


RTI Release





Paramedic Occupational Violence Incident									
Incident	Time	Officer(s) Involved	LASN	Station	Incident Information	Type of Occupational Violence	Description	Notifications <i>OS, SOS, PSDU, OCM</i>	Entered By
<b>QPS Notified</b> <i>(YES/NO)</i>	<b>Time QPS Notified</b>	<b>Attending Supervisor</b>	<b>Peer Support / Priority One Activation</b>	<b>Caution Note Accuracy</b>	<b>Further Caution Note Actions Required</b>	<b>Call Back Actions Taken</b> <i>(If Applicable)</i>	<b>OCS Emailed CAD Report and Audio Files to OCM</b>	<b>Dot Point Summary Sent to OCM</b> <i>(If Appropriate)</i>	
Comments (Essential Additional Information)									

Paramedic Occupational Violence Incident									
Incident	Time	Officer(s) Involved	LASN	Station	Incident Information	Type of Occupational Violence	Description	Notifications <i>OS, SOS, PSDU, OCM</i>	Entered By
<b>QPS Notified</b> <i>(YES/NO)</i>	<b>Time QPS Notified</b>	<b>Attending Supervisor</b>	<b>Peer Support / Priority One Activation</b>	<b>Caution Note Accuracy</b>	<b>Further Caution Note Actions Required</b>	<b>Call Back Actions Taken</b> <i>(If Applicable)</i>	<b>OCS Emailed CAD Report and Audio Files to OCM</b>	<b>Dot Point Summary Sent to OCM</b> <i>(If Appropriate)</i>	
Comments (Essential Additional Information)									

RTI REQUEST

PEER SUPPORT ACTIVATIONS										
Time	Incident	Officer/s Involved	LASN	Station/ OpCen	ID Number(s)	Incident Information	Action Taken/Outcome	Follow-Up Action required	Reported To	Entered By

WORKPLACE HEALTH & SAFETY (Not Relating to Paramedic Occupational Violence)										
Time	Incident	Officer/s Involved	LASN	Station/ OpCen	ID Number(s)	Incident Information	Action Taken/Outcome	Follow-Up Action required	Reported To	Entered By

REPORTABLE FATIGUE SCORES (>5)										
Time	Shift	Officer	LASN	Station/ OpCen	ID Number	Fatigue Score	Action Taken/Outcome	Follow-Up Action required	Reported To	Entered By

RTI













### 301021 DAY MAROOCHYDORE OPCEN BRIEF



## QUEENSLAND AMBULANCE SERVICE OPERATIONS BRIEF V2.11.1



MAROOCHYDORE

SHIFT: DAY

DATE: 30/10/21

OCS:

CDS:

SENIOR OPS SUPER(S):

OPS SUPER(S):

DUTY OIC(S):



Shift Report (Any issues/items of interest for noting that do not fit into another category or require further elaboration)									
Entry	Time	Acute/PTS	Issue	Action/Case Information	Entered By	Incident	Unit	LASN	Station/OpCen
1	13:16	ACUTE	██████████ (Speedway), info via QFES, car on fire, one person collapsed, is cons & breathing, stating ? Collapsed from heat stroke (QFES updated 2 pts with heat exhaustion)	crew disp with OS SR 4527: 4 pts in total, 2 with inhal inj from fighting fire, 1 asthmatic, 1 heat stroke, req 2 additional tx crews code 1 pending further assessment (closest bu Hervey Bay & Childers) Update OS: 5 pts in total, all green, at this stage will req 1 additional unit (4509 stood down) 1 pt for tx > ██████████	██████████ t	██████████	4527 S11 4525 4509	WBY	
3									
4									
5									
6									
7									
8									
9									
10									
11									
12									
13									
14									
15									
16									
17									

RTI



<b>Were there any Significant Operational Incidents/Issues (M.C.I.s, QAS vehicle accidents, cases incidents involving QPS / QFRS)?</b>						
Unit	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered By

<b>Were there any Significant Patient Care/Clinical Issues (high acuity cases)?</b>						
Unit	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered By
403875 401942	SCT		10:44	fall from motorbike, motorbike landed on pt, ? Neck inj, CPR in progress during call	Fatigued Officer disp with CCP crew, RSQ adv... SCT Gr 1 paged	

<b>Cardiac Arrest – How many out of hospital cardiac arrests were attended and were they transported with ROSC?</b>						
Unit	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered By
401961 401942	SCT		06:35	found ? Deceased	confirmed pt deceased	
4503 4541 4S11	WBY		09:41	pressure in chest, dizzy, vomited	SR: pt tachy, hypotensive Update: pt arrested, CPR commenced... pt code 0 - QPS adv	

<b>Were there any activations of First Responder Groups/Honorary Station personnel and were there any issues associated with this?</b>						
Unit	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered By

<b>Did QAS assist/Was QAS Assisted by any other jurisdictions? i.e. NSW/PNG/NT etc.</b>						
Unit	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered By


RTI Release







Paramedic Occupational Violence Incident									
Incident	Time	Officer(s) Involved	LASN	Station	Incident Information	Type of Occupational Violence	Description	Notifications <i>OS, SOS, PSDU, OCM</i>	Entered By
<b>QPS Notified</b> <i>(YES/NO)</i>	<b>Time QPS Notified</b>	<b>Attending Supervisor</b>	<b>Peer Support / Priority One Activation</b>	<b>Caution Note Accuracy</b>	<b>Further Caution Note Actions Required</b>	<b>Call Back Actions Taken</b> <i>(If Applicable)</i>	<b>OCS Emailed CAD Report and Audio Files to OCM</b>	<b>Dot Point Summary Sent to OCM</b> <i>(If Appropriate)</i>	
<b>Comments (Essential Additional Information)</b>									

Paramedic Occupational Violence Incident									
Incident	Time	Officer(s) Involved	LASN	Station	Incident Information	Type of Occupational Violence	Description	Notifications <i>OS, SOS, PSDU, OCM</i>	Entered By
<b>QPS Notified</b> <i>(YES/NO)</i>	<b>Time QPS Notified</b>	<b>Attending Supervisor</b>	<b>Peer Support / Priority One Activation</b>	<b>Caution Note Accuracy</b>	<b>Further Caution Note Actions Required</b>	<b>Call Back Actions Taken</b> <i>(If Applicable)</i>	<b>OCS Emailed CAD Report and Audio Files to OCM</b>	<b>Dot Point Summary Sent to OCM</b> <i>(If Appropriate)</i>	
<b>Comments (Essential Additional Information)</b>									

RTI RE

PEER SUPPORT ACTIVATIONS										
Time	Incident	Officer/s Involved	LASN	Station/OpCen	ID Number(s)	Incident Information	Action Taken/Outcome	Follow-Up Action required	Reported To	Entered By
10:44	[REDACTED]	[REDACTED]	SCT	Kenilworth		[REDACTED] motorbike acc - pt code 0	P1 paged	P1 paged		[REDACTED]

WORKPLACE HEALTH & SAFETY (Not Relating to Paramedic Occupational Violence)										
Time	Incident	Officer/s Involved	LASN	Station/OpCen	ID Number(s)	Incident Information	Action Taken/Outcome	Follow-Up Action required	Reported To	Entered By

REPORTABLE FATIGUE SCORES (>5)										
Time	Shift	Officer	LASN	Station/OpCen	ID Number	Fatigue Score	Action Taken/Outcome	Follow-Up Action required	Reported To	Entered By

RTI



Aeromedical Response Requests (Notification / Activation / Escalation Matrix)											
Time	Incident	MPDS Determinant	Code	Primary/ IFT	Approved Yes/No	Provide details on all requests	Enter the reason given for declining/deviation of the aeromedical resource	Requesting Supervisor	SOS	Escalation Process Enacted	SOS Escalation Comments
10:55	██████	29D08	1A	PRIMARY	Yes	Motorbike RTC traumatic arrest CPR - off duty para and RN on scene - code 0		CDS			

RTI Release









### 301021 NIGHT MAROOCHYDORE OPCEN BRIEF



## QUEENSLAND AMBULANCE SERVICE OPERATIONS BRIEF V2.11.1



MAROOCHYDORE

SHIFT: NIGHT

DATE: 30/10/21

OCS:

CDS:

SENIOR OPS SUPER(S):

OPS SUPER(S):

DUTY OIC(S):



Shift Report (Any issues/items of interest for noting that do not fit into another category or require further elaboration)									
Entry	Time	Acute/PTS	Issue	Action/Case Information	Entered By	Incident	Unit	LASN	Station/OpCen
3	19:20	ACUTE	currently have [REDACTED] in custody with self inflicted [REDACTED] wounds, [REDACTED]	[REDACTED] self inflicted wound [REDACTED] backup code 1. pt tx to [REDACTED] for further treatment.	[REDACTED]	[REDACTED]	4514 4509	WBY	H/BAY
5	23:45	ACUTE	[REDACTED]. Single vehicle rollover, nil further details	sr@ single vehicle rollover down embankment approx 10mtrs. [REDACTED]	[REDACTED]	[REDACTED]	401813 406891 406891	SCT	NAMBOUR
6	00:15	ACUTE	[REDACTED] mosh pit [REDACTED].	[REDACTED] pt kicked to the head [REDACTED]	[REDACTED]	[REDACTED]	401773 406801	SCT	NAMBOUR
7	00:30	ACUTE	[REDACTED]. QPS currently with [REDACTED], self inflicted stab wounds, [REDACTED].	sr@ conscious [REDACTED] laceration [REDACTED], minor bleeding, tx to [REDACTED]	[REDACTED]	[REDACTED]	15015130	SCT	NAMBOUR
8	01:25		OpCen SOS has called, due to workload, emergency disconnect is now in place.	this is to be monitored until further notice	[REDACTED]	[REDACTED]		OPCENS	
9	01:45	ACUTE	[REDACTED] Disturbance, 2 persons knocked out. This is outside the hotel.	sr@ 1 pt located, tx to [REDACTED] with bruising and lacerations to the body. 2 ea officers performing patrols ensuring nil further patients.	[REDACTED]	[REDACTED]	3195 3173 3403	DD	KINGAROY
10	02:15	ACUTE	[REDACTED] physically and verbally aggressive	[REDACTED]. Officer has reported that the [REDACTED] patient attempted to kick him, nil contact made. Cautionary note to be sent and placed against the address. OS advised.	[REDACTED]	[REDACTED]	401931 401851	SCT	RAINBOW
11	02:15	ACUTE	[REDACTED] ingested white powder, 2nd pt believed to have chest pain.	[REDACTED] 1 pt tx from [REDACTED] re overdose, 2nd pt refused tx.	[REDACTED]	[REDACTED]	4700 4406 4412 4421	WBY	BUNDY
12									
13									
14									
15									
16									
17									



Were there any Significant Operational Incidents/Issues (M.C.I.s, QAS vehicle accidents, cases incidents involving QPS / QFRS)?						
Unit	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered By

Were there any Significant Patient Care/Clinical Issues (high acuity cases)?						
Unit	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered By
403702 403934 404765 8511	SCT		18:20	Single vehicle rollover, [REDACTED], 1 pt unconscious, 1 pt aloc, both [REDACTED] injury	[REDACTED] [REDACTED] #8511 able to land at scene. #8500 is unable to continue due to weather, will remain at Suncoast Airport until weather clears. #sr@ stand down 2nd helo, 2nd pt grn-transported by unit with [REDACTED] to [REDACTED]. #8511 tx pt with [REDACTED], GCS 4 to [REDACTED].	[REDACTED]

Cardiac Arrest – How many out of hospital cardiac arrests were attended and were they transported with ROSC?						
Unit	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered By
3195 3403 3173	DDS		20:30	[REDACTED], NOT BREATHING, CPR IN PROGRESS		[REDACTED]

Were there any activations of First Responder Groups/Honorary Station personnel and were there any issues associated with this?						
Unit	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered By


**Did QAS assist/Was QAS Assisted by any other jurisdictions? i.e. NSW/PNG/NT etc.**

Unit	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered By

RTI Released





Paramedic Occupational Violence Incident									
Incident	Time	Officer(s) Involved	LASN	Station	Incident Information	Type of Occupational Violence	Description	Notifications <i>OS, SOS, PSDU, OCM</i>	Entered By
15015380	03:30		SCT		Pt attempted to kick the officer during tx, nil contact made	Physical Violence	attempting to kick	OS CDS SOS-EMAIL	
QPS Notified <i>(YES/NO)</i>	Time QPS Notified	Attending Supervisor	Peer Support / Priority One Activation	Caution Note Accuracy	Further Caution Note Actions Required	Call Back Actions Taken <i>(If Applicable)</i>	OCS Emailed CAD Report and Audio Files to OCM	Dot Point Summary Sent to OCM <i>(If Appropriate)</i>	
YES	Following	Nil	PRIORITY ONE	NON-EXISTENT	to be submitted			N/A	
Comments (Essential Additional Information)									

Paramedic Occupational Violence Incident									
Incident	Time	Officer(s) Involved	LASN	Station	Incident Information	Type of Occupational Violence	Description	Notifications <i>OS, SOS, PSDU, OCM</i>	Entered By
QPS Notified <i>(YES/NO)</i>	Time QPS Notified	Attending Supervisor	Peer Support / Priority One Activation	Caution Note Accuracy	Further Caution Note Actions Required	Call Back Actions Taken <i>(If Applicable)</i>	OCS Emailed CAD Report and Audio Files to OCM	Dot Point Summary Sent to OCM <i>(If Appropriate)</i>	
Comments (Essential Additional Information)									

RTI/R



PEER SUPPORT ACTIVATIONS										
Time	Incident	Officer/s Involved	LASN	Station/ OpCen	ID Number(s)	Incident Information	Action Taken/Outcome	Follow-Up Action required	Reported To	Entered By

WORKPLACE HEALTH & SAFETY (Not Relating to Paramedic Occupational Violence)										
Time	Incident	Officer/s Involved	LASN	Station/ OpCen	ID Number(s)	Incident Information	Action Taken/Outcome	Follow-Up Action required	Reported To	Entered By

REPORTABLE FATIGUE SCORES (>5)										
Time	Shift	Officer	LASN	Station/ OpCen	ID Number	Fatigue Score	Action Taken/Outcome	Follow-Up Action required	Reported To	Entered By

RTI



Aeromedical Response Requests (Notification / Activation / Escalation Matrix)											
Time	Incident	MPDS Determinant	Code	Primary/ IFT	Approved Yes/No	Provide details on all requests	Enter the reason given for declining/deviation of the aeromedical resource	Requesting Supervisor	SOS	Escalation Process Enacted	SOS Escalation Comments
17:50	[REDACTED]	29D08V	1A	PRIMARY	Yes	Single vehicle rollover, 2 pt's, aloc, rtc on [REDACTED]		[REDACTED]	[REDACTED]		



RTI Release







### 311021 DAY MAROOCHYDORE OPCEN BRIEF

	<h2>QUEENSLAND AMBULANCE SERVICE OPERATIONS BRIEF V2.11.1</h2>	 <b>Queensland Government</b>
	MAROOCHYDORE	
<b>SHIFT:</b>	DAY	<b>DATE:</b> 31/10/2021
<b>OCS:</b>	[REDACTED]	
<b>CDS:</b>	[REDACTED]	
<b>SENIOR OPS SUPER(S):</b>	WBY [REDACTED] - SSC [REDACTED] - DD:	
<b>OPS SUPER(S):</b>	WBY OS: [REDACTED]	
<b>DUTY OIC(S):</b>	SSC OS [REDACTED] - SSC PACH: [REDACTED]	
	DD OS: NONE	

Shift Report (Any issues/items of interest for noting that do not fit into another category or require further elaboration)									
Entry	Time	Acute/PTS	Issue	Action/Case Information	Entered By	Incident	Unit	LASN	Station/OpCen
1									
3									
4									
5									
6									
7									
8									
9									
10									
11									
12									
13									
14									
15									
16									
17									

RTI REQUEST





<b>Were there any Significant Operational Incidents/Issues (M.C.I.s, QAS vehicle accidents, cases incidents involving QPS / QFRS)?</b>						
Unit	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered By

<b>Were there any Significant Patient Care/Clinical Issues (high acuity cases)?</b>						
Unit	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered By

<b>Cardiac Arrest – How many out of hospital cardiac arrests were attended and were they transported with ROSC?</b>						
Unit	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered By

<b>Were there any activations of First Responder Groups/Honorary Station personnel and were there any issues associated with this?</b>						
Unit	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered By

<b>Did QAS assist/Was QAS Assisted by any other jurisdictions? i.e. NSW/PNG/NT etc.</b>						
Unit	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered By





Paramedic Occupational Violence Incident									
Incident	Time	Officer(s) Involved	LASN	Station	Incident Information	Type of Occupational Violence	Description	Notifications <i>OS, SOS, PSDU, OCM</i>	Entered By
QPS Notified <i>(YES/NO)</i>	Time QPS Notified	Attending Supervisor	Peer Support / Priority One Activation	Caution Note Accuracy	Further Caution Note Actions Required	Call Back Actions Taken <i>(If Applicable)</i>	OCS Emailed CAD Report and Audio Files to OCM	Dot Point Summary Sent to OCM <i>(If Appropriate)</i>	
Comments (Essential Additional Information)									

Paramedic Occupational Violence Incident									
Incident	Time	Officer(s) Involved	LASN	Station	Incident Information	Type of Occupational Violence	Description	Notifications <i>OS, SOS, PSDU, OCM</i>	Entered By
QPS Notified <i>(YES/NO)</i>	Time QPS Notified	Attending Supervisor	Peer Support / Priority One Activation	Caution Note Accuracy	Further Caution Note Actions Required	Call Back Actions Taken <i>(If Applicable)</i>	OCS Emailed CAD Report and Audio Files to OCM	Dot Point Summary Sent to OCM <i>(If Appropriate)</i>	
Comments (Essential Additional Information)									

RTI RE

PEER SUPPORT ACTIVATIONS										
Time	Incident	Officer/s Involved	LASN	Station/ OpCen	ID Number(s)	Incident Information	Action Taken/Outcome	Follow-Up Action required	Reported To	Entered By

WORKPLACE HEALTH & SAFETY (Not Relating to Paramedic Occupational Violence)										
Time	Incident	Officer/s Involved	LASN	Station/ OpCen	ID Number(s)	Incident Information	Action Taken/Outcome	Follow-Up Action required	Reported To	Entered By

REPORTABLE FATIGUE SCORES (>5)										
Time	Shift	Officer	LASN	Station/ OpCen	ID Number	Fatigue Score	Action Taken/Outcome	Follow-Up Action required	Reported To	Entered By

RTI













### 311021 NIGHT MAROOCHYDORE OPCEN BRIEF



## QUEENSLAND AMBULANCE SERVICE OPERATIONS BRIEF V2.11.1



MAROOCHYDORE

SHIFT: NIGHT

DATE: 31/10/21

OCS:

CDS:

SENIOR OPS SUPER(S):

OPS SUPER(S):

DUTY OIC(S):

[REDACTED] (>24), [REDACTED] (EA), [REDACTED]

[REDACTED]

Shift Report (Any issues/items of interest for noting that do not fit into another category or require further elaboration)										
Entry	Time	Acute/PTS	Issue	Action/Case Information	Entered By	Incident	Unit	LASN	Station/OpCen	
1	20:12	ACUTE	Stabbed i leg (	SR: no stabbing, pt fell from bike, superficial grazing to leg			4412	WBY		
3	23:24	ACUTE	Hervey Bay crew advised veh has gone into limp mode with engine light	crew limped veh back to Stn & changed vehicles			4526	WBY		
4	22:50	ACUTE	pre-existing hand tendon inj, req tx off Island	VMR & 1st resp organised to meet offier & pt at , however, VMR adv that they were unable to proceed as wind gusts 40+ knots & too dangerous to attend tonight... Officer adv pt stable (no pain), can stage pt overnight at station (Cas room), will tx pt to meet barge at 0630			4535	WBY		
5										
6										
7										
8										
9										
10										
11										
12										
13										
14										
15										
16										
17										

RTI



<b>Were there any Significant Operational Incidents/Issues (M.C.I.s, QAS vehicle accidents, cases incidents involving QPS / QFRS)?</b>						
Unit	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered By

<b>Were there any Significant Patient Care/Clinical Issues (high acuity cases)?</b>						
Unit	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered By

<b>Cardiac Arrest – How many out of hospital cardiac arrests were attended and were they transported with ROSC?</b>						
Unit	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered By
402833	SCT		21:58	Breathing, CPR in progress during call	SR: confirm CPR in progress	

<b>Were there any activations of First Responder Groups/Honorary Station personnel and were there any issues associated with this?</b>						
Unit	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered By

<b>Did QAS assist/Was QAS Assisted by any other jurisdictions? i.e. NSW/PNG/NT etc.</b>						
Unit	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered By







Paramedic Occupational Violence Incident									
Incident	Time	Officer(s) Involved	LASN	Station	Incident Information	Type of Occupational Violence	Description	Notifications <i>OS, SOS, PSDU, OCM</i>	Entered By
QPS Notified <i>(YES/NO)</i>	Time QPS Notified	Attending Supervisor	Peer Support / Priority One Activation	Caution Note Accuracy	Further Caution Note Actions Required	Call Back Actions Taken <i>(If Applicable)</i>	OCS Emailed CAD Report and Audio Files to OCM	Dot Point Summary Sent to OCM <i>(If Appropriate)</i>	
Comments (Essential Additional Information)									

Paramedic Occupational Violence Incident									
Incident	Time	Officer(s) Involved	LASN	Station	Incident Information	Type of Occupational Violence	Description	Notifications <i>OS, SOS, PSDU, OCM</i>	Entered By
QPS Notified <i>(YES/NO)</i>	Time QPS Notified	Attending Supervisor	Peer Support / Priority One Activation	Caution Note Accuracy	Further Caution Note Actions Required	Call Back Actions Taken <i>(If Applicable)</i>	OCS Emailed CAD Report and Audio Files to OCM	Dot Point Summary Sent to OCM <i>(If Appropriate)</i>	
Comments (Essential Additional Information)									

RTI RE

PEER SUPPORT ACTIVATIONS										
Time	Incident	Officer/s Involved	LASN	Station/ OpCen	ID Number(s)	Incident Information	Action Taken/Outcome	Follow-Up Action required	Reported To	Entered By

WORKPLACE HEALTH & SAFETY (Not Relating to Paramedic Occupational Violence)										
Time	Incident	Officer/s Involved	LASN	Station/ OpCen	ID Number(s)	Incident Information	Action Taken/Outcome	Follow-Up Action required	Reported To	Entered By

REPORTABLE FATIGUE SCORES (>5)										
Time	Shift	Officer	LASN	Station/ OpCen	ID Number	Fatigue Score	Action Taken/Outcome	Follow-Up Action required	Reported To	Entered By

RTI













# 011121 DAY MAROOCHYDORE OPCEN BRIEF



## QUEENSLAND AMBULANCE SERVICE OPERATIONS BRIEF V2.11.1



MAROOCHYDORE

SHIFT: DAY

DATE: 01/11/21

OCS:

CDS:

SENIOR OPS SUPER(S):

OPS SUPER(S):

DUTY OIC(S):

WB: [REDACTED] - SSC: [REDACTED] - DD:

WBY OS: NONE

SSC OS: [REDACTED] - SSC PACH [REDACTED]

DD OS: NONE

Shift Report (Any issues/items of interest for noting that do not fit into another category or require further elaboration)									
Entry	Time	Acute/PTS	Issue	Action/Case Information	Entered By	Incident	Unit	LASN	Station/OpCen
1	10:45		29D09 Bagara - Vehicle V Building	Low mechanism incident	OCS		4425 4412	WBY	
3	12:00		Unit ? Blown it's turbo charger	OIC aware, fleet paged	OCS		4526	WBY	H'BAY
4									
5									
6									
7									
8									
9									
10									
11									
12									
13									
14									
15									
16									
17									

RTI R



<b>Were there any Significant Operational Incidents/Issues (M.C.I.s, QAS vehicle accidents, cases incidents involving QPS / QFRS)?</b>						
Unit	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered By

<b>Were there any Significant Patient Care/Clinical Issues (high acuity cases)?</b>						
Unit	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered By
401825 406891 406894 403875 8511	SSC	██████████	08:59	<b>25B03B - 40YOM</b> drove vehicle into tree at approx 80kmph then proceeded to hold all emergency services off with a large knife	40yom - large evviscerated abdo wound	OCS
401815, 406786, 406891	SCT	██████████	14:24	<b>17D01E - 67yom</b> 10m fall Mt Beerwah	<b>Sitrep:</b> ? Arterial bleed with approx 300ml blood loss, originally haemodynamically stable. Pt became hypotensive / bradycardic en route to SCUH - tx code 1 with CCP escort.	CDS

<b>Cardiac Arrest – How many out of hospital cardiac arrests were attended and were they transported with ROSC?</b>						
Unit	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered By
401773	SCT	██████████	07:23	<b>Pelican Waters:</b> ██████████ Deceased.	Signal 4 at scene. Nil resus.	CDS KD
4525	WBY	██████████	07:34	<b>Pialba:</b> ██████████ ? Deceased.	Signal 4 at scene. Nil resus.	CDS KD
406786, 401775, 401773	SCT	██████████	07:42	<b>Caloundra West:</b> ██████████ CPR in progress.	CPR continued at scene - ROSC achieved. Pt transported to ██████████	CDS KD
4413	WBY	██████████	16:18	<b>Norville:</b> ██████████ ? Deceased.		

<b>Were there any activations of First Responder Groups/Honorary Station personnel and were there any issues associated with this?</b>						
Unit	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered By

--	--	--	--	--	--	--

**Did QAS assist/Was QAS Assisted by any other jurisdictions? i.e. NSW/PNG/NT etc.**

Unit	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered By

RTI Release



**Staffing Issues (Late Log Ons/ Late Shift Starts)**

Officer(s)	Unit	Station / OpCen	LASN	Shift Start	Logged On / Started Shift	Early / Late by	Authorised By?	Reason Needed or Given / Operational Impact	Entered By

RTI

Paramedic Occupational Violence Incident									
Incident	Time	Officer(s) Involved	LASN	Station	Incident Information	Type of Occupational Violence	Description	Notifications <i>OS, SOS, PSDU, OCM</i>	Entered By
<b>QPS Notified</b> <i>(YES/NO)</i>	<b>Time QPS Notified</b>	<b>Attending Supervisor</b>	<b>Peer Support / Priority One Activation</b>	<b>Caution Note Accuracy</b>	<b>Further Caution Note Actions Required</b>	<b>Call Back Actions Taken</b> <i>(If Applicable)</i>	<b>OCS Emailed CAD Report and Audio Files to OCM</b>	<b>Dot Point Summary Sent to OCM</b> <i>(If Appropriate)</i>	
Comments (Essential Additional Information)									

Paramedic Occupational Violence Incident									
Incident	Time	Officer(s) Involved	LASN	Station	Incident Information	Type of Occupational Violence	Description	Notifications <i>OS, SOS, PSDU, OCM</i>	Entered By
<b>QPS Notified</b> <i>(YES/NO)</i>	<b>Time QPS Notified</b>	<b>Attending Supervisor</b>	<b>Peer Support / Priority One Activation</b>	<b>Caution Note Accuracy</b>	<b>Further Caution Note Actions Required</b>	<b>Call Back Actions Taken</b> <i>(If Applicable)</i>	<b>OCS Emailed CAD Report and Audio Files to OCM</b>	<b>Dot Point Summary Sent to OCM</b> <i>(If Appropriate)</i>	
Comments (Essential Additional Information)									

RTI RE



PEER SUPPORT ACTIVATIONS										
Time	Incident	Officer/s Involved	LASN	Station/ OpCen	ID Number(s)	Incident Information	Action Taken/Outcome	Follow-Up Action required	Reported To	Entered By

WORKPLACE HEALTH & SAFETY (Not Relating to Paramedic Occupational Violence)										
Time	Incident	Officer/s Involved	LASN	Station/ OpCen	ID Number(s)	Incident Information	Action Taken/Outcome	Follow-Up Action required	Reported To	Entered By

REPORTABLE FATIGUE SCORES (>5)										
Time	Shift	Officer	LASN	Station/ OpCen	ID Number	Fatigue Score	Action Taken/Outcome	Follow-Up Action required	Reported To	Entered By

RTI











# 011121 NIGHT MAROOCHYDORE OPCEN BRIEF



## QUEENSLAND AMBULANCE SERVICE OPERATIONS BRIEF V2.11.1



MAROOCHYDORE

SHIFT: NIGHT

DATE: 01/11/21

OCS:

CDS:

SENIOR OPS SUPER(S):

OPS SUPER(S):

DUTY OIC(S):



[Redacted] / [Redacted]

[Redacted] / NIL WBB

Shift Report (Any issues/items of interest for noting that do not fit into another category or require further elaboration)									
Entry	Time	Acute/PTS	Issue	Action/Case Information	Entered By	Incident	Unit	LASN	Station/OpCen
1									
3									
4									
5									
6									
7									
8									
9									
10									
11									
12									
13									
14									
15									
16									
17									

RTI REQUEST



**HOSPITAL STATUS LOG**

Hospital	Status/ Escalation Level	Date Initiated	Time Initiated	Date Changed	Time Changed	Time On Status	Initiated By	Action/Outcome

<b>Were there any Significant Operational Incidents/Issues (M.C.I.s, QAS vehicle accidents, cases incidents involving QPS / QFRS)?</b>						
Unit	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered By

<b>Were there any Significant Patient Care/Clinical Issues (high acuity cases)?</b>						
Unit	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered By

<b>Cardiac Arrest – How many out of hospital cardiac arrests were attended and were they transported with ROSC?</b>						
Unit	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered By
4514 4503 4494	WBY	██████████	17:35	██████████, cons initially but ineffective breathing... CPR in progress by end of call	SR: pt code 0 - QPS adv	██████████

<b>Were there any activations of First Responder Groups/Honorary Station personnel and were there any issues associated with this?</b>						
Unit	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered By

<b>Did QAS assist/Was QAS Assisted by any other jurisdictions? i.e. NSW/PNG/NT etc.</b>						
Unit	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered By

[Back To Main Page](#)

<b>How many cases were upgraded or downgraded during the shift?</b>						
LASN	Incident	Coded	Altered To	Reason for Alteration?	Callback Conducted?	Outcome

**Staffing Issues (Late Log Ons/ Late Shift Starts)**

Officer(s)	Unit	Station / OpCen	LASN	Shift Start	Logged On / Started Shift	Early / Late by	Authorised By?	Reason Needed or Given / Operational Impact	Entered By



Paramedic Occupational Violence Incident									
Incident	Time	Officer(s) Involved	LASN	Station	Incident Information	Type of Occupational Violence	Description	Notifications <i>OS, SOS, PSDU, OCM</i>	Entered By
<b>QPS Notified</b> <i>(YES/NO)</i>	<b>Time QPS Notified</b>	<b>Attending Supervisor</b>	<b>Peer Support / Priority One Activation</b>	<b>Caution Note Accuracy</b>	<b>Further Caution Note Actions Required</b>	<b>Call Back Actions Taken</b> <i>(If Applicable)</i>	<b>OCS Emailed CAD Report and Audio Files to OCM</b>	<b>Dot Point Summary Sent to OCM</b> <i>(If Appropriate)</i>	
Comments (Essential Additional Information)									

Paramedic Occupational Violence Incident									
Incident	Time	Officer(s) Involved	LASN	Station	Incident Information	Type of Occupational Violence	Description	Notifications <i>OS, SOS, PSDU, OCM</i>	Entered By
<b>QPS Notified</b> <i>(YES/NO)</i>	<b>Time QPS Notified</b>	<b>Attending Supervisor</b>	<b>Peer Support / Priority One Activation</b>	<b>Caution Note Accuracy</b>	<b>Further Caution Note Actions Required</b>	<b>Call Back Actions Taken</b> <i>(If Applicable)</i>	<b>OCS Emailed CAD Report and Audio Files to OCM</b>	<b>Dot Point Summary Sent to OCM</b> <i>(If Appropriate)</i>	
Comments (Essential Additional Information)									

RTI RE

PEER SUPPORT ACTIVATIONS										
Time	Incident	Officer/s Involved	LASN	Station/ OpCen	ID Number(s)	Incident Information	Action Taken/Outcome	Follow-Up Action required	Reported To	Entered By

WORKPLACE HEALTH & SAFETY (Not Relating to Paramedic Occupational Violence)										
Time	Incident	Officer/s Involved	LASN	Station/ OpCen	ID Number(s)	Incident Information	Action Taken/Outcome	Follow-Up Action required	Reported To	Entered By

REPORTABLE FATIGUE SCORES (>5)										
Time	Shift	Officer	LASN	Station/ OpCen	ID Number	Fatigue Score	Action Taken/Outcome	Follow-Up Action required	Reported To	Entered By

RTI

<b>COMPLAINTS</b>								
Time	LASN	Complainant's Name	Phone Number	Description	Action Taken/Reported To	Further Action Required	Summary	Entered By

<b>FALSE CALLS</b>								
Time	LASN	Incident	Callers Phone No	Callers Name As per CLI	Address of Caller As Per CLi	Incident Address	Stated Problem/Incident	Entered By

<b>Aeromedical Response Requests (Notification / Activation / Escalation Matrix)</b>											
<b>Time</b>	<b>Incident</b>	<b>MPDS Determinant</b>	<b>Code</b>	<b>Primary/ IFT</b>	<b>Approved Yes/No</b>	<b>Provide details on all requests</b>	<b>Enter the reason given for declining/deviation of the aeromedical resource</b>	<b>Requesting Supervisor</b>	<b>SOS</b>	<b>Escalation Process Enacted</b>	<b>SOS Escalation Comments</b>

RTI Release

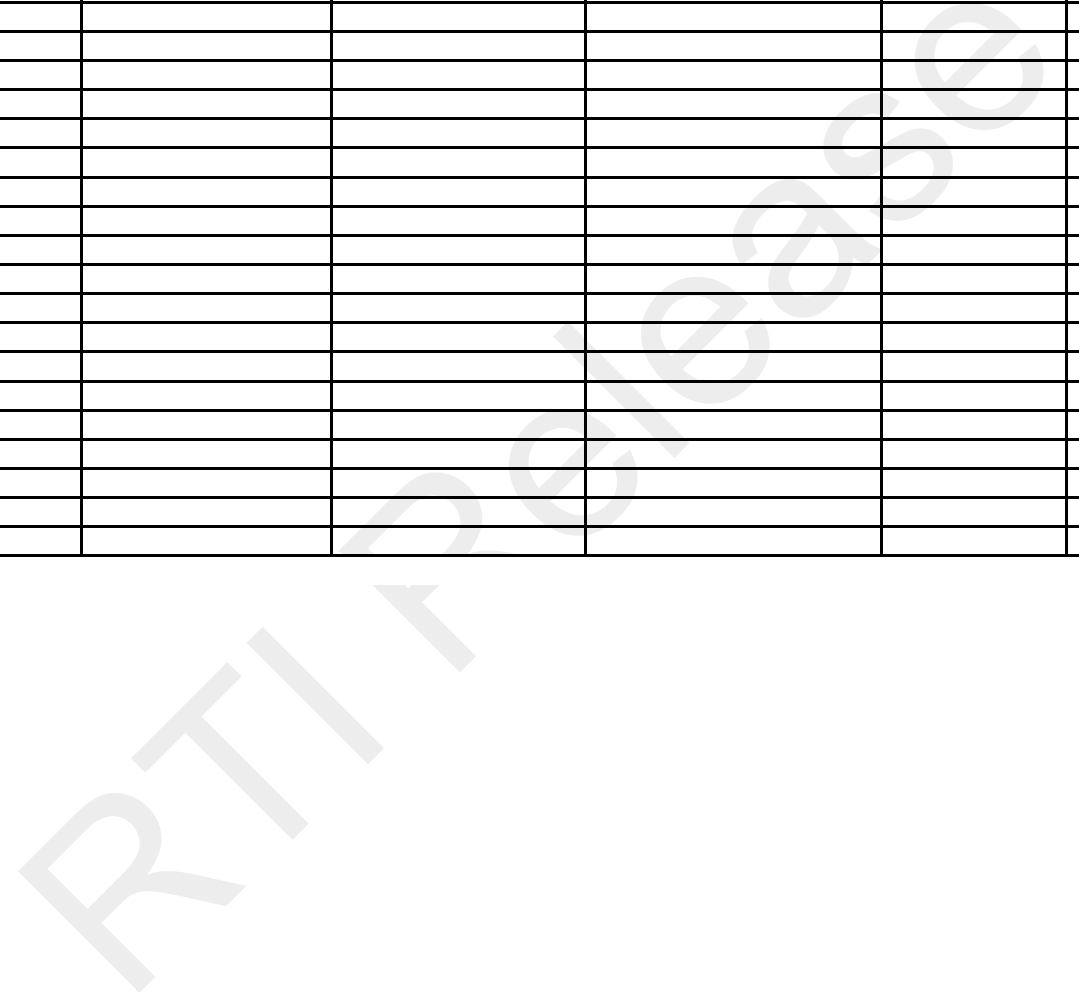





RTI Released

**3rd Party Trip Information**

Authorisation No.	LASN	Officer Name(s)	From	To	Reason	Company	Company Auth No.	Quoted Cost	Entered By



# 211121 DAY MAROOCHYDORE OPCEN BRIEF



## QUEENSLAND AMBULANCE SERVICE OPERATIONS BRIEF V2.11.1



MAROOCHYDORE

SHIFT: DAY

DATE: 21/11/21

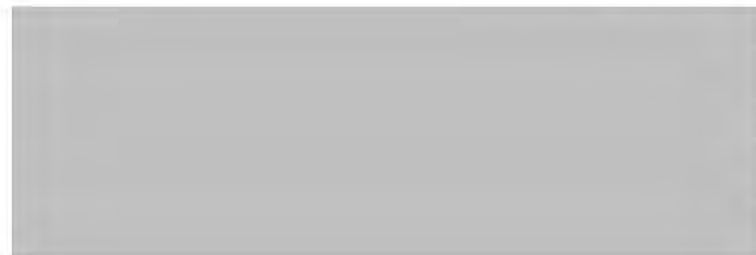
OCS:

CDS:

SENIOR OPS SUPER(S):

OPS SUPER(S):

DUTY OIC(S):




Shift Report (Any issues/items of interest for noting that do not fit into another category or require further elaboration)									
Entry	Time	Acute/PTS	Issue	Action/Case Information	Entered By	Incident	Unit	LASN	Station/OpCen
	08:15	ACUTE	[REDACTED], fall whilst descending the mountain, shoulder injury. Pt was currently making [REDACTED] way down the track but is now unable to. QFES attending.	SOS AND O/S aware, f [REDACTED] pt tx to [REDACTED] with shoulder injuries, pt in a stable condition.	[REDACTED]	[REDACTED]	401752 406808	SCT	BEERWAH
	09:00	ACUTE	H/Bay 100 Triathlon currently ongoing throughout the day. 2 cases presented, nil sporting special created, private paramedics on scene	SOS AND O/S aware	[REDACTED]	[REDACTED]		WBY	H/BAY
	11:45	ACUTE	[REDACTED]. 29B01V. 2 vehicle rtc	sr@ 2 vehicle rtc, 2 pt's complaining off neck pain, pt's tx to [REDACTED]	[REDACTED]	[REDACTED]	406891 401827 401823	SCT	M/DORE
	13:40	ACUTE	[REDACTED] injured ankle whilst walking through forestry. QFES activated	sr@ difficult extrication due to location of pt. 6 QFES officers and QPS officers proceeding on foot to patient. sr@ [REDACTED] pt with knee injuries, difficult and lengthy extrication due to th terrain requird to cross.	[REDACTED]	[REDACTED]	403875	SCT	K/WORTH
	15:50	ACUTE	[REDACTED]. 7B02F. House fire, fully engulfed	sr@ all persons out of the house, nil injuries.	[REDACTED]	[REDACTED]	4S11 4501	WBY	H/BAY
	16:20	ACUTE	[REDACTED] 7B02F. Black smoke emitting from a house, Nil further details	sr@QFES has stood down QAS, SNR	[REDACTED]	[REDACTED]	402816 406891	SCT	NAMBOUR
11.B									
12									
13									
14									
15									
16									
17									
18									
19									
20									
21									
22									

Shift Report (Any issues/items of interest for noting that do not fit into another category or require further elaboration)									
Entry	Time	Acute/PTS	Issue	Action/Case Information	Entered By	Incident	Unit	LASN	Station/OpCen
23									

RTI Release

**HOSPITAL STATUS LOG**

Hospital	Status/ Escalation Level	Date Initiated	Time Initiated	Date Changed	Time Changed	Time On Status	Initiated By	Action/Outcome

<b>Were there any Significant Operational Incidents/Issues (M.C.I.s, QAS vehicle accidents, cases incidents involving QPS / QFRS)?</b>						
Unit	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered By

<b>Were there any Significant Patient Care/Clinical Issues (high acuity cases)?</b>						
Unit	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered By

<b>Cardiac Arrest – How many out of hospital cardiac arrests were attended and were they transported with ROSC?</b>						
Unit	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered By
3173	DDS		09:00	██████████, found ?deceased ██████████.	██ ██ ██ red belly black snake.	
401777	SCT		11:00	██████████ female pt located out the front of address, ?deceasd, ██████████ ██████████	pt code 0 on arrival	
4541 4505 4547	WTM		15:15	██████████, CPR in progress	pt code 0	
4527 4525 4496	WTM		16:45	██████████, cpr in progress	sr@ 12 shocks given, pt still in a shockable rythm, tx hot to ██████████	

<b>Were there any activations of First Responder Groups/Honorary Station personnel and were there any issues associated with this?</b>						
Unit	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered By



Did QAS assist/Was QAS Assisted by any other jurisdictions? i.e. NSW/PNG/NT etc.						
Unit	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered By

RTI Release



**Staffing Issues (Late Log Ons/ Late Shift Starts)**

Officer(s)	Unit	Station / OpCen	LASN	Shift Start	Logged On / Started Shift	Early / Late by	Authorised By?	Reason Needed or Given / Operational Impact	Entered By



Paramedic Occupational Violence Incident									
Incident	Time	Officer(s) Involved	LASN	Station	Incident Information	Type of Occupational Violence	Description	Notifications <i>OS, SOS, PSDU, OCM</i>	Entered By
QPS Notified <i>(YES/NO)</i>	Time QPS Notified	Attending Supervisor	Peer Support / Priority One Activation	Caution Note Accuracy	Further Caution Note Actions Required	Call Back Actions Taken <i>(If Applicable)</i>	OCS Emailed CAD Report and Audio Files to OCM	Dot Point Summary Sent to OCM <i>(If Appropriate)</i>	
Comments (Essential Additional Information)									

Paramedic Occupational Violence Incident									
Incident	Time	Officer(s) Involved	LASN	Station	Incident Information	Type of Occupational Violence	Description	Notifications <i>OS, SOS, PSDU, OCM</i>	Entered By
QPS Notified <i>(YES/NO)</i>	Time QPS Notified	Attending Supervisor	Peer Support / Priority One Activation	Caution Note Accuracy	Further Caution Note Actions Required	Call Back Actions Taken <i>(If Applicable)</i>	OCS Emailed CAD Report and Audio Files to OCM	Dot Point Summary Sent to OCM <i>(If Appropriate)</i>	
Comments (Essential Additional Information)									

RTI REQUEST

PEER SUPPORT ACTIVATIONS										
Time	Incident	Officer/s Involved	LASN	Station/ OpCen	ID Number(s)	Incident Information	Action Taken/Outcome	Follow-Up Action required	Reported To	Entered By
09:40			DDS			, FOUND DECEASED	P1 NOTIFIED	YES	OIC P1 SOS	

WORKPLACE HEALTH & SAFETY (Not Relating to Paramedic Occupational Violence)										
Time	Incident	Officer/s Involved	LASN	Station/ OpCen	ID Number(s)	Incident Information	Action Taken/Outcome	Follow-Up Action required	Reported To	Entered By

REPORTABLE FATIGUE SCORES (>5)										
Time	Shift	Officer	LASN	Station/ OpCen	ID Number	Fatigue Score	Action Taken/Outcome	Follow-Up Action required	Reported To	Entered By

RTI

COMPLAINTS								
Time	LASN	Complainant's Name	Phone Number	Description	Action Taken/Reported To	Further Action Required	Summary	Entered By

FALSE CALLS								
Time	LASN	Incident	Callers Phone No	Callers Name As per CLI	Address of Caller As Per CLi	Incident Address	Stated Problem/Incident	Entered By

Aeromedical Response Requests (Notification / Activation / Escalation Matrix)											
Time	Incident	MPDS Determinant	Code	Primary/ IFT	Approved Yes/No	Provide details on all requests	Enter the reason given for declining/deviation of the aeromedical resource	Requesting Supervisor	SOS	Escalation Process Enacted	SOS Escalation Comments

RTI Release






RTI Released

**3rd Party Trip Information**

Authorisation No.	LASN	Officer Name(s)	From	To	Reason	Company	Company Auth No.	Quoted Cost	Entered By

# 211121 NIGHT MAROOCHYDORE OPCEN BRIEF



## QUEENSLAND AMBULANCE SERVICE OPERATIONS BRIEF V2.11.1



MAROOCHYDORE

SHIFT: NIGHT

DATE: 21/11/2021

OCS:

CDS:

SENIOR OPS SUPER(S):

OPS SUPER(S):

DUTY OIC(S):

	[REDACTED]
	[REDACTED]
	[REDACTED] / J
	[REDACTED]
	[REDACTED]
	[REDACTED]
	[REDACTED]

Shift Report (Any issues/items of interest for noting that do not fit into another category or require further elaboration)										
Entry	Time	Acute/PTS	Issue	Action/Case Information	Entered By	Incident	Unit	LASN	Station/OpCen	
1	22:26	ACUTE	- Shed on fire	Fire out SNR - nil pts	OCS		401727	SCT	Gympie	
2										
3										
4										
5										
6										
7										
8										
9										
10										
11										
12										
13										
14										
15										
16										
17										
18										
19										
20										
21										
22										
23										

RTI

**HOSPITAL STATUS LOG**

Hospital	Status/ Escalation Level	Date Initiated	Time Initiated	Date Changed	Time Changed	Time On Status	Initiated By	Action/Outcome

<b>Were there any Significant Operational Incidents/Issues (M.C.I.s, QAS vehicle accidents, cases incidents involving QPS / QFRS)?</b>						
Unit	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered By

<b>Were there any Significant Patient Care/Clinical Issues (high acuity cases)?</b>						
Unit	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered By

<b>Cardiac Arrest – How many out of hospital cardiac arrests were attended and were they transported with ROSC?</b>						
Unit	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered By

<b>Were there any activations of First Responder Groups/Honorary Station personnel and were there any issues associated with this?</b>						
Unit	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered By

<b>Did QAS assist/Was QAS Assisted by any other jurisdictions? i.e. NSW/PNG/NT etc.</b>						
Unit	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered By

[Back To Main Page](#)

How many cases were upgraded or downgraded during the shift?						
LASN	Incident	Coded	Altered To	Reason for Alteration?	Callback Conducted?	Outcome

**Staffing Issues (Late Log Ons/ Late Shift Starts)**

Officer(s)	Unit	Station / OpCen	LASN	Shift Start	Logged On / Started Shift	Early / Late by	Authorised By?	Reason Needed or Given / Operational Impact	Entered By

RTI



Paramedic Occupational Violence Incident									
Incident	Time	Officer(s) Involved	LASN	Station	Incident Information	Type of Occupational Violence	Description	Notifications <i>OS, SOS, PSDU, OCM</i>	Entered By
QPS Notified <i>(YES/NO)</i>	Time QPS Notified	Attending Supervisor	Peer Support / Priority One Activation	Caution Note Accuracy	Further Caution Note Actions Required	Call Back Actions Taken <i>(If Applicable)</i>	OCS Emailed CAD Report and Audio Files to OCM	Dot Point Summary Sent to OCM <i>(If Appropriate)</i>	
Comments (Essential Additional Information)									

Paramedic Occupational Violence Incident									
Incident	Time	Officer(s) Involved	LASN	Station	Incident Information	Type of Occupational Violence	Description	Notifications <i>OS, SOS, PSDU, OCM</i>	Entered By
QPS Notified <i>(YES/NO)</i>	Time QPS Notified	Attending Supervisor	Peer Support / Priority One Activation	Caution Note Accuracy	Further Caution Note Actions Required	Call Back Actions Taken <i>(If Applicable)</i>	OCS Emailed CAD Report and Audio Files to OCM	Dot Point Summary Sent to OCM <i>(If Appropriate)</i>	
Comments (Essential Additional Information)									

RTI REQUEST

PEER SUPPORT ACTIVATIONS										
Time	Incident	Officer/s Involved	LASN	Station/ OpCen	ID Number(s)	Incident Information	Action Taken/Outcome	Follow-Up Action required	Reported To	Entered By

WORKPLACE HEALTH & SAFETY (Not Relating to Paramedic Occupational Violence)										
Time	Incident	Officer/s Involved	LASN	Station/ OpCen	ID Number(s)	Incident Information	Action Taken/Outcome	Follow-Up Action required	Reported To	Entered By

REPORTABLE FATIGUE SCORES (>5)										
Time	Shift	Officer	LASN	Station/ OpCen	ID Number	Fatigue Score	Action Taken/Outcome	Follow-Up Action required	Reported To	Entered By

RTI#

<b>COMPLAINTS</b>								
<b>Time</b>	<b>LASN</b>	<b>Complainant's Name</b>	<b>Phone Number</b>	<b>Description</b>	<b>Action Taken/Reported To</b>	<b>Further Action Required</b>	<b>Summary</b>	<b>Entered By</b>

<b>FALSE CALLS</b>								
<b>Time</b>	<b>LASN</b>	<b>Incident</b>	<b>Callers Phone No</b>	<b>Callers Name As per CLI</b>	<b>Address of Caller As Per CLi</b>	<b>Incident Address</b>	<b>Stated Problem/Incident</b>	<b>Entered By</b>

Aeromedical Response Requests (Notification / Activation / Escalation Matrix)											
Time	Incident	MPDS Determinant	Code	Primary/ IFT	Approved Yes/No	Provide details on all requests	Enter the reason given for declining/deviation of the aeromedical resource	Requesting Supervisor	SOS	Escalation Process Enacted	SOS Escalation Comments
21:30	[REDACTED]	1A01	2B	PRIMARY	No	[REDACTED] ? APPENDICITIS - RHS LOWER ABDO PAIN -	NOT HIGH ACUITY ENOUGH WOULD LIKE TO LEAVE BUNDY HELO AVAILABLE	OCS			

RTI Released




RTI Released

**3rd Party Trip Information**

Authorisation No.	LASN	Officer Name(s)	From	To	Reason	Company	Company Auth No.	Quoted Cost	Entered By
MAR - 2111211	SCT	█	SCUH	QAS Tewanin	EOS	SunCoast			█

RTI RELEASE

# 221121 DAY MAROOCHYDORE OPCEN BRIEF



## QUEENSLAND AMBULANCE SERVICE OPERATIONS BRIEF V2.11.1



MAROOCHYDORE

SHIFT: DAY

DATE: 22/11/21

OCS:

CDS:

SENIOR OPS SUPER(S):

OPS SUPER(S):

DUTY OIC(S):





Shift Report (Any issues/items of interest for noting that do not fit into another category or require further elaboration)									
Entry	Time	Acute/PTS	Issue	Action/Case Information	Entered By	Incident	Unit	LASN	Station/OpCen
	06:20		OPCEN SOS adv OpCens on Urgent disconnect TFN	Urgent disconnect ceased 1300				OPCENS	
11.B									
12									
13									
14									
15									
16									
17									
18									
19									
20									
21									
22									
23									

RTI

**HOSPITAL STATUS LOG**

Hospital	Status/ Escalation Level	Date Initiated	Time Initiated	Date Changed	Time Changed	Time On Status	Initiated By	Action/Outcome

<b>Were there any Significant Operational Incidents/Issues (M.C.I.s, QAS vehicle accidents, cases incidents involving QPS / QFRS)?</b>						
Unit	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered By

<b>Were there any Significant Patient Care/Clinical Issues (high acuity cases)?</b>						
Unit	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered By
403875 401954	SCT		08:18	fall from 2.5m roof	crews disp with CCP ...helo declined due to weather, F/CCP & Dr disp via road fallen from top of into small gully, GCS 10, continue bu code 1 Update: pt now GCS 15, F/CCP & Dr no longer req... tx > with CCP	

<b>Cardiac Arrest – How many out of hospital cardiac arrests were attended and were they transported with ROSC?</b>						
Unit	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered By
401902 406891	SCT		08:11	, CPR in progress during call	crews disp with CCP OS SR: CPR in progress, pt in asystole... pt code 0 - QPS req	
406801 406708 401777	SCT		10:12	, CPR in progress during call	SR: pt code 0 - GP contacted	

<b>Were there any activations of First Responder Groups/Honorary Station personnel and were there any issues associated with this?</b>						
Unit	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered By

Did QAS assist/Was QAS Assisted by any other jurisdictions? i.e. NSW/PNG/NT etc.						
Unit	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered By

RTI Release



**Staffing Issues (Late Log Ons/ Late Shift Starts)**

Officer(s)	Unit	Station / OpCen	LASN	Shift Start	Logged On / Started Shift	Early / Late by	Authorised By?	Reason Needed or Given / Operational Impact	Entered By

RTI

Paramedic Occupational Violence Incident									
Incident	Time	Officer(s) Involved	LASN	Station	Incident Information	Type of Occupational Violence	Description	Notifications <i>OS, SOS, PSDU, OCM</i>	Entered By
<b>QPS Notified</b> <i>(YES/NO)</i>	<b>Time QPS Notified</b>	<b>Attending Supervisor</b>	<b>Peer Support / Priority One Activation</b>	<b>Caution Note Accuracy</b>	<b>Further Caution Note Actions Required</b>	<b>Call Back Actions Taken</b> <i>(If Applicable)</i>	<b>OCS Emailed CAD Report and Audio Files to OCM</b>	<b>Dot Point Summary Sent to OCM</b> <i>(If Appropriate)</i>	
Comments (Essential Additional Information)									

Paramedic Occupational Violence Incident									
Incident	Time	Officer(s) Involved	LASN	Station	Incident Information	Type of Occupational Violence	Description	Notifications <i>OS, SOS, PSDU, OCM</i>	Entered By
<b>QPS Notified</b> <i>(YES/NO)</i>	<b>Time QPS Notified</b>	<b>Attending Supervisor</b>	<b>Peer Support / Priority One Activation</b>	<b>Caution Note Accuracy</b>	<b>Further Caution Note Actions Required</b>	<b>Call Back Actions Taken</b> <i>(If Applicable)</i>	<b>OCS Emailed CAD Report and Audio Files to OCM</b>	<b>Dot Point Summary Sent to OCM</b> <i>(If Appropriate)</i>	
Comments (Essential Additional Information)									

RTI RE

PEER SUPPORT ACTIVATIONS										
Time	Incident	Officer/s Involved	LASN	Station/ OpCen	ID Number(s)	Incident Information	Action Taken/Outcome	Follow-Up Action required	Reported To	Entered By

WORKPLACE HEALTH & SAFETY (Not Relating to Paramedic Occupational Violence)										
Time	Incident	Officer/s Involved	LASN	Station/ OpCen	ID Number(s)	Incident Information	Action Taken/Outcome	Follow-Up Action required	Reported To	Entered By

REPORTABLE FATIGUE SCORES (>5)										
Time	Shift	Officer	LASN	Station/ OpCen	ID Number	Fatigue Score	Action Taken/Outcome	Follow-Up Action required	Reported To	Entered By

RTI



COMPLAINTS								
Time	LASN	Complainant's Name	Phone Number	Description	Action Taken/Reported To	Further Action Required	Summary	Entered By

FALSE CALLS								
Time	LASN	Incident	Callers Phone No	Callers Name As per CLI	Address of Caller As Per CLi	Incident Address	Stated Problem/Incident	Entered By

**Aeromedical Response Requests (Notification / Activation / Escalation Matrix)**

Time	Incident	MPDS Determinant	Code	Primary/ IFT	Approved Yes/No	Provide details on all requests	Enter the reason given for declining/deviation of the aeromedical resource	Requesting Supervisor	SOS	Escalation Process Enacted	SOS Escalation Comments

RTI Release

SCUH Transit Allocated Unit PTS 10-18 Trial Workload

Allocated SCUH Transit Unit					


RTI Released

3rd Party Trip Information									
Authorisation No.	LASN	Officer Name(s)	From	To	Reason	Company	Company Auth No.	Quoted Cost	Entered By
MAR - 2111221	SCT	[REDACTED]	QAS M'dore	NGH	staff movements	suncoast cabs			[REDACTED]
MAR - 2111222	SCT	[REDACTED]	NGH	Kawana QAS	Early termination				CDS
MAR - 2111223	SCT	[REDACTED]	QAS Caloundra	Buderim QAS	End of Shift				CDS

# 221121 NIGHT MAROOCHYDORE OPCEN BRIEF



## QUEENSLAND AMBULANCE SERVICE OPERATIONS BRIEF V2.11.1



MAROOCHYDORE

SHIFT: NIGHT

DATE: 22/11/21

OCS:

CDS:

SENIOR OPS SUPER(S):

OPS SUPER(S):

DUTY OIC(S):


Shift Report (Any issues/items of interest for noting that do not fit into another category or require further elaboration)									
Entry	Time	Acute/PTS	Issue	Action/Case Information	Entered By	Incident	Unit	LASN	Station/OpCen
1	19:10	ACUTE	Gympie officer working 19/07 has not shown due [REDACTED]	SOS aware	[REDACTED]			SCT	GYMPIE
2	01:45	ACUTE	27/4 [REDACTED] [REDACTED] has fallen from the second storey balcony [REDACTED], pt has got up and walked back into the premisses	[REDACTED] lacerations and brusing to the body, pt tx to GGH	[REDACTED]	[REDACTED]	401926 401931	SCT	RAINBOW
3	05:15	ACUTE	[REDACTED]. Oil Burner fire.	sr@ QFES have requested 1 officer to remain on scene whilst officer continue searching of structure.	[REDACTED]	[REDACTED]	401926	SCT	GYMPIE
4									
5									
6									
7									
8									
9									
10									
11									
12									
13									
14									
15									
16									
17									
18									
19									
20									
21									
22									
23									

**HOSPITAL STATUS LOG**

Hospital	Status/ Escalation Level	Date Initiated	Time Initiated	Date Changed	Time Changed	Time On Status	Initiated By	Action/Outcome



<b>Were there any Significant Operational Incidents/Issues (M.C.I.s, QAS vehicle accidents, cases incidents involving QPS / QFRS)?</b>						
Unit	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered By

<b>Were there any Significant Patient Care/Clinical Issues (high acuity cases)?</b>						
Unit	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered By

<b>Cardiac Arrest – How many out of hospital cardiac arrests were attended and were they transported with ROSC?</b>						
Unit	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered By

<b>Were there any activations of First Responder Groups/Honorary Station personnel and were there any issues associated with this?</b>						
Unit	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered By

<b>Did QAS assist/Was QAS Assisted by any other jurisdictions? i.e. NSW/PNG/NT etc.</b>						
Unit	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered By



**Staffing Issues (Late Log Ons/ Late Shift Starts)**

Officer(s)	Unit	Station / OpCen	LASN	Shift Start	Logged On / Started Shift	Early / Late by	Authorised By?	Reason Needed or Given / Operational Impact	Entered By

RTI

Paramedic Occupational Violence Incident									
Incident	Time	Officer(s) Involved	LASN	Station	Incident Information	Type of Occupational Violence	Description	Notifications <i>OS, SOS, PSDU, OCM</i>	Entered By
QPS Notified <i>(YES/NO)</i>	Time QPS Notified	Attending Supervisor	Peer Support / Priority One Activation	Caution Note Accuracy	Further Caution Note Actions Required	Call Back Actions Taken <i>(If Applicable)</i>	OCS Emailed CAD Report and Audio Files to OCM	Dot Point Summary Sent to OCM <i>(If Appropriate)</i>	
Comments (Essential Additional Information)									

Paramedic Occupational Violence Incident									
Incident	Time	Officer(s) Involved	LASN	Station	Incident Information	Type of Occupational Violence	Description	Notifications <i>OS, SOS, PSDU, OCM</i>	Entered By
QPS Notified <i>(YES/NO)</i>	Time QPS Notified	Attending Supervisor	Peer Support / Priority One Activation	Caution Note Accuracy	Further Caution Note Actions Required	Call Back Actions Taken <i>(If Applicable)</i>	OCS Emailed CAD Report and Audio Files to OCM	Dot Point Summary Sent to OCM <i>(If Appropriate)</i>	
Comments (Essential Additional Information)									

RTI RE

PEER SUPPORT ACTIVATIONS										
Time	Incident	Officer/s Involved	LASN	Station/ OpCen	ID Number(s)	Incident Information	Action Taken/Outcome	Follow-Up Action required	Reported To	Entered By

WORKPLACE HEALTH & SAFETY (Not Relating to Paramedic Occupational Violence)										
Time	Incident	Officer/s Involved	LASN	Station/ OpCen	ID Number(s)	Incident Information	Action Taken/Outcome	Follow-Up Action required	Reported To	Entered By

REPORTABLE FATIGUE SCORES (>5)										
Time	Shift	Officer	LASN	Station/ OpCen	ID Number	Fatigue Score	Action Taken/Outcome	Follow-Up Action required	Reported To	Entered By

RTI#

<b>COMPLAINTS</b>								
Time	LASN	Complainant's Name	Phone Number	Description	Action Taken/Reported To	Further Action Required	Summary	Entered By

<b>FALSE CALLS</b>								
Time	LASN	Incident	Callers Phone No	Callers Name As per CLI	Address of Caller As Per CLi	Incident Address	Stated Problem/Incident	Entered By

Aeromedical Response Requests (Notification / Activation / Escalation Matrix)											
Time	Incident	MPDS Determinant	Code	Primary/ IFT	Approved Yes/No	Provide details on all requests	Enter the reason given for declining/deviation of the aeromedical resource	Requesting Supervisor	SOS	Escalation Process Enacted	SOS Escalation Comments
18:40	[REDACTED]	12d02e	1B	PRIMARY	No	[REDACTED], active seizure, pt continually fitting. Pmhx active seizure for up to 8hrs	weather. Pt tx by road to [REDACTED]	[REDACTED]	[REDACTED]		

RTI Released






RTI Released

3rd Party Trip Information									
Authorisation No.	LASN	Officer Name(s)	From	To	Reason	Company	Company Auth No.	Quoted Cost	Entered By
MAR - 2111221	SCT		QAS COOROY	QAS TEWANTIN	EOS	SUNCOAST			

# SOUTHPORT

RTI Release

# 011021 DAY SOUTHPORT OPCEN BRIEF



## QUEENSLAND AMBULANCE SERVICE OPERATIONS BRIEF V2.11.2



SOUTHPORT

SHIFT: DAY

01/10/21

OCS:

OCS (AFTERNOON):

CDS:

SENIOR OPS SUPER(S):

GOL: SOS [redacted] 06-18 EA / [redacted] 14-00 / OS [redacted] 06-18

MST: SOS [redacted] 06-18 / [redacted] 14-00 / OS [redacted] 06-18

WTM: SOS [redacted] 06-18 EA / [redacted] 14-00

Shift Report (Any issues/items of interest for noting that do not fit into another category or require further elaboration)									
Entry	Time	Acute/PTS	Issue	Action/Case Information	Entered By	Incident	Unit	LASN	Station/OpCen
1	06:00	ACUTE	BCP Printer	Operational	OCS			OPCENS	SOC
2									
3									
4									
5									
6									
7									
8									
9									
10									
11									
12									
13									
14									
15									
16									

RTI REQUEST

HOSPITAL STATUS LOG								
Hospital	Status/ Escalation Level	Date Initiated	Time Initiated	Date Changed	Time Changed	Time On Status	Initiated By	Action/Outcome

<b>Were there any Significant Operational Incidents/Issues (M.C.I.s, QAS vehicle accidents, cases incidents involving QPS / QFRS)?</b>						
Unit	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered By

<b>Were there any Significant Patient Care/Clinical Issues (high acuity cases)?</b>						
Unit	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered By

<b>Cardiac Arrest – How many out of hospital cardiac arrests were attended and were they transported with ROSC?</b>						
Unit	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered By
601409	MST		05:49	- Located deceased	Signal 4 O/A of QAS	CDS
601637 606861 906004	WTM		15:11	- Unconscious - bleeding from head - erratic breathing	Bravo, CCP and HARU response - CPR in progress - mucky airway - asystole arrest - into PEA @ 80 during resus - Signal 4 after HARU arrival	CDS
501142	MST		17:10	Found deceased	Signal 4 O/A of QAS	CDS

<b>Were there any activations of First Responder Groups/Honorary Station personnel and were there any issues associated with this?</b>						
Unit	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered By

<b>Did QAS assist/Was QAS Assisted by any other jurisdictions? i.e. NSW/PNG/NT etc.</b>						
Unit	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered By


RTI Release



[Back To Main Page](#)

**How many cases were upgraded or downgraded during the shift?**

LASN	Incident	Coded	Altered To	Reason for Alteration?	Callback Conducted?	Outcome

[Back To Main Page](#)

**How many cases were upgraded or downgraded during the shift?**

LASN	Incident	Coded	Altered To	Reason for Alteration?	Callback Conducted?	Outcome

RTI Released

**Staffing Issues (Late Log Ons/ Late Shift Starts)**

Officer(s)	Unit	Station / OpCen	LASN	Shift Start	Logged On / Started Shift	Early / Late by	Authorised By?	Reason Needed or Given / Operational Impact	Entered By
		OPCEN				01:00		Slept through alarm	OCS

Paramedic Occupational Violence Incident									
Incident	Time	Officer(s) Involved	LASN	Station	Incident Information	Type of Occupational Violence	Description	Notifications <i>OS, SOS, PSDU, OCM</i>	Entered By
QPS Notified <i>(YES/NO)</i>	Time QPS Notified	Attending Supervisor	Peer Support / Priority One Activation	Caution Note Accuracy	Further Caution Note Actions Required	Call Back Actions Taken <i>(If Applicable)</i>	OCS Emailed CAD Report and Audio Files to OCM	Dot Point Summary Sent to OCM <i>(If Appropriate)</i>	
Comments (Essential Additional Information)									

Paramedic Occupational Violence Incident									
Incident	Time	Officer(s) Involved	LASN	Station	Incident Information	Type of Occupational Violence	Description	Notifications <i>OS, SOS, PSDU, OCM</i>	Entered By
QPS Notified <i>(YES/NO)</i>	Time QPS Notified	Attending Supervisor	Peer Support / Priority One Activation	Caution Note Accuracy	Further Caution Note Actions Required	Call Back Actions Taken <i>(If Applicable)</i>	OCS Emailed CAD Report and Audio Files to OCM	Dot Point Summary Sent to OCM <i>(If Appropriate)</i>	
Comments (Essential Additional Information)									

RTI REQUEST

PEER SUPPORT ACTIVATIONS										
Time	Incident	Officer/s Involved	LASN	Station/ OpCen	ID Number(s)	Incident Information	Action Taken/Outcome	Follow-Up Action required	Reported To	Entered By

WORKPLACE HEALTH & SAFETY (Not Relating to Paramedic Occupational Violence)										
Time	Incident	Officer/s Involved	LASN	Station/ OpCen	ID Number(s)	Incident Information	Action Taken/Outcome	Follow-Up Action required	Reported To	Entered By

REPORTABLE FATIGUE SCORES (>5)										
Time	Shift	Officer	LASN	Station/ OpCen	ID Number	Fatigue Score	Action Taken/Outcome	Follow-Up Action required	Reported To	Entered By

RTI

COMPLAINTS								
Time	LASN	Complainant's Name	Phone Number	Description	Action Taken/Reported To	Further Action Required	Summary	Entered By

FALSE CALLS								
Time	LASN	Incident	Callers Phone No	Callers Name As per CLI	Address of Caller As Per CLI	Incident Address	Stated Problem/Incident	Entered By

Aeromedical Response Requests (Notification / Activation / Escalation Matrix)											
Time	Incident	MPDS Determinant	Code	Primary/ IFT	Approved Yes/No	Provide details on all requests	Enter the reason given for declining/deviation of the aeromedical resource	Requesting Supervisor	SOS	Escalation Process Enacted	SOS Escalation Comments

RTI Release

Were any PTS cases required to be handed over to Acute and was there any impact on Acute?

Incident	LASN	Coding	Time	Reason	Operational Impact

RTI Re



3rd Party Trip Information									
Authorisation No.	LASN	Officer Name(s)	From	To	Reason	Company	Company Auth No.	Quoted Cost	Entered By
SOU - 2110011	GOL	[REDACTED]	GCHRB	COO	Nil vehicle	13CAB	[REDACTED]		OCS
SOU - 2110012	GOL	[REDACTED]	GCHRB	BUR	Nil vehicle	13CAB	[REDACTED]		OCS

# 011021 NIGHT SOUTHPORT OPCEN BRIEF



## QUEENSLAND AMBULANCE SERVICE OPERATIONS BRIEF V2.11.2



SOUTHPORT

SHIFT: NIGHT

01/10/21

OCS:

OCS (AFTERNOON):

CDS:

SENIOR OPS SUPER(S):

[REDACTED] 1400-2400 / [REDACTED] OS 1800-0600 / [REDACTED] EA  
[REDACTED] 1400-2400 / [REDACTED] 1800-0600 OS  
[REDACTED] 1400-2400

Shift Report (Any issues/items of interest for noting that do not fit into another category or require further elaboration)									
Entry	Time	Acute/PTS	Issue	Action/Case Information	Entered By	Incident	Unit	LASN	Station/OpCen
1	18:30		BCP Printer	Operational	OCS			OPCENS	SOC
2	23:40		Toowoomba Comms OCS called to advise they were evacuating the Comms Centre, nil reason given, just gave mobile number to contact OCS if required	Information Only	OCS				
3	11:55	ACUTE	601486 Tamborine crew were on the return from a job but on the way to that job a branch came down from a tree and took out the side mirror. Crew were still able to go to the job but will swap out the Veh prior to returning on EA and do report.	Information Only	OCS				
4	12:12	ACUTE	Bris OpCen OCS called to advise MAH has lost all power and officially on bypass. No back up power at this stage and unable to ascertain what the cause is.	Information Only	OCS				
5									
6									
7									
8									
9									
10									
11									
12									
13									
14									
15									
16									

HOSPITAL STATUS LOG								
Hospital	Status/ Escalation Level	Date Initiated	Time Initiated	Date Changed	Time Changed	Time On Status	Initiated By	Action/Outcome

<b>Were there any Significant Operational Incidents/Issues (M.C.I.s, QAS vehicle accidents, cases incidents involving QPS / QFRS)?</b>						
Unit	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered By

<b>Were there any Significant Patient Care/Clinical Issues (high acuity cases)?</b>						
Unit	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered By

<b>Cardiac Arrest – How many out of hospital cardiac arrests were attended and were they transported with ROSC?</b>						
Unit	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered By
601407 506337 601607	MST		19:48	chest pain	<b>RESPONSE</b> : Bravo x 2 and CCP <b>SR</b> : Pt GCS 13 Has had a seizure <b>SR 2</b> : Pt in Arrest <b>OUTCOME</b> : Sig 4 post Resus QPS req	CDS

<b>Were there any activations of First Responder Groups/Honorary Station personnel and were there any issues associated with this?</b>						
Unit	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered By

<b>Did QAS assist/Was QAS Assisted by any other jurisdictions? i.e. NSW/PNG/NT etc.</b>						
Unit	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered By

--	--	--	--	--	--	--	--

RTI Release

[Back To Main Page](#)

**How many cases were upgraded or downgraded during the shift?**

LASN	Incident	Coded	Altered To	Reason for Alteration?	Callback Conducted?	Outcome

[Back To Main Page](#)

**How many cases were upgraded or downgraded during the shift?**

LASN	Incident	Coded	Altered To	Reason for Alteration?	Callback Conducted?	Outcome

RTI Released



**Staffing Issues (Late Log Ons/ Late Shift Starts)**

Officer(s)	Unit	Station / OpCen	LASN	Shift Start	Logged On / Started Shift	Early / Late by	Authorised By?	Reason Needed or Given / Operational Impact	Entered By



Paramedic Occupational Violence Incident									
Incident	Time	Officer(s) Involved	LASN	Station	Incident Information	Type of Occupational Violence	Description	Notifications <i>OS, SOS, PSDU, OCM</i>	Entered By
<b>QPS Notified</b> <i>(YES/NO)</i>	<b>Time QPS Notified</b>	<b>Attending Supervisor</b>	<b>Peer Support / Priority One Activation</b>	<b>Caution Note Accuracy</b>	<b>Further Caution Note Actions Required</b>	<b>Call Back Actions Taken</b> <i>(If Applicable)</i>	<b>OCS Emailed CAD Report and Audio Files to OCM</b>	<b>Dot Point Summary Sent to OCM</b> <i>(If Appropriate)</i>	
Comments (Essential Additional Information)									

Paramedic Occupational Violence Incident									
Incident	Time	Officer(s) Involved	LASN	Station	Incident Information	Type of Occupational Violence	Description	Notifications <i>OS, SOS, PSDU, OCM</i>	Entered By
<b>QPS Notified</b> <i>(YES/NO)</i>	<b>Time QPS Notified</b>	<b>Attending Supervisor</b>	<b>Peer Support / Priority One Activation</b>	<b>Caution Note Accuracy</b>	<b>Further Caution Note Actions Required</b>	<b>Call Back Actions Taken</b> <i>(If Applicable)</i>	<b>OCS Emailed CAD Report and Audio Files to OCM</b>	<b>Dot Point Summary Sent to OCM</b> <i>(If Appropriate)</i>	
Comments (Essential Additional Information)									

RTI REQUEST

PEER SUPPORT ACTIVATIONS										
Time	Incident	Officer/s Involved	LASN	Station/ OpCen	ID Number(s)	Incident Information	Action Taken/Outcome	Follow-Up Action required	Reported To	Entered By

WORKPLACE HEALTH & SAFETY (Not Relating to Paramedic Occupational Violence)										
Time	Incident	Officer/s Involved	LASN	Station/ OpCen	ID Number(s)	Incident Information	Action Taken/Outcome	Follow-Up Action required	Reported To	Entered By

REPORTABLE FATIGUE SCORES (>5)										
Time	Shift	Officer	LASN	Station/ OpCen	ID Number	Fatigue Score	Action Taken/Outcome	Follow-Up Action required	Reported To	Entered By
21:00	1900-0700	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	11	Officer to share the driving throughout shift, consume caffinated as needed, hydrate with water, vigilant on drug checks and call consult line if required	Welfare checks throughout shift with officer	[REDACTED] SOS	OCS

COMPLAINTS								
Time	LASN	Complainant's Name	Phone Number	Description	Action Taken/Reported To	Further Action Required	Summary	Entered By

FALSE CALLS								
Time	LASN	Incident	Callers Phone No	Callers Name As per CLI	Address of Caller As Per CLi	Incident Address	Stated Problem/Incident	Entered By

Aeromedical Response Requests (Notification / Activation / Escalation Matrix)											
Time	Incident	MPDS Determinant	Code	Primary/ IFT	Approved Yes/No	Provide details on all requests	Enter the reason given for declining/deviation of the aeromedical resource	Requesting Supervisor	SOS	Escalation Process Enacted	SOS Escalation Comments

RTI Release

Were any PTS cases required to be handed over to Acute and was there any impact on Acute?					
Incident	LASN	Coding	Time	Reason	Operational Impact

RTI RE

3rd Party Trip Information									
Authorisation No.	LASN	Officer Name(s)	From	To	Reason	Company	Company Auth No.	Quoted Cost	Entered By
SOU - 2110011	GOL		MUD Station	BUR Station	EOS	Taxi			OCS

# 021021 DAY SOUTHPORT OPCEN BRIEF



## QUEENSLAND AMBULANCE SERVICE OPERATIONS BRIEF V2.11.2



SOUTHPORT

SHIFT: DAY

02/10/21

OCS:

OCS (AFTERNOON):

CDS:

SENIOR OPS SUPER(S):

[REDACTED] 0600-1800 / [REDACTED] 1400-2400

[REDACTED] 0600-1800 / [REDACTED] 1600-2400

[REDACTED] 0700-1700 / [REDACTED] 1400-2400



Shift Report (Any issues/items of interest for noting that do not fit into another category or require further elaboration)									
Entry	Time	Acute/PTS	Issue	Action/Case Information	Entered By	Incident	Unit	LASN	Station/OpCen
1	06:00		BCP Printer	Operational	OCS			OPCENS	SOC
2									
3									
4									
5									
6									
7									
8									
9									
10									
11									
12									
13									
14									
15									
16									

RTI REQUEST

**HOSPITAL STATUS LOG**

Hospital	Status/ Escalation Level	Date Initiated	Time Initiated	Date Changed	Time Changed	Time On Status	Initiated By	Action/Outcome

Were there any Significant Operational Incidents/Issues (M.C.I.s, QAS vehicle accidents, cases incidents involving QPS / QFRS)?						
Unit	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered By

Were there any Significant Patient Care/Clinical Issues (high acuity cases)?						
Unit	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered By
601610 601662 601684 8577	WTM		15:08	- Single vehicle rollover 3 occupants all self extricated.	, aggitated ? Depressed skull # Hypotensive minor injuries RSQ advised Helo tasked Helo advised of issues shortly after take off and returned to base Crew advised to tx pt via road	CDS

Cardiac Arrest – How many out of hospital cardiac arrests were attended and were they transported with ROSC?						
Unit	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered By
601605 601617 606681	WTM		08:38	hypoglysaemia unconscious	Sitrep - CPR in progress ROSC on scene No further sitrep	CDS
601617 601684 606681	WTM		15:18	not alert ex MHx Lung CA COPD	CPR in progress ROSC on scene GCS11 tx code 1	CDS

Were there any activations of First Responder Groups/Honorary Station personnel and were there any issues associated with this?						
Unit	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered By


Did QAS assist/Was QAS Assisted by any other jurisdictions? i.e. NSW/PNG/NT etc.						
Unit	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered By

RTI Released

[Back To Main Page](#)

**How many cases were upgraded or downgraded during the shift?**

LASN	Incident	Coded	Altered To	Reason for Alteration?	Callback Conducted?	Outcome

[Back To Main Page](#)

**How many cases were upgraded or downgraded during the shift?**

LASN	Incident	Coded	Altered To	Reason for Alteration?	Callback Conducted?	Outcome

RTI Released

**Staffing Issues (Late Log Ons/ Late Shift Starts)**

Officer(s)	Unit	Station / OpCen	LASN	Shift Start	Logged On / Started Shift	Early / Late by	Authorised By?	Reason Needed or Given / Operational Impact	Entered By

RTI

Paramedic Occupational Violence Incident									
Incident	Time	Officer(s) Involved	LASN	Station	Incident Information	Type of Occupational Violence	Description	Notifications <i>OS, SOS, PSDU, OCM</i>	Entered By
QPS Notified <i>(YES/NO)</i>	Time QPS Notified	Attending Supervisor	Peer Support / Priority One Activation	Caution Note Accuracy	Further Caution Note Actions Required	Call Back Actions Taken <i>(If Applicable)</i>	OCS Emailed CAD Report and Audio Files to OCM	Dot Point Summary Sent to OCM <i>(If Appropriate)</i>	
Comments (Essential Additional Information)									

Paramedic Occupational Violence Incident									
Incident	Time	Officer(s) Involved	LASN	Station	Incident Information	Type of Occupational Violence	Description	Notifications <i>OS, SOS, PSDU, OCM</i>	Entered By
QPS Notified <i>(YES/NO)</i>	Time QPS Notified	Attending Supervisor	Peer Support / Priority One Activation	Caution Note Accuracy	Further Caution Note Actions Required	Call Back Actions Taken <i>(If Applicable)</i>	OCS Emailed CAD Report and Audio Files to OCM	Dot Point Summary Sent to OCM <i>(If Appropriate)</i>	
Comments (Essential Additional Information)									

RTI REQUEST



PEER SUPPORT ACTIVATIONS										
Time	Incident	Officer/s Involved	LASN	Station/ OpCen	ID Number(s)	Incident Information	Action Taken/Outcome	Follow-Up Action required	Reported To	Entered By
00:30			MST			ICEMS - male post assault facial injuries	Action: Bravo 601452 unit sent QPS already on scene Outcome: Tx to - pt absconded after verbally assaulting paramedics	Just peer support at this time Was Reported by Os		OCS

WORKPLACE HEALTH & SAFETY (Not Relating to Paramedic Occupational Violence)										
Time	Incident	Officer/s Involved	LASN	Station/ OpCen	ID Number(s)	Incident Information	Action Taken/Outcome	Follow-Up Action required	Reported To	Entered By

REPORTABLE FATIGUE SCORES (>5)										
Time	Shift	Officer	LASN	Station/ OpCen	ID Number	Fatigue Score	Action Taken/Outcome	Follow-Up Action required	Reported To	Entered By

COMPLAINTS								
Time	LASN	Complainant's Name	Phone Number	Description	Action Taken/Reported To	Further Action Required	Summary	Entered By

FALSE CALLS								
Time	LASN	Incident	Callers Phone No	Callers Name As per CLI	Address of Caller As Per CLi	Incident Address	Stated Problem/Incident	Entered By

Aeromedical Response Requests (Notification / Activation / Escalation Matrix)											
Time	Incident	MPDS Determinant	Code	Primary/ IFT	Approved Yes/No	Provide details on all requests	Enter the reason given for declining/deviation of the aeromedical resource	Requesting Supervisor	SOS	Escalation Process Enacted	SOS Escalation Comments
15:40		29D02p	1B	PR MARY	Yes	Single vehicle roll over 3 pts all self extricated 1 ? CHI 1 Hypotensive tachy 1 minor		CDS			

**Were any PTS cases required to be handed over to Acute and was there any impact on Acute?**

<b>Incident</b>	<b>LASN</b>	<b>Coding</b>	<b>Time</b>	<b>Reason</b>	<b>Operational Impact</b>

RTI RE

3rd Party Trip Information									
Authorisation No.	LASN	Officer Name(s)	From	To	Reason	Company	Company Auth No.	Quoted Cost	Entered By
SOU - 2110021	GOL	[REDACTED]	PINDPH	[REDACTED]	SICK	13CABS			OCS

# 021021 NIGHT SOUTHPORT OPCEN BRIEF



## QUEENSLAND AMBULANCE SERVICE OPERATIONS BRIEF V2.11.2



SOUTHPORT

SHIFT: NIGHT

02/10/21

OCS:

OCS (AFTERNOON):

CDS:

SENIOR OPS SUPER(S):

	10-22 /	
	1400-2400 EA /	1800-0600 OS
	1600-2400 /	EA / OS TBA
	1400-2400 EA	

Shift Report (Any issues/items of interest for noting that do not fit into another category or require further elaboration)									
Entry	Time	Acute/PTS	Issue	Action/Case Information	Entered By	Incident	Unit	LASN	Station/OpCen
1	18:00	ACUTE	BCP Printer	Operational	OCS			OPCENS	SOC
2									
3									
4									
5									
6									
7									
8									
9									
10									
11									
12									
13									
14									
15									
16									

RTI REQUEST





Were there any Significant Operational Incidents/Issues (M.C.I.s, QAS vehicle accidents, cases incidents involving QPS / QFRS)?						
Unit	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered By
601586 607852	GOL		20:01	DETAILS VIA ICEMS FROM QPS. BUNDALL - Armed hold up. QPS requesting QAS assistance. Pt has	ACTION: ACP response. SOS advised and proceeding. UPDATE: OUTCOME: Tx to	CDS
601621	WTM		20:33	DETAILS VIA ICEMS FROM QFES GOODNA - House Fire, possibly abandoned.	ACTION: ACP response. UPDATE: Fire in roof, QFES and QPS on scene. OUTCOME: Standby Only.	CDS
603484 601486	MST		23:53	DETAILS VIA ICEMS FROM QPS BEAUDESERT - Car rolled down hill into house, all occupants of house out, no occupants in vehicle.	ACTION: ACP response. UPDATE: Car did not house, rolled down hill and stopped before impact. OUTCOME: Nil tx.	CDS

Were there any Significant Patient Care/Clinical Issues (high acuity cases)?						
Unit	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered By

Cardiac Arrest – How many out of hospital cardiac arrests were attended and were they transported with ROSC?						
Unit	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered By
606681 601606	GOL		19:10	RIVERVIEW - arrest, CPR in progress.	ACTION: ACP and CCP response. UPDATE: PEA arrest. OUTCOME: Signal 4.	CDS
601504	GOL		03:03	PARKWOOD - , passed away, palliative pt. Expected.	ACTION: ACP response. OUTCOME: Signal 4	CDS

Were there any activations of First Responder Groups/Honorary Station personnel and were there any issues associated with this?

Unit	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered By

**Did QAS assist/Was QAS Assisted by any other jurisdictions? i.e. NSW/PNG/NT etc.**

Unit	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered By

RTI Releas



[Back To Main Page](#)

**How many cases were upgraded or downgraded during the shift?**

LASN	Incident	Coded	Altered To	Reason for Alteration?	Callback Conducted?	Outcome

RTI Released

Staffing Issues (Late Log Ons/ Late Shift Starts)									
Officer(s)	Unit	Station / OpCen	LASN	Shift Start	Logged On / Started Shift	Early / Late by	Authorised By?	Reason Needed or Given / Operational Impact	Entered By

RTI

Paramedic Occupational Violence Incident									
Incident	Time	Officer(s) Involved	LASN	Station	Incident Information	Type of Occupational Violence	Description	Notifications <i>OS, SOS, PSDU, OCM</i>	Entered By
QPS Notified <i>(YES/NO)</i>	Time QPS Notified	Attending Supervisor	Peer Support / Priority One Activation	Caution Note Accuracy	Further Caution Note Actions Required	Call Back Actions Taken <i>(If Applicable)</i>	OCS Emailed CAD Report and Audio Files to OCM	Dot Point Summary Sent to OCM <i>(If Appropriate)</i>	
Comments (Essential Additional Information)									

Paramedic Occupational Violence Incident									
Incident	Time	Officer(s) Involved	LASN	Station	Incident Information	Type of Occupational Violence	Description	Notifications <i>OS, SOS, PSDU, OCM</i>	Entered By
QPS Notified <i>(YES/NO)</i>	Time QPS Notified	Attending Supervisor	Peer Support / Priority One Activation	Caution Note Accuracy	Further Caution Note Actions Required	Call Back Actions Taken <i>(If Applicable)</i>	OCS Emailed CAD Report and Audio Files to OCM	Dot Point Summary Sent to OCM <i>(If Appropriate)</i>	
Comments (Essential Additional Information)									

RTI REQUEST

PEER SUPPORT ACTIVATIONS										
Time	Incident	Officer/s Involved	LASN	Station/ OpCen	ID Number(s)	Incident Information	Action Taken/Outcome	Follow-Up Action required	Reported To	Entered By

WORKPLACE HEALTH & SAFETY (Not Relating to Paramedic Occupational Violence)										
Time	Incident	Officer/s Involved	LASN	Station/ OpCen	ID Number(s)	Incident Information	Action Taken/Outcome	Follow-Up Action required	Reported To	Entered By
00:39			WTM	RBK			Tx to @0015 - Crew are an 1000-2200 and are on at 1200	Welfare check		OCS

REPORTABLE FATIGUE SCORES (>5)										
Time	Shift	Officer	LASN	Station/ OpCen	ID Number	Fatigue Score	Action Taken/Outcome	Follow-Up Action required	Reported To	Entered By

**COMPLAINTS**

Time	LASN	Complainant's Name	Phone Number	Description	Action Taken/Reported To	Further Action Required	Summary	Entered By

**FALSE CALLS**

Time	LASN	Incident	Callers Phone No	Callers Name As per CLI	Address of Caller As Per CLi	Incident Address	Stated Problem/Incident	Entered By



**Aeromedical Response Requests (Notification / Activation / Escalation Matrix)**

Time	Incident	MPDS Determinant	Code	Primary/ IFT	Approved Yes/No	Provide details on all requests	Enter the reason given for declining/deviation of the aeromedical resource	Requesting Supervisor	SOS	Escalation Process Enacted	SOS Escalation Comments

RTI Release

Were any PTS cases required to be handed over to Acute and was there any impact on Acute?					
Incident	LASN	Coding	Time	Reason	Operational Impact

RTI Re

3rd Party Trip Information

Authorisation No.	LASN	Officer Name(s)	From	To	Reason	Company	Company Auth No.	Quoted Cost	Entered By
SOU - 2110021	GOL		GCHRB	SOU	Split crew	13Cabs			OCS

# 031021 DAY SOUTHPORT OPCEN BRIEF



## QUEENSLAND AMBULANCE SERVICE OPERATIONS BRIEF V2.11.2



SOUTHPORT

SHIFT: DAY

03/10/21

OCS:

OCS (AFTERNOON):

CDS:

SENIOR OPS SUPER(S):

GOL:	[REDACTED]	06-1800 /	[REDACTED]	14-2400 EA
MST:	[REDACTED]	06-1800 /	[REDACTED]	14-2400
WTM:	[REDACTED]	06-1800	[REDACTED]	14--2400

Shift Report (Any issues/items of interest for noting that do not fit into another category or require further elaboration)									
Entry	Time	Acute/PTS	Issue	Action/Case Information	Entered By	Incident	Unit	LASN	Station/OpCen
1	06:00		BCP Printer	Operational	OCS			OPCENS	SOC
2	06:10	ACUTE	Workload handover	1 x Code 1 pending 30 x Code 2a pending (longest 10.54hrs)	OCS				SOC
3	12:59	ACUTE	Distress Activation	unit 601412 - Advised accidental	OCS			MST	
4	13:34	ACUTE	Vehicle breakdown	unit 601512 enroute code 1#1 [REDACTED] broke down - poss 30 min delay for o/s Outcome: towed back to station	OCS			GOL	
5									
6									
7									
8									
9									
10									
11									
12									
13									
14									
15									
16									

## HOSPITAL STATUS LOG

Hospital	Status/ Escalation Level	Date Initiated	Time Initiated	Date Changed	Time Changed	Time On Status	Initiated By	Action/Outcome

Were there any Significant Operational Incidents/Issues (M.C.I.s, QAS vehicle accidents, cases incidents involving QPS / QFRS)?						
Unit	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered By
601586 601505 601307 607313 606415 601306	GOL		05:58	SURFERS PARADISE - Unit 601586 advise they have come across 2 vehicle RTC 7pts.	SOS aware 9 Pts in total 6 Green tx GCUH 2 discharged from the scene 1 refused agaunst advise	CDS

Were there any Significant Patient Care/Clinical Issues (high acuity cases)?						
Unit	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered By
601588 606573 606482 601496	GOL		13:17	- Buggy accident 2 x male pts ejected ? high mechanism.	SOS advised 2pts	CDS
601538 601586 606415 606573 607313	GOL		15:01	- single vehicle RTC into street light. Impact caused fire driver only occupant, self extricated on fire. Extinguished himself by rolling on the ground.	Pt tx CCP on board HARU clear	CDS

Cardiac Arrest – How many out of hospital cardiac arrests were attended and were they transported with ROSC?						
Unit	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered By
506337 601441	MST		05:21	chest pain SOB vomiting. Ot said to be quite distressed.	Sitrep 1 - 2nd Bravo and CCP code 1 Sitrep 2 - CPR in progress Sitrep 3 - ROSC QFES required code 1 to assist with difficult extrication. Pt tx code 1 CCP on board	CDS

601745 606482 607852	GOL		14:21	erson noticed floating face down surf board nearby. Being retrieved by SLS.	SOS advised Signal 4	CDS

**Were there any activations of First Responder Groups/Honorary Station personnel and were there any issues associated with this?**

Unit	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered By

**Did QAS assist/Was QAS Assisted by any other jurisdictions? i.e. NSW/PNG/NT etc.**

Unit	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered By





[Back To Main Page](#)

**How many cases were upgraded or downgraded during the shift?**

LASN	Incident	Coded	Altered To	Reason for Alteration?	Callback Conducted?	Outcome

RTI Release

**Staffing Issues (Late Log Ons/ Late Shift Starts)**

Officer(s)	Unit	Station / OpCen	LASN	Shift Start	Logged On / Started Shift	Early / Late by	Authorised By?	Reason Needed or Given / Operational Impact	Entered By



Paramedic Occupational Violence Incident									
Incident	Time	Officer(s) Involved	LASN	Station	Incident Information	Type of Occupational Violence	Description	Notifications <i>OS, SOS, PSDU, OCM</i>	Entered By
<b>QPS Notified (YES/NO)</b>	<b>Time QPS Notified</b>	<b>Attending Supervisor</b>	<b>Peer Support / Priority One Activation</b>	<b>Caution Note Accuracy</b>	<b>Further Caution Note Actions Required</b>	<b>Call Back Actions Taken (If Applicable)</b>	<b>OCS Emailed CAD Report and Audio Files to OCM</b>	<b>Dot Point Summary Sent to OCM (If Appropriate)</b>	
Comments (Essential Additional Information)									

Paramedic Occupational Violence Incident									
Incident	Time	Officer(s) Involved	LASN	Station	Incident Information	Type of Occupational Violence	Description	Notifications <i>OS, SOS, PSDU, OCM</i>	Entered By
<b>QPS Notified (YES/NO)</b>	<b>Time QPS Notified</b>	<b>Attending Supervisor</b>	<b>Peer Support / Priority One Activation</b>	<b>Caution Note Accuracy</b>	<b>Further Caution Note Actions Required</b>	<b>Call Back Actions Taken (If Applicable)</b>	<b>OCS Emailed CAD Report and Audio Files to OCM</b>	<b>Dot Point Summary Sent to OCM (If Appropriate)</b>	
Comments (Essential Additional Information)									

RTI REQUEST

PEER SUPPORT ACTIVATIONS										
Time	Incident	Officer/s Involved	LASN	Station/ OpCen	ID Number(s)	Incident Information	Action Taken/Outcome	Follow-Up Action required	Reported To	Entered By

WORKPLACE HEALTH & SAFETY (Not Relating to Paramedic Occupational Violence)										
Time	Incident	Officer/s Involved	LASN	Station/ OpCen	ID Number(s)	Incident Information	Action Taken/Outcome	Follow-Up Action required	Reported To	Entered By

REPORTABLE FATIGUE SCORES (>5)										
Time	Shift	Officer	LASN	Station/ OpCen	ID Number	Fatigue Score	Action Taken/Outcome	Follow-Up Action required	Reported To	Entered By

RTI

COMPLAINTS								
Time	LASN	Complainant's Name	Phone Number	Description	Action Taken/Reported To	Further Action Required	Summary	Entered By

FALSE CALLS								
Time	LASN	Incident	Callers Phone No	Callers Name As per CLI	Address of Caller As Per CLi	Incident Address	Stated Problem/Incident	Entered By

Aeromedical Response Requests (Notification / Activation / Escalation Matrix)

Time	Incident	MPDS Determinant	Code	Primary/ IFT	Approved Yes/No	Provide details on all requests	Enter the reason given for declining/deviation of the aeromedical resource	Requesting Supervisor	SOS	Escalation Process Enacted	SOS Escalation Comments

RTI Release

**Were any PTS cases required to be handed over to Acute and was there any impact on Acute?**

Incident	LASN	Coding	Time	Reason	Operational Impact

RTI RE



**3rd Party Trip Information**

Authorisation No.	LASN	Officer Name(s)	From	To	Reason	Company	Company Auth No.	Quoted Cost	Entered By
SOU - 2110031	GOL	[REDACTED]	RBY	GCUH	UNI STUDENT TO MEET CREW		[REDACTED]		OCS
SOU - 2110032	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	SICK		[REDACTED]		OCS

RTI - Release

# 031021 NIGHT SOUTHPORT OPCEN BRIEF



## QUEENSLAND AMBULANCE SERVICE OPERATIONS BRIEF V2.11.2



SOUTHPORT

SHIFT: NIGHT

03/10/21

OCS:

OCS (AFTERNOON):

CDS:

SENIOR OPS SUPER(S):

GOL: 14-00 EA/ OS 18-06

MST: 14-00 EA / 18-06

WTM: EA / / 14-00

Shift Report (Any issues/items of interest for noting that do not fit into another category or require further elaboration)									
Entry	Time	Acute/PTS	Issue	Action/Case Information	Entered By	Incident	Unit	LASN	Station/OpCen
1	18:00	ACUTE	BCP Printer	Operational	OCS			OPCENS	SOC
2									
3									
4									
5									
6									
7									
8									
9									
10									
11									
12									
13									
14									
15									
16									

RTI REQUEST

HOSPITAL STATUS LOG								
Hospital	Status/ Escalation Level	Date Initiated	Time Initiated	Date Changed	Time Changed	Time On Status	Initiated By	Action/Outcome

<b>Were there any Significant Operational Incidents/Issues (M.C.I.s, QAS vehicle accidents, cases incidents involving QPS / QFRS)?</b>						
Unit	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered By

<b>Were there any Significant Patient Care/Clinical Issues (high acuity cases)?</b>						
Unit	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered By

<b>Cardiac Arrest – How many out of hospital cardiac arrests were attended and were they transported with ROSC?</b>						
Unit	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered By
601556 606415 601523	GOL		20:46	- Barely breathing - Unconscious and not breathing during call	Signal 4 after QAS resus	CDS
601605 601675 606681	WTM		21:49	Cardiac arrest	Signal 4 after QAS resus	CDS
601472 506035 601454	MST		02:35	- DIB then arrested during call	Signal 4 after QAS resus	CDS

<b>Were there any activations of First Responder Groups/Honorary Station personnel and were there any issues associated with this?</b>						
Unit	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered By

<b>Did QAS assist/Was QAS Assisted by any other jurisdictions? i.e. NSW/PNG/NT etc.</b>						
Unit	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered By


RTI Release

[Back To Main Page](#)

**How many cases were upgraded or downgraded during the shift?**

LASN	Incident	Coded	Altered To	Reason for Alteration?	Callback Conducted?	Outcome

[Back To Main Page](#)

**How many cases were upgraded or downgraded during the shift?**

LASN	Incident	Coded	Altered To	Reason for Alteration?	Callback Conducted?	Outcome

RTI Released



**Staffing Issues (Late Log Ons/ Late Shift Starts)**

Officer(s)	Unit	Station / OpCen	LASN	Shift Start	Logged On / Started Shift	Early / Late by	Authorised By?	Reason Needed or Given / Operational Impact	Entered By

RTI

Paramedic Occupational Violence Incident									
Incident	Time	Officer(s) Involved	LASN	Station	Incident Information	Type of Occupational Violence	Description	Notifications <i>OS, SOS, PSDU, OCM</i>	Entered By
<b>QPS Notified <i>(YES/NO)</i></b>	<b>Time QPS Notified</b>	<b>Attending Supervisor</b>	<b>Peer Support / Priority One Activation</b>	<b>Caution Note Accuracy</b>	<b>Further Caution Note Actions Required</b>	<b>Call Back Actions Taken <i>(If Applicable)</i></b>	<b>OCS Emailed CAD Report and Audio Files to OCM</b>	<b>Dot Point Summary Sent to OCM <i>(If Appropriate)</i></b>	
Comments (Essential Additional Information)									

Paramedic Occupational Violence Incident									
Incident	Time	Officer(s) Involved	LASN	Station	Incident Information	Type of Occupational Violence	Description	Notifications <i>OS, SOS, PSDU, OCM</i>	Entered By
<b>QPS Notified <i>(YES/NO)</i></b>	<b>Time QPS Notified</b>	<b>Attending Supervisor</b>	<b>Peer Support / Priority One Activation</b>	<b>Caution Note Accuracy</b>	<b>Further Caution Note Actions Required</b>	<b>Call Back Actions Taken <i>(If Applicable)</i></b>	<b>OCS Emailed CAD Report and Audio Files to OCM</b>	<b>Dot Point Summary Sent to OCM <i>(If Appropriate)</i></b>	
Comments (Essential Additional Information)									

RTI REQUEST

PEER SUPPORT ACTIVATIONS										
Time	Incident	Officer/s Involved	LASN	Station/OpCen	ID Number(s)	Incident Information	Action Taken/Outcome	Follow-Up Action required	Reported To	Entered By
02:35			MST	Multi		BORONIA HEIGHTS - difficulty in breathing then arrested during call	CPR performed by EMD - CPR performed once crew on scene - Signal 4	Welfare check		OCS

WORKPLACE HEALTH & SAFETY (Not Relating to Paramedic Occupational Violence)										
Time	Incident	Officer/s Involved	LASN	Station/OpCen	ID Number(s)	Incident Information	Action Taken/Outcome	Follow-Up Action required	Reported To	Entered By

REPORTABLE FATIGUE SCORES (>5)										
Time	Shift	Officer	LASN	Station/OpCen	ID Number	Fatigue Score	Action Taken/Outcome	Follow-Up Action required	Reported To	Entered By

COMPLAINTS								
Time	LASN	Complainant's Name	Phone Number	Description	Action Taken/Reported To	Further Action Required	Summary	Entered By

FALSE CALLS								
Time	LASN	Incident	Callers Phone No	Callers Name As per CLI	Address of Caller As Per CLi	Incident Address	Stated Problem/Incident	Entered By

Aeromedical Response Requests (Notification / Activation / Escalation Matrix)											
Time	Incident	MPDS Determinant	Code	Primary/ IFT	Approved Yes/No	Provide details on all requests	Enter the reason given for declining/deviation of the aeromedical resource	Requesting Supervisor	SOS	Escalation Process Enacted	SOS Escalation Comments

RTI Release

Were any PTS cases required to be handed over to Acute and was there any impact on Acute?					
Incident	LASN	Coding	Time	Reason	Operational Impact

RTI RE

3rd Party Trip Information									
Authorisation No.	LASN	Officer Name(s)	From	To	Reason	Company	Company Auth No.	Quoted Cost	Entered By
SOU - 2110031	GOL	[REDACTED]	GCUH	MUD	19F in a 23F vehicle	13CABS	[REDACTED]		OCS
SOU - 2110032	GOL		GCUH	RUN	19F in a 23F vehicle	13CABS			OCS
SOU - 2110033	GOL		GCUH	[REDACTED] Mermaid Waters	Return to vehicle left on scene	13CABS			OCS
SOU - 2110034	WTM		IPS	SPF	Return to STN	13CABS			OCS

RTI RELEASED

# 041021 DAY SOUTHPORT OPCEN BRIEF



## QUEENSLAND AMBULANCE SERVICE OPERATIONS BRIEF V2.11.2



SOUTHPORT

SHIFT: DAY

04/10/21

OCS:

OCS (AFTERNOON):

CDS:

SENIOR OPS SUPER(S):

GOL [REDACTED] 0600-1800 [REDACTED] 1400-0000 0

MST:

WTM:



Shift Report (Any issues/items of interest for noting that do not fit into another category or require further elaboration)									
Entry	Time	Acute/PTS	Issue	Action/Case Information	Entered By	Incident	Unit	LASN	Station/OpCen
1	06:00		BCP Printer	Operational	OCS			OPCENS	SOC
2									
3									
4									
5									
6									
7									
8									
9									
10									
11									
12									
13									
14									
15									
16									

RTI REQUEST

**HOSPITAL STATUS LOG**

Hospital	Status/ Escalation Level	Date Initiated	Time Initiated	Date Changed	Time Changed	Time On Status	Initiated By	Action/Outcome

Were there any Significant Operational Incidents/Issues (M.C.I.s, QAS vehicle accidents, cases incidents involving QPS / QFRS)?						
Unit	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered By
601641	WTM		13:58	100acre Grass Fire QFES Standby	Response- ACP Sitrep- Numerous QFES , Fires under control. NBR Outcome- QAS SNR	CDS

Were there any Significant Patient Care/Clinical Issues (high acuity cases)?						
Unit	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered By
601406 607852 601405	GOL		14:43	- Car v Truck Car under truck	Response- ACP,CCP,HARU SOS notified & attending Sitrep- Pt encapsulated under truck, neck pain, QFES dealing with extrication Outcome- Tx to	CDS
601556 601302 606415 606573 607313	GOL		15:17	- not conscious post submersion	Response- ACP,CCP,HARU SOS Notified Sitrep- Pt alert and orientated, delayed extricating Outcome- TX to	CDS
601588 606573 607312	GOL		15:17	Suspected Spinal injury , Cant move legs	Response- ACP,HARU SOS Notified & OS attending Sitrep- Playing football, nil swimming pain in tailbone, numb to both legs GCS15 Outcome- TX to	CDS

Cardiac Arrest – How many out of hospital cardiac arrests were attended and were they transported with ROSC?						
Unit	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered By
601456 501345 606535	MST		09:44	on the back veranda	Response- ACP,CCP SOS notified and will attend Sitrep- Signal 4 Outcome- QAS SNR	CDS


**Were there any activations of First Responder Groups/Honorary Station personnel and were there any issues associated with this?**

Unit	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered By

**Did QAS assist/Was QAS Assisted by any other jurisdictions? i.e. NSW/PNG/NT etc.**

Unit	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered By

RTI Request



[Back To Main Page](#)

**How many cases were upgraded or downgraded during the shift?**

LASN	Incident	Coded	Altered To	Reason for Alteration?	Callback Conducted?	Outcome

RTI Released

Staffing Issues (Late Log Ons/ Late Shift Starts)									
Officer(s)	Unit	Station / OpCen	LASN	Shift Start	Logged On / Started Shift	Early / Late by	Authorised By?	Reason Needed or Given / Operational Impact	Entered By

RTI

Paramedic Occupational Violence Incident									
Incident	Time	Officer(s) Involved	LASN	Station	Incident Information	Type of Occupational Violence	Description	Notifications <i>OS, SOS, PSDU, OCM</i>	Entered By
<b>QPS Notified <i>(YES/NO)</i></b>	<b>Time QPS Notified</b>	<b>Attending Supervisor</b>	<b>Peer Support / Priority One Activation</b>	<b>Caution Note Accuracy</b>	<b>Further Caution Note Actions Required</b>	<b>Call Back Actions Taken <i>(If Applicable)</i></b>	<b>OCS Emailed CAD Report and Audio Files to OCM</b>	<b>Dot Point Summary Sent to OCM <i>(If Appropriate)</i></b>	
Comments (Essential Additional Information)									

Paramedic Occupational Violence Incident									
Incident	Time	Officer(s) Involved	LASN	Station	Incident Information	Type of Occupational Violence	Description	Notifications <i>OS, SOS, PSDU, OCM</i>	Entered By
<b>QPS Notified <i>(YES/NO)</i></b>	<b>Time QPS Notified</b>	<b>Attending Supervisor</b>	<b>Peer Support / Priority One Activation</b>	<b>Caution Note Accuracy</b>	<b>Further Caution Note Actions Required</b>	<b>Call Back Actions Taken <i>(If Applicable)</i></b>	<b>OCS Emailed CAD Report and Audio Files to OCM</b>	<b>Dot Point Summary Sent to OCM <i>(If Appropriate)</i></b>	
Comments (Essential Additional Information)									

RTI REQUEST



PEER SUPPORT ACTIVATIONS										
Time	Incident	Officer/s Involved	LASN	Station/ OpCen	ID Number(s)	Incident Information	Action Taken/Outcome	Follow-Up Action required	Reported To	Entered By

WORKPLACE HEALTH & SAFETY (Not Relating to Paramedic Occupational Violence)										
Time	Incident	Officer/s Involved	LASN	Station/ OpCen	ID Number(s)	Incident Information	Action Taken/Outcome	Follow-Up Action required	Reported To	Entered By

REPORTABLE FATIGUE SCORES (>5)										
Time	Shift	Officer	LASN	Station/ OpCen	ID Number	Fatigue Score	Action Taken/Outcome	Follow-Up Action required	Reported To	Entered By

RTI

COMPLAINTS								
Time	LASN	Complainant's Name	Phone Number	Description	Action Taken/Reported To	Further Action Required	Summary	Entered By

FALSE CALLS								
Time	LASN	Incident	Callers Phone No	Callers Name As per CLI	Address of Caller As Per CLi	Incident Address	Stated Problem/Incident	Entered By

Aeromedical Response Requests (Notification / Activation / Escalation Matrix)											
Time	Incident	MPDS Determinant	Code	Primary/ IFT	Approved Yes/No	Provide details on all requests	Enter the reason given for declining/deviation of the aeromedical resource	Requesting Supervisor	SOS	Escalation Process Enacted	SOS Escalation Comments

RTI Release

**Were any PTS cases required to be handed over to Acute and was there any impact on Acute?**

Incident	LASN	Coding	Time	Reason	Operational Impact

RTI RE

3rd Party Trip Information									
Authorisation No.	LASN	Officer Name(s)	From	To	Reason	Company	Company Auth No.	Quoted Cost	Entered By

RTI RELEASE

# 041021 NIGHT SOUTHPORT OPCEN BRIEF



## QUEENSLAND AMBULANCE SERVICE OPERATIONS BRIEF V2.11.2



SOUTHPORT

SHIFT: NIGHT

04/10/21

OCS:

OCS (AFTERNOON):

CDS:

SENIOR OPS SUPER(S):

GOL: EA / 12-2400/ OS 18-0600

MST: 14-2400 / EA/ OS 18-0600

WTM: EA / 12-2400

Shift Report (Any issues/items of interest for noting that do not fit into another category or require further elaboration)									
Entry	Time	Acute/PTS	Issue	Action/Case Information	Entered By	Incident	Unit	LASN	Station/OpCen
1	18:00		BCP Printer	Operational	OCS			OPCENS	SOC
2									
3									
4									
5									
6									
7									
8									
9									
10									
11									
12									
13									
14									
15									
16									

RTI REQUEST

HOSPITAL STATUS LOG

Hospital	Status/ Escalation Level	Date Initiated	Time Initiated	Date Changed	Time Changed	Time On Status	Initiated By	Action/Outcome



Were there any Significant Operational Incidents/Issues (M.C.I.s, QAS vehicle accidents, cases incidents involving QPS / QFRS)?						
Unit	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered By

Were there any Significant Patient Care/Clinical Issues (high acuity cases)?						
Unit	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered By

Cardiac Arrest – How many out of hospital cardiac arrests were attended and were they transported with ROSC?						
Unit	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered By
601556 606515 936301	GOL		22:13	turned blue CPR in progress	4 x DCCS fine VF Signal 4	CDS
501063 506337 601476	MST		04:07	collapsed hx COPD. CPR instructions given by call taker	ROSC on scene GCS 3 Tx code	CDS

Were there any activations of First Responder Groups/Honorary Station personnel and were there any issues associated with this?						
Unit	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered By

Did QAS assist/Was QAS Assisted by any other jurisdictions? i.e. NSW/PNG/NT etc.						
Unit	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered By


RTI Release

[Back To Main Page](#)

**How many cases were upgraded or downgraded during the shift?**

LASN	Incident	Coded	Altered To	Reason for Alteration?	Callback Conducted?	Outcome

[Back To Main Page](#)

**How many cases were upgraded or downgraded during the shift?**

LASN	Incident	Coded	Altered To	Reason for Alteration?	Callback Conducted?	Outcome

RTI Released

**Staffing Issues (Late Log Ons/ Late Shift Starts)**

Officer(s)	Unit	Station / OpCen	LASN	Shift Start	Logged On / Started Shift	Early / Late by	Authorised By?	Reason Needed or Given / Operational Impact	Entered By

RTI

Paramedic Occupational Violence Incident									
Incident	Time	Officer(s) Involved	LASN	Station	Incident Information	Type of Occupational Violence	Description	Notifications <i>OS, SOS, PSDU, OCM</i>	Entered By
<b>QPS Notified <i>(YES/NO)</i></b>	<b>Time QPS Notified</b>	<b>Attending Supervisor</b>	<b>Peer Support / Priority One Activation</b>	<b>Caution Note Accuracy</b>	<b>Further Caution Note Actions Required</b>	<b>Call Back Actions Taken <i>(If Applicable)</i></b>	<b>OCS Emailed CAD Report and Audio Files to OCM</b>	<b>Dot Point Summary Sent to OCM <i>(If Appropriate)</i></b>	
Comments (Essential Additional Information)									

Paramedic Occupational Violence Incident									
Incident	Time	Officer(s) Involved	LASN	Station	Incident Information	Type of Occupational Violence	Description	Notifications <i>OS, SOS, PSDU, OCM</i>	Entered By
<b>QPS Notified <i>(YES/NO)</i></b>	<b>Time QPS Notified</b>	<b>Attending Supervisor</b>	<b>Peer Support / Priority One Activation</b>	<b>Caution Note Accuracy</b>	<b>Further Caution Note Actions Required</b>	<b>Call Back Actions Taken <i>(If Applicable)</i></b>	<b>OCS Emailed CAD Report and Audio Files to OCM</b>	<b>Dot Point Summary Sent to OCM <i>(If Appropriate)</i></b>	
Comments (Essential Additional Information)									

RTI REQUEST

PEER SUPPORT ACTIVATIONS										
Time	Incident	Officer/s Involved	LASN	Station/ OpCen	ID Number(s)	Incident Information	Action Taken/Outcome	Follow-Up Action required	Reported To	Entered By

WORKPLACE HEALTH & SAFETY (Not Relating to Paramedic Occupational Violence)										
Time	Incident	Officer/s Involved	LASN	Station/ OpCen	ID Number(s)	Incident Information	Action Taken/Outcome	Follow-Up Action required	Reported To	Entered By
18:29			MST				DIB Action: ACP unit dispatched Outcome: GCS 15 NL TX	Crew fatigued >0635 05/10		OCS
18:55			MST				Back pain Action: ACP unit dispatched Outcome: Pt tx	Late finish 2130hrs		OCS
20:15			MST				Pt confused Action: 2 ACP units dispatched Outcome: 2nd unit transport to BDH	Late finish 2315hrs		OCS
21:44			MST					slumped over steering wheel Action: CCP Unit dispatched Outcome: Tx to	Crew accepted overtime due to workload - Approved by SOS - Late finish 2410rs	OCS

REPORTABLE FATIGUE SCORES (>5)										
Time	Shift	Officer	LASN	Station/ OpCen	ID Number	Fatigue Score	Action Taken/Outcome	Follow-Up Action required	Reported To	Entered By

COMPLAINTS								
Time	LASN	Complainant's Name	Phone Number	Description	Action Taken/Reported To	Further Action Required	Summary	Entered By

FALSE CALLS								
Time	LASN	Incident	Callers Phone No	Callers Name As per CLI	Address of Caller As Per CLi	Incident Address	Stated Problem/Incident	Entered By



**Aeromedical Response Requests (Notification / Activation / Escalation Matrix)**

Time	Incident	MPDS Determinant	Code	Primary/ IFT	Approved Yes/No	Provide details on all requests	Enter the reason given for declining/deviation of the aeromedical resource	Requesting Supervisor	SOS	Escalation Process Enacted	SOS Escalation Comments

RTI Release

Were any PTS cases required to be handed over to Acute and was there any impact on Acute?					
Incident	LASN	Coding	Time	Reason	Operational Impact

RTI Re

3rd Party Trip Information									
Authorisation No.	LASN	Officer Name(s)	From	To	Reason	Company	Company Auth No.	Quoted Cost	Entered By
SOU - 2110041	GOL	[REDACTED]	RBY	STHP	END OF SHIFT	13CABS	[REDACTED]		OCS
SOU - 2110042	GOL	[REDACTED]	GCUH	PIMP	END OF SHIFT	13CABS	[REDACTED]		OCS

# 051021 DAY SOUTHPORT OPCEN BRIEF



## QUEENSLAND AMBULANCE SERVICE OPERATIONS BRIEF V2.11.2



SOUTHPORT

SHIFT: DAY

05/10/21

OCS:

OCS (AFTERNOON):

CDS:

SENIOR OPS SUPER(S):

GOL: 0600-1800 EA / 12-2400

MST:

WTM:

Shift Report (Any issues/items of interest for noting that do not fit into another category or require further elaboration)									
Entry	Time	Acute/PTS	Issue	Action/Case Information	Entered By	Incident	Unit	LASN	Station/OpCen
1			BCP Printer	Operational	OCS			OPCENS	SOC
2	07:42		SEQ de-escalated to <b>NORMAL</b>						
3	09:05		Crew responding code 1 to an incident, unit going through red light, 1 car stopped to give way, the car behind did not stop and collided with the car that gave way.	QAS unit not damaged, Supervisor (SOS) and	OCS		601507	GOL	SOU
4	10:15		MST LASN escalated <b>MODERATE</b>		OCS				
5	11:08	ACUTE	SEQ Escalated to MODERATE	OIC, CSO and all tier 1 supervisors used to assist with workload	OCS ( SL )				
6									
7									
8									
9									
10									
11									
12									
13									
14									
15									
16									

HOSPITAL STATUS LOG								
Hospital	Status/ Escalation Level	Date Initiated	Time Initiated	Date Changed	Time Changed	Time On Status	Initiated By	Action/Outcome

<b>Were there any Significant Operational Incidents/Issues (M.C.I.s, QAS vehicle accidents, cases incidents involving QPS / QFRS)?</b>						
Unit	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered By
601458	MST	[REDACTED]	14:23	Large grass fire - [REDACTED]	Bravo crew response - SOS [REDACTED] appraised. Nil pt's	CDS [REDACTED]
502545 507085 606498 601402 508028	MST	[REDACTED]	14:41	Housefire - [REDACTED]	Bravo / SOS response - SOS [REDACTED] appraised and attending. SITREP = 1 x female with superficial burns to arm, 1 x QPS officer with smoke inhalation, both tx to [REDACTED] code 2	CDS [REDACTED]
601645	WTM	[REDACTED]	14:40	Large grass fire - [REDACTED]	Bravo crew response - SOS [REDACTED] appraised. SITREP = 14 QFES appliances, two water bombers & helo, nil pt's	CDS [REDACTED]

<b>Were there any Significant Patient Care/Clinical Issues (high acuity cases)?</b>						
Unit	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered By

<b>Cardiac Arrest – How many out of hospital cardiac arrests were attended and were they transported with ROSC?</b>						
Unit	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered By

<b>Were there any activations of First Responder Groups/Honorary Station personnel and were there any issues associated with this?</b>						
Unit	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered By

Did QAS assist/Was QAS Assisted by any other jurisdictions? i.e. NSW/PNG/NT etc.						
Unit	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered By

RTI Release



[Back To Main Page](#)

**How many cases were upgraded or downgraded during the shift?**

LASN	Incident	Coded	Altered To	Reason for Alteration?	Callback Conducted?	Outcome

[Back To Main Page](#)

**How many cases were upgraded or downgraded during the shift?**

LASN	Incident	Coded	Altered To	Reason for Alteration?	Callback Conducted?	Outcome

RTI Released

**Staffing Issues (Late Log Ons/ Late Shift Starts)**

Officer(s)	Unit	Station / OpCen	LASN	Shift Start	Logged On / Started Shift	Early / Late by	Authorised By?	Reason Needed or Given / Operational Impact	Entered By

RTI

Paramedic Occupational Violence Incident									
Incident	Time	Officer(s) Involved	LASN	Station	Incident Information	Type of Occupational Violence	Description	Notifications <i>OS, SOS, PSDU, OCM</i>	Entered By
QPS Notified <i>(YES/NO)</i>	Time QPS Notified	Attending Supervisor	Peer Support / Priority One Activation	Caution Note Accuracy	Further Caution Note Actions Required	Call Back Actions Taken <i>(If Applicable)</i>	OCS Emailed CAD Report and Audio Files to OCM	Dot Point Summary Sent to OCM <i>(If Appropriate)</i>	
Comments (Essential Additional Information)									

Paramedic Occupational Violence Incident									
Incident	Time	Officer(s) Involved	LASN	Station	Incident Information	Type of Occupational Violence	Description	Notifications <i>OS, SOS, PSDU, OCM</i>	Entered By
QPS Notified <i>(YES/NO)</i>	Time QPS Notified	Attending Supervisor	Peer Support / Priority One Activation	Caution Note Accuracy	Further Caution Note Actions Required	Call Back Actions Taken <i>(If Applicable)</i>	OCS Emailed CAD Report and Audio Files to OCM	Dot Point Summary Sent to OCM <i>(If Appropriate)</i>	
Comments (Essential Additional Information)									

RTI REQUEST

PEER SUPPORT ACTIVATIONS										
Time	Incident	Officer/s Involved	LASN	Station/ OpCen	ID Number(s)	Incident Information	Action Taken/Outcome	Follow-Up Action required	Reported To	Entered By

WORKPLACE HEALTH & SAFETY (Not Relating to Paramedic Occupational Violence)										
Time	Incident	Officer/s Involved	LASN	Station/ OpCen	ID Number(s)	Incident Information	Action Taken/Outcome	Follow-Up Action required	Reported To	Entered By

REPORTABLE FATIGUE SCORES (>5)										
Time	Shift	Officer	LASN	Station/ OpCen	ID Number	Fatigue Score	Action Taken/Outcome	Follow-Up Action required	Reported To	Entered By

RTI#

COMPLAINTS								
Time	LASN	Complainant's Name	Phone Number	Description	Action Taken/Reported To	Further Action Required	Summary	Entered By

FALSE CALLS								
Time	LASN	Incident	Callers Phone No	Callers Name As per CLI	Address of Caller As Per CLi	Incident Address	Stated Problem/Incident	Entered By

**Aeromedical Response Requests (Notification / Activation / Escalation Matrix)**

Time	Incident	MPDS Determinant	Code	Primary/ IFT	Approved Yes/No	Provide details on all requests	Enter the reason given for declining/deviation of the aeromedical resource	Requesting Supervisor	SOS	Escalation Process Enacted	SOS Escalation Comments

RTI Release

**Were any PTS cases required to be handed over to Acute and was there any impact on Acute?**

Incident	LASN	Coding	Time	Reason	Operational Impact

RTI Re



3rd Party Trip Information									
Authorisation No.	LASN	Officer Name(s)	From	To	Reason	Company	Company Auth No.	Quoted Cost	Entered By

# 051021 NIGHT SOUTHPORT OPCEN BRIEF



## QUEENSLAND AMBULANCE SERVICE OPERATIONS BRIEF V2.11.2



SOUTHPORT

SHIFT: NIGHT

05/10/21

OCS:	[REDACTED]
OCS (AFTERNOON):	[REDACTED]
CDS:	[REDACTED] / [REDACTED]
SENIOR OPS SUPER(S):	[REDACTED]
GOL:	[REDACTED] 1200-2400 EA / OS [REDACTED] 1800-0600
MST:	[REDACTED] 1400-2400 EA / OS [REDACTED] (pach) 1300-0100
WTM:	[REDACTED] 12-2400 EA

Shift Report (Any issues/items of interest for noting that do not fit into another category or require further elaboration)									
Entry	Time	Acute/PTS	Issue	Action/Case Information	Entered By	Incident	Unit	LASN	Station/OpCen
1	18:00		BCP Printer	Operational	OCS			OPCENS	SOC
2									
3									
4									
5									
6									
7									
8									
9									
10									
11									
12									
13									
14									
15									
16									

RTI REQUEST

**HOSPITAL STATUS LOG**

Hospital	Status/ Escalation Level	Date Initiated	Time Initiated	Date Changed	Time Changed	Time On Status	Initiated By	Action/Outcome

Were there any Significant Operational Incidents/Issues (M.C.I.s, QAS vehicle accidents, cases incidents involving QPS / QFRS)?						
Unit	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered By

Were there any Significant Patient Care/Clinical Issues (high acuity cases)?						
Unit	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered By

Cardiac Arrest – How many out of hospital cardiac arrests were attended and were they transported with ROSC?						
Unit	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered By
506337 601406 601457 936346	MST		19:09	- found face down throat on barstool. CPR instructions given by call taker.	PEA arrest Signal 4	CDS
601501	GOL		18:30	- Welfare check last spoken to 1600hrs 1/7 ? MHhx.	Pt found deceased inside premises	CDS
506415 601666 601667 603673 606681 8500	WTM		03:33	- f DIB chest pain in arrest on arrival of primary unit.	PEA arrest Tx to Hospital to meet helo No further updates	CDS

Were there any activations of First Responder Groups/Honorary Station personnel and were there any issues associated with this?						
Unit	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered By

Did QAS assist/Was QAS Assisted by any other jurisdictions? i.e. NSW/PNG/NT etc.						
Unit	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered By

RTI Release



[Back To Main Page](#)

**How many cases were upgraded or downgraded during the shift?**

LASN	Incident	Coded	Altered To	Reason for Alteration?	Callback Conducted?	Outcome

RTI Released



**Staffing Issues (Late Log Ons/ Late Shift Starts)**

Officer(s)	Unit	Station / OpCen	LASN	Shift Start	Logged On / Started Shift	Early / Late by	Authorised By?	Reason Needed or Given / Operational Impact	Entered By

RTI

Paramedic Occupational Violence Incident									
Incident	Time	Officer(s) Involved	LASN	Station	Incident Information	Type of Occupational Violence	Description	Notifications <i>OS, SOS, PSDU, OCM</i>	Entered By
QPS Notified <i>(YES/NO)</i>	Time QPS Notified	Attending Supervisor	Peer Support / Priority One Activation	Caution Note Accuracy	Further Caution Note Actions Required	Call Back Actions Taken <i>(If Applicable)</i>	OCS Emailed CAD Report and Audio Files to OCM	Dot Point Summary Sent to OCM <i>(If Appropriate)</i>	
Comments (Essential Additional Information)									

Paramedic Occupational Violence Incident									
Incident	Time	Officer(s) Involved	LASN	Station	Incident Information	Type of Occupational Violence	Description	Notifications <i>OS, SOS, PSDU, OCM</i>	Entered By
QPS Notified <i>(YES/NO)</i>	Time QPS Notified	Attending Supervisor	Peer Support / Priority One Activation	Caution Note Accuracy	Further Caution Note Actions Required	Call Back Actions Taken <i>(If Applicable)</i>	OCS Emailed CAD Report and Audio Files to OCM	Dot Point Summary Sent to OCM <i>(If Appropriate)</i>	
Comments (Essential Additional Information)									

RTI REQUEST

PEER SUPPORT ACTIVATIONS										
Time	Incident	Officer/s Involved	LASN	Station/OpCen	ID Number(s)	Incident Information	Action Taken/Outcome	Follow-Up Action required	Reported To	Entered By
21:05			MST	LOGW		ICEMS ?DV	Action: ACP unit dispatch QPS already been to scene Outcome: Pt tx to	Had spoken to PSO a and he req formal activation for crew	SOS	OCS

WORKPLACE HEALTH & SAFETY (Not Relating to Paramedic Occupational Violence)										
Time	Incident	Officer/s Involved	LASN	Station/OpCen	ID Number(s)	Incident Information	Action Taken/Outcome	Follow-Up Action required	Reported To	Entered By
18:56			WTM	LAI		f in pain post stitches removal	Action: ACP unit dispatched Outcome: TX to	fatigued > 0750hrs 6/10		OCS
00:09			MST	BEE		Chest pain	Action: ACP unit sent after offering case on shift extension Outcome: Tx to	Crew hot tagged at hosp Fatigued > 1250 06/10		OCS

REPORTABLE FATIGUE SCORES (>5)										
Time	Shift	Officer	LASN	Station/OpCen	ID Number	Fatigue Score	Action Taken/Outcome	Follow-Up Action required	Reported To	Entered By

COMPLAINTS								
Time	LASN	Complainant's Name	Phone Number	Description	Action Taken/Reported To	Further Action Required	Summary	Entered By
	WTM							

FALSE CALLS								
Time	LASN	Incident	Callers Phone No	Callers Name As per CLI	Address of Caller As Per CLi	Incident Address	Stated Problem/Incident	Entered By

Aeromedical Response Requests (Notification / Activation / Escalation Matrix)											
Time	Incident	MPDS Determinant	Code	Primary/ IFT	Approved Yes/No	Provide details on all requests	Enter the reason given for declining/deviation of the aeromedical resource	Requesting Supervisor	SOS	Escalation Process Enacted	SOS Escalation Comments
03:33		06D2	1A	PR MARY	Yes	2 f DIB chest pain cardiac arrest on arrival of primary unit		CDS			

Were any PTS cases required to be handed over to Acute and was there any impact on Acute?

Incident	LASN	Coding	Time	Reason	Operational Impact



3rd Party Trip Information									
Authorisation No.	LASN	Officer Name(s)	From	To	Reason	Company	Company Auth No.	Quoted Cost	Entered By

### 291021 DAY SOUTHPORT OPCEN BRIEF



## QUEENSLAND AMBULANCE SERVICE OPERATIONS BRIEF V2.11.2



SOUTHPORT

SHIFT: DAY

29/10/21

OCS:

CDS:

SENIOR OPS SUPER(S):

		and	/	from 1000>2000
GOL -	SOS	+EA -	1200>2400 -	
			1400>2400 / OS	
MST -	SOS	-	1400>2400 / OS	
WTM -	SOS	+EA -	1400>2400	



Shift Report (Any issues/items of interest for noting that do not fit into another category or require further elaboration)									
Entry	Time	Acute/PTS	Issue	Action/Case Information	Entered By	Incident	Unit	LASN	Station/OpCen
1	08:09	ACUTE	SEQ de-escalated now at NORMAL	Information only	OCS				
2	08:57	ACUTE	Southport OpCen Response Area: - 40 active cases - 13 pending (longest pending 50mins)	Information only	OCS			GOL; MST; WTM	
3	08:59	ACUTE	GOS: 84.2 Calls 168	Workload and meal breaks being closely monitored	OCS			OPCENS	SOU
4	10:08	ACUTE	GOL Region escalated as per SOS	Confirmed utilisation of Tier 2 Supervisors to assist with pending workload - CDS reviewing all incidents and liaising with Dispatcher for appropriate resourcing	OCS			GOL	
5	10:15	ACUTE	Gold Coast REGION escalated to MODERATE	Information only	OCS			GOL	

Shift Report (Any issues/items of interest for noting that do not fit into another category or require further elaboration)									
Entry	Time	Acute/PTS	Issue	Action/Case Information	Entered By	Incident	Unit	LASN	Station/OpCen
6	16:58	ACUTE	██████████ - ██████████ - QAS required to force entry with QFES assistance - Entry forced at wrong address	Crew advised unable to make contact with patient, based on potential risk OCS requested crew to gain entry - QFES was activated to assist QAS, entry was gained and crew advised they didn't believe ██████████ was the correct unit for this patient as belonging indicated a female resident. Crew then advised via radio that they had made contact with the patient at ██████████ - On contact with OCS officer from 601506 advised they had forced entry to unit at the wrong address not the address indicated on the MDT or pagers - SOS ██████████ notified of incident OUTCOME: SOS spoke with officers requested they leave a note to advise the resident and for them to contact the SOS directly - QPS notified of QAS gaining access to the incorrect address - <b>PATIENT OUTCOME:</b> Patient advised ██████████ didn't require QAS assistance ██████████ had made contact with ██████████ t as ██████████ was concerned about how ██████████ would notify QAS if ██████████ did require assistance -	OCS	██████████	601506	██████████	
7	17:27	ACUTE	Southport OpCen Response Area: - 75 active cases - 9 pending (longest pending 1hr 27mins IHT)	Workload and meal breaks being closely monitored	OCS				
8	17:27	ACUTE	GOS: 79.1 - Calls 541	Information only	OCS				
9									
10									
11									
12									

Shift Report (Any issues/items of interest for noting that do not fit into another category or require further elaboration)									
Entry	Time	Acute/PTS	Issue	Action/Case Information	Entered By	Incident	Unit	LASN	Station/OpCen
12									
14									
15									
16									
17									

RTI Release

HOSPITAL STATUS LOG								
Hospital	Status/ Escalation Level	Date Initiated	Time Initiated	Date Changed	Time Changed	Time On Status	Initiated By	Action/Outcome

Were there any Significant Operational Incidents/Issues (M.C.I.s, QAS vehicle accidents, cases incidents involving QPS / QFRS)?						
Unit	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered By
601616; 606627	WTM		12:55	- ICEMS IAR received for a  officer injured -  officer had hand slammed in door	<b>RESPONSE:</b> Bravo and OIC (as per SOS) <b>SITREP:</b> Minor injury to finger <b>OUTCOME:</b> QPS will transport Officer to  for assessment	OCS

Were there any Significant Patient Care/Clinical Issues (high acuity cases)?						
Unit	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered By
601532 601553 601562 606415 606853 607313	GOL		15:34	-  pinned against concrete wall after a jet ski on a trailer rolled down the driveway of an apartment car park. The Pt's were attempting to stop it the momentum when they were pinned between the trailer and a wall.	<b>RESPONSE:</b> 3 x Bravo crews, Alpha Pod, HARU, SOS; <b>SITREP:</b> All Pt's conscious and breathing with  injuries; <b>OUTCOME:</b>	CDS

Cardiac Arrest – How many out of hospital cardiac arrests were attended and were they transported with ROSC?						
Unit	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered By
601764 606535 506111	MST		09:43	. QPS arrived on scene and found Pt  CPR commenced by QPS - QPS advised Pt breathing with a pulse but still unconscious.	<b>RESPONSE:</b> Bravo crew, Alpha Pod, HARU; <b>SITREP:</b> Initial SITREP GCS5, hypertensive & tachycardic. Further SITREP GCS13 - HARU stood down; <b>OUTCOME:</b> Tx to	CDS
601521 601553 606853	GOL		12:08	unconscious and not breathing. CPR in progress prior to QAS arrival.	<b>RESPONSE:</b> Bravo S/O, Bravo crew & HARU (closest CCP); <b>SITREP:</b> Signal 4 on arrival; <b>OUTCOME:</b> Deceased person left in care of QPS.	CDS

601614 606698 936325	WTM		12:18	- Unknown age Pt . QPS on scene performing CPR.	<b>RESPONSE:</b> 2 x Bravo crews and Alpha Pod; <b>SITREP:</b> Resuscitation attempted - Signal 4; <b>OUTCOME:</b> Deceased person left in care of QPS.	CDS
601492 501323 506328	MST		13:00	- unconscious and not breathing. Pt located by who saw Pt unresponsive through window.	<b>RESPONSE:</b> 2 x Bravo crew and Alpha Pod; <b>SITREP:</b> GCS3 Pt with good output - ? Narcotic OD. RSQ requested and R500 tasked. <b>OUTCOME:</b> Pt Tx by road to where crew RV with R500. Pt RSI and airlifted to .	CDS

**Were there any activations of First Responder Groups/Honorary Station personnel and were there any issues associated with this?**

Unit	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered By

**Did QAS assist/Was QAS Assisted by any other jurisdictions? i.e. NSW/PNG/NT etc.**

Unit	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered By



[Back To Main Page](#)

**How many cases were upgraded or downgraded during the shift?**

LASN	Incident	Coded	Altered To	Reason for Alteration?	Callback Conducted?	Outcome

RTI Released



**Staffing Issues (Late Log Ons/ Late Shift Starts)**

<b>Officer(s)</b>	<b>Unit</b>	<b>Station / OpCen</b>	<b>LASN</b>	<b>Shift Start</b>	<b>Logged On / Started Shift</b>	<b>Early / Late by</b>	<b>Authorised By?</b>	<b>Reason Needed or Given / Operational Impact</b>	<b>Entered By</b>
		HVL	GOL	07:00	07:41	00:41		As per OIC Nil vehicle for crew to log into, awaiting return of nightcrew and issue with accessing drug safe	OCS
		HVL	GOL	07:00	08:00	01:00		As per OIC Nil vehicle for crew to log into, awaiting return of vehicle from Mechanics	OCS

Paramedic Occupational Violence Incident									
Incident	Time	Officer(s) Involved	LASN	Station	Incident Information	Type of Occupational Violence	Description	Notifications <i>OS, SOS, PSDU, OCM</i>	Entered By
QPS Notified <i>(YES/NO)</i>	Time QPS Notified	Attending Supervisor	Peer Support / Priority One Activation	Caution Note Accuracy	Further Caution Note Actions Required	Call Back Actions Taken <i>(If Applicable)</i>	OCS Emailed CAD Report and Audio Files to OCM	Dot Point Summary Sent to OCM <i>(If Appropriate)</i>	
Comments (Essential Additional Information)									

Paramedic Occupational Violence Incident									
Incident	Time	Officer(s) Involved	LASN	Station	Incident Information	Type of Occupational Violence	Description	Notifications <i>OS, SOS, PSDU, OCM</i>	Entered By
QPS Notified <i>(YES/NO)</i>	Time QPS Notified	Attending Supervisor	Peer Support / Priority One Activation	Caution Note Accuracy	Further Caution Note Actions Required	Call Back Actions Taken <i>(If Applicable)</i>	OCS Emailed CAD Report and Audio Files to OCM	Dot Point Summary Sent to OCM <i>(If Appropriate)</i>	
Comments (Essential Additional Information)									

RTI REQUEST

kde										
Time	Incident	Officer/s Involved	LASN	Station/OpCen	ID Number(s)	Incident Information	Action Taken/Outcome	Follow-Up Action required	Reported To	Entered By
12:16			WTM			- Unknown age female Pt post . QPS on scene performing CPR. Initially indicated as "definitely deceased"	RESPONSE: 2 x Bravo crews and Alpha Pod; SITREP: Resuscitation attempted - Signal 4; OUTCOME: Deceased person left in care of QPS.	PSO to be activated	Email forwarded to PSO	OCS
13:00			OPCENS			W - Unknown age female PT ? Passed away	EMD Call Taker provided CPR for approx 40mins	PSO to be activated	Email forwarded to PSO	OCS

WORKPLACE HEALTH & SAFETY (Not Relating to Paramedic Occupational Violence)										
Time	Incident	Officer/s Involved	LASN	Station/OpCen	ID Number(s)	Incident Information	Action Taken/Outcome	Follow-Up Action required	Reported To	Entered By

REPORTABLE FATIGUE SCORES (>5)										
Time	Shift	Officer	LASN	Station/OpCen	ID Number	Fatigue Score	Action Taken/Outcome	Follow-Up Action required	Reported To	Entered By

COMPLAINTS								
Time	LASN	Complainant's Name	Phone Number	Description	Action Taken/Reported To	Further Action Required	Summary	Entered By

FALSE CALLS								
Time	LASN	Incident	Callers Phone No	Callers Name As per CLI	Address of Caller As Per CLi	Incident Address	Stated Problem/Incident	Entered By

Aeromedical Response Requests (Notification / Activation / Escalation Matrix)											
Time	Incident	MPDS Determinant	Code	Primary/ IFT	Approved Yes/No	Provide details on all requests	Enter the reason given for declining/deviation of the aeromedical resource	Requesting Supervisor	SOS	Escalation Process Enacted	SOS Escalation Comments

RTI Release

<b>Were any PTS cases required to be handed over to Acute and was there any impact on Acute?</b>					
<b>Incident</b>	<b>LASN</b>	<b>Coding</b>	<b>Time</b>	<b>Reason</b>	<b>Operational Impact</b>

RTI RE

3rd Party Trip Information									
Authorisation No.	LASN	Officer Name(s)	From	To	Reason	Company	Company Auth No.	Quoted Cost	Entered By
SOU - 2110291	GOL		GCUH A&E	MUD Stn	Terminated Shift Early	13CABS			OCS
SOU - 2110292	GOL		GCHRB A&E	BUR Stn	Terminated Shift Early	13CABS			OCS

### 291021 NIGHT SOUTHPORT OPCEN BRIEF



## QUEENSLAND AMBULANCE SERVICE OPERATIONS BRIEF V2.11.2



SOUTHPORT

SHIFT: NIGHT

29/10/21

OCS: Christine Owen

CDS: [REDACTED] 1000-2000, [REDACTED] & [REDACTED]

SENIOR OPS SUPER(S):

GOL - SOS [REDACTED] 1200-2400, [REDACTED] 1400-2400, [REDACTED] EA & OS [REDACTED]

MST - OS [REDACTED] & SOS [REDACTED] EA

WTM - SOS [REDACTED] 1400-2400 & [REDACTED] EA



Shift Report (Any issues/items of interest for noting that do not fit into another category or require further elaboration)									
Entry	Time	Acute/PTS	Issue	Action/Case Information	Entered By	Incident	Unit	LASN	Station/OpCen
1	18:00		Southport OpCen Escalated since 1800hrs 28/10/21	EMD's instructed to utilise 'peak demand script' until further notice	OCS	N/A	N/A	OPCENS	SOC
2	19:50	ACUTE	Southport OpCen Response Area: - 66 active cases - 22 pending (longest pending 2.5hrs)	Information only	OCS	N/A	N/A	ALL	ALL
3	21:10	ACUTE	SEQ now escalated - experiencing 'MODERATE' hospital delays as per LASN page	Information only	OCS	N/A	N/A	ALL	ALL
4	21:15		GOS: 82.7% - 559 calls answered	Workload and meal breaks being closely monitored	OCS	N/A	N/A	OPCENS	SOC
5	22:27	ACUTE	610303 crew advised vehicle went into limp mode while responding to 1B	Crew hot tagged on scene by 601536. Pt tx to GCUH with nil negative outcome to pt. condition. SOS Shearman notified and OS Ware attended scene. 601303 towed from scene	OCS		601303	GOL	BUR
6	01:30	ACUTE	Southport OpCen Response Area: - 26 active cases - 23 pending (longest pending 8.5hrs)	Information only	OCS	N/A	N/A	ALL	ALL
7	05:00		GOS: 85.1 - 68 calls answered	Workload and meal breaks being closely monitored	OCS	N/A	N/A	OPCENS	SOC
8									
9									
10									
11									
12									
13									
14									
15									
16									

**HOSPITAL STATUS LOG**

Hospital	Status/ Escalation Level	Date Initiated	Time Initiated	Date Changed	Time Changed	Time On Status	Initiated By	Action/Outcome

Were there any Significant Operational Incidents/Issues (M.C.I.s, QAS vehicle accidents, cases incidents involving QPS / QFRS)?						
Unit	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered By

Were there any Significant Patient Care/Clinical Issues (high acuity cases)?						
Unit	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered By
501346, 506144, 506337, 507246, 606853	MST		20:26	██████████ : ██████████ being chased by others with baseball bats. Later QPS update - ██████████ assaulted with baseball bat and hit by a car, ██████████	RESPONSE: CCP, 1x Bravo unit, 1x bravo s/o, SOS. GC HARU SITREP: GCS11 motor of 4, ?hit by baseball bat or fell from car, 140 systolic ██████████ ██████████ PEARL. Will meet HARU enroute OUTCOME: Code 1 to ██████████ with CCP on board	CDS ██████████
601447, 601402, 506337, 501184, 606853	MST		22:46	██████████ ██████████ overdose, not conscious, breathing uncertain	RESPONSE: 2x Bravo crews, 1x s/o, CCP, HARU SITREP: Pt in respiratory arrest, HR91 back up code 1 Pt now alert and stable. Bravo crew to tx to LCH OUTCOME: Tx to ██████████	CDS ██████████

Cardiac Arrest – How many out of hospital cardiac arrests were attended and were they transported with ROSC?						
Unit	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered By
601610, 601672, 607696	WTM		20:42	██████████ ██████████ passed out in car, breathing uncertain	RESPONSE: Alpha crew, Bravo crew, SOS SITREP: CPR in progress. Shocked 6 times and given adrenaline. OUTCOME: SIG4 on scene, QPS already on scene	CDS ██████████

601588, 606692, 606853	GOL		2347	chest pain, colour green, ALOC 2nd call pt. unconscious	RESPONSE: Bravo unit. CCP Pod and HARU on 1A UG SITREP: Confirmed cardiac arrest. Multiple shocks, CPR device used. OUTCOME: Sig4. Lengthy delay as pt declared deceased in back of ambulance at scene	CDS AK

**Were there any activations of First Responder Groups/Honorary Station personnel and were there any issues associated with this?**

Unit	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered By
6SMR 601505	GOL		19:46	dx Klippel-Trenaunay syndrome	RESPONSE: VMR Southport, ACP crew OUTCOME: Pt. txed code 2 to	OCS
6JMR 502545 606692	GOL		21:29	car vs ped	RESPONSE: VMR Jacobs Well, ACP crew, CCP OUTCOME: Pt txed code 2 to	OCS

**Did QAS assist/Was QAS Assisted by any other jurisdictions? i.e. NSW/PNG/NT etc.**

Unit	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered By



[Back To Main Page](#)

**How many cases were upgraded or downgraded during the shift?**

LASN	Incident	Coded	Altered To	Reason for Alteration?	Callback Conducted?	Outcome

RTI Released

**Staffing Issues (Late Log Ons/ Late Shift Starts)**

<b>Officer(s)</b>	<b>Unit</b>	<b>Station / OpCen</b>	<b>LASN</b>	<b>Shift Start</b>	<b>Logged On / Started Shift</b>	<b>Early / Late by</b>	<b>Authorised By?</b>	<b>Reason Needed or Given / Operational Impact</b>	<b>Entered By</b>
		WOD	MST	19:00	19:50	00:50		Nil vehicle to log into at start of shift	OCS
		WOD	MST	19:00	19:55	00:55		Nil vehicle to log into at start of shift	OCS

Paramedic Occupational Violence Incident									
Incident	Time	Officer(s) Involved	LASN	Station	Incident Information	Type of Occupational Violence	Description	Notifications <i>OS, SOS, PSDU, OCM</i>	Entered By
[REDACTED]	15:07	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED] M/H and not taking medications	Signs / Sounds of Violence	QAS on scene requesting QPS L&S due to agitated pt. with escalating behaviour. Crew then retreated from scene	SOS [REDACTED]	OCS
QPS Notified <i>(YES/NO)</i>	Time QPS Notified	Attending Supervisor	Peer Support / Priority One Activation	Caution Note Accuracy	Further Caution Note Actions Required	Call Back Actions Taken <i>(If Applicable)</i>	OCS Emailed CAD Report and Audio Files to OCM	Dot Point Summary Sent to OCM <i>(If Appropriate)</i>	
YES	15:53		PEER SUPPORT	NON-EXISTENT					
Comments (Essential Additional Information)									

Paramedic Occupational Violence Incident									
Incident	Time	Officer(s) Involved	LASN	Station	Incident Information	Type of Occupational Violence	Description	Notifications <i>OS, SOS, PSDU, OCM</i>	Entered By
[REDACTED]	18:22	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED] lac to lip	Verbal Violence	LARU officer advised intoxicated and verbally aggressive pt. with no capacity. Officer retreated from scene, awaiting QPS arrival	SOS POC [REDACTED]	OCS
QPS Notified <i>(YES/NO)</i>	Time QPS Notified	Attending Supervisor	Peer Support / Priority One Activation	Caution Note Accuracy	Further Caution Note Actions Required	Call Back Actions Taken <i>(If Applicable)</i>	OCS Emailed CAD Report and Audio Files to OCM	Dot Point Summary Sent to OCM <i>(If Appropriate)</i>	
YES	19:24		PEER SUPPORT	NON-EXISTENT					
Comments (Essential Additional Information)									



PEER SUPPORT ACTIVATIONS										
Time	Incident	Officer/s Involved	LASN	Station/OpCen	ID Number(s)	Incident Information	Action Taken/Outcome	Follow-Up Action required	Reported To	Entered By
20:42	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED] passed out in car, breathing uncertain	RESPONSE: Alpha crew, Bravo crew, SOS SITREP: CPR in progress. Shocked 6 times and given adrenaline. OUTCOME: SIG4 on scene, QPS already on scene	Peer support officer	SOS [REDACTED]	OCS

WORKPLACE HEALTH & SAFETY (Not Relating to Paramedic Occupational Violence)										
Time	Incident	Officer/s Involved	LASN	Station/OpCen	ID Number(s)	Incident Information	Action Taken/Outcome	Follow-Up Action required	Reported To	Entered By
17:40	[REDACTED]	[REDACTED]	COL	CAN	[REDACTED]	[REDACTED] rolled buggy	Crew cleared BDH at 2003. EOS 1910 (17F/EA). BFD>0710	N/A	N/A	OCS
22:13	[REDACTED]	[REDACTED]	GOL	COM	[REDACTED]	[REDACTED] asthma attack	Crew cleared GCUH at 2406. EOS at 2443 (22F). Nil BFD time applicable	N/A	N/A	OCS
22:46	[REDACTED]	[REDACTED]	MST	BEE	[REDACTED]	[REDACTED] OD (resp arrest)	Officer cleared from scene at 2350. EOS at 2440 (22F). <b>BFD&gt;1040 (1000 start BEE)</b>	N/A	N/A	OCS
00:10	[REDACTED]	[REDACTED]	GOL	SOU	[REDACTED]	[REDACTED] SOB	Officer cleared GCUH at 0119. EOS at 0140 (23F). Nil BFD time applicable	N/A	N/A	OCS
00:19	[REDACTED]	[REDACTED]	MST	MUN	[REDACTED]	[REDACTED] M/H	Crew cleared LCH at 0358. EOS at 0420 (02F). Nil BFD time applicable	N/A	N/A	OCS

REPORTABLE FATIGUE SCORES (>5)										
Time	Shift	Officer	LASN	Station/OpCen	ID Number	Fatigue Score	Action Taken/Outcome	Follow-Up Action required	Reported To	Entered By

COMPLAINTS								
Time	LASN	Complainant's Name	Phone Number	Description	Action Taken/Reported To	Further Action Required	Summary	Entered By

FALSE CALLS								
Time	LASN	Incident	Callers Phone No	Callers Name As per CLI	Address of Caller As Per CLi	Incident Address	Stated Problem/Incident	Entered By

Aeromedical Response Requests (Notification / Activation / Escalation Matrix)											
Time	Incident	MPDS Determinant	Code	Primary/ IFT	Approved Yes/No	Provide details on all requests	Enter the reason given for declining/deviation of the aeromedical resource	Requesting Supervisor	SOS	Escalation Process Enacted	SOS Escalation Comments

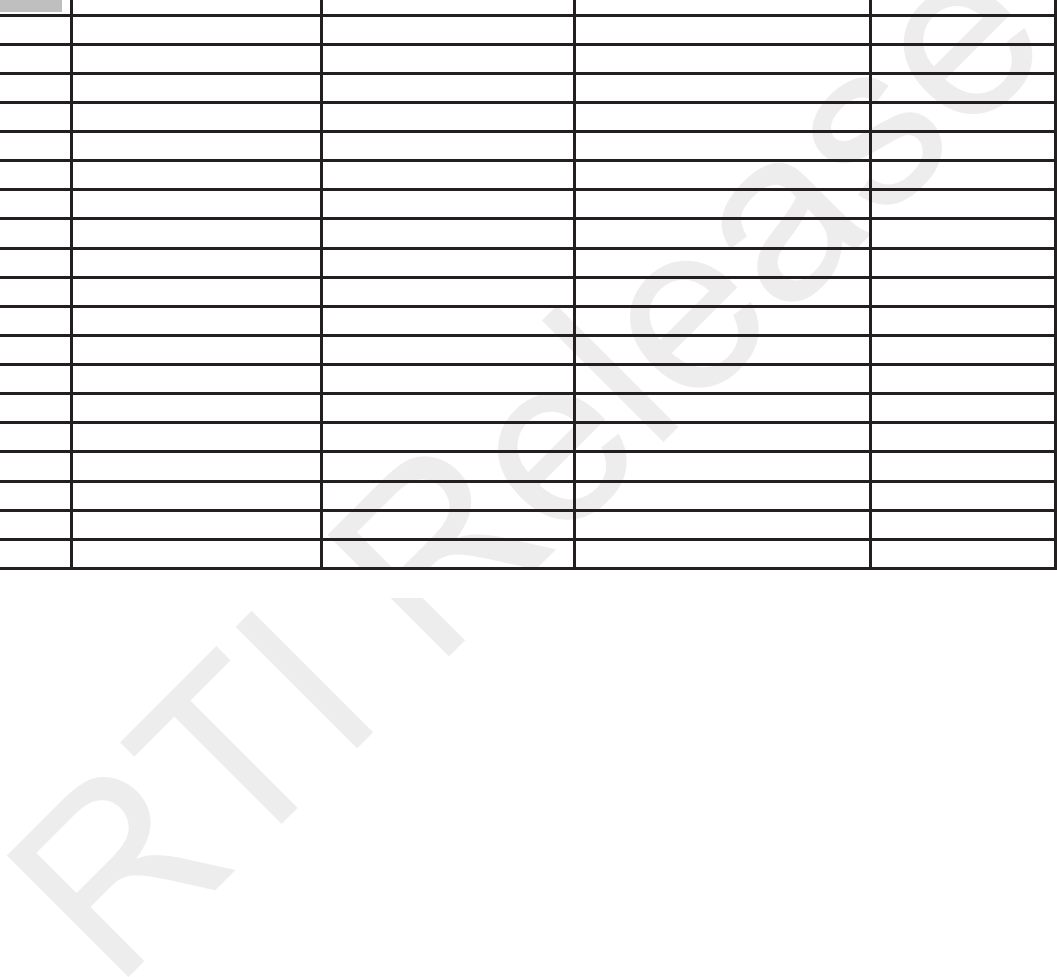
RTI Release

Were any PTS cases required to be handed over to Acute and was there any impact on Acute?

Incident	LASN	Coding	Time	Reason	Operational Impact

RTI Re

3rd Party Trip Information									
Authorisation No.	LASN	Officer Name(s)	From	To	Reason	Company	Company Auth No.	Quoted Cost	Entered By
SOU - 2110291	WTM		QCH A&E	IPS stn	Returning to stn for EOS	13CABS		N/A	OCS
SOU - 2110292	GOL		GCUH A&E	COM stn	Returning to stn for EOS	13CABS		N/A	OCS
SOU - 2110293	GOL		Hope Island	BUR stn	Returning to stn for EOS	13CABS		TAXI CANCELLED	OCS



### 301021 DAY SOUTHPORT OPCEN BRIEF



## QUEENSLAND AMBULANCE SERVICE OPERATIONS BRIEF V2.11.2



SOUTHPORT

SHIFT: DAY 30/10/21

OCS: [redacted] & [redacted] (OCS training)

OCS (AFTERNOON):

CDS: [redacted] & [redacted]

SENIOR OPS SUPER(S):

GOL - SOS [redacted] 0600-1800 & SOS [redacted] 1400-2400/EA

MST - SOS [redacted] 0600-1800 & SOS [redacted] 1400-2400/EA

WTM - SOS [redacted] 0600-1800 & [redacted] 1400-2400/EA

Shift Report (Any issues/items of interest for noting that do not fit into another category or require further elaboration)									
Entry	Time	Acute/PTS	Issue	Action/Case Information	Entered By	Incident	Unit	LASN	Station/OpCen
1	06:12	ACUTE	Snapshot	18 Active Cases - 9 Pending 5 PTS transfers	OCS				SOC
2	10:14		GoS 73.7% 216 presentations		A/OCS				SOC
3	11:56	ACUTE	Snapshot	24 pending cases, longest 3hrs; 63 pending case	A/OCS				SOC T
4	11:45	ACUTE	SEQ on Extreme Escalation	Notification only	OCS				SOC
5	16:42		GoS 75.7% 469 presentations		A/OCS				
6									
7									
8									
9									
10									
11									
12									
13									
14									
15									
16									

RTI

HOSPITAL STATUS LOG								
Hospital	Status/ Escalation Level	Date Initiated	Time Initiated	Date Changed	Time Changed	Time On Status	Initiated By	Action/Outcome



Were there any Significant Operational Incidents/Issues (M.C.I.s, QAS vehicle accidents, cases incidents involving QPS / QFRS)?						
Unit	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered By

Were there any Significant Patient Care/Clinical Issues (high acuity cases)?						
Unit	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered By
601492 R500	GOL		6:37	██████████: Missing Person found unresponsive by search party , HELO req for extrication.	<b>RESPONSE</b> : Alpha crew and Helo. <b>OUTCOME</b> : TX by Helo at 1000 hours to ██████████ .	CDS ██████
601414 606535 506111 501547 507332	MST		09:32	██████████ Fall from Ladder Fitting	<b>RESPONSE</b> : Bravo x 2 , CCP , HARU , SOS <b>SR</b> : GCS 3 , RR 8 , HARU Code 1 <b>SR 2</b> : GCS 8 Agitated , Being RSI now . <b>OUTCOME</b> ; TX Hot to ██████████ with CCP and HARU.	CDS ██████
601686 606681 R8588	WTM		10:27	██████████ Uncon post fall from Pushbike ,	<b>RESPONSE</b> : Bravo , CSO , and HELO. <b>SR</b> : Pt Collar Injury <b>OUTCOME</b> : TX by Helo to ██████████	CDS ██████
601674 606681 506111 607696	WTM		11:02	██████████ UNCON fall from Motorbike going over jump.	<b>RESPONSE</b> : Bravo , CCP , SOS , HARU <b>SR</b> : 25 YOM GCS 14 , High speed fall , bruising , Head injury , <b>OUTCOME</b> : TX hot to ██████████ with CCP and HARU.	CDS ██████
8500 601601 601492	WTM		12:24	██████████ 4wd VS Motorbike , 1 PT ? Injuries .	<b>RESPONSE</b> : Bravo, CCP, HELO Primary . <b>SR</b> : GCS 14 pelvic inj , lower leg and upper arm injury. <b>OUTCOME</b> : Tx by HELO to ██████████ .	CDS ██████

**Cardiac Arrest – How many out of hospital cardiac arrests were attended and were they transported with ROSC?**

Unit	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered By
601537	GOL		06:57	█ ? Passed away,	<b>RESPONSE</b> : Bravo <b>OUTCOME</b> : Sig 4 ? OD , QPS req	CDS SS
601562 606598 601524	GOL		14:20	█ Passed out CPR commenced.	<b>RESPONSE</b> : 2 x BRAVO , and CCP <b>OUTCOME</b> : ROSC achieved during resus and tx to █ with ROSC	CDS SS
601503 606482 601532 607852 606853	GOL		15:14	█ Chest Pain , Collapsed during call , CPR started.	<b>RESPONSE</b> : Bravo x 2 , CCP , HARU , SOS <b>SR</b> : Pt in Refractive VF. <b>OUTCOME</b> : Sig 4 post resus attempt .	CDS SS
601558 606535	GOL		16:25	█ ? Deceased	<b>RESPONSE</b> : Bravo x 2 and CCP <b>OUTCOME</b> : ROSC ,	CDS SS

**Were there any activations of First Responder Groups/Honorary Station personnel and were there any issues associated with this?**

Unit	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered By

**Did QAS assist/Was QAS Assisted by any other jurisdictions? i.e. NSW/PNG/NT etc.**

Unit	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered By

Back To Main Page

How many cases were upgraded or downgraded during the shift?

LASN	Incident	Coded	Altered To	Reason for Alteration?	Callback Conducted?	Outcome

[Back To Main Page](#)

**How many cases were upgraded or downgraded during the shift?**

LASN	Incident	Coded	Altered To	Reason for Alteration?	Callback Conducted?	Outcome

RTI Release

**Staffing Issues (Late Log Ons/ Late Shift Starts)**

Officer(s)	Unit	Station / OpCen	LASN	Shift Start	Logged On / Started Shift	Early / Late by	Authorised By?	Reason Needed or Given / Operational Impact	Entered By



Paramedic Occupational Violence Incident									
Incident	Time	Officer(s) Involved	LASN	Station	Incident Information	Type of Occupational Violence	Description	Notifications <i>OS, SOS, PSDU, OCM</i>	Entered By
QPS Notified <i>(YES/NO)</i>	Time QPS Notified	Attending Supervisor	Peer Support / Priority One Activation	Caution Note Accuracy	Further Caution Note Actions Required	Call Back Actions Taken <i>(If Applicable)</i>	OCS Emailed CAD Report and Audio Files to OCM	Dot Point Summary Sent to OCM <i>(If Appropriate)</i>	
Comments (Essential Additional Information)									

Paramedic Occupational Violence Incident									
Incident	Time	Officer(s) Involved	LASN	Station	Incident Information	Type of Occupational Violence	Description	Notifications <i>OS, SOS, PSDU, OCM</i>	Entered By
QPS Notified <i>(YES/NO)</i>	Time QPS Notified	Attending Supervisor	Peer Support / Priority One Activation	Caution Note Accuracy	Further Caution Note Actions Required	Call Back Actions Taken <i>(If Applicable)</i>	OCS Emailed CAD Report and Audio Files to OCM	Dot Point Summary Sent to OCM <i>(If Appropriate)</i>	
Comments (Essential Additional Information)									

RTI REQUEST

PEER SUPPORT ACTIVATIONS										
Time	Incident	Officer/s Involved	LASN	Station/OpCen	ID Number(s)	Incident Information	Action Taken/Outcome	Follow-Up Action required	Reported To	Entered By
11:51			OPCENS	SOU		severe workplace injury involving	Spoke directly to EMD re. case; attempted to contact Q3 re. peer support; incident info edited	PSO phone call / SMS for welfare	Q3	A/OCS

WORKPLACE HEALTH & SAFETY (Not Relating to Paramedic Occupational Violence)										
Time	Incident	Officer/s Involved	LASN	Station/OpCen	ID Number(s)	Incident Information	Action Taken/Outcome	Follow-Up Action required	Reported To	Entered By

REPORTABLE FATIGUE SCORES (>5)										
Time	Shift	Officer	LASN	Station/OpCen	ID Number	Fatigue Score	Action Taken/Outcome	Follow-Up Action required	Reported To	Entered By
11:42	30-Oct		GOL	MTT		10	Officer welfare checked upon return to station by OCS. BFD recorded and reported. Self-care & management by officer. Area coverage discussed & plan implemented	Dispatchers notified, fatigue score updated as per SOP.	SOS, SIMR	A/OCS
15:54	30-Oct		GOL	MTT		10	Officer welfare checked upon return to station by OCS. BFD recorded and reported. Self-care & management by officer. Area coverage discussed & plan already implemented	Dispatchers notified, fatigue score updated as per SOP.	SOS, SIMR	A/OCS
15:40	30-Oct		WST	LAI		12	Officer on rolling fatigue after commencing EA 1700 29/10. Terminated shift 1535 with fatigue score of 12	Officer continually welfare checked by OCS. SOS aware, fatigue score provided prior to officer standing down	SOS	A/OCS

COMPLAINTS								
Time	LASN	Complainant's Name	Phone Number	Description	Action Taken/Reported To	Further Action Required	Summary	Entered By

FALSE CALLS								
Time	LASN	Incident	Callers Phone No	Callers Name As per CLI	Address of Caller As Per CLi	Incident Address	Stated Problem/Incident	Entered By



Aeromedical Response Requests (Notification / Activation / Escalation Matrix)											
Time	Incident	MPDS Determinant	Code	Primary/ IFT	Approved Yes/No	Provide details on all requests	Enter the reason given for declining/deviation of the aeromedical resource	Requesting Supervisor	SOS	Escalation Process Enacted	SOS Escalation Comments
06:37	[REDACTED]	31D01	1A	PR MARY	Yes	[REDACTED] : Missing Person found by Mountain Rescue , Req Winch retrieval.		CDS [REDACTED]			
10:27	[REDACTED]	30D03	1C	PR MARY	Yes	[REDACTED] Fall from Mountain Bike. Unknown Injury		CDS [REDACTED]			
12:24	[REDACTED]	29D02	1B	PR MARY	Yes	[REDACTED] 4wd vs Motorbike , ? Injuries and crew response 60 min..		CDS [REDACTED]			

**Were any PTS cases required to be handed over to Acute and was there any impact on Acute?**

Incident	LASN	Coding	Time	Reason	Operational Impact

RTI RE

3rd Party Trip Information									
Authorisation No.	LASN	Officer Name(s)	From	To	Reason	Company	Company Auth No.	Quoted Cost	Entered By

RTI Release

### 301021 NIGHT SOUTHPORT OPCEN BRIEF



## QUEENSLAND AMBULANCE SERVICE OPERATIONS BRIEF V2.11.2



SOUTHPORT

SHIFT: NIGHT

30/10/21

OCS:

OCS (AFTERNOON):

CDS:

SENIOR OPS SUPER(S):

GOL - SOS [redacted] 1400-2400/EA & OS [redacted] 1800-0600

MST - SOS [redacted] 1400-2400/EA & OS [redacted] 1800-0600

WTM - SOS [redacted] 1400-2400/EA

Shift Report (Any issues/items of interest for noting that do not fit into another category or require further elaboration)									
Entry	Time	Acute/PTS	GOS: 25.0% - 30 calls	Action/Case Information	Entered By	Incident	Unit	LASN	Station/OpCen
1	20:50	ACUTE	Southport OpCen Response Area: - 49 active cases - 8 pending (longest pending 2hrs 23mins)	Information only	OCS			OPCENS	SOU
2	20:50	ACUTE	GOS: 75.7% - 544 calls	Workload and meal breaks being closely monitored	OCS			OPCENS	SOU
3	12:42	ACUTE	Southport OpCen Response Area: - 43 active cases - 30 pending (longest pending 5hrs 03mins)	CDSs conducting call backs and facilitating hot swaps at hospital where possible	OCS			OPCENS	SOU
4	12:42	ACUTE	GOS: 25.0% - 30 calls	Workload and meal breaks being closely monitored - OCS assisting with processing ICEMS IARs and IUMs	OCS			OPCENS	SOU
5	12:00	ACUTE	Southport OpCen Escalated	EMD's instructed to utilise 'peak demand script' until further notice	OCS			OPCENS	SOU
6	01:27	ACUTE	As per State SOS Telstra implemented 4 minute disconnect rule	Call takers to implement emergency disconnect	OCS			OPCENS	SOU
7	02:25	ACUTE	Southport OpCen Response Area: - 26 active cases - 17 pending (longest pending 5 hrs 058 mins IHT)	CDSs conducting call backs and facilitating hot swaps at hospital where possible	OCS			OPCENS	SOU
8	04:27	ACUTE	As per State SOS Telstra 4 minute disconnect rule no longer implemented	Information only	OCS			OPCENS	SOU
9	05:12	ACUTE	Southport OpCen Response Area: - 19 active cases - 14 pending (longest pending 8hrs 45mins IHT)	Information only	OCS			OPCENS	SOU
10	05:20	ACUTE	GOS: 50% - 149 Calls	Information only	OCS			OPCENS	SOU
11									
12									
13									
14									
15									

Shift Report (Any issues/items of interest for noting that do not fit into another category or require further elaboration)									
Entry	Time	Acute/PTS	GOS: 25.0% - 30 calls	Action/Case Information	Entered By	Incident	Unit	LASN	Station/OpCen
16									

RTI Release

HOSPITAL STATUS LOG

Hospital	Status/ Escalation Level	Date Initiated	Time Initiated	Date Changed	Time Changed	Time On Status	Initiated By	Action/Outcome

Were there any Significant Operational Incidents/Issues (M.C.I.s, QAS vehicle accidents, cases incidents involving QPS / QFRS)?						
Unit	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered By
601514 607313	GOL		22:11	- House on Fire, Boat under cover on fire	<b>Response-</b> ACP,CCP SOS notified and Attending <b>Sitrep-</b> Nil Patients, CCP can clear . ACP crew required. <b>Sitrep 2 -</b> 1xPt, Minor Burn , going by private means.QFES in BA <b>Outcome-</b> QAS SNR	CDS

Were there any Significant Patient Care/Clinical Issues (high acuity cases)?						
Unit	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered By
601508 606853 601523 606415 607563	GOL		22:15	- 2 People Stabbed,	<b>Response-</b> ACPx2,CCP,HARU SOS Notified and OS attending <b>Sitrep-</b> stab to . <b>Sitrep2-</b> HARU on board, tx in 601523, 2nd pt with CCP until crew arrive <b>Outcome-</b> Both pt's Tx hot to	CDS
601307 606853 606515 607563 601524	GOL		03:46	- car into Barrier	<b>Response-</b> ACPx2,CCP,HARU OS Notified and OS attending <b>Sitrep-</b> Single vehicle into a truck,pt jumped bollard, leg trapped <b>Sitrep2-</b> 2 more patients , 1x 50 mtrs down , Multiple #'s . 1 x minor injury <b>Outcome-</b> Pt's Tx to	CDS
601415 601301 607313	GOL		04:30	- , multiple shots fired -up to 5 persons injured	<b>Response-</b> ACP,CCP OS Notified and SOS attending <b>Sitrep-</b> SOS request Bravo crew only and CCP to stand down <b>Outcome-</b> <b>On going at Handover</b>	CDS

Cardiac Arrest – How many out of hospital cardiac arrests were attended and were they transported with ROSC?						
Unit	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered By



601586	GOL		21:25	Labrador- - Chest pain	Response- ACP Sitrep- Nil provided Outcome- Crew departed hot to , CDS later advised crew arrived at with Pt in Cardiac arrest	CDS

**Were there any activations of First Responder Groups/Honorary Station personnel and were there any issues associated with this?**

Unit	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered By

**Did QAS assist/Was QAS Assisted by any other jurisdictions? i.e. NSW/PNG/NT etc.**

Unit	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered By



[Back To Main Page](#)

**How many cases were upgraded or downgraded during the shift?**

LASN	Incident	Coded	Altered To	Reason for Alteration?	Callback Conducted?	Outcome

RTI Released

**Staffing Issues (Late Log Ons/ Late Shift Starts)**

Officer(s)	Unit	Station / OpCen	LASN	Shift Start	Logged On / Started Shift	Early / Late by	Authorised By?	Reason Needed or Given / Operational Impact	Entered By



Paramedic Occupational Violence Incident									
Incident	Time	Officer(s) Involved	LASN	Station	Incident Information	Type of Occupational Violence	Description	Notifications <i>OS, SOS, PSDU, OCM</i>	Entered By
	01:32		MST		- Crew attended a f c/o Abdo Pain	Verbal Violence	Officer advised that whilst she and her partner were treating the patient, the made inappropriate sexual comments to	Left message for SOS/OS	OCS
QPS Notified <i>(YES/NO)</i>	Time QPS Notified	Attending Supervisor	Peer Support / Priority One Activation	Caution Note Accuracy	Further Caution Note Actions Required	Call Back Actions Taken <i>(If Applicable)</i>	OCS Emailed CAD Report and Audio Files to OCM	Dot Point Summary Sent to OCM <i>(If Appropriate)</i>	
NO			PEER SUPPORT						
Comments (Essential Additional Information)									

Paramedic Occupational Violence Incident									
Incident	Time	Officer(s) Involved	LASN	Station	Incident Information	Type of Occupational Violence	Description	Notifications <i>OS, SOS, PSDU, OCM</i>	Entered By
QPS Notified <i>(YES/NO)</i>	Time QPS Notified	Attending Supervisor	Peer Support / Priority One Activation	Caution Note Accuracy	Further Caution Note Actions Required	Call Back Actions Taken <i>(If Applicable)</i>	OCS Emailed CAD Report and Audio Files to OCM	Dot Point Summary Sent to OCM <i>(If Appropriate)</i>	
Comments (Essential Additional Information)									

PEER SUPPORT ACTIVATIONS										
Time	Incident	Officer/s Involved	LASN	Station/OpCen	ID Number(s)	Incident Information	Action Taken/Outcome	Follow-Up Action required	Reported To	Entered By
00:00			MST			- Crew attended Officer advised that whilst [redacted] and [redacted] partner were treating the patient, the [redacted] made inappropriate sexual comments to [redacted]	OCS advised officer that incident would be documented in the duty brief and advice given for officer to notify OIC	OIC	Left message for SOS/OS to contact OCS to advise of incident	OCS

WORKPLACE HEALTH & SAFETY (Not Relating to Paramedic Occupational Violence)										
Time	Incident	Officer/s Involved	LASN	Station/OpCen	ID Number(s)	Incident Information	Action Taken/Outcome	Follow-Up Action required	Reported To	Entered By

REPORTABLE FATIGUE SCORES (>5)										
Time	Shift	Officer	LASN	Station/OpCen	ID Number	Fatigue Score	Action Taken/Outcome	Follow-Up Action required	Reported To	Entered By

COMPLAINTS								
Time	LASN	Complainant's Name	Phone Number	Description	Action Taken/Reported To	Further Action Required	Summary	Entered By

FALSE CALLS								
Time	LASN	Incident	Callers Phone No	Callers Name As per CLI	Address of Caller As Per CLi	Incident Address	Stated Problem/Incident	Entered By

**Aeromedical Response Requests (Notification / Activation / Escalation Matrix)**

Time	Incident	MPDS Determinant	Code	Primary/ IFT	Approved Yes/No	Provide details on all requests	Enter the reason given for declining/deviation of the aeromedical resource	Requesting Supervisor	SOS	Escalation Process Enacted	SOS Escalation Comments

RTI Release



Were any PTS cases required to be handed over to Acute and was there any impact on Acute?

Incident	LASN	Coding	Time	Reason	Operational Impact

RTI Re

**3rd Party Trip Information**

Authorisation No.	LASN	Officer Name(s)	From	To	Reason	Company	Company Auth No.	Quoted Cost	Entered By
SOU - 2110301	WTM	[REDACTED]	IGH A&E	ROS	Requested by SOS [REDACTED] as vehicle logged into is required for IPS night crew	13CABS	[REDACTED]		OCS
SOU - 2110302	MST	[REDACTED]	PAH A&E	BEE	Unknown	13CABS	[REDACTED]		OCS
SOU - 2110303	MST	[REDACTED]	WOD	MUN	Worked a Sporting Special with Officer allocated to WOD LARU - Taxi to return officer back to home station	13CABS	[REDACTED]		OCS
SOU - 2110304	MST	[REDACTED] & [REDACTED]	LCH A&E	Riverbend	S/O response with unit left on scene and pt transported in 2nd unit - Officer & Student 2100F - Taxi organised to return officer and student to vehicle	13CABS	[REDACTED]		OCS

### 311021 DAY SOUTHPORT OPCEN BRIEF



## QUEENSLAND AMBULANCE SERVICE OPERATIONS BRIEF V2.11.2



SOUTHPORT

SHIFT: DAY

31/10/21

OCS: [redacted] & [redacted] (training)

OCS (AFTERNOON):

CDS:

SENIOR OPS SUPER(S):

GOL - SOS [redacted] & OS [redacted]

MST - [redacted] 6-18 & [redacted] 14-24

WTM - [redacted] 06-18 & [redacted] 14-24+EA

Shift Report (Any issues/items of interest for noting that do not fit into another category or require further elaboration)									
Entry	Time	Acute/PTS	Issue	Action/Case Information	Entered By	Incident	Unit	LASN	Station/OpCen
1	06:13		BCP Printer	Operational	A/OCS			OPCENS	SOC
2	06:19		Snapshot	Ops: 8 pending, longest 6hrs 50min, 26 active	A/OCS			OPCENS	SOC
3	08:07	ACUTE	SEQ escalated to EXTREME hospital delays	Operational	A/OCS				SOC
4	08:55		GoS	Presentations 233 @ 54.9%	A/OCS				SOC
5	17:00		GoS	Presentations 496 @ 66.1%	A/OCS				
6									
7									
8									
9									
10									
11									
12									
13									
14									
15									
16									

RTI

HOSPITAL STATUS LOG

Hospital	Status/ Escalation Level	Date Initiated	Time Initiated	Date Changed	Time Changed	Time On Status	Initiated By	Action/Outcome

Were there any Significant Operational Incidents/Issues (M.C.I.s, QAS vehicle accidents, cases incidents involving QPS / QFRS)?						
Unit	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered By

Were there any Significant Patient Care/Clinical Issues (high acuity cases)?						
Unit	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered By
601415 601301 607313	GOL		04:30	shots fired - , multiple	<b>Response-</b> ACP,CCP OS Notified and SOS attending <b>Sitrep-</b> SOS request Bravo crew only and CCP to stand down <b>Outcome-</b> 1 Pt tx to	CDS
601414 506111 507332 601407 606498	MST		14:58	A , Uncon ? # Legs.	<b>RESPONSE:</b> Bravo,Alpha,CCP ,OS, HARU <b>SR:</b> ALOC <b>OUTCOME:</b> Tx HOT with HARU to	CDS

Cardiac Arrest – How many out of hospital cardiac arrests were attended and were they transported with ROSC?						
Unit	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered By
601412 501184 507332	MST		13:43		<b>RESPONSE :</b> Bravo , Alpha , OS <b>OUTCOME :</b> SIG 4 on arrival.	CDS

Were there any activations of First Responder Groups/Honorary Station personnel and were there any issues associated with this?						
Unit	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered By


Did QAS assist/Was QAS Assisted by any other jurisdictions? i.e. NSW/PNG/NT etc.						
Unit	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered By

RTI Released





[Back To Main Page](#)

**How many cases were upgraded or downgraded during the shift?**

LASN	Incident	Coded	Altered To	Reason for Alteration?	Callback Conducted?	Outcome

RTI Released

**Staffing Issues (Late Log Ons/ Late Shift Starts)**

Officer(s)	Unit	Station / OpCen	LASN	Shift Start	Logged On / Started Shift	Early / Late by	Authorised By?	Reason Needed or Given / Operational Impact	Entered By



Paramedic Occupational Violence Incident									
Incident	Time	Officer(s) Involved	LASN	Station	Incident Information	Type of Occupational Violence	Description	Notifications <i>OS, SOS, PSDU, OCM</i>	Entered By
QPS Notified <i>(YES/NO)</i>	Time QPS Notified	Attending Supervisor	Peer Support / Priority One Activation	Caution Note Accuracy	Further Caution Note Actions Required	Call Back Actions Taken <i>(If Applicable)</i>	OCS Emailed CAD Report and Audio Files to OCM	Dot Point Summary Sent to OCM <i>(If Appropriate)</i>	
Comments (Essential Additional Information)									

Paramedic Occupational Violence Incident									
Incident	Time	Officer(s) Involved	LASN	Station	Incident Information	Type of Occupational Violence	Description	Notifications <i>OS, SOS, PSDU, OCM</i>	Entered By
QPS Notified <i>(YES/NO)</i>	Time QPS Notified	Attending Supervisor	Peer Support / Priority One Activation	Caution Note Accuracy	Further Caution Note Actions Required	Call Back Actions Taken <i>(If Applicable)</i>	OCS Emailed CAD Report and Audio Files to OCM	Dot Point Summary Sent to OCM <i>(If Appropriate)</i>	
Comments (Essential Additional Information)									

RTI REQUEST

PEER SUPPORT ACTIVATIONS										
Time	Incident	Officer/s Involved	LASN	Station/ OpCen	ID Number(s)	Incident Information	Action Taken/Outcome	Follow-Up Action required	Reported To	Entered By
11:57			MST			High speed single veh RTC, pt ejected, deceased	Action: Bravo, CCP, QFES, QPS Outcome: Crew unable to gain access to pt, injuries non-compatible with life	Q5 completed welfare check, peer support activated on their end	FYI only	A/OCS
15:38			MST				Action: 2xBravo, CPP, QFES, QPS Outcome: Crew unable to gain access to pt. QFES required for scene safety and secure scene.	Q6 OCS informed and peer support activated	OCS / Peer Support	A/OCS
17:18			OPCENS			Calltaker for major incident: 3 veh RTC ? multiple fatality in Q1	Action: primary calltaker for major incident; 6 units assigned Outcome: 2yo GCS3 pulse present; ? 1x black, 2x red 2x yellow 4x green [SR complicated]	Q6 OCS provided peer support within OpCen & activated further support services	OCS / Peer Support	A/OCS
17:41						Officer called in sick prior to shift commencement	Action:	Q6 OCS informed, peer support requested	SOS / Peer Support	A/OCS

WORKPLACE HEALTH & SAFETY (Not Relating to Paramedic Occupational Violence)										
Time	Incident	Officer/s Involved	LASN	Station/ OpCen	ID Number(s)	Incident Information	Action Taken/Outcome	Follow-Up Action required	Reported To	Entered By
07:30			GOL			Crew dispatched at 0416 to 2A prior to 0500 finish.	Action: crew responded without delay Outcome: unit rx, tx & became delayed at triage. Delayed offload due to specialist bed requirement. Unit became available at 0644.	Welfare check completed prior to return to & upon log off at station. <b>Fatigued until 1735</b>	SOS	OCS
16:21			GOL			Dispatched code 1 ? Officer suffered isolated injury	Action: assisting officer requested code 1 backup Outcome: multiple backup units sent. Senior officer proceeded to scene. Dx ?		SOS	A/OCS


**REPORTABLE FATIGUE SCORES (>5)**

Time	Shift	Officer	LASN	Station/ OpCen	ID Number	Fatigue Score	Action Taken/Outcome	Follow-Up Action required	Reported To	Entered By
08:20	30-Jan	[REDACTED]	WTM	GAT	[REDACTED]	10 14	Crew welfare checked, fatigue reported.	SOS aware - BAU unit utilised to transport officers & return work vehicle to station.	SOS / Twmba Comms	A/OCS

COMPLAINTS								
Time	LASN	Complainant's Name	Phone Number	Description	Action Taken/Reported To	Further Action Required	Summary	Entered By

FALSE CALLS								
Time	LASN	Incident	Callers Phone No	Callers Name As per CLI	Address of Caller As Per CLi	Incident Address	Stated Problem/Incident	Entered By

**Aeromedical Response Requests (Notification / Activation / Escalation Matrix)**

Time	Incident	MPDS Determinant	Code	Primary/ IFT	Approved Yes/No	Provide details on all requests	Enter the reason given for declining/deviation of the aeromedical resource	Requesting Supervisor	SOS	Escalation Process Enacted	SOS Escalation Comments

RTI Release

Were any PTS cases required to be handed over to Acute and was there any impact on Acute?					
Incident	LASN	Coding	Time	Reason	Operational Impact

RTI RE



3rd Party Trip Information									
Authorisation No.	LASN	Officer Name(s)	From	To	Reason	Company	Company Auth No.	Quoted Cost	Entered By
SOU - 2110311	GOL	[REDACTED]	GCUH	HVL	EOS night officer	13cabs	[REDACTED]		OCS

### 311021 NIGHT SOUTHPORT OPCEN BRIEF



## QUEENSLAND AMBULANCE SERVICE OPERATIONS BRIEF V2.11.2



SOUTHPORT

SHIFT: NIGHT

31/10/21

OCS:

OCS (AFTERNOON):

CDS:

SENIOR OPS SUPER(S):

GOL - SOS [redacted] 14-24+EA & OS [redacted]

MST - [redacted] 1400s / OS [redacted]

WTM - [redacted] 1400s +EA

Shift Report (Any issues/items of interest for noting that do not fit into another category or require further elaboration)									
Entry	Time	Acute/PTS	Issue	Action/Case Information	Entered By	Incident	Unit	LASN	Station/OpCen
1	21:00	ACUTE	Southport OpCen Response Area: - 44 active cases - 1 pending	Information Only	OCS			OPCENS	SOU
2	21:00	ACUTE	GOS: 67.2% - 613 calls	Workload and meal breaks being closely monitored	OCS			OPCENS	SOU
3	04:39	ACUTE	MST - WOD - 601476 Sustained damage to side panel whilst crew manoeuvring in small space of unit block for incident they attended - Officer advised unit still operational	Information Only	OCS			MST	WOD
4	04:55	ACUTE	Southport OpCen Response Area: - 21 active cases - 7 pending (longest pending 5hrs 53mins IHT)	Information Only	OCS			OPCENS	SOU
5	04:55	ACUTE	GOS: 60.5% - 83 calls	Workload and meal breaks being closely monitored	OCS			OPCENS	SOU
6									
7									
8									
9									
10									
11									
12									
13									
14									
15									
16									



<b>Were there any Significant Operational Incidents/Issues (M.C.I.s, QAS vehicle accidents, cases incidents involving QPS / QFRS)?</b>						
Unit	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered By

<b>Were there any Significant Patient Care/Clinical Issues (high acuity cases)?</b>						
Unit	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered By

<b>Cardiac Arrest – How many out of hospital cardiac arrests were attended and were they transported with ROSC?</b>						
Unit	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered By

<b>Were there any activations of First Responder Groups/Honorary Station personnel and were there any issues associated with this?</b>						
Unit	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered By

<b>Did QAS assist/Was QAS Assisted by any other jurisdictions? i.e. NSW/PNG/NT etc.</b>						
Unit	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered By

[Back To Main Page](#)

**How many cases were upgraded or downgraded during the shift?**

LASN	Incident	Coded	Altered To	Reason for Alteration?	Callback Conducted?	Outcome

[Back To Main Page](#)

**How many cases were upgraded or downgraded during the shift?**

LASN	Incident	Coded	Altered To	Reason for Alteration?	Callback Conducted?	Outcome

RTI Released

**Staffing Issues (Late Log Ons/ Late Shift Starts)**

Officer(s)	Unit	Station / OpCen	LASN	Shift Start	Logged On / Started Shift	Early / Late by	Authorised By?	Reason Needed or Given / Operational Impact	Entered By

RTI



Paramedic Occupational Violence Incident									
Incident	Time	Officer(s) Involved	LASN	Station	Incident Information	Type of Occupational Violence	Description	Notifications <i>OS, SOS, PSDU, OCM</i>	Entered By
QPS Notified <i>(YES/NO)</i>	Time QPS Notified	Attending Supervisor	Peer Support / Priority One Activation	Caution Note Accuracy	Further Caution Note Actions Required	Call Back Actions Taken <i>(If Applicable)</i>	OCS Emailed CAD Report and Audio Files to OCM	Dot Point Summary Sent to OCM <i>(If Appropriate)</i>	
Comments (Essential Additional Information)									

Paramedic Occupational Violence Incident									
Incident	Time	Officer(s) Involved	LASN	Station	Incident Information	Type of Occupational Violence	Description	Notifications <i>OS, SOS, PSDU, OCM</i>	Entered By
QPS Notified <i>(YES/NO)</i>	Time QPS Notified	Attending Supervisor	Peer Support / Priority One Activation	Caution Note Accuracy	Further Caution Note Actions Required	Call Back Actions Taken <i>(If Applicable)</i>	OCS Emailed CAD Report and Audio Files to OCM	Dot Point Summary Sent to OCM <i>(If Appropriate)</i>	
Comments (Essential Additional Information)									

RTI REQUEST

PEER SUPPORT ACTIVATIONS										
Time	Incident	Officer/s Involved	LASN	Station/OpCen	ID Number(s)	Incident Information	Action Taken/Outcome	Follow-Up Action required	Reported To	Entered By
22:50						As per officer from 7 - completed a shift at BEA or 4 - On completion of shift was nearly involved in an RTC INC 8 that attended - Officer from advisec was quite shaken	Unknown when next rostered	TBA	PSO Activation Email sent	OCS

WORKPLACE HEALTH & SAFETY (Not Relating to Paramedic Occupational Violence)										
Time	Incident	Officer/s Involved	LASN	Station/OpCen	ID Number(s)	Incident Information	Action Taken/Outcome	Follow-Up Action required	Reported To	Entered By
21:40			WTM	IPS		Attended an incident requiring CCP backup Code 1 transported to - Delayed at hospital	Crew placed OOS as soon as clear from - Dispatcher followed-up to ensure officers safe to drive home - Neither officer rostered tomorrow - SOS made contact with crew prior to them leaving station	Nil	SOS	OCS

REPORTABLE FATIGUE SCORES (>5)										
Time	Shift	Officer	LASN	Station/OpCen	ID Number	Fatigue Score	Action Taken/Outcome	Follow-Up Action required	Reported To	Entered By

<b>COMPLAINTS</b>								
Time	LASN	Complainant's Name	Phone Number	Description	Action Taken/Reported To	Further Action Required	Summary	Entered By

<b>FALSE CALLS</b>								
Time	LASN	Incident	Callers Phone No	Callers Name As per CLI	Address of Caller As Per CLi	Incident Address	Stated Problem/Incident	Entered By

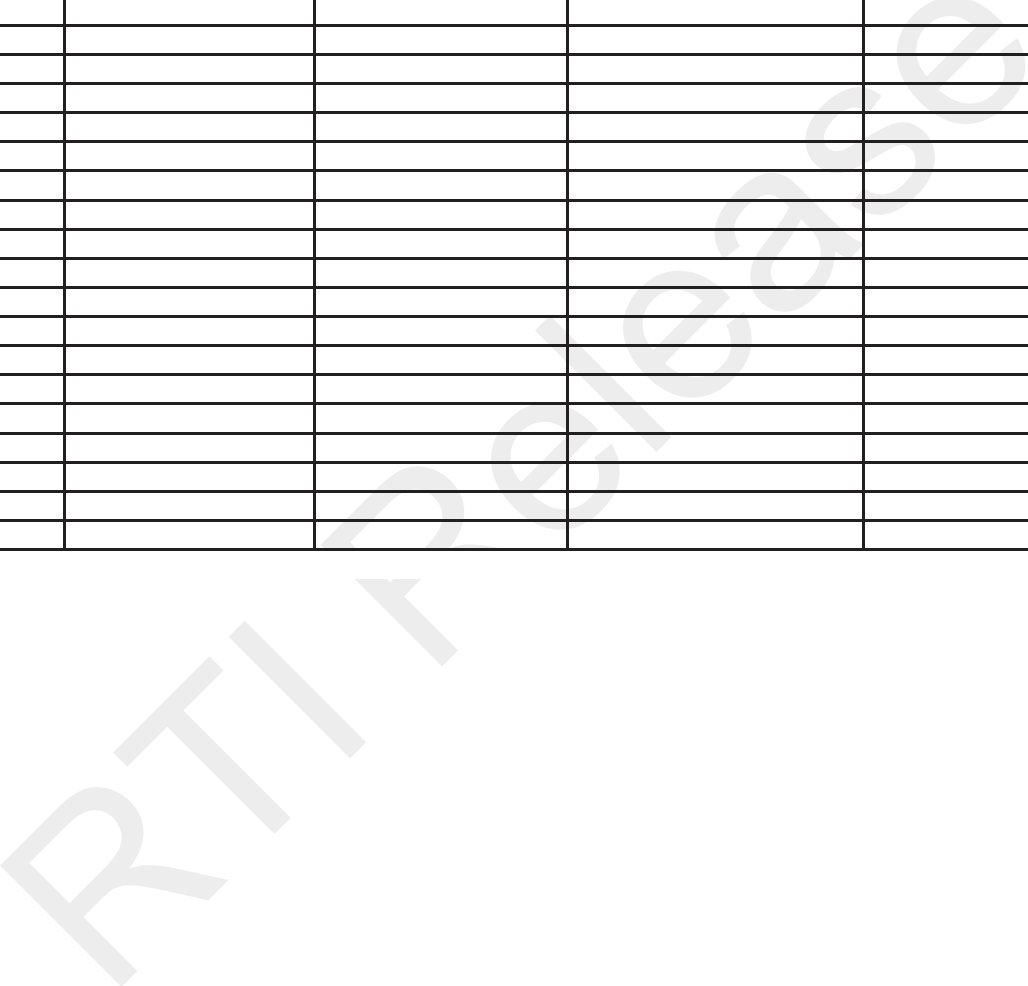
Aeromedical Response Requests (Notification / Activation / Escalation Matrix)											
Time	Incident	MPDS Determinant	Code	Primary/ IFT	Approved Yes/No	Provide details on all requests	Enter the reason given for declining/deviation of the aeromedical resource	Requesting Supervisor	SOS	Escalation Process Enacted	SOS Escalation Comments

RTI Release

Were any PTS cases required to be handed over to Acute and was there any impact on Acute?					
Incident	LASN	Coding	Time	Reason	Operational Impact

RTI RE

3rd Party Trip Information									
Authorisation No.	LASN	Officer Name(s)	From	To	Reason	Company	Company Auth No.	Quoted Cost	Entered By



# 011121 DAY SOUTHPORT OPCEN BRIEF



## QUEENSLAND AMBULANCE SERVICE OPERATIONS BRIEF V2.11.2



SOUTHPORT

SHIFT: DAY

01/11/21

OCS:

CDS:

SENIOR OPS SUPER(S):

GOL - SOS	[REDACTED]	06-18+EA &	[REDACTED]	12-24
MST - SOS	[REDACTED]	06-16 EA /	[REDACTED]	06-18 / [REDACTED] 14-00
		OS	[REDACTED]	06-18
WTM - SOS	[REDACTED]	06-18 EA /	[REDACTED]	12-24

Shift Report (Any issues/items of interest for noting that do not fit into another category or require further elaboration)									
Entry	Time	Acute/PTS	Issue	Action/Case Information	Entered By	Incident	Unit	LASN	Station/OpCen
1	10:21	ACUTE	Southport OpCen Response Area: - 54 active cases - 18 pending (longest pending 2hrs 39mins IHT)	Information Only	OCS			OPCENS	SOU
2	10:23	ACUTE	GOS: 70.5% - 218 calls	Information Only	OCS			OPCENS	SOU
3	10:20	ACUTE	SEQ now escalated - experiencing MODERATE hospital delays	Information Only	OCS			OPCENS	SOU
4	11:59	ACUTE	SEQ now escalated - experiencing EXTREME hospital delays	EMD's instructed to utilise 'peak demand script' until further notice	OCS			OPCENS	SOU
5									
6									
7									
8									
9									
10									
11									
12									
13									
14									
15									
16									

RTI



<b>HOSPITAL STATUS LOG</b>								
<b>Hospital</b>	<b>Status/ Escalation Level</b>	<b>Date Initiated</b>	<b>Time Initiated</b>	<b>Date Changed</b>	<b>Time Changed</b>	<b>Time On Status</b>	<b>Initiated By</b>	<b>Action/Outcome</b>

Were there any Significant Operational Incidents/Issues (M.C.I.s, QAS vehicle accidents, cases incidents involving QPS / QFRS)?						
Unit	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered By

Were there any Significant Patient Care/Clinical Issues (high acuity cases)?						
Unit	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered By
601614 601624 607691 8500	WTM		16:34	- Single car into tree removed from car CPR in progress.	ACTION: Bravo Crew CCP CREW SOS RSQ SR: 2 x Pts 1 x self extricated, 1 x Traumatic PEA Arrest CPR continues. OUTCOME: 1 x Deceased on scene, Pt GCS 15 TX to via RS500	CDS-TC

Cardiac Arrest – How many out of hospital cardiac arrests were attended and were they transported with ROSC?						
Unit	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered By
606598 601562 607852	GOL		07:58	- found on floor Blue and cold ? Deceased for a long time.	ACTION: Bravo Crew CCP SOS SR: deceased PT nil tx OUTCOME: Nil TX	CDS-TC

Were there any activations of First Responder Groups/Honorary Station personnel and were there any issues associated with this?						
Unit	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered By

Did QAS assist/Was QAS Assisted by any other jurisdictions? i.e. NSW/PNG/NT etc.						
Unit	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered By

RTI Release

[Back To Main Page](#)

**How many cases were upgraded or downgraded during the shift?**

LASN	Incident	Coded	Altered To	Reason for Alteration?	Callback Conducted?	Outcome

[Back To Main Page](#)

**How many cases were upgraded or downgraded during the shift?**

LASN	Incident	Coded	Altered To	Reason for Alteration?	Callback Conducted?	Outcome

RTI Released

**Staffing Issues (Late Log Ons/ Late Shift Starts)**

Officer(s)	Unit	Station / OpCen	LASN	Shift Start	Logged On / Started Shift	Early / Late by	Authorised By?	Reason Needed or Given / Operational Impact	Entered By
		HEL	GOL	08:00	08:42	00:42	OIC	Nil vehicles at STN - personal cars to COO	OCS

Paramedic Occupational Violence Incident									
Incident	Time	Officer(s) Involved	LASN	Station	Incident Information	Type of Occupational Violence	Description	Notifications <i>OS, SOS, PSDU, OCM</i>	Entered By
QPS Notified <i>(YES/NO)</i>	Time QPS Notified	Attending Supervisor	Peer Support / Priority One Activation	Caution Note Accuracy	Further Caution Note Actions Required	Call Back Actions Taken <i>(If Applicable)</i>	OCS Emailed CAD Report and Audio Files to OCM	Dot Point Summary Sent to OCM <i>(If Appropriate)</i>	
Comments (Essential Additional Information)									

Paramedic Occupational Violence Incident									
Incident	Time	Officer(s) Involved	LASN	Station	Incident Information	Type of Occupational Violence	Description	Notifications <i>OS, SOS, PSDU, OCM</i>	Entered By
QPS Notified <i>(YES/NO)</i>	Time QPS Notified	Attending Supervisor	Peer Support / Priority One Activation	Caution Note Accuracy	Further Caution Note Actions Required	Call Back Actions Taken <i>(If Applicable)</i>	OCS Emailed CAD Report and Audio Files to OCM	Dot Point Summary Sent to OCM <i>(If Appropriate)</i>	
Comments (Essential Additional Information)									

RTI REQUEST

PEER SUPPORT ACTIVATIONS										
Time	Incident	Officer/s Involved	LASN	Station/ OpCen	ID Number(s)	Incident Information	Action Taken/Outcome	Follow-Up Action required	Reported To	Entered By

WORKPLACE HEALTH & SAFETY (Not Relating to Paramedic Occupational Violence)										
Time	Incident	Officer/s Involved	LASN	Station/ OpCen	ID Number(s)	Incident Information	Action Taken/Outcome	Follow-Up Action required	Reported To	Entered By
09:30			MST	YAR		post fall unable to get up	QFES attached for assistance Pt tx to @0553 @hosp 0719 available @0809 Crew logged off @0925	Welfare check Officer remaining at station to have a few hrs sleep before returning to residence. Other officers ok to drive Unsure if on shift again tonight	SOS / ROC	OCS

REPORTABLE FATIGUE SCORES (>5)										
Time	Shift	Officer	LASN	Station/ OpCen	ID Number	Fatigue Score	Action Taken/Outcome	Follow-Up Action required	Reported To	Entered By
13:11	0700-1700		GOL	MTT		16	Officer dispatched on a code 1 - reported a fatigue score of 16 and was stood down - terminated shift at 1400		SOS	OCS



COMPLAINTS								
Time	LASN	Complainant's Name	Phone Number	Description	Action Taken/Reported To	Further Action Required	Summary	Entered By

FALSE CALLS								
Time	LASN	Incident	Callers Phone No	Callers Name As per CLI	Address of Caller As Per CLi	Incident Address	Stated Problem/Incident	Entered By

**Aeromedical Response Requests (Notification / Activation / Escalation Matrix)**

Time	Incident	MPDS Determinant	Code	Primary/ IFT	Approved Yes/No	Provide details on all requests	Enter the reason given for declining/deviation of the aeromedical resource	Requesting Supervisor	SOS	Escalation Process Enacted	SOS Escalation Comments

RTI Release





# 011121 NIGHT SOUTHPORT OPCEN BRIEF



## QUEENSLAND AMBULANCE SERVICE OPERATIONS BRIEF V2.11.2



SOUTHPORT

SHIFT: NIGHT

01/11/21

OCS:

OCS (AFTERNOON):

CDS:

SENIOR OPS SUPER(S):

GOL - SOS	[REDACTED]	12-24 &	[REDACTED]	EA
MST -	[REDACTED]	EA /	[REDACTED]	14-2400 / OS [REDACTED] 1800-0600
WTM -	[REDACTED]	EA /	[REDACTED]	1200-2400

Shift Report (Any issues/items of interest for noting that do not fit into another category or require further elaboration)									
Entry	Time	Acute/PTS	Issue	Action/Case Information	Entered By	Incident	Unit	LASN	Station/OpCen
1	18:25	ACUTE	SNAPSHOT	36 Active code 1 1 Pending Code 1 19 Pending code 2 6 IHT	OCS				SOC
2	18:25		GOS 80.4	On changeover in Comms drop from 93%	OCS				SOC
3	03:14	ACUTE	Stretcher is stuck in broken lift	Action: bravo dispatched - crew became stuck in lift - 2nd unit dispatched OS attending. Outcome: Crew freed but stretcher still stuck as lift between floors will need to collect during the day - No detriment to patient - cancelled on arrival	OCS		601584	GOL	NER
4									
5									
6									
7									
8									
9									
10									
11									
12									
13									
14									
15									
16									



<b>Were there any Significant Operational Incidents/Issues (M.C.I.s, QAS vehicle accidents, cases incidents involving QPS / QFRS)?</b>						
Unit	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered By

<b>Were there any Significant Patient Care/Clinical Issues (high acuity cases)?</b>						
Unit	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered By

<b>Cardiac Arrest – How many out of hospital cardiac arrests were attended and were they transported with ROSC?</b>						
Unit	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered By
601412 506292 606535	MST		20:15	Medical Alarm , Pt collapsed , CPR commenced.	<b>RESPONSE</b> : Bravo x 2 , CCP , <b>OUTCOME</b> : Signal 4 post resus	CDS
501296 606853 601412 606535	MST		22:32	SOB , Unresponsive during call.	<b>RESPONSE</b> : Bravo x 2 , CCP , HARU <b>SR</b> : GCS 3, pale , aspirating <b>SR 2</b> : Pt Brady down , pads are on , <b>SR 3</b> : CPR commenced <b>OUTCOME</b> : Signal 4 post resus	CDS

<b>Were there any activations of First Responder Groups/Honorary Station personnel and were there any issues associated with this?</b>						
Unit	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered By
JMR	GOL		19:13	Dog bite	<b>Action</b> : JMR bravo + CCP attached <b>Outcome</b> : JMR unable to be contacted so stood down, Pt tx to	OCS



Did QAS assist/Was QAS Assisted by any other jurisdictions? i.e. NSW/PNG/NT etc.						
Unit	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered By

RTI Release



[Back To Main Page](#)

**How many cases were upgraded or downgraded during the shift?**

LASN	Incident	Coded	Altered To	Reason for Alteration?	Callback Conducted?	Outcome

RTI Released

**Staffing Issues (Late Log Ons/ Late Shift Starts)**

Officer(s)	Unit	Station / OpCen	LASN	Shift Start	Logged On / Started Shift	Early / Late by	Authorised By?	Reason Needed or Given / Operational Impact	Entered By
		MER		18:30	19:00	00:30	SOS	Family reasons	OCS
		MER	GOL	19:00	21:30	02:30	SOS	Movement to team with partner - not caused by officer	OCS

Paramedic Occupational Violence Incident									
Incident	Time	Officer(s) Involved	LASN	Station	Incident Information	Type of Occupational Violence	Description	Notifications <i>OS, SOS, PSDU, OCM</i>	Entered By
QPS Notified <i>(YES/NO)</i>	Time QPS Notified	Attending Supervisor	Peer Support / Priority One Activation	Caution Note Accuracy	Further Caution Note Actions Required	Call Back Actions Taken <i>(If Applicable)</i>	OCS Emailed CAD Report and Audio Files to OCM	Dot Point Summary Sent to OCM <i>(If Appropriate)</i>	
Comments (Essential Additional Information)									

Paramedic Occupational Violence Incident									
Incident	Time	Officer(s) Involved	LASN	Station	Incident Information	Type of Occupational Violence	Description	Notifications <i>OS, SOS, PSDU, OCM</i>	Entered By
QPS Notified <i>(YES/NO)</i>	Time QPS Notified	Attending Supervisor	Peer Support / Priority One Activation	Caution Note Accuracy	Further Caution Note Actions Required	Call Back Actions Taken <i>(If Applicable)</i>	OCS Emailed CAD Report and Audio Files to OCM	Dot Point Summary Sent to OCM <i>(If Appropriate)</i>	
Comments (Essential Additional Information)									

RTI REQUEST

PEER SUPPORT ACTIVATIONS										
Time	Incident	Officer/s Involved	LASN	Station/OpCen	ID Number(s)	Incident Information	Action Taken/Outcome	Follow-Up Action required	Reported To	Entered By
16:34	[REDACTED]	[REDACTED]	WTM	[REDACTED]	[REDACTED]	Car vs tree [REDACTED] not conscious not breathing	Action: 1 bravo, 1 CCP crew, SOS Helo dispatched Outcome: 23yom Sig 4 2nd male Tx by Helo [REDACTED]	Debrief at [REDACTED] station		OCS
22:32	[REDACTED]	[REDACTED]	MST	[REDACTED]	[REDACTED]	[REDACTED] SOB	Action: 2 bravo, Haru, CCP dispatched Outcome: Sig 4	Debrief and cleanup at [REDACTED] station		OCS

WORKPLACE HEALTH & SAFETY (Not Relating to Paramedic Occupational Violence)										
Time	Incident	Officer/s Involved	LASN	Station/OpCen	ID Number(s)	Incident Information	Action Taken/Outcome	Follow-Up Action required	Reported To	Entered By
16:34	[REDACTED]	[REDACTED]	WTM	IPS	[REDACTED]	AS ABOVE	Delay crew post debrief returning to station	fatigue >0715	SOS [REDACTED]	OCS
18:12	[REDACTED]	[REDACTED]	WTM	RBK	[REDACTED]	[REDACTED] feeling unwell	Action: bravo CCP unit sent Outcome: Delay on scene Tx to [REDACTED]		SOS [REDACTED]	OCS
17:13	[REDACTED]	[REDACTED]	GOL	NER	[REDACTED]	[REDACTED] chest pain	Action : Bravo unit sent Outcome: Stemi Tx [REDACTED]	[REDACTED] Fatigue >0715		OCS

REPORTABLE FATIGUE SCORES (>5)										
Time	Shift	Officer	LASN	Station/OpCen	ID Number	Fatigue Score	Action Taken/Outcome	Follow-Up Action required	Reported To	Entered By

COMPLAINTS								
Time	LASN	Complainant's Name	Phone Number	Description	Action Taken/Reported To	Further Action Required	Summary	Entered By

FALSE CALLS								
Time	LASN	Incident	Callers Phone No	Callers Name As per CLI	Address of Caller As Per CLi	Incident Address	Stated Problem/Incident	Entered By

**Aeromedical Response Requests (Notification / Activation / Escalation Matrix)**

Time	Incident	MPDS Determinant	Code	Primary/ IFT	Approved Yes/No	Provide details on all requests	Enter the reason given for declining/deviation of the aeromedical resource	Requesting Supervisor	SOS	Escalation Process Enacted	SOS Escalation Comments

RTI Release



**Were any PTS cases required to be handed over to Acute and was there any impact on Acute?**

Incident	LASN	Coding	Time	Reason	Operational Impact

RTI RE

3rd Party Trip Information									
Authorisation No.	LASN	Officer Name(s)	From	To	Reason	Company	Company Auth No.	Quoted Cost	Entered By
SOU - 2111011	GOL		GCUH	BROADBEACH	Collect vehicle	13cabs			OCS
SOU - 2111012	WTM		Ipswich station	Springfield Station	End of shift	13cabs			OCS

### 211121 DAY SOUTHPORT OPCEN BRIEF



## QUEENSLAND AMBULANCE SERVICE OPERATIONS BRIEF V2.11.2



SOUTHPORT

SHIFT: DAY 21/11/21

OCS: [REDACTED]

OCS (AFTERNOON): [REDACTED]

CDS: [REDACTED] & [REDACTED] 0600-1800

SENIOR OPS SUPER(S): GOL - SOS [REDACTED] 0600-180 & SOS [REDACTED] 2400-2400/EA

MST - [REDACTED] 0600-1800 / [REDACTED] 1400-2400

WTM - [REDACTED] 0600-1800 / [REDACTED] 1400-2400

Shift Report (Any issues/items of interest for noting that do not fit into another category or require further elaboration)									
Entry	Time	Acute/PTS	Issue	Action/Case Information	Entered By	Incident	Unit	LASN	Station/OpCen
1	06:00		BCP Printer	Operational	OCS			OPCENS	SOC
2	08:15		Bravo officer [redacted] rostered as acute PTO today	[redacted]	OCS			[redacted]	[redacted]
3	08:45		Mt Hallen Code 1 delay - C/HUB, case upgraded by the C/HUB clinician	It was noted by the SOU CDS that Acute had not received the case 0846 Upgraded 0856 Changed from Clinical Hub to Acute. OpCen SOS and Bris SOCS advised	OCS	1 [redacted]		WTM	LOW
4	17:15		<b>GOS</b> 84.2>2400 90.6>hr 471 Calls		OCS				SOC
5									
6									
7									
8									
9									
10									
11									
12									
13									
14									
15									
16									



<b>Were there any Significant Operational Incidents/Issues (M.C.I.s, QAS vehicle accidents, cases incidents involving QPS / QFRS)?</b>						
Unit	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered By

<b>Were there any Significant Patient Care/Clinical Issues (high acuity cases)?</b>						
Unit	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered By

<b>Cardiac Arrest – How many out of hospital cardiac arrests were attended and were they transported with ROSC?</b>						
Unit	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered By

<b>Were there any activations of First Responder Groups/Honorary Station personnel and were there any issues associated with this?</b>						
Unit	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered By

<b>Did QAS assist/Was QAS Assisted by any other jurisdictions? i.e. NSW/PNG/NT etc.</b>						
Unit	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered By



[Back To Main Page](#)

**How many cases were upgraded or downgraded during the shift?**

LASN	Incident	Coded	Altered To	Reason for Alteration?	Callback Conducted?	Outcome

RTI Released





Paramedic Occupational Violence Incident									
Incident	Time	Officer(s) Involved	LASN	Station	Incident Information	Type of Occupational Violence	Description	Notifications <i>OS, SOS, PSDU, OCM</i>	Entered By
QPS Notified <i>(YES/NO)</i>	Time QPS Notified	Attending Supervisor	Peer Support / Priority One Activation	Caution Note Accuracy	Further Caution Note Actions Required	Call Back Actions Taken <i>(If Applicable)</i>	OCS Emailed CAD Report and Audio Files to OCM	Dot Point Summary Sent to OCM <i>(If Appropriate)</i>	
Comments (Essential Additional Information)									

Paramedic Occupational Violence Incident									
Incident	Time	Officer(s) Involved	LASN	Station	Incident Information	Type of Occupational Violence	Description	Notifications <i>OS, SOS, PSDU, OCM</i>	Entered By
QPS Notified <i>(YES/NO)</i>	Time QPS Notified	Attending Supervisor	Peer Support / Priority One Activation	Caution Note Accuracy	Further Caution Note Actions Required	Call Back Actions Taken <i>(If Applicable)</i>	OCS Emailed CAD Report and Audio Files to OCM	Dot Point Summary Sent to OCM <i>(If Appropriate)</i>	
Comments (Essential Additional Information)									

RTI REQUEST

PEER SUPPORT ACTIVATIONS										
Time	Incident	Officer/s Involved	LASN	Station/ OpCen	ID Number(s)	Incident Information	Action Taken/Outcome	Follow-Up Action required	Reported To	Entered By

WORKPLACE HEALTH & SAFETY (Not Relating to Paramedic Occupational Violence)										
Time	Incident	Officer/s Involved	LASN	Station/ OpCen	ID Number(s)	Incident Information	Action Taken/Outcome	Follow-Up Action required	Reported To	Entered By

REPORTABLE FATIGUE SCORES (>5)										
Time	Shift	Officer	LASN	Station/ OpCen	ID Number	Fatigue Score	Action Taken/Outcome	Follow-Up Action required	Reported To	Entered By

RTI#



Aeromedical Response Requests (Notification / Activation / Escalation Matrix)											
Time	Incident	MPDS Determinant	Code	Primary/ IFT	Approved Yes/No	Provide details on all requests	Enter the reason given for declining/deviation of the aeromedical resource	Requesting Supervisor	SOS	Escalation Process Enacted	SOS Escalation Comments

RTI Release





# 211121 NIGHT SOUTHPORT OPCEN BRIEF



## QUEENSLAND AMBULANCE SERVICE OPERATIONS BRIEF V2.11.2



SOUTHPORT

SHIFT: NIGHT

21/11/21

OCS:

OCS (AFTERNOON):

CDS:

SENIOR OPS SUPER(S):

GOL - SOS [redacted] 1200-2400/EA & OS [redacted] 1800-0600

MST - SOS [redacted] EA/ [redacted] 1400-2400 & OS [redacted] 1800-0600

WTM - SOS [redacted] 1400-2400/EA



Shift Report (Any issues/items of interest for noting that do not fit into another category or require further elaboration)									
Entry	Time	Acute/PTS	Issue	Action/Case Information	Entered By	Incident	Unit	LASN	Station/OpCen
1	20:40	ACUTE	Southport OpCen Response Area: - 56 active cases - 22 pending (longest pending 2hrs)	CDS & SOCC Doctor completing regular call-backs & creating clinical plans as required	OCS	N/A	N/A	ALL	ALL
2	20:57		Southport OpCen Escalated due to surge in workload (continued from 19/11/21 08:48hrs)	EMD's instructed to utilise 'peak demand script' until further notice	OCS	N/A	N/A	OPCENS	OpCen
3	21:13		GOS: 85.9% - 586 calls answered	Workload and meal breaks being closely monitored	OCS	N/A	N/A	OPCENS	OpCen
4	22:27	ACUTE	SEQ ow escalated - experiencing MODERATE hospital delays, as per LASN page	Information only	OCS	N/A	N/A	ALL	ALL
5	04:30	ACUTE	Southport OpCen Response Area: - 21 active cases - 25 pending (longest pending 6.5hrs)	CDS & OCS completing regular call-backs & creating clinical plans as required	OCS	N/A	N/A	OPCENS	OpCen
6	05:20		GOS: 69.1% - 97 calls answered	Workload and meal breaks being closely monitored	OCS	N/A	N/A	OPCENS	OpCen
7									
8									
9									
10									
11									
12									
13									
14									
15									
16									



<b>Were there any Significant Operational Incidents/Issues (M.C.I.s, QAS vehicle accidents, cases incidents involving QPS / QFRS)?</b>						
Unit	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered By
507246 601414	MST		18:00	As per QPS ICEMS: 89YOM absconded from retirement village, threatening suicide	<b>RESPONSE:</b> ACP crew, CCP, SOS, QPS & QFES <b>OUTCOME:</b> Pt located approx. 10m. Up a tree in public place. Pt. txed to LCH	OCS
601453	MST		20:01	- Single vehicle RTC, off duty QPS officer on scene assisting was assaulted during QAS 000 call	<b>RESPONSE:</b> 2x ACP crew's & SOS <b>OUTCOME:</b> 1x PAED txed to LCH	OCS

<b>Were there any Significant Patient Care/Clinical Issues (high acuity cases)?</b>						
Unit	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered By

<b>Cardiac Arrest – How many out of hospital cardiac arrests were attended and were they transported with ROSC?</b>						
Unit	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered By
501321 601617 606861	WTM		21:27	unresponsive in bed	<b>RESPONSE:</b> 1.5 ACP crew's & CCP <b>SITREP:</b> CPR in progress <b>OUTCOME:</b> Signal 4	OCS

<b>Were there any activations of First Responder Groups/Honorary Station personnel and were there any issues associated with this?</b>						
Unit	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered By

**Did QAS assist/Was QAS Assisted by any other jurisdictions? i.e. NSW/PNG/NT etc.**

Unit	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered By

RTI Release



[Back To Main Page](#)

**How many cases were upgraded or downgraded during the shift?**

LASN	Incident	Coded	Altered To	Reason for Alteration?	Callback Conducted?	Outcome

RTI Release

**Staffing Issues (Late Log Ons/ Late Shift Starts)**

Officer(s)	Unit	Station / OpCen	LASN	Shift Start	Logged On / Started Shift	Early / Late by	Authorised By?	Reason Needed or Given / Operational Impact	Entered By

RTI

Paramedic Occupational Violence Incident									
Incident	Time	Officer(s) Involved	LASN	Station	Incident Information	Type of Occupational Violence	Description	Notifications <i>OS, SOS, PSDU, OCM</i>	Entered By
	16:56		GOL	BUR		Signs / Sounds of Violence	Crew retreated due to pt. attempting to bite officers. QPS requested L&S	SOS	OCS
QPS Notified (YES/NO)	Time QPS Notified	Attending Supervisor	Peer Support / Priority One Activation	Caution Note Accuracy	Further Caution Note Actions Required	Call Back Actions Taken (If Applicable)	OCS Emailed CAD Report and Audio Files to OCM	Dot Point Summary Sent to OCM (If Appropriate)	
YES	17:26		PEER SUPPORT	NON-EXISTENT					
Comments (Essential Additional Information)									
17:14 QAS on scene. 17 51 GCPACH provided additional information in regards to hx of self harm, post icle aggression, previous charges for wilful/common assault and requirement for sedation									

Paramedic Occupational Violence Incident									
Incident	Time	Officer(s) Involved	LASN	Station	Incident Information	Type of Occupational Violence	Description	Notifications <i>OS, SOS, PSDU, OCM</i>	Entered By
	11 02 DAY SHIFT		WTM	IPS	As per QPS ICEMS:	Verbal Violence	Crew advised pt. was highly verbally and physically abusive. Pt. tx to by QPS with QAS following		OCS
QPS Notified (YES/NO)	Time QPS Notified	Attending Supervisor	Peer Support / Priority One Activation	Caution Note Accuracy	Further Caution Note Actions Required	Call Back Actions Taken (If Applicable)	OCS Emailed CAD Report and Audio Files to OCM	Dot Point Summary Sent to OCM (If Appropriate)	
N/A			PEER SUPPORT	NOT ACCURATE					
Comments (Essential Additional Information)									
20 50 PS OIC Russell called OpCen advising that she had received an email from officer Dodt in regards to incident requesting for caution note to be amended									

Paramedic Occupational Violence Incident									
Incident	Time	Officer(s) Involved	LASN	Station	Incident Information	Type of Occupational Violence	Description	Notifications <i>OS, SOS, PSDU, OCM</i>	Entered By
	20:50		GOL	RUN	C/O pain in-between shoulder blades	Verbal Violence	Crew advised intoxicated pt. and became verbally abusive. Crew left scene	SOS	OCS
QPS Notified (YES/NO)	Time QPS Notified	Attending Supervisor	Peer Support / Priority One Activation	Caution Note Accuracy	Further Caution Note Actions Required	Call Back Actions Taken (If Applicable)	OCS Emailed CAD Report and Audio Files to OCM	Dot Point Summary Sent to OCM (If Appropriate)	
N/A			PEER SUPPORT	NON-EXISTENT					
Comments (Essential Additional Information)									



PEER SUPPORT ACTIVATIONS										
Time	Incident	Officer/s Involved	LASN	Station/OpCen	ID Number(s)	Incident Information	Action Taken/Outcome	Follow-Up Action required	Reported To	Entered By

WORKPLACE HEALTH & SAFETY (Not Relating to Paramedic Occupational Violence)										
Time	Incident	Officer/s Involved	LASN	Station/OpCen	ID Number(s)	Incident Information	Action Taken/Outcome	Follow-Up Action required	Reported To	Entered By
20:34	7		MST	WOD		EDENS LANDING - Single vehicle RTC	Crew cleared at 2240 then had to return to YAR strn to collect QAS unit. EOS at 2420. Nil BFD time applicable.	N/A	N/A	OCS
22:10	7		WTM	IPS		GREENBANK - C/O back pain	Crew cleared at 2457. EOS at 0212. Nil BFD time applicable as both officer's advised that they are now on leave. Both officer's were fine to drive home	N/A	OS (MST) SOS (WTM)	OCS
23:03			MST	BEE		LOGAN RESERVE - generally unwell	Officer cleared LCH at 2452 post being hot tagged. EOS at 0140 (24F). <b>BFD&gt;1140</b>	N/A	Q5 OC (Winlaw)	OCS

REPORTABLE FATIGUE SCORES (>5)										
Time	Shift	Officer	LASN	Station/OpCen	ID Number	Fatigue Score	Action Taken/Outcome	Follow-Up Action required	Reported To	Entered By
16:02 DAYSHIFT			MST	MUN		8	OpCen to monitor. Crew placed OOS for a short time during shift post nil tx in order to have a refreshment break	OIC	SIMR Medical	OCS
16:02 DAYSHIFT			MST	MUN		7	OpCen to monitor. Crew placed OOS for a short time during shift post nil tx in order to have a refreshment break	OIC	SIMR Medical	OCS

COMPLAINTS								
Time	LASN	Complainant's Name	Phone Number	Description	Action Taken/Reported To	Further Action Required	Summary	Entered By

FALSE CALLS								
Time	LASN	Incident	Callers Phone No	Callers Name As per CLI	Address of Caller As Per CLi	Incident Address	Stated Problem/Incident	Entered By
20:47	MST			Default mobile ( )	Default mobile		Incident sent to QPS via ICEMS for follow up. Confirmed hoax call from welfare check performed	OCS

<b>Aeromedical Response Requests (Notification / Activation / Escalation Matrix)</b>											
<b>Time</b>	<b>Incident</b>	<b>MPDS Determinant</b>	<b>Code</b>	<b>Primary/ IFT</b>	<b>Approved Yes/No</b>	<b>Provide details on all requests</b>	<b>Enter the reason given for declining/deviation of the aeromedical resource</b>	<b>Requesting Supervisor</b>	<b>SOS</b>	<b>Escalation Process Enacted</b>	<b>SOS Escalation Comments</b>

RTI Release

Were any PTS cases required to be handed over to Acute and was there any impact on Acute?					
Incident	LASN	Coding	Time	Reason	Operational Impact

RTI RE



### 221121 DAY SOUTHPORT OPCEN BRIEF



## QUEENSLAND AMBULANCE SERVICE OPERATIONS BRIEF V2.11.2



SOUTHPORT

SHIFT: DAY

22/11/21

OCS:

OCS (AFTERNOON):

CDS:

SENIOR OPS SUPER(S):

GOL - SOS [REDACTED] 0600-1800/EA & SOS [REDACTED] 1200-2400

MST - SOS [REDACTED] 0600-1600/EA & SOS [REDACTED] 1400-2400

WTM - SOS [REDACTED] 0600-1800/EA & SOS [REDACTED] 1200-2400

Shift Report (Any issues/items of interest for noting that do not fit into another category or require further elaboration)									
Entry	Time	Acute/PTS	Issue	Action/Case Information	Entered By	Incident	Unit	LASN	Station/OpCen
1	06:00		BCP Printer	Operational	OCS			OPCENS	SOC
2	06:15		Emergency disconnect rule enacted per OpCen SOS	Cancelled 1300	OCS			GOL	SOC
3	06:00		Peek demand script enacted	BAU @ 1630	OCS				
4	08:00		GOL 2/11 SUPS logged on LOG 4/SUPS Logged on WTM All OIC's Logged on		OCS				
5	09:00		GOL 6/11 SUP's logged on LOG 1 SUP not Logged on WTM All SUPs Logged on		OCS				
6	13:30		LOG/WTM OLP's not logged on	SOSs advised delays with equipment - Logged on 1215 LCH - 1527 IGH	OCS			MST	MST
7	12:30		SOUTHPORT STATION FIRE ALARM - Southport station and OpCen had smoke alarms activated	OIC Southport confirmed smoke coming from the ceiling. QFES Called / QAS unit on standby Nil smell of smoke in the operations centre side. BCP Level 1 Activated. BOC Advised and will take 000 and non urgent, Shadowing dispatch. Dispatch remained active in the OpCen SOCC SOS advised. QFES confirmed electrical fault. Smoke alarm caught fire. QFES Isolated situation, deemed area safe. OpCen returned back to BAU at 1252	OCS	15111736		GOL	SOC
8									
9									
10									
11									
12									
13									
14									

Shift Report (Any issues/items of interest for noting that do not fit into another category or require further elaboration)									
Entry	Time	Acute/PTS	Issue	Action/Case Information	Entered By	Incident	Unit	LASN	Station/OpCen
15									
16									

RTI Release





<b>Were there any Significant Operational Incidents/Issues (M.C.I.s, QAS vehicle accidents, cases incidents involving QPS / QFRS)?</b>						
Unit	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered By

<b>Were there any Significant Patient Care/Clinical Issues (high acuity cases)?</b>						
Unit	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered By

<b>Cardiac Arrest – How many out of hospital cardiac arrests were attended and were they transported with ROSC?</b>						
Unit	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered By

<b>Were there any activations of First Responder Groups/Honorary Station personnel and were there any issues associated with this?</b>						
Unit	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered By

<b>Did QAS assist/Was QAS Assisted by any other jurisdictions? i.e. NSW/PNG/NT etc.</b>						
Unit	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered By



[Back To Main Page](#)

**How many cases were upgraded or downgraded during the shift?**

LASN	Incident	Coded	Altered To	Reason for Alteration?	Callback Conducted?	Outcome

RTI Released

**Staffing Issues (Late Log Ons/ Late Shift Starts)**

Officer(s)	Unit	Station / OpCen	LASN	Shift Start	Logged On / Started Shift	Early / Late by	Authorised By?	Reason Needed or Given / Operational Impact	Entered By
				06:00	06:31	00:31	NA		

Paramedic Occupational Violence Incident									
Incident	Time	Officer(s) Involved	LASN	Station	Incident Information	Type of Occupational Violence	Description	Notifications <i>OS, SOS, PSDU, OCM</i>	Entered By
<b>QPS Notified</b> <i>(YES/NO)</i>	<b>Time QPS Notified</b>	<b>Attending Supervisor</b>	<b>Peer Support / Priority One Activation</b>	<b>Caution Note Accuracy</b>	<b>Further Caution Note Actions Required</b>	<b>Call Back Actions Taken</b> <i>(If Applicable)</i>	<b>OCS Emailed CAD Report and Audio Files to OCM</b>	<b>Dot Point Summary Sent to OCM</b> <i>(If Appropriate)</i>	
Comments (Essential Additional Information)									

Paramedic Occupational Violence Incident									
Incident	Time	Officer(s) Involved	LASN	Station	Incident Information	Type of Occupational Violence	Description	Notifications <i>OS, SOS, PSDU, OCM</i>	Entered By
<b>QPS Notified</b> <i>(YES/NO)</i>	<b>Time QPS Notified</b>	<b>Attending Supervisor</b>	<b>Peer Support / Priority One Activation</b>	<b>Caution Note Accuracy</b>	<b>Further Caution Note Actions Required</b>	<b>Call Back Actions Taken</b> <i>(If Applicable)</i>	<b>OCS Emailed CAD Report and Audio Files to OCM</b>	<b>Dot Point Summary Sent to OCM</b> <i>(If Appropriate)</i>	
Comments (Essential Additional Information)									

RTI REQUEST

PEER SUPPORT ACTIVATIONS										
Time	Incident	Officer/s Involved	LASN	Station/ OpCen	ID Number(s)	Incident Information	Action Taken/Outcome	Follow-Up Action required	Reported To	Entered By

WORKPLACE HEALTH & SAFETY (Not Relating to Paramedic Occupational Violence)										
Time	Incident	Officer/s Involved	LASN	Station/ OpCen	ID Number(s)	Incident Information	Action Taken/Outcome	Follow-Up Action required	Reported To	Entered By
07:15		400345 35875	MST	BEE		RFT 0500 Finished 0715	1 Officer will take a nap at the station before driving home			OCS

REPORTABLE FATIGUE SCORES (>5)										
Time	Shift	Officer	LASN	Station/ OpCen	ID Number	Fatigue Score	Action Taken/Outcome	Follow-Up Action required	Reported To	Entered By
11:15		Officer: [REDACTED]	GOL			Fatigue Score: 16	<p>Region: Metro South Region District: West Moreton District Shift Station: Laidley Shift: 21/11/2021 1900 -0700 hrs (400396). Fatigue Details:</p> <ul style="list-style-type: none"> <li>•Officer on EA 1900-0700 hrs shift yesterday (21/11/2021) and is rostered 0700-1700 hrs 22/11/2021.</li> <li>•Officer whilst on EA 21/11/2021 attended three call outs with last call out completed at 0754 hrs.</li> </ul>	<p>Risk Mitigation Strategies:</p> <ul style="list-style-type: none"> <li>•OIC to cover shift until 1100 hrs logon at Laidley Station</li> <li>•SOS advises Opcen will facilitate 10 hour uninterrupted break from duty</li> <li>•SOS to conduct welfare check upon officers return to duty</li> <li>•SOS to advise Officer to complete a SHE Hazard Report for the Region to address future strategies to minimise fatigue scores greater than 12.</li> </ul>	Report from SOCC	

<b>COMPLAINTS</b>								
Time	LASN	Complainant's Name	Phone Number	Description	Action Taken/Reported To	Further Action Required	Summary	Entered By

<b>FALSE CALLS</b>								
Time	LASN	Incident	Callers Phone No	Callers Name As per CLI	Address of Caller As Per CLi	Incident Address	Stated Problem/Incident	Entered By



Aeromedical Response Requests (Notification / Activation / Escalation Matrix)											
Time	Incident	MPDS Determinant	Code	Primary/ IFT	Approved Yes/No	Provide details on all requests	Enter the reason given for declining/deviation of the aeromedical resource	Requesting Supervisor	SOS	Escalation Process Enacted	SOS Escalation Comments

RTI Release



3rd Party Trip Information									
Authorisation No.	LASN	Officer Name(s)	From	To	Reason	Company	Company Auth No.	Quoted Cost	Entered By
SOU - 2111221	GOL		SOU	MUD	Staff Movement	13CAB			

### 221121 NIGHT SOUTHPORT OPCEN BRIEF



## QUEENSLAND AMBULANCE SERVICE OPERATIONS BRIEF V2.11.2



SOUTHPORT

SHIFT: NIGHT

22/11/21

OCS:

OCS (AFTERNOON):

CDS:

SENIOR OPS SUPER(S):

GOL - SOS [redacted] EA/SOS [redacted] 1200-2400 & OS [redacted] 1800-0600

MST - SOS [redacted] EA/SOS [redacted] 1400-2400 & OS [redacted] 1800-0600

WTM - SOS [redacted] EA & SOS [redacted] 1200-2400

Shift Report (Any issues/items of interest for noting that do not fit into another category or require further elaboration)									
Entry	Time	Acute/PTS	Issue	Action/Case Information	Entered By	Incident	Unit	LASN	Station/OpCen
1	19:15	ACUTE	Southport OpCen Response Area: - 72 active cases - 26 pending (longest pending 3hrs)	CDS's completing regular call-backs & creating clinical plans as required	OCS	N/A	N/A	ALL	ALL
2	20:57		Southport OpCen Escalated due to surge in workload	EMD's instructed to utilise 'peak demand script' until further notice	OCS	N/A	N/A	OPCENS	OpCen
3	02:58	ACUTE	Emergency LR duress activation	Crew confirmed accidental activation. SOCC notified	OCS		601584	GOL	NER
4	03:07	ACUTE	Emergency LR duress activation (P1)	Crew confirmed accidental activation	OCS		601584	GOL	NER
5	04:09	ACUTE	Emergency LR duress activation (P1)	Crew confirmed accidental activation. SOCC notified	OCS		601584	GOL	NER
6	05:00		GOS: 76.9% - 80 calls answered	Workload and meal breaks being closely monitored	OCS	N/A	N/A	OPCENS	OpCen
7	05:20		Southport OpCen De-escalated to 'NORMAL' pressure	EMD's instructed to utilise 'NEW script for finalising ALL 000 calls' until further notice	OCS	N/A	N/A	OPCENS	OpCen
8									
9									
10									
11									
12									
13									
14									
15									
16									



<b>Were there any Significant Operational Incidents/Issues (M.C.I.s, QAS vehicle accidents, cases incidents involving QPS / QFRS)?</b>						
Unit	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered By

<b>Were there any Significant Patient Care/Clinical Issues (high acuity cases)?</b>						
Unit	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered By

<b>Cardiac Arrest – How many out of hospital cardiac arrests were attended and were they transported with ROSC?</b>						
Unit	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered By

<b>Were there any activations of First Responder Groups/Honorary Station personnel and were there any issues associated with this?</b>						
Unit	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered By

<b>Did QAS assist/Was QAS Assisted by any other jurisdictions? i.e. NSW/PNG/NT etc.</b>						
Unit	LASN	Incident	Time	Activity/Description	Action/Outcome	Entered By





[Back To Main Page](#)

**How many cases were upgraded or downgraded during the shift?**

LASN	Incident	Coded	Altered To	Reason for Alteration?	Callback Conducted?	Outcome

RTI Release



Paramedic Occupational Violence Incident									
Incident	Time	Officer(s) Involved	LASN	Station	Incident Information	Type of Occupational Violence	Description	Notifications <i>OS, SOS, PSDU, OCM</i>	Entered By
QPS Notified <i>(YES/NO)</i>	Time QPS Notified	Attending Supervisor	Peer Support / Priority One Activation	Caution Note Accuracy	Further Caution Note Actions Required	Call Back Actions Taken <i>(If Applicable)</i>	OCS Emailed CAD Report and Audio Files to OCM	Dot Point Summary Sent to OCM <i>(If Appropriate)</i>	
Comments (Essential Additional Information)									

Paramedic Occupational Violence Incident									
Incident	Time	Officer(s) Involved	LASN	Station	Incident Information	Type of Occupational Violence	Description	Notifications <i>OS, SOS, PSDU, OCM</i>	Entered By
QPS Notified <i>(YES/NO)</i>	Time QPS Notified	Attending Supervisor	Peer Support / Priority One Activation	Caution Note Accuracy	Further Caution Note Actions Required	Call Back Actions Taken <i>(If Applicable)</i>	OCS Emailed CAD Report and Audio Files to OCM	Dot Point Summary Sent to OCM <i>(If Appropriate)</i>	
Comments (Essential Additional Information)									

RTI REQUEST

PEER SUPPORT ACTIVATIONS										
Time	Incident	Officer/s Involved	LASN	Station/OpCen	ID Number(s)	Incident Information	Action Taken/Outcome	Follow-Up Action required	Reported To	Entered By

WORKPLACE HEALTH & SAFETY (Not Relating to Paramedic Occupational Violence)										
Time	Incident	Officer/s Involved	LASN	Station/OpCen	ID Number(s)	Incident Information	Action Taken/Outcome	Follow-Up Action required	Reported To	Entered By
15:20			GOL	MTT		generally unwell	Crew went partial at PINDPH at 1829. EOS at 1952 ( ). Nil BFD time applicable	N/A	N/A	OCS
16:36			WTM	TOG		: ESH to	Crew went partial a  at 1845. EOS at 2020 ( /EA). BFD>0620	N/A	N/A	OCS
17:21	N/A					Officer assessed at  due to  while on shift	OS  to monitor	OIC	SOS	OCS
18:11			MST	JIM		MARSDEN -  difficulty in breathing	Crew cleared  at 2031. EOS at 2145 ( ). Nil BFD time applicable	N/A	N/A	OCS
20:28			MST	BEE		EAGLEBY -  temp	Crew cleared  at 2232. Officer then had to return to  to collect vehicle. EOS at 2351 ( ). Nil BFD time applicable	N/A	N/A	OCS
00:39			MST	MUN		WOODRIDGE -  generally unwell	Crew cleared  at 0348. EOS at 0444 ( ). Nil BFD time applicable	N/A	N/A	OCS

REPORTABLE FATIGUE SCORES (>5)										
Time	Shift	Officer	LASN	Station/OpCen	ID Number	Fatigue Score	Action Taken/Outcome	Follow-Up Action required	Reported To	Entered By
06:26 DAYSHIFT	1100-2100 + EA		GOL	MTT	17498	10	OpCen to monitor	OIC	SIMR Medical	OCS



**Aeromedical Response Requests (Notification / Activation / Escalation Matrix)**

Time	Incident	MPDS Determinant	Code	Primary/ IFT	Approved Yes/No	Provide details on all requests	Enter the reason given for declining/deviation of the aeromedical resource	Requesting Supervisor	SOS	Escalation Process Enacted	SOS Escalation Comments

RTI Release



