

## 2018–19: Snapshot of our success

Mandated the **sale, promotion and advertising** of only **HEALTHIER DRINKS** in Hospital and Health Services (HHSs)



Launched the **MEDI-NAV CAREER WEBSITE** for **medical students** and **junior doctors** to communicate key workforce data and **influence medical career choices**



**ADDITIONAL**  
**\$20**  
**MILLION**

committed to **support HHSs** in managing the increased demand for services across the winter period



Introduced Queensland Government's **FIRST CLOUD-BASED** virtual customer service agent, 'Russell' to **reduce call volumes and queue wait times**



**160**  
**ADDITIONAL** **nurse navigator positions** funded to support patients with **chronic illnesses** to navigate the health system and access care



**100**  
**SCHOOL-BASED NURSES** enrolled over in suicide risk assessment and management training



Launched **QUEENSLAND PELVIC MESH SERVICE**

to treat women suffering complications caused by transvaginal mesh devices



Provided surgery for

**180**  
**PATIENTS**

suffering **obesity** and **uncontrolled type 2 diabetes** under the Bariatric Surgery Initiative



Delivered training in

**22**  
**FACILITIES**

across Queensland to support clinicians to deliver and maintain safe, sustainable service delivery in **rural and remote** Queensland

# 91.49%

OF TRIPLE ZERO  
(000) calls  
responded to within

**10**  
SECONDS



ACHIEVED  
**98%**

client satisfaction  
rating for ambulance  
services



# 55.9%

REDUCTION

in the number of  
**ready for care**  
**patients** waiting  
longer than  
clinically  
recommended  
since 2015



# \$16

MILLION  
dedicated to expand  
the reach of the  
**Deadly Choices**  
**Healthy Lifestyle**  
**Program** to encourage  
Aboriginal and Torres  
Strait Islander  
Queenslanders to  
make healthy choices



# 13

ABORIGINAL AND  
TORRES STRAIT  
ISLANDER  
health practitioner  
positions created

ACROSS **8**  
isolated, practice  
locations and  
established medicine  
authorities



The average  
**LIFE EXPECTANCY**

for Aboriginal and  
Torres Strait Islander  
children born in Qld  
has increased by

**3.3** YEARS  
FOR BOYS  
**2.0** YEARS  
FOR GIRLS

up from previous  
estimates in 2010–2012

Developed  
**CLOSING THE GAP**  
**HEALTH PLANS**

in all HHSs to identify  
initiatives to **improve**  
**health outcomes**  
for Aboriginal  
and Torres  
Strait  
Islander  
Queenslanders



Amended the  
**HEALTH (DRUGS  
AND POISONS)  
REGULATION 1996**

to expand the scope  
of allied health  
practitioners and  
provide new  
authorities in relation  
to the use of  
scheduled medicines

Developed **SUICIDE**  
**PREVENTION**  
**STRATEGIES AND**  
**PROGRAMS** in

# 11

of Queensland  
Health's  
16 HHSs

