursing	Patient went to hit me
Townsville	/2017 Female		Nursing	Patient pinched on right arm
Townsville	/2017 Female		Nursing	Pt threw an empty plastic cup at nurse
Townsville	/2017 Male		Nursing	Client's elevated mood and verbally and physical aggression towards staff resulted in transferring to [redacted]
Townsville	/2017 Male		Operational	During the restriant of PT [redacted] in [redacted] and escort PT [redacted] injured right knee whilst secure PT in the [redacted] knee was tristed [redacted]
Townsville	/2017 Female		Nursing	clinician involved in a physical restraint, where the patient was physically aggressive. clinician sustained neck and thumb injury.
Townsville	/2017 Male		Nursing	A pt of [redacted] hit on my [redacted] stomach while coming out from another pt's room [redacted]
Townsville	/2017 Female		Nursing	client grabbed me by (top L) arm and pushed me into wall/door frame I shouted to stop and other staff came and remove client
Townsville	/2017 Female		Nursing	Patient punched staff wh [redacted] en talking to other persons involved in her care,
[redacted] s.73 - irrelevant - not related to actual physical aggression against a staff member				
Townsville	2017 Female		Nursing	PATIENT BECAME AGITATED AND HIT STAFF MEMBER WITH BAG
Townsville	2017 Male		Nursing	During lunch time patient wanted to go out side I stopped the patient [redacted] was assaulted
Townsville	2017 Female		Nursing	Patient pestering staff for attention and tea,when needs not met immediately,wheeled herself to sink and got cup of water and threw at another staff member
Townsville	2017 Male		Operational	During restraint [redacted] Punched & kicked in face. also struck elbow on concrete floor. twisted back in takedown.
Townsville	2017 Female		Nursing	Assaul [redacted] ted staff by punching 3 times
Townsville	2017 Female		Nursing	Client # [redacted] threw a cup at me when her demand for a cup of tea was denied as per management plan.
Townsville	2017 Female		Nursing	Patient threw a full cup of cold water at writer
Townsville	2017 Male		Nursing	During restraint patient attempted to stab my Left forearm making several lunges forward with the broken scissors.
Townsville	2017 Female		Nursing	Pt grabbed hold of nurses arm
Townsville	2017 Female		Nursing	OCCUPATIONAL VIOLENCE
Townsville	2017 Male		Nursing	nurse was trying to give medications. as she opened her mouth, she lunged forward and bit down hard on one of his finger
Townsville	2017 Male		Nursing	Hit with 4ww
Townsville	2017 Female		Operational	Assisted nurses wh [redacted] en patient left his room and became aggressive.
Townsville	2017 Female		Nursing	Pt ki [redacted] cked staff member from behind
Townsville	2017 Female		Nursing	Physical & Verbal Aggression
Townsville	2017 Female		Nursing	Patient physic [redacted] ally abusing nursing staff and co-patients



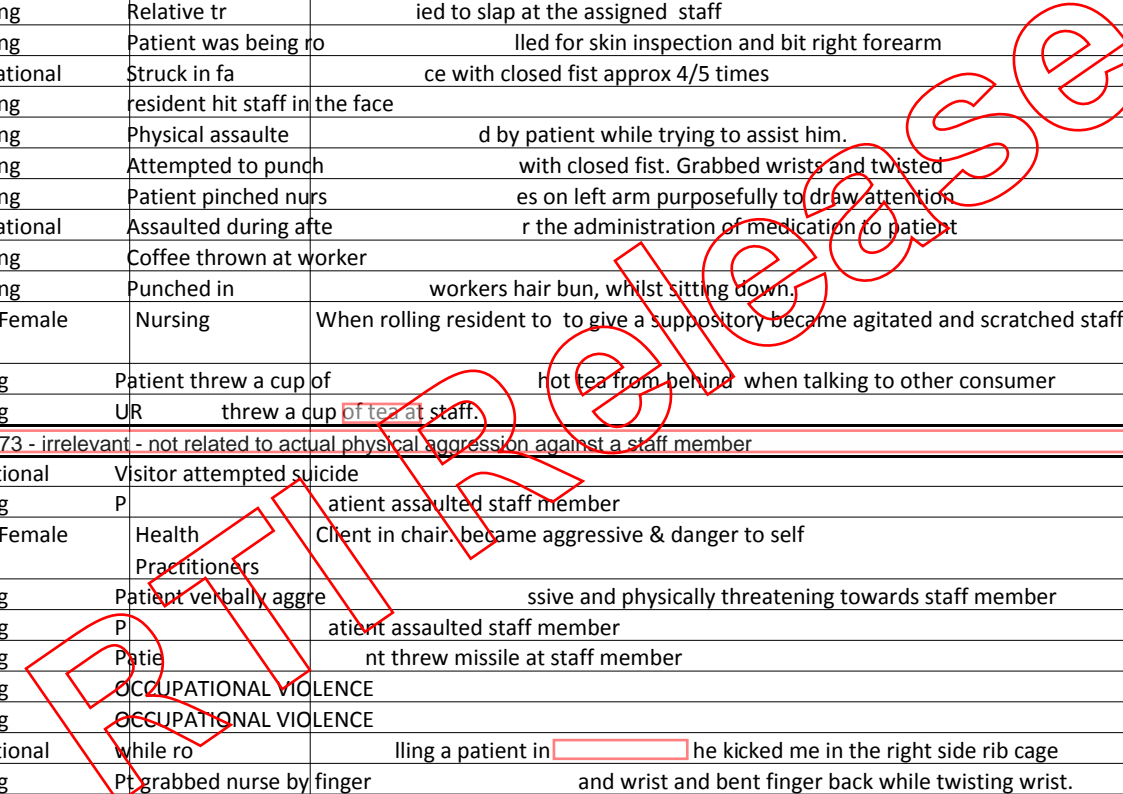
Hospital and Health Service (HHS)	Incident date	Gender	Occupation	Summary
Townsville /2017 Female			Nursing	Patient threatened [redacted] and when attempting to get patient assessment patient became physically and verbally aggressive to nursing and medical staff
Townsville	/2017	Male	Operational	Between [redacted], there were a significant number of violent incidents involving 2 female juveniles, 2 security officers and clinical staff at the [redacted]
Townsville /2017 Female		Operational	Physical aggression	
Townsville /2017 Female		Nursing	PT PUNCHED STAFF MEMBER IN JAW	
Townsville 2017 Male		Nursing	resident punched me in the	chest as I was assisting him with continence cares
Townsville 2017 Female		Nursing	writer exiting door of nursing s	tation, client approached and without warning punched writer in arm
Townsville /2017 Male		Operati	onal	occupational violence
Townsville /2017 Male		Nursing	OCCUPATIONAL VI	DLENCE
Townsville /2017 Female		Nursing	Physical Assault	
Townsville	/2017	Female	Nursing	The client chased writer and verbally threatened. The client attempted to hit writer. Writer got into the office but slightly hit by the client on the back when the door opened
Townsville	/2017	Female	Health Practitioners	OCCUPATIONAL VIOLENCE
Townsville	/2017	Female	Nursing	UR [redacted] splashed a cupful of hot coffee across the reception in the direction of writer who stood behind the counter 4 metres away
Townsville	/2017	Female	Nursing	Patient came to the door whilst writer talking to another patient, asked for her bag and pushed the writer hard to the stomach area
Townsville	/2017	Male	Operational	Patient was very verbally and Active aggression against staff not compliant with clinical direction punching walls.
Townsville	/2017	Female	Nursing	attending to resident two staff applying a sling around resident when he grabbed the sling strap. Staff managed to remove the sling strap the resident grabbed staffs left thumb and twisted and would not let go.
Townsville /2017 Female		Nursing	Writer was punched	in the right side of the writer by client
Townsville /2017 Female		Medical	Sexual aggression	
Townsville 2017 Female		Nursing	Became verbally aggressive during nursing cares and punched	
Townsville /2017 Female		Nursing	Whilst trying to redire	ct client, she struck out and hit me on the arm
Townsville 2017 Male		Nursing	Patient spat at nurses face and eyes	
Townsville	/2017	Female	Nursing	Patient stood up from wheel chair and punched nurse with right handed Closed fist in Nurses right side of face
Townsville 2017 Male		Nursing	Client lunged to	wards me kicking me in right lower limb
Townsville /2017 Female		Nursing	Pt. threw cup of tea	
Townsville 2017 Female		Nursing	Pt punched Nursing staff on the face.	
Townsville	/2017	Female	Nursing	UR [redacted] has been verbally abusive towards staff since the beginning of shift and she finally attempted to throw stuff at staff.
Townsville 2017 Female		Nursing	Patient was aggressive during ADL's - pinched R) arm. Immediate bruising	
Townsville /2017 Male		Nursing	Staff member assaulted	
Townsville 2017 Female		Nursing	Employee was	talking to another patient, UR [redacted] hit her on the left arm causing it to go numb
Townsville /2017 Female		Nursing	Patient through a cup of tea at staff	



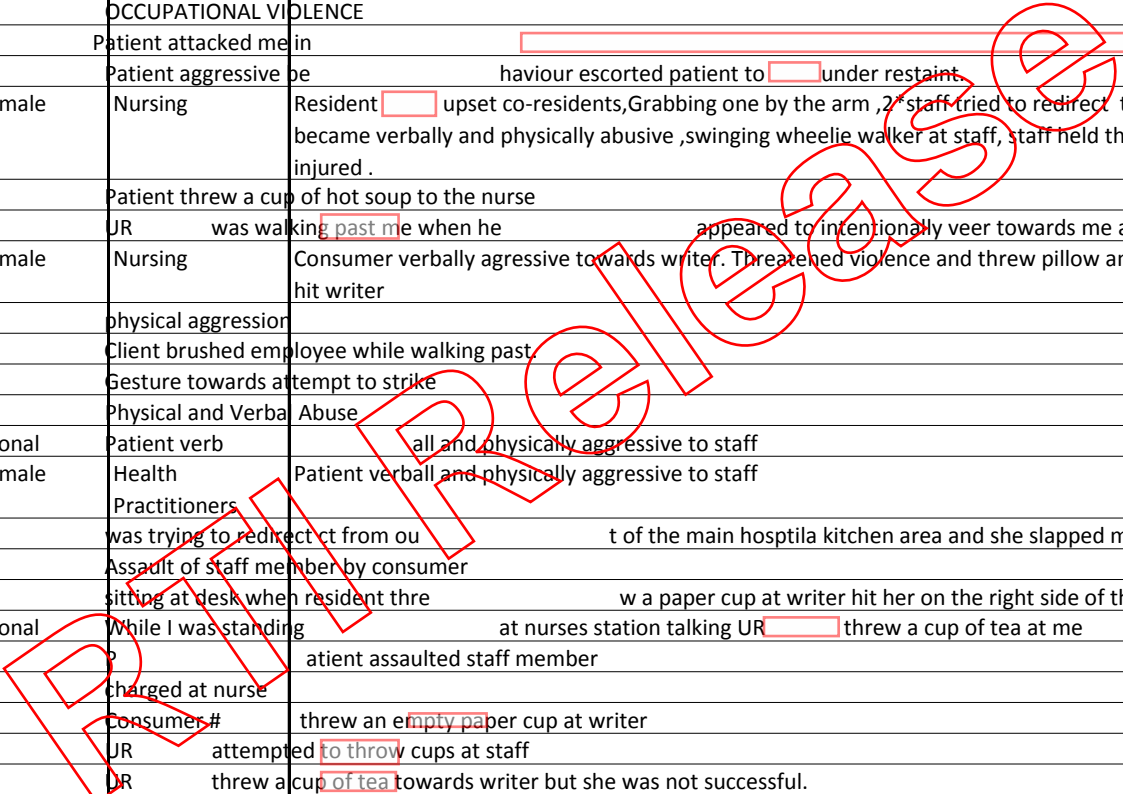
Hospital and Health Service (HHS)	Incident date	Gender	Occupation	Summary	
Townsville	/2017	Female	Nursing	Stuck on the hand by care recipient	
Townsville	/2017	Female	Nursing	Pt threw tea at staff	
Townsville	/2017	Male	Nursing	Physical Violence De-escalation used.	
Townsville	/2017	Female	Nursing	Threw a cup of tea	
Townsville	2017	Female	Nursing	Grabbed by resident inappropriately.	
Townsville	/2017	Female	Nursing	Pt tried to get out of ward, when staff tried to redirect pt he pushed staff and pulled her arm	
Townsville	/2017	Male	Nursing	CLIENT ATTA CKED STAFF WHILE ATTEMPTING TO EXIT	
Townsville	/2017	Female	Nursing	UR poured medication on nursing staff.	
Townsville	/2017	Female	Nursing	UR threw a plate at nursing staff.	
Townsville	2017	Male	Nursing	UR punched staff [redacted] ff while removing her from communal area	
Townsville	2017	Female	Nursing	Repetitive assault ts on staff - [redacted]	
Townsville		/2017	Female	Nursing	Repetitive assaults on staff - [redacted]
Townsville	/2017	Female	Nursing	Patient threw a phone at Nurse's head, ear and face hurt.	
Townsville		/2017	Male	Nursing	Staff member [redacted] was victim of Physical aggression from resident while doing ADL/showering of resident
Townsville	/2017	Male	Nursing	UR assaulted CN [redacted]	
Townsville	2017	Female	Nursing	UR threw a linen basket towards the nurses station.	
Townsville	/2017	Male	Nursing	Staff member was punched in the left arm by patient	
Townsville	/2017	Female	Nursing	UR continues to be verbally and physically abusive towards staff.	
Townsville	2017	Female	Nursing	Patie nt, UR suddenly punched a nurse	
Townsville		/2017	Male	Operational	During escort of PT [redacted] on arrival at [redacted] Unit PT [redacted] became extremely aggressive about going into [redacted].
Townsville	/2017	Female	Nursing	WHILE ATTENDING TO PATIENT HYGIENE NEEDS PATIENT TURNED AND PUNCHED NURSE IN THE ARM	
Townsville	2017	Female	Nursing	Client struck staff member in the face whilst staff member was administering medications	
Townsville	/2017	Male	Nursing	Patient struck out at staff member	
Townsville	/2017	Male	Nursing	Patient struck staff members face	
Townsville	/2017	Female	Nursing	UR threw cup of water into Nurses station	
Townsville	2017	Male	Nursing	resident slapped writer several times on arm	
Townsville		/2017	Female	Managerial and Clerical	Resident verbally abusive tried to deeculate UR [redacted] then punched me on the right forearm
Townsville	2017	Female	Nursing	Bitten by Pt, Head butted by pt.	
Townsville	/2017	Male	Nursing	OCCUPATIONAL VIOLENCE	
Townsville	/2017	Female	Nursing	Pt physically, verbally aggressive and threatening nature	
Townsville	/2017	Female	Nursing	UR managed to throw a cup and throw it at writer also the coffee container	
Townsville		/2017	Male	Operational	[redacted] requested to attend [redacted] to deal with an incident A RESTRAINT was taken place in [redacted] and Staff Member [redacted] intervien in the Restraint and touching [redacted] on the arm .



Hospital and Health Service (HHS)	Incident date	Gender	Occupation	Summary
				s.73 - irrelevant - not related to actual physical aggression against a staff member
Townsville	2017	Male	Operational	Agitated consumer aggressive behaviour and charging after staff member
Townsville	2017	Female	Nursing	Patient spat on Staff face when was making attempts to stop him from smashing the glass doors
Townsville	2017	Female	Nursing	JR number (patient) threw a cup of cold tea at writer
Townsville	2017	Female	Nursing	Relative tried to slap at the assigned staff
Townsville	2017	Female	Nursing	Patient was being rolled for skin inspection and bit right forearm
Townsville	2017	Male	Operational	Struck in face with closed fist approx 4/5 times
Townsville	2017	Female	Nursing	resident hit staff in the face
Townsville	2017	Female	Nursing	Physical assault by patient while trying to assist him.
Townsville	2017	Female	Nursing	Attempted to punch with closed fist. Grabbed wrists and twisted
Townsville	2017	Female	Nursing	Patient pinched nurses on left arm purposefully to draw attention
Townsville	2017	Male	Operational	Assaulted during after the administration of medication to patient
Townsville	2017	Female	Nursing	Coffee thrown at worker
Townsville	2017	Female	Nursing	Punched in workers hair bun, whilst sitting down.
Townsville	2017	Female	Nursing	When rolling resident to give a suppository became agitated and scratched staff member in right eye
Townsville	2017	Female	Nursing	Patient threw a cup of hot tea from behind when talking to other consumer
Townsville	2017	Female	Nursing	UR threw a cup of tea at staff.
				s.73 - irrelevant - not related to actual physical aggression against a staff member
Townsville	2017	Male	Operational	Visitor attempted suicide
Townsville	/2017	Female	Nursing	Patient assaulted staff member
Townsville	/2017	Female	Health Practitioners	Client in chair. became aggressive & danger to self
Townsville	/2017	Female	Nursing	Patient verbally aggressive and physically threatening towards staff member
Townsville	/2017	Female	Nursing	Patient assaulted staff member
Townsville	/2017	Female	Nursing	Patient threw missile at staff member
Townsville	/2017	Female	Nursing	OCCUPATIONAL VIOLENCE
Townsville	/2017	Female	Nursing	OCCUPATIONAL VIOLENCE
Townsville	/2017	Male	Operational	while rolling a patient in he kicked me in the right side rib cage
Townsville	2017	Female	Nursing	Pt grabbed nurse by finger and wrist and bent finger back while twisting wrist.
Townsville	/2017	Female	Nursing	workplace injury
Townsville	/2017	Male	Operational	Hit bowls of f the serving bench nearly hitting me.
Townsville	/2017	Female	Nursing	physical aggression
Townsville	/2017	Female	Nursing	While attending to the resident have a spa bath she became aggressive, yelling and grabbing out towards the nurses attending to her.
Townsville	2017	Male	Nursing	Consumer was verbally and physically aggressive toward and Enrolled Nurse.
Townsville	/2017	Male	Nursing	Staff member physically assaulted by client
				s.73 - irrelevant - not related to actual physical aggression against a staff member



Hospital and Health Service (HHS)		Incident date	Gender	Occupation	Summary
Townsville	2017 Female			Nursing	Client getting frustrated and angry due to [redacted] Client threatend to run away and was reaching writers pocket therefore writer was walking backwards to avoid this, which he proceeded to do.
Townsville	2017 Female			Nursing	atient assaulted staff member
Townsville	2017 Male			Nursing	Hit in chest.
Townsville	2017 Female			Nursing	Care recipient physically agressive
Townsville	2017 Female			Nursing	OCCUPATIONAL VIOLENCE
Townsville	2017 Female			Nursing	Patient attacked me in [redacted]
Townsville	2017 Female			Nursing	Patient aggressive be haviour escorted patient to [redacted] under restraint.
Townsville	2017 Female	2017	Female	Nursing	Resident [redacted] upset co-residents, Grabbing one by the arm ,2*staff tried to redirect the 2 co-residents, resident" [redacted]", became verbally and physically abusive ,swinging wheelie walker at staff, staff held the wheelie walker so as not to get injured .
Townsville	2017 Female			Nursing	Patient threw a cup of hot soup to the nurse
Townsville	2017 Female			Nursing	UR was walking past me when he appeared to intentionally veer towards me and elbow me.
Townsville		2017	Female	Nursing	Consumer verbally agressive towards writer. Threatened violence and threw pillow and xbox game at writer. Both of which hit writer
Townsville	2017 Male			Nursing	physical aggression
Townsville	2017 Female			Nursing	Client brushed employee while walking past.
Townsville	2017 Male			Nursing	Gesture towards attempt to strike
Townsville	2017 Female			Nursing	Physical and Verbal Abuse
Townsville	2017 Male			Operational	Patient verb all and physically agressive to staff
Townsville		2017	Female	Health Practitioners	Patient verball and physically agressive to staff
Townsville	2017 Female			Nursing	was trying to redirect ct from ou t of the main hospitila kitchen area and she slapped my chest
Townsville	2017 Female			Nursing	Assault of Staff member by consumer
Townsville	2017 Female			Nursing	sitting at desk when resident thre w a paper cup at writer hit her on the right side of the face
Townsville	2017 Female			Operational	While I was standing at nurses station talking UR [redacted] threw a cup of tea at me
Townsville	2017 Female			Nursing	atient assaulted staff member
Townsville	2017 Female			Nursing	charged at nurse
Townsville	2017 Female			Nursing	Consumer # threw an empty paper cup at writer
Townsville	2017 Female			Nursing	UR attempted to throw cups at staff
Townsville	2017 Female			Nursing	UR threw a cup of tea towards writer but she was not successful.
Townsville	2017 Female			Nursing	OCCUPATIONAL VIOLENCE
Townsville		2017	Female	Nursing	Consumer at window of nurses station became aggressive both verbally and physically banging walls.
Townsville		2017	Female	Nursing	When attempting to attend to pt ADL's, pt became aggressive and became physically abusive to staff members
Townsville	2017 Female			Nursing	patient became agitated and wanted to climb over bed rails to go to the toilet
Townsville		2017	Female	Nursing	UR [redacted] unsettled, told she can not have hot drinks, wheeled self to kitchen counter and took aim at nurse in side using missiles of sugar containers and coffee and

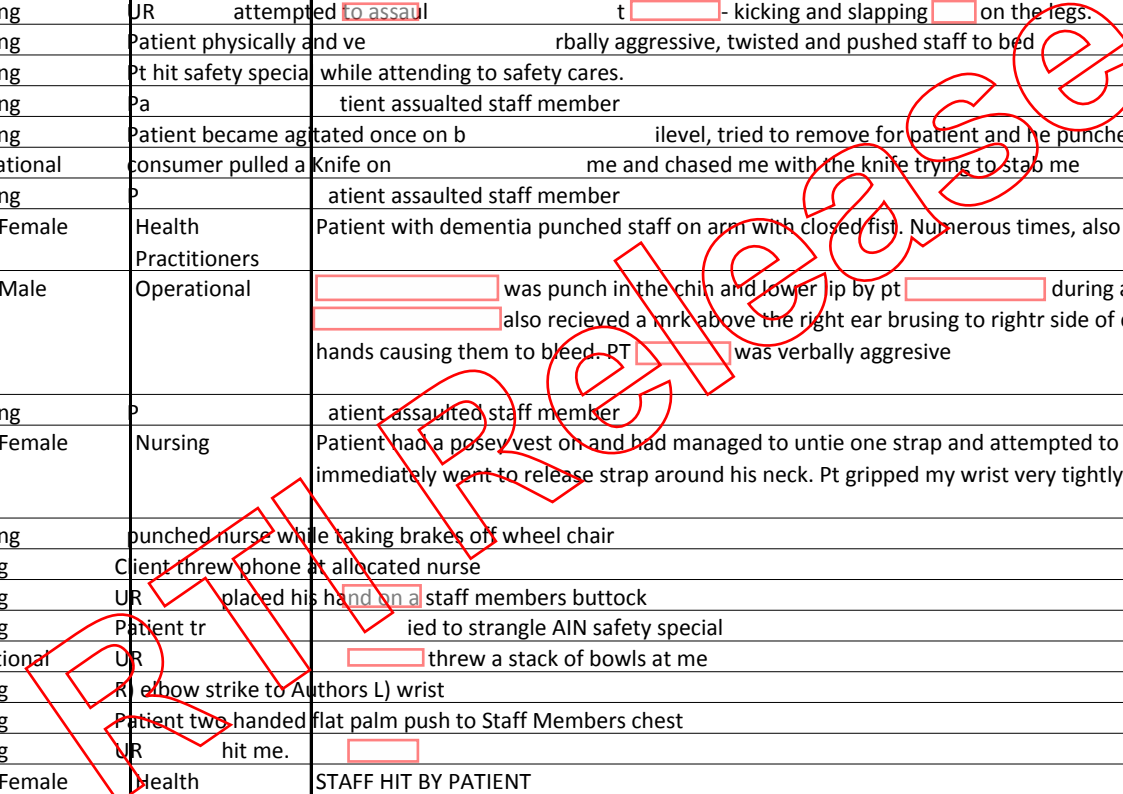


Hospital and Health Service (HHS)	Incident date	Gender	Occupation	Summary
Townsville	2017	Female	Nursing	patient struck nurse on hand whilst carrying objects
Townsville	/2017	Male	Nursing	Client jumped over the nursing station and threw a chair towards the writer with the intention of assaulting him
Townsville	/2017	Female	Nursing	cup of tea tepid thrown on writer
Townsville	2017	Female	Nursing	Right hand struck by patient.
Townsville	/2017	Female	Nursing	Tea thrown at writer, by consumer # [redacted]
Townsville	/2017	Female	Nursing	Unexpectedly without any provokation patient hit me on my neck and upper chest as i was walking from one patient's bed room to the laundry room
Townsville	/2017	Female	Nursing	Client threw a chair at staff
Townsville	2017	Female	Nursing	Pt was verbally and physically aggressive toward staff
Townsville	2017	Female	Operational	While walking past patient UR [redacted] she swung out and punched me in the left upper arm
Townsville	/2017	Female	Nursing	Punched in the chest by # [redacted]
Townsville	/2017	Male	Nursing	Kicked twice in chest during OVP physicial restraint.
Townsville	/2017	Female	Nursing	Consumer threw a wet floor sign at nurse
Townsville	2017	Female	Nursing	Drug affected pati ent thrashing in bed, kicked me in the head
Townsville	/2017	Male	Nursing	Patient became aggressive when he was being reorientated to time as he was adamant that it was Sunday today and wanted to go to the markets
Townsville	2017	Male	Nursing	Pt was being transfer red to the bathroom, when pt became violent
Townsville	/2017	Female	Nursing	client threw a warm full cup of tea at writer
Townsville	/2017	Male	Operational	OCCUPATIONAL VIOLENCE
Townsville	2017	Male	Operational	Assault by client, clinically unwell
Townsville	/2017	Female	Nursing	Patient hit staff without warning.
Townsville	/2017	Male	Operational	writer involved in restraint as described below. unaware of any personal injuries at time of restraint however the next day pain felt in both knees, left ribs, lower back
Townsville	2017	Female	Nursing	Transferring patient to seclusion ion, patient kicked out and contacted staff's right shin
Townsville	/2017	Female	Nursing	UR [redacted] threw a cup of tea over writer
Townsville	/2017	Female	Nursing	attempted to punch staff
Townsville	/2017	Female	Nursing	2 staff members watching co clients and talking with them A heavy black shoe was thrown just missing myself and co worker
Townsville	/2017	Male	Operational	was rolling patient and he lashed out punching me
Townsville	/2017	Male	Nursing	While attending care recipient's hygiene care, and repositioning, care recipient bit staff left arm did not cause bleeding but teeth mark was visible.
Townsville	/2017	Male	Operational	[redacted] was assaulted by PT [redacted] by a punch to the jaw security report [redacted] refers
Townsville	2017	Female	Nursing	Aggressive towards me
Townsville	/2017	Female	Nursing	Pt agitated due to mobility restrirction, on holding my and his mothers hand pt proceded to dig his nails into my hand breaking the skin and causing minor bleeding.
Townsville	/2017	Female	Nursing	Pt without warning became extremley agitated and wanting to climb out of bed. Trying to keep pt safe I hurt my lower back.
Townsville	/2017	Male	Nursing	PATIENT STRUCK ME IN FACE WITH FIST

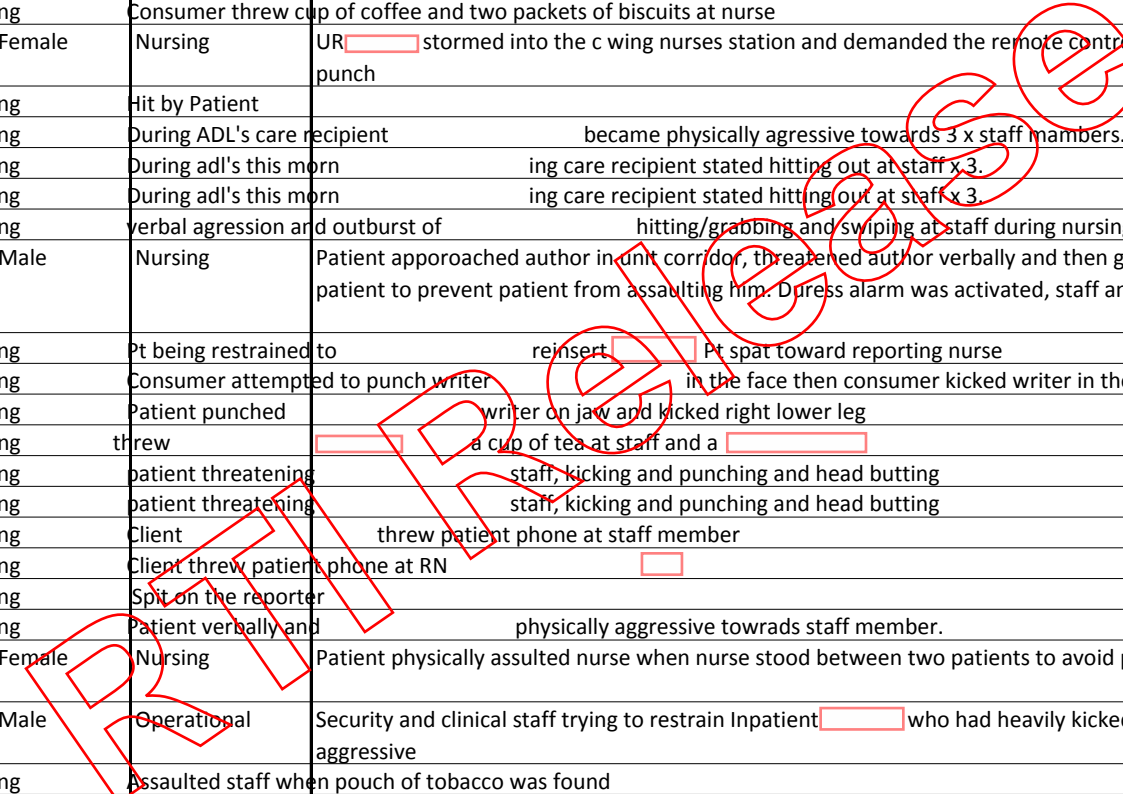
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Hospital and Health Service (HHS)	Incident date	Gender	Occupation	Summary
Townsville	/2017	Male	Nursing	JR attempted to strike writer with clenched fist
Townsville	/2017	Female	Nursing	Patient scratched writers neck with no provocation and ?intention to do worse injury
Townsville	/2017	Female	Operational	Pt became aggressive and struck physio assistant in the side of the face.
Townsville	2017	Female	Nursing	Client attempted to strike writer when writer was standing near her talking to her.
Townsville	/2017	Male	Operational	attempted to punch staff
Townsville	/2017	Female	Nursing	lower back hurt while protecting patient from falling and harming himself or others
Townsville	/2017	Female	Nursing	JR attempted to assault t [redacted] - kicking and slapping [redacted] on the legs.
Townsville	/2017	Female	Nursing	Patient physically and verbally aggressive, twisted and pushed staff to bed
Townsville	2017	Female	Nursing	Pt hit safety special while attending to safety cares.
Townsville	/2017	Male	Nursing	Pa tient assaulted staff member
Townsville	/2017	Female	Nursing	Patient became agitated once on b ild level, tried to remove for patient and he punched me in the chest
Townsville	/2017	Male	Operational	consumer pulled a Knife on me and chased me with the knife trying to stab me
Townsville	/2017	Female	Nursing	Patient assaulted staff member
Townsville	/2017	Female	Health Practitioners	Patient with dementia punched staff on arm with closed fist. Numerous times, also swung fist at staff members face.
Townsville	/2017	Male	Operational	[redacted] was punch in the chin and lower lip by pt [redacted] during an restrint in [redacted] [redacted] also recieved a mrk above the right ear brusing to rightr side of chest and also marks located on both hands causing them to bleed. PT [redacted] was verbally aggressive
Townsville	/2017	Female	Nursing	Patient assaulted staff member
Townsville	/2017	Female	Nursing	Patient had a pose vest on and had managed to untie one strap and attempted to strangle himself, I witnessed this and immediately went to release strap around his neck. Pt gripped my wrist very tightly and would not let go.
Townsville	2017	Male	Nursing	punched nurse while taking brakes off wheel chair
Townsville	/2018	Female	Nursing	Client threw phone at allocated nurse
Townsville	2018	Female	Nursing	UR placed his hand on a staff members buttock
Townsville	/2018	Female	Nursing	Patient tried to strangle AIN safety special
Townsville	/2018	Male	Operational	UR [redacted] threw a stack of bowls at me
Townsville	/2018	Female	Nursing	R elbow strike to Authors L) wrist
Townsville	2018	Female	Nursing	Patient two handed flat palm push to Staff Members chest
Townsville	/2018	Female	Nursing	UR hit me. [redacted]
Townsville	/2018	Female	Health Practitioners	STAFF HIT BY PATIENT
Townsville	2018	Female	Nursing	Patient attempted to force access to vehicle staff member was driving.
Townsville	/2018	Female	Nursing	Aggression towards safety special and nursing staff
Townsville	/2018	Female	Nursing	Verbally aggressive, threatening and threatening violence
Townsville	/2018	Female	Health Practitioners	Client attempted to strike female staff with closed fist.
Townsville	/2018	Male	Nursing	Threw, bottle
Townsville	2018	Male	Nursing	patient her evening meal plate & food at me



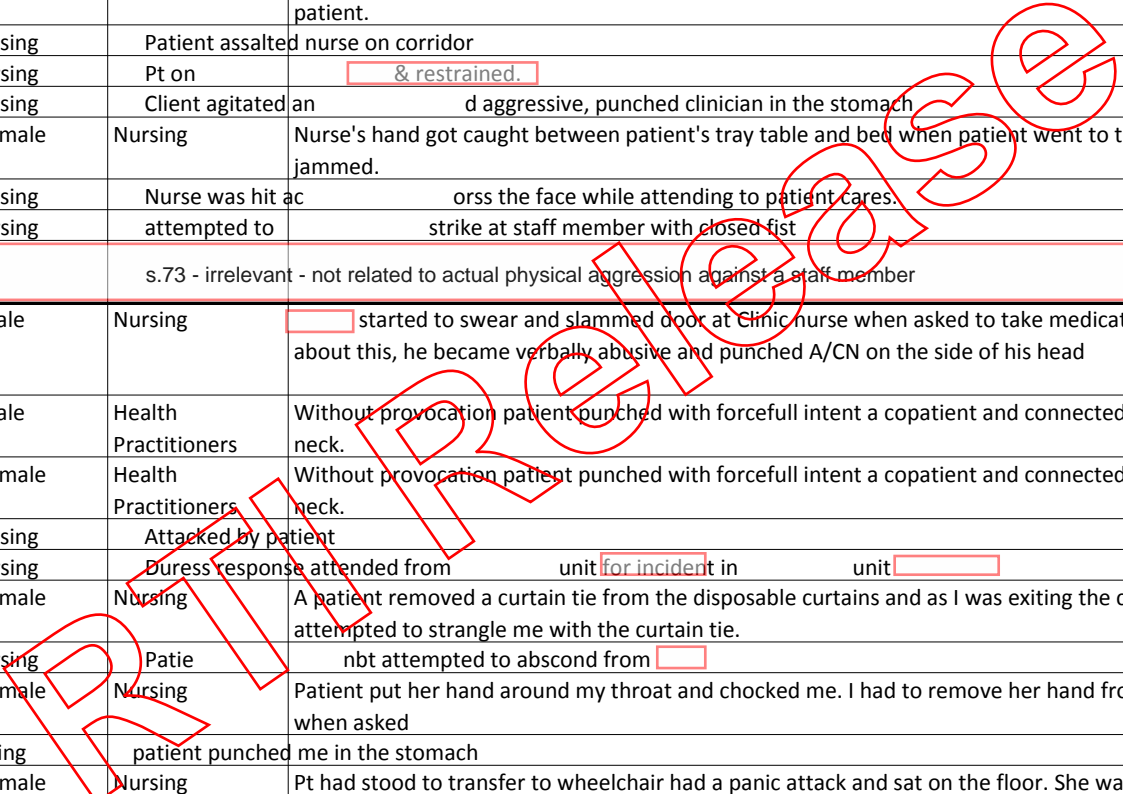
Hospital and Health Service (HHS)	Incident date	Gender	Occupation	Summary
Townsville	/2018 Female	Nursing	Pt hit staff member	member on the wrist with a closed fist.
Townsville	2018 Female	Nursing	Writer pushed by patient	
Townsville	/2018 Female	Nursing	The offender demonstrated her assault by attempting to punch me	
Townsville	/2018 Female	Operational	While rolling patient, Patient grabbed via arm and twisted.	
Townsville	2018 Female	Nursing	Resident punched staff member in the face then put his hands around staff members throat.	
Townsville	/2018 Male	Nursing	Consumer threw shoe at staff member	
Townsville	/2018 Female	Nursing	Consumer threw cup of coffee and two packets of biscuits at nurse	
Townsville		/2018 Female	Nursing	UR [redacted] stormed into the c wing nurses station and demanded the remote control and staff confronted him and he threw a punch
Townsville	/2018 Female	Nursing	Hit by Patient	
Townsville	2018 Female	Nursing	During ADL's care recipient became physically aggressive towards 3 x staff members.	
Townsville	2018 Female	Nursing	During adl's this morning care recipient stated hitting out at staff x 3.	
Townsville	2018 Female	Nursing	During adl's this morning care recipient stated hitting out at staff x 3.	
Townsville	/2018 Female	Nursing	verbal aggression and outburst of hitting/grabbing and swiping at staff during nursing interventions.	
Townsville		/2018 Male	Nursing	Patient approached author in unit corridor, threatened author verbally and then grabbed author's shirt. Author restrained patient to prevent patient from assaulting him. Dress alarm was activated, staff and security attended.
Townsville	2018 Female	Nursing	Pt being restrained to reinsert [redacted] Pt spat toward reporting nurse	
Townsville	2018 Female	Nursing	Consumer attempted to punch writer in the face then consumer kicked writer in the genitals	
Townsville	/2018 Female	Nursing	Patient punched writer on jaw and kicked right lower leg	
Townsville	/2018 Female	Nursing	threw [redacted] a cup of tea at staff and a [redacted]	
Townsville	2018 Female	Nursing	patient threatening staff, kicking and punching and head butting	
Townsville	2018 Female	Nursing	patient threatening staff, kicking and punching and head butting	
Townsville	/2018 Female	Nursing	Client threw patient phone at staff member	
Townsville	/2018 Female	Nursing	Client threw patient phone at RN [redacted]	
Townsville	/2018 Female	Nursing	Spit on the reporter	
Townsville	2018 Male	Nursing	Patient verbally and physically aggressive towards staff member.	
Townsville		/2018 Female	Nursing	Patient physically assaulted nurse when nurse stood between two patients to avoid physical contact between them
Townsville		/2017 Male	Operational	Security and clinical staff trying to restrain Inpatient [redacted] who had heavily kicked Registered Nurse and was extremely aggressive
Townsville	/2018 Female	Nursing	Assaulted staff when pouch of tobacco was found	
Townsville		/2018 Female	Nursing	assisting patient in bed when she got angry and bit me on the left breast causing me to pull back and hurt my back
Townsville	2018 Female	Nursing	while attending to adl's resident bit my finger and punched me in the head	
Townsville		/2018 Female	Nursing	assisting patient with toileting, patient become aggressive ,and grabbed my neck ,threatening to break it.
Townsville	/2018 Female	Nursing	Physical aggression.	
Townsville	2018 Female	Nursing	Writer attempted to do bed linen change as UR [redacted] had been incontinent.	
Townsville	/2018 Female	Nursing	Pt fell, pulling nurses hand against wall	



Hospital and Health Service (HHS)	Incident date	Gender	Occupation	Summary
Townsville	/2018	Female	Nursing	care recipient physically aggressive toward staff members.
Townsville	/2018	Female	Nursing	Nurse attempting to administer lunchtime medication offender was abusive and violent towards staff
Townsville	2018	Female	Nursing	Upon attending morning cares this a.m resident became physically aggressive toward staff
Townsville	/2018	Female	Health Practitioners	Hit by consumer.
Townsville	/2018	Female	Nursing	Patient grabbed nurses wrist and held tightly to the point where pain was felt and discolouring due to lost circulation occurred requiring two other nurses to assist with the release despite nurse attempting to de-escalate issue with verbal communication
Townsville	2018	Female	Nursing	Consumer threw cups and biscuits at staff
Townsville	2018	Female	Nursing	Pt verbally and physically abusive
Townsville	2017	Male	Nursing	Code Grey due patient aggression and selfharm
Townsville	/2017	Female	Nursing	pt verbally and psycally abusive to staff in [redacted]
Townsville	2017	Male	Nursing	Patient threw lunch bowl - hitting me on the leg
Townsville	2017	Female	Nursing	Physically assaulted by patient
Townsville	/2017	Female	Nursing	Client spat on [redacted] my face- left eye and left side of face
Townsville	/2017	Female	Nursing	ain assisting care recipient back onto bed, care recipient kicked ain in the chest
Townsville	/2017	Female	Nursing	A consumer poured a hot cup of tea at two staff, myself and another nursing staff.
Townsville	2017	Female	Nursing	Pt became agitated + aggressive and scratched my finger.
Townsville	2017	Male	Nursing	verbally abused [redacted] by patient with racial comments like im not black,go ba back to your own country
Townsville	/2017	Female	Nursing	Pt thre [redacted] w medication and script at staff
Townsville	/2017	Female	Nursing	Physical contact [redacted] from patient causing pain to nursing staff
Townsville	/2017	Male	Operational	Refe [redacted] r Security Incident Report [redacted] was assaulted by Patient
Townsville	/2017	Male	Nursing	Pt had been extubated and was co-operative, restraints removed. pt punched me twice in the chest before I was able to restrain him. He required 4 people to restrain and then chemical restraint.In the second incident he kicked me in the shoulder.
Townsville	2017	Male	Medical	person had hands restrained , attended to pt who kicked dr in abdomen
s.73 - irrelevant - not related to actual physical aggression against a staff member				
Townsville	2017	Female	Nursing	A altercation between client [redacted] and at that time an unknown visitor requiring staff intervention
Townsville	2017	Male	Nursing	Patient UR [redacted] was being disruptive picking up the benches in the courtyard and smashing the window by the exit door. Efforts to de-escalate were futile as he escalated this behaviour. Duress activated and patient agreed to walk to the seclusion area then patient suddenly punched me twice.
Townsville	2017	Female	Nursing	Care Recipient struck AIN
Townsville	2017	Female	Nursing	Patient attempted to punch nurs [redacted] e while attempting to turn patient for pressure area care.
Townsville	2017	Female	Nursing	Patient assaulted me when myself [redacted] and other x2 staff were escorting patient to the seclusion room.
Townsville	2017	Female	Nursing	WHILST ENSURING PHYSICAL RESTRAINTS OF PATIENTS RIGHT HAND WERE APPROPRIATE PATIENTS RIGHT HAND (MITTEND) FORCEFULLY CONNECTED WITH MY RIGHT CHEEKBONE/EAR AT SPEED
Townsville	2017	Female	Nursing	Physical aggression
West Moreton	2017	Male	Nursing	While assisting pt in the toilet pt grabbed my hand and dug his nail into my thumb resulting in a skin break. Pt was physically aggressive towards staff at the time of being toileted.

FOIA CASE

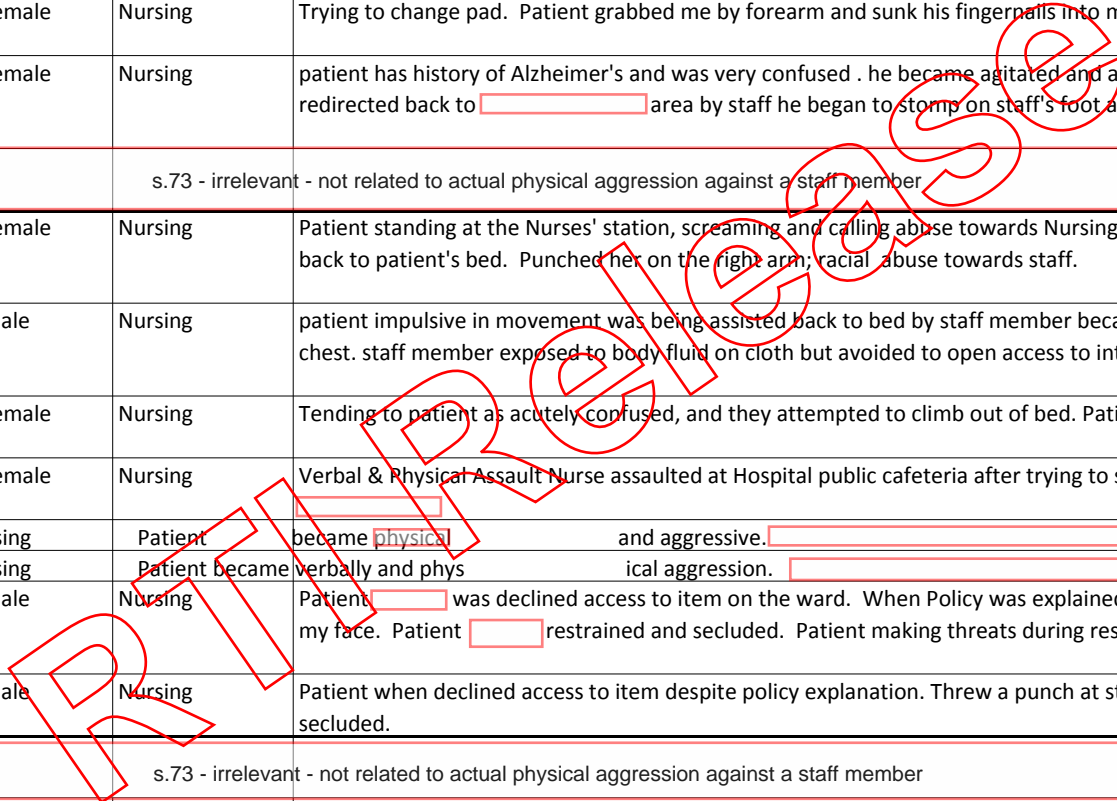
Hospital and Health Service (HHS)	Incident date	Gender	Occupation	Summary
West Moreton	/2017	Male	Nursing	Patient Physically assaulted Myself While Conducting My Clinical Duties
West Moreton	2017	Male	Nursing	Patient attempted to attack staff members striking staff member in left chest and kicked left thigh
West Moreton	/2017	Male	Nursing	Pt UR# intentionally spat at CN (Writer).
West Moreton	/2017	Male	Nursing	Patient had his feet hanging out of his bed. Asked pt to put feet back into bed but he would not. Attempted to assist pt to put feet back in bed when pt kicked me in the abdomen.
West Moreton	/2017	Male	Nursing	Approached patient to put his feet back into bed as he was claiming out of bed. I was then kicked in the stomach by the patient.
West Moreton	2017	Male	Nursing	Patient assaulted nurse on corridor
West Moreton	/2017	Female	Nursing	Pt on & restrained.
West Moreton	/2017	Female	Nursing	Client agitated and aggressive, punched clinician in the stomach
West Moreton	/2017	Female	Nursing	Nurse's hand got caught between patient's tray table and bed when patient went to throw it across room. Left ring finger jammed.
West Moreton	/2017	Female	Nursing	Nurse was hit across the face while attending to patient cares.
West Moreton	/2017	Male	Nursing	attempted to strike at staff member with closed fist
s.73 - irrelevant - not related to actual physical aggression against a staff member				
West Moreton	/2017	Male	Nursing	started to swear and slammed door at Clinic nurse when asked to take medication. When staff asked him about this, he became verbally abusive and punched A/CN on the side of his head
West Moreton	/2017	Male	Health Practitioners	Without provocation patient punched with forceful intent a copatient and connected with the left lower side of head and neck.
West Moreton	/2017	Female	Health Practitioners	Without provocation patient punched with forceful intent a copatient and connected with the left lower side of head and neck.
West Moreton	/2017	Female	Nursing	Attacked by patient
West Moreton	/2017	Male	Nursing	Duress response attended from unit for incident in unit
West Moreton	/2017	Female	Nursing	A patient removed a curtain tie from the disposable curtains and as I was exiting the curtains from the bed opposite her, she attempted to strangle me with the curtain tie.
West Moreton	/2017	Male	Nursing	Patient attempted to abscond from
West Moreton	/2017	Female	Nursing	Patient put her hand around my throat and choked me. I had to remove her hand from my neck as patient wouldn't let go when asked
West Moreton	/2017	Female	Nursing	patient punched me in the stomach
West Moreton	/2017	Female	Nursing	Pt had stood to transfer to wheelchair had a panic attack and sat on the floor. She was unable to follow instructions and was assisted x 3 staff to regain her feet she began kicking and kicked me in the left lower leg breaking the skin
West Moreton	/2017	Female	Nursing	Consumer attempted to grab writer through the as writer was attending to
West Moreton	/2017	Female	Nursing	Attempting to explain medications to patient before administration and patient lashed out and hit staff in the face.
West Moreton	/2017	Male	Nursing	Patient ur # approached and physically assaulted writer in an attempt to dictate treatment.
West Moreton	/2017	Female	Nursing	pt slapped staff across the face when attempted to redirect
West Moreton	/2017	Male	Nursing	Consumer punched staff member while being directed into bed.



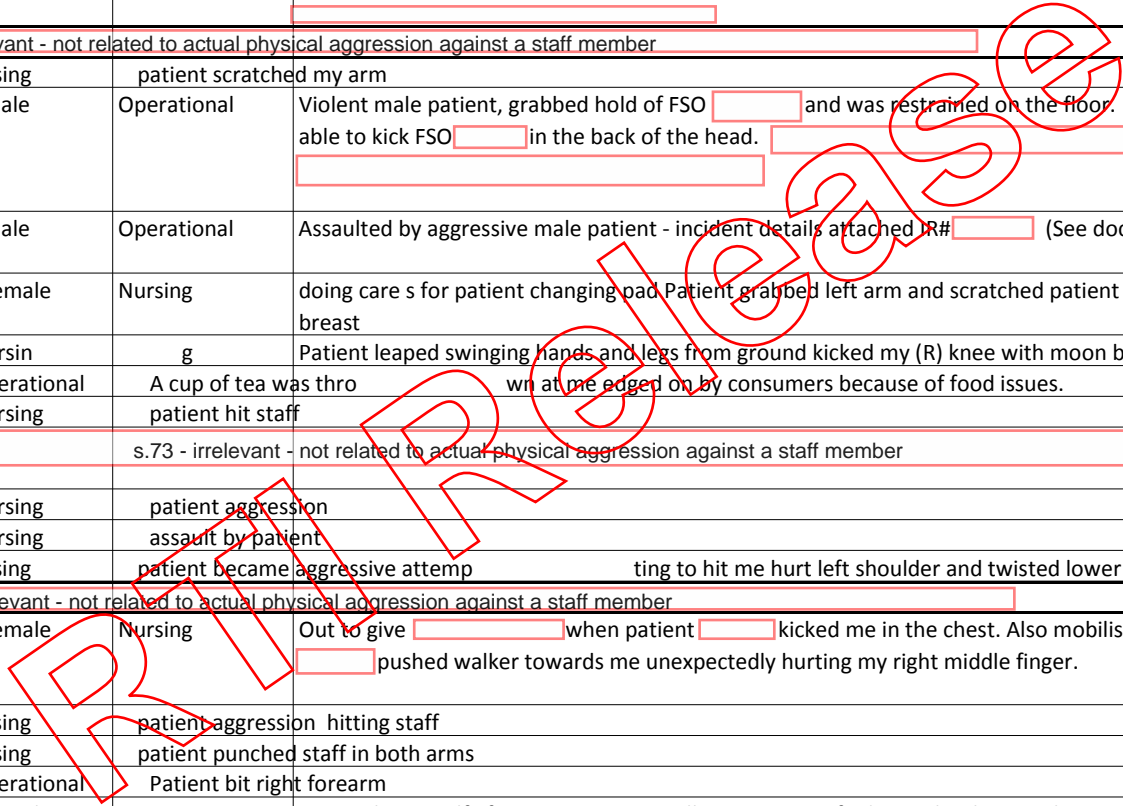
Hospital and Health Service (HHS)	Incident date	Gender	Occupation	Summary
West Moreton	/2017	Male	Nursing	Pt spat on nurse while administer morning medication
West Moreton	/2017	Female	Nursing	[redacted] was walking [redacted] when she was punched on the R) side of the face by a passerby who then swore/verbally abused her
West Moreton	/2017	Female	Nursing	Patients leg was hanging over the side rails,assisted back to bed.while helpingher, kicked on my left side of chest.
West Moreton	/2017	Male	Nursing	Patient physically aggressive toward staff.
West Moreton	/2017	Male	Nursing	Called to [redacted], pt unresponsive on floor and when moved into position to assess became violent and punched attending nurse in face
West Moreton	/2017	Female	Nursing	[redacted] g staff got rammed by patient w/wheelie walker.
West Moreton	/2017	Female	Nursing	[redacted] became verbally aggressive [redacted] When asked to calm down stepped in and head butted me.
West Moreton	2017	Female	Nursing	Pt entered nurse station and targeted nursing staff, physically aggressive
West Moreton	/2017	Male	Operational	Pa tient tried to abscond under [redacted]
West Moreton	/2017	Female	Nursing	Pt resting in bed, then became aggressive trying to harm himself then kicking out and hitting/punching at staff attempting to protect him
West Moreton	/2017	Female	Nursing	Patient kicked nursing staff in chest.
West Moreton	/2017	Female	Nursing	Physical assault on staff
West Moreton	/2017	Female	Nursing	Consumer attended [redacted] for an initial assessment with his brother and assaulted clinician during consult
West Moreton	/2017	Female	Nursing	[redacted] became verbally aggressive at [redacted] hrs, on arrival to room he ran at the nurse and hit her on the arm a couple of times with his fist.
West Moreton	2017	Female	Nursing	Assaulted by patient
West Moreton	/2017	Male	Nursing	Un-p rovoked staff assault by patient
West Moreton	/2017	Male	Operational	Patient attempted to bite staff member and hit staff member on shoulder.
West Moreton	/2017	Female	Health Practitioners	Object thrown at Nurse and Doctor
West Moreton	/2017	Female	Nursing	Helping with aggressive/agitated Patient. Staff member twisted knee As per attached old incident form.
West Moreton	/2017	Female	Nursing	Pt threw electric razor at staff.
West Moreton	/2017	Male	Nursing	intervened in a assault
West Moreton	/2017	Male	Operational	FSO called to aggressive pati ent attended patient till discharge, then became violent outside.
West Moreton	/2017	Female	Nursing	Kicked by pt when pt kicking wall
West Moreton	/2017	Female	Nursing	Patient [redacted] Without provocation used both closed fists to punch authour in face.
West Moreton	/2017	Male	Nursing	Patient [redacted] Without provocation used both closed hands to punch authour in face.
West Moreton	/2017	Male	Nursing	Patient [redacted] Without provocation used both closed hands to punch authour in face.
West Moreton	/2017	Male	Nursing	Pt punched staff in side of head in unprovoked attack
West Moreton	/2017	Female	Nursing	Patie nt inappropriately touched staff.

REVIEWED

Hospital and Health Service (HHS)	Incident date	Gender	Occupation	Summary
West Moreton	/2017	Male	Operational	visitor became aggressive and had to be escorted off the hospital campus
West Moreton	/2017	Male		No incident form [redacted] alleged patient punched him to eye
West Moreton	/2017	Female	Nursing	Pt reported [redacted] to kill staff. Stood up and promptly placed hands around staff's neck in an attempt to strangle. [redacted]
West Moreton	/2017	Female	Nursing	Patient punched [redacted] in the abdomen causing pain - and dyspnoea
West Moreton	/2017	Male	Operational	Assist staff with take down of consumer in [redacted]
West Moreton	/2017	Female	Nursing	Trying to change pad. Patient grabbed me by forearm and sunk his fingernails into me causing 2 breaks to skin.
West Moreton	/2017	Female	Nursing	patient has history of Alzheimer's and was very confused . he became agitated and attempted to leave while patient was be redirected back to [redacted] area by staff he began to stomp on staff's foot and hit out at staff
				s.73 - irrelevant - not related to actual physical aggression against a staff member
West Moreton	/2017	Female	Nursing	Patient standing at the Nurses' station, screaming and calling abuse towards Nursing staff; but when attempted to re-direct back to patient's bed. Punched her on the right arm; racial abuse towards staff.
West Moreton	/2017	Male	Nursing	patient impulsive in movement was being assisted back to bed by staff member became agitated punching staff member in chest. staff member exposed to body fluid on cloth but avoided to open access to internal exposure
West Moreton	/2017	Female	Nursing	Tending to patient as acutely confused, and they attempted to climb out of bed. Patient grabbed right arm and twisted.
West Moreton	/2017	Female	Nursing	Verbal & Physical Assault Nurse assaulted at Hospital public cafeteria after trying to stop a patient from [redacted]
West Moreton	/2017	Female	Nursing	Patient became physical and aggressive. [redacted]
West Moreton	/2017	Female	Nursing	Patient became verbally and physical aggression. [redacted]
West Moreton	/2017	Male	Nursing	Patient [redacted] was declined access to item on the ward. When Policy was explained patient [redacted] threw a punch, hitting my face. Patient [redacted] restrained and secluded. Patient making threats during restraint.
West Moreton	/2017	Male	Nursing	Patient when declined access to item despite policy explanation. Threw a punch at staff member. Patient restrained and secluded.
				s.73 - irrelevant - not related to actual physical aggression against a staff member
West Moreton	/2017	Male	Health Practitioners	During a patient interview patient became aggressive threw the plastic chair he had been sitting on striking me with his left forearm, breaking the skin and causing bruising.
				s.73 - irrelevant - not related to actual physical aggression against a staff member
West Moreton	/2017	Female	Medical	Patient assaulted by lunging and grabbing around the neck, required multiple staff to dis-engage then grabbed upper arm, pulling away and down. Grabbed hair, pulled out,



Hospital and Health Service (HHS)	Incident date	Gender	Occupation	Summary
				s.73 - irrelevant - not related to actual physical aggression against a staff member
West Moreton	/2017	Female	Nursing	While trying to get patient back into bed, patient unexpectedly kicked me in the face. Patient confused ? suffering from [redacted] agitated at time of incident and was being special -ed by AIN. Patient was having [redacted]
				s.73 - irrelevant - not related to actual physical aggression against a staff member
West Moreton	/2017	Female	Nursing	patient scratched my arm
West Moreton	/2017	Male	Operational	Violent male patient, grabbed hold of FSO [redacted] and was restrained on the floor. Patient struggled on the floor and was able to kick FSO [redacted] in the back of the head. [redacted]
West Moreton	/2017	Male	Operational	Assaulted by aggressive male patient - incident details attached IR# [redacted] (See document register)
West Moreton	/2017	Female	Nursing	doing care s for patient changing pad Patient grabbed left arm and scratched patient when being rolled and hit my right breast
West Moreton	/2017	Female	Nursing	Patient leaped swinging hands and legs from ground kicked my (R) knee with moon boot.
West Moreton	/2017	Female	Operational	A cup of tea was thro wn at me edged on by consumers because of food issues.
West Moreton	/2017	Male	Nursing	patient hit staff
				s.73 - irrelevant - not related to actual physical aggression against a staff member
West Moreton	/2017	Male	Nursing	patient aggression
West Moreton	/2017	Male	Nursing	assault by patient
West Moreton	/2017	Female	Nursing	patient became aggressive attempt ing to hit me hurt left shoulder and twisted lower back.
				s.73 - irrelevant - not related to actual physical aggression against a staff member
West Moreton	/2017	Female	Nursing	Out to give [redacted] when patient [redacted] kicked me in the chest. Also mobilised with her wheelie walker patient [redacted] pushed walker towards me unexpectedly hurting my right middle finger.
West Moreton	/2017	Female	Nursing	patient aggression hitting staff
West Moreton	/2017	Female	Nursing	patient punched staff in both arms
West Moreton	/2017	Male	Operational	Patient bit right forearm
West Moreton	/2017	Female	Nursing	Patient hit myself after attempting to talk to patient to find out why she was distressed / agitated. Hit me again unexpectedly after assisting to pull up pad.
West Moreton	/2017	Female	Nursing	Patient was in her bed. I had just toileted patient 5 mins later. Patient took her pad off. Threw it at me when I asked could I help her put it back on. Patient sat up in bed and moved down to corner rail to get out. I asked patient what she was doing. She yelled at me to get out of her home and slapped me in the face. Pressed call bell immediately.
West Moreton	/2017	Female	Nursing	Patient became increasingly agitated and verbally abused staff and hit me 2x in bottom and lower abdomen; spitting and threw sat monitor at computer

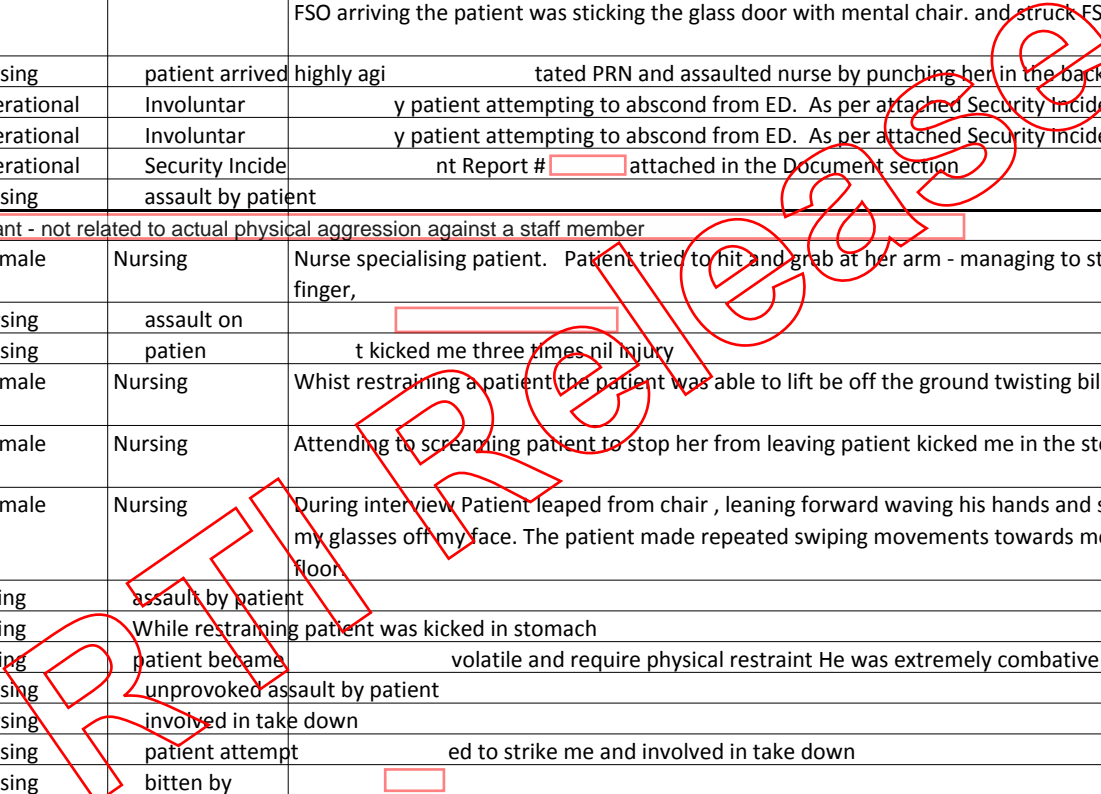




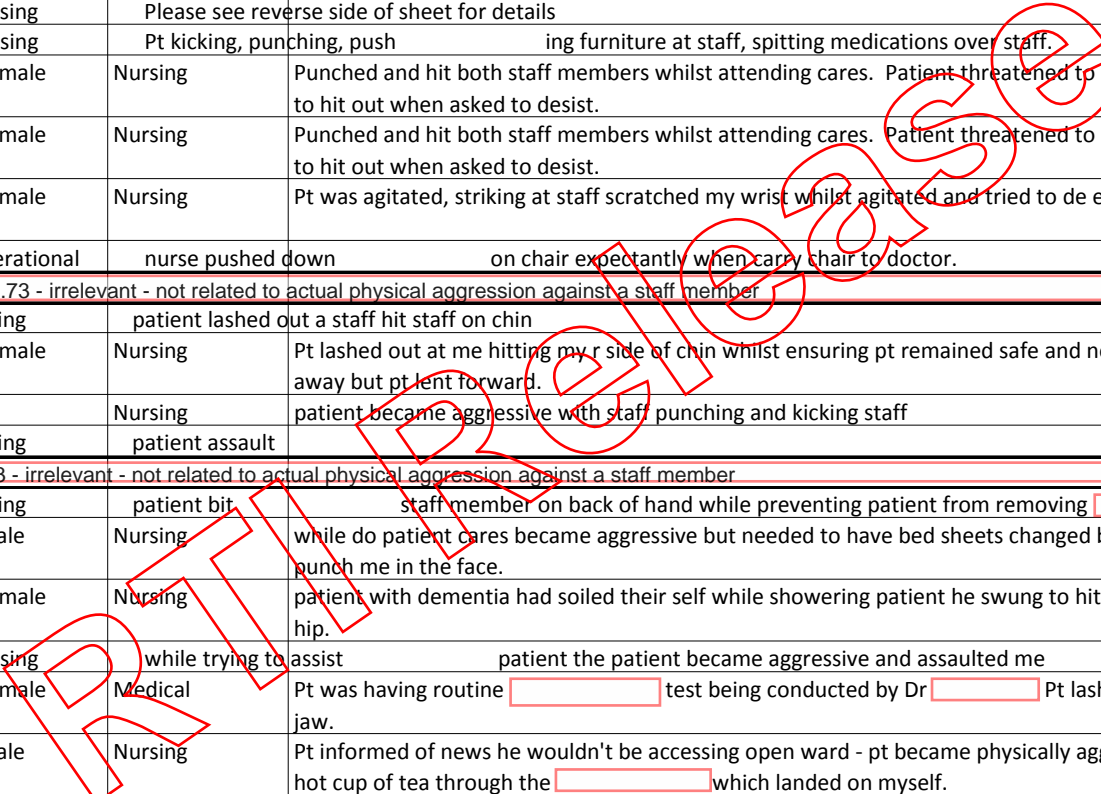
Hospital and Health Service (HHS)	Incident date	Gender	Occupation	Summary
West Moreton	2017	Female	Nursing	patient restraint patient assault
West Moreton	/2017	Female	Nursing	Patient hit staff member on right lower forearm x 3 times with a 30 minute period.
West Moreton	/2017	Female	Operational	patient run their wheel walker into back of staff legs
West Moreton	/2017	Female	Nursing	We were trying to keep patient calm as she was becoming aggressive. I was holding her wrist and she dug her fingernails into my left forearm.
West Moreton	/2017	Female	Nursing	She (Patient [redacted]) stopped, turned and slapped RN's face.
West Moreton	/2017	Female	Nursing	Punched in the back by patient
West Moreton	2017	Female	Nursing	patient assaulted staff member
West Moreton	/2017	Female	Nursing	patient became aggressive kicking and scratching and spitting at staff
West Moreton	/2017	Female	Nursing	patient trying to get into room to disrupt redirected . Patient slapped with left hand staff in the face
West Moreton	/2017	Female	Operational	Patient scratched [redacted] as she went to [redacted] in Ward.
West Moreton	2017	Male	Nursing	assault by patient
West Moreton	/2017	Male	Nursing	Patient attempted to pursue and assault scribe.
West Moreton	2017	Male	Nursing	Patient restraint
West Moreton	/2017	Male	Nursing	Patient [redacted] punched on face, tried to kick and scratch on the chest. Could have caused severe injury
West Moreton	2017	Male	Nursing	Patient [redacted] Patient assaulted staff.
West Moreton	/2017	Male	Nursing	Patient became agitated and unexpectedly started abusing of staff and became physical, throwing punches. [redacted]
West Moreton	2017	Female	Nursing	patient assaulted staff member
West Moreton	/2017	Female	Nursing	Patient Aggression
West Moreton	/2017	Female	Nursing	Patient became suddenly agitated and sat up growling then spat at attending staff. [redacted]
West Moreton	/2017	Male	Operational	While doing patrol of complex, youths shone a lazer in our eyes while driving. [redacted]
West Moreton	2017	Female	Nursing	patient lash out at staff slapping staff across forearm
West Moreton	/2017	Male	Operational	patient escort patient became aggressive
West Moreton	/2017	Male	Operational	patient escort patient became aggressive
West Moreton	/2017	Female	Nursing	[redacted] was voicing delusion thought of me being satan and having to pay me back attempted to grab me several times and then hit my neck with an open hand.
West Moreton	/2017	Male	Nursing	Attack from patient
West Moreton	/2017	Male	Nursing	Patient approached Author and attempted to hit Author's face 4-5 times in the [redacted] Author able to block attempted hits. Patient scratched Author's right arm, blood was drawn. Acting CN immediately came and helped to assisted patient to [redacted].
West Moreton	/2017	Female	Nursing	Patient is trying to hit [redacted] nurses every now and then, but when redirect, he stop and continue do his walking for how many times. Until he came back and hit male RN, then he hit me as well. He punch my face but because other RN was there to stop him more and I move back and patient only hit a bit of my face.
West Moreton	/2017	Female	Nursing	Patient attempted to head butt author on 3 separate occasions while sitting in the [redacted] area to deescalate patient. Author was able to avoid connection by holding the patient's arm L side and co worker holding patient's other arm R side.

PENDING

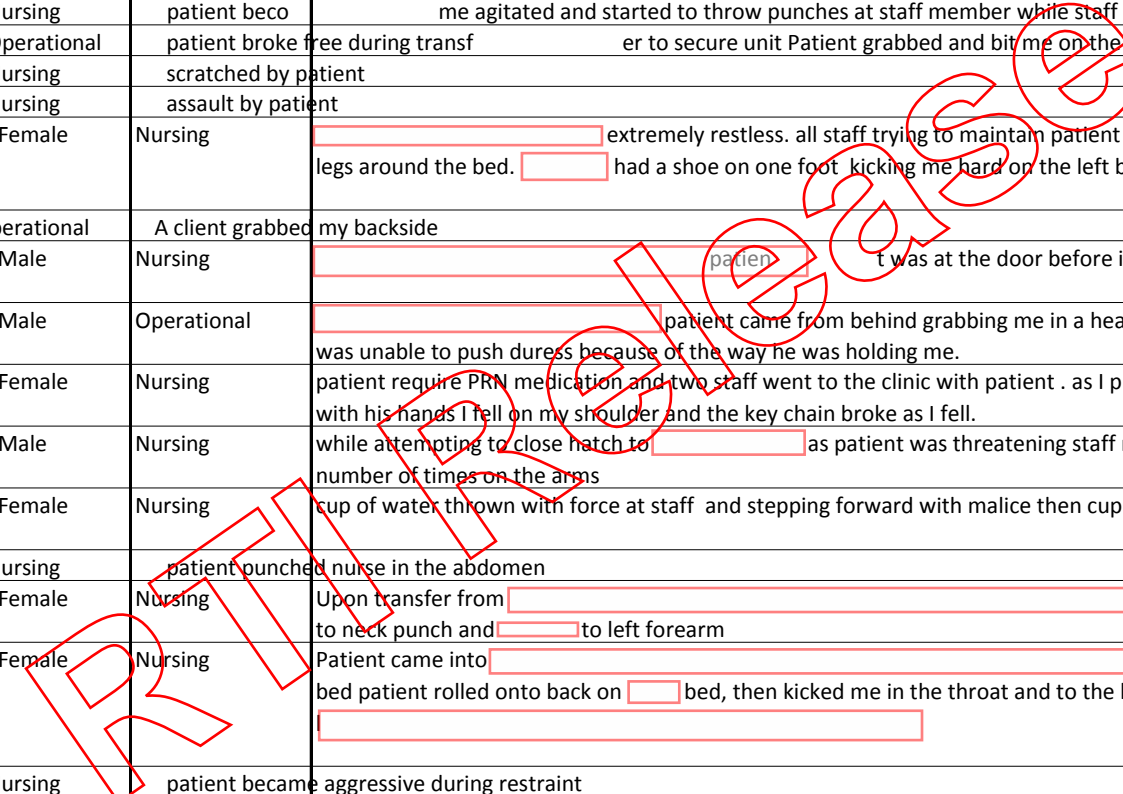
Hospital and Health Service (HHS)	Incident date	Gender	Occupation	Summary
West Moreton	/2017	Female	Nursing	while giving oral medicine bit my finger on left hand
West Moreton	/2017	Male	Health Practitioners	assault by patient
West Moreton	/2017	Male	Operational	See security Incident # [redacted]
West Moreton	/2017	Male	Operational	Patient attempted to punch doctor. As per attached Security Incident Report # [redacted]
West Moreton	/2017	Male	Operational	aggressive male patient armed him self with mental bar top of water feature and was threatening to hit nursing staff . apron FSO arriving the patient was sticking the glass door with mental chair. and struck FSO on the legs patient had to be restrained.
West Moreton	2017	Female	Nursing	patient arrived highly agitated PRN and assaulted nurse by punching her in the back
West Moreton	/2017	Male	Operational	Involuntary patient attempting to abscond from ED. As per attached Security Incident Report # [redacted]
West Moreton	/2017	Male	Operational	Involuntary patient attempting to abscond from ED. As per attached Security Incident Report # [redacted]
West Moreton	/2017	Male	Operational	Security Incident Report # [redacted] attached in the Document section
West Moreton	2017	Female	Nursing	assault by patient
s.73 - irrelevant - not related to actual physical aggression against a staff member				
West Moreton	/2017	Female	Nursing	Nurse specialising patient. Patient tried to hit and grab at her arm - managing to stretch my left arm and twist left ring finger,
West Moreton	/2017	Male	Nursing	assault on [redacted]
West Moreton	/2017	Female	Nursing	patient t kicked me three times nil injury
West Moreton	/2017	Female	Nursing	Whilst restraining a patient the patient was able to lift be off the ground twisting bilateral knees and twisting my back
West Moreton	/2017	Female	Nursing	Attending to screaming patient to stop her from leaving patient kicked me in the stomach and twisted back
West Moreton	/2017	Female	Nursing	During interview Patient leaped from chair , leaning forward waving his hands and struck me across the forehead, knocking my glasses off my face. The patient made repeated swiping movements towards me kicking my glasses which then on the floor.
West Moreton	2017	Female	Nursing	assault by patient
West Moreton	2017	Female	Nursing	While restraining patient was kicked in stomach
West Moreton	/2017	Male	Nursing	patient became volatile and require physical restraint He was extremely combative and physical
West Moreton	2017	Male	Nursing	unprovoked assault by patient
West Moreton	/2017	Female	Nursing	involved in take down
West Moreton	2017	Female	Nursing	patient attempted to strike me and involved in take down
West Moreton	/2017	Female	Nursing	bitten by [redacted]
West Moreton	2017	Male	Operational	aggressive patient
West Moreton	2017	Male	Operational	aggressive patient
West Moreton	2017	Male	Operational	aggressive patient
West Moreton	/2017	Female	Nursing	rammed with wheelchair into left inside ankle by patient
s.73 - irrelevant - not related to actual physical aggression against a staff member				
West Moreton	/2017	Male	Operational	patient aggression
West Moreton	/2017	Male	Operational	patient aggression



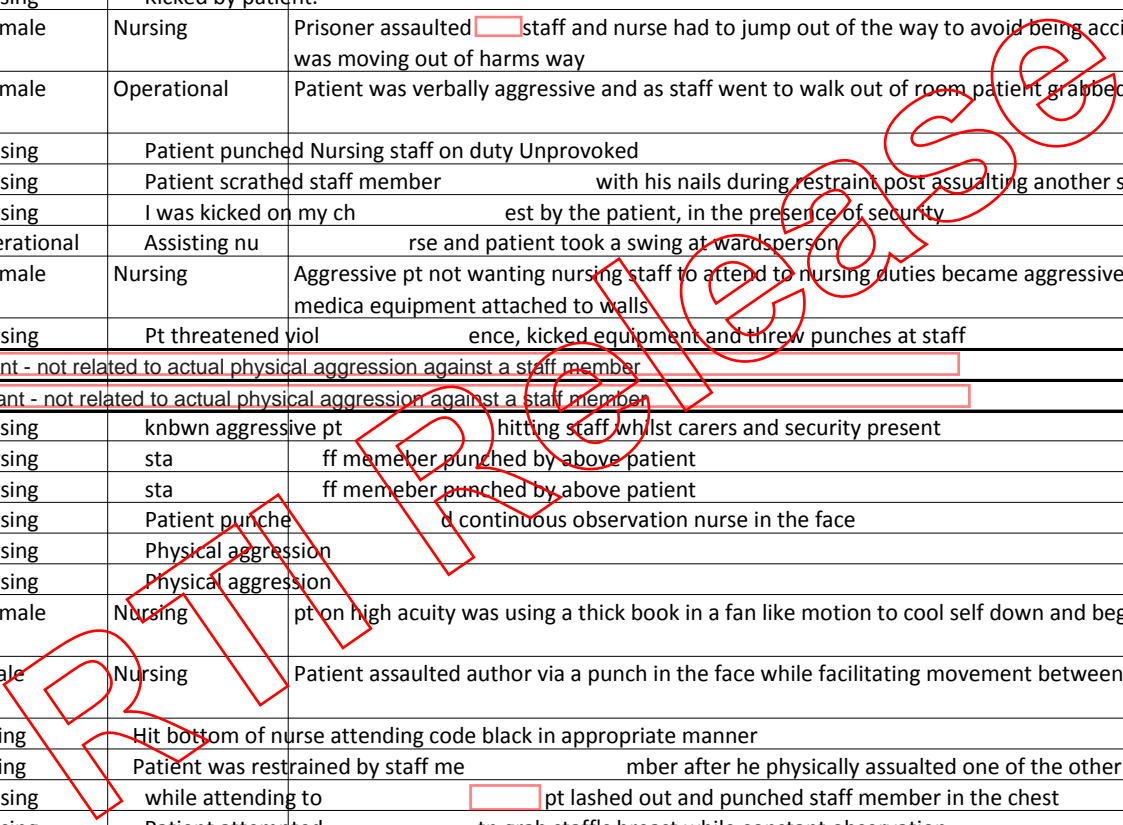
Hospital and Health Service (HHS)	Incident date	Gender	Occupation	Summary
West Moreton	/2017	Male	Operational	patient aggression
West Moreton	/2017	Female	Nursing	patient assault
West Moreton	/2017	Female	Nursing	Scratch by patient ent the Right anterior/inferior aspect upper arm.
West Moreton	/2017	Female	Nursing	Punched by patient ent whilst attending to cares with other staff.
West Moreton	/2017	Female	Nursing	Patient attempted to assault staff and then punched staff member in left side
West Moreton	/2017	Male	Nursing	In toxicated patient spat at me during [redacted] landing on shirt.
West Moreton	/2017	Female	Nursing	Please see reverse side of sheet for details
West Moreton	/2017	Female	Nursing	Pt kicking, punching, pushing furniture at staff, spitting medications over staff.
West Moreton	/2017	Female	Nursing	Punched and hit both staff members whilst attending cares. Patient threatened to blacken eyes of staff members, continued to hit out when asked to desist.
West Moreton	/2017	Female	Nursing	Punched and hit both staff members whilst attending cares. Patient threatened to blacken eyes of staff members, continued to hit out when asked to desist.
West Moreton	/2017	Female	Nursing	Pt was agitated, striking at staff scratched my wrist whilst agitated and tried to de escalate situation.
West Moreton	/2017	Male	Operational	nurse pushed down on chair expectantly when carry chair to doctor.
s.73 - irrelevant - not related to actual physical aggression against a staff member				
West Moreton	/2017	Female	Nursing	patient lashed out a staff hit staff on chin
West Moreton	/2017	Female	Nursing	Pt lashed out at me hitting my r side of chin whilst ensuring pt remained safe and not slipping off bed. Was safe distance away but pt lent forward.
West Moreton	/2017	Female	Nursing	patient became aggressive with staff punching and kicking staff
West Moreton	2017	Female	Nursing	patient assault
s.73 - irrelevant - not related to actual physical aggression against a staff member				
West Moreton	/2017	Male	Nursing	patient bit staff member on back of hand while preventing patient from removing [redacted]
West Moreton	/2017	Male	Nursing	while do patient cares became aggressive but needed to have bed sheets changed but patient was able too reach over and punch me in the face.
West Moreton	/2017	Female	Nursing	patient with dementia had soiled their self while showering patient he swung to hit me when I ducked a felt twinge in my left hip.
West Moreton	/2017	Female	Nursing	while trying to assist patient the patient became aggressive and assaulted me
West Moreton	/2017	Female	Medical	Pt was having routine [redacted] test being conducted by Dr [redacted] Pt lashed out unexpectedly striking Dr [redacted] in the jaw.
West Moreton	/2017	Male	Nursing	Pt informed of news he wouldn't be accessing open ward - pt became physically aggressive, grabbing at myself. Threw a very hot cup of tea through the [redacted] which landed on myself.
West Moreton	/2017	Female	Nursing	patient pinched and scratched during patient cares
West Moreton	/2017	Male	Nursing	Pt head dive and had to be physically restrained.
s.73 - irrelevant - not related to actual physical aggression against a staff member				
s.73 - irrelevant - not related to actual physical aggression against a staff member				
s.73 - irrelevant - not related to actual physical aggression against a staff member				



Hospital and Health Service (HHS)	Incident date	Gender	Occupation	Summary
West Moreton	/2017	Female	Nursing	Attacked by patient punched with fisted hand x 2 to the face. Hit over left shoulder head [redacted]. Hit right shoulder by open hand, grabbed by lower legs trying to pull me over. Right side lower lip inside mouth.
West Moreton	/2017	Male	Nursing	While patient was trying to assault me I fell over and hurt right knee
West Moreton	2017	Male	Nursing	Patient aggressive to ward staff required to be physically restrained
West Moreton	2017	Female	Nursing	patient lashed out during care striking staff member on jaw
West Moreton	/2017	Male	Nursing	patient became agitated and started to throw punches at staff member while staff tried to restrain
West Moreton	2017	Male	Operational	patient broke free during transfer to secure unit Patient grabbed and bit me on the left shoulder
West Moreton	/2017	Female	Nursing	scratched by patient
West Moreton	2017	Female	Nursing	assault by patient
West Moreton	/2017	Female	Nursing	[redacted] extremely restless. all staff trying to maintain patient safety as [redacted] was thrashing arms and legs around the bed. [redacted] had a shoe on one foot kicking me hard on the left breast.
West Moreton	/2017	Female	Operational	A client grabbed my backside
West Moreton	/2017	Male	Nursing	[redacted] patient was at the door before it closed, patient kicked nursing staff
West Moreton	/2017	Male	Operational	[redacted] patient came from behind grabbing me in a head lock and tightening his grip until nurse. I was unable to push duress because of the way he was holding me.
West Moreton	/2017	Female	Nursing	patient require PRN medication and two staff went to the clinic with patient. as I put key in lock the patient assaulted me with his hands I fell on my shoulder and the key chain broke as I fell.
West Moreton	/2017	Male	Nursing	while attempting to close hatch to [redacted] as patient was threatening staff member, patient struck staff member a number of times on the arms
West Moreton	/2017	Female	Nursing	cup of water thrown with force at staff and stepping forward with malice then cup thrown at left shoulder
West Moreton	2017	Female	Nursing	patient punched nurse in the abdomen
West Moreton	/2017	Female	Nursing	Upon transfer from [redacted] patient kicked [redacted] (RN) to neck punch and [redacted] to left forearm
West Moreton	/2017	Female	Nursing	Patient came into [redacted] bed patient rolled onto back on [redacted] bed, then kicked me in the throat and to the left side of my torso. [redacted]
West Moreton	2017	Male	Nursing	patient became aggressive during restraint
West Moreton	2017	Male	Nursing	patient became aggressive during restraint
West Moreton	2017	Male	Nursing	patient aggressive towards staff patient and required restraint
West Moreton	/2017	Female	Nursing	patient slapped nurse across the face
West Moreton	/2017	Male	Operational	patient tried to assault security staff
West Moreton	/2017	Male	Nursing	Pt attempted to attack copt [redacted], when nursing staff intervened he attempted to assault 2 nursing staff
West Moreton	/2017	Female	Nursing	Pt UR# physically restrained using ABM with writer injuring left foot, ankle and heel.
West Moreton	/2017	Male	Operational	Scratch to Left Inside Arm while seducing a Patient



Hospital and Health Service (HHS)	Incident date	Gender	Occupation	Summary
West Moreton	/2017	Male	Nursing	Physical aggression
West Moreton	/2017	Female	Nursing	Struck and pinched by patient
				s.73 - irrelevant - not related to actual physical aggression against a staff member
				s.73 - irrelevant - not related to actual physical aggression against a staff member
				s.73 - irrelevant - not related to actual physical aggression against a staff member
West Moreton	/2017	Female	Nursing	Kicked by patient.
West Moreton	/2017	Female	Nursing	Prisoner assaulted [redacted] staff and nurse had to jump out of the way to avoid being accidentally knocked over by officer as he was moving out of harms way
West Moreton	/2017	Female	Operational	Patient was verbally aggressive and as staff went to walk out of room patient grabbed onto skirt and ripped skirt.
West Moreton	/2017	Male	Nursing	Patient punched Nursing staff on duty Unprovoked
West Moreton	/2017	Female	Nursing	Patient scratched staff member with his nails during restraint post assaulting another staff member.
West Moreton	/2017	Male	Nursing	I was kicked on my chest by the patient, in the presence of security
West Moreton	/2017	Male	Operational	Assisting nurse and patient took a swing at wardsperson
West Moreton	/2017	Female	Nursing	Aggressive pt not wanting nursing staff to attend to nursing duties became aggressive punching out at staff and kicking down medical equipment attached to walls
West Moreton	/2017	Female	Nursing	Pt threatened violence, kicked equipment and threw punches at staff
				s.73 - irrelevant - not related to actual physical aggression against a staff member
				s.73 - irrelevant - not related to actual physical aggression against a staff member
West Moreton	/2017	Female	Nursing	known aggressive pt hitting staff whilst carers and security present
West Moreton	/2017	Female	Nursing	staff member punched by above patient
West Moreton	/2017	Female	Nursing	staff member punched by above patient
West Moreton	/2017	Male	Nursing	Patient punched continuous observation nurse in the face
West Moreton	/2017	Male	Nursing	Physical aggression
West Moreton	/2017	Male	Nursing	Physical aggression
West Moreton	/2017	Female	Nursing	pt on high acuity was using a thick book in a fan like motion to cool self down and began to waft it in front of nurses face
West Moreton	/2017	Male	Nursing	Patient assaulted author via a punch in the face while facilitating movement between [redacted] and [redacted]
West Moreton	/2018	Female	Nursing	Hit bottom of nurse attending code black in appropriate manner
West Moreton	/2018	Male	Nursing	Patient was restrained by staff member after he physically assaulted one of the other nursing staff.
West Moreton	/2018	Female	Nursing	while attending to [redacted] pt lashed out and punched staff member in the chest
West Moreton	/2018	Female	Nursing	Patient attempted to grab staff's breast while constant observation
West Moreton	/2018	Male	Nursing	Patient pushed author with closed fist in the chest
West Moreton	/2018	Male	Nursing	Patient pushed author with closed fist in the chest
West Moreton	/2018	Male	Nursing	Pt physically attacked co-pt ([redacted]), staff intervened using ABM techniques.
West Moreton	/2018	Male	Operational	ASSAULTED ON RIGHT SHOULDER BY PATIENT
West Moreton	/2018	Male	Nursing	Consumer attempted to strike staff member without provocation
West Moreton	/2018	Male	Nursing	Spat on CN face contacting with chin/ cheek area, nail gouge to CN left forearm. Author had to physically restrain patient with other nursing staff



Hospital and Health Service (HHS)	Incident date	Gender	Occupation	Summary
West Moreton	2018	Female	Nursing	Slapped by patient
West Moreton	/2018	Female	Nursing	Pt was physically aggressive
West Moreton	/2018	Female	Nursing	patient slapped AIN across face both sides
West Moreton	/2017	Female	Nursing	Injury to staff (right hip) that occurred during seclusion on [redacted]/17
West Moreton	/2018	Female	Nursing	Patient became verbally and physically aggressive towards nurse when offered PRN medication for agitation. Patient punched nurses hand and screamed abusive words at nurse
West Moreton	/2018	Female	Nursing	Assisting aggressive patient back to her room when the patient bit nurse on the (L) hand thumb.
West Moreton	/2018	Female	Nursing	Pt escorted back to room as pt attempting to abscond and pt scratched nurse
West Moreton	/2018	Male	Nursing	Injured right hip joint during seclusion of aggressive patient
West Moreton	/2018	Male	Operational	King hit in the head from side on while dealing with another person who had a knife pointed at us
West Moreton	/2018	Male	Operational	Attended 3 [redacted] causing trouble on [redacted] in process in escorting them off premises they became violent.
West Moreton	/2018	Female	Operational	Staff asked if he could come and get his weight done, Pt turned started walking with worker then pushed her with force.
West Moreton	/2018	Male	Nursing	Pt attempted to punch staff member
Wide Bay	/2017	Male	Professional	During a routine [redacted] patient became aggressive and pushed staff member away
Wide Bay	/2017	Male	Operational	Patient verbally aggressive, Patient threatening to assault me. Patient throwing water jug. Security report form completed
Wide Bay	/2017	Female	Nursing	Heard patient calling out upon entering the room patient was sitting in his bedside holding the bed control/pressing button, RN advised patient to sleep and took the bed control and put bed down to its lowest point, then patient grabbed RN's left arm and wrist area, twisted and scratched affected part. RN then immediately went out and informed TL regarding the incident
Wide Bay	2017	Female	Nursing	Agitated and Aggressive Confused Patient
Wide Bay	/2017	Female	Nursing	physical aggression and verbal aggression to staff
Wide Bay	/2017	Female	Nursing	While attending to patient cares, due to patient pain and dementia, patient became physically and verbally abusive.
Wide Bay	/2017	Female	Managerial and Clerical	verbally abusive and aggressive
Wide Bay	/2017	Male	Operational	Called to ward to [redacted] help with Patient that was being hard to get along with.
Wide Bay	/2017	Male	Operational	Security called to [redacted] to help with patient in [redacted]
Wide Bay	2017	Female	Nursing	Patient kicked nursing staff in the Left breast
Wide Bay	/2017	Female	Nursing	Pt became physically aggressive with nursing staff
Wide Bay	/2017	Female	Nursing	AIN was scratched by pt.
Wide Bay	/2017	Male	Operational	Security called to Medical ward to help with patient in [redacted].
Wide Bay	/2017	Female	Health Practitioners	pt yelling at all staff except for male workers.

FOIA REQUEST



Hospital and Health Service (HHS)	Incident date	Gender	Occupation	Summary
Wide Bay /2017 Male			Nursing	pt threw plate in face/throat then continued to puch me during evening [redacted] one other staff member had punches thrown at her from behind the curtains
Wide Bay /2017 Female		Nursing	patient hit my left wrist with force	
Wide Bay /2017 Female		Nursing	[redacted] Pt acted out violently an hour after, hitting staff member, throwing chairs, 2 x code blacks called	
Wide Bay /2017 Female		Nursing	patient threw a plastic cup and just clipped my shoulder.	
Wide Bay /2017 Female		Nursing	Patient attempted to bite and kick grabbed staff hands when giving her medication. When staff walking out of room patient threw a dolphin torch at staff with force the torch flew past the staff and hit the wall at an approximate distance of 20metresjust missing the staff.	
Wide Bay /2017 Male		Nursing	Patient kicked out at staff member, it which contact was made to the right knee of a staff member.	
Wide Bay /2017 Female		Nursing	Whilst attending Adl's with patient in [redacted], patient lashed out and throw a punch and hit nurse below right rib cage	
Wide Bay /2017 Male		Operational	Patient punched [redacted] in the forehead	
Wide Bay /2017 Female		Nursing	Pt twisted and grabbed crushing left hand with both of his hands.	
Wide Bay 2017 Female		Nursing	Staff was punched in the head with the right closed fist	
Wide Bay /2017 Female		Nursing	Patient punched 'Nurse [redacted]' on right breast while attending to toileting. .	
Wide Bay /2017 Female		Nursing	scratched arm (broken skin) reddened area	
Wide Bay /2017 Female		Nursing	Nurse assaulted	
Wide Bay /2017 Female		Nursing	attended to patient repositioning	
Wide Bay /2017 Female		Nursing	Went to assist nurse who was who was being punched and having her wrist twisted	
Wide Bay /2017 Female		Nursing	Pt became aggressive and grabbing and hitting and kicking out at staff.	
Wide Bay /2017 Female		Nursing	Pinch leaving fingernail marks.	
Wide Bay /2017 Female		Nursing	Kicked by patient after physical take down	
Wide Bay /2017 Female		Nursing	WORKER WAS SPECIALLING A PATIENT. THE PATIENTS HUSBAND ARRIVED AND SHE BECAME VERY AGGITATED. PATIENT WAS HITTING , GRABBING, PUNCHING AND KICKING. PATIENT THEN PUNCHED ME IN THE NOSE VERY HARD WHICH CAUSED A NOSE BLEED, HEADACHES AND ACHING EARS. T/L & RN NOTIFIED OF INCIDENT . DRS THEN IMFORMED	
Wide Bay /2017 Female		Nursing	Whilst attending to patient showing her in the bathroom with 2 other nurses, pt was physically and verbally abusive to staff	
Wide Bay /2017 Male		Operational	Patient was waving a bed pole (IV pole) around at staff when we arrived.	
Wide Bay /2017 Female		Nursing	Pt was having pad change in bed, 2 wardies and nursing staff in attendance. Pt kicked author in the chest, when drying pt crotch area. Unprovoked attack.	
Wide Bay /2017 Male		Nursing	Verbal, physical violence	
Wide Bay /2017 Female		Nursing	"moving pt with slide sheetand pt hit RN on the arm, also grabbed L) shoulder and put her arm around my waist whilst trying to move pt up the bed"	
Wide Bay /2017 Female		Nursing	Whilst attempting to change/dress patient, patient lashed out at AIN.	
Wide Bay /2017 Female		Nursing	assisting patient with personal cares when she clenched her fist and punched my upper left arm. Pt also scratched my left hand and kicked my right arm.	
Wide Bay /2017 Male		Operational	Felmale patient spat in face and punch under the left eye	

RTI REQUEST



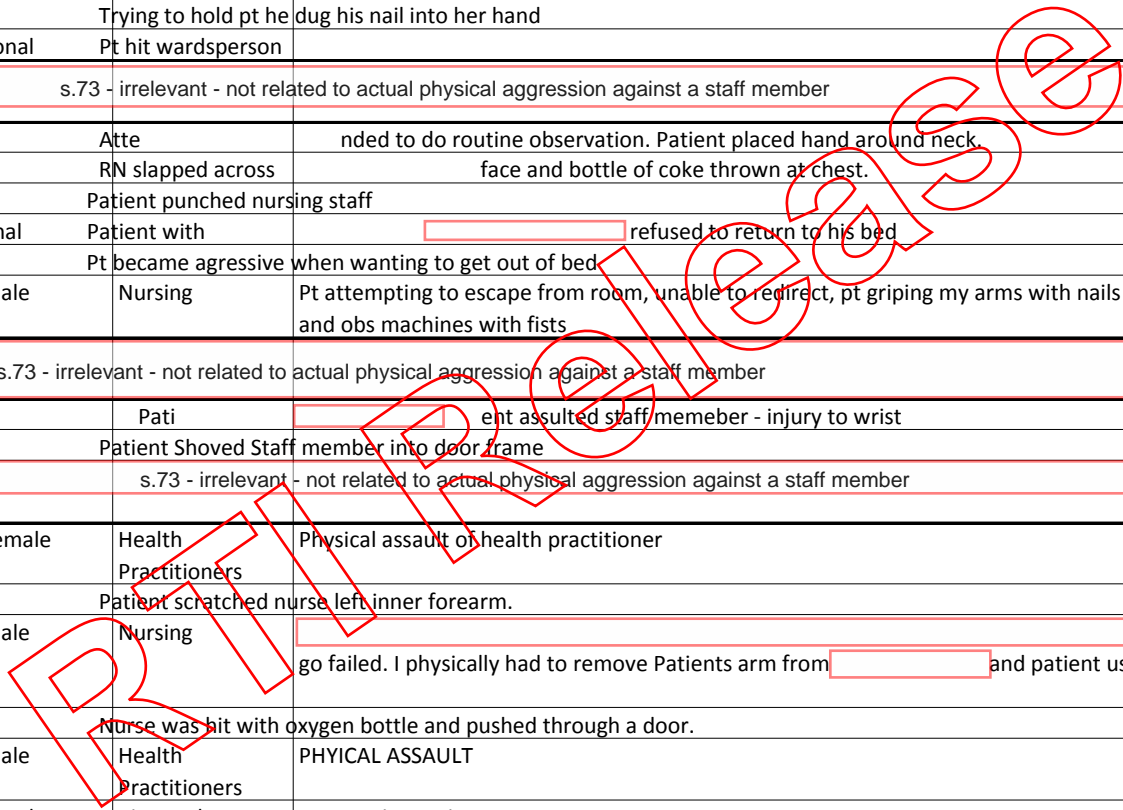
Hospital and Health Service (HHS)	Incident date	Gender	Occupation	Summary
Wide Bay	/2017	Male	Nursing	[redacted] not wanting to be in the department became aggressive and attacked staff
Wide Bay	/2017	Male	Operational	[redacted] Patient on [redacted]
Wide Bay	/2017	Female	Nursing	Staff member was [redacted] s continually physically attacked by pt in [redacted]
Wide Bay	/2017	Female	Health Practitioners	Patient grabbed my left wrist and squeezed it very tightly for approximately 5 minutes
Wide Bay	/2017	Female	Nursing	Pt became aggressive when asked to go back to bed
Wide Bay	2017	Female	Nursing	Whilst attempting to wash patient, patient dug nails into R) hand
Wide Bay	/2017	Female	Nursing	Kick to the stomach.
Wide Bay	/2017	Female	Nursing	Patient punched me
Wide Bay	/2017	Female	Nursing	Pt walked behind nurse and wrapped his arm around her neck and other arm around her chest and squeezed very tightly.
Wide Bay	/2017	Female	Nursing	Pt hit and kicked nurse
Wide Bay	/2017	Female	Nursing	Staff member hit
Wide Bay	/2017	Male	Operational	Patient becoming more aggressive, threatening staff, security called, patient climbed out of bed and struck security officer in the face
Wide Bay	/2017	Male	Operational	Physical Assault
Wide Bay	/2017	Female	Nursing	while attending to pt needs, he punched out several times at staff and verbally abused them
s.73 - irrelevant - not related to actual physical aggression against a staff member				
Wide Bay	2017	Female	Nursing	Pt. assaulted nurse whilst nurse was performing hygiene cares
Wide Bay	2017	Female	Nursing	aggressive patient
Wide Bay	2017	Female	Nursing	specialising a patient [redacted] yr old gentleman very aggressive agitated hallucinations and pt jumped off the bed and started punching me (staff) got a bruise on chin of my left leg applied ice pack , was very sore but pt also punch on my hands which was not very heavy shorts,
Wide Bay	2017	Female	Nursing	Patient assault nurse
Wide Bay	2017	Female	Nursing	Patient grabbed my hand and twisted and would let go
Wide Bay	2017	Female	Nursing	Patient verbally and physically abusive during pad change
Wide Bay	2017	Female	Nursing	Pt griped and scratched nurse
Wide Bay	2017	Female	Nursing	While attending to ALD's pt hit nurse in face and kicked in the side.
Wide Bay	2017	Female	Nursing	pt hit nurse while pt being changed
Wide Bay	2017	Female	Nursing	Patient threw bottle at nurse
Wide Bay	2017	Male	Operational	Recieved a punch in the face by the client, on the left side
Wide Bay	2017	Male	Nursing	pt hit staff member on the nose with an electric razor
Wide Bay	2017	Female	Nursing	Patient hit me with full water bottle in the stomach
Wide Bay	2017	Male	Operational	Hit by Patient
Wide Bay	2017	Male	Nursing	Pt pulled/thre s taff to ground following verbal aggression
Wide Bay	2017	Female	Nursing	VIOLENCE TOWARDS STAFF

BROUWERS

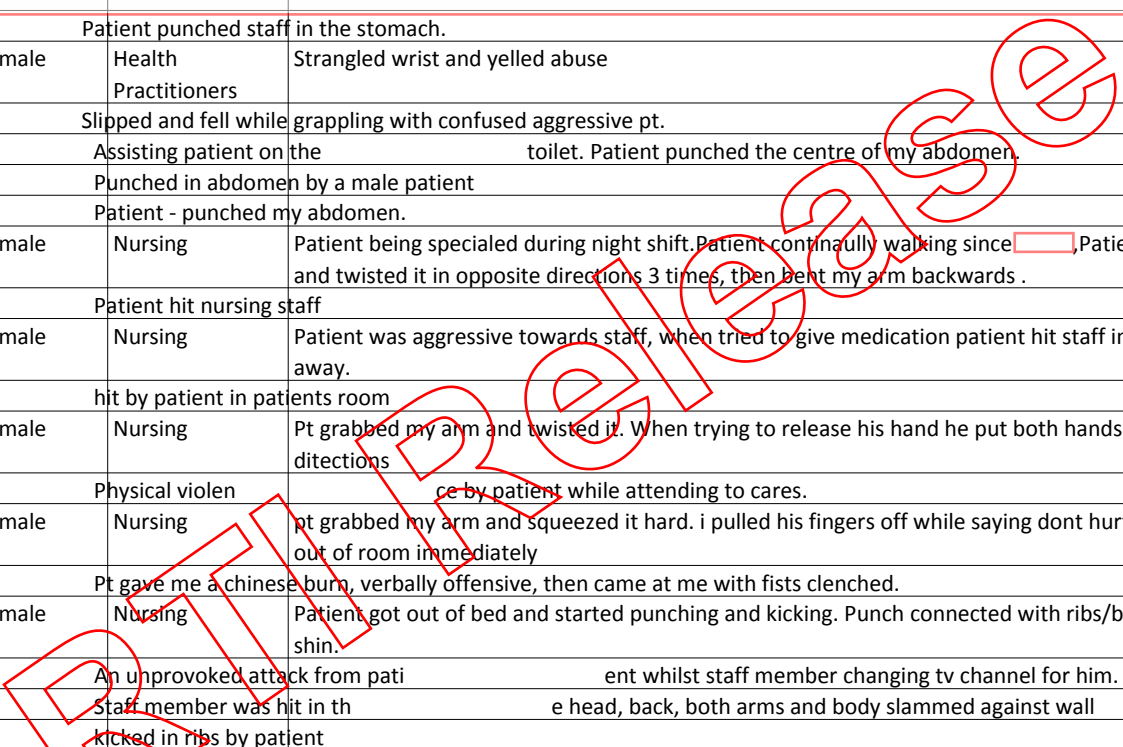
Hospital and Health Service (HHS)	Incident date	Gender	Occupation	Summary
Wide Bay	/2017	Female	Nursing	Taking vitals from pt who scratched nurse on arm during activity
Wide Bay	/2017	Female	Nursing	Patient scratched staff member
Wide Bay	2017	Female	Nursing	During nursing cares patient scratched, hit, attempted to bite and verbally abused nurse
Wide Bay	/2017	Female	Nursing	Pt being held down for medication administration.
Wide Bay	/2017	Female	Nursing	Pt. very agitated refusing treatment, unable to calm pt. Punched me in my hand and dug his nails in when I had to hold his hands while injection administered by other nurse
Wide Bay	/2017	Female	Nursing	Pt grabbed RN's hand, digging her nails into the palm of RN's hand, breaking through glove leaving red scratch marks
Wide Bay	/2017	Female	Nursing	Attending to hygiene cares. Patient slapped my left upper arm with considerable force.
Wide Bay	/2017	Male	Operational	Was physically and verbally abused
Wide Bay	/2017	Female	Nursing	Patient physically abusive toward nursing staff
Wide Bay	/2017	Female	Nursing	Pt became agitated and hit AIN.
Wide Bay	/2017	Female	Nursing	confused and agitated pt hit nurse with walking stick
Wide Bay	/2017	Female	Nursing	Pt hit nurse and AIN during personal cares
Wide Bay	/2017	Male	Operational	Received a scratch that broke skin on right wrist
Wide Bay	/2017	Male	Operational	Spat in my face and clawed her fingernails into my wrists.
Wide Bay	/2017	Female	Nursing	Patient scratched my elbow, drew blood.
Wide Bay	/2017	Male	Operational	was assault ed by patient & the patient sustained injury
Wide Bay	/2017	Female	Nursing	Patient was being redirected back to bed. I reached out to support her and she punched me in the right side of the abdomen.
Wide Bay	/2017	Female	Health Practitioners	Patient slapped my face
Wide Bay	/2017	Female	Nursing	Trying to calm pt down and she grabbed my arm
Wide Bay	/2017	Male	Operational	Patient lashed out at Security and hit myself in the upper left arm.
Wide Bay	/2017	Female	Nursing	I was in the patient's room, she was requesting that "the board from under her mattress be removed" i was explaining to the patient that there was no board under the mattress, she then grabbed my left arm and scratched me.
Wide Bay	/2017	Female	Nursing	Patient swiped at face pulling glasses off and bending back arm of glasses
Wide Bay	/2017	Female	Nursing	Pt hit staff in left shoulder
Wide Bay	/2017	Male	Operational	Pt to be transferred to [redacted]
Wide Bay	/2017	Male	Operational	called to transfer client to [redacted]
Wide Bay	/2017	Male	Operational	Please refer Below
Wide Bay	/2017	Female	Nursing	I was in the patient's room, she was requesting that "the board from under her mattress be removed" i was explaining to the patient that there was no board under the mattress, she then grabbed my left arm and scratched me.
Wide Bay	/2017	Female	Nursing	Staff was attempting to assist pt to put new gown on, as pt was complaining that her gown was "dirty" and that she wanted it changed.
Wide Bay	/2017	Female	Nursing	Staff member was assisting pt with [redacted] with 2x wardsman assist when pt scratched staff member's left arm and elbow.
s.73 - irrelevant - not related to actual physical aggression against a staff member				

REQUEST

Hospital and Health Service (HHS)	Incident date	Gender	Occupation	Summary
				s.73 - irrelevant - not related to actual physical aggression against a staff member
Wide Bay		2017 Female	Nursing	Assisting patient from commode to bed and patient stuck me in the face - scratching my (R) eye, cheek and nose
Wide Bay	2017 Female		Nursing	Patient slapped nurse with an open hand.
Wide Bay	2017 Female		Nursing	patient aggression towards nursing staff x2.
Wide Bay	2017 Female		Nursing	Trying to hold pt he dug his nail into her hand
Wide Bay	2017 Male		Operational	Pt hit wardsperson
				s.73 - irrelevant - not related to actual physical aggression against a staff member
Wide Bay	/2017 Female		Nursing	Atte
Wide Bay	/2017 Female		Nursing	ended to do routine observation. Patient placed hand around neck.
Wide Bay	/2017 Female		Nursing	RN slapped across face and bottle of coke thrown at chest.
Wide Bay	/2017 Female		Nursing	Patient punched nursing staff
Wide Bay	/2017 Male		Operational	Patient with [redacted] refused to return to his bed
Wide Bay	/2017 Female		Nursing	Pt became agressive when wanting to get out of bed
Wide Bay	/2017 Male		Nursing	Pt attempting to escape from room, unable to redirect, pt griping my arms with nails and pushing me back, pt hit linen bin and obs machines with fists
				s.73 - irrelevant - not related to actual physical aggression against a staff member
Wide Bay	/2017 Female		Nursing	Pati [redacted] ent assulted staff memeber - injury to wrist
Wide Bay	/2017 Female		Nursing	Patient Shoved Staff member into door frame
				s.73 - irrelevant - not related to actual physical aggression against a staff member
Wide Bay		/2017 Female	Health Practitioners	Physical assault of health practitioner
Wide Bay	/2017 Female		Nursing	Patient scratched nurse left inner forearm.
Wide Bay	/2017 Male		Nursing	[redacted] and when asked to let go failed. I physically had to remove Patients arm from [redacted] and patient used elbow to hit me in the ribs.
Wide Bay	2017 Female		Nursing	Nurse was hit with oxygen bottle and pushed through a door.
Wide Bay	/2017 Male		Health Practitioners	PHYICAL ASSAULT
Wide Bay	/2017 Male		Operational	Patient Take Down on agressive Patient
Wide Bay	/2017 Female		Professional	Hit in the belly
Wide Bay	/2017 Female		Nursing	pt hit staff in stomach while staff was attending to cares
Wide Bay	/2017 Female		Nursing	pt hit nurse and twisted wrist
Wide Bay	/2017 Female		Nursing	While showering pt he started punching staff in the stomach and chest area,also spitting
Wide Bay	/2017 Male		Nursing	While approaching pt to assisst him with his care. Pt kicked out at myself, striking me in the (L) upper chest.



Hospital and Health Service (HHS)	Incident date	Gender	Occupation	Summary
Wide Bay /2017 Female			Nursing	pt was intrusive and verbally aggressive towards another pt when staff interveined pt hit RN on face then when assisted back to bed and prior to giving [ ] meds, pt pinched and scratched RN
Wide Bay	/2017	Female	Nursing	Pt was agitated and aggressive to staff. Staff kicked by Pt with both feet in left shoulder/flank region and sent across the
				s.73 - irrelevant - not related to actual physical aggression against a staff member
Wide Bay /2017 Female			Nursing	Patient punched staff in the stomach.
Wide Bay	/2017	Female	Health Practitioners	Strangled wrist and yelled abuse
Wide Bay /2017 Male			Nursing	Slipped and fell while grappling with confused aggressive pt.
Wide Bay /2017 Female			Nursing	Assisting patient on the toilet. Patient punched the centre of my abdomen.
Wide Bay /2017 Female			Nursing	Punched in abdomen by a male patient
Wide Bay /2017 Female			Nursing	Patient - punched my abdomen.
Wide Bay	/2017	Female	Nursing	Patient being speacial during night shift. Patient continually walking since [ ], Patient grabbed my (R)wrist with both hands and twisted it in opposite directions 3 times, then bent my arm backwards .
Wide Bay /2017 Female			Nursing	Patient hit nursing staff
Wide Bay	/2017	Female	Nursing	Patient was aggressive towards staff, when tried to give medication patient hit staff in the chest and pushed the male AIN away.
Wide Bay /2017 Female			Nursing	hit by patient in patients room
Wide Bay	/2017	Female	Nursing	Pt grabbed my arm and twisted it. When trying to release his hand he put both hands on my wrist and twisted in opposite ditections
Wide Bay /2017 Male			Nursing	Physical violen ce by patient while attending to cares.
Wide Bay	/2017	Female	Nursing	pt grabbed my arm and squeezed it hard. i pulled his fingers off while saying dont hurt me jo and he spat in my face. i walked out of room immediately
Wide Bay /2017 Female			Nursing	Pt gave me a chinese burn, verbally offensive, then came at me with fists clenched.
Wide Bay	/2017	Female	Nursing	Patient got out of bed and started punching and kicking. Punch connected with ribs/breast area and kick connected with right shin.
Wide Bay /2017 Female			Nursing	An unprovoked attack from pati ent whilst staff member changing tv channel for him.
Wide Bay /2017 Female			Nursing	Staff member was hit in th e head, back, both arms and body slammed against wall
Wide Bay /2017 Male			Nursing	kicked in ribs by patient
Wide Bay /2017 Female			Nursing	Whilst redirecting patient to continue walking, he with closed fist lightly hit me in the stomach.
Wide Bay /2017 Female			Nursing	Staff hit by patient
Wide Bay /2017 Female			Nursing	Staff me mber assaulted by punch to face
Wide Bay /2017 Female			Nursing	Trying to redire ct patient, patient punched staff 4 times
Wide Bay /2017 Female			Nursing	Trying to redirect patient, patient spat on staff
Wide Bay /2017 Male			Operational	Patient was physically aggressive & had to be restrained. [ ]
Wide Bay	/2017	Female	Nursing	Patient was asked calmly to go back to his bed as he was in another patients area while [ ] was being attended to. Patient refused and punched RN [ ] in Left Bi-cep.
Wide Bay /2017 Female			Nursing	pt punched myself in the arm
Wide Bay /2017 Female			Nursing	punched my left arm when I would not give her her bag of clothes.



Hospital and Health Service (HHS)	Incident date	Gender	Occupation	Summary
Wide Bay	/2017	Male	Operational	Called to [redacted] to assist with an aggressive patient.
Wide Bay	/2017	Female	Nursing	patient kicked me in the chest area
Wide Bay	/2017	Female	Nursing	Hit by patient
Wide Bay	/2017	Female	Nursing	Aggressive p atient repeatedly hit my wrist with a book
Wide Bay	/2017	Female	Nursing	pt agitated sta ff member trying to redirct to bed as pt fell on bed pt pulled staff members left arm
Wide Bay	/2017	Female	Nursing	Pt walking around ward with [redacted] Pt suddenly became aggressive and punched a staff member.
Wide Bay	/2017	Male	Operational	I as Security was restraining patient so sedation could be given
Wide Bay	/2017	Male	Nursing	I had my back towards pt. Pt came from behind and whacked me (mid thoracic area), unprovoked.
Wide Bay	/2017	Female	Nursing	Pt threw decorative bird
Wide Bay	/2018	Female	Nursing	Cornered a st aff member and threatening to hurt her
Wide Bay	/2018	Female	Nursing	Relieved staff to redirect pati ent to his bed patient lashed out and targeted staff member
Wide Bay	/2018	Female	Nursing	Trying to redirect patient, patient punched staff
Wide Bay	/2018	Female	Nursing	Patient hit me in the left breast
Wide Bay	/2018	Female	Nursing	The client (for unknown reasons) was fixated on me when I entered [redacted] and she came rapidly towards me and pushed me against a brick wall and put her hand around my neck. I was able to release myself from her hold but she wanted to attack me again. I removed myself from the situation.
Wide Bay	/2018	Female	Nursing	grabbing staff physically
Wide Bay	/2018	Female	Nursing	Staff member punched in right jaw
s.73 - irrelevant - not related to actual physical aggression against a staff member				
Wide Bay	/2018	Female	Nursing	pt try to bit and pull hair
Wide Bay	/2018	Female	Nursing	nurse hit in stomach and arms by patient while assisting pt into bed
s.73 - irrelevant - not related to actual physical aggression against a staff member				
Wide Bay	2018	Female	Nursing	I was trying to prevent patient from jumping out of bed and he grabbed my hand and scratch it
Wide Bay	2018	Female	Managerial and Clerical	Patient spat at me and threw his biscuit at me
Wide Bay	2018	Female	Nursing	Patient was swearing and punching the staff member whilst trying to changed the [redacted].
Wide Bay	2018	Female	Nursing	Physical assault from patient
Wide Bay	2017	Female	Nursing	The patient was near another patient when aggressive and agitated, so I tried to get the patient away from the other one by talking to him when he punched me in the right arm and shoulder.
Wide Bay	2018	Male	Operational	Situation in [redacted]
Wide Bay	2017	Male	Operational	Worker states - Takedown of aggressive patient in [redacted] - strained groin muscle
Wide Bay	2018	Male	Operational	AGGRESSIVE PATIENT
Wide Bay	2018	Female	Nursing	Patient became aggr essive towards nurse and elbowed her in the back
Wide Bay	2018	Male	Nursing	Patient was verbally agressive, threatening of physical aggression and threw a half filled bottle of water towards reporting staff.

REDACTED

Hospital and Health Service (HHS)	Incident date	Gender	Occupation	Summary
Wide Bay /2018 Male			Nursing	Pt wanted to put rails down and get out of bed. Tried to find out where pt wanted to be transferred to before putting down rails, pt then began
Wide Bay /2018		Female	Nursing	Staff member physically knocked to floor by patient. Patient then proceeded to punch staff member in back of head.
Wide Bay /2018		Female	Nursing	This patient was a [redacted] patient [redacted] who was agitated, thrashing and climbing out of the bed
Wide Bay /2018 Female		Nursing	Nursing	Patient grabbed EN's wrists whilst EN was holding patient's urinal in place
Wide Bay /2017 Female		Nursing	Nursing	Patient Scratched upper arms causing marks and bleeding during escalation period.
Wide Bay /2017 Female		Nursing	Nursing	Urinated on by offender during a seizure. Told [redacted] who told staff member to commence round
Wide Bay /2017 Male		Nursing	Nursing	Aggressive Patient grabbed wrist
Wide Bay /2017		Female	Nursing	Patient partially restrained in bed, when attempting to restrain upper body half of patient, patient turned around and spat on face.
Wide Bay /2017		Male	Nursing	Bitten during outburst anger and behavioural escalation. Noted - bite- drew blood. [redacted]
Wide Bay 2017 Female		Nursing	Nursing	Aggressive patient
Wide Bay /2017 Female		Nursing	Nursing	bit staff member on L arm. [redacted]
Wide Bay /2017 Female		Nursing	Nursing	Patient scratched and caused bruising to left wrist of staff member
Wide Bay /2017 Female		Nursing	Nursing	Verbal and physical aggression at triage
Wide Bay /2017		Female	Nursing	While restraining the pt he bit my hand and scratched wrist area leaving scratches and bite mark on R hand. Pt slapped my face and neck and scratched back of my neck.
Wide Bay /2017		Female	Nursing	The patient scratched my right arm, bit my left hand, hit my right cheek with his fist and kicked my private area while trying to restrain him. Also lunged at me while standing in room numerous times requiring interventions.
Wide Bay /2017		Male	Nursing	During light physical control of patient with severe behavioural problems i was bitten on the arm when changing arm positions. Bite was through shirt resulting in broken skin.
Wide Bay /2017		Female	Nursing	Was assisting another nurse with getting patient undressed for a shower, when he grabbed my right hand and bit. He clenched down and it took a while for him to let go of my hand. My skin broke like a puncture wound and bled. [redacted]
Wide Bay /2017		Female	Nursing	Patient trying to get me to get something out of the cupboard. after many unsuccessful attempts patient became frustrated and turned and hit me in the stomach

RTI RELEASED

Hospital and Health Service (HHS)	Incident date	Gender	Occupation	Summary
Wide Bay /2017 Male			Operational	Patient was trying to play with faeces in pullups, staff member restrained arm, patient turned his head and bit forearm
Wide Bay	/2017	Female	Nursing	Patient became both verbally and physically aggressive with staff whilst RN was [redacted]. Patient scratched right arm, hitting and kicking out (near misses) swearing at staff
Wide Bay	/2017	Female	Nursing	Patient hit staff member with the palm of his left hand making contact with my right temple causing instant head pain and later slight swelling, felt some nausea
Wide Bay	/2017	Male	Operational	Escorting patient from [redacted] patient resisted side door opened and fell to floor. Hit my head on floor and staff fell on top of me.
Wide Bay	/2017	Male	Operational	Escorting patient from [redacted] when patient resisted and restrained and in proceeding scuffle hit head on something.
Wide Bay /2017 Male		Operational	During patient restraint door ga	ve way causing staff members to fall through doorway hitting heads.
Wide Bay	/2017	Female	Nursing	Patient grabbed staff member's hand and tightly squeezed it before scratching staff member's hand with his fingernails. staff member was attempting to provide safe redirection of patient, who was clinging to the back of a wheelchair that had been left in the room and was refusing to use his wheeling walker
Wide Bay	/2017	Male	Operational	patient attempted to burn paper receipt in room. Then threatened to throw urine over staff. had to be restrained and medicated
Wide Bay /2017 Female		Medical	Interacting with patient wh	o became aggressive, wrist grab and minor wrist abrasion
Wide Bay /2017 Female		Nursing	Patient became ph	ysically aggressive during position change
Wide Bay /2017 Female		Nursing	Patient became agre	ssive while toileting and punched my left arm
Wide Bay /2017 Female		Nursing	Patient became agg	essive while toileting and punched my left arm
Wide Bay	/2017	Female	Nursing	Pt struck out at nurse taking pt back to bed, struck nurse on arm and chest then stabbed nurse in hand with nurses pen.
Wide Bay	/2017	Female	Medical	Patient was intoxicated, while trying to explain to patient that we would not advise her to go outside for cigarette prior to [redacted] patient became agitated and tried to leave bed, patient held my neck with one hand at arms length for a few seconds, no injuries were sustained.
Wide Bay	/2017	Female	Nursing	[redacted] for patient when he yelled at me to get away, then he yelled at me to f**k off and he then lashed out with his right arm hitting me in the face
Wide Bay /2017 Female		Nursing	When asking the patient to se	ttle the patient has moved her hands up towards my face

REDACTED



Hospital and Health Service (HHS)	Incident date	Gender	Occupation	Summary
Wide Bay /2017 Female			Nursing	Pt was climbing out of bed. Staff tried to assist and was slapped in the face x2. Staff attended to assist and pt was settled in bed.
Wide Bay /2017 Male		Operational	Hand got scratched	Hand got scratched by client whilst she tried to escape
Wide Bay /2017 Female		Nursing	patient became verbally	patient became verbally and physically aggressive
Wide Bay /2017 Female		Nursing		Patient got out of bed and swung the curtain open frightening another patient and while we tried to calm her down and get her back to bed the patient reached for my throat and other nurse was behind me trying to get her back
Wide Bay /2017 Female		Nursing		Patient had legs over the rail of bed, as staff member put the patients legs back into the bed, patient slapped staff member in the face
Wide Bay /2017 Female		Nursing		Patient unsteady on feet, climbed out of bed over rail. patient became aggressive, swinging, kicking when patient put back to bed. patient grabbed RN's wrist and started to squeeze and twist the wrong way. required 5 people to hold him to stop the abuse
Wide Bay /2017 Female		Nursing		Whilst patient was sitting on the side of the bed, patient suddenly struck out and punched staff member in left lower abdomen
Wide Bay /2017 Male		Nursing		Patient became aggressive whilst staff member was checking pad. Patient lashed out with right arm and leg and made contact with staff member. Patient threatened staff member and reached out to grab throat and told staff member to go away.
Wide Bay /2017 Female		Nursing		The patient was aggressive and agitated and during patient care, kicked RN in the lower abdo area
Wide Bay /2017 Female		Nursing		Staff went to check patients pad and turn patient over. Patient became aggressive towards staff member, struck out and hit staff member in the chest, not hard. Became verbally aggressive telling staff member to 'get out, get out, get out'
Wide Bay /2017 Female		Nursing	Rucking an incontinence pad on patient.	Foot hit me in the nose
Wide Bay /2017 Female		Nursing		Patient became agitated, frightened, hitting self in head, biting self, grabbed staff members left hand and twisted it.
Wide Bay /2017 Male		Nursing	Nil injury	
Wide Bay /2017 Female		Nursing	Patient kick	ed out and connected with staff abdomen

RTI Release