Medical Aids Subsidy Scheme (MASS), Queensland Health

Applicant Information for Continence Aids

Eligibility

Administrative eligibility is dependent upon the applicant being a permanent Queensland resident. The applicant must hold one of the following eligibility cards – in the name of the applicant:

- Centrelink Pensioner Concession Card
- Centrelink Health Care Card
- Centrelink Confirmation of Concession Card Entitlement Form (conditions apply)
- Department of Veterans’ Affairs (DVA) Pensioner Concession Card (conditions apply)
- Queensland Government Seniors Card

To confirm eligibility: Please provide a signed consent to access Centrelink information (MASS 84 Proxy Access to Centrelink Information Form) OR a copy of both sides of the eligibility card.

Clinical eligibility: will be determined by the Medical Aids Subsidy Scheme (MASS) Clinical Advisor based on information provided by the prescribing therapist as required in the MASS General Guidelines (http://www.health.qld.gov.au/mass/)

How to Apply

Applicant’s wishing to apply to MASS for Continence Aids must consult one of the following MASS designated prescribers:

- Continence Specialist Registered Nurse
- Geriatrician
- Occupational Therapist
- Paediatrician
- Physiotherapist
- Registered Nurse
- Urogynaecologist
- Urologist

Applicant Acknowledgement

I confirm that:

1. I have undergone continence assessment, treatment and management prior to this application being submitted to MASS.
2. I have actively participated in the selection of the continence aids and that the requested aids are suitable for my needs.
3. The information provided to the prescriber is accurate and reflects my current health condition.
4. I have been instructed on the use, management and disposal of the prescribed continence aid(s).
I acknowledge that:

5 MASS provides subsidy funding assistance, which is not intended to provide for all my needs.
6 the features and options of the continence aids have been fully explained, as well as possible alternatives that may be available to me through MASS.
7 MASS is unable to exchange requested continence aid(s) once ordered from the supplier.
8 MASS requires one month to process applications. However, if further information is required by MASS regarding the application this processing period may be exceeded.
9 to receive ongoing assistance for continence aids, reapplications are required.
10 I have been advised that my eligibility for ongoing MASS assistance is subject to the outcome of ongoing clinical review by a MASS designated prescriber.

I agree to:

11 inform MASS within 14 days of any change in my residential address or eligibility for MASS subsidy funding assistance. For example:
   • no longer eligible for a health care card;
   • in receipt of a Home Care Package Level 3 or 4;
   • admission to high care residential facility etc.

**MASS Privacy Statement**

**YOUR PRIVACY:** The Queensland Health, Medical Aids Subsidy Scheme (MASS) is collecting administrative, demographic and clinical data as part of the MASS application processes, in accordance with the Information Privacy Act 2009 and Health Services Act 2011, in order to assess the applicant’s eligibility for funding assistance for the supply of aids and equipment.

The information will only be accessed by Queensland Health officers. Some of this information may be given to the applicant’s carer or guardian; other government departments who provide associated services; the prescribing health professional for further clinical management purposes; and to those parties (e.g. community care, commercial suppliers and repairers) requiring the information for the purpose of providing aids, equipment and services.

Your information will not be given to any other person or organisation except where required by law.